

**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE  
STATE OF CALIFORNIA**

Application of Southern California Edison Company (U 338-E) for Approval of its 2012- 2014 California Alternate Rates for Energy (CARE) and Energy Savings Assistance Programs and Budgets.

A.11-05-017  
(Filed May 16, 2011)

Application of Southern California Gas Company (U 904-G) for Approval of Low-Income Assistance Program and Budgets for Program Years 2012-2014.

A.11-05-018  
(Filed May 16, 2011)

Application of Pacific Gas and Electric Company for Approval of the 2012-2014 Energy Savings Assistance and California Alternate Rates for Energy Programs and Budget (U 39-M)

A.11-05-019  
(Filed May 16, 2011)

Application of San Diego Gas & Electric Company (U 902-M) for Approval of Low-Income Assistance Programs and Budgets for Program Years 2012-2014

A.11-05-020  
(Filed May 16, 2011)

**MONTHLY REPORT OF SOUTHERN CALIFORNIA EDISON COMPANY (U 338-E)  
ON LOW INCOME ASSISTANCE PROGRAMS FOR JULY 2014**

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Dated: **August 21, 2014**

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Southern California Edison Company (SCE) hereby submits the attached Low Income Assistance Programs Monthly Report for July 2014. The information contained in this report supersedes all prior reports submitted by SCE.

Respectfully submitted,

JANET S. COMBS  
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*/s/ Andrea L. Tozer*

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**August 21, 2014**

**Attachment**

**ESA and CARE Program Report**

**Southern California Edison Company's (SCE)**

**Energy Savings Assistance (ESA) Program**

**And**

**California Alternate Rate for Energy (CARE)**

**Program Monthly Report**

**July 2014**

# LOW INCOME ASSISTANCE PROGRAMS MONTHLY REPORT

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# LOW INCOME ASSISTANCE PROGRAMS MONTHLY REPORT

## 1. Energy Savings Assistance Program Executive Summary

### 1.1. Energy Savings Assistance (formerly referred to as Low Income Energy Efficiency or LIEE) Program Overview

- 1.1.1. Provide a summary of the Energy Savings Assistance Program elements as approved in Decision (D.) 12-08-044:

Program Summary for Month			
2014	Authorized / Planning Assumptions	Year-to-Date Actual	%
Budget	\$72,736,631	\$ 32,351,930	44%
Homes Treated	87,389	40,311	46%
kWh Saved	N/A	17,360,899	N/A
kW Demand Reduced	N/A	6,560	N/A
Therms Saved	N/A	N/A	N/A

### 1.2. Whole Neighborhood Approach Evaluation

- 1.2.1. Provide a summary of the geographic and customer segmentation strategy employed (i.e., tools and analysis used to segment “neighborhoods,” how neighborhoods are segmented and how this information is communicated to the contractor/CBO).

SCE continues to enroll customers through the paperless enrollment process, which utilizes tablet PCs and portable scanners during assessment to streamline and expedite enrollments. During the pilot phase, SCE loaned out the tablets and scanners to numerous service providers on a rotating basis in order to showcase the effectiveness of the process. Specifically, this process eliminates the need to capture paper copies, which ensures that customer data is protected and helps the environment. In its current formulation, SCE has made the software available to interested service providers at no charge. This process complements the Whole Neighborhood Approach by reducing the program’s carbon footprint and maximizing efficiencies. During the month of July, thirty-one (31) assessors from four (4) different service providers used the paperless enrollment process to enroll approximately 2,043 customers.

### **1.3. Energy Savings Assistance Program Customer Outreach and Enrollment Update**

- 1.3.1. Provide a summary of the Energy Savings Assistance program outreach and enrollment strategies deployed this month.

During July, SCE deployed a postcard mailer targeting over 110,000 customers across cities in both cooling and non-cooling service areas as part of a multiple-contact approach to increase ESA Program enrollment in the targeted areas. SCE continues to target CARE-enrolled customers who have yet to participate in the ESA Program. The postcards contained service provider contact information, offering customers the ability to speak directly to an ESA Program service provider and schedule an appointment for immediate attention.

Throughout the month of July, SCE continued to promote the ESA Program, California Alternate Rates for Energy (CARE) Program, Medical Baseline Program, and other assistance programs offered by SCE through various community events within its service territory. This continued effort allows customers to interact with SCE with regard to the ESA Program and Energy Efficiency in general.

### **1.4. Leveraging Success Evaluation, Including CSD**

- 1.4.1. Please provide a status of the leveraging effort with CSD. What new steps or programs have been implemented? What was the result in terms of new enrollments?

For the past several years, SCE has provided refrigerators to contractors at no cost for installation through the Low Income Home Energy Assistance Program (LIHEAP). SCE believes this approach enables contractors to utilize measures and services from both LIHEAP and the ESA Program to better serve SCE's customers. SCE continues to work with the California Department of Community Services and Development (DCSD), service contractors, and the California Public Utilities Commission (CPUC) to successfully leverage ESA Program and LIHEAP services.

### **1.5. Workforce Education & Training**

- 1.5.1. Please summarize efforts to improve and expand Energy Savings Assistance Program workforce education and training. Describe steps taken to hire



and train low income workers and how such efforts differ from prior program years.

SCE contracts with a mixture of local private contractors (LPCs), community-based organizations (CBOs) and faith-based organizations (FBOs) to provide ESA Program services. Currently, the organizations, and in particular the CBOs, most of which are situated in the low income and disadvantaged communities they serve, provide approximately 800 jobs that support SCE's ESA Program, including executive, clerical, and other ancillary positions.

SCE has conducted eleven Home Assessment Training workshops in 2014, which provide training to agency outreach staff on the policies and procedures related to home assessment. The four-day training workshop provides participants with three days of comprehensive instruction on income documentation, customer and measure eligibility, and hands-on exercises that were the direct result of feedback received from service providers and trainees. The fourth day consists of an extensive discussion of energy education-related topics and demonstrations used to gauge the participants' understanding of the material.

During the 2014 Program Year, SCE has conducted eleven Home Assessment Training Workshops with a total of 172 trainees receiving the updated curriculum. In addition, 117 new jobs for assessors were created to support SCE's ESA Program.

**2. California Alternate Rates for Energy (CARE) Executive Summary**

**2.1. CARE Program Summary**

2.1.1. Please provide CARE program summary costs

<b>CARE Budget Categories</b>	<b>Authorized Budget</b>	<b>Expenses Year-to-Date</b>	<b>% of Budget Spent</b>
Outreach	\$2,613,000	\$1,048,907	40%
Processing / Certification Re-certification	\$588,000	\$395,516	67%
Post Enrollment Verification	\$1,423,000	\$251,625	18%
IT Programming	\$1,000,000	\$786,960	79%
Cooling Centers	N/A	N/A	N/A
Measurement & Evaluation	\$50,000	\$0	0%
Regulatory Compliance	\$264,000	\$119,122	45%
General Administration	\$725,000	\$349,457	48%
CPUC Energy Division Staff	\$140,000	\$0	0%
<b>Total Expenses</b>	<b>\$6,803,650</b>	<b>\$2,951,588</b>	<b>43%</b>
<b>Subsidies and Benefits</b>	<b>\$416,800,000</b>	<b>\$194,116,422</b>	<b>47%</b>
<b>Total Program Costs &amp; Discounts</b>	<b>\$423,603,650</b>	<b>\$197,068,009</b>	<b>47%</b>

2.1.2. Please provide the CARE program penetration rate to date

<b>CARE Penetration</b>		
<b>Participants</b>	<b>Estimated Eligible Participants</b>	<b>Year-to-Date Penetration Rate</b>
1,321,221	1,499,830	88%

**2.2. Outreach**

2.2.1. Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

SCE's Customer Communications Organization within SCE's Call Centers continues to utilize the online CARE enrollment application at [www.sce.com](http://www.sce.com) to directly enroll customers into the CARE Program over the phone or offer to send a CARE application to the customer. During the month of July, SCE enrolled

9,268 eligible low income customers through Call Center outreach efforts. (This includes all web enrollments performed by the Call Center and Call Center-mailed applications.)

CARE and FERA outreach efforts and communications to SCE’s in-language and under-penetrated areas continue to be a priority. SCE’s CARE/FERA programs partner with internal departments such as Equal Opportunity, Local Public Affairs (LPA), Consumer Affairs, Offer Management and Marketing, Corporate Communications, Strategic Engagement, Business Solutions, and the Mobile Energy Unit (MEU), as well as various chambers, foundations, faith-based and community-based organizations in outreach activities that target SCE’s hard-to-reach customer base.

SCE’s CARE/FERA programs attended 12 outreach events, where SCE distributed CARE applications to potentially eligible customer populations throughout SCE’s service area (see table below).

At many of these events, eligible customers had the opportunity to enroll or recertify for CARE via the real-time online enrollment form at [www.sce.com](http://www.sce.com) and learn about the programs directly from a CARE/FERA subject matter expert. Such events provide SCE with the opportunity to uphold a presence in the community, educate the public about the programs, and enroll eligible customers.

