

**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE  
STATE OF CALIFORNIA**

Application of Southern California Edison Company (U 338-E) for Approval of its 2012- 2014 California Alternate Rates for Energy (CARE) and Energy Savings Assistance Programs and Budgets.	A.11-05-017 (Filed May 16, 2011)
And Related Matters	A.11-05-018 A.11-05-019 A.11-05-020

**MONTHLY REPORT OF SOUTHERN CALIFORNIA EDISON COMPANY (U 338-E)  
ON LOW INCOME ASSISTANCE PROGRAMS FOR FEBRUARY 2015**

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Dated: **March 23, 2015**

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Southern California Edison Company (SCE) hereby submits the attached Low Income Assistance Programs Monthly Report for February 2015. The information contained in this report supersedes all prior reports submitted by SCE.

Respectfully submitted,

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*/s/ Janet S. Combs*

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**March 23, 2015**

**Attachment**

**ESA and CARE Program Report**

**Southern California Edison Company's (SCE)**

**Energy Savings Assistance (ESA) Program**

**And**

**California Alternate Rate for Energy (CARE)**

**Program Monthly Report**

**February 2015**

**LOW INCOME ASSISTANCE PROGRAMS MONTHLY REPORT**

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# LOW INCOME ASSISTANCE PROGRAMS MONTHLY REPORT

## 1. Energy Savings Assistance Program Executive Summary

### 1.1. Energy Savings Assistance (formerly referred to as Low Income Energy Efficiency or LIEE) Program Overview

- 1.1.1. Provide a summary of the Energy Savings Assistance Program elements as approved in Decision (D.) 12-08-044:

Program Summary for Month			
2015	Authorized / Planning Assumptions	Year-to-Date Actual	%
Budget	\$72,736,630	\$ 6,500,500	9%
Homes Treated	87,389	6,962	8%
kWh Saved	N/A	4,446,345	N/A
kW Demand Reduced	N/A	1,000	N/A
Therms Saved	N/A	N/A	N/A

### 1.2. Whole Neighborhood Approach Evaluation

- 1.2.1. Provide a summary of the geographic and customer segmentation strategy employed (i.e., tools and analysis used to segment “neighborhoods,” how neighborhoods are segmented and how this information is communicated to the contractor/CBO).

SCE continues to enroll customers through the paperless enrollment process, which utilizes tablet PCs and portable scanners during assessment to streamline and expedite enrollments. During the pilot phase, SCE loaned out the tablets and scanners to numerous service providers on a rotating basis in order to showcase the effectiveness of the process. Specifically, this process eliminates the need to capture paper copies, which ensures that customer data is protected and helps the environment. In its current formulation, SCE has made the software available to interested service providers at no charge. This process complements the Whole Neighborhood Approach by reducing the program’s carbon footprint and maximizing efficiencies. During the month of February 2015, 29 assessors, representing four contractors, used the paperless enrollment process to enroll approximately 1,155 customers.

### **1.3. Energy Savings Assistance Program Customer Outreach and Enrollment Update**

- 1.3.1. Provide a summary of the Energy Savings Assistance program outreach and enrollment strategies deployed this month.

During February 2015, SCE continued to promote the Energy Savings Assistance (ESA) Program, California Alternate Rates for Energy (CARE) Program, Medical Baseline Program, and other assistance programs offered by SCE through 18 community events within its service territory. Community events included two Black History Month events sponsored by Southern California Edison at its Irwindale and Tulare Energy Education Centers. This continued effort allows customers to interact with SCE with regard to the ESA Program and Energy Efficiency in general.

### **1.4. Leveraging Success Evaluation, Including CSD**

- 1.4.1. Please provide a status of the leveraging effort with CSD. What new steps or programs have been implemented? What was the result in terms of new enrollments?

For the past several years, SCE has provided refrigerators to contractors at no cost for installation through the Low Income Home Energy Assistance Program (LIHEAP). SCE believes this approach enables contractors to utilize measures and services from both LIHEAP and the ESA Program to better serve SCE's customers. SCE continues to work with the California Department of Community Services and Development (DCSD), service contractors, and the California Public Utilities Commission (CPUC) to successfully leverage ESA Program and LIHEAP services.

### **1.5. Workforce Education & Training**

- 1.5.1. Please summarize efforts to improve and expand Energy Savings Assistance Program workforce education and training. Describe steps taken to hire and train low income workers and how such efforts differ from prior program years.

SCE contracts with a mixture of local private contractors (LPCs), community-based organizations (CBOs) and faith-based organizations (FBOs) to provide ESA Program services. Currently, the organizations, and in particular the CBOs, most of which are situated in the low income and disadvantaged communities they serve, provide approximately 800 jobs that support SCE's ESA Program, including executive, clerical, and other ancillary positions.

SCE conducted one Home Assessment Training workshop during February 2015, which provided training to agency outreach staff on the policies and procedures related to home assessment. The four-day Home Assessment Training workshop provides participants with three days of comprehensive instruction on income documentation, customer and measure eligibility, and hands-on exercises created as a direct result of feedback received from service providers and trainees. The fourth day consists of an extensive discussion of energy education-related topics and demonstrations used to gauge the participants' understanding of the material.

A total of 15 trainees received the updated curriculum through the Home Assessment Training Workshop conducted by SCE in February. In addition, 14 new jobs for assessors were created in February to support SCE's ESA Program.



## 2. California Alternate Rates for Energy (CARE) Executive Summary

### 2.1. CARE Program Summary

2.1.1. Please provide CARE program summary costs

CARE Budget Categories	Authorized Budget	Expenses Year-to-Date	% of 2015 Budget Spent
Outreach	\$2,613,000	\$249,911	10%
Processing / Certification Re-certification	\$588,000	\$105,040	18%
Post Enrollment Verification	\$1,423,650	\$79,631	6%
IT Programming	\$1,000,000	\$207,210	21%
Pilot (CHANGES)	\$220,320	\$36,185	16%
Cooling Centers	N/A	\$5,079	N/A
Measurement & Evaluation	\$50,000	\$4,863	10%
Regulatory Compliance	\$264,000	\$57,790	22%
General Administration	\$725,000	\$-123,057	-17%
CPUC Energy Division Staff	\$140,000	\$37,943	27%
<b>Total Expenses</b>	<b>\$7,023,970</b>	<b>\$660,595</b>	<b>9%</b>
<b>Subsidies and Benefits</b>	<b>\$416,800,000</b>	<b>\$53,644,606</b>	<b>13%</b>
<b>Total Program Costs &amp; Discounts</b>	<b>\$423,823,970</b>	<b>\$54,305,201</b>	<b>13%</b>

2.1.2. Please provide the CARE program penetration rate to date

CARE Penetration		
Participants	Estimated Eligible Participants	Year-to-Date Penetration Rate
1,296,351	1,499,342	86%

### 2.2. Outreach

2.2.1. Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

SCE's Customer Communications Organization within SCE's Call Centers continues to utilize the online CARE enrollment application at [sce.com](http://sce.com) to directly enroll customers into the CARE Program over the phone or offer to send a CARE application to the customer. During the month of February 2015, SCE enrolled

7,915 eligible low income customers through Call Center outreach efforts. This includes all web enrollments performed by the Call Center and Call Center-mailed applications.

CARE and Family Electric Rate Assistance (FERA) outreach efforts and communications to SCE’s in-language and under-penetrated areas continue to be a priority. SCE’s CARE/FERA programs partner with internal departments such as Equal Opportunity, Local Public Affairs (LPA), Consumer Affairs, Offer Management and Marketing, Corporate Communications, Strategic Engagement, Business Solutions, and the Mobile Energy Unit (MEU), as well as various chambers, foundations, faith-based and community-based organizations in outreach activities that target SCE’s hard-to-reach customer base.

Representatives for SCE’s CARE/FERA programs attended 8 outreach events during the month of February 2015, where SCE distributed CARE applications to potentially eligible customer populations throughout SCE’s service area (see table below).

At many of these events, eligible customers had the opportunity to enroll or recertify for CARE via the real-time online enrollment form at [sce.com](http://sce.com) and learn about the programs directly from a CARE/FERA subject matter expert. Such events provide SCE with the opportunity to uphold a presence in the community, educate the public about the programs, and enroll eligible customers.

<b>Event Date</b>	<b>Event Name</b>	<b>Location</b>	<b>Estimated Customer Interactions</b>
2/6/15	SCE 2015 Black History Month Celebration	Irwindale	150
2/11/15	211 Annual Luncheon	Los Angeles	50
2/12/15	San Gabriel Disabilities Collaborative	West Covina	50
2/13/15	Barstow Senior Center	Barstow	50
2/17/15	Inland Empire Disabilities Collaborative	San Bernardino	140

<b>Event Date</b>	<b>Event Name</b>	<b>Location</b>	<b>Estimated Customer Interactions</b>
2/20/15	Community Access Center of Desert Hot Springs	Desert Hot Springs	50
2/14/15	Another level for Women	Victorville	50
2/27/15	SCE 2015 Black History Month Celebration	Tulare	150

SCE provided information about programs and services to help lower electricity usage bills to nearly 700 customers at these outreach events during the month of February 2015. SCE representatives assisted customers in completing applications, answered questions, and provided a personal contact between the customer and the utility.

