

December 22, 2005

Docket Clerk
California Public Utilities Commission
505 Van Ness Avenue
San Francisco, California 94102

RE: R.04-01-006

Dear Docket Clerk:

Enclosed for filing with the Commission are the original and five copies of the **SOUTHERN CALIFORNIA EDISON COMPANY'S (U 338-E) COMPLIANCE FILING PURSUANT TO ORDERING PARAGRAPH 33 OF D.05-04-052** in the above-referenced proceeding.

We request that a copy of this document be file-stamped and returned for our records. A self-addressed, stamped envelope is enclosed for your convenience.

Your courtesy in this matter is appreciated.

Very truly yours,

Stacie Schaffer

NEC:asLAW-#1256041

Enclosures

cc: All Parties of Record
(U 338-E)

**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE
STATE OF CALIFORNIA**

Order Instituting Rulemaking on the
Commission's Proposed Policies and Programs
Governing Post-2003 Low-Income Assistance
Programs.

And Related Matters

R.04-01-006
(Filed January 8, 2004)

Application 04-06-038
Application 04-07-002
Application 04-07-010
Application 04-07-011
Application 04-07-012
Application 04-07-013
Application 04-07-014
Application 04-07-015
Application 04-07-020
Application 04-07-027
Application 04-07-050

**SOUTHERN CALIFORNIA EDISON COMPANY'S (U 338-E) COMPLIANCE FILING
PURSUANT TO ORDERING PARAGRAPH 33 OF D.05-04-052**

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Dated: **December 22, 2005**

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**SOUTHERN CALIFORNIA EDISON COMPANY'S (U 338-E) COMPLIANCE FILING
PURSUANT TO ORDERING PARAGRAPH 33 OF D.05-04-052**

Pursuant to Ordering Paragraph 33 of Decision 05-04-052, Southern California Edison Company ("SCE") hereby submits this compliance filing. This filing shows the number of SCE CARE employees from the date of filing A.04-07-012 (July 1, 2004) through the end of 2005. This filing also summarizes the equipment purchases, IT upgrades, and IT enhancements made by SCE for the CARE program during the period of August 2004 to December 2005.

Ordering Paragraph 33 states that "SCE shall document that it actually hires the new employees and installs the planned new computer equipment and upgrades it has budgeted for in its CARE administrative budget. During 2005, but in no event after the end of the year, SCE shall make a compliance filing documenting its new hires and computer upgrades once these processes are near completion." In compliance with Ordering Paragraph 33, SCE reports the following:

A. CARE Employees

As reflected in Attachment 1 (attached hereto), at the time SCE filed A.04-07-012, SCE's CARE operational staff was budgeted for 4 employees. At the end of July 2004, SCE added 2 new FERA employees. In January 2005, as a result of a less than expected FERA workload, 1 of the FERA employees was reassigned to the CARE group, increasing that group to 5. In July 2005, SCE added a 6th individual to the CARE group through SCE's "Back to Work Program". During November 2005, a 7th employee was added to the CARE group also through the "Back to Work Program". In addition to the SCE employees working on CARE, SCE also hires supplemental employees to assist with the workload as necessary. The number of supplemental employees per month has varied from 9-15 during the 2004-2005 period.

B. Equipment Purchases

SCE had intended to purchase the following equipment in 2005: (1) Barcoding and scanning equipment to permit faster processing of CARE applications; (2) Printer capable of producing two-sided letters in English and a foreign language to correspond with a customer's language of preference, (3) High-speed letter opener; and (4) Letter folder.

However, the identification of equipment, development of appropriate software, and programming capability with SCE's current system was more complex than anticipated with respect to items 1 and 2 listed above. Therefore, SCE does not anticipate completing the purchase of barcoding and scanning equipment or a printer capable of printing two-sided documents in two languages until 2006.

SCE did acquire items 3 and 4 listed above in 2005 for a total cost of \$4,216.26. The invoice reflecting the purchase of a high speed letter opener and a letter folder is attached hereto as Attachment 2.

C. Information Technology Upgrades and Enhancements

As reflected in Attachment 3 (attached hereto), from August 2004 through November 2005, SCE spent \$235,324.85¹ in CARE-specific IT upgrades and enhancements. For instance, over \$59,000 was spent on IT multi-lingual correspondence enhancements and over \$64,000 was spent on IT auto enrollment and data sharing upgrades.²

Respectfully submitted,

MICHAEL D. MONTOYA
LARRY R. COPE
STACIE SCHAFFER

By: [Stacie Schaffer](#)

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December 22, 2005

¹ This figure does not include maintenance or other operational IT costs.

² \$4,199,000 was budgeted for SCE's CARE program in 2005. Through November 2005, SCE has expended approximately \$3,135,777 of this amount on its CARE program. SCE anticipates that its CARE costs will increase in December 2005 due to D.05-10-044 (the winter initiative decision, wherein, among other things, CARE eligibility was increased to 200% of the Federal Poverty Guidelines and telephone enrollment and recertification was approved). If there are any remaining funds at the end of 2005, SCE will carry them forward to the next program year. (See Ordering Paragraph 11 of Opinion Approving 2006-2007 Low Income Programs and Funding for the Larger Energy Utilities and Approving New Low Income Energy Efficiency Program Measures for 2006.)

