

**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE
STATE OF CALIFORNIA**

Application of Southern California Edison
Company (U 338-E) for Approval of its Energy
Savings Assistance and California Alternate
Rates for Energy Programs and Budgets for
Program Years 2015-2017.

And Related Matters

Application 14-11-007
(Filed November 18, 2014)

A.14-11-009

A.14-11-010

A.14-11-011

**MONTHLY REPORT OF SOUTHERN CALIFORNIA EDISON COMPANY (U 338-E)
ON LOW INCOME ASSISTANCE PROGRAMS FOR AUGUST 2018**

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Dated: September 21, 2018

Attachment

ESA and CARE Program Report

**Southern California Edison Company's (SCE)
Energy Savings Assistance (ESA) Program
and
California Alternate Rate for Energy (CARE)
Program Monthly Report
August 2018**

LOW INCOME ASSISTANCE PROGRAMS MONTHLY REPORT

TABLE OF CONTENTS

Title	Page
1. Energy Savings Assistance Program Executive Summary	1
1.1. Energy Savings Assistance (formerly referred to as Low Income Energy Efficiency or LIEE) Program Overview	1
1.2. Whole Neighborhood Approach Evaluation	1
1.3. Energy Savings Assistance Program Customer Outreach and Enrollment Update.....	2
1.4. Leveraging Success Evaluation, Including CSD.....	2
1.5. Workforce Education & Training	2
2. California Alternate Rates for Energy (CARE) Executive Summary	3
2.1. CARE Program Summary	3
2.2. Outreach.....	4
2.3. Recertification Complaints.....	6
Appendix A: Energy Savings Assistance Program and CARE Tables.....	7

LOW INCOME ASSISTANCE PROGRAMS MONTHLY REPORT

1. Energy Savings Assistance Program Executive Summary

1.1. Energy Savings Assistance (formerly referred to as Low Income Energy Efficiency or LIEE) Program Overview

1.1.1. Provide a summary of the Energy Savings Assistance Program elements as approved in Decision (D.) 16-11-022 and as modified by D.17-12-009:

Program Summary for Month			
2018	Authorized / Planning Assumptions ¹	Year-to-Date Actual	%
Budget	\$61,919,683	\$43,576,825	70%
Homes Treated	93,251	58,671	63%
kWh Saved	30,800,000	30,416,592	99%
kW Demand Reduced	N/A	4,089	N/A
Therms Saved	N/A	N/A	N/A

[1] Resolution E-4885 approving SCE's Authorized CARE and ESA Programs Conforming AL 3585-E and Supplemental AL 3585-E-A filed in compliance with D.16-11-022. Total authorized budget in 2018 is \$79,106,455; the total amount captured in ESA Table 1 is \$61,919,683, which excludes the total authorized unspent funds of \$17,186,772 captured in ESA Table 1A.

1.2. Whole Neighborhood Approach Evaluation

1.2.1. Provide a summary of the geographic and customer segmentation strategy employed (i.e., tools and analysis used to segment “neighborhoods,” how neighborhoods are segmented and how this information is communicated to the contractor/CBO).

During the month of August, SCE continued to increase its efforts to contact customers to enroll them in the ESA program. SCE contacts customers receiving the CARE rate discount to enroll them in the ESA program. Each letter provides customers with the name and contact phone number for their local SCE ESA program contractor, allowing contractors to directly receive information for interested customers. This streamlined process creates efficiencies for both customer and contractor.

This past month, SCE mailed nearly 72,000 letters to these CARE customers who have not yet participated in the ESA program in various counties of SCE's service territory. The mailer also provides information on energy-saving benefits, available ESA program measures, and incorporates a link to the ESA program page on SCE.com.

1.3. Energy Savings Assistance Program Customer Outreach and Enrollment Update

1.3.1. Provide a summary of the Energy Savings Assistance program outreach and enrollment strategies deployed this month.

SCE's ESA contractors continue to enroll customers through tablet PCs (aka paperless enrollment) during the assessment process resulting in streamlined and expedited enrollments. The tablet PC eliminates the need for paper copies ensuring protection of customer data and helping protect the environment. In August, there were 246 assessors, representing 22 contractors utilizing the paperless enrollment process, enrolling 8,046 households.

ESA Multifamily Common Area Measures Initiative is expected to roll-out in Q4 and utilize new efforts targeting properties with potentially higher concentration of low income customers. SCE is testing the program database enhancements to ensure there is a method to track and report multifamily projects. Additionally, SCE is developing an ESA Program flyer that focuses on the multifamily segment and the benefits to property owners/managers. The flyer is expected be available during the upcoming Southern California Association of Non Profit Housing annual conference in September.

1.4. Leveraging Success Evaluation, Including CSD

1.4.1. Please provide a status of the leveraging effort with CSD. What new steps or programs have been implemented? What was the result in terms of new enrollments?

For several years, SCE has provided refrigerators to contractors for installation through the Low Income Home Energy Assistance Program (LIHEAP) at no cost. SCE believes this approach enables contractors to utilize measures and services from both LIHEAP and the ESA Program to better serve SCE's customers.

SCE continues to work with the California Department of Community Services and Development (CSD) to complete contract and agreement terms necessary to leverage the ESA program funds with the Multifamily Low-Income Weatherization Program (MF LIWP).

1.5. Workforce Education & Training

1.5.1. Please summarize efforts to improve and expand Energy Savings Assistance Program workforce education and training. Describe steps taken to hire and train low

income workers and how such efforts differ from prior program years.

In August, SCE’s contractors continued to conduct self-guided training to new staff on the policies and procedures associated with ESA home assessment. The training provides participants with comprehensive instruction on income documentation, customer and measure eligibility, and hands-on exercises, plus an extensive discussion of energy education-related topics and demonstrations used to gauge the participants’ understanding of the material. SCE conducts bi-weekly testing for prospective program representatives which they must pass prior to being authorized to conduct a home assessment. This month SCE tested 12 prospective representatives.

SCE contracts with a mixture of local private contractors (LPCs), community-based organizations (CBOs) and faith-based organizations (FBOs) to provide ESA program services. The organizations, many of which are in low-income and disadvantaged communities, have provided 734 jobs that support SCE’s ESA Program, including executive, clerical and other ancillary positions. In August, fifteen (15) new jobs were added.

**2. California Alternate Rates for Energy (CARE)
Executive Summary**

2.1. CARE Program Summary

2.1.1. Please provide CARE program summary costs

CARE Budget Categories	Authorized Budget	Expenses Year-to-Date	% of 2018 Budget Spent
Outreach	\$2,684,843	\$1,976,740	74%
Processing / Certification Re-certification ¹	\$1,150,402	\$713,956	62%
Post Enrollment Verification (PEV) ¹	\$348,310	\$616,988	177%
IT Programming	\$1,150,000	\$350,128	30%
Cooling Centers	\$43,264	\$11,188	26%
Pilot (CHANGES)	\$525,000	\$168,491	32%
Studies	\$0	\$0	0%
Regulatory Compliance	\$281,800	\$245,559	87%
General Administration	\$684,009	\$424,995	62%
CPUC Energy Division Staff	\$140,000	\$59,294	42%
Total Expenses	\$7,007,628	\$4,567,340	65%
Subsidies and Benefits	\$482,397,449	\$259,637,506	54%
Total Program Costs & Discounts	\$489,405,077	\$264,204,846	54%

2.1.2. Please provide the CARE program penetration rate to date

CARE Penetration		
Participants	Estimated Eligible Participants	Year-to-Date Penetration Rate
1,243,471	1,422,225	87.4%

2.2. Outreach

2.2.1. Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

California Alternate Rates for Energy (CARE) and Family Electric Rate Assistance (FERA) outreach efforts and communications to SCE's in-language and underpenetrated areas continue to be a priority. SCE's CARE/FERA programs partner with internal departments such as Local Public Affairs (LPA), Consumer Affairs, Marketing, Corporate Communications, Strategic Engagement, Business Solutions, and the Mobile Energy Unit (MEU), and various chambers, foundations, faith-based and community-based organizations in outreach activities that target SCE's hard-to-reach customer base.

When appropriate, SCE's Customer Contact Center (CCC) continues to utilize the online enrollment application at sce.com to directly enroll customers in the CARE Program during incoming calls. If requested, the Customer Service Representative may alternately send a paper Rate Discount Application to the customer. During the month of August, SCE enrolled 10,930 eligible customers through CCC outreach efforts including web, phone, and mail-in enrollments.

The CARE/FERA Capitation Fee Program team is continuing its efforts to engage existing Capitation agencies while strategically registering additional contractors to overcome enrollment barriers, including language, culture, and special needs, to enroll the hardest-to-reach customers. Because of these efforts, the Capitation Fee Program continues to show enrollments from agencies previously inactive.

In August, capitation contractors and outbound calling efforts successfully enrolled 87 new customers in the CARE Program. Current and ongoing campaign strategies and efforts include:

- Leveraging events sponsored by communities and cultural celebrations to reach populations that may be eligible to enroll in the CARE Program.
- Partnering with SCE personnel to leverage existing SCE relationships with FBOs, CBOs, and local governments.

