

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Energy Savings Assistance Program Table 1												
2	Energy Savings Assistance Program Expenses												
3	Through January 2015 - Southern California Edison												
4		Authorized Budget [1]			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
5	ESA Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	Energy Efficiency												
7	Appliances	\$ 21,018,838		\$ 21,018,838	\$ 1,106,773		\$ 1,106,773	\$ 1,106,773		\$ 1,106,773	5%		5%
8	Domestic Hot Water	\$ 51,405		\$ 51,405	\$ 1,067		\$ 1,067	\$ 1,067		\$ 1,067	2%		2%
9	Enclosure	\$ 267,540		\$ 267,540	\$ 2,990		\$ 2,990	\$ 2,990		\$ 2,990	1%		1%
10	HVAC	\$ 27,306,615		\$ 27,306,615	\$ 930,165		\$ 930,165	\$ 930,165		\$ 930,165	3%		3%
11	Maintenance	\$ 233,333		\$ 233,333	\$ 80,600		\$ 80,600	\$ 80,600		\$ 80,600	35%		35%
12	Lighting	\$ 3,272,401		\$ 3,272,401	\$ 223,198		\$ 223,198	\$ 223,198		\$ 223,198	7%		7%
13	Miscellaneous	\$ 4,726,931		\$ 4,726,931	\$ 171,667		\$ 171,667	\$ 171,667		\$ 171,667	4%		4%
14	Customer Enrollment	\$ 5,613,669		\$ 5,613,669	\$ 380,255		\$ 380,255	\$ 380,255		\$ 380,255	7%		7%
15	In Home Education	\$ 1,245,405		\$ 1,245,405	\$ 57,435		\$ 57,435	\$ 57,435		\$ 57,435	5%		5%
16	Pilot	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -	0%		0%
17	Energy Efficiency TOTAL	\$ 63,736,137		\$ 63,736,137	\$ 2,954,149		\$ 2,954,149	\$ 2,954,149		\$ 2,954,149	5%		5%
18	Training Center	\$ 325,955		\$ 325,955	\$ 13,603		\$ 13,603	\$ 13,603		\$ 13,603	4%		4%
19	Inspections	\$ 1,579,538		\$ 1,579,538	\$ 38,669		\$ 38,669	\$ 38,669		\$ 38,669	2%		2%
20	Marketing and Outreach	\$ 1,373,000		\$ 1,373,000	\$ 25,327		\$ 25,327	\$ 25,327		\$ 25,327	2%		2%
21	Statewide Marketing Education and Outreach [2]	\$ 120,000		\$ 120,000	\$ -		\$ -	\$ -		\$ -	0%		0%
22	Measurement and Evaluation Studies	\$ 200,000		\$ 200,000	\$ (18,338)		\$ (18,338)	\$ (18,338)		\$ (18,338)	-9%		-9%
23	Regulatory Compliance	\$ 606,000		\$ 606,000	\$ 13,153		\$ 13,153	\$ 13,153		\$ 13,153	2%		2%
24	General Administration	\$ 4,736,000		\$ 4,736,000	\$ 233,148		\$ 233,148	\$ 233,148		\$ 233,148	5%		5%
25	CPUC Energy Division	\$ 60,000		\$ 60,000	\$ 19,152		\$ 19,152	\$ 19,152		\$ 19,152	32%		32%
26													
27	TOTAL PROGRAM COSTS	\$ 72,736,630		\$ 72,736,630	\$ 3,278,863		\$ 3,278,863	\$ 3,278,863		\$ 3,278,863	5%		5%
28													
29	Indirect Costs				\$ 80,316		\$ 80,316	\$ 80,316		\$ 80,316			
30	NGAT Costs												
31													
32	[1] 2015 ESA authorized funding according to bridge funding provided in D.14-08-030.												
33	[2] Statewide Marketing Education and Outreach program financial performances reported and filed independently from Energy Efficiency, Demand Respond, and Energy Saving Assistance Program starting January 1st, 2015.												

	A	B	C	D	E	F	G	H	
1	Energy Savings Assistance Program Table 2								
2	Program Expenses and Energy Savings by Measures Installed								
3	Through January 2015 - Southern California Edison								
4	Measures	Units	Year-To-Date Completed & Expensed Installation					Expenses [5] (\$)	% of Expenditure
5			Quantity Installed	kWh [4] (Annual)	kW [4] (Annual)	Therms (Annual)			
6	Appliances								
7	High Efficiency Clothes Washer	Each							
8	Refrigerators	Each	1,228	878,907	138		1,106,773	37%	
9	Microwaves [6]	Each							
10	Domestic Hot Water								
11	Water Heater Blanket	Home	4	157	0		190	0%	
12	Low Flow Shower Head	Home	17	716	0		572	0%	
13	Water Heater Pipe Insulation	Home	8	241	0		143	0%	
14	Faucet Aerator	Home	15	603	0		163	0%	
15	Water Heater Repair/Replacement	Each						0%	
16	Thermostatic Shower Valve	Each							
17	Enclosure								
18	Air Sealing / Envelope [1]	Home	64	10,665	1		2,990	0%	
19	Attic Insulation	Home	-					0%	
20	HVAC								
21	FAU Standing Pilot Conversion	Each							
22	Furnace Repair/Replacement	Each							
23	Room A/C Replacement	Each	51	2,976	3		39,217	1%	
24	Central A/C replacement	Each	38	3,437	3		133,146	5%	
25	Heat Pump Replacement	Each	1	587	0		4,587	0%	
26	Evaporative Cooler (Replacement)	Each							
27	Evaporative Cooler (Installation)	Each	805	389,389	336		745,115	25%	
28	Duct Testing and Sealing	Home	39	4,934	7		8,100	0%	
29	Maintenance								
30	Furnace Clean and Tune	Home	0						
31	Central A/C Tune up	Home	618	135,311	32		80,600	3%	
32	Lighting								
33	Compact Fluorescent Lights (CFL)	Each	22,427	552,359	66		160,327	5%	
34	Interior Hard wired CFL fixtures	Each							
35	Exterior Hard wired CFL fixtures	Each	203	14,463	2		17,255	1%	
36	Torchiere	Each	801	148,664	16		45,615	2%	
37	Occupancy Sensor	Each							
38	LED Night Lights	Each							
39	Miscellaneous								
40	Pool Pumps	Each	66	115,061	36		78,379	3%	
41	Smart Power Strips	Each	2,803	88,728	16		93,288	3%	
42	New Measures								
43	Pilots								
44									
45	Customer Enrollment								
46	Outreach & Assessment	Home	5,981	0	0		380,255	13%	
47	In-Home Education	Home	4,116	0	0		57,435	2%	
48									
49	Total Savings/Expenditures			2,347,198	655		2,954,149		
50									
51	Households Weatherized [2]		66						
52									
53	Households Treated								
54	- Single Family Households Treated	Home	2,990						
55	- Multi-family Households Treated	Home	966						
56	- Mobile Homes Treated	Home	417						
57	Total Number of Households Treated	Home	4,373						
58	# Eligible Households to be Treated for PY [3]	Home	87,389						
59	% of Households Treated	%	5%						
60	- Master-Meter Households Treated	Home	343						
61									
62	[1] "Air Sealing / Envelope" may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and								
63	[2] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs								
64	[3] Based on Attachment H of D.12-08-044								
65	[4] All savings are calculated based on the "Impact Evaluation of the 2009 CA Low Income Energy Efficiency Program, Final Report." June 16, 2011, when data are available, and other sources as described in Attachment A-2 of SCE's Testimony in Support of Application for Approval of Low Income Programs and Budgets for Program Years 2012 - 2014, filed May 16, 2011.								
66	[5] Costs exclude support costs that are included in Table 1.								