<b>Event Date</b>	<b>Event Name</b>	<b>Location</b>	<b>Estimated Customer Interactions</b>
7/2/14	City of Phelan Community/Senior Center Presentation	Phelan	75
7/3/14	City of Orange 3rd of July	Orange	87
7/4/14	4th of July Fireworks Spectacular	Los Alamitos	250
7/4/14	4th of July Parade & Festival	Rosemead	150
7/5 – 7/6/14	Mountaineer Days	Wrightwood	86

<b>Event Date</b>	<b>Event Name</b>	<b>Location</b>	<b>Estimated Customer Interactions</b>
7/8/14	Nueva Maravilla Housing Community Presentation	Los Angeles	100
7/10/14	Dr. Lee Nattress Disabilities Collaborative	West Covina	40
7/11/14	Inland Empire Minority Led Resource Development Coalition	San Bernardino	100
7/12/14	SCE Lamp Exchange Event	Santa Ana	400
7/17/14	LA County Senior Complex (Foothill Villa) Presentation	La Crescenta	65
7/19/14	Assemblyman Steven Bradford - Regional Utilities Town Hall Meeting	Hawthorne	120
7/23/14	Pomona Valley Family Collaborative	Pomona	40

In July, SCE provided information about programs and services to help lower electricity usage bills to over 1,500 customers. SCE representatives assisted customers in completing applications, answered questions, and provided a personal contact between the customer and the utility.

The CARE/FERA Capitation Fee Program team is continuing its efforts to re-engage existing Capitation agencies while strategically registering additional contractors to overcome enrollment barriers, including language, culture, and special needs, as a means of enrolling the hardest-to-reach customers. As a

result of these efforts, the Capitation Fee Program continues to show increased enrollments from agencies that were previously inactive. In July, capitation contractors successfully enrolled 251 new customers in the CARE Program.

Current and ongoing campaign strategies and efforts include the following:

- Leverage events sponsored by communities and cultural celebrations to reach populations that may be eligible to enroll in the CARE Program.
- Partner with SCE personnel to leverage existing SCE relationships with FBOs, CBOs, and local governments.
- Leverage existing channels to develop creative approaches for agencies to conduct CARE/FERA outreach, including employment information workshops, faith- and community- based publications, school events, retail shopping malls, and community fairs.

2.2.2. Describe the efforts taken to reach and coordinate the CARE program with other related low income programs to reach eligible customers.

SCE enrolls new CARE customers through the Energy Assistance Fund (EAF), a program that provides utility payment assistance through voluntary customer, employee, and SCE shareholder donations. The EAF income requirements are the same as CARE's.

SCE coordinates CARE enrollment with other income-qualified programs, such as ESA, LIHEAP, Southern California Gas Company, and certain water utilities. ESA participants are automatically enrolled in CARE each month, and LIHEAP participants are automatically enrolled in CARE quarterly. In July, 4,851 eligible customers were enrolled in CARE through data sharing with LIHEAP, ESA, Southern California Gas Company, water utilities, and SCE's EAF Program. The CARE Program continuously integrates its efforts and messaging with the ESA Program at all outreach events, communications, and marketing campaigns.

### **2.3. Recertification Complaints**

SCE received no recertification complaints in the month of July.

## Appendix A: Energy Savings Assistance Program and CARE Tables

Program	Table	Title
Energy Savings Assistance Program	Table 1	Energy Savings Assistance Program Expenses
Energy Savings Assistance Program	Table 2	Expenses and Energy Savings by Measures Installed
Energy Savings Assistance Program	Table 3	Average Bill Savings per Treated Home
Energy Savings Assistance Program	Table 4A	Homes Treated
Energy Savings Assistance Program	Table 4B	Homes Unwilling/Unable to Participate
Energy Savings Assistance Program	Table 5	Customer Summary
Energy Savings Assistance Program	Table 6	Expenditures for Pilots and Studies
CARE	Table 1	CARE Program Expenses
CARE	Table 2	CARE Enrollment, Recertification, Attrition, and Penetration
CARE	Table 3A&B	CARE Post-Enrollment Verification Results
CARE	Table 4	CARE Self-Certification and Re-Certification Applications
CARE	Table 5	Enrollment by County
CARE	Table 6	Recertification Results
CARE	Table 7	Capitation Contractors
CARE	Table 8	Participants as of Month End
CARE	Table 9	CHANGES Expenditures
CARE	Table 10	CHANGES One-On-One Assistance
CARE	Table 11	CHANGES Group Assistance

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	<b>Energy Savings Assistance Program Table 1</b>												
2	<b>Through July 2014 - Southern California Edison</b>												
3		<b>Authorized Budget [1]</b>			<b>Current Month Expenses</b>			<b>Year to Date Expenses</b>			<b>% of Budget Spent YTD</b>		
4	<b>ESA Program:</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>
5	<b>Energy Efficiency</b>												
6	Appliances	21,018,838		21,018,838	1,537,397		1,537,397	9,075,512		9,075,512	43%		43%
7	Domestic Hot Water	51,405		51,405	1,176		1,176	5,706		5,706	11%		11%
8	Enclosure	267,540		267,540	4,145		4,145	35,506		35,506	13%		13%
9	HVAC	27,306,615		27,306,615	3,024,003		3,024,003	14,034,078		14,034,078	51%		51%
10	Maintenance	233,333		233,333	130		130	5,850		5,850	3%		3%
11	Lighting	3,272,401		3,272,401	262,591		262,591	1,396,991		1,396,991	43%		43%
12	Miscellaneous	4,726,931		4,726,931	348,781		348,781	2,042,446		2,042,446	43%		43%
13	Customer Enrollment	5,613,669		5,613,669	557,395		557,395	2,909,737		2,909,737	52%		52%
14	In Home Education	1,245,405		1,245,405	75,270		75,270	397,995		397,995	32%		32%
15	Pilot	-		-	-		-	-		-	0%		0%
16	<b>Energy Efficiency TOTAL</b>	<b>63,736,137</b>		<b>63,736,137</b>	<b>5,810,889</b>		<b>5,810,889</b>	<b>29,903,822</b>		<b>29,903,822</b>	<b>47%</b>		<b>47%</b>
17													
18	Training Center	325,955		325,955	16,861		16,861.24	101,849		101,849	31%		31%
19	Inspections	1,579,538		1,579,538	108,678		108,678	520,239		520,239	33%		33%
20	Marketing and Outreach	1,373,000		1,373,000	95,212		95,212	246,883		246,883	18%		18%
21	Statewide Marketing Education and Outreach	120,000		120,000	(0)		(0)	3,510		3,510	3%		3%
22	Measurement and Evaluation Studies [2]	200,000		200,000	21,059		21,059	(233,108)		(233,108)	-117%		-117%
23	Regulatory Compliance	606,000		606,000	34,427		34,427	216,874		216,874	36%		36%
24	General Administration	4,736,000		4,736,000	270,285		270,285	1,591,861		1,591,861	34%		34%
25	CPUC Energy Division	60,000		60,000	-		-	-		-	0%		0%
26													
27	<b>TOTAL PROGRAM COSTS</b>	<b>\$ 72,736,630</b>		<b>72,736,630</b>	<b>6,357,411</b>		<b>6,357,411</b>	<b>32,351,930</b>		<b>32,351,930</b>	<b>44%</b>		<b>44%</b>
28	<b>Funded Outside of ESA Program Budget</b>												
29	Indirect Costs				72,846		72,846	419,966		419,966			
30	NGAT Costs												
31													
32	[1] Please indicate whether authorized budget includes shifted funds from previous years and/or prior program cycles. (Yes or No ) If yes, please specify amount, date												
33	fund-shifting activity occurred, date of fund-shifting request and related approval is applicable.												
34	[2] SCE is the project manager of the Needs Assessment and Energy Education studies and responsible to pay consultant invoices. SCE will invoice PG&E, SCG, and SDG&E for their shares of the studies. When cross-billing occurs, SCE's study expenditures will be under 100% of authorized budget for the 3-year study period.												