- Utilizing existing channels to develop creative approaches for agencies to conduct CARE/FERA outreach, including community-based outreach events and fairs.

Last month, SCE participated in 12 community/outreach activities ranging from block parties and summer concerts to homebuyer workshops and community events. Nearly 1,600 residents could learn about our low income programs, and other energy efficiency programs available to them.

Event Date	Event Name	Location	Estimated Customer Interactions
8/1	ReadyOntario Emergency Preparedness Expo	Ontario	60
8/2	Smart Homebuyer Workshop	Long Beach	10
8/4	41st Assembly District Community Resource Fair and Block Party	Pasadena	160
8/7	National Night Out	Seal Beach	100
8/7	National Night Out	San Fernando	270
8/8	Norwalk Summer Concert	Norwalk	200
8/11	Super Senior Saturday	Buena Park	300
8/11	Community Connect	Lakewood	30
8/18	Wings Over Camarillo	Camarillo	230
8/18	Community Health & Wellness	Long Beach	70

Event Date	Event Name	Location	Estimated Customer Interactions
8/23	Smart Homebuyer Workshop	Long Beach	20
8/23	FACCOC 10th Annual Green Expo	Garden Grove	150

2.2.2. Describe the efforts taken to reach and coordinate the CARE program with other related low income programs to reach eligible customers.

SCE enrolls new CARE customers through the Energy Assistance Fund (EAF), a program that provides utility payment assistance through voluntary customer, employee, and SCE shareholder donations. In August, 54 households receiving EAF funding were enrolled directly in CARE.

SCE coordinates CARE enrollment with other income-qualified programs, such as ESA, LIHEAP, and other low income-qualified programs offered through SoCalGas and certain water utilities. ESA participants are automatically enrolled in CARE each month, and LIHEAP participants are automatically enrolled in CARE quarterly. In August, SCE enrolled 4,729 eligible customers in CARE through data sharing with LIHEAP, ESA, SoCalGas, and water utilities. The CARE Program continuously integrates its efforts and messaging with the ESA Program at all outreach events, communications, and marketing campaigns.

2.3. Recertification Complaints

In August SCE received one Recertification complaint:

On August 8, 2018, SCE Consumer Affairs contacted an upset customer to address customer’s concern about being removed from the CARE discount rate in late 2017 for failure to respond to several Recertification requests. The customer had previously contacted SCE in May 2018 and was offered reinstatement into the program, but he refused at that time. After the August 8 call with Consumer Affairs, the customer re-applied for the CARE program and began receiving the discounted rate as of July 25, 2018.

Appendix A: Energy Savings Assistance Program and CARE Tables

Program	Table	Title
Energy Savings Assistance Program – Intensified Efforts in Response to the Aliso Canyon Natural Gas Leak Emergency	Table 1	Intensified ESA Activity in the Impacted Area Pursuant to D.16-04-040
Energy Savings Assistance Program	Table 1	Energy Savings Assistance Program Expenses
Energy Savings Assistance Program	Table 1A	Expenses Funded From 2009-2016 Unspent ESA Program Funds
Energy Savings Assistance Program	Table 2, 2A & 2B	Expenses and Energy Savings by Measures Installed
Energy Savings Assistance Program	Table 3	Average Bill Savings per Treated Home
Energy Savings Assistance Program	Table 4A	Homes Treated
Energy Savings Assistance Program	Table 4B	Homes Unwilling/Unable to Participate
Energy Savings Assistance Program	Table 5	Customer Summary
Energy Savings Assistance Program	Table 6	Expenditures for Pilots and Studies
Energy Savings Assistance Program	Table 7	Measures (Refrigerators and In Home Energy Education)
CARE	Table 1	CARE Program Expenses
CARE	Table 2	CARE Enrollment, Recertification, Attrition, and Penetration
CARE	Table 3A&B	CARE Post-Enrollment Verification Results
CARE	Table 4	CARE Self-Certification and Re-Certification Applications
CARE	Table 5	Enrollment by County
CARE	Table 6	Recertification Results
CARE	Table 7	Capitation Contractors
CARE	Table 8	Participants as of Month End
CARE	Table 9	CHANGES Expenditures

CARE	Table 10	CHANGES One-On-One Assistance Reporting Period February 2018
CARE	Table 11	CHANGES Group Assistance Sessions November through January 2018

Table 1: Intensified ESA Activity in the Impacted Area Pursuant to D.16-04-040

Reporting Month/Year – August 2018			
1. Total Homes Eligible:		1,322,388	
2. Total Homes Visited in Aliso Canyon Territory:		182,721	
2a. “Go-Back” Homes:		119,920	
2b. First Touch Homes:		63,431	
3. Percent of treated homes prioritized due to “High Usage”:		1.6%	
4. Percent of treated “Multi-Family” units prioritized:		33.2%	
5. Percent of homes jointly treated by SCE and SoCalGas:		47.2%	
6. Average Per Home Savings for Homes Treated as a result of suspended program rules:		265 kWh / 0.04 kW	
7. Number of homes in the pipeline:		2,348	
8. Installed Measures by SoCalGas		9. Installed Measures by SCE	
HE Clothes Washers:	N/A	CFLs:	416,575
Water Heater Blankets:	N/A	Fluorescent Torchiere Lamps:	10,333
Low Flow Showerheads	N/A	LED A-Lamps:	424,833
Water Heater Pipe Insulation:	N/A	LED Torchiere Lamps	14,659
Faucet Aerator:	N/A	Smart Power Strips:	121,015
Thermostatic Shower Valve:	N/A	Energy Education	139,239
Air Sealing/Envelope:	N/A	Refrigerator Replacement:	21,448
Attic Insulation:	N/A	Room A/C Replacement:	673
Duct Testing & Sealing:	N/A	Evaporative Cooler Installation:	13,268
Furnace Clean & Tune:	N/A	Pool Pump Replacement:	2,831
		Central A/C & Heat Pump Replacement:	0
Therms Saved:	N/A	kWh Saved:	48,418,304
		kW Saved:	6,721
Total Expenses:	N/A	Total Expenses:	\$106,804,039

10. SCE and SoCalGas are to prioritize near-term electric and natural gas savings respectively.

- a. Which measures have been identified as providing the highest near-term savings, and how are they being prioritized?**

SCE has identified refrigerator replacements and pool pump replacements as “Go Back” targets due to their large near term, and enduring long term, energy savings. SCE analyzed data from assessed homes that did not previously qualify for replacement of these measures to identify homes most likely to qualify for replacement of these two high impact and cost-effective measures.

11. SCE and SoCalGas should target a minimum average energy savings increase of 10 percent in the affected region as compared to pre-emergency savings for the duration of the emergency time period.

- a. Please provide your methodology for establishing pre-emergency baselines and comparing average energy savings achieved in the affected regions indicate and whether any automated measurement and verification tools are being utilized or considered.**

A pre-emergency baseline was established from the 2015 program year. The 2015 total kWh and kW savings in the affected region was divided by 12 to obtain an average monthly savings number of 704,000 kWh and 97kW. From this baseline, the monthly savings goal in the Aliso Canyon area will be approximately 774,000 kWh and 107 kW. The estimated monthly targets are based on previous metered consumption analysis of an average treated home.

SCE may validate the achieved savings using a bill comparison methodology as is consistently used for the ESA program for all IOUs. The pre- and post-treatment comparison of AMI consumption data for treated homes is based on the standard metered data-based measurement and verification protocols for measuring savings for ESA treated homes. The validation of achieved savings may use a combination of automated metered consumption and/or planned impact evaluation depending on the timing of data needs. The needed lag in metered consumption data analysis necessitates use of existing estimates for the required monthly reporting of program accomplishments.

- b. Please also discuss your progress in achieving the 10 percent savings increase.** Since April 28, 2016, 48,418,304 kWh and 6,721 kW have been saved in the Aliso Canyon area, for an average of 1,729,225 kWh and 240 kW per month, which continues to exceed the 10 percent savings.

12. SCE's and SoCalGas' suspension of the "3MM" and "Go-Back" rules should help capture significant savings of at least 4 and 3 percent respectively on average.

- a. Please provide your methodology for calculating average kWh saved for homes made eligible through the aforementioned rule-suspensions and indicate whether any automated measurement and verification tools are being utilized or considered.**

SCE has determined 501 kWh per month baseline kWh usage of homes in the impacted area by averaging a sample of homes on CARE in Los Angeles, Orange, Riverside, San Bernardino, and Ventura counties, an area which approximates the impacted area. SCE will strive to attain 4% savings over this baseline, while still providing *all* eligible and feasible measures to qualified homes in the identified impacted area.

See response to #11a above regarding automated measurement and verification tools.

13. SCE and SoCalGas should provide the treatment of the most energy-intensive single- and multi-family properties and target high energy using households first.

