

**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE
STATE OF CALIFORNIA**

Application of Southern California Edison Company (U 338-E) for Approval of its 2012- 2014 California Alternate Rates for Energy (CARE) and Energy Savings Assistance Programs and Budgets.

A.11-05-017
(Filed May 16, 2011)

Application of Southern California Gas Company (U 904-G) for Approval of Low-Income Assistance Program and Budgets for Program Years 2012-2014.

A.11-05-018
(Filed May 16, 2011)

Application of Pacific Gas and Electric Company for Approval of the 2012-2014 Energy Savings Assistance and California Alternate Rates for Energy Programs and Budget (U 39-M)

A.11-05-019
(Filed May 16, 2011)

Application of San Diego Gas & Electric Company (U 902-M) for Approval of Low-Income Assistance Programs and Budgets for Program Years 2012-2014

A.11-05-020
(Filed May 16, 2011)

**MONTHLY REPORT OF SOUTHERN CALIFORNIA EDISON COMPANY (U 338-E)
ON LOW INCOME ASSISTANCE PROGRAMS FOR APRIL 2013**

JANET S. COMBS
ANDREA TOZER

Attorneys for
SOUTHERN CALIFORNIA EDISON COMPANY

2244 Walnut Grove Avenue
Post Office Box 800
Rosemead, California 91770
Telephone: (626) 302-6713
Facsimile: (626) 302-6693
E-mail: andrea.tozer@sce.com

Dated: **May 21, 2013**

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**MONTHLY REPORT OF SOUTHERN CALIFORNIA EDISON COMPANY (U 338-E)
ON LOW INCOME ASSISTANCE PROGRAMS FOR APRIL 2013**

Southern California Edison Company (SCE) hereby submits the attached Low Income Assistance Programs Monthly Report for April 2013. The information contained in this report supersedes all prior reports submitted by SCE.

Respectfully submitted,

JANET S. COMBS
ANDREA TOZER

/s/ Andrea Tozer

By: Andrea Tozer

Attorneys for
SOUTHERN CALIFORNIA EDISON COMPANY

2244 Walnut Grove Avenue
Post Office Box 800
Rosemead, California 91770
Telephone: (626) 302-6713
Facsimile: (626) 302-6693
E-mail: andrea.tozer@sce.com

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Attachment

ESA and CARE Program Report

Southern California Edison Company's (SCE)

Energy Savings Assistance (ESA) Program

And

California Alternate Rate for Energy (CARE)

Program Monthly Report

April 2013

LOW INCOME ASSISTANCE PROGRAMS MONTHLY REPORT

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LOW INCOME ASSISTANCE PROGRAMS MONTHLY REPORT

1. Energy Savings Assistance Program Executive Summary

1.1. Energy Savings Assistance (formerly referred to as Low Income Energy Efficiency or LIEE) Program Overview

- 1.1.1. Provide a summary of the Energy Savings Assistance Program elements as approved in Decision (D.) 12-08-044:

| Program Summary for Month | | | |
|---------------------------|---|---------------------|-----|
| 2013 | Authorized / Planning Assumptions | Year-to-Date Actual | % |
| Budget | \$72,640,016 | \$14,718,924 | 20% |
| Homes Treated | 87,389 | 22,194 | 25% |
| kWh Saved | N/A | 8,153,805 | N/A |
| kW Demand Reduced | N/A | 2,339 | N/A |
| Therms Saved | N/A | N/A | N/A |

1.2. Whole Neighborhood Approach Evaluation

- 1.2.1. Provide a summary of the geographic and customer segmentation strategy employed (i.e., tools and analysis used to segment “neighborhoods,” how neighborhoods are segmented and how this information is communicated to the contractor/CBO).

Throughout the month of April 2013, SCE continued to promote the Energy Savings Assistance (ESA) program, California Alternate Rates for Energy (CARE) program, Cool Center program, Medical Baseline and other SCE programs through various community events within SCE’s service territory. At these events, customers interacted with SCE representatives and obtained information on the ESA program and Energy Efficiency in general.