	A	B	C	D	E	F	G	H
1	<b>Energy Savings Assistance Program Table 2</b>							
2	<b>Through July 2014 - Southern California Edison</b>							
3			<b>Year-To-Date Completed &amp; Expensed Installation</b>					
4	<b>Measures</b>	<b>Units</b>	<b>Quantity Installed</b>	<b>kWh [4] (Annual)</b>	<b>kW [4] (Annual)</b>	<b>Therms (Annual)</b>	<b>Expenses [5] (\$)</b>	<b>% of Expenditure</b>
5	<b>Appliances</b>							
6	High Efficiency Clothes Washer	Each						
7	Refrigerators	Each	9,909	6,832,428	1,165		8,482,068	30%
8	Microwaves [6]	Each						
9	<b>Domestic Hot Water</b>							
10	Water Heater Blanket	Home	13	829	0		601	0%
11	Low Flow Shower Head	Home	117	3,824	1		3,140	0%
12	Water Heater Pipe Insulation	Home	44	657	0		759	0%
13	Faucet Aerator	Home	110	2,291	1		1,206	0%
14	Water Heater Repair/Replacement	Each						0%
15	Thermostatic Shower Valve	Each						
16	<b>Enclosure</b>							
17	Air Sealing / Envelope [1]	Home	345	73,749	-		35,506	0%
18	Attic Insulation	Home						0%
19	<b>HVAC</b>							
20	FAU Standing Pilot Conversion	Each						
21	Furnace Repair/Replacement	Each						
22	Room A/C Replacement	Each	385	20,194	23		288,365	1%
23	Central A/C replacement	Each	2,023	159,954	166		7,907,597	28%
24	Heat Pump Replacement	Each	72	45,976	21		195,956	1%
25	Evaporative Cooler (Replacement)	Each						
26	Evaporative Cooler (Installation)	Each	5,730	2,854,739	3,509		5,116,924	18%
27	Duct Testing and Sealing	Home	2,023	367,536	453		421,200	1%
28	<b>Maintenance</b>							
29	Furnace Clean and Tune	Home						
30	Central A/C Tune up	Home	45	8,824	1		5,850	0%
31	<b>Lighting</b>							
32	Compact Fluorescent Lights (CFL)	Each	146,948	3,674,092	441		997,846	3%
33	Interior Hard wired CFL fixtures	Each						
34	Exterior Hard wired CFL fixtures	Each	300	23,562	3		25,500	0%
35	Torchiere	Each	4,145	791,695	83		219,685	1%
36	Occupancy Sensor	Each						
37	LED Night Lights	Each						
38	<b>Miscellaneous</b>							
39	Pool Pumps	Each	1,111	1,937,207	609		972,125	3%
40	Smart Power Strips	Each	19,194	563,344	85		617,974	2%
41	<b>New Measures</b>							
42								
43	<b>Pilots</b>							
44								
45	<b>Customer Enrollment</b>							
46	Outreach & Assessment	Home	43,923				2,909,737	10%
47	In-Home Education	Home	37,046				397,995	1%
48								
49	<b>Total Savings/Expenditures</b>			<b>17,360,899</b>	<b>6,560</b>		<b>28,600,035</b>	
50								
51	Households Weatherized [2]		345					
52								
53	<b>Households Treated</b>							
54	- Single Family Households Treated	Home	27,435					
55	- Multi-family Households Treated	Home	9,615					
56	- Mobile Homes Treated	Home	3,261					
57	<b>Total Number of Households Treated</b>	Home	<b>40,311</b>					
58	<b># Eligible Households to be Treated for PY [3]</b>	Home	<b>87,389</b>					
59	<b>% of Households Treated</b>	%	<b>46%</b>					
60	- Master-Meter Households Treated	Home	1,957					
61								
62	[1] "Air Sealing / Envelope" may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and							
63	[2] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs							
64	[3] Based on Attachment H of D.12-08-044							
65	[4] All savings are calculated based on the "Impact Evaluation of the 2009 CA Low Income Energy Efficiency Program, Final							
66	[5] Costs exclude support costs that are included in Table 1.							



	A	B
1	<b>Energy Savings Assistance Program Table 3</b>	
2	<b>Through July 2014 - Southern California Edison</b>	
3	<b>Year-to-Date Installations - Expensed</b>	
4	Annual kWh Savings	17,360,899
5	Annual Thermo Savings	-
6	Lifecycle kWh Savings	210,070,567
7	Lifecycle Therm Savings	-
8	Current kWh Rate	0.13
9	Current Therm Rate	-
10	Number of Treated Households	40,311
11	Average 1st Year Bill Savings / Treated households	<b>54.44</b>
12	Average Lifecycle Bill Savings / Treated Household	<b>659</b>

	A	B	C	D	E	F	G
1	<b>Energy Savings Assistance Program Table 4A</b>						
2	<b>Through July 2014 - Southern California Edison</b>						
3		<b>Eligible Households</b>			<b>Households Treated YTD</b>		
4	<b>County</b>	<b>Rural</b>	<b>Urban</b>	<b>Total</b>	<b>Rural</b>	<b>Urban</b>	<b>Total</b>
5	Fresno	-	482	<b>482</b>	-	-	-
6	Imperial	241	-	<b>241</b>	-	-	-
7	Inyo	1,824	7	<b>1,831</b>	1	-	<b>1</b>
8	Kern	18,026	12,656	<b>30,681</b>	259	295	<b>554</b>
9	Kings	8,915	-	<b>8,915</b>	151	-	<b>151</b>
10	Los Angeles	3,426	619,895	<b>623,320</b>	17	16,246	<b>16,263</b>
11	Madera	-	4	<b>4</b>	-	-	-
12	Mono	3,377	1	<b>3,378</b>	-	-	-
13	Orange	1	214,205	<b>214,206</b>	-	3,600	<b>3,600</b>
14	Riverside	106,779	109,037	<b>215,816</b>	3,059	3,852	<b>6,911</b>
15	San Bernardino	45,440	216,446	<b>261,885</b>	2,189	7,839	<b>10,028</b>
16	San Diego	2	-	<b>2</b>	-	-	-
17	Santa Barbara	-	19,024	<b>19,024</b>	-	25	<b>25</b>
18	Tulare	48,381	14,306	<b>62,686</b>	1,199	196	<b>1,395</b>
19	Ventura	2,633	67,627	<b>70,260</b>	24	957	<b>981</b>
20	<b>Total</b>	<b>239,043</b>	<b>1,273,688</b>	<b>1,512,732</b>	<b>6,899</b>	<b>33,010</b>	<b>39,909</b>

	A	B	C	D	E	F	G	H	I
1	<b>Energy Savings Assistance Program Table 4B</b>								
2	<b>Through July 2014 - Southern California Edison</b>								
3	<b>Reason Provided</b>								
4	<b>County</b>	<b>Customer Declined Program Measures or is Non-Responsive</b>	<b>Customer Unavailable - Scheduling Conflicts</b>	<b>Hazardous Environment (unsafe/unclean)</b>	<b>Insufficient feasible Measures</b>	<b>Ineligible Dwelling - Prior Program Participation</b>	<b>Household Income Exceeds Allowable Limits</b>	<b>Unable to Provide Required Documentation</b>	<b>Other</b>
5	Fresno	0	0	0	0	0	0	0	0
6	Imperial	0	0	0	0	0	0	0	0
7	Inyo	0	0	0	2	1	0	2	3
8	Kern	3	2	0	84	405	9	108	256
9	Kings	4	5	0	26	119	1	23	30
10	Los Angeles	84	110	26	1,182	10,150	251	2,481	4,995
11	Madera	0	0	0	0	0	0	0	0
12	Mono	0	0	0	0	0	0	0	0
13	Orange	2	18	0	391	2,431	90	793	1,199
14	Riverside	38	25	2	763	2,226	119	1,046	1,334
15	San Bernardino	130	90	13	1,265	3,820	186	1,396	1,603
16	Sandiego	0	0	0	0	0	0	0	0
17	Santa Barbara	0	1	0	5	1	2	0	5
18	Tulare	33	33	6	363	1,372	6	150	371
19	Ventura	0	7	4	33	308	30	183	288
20	<b>Total</b>	<b>294</b>	<b>291</b>	<b>51</b>	<b>4,114</b>	<b>20,833</b>	<b>694</b>	<b>6,182</b>	<b>10,084</b>
21									
22	1. "Other" column contents were redefined for program month June 2014 going forward to more accurately count households which are Unwilling or Unable to participate in the program.								
23	2. To obtain a grand total count of "Unwilling or Unable" income eligible households, add subtotals from all columns except Column F (Ineligible Dwelling - Prior Program Participation) and Column G (Household Income Exceeds Allowable Limits). Households in Column F should not be counted as Unwilling/Unable because those households already demonstrated their willingness/ability to participate. Households in Column G should not be counted as Unwilling/Unable because those households are not income eligible, and therefore not included in the annual counts of estimated income eligible homes.								
24	3. Table contains unique counts. Households are not double counted across columns.								

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1	<b>Energy Savings Assistance Program Table 5</b>																
2	<b>Through July 2014 - Southern California Edison</b>																
3		<b>Gas &amp; Electric</b>				<b>Gas Only</b>				<b>Electric Only</b>				<b>Total</b>			
4		<b># of</b>	<b>(Annual)</b>			<b># of</b>	<b>(Annual)</b>			<b># of</b>	<b>(Annual)</b>			<b># of</b>	<b>(Annual)</b>		
5	<b>2014</b>	<b>Household</b>	<b>Therm</b>	<b>kWh</b>	<b>kW</b>	<b>Household</b>	<b>Therm</b>	<b>kWh</b>	<b>kW</b>	<b>Household</b>	<b>Therm</b>	<b>kWh</b>	<b>kW</b>	<b>Household</b>	<b>Therm</b>	<b>kWh</b>	<b>kW</b>
6	January									5,345		1,939,614	589	5,345		1,939,614	589
7	February									11,522		4,154,297	1,222	11,522		4,154,297	1,222
8	March									22,341		6,780,533	2,063	22,341		6,780,533	2,063
9	April									28,485		9,489,788	3,581	28,485		9,489,788	3,581
10	May									33,340		11,758,534	4,421	33,340		11,758,534	4,421
11	June									34,289		14,191,863	5,292	34,289		14,191,863	5,292
12	July									40,311		17,360,899	6,560	40,311		17,360,899	6,560
13	August													-		-	-
14	September													-		-	-
15	October													-		-	-
16	November													-		-	-
17	December													-		-	-
18	<b>YTD</b>									<b>40,311</b>		<b>17,360,899</b>	<b>6,560</b>	<b>40,311</b>		<b>17,360,899</b>	<b>6,560</b>
19																	
20	Figures for each month are YTD. December results should approximate calendar year results. Therms and kWh savings are annual figures.																

