

**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE
STATE OF CALIFORNIA**

Application of Southern California Edison Company (U 338-E) for Approval of its 2012- 2014 California Alternate Rates for Energy (CARE) and Energy Savings Assistance Programs and Budgets.

A.11-05-017
(Filed May 16, 2011)

Application of Southern California Gas Company (U 904-G) for Approval of Low-Income Assistance Program and Budgets for Program Years 2012-2014.

A.11-05-018
(Filed May 16, 2011)

Application of Pacific Gas and Electric Company for Approval of the 2012-2014 Energy Savings Assistance and California Alternate Rates for Energy Programs and Budget (U 39-M)

A.11-05-019
(Filed May 16, 2011)

Application of San Diego Gas & Electric Company (U 902-M) for Approval of Low-Income Assistance Programs and Budgets for Program Years 2012-2014

A.11-05-020
(Filed May 16, 2011)

**MONTHLY REPORT OF SOUTHERN CALIFORNIA EDISON COMPANY (U 338-E)
ON LOW INCOME ASSISTANCE PROGRAMS FOR FEBRUARY 2014**

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Dated: **March 21, 2014**

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**MONTHLY REPORT OF SOUTHERN CALIFORNIA EDISON COMPANY (U 338-E)
ON LOW INCOME ASSISTANCE PROGRAMS FOR FEBRUARY 2014**

Southern California Edison Company (SCE) hereby submits the attached Low Income Assistance Programs Monthly Report for February 2014. The information contained in this report supersedes all prior reports submitted by SCE.

Respectfully submitted,

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Attachment

ESA and CARE Program Report

Southern California Edison Company's (SCE)

Energy Savings Assistance (ESA) Program

And

California Alternate Rate for Energy (CARE)

Program Monthly Report

February 2014

LOW INCOME ASSISTANCE PROGRAMS MONTHLY REPORT

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LOW INCOME ASSISTANCE PROGRAMS MONTHLY REPORT

1. Energy Savings Assistance Program Executive Summary

1.1. Energy Savings Assistance (formerly referred to as Low Income Energy Efficiency or LIEE) Program Overview

- 1.1.1. Provide a summary of the Energy Savings Assistance Program elements as approved in Decision (D.) 12-08-044:

Program Summary for Month			
2014	Authorized / Planning Assumptions	Year-to-Date Actual	%
Budget	\$72,736,631	\$8,191,231	11%
Homes Treated	87,389	11,522	13%
kWh Saved	N/A	4,154,297	N/A
kW Demand Reduced	N/A	1,222	N/A
Therms Saved	N/A	N/A	N/A

1.2. Whole Neighborhood Approach Evaluation

- 1.2.1. Provide a summary of the geographic and customer segmentation strategy employed (i.e., tools and analysis used to segment “neighborhoods,” how neighborhoods are segmented and how this information is communicated to the contractor/CBO).

SCE continues to enroll customers through the paperless enrollment process, which utilizes tablet PCs and portable scanners during assessment to streamline and expedite enrollments. In addition, this process eliminates the need to capture paper copies, which ensures that customer data is protected and helps the environment. This process complements the Whole Neighborhood Approach by reducing the program’s carbon footprint and maximizing efficiencies. During the month of February, twenty-three (23) assessors from four (4) different service providers used the paperless enrollment process to enroll 970 customers.

Throughout the month of January, SCE continued to promote the ESA Program, California Alternate Rates for Energy (CARE) Program, Medical Baseline Program, and other assistance programs offered by SCE through various

community events within its service territory. This continued effort allows customers to interact with SCE with regard to Low Income Energy Efficiency (LIEE) and Energy Efficiency in general.

1.3. Energy Savings Assistance Program Customer Outreach and Enrollment Update

- 1.3.1. Provide a summary of the Energy Savings Assistance program outreach and enrollment strategies deployed this month.

On February 7th & 14th, SCE celebrated African American History Month at its Energy Education Centers located in Irwindale and Tulare, respectively. The event honored various business and community partners who participate in SCE's Energy Efficiency and Supplier Diversity programs. ESA Program staff had the opportunity to setup a booth and network with invitees who may be able to share program information with their clients.

On February 15th, the California Southland Chapter of the Leukemia & Lymphoma Society (LLS) hosted more than 600 patients, caregivers, and healthcare professionals at the 2014 Blood Cancer Conference. Local healthcare experts and professionals donated their time to provide the most current information to participants on the treatment of various blood cancers, as well as ways to improve the quality of life of patients. ESA Program staff had the opportunity to setup a booth and network with invitees who may be able to share program information with their clients.

On February 27th, SCE hosted over 170 customers, consisting of business partners and local non-profit organizations, at the Highland Community Forum. During the Forum, SCE staff participated in panel discussions, highlighted services available to clients in need through SCE's various Income Qualified Programs (IQP).

1.4. Leveraging Success Evaluation, Including CSD

- 1.4.1. Please provide a status of the leveraging effort with CSD. What new steps or programs have been implemented? What was the result in terms of new enrollments?

For the past several years, SCE has provided refrigerators to contractors at no cost for installation through the Low Income Home Energy Assistance Program (LIHEAP). SCE believes this approach enables contractors to utilize measures and services from both LIHEAP and the ESA Program to better serve SCE's

customers. SCE continues to work with the California Department of Community Services and Development (DCSD), service contractors, and the California Public Utilities Commission (CPUC) to successfully leverage ESA Program and LIHEAP services.

1.5. Workforce Education & Training

- 1.5.1. Please summarize efforts to improve and expand Energy Savings Assistance Program workforce education and training. Describe steps taken to hire and train low income workers and how such efforts differ from prior program years.

SCE contracts with a mixture of local private contractors (LPCs), community-based organizations (CBOs) and faith-based organizations (FBOs) to provide ESA Program services. Currently, the organizations, and in particular the CBOs, most of which are situated in the low income and disadvantaged communities they serve, provide approximately 800 jobs that support SCE's ESA Program, including executive, clerical, and other ancillary positions.

SCE has conducted four Home Assessment Training workshops in 2014, which provide training to agency outreach staff on the policies and procedures related to home assessment. The four-day training workshop provides participants with three days of comprehensive instruction on income documentation, customer and measure eligibility, and hands-on exercises that were the direct result of feedback received from service providers and trainees. The fourth day consists of an extensive discussion of energy education-related topics and demonstrations used to gauge the participants' understanding of the material.

During the 2014 Program Year, SCE has conducted four Home Assessment Training Workshops with a total of 72 trainees receiving the updated curriculum. In addition, 49 new jobs for assessors were created to support SCE's ESA Program.

On February 20th, SCE hosted representatives from selected ESA Program Service Providers at the 2014 ESA Program Training Summit, which was an open discussion regarding the quality of the ESA Program Training Curriculum, and what enhancements can be made in the future. As a result of the Summit, SCE will continue to make improvements to its existing training curriculum.

2. California Alternate Rates for Energy (CARE) Executive Summary

2.1. CARE Program Summary

2.1.1. Please provide CARE program summary costs

CARE Budget Categories	Authorized Budget	Expenses Year-to-Date	% of Budget Spent
Outreach	\$2,155,000	\$229,655	11%
Processing / Certification Re-certification	\$4,582,000	\$85,504	2%
Post Enrollment Verification	\$3,456,000	\$61,547	2%
IT Programming	\$1,000,000	\$143,343	14%
Cooling Centers	N/A	N/A	N/A
Measurement & Evaluation	\$90,000	\$0	0%
Regulatory Compliance	\$264,000	\$23,424	9%
General Administration	\$725,000	\$42,815	6%
CPUC Energy Division Staff	\$140,000	\$0	0%
Total Expenses	\$12,412,000	\$586,287	5%
Subsidies and Benefits	\$416,800,000	\$52,836,919	13%
Total Program Costs & Discounts	\$429,212,000	\$53,423,206	12%

2.1.2. Please provide the CARE program penetration rate to date

CARE Penetration		
Participants	Estimated Eligible Participants	Year-to-Date Penetration Rate
1,331,639	1,499,830	89%

2.2. Outreach

2.2.1. Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

SCE's Customer Communications Organization within SCE's Call Centers continues to utilize the online CARE enrollment application at www.sce.com to directly enroll customers into the CARE Program over the phone or offer to send a CARE application to the customer. During the month of February, SCE

enrolled 9,848 eligible low income customers through Call Center outreach efforts. (This includes all web enrollments performed by the Call Center and Call Center-mailed applications.)