1.3. Energy Savings Assistance Program Customer Outreach and Enrollment Update

- 1.3.1. Provide a summary of the Energy Savings Assistance program outreach and enrollment strategies deployed this month.

On April 4th and 5th, SCE uploaded over 10,500 SoCalGas data sharing leads for distribution within SCE's EMAP System for agency referral and assignment. SCE intends to continue to leverage SoCalGas in identifying customers who have participated with SoCalGas's programs but not SCE's.

On April 10th, 12th^t, and 13th, SCE launched an automatic calling campaign targeting over 42,700 customers within Los Angeles, Orange, and San Bernardino Counties. Over 4,900 customers, approximately 11% of those called, successfully received the call and indicated their interest in participating in the program. The EMAP System has since referred and assigned these leads for enrollment.

1.4. Leveraging Success Evaluation, Including CSD

- 1.4.1. Please provide a status of the leveraging effort with CSD. What new steps or programs have been implemented? What was the result in terms of new enrollments?

For the past several years, SCE has provided refrigerators to contractors at no cost to the Low Income Home Energy Assistance Program (LIHEAP) for installation through LIHEAP. SCE believes this approach will enable contractors to utilize measures and services from both LIHEAP and the ESA program to better serve its customers. SCE continues to work with the California Department of Community Services and Development (DCSD), service contractors, and the California Public Utilities Commission (CPUC) in efforts to successfully leverage ESA program and LIHEAP services.

1.5. Workforce Education & Training

- 1.5.1. Please summarize efforts to improve and expand Energy Savings Assistance Program workforce education and training. Describe steps taken to hire and train low income workers and how such efforts differ from prior program years.

In D.07-12-051, the Commission stated that "(t)he LIEE portion of the statewide strategic plan should include specific training strategies for reaching

disadvantaged communities." SCE's contractors, and particularly community-based organizations (CBOs), are situated in low income and disadvantaged communities and provide jobs within these communities. Currently, these organizations provide over 700 jobs that support SCE's ESA program, including executive, clerical and other ancillary positions.

During the 2013 program year-to-date, SCE continues to conduct Home Assessment Training workshops, which provide training to agency outreach staff on the policies and procedures related to home assessment. The four-day training workshop includes comprehensive instruction on income documentation, customer and measure eligibility, and hands-on exercises that were the direct result of feedback from service providers and trainees. With this in mind, SCE has conducted 15 Home Assessment Training workshops with a total of 277 trainees. In addition, 36 new jobs for assessors have been created to support SCE's ESA program.

2. California Alternate Rates for Energy (CARE) Executive Summary

2.1. CARE Program Summary

2.1.1. Please provide CARE program summary costs

| CARE Budget Categories | Authorized Budget | Expenses Year-to-Date | % of Budget Spent |
|---|--------------------------|------------------------------|--------------------------|
| Outreach | \$2,100,000 | \$376,669 | 18% |
| Processing / Certification Re-certification | \$4,553,000 | \$250,013 | 5% |
| Post Enrollment Verification | \$3,456,000 | \$170,334 | 5% |
| IT Programming | \$950,000 | \$106,267 | 11% |
| Cooling Centers | N/A | N/A | N/A |
| Measurement & Evaluation | \$90,000 | \$3,119 | 3% |
| Regulatory Compliance | \$265,000 | \$39,072 | 15% |
| General Administration | \$702,000 | \$144,081 | 21% |
| CPUC Energy Division Staff | \$140,000 | \$0 | 0% |
| Total Expenses | \$12,256,000 | \$1,089,556 | 9% |
| Subsidies and Benefits | \$376,900,000 | \$104,523,699 | 28% |
| Total Program Costs & Discounts | \$389,156,000 | \$105,613,255 | 27% |