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	<b>Energy Savings Assistance Program Table 6</b>												
2	<b>Expenditures for Pilots and Studies</b>												
3	<b>Through July 2014 - Southern California Edison</b>												
4		<b>Authorized 3-Year Budget</b>			<b>Current Month Expenses</b>			<b>Expenses Since Jan. 1, 2013</b>			<b>% of 3-Year Budget Expended</b>		
5		<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>
6	<b>Pilots</b>												
7	<b>Studies</b>												
8	Impact Evaluation	\$ 180,000		\$ 180,000	\$ -		\$ -	\$ 146,809		\$ 146,809	82%		82%
9	Needs Assessment	\$ 210,000		\$ 210,000	\$ -		\$ -	\$ 209,938		\$ 209,938	100%		100%
10	Energy Education	\$ 90,000		\$ 90,000	\$ -		\$ -	\$ 73,028		\$ 73,028	81%		81%
11	Multifamily	\$ 120,000		\$ 120,000	\$ -		\$ -	\$ 119,802		\$ 119,802	100%		100%
12	<b>Total Studies</b>	<b>\$ 600,000</b>		<b>\$ 600,000</b>	<b>\$ -</b>		<b>\$ -</b>	<b>\$ 549,577</b>		<b>\$ 549,577</b>	<b>92%</b>		<b>92%</b>

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	<b>CARE Table 1</b>												
2	<b>CARE Program Expenses</b>												
3	<b>Through July 2014 - Southern California Edison</b>												
4		<b>Authorized Budget [2]</b>			<b>Current Month Expenses</b>			<b>Year to Date Expenses</b>			<b>% of Budget Spent YTD</b>		
5	<b>CARE Program:</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>
6	Outreach	\$ 2,613,000		\$ 2,613,000	\$285,160.10		\$ 285,160	\$ 1,048,907		\$ 1,048,907	40%		40%
7	Processing / Certification Re-certification	\$ 588,000		\$ 588,000	\$82,184.54		\$ 82,185	\$ 395,516		\$ 395,516	67%		67%
8	Post Enrollment Verification	\$ 1,423,650		\$ 1,423,650	\$43,906.11		\$ 43,906	\$ 251,625		\$ 251,625	18%		18%
9	IT Programming	\$ 1,000,000		\$ 1,000,000	\$73,557.21		\$ 73,557	\$ 786,960		\$ 786,960	79%		79%
10	Cooling Centers	N/A		N/A	\$ 4,739		\$ 4,739	\$ 22,211		\$ 22,211	N/A		N/A
11	Measurement and Evaluation	\$ 50,000		\$ 50,000	\$ -		\$ -	\$ -		\$ -	0%		0%
12	Regulatory Compliance	\$ 264,000		\$ 264,000	\$26,063.48		\$ 26,063	\$ 119,122		\$ 119,122	45%		45%
13	General Administration	\$ 725,000		\$ 725,000	\$55,736.64		\$ 55,737	\$ 349,457		\$ 349,457	48%		48%
14	CPUC Energy Division	\$ 140,000		\$ 140,000	\$ -		\$ -	\$ -		\$ -	0%		0%
15													
16	<b>SUBTOTAL MANAGEMENT COSTS</b>	<b>\$ 6,803,650</b>		<b>\$ 6,803,650</b>	<b>\$ 566,608</b>		<b>\$ 566,608</b>	<b>\$ 2,951,588</b>		<b>\$ 2,951,588</b>	<b>43%</b>		<b>43%</b>
17													
18	CARE Rate Discount	\$416,800,000		\$416,800,000	\$ 42,353,997		\$42,353,997	\$ 194,116,422		\$ 194,116,422	47%		47%
19													
20	<b>TOTAL PROGRAM COSTS AND CUSTOMER DISCOUNTS</b>	<b>\$ 423,603,650</b>		<b>\$ 423,603,650</b>	<b>\$ 42,920,605</b>		<b>\$ 42,920,605</b>	<b>\$ 197,068,009</b>		<b>\$ 197,068,009</b>	<b>47%</b>		<b>47%</b>
21													
22	Other CARE Rate Benefits												
23	- DWR Bond Charge Exemption				\$ 4,077,665		\$ 4,077,665	\$ 20,645,859		\$ 20,645,859			
24	- CARE PPP Exemption [1]				\$ 4,599,200		\$ 4,599,200	\$ 21,619,548		\$ 21,619,548			
25	- California Solar Initiative Exemption				\$ 1,287,684		\$ 1,287,684	\$ 6,493,674		\$ 6,493,674			
26	- kWh Surcharge Exemption				\$ -		\$ -	\$ -		\$ -			
27	Total Other CARE Rate Benefits				\$ 9,964,550		\$ 9,964,550	\$ 48,759,081		\$ 48,759,081			
28													
29	Indirect Costs				\$ 41,471		\$ 41,471	\$ 218,521		\$ 218,521			
30													
31	[1] PPP Exemption - CARE customers are exempt from paying CARE program costs including PPP costs for CARE admin. and the D-Care surcharge.												
32	[2] The CHANGES Pilot authorized budget of \$216,000 is excluded from this table. See CARE Table 9.												

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y														
1	<b>CARE Table 2</b>																																						
2	<b>Enrollment, Recertification, Attrition, &amp; Penetration</b>																																						
3	<b>Through July 2014 - Southern California Edison</b>																																						
4		New Enrollment							Recertification <sup>(4)</sup>					Attrition (Drop Offs)					Enrollment																				
5	2014	Automatic Enrollment			Self-Certification (Income or Categorical)					Total New Enrollment (E+H+J)		Scheduled		Non-Scheduled (Duplicates)		Automatic		Total Recertification (L+M+N)		No Response		Failed PEV		Failed Recertification		Other		Total Attrition (P+Q+R+S)		Gross (K+O)		Net Adjusted (K-T)		Total CARE Participants		Estimated CARE Eligible		Penetration Rate % (W/X)	
6	January	2,365	406	0	2,771	5,937	5,161	8,380	19,478	293	22,542	22,058	14,616	0	36,674	7,190	97	1,095	25,616	33,998	59,216	-11,456	1,324,151	1,499,830	88.3%														
7	February	2,487	630	0	3,117	3,405	5,587	6,862	15,854	223	19,194	16,352	15,477	0	31,829	10,695	54	735	222	11,706	51,023	7,488	1,331,639	1,499,830	88.8%														
8	March	3,373	269	0	3,642	3,803	8,207	6,763	18,773	243	22,658	18,511	41,206	0	59,717	9,704	88	821	22,051	32,664	82,375	-10,006	1,321,633	1,499,830	88.1%														
9	April	4,117	168	0	4,285	3,282	7,854	6,125	17,261	331	21,877	22,737	12,189	0	34,926	10,537	68	771	17,244	28,620	56,803	-6,743	1,314,890	1,499,830	87.7%														
10	May	2,840	1,414	0	4,254	3,636	6,790	5,791	16,217	406	20,877	21,053	12,498	0	33,551	8,385	72	998	13,806	23,261	54,428	-2,384	1,312,455	1,499,830	87.5%														
11	June	6,511	592	0	7,103	4,786	14,082	6,513	25,381	324	32,808	12,109	19,119	0	31,228	10,155	99	978	15,007	26,239	64,036	6,569	1,319,075	1,499,830	87.9%														
12	July	3,789	1,062	0	4,851	5,940	17,064	2,379	25,383	251	30,485	2,139	16,297	0	18,436	14,032	71	797	13,439	28,339	48,921	2,146	1,321,221	1,499,830	88.1%														
13	August																																						
14	September																																						
15	October																																						
16	November																																						
17	December																																						
18	YTD Total	25,482	4,541	-	30,023	30,789	64,745	42,813	138,347	2,071	170,441	114,959	131,402	-	246,361	70,698	549	6,195	107,385	184,827	416,802	-14,386	1,321,221	1,499,830	88.1%														
19																																							
20	<sup>(1)</sup> Enrollments via data sharing between the IOUs.																																						
21	<sup>(2)</sup> Enrollments via data sharing between departments and/or programs within the utility.																																						
22	<sup>(3)</sup> Enrollments via data sharing with programs outside the IOU that serve low-income customers.																																						
23	<sup>(4)</sup> Recertification results are tied to the month initiated. Therefore, recertification results may be pending due to the time permitted for a participant to respond.																																						
24	<sup>(5)</sup> Numbers are not tied to month initiated but are operational and reflect customer enrollment status changes that were triggered that month; these numbers differ from the tied to month initiated numbers provided elsewhere in this report.																																						
25	<sup>(6)</sup> No response includes no response to both Recertification and Verification.																																						
26	<sup>(7)</sup> Includes customers who were previously categorized as "Other Sources" since there is no "Other Sources" column (which total about 2336 from hard to classify enrollments).																																						
27	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																																						