CARE and FERA outreach efforts and communications to SCE’s in-language and under-penetrated areas continue to be a priority. SCE’s CARE/FERA programs partner with internal departments such as Equal Opportunity, Local Public Affairs (LPA), Consumer Affairs, Offer Management and Marketing, Corporate Communications, Strategic Engagement, Business Solutions, and the Mobile Energy Unit (MEU), as well as various chambers, foundations, faith-based and community-based organizations in outreach activities that target SCE’s hard-to-reach customer base.

SCE in February experienced a slight increase in outreach over January. SCE’s CARE/FERA programs attended six outreach events, where SCE distributed CARE applications to potentially eligible customer populations throughout SCE’s service area (see table below).

At many of these events, eligible customers had the opportunity to enroll or recertify for CARE via the real-time online enrollment form at www.sce.com and learn about the programs directly from a CARE/FERA subject matter expert. Such events provide SCE with the opportunity to uphold a presence in the community, educate the public about the programs, and enroll eligible customers.

Event Name	Location	Event Date	Estimated # of Customers SCE Interacted With	Event Description
Black History Month	Irwindale	2/7/2014	150	Provided information on CARE/FERA/ESA & Medical Baseline
World AgExpo	Tulare	2/11-13/2014	100	Provided information on CARE/FERA/ESA & Medical Baseline

Event Name	Location	Event Date	Estimated # of Customers SCE Interacted With	Event Description
Upland Senior Center	Upland	2/13/2014	55	Provided information on CARE/FERA/ESA & Medical Baseline
Math Counts	Irwindale	2/21/2014	70	Provided information on CARE/FERA/ESA & Medical Baseline
2-1-1 Riverside County	Riverside	2/21/2014	25	Provided information on CARE/FERA/ESA & Medical Baseline
Highland Community Forum (LPA)	Highland	2/27/2014	170	Provided information on CARE/FERA/ESA & Medical Baseline

In February, SCE provided information about programs and services to help lower electricity usage bills to over 570 customers. SCE representatives assisted customers in completing applications, answered questions, and provided a personal contact between the customer and the utility.

SCE continued to take advantage of social media efforts and “posted” information about CARE and FERA on Facebook and Twitter.

The CARE/FERA Capitation Fee Program team is continuing its efforts to re-engage existing Capitation agencies while strategically registering additional contractors to overcome enrollment barriers, including language, culture, and special needs, as a means of enrolling the hardest-to-reach customers. As a result of these efforts, the Capitation Fee Program continues to show increased enrollments from agencies that were previously inactive. In February, capitation contractors successfully enrolled 223 new customers in the CARE Program.

Current and ongoing campaign strategies and efforts include the following:

- Leverage events sponsored by communities and cultural celebrations to reach populations that may be eligible to enroll in the CARE Program.
- Partner with SCE personnel to leverage existing SCE relationships with FBOs, CBOs, and local governments.
- Leverage existing channels to develop creative approaches for agencies to conduct CARE/FERA outreach, including employment information workshops, faith- and community- based publications, school events, retail shopping malls, and community fairs.

2.2.2. Describe the efforts taken to reach and coordinate the CARE program with other related low income programs to reach eligible customers.

SCE enrolls new CARE customers through the Energy Assistance Fund (EAF), a program that provides utility payment assistance through voluntary customer, employee, and SCE shareholder donations. The EAF income requirements are the same as CARE's.

SCE coordinates CARE enrollment with other income-qualified programs, such as ESA, LIHEAP, Southern California Gas Company, and certain water utilities. ESA participants are automatically enrolled in CARE each month, and LIHEAP participants are automatically enrolled in CARE quarterly. In February, 3,117 eligible customers were enrolled in CARE through data sharing with LIHEAP, ESA, Southern California Gas Company, water utilities, and SCE's EAF Program. The CARE Program continuously integrates its efforts and messaging with the ESA Program at all outreach events, communications, and marketing campaigns.

2.3. Recertification Complaints

SCE received no recertification complaints in February 2014.

Appendix A: Energy Savings Assistance Program and CARE Tables

Program	Table	Title
Energy Savings Assistance Program	Table 1	Energy Savings Assistance Program Expenses
Energy Savings Assistance Program	Table 2	Expenses and Energy Savings by Measures Installed
Energy Savings Assistance Program	Table 3	Average Bill Savings per Treated Home
Energy Savings Assistance Program	Table 4A	Homes Treated
Energy Savings Assistance Program	Table 4B	Homes Unwilling/Unable to Participate
Energy Savings Assistance Program	Table 5	Customer Summary
Energy Savings Assistance Program	Table 6	Expenditures for Pilots and Studies
CARE	Table 1	CARE Program Expenses
CARE	Table 2	CARE Enrollment, Recertification, Attrition, and Penetration
CARE	Table 3A&B	CARE Post-Enrollment Verification Results
CARE	Table 4	CARE Self-Certification and Re-Certification Applications
CARE	Table 5	Enrollment by County
CARE	Table 6	Recertification Results
CARE	Table 7	Capitation Contractors
CARE	Table 8	Participants as of Month End
CARE	Table 9	CHANGES Expenditures
CARE	Table 10	CHANGES One-On-One Assistance
CARE	Table 11	CHANGES Group Assistance

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Energy Savings Assistance Program Table 1												
2	Through February 2014 - Southern California Edison												
3		Authorized Budget [1]			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
4	ESA Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
5	Energy Efficiency												
6	Appliances	21,018,838		21,018,838	1,255,834		1,255,834	2,324,493		2,324,493	11%		11%
7	Domestic Hot Water	51,405		51,405	352		352	793		793	2%		2%
8	Enclosure	267,540		267,540	2,333		2,333	6,884		6,884	3%		3%
9	HVAC	27,306,615		27,306,615	2,105,074		2,105,074	3,618,404		3,618,404	13%		13%
10	Maintenance	233,333		233,333	4,030		4,030	4,290		4,290	2%		2%
11	Lighting	3,272,401		3,272,401	175,399		175,399	323,267		323,267	10%		10%
12	Miscellaneous	4,726,931		4,726,931	160,206		160,206	449,512		449,512	10%		10%
13	Customer Enrollment	5,613,669		5,613,669	370,932		370,932	666,746		666,746	12%		12%
14	In Home Education	1,245,405		1,245,405	45,353		45,353	80,588		80,588	6%		6%
15	Pilot	-		-	-		-	-		-	0%		0%
16	Energy Efficiency TOTAL	63,736,137		63,736,137	4,119,511		4,119,511	7,474,976		7,474,976	12%		12%
17													
18	Training Center	325,955		325,955	14,128		14,128	22,916		22,916	7%		7%
19	Inspections	1,579,538		1,579,538	20,596		20,596	92,767		92,767	6%		6%
20	Marketing and Outreach	1,373,000		1,373,000	2,978		2,978	3,226		3,226	0%		0%
21	Statewide Marketing Education and Outreach	120,000		120,000	-		-	-		-	0%		0%
22	Measurement and Evaluation Studies [2]	200,000		200,000	12,495		12,495	177,751		177,751	89%		89%
23	Regulatory Compliance	606,000		606,000	19,699		19,699	43,891		43,891	7%		7%
24	General Administration	4,736,000		4,736,000	130,648		130,648	375,704		375,704	8%		8%
25	CPUC Energy Division	60,000		60,000	-		-	-		-	0%		0%
26													
27	TOTAL PROGRAM COSTS	\$ 72,736,630		72,736,630	4,320,055		4,320,055	8,191,231		8,191,231	11%		11%
28	Funded Outside of ESA Program Budget												
29	Indirect Costs				53,243		53,243	120,459		120,459			
30	NGAT Costs												
31													
32	[1] Please indicate whether authorized budget includes shifted funds from previous years and/or prior program cycles. (Yes or No) If yes, please specify amount, date												
33	fund-shifting activity occurred, date of fund-shifting request and related approval is applicable.												
34	[2] SCE is the project manager of the Needs Assessment and Energy Education studies and responsible to pay consultant invoices. SCE will invoice PG&E, SCG, and SDG&E for their shares of the studies. When cross-billing occurs, SCE's study expenditures will be under 100% of authorized budget for the 3-year study period.												