2.1.2. Please provide the CARE program penetration rate to date

| CARE Penetration | | |
|-------------------------|--|--------------------------------------|
| Participants | Estimated Eligible Participants | Year-to-Date Penetration Rate |
| 1,374,630 | 1,417,157 | 97% |

2.2. Outreach

2.2.1. Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

SCE's Customer Communications Organization within SCE's Call Centers continues to utilize the online CARE enrollment application at www.sce.com to directly enroll eligible customers in the CARE program via the telephone or by offering the option to mail a CARE application to the customer. In April 2013,

there were 3,007 eligible customers enrolled in the CARE program through the Call Centers' outreach efforts.

CARE and Family Electric Rate Assistance (FERA) outreach efforts and communications to SCE's in-language and under-penetrated areas continue to be a priority. SCE's CARE and FERA programs partner with internal departments such as Equal Opportunity, Local Public Affairs (LPA), Consumer Affairs, Customer Experience Management, Corporate Communications Community Involvement, Speakers Bureau, Business Solutions, the Mobile Energy Unit (MEU), and employee volunteer-based resource groups, as well as various chambers, foundations, faith-based organizations (FBOs) and CBOs in outreach activities to target SCE's "hard-to-reach" customer base.

In April 2013, SCE's CARE/FERA programs had a presence at 1 outreach event (see table below) wherein CARE applications were distributed to potentially eligible customers throughout SCE's service area. Eligible customers had the opportunity to immediately enroll or recertify for CARE via the real time online enrollment form at www.sce.com. Such events provide SCE with the opportunity to uphold a presence in the community, continue to educate the public about the programs, and enroll eligible customers.

| Event Name | Location | Event Date | Estimated # of Customers SCE Interacted With | Event Description |
|--|------------|------------|--|--|
| American Apartment Owner's Association | Long Beach | 4/25/2013 | 333 | Provided information on CARE/FERA/ESA & Medical Baseline |

The CARE/FERA Capitation Fee Project team is continuing its efforts to re-engage existing Capitation agencies while strategically registering additional agencies to assist in overcoming enrollment barriers such as language, cultural, and special needs as a means of enrolling the hardest-to-reach customers. Due to these efforts, the Capitation Fee Project continues to show increased enrollments from agencies that had been previously inactive. In April 2013, Capitation contractors enrolled 243 new eligible customers in the CARE program.

Current campaign strategies and efforts include the following:

- Leverage sponsored community events to reach potential eligible populations for CARE or FERA enrollment, including food distributions and cultural celebrations;
- Partner with SCE personnel in other internal departments to leverage existing SCE partnerships with FBOs, CBOs and local governments; and
- Leverage existing channels to develop creative approaches for contractors to conduct CARE/FERA outreach, including food and clothing distribution events, employment information workshops, farmers' markets, faith and community based publications, school events, and community fairs.

2.2.2. Describe the efforts taken to reach and coordinate the CARE program with other related low income programs to reach eligible customers.

SCE also enrolls new CARE customers through the EAF program, which provides utility payment assistance through voluntary customer and employee donations.

CARE enrollment is coordinated with other low income programs such as SoCalGas low income programs, LIHEAP and SCE's ESA and EAF programs. ESA program measure recipients are automatically enrolled in CARE each month, and LIHEAP payment recipients are automatically enrolled in CARE on a quarterly basis. In April 2013, there were 3,528 eligible customers enrolled in the CARE program as a result of data sharing with SoCalGas, LIHEAP, and SCE's ESA and EAF programs.

2.3. Recertification Complaints

SCE received no recertification complaints in April 2013.