	A	B	C	D	E	F	G	H	I
1	<b>CARE Table 3A</b>								
2	<b>Post-Enrollment Verification Results (Model)</b>								
	<b>Through July 2014 - Southern California Edison</b>								
3	<b>2014</b>	<b>Total CARE Households Enrolled</b>	<b>Households Requested to Verify</b>	<b>% of CARE Enrolled Requested to Verify Total</b>	<b>CARE Households De-enrolled (Due to no response)</b>	<b>CARE Households De-enrolled (Verified as Ineligible) <sup>[1]</sup></b>	<b>Total Households De-enrolled <sup>[2]</sup></b>	<b>% De-enrolled through Post Enrollment Verification</b>	<b>% of Total CARE Households De-enrolled</b>
4	January	1,324,151	2,586	0.20%	1,553	39	1,592	61.56%	0.12%
5	February	1,331,639	4,482	0.34%	2,604	75	2,679	59.77%	0.20%
6	March	1,321,633	4,909	0.37%	2,860	79	2,939	59.87%	0.22%
7	April	1,314,890	6,209	0.47%	3,399	84	3,483	56.10%	0.26%
8	May	1,312,506	6,450	0.49%	90	52	142	2.20%	0.01%
9	June	1,319,075	10,311	0.78%	46	26	72	0.70%	0.01%
10	July	1,321,221	8,000	0.61%	30	1	31	0.39%	0.00%
11	August								
12	September								
13	October								
14	November								
15	December								
16	<b>YTD Total</b>	<b>1,321,221</b>	<b>42,947</b>	<b>3.25%</b>	<b>10,582</b>	<b>356</b>	<b>10,938</b>	<b>25.47%</b>	<b>0.83%</b>
17									
18	<sup>[1]</sup> Includes customers verified as over income or who requested to be de-enrolled.								
19	<sup>[2]</sup> Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								
20	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								
21									
22	<b>CARE Table 3B</b>								
23	<b>Post-Enrollment Verification Results (High Usage)</b>								
	<b>Through July 2014 - Southern California Edison</b>								
24	<b>2014</b>	<b>Total CARE Households Enrolled</b>	<b>Households Requested to Verify</b>	<b>% of CARE Enrolled Requested to Verify Total</b>	<b>CARE Households De-enrolled (Due to no response)</b>	<b>CARE Households De-enrolled (Verified as Ineligible) <sup>[1]</sup></b>	<b>Total Households De-enrolled <sup>[2]</sup></b>	<b>% De-enrolled through Post Enrollment Verification</b>	<b>% of Total CARE Households De-enrolled</b>
25	January	1,324,151	4,161	0.31%	3,842	54	3,896	93.63%	0.29%
26	February	1,331,639	2,402	0.18%	2,084	67	2,151	89.55%	0.16%
27	March	1,321,633	2,098	0.16%	1,789	58	1,847	88.04%	0.14%
28	April	1,314,890	696	0.05%	573	13	586	84.20%	0.04%
29	May	1,312,506	470	0.04%	366	7	373	79.36%	0.03%
30	June	1,319,075	793	0.06%	0	2	2	0.25%	0.00%
31	July	1,321,221	683	0.05%	0	0	0	0.00%	0.00%
32	August								
33	September								
34	October								
35	November								
36	December								
37	<b>YTD Total</b>	<b>1,321,221</b>	<b>11,303</b>	<b>0.86%</b>	<b>8,654</b>	<b>201</b>	<b>8,855</b>	<b>78.34%</b>	<b>0.67%</b>
38									
39	<sup>[1]</sup> Includes customers verified as over income or who requested to be de-enrolled.								
40	<sup>[2]</sup> Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								
41	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								



	A	B	C	D	E	F	G
1	<b>CARE Table 4</b>						
2	<b>CARE Self-Certification and Self-Recertification Applications Through July 2014 - Southern California Edison</b>						
3		<b>Provided <sup>[2]</sup></b>	<b>Received</b>	<b>Approved</b>	<b>Denied <sup>[4]</sup></b>	<b>Pending/Never Completed <sup>[5]</sup></b>	<b>Duplicates</b>
4	Total (Y-T-D) <sup>[1]</sup>	356,483	251,291	246,361	4,930	105,192	10,248
5	Percentage <sup>[3]</sup>	N/A	100%	93%	3%	24%	3%
6							
7	<sup>[1]</sup> Includes sub-metered customers.						
8	<sup>[2]</sup> Includes number of applications SCE provided for all direct mailing campaigns, customer calls						
9	<sup>[3]</sup> Percent of received applications.						
10	<sup>[4]</sup> Includes all applications received and not approved.						
11	<sup>[5]</sup> Includes pending recertification responses.						

	A	B	C	D	E	F	G	H	I	J
1	<b>CARE Table 5</b>									
2	<b>Enrollment by County</b>									
	<b>Through July 2014 - Southern California Edison</b>									
3	County	Estimated Eligible Households			Total Households Enrolled			Penetration Rate		
4		Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
5	Fresno	481	0	<b>481</b>	49	0	<b>49</b>	10%	0%	<b>10%</b>
6	Imperial	0	238	<b>238</b>	0	65	<b>65</b>	0%	27%	<b>27%</b>
7	Inyo	7	1,820	<b>1,827</b>	0	1,032	<b>1,032</b>	0%	57%	<b>56%</b>
8	Kern	12,624	17,953	<b>30,577</b>	9,548	14,384	<b>23,932</b>	76%	80%	<b>78%</b>
9	Kings	0	8,895	<b>8,895</b>	0	9,153	<b>9,153</b>	0%	103%	<b>103%</b>
10	Los Angeles	611,467	3,420	<b>614,887</b>	567,893	1,761	<b>569,654</b>	93%	51%	<b>93%</b>
11	Madera	4	0	<b>4</b>			<b>0</b>	0%	0%	<b>0%</b>
12	Mono	1	3,368	<b>3,369</b>	0	681	<b>681</b>	0%	20%	<b>20%</b>
13	Orange	212,480	1	<b>212,481</b>	171,000	0	<b>171,000</b>	80%	0%	<b>80%</b>
14	Riverside	108,618	106,596	<b>215,214</b>	85,171	97,617	<b>182,788</b>	78%	92%	<b>85%</b>
15	San Bernardino	215,667	45,382	<b>261,049</b>	199,645	38,820	<b>238,465</b>	93%	86%	<b>91%</b>
16	San Diego	0	2	<b>2</b>	0	2	<b>2</b>	0%	100%	<b>100%</b>
17	Santa Barbara	18,500	0	<b>18,500</b>	9,939	0	<b>9,939</b>	54%	0%	<b>54%</b>
18	Tulare	14,256	48,275	<b>62,531</b>	12,286	44,275	<b>56,561</b>	86%	92%	<b>90%</b>
19	Ventura	67,168	2,607	<b>69,775</b>	55,989	1,911	<b>57,900</b>	83%	73%	<b>83%</b>
20	<b>Total</b>	<b>1,261,273</b>	<b>238,557</b>	<b>1,499,830</b>	<b>1,111,520</b>	<b>209,701</b>	<b>1,321,221</b>	<b>88%</b>	<b>88%</b>	<b>88%</b>

	A	B	C	D	E	F	G	H
1	<b>CARE Table 6</b>							
2	<b>Recertification Results</b>							
	<b>Through July 2014 - Southern California Edison</b>							
3	<b>2014</b>	<b>Total CARE Households</b>	<b>Households Requested to Recertify</b>	<b>% of Households Total (C/B)</b>	<b>Households Recertified <sup>[1]</sup></b>	<b>Households De-enrolled <sup>[2]</sup></b>	<b>Recertification Rate % (E/C)</b>	<b>% of Total Households De-enrolled (F/B)</b>
4	January	1,324,151	35,110	2.7%	22,058	13,047	62.8%	1.0%
5	February	1,331,639	26,236	2.0%	16,352	9,879	62.3%	0.7%
6	March	1,321,633	29,406	2.2%	18,511	10,834	62.9%	0.8%
7	April	1,314,890	36,477	2.8%	22,737	13,323	62.3%	1.0%
8	May	1,312,506	37,656	2.9%	21,053	2,851	55.9%	0.2%
9	June	1,319,075	29,486	2.2%	12,109	1,379	41.1%	0.1%
10	July	1,321,221	30,710	2.3%	2,139	440	7.0%	0.0%
11	August		-		-	-		
12	September		-		-	-		
13	October		-		-	-		
14	November		-		-	-		
15	December		-		-	-		
16	<b>YTD</b>	<b>1,321,221</b>	<b>225,081</b>	<b>17.0%</b>	<b>114,959</b>	<b>51,753</b>	<b>51.1%</b>	<b>3.9%</b>
17								
18	<sup>[1]</sup> Counts have been updated to exclude existing CARE participants who re-enrolled before their							
19	<sup>[2]</sup> Recertification results are tied to the month initiated. Therefore, recertification results may be pending due to the time permitted for a participant to respond.							