SCE CARE Department Employees - 2004 and 2005

	Employees	
2004		
Jan	4	
Feb	4	
Mar	4	
Apr	4	
May	4	
Jun	4	
Jul	4	2 new hires assigned to FERA (CARE 4, FERA 2)
Aug	4	
Sep	4	
Oct	4	
Nov	4	
Dec	4	
2005		
Jan	5	1 FERA reassigned to CARE (CARE 5, FERA 1)
Feb	5	
Mar	5	
Apr	5	
May	5	
Jun	5	
Jul	6	Note 1
Aug	6	
Sep	6	
Oct	6	
Nov	7	Note 2
Dec	7	

Note 1 Administrative Assistant 2 added through the "Back to Work Program" and paid for by SCE's Disability Management Group for the first 12 months.

Note 2 Accounting Assistant 2 added through the "Back to Work Program."

Note 3 SCE also hires supplemental employees based on workload. The number of supplemental employees varies from 9 to 15 per month.



Corporate 3308 West Warner Avenue
Facilities Santa Ana, CA 92704-5317

Mailing P.O. Box 8709
Address Fountain Valley, CA 92728-8709

Website <http://www.lynde-ordway.com>
E-Mail sales@lynde-ordway.com

Telephone 714-957-1311
Fax 714-433-2166
Toll Free 800-762-7057

Fed. ID# 95-2496255

Invoice 115146
Invoice Date 11/29/05

Attachment 2

Bill To:

Southern California Edison (SCE#32)
Attn: Sheila Lee, GO3, 2nd.FI
2131 Walnut Grove Ave.
Rosemead, CA 91770
628-302-4631

Ship To:

Southern California Edison
Attn: Sue Nothels
9500 Cleveland Avenue
Rancho Cucamonga, CA 91730
909-942-8398

Customer	Ship Via	FOB	Terms	
SCE#32	Best Way	Origin	Net 15 Days	
Quantity	Order No.	Item Description	Unit Price	Ext. Price
1	0	MY-62001 Letter Opener, High-Speed, Tray included Serial No. 25711	EA 1918.00 Y	1918.00
1	0	MY-1701 Autofolder, Electronic*05J Serial No. 1439	EA 1995.00 Y	1995.00
1	0	SHIPUPS/BROWN Ground Service - No Charge * Tracking #1Z89X0590352024087, 1Z89X0590352909934 *	68.77 100.000 N	0.00

IMPORTANT - This is a conditional sales contract with respect to all merchandise herein described and covered, unless full payment therefor is made concurrently. Otherwise full and complete title to all such property shall remain in and with Lynde-Ordway Co., Inc. until such time as full and complete payment has been made. Title shall pass at that time to purchaser. Property is subject to repossession without notice or legal proceedings in the event that unpaid balance is not remitted promptly when due. Cancellation of any part of this order must be approved by an officer of Lynde-Ordway Co., Inc. and will be subject to a minimum cancellation charge of 25 percent of all items being cancelled.

Nontaxable Subtotal	0.00
Taxable Subtotal	3913.00
Tax (7.750%)	303.26
Total Invoice	4216.26

CARE PROGRAM I.T. SYSTEM ENHANCEMENTS		
ACCTG PERIOD	PROJECT DESCRIPTION	RECORDED COSTS
2004 AUG - DEC	CARE Recert/Verif Drop Off & Reenroll Report	\$5,401.96
2004 AUG - DEC	CARE Verification Follow Up Letter and Report	\$7,018.49
2004 AUG - DEC	The Gas Company Auto Enroll	\$40,121.98
2004 AUG - DEC	CARE CARE Multilingual Correspondence - Spanish Letters	\$27,010.56
2004 AUG - DEC	SPACE Program: Auto Enrollment	\$4,365.38
2004 AUG - DEC Total		\$83,918.37
2005	CARE Multilingual Correspondence - Asian Letters	\$4,227.89
2005	CARE Verif Report - Break out of Verificiation Types	\$2,649.40
2005	Catalina Gas CARE Residential Rate	\$83,117.38
2005	IQP Screen Merge Project	\$7,430.59
2005	CARE:Southwest Gas FTP Data Sharing	\$24,501.55
2005	CARE Recert Application Barcode	\$137.03
2005	CARE Application Personalization	\$1,360.39
2005	CARE CARE Mult Lingual Correspondence - Spanish Letters	\$27,982.25
2005 Total		\$157,405.48
Grand Total		\$265,324.85

Recorded costs as of 11/30/05

Report Date: 12/14/05

CERTIFICATE OF SERVICE

I hereby certify that, pursuant to the Commission's Rules of Practice and Procedure, I have this day served a true copy of SOUTHERN CALIFORNIA EDISON COMPANY'S (U 338-E) COMPLIANCE FILING PURSUANT TO ORDERING PARAGRAPH 33 OF D.05-04-052 on all parties identified on the attached service list(s). Service was effected by one or more means indicated below:

- Transmitting the copies via e-mail to all parties who have provided an e-mail address. First class mail will be used if electronic service cannot be effectuated.
- Placing the copies in sealed envelopes and causing such envelopes to be delivered by hand or by overnight courier to the offices of the Commission or other addressee(s).
- Placing copies in properly addressed sealed envelopes and depositing such copies in the United States mail with first-class postage prepaid to all parties.
- Directing Prographics to place the copies in properly addressed sealed envelopes and to deposit such envelopes in the United States mail with first-class postage prepaid to all parties.

Executed this **22nd day of December, 2005**, at Rosemead, California.

Katherine Hernandez
Project Analyst
SOUTHERN CALIFORNIA EDISON COMPANY

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Rosemead, California 91770