	A	B	C	D	E	F	G	H
1	Energy Savings Assistance Program Table 2							
2	Through February 2014 - Southern California Edison							
3			Year-To-Date Completed & Expensed Installation					
4	Measures	Units	Quantity Installed	kWh [4] (Annual)	kW [4] (Annual)	Therms (Annual)	Expenses [5] (\$)	% of Expenditure
5	Appliances							
6	High Efficiency Clothes Washer	Each						
7	Refrigerators	Each	2,215	1,549,488	264		1,794,252	28%
8	Microwaves [6]	Each						
9	Domestic Hot Water							
10	Water Heater Blanket	Home	3	72	0		139	0%
11	Low Flow Shower Head	Home	14	336	0		488	0%
12	Water Heater Pipe Insulation	Home	3	72	0		52	0%
13	Faucet Aerator	Home	9	216	0		114	0%
14	Water Heater Repair/Replacement	Each						0%
15	Thermostatic Shower Valve	Each						
16	Enclosure							
17	Air Sealing / Envelope [1]	Home	72	1,679	-		6,884	0%
18	Attic Insulation	Home						0%
19	HVAC							
20	FAU Standing Pilot Conversion	Each						
21	Furnace Repair/Replacement	Each						
22	Room A/C Replacement	Each	83	6,938	9		61,320	1%
23	Central A/C replacement	Each	435	73,486	79		1,708,486	27%
24	Heat Pump Replacement	Each	6	4,182	2		16,466	0%
25	Evaporative Cooler (Replacement)	Each						
26	Evaporative Cooler (Installation)	Each	1,393	667,940	290		1,243,949	19%
27	Duct Testing and Sealing	Home	421	219,936	280		89,950	1%
28	Maintenance							
29	Furnace Clean and Tune	Home						
30	Central A/C Tune up	Home	33	7,789	2		4,290	0%
31	Lighting							
32	Compact Fluorescent Lights (CFL)	Each	33,028	824,571	99		231,196	4%
33	Interior Hard wired CFL fixtures	Each						
34	Exterior Hard wired CFL fixtures	Each	81	6,362	1		6,885	0%
35	Torchiere	Each	743	141,913	15		40,033	1%
36	Occupancy Sensor	Each						
37	LED Night Lights	Each						
38	Miscellaneous							
39	Pool Pumps	Each	311	524,346	165		348,320	5%
40	Smart Power Strips	Each	4,258	124,972	17		137,038	2%
41	New Measures							
42								
43	Pilots							
44								
45	Customer Enrollment							
46	Outreach & Assessment	Home	9,436				666,746	10%
47	In-Home Education	Home	8,209				80,588	1%
48								
49	Total Savings/Expenditures			4,154,297	1,222		6,437,195	
50								
51	Households Weatherized [2]		72					
52								
53	Households Treated							
54	- Single Family Households Treated	Home	8,513					
55	- Multi-family Households Treated	Home	2,260					
56	- Mobile Homes Treated	Home	749					
57	Total Number of Households Treated	Home	11,522					
58	# Eligible Households to be Treated for PY [3]	Home	87,389					
59	% of Households Treated	%	13%					
60	- Master-Meter Households Treated	Home	357					
61								
62	[1] "Air Sealing / Envelope" may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.							
63	[2] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs							
64	[3] Based on Attachment H of D.12-08-044							
65	[4] All savings are calculated based on the "Impact Evaluation of the 2009 CA Low Income Energy Efficiency Program, Final							
66	[5] Costs exclude support costs that are included in Table 1.							

	A	B
1	Energy Savings Assistance Program Table 3	
2	Through February 2014 - Southern California Edison	
3	Year-to-Date Installations - Expensed	
4	Annual kWh Savings	4,154,297
5	Annual Thermo Savings	-
6	Lifecycle kWh Savings	51,227,114
7	Lifecycle Therm Savings	-
8	Current kWh Rate	0.13
9	Current Therm Rate	-
10	Number of Treated Households	11,522
11	Average 1st Year Bill Savings / Treated households	45.57
12	Average Lifecycle Bill Savings / Treated Household	561.98

	A	B	C	D	E	F	G
1	Energy Savings Assistance Program Table 4A						
2	Through February 2014 - Southern California Edison						
3		Eligible Households			Households Treated YTD		
4	County	Rural	Urban	Total	Rural	Urban	Total
5	Fresno	-	482	482	-	-	-
6	Imperial	241	-	241	-	-	-
7	Inyo	1,824	7	1,831	1	-	1
8	Kern	18,026	12,656	30,681	52	109	161
9	Kings	8,915	-	8,915	37	-	37
10	Los Angeles	3,426	619,895	623,320	10	4,250	4,260
11	Madera	-	4	4	-	-	-
12	Mono	3,377	1	3,378	-	-	-
13	Orange	1	214,205	214,206	-	1,034	1,034
14	Riverside	106,779	109,037	215,816	960	1,270	2,230
15	San Bernardino	45,440	216,446	261,885	786	2,337	3,123
16	San Diego	2	-	2	-	-	-
17	Santa Barbara	-	19,024	19,024	-	7	7
18	Tulare	48,381	14,306	62,686	224	40	264
19	Ventura	2,633	67,627	70,260	2	403	405
20	Total	239,043	1,273,688	1,512,732	2,072	9,450	11,522

	A	B	C	D	E	F	G	H	I
1	Energy Savings Assistance Program Table 4B								
2	Through February 2014 - Southern California Edison								
3		Reason Provided							
4	County	Customer Declined Program Measures or is Non-Responsive	Customer Unavailable - Scheduling Conflicts	Hazardous Environment (unsafe/unclean)	Insufficient feasible Measures	Ineligible Dwelling - Prior Program Participation	Household Income Exceeds Allowable Limits	Unable to Provide Required Documentation	Other
5	Fresno	0	0	0	0	0	0	0	0
6	Imperial	0	0	0	0	0	0	0	0
7	Inyo	0	0	0	0	1	0	0	0
8	Kern	0	1	0	19	74	1	1	14
9	Kings	0	0	0	4	18	0	1	17
10	Los Angeles	7	23	7	448	1,794	40	240	845
11	Madera	0	0	0	0	0	0	0	0
12	Mono	0	0	0	0	0	0	0	0
13	Orange	0	4	0	121	559	13	49	183
14	Riverside	2	1	0	296	430	38	50	328
15	San Bernardino	4	5	0	415	823	33	98	577
16	Sandiego	0	0	0	0	0	0	0	0
17	Santa Barbara	0	0	0	0	0	0	0	1
18	Tulare	2	4	0	109	206	2	2	139
19	Ventura	0	0	2	22	101	4	36	13
20	Total	15	38	9	1,434	4,006	131	477	2,117

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1	Energy Savings Assistance Program Table 5																
2	Through February 2014 - Southern California Edison																
3		Gas & Electric				Gas Only				Electric Only				Total			
4		# of	(Annual)			# of	(Annual)			# of	(Annual)			# of	(Annual)		
5	2012	Household	Therm	kWh	kW	Household	Therm	kWh	kW	Household	Therm	kWh	kW	Household	Therm	kWh	kW
6	January									5,345		1,939,614	589	5,345		1,939,614	589
7	February									11,522		4,154,297	1,222	11,522		4,154,297	1,222
8	March													-		-	-
9	April													-		-	-
10	May													-		-	-
11	June													-		-	-
12	July													-		-	-
13	August													-		-	-
14	September													-		-	-
15	October													-		-	-
16	November													-		-	-
17	December													-		-	-
18	YTD									11,522		4,154,297	1,222	11,522		4,154,297	1,222
19																	
20	Figures for each month are YTD. December results should approximate calendar year results. Therms and kWh savings are annual figures.																

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Energy Savings Assistance Program Table 6												
2	Expenditures for Pilots and Studies												
3	Through February 2014 - Southern California Edison												
4		Authorized 3-Year Budget			Current Month Expenses			Expenses Since Jan. 1, 2013			% of 3-Year Budget Expended		
5		Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	Pilots												
7	Studies												
8	Impact Evaluation	\$ 180,000		\$ 180,000	\$ -		\$ -	\$ 146,809		\$ 146,809	82%		82%
9	Needs Assessment	\$ 210,000		\$ 210,000	\$ -		\$ -	\$ 209,938		\$ 209,938	100%		100%
10	Energy Education	\$ 90,000		\$ 90,000	\$ -		\$ -	\$ 65,158		\$ 65,158	72%		72%
11	Multifamily	\$ 120,000		\$ 120,000	\$ -		\$ -	\$ 119,802		\$ 119,802	100%		100%
12	Total Studies	\$ 600,000		\$ 600,000	\$ -		\$ -	\$ 541,707		\$ 541,707	90%		90%