	A	B	C	D	E	F	G
1	<b>CARE Table 7</b>						
2	<b>Capitation Contractors</b>						
	<b>Through July 2014 - Southern California Edison</b>						
3		<b>Contractor Type</b>				<b>Current Month <sup>[2]</sup></b>	<b>Year-to-Date <sup>[2]</sup></b>
4		<b>(Check one or more if applicable)</b>					
	<b>Contractor <sup>[1]</sup></b>	<b>Private</b>	<b>CBO</b>	<b>WMDVBE</b>	<b>LIHEAP</b>		
5	A&PI OLDER ADULTS TASK FORCE		x			-	-
6	ACCESS CALIFORNIA SERVICES		x			-	-
7	ALPHA ENTERPRISE	x				-	-
8	ALTADENA COMM IMPROVEMENT CTR		x			-	-
9	ALTAMED HEALTH SVCS CORP		x			-	-
10	AMERICAN RED CROSS- ANTELO VLY		x			-	-
11	AMERICAN-RUSSIAN BUS COUNCIL		x			-	-
12	ANOTHER HURRICANE PROJECT, INC		x			-	-
13	ANTELOPE VLY BOYS & GIRLS CLUB		x			-	-
14	APAC SERVICE CENTER		x			11	36
15	ASIAN AMERICAN DRUG ABUSE PROG		x			3	17
16	ASIAN AMERICAN RESOURCE CENTER		x			-	2
17	ASIAN PAC. HLTH CARE VENTURE		x			-	-
18	ASIAN PACIF AM DISPUTE RES CTR		x			-	-
19	ASIAN REHABILITATION SVCS INC.		x			-	-
20	ASIAN YOUTH CENTER		x			-	-
21	ATLANTIC COMM ECON DEV CORP	x				-	-
22	B&D SECURITY, INC.	x				-	-
23	BAPAC		x			-	-
24	BELL GARDENS COMM SVC CENTER		x			-	-
25	BELLFLOWER USD/CARING CONN.	x				-	-
26	BEST BUY STORES LP (102)	x				-	-
27	BEST BUY CO., INC (102)	x				-	-
28	BEST BUY STORES LP (103)	x				-	-
29	BEST BUY STORES LP (111)	x				-	-
30	BEST BUY CO., INC. (111)	x				-	-
31	BEST BUY STORES LP (1018)	x				-	-
32	BEST BUY CO., INC (1018)	x				-	-
33	BEST BUY STORES LP (119)	x				-	-
34	BEST BUY STORES LP (1782)	x				-	-
35	BEST BUY CO., INC (1782)	x				-	-
36	BEST PARTNERS	x				19	684
37	BETHEL BAPTIST CHURCH		x			-	-
38	BISHOP PAIUTE TRIBE		x			3	8
39	BOY SCOUTS - OC COUNCIL		x			-	-
40	BOYS & GIRLS CLUB MOUNT COM		x			-	-
41	BOYS & GIRLS CLUB OF SAN BERN		x			-	-
42	BOYS & GIRLS CLUB OF SANTA BAR		x			-	-
43	BOYS&GIRLS CLUB OF SAN GABRIEL		x			-	-
44	BRIDGES OF HOPE		x			-	-
45	BURGERS INC DBA ENERGYSAVE	x				-	-
46	CAP OF SAN BERNARDINO CTY		x		x	-	-
47	CAREGIVERS VOLUNTEERS ELDERLY		x			-	-
48	CASA CARDENAS COUNSELING CTR		x			-	-
49	CASA RAMONA, INCORPORATED		x			-	-
50	CATHEDRAL CITY SENIOR CENTER		x			-	-
51	CATHEDRAL OF PRAISE		x			-	-
52	CATHOLIC CHARITIES GOOD NEWS		x			-	-
53	CATHOLIC CHARITIES OF LA INC		x			-	-
54	CATHOLIC CHARITIES OF ORANGE C		x			-	-
55	CATHOLIC CHARITIES-SB/RIVERSID		x			-	-
56	CATHOLIC CHARITIES-VENTURA		x			-	-
57	CATHOLIC EDUCATION FNDRN LA		x			-	-
58	CB INVESTMENT		x			-	-
59	CENTRO C.H.A., INC.		x			-	-
60	CENTRO SHALOM		x			-	-
61	CHARO COMMUNITY DEVELOPMENT CO		x			-	-
62	CHILDREN'S BUREAU OF SO CAL		x			-	-
63	CHINATOWN SERVICE CENTER		x			-	-
64	CHINESE CHRISTIAN HERALD CRUS.		x			3	12

	A	B	C	D	E	F	G
1	<b>CARE Table 7</b>						
2	<b>Capitation Contractors</b>						
	<b>Through July 2014 - Southern California Edison</b>						
3		<b>Contractor Type</b> (Check one or more if applicable)				<b>Current Month</b> <sup>[2]</sup>	<b>Year-to-Date</b> <sup>[2]</sup>
4	<b>Contractor</b> <sup>[1]</sup>	<b>Private</b>	<b>CBO</b>	<b>WMDVBE</b>	<b>LIHEAP</b>		
65	CHINO NEIGHBORHOOD HOUSE		x			-	-
66	CHINO VLY CHAMBER OF COMMERCE		x			-	-
67	CHRIST UNITY CENTER		x			-	-
68	CITIHOUSING REAL ESTATE SERVICES		x			-	-
69	CITRUS VALLEY HEALTH PARTNERS		x			-	-
70	CITY OF BEAUMONT SENIOR CENTER	x				-	1
71	CITY OF LA QUINTA SENIOR CTR		x			-	-
72	CITY OF REFUGE RESCUE OUTREACH		x			-	-
73	COACHELLA VALLEY HSG COALITION		x			-	-
74	COMM ACT COMM STA B COUNTY		x			-	-
75	COMM ACTION OF VENTURA COUNTY		x			-	-
76	COMM ACTION PARTNERSHIP OF OC		x		x	-	-
77	COMM ASSIST PROGRAM MORENO VLY		x			-	-
78	COMM CENTER AT TIERRA DEL SOL		x			-	-
79	COMM SVC & EMPLOYMENT TRAINING		x			-	-
80	COMMUNITY ENHANCEMENT SERV		x			-	-
81	COMMUNITY PANTRY		x			-	-
82	COMMUNITY SETTLEMENT ASSOC.		x			-	-
83	CORONA NORCO FAMILY YMCA		x			1	3
84	COR COMM. DEVELOPMENT CORP.		x			-	-
85	COSTA MESA COMM FOUNDATION		x			-	-
86	COUNCIL ON AGING-ORANGE COUNTY		x			-	-
87	COVE COMM SENIOR ASSOC		x			-	-
88	CRISIS MINISTRY CHURCH OF VLY		x			-	-
89	CROSSROADS CHRISTIAN CHURCH		x			-	-
90	CRYSTAL STAIRS, INC.		x			-	-
91	DENTECH CONSULTING SERVICE		x			-	-
92	DESERT ARC		x			-	2
93	DESERT MANNA MINISTRIES INC		x			-	-
94	DISABLED RESOURCES CTR, INC		x			-	1
95	DOVE ENTERPRISES		x			-	-
96	DUARTE COMMUNITY SVC COUNCIL		x			-	-
97	D'VEAL CORPORATION INC.	x				-	-
98	EAST LA BOYS & GIRLS CLUB		x			-	-
99	ECCLESIAS ECON-COMM DEV COLLAB		x			-	-
100	ECONOMIC & EMPLOYMENT DVLP CTR	x				-	-
101	EL CONCILIO DEL CONDADO DE		x			-	1
102	EL SOL SCIENCE & ARTS ACADEMY		x			-	-
103	ENERGY CONSERV CONSULTANTS INC		x			-	-
104	FAMILY SERVICE ASSOCIATION	x				-	-
105	ESCUELA DE LA RAZA UNIDA		x			-	-
106	FAIR HOUSING COUNCIL RIVERSIDE		x			-	-
107	FAITH GRACE CHINESE CHURCH		x			-	-
108	FAME ASSISTANCE CORPORATION		x			-	-
109	FAMILIES - COSTA MESA		x			-	-
110	FAMILIES FORWARD		x			-	-
111	FAMILY HEALTHCARE NETWORK		x			-	-
112	FAMILY SVC ASSOC - W RIVERSIDE		x			-	-
113	FAMILY SVC ASSOC OF REDLANDS		x			-	3
114	FCI MANAGEMENT CONSULTANTS	x				-	-
115	FELLOWSHIP OF HOPE, INC.		x			-	-
116	FIRST STEP TRANSITIONAL LIVING		x			-	-
117	FOOD SHARE		x			-	2
118	FOUNDATION FOR COMM & FAM HLTH		x			-	-
119	FRIENDSHIP MISSIONARY BAPTIST		x			-	-
120	GARVEY SCHOOL DISTRICT	x				-	-
121	GO THE CALENDAR STOP		x			204	1,264
122	GOD PROVIDES MINISTRY, INC		x			-	-
123	GOLD STAR MEDIA GROUP		x			-	-
124	GOODWILL INDUSTRIES OF SO CAL		x			-	-