	A	B
1	Energy Savings Assistance Program Table 3	
2	Average Bill Savings per Treated Home	
3	Through January 2015 - Southern California Edison	
3	Year-to-Date Installations - Expensed	
4	Annual kWh Savings	2,347,198
5	Annual Thermo Savings	-
6	Lifecycle kWh Savings	28,025,207
7	Lifecycle Therm Savings	-
8	Current kWh Rate	0.13
9	Current Therm Rate	-
10	Number of Treated Households	4,373
11	Average 1st Year Bill Savings / Treated households	\$ 69.78
12	Average Lifecycle Bill Savings / Treated Household	\$ 833

	A	B	C	D	E	F	G
1	Energy Savings Assistance Program Table 4A						
2	Energy Savings Assistance Program Homes Treated						
3	Through January 2015 - Southern California Edison						
4		Eligible Households			Households Treated YTD		
5	County	Rural	Urban	Total	Rural	Urban	Total
6	Fresno	-	422	422	-	-	-
7	Imperial	146	-	146	-	-	-
8	Inyo	1,748	8	1,756	-	-	-
9	Kern	17,894	12,137	30,031	85	-	85
10	Kings	9,513	-	9,513	26	-	26
11	Los Angeles	3,719	623,462	627,180	28	1,786	1,814
12	Madera	-	3	3	-	-	-
13	Mono	3,584	1	3,585	-	-	-
14	Orange	0	217,866	217,867	-	479	479
15	Riverside	104,331	108,577	212,908	157	577	734
16	San Bernardino	44,106	211,520	255,626	98	811	909
17	San Diego	2	-	2	-	-	-
18	Santa Barbara	-	20,890	20,890	-	4	4
19	Tulare	50,345	14,289	64,633	129	55	184
20	Ventura	2,425	64,808	67,233	40	98	138
21	Total	237,812	1,273,982	1,511,794	563	3,810	4,373

	A	B	C	D	E	F	G	H	I
1	Energy Savings Assistance Program Table 4B								
2	Homes Unwilling / Unable to Participate								
3	Through January 2015 - Southern California Edison								
3	Reason Provided								
4	County	Customer Declined Program Measures or is Non-Responsive	Customer Unavailable - Scheduling Conflicts	Hazardous Environment (unsafe/unclean)	Insufficient feasible Measures	Ineligible Dwelling - Prior Program Participation	Household Income Exceeds Allowable Limits	Unable to Provide Required Documentation	Other
5	Fresno	0	0	0	0	0	0	0	0
6	Imperial	0	0	0	0	0	0	0	0
7	Inyo	0	0	0	1	0	1	0	0
8	Kern	0	0	0	22	115	1	1	14
9	Kings	1	2	0	11	9	0	2	2
10	Los Angeles	3	8	5	227	1,561	15	322	820
11	Madera	0	0	0	0	0	0	0	0
12	Mono	0	0	0	0	0	0	0	0
13	Orange	0	0	0	67	221	7	44	149
14	Riverside	0	0	0	115	248	6	42	74
15	San Bernardino	2	2	0	258	485	12	89	187
16	Sandiego	0	0	0	0	0	0	0	0
17	Santa Barbara	0	0	0	0	0	0	0	0
18	Tulare	3	2	4	81	131	2	8	16
19	Ventura	0	0	0	3	24	3	0	1
20	Total	9	14	9	785	2,794	47	508	1,263
21									
22	1. "Other" column contents were redefined for program month June 2014 going forward to more accurately count households which are Unwilling or Unable to participate in the program.								
23	2. To obtain a grand total count of "Unwilling or Unable" income eligible households, add subtotals from all columns except Column F (Ineligible Dwelling - Prior Program Participation) and Column G (Household Income Exceeds Allowable Limits). Households in Column F should not be counted as Unwilling/Unable because those households already demonstrated their willingness/ability to participate. Households in Column G should not be counted as Unwilling/Unable because those households are not income eligible, and therefore not included in the annual counts of estimated income eligible homes.								
24	3. Table contains unique counts. Households are not double counted across columns.								

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1	Energy Savings Assistance Program Table 5																
2	Energy Savings Assistance Program Customer Summary																
3	Through January 2015 - Southern California Edison																
4	2015	Gas & Electric			Gas Only				Electric Only				Total				
5		# of	(Annual)			# of	(Annual)			# of	(Annual)			# of	(Annual)		
6	Household	Therm	kWh	kW	Household	Therm	kWh	kW	Household	Therm	kWh	kW	Household	Therm	kWh	kW	
7	January								4,373		2,347,198	655	4,373		2,347,198	655	
8	February														-	-	
9	March														-	-	
10	April														-	-	
11	May														-	-	
12	June														-	-	
13	July														-	-	
14	August														-	-	
15	September														-	-	
16	October														-	-	
17	November														-	-	
18	December														-	-	
19	YTD								4,373		2,347,198	655	4,373		2,347,198	655	
20	Figures for each month are YTD. December results should approximate calendar year results. Therms and kWh savings are annual figures.																

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Energy Savings Assistance Program Table 6												
2	Expenditures for Pilots and Studies												
3	Through January 2015 - Southern California Edison												
4		Authorized 3-Year Budget			Current Month Expenses			Expenses Since Jan. 1, 2013			% of 3-Year Budget Expended		
5		Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	Pilots												
7	Studies												
8	Impact Evaluation	\$ 180,000		\$ 180,000	\$ -		\$ -	\$ 146,809		\$ 146,809	82%		82%
9	Needs Assessment	\$ 210,000		\$ 210,000	\$ -		\$ -	\$ 209,938		\$ 209,938	100%		100%
10	Energy Education	\$ 90,000		\$ 90,000	\$ -		\$ -	\$ 73,028		\$ 73,028	81%		81%
11	Multifamily	\$ 120,000		\$ 120,000	\$ -		\$ -	\$ 119,802		\$ 119,802	100%		100%
12	Total Studies	\$ 600,000		\$ 600,000	\$ -		\$ -	\$ 549,577		\$ 549,577	92%		92%