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	CARE Table 1												
2	CARE Program Expenses												
3	Through February 2014 - Southern California Edison												
4		Authorized Budget			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
5	CARE Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	Outreach	\$ 2,155,000		\$ 2,155,000	\$ 74,007		\$ 74,007	\$ 229,655		\$ 229,655	11%		11%
7	Processing / Certification Re-certification	\$ 4,582,000		\$ 4,582,000	\$ 54,251		\$ 54,251	\$ 85,504		\$ 85,504	2%		2%
8	Post Enrollment Verification	\$ 3,456,000		\$ 3,456,000	\$ 34,521		\$ 34,521	\$ 61,547		\$ 61,547	2%		2%
9	IT Programming	\$ 1,000,000		\$ 1,000,000	\$ 86,841		\$ 86,841	\$ 143,343		\$ 143,343	14%		14%
10	Cooling Centers	N/A		N/A	\$ 1,699		\$ 1,699	\$ 3,662		\$ 3,662	N/A		N/A
11	Measurement and Evaluation	\$ 90,000		\$ 90,000	-		-	-		-	0%		0%
12	Regulatory Compliance	\$ 264,000		\$ 264,000	\$ 14,654		\$ 14,654	\$ 23,424		\$ 23,424	9%		9%
13	General Administration	\$ 725,000		\$ 725,000	\$ (25,869)		\$ (25,869)	\$ 42,815		\$ 42,815	6%		6%
14	CPUC Energy Division	\$ 140,000		\$ 140,000	-		-	-		-	0%		0%
15													
16	SUBTOTAL MANAGEMENT COSTS	\$ 12,412,000		\$ 12,412,000	\$ 238,405		\$ 238,405	\$ 586,287		\$ 586,287	5%		5%
17													
18	CARE Rate Discount	\$ 416,800,000		\$ 416,800,000	\$ 22,116,412		\$ 22,116,412	\$ 52,836,919		\$ 52,836,919	13%		13%
19													
20	TOTAL PROGRAM COSTS AND CUSTOMER DISCOUNTS	\$ 429,212,000		\$ 429,212,000	\$ 22,354,817		\$ 22,354,817	\$ 53,423,206		\$ 53,423,206	12%		12%
21													
22	Other CARE Rate Benefits												
23	- DWR Bond Charge Exemption				\$ 2,422,998		\$ 2,422,998	\$ 5,697,423		\$ 5,697,423			
24	- CARE PPP Exemption [1]				\$ 2,489,123		\$ 2,489,123	\$ 5,852,908		\$ 5,852,908			
25	- California Solar Initiative Exemption				\$ 760,434		\$ 760,434	\$ 1,788,080		\$ 1,788,080			
26	- kWh Surcharge Exemption				-		-	-		-			
27	Total Other CARE Rate Benefits				\$ 5,672,555		\$ 5,672,555	\$ 13,338,412		\$ 13,338,412			
28													
29	Indirect Costs				\$ (27,237)		\$ (27,237)	\$ 12,307		\$ 12,307			
30													
31	[1] PPP Exemption - CARE customers are exempt from paying CARE program costs including PPP costs for CARE admin. and the D-Care surcharge.												

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y		
1	CARE Table 2																										
2	Enrollment, Recertification, Attrition, & Penetration																										
3	Through February 2014 - Southern California Edison																										
4		New Enrollment								Recertification ⁽⁴⁾						Attrition (Drop Offs)				Enrollment							
5		Automatic Enrollment				Self-Certification (Income or Categorical)																					
6	2013	Inter-Utility ⁽¹⁾	Intra-Utility ⁽²⁾	Leveraging ⁽³⁾	Combined (B+C+D)	Online	Paper	Phone	Combined (F+G+H)	Capitation	Total New Enrollment (E+I+J)	Scheduled	Non-Scheduled (Duplicates)	Automatic	Total Recertification (L+M+N)	No Response	Failed PEV	Failed Recertification	Other	Total Attrition (P+Q+R+S)	Gross (K+O)	Net Adjusted (K-T)	Total CARE Participants	Estimated CARE Eligible	Penetration Rate % (W/X)		
7	January	2,365	406	0	2,771	5,937	5,161	8,380	19,478	293	22,542	15,286	14,616	0	29,902	11,103	103	1,095	21,697	33,998	52,444	-11,456	1,324,151	1,499,830	88.3%		
8	February	2,487	630	0	3,117	3,405	5,587	6,862	15,854	223	19,194	2,805	15,477	0	18,282	12,953	79	735	-2,061	11,706	37,476	7,488	1,331,639	1,499,830	88.8%		
9	March																										
10	April																										
11	May																										
12	June																										
13	July																										
14	August																										
15	September																										
16	October																										
17	November																										
18	December																										
19	YTD Total	4,852	1,036	-	5,888	9,342	10,748	15,242	35,332	516	41,736	18,091	30,093	-	48,184	24,056	182	1,830	19,636	45,704	89,920	-3,968	1,331,639	1,499,830	88.8%		
20	⁽¹⁾ Enrollments via data sharing between the IOUs.																										
21	⁽²⁾ Enrollments via data sharing with programs outside the IOU that serve low-income customers.																										
22	⁽³⁾ Enrollments via data sharing with programs outside the IOU that serve low-income customers.																										
23	⁽⁴⁾ Recertification results are tied to the month initiated. Therefore, recertification results may be pending due to the time permitted for a participant to respond.																										
24	⁽⁵⁾ Numbers are not tied to month initiated but are operational and reflect customer enrollment status changes that were triggered that month; these numbers differ from the tied to month initiated numbers provided elsewhere in this report.																										
25	⁽⁶⁾ No response includes no response to both Recertification and Verification.																										
26	⁽⁷⁾ Includes customers who were previously categorized as "Other Sources" since there is no "Other Sources" column (which total about 2336 from hard to classify enrollments).																										
27	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																										

	A	B	C	D	E	F	G	H	I
1	CARE Table 3A								
2	Post-Enrollment Verification Results (Model)								
3	Through February 2014 - Southern California Edison								
		Total CARE Households Enrolled	Households Requested to Verify	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible)^[1]	Total Households De-enrolled^[2]	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
4	2013								
5	January	1,324,151	2,586	0.20%	25	5	30	1.16%	0.00%
6	February	1,331,639	4,482	0.34%	19	0	19	0.42%	0.00%
7	March								
8	April								
9	May								
10	June								
11	July								
12	August								
13	September								
14	October								
15	November								
16	December								
17	YTD Total	1,331,639	7,068	0.53%	44	5	49	0.69%	0.00%
18	^[1] Includes customers verified as over income or who requested to be de-enrolled.								
19	^[2] Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								
20	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								
21									
22	CARE Table 3B								
23	Post-Enrollment Verification Results (High Usage)								
24	Through February 2014 - Southern California Edison								
		Total CARE Households Enrolled	Households Requested to Verify	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible)^[1]	Total Households De-enrolled^[2]	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
25	2013								
26	January	1,324,151	4,161	0.31%	0	25	25	0.60%	0.00%
27	February	1,331,639	2,407	0.18%	0	0	0	0.00%	0.00%
28	March								
29	April								
30	May								
31	June								
32	July								
33	August								
34	September								
35	October								
36	November								
37	December								
38	YTD Total	1,331,639	6,568	0.49%	0	25	25	0.38%	0.00%
39	^[1] Includes customers verified as over income or who requested to be de-enrolled.								
40	^[2] Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								
41	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								

	A	B	C	D	E	F	G
1	CARE Table 4						
2	CARE Self-Certification and Self-Recertification Applications Through February 2014 - Southern California Edison						
3		Provided ^[2]	Received	Approved	Denied ^[4]	Pending/Never Completed ^[5]	Duplicates
4	Total (Y-T-D) ^[1]	142,043	94,844	89,839	1,913	42,599	1,461
5	Percentage ^[3]	N/A	100.00%	95%	2%	45%	2%
6							
7	^[1] Includes sub-metered customers.						
8	^[2] Includes number of applications SCE provided for all direct mailing campaigns, customer calls						
9	^[3] Percent of received applications.						
10	^[4] Includes all applications received and not approved.						
11	^[5] Includes pending recertification responses.						