- a. Please explain your strategy and progress identifying and targeting multi-family and high-usage homes.**

SCE continues to leverage information determined via the CARE High Usage Verification process to identify and target energy intensive single-family, multi-family and mobile home households in the impacted area. Letters are sent to customers with the name and contact phone number for their local-area ESA program contractor, allowing interested customers to receive program information and a more direct ESA enrollment. Approximately 2% of the homes treated in Aliso Canyon area are CARE high usage customers.

14. SCE and SoCalGas are to leverage program offerings outside of the ESA Program portfolio that could also achieve energy savings (such as demand response or deployment of solar thermal water heaters).

- a. Please discuss your strategy for encouraging customer participation in other demand response programs.**

The CSI Thermal program had low participation rates and no longer has funding. SCE has ceased marketing the program.

In addition, SCE's contractor's Program Representatives continue to review the ESA Program Customer Energy Education and Resource Guide with each program enrollee at time of in-home enrollment. This Energy Education focuses on no-cost actions these low income customers can take to save energy and reduce their bills. Included in this education is instruction on how to sign up for My Account, which provides them with additional time and money savings tools and opportunities to participate in residential energy efficiency rebate programs.

Energy Savings Assistance Program Table 1 - Expenses

Southern California Edison

Through August 2018

ESA Program:	Authorized Budget [1]			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
Energy Efficiency												
Appliances	\$20,600,293		\$20,600,293	\$ 1,060,760		\$1,060,760	\$ 9,492,393		\$ 9,492,393	46%		46%
Domestic Hot Water	\$ 29,612		\$ 29,612	\$ 909		\$ 909	\$ 7,051		\$ 7,051	24%		24%
Enclosure	\$ 206,446		\$ 206,446	\$ 3,035		\$ 3,035	\$ 28,658		\$ 28,658	14%		14%
HVAC	\$23,701,595		\$23,701,595	\$ 2,004,428		\$2,004,428	\$16,947,353		\$16,947,353	72%		72%
Maintenance	\$ 96,417		\$ 96,417	\$ -		\$ -	\$ -		\$ -	0%		0%
Lighting	\$ 1,929,586		\$ 1,929,586	\$ 605,236		\$ 605,236	\$ 3,992,923		\$ 3,992,923	207%		207%
Miscellaneous	\$ 2,508,593		\$ 2,508,593	\$ 489,915		\$ 489,915	\$ 3,615,161		\$ 3,615,161	144%		144%
Customer Enrollment	\$ 4,275,486		\$ 4,275,486	\$ 590,357		\$ 590,357	\$ 4,369,527		\$ 4,369,527	102%		102%
In Home Education	\$ 1,388,162		\$ 1,388,162	\$ 100,770		\$ 100,770	\$ 748,215		\$ 748,215	54%		54%
Pilot	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -	0%		0%
Energy Efficiency TOTAL	\$54,736,190		\$54,736,190	\$ 4,855,410		\$4,855,410	\$39,201,281		\$39,201,281	72%		72%
Training Center	\$ 516,064		\$ 516,064	\$ 10,118		\$ 10,118	\$ 138,221		\$ 138,221	0%		0%
Inspections	\$ 1,100,363		\$ 1,100,363	\$ 12,806		\$ 12,806	\$ 585,983		\$ 585,983	53%		53%
Marketing and Outreach [3]	\$ 950,000		\$ 950,000	\$ 141,798		\$ 141,798	\$ 580,146		\$ 580,146	61%		61%
Statewide Marketing Education and Outreach	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -	0%		0%
Measurement and Evaluation Studies	\$ 91,250		\$ 91,250	\$ 3,477		\$ 3,477	\$ 67,713		\$ 67,713	74%		74%
Regulatory Compliance	\$ 464,382		\$ 464,382	\$ 36,975		\$ 36,975	\$ 271,344		\$ 271,344	58%		58%
General Administration	\$ 4,001,434		\$ 4,001,434	\$ 702,905		\$ 702,905	\$ 2,706,725		\$ 2,706,725	68%		68%
CPUC Energy Division	\$ 60,000		\$ 60,000	\$ 5,326		\$ 5,326	\$ 25,412		\$ 25,412	42%		42%
TOTAL PROGRAM COSTS [2]	\$ 61,919,683		\$61,919,683	\$ 5,768,815		\$ 5,768,815	\$ 43,576,825		\$43,576,825	70%		70%

Funded Outside of ESA Program Budget

Indirect Costs				\$ 99,151		\$ 99,151	\$ 645,180		\$ 645,180			
NGAT Costs												

[1] Reflects the authorized 2018 budget in D.16-11-022 and updated via Resolution E-4885 addressing conforming AL 3585-E and supplemental AL 3585-E. Total authorized budget in 2018 is \$79,106,455; the total amount of \$61,919,683 excludes the total authorized unspent funds of \$17,186,772 captured in ESA Table 1A.

[2] Financial data for Energy Efficiency total monthly and year-to-date expenses are obtained from EMAPS; financial data for Training Center, Inspections, Marketing & Outreach, Measurement & Evaluation Studies, Regulatory Compliance, General Administration, and CPUC Energy Division monthly and year-to-date expenses are obtained from SAP. Expenses for categories authorized to utilize unspent funds are not included in the table, refer to ESA Table 1A.

[X] Please indicate whether authorized budget includes shifted funds from previous years and/or prior program cycles. (Yes or No) If yes, please specify amount, date fund-shifting activity occurred, date of fund-shifting request and related approval is applicable.

[3] Financial data for Marketing and Outreach includes a credit received as accounting adjustments in May.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**Energy Savings Assistance Program Table 1A - Expenses Funded From 2009-2016 Unspent ESA Program Funds
Southern California Edison
Through August 2018**

ESA Program:	Authorized Budget [1]			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
Energy Efficiency												
Additional Regulatory Compliance Costs	\$ -		\$ -			\$ -			\$ -	0%		0%
Leveraging - CSD	\$ 1,000,000		\$ 1,000,000			\$ -			\$ -	0%		0%
Climate Zone 13 Central AC and AC related measures	\$ 6,348,570		\$ 6,348,570	\$ 55,227.42		\$ 55,227	\$ 286,763		\$ 286,763	5%		5%
HE Clothes Washer	\$ 3,160,850		\$ 3,160,850			\$ -			\$ -	0%		0%
Multi-Family Common Area Measures	\$ 4,500,000		\$ 4,500,000			\$ -			\$ -	0%		0%
Powerstrip Tier II	\$ 2,177,352		\$ 2,177,352	\$ 154,470		\$ 154,470	\$ 830,214		\$ 830,214	38%		38%
TOTAL UNSPENT PROGRAM COSTS [2]	\$ 17,186,772		\$ 17,186,772	\$ 209,697		\$ 209,697	\$ 1,116,977		\$ 1,116,977	6%		6%

[1] Reflects the authorized 2018 budget for unspent categories (i.e. new ESA program measures and directives) in D.16-11-022 and updated via Resolution E-4885 addressing conforming AL

[2] Financial data for monthly and year-to-date expenses for Additional Regulatory Compliance Costs category are obtained from SAP; financial data for monthly and year-to-date expenses for

