

**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE
STATE OF CALIFORNIA**

Application of Southern California Edison Company (U 338-E) for Approval of its 2012- 2014 California Alternate Rates for Energy (CARE) and Energy Savings Assistance Programs and Budgets.

A.11-05-017
(Filed May 16, 2011)

Application of Southern California Gas Company (U 904-G) for Approval of Low-Income Assistance Program and Budgets for Program Years 2012-2014.

A.11-05-018
(Filed May 16, 2011)

Application of Pacific Gas and Electric Company for Approval of the 2012-2014 Energy Savings Assistance and California Alternate Rates for Energy Programs and Budget (U 39-M)

A.11-05-019
(Filed May 16, 2011)

Application of San Diego Gas & Electric Company (U 902-M) for Approval of Low-Income Assistance Programs and Budgets for Program Years 2012-2014

A.11-05-020
(Filed May 16, 2011)

**MONTHLY REPORT OF SOUTHERN CALIFORNIA EDISON COMPANY (U 338-E)
ON LOW INCOME ASSISTANCE PROGRAMS FOR APRIL 2014**

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Dated: **May 21, 2014**

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**MONTHLY REPORT OF SOUTHERN CALIFORNIA EDISON COMPANY (U 338-E)
ON LOW INCOME ASSISTANCE PROGRAMS FOR APRIL 2014**

Southern California Edison Company (SCE) hereby submits the attached Low Income Assistance Programs Monthly Report for April 2014. The information contained in this report supersedes all prior reports submitted by SCE.

Respectfully submitted,

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Attachment

ESA and CARE Program Report

Southern California Edison Company's (SCE)

Energy Savings Assistance (ESA) Program

And

California Alternate Rate for Energy (CARE)

Program Monthly Report

April 2014

LOW INCOME ASSISTANCE PROGRAMS MONTHLY REPORT

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LOW INCOME ASSISTANCE PROGRAMS MONTHLY REPORT

1. Energy Savings Assistance Program Executive Summary

1.1. Energy Savings Assistance (formerly referred to as Low Income Energy Efficiency or LIEE) Program Overview

- 1.1.1. Provide a summary of the Energy Savings Assistance Program elements as approved in Decision (D.) 12-08-044:

Program Summary for Month			
2014	Authorized / Planning Assumptions	Year-to-Date Actual	%
Budget	\$72,736,631	\$ 17,725,487	24%
Homes Treated	87,389	28,485	33%
kWh Saved	N/A	9,489,788	N/A
kW Demand Reduced	N/A	3,581	N/A
Therms Saved	N/A	N/A	N/A

1.2. Whole Neighborhood Approach Evaluation

- 1.2.1. Provide a summary of the geographic and customer segmentation strategy employed (i.e., tools and analysis used to segment “neighborhoods,” how neighborhoods are segmented and how this information is communicated to the contractor/CBO).

SCE continues to enroll customers through the paperless enrollment process, which utilizes tablet PCs and portable scanners during assessment to streamline and expedite enrollments. In addition, this process eliminates the need to capture paper copies, which ensures that customer data is protected and helps the environment. This process complements the Whole Neighborhood Approach by reducing the program’s carbon footprint and maximizing efficiencies. During the month of February, twenty-four (24) assessors from four (4) different service providers used the paperless enrollment process to enroll 1,372 customers.

Throughout the month of April, SCE continued to promote the ESA Program, California Alternate Rates for Energy (CARE) Program, Medical Baseline Program, and other assistance programs offered by SCE through various

community events within its service territory. This continued effort allows customers to interact with SCE with regard to the Energy Savings Assistance Program (ESA) and Energy Efficiency in general.

1.3. Energy Savings Assistance Program Customer Outreach and Enrollment Update

- 1.3.1. Provide a summary of the Energy Savings Assistance program outreach and enrollment strategies deployed this month.

On April 10th SCE presented the Energy Savings Assistance Program and other resource programs to the First 5 LA Collaborative, which is made up of non-profit agencies and partners who meet on a monthly basis to share resources, develop and implement short and long term objectives to help within the community. SCE was privileged to share and provide awareness of all the available income qualifying programs to the collaborative.

On April 22nd SCE attended the 2014 Latino Conference for People with Disabilities in the California Endowment Center hosted by Disability Rights California (DRC). DRC is a nonprofit disability rights organization, working since 1978 to advance human and legal rights of Californians with disabilities. The event provided workshops to over 125 attendees, encouraging participation related to topics such as housing, education, voting and Department of Rehabilitation and immigration. Various vendors and community organizations were in attendance providing resource information on special programs and services. SCE had the opportunity to set up a booth and provide income qualified program information to all participants.

On April 23rd SCE deployed a postcard mailer targeting over 88,000 customers in both cooling and non-cooling service areas. SCE continues to target CARE-enrolled customers who have yet to participate in the ESA Program. The postcards contained service provider contact information, offering customers the ability to speak directly to an ESA Program service provider and schedule an appointment for immediate attention.

On April 30th SCE hosted the Santa Barbara Community Forum, which was attended by business partners and local non-profit organizations. During the event, SCE took part in a panel discussion, which allowed SCE to engage participants, describe the program's benefits and encouraged participants to share this information with their clients in need. IQP had the opportunity to setup a booth and provide further information on its available programs.

1.4. Leveraging Success Evaluation, Including CSD

- 1.4.1. Please provide a status of the leveraging effort with CSD. What new steps or programs have been implemented? What was the result in terms of new enrollments?

For the past several years, SCE has provided refrigerators to contractors at no cost for installation through the Low Income Home Energy Assistance Program (LIHEAP). SCE believes this approach enables contractors to utilize measures and services from both LIHEAP and the ESA Program to better serve SCE's customers. SCE continues to work with the California Department of Community Services and Development (DCSD), service contractors, and the California Public Utilities Commission (CPUC) to successfully leverage ESA Program and LIHEAP services.

1.5. Workforce Education & Training

- 1.5.1. Please summarize efforts to improve and expand Energy Savings Assistance Program workforce education and training. Describe steps taken to hire and train low income workers and how such efforts differ from prior program years.

SCE contracts with a mixture of local private contractors (LPCs), community-based organizations (CBOs) and faith-based organizations (FBOs) to provide ESA Program services. Currently, the organizations, and in particular the CBOs, most of which are situated in the low income and disadvantaged communities they serve, provide approximately 800 jobs that support SCE's ESA Program, including executive, clerical, and other ancillary positions.

SCE has conducted eight Home Assessment Training workshops in 2014, which provide training to agency outreach staff on the policies and procedures related to home assessment. The four-day training workshop provides participants with three days of comprehensive instruction on income documentation, customer and measure eligibility, and hands-on exercises that were the direct result of feedback received from service providers and trainees. The fourth day consists of an extensive discussion of energy education-related topics and demonstrations used to gauge the participants' understanding of the material.

During the 2014 Program Year, SCE has conducted eight Home Assessment Training Workshops with a total of 130 trainees receiving the updated curriculum. In addition, 79 new jobs for assessors were created to support SCE's ESA Program.

2. California Alternate Rates for Energy (CARE) Executive Summary

2.1. CARE Program Summary

2.1.1. Please provide CARE program summary costs

CARE Budget Categories	Authorized Budget	Expenses Year-to-Date	% of Budget Spent
Outreach	\$2,155,000	\$493,447	23%
Processing / Certification Re-certification	\$4,582,000	\$203,683	4%
Post Enrollment Verification	\$3,456,000	\$142,610	4%
IT Programming	\$1,000,000	\$386,270	39%
Cooling Centers	N/A	N/A	N/A
Measurement & Evaluation	\$90,000	\$0	0%
Regulatory Compliance	\$264,000	\$57,939	22%
General Administration	\$725,000	\$174,356	24%
CPUC Energy Division Staff	\$140,000	\$0	0%
Total Expenses	\$12,412,000	\$1,458,304	12%
Subsidies and Benefits	\$416,800,000	\$97,068,163	23%
Total Program Costs & Discounts	\$429,212,000	\$98,526,467	23%

2.1.2. Please provide the CARE program penetration rate to date

CARE Penetration		
Participants	Estimated Eligible Participants	Year-to-Date Penetration Rate
1,314,890	1,499,830	88%

2.2. Outreach

2.2.1. Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

SCE's Customer Communications Organization within SCE's Call Centers continues to utilize the online CARE enrollment application at www.sce.com to directly enroll customers into the CARE Program over the phone or offer to send a CARE application to the customer. During the month of April, SCE enrolled

9,224 eligible low income customers through Call Center outreach efforts. (This includes all web enrollments performed by the Call Center and Call Center-mailed applications.)