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	CARE Table 1												
2	CARE Program Expenses												
3	Through January 2015 - Southern California Edison												
4		Authorized Budget			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
5	CARE Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	Outreach	\$ 2,613,000		\$ 2,613,000	\$ 107,222		\$ 107,222	\$ 107,222		\$ 107,222	4%		4%
7	Processing / Certification Re-certification	\$ 588,000		\$ 588,000	\$ 39,476		\$ 39,476	\$ 39,476		\$ 39,476	7%		7%
8	Post Enrollment Verification	\$ 1,423,650		\$ 1,423,650	\$ 31,513		\$ 31,513	\$ 31,513		\$ 31,513	2%		2%
9	IT Programming	\$ 1,000,000		\$ 1,000,000	-		-	-		-	0%		0%
10	Cooling Centers	-		-	\$ 1,469		\$ 1,469	\$ 1,469		\$ 1,469	N/A		N/A
11	Pilots	\$ 220,320		\$ 220,320	\$ 18,000		\$ 18,000	\$ 18,000		\$ 18,000	8%		8%
12	Measurement and Evaluation	\$ 50,000		\$ 50,000	-		-	-		-	0%		0%
13	Regulatory Compliance	\$ 264,000		\$ 264,000	\$ 31,467		\$ 31,467	\$ 31,467		\$ 31,467	12%		12%
14	General Administration	\$ 725,000		\$ 725,000	\$ 41,952		\$ 41,952	\$ 41,952		\$ 41,952	6%		6%
15	CPUC Energy Division	\$ 140,000		\$ 140,000	\$ 10,571		\$ 10,571	\$ 10,571		\$ 10,571	8%		8%
16													
17	SUBTOTAL MANAGEMENT COSTS	\$ 7,023,970		\$ 7,023,970	\$ 281,669		\$ 281,669	\$ 281,669		\$ 281,669	4%		4%
18													
19	CARE Rate Discount	\$ 416,800,000		\$ 416,800,000	\$ 32,045,456		\$ 32,045,456	\$ 32,045,456		\$ 32,045,456	8%		8%
20													
21	TOTAL PROGRAM COSTS AND CUSTOMER DISCOUNTS	\$ 423,823,970		\$ 423,823,970	\$ 32,327,124		\$ 32,327,124	\$ 32,327,124		\$ 32,327,124	8%		8%
22													
23	Other CARE Rate Benefits												
24	- DWR Bond Charge Exemption				\$ 3,078,040		\$ 3,078,040	\$ 3,078,040		\$ 3,078,040			
25	- CARE PPP Exemption [1]				\$ 3,358,926		\$ 3,358,926	\$ 3,358,926		\$ 3,358,926			
26	- California Solar Initiative Exemption				\$ 1,018,211		\$ 1,018,211	\$ 1,018,211		\$ 1,018,211			
27	- kWh Surcharge Exemption												
28	Total Other CARE Rate Benefits				\$ 7,455,176		\$ 7,455,176	\$ 7,455,176		\$ 7,455,176			
29													
30	Indirect Costs				\$ 67,261		\$ 67,261	\$ 67,261		\$ 67,261			
31													
32	[1] PPP Exemption - CARE customers are exempt from paying CARE program costs including PPP costs for CARE admin. and the D-Care surcharge.												

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y				
1	CARE Table 2																												
2	Enrollment, Recertification, Attrition, & Penetration																												
3	Through January 2015 - Southern California Edison																												
4		Automatic Enrollment								New Enrollment Self-Certification (Income or Categorical)				Recertification ⁽⁴⁾				Attrition (Drop Offs)				Enrollment							
5	2015	Inter-Utility ⁽¹⁾	Intra-Utility ⁽²⁾	Leveraging ⁽³⁾	Combined (B+C+D)	Online	Paper	Phone	Combined (F+G+H)	Capitation	Total New Enrollment (E+I+J)	Scheduled	Non-Scheduled (Duplicates)	Automatic	Total Recertification (L+M+N)	No Response	Failed PEV	Failed Recertification	Other	Total Attrition (P+Q+R+S)	Gross (K+O)	Net Adjusted (K-T)	Total CARE Participants	Estimated CARE Eligible	Penetration Rate % (W/X)				
6	January	57	1,030	0	1,087	4,648	4,648	7,819	17,115	260	18,462	30,001	7,057	0	37,058	20,129	236	599	7,123	28,087	55,520	-9,625	1,301,585	1,499,342	86.8%				
7	February																												
8	March																												
9	April																												
10	May																												
11	June																												
12	July																												
13	August																												
14	September																												
15	October																												
16	November																												
17	December																												
18	YTD Total	57	1,030	-	1,087	4,648	4,648	7,819	17,115	260	18,462	30,001	7,057	-	37,058	20,129	236	599	7,123	28,087	55,520	-9,625	1,301,585	1,499,342	86.8%				
19																													
20	⁽¹⁾ Enrollments via data sharing between the IOUs.																												
21																													
22	⁽²⁾ Enrollments via data sharing with programs outside the IOU that serve low-income customers.																												
23	⁽⁴⁾ Recertification results are tied to the month initiated. Therefore, recertification results may be pending due to the time permitted for a participant to respond.																												
24	⁽⁵⁾ Numbers are not tied to month initiated but are operational and reflect customer enrollment status changes that were triggered that month; these numbers differ from the tied to month initiated numbers provided elsewhere in this report.																												
25	⁽⁶⁾ No response includes no response to both Recertification and Verification.																												
26	⁽⁷⁾ Includes customers who were previously categorized as "Other Sources" since there is no "Other Sources" column (which total about 2336 from hard to classify enrollments).																												
27	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																												

	A	B	C	D	E	F	G	H	I
1	CARE Table 3A								
2	Post-Enrollment Verification Results (Model)								
	Through January 2015 - Southern California Edison								
3	2015	Total CARE Households Enrolled	Households Requested to Verify	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible) ^[1]	Total Households De-enrolled ^[2]	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
4	January	1,301,585	30	0.00%	10	0	10	33.33%	0.00%
5	February								
6	March								
7	April								
8	May								
9	June								
10	July								
11	August								
12	September								
13	October								
14	November								
15	December								
16	YTD Total	1,301,585	30	0.00%	10	0	10	33.33%	0.00%
17									
18	^[1] Includes customers verified as over income or who requested to be de-enrolled.								
19	^[2] Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								
20	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								
21									
22	CARE Table 3B								
23	Post-Enrollment Verification Results (High Usage)								
	Through January 2015 - Southern California Edison								
24	2015	Total CARE Households Enrolled	Households Requested to Verify	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible) ^[1]	Total Households De-enrolled ^[2]	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
25	January	1,301,585	3,575	0.27%	0	0	0	0.00%	0.00%
26	February								
27	March								
28	April								
29	May								
30	June								
31	July								
32	August								
33	September								
34	October								
35	November								
36	December								
37	YTD Total	1,301,585	3,575	0.27%	0	0	0	0.00%	0.00%
38									
39	^[1] Includes customers verified as over income or who requested to be de-enrolled.								
40	^[2] Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								
41	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								

	A	B	C	D	E	F	G
1	CARE Table 4						
2	CARE Self-Certification and Self-Recertification Applications Through January 2015 - Southern California Edison						
3		Provided ^[2]	Received	Approved	Denied ^[4]	Pending/Never Completed ^[5]	Duplicates
4	Total (Y-T-D) ^[1]	636,843	458,065	422,821	13,218	174,015	22,026
5	Percentage ^[3]	N/A	100%	92%	3%	38%	3%
6							
7	^[1] Includes sub-metered customers.						
8	^[2] Includes number of applications SCE provided for all direct mailing campaigns, customer calls						
9	^[3] Percent of received applications.						
10	^[4] Includes all applications received and not approved.						
11	^[5] Includes pending recertification responses.						

