

**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE  
STATE OF CALIFORNIA**

Application of Southern California Edison  
Company (U 338-E) for Approval of its Energy  
Savings Assistance and California Alternate  
Rates for Energy Programs and Budgets for  
Program Years 2015-2017.

Application 14-11-007

And Related Matters

A.14-11-009

A.14-11-010

A.14-11-011

**MONTHLY REPORT OF SOUTHERN CALIFORNIA EDISON COMPANY (U 338-E)**  
**ON LOW INCOME ASSISTANCE PROGRAMS FOR JULY 2019**

ANNA VALDBERG  
R. OLIVIA SAMAD

Attorney for  
SOUTHERN CALIFORNIA EDISON COMPANY

2244 Walnut Grove Avenue  
Post Office Box 800  
Rosemead, California 91770  
Telephone: (626) 302-3477  
Facsimile: (626) 302-6693  
E-mail: Olivia.Samad@sce.com

**Dated: August 21, 2019**

**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE  
STATE OF CALIFORNIA**

Application of Southern California Edison Company (U 338-E) for Approval of its Energy Savings Assistance and California Alternate Rates for Energy Programs and Budgets for Program Years 2015-2017.	Application 14-11-007
And Related Matters	A.14-11-009 A.14-11-010 A.14-11-011

**MONTHLY REPORT OF SOUTHERN CALIFORNIA EDISON COMPANY (U 338-E)  
ON LOW INCOME ASSISTANCE PROGRAMS FOR JULY 2019**

In accordance with Ordering Paragraph 113 of Decision (D.) 16-11-022, Southern California Edison Company (SCE) hereby submits the attached monthly status report on its Energy Savings Assistance (ESA) and California Alternate Rate for Energy (CARE) program efforts. This report represents year-to-date ESA and CARE program results and expenditures through July 2019, and includes SCE's report on intensified ESA activity in the Aliso Canyon impacted area pursuant to D.16-04-040.

Respectfully submitted,

ANNA VALDBERG  
R. OLIVIA SAMAD

/s/ R. Olivia Samad

By: R. Olivia Samad

Attorney for  
SOUTHERN CALIFORNIA EDISON COMPANY

2244 Walnut Grove Avenue  
Post Office Box 800  
Rosemead, California 91770  
Telephone: (626) 302-3477  
Facsimile: (626) 302-6693  
E-mail: Olivia.Samad@sce.com

Dated: August 21, 2019

**Attachment**

**ESA and CARE Program Report**

**Southern California Edison Company's (SCE)**  
**Energy Savings Assistance (ESA) Program**  
**and**  
**California Alternate Rates for Energy (CARE) Program**  
**Monthly Report**  
**July 2019**

# LOW INCOME ASSISTANCE PROGRAMS MONTHLY REPORT

## TABLE OF CONTENTS

Title	Page
<b>1. Energy Savings Assistance Program Executive Summary .....</b>	<b>1</b>
1.1. Energy Savings Program Overview .....	1
1.2. Customer Enrollment and Outreach Update.....	2
1.3. Leveraging Success Evaluation, Including CSD .....	3
1.4. Workforce Education & Training .....	4
<b>2. California Alternate Rates for Energy (CARE) Executive Summary .....</b>	<b>4</b>
2.1. CARE Program Summary .....	5
2.2. Outreach .....	5
2.3. Recertification Complaints .....	7

## LOW INCOME ASSISTANCE PROGRAMS MONTHLY REPORT

This monthly report complies with the low income reporting requirements established in Decision (D.)16-11-022/D.17-12-009, and with all reporting and program evaluation requirements previously established for the California Alternate Rates for Energy (CARE) and Energy Savings Assistance (ESA) Programs and provides information on CARE and ESA Program accomplishments and expenditures through 2019 to July 31, 2019.

### 1. Energy Savings Assistance Program Executive Summary

The objective of SCE's Energy Savings Assistance (ESA) Program is to help income-qualified customers reduce their energy consumption and costs while increasing their health, comfort, and safety at no cost to them. Through the ESA Program, SCE offers a number of energy-efficient appliances to income-qualified customers, including energy-efficient refrigerators and air conditioners, and home efficiency solutions like weatherization that can help customers save energy and money. The ESA Program is available to income-qualified customers living in single-family, multifamily, and mobile homes, including homeowners and renters. To be eligible for the program, customers must meet the program's income guidelines, which are established by the California Public Utilities Commission (CPUC) and updated annually. Specific measures are authorized according to criteria observed in each home for existing appliances and feasibility of installation.

#### 1.1. Energy Savings Program Overview

##### 1.1.1. Provide a summary of the Energy Savings Assistance Program elements;

Program Summary for Month			
2019	Authorized / Planning Assumptions <sup>1</sup>	Year-to-Date Actual	%
Budget	\$63,616,662	\$41,850,957	74%
Homes Treated	95,168	53,645	56%
kWh Saved	32,300,000	33,696,331	104%
kW Demand Reduced	N/A	4,725	N/A
Therms Saved	N/A	N/A	N/A

[1] Reflects the authorized 2019 budget in D.16-11-022 and updated via Resolution E-4885 addressing conforming AL 3585-E and supplemental AL 3585-E-A. Total authorized budget in 2019 is \$81,481,677; the total amount of \$63,616,662 excludes the total authorized unspent funds of \$17,865,015 captured in ESA Table 1A.

## **1.2. Energy Savings Assistance Program Customer Enrollment and Outreach Update**

### **1.2.1. Provide a summary of the Energy Savings Assistance program enrollment and outreach strategies deployed this month.**

During the month of July SCE continued its efforts to contact customers to enroll them in the ESA program. SCE contacts newly identified customers receiving the CARE rate discount to enroll them in the ESA program. Each letter provides customers with the name and contact phone number for their local SCE ESA program contractor, allowing contractors to directly receive information for interested customers. This streamlined process creates efficiencies for both customer and contractor. In July SCE mailed nearly 108,000 letters to CARE customers who have not yet participated in the ESA program.

SCE's ESA contractors continue to enroll customers through tablet PCs (aka paperless enrollment) during the assessment process resulting in streamlined and expedited enrollments. The tablet PC eliminates the need for paper copies ensuring protection of customer data and helping protect the environment. In July there were 326 assessors, representing 22 contractors utilizing the paperless enrollment process, enrolling 11,203 households.

SCE continues to look for ways to improve the challenges of enrolling first-touch households into the program. To help address some of the enrollment challenges, in July SCE added an additional Single Point of Contact (SPOC) to augment outreach by our contractors to increase enrollment and the number of projects for Multifamily Common Area Measures (MF-CAM). In addition, enhancements to MF CAM measure offering were made in July by adding linear lighting and CFL replacement with LEDs.

SCE also continues to conduct its on-going outreach efforts to serve Tribal Communities and is committed to a new era of relationships with Tribal Nations to build stronger, more mutually rewarding relationships with the Tribal Nations in our service territory.

As of May, two tribal communities have been treated, the Chemehuevi Indian Tribe and the Death Valley Timbisha Shoshone Tribe. Three tribes, Twenty-Nine Palms Band of Mission Indians, Agua Caliente Band of Cahuilla Indians and San Manuel Band of Mission Indians, advised their residents were not income qualified to participate in ESA per the Federal Poverty Guidelines.<sup>1</sup> Pechanga no longer receives their electrical service from SCE.

---

<sup>1</sup> Public Utilities Code §739.1 (a).

Initial contact has been made to offer the ESA program to the remaining seven tribes within SCE's service territory. Outreach was performed to 34 residents on the Benton Paiute reservation. SCE fliers and collateral were distributed, and assessment scheduling is currently pending. Neighboring tribal communities within Inyo/Mono county have expressed interest and efforts are being made to secure authorization and resident income information.

In Q.3 additional contact attempts will continue to be made to tribes that have expressed interest and yet to reply to initial contact. SCE is committed to stay on track to meet the intent of D.17-12-009 to confer with every tribal community in SCE's service territory by 2020 to inform them about the ESA program.

Below is a list of the thirteen (13) tribes identified in SCE's service territory and a current status of our efforts:

Treated

Timbisha Shoshone  
Chemehuevi

Ineligible

San Manuel Band of Mission Indians  
Agua Caliente Band of Cahuilla Indians  
Twenty-Nine Palms Band of Mission Indians

No longer served by SCE

Pechanga

Outreach in Progress

Benton Paiute  
Bishop Paiute  
Bridgeport Indian Colony  
CRIT  
Morongo  
Soboba  
Tule River

**1.3. Leveraging Success Evaluation, Including CSD**

**1.3.1. Please provide a status of the leveraging effort with CSD. What new steps or programs have been implemented? What was the result in terms of new enrollments?**

SCE and the California Department of Community Services and Development (CSD) continue to employ a leveraging framework to increase participation from the Low Income Home Energy Assistance Program (LIHEAP) agencies that are



also ESA Program providers and to record installations of measures common to both ESA and LIHEAP.

A contract agreement with SCE and the CSD to leverage the ESA program funds with the Multifamily Low-Income Weatherization Program (MF LIWP) was previously finalized and a list of projects within SCE's territory are currently reserved for CSD leveraging. In addition, SCE and the IOUs continue to meet with CSD staff regularly to discuss future leveraging efforts.

#### **1.4. Workforce Education & Training**

##### **1.4.1. Please summarize efforts to improve and expand Energy Savings Assistance Program workforce education and training. Describe steps taken to hire and train low income workers and how such efforts differ from prior program years.**

In July, SCE's contractors continued to conduct self-guided training to new staff on the policies and procedures associated with ESA home assessment. The training provides participants with comprehensive instruction on income documentation, customer and measure eligibility, and hands-on exercises, plus an extensive discussion of energy education-related topics and demonstrations used to gauge the participants' understanding of the material. SCE conducts bi-weekly testing for prospective program representatives which they must pass prior to being authorized to conduct a home assessment. This month SCE successfully tested 30 prospective representatives.

SCE contracts with a mixture of local private contractors (LPCs), community-based organizations (CBOs) and faith-based organizations (FBOs) to provide ESA program services. The organizations, many of which are in low-income and disadvantaged communities, have provided 797 active jobs that support SCE's ESA Program, including executive, clerical and other ancillary positions. In July ten (10) new jobs were added of which (6) were SCE ESA Representatives, (2) ESA Inspectors and (2) ESA Installers.

#### **2. California Alternate Rates for Energy (CARE) Executive Summary**

The CARE program is a low-income energy rate program that provides a monthly discount of 30-35% on energy rates to low-income households with incomes at or below 200% of the Federal Poverty Guidelines. Income qualified customers include residential single-family households as well as in sub-metered residential facilities, nonprofit group living facilities, agricultural employee housing facilities, and migrant housing farm workers.