CARE and FERA outreach efforts and communications to SCE’s in-language and under-penetrated areas continue to be a priority. SCE’s CARE/FERA programs partner with internal departments such as Equal Opportunity, Local Public Affairs (LPA), Consumer Affairs, Offer Management and Marketing, Corporate Communications, Strategic Engagement, Business Solutions, and the Mobile Energy Unit (MEU), as well as various chambers, foundations, faith-based and community-based organizations in outreach activities that target SCE’s hard-to-reach customer base.

SCE in April experienced a significant increase in outreach over March, particularly due to Earth Day. SCE’s CARE/FERA programs attended 29 outreach events, where SCE distributed CARE applications to potentially eligible customer populations throughout SCE’s service area (see table below).

At many of these events, eligible customers had the opportunity to enroll or recertify for CARE via the real-time online enrollment form at www.sce.com and learn about the programs directly from a CARE/FERA subject matter expert. Such events provide SCE with the opportunity to uphold a presence in the community, educate the public about the programs, and enroll eligible customers.

Event Date	Event Name	Location	Estimated Customer Interactions
4/3/14	Community Connections Summit	Monterey Park	100
4/4/14	Orange Senior Center Resource Fair	Orange	125
4/5/14	Evergreen Baptist Church Health Fair	Rosemead	42
4/5/14	Frontier Project Foundation Earth Day and Open House	Rancho Cucamonga	189

Event Date	Event Name	Location	Estimated Customer Interactions
4/5/14	City of Thousand Oaks Arbor/Earth Day	Thousand Oaks	182
4/9/14	LA County's Probation Community Resource Fair	East Los Angeles	500
4/10/14	Disabilities and Access and Functional Needs Working Group Meeting	Santa Ana	25
4/10/14	Dr. Lee Nattress Disabilities Collaborative of the San Gabriel Valley	West Covina	40
4/10/14	Chino Basin Water Conservation District Earth Day	Montclair	1200
4/12/14	Community Water Conservation Festival	Perris	150
4/12/14	SCE Lamp Exchange Event	Santa Ana	400
4/12/14	14th Annual Day of the Child	Desert Hot Springs	86

Event Date	Event Name	Location	Estimated Customer Interactions
4/13/14	Beverly Hills Earth Day	Beverly Hills	80
4/17/14	Earth Day Celebration	Chino	112
4/18/14	VA Loma Linda Earth Day	Loma Linda	216
4/19/14	Bishop Tribal Earth Day	Bishop	36
4/19/14	Lowe's Earth Day	City of Industry	92
4/21/14	City of Adelanto-Resource Fair	Adelanto	150
4/22/14	2014 Latino Conference for People with Disabilities	Los Angeles	250
4/22/14	VA Long Beach Earth Day	Long Beach	110
4/22/14	Earth Day Fair	China Lake	46
4/22/14	Los Angeles Air Force Earth Day	El Segundo	190

Event Date	Event Name	Location	Estimated Customer Interactions
4/25/14	Green Expo and Run	Costa Mesa	54
4/26/14	The Green Prize Earth Week Festival	Long Beach	150
4/26/14	2014 Pasadena Conference on Aging	Pasadena	500
4/26/14	Desert Discovery Center Earth Day	Barstow	170
4/26/14	Earth Day and Arbor Day Green Expo	Mission Viejo	34
4/27/14	Taste of Huntington Beach	Huntington Beach	200
4/30/14	SCE Community Forum	Santa Barbara	150

In April, SCE provided information about programs and services to help lower electricity usage bills to over 5,600 customers. SCE representatives assisted customers in completing applications, answered questions, and provided a personal contact between the customer and the utility.

The CARE/FERA Capitation Fee Program team is continuing its efforts to re-engage existing Capitation agencies while strategically registering additional contractors to overcome enrollment barriers, including language, culture, and special needs, as a means of enrolling the hardest-to-reach customers. As a result of these efforts, the Capitation Fee Program continues to show increased

enrollments from agencies that were previously inactive. In April, capitation contractors successfully enrolled 331 new customers in the CARE Program.

Current and ongoing campaign strategies and efforts include the following:

- Leverage events sponsored by communities and cultural celebrations to reach populations that may be eligible to enroll in the CARE Program.
- Partner with SCE personnel to leverage existing SCE relationships with FBOs, CBOs, and local governments.
- Leverage existing channels to develop creative approaches for agencies to conduct CARE/FERA outreach, including employment information workshops, faith- and community- based publications, school events, retail shopping malls, and community fairs.

2.2.2. Describe the efforts taken to reach and coordinate the CARE program with other related low income programs to reach eligible customers.

SCE enrolls new CARE customers through the Energy Assistance Fund (EAF), a program that provides utility payment assistance through voluntary customer, employee, and SCE shareholder donations. The EAF income requirements are the same as CARE's.

SCE coordinates CARE enrollment with other income-qualified programs, such as ESA, LIHEAP, Southern California Gas Company, and certain water utilities. ESA participants are automatically enrolled in CARE each month, and LIHEAP participants are automatically enrolled in CARE quarterly. In April, 4,285 eligible customers were enrolled in CARE through data sharing with LIHEAP, ESA, Southern California Gas Company, water utilities, and SCE's EAF Program. The CARE Program continuously integrates its efforts and messaging with the ESA Program at all outreach events, communications, and marketing campaigns.

2.3. Recertification Complaints

SCE received one recertification complaint in the month of April:

The customer called when they received the recertification paperwork and was twice erroneously told over the phone that the process was complete. The customer finally sent paperwork on 3/26, but was not retroactively rebilled and called the CPUC. Due to the incorrect information from SCE, the account was rebilled to make the CARE discount retroactive. The customer received full credit.

Appendix A: Energy Savings Assistance Program and CARE Tables

Program	Table	Title
Energy Savings Assistance Program	Table 1	Energy Savings Assistance Program Expenses
Energy Savings Assistance Program	Table 2	Expenses and Energy Savings by Measures Installed
Energy Savings Assistance Program	Table 3	Average Bill Savings per Treated Home
Energy Savings Assistance Program	Table 4A	Homes Treated
Energy Savings Assistance Program	Table 4B	Homes Unwilling/Unable to Participate
Energy Savings Assistance Program	Table 5	Customer Summary
Energy Savings Assistance Program	Table 6	Expenditures for Pilots and Studies
CARE	Table 1	CARE Program Expenses
CARE	Table 2	CARE Enrollment, Recertification, Attrition, and Penetration
CARE	Table 3A&B	CARE Post-Enrollment Verification Results
CARE	Table 4	CARE Self-Certification and Re-Certification Applications
CARE	Table 5	Enrollment by County
CARE	Table 6	Recertification Results
CARE	Table 7	Capitation Contractors
CARE	Table 8	Participants as of Month End
CARE	Table 9	CHANGES Expenditures
CARE	Table 10	CHANGES One-On-One Assistance
CARE	Table 11	CHANGES Group Assistance

A	B	C	D	E	F	G	H	I	J	K	L	M
Energy Savings Assistance Program Table 1 Through April 2014 - Southern California Edison												
3	Authorized Budget [1]			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
4	ESA Program:											
5	Energy Efficiency											
6	Appliances	21,018,838		21,018,838	1,621,888	1,621,888	5,230,417		5,230,417	25%		25%
7	Domestic Hot Water	51,405		51,405	1,207	1,207	2,882		2,882	6%		6%
8	Enclosure	267,540		267,540	7,487	7,487	22,623		22,623	8%		8%
9	HVAC	27,306,615		27,306,615	2,218,228	2,218,228	7,751,527		7,751,527	28%		28%
10	Maintenance	233,333		233,333	130	130	5,590		5,590	2%		2%
11	Lighting	3,272,401		3,272,401	187,330	187,330	721,298		721,298	22%		22%
12	Miscellaneous	4,726,931		4,726,931	218,190	218,190	1,066,575		1,066,575	23%		23%
13	Customer Enrollment	5,613,669		5,613,669	553,642	553,642	1,685,461		1,685,461	30%		30%
14	In Home Education	1,245,405		1,245,405	67,718	67,718	243,698		243,698	20%		20%
15	Pilot	-		-	-	-	-		-	0%		0%
16	Energy Efficiency TOTAL	63,736,137		63,736,137	4,875,819	4,875,819	16,730,071		16,730,071	26%		26%
17	-----											
18	Training Center	325,955		325,955	16,482	16,482	53,555		53,555	16%		16%
19	Inspections	1,579,538		1,579,538	69,983	69,983	257,235		257,235	16%		16%
20	Marketing and Outreach	1,373,000		1,373,000	43,372	43,372	73,615		73,615	5%		5%
21	Statewide Marketing Education and Outreach	120,000		120,000	(0)	(0)	3,510		3,510	3%		3%
22	Measurement and Evaluation Studies [2]	200,000		200,000	(839,115)	(839,115)	(400,576)		(400,576)	-200%		-200%
23	Regulatory Compliance	606,000		606,000	31,333	31,333	107,537		107,537	18%		18%
24	General Administration	4,736,000		4,736,000	239,299	239,299	900,540		900,540	19%		19%
25	CPUC Energy Division	60,000		60,000	-	-	-		-	0%		0%
26												
27	TOTAL PROGRAM COSTS	\$ 72,736,630		72,736,630	4,437,173	4,437,173	17,725,487		17,725,487	24%		24%
28	Funded Outside of ESA Program Budget											
29	Indirect Costs				74,182	74,182	277,310		277,310			
30	NGAT Costs											
31												

[1] Please indicate whether authorized budget includes shifted funds from previous years and/or prior program cycles. (Yes or No) If yes, please specify amount, date fund-shifting activity occurred, date of fund-shifting request and related approval is applicable.