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1	<b>CARE Table 7</b>						
2	<b>Capitation Contractors</b>						
	<b>Through July 2014 - Southern California Edison</b>						
3		<b>Contractor Type</b>				<b>Current Month <sup>[2]</sup></b>	<b>Year-to-Date <sup>[2]</sup></b>
4	<b>Contractor <sup>[1]</sup></b>	<b>(Check one or more if applicable)</b>					
		<b>Private</b>	<b>CBO</b>	<b>WMDVBE</b>	<b>LIHEAP</b>		
125	GOODWILL OF ORANGE COUNTY CA		x			-	-
126	HANNA'S HOUSE		x			-	-
127	HARVEST TIME MINISTRIES		x			-	-
128	HEART OF COMPASSION		x			-	-
129	HELP OF OJAI, INC.		x			-	1
130	HELPING HANDS OF MT ZION		x			-	-
131	HIGH DESERT TRANS. LIVNG. CONN.		x			-	-
132	HIGH DESERT D.V. PROG., INC.		x			-	-
133	HIGH DESERT YOUTH CENTER		x			-	-
134	HNGTN PK-ADULT SCHOOL GAGE BR	x				-	-
135	HOLLON MARKETING SYSTEM		x			-	-
136	HOSANNA COMMUNITY CHURCH		x			-	-
137	HOUSING AUTH.-SAN BUENAVENTURA		x			-	-
138	HOUSING AUTHORITY OF KINGS CO		x			-	-
139	HOUSING WITH HEART INC		x			-	-
140	HUB CITIES CAREER WORKSOURCE		x			-	-
141	HUMAN SERVICES ASSOCIATION		x			-	-
142	IECAAC		x			-	-
143	KERNVILLE UNION SCHOOL DISTRIC	x				-	-
144	KING/DREW'S SUPPORTERS, INC.		x			-	-
145	KINGS COMMUNITY ACTION ORG		x			3	10
146	KINGS CTY COMMISSION ON AGING		x			-	-
147	KNIGHTS OF COLUMBUS - 12834		x			-	-
148	KOREAN AM SENIORS ASSOC OF OC		x			-	-
149	KOREAN AMERICAN FMLY SVC CTR		x			-	-
150	KOREAN CHURCHES COMM DEV- KCCD		x			-	-
151	KOREAN COMMUNITY SERVICES		x			-	-
152	LA COUNTY HOUSING AUTHORITY	x				-	-
153	LALI MOHENO & ASSOCIATES		x			-	-
154	LATINO HEALTH ACCESS		x			-	-
155	LEAP THROUGH THE FIRE FTH MIN.		x			-	-
156	LIBERTY TAX SERVICE	x				-	-
157	LIGHTHOUSE LEARNING RES CTR	x				-	-
158	LITTLE TOKYO SERVICE CENTER		x			-	-
159	LONG BCH LESBIAN AND GAY PRIDE		x			-	-
160	LOS ANGELES MUSIC/ART SCHOOL	x				-	-
161	LOS ANGELES URBAN LEAGUE		x			-	-
162	LOS SERRANOS ELEM SCHOOL PTA		x			-	-
163	LOVELAND CHURCH JUBILEE PARTY		x			-	-
164	LTSC COMM. DEVEL. CORP		x			-	1
165	LUTHERAN SOCIAL SVC OF SO CAL		x			-	-
166	LUTHERAN SOCIAL SVCS OF SO CA		x			-	-
167	LYNWOOD UNIFIED SCHOOL DIST	x				-	-
168	MARAVILLA FOUNDATION		x		x	-	-
169	MAYWOOD CHAMBER OF COMMERCE	x				-	-
170	MEALS ON WHEELS WEST		x			-	-
171	MENTAL HEALTH ASSOCIATION		x			-	-
172	MERCI MINISTRY		x			-	-
173	MEXICAN AMERICAN OPPORTUNITY		x			-	5
174	MISION EBENEZER FAMILY CHURCH		x			-	-
175	MITZELL SENIOR CENTER		x			-	-
176	MONTCLAIR/ONTARIO JR WMS. CLUB		x			-	-
177	MONTEBELLO HOUSING DEVELOPMENT		x			-	-
178	MOORPARK SENIOR CITIZENS INC		x			-	-
179	MOUNTAIN VIEW COMMUNITY CHURCH		x			-	-
180	MTN. COMMUNITIES HEALTHY START		x			-	-
181	MULTICULTURAL CIV ASSOC MOR VL		x			-	-
182	NEHEMIAH MINISTRIES		x			-	-
183	NEW DIRECTION COMMUNITY CHURCH		x			-	-
184	NEW HORIZONS CAREGIVERS GROUP		x			-	-

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1	<b>CARE Table 7</b>						
2	<b>Capitation Contractors</b>						
	<b>Through July 2014 - Southern California Edison</b>						
3		<b>Contractor Type</b> (Check one or more if applicable)				<b>Current Month</b> <sup>[2]</sup>	<b>Year-to- Date</b> <sup>[2]</sup>
4	<b>Contractor</b> <sup>[1]</sup>	<b>Private</b>	<b>CBO</b>	<b>WMDVBE</b>	<b>LIHEAP</b>		
185	NEW GREATER CIR. MISSION, INC	x				-	-
186	NEW HOPE VILLAGE, INC		x			1	1
187	NOW AND FOREVER BODY OF CHRIST		x			-	-
188	NORCO SNR CTR PET RELIEF FUND		x			-	-
189	OC BLACK CHAMBER OF COMMERCE		x			-	-
190	OCCC	x				-	1
191	ONEOC		x			-	-
192	OPERATION GRACE		x			-	-
193	ORNGE CO CONGREGATION COMM ORG		x			-	-
194	OUR COMMUNITY WORKS		x			1	1
195	OUR LADY OF HOPE CATH COMM INC		x			-	-
196	OUR LADY OF LOURDES SCHOOL		x			-	-
197	OXNARD/HUENEME SALVATION ARMY		x			-	-
198	PACIFIC ISLANDER HLTH (PIHP)		x			-	-
199	PACIFIC ASIAN CONSORTIUM EMPLO		x		x	-	-
200	PACIFIC PRIDE FOUNDATION		x			-	-
201	PERRIS COMMUNITY PARTNERSHIP		x			-	-
202	PAVING THE WAY FOUNDATION		x			-	-
203	PIONEER FINANCIAL GROUP CORP.	x				-	-
204	POMONA MINISTRY OF ECONOMICS		x			-	-
205	PRIME TIME SCHOOL		x			-	-
206	PREMIER REALTY		x			-	-
207	PROJECT DVRSN ALT FOR YOUTHS		x			-	-
208	PROTEUS, INC.		x		x	-	-
209	QUINN COMMUNITY OUTREACH CORP.		x			-	-
210	REACH OUT 29		x			-	-
211	REBUILDING TOGETHER CHRISTMAS		x			-	-
212	REDONDO BEACH UNIFIED SCH DIST	x				-	-
213	RESTORE TO HOPE		x			-	-
214	RIALTO CHAMBER OF COMMERCE	x				-	-
215	RIVERSIDE DEPT COMM ACTION		x		x	1	8
216	ROP VIRTUAL ENTERPRISE CLASS		x			-	-
217	RSVP OF SOUTH BAY		x			-	-
218	SALVATION ARMY (SO. CAL DIV)		x			-	-
219	SALVATION ARMY SANTA FE SPRINGS		x			-	-
220	SALVATION ARMY SOUTHEAST CORPS		x			-	-
221	SAMARITAN'S HELPING HAND	x				-	-
222	SAN GRIGORNIO PASS HISP CHAMBE	x				-	-
223	SANTA ANITA FAMILY SERVICE		x			-	-
224	SANTA CLARITA ATHLETIC ASSCTN		x			-	-
225	SANTA CLARITA VLY COMM AGING		x			-	-
226	SANTIAGO COMPOSTELA CATHOLIC		x			-	-
227	SB CNTY SEXUAL ASSAULT SERVICE		x			-	-
228	SEARCH TO INVOLVE FILIPINO		x			-	-
229	SENIOR ADVOCATES OF THE DESERT		x			-	-
230	SERVING PEOPLE IN NEED (SPIN)		x			-	-
231	SGUSD/SAN GABRIEL FAMILY CTR	x				-	-
232	SHARE OUR SELVES		x			1	3
233	SOCIETY OF ST VINCENT DE PAUL		x			-	-
234	SO. ANTELOPE VLY EMERGENCY SVC		x			-	-
235	S COAST CHINESE CULTURAL ASSOC.		x			-	-
236	SMILES FOR SENIORS FOUND.		x			-	-
237	SOMEBODY CARES-- RANCHO CUCAMO		x			-	-
238	SOMEBODY CARES SOUTHLAND		x			-	-
239	SONRISE COMMUNITY OUTREACH INC		x			-	-
240	SOUTHEAST CITIES SERVICE CTR.		x			-	2
241	SOUTHEAST COMMUNITY DEVELOPMEN		x			-	-
242	SOUTHEAST RIOVISTA FAMILY YMCA		x			-	-
243	SOUTHWEST MIN EC DVLP ASSOC.		x			-	-
244	SOWING SEEDS FOR LIFE		x			-	-