Appendix A: Energy Savings Assistance Program and CARE Tables

| Program | Table | Title |
|-----------------------------------|------------|--|
| Energy Savings Assistance Program | Table 1 | Energy Savings Assistance Program Expenses |
| Energy Savings Assistance Program | Table 2 | Expenses and Energy Savings by Measures Installed |
| Energy Savings Assistance Program | Table 3 | Average Bill Savings per Treated Home |
| Energy Savings Assistance Program | Table 4A | Homes Treated |
| Energy Savings Assistance Program | Table 4B | Homes Unwilling/Unable to Participate |
| Energy Savings Assistance Program | Table 5 | Customer Summary |
| Energy Savings Assistance Program | Table 6 | Expenditures for Pilots and Studies |
| CARE | Table 1 | CARE Program Expenses |
| CARE | Table 2 | CARE Enrollment, Recertification, Attrition, and Penetration |
| CARE | Table 3A&B | CARE Post-Enrollment Verification Results |
| CARE | Table 4 | CARE Self-Certification and Re-Certification Applications |
| CARE | Table 5 | Enrollment by County |
| CARE | Table 6 | Recertification Results |
| CARE | Table 7 | Capitation Contractors |
| CARE | Table 8 | Participants as of Month End |

| | A | B | C | D | E | F | G | H | |
|----|---|--------------|---|-----------------------------------|----------------------------------|----------------------------------|----------------------|------------------------------------|-----------------------------------|
| 1 | Energy Savings Assistance Program Table 2 | | | | | | | | |
| 2 | Program Expenses and Energy Savings by Measures Installed | | | | | | | | |
| 3 | Through April 2013 - Southern California Edison | | | | | | | | |
| 4 | Measures | Units | Year-To-Date Completed & Expensed Installation | | | | | Expenses [5] (\$) | % of Expenditure |
| 5 | | | Quantity Installed | kWh [4] (Annual) | kW [4] (Annual) | Therms (Annual) | | | |
| 6 | Appliances | | | | | | | | |
| 7 | High Efficiency Clothes Washer | Each | | | | | | | |
| 8 | Refrigerators | Each | 4,778 | 3,324,410 | 567 | | \$ 4,090,111 | 32% | |
| 9 | Microwaves [6] | Each | | | | | | | |
| 10 | Domestic Hot Water | | | | | | | | |
| 11 | Water Heater Blanket | Home | 13 | 312 | 0 | | \$ 601 | 0% | |
| 12 | Low Flow Shower Head | Home | 93 | 2,232 | 1 | | \$ 2,340 | 0% | |
| 13 | Water Heater Pipe Insulation | Home | 11 | 264 | 0 | | \$ 190 | 0% | |
| 14 | Faucet Aerator | Home | 95 | 2,280 | 1 | | \$ 1,081 | 0% | |
| 15 | Water Heater Repair/Replacement | Each | - | - | - | | \$ - | 0% | |
| 16 | Thermostatic Shower Valve | Each | | | | | | | |
| 17 | Enclosure | | | | | | | | |
| 18 | Air Sealing / Envelope [1] | Home | 184 | 8,194 | - | | \$ 20,463 | 0% | |
| 19 | Attic Insulation | Home | 2 | - | - | | \$ 1,775 | 0% | |
| 20 | HVAC | | | | | | | | |
| 21 | FAU Standing Pilot Conversion | Each | | | | | | | |
| 22 | Furnace Repair/Replacement | Each | | | | | | | |
| 23 | Room A/C Replacement | Each | 136 | 10,861 | 13 | | \$ 102,199 | 1% | |
| 24 | Central A/C replacement | Each | 747 | 92,474 | 110 | | \$ 2,958,303 | 23% | |
| 25 | Heat Pump Replacement | Each | 18 | 13,191 | 6 | | \$ 52,864 | 0% | |
| 26 | Evaporative Cooler (Replacement) | Each | | | | | | | |
| 27 | Evaporative Cooler (Installation) | Each | 3,226 | 1,545,119 | 632 | | \$ 2,879,992 | 22% | |