## 2.1. CARE Program Summary

### 2.1.1. Please provide CARE program summary costs

CARE Budget Categories	Authorized Budget	Expenses Year-to-Date	% of 2019 Budget Spent
Outreach	\$2,684,843	\$1,574,869	59%
Processing / Certification Re-certification	\$800,000	\$273,501	34%
Post Enrollment Verification (PEV)	\$600,000	\$328,461	55%
IT Programming	\$600,000	\$93,535	16%
Cooling Centers	\$44,562	\$15,198	34%
Pilot (CHANGES)	\$525,000	\$223,199	43%
Studies	\$150,000	-	0%
Regulatory Compliance	\$542,704	\$218,302	40%
General Administration	\$704,529	\$415,887	59%
CPUC Energy Division Staff	\$140,000	\$85,233	61%
<b>Total Expenses</b>	<b>\$6,791,638</b>	<b>\$3,228,185</b>	<b>48%</b>
<b>Subsidies and Benefits</b>	<b>\$487,221,423</b>	<b>\$192,161,904</b>	<b>39%</b>
<b>Total Program Costs &amp; Discounts</b>	<b>\$494,013,061</b>	<b>\$195,390,089</b>	<b>40%</b>

### 2.1.2. Please provide the CARE program penetration rate to date

CARE Penetration		
Participants	Estimated Eligible Participants	Year-to-Date Penetration Rate
1,185,026	1,337,092	89%

## 2.2. Outreach

### 2.2.1. Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

California Alternate Rates for Energy (CARE) and Family Electric Rate Assistance (FERA) outreach efforts and communications to SCE's in-language and underpenetrated areas continue to be a priority. SCE's CARE/FERA programs partner with internal departments such as Local Public Affairs (LPA), Consumer Affairs, Marketing, Corporate Communications, Strategic Engagement, Business Solutions, and the Mobile Energy Unit (MEU), and

various chambers, foundations, faith-based and community-based organizations in outreach activities that target SCE's hard-to-reach customer base.

When appropriate, SCE's Customer Contact Center (CCC) continues to utilize the online enrollment application at [sce.com](http://sce.com) to directly enroll customers in the CARE Program during incoming calls. If requested, the Customer Service Representative may alternately send a paper Rate Discount Application to the customer. During the month of July, SCE enrolled 5,174 eligible customers through CCC outreach efforts including web, phone, and mail-in enrollments.

The CARE/FERA Capitation Fee Program team is continuing its efforts to engage existing Capitation agencies while strategically registering additional contractors to overcome enrollment barriers, including language, culture, and special needs, to enroll the hardest-to-reach customers. Because of these efforts, the Capitation Fee Program continues to show enrollments from agencies previously inactive.

In July, capitation contractors and outbound calling efforts successfully enrolled 211 new customers in the CARE Program. Current and ongoing campaign strategies and efforts include:

- Leveraging events sponsored by communities and cultural celebrations to reach populations that may be eligible to enroll in the CARE Program.
- Partnering with SCE personnel to leverage existing SCE relationships with FBOs, CBOs, and local governments.
- Utilizing existing channels to develop creative approaches for agencies to conduct CARE/FERA outreach, including community-based outreach events and fairs.

In July, SCE participated in three community/outreach events. Two of which included the Neighborhood Block Party at El Camino Real Elementary School in the City of Irvine and The SELA Arts Festival in the City of South Gate. Both events displayed SCE's Smart House which attracted many participants who when stopped to engage were informed about SCE's Income Qualified Programs and way to be more energy efficient at home. There were more than 1,052 event attendees who learned about low income programs – such as CARE and ESA, and other energy efficiency programs available to them.

Event Date	Event Name	City	Estimated Customer Interactions
7/18/2019	Bring our Children to Work Day	Rosemead	137
7/20/2019	Neighborhood Block Party	Irvine	67
7/27/2019	SELA Arts Festival	South Gate	850

**2.2.2. Describe the efforts taken to reach and coordinate the CARE program with other related low income programs to reach eligible customers.**

SCE's enrolls new CARE customers through the Energy Assistance Fund (EAF) program which is an income-qualified program to help residential households pay their electric bill. EAF is funded through voluntary donations from SCE employees, shareholders and customers. EAF partners with the United Way of Greater Los Angeles and community based organizations to process EAF assistance request and donations.

SCE coordinates CARE enrollment with other income-qualified programs, such as ESA, LIHEAP, and other low income-qualified programs offered through SoCalGas and certain water utilities. ESA participants are automatically enrolled in CARE each month, and LIHEAP participants are automatically enrolled in CARE quarterly. In July SCE enrolled 3,455 eligible customers in CARE through data sharing with LIHEAP, ESA, SoCalGas, and water utilities. The CARE Program continuously integrates its efforts and messaging with the ESA Program at all outreach events, communications, and marketing campaigns.

**2.3. Recertification Complaints**

In July SCE received two recertification complaints.

SCE worked with a customer who indicated they tried to apply for CARE program multiple times but when called to check on status received a message the request was pending. SCE has elevated this request to be investigated and the outcome is pending.

Customer was removed from the CARE rate for failing to recertify. Customer stated they tried to recertify online and did not receive the requested application. SCE investigated and confirmed an application was mailed to the customer with instructions where to send back the completed application which progress is now being monitored by SCE. Outcome is pending upon receipt of customers completed application.

## Appendix A: Energy Savings Assistance Program and CARE Tables

Program	Table	Title
ESA – Intensified Efforts in Response to the Aliso Canyon Natural Gas Leak Emergency	Table 1	Intensified ESA Activity in the Impacted Area Pursuant to D.16-04-040
ESA	Table 1	ESA Program Expenses
ESA	Table 1A	Expenses Funded From 2009-2016 Unspent ESA Program Funds
ESA	Table 2,	Expenses and Energy Savings by Measures Installed
ESA	Table 2A	CSD Leveraging
ESA	Table 2B, B-1	Multifamily Common Area Measures
ESA	Table 3A-C	Average Bill Savings per Treated Home
ESA	Table 4A-1, 4B & 4C	Homes/Buildings Treated
ESA	Table 4A-2	Homes Unwilling/Unable to Participate
ESA	Table 5A, 5B & 5C	Customer Summary
ESA	Table 6	Expenditures for Pilots and Studies
ESA	Table 7A, 7B & 7C	Measures (Second Refrigerators, In Home Energy Education and My Account)
CARE	Table 1	CARE Program Expenses
CARE	Table 2	CARE Enrollment, Recertification, Attrition, and Penetration
CARE	Table 3A&B	CARE Post-Enrollment Verification Results
CARE	Table 4	CARE Self-Certification and Re-Certification Applications
CARE	Table 5	Enrollment by County
CARE	Table 6	Recertification Results
CARE	Table 7	Capitation Contractors
CARE	Table 8	Participants as of Month End

<b>Program</b>	<b>Table</b>	<b>Title</b>
CARE	Table 9	Expenditures Pilots/CHANGES
CARE	Table 10	CHANGES One-On-One Assistance Reporting Period February 2018
CARE	Table 11	CHANGES Group Assistance Sessions November through January 2018

**Table 1: Intensified ESA Activity in the Impacted Area Pursuant to D.16-04-040**

<b>Reporting Month/Year – July 2019</b>			
1. Total Homes Eligible:		<b>1,322,388</b>	
2. Total Homes Visited in Aliso Canyon Territory:		<b>251,918</b>	
2a. “Go-Back” Homes:		<b>158,842</b>	
2b. First Touch Homes:		<b>89,483</b>	
3. Percent of treated homes prioritized due to “High Usage”:		<b>1.57%</b>	
4. Percent of treated “Multi-Family” units prioritized:		<b>32.83%</b>	
5. Percent of homes jointly treated by SCE and SoCalGas:		<b>45.56%</b>	
6. Average Per Home Savings for Homes Treated as a result of suspended program rules:		<b>307.24 kWh / 0.041 kW</b>	
7. Number of homes in the pipeline:		<b>2205</b>	
8. Installed Measures by SoCalGas		9. Installed Measures by SCE	
HE Clothes Washers:	<b>N/A</b>	CFLs:	<b>416,616</b>
Water Heater Blankets:	<b>N/A</b>	Fluorescent Torchiere Lamps:	<b>10,334</b>
Low Flow Showerheads	<b>N/A</b>	LED A-Lamps:	<b>339,250</b>
Water Heater Pipe Insulation:	<b>N/A</b>	LED Torchiere and LED Reflector Lamps:	<b>48,076</b>
Faucet Aerator:	<b>N/A</b>	Tier 1 and Tier 2 Smart Power Strips:	<b>228,655</b>
Thermostatic Shower Valve:	<b>N/A</b>	Energy Education	<b>206,658</b>
Air Sealing/Envelope:	<b>N/A</b>	Refrigerator Replacement:	<b>23,408</b>
Attic Insulation:	<b>N/A</b>	Room A/C Replacement:	<b>724</b>
Duct Testing & Sealing:	<b>N/A</b>	Evaporative Cooler Installation:	<b>14,633</b>
Furnace Clean & Tune:	<b>N/A</b>	Pool Pump Replacement:	<b>2,945</b>
		Central A/C & Heat Pump Replacement:	<b>101</b>
Therms Saved:	<b>N/A</b>	kWh Saved:	<b>80,371,735</b>
		kW Saved:	<b>10,783</b>
Total Expenses:	<b>N/A</b>	Total Expenses:	<b>\$318,882,480</b>

**10. SCE and SoCalGas are to prioritize near-term electric and natural gas savings respectively.**

**a. Which measures have been identified as providing the highest near-term savings, and how are they being prioritized?**

SCE has identified refrigerator replacements and pool pump replacements as “Go Back” targets due to their large near term, and enduring long term, energy savings. SCE analyzed data from assessed homes that did not previously qualify for replacement of these measures to identify homes most likely to qualify for replacement of these two high impact and cost-effective measures.

**11. SCE and SoCalGas should target a minimum average energy savings increase of 10 percent in the affected region as compared to pre-emergency savings for the duration of the emergency time period.**

- a. Please provide your methodology for establishing pre-emergency baselines and comparing average energy savings achieved in the affected regions indicate and whether any automated measurement and verification tools are being utilized or considered.**

A pre-emergency baseline was established from the 2015 program year. The 2015 total kWh and kW savings in the affected region was divided by 12 to obtain an average monthly savings number of 704,000 kWh and 97kW. From this baseline, the monthly savings goal in the Aliso Canyon area will be approximately 774,000 kWh and 107 kW. The estimated monthly targets are based on previous metered consumption analysis of an average treated home.

SCE may validate the achieved savings using a bill comparison methodology as is consistently used for the ESA program for all IOUs. The pre- and post-treatment comparison of AMI consumption data for treated homes is based on the standard metered data-based measurement and verification protocols for measuring savings for ESA treated homes. The validation of achieved savings may use a combination of automated metered consumption and/or planned impact evaluation depending on the timing of data needs. The needed lag in metered consumption data analysis necessitates use of existing estimates for the required monthly reporting of program accomplishments.

- b. Please also discuss your progress in achieving the 10 percent savings increase.**

Since April 28, 2016, 80,371,735 kWh and 10,783 kW have been saved in the Aliso Canyon area, for an average of 2,060,0814 kWh and 276 kW per month, which continues to exceed the 10 percent savings.