	A	B	C	D	E	F	G	H	I	J
1	CARE Table 5									
2	Enrollment by County									
	Through January 2015 - Southern California Edison									
3	County	Estimated Eligible Households			Total Households Enrolled			Penetration Rate		
4		Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
5	Fresno	422	0	422	50	0	50	12%	0%	12%
6	Imperial	0	144	144	0	54	54	0%	38%	38%
7	Inyo	8	1,745	1,752	0	1,012	1,012	0%	58%	58%
8	Kern	12,105	17,822	29,928	9,447	14,189	23,636	78%	80%	79%
9	Kings	0	9,497	9,497	0	9,164	9,164	0%	96%	96%
10	Los Angeles	615,362	3,714	619,076	558,600	1,713	560,313	91%	46%	91%
11	Madera	3	0	3			0	0%	0%	0%
12	Mono	1	3,575	3,576	0	687	687	0%	19%	19%
13	Orange	216,186	0	216,187	166,300	0	166,300	77%	0%	77%
14	Riverside	108,181	104,174	212,354	84,225	96,600	180,825	78%	93%	85%
15	San Bernardino	210,755	44,054	254,809	197,024	38,610	235,634	93%	88%	92%
16	San Diego	0	2	2	0	1	1	0%	55%	55%
17	Santa Barbara	20,315	0	20,315	9,642	0	9,642	47%	0%	47%
18	Tulare	14,239	50,241	64,481	12,273	45,233	57,506	86%	90%	89%
19	Ventura	64,402	2,395	66,797	54,857	1,904	56,761	85%	79%	85%
20	Total	1,261,978	237,364	1,499,342	1,092,418	209,167	1,301,585	87%	88%	87%

	A	B	C	D	E	F	G	H
1	CARE Table 6							
2	Recertification Results							
	Through January 2015 - Southern California Edison							
3	2015	Total CARE Households	Households Requested to Recertify	% of Households Total (C/B)	Households Recertified ^[1]	Households De-enrolled ^[2]	Recertification Rate % (E/C)	% of Total Households De-enrolled (F/B)
4	January	1,301,585	29,258	2.2%	1,812	105	6.2%	0.0%
5	February							
6	March							
7	April							
8	May							
9	June							
10	July							
11	August							
12	September							
13	October							
14	November							
15	December							
16	YTD	1,301,585	29,258	2.2%	1,812	105	6.2%	0.0%
17								
18	^[1] Counts have been updated to exclude existing CARE participants who re-enrolled before their							
19	^[2] Recertification results are tied to the month initiated. Therefore, recertification results may be pending due to the time permitted for a participant to respond.							

	A	B	C	D	E	F	G
1	CARE Table 7						
2	Capitation Contractors						
	Through January 2015 - Southern California Edison						
3		Contractor Type (Check one or more if applicable)				Current Month ^[2]	Year-to-Date ^[2]
4	Contractor ^[1]	Private	CBO	WMDVBE	LIHEAP		
5	A&PI OLDER ADULTS TASK FORCE		x			-	-
6	ACCESS CALIFORNIA SERVICES		x			-	-
7	ALPHA ENTERPRISE	x				-	-
8	ALTADENA COMM IMPROVEMENT CTR		x			-	-
9	ALTAMED HEALTH SVCS CORP		x			-	-
10	AMERICAN RED CROSS- ANTELO VLY		x			-	-
11	AMERICAN-RUSSIAN BUS COUNCIL		x			-	-
12	ANOTHER HURRICANE PROJECT, INC		x			-	-
13	ANTELOPE VLY BOYS & GIRLS CLUB		x			-	-
14	APAC SERVICE CENTER		x			10	10
15	ASIAN AMERICAN DRUG ABUSE PROG		x			-	-
16	ASIAN AMERICAN RESOURCE CENTER		x			1	1
17	ASIAN PAC. HLTH CARE VENTURE		x			-	-
18	ASIAN PACIF AM DISPUTE RES CTR		x			-	-
19	ASIAN REHABILITATION SVCS INC.		x			-	-
20	ASIAN YOUTH CENTER		x			-	-
21	ATLANTIC COMM ECON DEV CORP	x				-	-
22	B&D SECURITY, INC.	x				-	-
23	BAPAC		x			-	-
24	BELL GARDENS COMM SVC CENTER		x			-	-
25	BELLFLOWER USD/CARING CONN.	x				-	-
26	BEST BUY STORES LP (102)	x				-	-
27	BEST BUY CO., INC (102)	x				-	-
28	BEST BUY STORES LP (103)	x				-	-
29	BEST BUY STORES LP (111)	x				-	-
30	BEST BUY CO., INC. (111)	x				-	-
31	BEST BUY STORES LP (1018)	x				-	-
32	BEST BUY CO., INC (1018)	x				-	-
33	BEST BUY STORES LP (119)	x				-	-
34	BEST BUY STORES LP (1782)	x				-	-
35	BEST BUY CO., INC (1782)	x				-	-
36	BEST PARTNERS	x				93	93
37	BETHEL BAPTIST CHURCH		x			-	-
38	BISHOP PAIUTE TRIBE		x			-	-
39	BOY SCOUTS - OC COUNCIL		x			-	-
40	BOYS & GIRLS CLUB MOUNT COM		x			-	-
41	BOYS & GIRLS CLUB OF SAN BERN		x			-	-
42	BOYS & GIRLS CLUB OF SANTA BAR		x			-	-
43	BOYS&GIRLS CLUB OF SAN GABRIEL		x			-	-
44	BRIDGES OF HOPE		x			-	-
45	BURGERS INC DBA ENERGYSAVE	x				-	-
46	CAP OF SAN BERNARDINO CTY		x		x	-	-
47	CAREGIVERS VOLUNTEERS ELDERLY		x			-	-
48	CASA CARDENAS COUNSELING CTR		x			-	-
49	CASA RAMONA, INCORPORATED		x			-	-
50	CATHEDRAL CITY SENIOR CENTER		x			-	-
51	CATHEDRAL OF PRAISE		x			-	-
52	CATHOLIC CHARITIES GOOD NEWS		x			-	-
53	CATHOLIC CHARITIES OF LA INC		x			-	-
54	CATHOLIC CHARITIES OF ORANGE C		x			-	-
55	CATHOLIC CHARITIES-SB/RIVERSID		x			-	-
56	CATHOLIC CHARITIES-VENTURA		x			-	-
57	CATHOLIC EDUCATION FNDRN LA		x			-	-
58	CB INVESTMENT		x			-	-
59	CENTRO C.H.A., INC.		x			-	-
60	CENTRO SHALOM		x			-	-
61	CHARO COMMUNITY DEVELOPMENT CO		x			-	-
62	CHILDREN'S BUREAU OF SO CAL		x			-	-
63	CHINATOWN SERVICE CENTER		x			-	-
64	CHINESE CHRISTIAN HERALD CRUS.		x			-	-