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O		
1	Energy Savings Assistance Program Table 2A																
2	Southern California Edison																
3	Through August 2018																
4																	
5	ESA Program (Summary) Total																
6	Year-To-Date Completed & Expensed Installation								ESA Program - CSD Leveraging								
7	Measures	Units	Quantity Installed	kWh [4] (Annual)	kW [4] (Annual)	Therms [4] (Annual)	Expenses (\$)	% of Expenditure	Quantity Installed	kWh [4] (Annual)	kW [4] (Annual)	Therms [4] (Annual)	Expenses (\$)	% of Expenditure			
8	Appliances																
9	High Efficiency Clothes Washer	Each	-	-	-	-	\$ -	0.0%						0.0%			
10	Refrigerators	Each	9,338	7,225,332	868	-	\$ 9,492,393	24.2%						0.0%			
11	Microwaves	Each	-	-	-	-	\$ -	0.0%						0.0%			
12	Domestic Hot Water																
13	Water Heater Blanket	Home	2	175	0	-	\$ 97	0.0%						0.0%			
14	Low Flow Shower Head	Home	168	18,204	2	-	\$ 5,017	0.0%						0.0%			
15	Water Heater Pipe Insulation	Home	32	2,732	0	-	\$ 632	0.0%						0.0%			
16	Faucet Aerator	Home	120	19,317	2	-	\$ 1,306	0.0%						0.0%			
17	Water Heater Repair/Replacement	Each	-	-	-	-	\$ -	0.0%						0.0%			
18	Thermostatic Shower Valve	Each	-	-	-	-	\$ -	0.0%						0.0%			
19	New - Combined Showerhead/TSV	Each	-	-	-	-	\$ -	0.0%						0.0%			
20	New - Heat Pump Water Heater	Each	-	-	-	-	\$ -	0.0%						0.0%			
21	New - Tub Diverter/ Tub Spout	Each	-	-	-	-	\$ -	0.0%						0.0%			
22	New - Thermostat-controlled Shower Valve	Each	-	-	-	-	\$ -	0.0%						0.0%			
23	Enclosure																
24	Air Sealing / Envelope [1]	Home	340	45,262	17	-	\$ 48,675	0.1%						0.0%			
25	Caulking	Home	-	-	-	-	\$ -	0.0%						0.0%			
26	Attic Insulation	Home	1	-	-	-	\$ 432	0.0%						0.0%			
27	HVAC																
28	FAU Standing Pilot Conversion	Each	-	-	-	-	\$ -	0.0%						0.0%			
29	Furnace Repair/Replacement	Each	-	-	-	-	\$ -	0.0%						0.0%			
30	Room A/C Replacement	Each	649	43,604	7	-	\$ 536,052	1.4%						0.0%			
31	Central A/C replacement	Each	2,049	358,463	58	-	\$ 8,042,955	20.5%						0.0%			
32	Heat Pump Replacement	Each	142	99,024	45	-	\$ 507,685	1.3%						0.0%			
33	Evaporative Cooler (Replacement)	Each	-	-	-	-	\$ -	0.0%						0.0%			
34	Evaporative Cooler (Installation)	Each	7,197	3,241,656	500	-	\$ 7,398,461	18.9%						0.0%			
35	Duct Testing and Sealing	Home	1,994	59,368	10	-	\$ 462,200	1.2%						0.0%			
36	New - Energy Efficient Fan Control	Home	-	-	-	-	\$ -	0.0%						0.0%			
37	New - Prescriptive Duct Sealing	Home	-	-	-	-	\$ -	0.0%						0.0%			
38	New - High Efficiency Forced Air Unit (HE FAU)	Home	-	-	-	-	\$ -	0.0%						0.0%			
39	New - A/C Time Delay	Home	-	-	-	-	\$ -	0.0%						0.0%			
40	Maintenance																
41	Furnace Clean and Tune	Home	-	-	-	-	\$ -	0.0%						0.0%			
42	Central A/C Tune up	Home	-	-	-	-	\$ -	0.0%						0.0%			
43	Lighting																
44	Compact Fluorescent Lights (CFL) [7]	Each	3,890	64,340	8	-	\$ 27,693	0.1%						0.0%			
45	Exterior Hard wired CFL fixtures [7]	Each	757	64,345	7	-	\$ 68,130	0.2%						0.0%			
46	Torchiere [7]	Each	13	1,174	0	-	\$ 812	0.0%						0.0%			
47	Occupancy Sensor	Each	-	-	-	-	\$ -	0.0%						0.0%			
48	LED Night Lights	Each	-	-	-	-	\$ -	0.0%						0.0%			
49	New - LED Diffuse Bulb (60W Replacement)	Each	-	-	-	-	\$ -	0.0%						0.0%			
50	New - LED Reflector Bulb	Each	957	16,472	2	-	\$ 7,950	0.0%						0.0%			
51	New - LED Reflector Downlight Retrofit Kits	Each	233,391	-	-	-	\$ -	0.0%						0.0%			
52	New - LED A-Lamps	Each	360,833	14,102,749	1,540	-	\$ 3,323,938	8.5%						0.0%			
53	New - LED Torchiere	Each	8,689	336,650	36	-	\$ 556,734	1.4%						0.0%			
54	Miscellaneous																
55	Pool Pumps	Each	1,094	1,906,693	600	-	\$ 1,319,981	3.4%						0.0%			
56	Smart Power Strips - Tier 1	Each	36,786	893,681	121	-	\$ 1,464,967	3.7%						0.0%			
57	New - Smart Power Strips - Tier 2	Each	14,729	1,914,380	265	-	\$ 830,214	2.1%						0.0%			
58	Ancillary Services																
59	Commissioning	Home	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			
60	Audit	Home	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			
61	Administration	Home	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			
62	Pilots																
63																	
64	Customer Enrollment																
65	Outreach & Assessment	Home	61,346	-	-	-	\$ 4,369,527	11.1%						\$ -	0.0%		
66	In-Home Education	Home	49,902	-	-	-	\$ 748,215	1.9%						\$ -	0.0%		
67	Total Savings/Expenditures																
68				30,416,596	4,089		\$ 39,201,281							\$ -	0.0%		
69																	
70	Total Households Weatherized [2]	Home	339														
71																	
72	Households Treated			Total												CSD MF Buildings Treated	Total
73	- Single Family Households Treated	Home	41,640														
74	- Multi-family Households Treated	Home	11,741												- Multifamily		
75	- Mobile Homes Treated	Home	5,290														
76	Total Number of Households Treated	Home	58,671														
77	# Eligible Households to be Treated for PY [3]	Home	93,251														
78	% of Households Treated	%	63%														
79	- Master-Meter Households Treated	Home	8,699														
80																	
81	[1] Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.																
82	[2] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs																
83	[3] Based on Resolution E-4885 approving SCE's Authorized CARE and ESA Programs Conforming AL 3585-E and Supplemental AL 3585-E-A filed in compliance with D.16-11-022.																
84	[4] All savings are calculated based on Evergreen Economics "Impact Evaluation of the 2011 CA Low Income Energy Efficiency Program, Final Report." August 30, 2013																
85	[5] Costs exclude support costs that are included in Table 1; excludes costs for common area measures, refer to ESA Table 2B.																
86	[6] Data for Aliso Canyon includes "First Touches and Re-Treatments".																
87	[7] Expenses for fluorescent lighting reflect installations completed on or before December 31, 2017 and invoiced in 2018.																
88																	
89	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																

**Energy Savings Assistance Program Table 2B
Southern California Edison
Through August 2018**

ESA Program - Multifamily Common Area [6]							
Measures	Units	Year-To-Date Completed & Expensed Installation					
		Quantity Installed	kWh [4] (Annual)	kW [4] (Annual)	Therms [4] (Annual)	Expenses (\$)	% of Expenditure
Appliances							
High Efficiency Clothes Washer	Each						
Refrigerators	Each						
Microwaves	Each						
Domestic Hot Water							
Water Heater Blanket	Home						
Low Flow Shower Head	Home						
Water Heater Pipe Insulation	Home						
Faucet Aerator	Home						
Water Heater Repair/Replacement	Each						
Thermostatic Shower Valve	Each						
New - Combined Showerhead/TSV	Each						
New - Heat Pump Water Heater	Each						
New - Tub Diverter/ Tub Spout	Each						
New - Thermostat-controlled Shower Valve	Each						
Enclosure							
Air Sealing / Envelope [1]	Home						
Caulking	Home						
Attic Insulation	Home						
HVAC							
FAU Standing Pilot Conversion	Each						
Furnace Repair/Replacement	Each						
Room A/C Replacement	Each						
Central A/C replacement	Each						
Heat Pump Replacement	Each						
Evaporative Cooler (Installation)	Each						
Duct Testing and Sealing	Home						
New - Energy Efficient Fan Control	Home						
New - Prescriptive Duct Sealing	Home						
New - High Efficiency Forced Air Unit (HE FAU)	Home						
New - A/C Time Delay	Home						
Maintenance							
Furnace Clean and Tune	Home						
Central A/C Tune up	Home						
Lighting							
Occupancy Sensor	Each						
LED Night Lights	Each						
New - LED Diffuse Bulb (60W Replacement)	Each						
New - LED Reflector Bulb	Each						
New - LED Reflector Downlight Retrofit Kits	Each						
New - LED A-Lamps	Each						
Miscellaneous							
Pool Pumps	Each						
Smart Power Strips - Tier 1	Each						
New - Smart Power Strips - Tier 2	Each						
Ancillary Services							
Administration [2]	Home						
Audit	Home						
Commissioning [3]	Home						
Pilots							
Customer Enrollment							
Outreach & Assessment	Home					\$ -	
In-Home Education	Home					\$ -	
Total Savings/Expenditures			-	-	-	\$ -	
Total Multifamily Buildings Weatherized [5]							
Multifamily Buildings Treated							
- Multifamily	Total						

[1] Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.
 [2] Per D.16-11-022 at p.210, the CPUC imposes a cap of 10% of ESA Program funds for administrative activities and a ceiling of 20% for direct implementation non-incentive costs.
 [3] Refers to optimizing the installation of the measure installed such as retrofitting pipes, etc.
 [4] All savings are calculated based on Evergreen Economics "Impact Evaluation of the 2011 CA Low Income Energy Efficiency Program, Final Report." August 30, 2013
 [5] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs
 [6] Applicable to Deed-Restricted, government and non-profit owned multi-family buildings described in D.16-11-022 where 65% of tenants are income eligible based on CPUC income requirements of at or below 200% of the Federal Poverty Guidelines.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**Energy Savings Assistance Program Table 3
Energy Savings and Average Bill Savings per Treated Home/Common Area
Southern California Edison
Through August 2018**

ESA Program	
Annual kWh Savings	30,416,592
Annual Therm Savings	
Lifecycle kWh Savings	406,032,777
Lifecycle Therm Savings	
Current kWh Rate	0.130
Current Therm Rate	
Average 1st Year Bill Savings / Treated households	\$67.39
Average Lifecycle Bill Savings / Treated Household	\$899.60