**12. SCE's and SoCalGas' suspension of the "3MM" and "Go-Back" rules should help capture significant savings of at least 4 and 3 percent respectively on average.**

- a. Please provide your methodology for calculating average kWh saved for homes made eligible through the aforementioned rule-suspensions and indicate whether any automated measurement and verification tools are being utilized or considered.**

SCE has determined 501 kWh per month baseline kWh usage of homes in the impacted area by averaging a sample of homes on CARE in Los Angeles, Orange, Riverside, San Bernardino, and Ventura counties, an area which approximates the impacted area. SCE will strive to attain 4% savings over this baseline, while still providing *all* eligible and feasible measures to qualified homes in the identified impacted area.

See response to #11a above regarding automated measurement and verification tools.



**13. SCE and SoCalGas should provide the treatment of the most energy-intensive single- and multi-family properties and target high energy using households first.**

- a. **Please explain your strategy and progress identifying and targeting multi-family and high-usage homes.**

SCE continues to leverage information determined via the CARE High Usage Verification process to identify and target energy intensive single-family, multi-family and mobile home households in the impacted area. Letters are sent to customers with the name and contact phone number for their local-area ESA program contractor, allowing interested customers to receive program information and a more direct ESA enrollment. Approximately 2% of the homes treated in Aliso Canyon area are CARE high usage customers.

**14. SCE and SoCalGas are to leverage program offerings outside of the ESA Program portfolio that could also achieve energy savings (such as demand response or deployment of solar thermal water heaters).**

- a. **Please discuss your strategy for encouraging customer participation in other demand response programs.**

The CSI Thermal program had low participation rates and no longer has funding. SCE has ceased marketing the program.

In addition, SCE's contractor's Program Representatives continue to review the ESA Program Customer Energy Education and Resource Guide with each program enrollee at time of in-home enrollment. This Energy Education focuses on no-cost actions these low income customers can take to save energy and reduce their bills. Included in this education is instruction on how to sign up for My Account, which provides them with additional time and money savings tools and opportunities to participate in residential energy efficiency rebate programs.

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Energy Savings Assistance Program Table 1 - Expenses												
2	Southern California Edison												
3	Through July 2019												
4		Authorized Budget			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
5	ESA Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	Energy Efficiency												
7	Appliances	\$ 21,628,600		\$ 21,628,600	\$ 1,121,414		\$ 1,121,414	\$ 8,579,062		\$ 8,579,062	40%		40%
8	Domestic Hot Water	\$ 31,348		\$ 31,348	\$ 2,463		\$ 2,463	\$ 13,593		\$ 13,593	43%		43%
9	Enclosure	\$ 218,022		\$ 218,022	\$ 10,282		\$ 10,282	\$ 64,517		\$ 64,517	30%		30%
10	HVAC	\$ 24,897,305		\$ 24,897,305	\$ 2,593,127		\$ 2,593,127	\$ 18,145,023		\$ 18,145,023	73%		73%
11	Maintenance	\$ 100,220		\$ 100,220	\$ -		\$ -	\$ -		\$ -	0%		0%
12	Lighting	\$ 1,013,054		\$ 1,013,054	\$ 1,026,715		\$ 1,026,715	\$ 5,803,203		\$ 5,803,203	573%		573%
13	Miscellaneous	\$ 2,631,912		\$ 2,631,912	\$ 610,328		\$ 610,328	\$ 3,616,099		\$ 3,616,099	137%		137%
14	Customer Enrollment	\$ 4,489,283		\$ 4,489,283	\$ 810,114		\$ 810,114	\$ 4,397,108		\$ 4,397,108	98%		98%
15	In Home Education	\$ 1,457,578		\$ 1,457,578	\$ 239,180		\$ 239,180	\$ 1,217,490		\$ 1,217,490	84%		84%
16	Pilot	\$ -		\$ -			\$ -	\$ 14,862		\$ 14,862	0%		0%
17	Multi-Family Common Area Measures	\$ -		\$ -			\$ -	\$ -		\$ -	0%		0%
18	Energy Efficiency TOTAL	\$ 56,467,322		\$ 56,467,322	\$ 6,413,623		\$ 6,413,623	\$ 41,850,957		\$ 41,850,957	74%		74%
19													
20	Training Center	\$ 539,344		\$ 539,344	\$ 9,662		\$ 9,662	\$ 84,308		\$ 84,308	0%		0%
21	Inspections	\$ 1,151,406		\$ 1,151,406	\$ 141,886		\$ 141,886	\$ 699,379		\$ 699,379	61%		61%
22	Marketing and Outreach	\$ 950,000		\$ 950,000	\$ (323,027)		\$ (323,027)	\$ 737,193		\$ 737,193	78%		78%
23	Statewide Marketing Education and Outreach	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -	0%		0%
24	Studies	\$ 91,250		\$ 91,250	\$ 166,681		\$ 166,681	\$ 262,198		\$ 262,198	287%		287%
25	Regulatory Compliance	\$ 478,313		\$ 478,313	\$ 36,597		\$ 36,597	\$ 317,075		\$ 317,075	66%		66%
26	General Administration	\$ 3,879,027		\$ 3,879,027	\$ 382,137		\$ 382,137	\$ 2,304,800		\$ 2,304,800	59%		59%
27	CPUC Energy Division	\$ 60,000		\$ 60,000	\$ (43,690)		\$ (43,690)	\$ 36,529		\$ 36,529	61%		61%
28													
29	TOTAL PROGRAM COSTS	\$ 63,616,662		\$ 63,616,662	\$ 6,783,869		\$ 6,783,869	\$ 46,292,440		\$ 46,292,440	73%		73%
30	Funded Outside of ESA Program Budget												
31	Indirect Costs				\$ 110,894		\$ 110,894	\$ 711,560		\$ 711,560			
32	NGAT Costs												
33													
34	[1] Reflects the authorized 2019 budget in D.16-11-022 and updated via Resolution E-4885 addressing conforming AL 3585-E and supplemental AL 3585-E-A. Total authorized budget in 2019 is \$81,481,677; the total amount of \$63,616,662 excludes the total authorized unspent funds of \$17,865,015 captured in ESA Table 1A. The recently authorized budget approved in SCE's Mid-Cycle Update AL 3824-E on January 4, 2019 has not been incorporated into the May Monthly report.												
35	[2] Financial data for Energy Efficiency total monthly and year-to-date expenses are obtained from EMAPS; financial data for Training Center, Inspections, Marketing & Outreach, Measurement & Evaluation Studies, Regulatory Compliance, General Administration, and CPUC Energy Division monthly and year-to-date expenses are obtained from SAP. Expenses for categories authorized to utilize unspent funds are not included in the table, refer to ESA Table 1A.												
36	[X] Please indicate whether authorized budget includes shifted funds from previous years and/or prior program cycles. (Yes or No ) If yes, please specify amount, date fund-shifting activity occurred, date of fund-shifting request and related approval is applicable.												
37	[3] Financial data for Marketing and Outreach includes a credit received as accounting adjustments in May.												
38	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												

**Energy Savings Assistance Program Table 1A - Expenses Funded From 2009-2016 "Unspent ESA Program Funds"**  
**Southern California Edison**  
**Through July 2019**

ESA Program [1]:	Authorized Budget			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
<b>Energy Efficiency</b>												
Multi-Family Common Area Measures	\$ 4,500,000		\$ 4,500,000	\$ -		\$ -	\$ -		\$ -	0%		0%
Leveraging - CSD [2]	\$ 1,000,000		\$ 1,000,000			\$ -			\$ -	0%		0%
Climate Zone 13 Central AC and AC related measures	\$ 6,666,260		\$ 6,666,260	\$ 1,220,939		\$ 1,220,939	\$ 5,454,838		\$ 5,454,838			
Additional Authorized Funds for Treated customers	\$ 1,790,634		\$ 1,790,634			\$ -			\$ -	0%		0%
Additional Regulatory Compliance Cost	\$ 93,750		\$ 93,750									
HE Clothes Washer	\$ 3,318,844		\$ 3,318,844			\$ -			\$ -	0%		0%
Powerstrip Tier II	\$ 2,286,161		\$ 2,286,161	\$ 230,586		\$ 230,586	\$ 1,500,965		\$ 1,500,965	66%		66%
<b>TOTAL PROGRAM BUDGET/EXPENSES</b>	<b>\$ 19,655,649</b>		<b>\$ 19,655,649</b>	<b>\$ 1,451,525</b>	<b>\$-</b>	<b>\$ 1,451,525</b>	<b>\$ 6,955,803</b>	<b>\$-</b>	<b>\$ 6,955,803</b>			

NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

[1] Reflects the authorized 2019 budget for unspent categories (i.e. new ESA program measures and directives) in D.16-11-022 and updated via Resolution E-4885 addressing conforming AL3824-E, AL 3743-E, and supple AL 3824-E-A and 3743-E-A and 3743-E-B.

[2] Financial data for monthly and year-to-date expenses for Additional Regulatory Compliance Costs category are obtained from SAP; financial data for monthly and year-to-date expenses for remaining categories are obtained from EMAPS.

Energy Savings Assistance Program Table 2																											
Southern California Edison																											
Through July 2019																											