The CARE/FERA Capitation Fee Program team is continuing its efforts to re-engage existing Capitation agencies while strategically registering additional contractors to overcome enrollment barriers, including language, culture, and special needs, as a means of enrolling the hardest-to-reach customers. As a result of these efforts, the Capitation Fee Program continues to show increased enrollments from agencies that were previously inactive. In February 2015, capitation contractors successfully enrolled 259 new customers in the CARE Program.

Current and ongoing campaign strategies and efforts include the following:

- Leverage events sponsored by communities and cultural celebrations to reach populations that may be eligible to enroll in the CARE Program.
- Partner with SCE personnel to leverage existing SCE relationships with FBOs, CBOs, and local governments.
- Leverage existing channels to develop creative approaches for agencies to conduct CARE/FERA outreach, including employment information workshops, faith- and community- based publications, school events, retail shopping malls, and community fairs.

2.2.2. Describe the efforts taken to reach and coordinate the CARE program with other related low income programs to reach eligible customers.

SCE enrolls new CARE customers through the Energy Assistance Fund (EAF), a program that provides utility payment assistance through voluntary customer, employee, and SCE shareholder donations. The EAF income requirements are the same as CARE's.

SCE coordinates CARE enrollment with other income-qualified programs, such as ESA, LIHEAP, Southern California Gas Company, and certain water utilities. ESA participants are automatically enrolled in CARE each month, and LIHEAP participants are automatically enrolled in CARE quarterly. In February 2015, SCE enrolled 921 eligible customers in CARE through data sharing with LIHEAP, ESA, Southern California Gas Company, water utilities, and SCE's EAF Program. The CARE Program continuously integrates its efforts and messaging with the ESA Program at all outreach events, communications, and marketing campaigns.

### **2.3. Recertification Complaints**

SCE received no recertification complaints in February 2015.

## Appendix A: Energy Savings Assistance Program and CARE Tables

Program	Table	Title
Energy Savings Assistance Program	Table 1	Energy Savings Assistance Program Expenses
Energy Savings Assistance Program	Table 2	Expenses and Energy Savings by Measures Installed
Energy Savings Assistance Program	Table 3	Average Bill Savings per Treated Home
Energy Savings Assistance Program	Table 4A	Homes Treated
Energy Savings Assistance Program	Table 4B	Homes Unwilling/Unable to Participate
Energy Savings Assistance Program	Table 5	Customer Summary
Energy Savings Assistance Program	Table 6	Expenditures for Pilots and Studies
CARE	Table 1	CARE Program Expenses
CARE	Table 2	CARE Enrollment, Recertification, Attrition, and Penetration
CARE	Table 3A&B	CARE Post-Enrollment Verification Results
CARE	Table 4	CARE Self-Certification and Re-Certification Applications
CARE	Table 5	Enrollment by County
CARE	Table 6	Recertification Results
CARE	Table 7	Capitation Contractors
CARE	Table 8	Participants as of Month End
CARE	Table 9	CHANGES Expenditures
CARE	Table 10	CHANGES One-On-One Assistance
CARE	Table 11	CHANGES Group Assistance
CARE	Table 11	CHANGES Group Assistance (December 2014)



	A	B	C	D	E	F	G	H
1	<b>Energy Savings Assistance Program Table 2</b>							
2	<b>Program Expenses and Energy Savings by Measures Installed</b>							
3	<b>Through February 2015 - Southern California Edison</b>							
4			<b>Year-To-Date Completed &amp; Expensed Installation</b>					
5	<b>Measures</b>	<b>Units</b>	<b>Quantity Installed</b>	<b>kWh [4] (Annual)</b>	<b>kW [4] (Annual)</b>	<b>Therms (Annual)</b>	<b>Expenses [5] (\$)</b>	<b>% of Expenditure</b>
6	<b>Appliances</b>							
7	High Efficiency Clothes Washer	Each						
8	Refrigerators	Each	2,341	1,735,940	243		2,112,449	36%
9	Microwaves [6]	Each						
10	<b>Domestic Hot Water</b>							
11	Water Heater Blanket	Home	8	470	0		384	0%
12	Low Flow Shower Head	Home	30	1,968	0		960	0%
13	Water Heater Pipe Insulation	Home	18	802	0		323	0%
14	Faucet Aerator	Home	30	2,617	0		332	0%
15	Water Heater Repair/Replacement	Each						0%
16	Thermostatic Shower Valve	Each						
17	<b>Enclosure</b>							
18	Air Sealing / Envelope [1]	Home	107	15,962	3		5,685	0%
19	Attic Insulation	Home	1	-	-		1,560	0%
20	<b>HVAC</b>							
21	FAU Standing Pilot Conversion	Each						
22	Furnace Repair/Replacement	Each						
23	Room A/C Replacement	Each	84	4,962	3		63,821	1%
24	Central A/C replacement	Each	142	26,591	7		466,582	8%
25	Heat Pump Replacement	Each	3	1,948	1		12,171	0%
26	Evaporative Cooler (Replacement)	Each						
27	Evaporative Cooler (Installation)	Each	1,446	676,520	391		1,341,649	23%
28	Duct Testing and Sealing	Home	141	7,583	8		29,550	1%
29	<b>Maintenance</b>							
30	Furnace Clean and Tune	Home	0					
31	Central A/C Tune up	Home	1,269	258,184	51		165,360	3%
32	<b>Lighting</b>							
33	Compact Fluorescent Lights (CFL)	Each	40,292	902,581	109		288,359	5%
34	Interior Hard wired CFL fixtures	Each						
35	Exterior Hard wired CFL fixtures	Each	332	19,414	2		28,220	0%
36	Torchiere	Each	1,384	216,335	24		79,135	1%
37	Occupancy Sensor	Each						
38	LED Night Lights	Each						
39	<b>Miscellaneous</b>							
40	Pool Pumps	Each	238	414,817	130		282,575	5%
41	Smart Power Strips	Each	5,377	159,651	27		195,918	3%
42	<b>New Measures</b>							
43	<b>Pilots</b>							
44	<b>Customer Enrollment</b>							
45	Outreach & Assessment	Home	10,982				699,994	12%
46	In-Home Education	Home	7,503				106,680	2%
47	<b>Total Savings/Expenditures</b>							
48				<b>4,446,345</b>	<b>1,000</b>		<b>5,881,707</b>	
49								
50								
51	Households Weatherized [2]		113					
52	<b>Households Treated</b>							
53	- Single Family Households Treated	Home	4,660					
54	- Multi-family Households Treated	Home	1,634					
55	- Mobile Homes Treated	Home	668					
56	<b>Total Number of Households Treated</b>	Home	<b>6,962</b>					
57	<b># Eligible Households to be Treated for PY [3]</b>	Home	<b>87,389</b>					
58	<b>% of Households Treated</b>	%	<b>8%</b>					
59	- Master-Meter Households Treated	Home	576					
60								
61								
62	[1] "Air Sealing / Envelope" may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and							
63	[2] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs							
64	[3] Based on Attachment H of D.12-08-044							
65	[4] All savings are calculated based on the "Impact Evaluation of the 2009 CA Low Income Energy Efficiency Program, Final Report." June 16, 2011, when data are available, and other sources as described in Attachment A-2 of SCE's Testimony in Support of Application for Approval of Low Income Programs and Budgets for Program Years 2012 - 2014, filed May 16, 2011.							
66	[5] Costs exclude support costs that are included in Table 1.							