[2] SCE is the project manager of the Needs Assessment and Energy Education studies and responsible to pay consultant invoices. SCE will invoice PG&E, SCG, and SDG&E for their shares of the studies. When cross-billing occurs, SCE's study expenditures will be under 100% of authorized budget for the 3-year study period.

	A	B	C	D	E	F	G	H
1	Energy Savings Assistance Program Table 2							
2	Through April 2014 - Southern California Edison							
3			Year-To-Date Completed & Expensed Installation					
4	Measures	Units	Quantity Installed	kWh [4] (Annual)	kW [4] (Annual)	Therms (Annual)	Expenses [5] (\$)	% of Expenditure
5	Appliances							
6	High Efficiency Clothes Washer	Each						
7	Refrigerators	Each	5,385	3,734,730	637		4,361,952	28%
8	Microwaves [6]	Each						
9	Domestic Hot Water							
10	Water Heater Blanket	Home	8	484	0		370	0%
11	Low Flow Shower Head	Home	55	1,817	0		1,620	0%
12	Water Heater Pipe Insulation	Home	18	247	0		311	0%
13	Faucet Aerator	Home	50	1,016	0		582	0%
14	Water Heater Repair/Replacement	Each						0%
15	Thermostatic Shower Valve	Each						
16	Enclosure							
17	Air Sealing / Envelope [1]	Home	218	41,763	-		22,623	0%
18	Attic Insulation	Home						0%
19	HVAC							
20	FAU Standing Pilot Conversion	Each						
21	Furnace Repair/Replacement	Each						
22	Room A/C Replacement	Each	184	9,840	11		135,937	1%
23	Central A/C replacement	Each	1,125	94,051	96		4,421,445	28%
24	Heat Pump Replacement	Each	42	26,862	13		116,765	1%
25	Evaporative Cooler (Replacement)	Each						
26	Evaporative Cooler (Installation)	Each	3,036	1,511,048	1,868		2,711,148	17%
27	Duct Testing and Sealing	Home	1,126	209,204	256		236,900	2%
28	Maintenance							
29	Furnace Clean and Tune	Home						
30	Central A/C Tune up	Home	43	8,416	1		5,590	0%
31	Lighting							
32	Compact Fluorescent Lights (CFL)	Each	78,082	1,972,482	234		546,587	3%
33	Interior Hard wired CFL fixtures	Each						
34	Exterior Hard wired CFL fixtures	Each	193	15,158	2		16,405	0%
35	Torchiere	Each	1,962	374,742	39		105,713	1%
36	Occupancy Sensor	Each						
37	LED Night Lights	Each						
38	Miscellaneous							
39	Pool Pumps	Each	665	1,159,537	364		744,800	5%
40	Smart Power Strips	Each	10,197	328,392	59		328,270	2%
41	New Measures							
42								
43	Pilots							
44								
45	Customer Enrollment							
46	Outreach & Assessment	Home	23,106	0	0		1,685,461	11%
47	In-Home Education	Home	25,177	0	0		243,698	2%
48								
49	Total Savings/Expenditures			9,489,788	3,581		15,686,176	
50								
51	Households Weatherized [2]		217					
52								
53	Households Treated							
54	- Single Family Households Treated	Home	20,361					
55	- Multi-family Households Treated	Home	5,738					
56	- Mobile Homes Treated	Home	2,386					
57	Total Number of Households Treated	Home	28,485					
58	# Eligible Households to be Treated for PY [3]	Home	87,389					
59	% of Households Treated	%	33%					
60	- Master-Meter Households Treated	Home	903					
61								
62	[1] "Air Sealing / Envelope" may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and							
63	[2] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs							
64	[3] Based on Attachment H of D.12-08-044							
65	[4] All savings are calculated based on the "Impact Evaluation of the 2009 CA Low Income Energy Efficiency Program, Final							
66	[5] Costs exclude support costs that are included in Table 1.							

	A	B
1	Energy Savings Assistance Program Table 3	
2	Through April 2014 - Southern California Edison	
3	Year-to-Date Installations - Expensed	
4	Annual kWh Savings	9,489,788
5	Annual Thermo Savings	-
6	Lifecycle kWh Savings	114,436,009
7	Lifecycle Therm Savings	-
8	Current kWh Rate	0.13
9	Current Therm Rate	-
10	Number of Treated Households	28,485
11	Average 1st Year Bill Savings / Treated households	42.11
12	Average Lifecycle Bill Savings / Treated Household	507.80

	A	B	C	D	E	F	G
1	Energy Savings Assistance Program Table 4A						
2	Through April 2014 - Southern California Edison						
3		Eligible Households			Households Treated YTD		
4	County	Rural	Urban	Total	Rural	Urban	Total
5	Fresno	-	482	482	-	-	-
6	Imperial	241	-	241	-	-	-
7	Inyo	1,824	7	1,831	1	-	1
8	Kern	18,026	12,656	30,681	198	175	373
9	Kings	8,915	-	8,915	94	-	94
10	Los Angeles	3,426	619,895	623,320	14	11,725	11,739
11	Madera	-	4	4	-	-	-
12	Mono	3,377	1	3,378	-	-	-
13	Orange	1	214,205	214,206	-	2,197	2,197
14	Riverside	106,779	109,037	215,816	2,321	2,691	5,012
15	San Bernardino	45,440	216,446	261,885	1,462	6,287	7,749
16	San Diego	2	-	2	-	-	-
17	Santa Barbara	-	19,024	19,024	-	16	16
18	Tulare	48,381	14,306	62,686	553	96	649
19	Ventura	2,633	67,627	70,260	4	651	655
20	Total	239,043	1,273,688	1,512,732	4,647	23,838	28,485

	A	B	C	D	E	F	G	H	I
Energy Savings Assistance Program Table 4B									
Through April 2014 - Southern California Edison									
1	Reason Provided								
2									
3									
4	County	Customer Declined Program Measures or is Non-Responsive	Customer Unavailable - Scheduling Conflicts	Hazardous Environment (unsafe/unclean)	Insufficient feasible Measures	Ineligible Dwelling - Prior Program Participation	Household Income Exceeds Allowable Limits	Unable to Provide Required Documentation	Other
5	Fresno	0	0	0	0	0	0	0	0
6	Imperial	0	0	0	0	0	0	0	0
7	Inyo	0	0	0	0	1	0	2	2
8	Kern	1	2	0	44	165	3	30	65
9	Kings	1	2	0	26	67	0	13	32
10	Los Angeles	25	54	15	711	4,453	111	855	2,334
11	Madera	0	0	0	0	0	0	0	0
12	Mono	0	0	0	0	0	0	0	0
13	Orange	1	13	0	180	1,576	34	528	507
14	Riverside	12	13	0	528	1,185	66	312	796
15	San Bernardino	52	39	10	844	1,968	85	448	1,446
16	Sandiego	0	0	0	0	0	0	0	0
17	Santa Barbara	0	0	0	1	0	0	0	1
18	Tulare	14	11	6	256	602	2	39	322
19	Ventura	0	1	7	33	259	11	159	61
20	Total	106	135	38	2,623	10,276	312	2,386	5,566

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1	Energy Savings Assistance Program Table 5																
2	Through April 2014 - Southern California Edison																
3	Gas & Electric																
4	Gas Only																
5	Electric Only																
6	2014	# of Household	Therm	kWh	kW	# of Household	Therm	kWh	kW	# of Household	Therm	kWh	kW	# of Household	Therm	kWh	kW
7	January					5,345		1,939,614	589	5,345		1,939,614	589	5,345		1,939,614	589
8	February					11,522		4,154,297	1,222	11,522		4,154,297	1,222	11,522		4,154,297	1,222
9	March					22,341		6,780,533	2,063	22,341		6,780,533	2,063	22,341		6,780,533	2,063
10	April					28,485		9,489,788	3,581	28,485		9,489,788	3,581	28,485		9,489,788	3,581
11	May																
12	June																
13	July																
14	August																
15	September																
16	October																
17	November																
18	December																
19	YTD					28,485		9,489,788	3,581	28,485		9,489,788	3,581	28,485		9,489,788	3,581
20	Figures for each month are YTD. December results should approximate calendar year results. Therms and kWh savings are annual figures.																