**Energy Savings Assistance Program Table 2A**  
**Southern California Edison**  
**Through July 2019**

		ESA Program - CSD Leveraging					
Measures	Units	Year-To-Date Completed & Expensed Installation					
		Quantity Installed	kWh[3] (Annual)	kW[3] (Annual)	Therms[3] (Annual)	Expenses (\$)	% of Expenditure
<b>Appliances</b>							
High Efficiency Clothes Washer	Each	-	-	-	-	\$ -	0.0%
Refrigerators	Each	-	-	-	-	\$ -	0.0%
Microwaves [4]	Each	-	-	-	-	\$ -	0.0%
<b>Domestic Hot Water</b>							
Water Heater Blanket	Home	-	-	-	-	\$ -	0.0%
Low Flow Shower Head	Home	-	-	-	-	\$ -	0.0%
Water Heater Pipe Insulation	Home	-	-	-	-	\$ -	0.0%
Faucet Aerator	Home	-	-	-	-	\$ -	0.0%
Water Heater Repair/Replacement	Each	-	-	-	-	\$ -	0.0%
Thermostatic Shower Valve	Each	-	-	-	-	\$ -	0.0%
Combined Showerhead/TSV	Each	-	-	-	-	\$ -	0.0%
Heat Pump Water Heater	Each	-	-	-	-	\$ -	0.0%
Tub Diverter/ Tub Spout	Each	-	-	-	-	\$ -	0.0%
Thermostat-controlled Shower Valve	Each	-	-	-	-	\$ -	0.0%
<b>Enclosure</b>							
Air Sealing / Envelope [1]	Home	-	-	-	-	\$ -	0.0%
Caulking	Home	-	-	-	-	-	0.0%
Attic Insulation	Home	-	-	-	-	\$ -	0.0%
<b>HVAC</b>							
FAU Standing Pilot Conversion	Each	-	-	-	-	\$ -	0.0%
Furnace Repair/Replacement	Each	-	-	-	-	\$ -	0.0%
Room A/C Replacement	Each	-	-	-	-	\$ -	0.0%
Central A/C replacement	Each	-	-	-	-	\$ -	0.0%
Heat Pump Replacement	Each	-	-	-	-	\$ -	0.0%
Evaporative Cooler (Replacement)	Each	-	-	-	-	\$ -	0.0%
Evaporative Cooler (Installation)	Each	-	-	-	-	\$ -	0.0%
Duct Testing and Sealing	Home	-	-	-	-	\$ -	0.0%
Energy Efficient Fan Control	Home	-	-	-	-	\$ -	0.0%
Prescriptive Duct Sealing	Home	-	-	-	-	\$ -	0.0%
High Efficiency Forced Air Unit (HE FAU)	Home	-	-	-	-	\$ -	0.0%
A/C Time Delay	Home	-	-	-	-	\$ -	0.0%
<b>Maintenance</b>							
Furnace Clean and Tune	Home	-	-	-	-	\$ -	0.0%
Central A/C Tune up	Home	-	-	-	-	\$ -	0.0%
<b>Lighting</b>							
Interior Hard wired LED fixtures	Each	-	-	-	-	\$ -	0.0%
Exterior Hard wired LED fixtures	Each	-	-	-	-	\$ -	0.0%
Torchiere LED	Each	-	-	-	-	\$ -	0.0%
Occupancy Sensor	Each	-	-	-	-	\$ -	0.0%
LED Night Lights	Each	-	-	-	-	\$ -	0.0%
LED Diffuse Bulb (60W Replacement)	Each	-	-	-	-	\$ -	0.0%
LED Reflector Bulb	Each	-	-	-	-	\$ -	0.0%
LED Reflector Downlight Retrofit Kits	Each	-	-	-	-	\$ -	0.0%
LED A-Lamps	Each	-	-	-	-	\$ -	0.0%
<b>Miscellaneous</b>							
Pool Pumps	Each	-	-	-	-	\$ -	0.0%
Smart Power Strips - Tier 1	Each	-	-	-	-	\$ -	0.0%
Smart Power Strips - Tier 2	Each	-	-	-	-	\$ -	0.0%
<b>Pilots</b>							
<b>Customer Enrollment</b>							
Outreach & Assessment	Home	-				\$ -	0.0%
In-Home Education	Home	-				\$ -	0.0%
<b>Total Savings/Expenditures</b>			-	-	-	\$ -	0.0%
Total Households Weatherized [2]							
<b>CSD MF Tenant Units Treated</b>			<b>Total</b>				
			-				
			-				

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may

[1] Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.

[2] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs.

[3] All savings are calculated based on the following sources:

**Energy Savings Assistance Common Area Measures Program Table 2B**  
**Southern California Edison**  
**Through July 2019**

Table 2B ESA Program - Multifamily Common Area Measures <sup>5</sup>							
		Year-To-Date Completed & Expensed Installation					
	Units (of Measure such as "each")	Quantity Installed	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure
ESA CAM Measures <sup>1,6</sup>							
Appliances							
High Efficiency Clothes Washer	Each	-	-	-		\$ -	
Refrigerators	Each	-	-	-		\$ -	
Freezer	Each	-	-	-		\$ -	
Domestic Hot Water							
Water Heater Blanket	Home	-	-	-		\$ -	
Low Flow Shower Head	Home	-	-	-		\$ -	
Water Heater Pipe Insulation	Home	-	-	-		\$ -	
Faucet Aerator	Home	-	-	-		\$ -	
Envelope							
Enclosure							
Air Sealing / Envelope [1]	Home	-	-	-		\$ -	
Caulking	Home	-	-	-		\$ -	
Attic Insulation	Home	-	-	-		\$ -	
HVAC							
FAU Standing Pilot Conversion	Each	-	-	-		\$ -	
Furnace Repair/Replacement	Each	-	-	-		\$ -	
Room A/C Replacement	Each	-	-	-		\$ -	
Central A/C replacement	Each	-	-	-		\$ -	
Heat Pump Replacement	Each	-	-	-		\$ -	
Evaporative Cooler (Installation)	Each	-	-	-		\$ -	
Duct Testing and Sealing	Home	-	-	-		\$ -	
MF Smart Thermostat	Each	-	-	-		\$ -	
Lighting							
MF Landscape Lighting	Each	-	-	-		\$ -	
MF LED A-Lamp	Each	-	-	-		\$ -	
MF LED Exit Sign	Each	-	-	-		\$ -	
MF LED Exterior Fixture	Each	-	-	-		\$ -	
MF LED Interior Fixture	Each	-	-	-		\$ -	
MF LED PL-Lamps	Each	-	-	-		\$ -	
MF LED Pool and Spa Lighting	Each	-	-	-		\$ -	
MF LED Reflector Lamp	Each	-	-	-		\$ -	
MF LED Torchiere Lamp	Each	-	-	-		\$ -	
Miscellaneous							
Pool Pumps	Each	-	-	-		\$ -	
Smart Power Strips - Tier 1	Each	-	-	-		\$ -	
New - Smart Power Strips - Tier 2	Each	-	-	-		\$ -	
Ancillary Services							
Audit <sup>4</sup>							
Total	-	0	0	0	0	0	

Multifamily Properties Treated	Number
Total Number of Multifamily Properties Treated <sup>2</sup>	
Subtotal of Master-metered Multifamily Properties Treated	
Total Number of Multifamily Tenant Units w/in Properties Treated <sup>3</sup>	

ESA Program - Multifamily Common Area	Year to Date Expenses		
	Electric	Gas	Total
Administration			
Direct Implementation (Non-Incentive)			
Direct Implementation			
<b>TOTAL MF CAM COSTS</b>	\$ -	\$ -	\$ -

<<Includes measures costs

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Standard Notes 1 - 6 (do not delete)

1. Measures are customized by each IOU, see 'Table 2B-1, Eligible Measures List'. Measures list may change based on available information on both costs and benefits and may vary across climate zones. Each IOU should fill out Table 2B as it pertains to their program. Table 2B-1 Column A should match Table 2B Column A for eligible (not canceled) measures.

2. Multifamily properties are sites with at least five (5) or more dwelling units. The properties may have multiple buildings.

3. Multifamily tenant units are the number of dwelling units located within properties treated. This number does not represent the same number of dwellings treated as captured in table 2A.

4. Audit costs may be covered by other programs or projects may utilize previous audits. Not all participants will have an audit cost associated with their project.

5. Applicable to Deed-Restricted, government and non-profit owned multi-family buildings described in D.16-11-022, modified by D.17-12-009, where 65% of tenants are income eligible based (at or below 200% of the Federal Poverty Guidelines).

6. Commissioning costs, as allowable per the Decision, are included in measures total cost unless otherwise noted.

7 All savings are calculated based on the following sources:

**Energy Savings Assistance CAM Program Table 2B-1, Eligible Common Area Measures List  
Southern California Edison  
Through July 2019**

Common Area Measures Category and Eligible Measures Title [1]	Effective Date	End Date[2]	Eligible Climate Zones [3]
<b>Appliances</b>			
<b>Domestic Hot Water</b>			
<b>Envelope</b>			
<b>HVAC</b>			
<b>Lighting</b>			
<b>Miscellaneous</b>			

Standard Notes (do not delete)

1. Measures list may change based on available information on both costs and benefits (including energy benefits as well as non-energy benefits) and may vary across climate zones. This is not a list of installed measures, it is a list of eligible measures.

**Table 2B-1 Column A should match Table 2B Column A for eligible (not canceled) measures.**

2. Only complete if measure is canceled or discontinued

3. Defined as CEC California Building Climate Zones [https://www.energy.ca.gov/maps/renewable/building\\_climate\\_zones.html](https://www.energy.ca.gov/maps/renewable/building_climate_zones.html)

	A	B
1	<b>Energy Savings Assistance Program Tables 3A-C - Energy Savings and Average Bill Savings per Treated Home/Common Area Southern California Edison Through July 2019</b>	
2		
3		
4		
5	<b>Table 3A-1, ESA Program</b>	
6	Annual kWh Savings	33,696,331
7	Annual Therm Savings	-
8	Lifecycle kWh Savings	453,470,053
9	Lifecycle Therm Savings	
10	Current kWh Rate	0.130
11	Current Therm Rate	
12	Average 1st Year Bill Savings / Treated households	\$81.65
13	Average Lifecycle Bill Savings / Treated Household	\$1,098.85
14		
15		
16	<b>Table 3A-2, ESA Program - CSD Leveraging</b>	
17	Annual kWh Savings	-
18	Annual Therm Savings	-
19	Lifecycle kWh Savings	-
20	Lifecycle Therm Savings	-
21	Current kWh Rate	\$ -
22	Current Therm Rate	\$ -
23	Average 1st Year Bill Savings / Treated Households	\$ -
24	Average Lifecycle Bill Savings / Treated Household	\$ -
25		
26		
27	<b>Table 3A-3, Summary - ESA Program/CSD Leveraging</b>	
28	Annual kWh Savings	33,696,331
29	Annual Therm Savings	-
30	Lifecycle kWh Savings	453,470,053
31	Lifecycle Therm Savings	-
32	Current kWh Rate	\$ 0.13
33	Current Therm Rate	\$ -
34	Average 1st Year Bill Savings / Treated Households	\$ 81.65
35	Average Lifecycle Bill Savings / Treated Households	\$ 1,098.85
36		
37	[1] Summary is the sum of ESA Program + CSD Leveraging	
38		
39	<b>Table 3B, ESA Program - Multifamily Common Area</b>	
40	Annual kWh Savings	-
41	Annual Therm Savings	-
42	Lifecycle kWh Savings	-
43	Lifecycle Therm Savings	-
44	Current kWh Rate	\$ -
45	Current Therm Rate	\$ -
46	Average 1st Year Bill Savings / Treated Property	\$ -
47	Average Lifecycle Bill Savings / Treated Property	\$ -
48		
49		
50		



	A	B	C	D	E	F	G
1	<b>Energy Savings Assistance Program Table 4 - Homes/Buildings Treated Southern California Edison Through July 2019</b>						
2							
3							
4							
5	<b>Table 4A-1, ESA Program</b>						
6		<b>Eligible Households</b>		<b>Households Treated YTD</b>			
7	<b>County</b>	<b>Rural [1]</b>	<b>Urban</b>	<b>Total</b>	<b>Rural</b>	<b>Urban</b>	<b>Total</b>
8	FRESNO	-	520	520	0	0	0
9	IMPERIAL	188	-	188	0	0	0
10	INYO	1,271	5	1,276	13	0	13
11	KERN	17,281	13,069	30,350	970	2	972
12	KINGS	8,357	-	8,357	215	0	215
13	LOS ANGELES	3,064	541,092	544,156	290	22,567	22,857
14	MADERA	-	3	3	0	0	0
15	MONO	1,568	0	1,568	1	0	1
16	ORANGE	0	201,377	201,377	0	6,261	6,261
17	RIVERSIDE	93,008	97,623	190,631	1,406	7,344	8,750
18	SAN BERNARDINO	36,377	189,139	225,516	1,367	10,674	12,041
19	SANDIEGO	1	-	1	0	0	0
20	SANTA BARBARA	-	18,004	18,004	0	33	33
21	TULARE	45,643	13,443	59,086	1,255	665	1,920
22	TUOLUMNE	-	-	0	0	0	0
23	VENTURA	2,581	63,378	65,959	30	555	585
24	<b>Total</b>	<b>209,340</b>	<b>1,137,652</b>	<b>1,346,992</b>	<b>5,547</b>	<b>48,101</b>	<b>53,645</b>
25							
26							
27	<b>Table 4B, ESA Program - CSD Leveraging</b>						
28				<b>Households Treated YTD</b>			
29	<b>County</b>				<b>Rural</b>	<b>Urban</b>	<b>Total</b>
30							0
31							0
32	<b>Total</b>				0	0	0
33							
34							
35	<b>Table 4C, ESA Program - Multifamily Common Area</b>						
36				<b>Properties Treated YTD</b>			
37	<b>County</b>				<b>Rural</b>	<b>Urban</b>	<b>Total</b>
38					0	0	0
39							0
40	<b>Total</b>				0	0	0
41							
42	[1] For IOU low income-related and Energy Efficiency reporting and analysis, the Goldsmith definition is applied.						
43	<b>Note:</b> Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						
44							