	A	B
1	<b>Energy Savings Assistance Program Table 3</b>	
2	<b>Average Bill Savings per Treated Home</b>	
3	<b>Through February 2015 - Southern California Edison</b>	
3	<b>Year-to-Date Installations - Expensed</b>	
4	Annual kWh Savings	4,446,345
5	Annual Thermo Savings	
6	Lifecycle kWh Savings	53,049,797
7	Lifecycle Therm Savings	-
8	Current kWh Rate	0.13
9	Current Therm Rate	-
10	Number of Treated Households	6,962
11	Average 1st Year Bill Savings / Treated households	<b>\$ 83.03</b>
12	Average Lifecycle Bill Savings / Treated Household	<b>\$ 991</b>



	A	B	C	D	E	F	G
1	<b>Energy Savings Assistance Program Table 4A</b>						
2	<b>Energy Savings Assistance Program Homes Treated</b>						
3	<b>Through February 2015 - Southern California Edison</b>						
3		<b>Eligible Households</b>			<b>Households Treated YTD</b>		
4	<b>County</b>	<b>Rural</b>	<b>Urban</b>	<b>Total</b>	<b>Rural</b>	<b>Urban</b>	<b>Total</b>
5	Fresno	-	422	<b>422</b>	-	-	-
6	Imperial	146	-	<b>146</b>	-	-	-
7	Inyo	1,748	8	<b>1,756</b>	-	-	-
8	Kern	17,894	12,137	<b>30,031</b>	145	-	<b>145</b>
9	Kings	9,513	-	<b>9,513</b>	35	-	<b>35</b>
10	Los Angeles	3,719	623,462	<b>627,180</b>	42	2,865	<b>2,907</b>
11	Madera	-	3	<b>3</b>	-	-	-
12	Mono	3,584	1	<b>3,585</b>	-	-	-
13	Orange	0	217,866	<b>217,867</b>	-	712	<b>712</b>
14	Riverside	104,331	108,577	<b>212,908</b>	231	911	<b>1,142</b>
15	San Bernardino	44,106	211,520	<b>255,626</b>	182	1,384	<b>1,566</b>
16	San Diego	2	-	<b>2</b>	-	-	-
17	Santa Barbara	-	20,890	<b>20,890</b>	-	6	<b>6</b>
18	Tulare	50,345	14,289	<b>64,633</b>	178	69	<b>247</b>
19	Ventura	2,425	64,808	<b>67,233</b>	66	136	<b>202</b>
20	<b>Total</b>	<b>237,812</b>	<b>1,273,982</b>	<b>1,511,794</b>	<b>879</b>	<b>6,083</b>	<b>6,962</b>

	A	B	C	D	E	F	G	H	I
	<b>Energy Savings Assistance Program Table 4B</b>								
1	<b>Homes Unwilling / Unable to Participate</b>								
2	<b>Through February 2015 - Southern California Edison</b>								
3	Reason Provided								
4	County	Customer Declined Program Measures or is Non-Responsive	Customer Unavailable - Scheduling Conflicts	Hazardous Environment (unsafe/unclean)	Insufficient feasible Measures	Ineligible Dwelling - Prior Program Participation	Household Income Exceeds Allowable Limits	Unable to Provide Required Documentation	Other
5	Fresno	0	0	0	0	0	0	0	0
6	Imperial	0	0	0	0	0	0	0	0
7	Inyo	0	0	0	2	0	1	0	0
8	Kern	1	0	2	42	171	3	6	34
9	Kings	1	2	0	25	24	0	3	4
10	Los Angeles	11	23	18	428	3,152	28	893	2,024
11	Madera	0	0	0	0	0	0	0	0
12	Mono	0	0	0	0	0	0	0	1
13	Orange	0	4	0	117	471	14	93	328
14	Riverside	5	7	0	271	556	7	285	362
15	San Bernardino	16	16	5	476	835	20	219	365
16	San Diego	0	0	0	0	0	0	0	0
17	Santa Barbara	0	0	0	0	0	0	0	2
18	Tulare	9	9	4	187	307	3	22	52
19	Ventura	0	1	1	32	45	4	0	13
20	<b>Total</b>	<b>43</b>	<b>62</b>	<b>30</b>	<b>1,580</b>	<b>5,561</b>	<b>80</b>	<b>1,521</b>	<b>3,185</b>
21	1. "Other" column contents were redefined for program month June 2014 going forward to more accurately count households which are Unwilling or Unable to participate in the program.								
22	2. To obtain a grand total count of "Unwilling or Unable" income eligible households, add subtotals from all columns except Column F (Ineligible Dwelling - Prior Program Participation) and Column G (Household Income Exceeds Allowable Limits). Households in Column F should not be counted as Unwilling/Unable because those households already demonstrated their willingness/ability to participate. Households in Column G should not be counted as Unwilling/Unable because those households are not income eligible, and therefore not included in the annual counts of estimated income eligible homes.								
23	3. Table contains unique counts. Households are not double counted across columns.								
24									

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1	<b>Energy Savings Assistance Program Customer Table 5</b>																
2	<b>Energy Savings Assistance Program Customer Summary</b>																
3	<b>Through February 2015 - Southern California Edison</b>																
4	<b>Gas &amp; Electric</b>																
5	<b>Gas Only</b>																
6	<b>Electric Only</b>																
7	<b>Total</b>																
8	2015	# of Household	Therm	kWh	kW	# of Household	Therm	kWh	kW	# of Household	Therm	kWh	kW	# of Household	Therm	kWh	kW
9	January					4,509		2,347,198	655	4,509		2,347,198	655	4,509		2,347,198	655
10	February					6,962		4,446,345	1,000	6,962		4,446,345	1,000	6,962		4,446,345	1,000
11	March																
12	April																
13	May																
14	June																
15	July																
16	August																
17	September																
18	October																
19	November																
20	December																
21	<b>YTD</b>					<b>6,962</b>		<b>4,446,345</b>	<b>1,000</b>	<b>6,962</b>		<b>4,446,345</b>	<b>1,000</b>	<b>6,962</b>		<b>4,446,345</b>	<b>1,000</b>
22	Figures for each month are YTD. December results should approximate calendar year results. Therms and kWh savings are annual figures.																



A	B	C	D	E	F	G	H	I	J	K	L	M		
CARE Table 1														
CARE Program Expenses														
Through February 2015 - Southern California Edison														
4	CARE Program:	Authorized Budget			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD			
		Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	
5	Outreach	\$ 2,613,000		\$ 2,613,000	\$ 142,689		\$ 142,689	\$ 249,911		\$ 249,911			10%	10%
6	Processing / Certification Re-certification	\$ 588,000		\$ 588,000	\$ 65,565		\$ 65,565	\$ 105,040		\$ 105,040			18%	18%
7	Post Enrollment Verification	\$ 1,423,650		\$ 1,423,650	\$ 48,119		\$ 48,119	\$ 79,631		\$ 79,631			6%	6%
8	IT Programming	\$ 1,000,000		\$ 1,000,000	\$ 207,210		\$ 207,210	\$ 207,210		\$ 207,210			21%	21%
9	Cooling Centers			\$ -	\$ 3,610		\$ 3,610	\$ 5,079		\$ 5,079			N/A	N/A
10	Plots	\$ 220,320		\$ 220,320	\$ 18,185		\$ 18,185	\$ 36,185		\$ 36,185			16%	16%
11														
12	Measurement and Evaluation	\$ 50,000		\$ 50,000	\$ 4,863		\$ 4,863	\$ 4,863		\$ 4,863			10%	10%
13	Regulatory Compliance	\$ 264,000		\$ 264,000	\$ 26,323		\$ 26,323	\$ 57,790		\$ 57,790			22%	22%
14	General Administration	\$ 725,000		\$ 725,000	\$ (165,009)		\$ (165,009)	\$ (123,057)		\$ (123,057)			-17%	-17%
15	CPUC Energy Division	\$ 140,000		\$ 140,000	\$ 27,372		\$ 27,372	\$ 37,943		\$ 37,943			27%	27%
16														
17	<b>SUBTOTAL MANAGEMENT COSTS</b>	<b>\$ 7,023,970</b>		<b>\$ 7,023,970</b>	<b>\$ 378,927</b>		<b>\$ 378,927</b>	<b>\$ 660,595</b>		<b>\$ 660,595</b>			<b>9%</b>	<b>9%</b>
18														
19	CARE Rate Discount	\$ 416,800,000		\$ 416,800,000	\$ 21,599,150		\$ 21,599,150	\$ 53,644,606		\$ 53,644,606			13%	13%
20														
21	<b>TOTAL PROGRAM COSTS AND CUSTOMER DISCOUNTS</b>	<b>\$ 423,823,970</b>		<b>\$ 423,823,970</b>	<b>\$ 21,978,077</b>		<b>\$ 21,978,077</b>	<b>\$ 54,305,201</b>		<b>\$ 54,305,201</b>			<b>13%</b>	<b>13%</b>
22														
23	Other CARE Rate Benefits													
24	- DWR Bond Charge Exemption				\$ 2,241,601		\$ 2,241,601	\$ 5,319,641		\$ 5,319,641				
25	- CARE PPP Exemption [1]				\$ 2,446,158		\$ 2,446,158	\$ 5,805,084		\$ 5,805,084				
26	- California Solar Initiative Exemption				\$ 741,518		\$ 741,518	\$ 1,759,729		\$ 1,759,729				
27	- kWh Surcharge Exemption				\$ -		\$ -	\$ -		\$ -				
28	Total Other CARE Rate Benefits				\$ 5,429,278		\$ 5,429,278	\$ 12,884,454		\$ 12,884,454				
29														
30	Indirect Costs				<b>\$ 67,261</b>		<b>\$ 67,261</b>	<b>\$ 123,475</b>		<b>\$ 123,475</b>				
31														
32	[1] PPP Exemption - CARE customers are exempt from paying CARE program costs including PPP costs for CARE admin. and the D-Care surcharge.													