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Energy Savings Assistance Program Table 6												
2	Expenditures for Pilots and Studies												
3	Through April 2014 - Southern California Edison												
4		Authorized 3-Year Budget	Current Month Expenses		Expenses Since Jan. 1, 2013		% of 3-Year Budget Expended						
5		Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	Pilots												
7	Studies												
8	Impact Evaluation	\$ 180,000		\$ 180,000	\$ -		\$ 146,809			\$ 146,809	82%		82%
9	Needs Assessment	\$ 210,000		\$ 210,000	\$ -		\$ 209,938			\$ 209,938	100%		100%
10	Energy Education	\$ 90,000		\$ 90,000	\$ -		\$ 65,158			\$ 65,158	72%		72%
11	Multifamily	\$ 120,000		\$ 120,000	\$ -		\$ 119,802			\$ 119,802	100%		100%
12	Total Studies	\$ 600,000		\$ 600,000	\$ -		\$ 541,707			\$ 541,707	90%		90%

	A	B	C	D	E	F	G	H	I	J	K	L	M
CARE Table 1													
CARE Program Expenses													
Through April 2014 - Southern California Edison													
	Authorized Budget			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD			
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	
1													
2													
3	CARE Program:												
4	Outreach	\$ 2,155,000		\$ 2,155,000	\$ 143,245	\$ 143,245	\$ 493,447	\$ 493,447	\$ 493,447	\$ 493,447	23%		23%
5	Processing / Certification Re-certification	\$ 4,582,000		\$ 4,582,000	\$ 48,532	\$ 48,532	\$ 203,683	\$ 203,683	\$ 203,683	\$ 203,683	4%		4%
6	Post Enrollment Verification	\$ 3,456,000		\$ 3,456,000	\$ 37,908	\$ 37,908	\$ 142,610	\$ 142,610	\$ 142,610	\$ 142,610	4%		4%
7	IT Programming	\$ 1,000,000		\$ 1,000,000	\$ 128,295	\$ 128,295	\$ 386,270	\$ 386,270	\$ 386,270	\$ 386,270	39%		39%
8	Cooling Centers	N/A		N/A	\$ 8,685	\$ 8,685	\$ 14,148	\$ 14,148	\$ 14,148	\$ 14,148	N/A		N/A
9													
10													
11	Measurement and Evaluation	\$ 90,000		\$ 90,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%		0%
12	Regulatory Compliance	\$ 264,000		\$ 264,000	\$ 20,221	\$ 20,221	\$ 57,939	\$ 57,939	\$ 57,939	\$ 57,939	22%		22%
13	General Administration	\$ 725,000		\$ 725,000	\$ 56,352	\$ 56,352	\$ 174,356	\$ 174,356	\$ 174,356	\$ 174,356	24%		24%
14	CPUC Energy Division	\$ 140,000		\$ 140,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%		0%
15													
16	SUBTOTAL MANAGEMENT COSTS	\$ 12,412,000		\$ 12,412,000	\$ 434,553	\$ 434,553	\$ 1,458,304	\$ 1,458,304	\$ 1,458,304	\$ 1,458,304	12%		12%
17													
18	CARE Rate Discount	\$ 416,800,000		\$ 416,800,000	\$ 22,540,444	\$ 22,540,444	\$ 97,068,163	\$ 97,068,163	\$ 97,068,163	\$ 97,068,163	23%		23%
19													
20	TOTAL PROGRAM COSTS AND CUSTOMER DISCOUNTS	\$ 429,212,000		\$ 429,212,000	\$ 22,974,997	\$ 22,974,997	\$ 98,526,467	\$ 98,526,467	\$ 98,526,467	\$ 98,526,467	23%		23%
21													
22	Other CARE Rate Benefits												
23	- DWR Bond Charge Exemption				\$ 2,575,825	\$ -	\$ 2,575,825	\$ 10,722,643	\$ -	\$ 10,722,643			
24	- CARE PPP Exemption [1]				\$ 2,646,120	\$ -	\$ 2,646,120	\$ 11,015,269	\$ -	\$ 11,015,269			
25	- California Solar Initiative Exemption				\$ 808,397	\$ -	\$ 808,397	\$ 3,365,196	\$ -	\$ 3,365,196			
26	- kWh Surcharge Exemption				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -			
27	Total Other CARE Rate Benefits				\$ 6,030,342	\$ -	\$ 6,030,342	\$ 25,103,108	\$ -	\$ 25,103,108			
28													
29	Indirect Costs				\$ 36,892	\$ 36,892	\$ 99,998	\$ 99,998	\$ 99,998	\$ 99,998			
30													
31	[1] PPP Exemption - CARE customers are exempt from paying CARE program costs including PPP costs for CARE admin. and the D-Care surcharge.												

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y																																												
CARE Table 2																																																																					
Enrollment, Recertification, Attrition, & Penetration																																																																					
Through April 2014 - Southern California Edison																																																																					
1	New Enrollment												Recertification ⁽¹⁾						Attrition (Drop Offs)						Enrollment																																												
	Self-Certification (Income or Categorical)												Automatic						Failed						Gross			Net																																									
2	Automatic Enrollment			Leveraging ⁽²⁾			Combined (B+C+D)			Online			Paper			Phone			Combined (F+G+H)			Capitation			Total New Enrollment (E+H+J)			Scheduled			Non-Scheduled (Duplicates)			Automatic			Total Recertification (L+M+N)			No Response			Failed PEV			Failed Recertification			Other			Total Attrition (P+Q+R+S)			Gross (K+O)			Adjusted (K-T)			Total CARE Participants			Estimated CARE Eligible			Penetration Rate % (W/X)		
3	Inter-Utility ⁽¹⁾	Intra-Utility ⁽²⁾	Leveraging ⁽²⁾	Combined (B+C+D)	Online	Paper	Phone	Combined (F+G+H)	Capitation	Total New Enrollment (E+H+J)	Scheduled	Non-Scheduled (Duplicates)	Automatic	Total Recertification (L+M+N)	No Response	Failed PEV	Failed Recertification	Other	Total Attrition (P+Q+R+S)	Gross (K+O)	Adjusted (K-T)	Total CARE Participants	Estimated CARE Eligible	Penetration Rate % (W/X)																																													
4																																																																					
5	2014																																																																				
6	January	2,365	406	0	2,771	5,937	5,161	8,380	19,478	293	22,542	20,427	14,616	0	35,043	7,264	103	1,095	25,536	33,998	57,585	-11,456	1,324,151	1,469,830	88.3%																																												
7	February	2,487	630	0	3,117	3,405	5,587	6,862	15,654	223	19,194	11,800	46,477	0	27,277	10,993	79	735	-101	11,706	46,471	7,488	1,331,639	1,469,830	88.9%																																												
8	March	3,373	269	0	3,642	3,803	8,207	6,763	16,773	243	22,658	5,161	41,206	0	46,367	11,493	130	821	20,220	32,664	69,025	-10,006	1,321,633	1,469,830	88.1%																																												
9	April	4,117	168	0	4,285	3,282	7,654	6,125	17,261	331	21,877	3,972	12,189	0	16,161	11,110	138	771	16,601	28,620	-38,038	-6,743	1,314,890	1,469,830	87.7%																																												
10	May																																																																				
11	June																																																																				
12	July																																																																				
13	August																																																																				
14	September																																																																				
15	October																																																																				
16	November																																																																				
17	December																																																																				
18	YTD Total	12,342	1,473	-	13,815	16,427	26,809	28,130	71,366	1,090	86,271	41,360	83,488	-	124,848	40,860	450	3,422	62,256	106,988	211,119	-20,717	1,314,890	1,469,830	87.7%																																												
19																																																																					
20	Enrollments via data sharing between the IOUs.																																																																				
21																																																																					
22	Enrollments via data sharing with programs outside the IOU that serve low-income customers.																																																																				
23	Recertification results are tied to the month initiated. Therefore, recertification results may be pending due to the time permitted for a participant to respond.																																																																				
24	Numbers are not tied to month initiated but are operational and reflect customer enrollment status changes that were triggered that month; these numbers differ from the tied to month initiated numbers provided elsewhere in this report.																																																																				
25	No response includes no response to both Recertification and Verification.																																																																				
26	Includes customers who were previously categorized as "Other Sources" since there is no "Other Sources" column (which total about 2336 from hard to classify enrollments).																																																																				
27	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																																																																				

⁽¹⁾ Enrollments via data sharing between the IOUs.