**Energy Savings Assistance Program Table 4A-2, Homes Unwilling / Unable to Participate  
Southern California Edison  
Through July 2019**

ESA Program							
Reason Provided							
County	Customer Unwilling/Declined Program Measures	Customer Unavailable - Scheduling Conflicts	Hazardous Environment (unsafe/unclean)	Landlord Refused to Authorize Participation	Household Exceeds Allowable Limits	Unable to Provide Required Documentation	Other Infeasible/ Ineligible
Fresno	0	0	0	0	0	0	0
Imperial	0	0	0	0	0	0	1
Inyo	0	0	0	0	0	11	14
Kern	1	5	0	48	10	99	337
Kings	5	3	0	3	4	9	176
Los Angeles	23	45	1	1,169	189	2,783	10,554
Madera	0	0	0	0	0	0	0
Mono	0	0	0	2	0	0	0
Orange	9	22	0	270	68	591	3,839
Riverside	48	71	0	458	111	557	3,198
San Bernardino	64	476	0	632	122	913	5,598
Sandiego	0	0	0	0	0	0	0
Santa Barbara	0	0	0	0	4	0	42
Tulare	24	55	0	20	11	65	1,063
Tuolumne	0	0	0	0	0	0	0
Ventura	1	7	0	25	21	44	402
<b>Total</b>	<b>175</b>	<b>684</b>	<b>1</b>	<b>2,627</b>	<b>540</b>	<b>5,072</b>	<b>25,224</b>

**Note:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
1	Energy Savings Assistance Program Table 5 - Energy Savings Assistance Program Customer Summary																		
2	Southern California Edison																		
3	Through July 2019																		
4	Table 5A, ESA Program																		
5		Gas & Electric			Gas Only			Electric Only			Total								
6		# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)		# of Household Treated by Month	(Annual)		# of Household Treated by Month	(Household Count)		(Annual)				
7			Therm	kWh	kW		Therm	kWh		kW	Therm		kWh	kW	# of First-Touch	# of Re-treatment	Therm	kWh	kW
8	January				-	-	-	-	5,286	3,557,143	488	5,286					3,557,143	488	
9	February								11,378	7,503,916	1,034	11,378					7,503,916	1,034	
10	March								19,983	13,159,740	1,825	19,983					13,159,740	1,825	
11	April								24,226	15,990,998	2,215	24,226					15,990,998	2,215	
12	May								36,742	24,178,546	3,356	36,742					24,178,546	3,356	
13	June								43,577	28,418,170	3,964	43,577					28,418,170	3,964	
14	July								53,648	33,696,331	4,725	53,648	42,902	10,743			33,696,331	4,725	
15	August								-	-	-	-	-	-	-	-	-	-	
16	September								-	-	-	-	-	-	-	-	-	-	
17	October								-	-	-	-	-	-	-	-	-	-	
18	November								-	-	-	-	-	-	-	-	-	-	
19	December								-	-	-	-	-	-	-	-	-	-	
20	YTD	-	-	-	-	-	-	-	53,648	33,696,331	4,725	53,648	42,902	10,743			33,696,331	4,725	
21																			
22	YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2.																		
23	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																		
24																			
25																			
26	Table 5B, ESA Program - CSD Leveraging																		
27		Gas & Electric			Gas Only			Electric Only			Total								
28		# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)		# of Household Treated by Month	(Annual)		# of Household Treated by Month	(Annual)						
29			Therm	kWh	kW		Therm	kWh		kW	Therm		kWh	kW	Therm	kWh	kW		
30	Month																		
31	January																		
32	February																		
33	March																		
34	April																		
35	May																		
36	June																		
37	July																		
38	August																		
39	September																		
40	October																		
41	November																		
42	December																		
43	YTD	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	
44																			
45	YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2A.																		
46	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																		
47																			
48	Table 5C, ESA Program - Multifamily Common Area																		
49		Gas & Electric			Gas Only			Electric Only			Total								
50		# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)		# of Properties Treated by Month	(Annual)		# of Properties Treated by Month	(Annual)						
51			Therm	kWh	kW		Therm	kWh		kW	Therm		kWh	kW	Therm	kWh	kW		
52	January								-	-	-	-	-	-	-	-	-	-	
53	February								-	-	-	-	-	-	-	-	-	-	
54	March								-	-	-	-	-	-	-	-	-	-	
55	April								-	-	-	-	-	-	-	-	-	-	
56	May								-	-	-	-	-	-	-	-	-	-	
57	June								-	-	-	-	-	-	-	-	-	-	
58	July								-	-	-	-	-	-	-	-	-	-	
59	August																		
60	September																		
61	October																		
62	November																		
63	December																		
64	YTD	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	
65																			
66	YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2B.																		
67	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																		
68																			

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Energy Savings Assistance Program Table 6 - Expenditures for Pilots and Studies												
2	Southern California Edison												
3	Through July 2019												
4		Authorized 2019 Funding			Current Month Expenses			Expenses Since January 1, 2018			% of Budget Expended		
5		Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	<b>Pilots</b>												
7	PCT TOU	\$ 300,500	n/a	\$ 300,500	\$0		\$61,509	\$61,509		\$61,509	20%	#VALUE!	20%
8													
9													
10	<b>Total Pilots</b>	<b>\$300,500</b>	<b>\$0</b>	<b>\$300,500</b>	<b>\$0</b>	<b>\$0</b>	<b>\$61,509</b>	<b>\$61,509</b>	<b>\$0</b>	<b>\$61,509</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>
11													
12													
13	<b>Studies</b>												
14	<b>Rapid Feedback Research and Analysis</b>	200000		200000			0	0		0			
15	2019 Low Income Needs Assessment Study1	\$150,000	\$0	\$150,000	\$0	\$0	\$0	\$121,082	\$0	\$121,082	81%	#DIV/0!	81%
16	2019 ESA 'Load Impact Evaluation Study2	\$165,000	\$0	\$165,000	\$0	\$0	\$0	\$20,766	\$0	\$20,766	13%	#DIV/0!	13%
17	2017 Potential and Goals Study	\$90,000		\$90,000			\$0	\$0		\$0	0%	#DIV/0!	0%
18	2019 Non-Energy Benefits (NEBs) Study3	\$45,000	\$0	\$45,000	\$0	\$0	\$0	\$27,063	\$0	\$27,063	60%	#DIV/0!	60%
19											#DIV/0!	#DIV/0!	#DIV/0!
20											#DIV/0!	#DIV/0!	#DIV/0!
21													
22													
23	<b>Total Studies</b>	<b>\$450,000</b>	<b>\$0</b>	<b>\$450,000</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$168,911</b>	<b>\$0</b>	<b>\$168,911</b>	<b>38%</b>	<b>#DIV/0!</b>	<b>38%</b>
24													
25	<b>Note:</b> Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												
26													
27													

**Energy Savings Assistance Program Table 7**  
**(Second Refrigerators, In-Home Education, MyEnergy/My Account Platform)**  
**Southern California Edison**  
**Through July 2019**

<b>7A - Households Receiving Second Refrigerators</b>			
<b>Measures</b>	<b>Units</b>	<b>Received Refrigerator</b>	<b>Not eligible for Refrigerator due to Less than Six Occupants</b>
Second Refrigerators	Each		0

<b>7B - Households Receiving In- Home Energy Education Only</b>		
<b>Measures</b>	<b>Units</b>	<b>Households that Only Received Energy Education</b>
In-Home Education	Home	4,536

<b>7C - Households for My Energy/My Account Platform</b>		
<b>Opt-Out</b>	<b>Already Enrolled</b>	<b>Opt-In</b>
59,236	2,411	866

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	CARE Table 1 - CARE Program Expenses												
2	Southern California Edison												
3	Through July 2019												
4		Authorized Budget			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
5	CARE Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	Outreach	\$ 2,684,843		\$ 2,684,843	\$ 177,704		\$ 177,704	\$ 1,574,869		\$ 1,574,869	59%		59%
7	Processing / Certification Re-certification	\$ 800,000		\$ 800,000	\$ 8,601		\$ 8,601	\$ 273,501		\$ 273,501	34%		34%
8	Post Enrollment Verification	\$ 600,000		\$ 600,000	\$ 49,401		\$ 49,401	\$ 328,461		\$ 328,461	55%		55%
9	IT Programming	\$ 600,000		\$ 600,000	\$ 1,005		\$ 1,005	\$ 93,535		\$ 93,535	16%		16%
10	Cooling Centers	\$ 44,562		\$ 44,562	\$ 373		\$ 373	\$ 15,198		\$ 15,198	34%		34%
11	Pilots/CHANGES Program	\$ 525,000		\$ 525,000	\$ -		\$ -	\$ 223,199		\$ 223,199	43%		43%
12	Studies	\$ 150,000		\$ 150,000			\$ -	\$ -		\$ -	0%		0%
13	Regulatory Compliance	\$ 542,704		\$ 542,704	\$ 21,951		\$ 21,951	\$ 218,302		\$ 218,302	40%		40%
14	General Administration	\$ 704,529		\$ 704,529	\$ 63,141		\$ 63,141	\$ 415,887		\$ 415,887	59%		59%
15	CPUC Energy Division	\$ 140,000		\$ 140,000	\$ -		\$ -	\$ 85,233		\$ 85,233	61%		61%
16	<b>SUBTOTAL MANAGEMENT COSTS</b>	<b>\$ 6,791,638</b>		<b>\$ 6,791,638</b>	<b>\$ 322,176</b>		<b>\$ 322,176</b>	<b>\$ 3,228,185</b>		<b>\$ 3,228,185</b>	<b>48%</b>		<b>48%</b>
17													
18	CARE Rate Discount	\$ 487,221,423		\$ 487,221,423	\$ 38,100,548		\$ 38,100,548	\$ 192,161,904		\$ 192,161,904	39%		39%
19													
20	<b>TOTAL PROGRAM COSTS &amp; CUSTOMER DISCOUNTS</b>	<b>\$ 494,013,061</b>		<b>\$ 494,013,061</b>	<b>\$ 38,422,724</b>		<b>\$ 38,422,724</b>	<b>\$ 195,390,089</b>		<b>\$ 195,390,089</b>	<b>40%</b>		<b>40%</b>
21													
22	Other CARE Rate Benefits												
23	- DWR Bond Charge Exemption				\$ 2,363,156		\$ 2,363,156	\$ 12,903,550		\$ 12,903,550			
24	- CARE Surcharge Exemption				\$ 2,575,178		\$ 2,575,178	\$ 13,870,535		\$ 13,870,535			
25	- California Solar Initiative Exemption				\$ -		\$ -	\$ 964,539		\$ 964,539			
26	- kWh Surcharge Exemption				\$ -		\$ -	\$ -		\$ -			
27	- Vehicle Grid Integration Exemption						\$ -	\$ -		\$ -			
28	Total Other CARE Rate Benefits				<b>\$ 4,938,334</b>		<b>\$ 4,938,334</b>	<b>\$ 27,738,624</b>		<b>\$ 27,738,624</b>			
29													
30	Indirect Costs				\$ 77,775		\$ 77,775	\$ 541,808		\$ 541,808			
31													
32	[1] Decision 15-12-047 transitioned from CHANGES pilot to CHANGES program and funding for the effort is captured herein.												
33	[2] Reflects the Annual Eligibility Estimates prepared by Athens Research on behalf of the utilities. This efforts was formerly referenced in Measurement and Evaluation.												
34	[3] Reflects the authorized funding per year in D.16-11-022 and updated via Resolution [E-4885] addressing Conforming AL [3585-E] and Supplemental Conforming AL [3585-E-A].												
35	[4] Monthly and year-to-date expenses data was obtained from SAP database. Subtotal Management Costs for 2017 include Cooling Centers total costs.												
36	[5] Total costs settled to prior cycle CARE accounting are not addressed in CARE Table 1.												
37	<b>NOTE:</b> Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												
38													