	A	B	C	D	E	F	G	H	I	J
1	CARE Table 5									
2	Enrollment by County									
	Through February 2014 - Southern California Edison									
3	County	Estimated Eligible Households			Total Households Enrolled			Penetration Rate		
4		Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
5	Fresno	481	0	481	50	0	50	10%	0%	10%
6	Imperial	0	238	238	0	71	71	0%	30%	30%
7	Inyo	7	1,820	1,827	0	1,050	1,050	0%	58%	57%
8	Kern	12,624	17,953	30,577	9,639	14,515	24,154	76%	81%	79%
9	Kings	0	8,895	8,895	0	9,124	9,124	0%	103%	103%
10	Los Angeles	611,467	3,420	614,887	573,279	1,798	575,077	94%	53%	94%
11	Madera	4	0	4	0	0	0	0%	0%	0%
12	Mono	1	3,368	3,369	0	728	728	0%	22%	22%
13	Orange	212,480	1	212,481	173,279	0	173,279	82%	0%	82%
14	Riverside	108,618	106,596	215,214	85,558	98,002	183,560	79%	92%	85%
15	San Bernardino	215,667	45,382	261,049	200,812	38,843	239,655	93%	86%	92%
16	San Diego	0	2	2	0	2	2	0%	108%	108%
17	Santa Barbara	18,500	0	18,500	10,256	0	10,256	55%	0%	55%
18	Tulare	14,256	48,275	62,531	12,251	44,261	56,512	86%	92%	90%
19	Ventura	67,168	2,607	69,775	56,187	1,934	58,121	84%	74%	83%
20	Total	1,261,273	238,557	1,499,830	1,121,311	210,328	1,331,639	89%	88%	89%

	A	B	C	D	E	F	G	H
1	CARE Table 6							
2	Recertification Results							
	Through February 2014 - Southern California Edison							
3	2012	Total CARE Households	Households Requested to Recertify	% of Households Total (C/B)	Households Recertified ^[1]	Households De-enrolled ^[2]	Recertification Rate % (E/C)	% of Total Households De-enrolled (F/B)
4	January	1,324,151	35,110	2.7%	15,286	1,415	43.5%	0.1%
5	February	1,331,639	26,236	2.0%	2,805	565	10.7%	0.0%
6	March		-		-	-		
7	April		-		-	-		
8	May		-		-	-		
9	June		-		-	-		
10	July		-		-	-		
11	August		-		-	-		
12	September		-		-	-		
13	October		-		-	-		
14	November		-		-	-		
15	December		-		-	-		
16	YTD	1,331,639	61,346	4.6%	18,091	1,980	29.5%	0.1%
17								
18	^[1] Counts have been updated to exclude existing CARE participants who re-enrolled before their							
19	^[2] Recertification results are tied to the month initiated. Therefore, recertification results may be pending due to the time permitted for a participant to respond.							

	A	B	C	D	E	F	G
1	CARE Table 7						
2	Capitation Contractors						
3	Through February 2014 - Southern California Edison						
4	Contractor ^[1]	Contractor Type (Check one or more if applicable)				Current Month ^[2]	Year-to-Date ^[2]
5		Private	CBO	WMDVBE	LIHEAP		
5	A&PI OLDER ADULTS TASK FORCE		X			-	-
6	ACCESS CALIFORNIA SERVICES		X			-	-
7	ALPHA ENTERPRISE	X				-	-
8	ALTADENA COMM IMPROVEMENT CTR		X			-	-
9	ALTAMED HEALTH SVCS CORP		X			-	-
10	AMERICAN RED CROSS- ANTELO VLY		X			-	-
11	AMERICAN-RUSSIAN BUS COUNCIL		X			-	-
12	ANOTHER HURRICANE PROJECT, INC		X			-	-
13	ANTELOPE VLY BOYS & GIRLS CLUB		X			-	-
14	APAC SERVICE CENTER		X			-	-
15	ASIAN AMERICAN DRUG ABUSE PROG		X			3	5
16	ASIAN AMERICAN RESOURCE CENTER		X			-	-
17	ASIAN PAC. HLTH CARE VENTURE		X			-	-
18	ASIAN PACIF AM DISPUTE RES CTR		X			-	-
19	ASIAN REHABILITATION SVCS INC.		X			-	-
20	ASIAN YOUTH CENTER		X			-	-
21	ATLANTIC COMM ECON DEV CORP	X				-	-
22	B&D SECURITY, INC.	X				-	-
23	BAPAC		X			-	-
24	BELL GARDENS COMM SVC CENTER		X			-	-
25	BELLFLOWER USD/CARING CONN.	X				-	-
26	BEST BUY STORES LP (102)	X				-	-
27	BEST BUY CO., INC (102)	X				-	-
28	BEST BUY STORES LP (103)	X				-	-
29	BEST BUY STORES LP (111)	X				-	-
30	BEST BUY CO., INC. (111)	X				-	-
31	BEST BUY STORES LP (1018)	X				-	-
32	BEST BUY CO., INC (1018)	X				-	-
33	BEST BUY STORES LP (119)	X				-	-
34	BEST BUY STORES LP (1782)	X				-	-
35	BEST BUY CO., INC (1782)	X				-	-
36	BEST PARTNERS	X				93	253
37	BETHEL BAPTIST CHURCH		X			-	-
38	BISHOP PAIUTE TRIBE		X			3	4
39	BOY SCOUTS - OC COUNCIL		X			-	-
40	BOYS & GIRLS CLUB MOUNT COM		X			-	-
41	BOYS & GIRLS CLUB OF SAN BERN		X			-	-
42	BOYS & GIRLS CLUB OF SANTA BAR		X			-	-
43	BOYS&GIRLS CLUB OF SAN GABRIEL		X			-	-
44	BRIDGES OF HOPE		X			-	-
45	BURGERS INC DBA ENERGYSAVE	X				-	-
46	CAP OF SAN BERNARDINO CTY		X		X	-	-
47	CAREGIVERS VOLUNTEERS ELDERLY		X			-	-
48	CASA CARDENAS COUNSELING CTR		X			-	-
49	CASA RAMONA, INCORPORATED		X			-	-
50	CATHEDRAL CITY SENIOR CENTER		X			-	-
51	CATHEDRAL OF PRAISE		X			-	-
52	CATHOLIC CHARITIES GOOD NEWS		X			-	-
53	CATHOLIC CHARITIES OF LA INC		X			-	-
54	CATHOLIC CHARITIES OF ORANGE C		X			-	-
55	CATHOLIC CHARITIES-SB/RIVERSID		X			-	-
56	CATHOLIC CHARITIES-VENTURA		X			-	-
57	CATHOLIC EDUCATION FNDTN LA		X			-	-
58	CB INVESTMENT		X			-	-
59	CENTRO C.H.A., INC.		X			-	-
60	CENTRO SHALOM		X			-	-
61	CHARO COMMUNITY DEVELOPMENT CO		X			-	-
62	CHILDREN'S BUREAU OF SO CAL		X			-	-
63	CHINATOWN SERVICE CENTER		X			-	-
64	CHINESE CHRISTIAN HERALD CRUS.		X			1	1
65	CHINO NEIGHBORHOOD HOUSE		X			-	-

	A	B	C	D	E	F	G
1	CARE Table 7						
2	Capitation Contractors						
	Through February 2014 - Southern California Edison						
3		Contractor Type (Check one or more if applicable)				Current Month ^[2]	Year-to-Date ^[2]
4	Contractor ^[1]	Private	CBO	WMDVBE	LIHEAP		
66	CHINO VLY CHAMBER OF COMMERCE		x			-	-
67	CHRIST UNITY CENTER		x			-	-
68	CITIHOUSING REAL ESTATE SERVICES		x			-	-
69	CITRUS VALLEY HEALTH PARTNERS		x			-	-
70	CITY OF BEAUMONT SENIOR CENTER	x				-	-
71	CITY OF LA QUINTA SENIOR CTR		x			-	-
72	CITY OF REFUGE RESCUE OUTREACH		x			-	-
73	COACHELLA VALLEY HSG COALITION		x			-	-
74	COMM ACT COMM STA B COUNTY		x			-	-
75	COMM ACTION OF VENTURA COUNTY		x			-	-
76	COMM ACTION PARTNERSHIP OF OC		x		x	-	-
77	COMM ASSIST PROGRAM MORENO VLY		x			-	-
78	COMM CENTER AT TIERRA DEL SOL		x			-	-
79	COMM SVC & EMPLOYMENT TRAINING		x			-	-
80	COMMUNITY ENHANCEMENT SERV		x			-	-
81	COMMUNITY PANTRY		x			-	-
82	COMMUNITY SETTLEMENT ASSOC.		x			-	-
83	CORONA NORCO FAMILY YMCA		x			-	-
84	COR COMM. DEVELOPMENT CORP.		x			-	-
85	COSTA MESA COMM FOUNDATION		x			-	-
86	COUNCIL ON AGING-ORANGE COUNTY		x			-	-
87	COVE COMM SENIOR ASSOC		x			-	-
88	CRISIS MINISTRY CHURCH OF VLY		x			-	-
89	CROSSROADS CHRISTIAN CHURCH		x			-	-
90	CRYSTAL STAIRS, INC.		x			-	-
91	DENTECH CONSULTING SERVICE		x			-	-
92	DESERT ARC		x			-	-
93	DESERT MANNA MINISTRIES INC		x			-	-
94	DISABLED RESOURCES CTR, INC		x			-	-
95	DOVE ENTERPRISES		x			-	-
96	DUARTE COMMUNITY SVC COUNCIL		x			-	-
97	D'VEAL CORPORATION INC.	x				-	-
98	EAST LA BOYS & GIRLS CLUB		x			-	-
99	ECCLESIAS ECON-COMM DEV COLLAB		x			-	-
100	ECONOMIC & EMPLOYMENT DVLP CTR	x				-	-
101	EL CONCILIO DEL CONDADO DE		x			1	1
102	EL SOL SCIENCE & ARTS ACADEMY		x			-	-
103	ENERGY CONSERV CONSULTANTS INC		x			-	-
104	FAMILY SERVICE ASSOCIATION	x				-	-
105	ESCUELA DE LA RAZA UNIDA		x			-	-
106	FAIR HOUSING COUNCIL RIVERSIDE		x			-	-
107	FAITH GRACE CHINESE CHURCH		x			-	-
108	FAME ASSISTANCE CORPORATION		x			-	-
109	FAMILIES - COSTA MESA		x			-	-
110	FAMILIES FORWARD		x			-	-
111	FAMILY HEALTHCARE NETWORK		x			-	-
112	FAMILY SVC ASSOC - W RIVERSIDE		x			-	-
113	FAMILY SVC ASSOC OF REDLANDS		x			-	-
114	FCI MANAGEMENT CONSULTANTS	x				-	-
115	FELLOWSHIP OF HOPE, INC.		x			-	-
116	FIRST STEP TRANSITIONAL LIVING		x			-	-
117	FOOD SHARE		x			-	-
118	FOUNDATION FOR COMM & FAM HLTH		x			-	-
119	FRIENDSHIP MISSIONARY BAPTIST		x			-	-
120	GARVEY SCHOOL DISTRICT	x				-	-
121	GO THE CALENDAR STOP		x			119	249
122	GOD PROVIDES MINISTRY, INC		x			-	-
123	GOLD STAR MEDIA GROUP		x			-	-
124	GOODWILL INDUSTRIES OF SO CAL		x			-	-
125	GOODWILL OF ORANGE COUNTY CA		x			-	-
126	HANNA'S HOUSE		x			-	-