⁽²⁾ Enrollments via data sharing with programs outside the IOU that serve low-income customers.

⁽³⁾ Recertification results are tied to the month initiated. Therefore, recertification results may be pending due to the time permitted for a participant to respond.

⁽⁴⁾ Numbers are not tied to month initiated but are operational and reflect customer enrollment status changes that were triggered that month; these numbers differ from the tied to month initiated numbers provided elsewhere in this report.

⁽⁵⁾ No response includes no response to both Recertification and Verification.

⁽⁶⁾ Includes customers who were previously categorized as "Other Sources" since there is no "Other Sources" column (which total about 2336 from hard to classify enrollments).

⁽⁷⁾ Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

	A	B	C	D	E	F	G	H	I
1	CARE Table 3A								
2	Post-Enrollment Verification Results (Model)								
	Through April 2014 - Southern California Edison								
3	2014	Total CARE Households Enrolled	Households Requested to Verify	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible) ^[1]	Total Households De-enrolled ^[2]	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
4	January	1,324,151	2,586	0.20%	1,412	37	1,449	56.03%	0.00%
5	February	1,331,639	4,482	0.34%	54	49	103	2.30%	0.00%
6	March	1,321,633	4,909	0.37%	49	28	77	1.57%	0.00%
7	April	1,314,890	6,209	0.47%	14	0	14	0.23%	0.00%
8	May								
9	June								
10	July								
11	August								
12	September								
13	October								
14	November								
15	December								
16	YTD Total	1,314,890	18,186	1.38%	1,529	114	1,643	9.03%	0.00%
17									
18	^[1] Includes customers verified as over income or who requested to be de-enrolled.								
19	^[2] Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								
20	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								
21									
22	CARE Table 3B								
23	Post-Enrollment Verification Results (High Usage)								
	Through April 2014 - Southern California Edison								
24	2014	Total CARE Households Enrolled	Households Requested to Verify	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible) ^[1]	Total Households De-enrolled ^[2]	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
25	January	1,324,151	4,161	0.31%	0	25	25	0.60%	0.00%
26	February	1,331,639	2,407	0.18%	0	0	0	0.00%	0.00%
27	March	1,321,633	2,099	0.16%	0	0	0	0.00%	0.00%
28	April	1,314,890	697	0.05%	0	0	0	0.00%	0.00%
29	May								
30	June								
31	July								
32	August								
33	September								
34	October								
35	November								
36	December								
37	YTD Total	1,314,890	9,364	0.71%	0	25	25	0.27%	0.00%
38									
39	^[1] Includes customers verified as over income or who requested to be de-enrolled.								
40	^[2] Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								
41	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								

	A	B	C	D	E	F	G
1	CARE Table 4						
2	CARE Self-Certification and Self-Recertification Applications Through April 2014 - Southern California Edison						
3		Provided ^[2]	Received	Approved	Denied ^[4]	Pending/Never Completed ^[5]	Duplicates
4	Total (Y-T-D) ^[1]	315,844	235,670	221,872	6,030	70,617	7,794
5	Percentage ^[3]	N/A	100.00%	94%	3%	30%	2%
6							
7	^[1] Includes sub-metered customers.						
8	^[2] Includes number of applications SCE provided for all direct mailing campaigns, customer calls						
9	^[3] Percent of received applications.						
10	^[4] Includes all applications received and not approved.						
11	^[5] Includes pending recertification responses.						

	A	B	C	D	E	F	G	H	I	J
1	CARE Table 5									
2	Enrollment by County									
	Through April 2014 - Southern California Edison									
3	County	Estimated Eligible Households			Total Households Enrolled			Penetration Rate		
		Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
4	Fresno	481	0	481	50	0	50	10%	0%	10%
5	Imperial	0	238	238	0	68	68	0%	29%	29%
6	Inyo	7	1,820	1,827	0	1,030	1,030	0%	57%	56%
7	Kern	12,624	17,953	30,577	9,482	14,278	23,760	75%	80%	78%
8	Kings	0	8,895	8,895	0	9,011	9,011	0%	101%	101%
9	Los Angeles	611,467	3,420	614,887	566,454	1,750	568,204	93%	51%	92%
10	Madera	4	0	4	0	0	0	0%	0%	0%
11	Mono	1	3,368	3,369	0	713	713	0%	21%	21%
12	Orange	212,480	1	212,481	170,793	0	170,793	80%	0%	80%
13	Riverside	108,618	106,596	215,214	84,039	96,673	180,712	77%	91%	84%
14	San Bernardino	215,667	45,382	261,049	198,649	38,392	237,041	92%	85%	91%
15	San Diego	0	2	2	0	2	2	0%	108%	108%
16	Santa Barbara	18,500	0	18,500	10,110	0	10,110	55%	0%	55%
17	Tulare	14,256	48,275	62,531	12,113	43,538	55,651	85%	90%	89%
18	Ventura	67,168	2,607	69,775	55,825	1,920	57,745	83%	74%	83%
19	Total	1,261,273	238,557	1,499,830	1,107,515	207,375	1,314,890	88%	87%	88%

	A	B	C	D	E	F	G	H
1	CARE Table 6							
2	Recertification Results							
	Through April 2014 - Southern California Edison							
3	2014	Total CARE Households	Households Requested to Recertify	% of Households Total (C/B)	Households Recertified ^[1]	Households De-enrolled ^[2]	Recertification Rate % (E/C)	% of Total Households De-enrolled (F/B)
4	January	1,395,782	35,110	2.5%	21,998	12,461	62.7%	0.9%
5	February	1,331,639	26,236	2.0%	15,215	2,022	58.0%	0.2%
6	March	1,321,633	29,406	2.2%	13,273	1,616	45.1%	0.1%
7	April	1,314,890	36,477	2.8%	3,972	656	10.9%	0.0%
8	May		-		-	-		
9	June		-		-	-		
10	July		-		-	-		
11	August		-		-	-		
12	September		-		-	-		
13	October		-		-	-		
14	November		-		-	-		
15	December		-		-	-		
16	YTD	1,314,890	127,229	9.7%	54,458	16,755	42.8%	1.3%
17								
18	^[1] Counts have been updated to exclude existing CARE participants who re-enrolled before their							
19	^[2] Recertification results are tied to the month initiated. Therefore, recertification results may be pending due to the time permitted for a participant to respond.							