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y
1	CARE Table 2 - Enrollment, Recertification, Attrition, & Penetration <sup>5</sup>																								
2	Southern California Edison																								
3	Through July 2019																								
4		New Enrollment									Recertification				Attrition (Drop Offs)					Enrollment		Total CARE Participants	Estimated CARE Eligible <sup>5</sup>	Penetration Rate % (W/X)	
5		Automatic Enrollment				Self-Certification (Income or Categorical)					Total New Enrollment (E+J)	Scheduled	Non- Scheduled (Duplicates)	Automatic	Total Recertification (L+M+N)	No Response <sup>4</sup>	Failed PEV	Failed Recertification	Other	Total Attrition (P+Q+R+S)	Gross (K+O)				Net Adjusted (K-T)
6		Inter- Utility <sup>1</sup>	Intra- Utility <sup>2</sup>	Leveraging <sup>3</sup>	Combined (B+C+D)	Online	Paper	Phone	Capitation	Combined (F+G+H+I)															
7																									
8	January	3,751	216	0	3,967	5,159	4,912	5,473	9	15,553	19,520	16,742	12,718	0	29,460	10,416	3	725	10,441	21,585	48,980	-2,065	1,203,474	1,337,092	90%
9	February	4,118	231	0	4,349	5,641	3,889	5,200	36	14,766	19,115	14,185	12,703	0	26,888	9,436	26	612	7,205	17,279	46,003	1,836	1,205,310	1,337,092	90%
10	March	4,800	164	0	4,964	5,661	2,509	5,473	16	13,559	18,523	10,215	16,165	0	26,380	8,326	18	466	10,899	19,709	44,903	-1,186	1,204,124	1,337,092	90%
11	April	3,951	311	0	4,262	4,571	2,605	4,493	28	11,697	15,959	9,854	13,652	0	23,506	8,791	120	457	18,328	27,696	39,465	-11,737	1,192,387	1,337,092	89%
12	May	3,936	222	0	4,158	4,476	6,658	3,796	47	14,977	19,135	13,253	14,199	0	27,452	8,569	168	539	10,705	19,981	46,587	-846	1,191,541	1,337,092	89%
13	June	3,212	243	0	3,455	4,706	6,889	3,770	121	15,486	18,941	11,925	12,616	0	24,541	10,334	98	528	10,101	21,061	43,482	-2,120	1,189,421	1,337,092	89%
14	July	3,784	170	0	3,954	6,805	5,936	5,174	211	18,126	22,080	1,109	130	0	1,239	53	0	9	26,413	26,475	23,319	-4,395	1,185,026	1,337,092	89%
15	August																								
16	September																								
17	October																								
18	November																								
19	December																								
20	YTD Total	27,552	1,557	0	29,109	36,919	33,398	33,379	468	104,164	133,273	77,283	82,183	0	159,466	55,925	433	3,336	94,092	153,786	292,739	-20,513	1,185,026	1,337,092	88.6%
21	<sup>1</sup> Enrollments via data sharing between the IOUs.																								
22	<sup>2</sup> Enrollments via data sharing between departments and/or programs within the utility.																								
23	<sup>3</sup> Enrollments via data sharing with programs outside the IOU that serve low-income customers.																								
24	<sup>4</sup> Recertification results are tied to the month initiated. Therefore, recertification results may be pending due to the time permitted for a participant to respond.																								
25	<sup>5</sup> Numbers are not tied to month initiated but are operational and reflect customer enrollment status changes that were triggered that month; these numbers differ from the tied to month initiated numbers provided elsewhere in this report.																								
26	<sup>6</sup> No response includes no response to both Recertification and Verification.																								
27	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																								
28																									
29																									

	A	B	C	D	E	F	G	H	I
1	CARE Table 3A - Post-Enrollment Verification Results (Model) Southern California Edison Through July 2019								
2									
3									
4	Month	Total CARE Households Enrolled	Households Requested to Verify <sup>1</sup>	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible) <sup>2</sup>	Total Households De-enrolled <sup>3</sup>	% De-enrolled through Post Enrollment Verification <sup>4</sup>	% of Total CARE Households De-enrolled
5	January	1,203,474	5,273	0.4%	3,659	84	3,743	71.0%	0.3%
6	February	1,205,310	43	0.0%	17	0	17	39.5%	0.0%
7	March	1,204,124	6,152	0.5%	4,237	96	4,333	70.4%	0.4%
8	April	1,192,387	7,089	0.6%	4,311	110	4,421	62.4%	0.4%
9	May	1,191,541	8,285	0.7%	62	77	139	1.7%	0.0%
10	June	1,189,421	7,976	0.7%	53	18	71	0.9%	0.0%
11	July	1,185,026	8,479	0.7%	26	0	26	0.3%	0.0%
12	August								
13	September								
14	October								
15	November								
16	December								
17	YTD Total	1,185,026	43,297	3.7%	12,365	385	12,750	29.4%	1.1%
18	<sup>1</sup> Includes all customers who failed SDG&E's CARE eligibility probability model. <sup>2</sup> Includes customers verified as over income or who requested to be de-enrolled. <sup>3</sup> Verification results are tied to the month initiated and the verification process allows customers 90 days to respond to the verification <sup>4</sup> Percentage of customers dropped compared to the total participants requested to provide verification in that month. <b>Note:</b> Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								
19									
20									
21									
22									
23	CARE Table 3B Post-Enrollment Verification Results (Electric only High Usage) Southern California Edison Through June 2019								
24									
25	Month	Total CARE Households Enrolled	Households Requested to Verify <sup>1</sup>	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible) <sup>2</sup>	Total Households De-enrolled <sup>3</sup>	% De-enrolled through Post Enrollment Verification <sup>4</sup>	% of Total CARE Households De-enrolled
26	January	1,203,474	3,126	0.3%	2,979	0	2,979	95.3%	0.2%
27	February	1,205,310	0	0.0%	0	0	0	0.0%	0.0%
28	March	1,204,124	10,684	0.9%	9,944	95	10,039	94.0%	0.8%
29	April	1,192,387	1,430	0.1%	1,317	13	1,330	93.0%	0.1%
30	May	1,191,541	189	0.0%	158	2	160	84.7%	0.0%
31	June	1,189,421	467	0.0%	0	2	2	0.4%	0.0%
32	July	1,185,026	137	0.0%	0	0	0	0.0%	0.0%
33	August								
34	September								
35	October								
36	November								
37	December								
38	YTD Total	1,185,026	16,033	1.4%	14,398	112	14,510	90.5%	1.2%
39	<sup>1</sup> Includes all participants who were selected for high usage verification process. <sup>2</sup> Includes customers verified as over income, who requested to be de-enrolled, did not reduce usage, or did not agree to be weatherized. <sup>3</sup> Medium (400%) and high usage (600%) customers are dropped at 60 days (2 or 3 bill cycles) for non-response to HUV (high usage income verification request). Additionally, 600% + users that have not reduced usage within the 60 day window (2 or 3 bill cycles) are removed from the program. Results may be pending due to the time permitted for a participant to respond. <sup>4</sup> Percentage of customers dropped compared to the total participants requested to provide verification in that month. <b>Note:</b> Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								
40									
41									
42									
43									
44									
45									
46									
47									
48									
49									



	A	B	C	D	E	F	G
1	<b>CARE Table 4 - CARE Self-Certification and Self-Recertification Applications<sup>1</sup></b> <b>Southern California Edison</b> <b>Through July 2019</b>						
2							
3							
4		<b>Provided</b>	<b>Received</b>	<b>Approved</b>	<b>Denied</b>	<b>Pending/Never Completed</b>	<b>Duplicates</b>
5	Total (Y-T-D)	610,600	493,669	299,195	49,506	84,060	144,968
6	Percentage		100%	61%	10%	17%	29%
7							
8	<sup>1</sup> Includes sub-metered customers.						
9	<sup>[2]</sup> Includes number of applications SCE provided for all direct mailing campaigns, customer calls made to the call center, and other outreach methods. Because there are other means by which customers obtain applications which are not						
10	<sup>[3]</sup> Percent of received applications.						
11	<sup>[4]</sup> Includes all applications received and not approved.						
12	<sup>[5]</sup> Includes pending recertification responses.						
13	<b>Note:</b> Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						
14							



	A	B	C	D	E	F	G	H
1	<b>CARE Table 6 - Recertification Results</b> <b>Southern California Edison</b> <b>Through July 2019</b>							
2								
3								
4	Month	Total CARE Households	Households Requested to Recertify <sup>1</sup>	% of Households Total (C/B)	Households Recertified <sup>2</sup>	Households De-enrolled <sup>3</sup>	Recertification Rate % <sup>4</sup> (E/C)	% of Total Households De-enrolled (F/B)
5	January	1,203,474	22,267	1.9%	12,995	9,121	58.4%	0.8%
6	February	1,205,310	17,512	1.5%	9,977	7,399	57.0%	0.6%
7	March	1,204,124	21,519	1.8%	11,910	9,428	55.3%	0.8%
8	April	1,192,387	20,311	1.7%	11,045	8,037	54.4%	0.7%
9	May	1,191,541	24,102	2.0%	12,174	1,520	50.5%	0.1%
10	June	1,189,421	23,775	2.0%	8,139	1,167	34.2%	0.1%
11	July	1,185,026	24,918	2.1%	1,248	365	5.0%	0.0%
12	August							
13	September							
14	October							
15	November							
16	December							
17	<b>YTD</b>	<b>1,185,026</b>	<b>154,404</b>	<b>13.0%</b>	<b>67,488</b>	<b>37,037</b>	<b>43.7%</b>	<b>3.1%</b>
18								
19	<sup>1</sup> Excludes count of customers recertified through the probability model.							
20	<sup>2</sup> Recertification results are tied to the month initiated and the recertification process allows customers 90 days to respond to the recertification request. Results may be pending due to the time permitted for a participant to respond.							
21	<sup>3</sup> Includes customers who did not respond or who requested to be de-enrolled.							
22	<sup>4</sup> Percentage of customers recertified compared to the total participants requested to recertify in that month.							
23	<b>Note:</b> Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							
24								