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2	<b>Capitation Contractors</b>						
3	<b>Through July 2014 - Southern California Edison</b>						
4	<b>Contractor</b> <sup>[1]</sup>	<b>Contractor Type</b> (Check one or more if applicable)				<b>Current Month</b> <sup>[2]</sup>	<b>Year-to-Date</b> <sup>[2]</sup>
		Private	CBO	WMDVBE	LIHEAP		
245	SPECIAL SVC FOR GROUPS		x			-	-
246	SPIRIT OF THE EAGLE FOUNDATION		x			-	-
247	ST ANNE SCHOOL		x			-	-
248	ST EMYDIUS CHURCH		x			-	-
249	ST FRANCIS MEDICAL CTR HLTH		x			-	-
250	ST JOSEPH CHURCH		x			-	-
251	ST MARY'S CHURCH		x			-	-
252	ST PIUS V CHURCH		x			-	-
253	ST POLYCORP FAMILY SUPPORT CTR		x			-	-
254	ST VINCENT DE PAUL		x			-	1
255	ST. CLARE CHURCH		x			-	-
256	ST. HILARYS CHURCH ARCHBISHOP		x			-	-
257	ST. MATTHIAS ELEMENTARY SCHOOL	x				-	-
258	STA BARBARA HISP CHMBR OF COM	x				-	-
259	STA BARBARA NGHBORHD CLINICS		x			-	-
260	STOP VIOLENCE INCREASE PEACE		x			-	-
261	SUNSHINE YOUTH SERVICES, INC		x			-	-
262	TELACU RESIDENTIAL MGMT, INC		x			-	-
263	TEMECULA SENIOR CITIZENS CENTE		x			-	-
264	TEMPLO CALVARIO, INC.		x			-	-
265	THAI HEALTH & INFO SVCS		x			-	-
266	THE AL & DOROTHY KEEN CTR		x			-	-
267	THE CAMBODIAN FAMILY		x			-	-
268	THE GREEN TEAM		x			-	-
269	THEODORE ROOSEVELT ELEMENTARY	x				-	-
270	TODEC LEGAL CENTER, INC.		x			-	-
271	TRANSFORMING LIVES INC.		x			-	-
272	TRINITY COMMUNITY OUTREACH		x			-	-
273	TRUEVINE COMMUNITY OUTREACH		x			-	-
274	TULARE EMERGENCY AID COUNCIL		x			-	-
275	UNITED CAMBODIAN COMMUNITY INC		x			-	-
276	UNITED STEEL WKRS OF AM 2018		x			-	-
277	UNITY SHOPPE		x			-	-
278	UP CLOSE PROMOTIONS	x				-	-
279	VENTURA CITY HOUSING AUTHORITY	x				-	-
280	VETERANS IN COMMUNITY SERVICE		x		x	-	-
281	VICTOR VALLEY COMM SVC COUNCIL		x			-	-
282	VICTOR VLY COMM DENTAL SVC PRG		x			-	-
283	VIETNAMESE COMM OF SVC CAL		x			-	-
284	VIETNAMESE COMMUNITY OF OC INC		x			-	-
285	VOICES OF INDIGENOUS PEOPLE		x			-	-
286	VOLUTNEERS OF EAST LOS ANGELES		x			-	1
287	WAKE UP INCORPORATED		x			-	-
288	WALKING SHIELD AM INDIAN SOC		x			-	-
289	WBC ENTERPRISES, LLC		x			-	-
290	WEST ANGELES CDC		x			-	-
291	WESTSIDE COMM SVCS CTR		x			-	-
292	WINNING OUR WORLD		x			-	-
293	WISE SENIOR SERVICES		x			-	-
294	WORLD HARVEST FELLOWSHIP MINIS		x			-	-
295	WRAP FAMILY SERVICES		x			-	-
296	YOUTH EMPL SVC - HARBOR AREA		x			-	-
297	YWCA INTERVALE SENIOR SERVICES		x			-	-
298	<b>TOTAL</b>					<b>251</b>	<b>2,071</b>
299							
300	<sup>[1]</sup> All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.						
301	<sup>[2]</sup> Numbers reflect customers that have been placed on the rate YTD. Capitation payments may lag by a month or more depending on when SCE is invoiced by the contractors.						



	A	B	C	D	E	F	G	H	I
1	<b>CARE Table 8</b>								
2	<b>Participants as of Month-End Through July 2014 - Southern California Edison</b>								
3	2013	Gas and Electric	Gas Only	Electric Only	Total	Eligible Households	Penetration	% Change	Total Residential Accounts
4	January			1,324,151	1,324,151	1,499,830	88.3%	0.0%	4,300,023
5	February			1,331,639	1,331,639	1,499,830	88.8%	0.6%	4,300,023
6	March			1,321,633	1,321,633	1,499,830	88.1%	-0.8%	4,300,023
7	April			1,314,890	1,314,890	1,499,830	87.7%	-0.5%	4,300,023
8	May			1,312,455	1,312,455	1,499,830	87.5%	-0.2%	4,300,023
9	June			1,319,075	1,319,075	1,499,830	87.9%	0.5%	4,300,023
10	July			1,321,221	1,321,221	1,499,830	88.1%	0.2%	4,300,023
11	August								
12	September								
13	October								
14	November								
15	December								
16	<b>YTD</b>			<b>1,321,221</b>	<b>1,321,221</b>	<b>1,499,830</b>	<b>88.1%</b>	<b>-0.2%</b>	<b>4,300,023</b>

	A	B	C	D	E
1	<b>CARE Program Table 9</b>				
2	<b>Expenditures for CHANGES Pilot Through July 2014 - Southern California Edison</b>				
3		<b>Authorized 2013 - 2014 Budget</b>	<b>Current Month Expenses</b>	<b>Expenses Since Jan. 1, 2013</b>	<b>% of 2013 - 2014 Budget Expensed</b>
4	<b>Pilots</b>				
5	CHANGES	\$ 432,000	\$ 18,185	\$ 282,064	57%
6	<b>Total Pilots</b>	<b>\$ 432,000</b>	<b>\$ 18,185</b>	<b>\$ 282,064</b>	<b>57%</b>
7	[1] Represents \$216,000 per year.				

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
1	<b>CARE Table 10 CHANGES One-On-One Customer Assistance Sessions</b>															
2	<b>Reporting Period May 1, 2014 through May 31, 2014</b>															
3	Date <sup>[3]</sup> [4]	CHANGES Participants' self- identified language of preference	Description of the session content identifying service provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues) <sup>[2]</sup>	Description of each contact made with that customer's utility until a solution is reached.	If on CARE, Enter How Initially Enrolled		Number of Enrollments Through CHANGES CBOs' Assistance Confirmed by IOU			Customers Receiving Assistance with Bill Payment Plans (initiated or modified) by the CHANGES CBOs.			Customer Receiving Assistance with Utility Bill Disputes, including bill modification, by the CHANGES CBOs.		Calls to Dedicated 800 # Recorded by IOU <sup>[1]</sup>	
4					#	How Enrolled	CARE	FERA	Medical Baseline	#	Dedicated Toll-Free Number Used		#	Dedicated Toll-Free Number Used		
5											1 = Yes 0 = No	Reason 800 # Not Used		1 = Yes 0 = No		Reason 800 # Not Used
6	4/9/2014	Spanish	Educated on CARE/FERA Waive/Decrease Deposit Set Up Account	Not Available	1	SCE Call Center	0	0	0	0	1		0			
7	5/6/2014	Vietnamese	HEAP/LiHeap Application Assistance	Not Available	1	SCE Call Center	0	0	0	0	0	Meeting with client.	0			
8	5/7/2014	Vietnamese	HEAP/LiHeap Application Assistance	Not Available	1	HEAP Outreach	0	0	0	0	0		0	0	This call was to another company/organi- zation (example: HEAP provider).	
9	5/7/2014	Chinese/Cantones	HEAP/LiHeap Application Assistance Energy Assistance Fund Application	Not Available	1	SCE Call Center	0	0	0	1	0	Meeting with client.	0			
10	5/13/2014	Spanish	HEAP/LiHeap Application Assistance Set Up/Change Payment Plan Stop Disconnection	Not Available	1	Capitation Agency	0	0	0	1	1		0			
11	5/13/2014	Spanish	HEAP/LiHeap Application Assistance Educated on Energy Efficiency/ Conservation Set Up/Change Payment Extension Set Up/Change Payment Plan Stop Disconnection	Not Available	0	N/A	0	0	0	1	1		0			
12	5/28/2014	Vietnamese	HEAP/LiHeap Application Assistance	Not Available	1	SCE Outreach	0	0	0	0	0	Meeting with client.	0			
13	Current Month Total				6		0	0	0	3			0			7
14	Year-to-Date Total				59		0	0	0	19			0			86
15	[1] Total calls placed to 800# recorded by SCE from May 1, 2014 through May 31, 2014 is 7. Data on calls per each one-on-one session not available.															
16	[2] For column C, this data was provided by CHANGES contractor, Self Help for the Elderly, via CSID. This table was edited and reformatted from its original version in order to have a more consistent appearance and format with existing SCE tables.															
17	[3] Dates listed are one-on-one case open dates as provided by CHANGES contractor. Dates do not necessarily coincide with the date of the session.															
18	[4] The first entry is from April, which was reported in the May data.															

	A	B	C	D	E	F	G
1	<b>CARE Table 11 CHANGES Group Customer Assistance Sessions<sup>[2][3]</sup></b>						
2	<b>Reporting Period May 1, 2014 through May 31, 2014</b>						
3			<b>Description of Service Provided</b>	<b>Session Logistics</b>			
4	<b>Date</b>	<b>Session Language</b>	<b>(e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues)</b>	<b># of Sessions</b>	<b>Length <sup>[1]</sup> (Hours)</b>	<b>Number of Attendees</b>	<b>Description of Information / Literature Provided</b>
5	Not Available	Cantonese	Understanding Your Bill	2	0.5	35	Not Available
6	Not Available	Tagalog	Understanding Your Bill	1	0.5	30	Not Available
7	Not Available	Vietnamese	Understanding Your Bill	1	0.5	27	Not Available
8	Not Available	Tagalog	Energy Conservation	7	0.5	139	Not Available
9	Not Available	Cantonese	CARE/FERA and Other Assistance Programs	1	0.5	17	Not Available
10	Not Available	Vietnamese	CARE/FERA and Other Assistance Programs	1	0.5	25	Not Available
11	Not Available	Cantonese	Avoiding Disconnection	1	0.5	20	Not Available
12	Not Available	Vietnamese	Avoiding Disconnection	1	0.5	27	Not Available
13	Current Month Total			15		320	
14	Year-to-Date			208		3057	
15							
16	[1] Contractor states all sessions at least 30 minutes.						
17	[2] This table was provided by CHANGES contractor, Self Help for the Elderly, via CSID. This table was edited and reformatted from						
18	its original version in order to have a more consistent appearance and format with existing SCE tables.						
19							
20	[3] The numbers provided by the CHANGES contractor are for SCE and SoCal Gas <b>combined</b> , due to the combined service territory.						