	A	B	C	D	E	F	G
1	CARE Table 7						
2	Capitation Contractors						
3	Through April 2014 - Southern California Edison						
4	Contractor ^[1]	Contractor Type (Check one or more if applicable)				Current Month ^[2]	Year-to-Date ^[2]
5		Private	CBO	WMDVBE	LIHEAP		
6	A&PI OLDER ADULTS TASK FORCE		X			-	-
7	ACCESS CALIFORNIA SERVICES		X			-	-
8	ALPHA ENTERPRISE	X				-	-
9	ALTADENA COMM IMPROVEMENT CTR		X			-	-
10	ALTAMED HEALTH SVCS CORP		X			-	-
11	AMERICAN RED CROSS- ANTELO VLY		X			-	-
12	AMERICAN-RUSSIAN BUS COUNCIL		X			-	-
13	ANOTHER HURRICANE PROJECT, INC		X			-	-
14	ANTELOPE VLY BOYS & GIRLS CLUB		X			-	-
15	APAC SERVICE CENTER		X			10	10
16	ASIAN AMERICAN DRUG ABUSE PROG		X			2	11
17	ASIAN AMERICAN RESOURCE CENTER		X			1	1
18	ASIAN PAC. HLTH CARE VENTURE		X			-	-
19	ASIAN PACIF AM DISPUTE RES CTR		X			-	-
20	ASIAN REHABILITATION SVCS INC.		X			-	-
21	ASIAN YOUTH CENTER		X			-	-
22	ATLANTIC COMM ECON DEV CORP	X				-	-
23	B&D SECURITY, INC.	X				-	-
24	BAPAC		X			-	-
25	BELL GARDENS COMM SVC CENTER		X			-	-
26	BELLFLOWER USD/CARING CONN.	X				-	-
27	BEST BUY STORES LP (102)	X				-	-
28	BEST BUY CO., INC (102)	X				-	-
29	BEST BUY STORES LP (103)	X				-	-
30	BEST BUY STORES LP (111)	X				-	-
31	BEST BUY CO., INC. (111)	X				-	-
32	BEST BUY STORES LP (1018)	X				-	-
33	BEST BUY CO., INC (1018)	X				-	-
34	BEST BUY STORES LP (119)	X				-	-
35	BEST BUY STORES LP (1782)	X				-	-
36	BEST BUY CO., INC (1782)	X				-	-
37	BEST PARTNERS	X				104	435
38	BETHEL BAPTIST CHURCH		X			-	-
39	BISHOP PAIUTE TRIBE		X			-	5
40	BOY SCOUTS - OC COUNCIL		X			-	-
41	BOYS & GIRLS CLUB MOUNT COM		X			-	-
42	BOYS & GIRLS CLUB OF SAN BERN		X			-	-
43	BOYS & GIRLS CLUB OF SANTA BAR		X			-	-
44	BOYS&GIRLS CLUB OF SAN GABRIEL		X			-	-
45	BRIDGES OF HOPE		X			-	-
46	BURGERS INC DBA ENERGYSAVE	X				-	-
47	CAP OF SAN BERNARDINO CTY		X		X	-	-
48	CAREGIVERS VOLUNTEERS ELDERLY		X			-	-
49	CASA CARDENAS COUNSELING CTR		X			-	-
50	CASA RAMONA, INCORPORATED		X			-	-
51	CATHEDRAL CITY SENIOR CENTER		X			-	-
52	CATHEDRAL OF PRAISE		X			-	-
53	CATHOLIC CHARITIES GOOD NEWS		X			-	-
54	CATHOLIC CHARITIES OF LA INC		X			-	-
55	CATHOLIC CHARITIES OF ORANGE C		X			-	-
56	CATHOLIC CHARITIES-SB/RIVERSID		X			-	-
57	CATHOLIC CHARITIES-VENTURA		X			-	-
58	CATHOLIC EDUCATION FNDTN LA		X			-	-
59	CB INVESTMENT		X			-	-
60	CENTRO C.H.A., INC.		X			-	-
61	CENTRO SHALOM		X			-	-
62	CHARO COMMUNITY DEVELOPMENT CO		X			-	-
63	CHILDREN'S BUREAU OF SO CAL		X			-	-
64	CHINATOWN SERVICE CENTER		X			-	-
65	CHINESE CHRISTIAN HERALD CRUS.		X			-	6
66	CHINO NEIGHBORHOOD HOUSE		X			-	-

	A	B	C	D	E	F	G
1	CARE Table 7						
2	Capitation Contractors						
	Through April 2014 - Southern California Edison						
3		Contractor Type (Check one or more if applicable)				Current Month ^[2]	Year-to-Date ^[2]
4	Contractor ^[1]	Private	CBO	WMDVBE	LIHEAP		
66	CHINO VLY CHAMBER OF COMMERCE		x			-	-
67	CHRIST UNITY CENTER		x			-	-
68	CITIHOUSING REAL ESTATE SERVICES		x			-	-
69	CITRUS VALLEY HEALTH PARTNERS		x			-	-
70	CITY OF BEAUMONT SENIOR CENTER	x				-	1
71	CITY OF LA QUINTA SENIOR CTR		x			-	-
72	CITY OF REFUGE RESCUE OUTREACH		x			-	-
73	COACHELLA VALLEY HSG COALITION		x			-	-
74	COMM ACT COMM STA B COUNTY		x			-	-
75	COMM ACTION OF VENTURA COUNTY		x			-	-
76	COMM ACTION PARTNERSHIP OF OC		x		x	-	-
77	COMM ASSIST PROGRAM MORENO VLY		x			-	-
78	COMM CENTER AT TIERRA DEL SOL		x			-	-
79	COMM SVC & EMPLOYMENT TRAINING		x			-	-
80	COMMUNITY ENHANCEMENT SERV		x			-	-
81	COMMUNITY PANTRY		x			-	-
82	COMMUNITY SETTLEMENT ASSOC.		x			-	-
83	CORONA NORCO FAMILY YMCA		x			-	-
84	COR COMM. DEVELOPMENT CORP.		x			-	-
85	COSTA MESA COMM FOUNDATION		x			-	-
86	COUNCIL ON AGING-ORANGE COUNTY		x			-	-
87	COVE COMM SENIOR ASSOC		x			-	-
88	CRISIS MINISTRY CHURCH OF VLY		x			-	-
89	CROSSROADS CHRISTIAN CHURCH		x			-	-
90	CRYSTAL STAIRS, INC.		x			-	-
91	DENTECH CONSULTING SERVICE		x			-	-
92	DESERT ARC		x			2	2
93	DESERT MANNA MINISTRIES INC		x			-	-
94	DISABLED RESOURCES CTR, INC		x			-	-
95	DOVE ENTERPRISES		x			-	-
96	DUARTE COMMUNITY SVC COUNCIL		x			-	-
97	D'VEAL CORPORATION INC.	x				-	-
98	EAST LA BOYS & GIRLS CLUB		x			-	-
99	ECCLESIAS ECON-COMM DEV COLLAB		x			-	-
100	ECONOMIC & EMPLOYMENT DVLP CTR	x				-	-
101	EL CONCILIO DEL CONDADO DE		x			-	1
102	EL SOL SCIENCE & ARTS ACADEMY		x			-	-
103	ENERGY CONSERV CONSULTANTS INC		x			-	-
104	FAMILY SERVICE ASSOCIATION	x				-	-
105	ESCUELA DE LA RAZA UNIDA		x			-	-
106	FAIR HOUSING COUNCIL RIVERSIDE		x			-	-
107	FAITH GRACE CHINESE CHURCH		x			-	-
108	FAME ASSISTANCE CORPORATION		x			-	-
109	FAMILIES - COSTA MESA		x			-	-
110	FAMILIES FORWARD		x			-	-
111	FAMILY HEALTHCARE NETWORK		x			-	-
112	FAMILY SVC ASSOC - W RIVERSIDE		x			-	-
113	FAMILY SVC ASSOC OF REDLANDS		x			2	2
114	FCI MANAGEMENT CONSULTANTS	x				-	-
115	FELLOWSHIP OF HOPE, INC.		x			-	-
116	FIRST STEP TRANSITIONAL LIVING		x			-	-
117	FOOD SHARE		x			1	1
118	FOUNDATION FOR COMM & FAM HLTH		x			-	-
119	FRIENDSHIP MISSIONARY BAPTIST		x			-	-
120	GARVEY SCHOOL DISTRICT	x				-	-
121	GO THE CALENDAR STOP		x			205	597
122	GOD PROVIDES MINISTRY, INC		x			-	-
123	GOLD STAR MEDIA GROUP		x			-	-
124	GOODWILL INDUSTRIES OF SO CAL		x			-	-
125	GOODWILL OF ORANGE COUNTY CA		x			-	-
126	HANNA'S HOUSE		x			-	-