	A	B	C	D	E	F	G
1	CARE Table 7						
2	Capitation Contractors						
3	Through February 2014 - Southern California Edison						
4	Contractor ^[1]	Contractor Type (Check one or more if applicable)				Current Month ^[2]	Year-to-Date ^[2]
		Private	CBO	WMDVBE	LIHEAP		
127	HARVEST TIME MINISTRIES		X			-	-
128	HEART OF COMPASSION		X			-	-
129	HELP OF OJAI, INC.		X			-	-
130	HELPING HANDS OF MT ZION		X			-	-
131	HIGH DESERT TRANS. LIVNG. CONN.		X			-	-
132	HIGH DESERT D.V. PROG., INC.		X			-	-
133	HIGH DESERT YOUTH CENTER		X			-	-
134	HNGTN PK-ADULT SCHOOL GAGE BR	X				-	-
135	HOLLON MARKETING SYSTEM		X			-	-
136	HOSANNA COMMUNITY CHURCH		X			-	-
137	HOUSING AUTH.-SAN BUENAVENTURA		X			-	-
138	HOUSING AUTHORITY OF KINGS CO		X			-	-
139	HOUSING WITH HEART INC		X			-	-
140	HUB CITIES CAREER WORKSOURCE		X			-	-
141	HUMAN SERVICES ASSOCIATION		X			-	-
142	IECAAC		X			-	-
143	KERNVILLE UNION SCHOOL DISTRIC	X				-	-
144	KING/DREW'S SUPPORTERS, INC.		X			-	-
145	KINGS COMMUNITY ACTION ORG		X			-	-
146	KINGS CTY COMMISSION ON AGING		X			-	-
147	KNIGHTS OF COLUMBUS - 12834		X			-	-
148	KOREAN AM SENIORS ASSOC OF OC		X			-	-
149	KOREAN AMERICAN FMLY SVC CTR		X			-	-
150	KOREAN CHURCHES COMM DEV- KCCD		X			-	-
151	KOREAN COMMUNITY SERVICES		X			-	-
152	LA COUNTY HOUSING AUTHORITY	X				-	-
153	LALI MOHENO & ASSOCIATES		X			-	-
154	LATINO HEALTH ACCESS		X			-	-
155	LEAP THROUGH THE FIRE FTH MIN.		X			-	-
156	LIBERTY TAX SERVICE	X				-	-
157	LIGHTHOUSE LEARNING RES CTR	X				-	-
158	LITTLE TOKYO SERVICE CENTER		X			-	-
159	LONG BCH LESBIAN AND GAY PRIDE		X			-	-
160	LOS ANGELES MUSIC/ART SCHOOL	X				-	-
161	LOS ANGELES URBAN LEAGUE		X			-	-
162	LOS SERRANOS ELEM SCHOOL PTA		X			-	-
163	LOVELAND CHURCH JUBILEE PARTY		X			-	-
164	LTSC COMM. DEVEL. CORP		X			-	-
165	LUTHERAN SOCIAL SVC OF SO CAL		X			-	-
166	LUTHERAN SOCIAL SVCS OF SO CA		X			-	-
167	LYNWOOD UNIFIED SCHOOL DIST	X				-	-
168	MARAVILLA FOUNDATION		X		X	-	-
169	MAYWOOD CHAMBER OF COMMERCE	X				-	-
170	MEALS ON WHEELS WEST		X			-	-
171	MENTAL HEALTH ASSOCIATION		X			-	-
172	MERCI MINISTRY		X			-	-
173	MEXICAN AMERICAN OPPORTUNITY		X			1	1
174	MISION EBENEZER FAMILY CHURCH		X			-	-
175	MITZELL SENIOR CENTER		X			-	-
176	MONTCLAIR/ONTARIO JR WMS. CLUB		X			-	-
177	MONTEBELLO HOUSING DEVELOPMENT		X			-	-
178	MOORPARK SENIOR CITIZENS INC		X			-	-
179	MOUNTAIN VIEW COMMUNITY CHURCH		X			-	-
180	MTN. COMMUNITIES HEALTHY START		X			-	-
181	MULTICULTURAL CIV ASSOC MOR VL		X			-	-
182	NEHEMIAH MINISTRIES		X			-	-
183	NEW DIRECTION COMMUNITY CHURCH		X			-	-
184	NEW HORIZONS CAREGIVERS GROUP		X			-	-
185	NEW GREATER CIR. MISSION, INC	X				-	-
186	NEW HOPE VILLAGE, INC		X			-	-
187	NOW AND FOREVER BODY OF CHRIST		X			-	-