	A	B	C	D	E	F	G
1	CARE Table 7						
2	Capitation Contractors						
	Through January 2015 - Southern California Edison						
3		Contractor Type (Check one or more if applicable)				Current Month ^[2]	Year-to-Date ^[2]
4		Contractor ^[1]	Private	CBO	WMDVBE		
65	CHINO NEIGHBORHOOD HOUSE		x			-	-
66	CHINO VLY CHAMBER OF COMMERCE		x			-	-
67	CHRIST UNITY CENTER		x			-	-
68	CITIHOUSING REAL ESTATE SERVICES		x			-	-
69	CITRUS VALLEY HEALTH PARTNERS		x			-	-
70	CITY OF BEAUMONT SENIOR CENTER	x				-	-
71	CITY OF LA QUINTA SENIOR CTR		x			-	-
72	CITY OF REFUGE RESCUE OUTREACH		x			-	-
73	COACHELLA VALLEY HSG COALITION		x			-	-
74	COMM ACT COMM STA B COUNTY		x			-	-
75	COMM ACTION OF VENTURA COUNTY		x			-	-
76	COMM ACTION PARTNERSHIP OF OC		x		x	-	-
77	COMM ASSIST PROGRAM MORENO VLY		x			-	-
78	COMM CENTER AT TIERRA DEL SOL		x			-	-
79	COMM SVC & EMPLOYMENT TRAINING		x			-	-
80	COMMUNITY ENHANCEMENT SERV		x			-	-
81	COMMUNITY PANTRY		x			-	-
82	COMMUNITY SETTLEMENT ASSOC.		x			-	-
83	CORONA NORCO FAMILY YMCA		x			1	1
84	COR COMM. DEVELOPMENT CORP.		x			-	-
85	COSTA MESA COMM FOUNDATION		x			-	-
86	COUNCIL ON AGING-ORANGE COUNTY		x			-	-
87	COVE COMM SENIOR ASSOC		x			-	-
88	CRISIS MINISTRY CHURCH OF VLY		x			-	-
89	CROSSROADS CHRISTIAN CHURCH		x			-	-
90	CRYSTAL STAIRS, INC.		x			-	-
91	DENTECH CONSULTING SERVICE		x			-	-
92	DESERT ARC		x			-	-
93	DESERT MANNA MINISTRIES INC		x			-	-
94	DISABLED RESOURCES CTR, INC		x			4	4
95	DOVE ENTERPRISES		x			-	-
96	DUARTE COMMUNITY SVC COUNCIL		x			-	-
97	D'VEAL CORPORATION INC.	x				-	-
98	EAST LA BOYS & GIRLS CLUB		x			-	-
99	ECCLESIAS ECON-COMM DEV COLLAB		x			-	-
100	ECONOMIC & EMPLOYMENT DVLP CTR	x				-	-
101	EL CONCILIO DEL CONDADO DE		x			-	-
102	EL SOL SCIENCE & ARTS ACADEMY		x			-	-
103	ENERGY CONSERV CONSULTANTS INC		x			-	-
104	FAMILY SERVICE ASSOCIATION	x				-	-
105	ESCUELA DE LA RAZA UNIDA		x			-	-
106	FAIR HOUSING COUNCIL RIVERSIDE		x			-	-
107	FAITH GRACE CHINESE CHURCH		x			-	-
108	FAME ASSISTANCE CORPORATION		x			-	-
109	FAMILIES - COSTA MESA		x			-	-
110	FAMILIES FORWARD		x			-	-
111	FAMILY HEALTHCARE NETWORK		x			-	-
112	FAMILY SVC ASSOC - W RIVERSIDE		x			-	-
113	FAMILY SVC ASSOC OF REDLANDS		x			-	-
114	FCI MANAGEMENT CONSULTANTS	x				-	-
115	FELLOWSHIP OF HOPE, INC.		x			-	-
116	FIRST STEP TRANSITIONAL LIVING		x			-	-
117	FOOD SHARE		x			-	-
118	FOUNDATION FOR COMM & FAM HLTH		x			-	-
119	FRIENDSHIP MISSIONARY BAPTIST		x			-	-
120	GARVEY SCHOOL DISTRICT	x				-	-
121	GO THE CALENDAR STOP		x			145	145
122	GOD PROVIDES MINISTRY, INC		x			-	-
123	GOLD STAR MEDIA GROUP		x			-	-
124	GOODWILL INDUSTRIES OF SO CAL		x			-	-

	A	B	C	D	E	F	G
1	CARE Table 7						
2	Capitation Contractors						
	Through January 2015 - Southern California Edison						
3		Contractor Type (Check one or more if applicable)				Current Month ^[2]	Year-to-Date ^[2]
4	Contractor ^[1]	Private	CBO	WMDVBE	LIHEAP		
125	GOODWILL OF ORANGE COUNTY CA		x			-	-
126	HANNA'S HOUSE		x			-	-
127	HARVEST TIME MINISTRIES		x			-	-
128	HEART OF COMPASSION		x			-	-
129	HELP OF OJAI, INC.		x			1	1
130	HELPING HANDS OF MT ZION		x			-	-
131	HIGH DESERT TRANS. LIVNG. CONN.		x			-	-
132	HIGH DESERT D.V. PROG., INC.		x			-	-
133	HIGH DESERT YOUTH CENTER		x			-	-
134	HNGTN PK-ADULT SCHOOL GAGE BR	x				-	-
135	HOLLON MARKETING SYSTEM		x			-	-
136	HOSANNA COMMUNITY CHURCH		x			-	-
137	HOUSING AUTH.-SAN BUENAVENTURA		x			-	-
138	HOUSING AUTHORITY OF KINGS CO		x			-	-
139	HOUSING WITH HEART INC		x			-	-
140	HUB CITIES CAREER WORKSOURCE		x			-	-
141	HUMAN SERVICES ASSOCIATION		x			-	-
142	IECAAC		x			-	-
143	KERNVILLE UNION SCHOOL DISTRIC	x				-	-
144	KING/DREW'S SUPPORTERS, INC.		x			-	-
145	KINGS COMMUNITY ACTION ORG		x			2	2
146	KINGS CTY COMMISSION ON AGING		x			-	-
147	KNIGHTS OF COLUMBUS - 12834		x			-	-
148	KOREAN AM SENIORS ASSOC OF OC		x			-	-
149	KOREAN AMERICAN FMLY SVC CTR		x			-	-
150	KOREAN CHURCHES COMM DEV- KCCD		x			-	-
151	KOREAN COMMUNITY SERVICES		x			-	-
152	LA COUNTY HOUSING AUTHORITY	x				-	-
153	LALI MOHENO & ASSOCIATES		x			-	-
154	LATINO HEALTH ACCESS		x			-	-
155	LEAP THROUGH THE FIRE FTH MIN.		x			-	-
156	LIBERTY TAX SERVICE	x				-	-
157	LIGHTHOUSE LEARNING RES CTR	x				-	-
158	LITTLE TOKYO SERVICE CENTER		x			-	-
159	LONG BCH LESBIAN AND GAY PRIDE		x			-	-
160	LOS ANGELES MUSIC/ART SCHOOL	x				-	-
161	LOS ANGELES URBAN LEAGUE		x			-	-
162	LOS SERRANOS ELEM SCHOOL PTA		x			-	-
163	LOVELAND CHURCH JUBILEE PARTY		x			-	-
164	LTSC COMM. DEVEL. CORP		x			-	-
165	LUTHERAN SOCIAL SVC OF SO CAL		x			-	-
166	LUTHERAN SOCIAL SVCS OF SO CA		x			-	-
167	LYNWOOD UNIFIED SCHOOL DIST	x				-	-
168	MARAVILLA FOUNDATION		x		x	-	-
169	MAYWOOD CHAMBER OF COMMERCE	x				-	-
170	MEALS ON WHEELS WEST		x			-	-
171	MENTAL HEALTH ASSOCIATION		x			-	-
172	MERCI MINISTRY		x			-	-
173	MEXICAN AMERICAN OPPORTUNITY		x			-	-
174	MISION EBENEZER FAMILY CHURCH		x			-	-
175	MITZELL SENIOR CENTER		x			-	-
176	MONTCLAIR/ONTARIO JR WMS. CLUB		x			-	-
177	MONTEBELLO HOUSING DEVELOPMENT		x			-	-
178	MOORPARK SENIOR CITIZENS INC		x			-	-
179	MOUNTAIN VIEW COMMUNITY CHURCH		x			-	-
180	MTN. COMMUNITIES HEALTHY START		x			-	-
181	MULTICULTURAL CIV ASSOC MOR VL		x			-	-
182	NEHEMIAH MINISTRIES		x			-	-
183	NEW DIRECTION COMMUNITY CHURCH		x			-	-
184	NEW HORIZONS CAREGIVERS GROUP		x			-	-