	A	B	C	D	E	F	G
1	CARE Table 7 - Capitation Contractors <sup>1</sup>						
2	Southern California Edison						
3	Through July 2019						
4	Contractor	Contractor Type (Check one or more if applicable)				Total Enrollments	
5		Private	CBO	WMDVBE	LIHEAP	Current Month	Year-to-Date
6							
7	2-1-1 ORANGE COUNTY		x			1	1
8	ALPHA ENTERPRISES		x			-	-
9	APAC SERVICE CENTER	x				-	7
10	ARMENIAN RELIEF SOCIETY	x				-	-
11	ASIAN AMERICAN DRUG ABUSE PROG	x				-	6
12	ASIAN AMERICAN RESOURCE CENTER	x		x		-	-
13	ASIAN YOUTH CENTER	x				-	-
14	BEST PARTNERS	x				197	382
15	DELHI CENTER	x				-	7
16	BETHEL BAPTIST CHURCH	x				-	-
17	BISHOP PAIUTE TRIBE	x				-	-
18	C.O.R. COMM DEVELOPMENT CORP	x				-	-
19	CAREGIVERS VOLUNTEERS ELDERLY		x			-	-
20	CHINESE CHRISTIAN HERALD CRUS.	x				-	-
21	CHINO NEIGHBORHOOD HOUSE		x			-	-
22	CITIHOUSING REAL ESTATE SERVIC		x			-	-
23	CITY IMPACT	x				-	-
24	CITY OF BEAUMONT SENIOR CENTER		x	x		-	-
25	COMMUNITY HEALTH INITIATIVE of OC (AKA: Volunteer Center of Greater Orange County dba OneOC )		x			-	-
26	CORONA NORCO FAMILY YMCA	x				-	-
27	DESERT ARC	x				-	-
28	DESERT MANNA MINISTRIES INC	x				-	-
29	DISABLED RESOURCES CTR, INC		x	x		-	3
30	EL CONCILIO DEL CONDADO DE	x		x		-	-
31	FAMILY SVC ASSOC OF REDLANDS	x				-	-
32	FOOD SHARE	x				-	-
33	GO THE CALENDAR		x			-	-
34	HELP OF OJAI, INC.	x				-	-
35	HOUSING AUTHORITY OF KINGS CO	x		x		-	-
36	KERNVILLE UNION SCHOOL DISTRIC	x				-	-
37	KINGS COMMUNITY ACTION ORG	x				-	-
38	KINGS CTY COMMISSION ON AGING	x				-	-
39	LA COUNTY HOUSING AUTHORITY		x			-	-
40	LEAGUE OF CALIF HOMEOWNERS	x				-	-
41	LTSC COMM. DEVEL. CORP	x				1	6
42	MENIFEE VALLEY CHAMBER		x			-	-
43	MEXICAN AMERICAN OPPORTUNITY		x	x		-	-
44	MTN COMM FAM RESOURCE CNTR	x				-	5
45	NEW GREATER CIR. MISSION, INC	x				-	-
46	NEW HOPE VILLAGE, INC	x				-	1
47	NEW HORIZONS CAREGIVERS GROUP		x			-	2
48	OCCC	x				-	1
49	OPERATION GRACE	x				-	-
50	OUR COMMUNITY WORKS	x				12	35
51	PACIFIC ISLANDER HLTH (PIHP)	x				-	-
52	PACIFIC PRIDE FOUNDATION	x				-	-
53	RIVERSIDE DEPT COMM ACTION		x	x	x	-	12
54	SALVATION ARMY SANTA FE SPGS	x				-	-
55	SALVATION ARMY VISALIA CORPS	x				-	-
56	SANTA ANITA FAMILY SERVICE	x				-	-
57	SENIOR ADVOCATES OF THE DESERT	x				-	-
58	SHARE OUR SELVES	x				-	-
59	SMILES FOR SENIORS FOUND.	x				-	-
60	SOUTHEAST CITIES SERVICE CTR.		x			-	-
61	SOUTHEAST COMMUNITY DEVELOPMEN	x				-	-
62	ST VINCENT DE PAUL		x			-	-
63	THE CAMBODIAN FAMILY	x				-	-
64	UNITED CAMBODIAN COMMUNITY INC		x			-	-
65	VICTOR VALLEY COMM SVC COUNCIL	x				-	-
66	VIETNAMESE COMMUNITY OF OC INC	x				-	-
67	VOLUTNEERS OF EAST LOS ANGELES	x		x		-	-
68	XFINITI SOLUTIONS, LLC		x			-	-
69	Total Enrollments					211	468
70							
71	[1] All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.						
72	[2] Numbers reflect customers that have been placed on the rate YTD. Capitation payments may lag by a month or more depending on when SCE is invoiced by the contractors.						
73	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						



	A	B	C	D	E
1	<b>CARE Program Table 9 - Expenditures for Pilots/CHANGES Program [1]</b> <b>Southern California Edison</b> <b>Through July 2019</b>				
2					
3					
4	2019	Authorized 2019 Budget	Current Month Expenses	Expenses Since Jan. 1, 2019	% of 2019 Budget Expensed
5		Total	Total	Total	Total
6	Pilots				
7	CHANGES Program	\$ 525,000	\$ -	\$ 223,199	43%
8	Total	\$ 525,000	\$ -	\$ 223,199	43%
9	<p>[1] Decision 15-12-047 transitioned from CHANGES pilot to CHANGES program and funding for the effort is captured herein.</p> <p><b>Note:</b> Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.</p>				
10					
11					
12					

Per CPUC, Table 10 is temporarily suspended.