ESA Program - CSD Leveraging	
Annual kWh Savings	
Annual Therm Savings	
Lifecycle kWh Savings	
Lifecycle Therm Savings	
Current kWh Rate	\$ -
Current Therm Rate	\$ -
Average 1st Year Bill Savings / Treated Households	\$ -
Average Lifecycle Bill Savings / Treated Household	\$ -

ESA Program - Multifamily Common Area	
Annual kWh Savings	
Annual Therm Savings	
Lifecycle kWh Savings	
Lifecycle Therm Savings	
Current kWh Rate	\$ -
Current Therm Rate	\$ -
Average 1st Year Bill Savings / Treated Buildings	\$ -
Average Lifecycle Bill Savings / Treated Buildings	\$ -

Summary - ESA Program/CSD Leveraging/ Multifamily Common Area	
Annual kWh Savings	
Annual kW Savings	
Annual Therm Savings	
Lifecycle kWh Savings	
Lifecycle Therm Savings	
Current kWh Rate	\$ -
Current Therm Rate	\$ -
Average 1st Year Bill Savings / Treated households and Buildings	\$ -
Average Lifecycle Bill Savings / Treated Household and Buildings	\$ -

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**Energy Savings Assistance Program Table 4A - Homes/Buildings Treated
Southern California Edison
Through August 2018**

ESA Program	Eligible Households			Households Treated YTD		
County	Rural [1]	Urban	Total	Rural	Urban	Total
FRESNO	0	302	302	0	0	0
IMPERIAL	209	0	209	0	0	0
INYO	1,889	5	1,894	7	0	7
KERN	16,194	15,078	31,272	906	3	909
KINGS	7,663	0	7,663	201	0	201
LOS ANGELES	7,293	582,389	589,682	462	19,784	20,246
MADERA	0	3	3	0	0	0
MONO	2,307	0	2,307	0	0	0
ORANGE	1	197,522	197,523	0	6,931	6,931
RIVERSIDE	97,468	101,771	199,239	970	10,423	11,393
SAN BERNARDINO	35,204	216,415	251,619	2,056	13,694	15,750
SANDIEGO	1	0	1	0	0	0
SANTA BARBARA	0	21,221	21,221	0	24	24
TULARE	46,466	13,962	60,428	1,488	447	1,935
TUOLUMNE	0	0	0	0	0	0
VENTURA	3,535	66,073	69,608	84	1,195	1,279
Total	218,229	1,214,742	1,432,971	6,174	52,501	58,675

ESA Program - CSD Leveraging						
County				Households Treated YTD		
				Rural	Urban	Total
						0
						0
Total				0	0	0

ESA Program - Multifamily Common Area						
County				Buildings Treated YTD		
				Rural	Urban	Total
						0
						0
Total				0	0	0

[1] For IOU low income-related and Energy Efficiency reporting and analysis, the Goldsmith definition is applied.
Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**Energy Savings Assistance Program Table 4B - Homes Unwilling / Unable to Participate
Southern California Edison
Through August 2018**

ESA Program							
County	Reason Provided						
	Customer Unwilling/Declined Program Measures	Customer Unavailable - Scheduling Conflicts	Hazardous Environment (unsafe/unclean)	Landlord Refused to Authorize Participation	Household Exceeds Allowable Limits	Unable to Provide Required Documentation	Other Infeasible/ Ineligible
Fresno	0	0	0	0	0	0	0
Imperial	0	0	0	0	0	0	0
Inyo	1	1	0	0	1	0	22
Kern	1	5	0	22	8	31	178
Kings	2	10	0	7	4	2	85
Los Angeles	26	61	1	1,245	212	1,851	7,723
Madera	0	0	0	0	0	0	0
Mono	0	0	0	0	1	1	2
Orange	12	23	0	261	73	616	5,510
Riverside	32	56	0	1,461	121	902	4,077
San Bernardino	74	111	0	1,103	149	1,409	6,562
Sandiego	0	0	0	0	0	0	0
Santa Barbara	2	0	0	2	4	0	11
Tulare	15	51	0	36	12	101	617
Tuolumne	0	0	0	0	0	0	0
Ventura	11	36	2	85	37	245	1,265
Total	176	354	3	4,222	622	5,158	26,052

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table 5 - Energy Savings Assistance Program Customer Summary

**Southern California Edison
Through August 2018**

ESA Program

Month	# of Household Treated by Month	Gas & Electric			# of Household Treated by Month	Gas Only			# of Household Treated by Month	Electric Only			# of Household Treated by Month	Total		
		(Annual)				(Annual)				(Annual)				(Annual)		
		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January								5,788		2,258,030	343	5,788		2,258,030	343	
February								12,702		4,990,405	722	12,702		4,990,405	722	
March								19,201		7,989,676	1,130	19,201		7,989,676	1,130	
April								26,426		12,672,280	1,742	26,426		12,672,280	1,742	
May								35,577		17,490,210	2,391	35,577		17,490,210	2,391	
June								42,899		21,411,672	2,912	42,899		21,411,672	2,912	
July								51,305		26,220,501	3,544	51,305		26,220,501	3,544	
August								58,671		30,416,592	4,089	58,671		30,416,592	4,089	
September																
October																
November																
December																
YTD	-	-	-	-	-	-	-	-	58,671	30,416,592	4,089	58,671		30,416,592	4,089	

YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2.
 Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

ESA Program - CSD Leveraging

Month	# of Buildings	Gas & Electric			# of Household	Gas Only			# of Household	Electric Only			# of Household	Total		
		(Annual)				(Annual)				(Annual)				(Annual)		
		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January																
February																
March																
April																
May																
June																
July																
August																
September																
October																
November																
December																
YTD	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	

YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2A.
 Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

ESA Program - Multifamily Common Area

Month	# of Buildings	Gas & Electric			# of Buildings	Gas Only			# of Buildings	Electric Only			# of Buildings	Total		
		(Annual)				(Annual)				(Annual)				(Annual)		
		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January																
February																
March																
April																
May																
June																
July																
August																
September																
October																
November																
December																
YTD	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	

YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2B.
 Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Table 2 - Enrollment, Recertification, Attrition, & Penetration
Southern California Edison
Through August 2018

	New Enrollment										Recertification[4]				Attrition (Drop Offs) [5]					Enrollment		Total CARE Participants	Estimated CARE Eligible	Penetration Rate % (W/X)	
	Automatic Enrollment				Self-Certification (Income or Categorical)						Total New Enrollment (E+J)	Scheduled	Non-Scheduled (Duplicates)	Automatic	Total Recertification (L+M+N)	No Response [6]	Failed PEV	Failed Recertification	Other	Total Attrition (P+Q+R+S)	Gross (K+O)				Net Adjusted (K-T)
	Inter-Utility ¹	Intra-Utility ²	Leveraging ³	Combined (B+C+D)	Online	Paper	Phone	Capitation	Combined (F+G+H+I)																
January	3,138	543	0	3,681	4,790	8,129	7,437	10	20,366	24,047	14,139	15,249	0	29,388	12,347	126	570	8,908	21,951	53,435	2,096	1,224,623	1,422,225	86.1%	
February	2,849	1,048	0	3,897	4,060	5,323	6,905	10	16,298	20,195	14,876	15,669	0	30,545	12,861	114	560	16,632	30,167	50,740	-9,972	1,214,651	1,422,225	85.4%	
March	5,357	697	0	6,054	4,511	7,290	7,281	14	19,096	25,150	14,600	21,907	0	36,507	11,274	122	575	3,129	15,100	61,657	10,050	1,224,701	1,422,225	86.1%	
April	6,179	918	0	7,097	4,103	8,861	12,396	14	25,374	32,471	13,238	21,893	0	35,131	9,769	114	516	15,672	26,071	67,602	6,400	1,231,101	1,422,225	86.6%	
May	5,670	999	0	6,669	3,859	7,135	5,216	10	16,220	22,889	17,565	18,032	0	35,597	12,287	197	725	13,098	26,307	58,486	-3,418	1,227,683	1,422,225	86.3%	
June	5,427	312	0	5,739	4,313	7,290	5,587	4	17,194	22,933	16,930	17,308	0	34,238	13,032	149	817	7,007	21,005	57,171	1,928	1,229,611	1,422,225	86.5%	
July	5,298	153	0	5,451	6,801	9,411	10,328	72	26,612	32,063	16,994	17,205	0	34,199	14,610	90	757	10,266	25,723	66,262	6,340	1,235,951	1,422,225	86.9%	
August	4,513	216	0	4,729	11,169	8,613	10,930	87	30,799	35,528	15,850	18,094	0	33,944	16,829	76	637	10,466	28,008	69,472	7,520	1,243,471	1,422,225	87.4%	
September																									
October																									
November																									
December																									
YTD Total	38,431	4,886	0	43,317	43,606	62,052	66,080	221	171,959	215,276	124,192	145,357	0	269,549	103,009	988	5,157	85,178	194,332	484,825	20,944	1,243,471	1,422,225	87.4%	

¹ Enrollments via data sharing between the IOUs.