	A	B	C	D	E	F	G	H	I
1	<b>CARE Table 3A</b>								
2	<b>Post-Enrollment Verification Results (Model)</b>								
	<b>Through February 2015 - Southern California Edison</b>								
3	<b>2015</b>	<b>Total CARE Households Enrolled</b>	<b>Households Requested to Verify</b>	<b>% of CARE Enrolled Requested to Verify Total</b>	<b>CARE Households De-enrolled (Due to no response)</b>	<b>CARE Households De-enrolled (Verified as Ineligible)<sup>[1]</sup></b>	<b>Total Households De-enrolled<sup>[2]</sup></b>	<b>% De-enrolled through Post Enrollment Verification</b>	<b>% of Total CARE Households De-enrolled</b>
4	January	1,301,585	78	0.01%	18	4	22	28.21%	0.00%
5	February	1,296,351	1,227	0.09%	0	0	1	0.08%	0.00%
6	March								
7	April								
8	May								
9	June								
10	July								
11	August								
12	September								
13	October								
14	November								
15	December								
16	<b>YTD Total</b>	<b>1,296,351</b>	<b>1,305</b>	<b>0.10%</b>	<b>18</b>	<b>4</b>	<b>23</b>	<b>1.76%</b>	<b>0.00%</b>
17									
18	<sup>[1]</sup> Includes customers verified as over income or who requested to be de-enrolled.								
19	<sup>[2]</sup> Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								
20	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								
21									
22	<b>CARE Table 3B</b>								
23	<b>Post-Enrollment Verification Results (High Usage)</b>								
	<b>Through February 2015 - Southern California Edison</b>								
24	<b>2015</b>	<b>Total CARE Households Enrolled</b>	<b>Households Requested to Verify</b>	<b>% of CARE Enrolled Requested to Verify Total</b>	<b>CARE Households De-enrolled (Due to no response)</b>	<b>CARE Households De-enrolled (Verified as Ineligible)<sup>[1]</sup></b>	<b>Total Households De-enrolled<sup>[2]</sup></b>	<b>% De-enrolled through Post Enrollment Verification</b>	<b>% of Total CARE Households De-enrolled</b>
25	January	1,301,585	3,575	0.27%	0	28	28	0.78%	0.00%
26	February	1,296,351	2,999	0.23%	0	0	0	0.00%	0.00%
27	March								
28	April								
29	May								
30	June								
31	July								
32	August								
33	September								
34	October								
35	November								
36	December								
37	<b>YTD Total</b>	<b>1,296,351</b>	<b>6,574</b>	<b>0.51%</b>	<b>0</b>	<b>28</b>	<b>28</b>	<b>0.43%</b>	<b>0.00%</b>
38									
39	<sup>[1]</sup> Includes customers verified as over income or who requested to be de-enrolled.								
40	<sup>[2]</sup> Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								
41	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								

	A	B	C	D	E	F	G
1	<b>CARE Table 4</b>						
2	<b>CARE Self-Certification and Self-Recertification Applications Through February 2015 - Southern California Edison</b>						
3		<b>Provided <sup>[2]</sup></b>	<b>Received</b>	<b>Approved</b>	<b>Denied <sup>[4]</sup></b>	<b>Pending/Never Completed <sup>[5]</sup></b>	<b>Duplicates</b>
4	Total (Y-T-D) <sup>[1]</sup>	686,464	496,052	432,238	17,752	180,935	45,062
5	Percentage <sup>[3]</sup>	N/A	100%	87%	4%	36%	7%
6							
7	<sup>[1]</sup> Includes sub-metered customers.						
8	<sup>[2]</sup> Includes number of applications SCE provided for all direct mailing campaigns, customer calls						
9	<sup>[3]</sup> Percent of received applications.						
10	<sup>[4]</sup> Includes all applications received and not approved.						
11	<sup>[5]</sup> Includes pending recertification responses.						



	A	B	C	D	E	F	G	H	I	J
1	<b>CARE Table 5</b>									
2	<b>Enrollment by County Through February 2015 - Southern California Edison</b>									
3	County	Estimated Eligible Households			Total Households Enrolled			Penetration Rate		
4		Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
5	Fresno	422	0	422	51	0	51	12%	0%	12%
6	Imperial	0	144	144	0	51	51	0%	35%	35%
7	Inyo	8	1,745	1,752	0	1,014	1,014	0%	58%	58%
8	Kern	12,105	17,822	29,928	9,430	14,158	23,588	78%	79%	79%
9	Kings	0	9,497	9,497	0	9,168	9,168	0%	97%	97%
10	Los Angeles	615,362	3,714	619,076	557,919	1,675	559,594	91%	45%	90%
11	Madera	3	0	3	0	0	0	0%	0%	0%
12	Mono	1	3,575	3,576	0	699	699	0%	20%	20%
13	Orange	216,186	0	216,187	165,662	0	165,662	77%	0%	77%
14	Riverside	108,181	104,174	212,354	82,294	95,857	178,151	76%	92%	84%
15	San Bernardino	210,755	44,054	254,809	196,240	38,416	234,656	93%	87%	92%
16	San Diego	0	2	2	0	1	1	0%	55%	55%
17	Santa Barbara	20,315	0	20,315	9,652	0	9,652	48%	0%	48%
18	Tulare	14,239	50,241	64,481	12,243	45,131	57,374	86%	90%	89%
19	Ventura	64,402	2,395	66,797	54,783	1,907	56,690	85%	80%	85%
20	<b>Total</b>	<b>1,261,978</b>	<b>237,364</b>	<b>1,499,342</b>	<b>1,088,274</b>	<b>208,077</b>	<b>1,296,351</b>	<b>86%</b>	<b>88%</b>	<b>86%</b>

	A	B	C	D	E	F	G	H
1	<b>CARE Table 6</b>							
2	<b>Recertification Results</b>							
	<b>Through February 2015 - Southern California Edison</b>							
3	<b>2015</b>	<b>Total CARE Households</b>	<b>Households Requested to Recertify</b>	<b>% of Households Total (C/B)</b>	<b>Households Recertified [1]</b>	<b>Households De-enrolled [2]</b>	<b>Recertification Rate % (E/C)</b>	<b>% of Total Households De-enrolled (F/B)</b>
4	January	1,301,585	29,258	2.2%	11,150	831	38.1%	0.1%
5	February	1,296,351	25,550	2.0%	(388)	169	-1.5%	0.0%
6	March							
7	April							
8	May							
9	June							
10	July							
11	August							
12	September							
13	October							
14	November							
15	December							
16	<b>YTD</b>	<b>1,296,351</b>	<b>54,808</b>	<b>4.2%</b>	<b>10,762</b>	<b>1,000</b>	<b>19.6%</b>	<b>0.1%</b>
17								
18	[1] Counts have been updated to exclude existing CARE participants who re-enrolled before their							
19	[2] Recertification results are tied to the month initiated. Therefore, recertification results may be pending due to the time permitted for a participant to respond.							