	A	B	C	D	E	F	G
1	CARE Table 7						
2	Capitation Contractors						
	Through January 2015 - Southern California Edison						
3		Contractor Type (Check one or more if applicable)				Current Month ^[2]	Year-to-Date ^[2]
4	Contractor ^[1]	Private	CBO	WMDVBE	LIHEAP		
185	NEW GREATER CIR. MISSION, INC	x				-	-
186	NEW HOPE VILLAGE, INC		x			-	-
187	NOW AND FOREVER BODY OF CHRIST		x			-	-
188	NORCO SNR CTR PET RELIEF FUND		x			-	-
189	OC BLACK CHAMBER OF COMMERCE		x			-	-
190	OCCC	x				-	-
191	ONEOC		x			-	-
192	OPERATION GRACE		x			2	2
193	ORNGE CO CONGREGATION COMM ORG		x			-	-
194	OUR COMMUNITY WORKS		x			-	-
195	OUR LADY OF HOPE CATH COMM INC		x			-	-
196	OUR LADY OF LOURDES SCHOOL		x			-	-
197	OXNARD/HUENEME SALVATION ARMY		x			-	-
198	PACIFIC ISLANDER HLTH (PIHP)		x			-	-
199	PACIFIC ASIAN CONSORTIUM EMPLO		x		x	-	-
200	PACIFIC PRIDE FOUNDATION		x			-	-
201	PERRIS COMMUNITY PARTNERSHIP		x			-	-
202	PAVING THE WAY FOUNDATION		x			-	-
203	PIONEER FINANCIAL GROUP CORP.	x				-	-
204	POMONA MINISTRY OF ECONOMICS		x			-	-
205	PRIME TIME SCHOOL		x			-	-
206	PREMIER REALTY		x			-	-
207	PROJECT DVRSN ALT FOR YOUTHS		x			-	-
208	PROTEUS, INC.		x		x	-	-
209	QUINN COMMUNITY OUTREACH CORP.		x			-	-
210	REACH OUT 29		x			-	-
211	REBUILDING TOGETHER CHRISTMAS		x			-	-
212	REDONDO BEACH UNIFIED SCH DIST	x				-	-
213	RESTORE TO HOPE		x			-	-
214	RIALTO CHAMBER OF COMMERCE	x				-	-
215	RIVERSIDE DEPT COMM ACTION		x		x	-	-
216	ROP VIRTUAL ENTERPRISE CLASS		x			-	-
217	RSVP OF SOUTH BAY		x			-	-
218	SALVATION ARMY (SO. CAL DIV)		x			-	-
219	SALVATION ARMY SANTA FE SPRINGS		x			-	-
220	SALVATION ARMY SOUTHEAST CORPS		x			-	-
221	SAMARITAN'S HELPING HAND	x				-	-
222	SAN GRIGORNIO PASS HISP CHAMBE	x				-	-
223	SANTA ANITA FAMILY SERVICE		x			-	-
224	SANTA CLARITA ATHLETIC ASSCTN		x			-	-
225	SANTA CLARITA VLY COMM AGING		x			-	-
226	SANTIAGO COMPOSTELA CATHOLIC		x			-	-
227	SB CNTY SEXUAL ASSAULT SERVICE		x			-	-
228	SEARCH TO INVOLVE FILIPINO		x			-	-
229	SENIOR ADVOCATES OF THE DESERT		x			-	-
230	SERVING PEOPLE IN NEED (SPIN)		x			-	-
231	SGUSD/SAN GABRIEL FAMILY CTR	x				-	-
232	SHARE OUR SELVES		x			-	-
233	SOCIETY OF ST VINCENT DE PAUL		x			-	-
234	SO. ANTELOPE VLY EMERGENCY SVC		x			-	-
235	S COAST CHINESE CULTURAL ASSOC.		x			-	-
236	SMILES FOR SENIORS FOUND.		x			-	-
237	SOMEBODY CARES-- RANCHO CUCAMO		x			-	-
238	SOMEBODY CARES SOUTHLAND		x			-	-
239	SONRISE COMMUNITY OUTREACH INC		x			-	-
240	SOUTHEAST CITIES SERVICE CTR.		x			1	1
241	SOUTHEAST COMMUNITY DEVELOPMEN		x			-	-
242	SOUTHEAST RIOVISTA FAMILY YMCA		x			-	-
243	SOUTHWEST MIN EC DVLP ASSOC.		x			-	-
244	SOWING SEEDS FOR LIFE		x			-	-

	A	B	C	D	E	F	G
1	CARE Table 7						
2	Capitation Contractors						
	Through January 2015 - Southern California Edison						
3		Contractor Type				Current Month ^[2]	Year-to-Date ^[2]
4	Contractor ^[1]	(Check one or more if applicable)					
		Private	CBO	WMDVBE	LIHEAP		
245	SPECIAL SVC FOR GROUPS		x			-	-
246	SPIRIT OF THE EAGLE FOUNDATION		x			-	-
247	ST ANNE SCHOOL		x			-	-
248	ST EMYDIUS CHURCH		x			-	-
249	ST FRANCIS MEDICAL CTR HLTH		x			-	-
250	ST JOSEPH CHURCH		x			-	-
251	ST MARY'S CHURCH		x			-	-
252	ST PIUS V CHURCH		x			-	-
253	ST POLYCORP FAMILY SUPPORT CTR		x			-	-
254	ST VINCENT DE PAUL		x			-	-
255	ST. CLARE CHURCH		x			-	-
256	ST. HILARYS CHURCH ARCHBISHOP		x			-	-
257	ST. MATTHIAS ELEMENTARY SCHOOL	x				-	-
258	STA BARBARA HISP CHMBR OF COM	x				-	-
259	STA BARBARA NGHBORHD CLINICS		x			-	-
260	STOP VIOLENCE INCREASE PEACE		x			-	-
261	SUNSHINE YOUTH SERVICES, INC		x			-	-
262	TELACU RESIDENTIAL MGMT, INC		x			-	-
263	TEMECULA SENIOR CITIZENS CENTE		x			-	-
264	TEMPLO CALVARIO, INC.		x			-	-
265	THAI HEALTH & INFO SVCS		x			-	-
266	THE AL & DOROTHY KEEN CTR		x			-	-
267	THE CAMBODIAN FAMILY		x			-	-
268	THE GREEN TEAM		x			-	-
269	THEODORE ROOSEVELT ELEMENTARY	x				-	-
270	TODEC LEGAL CENTER, INC.		x			-	-
271	TRANSFORMING LIVES INC.		x			-	-
272	TRINITY COMMUNITY OUTREACH		x			-	-
273	TRUEVINE COMMUNITY OUTREACH		x			-	-
274	TULARE EMERGENCY AID COUNCIL		x			-	-
275	UNITED CAMBODIAN COMMUNITY INC		x			-	-
276	UNITED STEEL WKRS OF AM 2018		x			-	-
277	UNITY SHOPPE		x			-	-
278	UP CLOSE PROMOTIONS	x				-	-
279	VENTURA CITY HOUSING AUTHORITY	x				-	-
280	VETERANS IN COMMUNITY SERVICE		x		x	-	-
281	VICTOR VALLEY COMM SVC COUNCIL		x			-	-
282	VICTOR VLY COMM DENTAL SVC PRG		x			-	-
283	VIETNAMESE COMM OF SVC CAL		x			-	-
284	VIETNAMESE COMMUNITY OF OC INC		x			-	-
285	VOICES OF INDIGENOUS PEOPLE		x			-	-
286	VOLUTNEERS OF EAST LOS ANGELES		x			-	-
287	WAKE UP INCORPORATED		x			-	-
288	WALKING SHIELD AM INDIAN SOC		x			-	-
289	WBC ENTERPRISES, LLC		x			-	-
290	WEST ANGELES CDC		x			-	-
291	WESTSIDE COMM SVCS CTR		x			-	-
292	WINNING OUR WORLD		x			-	-
293	WISE SENIOR SERVICES		x			-	-
294	WORLD HARVEST FELLOWSHIP MINIS		x			-	-
295	WRAP FAMILY SERVICES		x			-	-
296	YOUTH EMPL SVC - HARBOR AREA		x			-	-
297	YWCA INTERVALE SENIOR SERVICES		x			-	-
298	TOTAL					260	260
299							
300	^[1] All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.						
301	^[2] Numbers reflect customers that have been placed on the rate YTD. Capitation payments may lag by a month or more depending on when SCE is invoiced by the contractors.						