	A	B	C	D	E	F	G
1	CARE Table 7						
2	Capitation Contractors						
	Through April 2014 - Southern California Edison						
3		Contractor Type (Check one or more if applicable)				Current Month ^[2]	Year-to-Date ^[2]
4	Contractor ^[1]	Private	CBO	WMDVBE	LIHEAP		
127	HARVEST TIME MINISTRIES		x			-	-
128	HEART OF COMPASSION		x			-	-
129	HELP OF OJAI, INC.		x			1	1
130	HELPING HANDS OF MT ZION		x			-	-
131	HIGH DESERT TRANS. LIVNG. CONN.		x			-	-
132	HIGH DESERT D.V. PROG., INC.		x			-	-
133	HIGH DESERT YOUTH CENTER		x			-	-
134	HNGTN PK-ADULT SCHOOL GAGE BR	x				-	-
135	HOLLON MARKETING SYSTEM		x			-	-
136	HOSANNA COMMUNITY CHURCH		x			-	-
137	HOUSING AUTH.-SAN BUENAVENTURA		x			-	-
138	HOUSING AUTHORITY OF KINGS CO		x			-	-
139	HOUSING WITH HEART INC		x			-	-
140	HUB CITIES CAREER WORKSOURCE		x			-	-
141	HUMAN SERVICES ASSOCIATION		x			-	-
142	IECAAC		x			-	-
143	KERNVILLE UNION SCHOOL DISTRIC	x				-	-
144	KING/DREW'S SUPPORTERS, INC.		x			-	-
145	KINGS COMMUNITY ACTION ORG		x			-	3
146	KINGS CTY COMMISSION ON AGING		x			-	-
147	KNIGHTS OF COLUMBUS - 12834		x			-	-
148	KOREAN AM SENIORS ASSOC OF OC		x			-	-
149	KOREAN AMERICAN FMLY SVC CTR		x			-	-
150	KOREAN CHURCHES COMM DEV- KCCD		x			-	-
151	KOREAN COMMUNITY SERVICES		x			-	-
152	LA COUNTY HOUSING AUTHORITY	x				-	-
153	LALI MOHENO & ASSOCIATES		x			-	-
154	LATINO HEALTH ACCESS		x			-	-
155	LEAP THROUGH THE FIRE FTH MIN.		x			-	-
156	LIBERTY TAX SERVICE	x				-	-
157	LIGHTHOUSE LEARNING RES CTR	x				-	-
158	LITTLE TOKYO SERVICE CENTER		x			-	-
159	LONG BCH LESBIAN AND GAY PRIDE		x			-	-
160	LOS ANGELES MUSIC/ART SCHOOL	x				-	-
161	LOS ANGELES URBAN LEAGUE		x			-	-
162	LOS SERRANOS ELEM SCHOOL PTA		x			-	-
163	LOVELAND CHURCH JUBILEE PARTY		x			-	-
164	LTSC COMM. DEVEL. CORP		x			1	1
165	LUTHERAN SOCIAL SVC OF SO CAL		x			-	-
166	LUTHERAN SOCIAL SVCS OF SO CA		x			-	-
167	LYNWOOD UNIFIED SCHOOL DIST	x				-	-
168	MARAVILLA FOUNDATION		x		x	-	-
169	MAYWOOD CHAMBER OF COMMERCE	x				-	-
170	MEALS ON WHEELS WEST		x			-	-
171	MENTAL HEALTH ASSOCIATION		x			-	-
172	MERCI MINISTRY		x			-	-
173	MEXICAN AMERICAN OPPORTUNITY		x			-	5
174	MISION EBENEZER FAMILY CHURCH		x			-	-
175	MITZELL SENIOR CENTER		x			-	-
176	MONTCLAIR/ONTARIO JR WMS. CLUB		x			-	-
177	MONTEBELLO HOUSING DEVELOPMENT		x			-	-
178	MOORPARK SENIOR CITIZENS INC		x			-	-
179	MOUNTAIN VIEW COMMUNITY CHURCH		x			-	-
180	MTN. COMMUNITIES HEALTHY START		x			-	-
181	MULTICULTURAL CIV ASSOC MOR VL		x			-	-
182	NEHEMIAH MINISTRIES		x			-	-
183	NEW DIRECTION COMMUNITY CHURCH		x			-	-
184	NEW HORIZONS CAREGIVERS GROUP		x			-	-
185	NEW GREATER CIR. MISSION, INC	x				-	-
186	NEW HOPE VILLAGE, INC		x			-	-
187	NOW AND FOREVER BODY OF CHRIST		x			-	-

	A	B	C	D	E	F	G
1	CARE Table 7						
2	Capitation Contractors						
	Through April 2014 - Southern California Edison						
3		Contractor Type (Check one or more if applicable)				Current Month ^[2]	Year-to-Date ^[2]
4	Contractor ^[1]	Private	CBO	WMDVBE	LIHEAP		
188	NORCO SNR CTR PET RELIEF FUND		x			-	-
189	OC BLACK CHAMBER OF COMMERCE		x			-	-
190	OCCC	x				-	1
191	ONEOC		x			-	-
192	OPERATION GRACE		x			-	-
193	ORNGE CO CONGREGATION COMM ORG		x			-	-
194	OUR COMMUNITY WORKS		x			-	-
195	OUR LADY OF HOPE CATH COMM INC		x			-	-
196	OUR LADY OF LOURDES SCHOOL		x			-	-
197	OXNARD/HUENEME SALVATION ARMY		x			-	-
198	PACIFIC ISLANDER HLTH (PIHP)		x			-	-
199	PACIFIC ASIAN CONSORTIUM EMPLO		x		x	-	-
200	PACIFIC PRIDE FOUNDATION		x			-	-
201	PERRIS COMMUNITY PARTNERSHIP		x			-	-
202	PAVING THE WAY FOUNDATION		x			-	-
203	PIONEER FINANCIAL GROUP CORP.	x				-	-
204	POMONA MINISTRY OF ECONOMICS		x			-	-
205	PRIME TIME SCHOOL		x			-	-
206	PREMIER REALTY		x			-	-
207	PROJECT DVRSN ALT FOR YOUTHS		x			-	-
208	PROTEUS, INC.		x		x	-	-
209	QUINN COMMUNITY OUTREACH CORP.		x			-	-
210	REACH OUT 29		x			-	-
211	REBUILDING TOGETHER CHRISTMAS		x			-	-
212	REDONDO BEACH UNIFIED SCH DIST	x				-	-
213	RESTORE TO HOPE		x			-	-
214	RIALTO CHAMBER OF COMMERCE	x				-	-
215	RIVERSIDE DEPT COMM ACTION		x		x	-	3
216	ROP VIRTUAL ENTERPRISE CLASS		x			-	-
217	RSVP OF SOUTH BAY		x			-	-
218	SALVATION ARMY (SO. CAL DIV)		x			-	-
219	SALVATION ARMY SANTA FE SPRINGS		x			-	-
220	SALVATION ARMY SOUTHEAST CORPS		x			-	-
221	SAMARITAN'S HELPING HAND	x				-	-
222	SAN GRIGORNIO PASS HISP CHAMBE	x				-	-
223	SANTA ANITA FAMILY SERVICE		x			-	-
224	SANTA CLARITA ATHLETIC ASSCTN		x			-	-
225	SANTA CLARITA VLY COMM AGING		x			-	-
226	SANTIAGO COMPOSTELA CATHOLIC		x			-	-
227	SB CNTY SEXUAL ASSAULT SERVICE		x			-	-
228	SEARCH TO INVOLVE FILIPINO		x			-	-
229	SENIOR ADVOCATES OF THE DESERT		x			-	-
230	SERVING PEOPLE IN NEED (SPIN)		x			-	-
231	SGUSD/SAN GABRIEL FAMILY CTR	x				-	-
232	SHARE OUR SELVES		x			-	1
233	SOCIETY OF ST VINCENT DE PAUL		x			-	-
234	SO. ANTELOPE VLY EMERGENCY SVC		x			-	-
235	S COAST CHINESE CULTURAL ASSOC.		x			-	-
236	SMILES FOR SENIORS FOUND.		x			-	-
237	SOMEBODY CARES-- RANCHO CUCAMO		x			-	-
238	SOMEBODY CARES SOUTHLAND		x			-	-
239	SONRISE COMMUNITY OUTREACH INC		x			-	-
240	SOUTHEAST CITIES SERVICE CTR.		x			1	1
241	SOUTHEAST COMMUNITY DEVELOPMEN		x			-	-
242	SOUTHEAST RIOVISTA FAMILY YMCA		x			-	-
243	SOUTHWEST MIN EC DVLP ASSOC.		x			-	-
244	SOWING SEEDS FOR LIFE		x			-	-
245	SPECIAL SVC FOR GROUPS		x			-	-
246	SPIRIT OF THE EAGLE FOUNDATION		x			-	-
247	ST ANNE SCHOOL		x			-	-
248	ST EMYDIUS CHURCH		x			-	-