	A	B	C	D	E	F	G
1	<b>CARE Table 7</b>						
2	<b>Capitation Contractors</b>						
	<b>Through February 2015 - Southern California Edison</b>						
3		Contractor Type (Check one or more if applicable)				Current Month <sup>[2]</sup>	Year-to- Date <sup>[2]</sup>
4		Contractor <sup>[1]</sup>	Private	CBO	WMDVBE		
5	A&PI OLDER ADULTS TASK FORCE		X			-	-
6	ACCESS CALIFORNIA SERVICES		X			-	-
7	ALPHA ENTERPRISE	X				-	-
8	ALTADENA COMM IMPROVEMENT CTR		X			-	-
9	ALTAMED HEALTH SVCS CORP		X			-	-
10	AMERICAN RED CROSS- ANTELO VLY		X			-	-
11	AMERICAN-RUSSIAN BUS COUNCIL		X			-	-
12	ANOTHER HURRICANE PROJECT, INC		X			-	-
13	ANTELOPE VLY BOYS & GIRLS CLUB		X			-	-
14	APAC SERVICE CENTER		X			1	11
15	ASIAN AMERICAN DRUG ABUSE PROG		X			-	-
16	ASIAN AMERICAN RESOURCE CENTER		X			-	1
17	ASIAN PAC. HLTH CARE VENTURE		X			-	-
18	ASIAN PACIF AM DISPUTE RES CTR		X			-	-
19	ASIAN REHABILITATION SVCS INC.		X			-	-
20	ASIAN YOUTH CENTER		X			-	-
21	ATLANTIC COMM ECON DEV CORP	X				-	-
22	B&D SECURITY, INC.	X				-	-
23	BAPAC		X			-	-
24	BELL GARDENS COMM SVC CENTER		X			-	-
25	BELLFLOWER USD/CARING CONN.	X				-	-
26	BEST BUY STORES LP (102)	X				-	-
27	BEST BUY CO., INC (102)	X				-	-
28	BEST BUY STORES LP (103)	X				-	-
29	BEST BUY STORES LP (111)	X				-	-
30	BEST BUY CO., INC. (111)	X				-	-
31	BEST BUY STORES LP (1018)	X				-	-
32	BEST BUY CO., INC (1018)	X				-	-
33	BEST BUY STORES LP (119)	X				-	-
34	BEST BUY STORES LP (1782)	X				-	-
35	BEST BUY CO., INC (1782)	X				-	-
36	BEST PARTNERS	X				40	133
37	BETHEL BAPTIST CHURCH		X			-	-
38	BISHOP PAIUTE TRIBE		X			-	-
39	BOY SCOUTS - OC COUNCIL		X			-	-
40	BOYS & GIRLS CLUB MOUNT COM		X			-	-
41	BOYS & GIRLS CLUB OF SAN BERN		X			-	-
42	BOYS & GIRLS CLUB OF SANTA BAR		X			-	-
43	BOYS&GIRLS CLUB OF SAN GABRIEL		X			-	-
44	BRIDGES OF HOPE		X			-	-
45	BURGERS INC DBA ENERGYSAVE	X				-	-
46	CAP OF SAN BERNARDINO CTY		X		X	-	-
47	CAREGIVERS VOLUNTEERS ELDERLY		X			-	-
48	CASA CARDENAS COUNSELING CTR		X			-	-
49	CASA RAMONA, INCORPORATED		X			-	-
50	CATHEDRAL CITY SENIOR CENTER		X			-	-
51	CATHEDRAL OF PRAISE		X			-	-
52	CATHOLIC CHARITIES GOOD NEWS		X			-	-
53	CATHOLIC CHARITIES OF LA INC		X			-	-
54	CATHOLIC CHARITIES OF ORANGE C		X			-	-
55	CATHOLIC CHARITIES-SB/RIVERSID		X			-	-
56	CATHOLIC CHARITIES-VENTURA		X			-	-
57	CATHOLIC EDUCATION FNDTN LA		X			-	-
58	CB INVESTMENT		X			-	-
59	CENTRO C.H.A., INC.		X			-	-
60	CENTRO SHALOM		X			-	-
61	CHARO COMMUNITY DEVELOPMENT CO		X			-	-
62	CHILDREN'S BUREAU OF SO CAL		X			-	-
63	CHINATOWN SERVICE CENTER		X			-	-
64	CHINESE CHRISTIAN HERALD CRUS.		X			2	2
65	CHINO NEIGHBORHOOD HOUSE		X			-	-

	A	B	C	D	E	F	G
1	<b>CARE Table 7</b>						
2	<b>Capitation Contractors</b>						
	<b>Through February 2015 - Southern California Edison</b>						
3		<b>Contractor Type</b> (Check one or more if applicable)				<b>Current Month</b> <sup>[2]</sup>	<b>Year-to-Date</b> <sup>[2]</sup>
4	<b>Contractor</b> <sup>[1]</sup>	Private	CBO	WMDVBE	LIHEAP		
66	CHINO VLY CHAMBER OF COMMERCE		x			-	-
67	CHRIST UNITY CENTER		x			-	-
68	CITIHOUSING REAL ESTATE SERVICES		x			-	-
69	CITRUS VALLEY HEALTH PARTNERS		x			-	-
70	CITY OF BEAUMONT SENIOR CENTER	x				-	-
71	CITY OF LA QUINTA SENIOR CTR		x			-	-
72	CITY OF REFUGE RESCUE OUTREACH		x			-	-
73	COACHELLA VALLEY HSG COALITION		x			-	-
74	COMM ACT COMM STA B COUNTY		x			-	-
75	COMM ACTION OF VENTURA COUNTY		x			-	-
76	COMM ACTION PARTNERSHIP OF OC		x		x	-	-
77	COMM ASSIST PROGRAM MORENO VLY		x			-	-
78	COMM CENTER AT TIERRA DEL SOL		x			-	-
79	COMM SVC & EMPLOYMENT TRAINING		x			-	-
80	COMMUNITY ENHANCEMENT SERV		x			-	-
81	COMMUNITY PANTRY		x			-	-
82	COMMUNITY SETTLEMENT ASSOC.		x			-	-
83	CORONA NORCO FAMILY YMCA		x			-	1
84	COR COMM. DEVELOPMENT CORP.		x			-	-
85	COSTA MESA COMM FOUNDATION		x			-	-
86	COUNCIL ON AGING-ORANGE COUNTY		x			-	-
87	COVE COMM SENIOR ASSOC		x			-	-
88	CRISIS MINISTRY CHURCH OF VLY		x			-	-
89	CROSSROADS CHRISTIAN CHURCH		x			-	-
90	CRYSTAL STAIRS, INC.		x			-	-
91	DENTECH CONSULTING SERVICE		x			-	-
92	DESERT ARC		x			-	-
93	DESERT MANNA MINISTRIES INC		x			-	-
94	DISABLED RESOURCES CTR, INC		x			4	8
95	DOVE ENTERPRISES		x			-	-
96	DUARTE COMMUNITY SVC COUNCIL		x			-	-
97	D'VEAL CORPORATION INC.	x				-	-
98	EAST LA BOYS & GIRLS CLUB		x			-	-
99	ECCLESIAS ECON-COMM DEV COLLAB		x			-	-
100	ECONOMIC & EMPLOYMENT DVLP CTR	x				-	-
101	EL CONCILIO DEL CONDADO DE		x			-	-
102	EL SOL SCIENCE & ARTS ACADEMY		x			-	-
103	ENERGY CONSERV CONSULTANTS INC		x			-	-
104	FAMILY SERVICE ASSOCIATION	x				-	-
105	ESCUELA DE LA RAZA UNIDA		x			-	-
106	FAIR HOUSING COUNCIL RIVERSIDE		x			-	-
107	FAITH GRACE CHINESE CHURCH		x			-	-
108	FAME ASSISTANCE CORPORATION		x			-	-
109	FAMILIES - COSTA MESA		x			-	-
110	FAMILIES FORWARD		x			-	-
111	FAMILY HEALTHCARE NETWORK		x			-	-
112	FAMILY SVC ASSOC - W RIVERSIDE		x			-	-
113	FAMILY SVC ASSOC OF REDLANDS		x			-	-
114	FCI MANAGEMENT CONSULTANTS	x				-	-
115	FELLOWSHIP OF HOPE, INC.		x			-	-
116	FIRST STEP TRANSITIONAL LIVING		x			-	-
117	FOOD SHARE		x			-	-
118	FOUNDATION FOR COMM & FAM HLTH		x			-	-
119	FRIENDSHIP MISSIONARY BAPTIST		x			-	-
120	GARVEY SCHOOL DISTRICT	x				-	-
121	GO THE CALENDAR STOP		x			207	352
122	GOD PROVIDES MINISTRY, INC		x			-	-
123	GOLD STAR MEDIA GROUP		x			-	-
124	GOODWILL INDUSTRIES OF SO CAL		x			-	-
125	GOODWILL OF ORANGE COUNTY CA		x			-	-
126	HANNA'S HOUSE		x			-	-