	A	B	C	D	E	F	G	H	I
1	CARE Table 8								
2	Participants as of Month-End Through January 2015 - Southern California Edison								
3	2015	Gas and Electric	Gas Only	Electric Only	Total	Eligible Households	Penetration	% Change	Total Residential Accounts
4	January			1,301,585	1,301,585	1,499,342	86.8%	0.0%	4,426,473
5	February			-	-	-			
6	March			-	-	-			
7	April			-	-	-			
8	May			-	-	-			
9	June			-	-	-			
10	July			-	-	-			
11	August			-	-	-			
12	September			-	-	-			
13	October			-	-	-			
14	November			-	-	-			
15	December			-	-	-			
16	YTD			1,301,585	1,301,585	1,499,342	86.8%	0.00%	4,426,473

	A	B	C	D	E
1	CARE Program Table 9				
2	Expenditures for CHANGES Pilot				
	Through January 2015 - Southern California Edison				
3		Authorized 2013 - 2015 Budget	Current Month Expenses	Expenses Since Jan. 1, 2013	% of 2013 - 2015 Budget Expensed
4	Pilots				
5	CHANGES	\$ 652,300	\$ -	\$ 372,989	57%
6	Total Pilots	\$ 652,300	\$ -	\$ 372,989	57%
7	[1] Represents \$216,000 per year in 2013-2014 with 2% cola in 2015.				

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
1	CARE Table 10 CHANGES One-On-One Customer Assistance Sessions															
2	Reporting Period December 1, 2015 through December 31, 2015 - Southern California Edison															
3	Date ^[3] ^{[4][5]}	CHANGES Participants' self-identified language of preference	Description of the session content identifying service provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues) ^[2]	Description of each contact made with that customer's utility until a solution is reached.	If on CARE, Enter How Initially Enrolled		Number of Enrollments Through CHANGES CBOs' Assistance Confirmed by IOU			Customers Receiving Assistance with Bill Payment Plans (initiated or modified) by the CHANGES CBOs.			Customer Receiving Assistance with Utility Bill Disputes, including bill modification, by the CHANGES CBOs.		Calls to Dedicated 800 # Recorded by IOU ^[1]	
4					# ^[6]	How Enrolled ^[7]	CARE	FERA	Medical Baseline	#	Dedicated Toll-Free Number Used		#	Dedicated Toll-Free Number Used		
5											1 = Yes 0 = No	Reason 800 # Not Used		1 = Yes 0 = No		Reason 800 # Not Used
6	10/5/2014	Korean	HEAP/LiHeap Application Assistance	Not Available	1	Unable to Track	0	0	0	0	0	0	Meeting with client.	0		
7	10/10/2014	Korean	HEAP/LiHeap Application Assistance	Not Available	1	Unable to Track	0	0	0	0	0	0	Meeting with client.	0		
8	11/20/2014	Tagalog	Request Meter Service or Testing	Not Available	0	N/A	0	0	0	0				1		
9	12/1/2014	Spanish	HEAP/LiHeap Application Assistance	Not Available	1	SCE.com	0	0	0	0			User did not specify if 1-800 number is used when calling the IOU.	0		
10	12/2/2014	Vietnamese	HEAP/LiHeap Application Assistance Educated on Avoiding Disconnection Bill Education Educated on Energy Assistance Programs	Not Available	1	Unable to Track	0	0	0	0	0	0	Meeting with client.	0		
11	12/4/2014	Korean	HEAP/LiHeap Application Assistance Energy Assistance Fund Application	Not Available	1	Unable to Track	0	0	0	0	0	0	Meeting with client.	0		
12	12/8/2014	Vietnamese	HEAP/LiHeap Application Assistance Bill Education Educated on Energy Efficiency/ Conservation Stop Disconnection	Not Available	1	Unable to Track	0	0	0	0	0	0	Meeting with client.	0		
13	12/8/2014	Vietnamese	HEAP/LiHeap Application Assistance Educated on Avoiding Disconnection Educated on Energy Efficiency/ Conservation Educated on Energy Assistance Programs	Not Available	1	Call Center	0	0	0	0	0	0	Meeting with client.	0		
14	12/11/2014	Spanish	Energy Assistance Fund Application Educated on Energy Efficiency/ Conservation	Not Available	1	Unable to Track	0	0	0	0	0	0	Meeting with client.	0		

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
1	CARE Table 10 CHANGES One-On-One Customer Assistance Sessions															
2	Reporting Period December 1, 2015 through December 31, 2015 - Southern California Edison															
3	Date ^[3] [4][5]	CHANGES Participants' self- identified language of preference	Description of the session content identifying service provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues) ^[2]	Description of each contact made with that customer's utility until a solution is reached.	If on CARE, Enter How Initially Enrolled		Number of Enrollments Through CHANGES CBOs' Assistance Confirmed by IOU			Customers Receiving Assistance with Bill Payment Plans (initiated or modified) by the CHANGES CBOs.			Customer Receiving Assistance with Utility Bill Disputes, including bill modification, by the CHANGES CBOs.		Calls to Dedicated 800 # Recorded by IOU ^[1]	
4					# ^[6]	How Enrolled ^[7]	CARE	FERA	Medical Baseline	#	Dedicated Toll-Free Number Used		#	Dedicated Toll-Free Number Used		
5											1 = Yes 0 = No	Reason 800 # Not Used		1 = Yes 0 = No		Reason 800 # Not Used
15	12/17/2014	visayan	Add or Modify Level Pay Plan	Not Available	0	N/A	0	0	0	0	1		0			
16	12/17/2014	Tagalog	Bill Education Educated on Energy Efficiency/ Conservation	Not Available	0	N/A	0	0	0	0	1		0			
17	12/17/2014	Tagalog	Bill Education Educated on Energy Efficiency/ Conservation Educated on Energy Assistance Programs	Not Available	0	N/A	0	0	0	0	1		0			
18	12/19/2014	Tagalog	Set Up/Change Payment Plan Sign up for 3rd Party Notification	Not Available	0	N/A	0	0	0	1	1		0			
19	12/19/2014	English	Sign up for 3rd Party Notification	Not Available	0	N/A	0	0	0	0	1		0			
20	12/19/2014	English	Educated on Energy Efficiency/ Conservation Sign up for 3rd Party Notification	Not Available	0	N/A	0	0	0	0	1		0			
21	12/19/2014	Spanish	Sign up for 3rd Party Notification	Not Available	0	N/A	0	0	0	0	1		0			
22	12/19/2014	Tagalog	Educated on Energy Efficiency/ Conservation	Not Available	0	N/A	0	0	0	0	1		0			
23	12/19/2014	Tagalog	Bill Education Educated on Energy Efficiency/ Conservation Add or Modify Level Pay Plan	Not Available	0	N/A	0	0	0	0	1		0			
24	12/19/2014	Vietnamese	HEAP/LiHeap Application Assistance Bill Education Educated on CARE/FERA Educated on Energy Efficiency/ Conservation Stop Disconnection	Not Available	0	N/A	0	0	0	0	1		0			