² Enrollments via data sharing between departments and/or programs within the utility.

³ Enrollments via data sharing with programs outside the IOU that serve low-income customers.

CARE Table 3A - Post-Enrollment Verification Results (Model)

Southern California Edison

Through August 2018

Month	Total CARE Households Enrolled	Households Requested to Verify	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible) [1]	Total Households De-enrolled [2]	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
January	1,224,623	4,743	0.39%	3,233	72	3,305	69.68%	0.27%
February	1,214,651	3,987	0.33%	2,629	87	2,716	68.12%	0.22%
March	1,224,701	7,468	0.61%	5,065	135	5,200	69.63%	0.42%
April	1,231,101	6,929	0.56%	4,801	118	4,919	70.99%	0.40%
May	1,227,683	7,955	0.65%	5,086	120	5,206	65.44%	0.42%
June	1,229,611	6,861	0.56%	97	47	144	2.10%	0.01%
July	1,235,951	7,691	0.62%	58	15	73	0.95%	0.01%
August	1,243,471	160	0.01%	30	1	31	19.38%	0.00%
September								
October								
November								
December								
YTD Total	1,243,471	45,794	3.68%	20,999	595	21,594	47.15%	1.74%

[1] Includes customers verified as over income or who requested to be de-enrolled.

[2] Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adj

CARE Table 3B Post-Enrollment Verification Results (Electric only High Usage)

Southern California Edison

Through August 2018

Month	Total CARE Households Enrolled	Households Requested to Verify ¹	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible) ²	Total Households De-enrolled ³	% De-enrolled through HUV Post Enrollment Verification	% of Total CARE Households De-enrolled
January	1,224,623	2,492	0.20%	2,284	30	2314	92.86%	0.19%
February	1,214,651	3,510	0.29%	3,217	39	3256	92.76%	0.27%
March	1,224,701	1,054	0.09%	956	11	967	91.75%	0.08%
April	1,231,101	1,861	0.15%	1,701	19	1720	92.42%	0.14%
May	1,227,683	803	0.07%	718	8	726	90.41%	0.06%
June	1,229,611	1,926	0.16%	1,641	18	1659	86.14%	0.13%
July	1,235,951	976	0.08%	0	0	0	0.00%	0.00%
August	1,243,471	11,449	0.92%	0	0	0	0.00%	0.00%
September								
October								
November								
December								
YTD Total	1,243,471	24,071	1.94%	10,517	125	10,642	44.21%	0.86%

¹ Includes all participants who were selected for high usage verification process. Closed accounts will not be tracked in Ineligible or De-enrolled data.

² Includes customers verified as over income, who requested to be de-enrolled, did not reduce usage, or did not agree to be weatherized.

³ Verification results are tied to the month initiated and the high usage verification process allows customers 90 days to respond to the verification process. Each utility may have a different de-enrollment date due to billing cycle or other contributing factors.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Table 4 - CARE Self-Certification and Self-Recertification Applications¹
Southern California Edison
Through August 2018

	Provided [2]	Received	Approved	Denied [4]	Pending/Never Completed [5]	Duplicates
Total (Y-T-D)	896,240	748,761	473,068	65,530	98,277	210,163
Percentage [3]		100%	63%	9%	N/A	28%

¹ Includes sub-metered customers.

² Includes number of applications SCE provided for all direct mailing campaigns, customer calls made to the call center, and other outreach methods. Because there are other means by which customers obtain applications which are not counted, this number is only an approximation.

³ Percent of received applications.

CARE Table 5 - Enrollment by County
Southern California Edison
Through August 2018

County	Estimated Eligible Households			Total Households Enrolled			Penetration Rate		
	Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
Fresno	302	0	302	38	0	38	13%	0%	13%
Imperial	0	206	206	0	75	75	0%	36%	36%
Inyo	7	1,886	1,893	0	1,032	1,032	0%	55%	55%
Kern	13,480	17,682	31,162	9,312	14,228	23,540	69%	80%	76%
Kings	0	7,652	7,652	0	9,212	9,212	0%	120%	120%
Los Angeles	578,948	3,661	582,609	518,353	1,631	519,984	90%	45%	89%
Madera	3	0	3	0	0	0	0%	0%	0%
Mono	0	2,302	2,302	0	786	786	0%	34%	34%
Orange	196,110	1	196,111	157,324	0	157,324	80%	0%	80%
Riverside	101,899	96,883	198,782	82,888	94,236	177,124	81%	97%	89%
San Bernardino	209,336	41,653	250,989	193,313	38,274	231,587	92%	92%	92%
San Diego	0	1	1	0	1	1	0%	100%	100%
Santa Barbara	20,684	0	20,684	9,943	0	9,943	48%	0%	48%
Tulare	13,794	46,498	60,292	12,430	44,594	57,024	90%	96%	95%
Ventura	66,621	2,616	69,237	53,963	1,838	55,801	81%	70%	81%
Total	1,201,185	221,040	1,422,225	1,037,564	205,907	1,243,471	86%	93%	87%

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Table 6 - Recertification Results

Southern California Edison

Through August 2018

Month	Total CARE Households	Households Requested to Recertify ¹	% of Households Total (C/B)	Households Recertified ²	Households De-enrolled ³	Recertification Rate % ⁴ (E/C)	% of Total Households De-enrolled (F/B)
January	1,224,623	27,553	2.2%	16,227	11,278	58.89%	0.92%
February	1,214,651	18,719	1.5%	10,262	8,393	54.82%	0.69%
March	1,224,701	26,006	2.1%	14,699	11,167	56.52%	0.91%
April	1,231,101	27,881	2.3%	16,321	11,544	58.54%	0.94%
May	1,227,683	29,651	2.4%	17,596	10,492	59.34%	0.85%
June	1,229,611	30,080	2.4%	17,375	2,225	57.76%	0.18%
July	1,235,951	27,648	2.2%	12,592	1,176	45.54%	0.10%
August	1,243,471	23,095	1.9%	2,857	341	12.37%	0.03%
September							
October							
November							
December							
YTD	1,243,471	210,633	16.94%	107,929	56,616	51.24%	4.55%

¹ Excludes count of customers recertified through the probability model.

² Recertification results are tied to the month initiated and the recertification process allows customers 90 days to respond to the recertification request. Results may be pending due to the time permitted for a participant to respond.

³ Includes customers who did not respond or who requested to be de-enrolled.

⁴ Percentage of customers recertified compared to the total participants requested to recertify in that month.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Table 7 - Capitation Contractors¹
Southern California Edison
Through August 2018

Contractor [1]	Contractor Type (Check one or more if applicable)				Total Enrollments	
	Private	CBO	WMDVBE	LIHEAP	Current Month	Year-to-Date [2]
	ALPHA ENTERPRISES		x			-
APAC SERVICE CENTER	x				9	32
ARMENIAN RELIEF SOCIETY	x				-	-
ASIAN AMERICAN DRUG ABUSE PROG	x				3	8
ASIAN AMERICAN RESOURCE CENTER	x		x		-	2
ASIAN YOUTH CENTER	x				-	-
BEST PARTNERS	x				61	133
BETHEL BAPTIST CHURCH	x				-	-
BISHOP PAIUTE TRIBE	x				-	-
C.O.R. COMM DEVELOPMENT CORP	x				-	-
CAREGIVERS VOLUNTEERS ELDERLY		x			-	-
CHINESE CHRISTIAN HERALD CRUS.	x				1	2
CHINO NEIGHBORHOOD HOUSE		x			-	-
CITIHOUSING REAL ESTATE SERVIC		x			-	-
CITY IMPACT	x				-	-
CITY OF BEAUMONT SENIOR CENTER		x	x		-	-
COMMUNITY HEALTH INITIATIVE of OC (AKA: Volunteer Center of Greater Orange County dba OneOC)		x			-	-
CORONA NORCO FAMILY YMCA	x				1	1
DESERT ARC	x				-	-
DESERT MANNA MINISTRIES INC	x				-	-
DISABLED RESOURCES CTR, INC		x	x		-	4
EL CONCILIO DEL CONDADO DE	x		x		-	-
FAMILY SVC ASSOC OF REDLANDS	x				-	-
FOOD SHARE	x				-	-
GO THE CALENDAR		x			-	1
HELP OF OJAI, INC.	x				-	-
HOUSING AUTHORITY OF KINGS CO	x		x		-	1
KERNVILLE UNION SCHOOL DISTRIC	x				-	1
KINGS COMMUNITY ACTION ORG	x				-	-
KINGS CTY COMMISSION ON AGING	x				-	-
LA COUNTY HOUSING AUTHORITY		x			-	-
LEAGUE OF CALIF HOMEOWNERS	x				-	-
LTSC COMM. DEVEL. CORP	x				2	4
MENIFEE VALLEY CHAMBER		x			-	-
MEXICAN AMERICAN OPPORTUNITY		x	x		-	-
MTN COMM FAM RESOURCE CNTR	x				-	3
NEW GREATER CIR. MISSION, INC	x				-	-
NEW HOPE VILLAGE, INC	x				-	3
NEW HORIZONS CAREGIVERS GROUP		x			2	2
OCCC	x				-	-
OPERATION GRACE	x				-	-
OUR COMMUNITY WORKS	x				-	3
PACIFIC ISLANDER HLTH (PIHP)	x				-	-
PACIFIC PRIDE FOUNDATION	x				-	-
RIVERSIDE DEPT COMM ACTION		x	x	x	8	19
SALVATION ARMY SANTA FE SPGS	x				-	2
SALVATION ARMY VISALIA CORPS	x				-	-
SANTA ANITA FAMILY SERVICE	x				-	-
SENIOR ADVOCATES OF THE DESERT	x				-	-
SHARE OUR SELVES	x				-	-
SMILES FOR SENIORS FOUND.	x				-	-
SOUTHEAST CITIES SERVICE CTR.		x			-	-
SOUTHEAST COMMUNITY DEVELOPMEN	x				-	-
ST VINCENT DE PAUL		x			-	-
THE CAMBODIAN FAMILY	x				-	-
UNITED CAMBODIAN COMMUNITY INC		x			-	-
VICTOR VALLEY COMM SVC COUNCIL	x				-	-
VIETNAMESE COMMUNITY OF OC INC	x				-	-
VOLUTNEERS OF EAST LOS ANGELES	x		x		-	-
XFINITI SOLUTIONS, LLC		x			-	-
Total Enrollments					87	221