	A	B	C	D	E	F	G
1	<b>CARE Table 7</b>						
2	<b>Capitation Contractors</b>						
	<b>Through February 2015 - Southern California Edison</b>						
3		<b>Contractor Type</b>				<b>Current Month</b> <sup>[2]</sup>	<b>Year-to-Date</b> <sup>[2]</sup>
4	<b>Contractor</b> <sup>[1]</sup>	<b>(Check one or more if applicable)</b>					
		Private	CBO	WMDVBE	LIHEAP		
127	HARVEST TIME MINISTRIES		x			-	-
128	HEART OF COMPASSION		x			-	-
129	HELP OF OJAI, INC.		x			-	1
130	HELPING HANDS OF MT ZION		x			-	-
131	HIGH DESERT TRANS. LIVNG. CONN.		x			-	-
132	HIGH DESERT D.V. PROG., INC.		x			-	-
133	HIGH DESERT YOUTH CENTER		x			-	-
134	HNGTN PK-ADULT SCHOOL GAGE BR	x				-	-
135	HOLLON MARKETING SYSTEM		x			-	-
136	HOSANNA COMMUNITY CHURCH		x			-	-
137	HOUSING AUTH.-SAN BUENAVENTURA		x			-	-
138	HOUSING AUTHORITY OF KINGS CO		x			-	-
139	HOUSING WITH HEART INC		x			-	-
140	HUB CITIES CAREER WORKSOURCE		x			-	-
141	HUMAN SERVICES ASSOCIATION		x			-	-
142	IECAAC		x			-	-
143	KERNVILLE UNION SCHOOL DISTRIC	x				-	-
144	KING/DREW'S SUPPORTERS, INC.		x			-	-
145	KINGS COMMUNITY ACTION ORG		x			1	3
146	KINGS CTY COMMISSION ON AGING		x			-	-
147	KNIGHTS OF COLUMBUS - 12834		x			-	-
148	KOREAN AM SENIORS ASSOC OF OC		x			-	-
149	KOREAN AMERICAN FMLY SVC CTR		x			-	-
150	KOREAN CHURCHES COMM DEV- KCCD		x			-	-
151	KOREAN COMMUNITY SERVICES		x			-	-
152	LA COUNTY HOUSING AUTHORITY	x				-	-
153	LALI MOHENO & ASSOCIATES		x			-	-
154	LATINO HEALTH ACCESS		x			-	-
155	LEAP THROUGH THE FIRE FTH MIN.		x			-	-
156	LIBERTY TAX SERVICE	x				-	-
157	LIGHTHOUSE LEARNING RES CTR	x				-	-
158	LITTLE TOKYO SERVICE CENTER		x			-	-
159	LONG BCH LESBIAN AND GAY PRIDE		x			-	-
160	LOS ANGELES MUSIC/ART SCHOOL	x				-	-
161	LOS ANGELES URBAN LEAGUE		x			-	-
162	LOS SERRANOS ELEM SCHOOL PTA		x			-	-
163	LOVELAND CHURCH JUBILEE PARTY		x			-	-
164	LTSC COMM. DEVEL. CORP		x			1	1
165	LUTHERAN SOCIAL SVC OF SO CAL		x			-	-
166	LUTHERAN SOCIAL SVCS OF SO CA		x			-	-
167	LYNWOOD UNIFIED SCHOOL DIST	x				-	-
168	MARAVILLA FOUNDATION		x		x	-	-
169	MAYWOOD CHAMBER OF COMMERCE	x				-	-
170	MEALS ON WHEELS WEST		x			-	-
171	MENTAL HEALTH ASSOCIATION		x			-	-
172	MERCI MINISTRY		x			-	-
173	MEXICAN AMERICAN OPPORTUNITY		x			-	-
174	MISION EBENEZER FAMILY CHURCH		x			-	-
175	MITZELL SENIOR CENTER		x			-	-
176	MONTCLAIR/ONTARIO JR WMS. CLUB		x			-	-
177	MONTEBELLO HOUSING DEVELOPMENT		x			-	-
178	MOORPARK SENIOR CITIZENS INC		x			-	-
179	MOUNTAIN VIEW COMMUNITY CHURCH		x			-	-
180	MTN. COMMUNITIES HEALTHY START		x			-	-
181	MULTICULTURAL CIV ASSOC MOR VL		x			-	-
182	NEHEMIAH MINISTRIES		x			-	-
183	NEW DIRECTION COMMUNITY CHURCH		x			-	-
184	NEW HORIZONS CAREGIVERS GROUP		x			-	-
185	NEW GREATER CIR. MISSION, INC	x				-	-
186	NEW HOPE VILLAGE, INC		x			-	-
187	NOW AND FOREVER BODY OF CHRIST		x			-	-

	A	B	C	D	E	F	G
1	<b>CARE Table 7</b>						
2	<b>Capitation Contractors</b>						
	<b>Through February 2015 - Southern California Edison</b>						
3		<b>Contractor Type</b>				<b>Current Month</b> <sup>[2]</sup>	<b>Year-to-Date</b> <sup>[2]</sup>
4	<b>Contractor</b> <sup>[1]</sup>	<b>(Check one or more if applicable)</b>					
		Private	CBO	WMDVBE	LIHEAP		
188	NORCO SNR CTR PET RELIEF FUND		x			-	-
189	OC BLACK CHAMBER OF COMMERCE		x			-	-
190	OCCC	x				-	-
191	ONEOC		x			-	-
192	OPERATION GRACE		x			-	2
193	ORNGE CO CONGREGATION COMM ORG		x			-	-
194	OUR COMMUNITY WORKS		x			1	1
195	OUR LADY OF HOPE CATH COMM INC		x			-	-
196	OUR LADY OF LOURDES SCHOOL		x			-	-
197	OXNARD/HUENEME SALVATION ARMY		x			-	-
198	PACIFIC ISLANDER HLTH (PIHP)		x			1	1
199	PACIFIC ASIAN CONSORTIUM EMPLO		x		x	-	-
200	PACIFIC PRIDE FOUNDATION		x			-	-
201	PERRIS COMMUNITY PARTNERSHIP		x			-	-
202	PAVING THE WAY FOUNDATION		x			-	-
203	PIONEER FINANCIAL GROUP CORP.	x				-	-
204	POMONA MINISTRY OF ECONOMICS		x			-	-
205	PRIME TIME SCHOOL		x			-	-
206	PREMIER REALTY		x			-	-
207	PROJECT DVRSN ALT FOR YOUTHS		x			-	-
208	PROTEUS, INC.		x		x	-	-
209	QUINN COMMUNITY OUTREACH CORP.		x			-	-
210	REACH OUT 29		x			-	-
211	REBUILDING TOGETHER CHRISTMAS		x			-	-
212	REDONDO BEACH UNIFIED SCH DIST	x				-	-
213	RESTORE TO HOPE		x			-	-
214	RIALTO CHAMBER OF COMMERCE	x				-	-
215	RIVERSIDE DEPT COMM ACTION		x		x	-	-
216	ROP VIRTUAL ENTERPRISE CLASS		x			-	-
217	RSVP OF SOUTH BAY		x			-	-
218	SALVATION ARMY (SO. CAL DIV)		x			-	-
219	SALVATION ARMY SANTA FE SPRINGS		x			-	-
220	SALVATION ARMY SOUTHEAST CORPS		x			-	-
221	SAMARITAN'S HELPING HAND	x				-	-
222	SAN GRIGORNIO PASS HISP CHAMBE	x				-	-
223	SANTA ANITA FAMILY SERVICE		x			-	-
224	SANTA CLARITA ATHLETIC ASSCTN		x			-	-
225	SANTA CLARITA VLY COMM AGING		x			-	-
226	SANTIAGO COMPOSTELA CATHOLIC		x			-	-
227	SB CNTY SEXUAL ASSAULT SERVICE		x			-	-
228	SEARCH TO INVOLVE FILIPINO		x			-	-
229	SENIOR ADVOCATES OF THE DESERT		x			-	-
230	SERVING PEOPLE IN NEED (SPIN)		x			-	-
231	SGUSD/SAN GABRIEL FAMILY CTR	x				-	-
232	SHARE OUR SELVES		x			-	-
233	SOCIETY OF ST VINCENT DE PAUL		x			-	-
234	SO. ANTELOPE VLY EMERGENCY SVC		x			-	-
235	S COAST CHINESE CULTURAL ASSOC.		x			-	-
236	SMILES FOR SENIORS FOUND.		x			-	-
237	SOMEBODY CARES-- RANCHO CUCAMO		x			-	-
238	SOMEBODY CARES SOUTHLAND		x			-	-
239	SONRISE COMMUNITY OUTREACH INC		x			-	-
240	SOUTHEAST CITIES SERVICE CTR.		x			-	1
241	SOUTHEAST COMMUNITY DEVELOPMEN		x			-	-
242	SOUTHEAST RIOVISTA FAMILY YMCA		x			-	-
243	SOUTHWEST MIN EC DVLP ASSOC.		x			-	-
244	SOWING SEEDS FOR LIFE		x			-	-
245	SPECIAL SVC FOR GROUPS		x			-	-
246	SPIRIT OF THE EAGLE FOUNDATION		x			-	-
247	ST ANNE SCHOOL		x			-	-
248	ST EMYDIUS CHURCH		x			-	-