	A	B	C	D	E	F	G
1	CARE Table 7						
2	Capitation Contractors						
	Through February 2014 - Southern California Edison						
3		Contractor Type (Check one or more if applicable)				Current Month ^[2]	Year-to-Date ^[2]
4	Contractor ^[1]	Private	CBO	WMDVBE	LIHEAP		
188	NORCO SNR CTR PET RELIEF FUND		x			-	-
189	OC BLACK CHAMBER OF COMMERCE		x			-	-
190	OCCC	x				1	1
191	ONEOC		x			-	-
192	OPERATION GRACE		x			-	-
193	ORNGE CO CONGREGATION COMM ORG		x			-	-
194	OUR COMMUNITY WORKS		x			-	-
195	OUR LADY OF HOPE CATH COMM INC		x			-	-
196	OUR LADY OF LOURDES SCHOOL		x			-	-
197	OXNARD/HUENEME SALVATION ARMY		x			-	-
198	PACIFIC ISLANDER HLTH (PIHP)		x			-	-
199	PACIFIC ASIAN CONSORTIUM EMPLO		x		x	-	-
200	PACIFIC PRIDE FOUNDATION		x			-	-
201	PERRIS COMMUNITY PARTNERSHIP		x			-	-
202	PAVING THE WAY FOUNDATION		x			-	-
203	PIONEER FINANCIAL GROUP CORP.	x				-	-
204	POMONA MINISTRY OF ECONOMICS		x			-	-
205	PRIME TIME SCHOOL		x			-	-
206	PREMIER REALTY		x			-	-
207	PROJECT DVRSN ALT FOR YOUTHS		x			-	-
208	PROTEUS, INC.		x		x	-	-
209	QUINN COMMUNITY OUTREACH CORP.		x			-	-
210	REACH OUT 29		x			-	-
211	REBUILDING TOGETHER CHRISTMAS		x			-	-
212	REDONDO BEACH UNIFIED SCH DIST	x				-	-
213	RESTORE TO HOPE		x			-	-
214	RIALTO CHAMBER OF COMMERCE	x				-	-
215	RIVERSIDE DEPT COMM ACTION		x		x	-	-
216	ROP VIRTUAL ENTERPRISE CLASS		x			-	-
217	RSVP OF SOUTH BAY		x			-	-
218	SALVATION ARMY (SO. CAL DIV)		x			-	-
219	SALVATION ARMY SANTA FE SPRINGS		x			-	-
220	SALVATION ARMY SOUTHEAST CORPS		x			-	-
221	SAMARITAN'S HELPING HAND	x				-	-
222	SAN GRIGORNIO PASS HISP CHAMBE	x				-	-
223	SANTA ANITA FAMILY SERVICE		x			-	-
224	SANTA CLARITA ATHLETIC ASSCTN		x			-	-
225	SANTA CLARITA VLY COMM AGING		x			-	-
226	SANTIAGO COMPOSTELA CATHOLIC		x			-	-
227	SB CNTY SEXUAL ASSAULT SERVICE		x			-	-
228	SEARCH TO INVOLVE FILIPINO		x			-	-
229	SENIOR ADVOCATES OF THE DESERT		x			-	-
230	SERVING PEOPLE IN NEED (SPIN)		x			-	-
231	SGUSD/SAN GABRIEL FAMILY CTR	x				-	-
232	SHARE OUR SELVES		x			-	-
233	SOCIETY OF ST VINCENT DE PAUL		x			-	-
234	SO. ANTELOPE VLY EMERGENCY SVC		x			-	-
235	S COAST CHINESE CULTURAL ASSOC.		x			-	-
236	SMILES FOR SENIORS FOUND.		x			-	-
237	SOMEBODY CARES-- RANCHO CUCAMO		x			-	-
238	SOMEBODY CARES SOUTHLAND		x			-	-
239	SONRISE COMMUNITY OUTREACH INC		x			-	-
240	SOUTHEAST COMMUNITY DEVELOPMEN		x			-	-
241	SOUTHEAST RIOVISTA FAMILY YMCA		x			-	-
242	SOUTHWEST MIN EC DVLP ASSOC.		x			-	-
243	SOWING SEEDS FOR LIFE		x			-	-
244	SPECIAL SVC FOR GROUPS		x			-	-
245	SPIRIT OF THE EAGLE FOUNDATION		x			-	-
246	ST ANNE SCHOOL		x			-	-
247	ST EMYDIUS CHURCH		x			-	-
248	ST FRANCIS MEDICAL CTR HLTH		x			-	-

	A	B	C	D	E	F	G
1	CARE Table 7						
2	Capitation Contractors						
	Through February 2014 - Southern California Edison						
3		Contractor Type				Current Month ^[2]	Year-to-Date ^[2]
4	Contractor ^[1]	(Check one or more if applicable)					
		Private	CBO	WMDVBE	LIHEAP		
249	ST JOSEPH CHURCH		x			-	-
250	ST MARY'S CHURCH		x			-	-
251	ST PIUS V CHURCH		x			-	-
252	ST POLYCORP FAMILY SUPPORT CTR		x			-	-
253	ST VINCENT DE PAUL		x			-	-
254	ST. CLARE CHURCH		x			-	-
255	ST. HILARYS CHURCH ARCHBISHOP		x			-	-
256	ST. MATTHIAS ELEMENTARY SCHOOL	x				-	-
257	STA BARBARA HISP CHMBR OF COM	x				-	-
258	STA BARBARA NGHBORHD CLINICS		x			-	-
259	STOP VIOLENCE INCREASE PEACE		x			-	-
260	SUNSHINE YOUTH SERVICES, INC		x			-	-
261	TELACU RESIDENTIAL MGMT, INC		x			-	-
262	TEMECULA SENIOR CITIZENS CENTE		x			-	-
263	TEMPLO CALVARIO, INC.		x			-	-
264	THAI HEALTH & INFO SVCS		x			-	-
265	THE AL & DOROTHY KEEN CTR		x			-	-
266	THE CAMBODIAN FAMILY		x			-	-
267	THE GREEN TEAM		x			-	-
268	THEODORE ROOSEVELT ELEMENTARY	x				-	-
269	TODEC LEGAL CENTER, INC.		x			-	-
270	TRANSFORMING LIVES INC.		x			-	-
271	TRINITY COMMUNITY OUTREACH		x			-	-
272	TRUEVINE COMMUNITY OUTREACH		x			-	-
273	TULARE EMERGENCY AID COUNCIL		x			-	-
274	UNITED CAMBODIAN COMMUNITY INC		x			-	-
275	UNITED STEEL WKRS OF AM 2018		x			-	-
276	UNITY SHOPPE		x			-	-
277	UP CLOSE PROMOTIONS	x				-	-
278	VENTURA CITY HOUSING AUTHORITY	x				-	-
279	VETERANS IN COMMUNITY SERVICE		x		x	-	-
280	VICTOR VALLEY COMM SVC COUNCIL		x			-	-
281	VICTOR VLY COMM DENTAL SVC PRG		x			-	-
282	VIETNAMESE COMM OF SVC CAL		x			-	-
283	VIETNAMESE COMMUNITY OF OC INC		x			-	-
284	VOICES OF INDIGENOUS PEOPLE		x			-	-
285	VOLUTNEERS OF EAST LOS ANGELES		x			1	1
286	WAKE UP INCORPORATED		x			-	-
287	WALKING SHIELD AM INDIAN SOC		x			-	-
288	WBC ENTERPRISES, LLC		x			-	-
289	WEST ANGELES CDC		x			-	-
290	WESTSIDE COMM SVCS CTR		x			-	-
291	WINNING OUR WORLD		x			-	-
292	WISE SENIOR SERVICES		x			-	-
293	WORLD HARVEST FELLOWSHIP MINIS		x			-	-
294	WRAP FAMILY SERVICES		x			-	-
295	YOUTH EMPL SVC - HARBOR AREA		x			-	-
296	YWCA INTERVALE SENIOR SERVICES		x			-	-
297	TOTAL					223	516
298							
299	^[1] All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.						
300	^[2] Numbers reflect customers that have been placed on the rate YTD. Capitation payments may lag by a month or more depending on when SCE is invoiced by the contractors.						

	A	B	C	D	E	F	G	H	I
1	CARE Table 8								
2	Participants as of Month-End Through February 2014 - Southern California Edison								
3	2013	Gas and Electric	Gas Only	Electric Only	Total	Eligible Households	Penetration	% Change	Total Residential Accounts
4	January			1,324,151	1,324,151	1,499,830	88.3%	0.0%	4,300,023
5	February			1,331,639	1,331,639	1,499,830	88.8%	-0.5%	4,300,023
6	March								
7	April								
8	May								
9	June								
10	July								
11	August								
12	September								
13	October								
14	November								
15	December								
16	YTD			1,331,639	1,331,639	1,499,830	88.8%	-0.50%	4,300,023

	A	B	C	D	E
1	CARE Program Table 9				
2	Expenditures for CHANGES Pilot Through February 2014 - Southern California Edison				
3		Authorized 2013 - 2014 Budget	Current Month Expenses	Expenses Since Jan. 1, 2013	% of 2013 - 2014 Budget Expensed
4	Pilots				
5	CHANGES	\$ 432,000	\$ 18,185	\$ 191,137	44%
6	Total Pilots	\$ 432,000	\$ 18,185	\$ 191,137	44%
7	[1] Represents \$216,000 per year.				