CARE Table 10 CHANGES One-On-One Customer Assistance Sessions															
Southern California Edison															
Reporting Period May 1, 2018, through May 31, 2018															
Date <sup>[3]</sup>	CHANGES Participants' self-identified language of preference	Description of the session content identifying service provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues). <sup>[2]</sup>	Description of each contact made with that customer's utility until a solution is reached.	If on CARE, Enter How Initially Enrolled		Number of Enrollment through CHANGES CBOs' Assistance Confirmed by IOU			Customer Receiving Assistance with Bill Payment Plans (initiated or modified) by the CHANGES CBOs.			Customer Receiving Assistance with Utility Bill Disputes, including bill modification, by the CHANGES CBOs.			Calls to Dedicated 800 # Recorded by IOU <sup>[1]</sup>
				#	How Enrolled	CARE	FERA	Medical Baseline	#	1 = Yes 0 = No	Reason 800 # Not Used	#	1 = Yes 0 = No	Reason 800 # Not Used	
2018-05-02	Chinese/Cantonese	Energy Assistance Fund Application Educated on Energy Efficiency/ Conservation Educated on Energy Assistance Programs	Not applicable	1	Recertification and Verification Processing	0	0	1	1	0	Not Applicable	1	0	Not Applicable	
2018-05-23	Vietnamese	HEAP/LIHeap Application Assistance Educated on Energy Assistance Programs	Not applicable	1	Data Sharing	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-22	Korean	HEAP/LIHeap Application Assistance	Not applicable	1	Data Sharing	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-23	Korean	HEAP/LIHeap Application Assistance	Not applicable	1	Recertification and Verification Processing	0	0	0	1	0	Meeting with client.	0	1	Not Applicable	
2018-05-23	Spanish	HEAP/LIHeap Application Assistance Set Up/Change Payment Plan	Not applicable	1	Internet Enrollments	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-16	Chinese/Cantonese	Energy Assistance Fund Application Educated on Energy Efficiency/ Conservation	Not applicable	1	VRU Enrollments	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-11	Spanish	Medical Baseline Application Assistance Educated on Medical Baseline	Not applicable	1	Internet Enrollments	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-03	Spanish	Educated on CARE/FERA Changes to Account	Not applicable	1	Capitation Agency	0	0	0	0	0	Meeting with client.	1	1	Not Applicable	
2018-05-15	Vietnamese	HEAP/LIHeap Application Assistance Bill Education Educated on Energy Assistance Programs	Not applicable	1	Capitation Agency	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-02	Spanish	Educated on CARE/FERA Changes to Account	Not applicable	1	Capitation Agency	0	0	0	1	0	Meeting with client.	0	0	Not Applicable	
2018-05-07	Vietnamese	HEAP/LIHeap Application Assistance Bill Education Educated on Energy Assistance Programs	Not applicable	1	Special Projects	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-22	Vietnamese	HEAP/LIHeap Application Assistance Bill Education Educated on Energy Assistance Programs	Not applicable	1	Capitation Agency	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-04	Spanish	ESAP Application Assistance	Not applicable	1	Internet Enrollments	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-03	English	Set Up/Change Payment Plan	Not applicable	1	Capitation Agency	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-18	Chinese/Cantonese	HEAP/LIHeap Application Assistance Educated on Energy Efficiency/ Conservation	Not applicable	1	Call Center	0	0	0	1	0	Meeting with client.	0	0	Not Applicable	
2018-05-10	Samoan	Set Up/Change Payment Plan	Not applicable	0	Not Applicable	0	0	0	1	1	Not Applicable	0	0	Not Applicable	
2018-05-08	English	Set Up/Change Payment Extension	Not applicable	0	Not Applicable	0	0	0	1	1	Not Applicable	0	0	Not Applicable	
2018-05-14	Vietnamese	HEAP/LIHeap Application Assistance	Not applicable	1	Capitation Agency	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-22	English	Energy Assistance Fund Application Educated on Energy Efficiency/ Conservation	Not applicable	1	Capitation Agency	0	0	0	1	0	Meeting with client.	1	0	Not Applicable	
1/0/1900	0		Not applicable	1	Call Center	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-14	Spanish	Set Up/Change Payment Extension Set Up/Change Payment Plan	Not applicable	1	Call Center	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-16	Spanish	Changes to Account	Not applicable	1	Call Center	0	0	0	1	1	Not Applicable	0	0	Not Applicable	
2018-05-30	Spanish	Set Up/Change Payment Extension	Not applicable	1	Capitation Agency	0	0	0	0	1	Not Applicable	0	0	Not Applicable	
2018-05-02	Chinese/Cantonese	HEAP/LIHeap Application Assistance Educated on Energy Efficiency/ Conservation	Not applicable	1	Call Center	0	0	0	1	0	Meeting with client.	1	0	Not Applicable	
2018-05-14	Korean	HEAP/LIHeap Application Assistance	Not applicable	0	Not Applicable	0	0	0	1	0	Meeting with client.	0	0	Not Applicable	
1/0/1900	0		Not applicable	1	Special Projects	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-22	Korean	HEAP/LIHeap Application Assistance	Not applicable	1	Special Projects	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-30	Vietnamese	HEAP/LIHeap Application Assistance	Not applicable	1	Call Center	0	0	0	1	0	Meeting with client.	1	0	Not Applicable	
2018-05-14	Spanish	ESAP Application Assistance	Not applicable	1	Call Center	0	0	0	1	0	Meeting with client.	0	0	Not Applicable	
2018-05-14	Spanish	Medical Baseline Application Assistance Educated on Medical Baseline	Not applicable	1	Call Center	0	0	0	1	0	Meeting with client.	0	0	Not Applicable	
2018-05-15	Chinese/Cantonese	Energy Assistance Fund Application Educated on Energy Efficiency/ Conservation	Not applicable	1	Capitation Agency	0	0	0	0	0	Meeting with client.	1	0	Not Applicable	
2018-05-18	Spanish	ESAP Application Assistance Educated on CARE/FERA	Not applicable	1	Internet Enrollments	0	0	0	0	1	Not Applicable	0	0	Not Applicable	
2018-05-23	Spanish	ESAP Application Assistance Set Up/Change Payment Extension Set Up/Change Payment Plan	Not applicable	1	Internet Enrollments	0	0	0	0	1	Not Applicable	0	0	Not Applicable	
2018-05-09	Spanish	HEAP/LIHeap Application Assistance	Not applicable	1	Call Center	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-15	Spanish	Set Up/Change Payment Extension Set Up/Change Payment Plan	Not applicable	1	Call Center	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-21	Vietnamese	HEAP/LIHeap Application Assistance	Not applicable	0	Not Applicable	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-25	Spanish	Set Up/Change Payment Plan	Not applicable	1	Call Center	0	0	0	0	1	Not Applicable	0	0	Not Applicable	
2018-05-25	Spanish	ESAP Application Assistance	Not applicable	1	Capitation Agency	0	0	0	0	1	Not Applicable	0	0	Not Applicable	
2018-05-16	Spanish	Changes to Account	Not applicable	1	Call Center	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-09	Spanish	ESAP Application Assistance	Not applicable	1	Call Center	0	0	1	0	0	Meeting with client.	1	0	Not Applicable	
2018-05-10	Vietnamese	HEAP/LIHeap Application Assistance Educated on Avoiding Disconnection Educated on Energy Assistance Programs	Not applicable	1	Data sharing	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-04-30	English	Set Up/Change Payment Plan	Not applicable	1	VRU Enrollments	0	0	0	1	0	Meeting with client.	0	0	Not Applicable	
2018-05-01	Chinese/Cantonese	Energy Assistance Fund Application Educated on Energy Efficiency/ Conservation Educated on Energy Assistance Programs	Not applicable	0	Not Applicable	0	0	0	1		Not Applicable	0	1	Not Applicable	
2018-05-01	English	HEAP/LIHeap Application Assistance	Not applicable	0	Not Applicable	0	0	0	1	0	Meeting with client.	0	0	Not Applicable	
2018-05-08	English	Changes to Account	Not applicable	1	Special Projects	0	0	0	1			0	1	Not Applicable	
2018-04-17	English	Energy Assistance Fund Application	Not applicable	0	Not Applicable	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-03	Chinese/Cantonese	HEAP/LIHeap Application Assistance Educated on Energy Efficiency/ Conservation	Not applicable	1	Call Center	0	0	0	1	0	Meeting with client.	0	0	Not Applicable	
2018-05-25	English	Medical Baseline Application Assistance Educated on Medical Baseline	Not applicable	0	Not Applicable	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-04	Vietnamese	HEAP/LIHeap Application Assistance	Not applicable	1	Capitation Agency	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-10	Chinese/Cantonese	HEAP/LIHeap Application Assistance Educated on Energy Efficiency/ Conservation	Not applicable	0	Not Applicable	0	0	0	0	0	Meeting with client.	1	0	Not Applicable	
2018-05-25	Chinese/Cantonese	HEAP/LIHeap Application Assistance Educated on Energy Efficiency/ Conservation	Not applicable	1	VRU Enrollments	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-04	Chinese/Cantonese	HEAP/LIHeap Application Assistance Educated on Energy Efficiency/ Conservation	Not applicable	1	Call Center	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-03	Vietnamese	HEAP/LIHeap Application Assistance	Not applicable	1	Call Center	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-04-25	English	HEAP/LIHeap Application Assistance	Not applicable	1	Other Source	0	0	0	1	0	Meeting with client.	0	0	Not applicable	
2018-04-02	Mandarin	Energy Assistance Fund Application	Not applicable	1	Special Projects	0	0	0	1	0	Meeting with client.	1	0	Not applicable	
2018-04-10	Spanish	Medical Baseline Application Assistance	Not applicable	1	Internet Enrollments	0	0	0	0	0	Meeting with client.	0	0	Not applicable	
2018-04-27	Spanish	Changes to Account	Not applicable	1	Internet Enrollments	0	0	0	0	1	Not Applicable	0	0	Not applicable	
Current Month Total				578		0	0	2	20	9		9	4		26
Year-to-Date Total				578		9	0	21	257	40		88	22		73

[1] Total calls placed to 800# recorded by SCE from May 1, 2018, through May 31, 2018, is 26. Data on calls per each one-on-one session not available.

[2] For column C, this data was provided by CHANGES contractor, Self Help for the Elderly, via CSID. This table was edited and reformatted from its original version in order to have a more consistent appearance and format with existing SCE tables.

[3] Dates listed are one-on-one case open dates as provided by CHANGES contractor. Dates do not necessarily coincide with the date of the session.

CARE Table 11 CHANGES Group Customer Assistance Sessions						
Southern California Edison						
Reporting Period May 1, 2018, through July 31, 2018						
Date <sup>3</sup>	Session Language	Description of Service Provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues)	Session Logistics			
			# of Sessions	Length (Hours) <sup>4</sup>	Number of Attendees	Description of Information / Literature Provided
N/A	Armenian	Avoiding Disconnection	6	0.5	42	N/A
N/A	Cantonese	Avoiding Disconnection	1	0.5	17	N/A
N/A	English	Avoiding Disconnection	2	0.5	8	N/A
N/A	Japanese	Avoiding Disconnection	1	0.5	1	N/A
N/A	Korean	Avoiding Disconnection	1	0.5	16	N/A
N/A	Mandarin	Avoiding Disconnection	1	0.5	4	N/A
N/A	Spanish	Avoiding Disconnection	1	0.5	2	N/A
N/A	Vietnamese	Avoiding Disconnection	2	0.5	31	N/A
N/A	Cantonese	CARE/FERA and Other Assistance Programs	1	0.5	1	N/A
N/A	English	CARE/FERA and Other Assistance Programs	8	0.5	29	N/A
N/A	Japanese	CARE/FERA and Other Assistance Program	1	0.5	1	N/A
N/A	Korean	CARE/FERA and Other Assistance Programs	4	0.5	157	N/A
N/A	Mandarin	CARE/FERA and Other Assistance Programs	3	0.5	6	N/A
N/A	Spanish	CARE/FERA and Other Assistance Programs	8	0.5	64	N/A
N/A	Vietnamese	CARE/FERA and Other Assistance Program	2	0.5	31	N/A
N/A	Armenian	Electric and Natural Gas Safety	6	0.5	46	N/A
N/A	Cantonese	Electric and Natural Gas Safety	2	0.5	24	N/A
N/A	English	Electric and Natural Gas Safety	5	0.5	18	N/A
N/A	Korean	Electric and Natural Gas Safety	1	0.5	8	N/A
N/A	Mandarin	Electric and Natural Gas Safety	3	0.5	7	N/A
N/A	Spanish	Electric and Natural Gas Safety	6	0.5	46	N/A
N/A	Tagalog	Electric and Natural Gas Safety	3	0.5	26	N/A
N/A	Vietnamese	Electric and Natural Gas Safety	1	0.5	8	N/A
N/A	Armenian	Energy Conservation	6	0.5	37	N/A
N/A	Cantonese	Energy Conservation	2	0.5	23	N/A
N/A	English	Energy Conservation	2	0.5	7	N/A
N/A	Mandarin	Energy Conservation	3	0.5	10	N/A
N/A	Spanish	Energy Conservation	3	0.5	15	N/A
N/A	Cambodian	Gas Aggregation	1	0.5	8	Gas Aggregation Handout
N/A	English	Gas Aggregation	1	0.5	2	Gas Aggregation Handout
N/A	Mandarin	Gas Aggregation	1	0.5	1	Gas Aggregation Handout
N/A	Spanish	Gas Aggregation	3	0.5	32	Gas Aggregation Handout
N/A	Spanish	High Energy Use	1	0.5	18	High Use Handout
N/A	Cantonese	Level Pay Plan	1	0.5	14	N/A
N/A	English	Level Pay Plan	1	0.5	7	N/A
N/A	Mandarin	Level Pay Plan	1	0.5	3	N/A
N/A	Tagalog	Level Pay Plan	1	0.5	8	N/A
N/A	Vietnamese	Level Pay Plan	1	0.5	17	N/A
N/A	Arabic	Understanding Your Bill	1	0.5	5	N/A
N/A	Armenian	Understanding Your Bill	2	0.5	7	N/A
N/A	Cantonese	Understanding Your Bill	1	0.5	15	N/A
N/A	English	Understanding Your Bill	3	0.5	10	N/A
N/A	Japanese	Understanding Your Bill	2	0.5	17	N/A
N/A	Korean	Understanding Your Bill	3	0.5	25	N/A
N/A	Mandarin	Understanding Your Bill	2	0.5	4	N/A
N/A	Spanish	Understanding Your Bill	5	0.5	55	N/A
N/A	Tagalog	Understanding Your Bill	2	0.5	26	N/A
N/A	Vietnamese	Understanding Your Bill	2	0.5	35	N/A
Current Month						
Year-to-Date						

**Note:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

[1] Contractor states all sessions at least 30 minutes

[2] This table was provided by CHANGES contractor, Self Help for the Elderly, via CSID. This table was edited and reformatted from its original versions in order to have a more consistent appearance and format with existing SCE tables.

[3] The numbers provided by the CHANGES contractor are for SCE and SoCal Gas **combined**, due to the combined service territory.

[4] On the Consumer Education Topic addendum of the Quarterly CHANGES Data Report of August 2018-October 2018, the number of attendees for: the Avoiding Disconnection course add up to 121, not the 119 shown on the report; CARE / FERA & Other Assistance Programs classes add up to 289, not 287 as shown on the report; Electric and Natural Gas Safety classes add up to 183, not 182 as shown on the report; Energy Conservation classes add up to 92, not 91 as shown on the report; Understanding Your Bill classes add up to 199, not 197 as shown on the report.

Thus, the total shown on this table does not match the total on the Quarterly CHANGES Data Report of August 2018-October 2018.