	A	B	C	D	E	F	G
1	<b>CARE Table 7</b>						
2	<b>Capitation Contractors</b>						
	<b>Through February 2015 - Southern California Edison</b>						
3		<b>Contractor Type</b>				<b>Current Month <sup>[2]</sup></b>	<b>Year-to-Date <sup>[2]</sup></b>
4		<b>(Check one or more if applicable)</b>					
	<b>Contractor <sup>[1]</sup></b>	<b>Private</b>	<b>CBO</b>	<b>WMDVBE</b>	<b>LIHEAP</b>		
249	ST FRANCIS MEDICAL CTR HLTH		x			-	-
250	ST JOSEPH CHURCH		x			-	-
251	ST MARY'S CHURCH		x			-	-
252	ST PIUS V CHURCH		x			-	-
253	ST POLYCORP FAMILY SUPPORT CTR		x			-	-
254	ST VINCENT DE PAUL		x			-	-
255	ST. CLARE CHURCH		x			-	-
256	ST. HILARYS CHURCH ARCHBISHOP		x			-	-
257	ST. MATTHIAS ELEMENTARY SCHOOL	x				-	-
258	STA BARBARA HISP CHMBR OF COM	x				-	-
259	STA BARBARA NGHBRHD CLINICS		x			-	-
260	STOP VIOLENCE INCREASE PEACE		x			-	-
261	SUNSHINE YOUTH SERVICES, INC		x			-	-
262	TELACU RESIDENTIAL MGMT, INC		x			-	-
263	TEMECULA SENIOR CITIZENS CENTE		x			-	-
264	TEMPLO CALVARIO, INC.		x			-	-
265	THAI HEALTH & INFO SVCS		x			-	-
266	THE AL & DOROTHY KEEN CTR		x			-	-
267	THE CAMBODIAN FAMILY		x			-	-
268	THE GREEN TEAM		x			-	-
269	THEODORE ROOSEVELT ELEMENTARY	x				-	-
270	TODEC LEGAL CENTER, INC.		x			-	-
271	TRANSFORMING LIVES INC.		x			-	-
272	TRINITY COMMUNITY OUTREACH		x			-	-
273	TRUEVINE COMMUNITY OUTREACH		x			-	-
274	TULARE EMERGENCY AID COUNCIL		x			-	-
275	UNITED CAMBODIAN COMMUNITY INC		x			-	-
276	UNITED STEEL WKRS OF AM 2018		x			-	-
277	UNITY SHOPPE		x			-	-
278	UP CLOSE PROMOTIONS	x				-	-
279	VENTURA CITY HOUSING AUTHORITY	x				-	-
280	VETERANS IN COMMUNITY SERVICE		x		x	-	-
281	VICTOR VALLEY COMM SVC COUNCIL		x			-	-
282	VICTOR VLY COMM DENTAL SVC PRG		x			-	-
283	VIETNAMESE COMM OF SVC CAL		x			-	-
284	VIETNAMESE COMMUNITY OF OC INC		x			-	-
285	VOICES OF INDIGENOUS PEOPLE		x			-	-
286	VOLUTNEERS OF EAST LOS ANGELES		x			-	-
287	WAKE UP INCORPORATED		x			-	-
288	WALKING SHIELD AM INDIAN SOC		x			-	-
289	WBC ENTERPRISES, LLC		x			-	-
290	WEST ANGELES CDC		x			-	-
291	WESTSIDE COMM SVCS CTR		x			-	-
292	WINNING OUR WORLD		x			-	-
293	WISE SENIOR SERVICES		x			-	-
294	WORLD HARVEST FELLOWSHIP MINIS		x			-	-
295	WRAP FAMILY SERVICES		x			-	-
296	YOUTH EMPL SVC - HARBOR AREA		x			-	-
297	YWCA INTERVALE SENIOR SERVICES		x			-	-
298	<b>TOTAL</b>					<b>258</b>	<b>518</b>
299							
300	<sup>[1]</sup> All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.						
301	<sup>[2]</sup> Numbers reflect customers that have been placed on the rate YTD. Capitation payments may lag by a month or more depending on when SCE is invoiced by the contractors.						

	A	B	C	D	E	F	G	H	I
1	<b>CARE Table 8</b>								
2	<b>Participants as of Month-End</b>								
3	<b>Through February 2015 - Southern California Edison</b>								
	2015	Gas and Electric	Gas Only	Electric Only	Total	Eligible Households	Penetration	% Change	Total Residential Accounts
4	January			1,301,585	1,301,585	1,499,342	86.8%	0.0%	4,426,473
5	February			1,296,351	1,296,351	1,499,342	86.5%	0.0%	4,426,473
6	March			-	-	-			
7	April			-	-	-			
8	May			-	-	-			
9	June			-	-	-			
10	July			-	-	-			
11	August			-	-	-			
12	September			-	-	-			
13	October			-	-	-			
14	November			-	-	-			
15	December			-	-	-			
16	<b>YTD</b>			<b>1,296,351</b>	<b>1,296,351</b>	<b>1,499,342</b>	<b>86.5%</b>	<b>0.00%</b>	<b>4,426,473</b>



	A	B	C	D	E
1	<b>CARE Program Table 9</b>				
2	<b>Expenditures for CHANGES Pilot Through February 2015 - Southern California Edison</b>				
3		<b>Authorized 2013 - 2015 Budget</b>	<b>Current Month Expenses</b>	<b>Expenses Since Jan. 1, 2013</b>	<b>% of 2013 - 2015 Budget Expensed</b>
4	<b>Pilots</b>				
5	CHANGES	\$ 652,320	\$ 18,185	\$ 409,174	63%
6	<b>Total Pilots</b>	<b>\$ 652,320</b>	<b>\$ 18,185</b>	<b>\$ 409,174</b>	<b>63%</b>
7	[1] Represents \$216,000 per year in 2013-2014 with 2% cola in 2015.				



	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
CARE Table 10 CHANGES One-On-One Customer Assistance Sessions Reporting Period January 1, 2015 through January 31, 2015															
1	2	3	4	5	6	7	8	9	10	11		12		13	
										14	15	16	17	18	19
	CHANGES Participants' self- identified language of preference	Description of the session content identifying service provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues) <sup>[2]</sup>	Description of each contact made with customer's utility until a solution is reached.	If on CARE, Enter How Initially Enrolled	Number of Enrollments Through CHANGES CBOs' Assistance Confirmed by IOU		Customers Receiving Assistance Through CHANGES Payment Plans (initiated or modified) by the CHANGES CBOs.		Customers Receiving Assistance with Utility Bill Disputes, including bill modification, by the CHANGES CBOs.		Dedicated Toll-Free Number Used		Dedicated Toll-Free Number Used		Calls to Dedicated 800 # Recorded by IOU <sup>[1]</sup>
				# <sup>[5]</sup>	How Enrolled <sup>[6]</sup>	CARE	FERA	Medical Baseline	#	Dedicated Toll-Free Number Used	Reason 800 # Not Used	1 = Yes 0 = No	1 = Yes 0 = No	Reason 800 # Not Used	
15	Vietnamese	ESAP Application Assistance Educated on Avoiding Disconnection Educated on Energy Efficiency/ Conservation	Not Available	1	Unable to Track	0	0	0	0	0	User did not specify if 1-800 number is used when calling the IOU.	0	0		
16	English	HEAP/LiHeap Application Assistance Energy Assistance Fund Application	Not Available	1	Unable to Track	0	0	0	0	0	Meeting with client.	0	0		
17	Chinese/Cantonese	HEAP/LiHeap Application Assistance Energy Assistance Fund Application	Not Available	1	Special Project	0	0	0	0	0	Meeting with client.	0	0		
18				11		0	0	0	0	0		0	0		26
19				11		0	0	0	0	0		0	0		26
20	[1] Total calls placed to 800# recorded by SCE from January 1, 2015 through January 31, 2015 is 26. Data on calls per each one-on-one session not available.														
21	[2] For column C, this data was provided by CHANGES contractor, Self Help for the Elderly, via CSID. This table was edited and reformatted from its original version in order to have a more consistent appearance and format with existing SCE tables.														
22	[3] Dates listed are one-on-one case open dates as provided by CHANGES contractor. Dates do not necessarily coincide with the date of the session.														