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
1	CARE Table 10 CHANGES One-On-One Customer Assistance Sessions															
2	Reporting Period December 1, 2015 through December 31, 2015 - Southern California Edison															
3	Date ^[3] [4][5]	CHANGES Participants' self-identified language of preference	Description of the session content identifying service provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues) ^[2]	Description of each contact made with that customer's utility until a solution is reached.	If on CARE, Enter How Initially Enrolled		Number of Enrollments Through CHANGES CBOs' Assistance Confirmed by IOU			Customers Receiving Assistance with Bill Payment Plans (initiated or modified) by the CHANGES CBOs.			Customer Receiving Assistance with Utility Bill Disputes, including bill modification, by the CHANGES CBOs.			Calls to Dedicated 800 # Recorded by IOU ^[1]
4					# ^[6]	How Enrolled ^[7]	CARE	FERA	Medical Baseline	#	Dedicated Toll-Free Number Used		#	Dedicated Toll-Free Number Used		
5											1 = Yes 0 = No	Reason 800 # Not Used		1 = Yes 0 = No	Reason 800 # Not Used	
25	12/21/2014	Tagalog	Add or Modify Level Pay Plan	Not Available	1*	SCE.com	0	0	0	0	1		0			
26	12/22/2014	visayan	Sign up for 3rd Party Notification	Not Available	0	N/A	0	0	0	0	1		0			
27	12/23/2014	Chinese/Cantonese	Energy Assistance Fund Application	Not Available	0*	N/A	0	0	0	0	0	Meeting with client.	0			
28	12/23/2014	Chinese/Cantonese	Energy Assistance Fund Application Educated on Energy Efficiency/ Conservation	Not Available	1	Call Center	0	0	0	0	0	Meeting with client.	0			
29	12/24/2014	Tagalog	HEAP/LiHeap Application Assistance	Not Available	1	Unable to Track	0	0	0	0	1		0			
30	12/26/2014	Tagalog	Medical Baseline Application Assistance	Not Available	1	Direct Mail	0	0	0	0	0	This call was to my client.	0			
31	12/26/2014	English	Educated on CARE/FERA Sign up for 3rd Party Notification	Not Available	0	N/A	0	0	0	0	1		0			
32	12/26/2014	Tagalog	Sign up for 3rd Party Notification	Not Available	1	External Data Share	0	0	0	0	0	This call was to my client.	0			
33	12/26/2014	Visayan	Sign up for 3rd Party Notification	Not Available	0	Call Center	0	0	0	0		User did not specify if 1-800 number is used when calling the IOU.	0			
34	12/29/2014	English	Educated on Energy Efficiency/ Conservation	Not Available	0	N/A	0	0	0	0	1		0			
35	12/30/2014	Tagalog	Medical Baseline Application Assistance	Not Available	0	N/A	0	0	0	0	1		0			
36	12/30/2014	English	ESAP Application Assistance	Not Available	1	Call Center	0	0	0	0	0	This call was to another company/organization (example: HEAP provider).	0			
37	12/30/2014	Tagalog	Medical Baseline Application Assistance	Not Available	0	N/A	0	0	0	0	1		0			
38	Current Month Total				14		0	0	0	1			0			47

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
1	CARE Table 10 CHANGES One-On-One Customer Assistance Sessions															
2	Reporting Period December 1, 2015 through December 31, 2015 - Southern California Edison															
3	Date ^[3] (4) ^[5]	CHANGES Participants' self- identified language of preference	Description of the session content identifying service provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues) ^[2]	Description of each contact made with that customer's utility until a solution is reached.	If on CARE, Enter How Initially Enrolled		Number of Enrollments Through CHANGES CBOs' Assistance Confirmed by IOU			Customers Receiving Assistance with Bill Payment Plans (initiated or modified) by the CHANGES CBOs.			Customer Receiving Assistance with Utility Bill Disputes, including bill modification, by the CHANGES CBOs.			Calls to Dedicated 800 # Recorded by IOU ^[1]
4					# ^[6]	How Enrolled ^[7]	CARE	FERA	Medical Baseline	#	Dedicated Toll-Free Number Used		#	Dedicated Toll-Free Number Used		
5											1 = Yes 0 = No	Reason 800 # Not Used		1 = Yes 0 = No	Reason 800 # Not Used	
39	Year-to-Date Total				220		0	0	0	52			3			180
40	[1] Total calls placed to 800# recorded by SCE from December 1, 2014 through December 31, 2014 is 47. Data on calls per each one-on-one session not available.															
41	[2] For column C, this data was provided by CHANGES contractor, Self Help for the Elderly, via CSID. This table was edited and reformatted from its original version in order to have a more consistent appearance and format with existing SCE tables.															
42	[3] Dates listed are one-on-one case open dates as provided by CHANGES contractor. Dates do not necessarily coincide with the date of the session.															
43	[4] Rows 1-3 are entries from October and November provided by CHANGES contractor for the month of December.															
44	[5] The account in Row 24 could not be verified.															
45	[6] Entries listed with an asterisk (*) indicate the status of the customer being on or off CARE at the time of the interaction. The asterisk on each entry also indicates that the number was changed from what was originally provided by the CHANGES contractor. i.e., 0* was originally "1" or "N/A" and 1* was originally "0" or "N/A."															
46	[7] "Unable to Track" is information from accounts with CARE enrollment statuses transferred from a previous account or applications submitted without source codes.															
47																

	A	B	C	D	E	F	G
1	CARE Table 11 CHANGES Group Customer Assistance Sessions [2][3]						
2	Reporting Period December 1, 2014 through December 31, 2014 - Southern California Edison						
3			Description of Service Provided	Session Logistics			
4	Date	Session Language	(e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues)	# of Sessions^[4]	Length^[1] (Hours)	Number of Attendees	Description of Information / Literature Provided
5							
6	SCE did not receive information about Group Customer Assistance Sessions for the month of January 2015.						
7							
8							
9							
10							
11	Current Month Total						Not Available
12	Year-to-Date			586		8,661	Not Available
13							
14	[1] Contractor states all sessions at least 30 minutes.						
15	[2] This table was provided by CHANGES contractor, Self Help for the Elderly, via CSID. This table was edited and reformatted from						
16	its original version in order to have a more consistent appearance and format with existing SCE tables.						
17	[3] The numbers provided by the CHANGES contractor are for SCE and SoCal Gas combined , due to the combined service territory.						
18							
19							
20							