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
1	CARE Table 10 CHANGES One-On-One Customer Assistance Sessions															
2	Reporting Period January 1, 2014 through January 31, 2014															
3	Date ^[3]	CHANGES Participants' self-identified language of preference	Description of the session content identifying service provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues) ^[2]	Description of each contact made with that customer's utility until a solution is reached.	If on CARE, Enter How Initially Enrolled		Number of Enrollments Through CHANGES CBOs' Assistance Confirmed by IOU			Customers Receiving Assistance with Bill Payment Plans (initiated or modified) by the CHANGES CBOs.			Customer Receiving Assistance with Utility Bill Disputes, including bill modification, by the CHANGES CBOs.			Calls to Dedicated 800 # Recorded by IOU ^[1]
4					#	How Enrolled	CARE	FERA	Medical Baseline	#	Dedicated Toll-Free Number Used		#	Dedicated Toll-Free Number Used		
5											1 = Yes 0 = No	Reason 800 # Not Used		1 = Yes 0 = No	Reason 800 # Not Used	
6	1/2/14	Spanish	HEAP/LiHeap Application Assistance Set Up/Change Payment Extension	N/A	1	SCE.com	0	0	0	0	1		0			
7	1/2/14	Vietnamese	HEAP/LiHeap Application Assistance Bill Education Educated on Energy Efficiency/ Conservation	N/A	1	SCE Outreach	0	0	0	0	0	Meeting with client.	0			
8	1/3/14	Korean	Energy Assistance Fund Application	N/A	1	SCE Call Center	0	0	0	0	0	This call was to another company/organization (example: HEAP provider).	0			
9	1/5/14	Spanish	HEAP/LiHeap Application Assistance Educated on Energy Efficiency/ Conservation Set Up/Change Payment Extension Set Up/Change Payment Plan Stop Disconnection	N/A	1	SCE Outreach	0	0	0	0	1		0			
10	1/6/14	Spanish	HEAP/LiHeap Application Assistance Educated on Energy Efficiency/ Conservation Set Up/Change Payment Plan Stop Disconnection	N/A	1	Direct Mail	0	0	0	0	1		0			
11	1/6/14	Vietnamese	HEAP/LiHeap Application Assistance Educated on Avoiding Disconnection Bill Education	N/A	1	SCE Call Center	0	0	0	0	0	Meeting with client.	0			
12	1/9/14	Spanish	Educated on Energy Efficiency/ Conservation Set Up/Change Payment Plan	N/A	1	SCE Outreach	0	0	0	1	1		0			

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
1	CARE Table 10 CHANGES One-On-One Customer Assistance Sessions															
2	Reporting Period January 1, 2014 through January 31, 2014															
3	Date ^[3]	CHANGES Participants' self-identified language of preference	Description of the session content identifying service provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues) ^[2]	Description of each contact made with that customer's utility until a solution is reached.	If on CARE, Enter How Initially Enrolled		Number of Enrollments Through CHANGES CBOs' Assistance Confirmed by IOU			Customers Receiving Assistance with Bill Payment Plans (initiated or modified) by the CHANGES CBOs.			Customer Receiving Assistance with Utility Bill Disputes, including bill modification, by the CHANGES CBOs.			Calls to Dedicated 800 # Recorded by IOU ^[1]
4					#	How Enrolled	CARE	FERA	Medical Baseline	#	Dedicated Toll-Free Number Used		#	Dedicated Toll-Free Number Used		
5											1 = Yes 0 = No	Reason 800 # Not Used		1 = Yes 0 = No	Reason 800 # Not Used	
13	1/9/14	Spanish	Educated on Energy Efficiency/ Conservation Set Up/Change Payment Plan Stop Disconnection	N/A	1	External Data Sharing	0	0	0	1	1		0			
14	1/10/14	Spanish	HEAP/LiHeap Application Assistance	N/A	0	Direct Mail	0	0	0	0	0	Meeting with client.	0			
15	1/13/14	Spanish	Educated on CARE/FERA Educated on Energy Efficiency/ Conservation	N/A	1	Direct Mail	0	0	0	0	1		0			
16	1/13/14	Spanish	HEAP/LiHeap Application Assistance Educated on Energy Efficiency/ Conservation Set Up/Change Payment Extension Set Up/Change Payment Plan Stop Disconnection	N/A	1	SCE Call Center	0	0	0	0	1		0			
17	1/15/14	Vietnamese	HEAP/LiHeap Application Assistance	N/A	1	SCE Call Center	0	0	0	0	0	Meeting with client.	0			
18	1/15/14	Spanish	HEAP/LiHeap Application Assistance Set Up/Change Payment Extension	N/A	1	SCE Call Center	0	0	0	1	1		0			
19	1/17/14	Vietnamese	HEAP/LiHeap Application Assistance Educated on Avoiding Disconnection Bill Education	N/A	0	N/A	0	0	0	0	0	Meeting with client.	0			
20	1/17/14	Vietnamese	HEAP/LiHeap Application Assistance Bill Education Educated on Energy Efficiency/ Conservation	N/A	1	SCE Call Center	0	0	0	0	0	Meeting with client.	0			
21	1/20/14	Vietnamese	HEAP/LiHeap Application Assistance Educated on Energy Efficiency/ Conservation	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	Meeting with client.	N/A			
22	1/22/14	Spanish	Set Up/Change Payment Plan	N/A	1	SCE Call Center	0	0	0	1	1		0			

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
1	CARE Table 10 CHANGES One-On-One Customer Assistance Sessions															
2	Reporting Period January 1, 2014 through January 31, 2014															
3	Date ^[3]	CHANGES Participants' self-identified language of preference	Description of the session content identifying service provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues) ^[2]	Description of each contact made with that customer's utility until a solution is reached.	If on CARE, Enter How Initially Enrolled		Number of Enrollments Through CHANGES CBOs' Assistance Confirmed by IOU			Customers Receiving Assistance with Bill Payment Plans (initiated or modified) by the CHANGES CBOs.			Customer Receiving Assistance with Utility Bill Disputes, including bill modification, by the CHANGES CBOs.		Calls to Dedicated 800 # Recorded by IOU ^[1]	
4					#	How Enrolled	CARE	FERA	Medical Baseline	#	Dedicated Toll-Free Number Used		#	Dedicated Toll-Free Number Used		
5											1 = Yes 0 = No	Reason 800 # Not Used		1 = Yes 0 = No		Reason 800 # Not Used
23	1/23/14	English	HEAP/LiHeap Application Assistance	N/A	1	SCE Outreach	0	0	0	0	0	Meeting with client.	0			
24	1/23/14	Spanish	Educated on Energy Efficiency/ Conservation Set Up/Change Payment Plan	N/A	1	SCE Outreach	0	0	0	1	1		0			
25	1/27/14	Thai	Set Up/Change Payment Extension Stop Disconnection	N/A	0	N/A	0	0	0	1	1		0			
26	1/28/14	Spanish	Educated on CARE/FERA Educated on Energy Efficiency/ Conservation Educated on Energy Assistance Programs	N/A	1	SCE Outreach	0	0	0	0	1		0			
27	1/28/14	Vietnamese	HEAP/LiHeap Application Assistance Bill Education Educated on Energy Efficiency/ Conservation	N/A	1	SCE Outreach	0	0	0	0	0	Meeting with client.	0			
28	Current Month Total				18		0	0	0	6			0			14
29	Year-to-Date Total				18		0	0	0	6			0			14
30	[1] Total calls placed to 800# recorded by SCE from January 1, 2014 through January 31, 2014 is 14. Data on calls per each one-on-one session not available.															
31	[2] Column C data was provided by CHANGES contractor, Self Help for the Elderly, via CSID. This table was edited and reformatted from its original version in order to have a more consistent appearance and format with existing SCE tables.															
32	[3] Dates listed are one-on-one case open dates as provided by CHANGES contractor. Dates do not necessarily coincide with the date of the session.															
33	[4] Row 21 has an account number that needs to be validated by CHANGES contractor.															
34	[5] Calls to the dedicated toll-free number for Rows 6, 9, and 10 could not be confirmed.															

	A	B	C	D	E	F	G
1	CARE Table 11 CHANGES Group Customer Assistance Sessions^[2]						
2	Reporting Period January 1, 2014 through January 31, 2014						
3			Description of Service Provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues)	Session Logistics			
4	Date	Session Language		# of Sessions	Length ^[1] (Hours)	Number of Attendees	Description of Information / Literature Provided
5	Not Available	Tagalog	Understanding Your Bill	2	0.5	20	Not Available
6	Not Available	Not Available	Energy Conservation	1	0.5	20	Not Available
7	Not Available	Vietnamese	CARE/FERA and Other	1	0.5	2	Not Available
8	Not Available	Spanish	CARE/FERA and Other	1	0.5	27	Not Available
9	Not Available	Arabic	CARE/FERA and Other	1	0.5	2	Not Available
10	Not Available	Bengali	CARE/FERA and Other	1	0.5	2	Not Available
11	Not Available	Farsi	CARE/FERA and Other	1	0.5	6	Not Available
12	Not Available	Cantonese	CARE/FERA and Other	1	0.5	10	Not Available
13	Not Available	Japanese	CARE/FERA and Other	1	0.5	52	Not Available
14	Not Available	English	CARE/FERA and Other	1	0.5	3	Not Available
15	Current Month Total			11		144	
16	Year-to-Date			11		144	
17							
18	[1] Contractor states all sessions at least 30 minutes.						
19	[2] This table was provided by CHANGES contractor, Self Help for the Elderly, via CSID. This table was edited and reformatted from its original version in order to have a more consistent appearance and format with existing SCE tables.						
20							