	A	B	C	D	E	F	G
1	<b>CARE Table 11 CHANGES Group Customer Assistance Sessions<sup>[2][3]</sup></b>						
2	<b>Reporting Period January 1, 2015 through January 31, 2015 - Southern California Edison</b>						
3			Description of Service Provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues)	Session Logistics			
4	Date	Session Language		# of Sessions	Length <sup>[1]</sup> (Hours)	Number of Attendees <sup>[4][5]</sup>	Description of Information / Literature Provided
5	Not Available	Cantonese	Understanding Your Bill	1	0.5	18	Not Available
6	Not Available	English	Understanding Your Bill	2	0.5	6	Not Available
7	Not Available	Japanese	Understanding Your Bill	1	0.5	11	Not Available
8	Not Available	Korean	Understanding Your Bill	8	0.5	117	Not Available
9	Not Available	Spanish	Understanding Your Bill	5	0.5	38	Not Available
10	Not Available	Vietnamese	Understanding Your Bill	1	0.5	27	Not Available
11	Not Available	Cantonese	Safety Tips	2	0.5	32	Not Available
12	Not Available	Mandarin	Safety Tips	1	0.5	2	Not Available
13	Not Available	Spanish	Safety Tips	3	0.5	62	Not Available
14	Not Available	Cantonese	Level Pay Plan	1	0.5	14	Not Available
15	Not Available	Mandarin	Level Pay Plan	1	0.5	3	Not Available
16	Not Available	Japanese	Energy Conservation	1	0.5	16	Not Available
17	Not Available	Korean	Energy Conservation	1	0.5	11	Not Available
18	Not Available	Spanish	Energy Conservation	5	0.5	96	Not Available
19	Not Available	Vietnamese	Energy Conservation	2	0.5	55	Not Available
20	Not Available	Cantonese	CARE/FERA and Other Assistance Programs	1	0.5	14	Not Available
21	Not Available	English	CARE/FERA and Other Assistance Programs	1	0.5	2	Not Available
22	Not Available	Korean	CARE/FERA and Other Assistance Programs	4	0.5	21	Not Available
23	Not Available	Spanish	CARE/FERA and Other Assistance Programs	1	0.5	12	Not Available
24	Not Available	Vietnamese	CARE/FERA and Other Assistance Programs	1	0.5	29	Not Available
25	Not Available	Cantonese	Avoiding Disconnection	1	0.5	22	Not Available
26	Not Available	Spanish	Avoiding Disconnection	1	0.5	26	Not Available
27	Not Available	Vietnamese	Avoiding Disconnection	1	0.5	24	Not Available
28	Current Month Total			46		658	Not Available
29	Year-to-Date			46		658	Not Available
30							
31	[1] Contractor states all sessions at least 30 minutes.						
32	[2] This table was provided by CHANGES contractor, Self Help for the Elderly, via CSID. This table was edited and reformatted from its original version in order to have a more consistent appearance and format with existing SCE tables.						
33	[3] The numbers provided by the CHANGES contractor are for SCE and SoCal Gas <b>combined</b> , due to the combined service territory.						
34	[4] On Page 6 of the 2015 CHANGES Data Report for January 2015, the number of attendees for the Energy Conservation classes add up to <b>178</b> , not 179 as shown on the report. Thus, the total shown on this table does not match the total on the 2015 CHANGES Data Report.						
35	[5] On Page 6 of the 2015 CHANGES Data Report for January 2015, the number of attendees for the CARE/FERA and Other Assistance Programs classes add up to <b>78</b> , not 79 as shown on the report. Thus, the total shown on this table does not match the total on the 2015 CHANGES Data Report.						
36							
37							
38							
39							

	A	B	C	D	E	F	G
1	<b>CARE Table 11 CHANGES Group Customer Assistance Sessions<sup>[2][3]</sup></b>						
2	<b>Reporting Period December 1, 2014 through December 31, 2014 - Southern California Edison</b>						
3			<b>Description of Service Provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues)</b>	<b>Session Logistics</b>			<b>Description of Information / Literature Provided</b>
4	<b>Date</b>	<b>Session Language</b>		<b># of Sessions</b>	<b>Length<sup>[1]</sup> (Hours)</b>	<b>Number of Attendees<sup>[4]</sup></b>	
5	Not Available	Cantonese	Understanding Your Bill	1	0.5	18	Not Available
6	Not Available	English	Understanding Your Bill	5	0.5	17	Not Available
7	Not Available	Korean	Understanding Your Bill	8	0.5	74	Not Available
8	Not Available	Spanish	Understanding Your Bill	15	0.5	213	Not Available
9	Not Available	Tagalog	Understanding Your Bill	15	0.5	306	Not Available
10	Not Available	Vietnamese	Understanding Your Bill	2	0.5	49	Not Available
11	Not Available	Cantonese	Safety Tips	2	0.5	33	Not Available
12	Not Available	English	Safety Tips	1	0.5	4	Not Available
13	Not Available	Japanese	Safety Tips	1	0.5	23	Not Available
14	Not Available	Korean	Safety Tips	2	0.5	22	Not Available
15	Not Available	Spanish	Safety Tips	7	0.5	87	Not Available
16	Not Available	Tagalog	Safety Tips	11	0.5	247	Not Available
17	Not Available	Vietnamese	Safety Tips	2	0.5	52	Not Available
18	Not Available	Cantonese	Level Pay Plan	1	0.5	20	Not Available
19	Not Available	Spanish	Level Pay Plan	5	0.5	121	Not Available
20	Not Available	Tagalog	Level Pay Plan	7	0.5	106	Not Available
21	Not Available	Cantonese	Energy Conservation	1	0.5	13	Not Available
22	Not Available	English	Energy Conservation	2	0.5	10	Not Available
23	Not Available	Korean	Energy Conservation	1	0.5	6	Not Available
24	Not Available	Spanish	Energy Conservation	13	0.5	280	Not Available
25	Not Available	Tagalog	Energy Conservation	9	0.5	164	Not Available
26	Not Available	Vietnamese	Energy Conservation	2	0.5	53	Not Available
27	Not Available	Cantonese	CARE/FERA and Other Assistance Programs	2	0.5	31	Not Available
28	Not Available	English	CARE/FERA and Other Assistance Programs	2	0.5	5	Not Available
29	Not Available	Ilokano	CARE/FERA and Other Assistance Programs	3	0.5	24	Not Available
30	Not Available	Korean	CARE/FERA and Other Assistance Programs	4	0.5	49	Not Available
31	Not Available	Spanish	CARE/FERA and Other Assistance Programs	10	0.5	169	Not Available
32	Not Available	Tagalog	CARE/FERA and Other Assistance Programs	34	0.5	623	Not Available

	A	B	C	D	E	F	G
1	<b>CARE Table 11 CHANGES Group Customer Assistance Sessions<sup>[2][3]</sup></b>						
2	<b>Reporting Period December 1, 2014 through December 31, 2014 - Southern California Edison</b>						
3			<b>Description of Service Provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues)</b>	<b>Session Logistics</b>			<b>Description of Information / Literature Provided</b>
4	<b>Date</b>	<b>Session Language</b>		<b># of Sessions</b>	<b>Length<sup>[1]</sup> (Hours)</b>	<b>Number of Attendees<sup>[4]</sup></b>	
33	Not Available	Vietnamese	CARE/FERA and Other Assistance Programs	6	0.5	132	Not Available
34	Not Available	Cantonese	Avoiding Disconnection	1	0.5	16	Not Available
35	Not Available	English	Avoiding Disconnection	1	0.5	5	Not Available
36	Not Available	Lao	Avoiding Disconnection	1	0.5	5	Not Available
37	Not Available	Spanish	Avoiding Disconnection	6	0.5	107	Not Available
38	Not Available	Tagalog	Avoiding Disconnection	7	0.5	147	Not Available
39	Not Available	Vietnamese	Avoiding Disconnection	3	0.5	60	Not Available
40	Not Available	Cantonese	High Energy Use	1	0.5	14	High Energy Use Handout
41	Not Available	Korean	High Energy Use	1	0.5	2	High Energy Use Handout
42	Not Available	Tagalog	High Energy Use	3	0.5	30	High Energy Use Handout
43	Not Available	Vietnamese	High Energy Use	2	0.5	44	High Energy Use Handout
44	Not Available	Cantonese	Gas Aggregation	2	0.5	26	Gas Aggregation Handout
45	Not Available	English	Gas Aggregation	8	0.5	22	Gas Aggregation Handout
46	Not Available	Ilokano	Gas Aggregation	1	0.5	8	Gas Aggregation Handout
47	Not Available	Japanese	Gas Aggregation	2	0.5	13	Gas Aggregation Handout
48	Not Available	Korean	Gas Aggregation	5	0.5	35	Gas Aggregation Handout
49	Not Available	Spanish	Gas Aggregation	9	0.5	47	Gas Aggregation Handout
50	Not Available	Tagalog	Gas Aggregation	28	0.5	320	Gas Aggregation Handout
51	Not Available	Vietnamese	Gas Aggregation	2	0.5	36	Gas Aggregation Handout
52	Current Month Total			257		3888	Not Available
53	Year-to-Date			843		12,549	Not Available
54							
55	[1] Contractor states all sessions at least 30 minutes.						
56	[2] This table was provided by CHANGES contractor, Self Help for the Elderly, via CSID. This table was edited and reformatted from its original version in order to have a more consistent appearance and format with existing SCE tables.						
57							
58	[3] The numbers provided by the CHANGES contractor are for SCE and SoCal Gas <b>combined</b> , due to the combined service territory.						
59	[4] Page 7 of the 2014 CHANGES Data Report for December 2014 shows a total of 603 attendees for the Understanding Your Bill sessions.						
60	Summation of the attendee numbers, however, results in a total of 677. Hence, the Current Month Total for this table shows 3,888 and not the 3,814 total shown on page 9 of the 2014 CHANGES Data Report for December 2014.						
61							