	A	B	C	D	E	F	G
1	CARE Table 7						
2	Capitation Contractors						
	Through April 2014 - Southern California Edison						
3		Contractor Type				Current Month ^[2]	Year-to-Date ^[2]
4	Contractor ^[1]	(Check one or more if applicable)					
		Private	CBO	WMDVBE	LIHEAP		
249	ST FRANCIS MEDICAL CTR HLTH		x			-	-
250	ST JOSEPH CHURCH		x			-	-
251	ST MARY'S CHURCH		x			-	-
252	ST PIUS V CHURCH		x			-	-
253	ST POLYCORP FAMILY SUPPORT CTR		x			-	-
254	ST VINCENT DE PAUL		x			1	1
255	ST. CLARE CHURCH		x			-	-
256	ST. HILARYS CHURCH ARCHBISHOP		x			-	-
257	ST. MATTHIAS ELEMENTARY SCHOOL	x				-	-
258	STA BARBARA HISP CHMBR OF COM	x				-	-
259	STA BARBARA NGHBORHD CLINICS		x			-	-
260	STOP VIOLENCE INCREASE PEACE		x			-	-
261	SUNSHINE YOUTH SERVICES, INC		x			-	-
262	TELACU RESIDENTIAL MGMT, INC		x			-	-
263	TEMECULA SENIOR CITIZENS CENTE		x			-	-
264	TEMPLO CALVARIO, INC.		x			-	-
265	THAI HEALTH & INFO SVCS		x			-	-
266	THE AL & DOROTHY KEEN CTR		x			-	-
267	THE CAMBODIAN FAMILY		x			-	-
268	THE GREEN TEAM		x			-	-
269	THEODORE ROOSEVELT ELEMENTARY	x				-	-
270	TODEC LEGAL CENTER, INC.		x			-	-
271	TRANSFORMING LIVES INC.		x			-	-
272	TRINITY COMMUNITY OUTREACH		x			-	-
273	TRUEVINE COMMUNITY OUTREACH		x			-	-
274	TULARE EMERGENCY AID COUNCIL		x			-	-
275	UNITED CAMBODIAN COMMUNITY INC		x			-	-
276	UNITED STEEL WKRS OF AM 2018		x			-	-
277	UNITY SHOPPE		x			-	-
278	UP CLOSE PROMOTIONS	x				-	-
279	VENTURA CITY HOUSING AUTHORITY	x				-	-
280	VETERANS IN COMMUNITY SERVICE		x		x	-	-
281	VICTOR VALLEY COMM SVC COUNCIL		x			-	-
282	VICTOR VLY COMM DENTAL SVC PRG		x			-	-
283	VIETNAMESE COMM OF SVC CAL		x			-	-
284	VIETNAMESE COMMUNITY OF OC INC		x			-	-
285	VOICES OF INDIGENOUS PEOPLE		x			-	-
286	VOLUTNEERS OF EAST LOS ANGELES		x			-	1
287	WAKE UP INCORPORATED		x			-	-
288	WALKING SHIELD AM INDIAN SOC		x			-	-
289	WBC ENTERPRISES, LLC		x			-	-
290	WEST ANGELES CDC		x			-	-
291	WESTSIDE COMM SVCS CTR		x			-	-
292	WINNING OUR WORLD		x			-	-
293	WISE SENIOR SERVICES		x			-	-
294	WORLD HARVEST FELLOWSHIP MINIS		x			-	-
295	WRAP FAMILY SERVICES		x			-	-
296	YOUTH EMPL SVC - HARBOR AREA		x			-	-
297	YWCA INTERVALE SENIOR SERVICES		x			-	-
298	TOTAL					331	1,090
299							
300	^[1] All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.						
301	^[2] Numbers reflect customers that have been placed on the rate YTD. Capitation payments may lag by a month or more depending on when SCE is invoiced by the contractors.						

	A	B	C	D	E	F	G	H	I
1	CARE Table 8								
2	Participants as of Month-End Through April 2014 - Southern California Edison								
3	2014	Gas and Electric	Gas Only	Electric Only	Total	Eligible Households	Penetration	% Change	Total Residential Accounts
4	January			1,324,151	1,324,151	1,499,830	88.3%	0.0%	4,300,023
5	February			1,331,639	1,331,639	1,499,830	88.8%	-0.5%	4,300,023
6	March			1,321,633	1,321,633	1,499,830	88.1%	0.7%	4,300,023
7	April			1,314,890	1,314,890	1,499,830	87.7%	0.4%	4,300,023
8	May								
9	June								
10	July								
11	August								
12	September								
13	October								
14	November								
15	December								
16	YTD			1,314,890	1,314,890	1,499,830	87.7%	0.62%	4,300,023

	A	B	C	D	E
1	CARE Program Table 9				
2	Expenditures for CHANGES Pilot Through April 2014 - Southern California Edison				
3		Authorized 2013 - 2014 Budget	Current Month Expenses	Expenses Since Jan. 1, 2013	% of 2013 - 2014 Budget Expensed
4	Pilots				
5	CHANGES	\$ 432,000	\$ 18,185	\$ 227,508	53%
6	Total Pilots	\$ 432,000	\$ 18,185	\$ 227,508	53%
7	[1] Represents \$216,000 per year.				

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
1	CARE Table 10 CHANGES One-On-One Customer Assistance Sessions															
2	Reporting Period March 1, 2014 through March 31, 2014															
3	CHANGES Participants' self-identified language of preference	Description of the session content identifying service provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues) ^[2]	Description of each contact made with customer that utility until a solution is reached.	If on CARE, Enter How Initially Enrolled		Number of Enrollments Through CHANGES CBOs' Assistance Confirmed by IOU		Customers Receiving Assistance with Bill Payment Plans (Initiated or Modified) by the CHANGES CBOs.		Customers Receiving Assistance with Utility Bill Disputes, including bill modification, by the CHANGES CBOs.		Calls to Dedicated 800 # Recorded by IOU ^[1]				
4				#	How Enrolled	CARE	FERA	Medical Baseline	Dedicated Toll-Free Number Used #	Reason 800 # Not Used	Dedicated Toll-Free Number Used	Reason 800 # Not Used	1 = Yes 0 = No	Reason 800 # Not Used		
5	Date ^[3]															
6																
7																
8																
9																
10																
11																
12																
13																
14																
15																
16																
17	Current Month Total				0		0	0	0	0			0			6
18	Year-to-Date Total				20		0	0	0	0			0			66
19																
20																
21																

SCE did not receive data from the program contractor for this month's report

[1] Total calls placed to 800# recorded by SCE from March 1, 2014 through March 31, 2014 is 6. Data on calls per each one-on-one session not available.

[2] For column C, this data was provided by CHANGES contractor. Self Help for the Elderly, via CSID. This table was edited and reformatted from its original version in order to have a more consistent appearance and format with existing SCE tables.

[3] Dates listed are one-on-one case open dates as provided by CHANGES contractor. Dates do not necessarily coincide with the date of the session.

	A	B	C	D	E	F	G
1	CARE Table 11 CHANGES Group Customer Assistance Sessions^{[2][3]}						
2	Reporting Period March 1, 2014 through March 31, 2014						
3	Date	Session Language	Description of Service Provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues)	Session Logistics			
4				# of Sessions	Length ^[1] (Hours)	Number of Attendees	Description of Information / Literature Provided
5	Not Available	Cantonese	Understanding Your Bill	3	0.5	49	Not Available
6	Not Available	Spanish	Understanding Your Bill	2	0.5	39	Not Available
7	Not Available	Tagalog	Understanding Your Bill	1	0.5	10	Not Available
8	Not Available	Korean	Understanding Your Bill	13	0.5	283	Not Available
9	Not Available	Vietnamese	Understanding Your Bill	1	0.5	23	Not Available
10	Not Available	English	Understanding Your Bill	13	0.5	100	Not Available
11	Not Available	Tagalog	Safety Tips	8	0.5	127	Not Available
12	Not Available	Spanish	Safety Tips	3	0.5	21	
13	Not Available	English	Safety Tips	2	0.5	12	Not Available
14	Not Available	Spanish	Level Pay Plan	2	0.5	28	Not Available
15	Not Available	Spanish	Energy Conservation	2	0.5	40	Not Available
16	Not Available	Vietnamese	Energy Conservation	1	0.5	18	Not Available
17	Not Available	Tagalog	Energy Conservation	5	0.5	63	Not Available
18	Not Available	Japanese	Energy Conservation	4	0.5	64	Not Available
19	Not Available	Cantonese	Energy Conservation	1	0.5	15	Not Available
20	Not Available	Cantonese	CARE/FERA and Other Assistance Programs	2	0.5	30	Not Available
21	Not Available	Spanish	CARE/FERA and Other Assistance Programs	4	0.5	51	Not Available
22	Not Available	Tagalog	CARE/FERA and Other Assistance Programs	1	0.5	11	Not Available
23	Not Available	Vietnamese	CARE/FERA and Other Assistance Programs	1	0.5	15	Not Available
24	Not Available	Japanese	CARE/FERA and Other Assistance Programs	1	0.5	10	Not Available
25	Not Available	Thai	CARE/FERA and Other Assistance Programs	1	0.5	7	Not Available
26	Not Available	English	CARE/FERA and Other Assistance Programs	1	0.5	3	Not Available
27	Not Available	Spanish	Avoiding Disconnection	1	0.5	9	Not Available
28	Not Available	Farsi	Avoiding Disconnection	1	0.5	9	Not Available
29	Not Available	English	Avoiding Disconnection	1	0.5	1	Not Available
30	Current Month Total			75		1038	
31	Year-to-Date			137		1774	
32							
33	[1] Contractor states all sessions at least 30 minutes.						
34	[2] This table was provided by CHANGES contractor, Self Help for the Elderly, via CSID. This table was edited and reformatted from its original version in order to have a more consistent appearance and format with existing SCE tables.						
35							
36							
37	[3] The numbers provided by the CHANGES contractor are for SCE and SoCal Gas combined , due to the combined service territory.						