^[1] All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.

^[2] Numbers reflect customers that have been placed on the rate YTD. Capitation payments may lag by a month or more depending on when SCE is invoiced by the contractors.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Table 8 - Households as of Month-End

Southern California Edison

Through August 2018

Month	Gas and Electric	Gas Only	Electric Only	Total	Eligible Households	Penetration	% Change	Total Residential Accounts [1]
January			1,224,623	1,224,623	1,422,225	86.1%	0.0%	4,402,483
February			1,214,651	1,214,651	1,422,225	85.4%	0.0%	4,402,637
March			1,224,701	1,224,701	1,422,225	86.1%	0.8%	4,403,271
April			1,231,101	1,231,101	1,422,225	86.6%	0.0%	4,407,660
May			1,227,683	1,227,683	1,422,225	86.3%	0.0%	4,407,660
June			1,229,611	1,229,611	1,422,225	86.5%	0.0%	4,415,881
July			1,235,951	1,235,951	1,422,225	86.9%	0.0%	4,417,604
August			1,243,471	1,243,471	1,422,225	87.4%	0.0%	4,419,400
September								
October								
November								
December								
YTD			1,243,471	1,243,471	1,422,225	87.4%	0.0%	4,419,400

[1] Data represents total residential electric and gas households. This includes submetered households.

**CARE Program Table 9 - Expenditures for Pilots/CHANGES Program
Southern California Edison
Through August 2018**

2018	Authorized 2018 Budget	Current Month Expenses	Expenses Since Jan. 1, 2018	% of 2018 Budget Expended
Pilots				
CHANGES Program	\$ 525,000	\$ -	\$ 168,491	32%
Total	\$ 525,000	\$ -	\$ 168,491	32%

[1] Decision 15-12-047 transitioned from CHANGES pilot to CHANGES program and funding for the effort is captured herein.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

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CARE Table 10 CHANGES One-On-One Customer Assistance Sessions
Southern California Edison
Reporting Period May 1, 2018, through May 31, 2018

Date ^[1]	CHANGES Participants' self-identified language of preference	Description of the session content identifying service provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues) ^[2]	Description of each contact made with that customer's utility until a solution is reached.	If on CARE, Enter How Initially Enrolled		Number of Enrollment through CHANGES CBO's Assistance Confirmed by IOU			Customer Receiving Assistance with Bill Payment Plans (Initiated or modified) by the CHANGES CBOs.			Customer Receiving Assistance with Utility Bill Disputes, including bill modification, by the CHANGES CBOs.			Calls to Dedicated 800 # Recorded by IOU ^[1]
				#	How Enrolled	CARE	FERA	Medical Baseline	#	Dedicated Toll-Free Number		#	Dedicated Toll-Free Number Used		
										1 = Yes 0 = No	Reason 800 # Not Used		1 = Yes 0 = No	Reason 800 # Not Used	
2018-05-02	Chinese/Cantonese	Energy Assistance Fund Application Educated on Energy Efficiency/ Conservation Educated on Energy Assistance Programs	Not applicable	1	Recertification and Verification Processing	0	0	1	1	0	Not Applicable	1	0	Not Applicable	
2018-05-23	Vietnamese	HEAP/LI/Heap Application Assistance Educated on Energy Assistance Programs	Not applicable	1	Data Sharing	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-22	Korean	HEAP/LI/Heap Application Assistance	Not applicable	1	Data Sharing	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-23	Korean	HEAP/LI/Heap Application Assistance	Not applicable	1	Recertification and Verification Processing	0	0	0	1	0	Meeting with client.	0	1	Not Applicable	
2018-05-23	Spanish	HEAP/LI/Heap Application Assistance Set Up/Change Payment Plan	Not applicable	1	Internet Enrollments	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-16	Chinese/Cantonese	Energy Assistance Fund Application Educated on Energy Efficiency/ Conservation	Not applicable	1	VRU Enrollments	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-11	Spanish	Medical Baseline Application Assistance Educated on Medical Baseline	Not applicable	1	Internet Enrollments	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-03	Spanish	Educated on CARE/FERA Changes to Account	Not applicable	1	Capitation Agency	0	0	0	0	0	Meeting with client.	1	1	Not Applicable	
2018-05-15	Vietnamese	HEAP/LI/Heap Application Assistance Bill Education Educated on Energy Assistance Programs	Not applicable	1	Capitation Agency	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-02	Spanish	Educated on CARE/FERA Changes to Account	Not applicable	1	Capitation Agency	0	0	0	1	0	Meeting with client.	0	0	Not Applicable	
2018-05-07	Vietnamese	HEAP/LI/Heap Application Assistance Bill Education Educated on Energy Assistance Programs	Not applicable	1	Special Projects	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-22	Vietnamese	HEAP/LI/Heap Application Assistance Bill Education Educated on Energy Assistance Programs	Not applicable	1	Capitation Agency	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-04	Spanish	ESAP Application Assistance	Not applicable	1	Internet Enrollments	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-03	English	Set Up/Change Payment Plan	Not applicable	1	Capitation Agency	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-18	Chinese/Cantonese	HEAP/LI/Heap Application Assistance Educated on Energy Efficiency/ Conservation	Not applicable	1	Call Center	0	0	0	1	0	Meeting with client.	0	0	Not Applicable	
2018-05-10	Samoan	Set Up/Change Payment Plan	Not applicable	0	Not Applicable	0	0	0	1	1	Not Applicable	0	0	Not Applicable	
2018-05-08	English	Set Up/Change Payment Extension	Not applicable	0	Not Applicable	0	0	0	1	1	Not Applicable	0	0	Not Applicable	
2018-05-14	Vietnamese	HEAP/LI/Heap Application Assistance	Not applicable	1	Capitation Agency	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-22	English	Energy Assistance Fund Application Educated on Energy Efficiency/ Conservation	Not applicable	1	Capitation Agency	0	0	0	1	0	Meeting with client.	1	0	Not Applicable	
1/0/1900	0		Not applicable	1	Call Center	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-14	Spanish	Set Up/Change Payment Extension Set Up/Change Payment Plan	Not applicable	1	Call Center	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-16	Spanish	Changes to Account	Not applicable	1	Call Center	0	0	0	1	1	Not Applicable	0	0	Not Applicable	
2018-05-30	Spanish	Set Up/Change Payment Extension	Not applicable	1	Capitation Agency	0	0	0	0	1	Not Applicable	0	0	Not Applicable	
2018-05-02	Chinese/Cantonese	HEAP/LI/Heap Application Assistance Educated on Energy Efficiency/ Conservation	Not applicable	1	Call Center	0	0	0	1	0	Meeting with client.	1	0	Not Applicable	
2018-05-14	Korean	HEAP/LI/Heap Application Assistance	Not applicable	0	Not Applicable	0	0	0	1	0	Meeting with client.	0	0	Not Applicable	
1/0/1900	0		Not applicable	1	Special Projects	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-22	Korean	HEAP/LI/Heap Application Assistance	Not applicable	1	Special Projects	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-30	Vietnamese	HEAP/LI/Heap Application Assistance	Not applicable	1	Call Center	0	0	0	1	0	Meeting with client.	1	0	Not Applicable	
2018-05-14	Spanish	ESAP Application Assistance	Not applicable	1	Call Center	0	0	0	1	0	Meeting with client.	0	0	Not Applicable	
2018-05-14	Spanish	Medical Baseline Application Assistance Educated on Medical Baseline	Not applicable	1	Call Center	0	0	0	1	0	Meeting with client.	0	0	Not Applicable	
2018-05-15	Chinese/Cantonese	Energy Assistance Fund Application Educated on Energy Efficiency/ Conservation	Not applicable	1	Capitation Agency	0	0	0	0	0	Meeting with client.	1	0	Not Applicable	
2018-05-18	Spanish	ESAP Application Assistance Educated on CARE/FERA	Not applicable	1	Internet Enrollments	0	0	0	0	1	Not Applicable	0	0	Not Applicable	
2018-05-23	Spanish	ESAP Application Assistance Set Up/Change Payment Extension Set Up/Change Payment Plan	Not applicable	1	Internet Enrollments	0	0	0	0	1	Not Applicable	0	0	Not Applicable	
2018-05-09	Spanish	HEAP/LI/Heap Application Assistance	Not applicable	1	Call Center	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-15	Spanish	Set Up/Change Payment Extension Set Up/Change Payment Plan	Not applicable	1	Call Center	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-21	Vietnamese	HEAP/LI/Heap Application Assistance	Not applicable	0	Not Applicable	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-25	Spanish	Set Up/Change Payment Plan	Not applicable	1	Call Center	0	0	0	0	1	Not Applicable	0	0	Not Applicable	
2018-05-25	Spanish	ESAP Application Assistance	Not applicable	1	Capitation Agency	0	0	0	0	1	Not Applicable	0	0	Not Applicable	
2018-05-16	Spanish	Changes to Account	Not applicable	1	Call Center	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-09	Spanish	ESAP Application Assistance	Not applicable	1	Call Center	0	0	1	0	0	Meeting with client.	1	0	Not Applicable	
2018-05-10	Vietnamese	HEAP/LI/Heap Application Assistance Educated on Avoiding Disconnection Educated on Energy Assistance Programs	Not applicable	1	Data sharing	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-04-30	English	Set Up/Change Payment Plan	Not applicable	1	VRU Enrollments	0	0	0	1	0	Meeting with client.	0	0	Not Applicable	
2018-05-01	Chinese/Cantonese	Energy Assistance Fund Application Educated on Energy Efficiency/ Conservation Educated on Energy Assistance Programs	Not applicable	0	Not Applicable	0	0	0	1		Not Applicable	0	1	Not Applicable	
2018-05-01	English	HEAP/LI/Heap Application Assistance	Not applicable	0	Not Applicable	0	0	0	1	0	Meeting with client.	0	0	Not Applicable	
2018-05-08	English	Changes to Account	Not applicable	1	Special Projects	0	0	0	1			0	1	Not Applicable	