| 28 | Duct Testing and Sealing | Home | 693 | 370,264 | 518 | | \$ 153,200 | 1% | |
| 29 | Maintenance | | | | | | | | |
| 30 | Furnace Clean and Tune | Home | | | | | | | |
| 31 | Central A/C Tune up | Home | - | - | - | | \$ - | 0% | |
| 32 | Lighting | | | | | | | | |
| 33 | Compact Fluorescent Lights (CFL) | Each | 65,278 | 1,627,437 | 196 | | \$ 443,302 | 3% | |
| 34 | Interior Hard wired CFL fixtures | Each | | | | | | | |
| 35 | Exterior Hard wired CFL fixtures | Each | 200 | 15,708 | 2 | | \$ 17,000 | 0% | |
| 36 | Torchiere | Each | 1,123 | 214,493 | 22 | | \$ 59,519 | 0% | |
| 37 | Occupancy Sensor | Each | | | | | | | |
| 38 | LED Night Lights | Each | | | | | | | |
| 39 | Miscellaneous | | | | | | | | |
| 40 | Pool Pumps | Each | 487 | 821,082 | 258 | | \$ 426,125 | 3% | |
| 41 | Smart Power Strips | Each | 3,594 | 105,484 | 14 | | \$ 79,827 | 1% | |
| 42 | New Measures | | | | | | | | |
| 43 | Pilots | | | | | | | | |
| 44 | Customer Enrollment | | | | | | | | |
| 45 | Outreach & Assessment | Home | 22,295 | | | | \$ 1,445,265 | 11% | |
| 46 | In-Home Education | Home | 19,116 | | | | \$ 205,965 | 2% | |
| 47 | Total Savings/Expenditures | | | | | | | | |
| 48 | | | | 8,153,805 | 2,339 | | \$ 12,940,122 | | |
| 49 | Households Weatherized [2] | | | | | | | | |
| 50 | | | 184 | | | | | | |
| 51 | Households Treated | | | | | | | | |
| 52 | - Single Family Households Treated | Home | 15,165 | | | | | | |
| 53 | - Multi-family Households Treated | Home | 5,854 | | | | | | |
| 54 | - Mobile Homes Treated | Home | 1,175 | | | | | | |
| 55 | Total Number of Households Treated | Home | 22,194 | | | | | | |
| 56 | # Eligible Households to be Treated for PY [3] | Home | 87,389 | | | | | | |
| 57 | % of Households Treated | % | 25% | | | | | | |
| 58 | - Master-Meter Households Treated | Home | 727 | | | | | | |
| 59 | [1] "Air Sealing / Envelope" may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty. | | | | | | | | |
| 60 | [2] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs | | | | | | | | |
| 61 | [3] Based on Attachment H of D.12-08-044 | | | | | | | | |
| 62 | [4] All savings are calculated based on the "Impact Evaluation of the 2009 CA Low Income Energy Efficiency Program, Final Report." June 16, 2011, when data are available, and other sources as described in Attachment A-2 of SCE's Testimony in Support of Application for Approval of Low Income Programs and Budgets for Program Years 2012 - 2014, filed May 16, 2011. | | | | | | | | |
| 63 | [5] Costs exclude support costs that are included in Table 1. | | | | | | | | |

| | A | B |
|----|---|------------------|
| 1 | Energy Savings Assistance Program Table 3 | |
| 2 | Average Bill Savings per Treated Home | |
| 3 | Through April 2013 - Southern California Edison | |
| 3 | Year-to-Date Installations - Expensed | |
| 4 | Annual kWh Savings | 8,153,805 |
| 5 | Annual Thermo Savings | - |
| 6 | Lifecycle kWh Savings | 101,822,415 |
| 7 | Lifecycle Therm Savings | - |
| 8 | Current kWh Rate | \$ 0.126 |
| 9 | Current Therm Rate | \$ - |
| 10 | Number of Treated Households | 22,194 |
| 11 | Average 1st Year Bill Savings / Treated households | \$ 46.44 |
| 12 | Average Lifecycle Bill Savings / Treated Household | \$ 579.90 |