CARE Table 11 CHANGES Group Customer Assistance Sessions ⁽²⁾⁽³⁾						
Southern California Edison						
Reporting Period May 1, 2018, through July 31, 2018						
Date	Session Language	Description of Service Provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues)	Sessions Logistics			
			# of Sessions	Length ⁽¹⁾ (Hours)	Number of Attendees (4)	Description of Information / Literature Provided
N/A	Cantonese	Avoiding Disconnection	2	0.5	24	CHANGES Ed Handout
N/A	English	Avoiding Disconnection	3	0.5	14	CHANGES Ed Handout
N/A	Mandarin	Avoiding Disconnection	1	0.5	3	CHANGES Ed Handout
N/A	Spanish	Avoiding Disconnection	3	0.5	45	CHANGES Ed Handout
N/A	Vietnamese	Avoiding Disconnection	2	0.5	40	CHANGES Ed Handout
N/A	Armenian	CARE/FERA and Other Assistance Programs	5	0.5	54	CHANGES Ed Handout
N/A	Cantonese	CARE/FERA and Other Assistance Programs	1	0.5	17	CHANGES Ed Handout
N/A	English	CARE/FERA and Other Assistance Programs	6	0.5	21	CHANGES Ed Handout
N/A	Japanese	CARE/FERA and Other Assistance Program	1	0.5	2	CHANGES Ed Handout
N/A	Korean	CARE/FERA and Other Assistance Programs	1	0.5	6	CHANGES Ed Handout
N/A	Mandarin	CARE/FERA and Other Assistance Programs	3	0.5	5	CHANGES Ed Handout
N/A	Spanish	CARE/FERA and Other Assistance Programs	7	0.5	57	CHANGES Ed Handout
N/A	Vietnamese	CARE/FERA and Other Assistance Program	2	0.5	35	CHANGES Ed Handout
N/A	Cantonese	Electric and Natural Gas Safety	2	0.5	32	CHANGES Ed Handout
N/A	English	Electric and Natural Gas Safety	5	0.5	17	CHANGES Ed Handout
N/A	Japanese	Electric and Natural Gas Safety	1	0.5	11	CHANGES Ed Handout
N/A	Korean	Electric and Natural Gas Safety	1	0.5	11	CHANGES Ed Handout
N/A	Mandarin	Electric and Natural Gas Safety	3	0.5	7	CHANGES Ed Handout
N/A	Spanish	Electric and Natural Gas Safety	5	0.5	40	CHANGES Ed Handout
N/A	Vietnamese	Electric and Natural Gas Safety	1	0.5	23	CHANGES Ed Handout
N/A	Cantonese	Energy Conservation	2	0.5	30	CHANGES Ed Handout
N/A	English	Energy Conservation	5	0.5	18	CHANGES Ed Handout
N/A	Mandarin	Energy Conservation	2	0.5	6	CHANGES Ed Handout
N/A	Spanish	Energy Conservation	3	0.5	19	CHANGES Ed Handout
N/A	Tagalog	Energy Conservation	4	0.5	86	CHANGES Ed Handout
N/A	Vietnamese	Energy Conservation	1	0.5	18	CHANGES Ed Handout
N/A	Cambodian	Gas Aggregation	2	0.5	22	CHANGES Ed Handout
N/A	Mandarin	Gas Aggregation	2	0.5	11	CHANGES Ed Handout
N/A	Spanish	Gas Aggregation	4	0.5	64	CHANGES Ed Handout
N/A	Tagalog	Gas Aggregation	2	0.5	50	CHANGES Ed Handout
N/A	Armenian	High Energy Use	5	0.5	49	CHANGES Ed Handout
N/A	Spanish	High Energy Use	4	0.5	74	CHANGES Ed Handout
N/A	Cantonese	Level Pay Plan	1	0.5	13	CHANGES Ed Handout
N/A	English	Level Pay Plan	2	0.5	7	CHANGES Ed Handout
N/A	Mandarin	Level Pay Plan	1	0.5	7	CHANGES Ed Handout
N/A	Spanish	Level Pay Plan	1	0.5	8	CHANGES Ed Handout
N/A	Tagalog	Level Pay Plan	2	0.5	20	CHANGES Ed Handout
N/A	Vietnamese	Level Pay Plan	1	0.5	11	CHANGES Ed Handout
N/A	Armenian	Understanding Your Bill	4	N/A	52	CHANGES Ed Handout
N/A	Cantonese	Understanding Your Bill	1	N/A	14	CHANGES Ed Handout
N/A	English	Understanding Your Bill	7	N/A	31	CHANGES Ed Handout
N/A	Korean	Understanding Your Bill	5	N/A	59	CHANGES Ed Handout
N/A	Mandarin	Understanding Your Bill	1	N/A	4	CHANGES Ed Handout
N/A	Russian	Understanding Your Bill	1	N/A	6	CHANGES Ed Handout
N/A	Spanish	Understanding Your Bill	5	N/A	56	CHANGES Ed Handout
N/A	Tagalog	Understanding Your Bill	5	N/A	73	CHANGES Ed Handout
N/A	Vietnamese	Understanding Your Bill	3	N/A	48	CHANGES Ed Handout
Current Quarter Total			131		1320	
Year-to-Date			1210		11696	
[1] Contractor states all sessions at least 30 minutes						
[2] This table was provided by CHANGES contractor, Self Help for the Elderly, via CSID. This table was edited and reformatted from its original versions in order to have a more consistent appearance and format with existing SCE tables.						
[3] The numbers provided by the CHANGES contractor are for SCE and SoCal Gas combined , due to the combined service territory.						
[4] On the Consumer Education Topic addendum of the Quarterly CHANGES Data Report of May 2018-July 2018, the number of attendees for the Avoiding Disconnection course add up to 126, not the 125 shown on the report. CARE / FERA & Other Assistance Programs classes add up to 497, not 196 as shown on the report. Electric and Natural Gas Safety classes add up to 141, not 140 as shown on the report. Energy Conservation classes add up to 177, not 176 as shown on the report. Gas Aggregation attendees add up to 147, not 146 as shown on the report. High Energy Use classes add up to 123 not 122as shown on the report. Level Pay Plan classes add up to 66, not 64 as shown on the report. Understanding Your Bill classes add up to 343, not 340 as shown on the report. Thus, the total shown on this table does not match the total on the Quarterly CHANGES Data Report of February 2018-April 2018.						