| | A | B | C | D | E | F | G |
|----|--|----------------------------|--------------|------------------|-------------------------------|--------------|---------------|
| 1 | Energy Savings Assistance Program Table 4A | | | | | | |
| 2 | Energy Savings Assistance Program Homes Treated | | | | | | |
| 3 | Through April 2013 - Southern California Edison | | | | | | |
| 4 | | Eligible Households | | | Households Treated YTD | | |
| 5 | County | Rural | Urban | Total | Rural | Urban | Total |
| 6 | Fresno | - | 343 | 343 | - | - | - |
| 7 | Imperial | 214 | - | 214 | - | - | - |
| 8 | Inyo | 1,803 | 4 | 1,807 | - | - | - |
| 9 | Kern | 17,942 | 12,396 | 30,338 | 222 | 70 | 292 |
| 10 | Kings | 8,161 | - | 8,161 | 95 | - | 95 |
| 11 | Los Angeles | 2,908 | 595,515 | 598,423 | 4 | 10,457 | 10,461 |
| 12 | Madera | - | 3 | 3 | - | - | - |
| 13 | Mono | 3,043 | 0 | 3,043 | - | - | - |
| 14 | Orange | 0 | 207,363 | 207,363 | - | 2,440 | 2,440 |
| 15 | Riverside | 98,630 | 95,596 | 194,226 | 1,731 | 1,459 | 3,190 |
| 16 | San Bernardino | 40,948 | 201,906 | 242,854 | 449 | 4,358 | 4,807 |
| 17 | San Diego | 2 | - | 2 | - | - | - |
| 18 | Santa Barbara | - | 18,974 | 18,974 | - | 39 | 39 |
| 19 | Tulare | 45,776 | 13,796 | 59,571 | 454 | 93 | 547 |
| 20 | Ventura | 2,354 | 62,000 | 64,355 | 6 | 317 | 323 |
| 21 | Total | 221,782 | 1,207,897 | 1,429,678 | 2,961 | 19,233 | 22,194 |

| | A | B | C | D | E | F | G | H | I |
|----|--|--|--|---|---------------------------------------|--|--|---|--------------|
| 1 | Energy Savings Assistance Program Table 4B | | | | | | | | |
| 2 | Homes Unwilling / Unable to Participate | | | | | | | | |
| 3 | Through April 2013 - Southern California Edison | | | | | | | | |
| 3 | Reason Provided | | | | | | | | |
| 4 | County | Customer Declined Program Measures or is Non-Responsive | Customer Unavailable - Scheduling Conflicts | Hazardous Environment (unsafe/unclean) | Insufficient feasible Measures | Ineligible Dwelling - Prior Program Participation | Household Income Exceeds Allowable Limits | Unable to Provide Required Documentation | Other |
| 5 | Fresno | | | | | | | | |
| 6 | Imperial | | | | | | | | |
| 7 | Inyo | | | | | | | | |
| 8 | Kern | | | | | | | | |
| 9 | Kings | | | | | | | | |
| 10 | Los Angeles | | | | | | | | |
| 11 | Madera | | | | | | | | |
| 12 | Mono | | | | | | | | |
| 13 | Orange | | | | | | | | |
| 14 | Riverside | | | | | | | | |
| 15 | San Bernardino | | | | | | | | |
| 16 | San Diego | | | | | | | | |
| 17 | Santa Barbara | | | | | | | | |
| 18 | Tulare | | | | | | | | |
| 19 | Ventura | | | | | | | | |
| 20 | Total | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 21 | [1] SCE will start providing data in the May report. | | | | | | | | |

| | A | B | C | D | E | F | G | H | I | J | K | L | M | N | O | P | Q |
|----|--|--|-----------------|------------|-----------|--|-----------------|------------|-----------|--|-----------------|------------|-----------|--|-----------------|------------|-----------|
| 1 | Energy Savings Assistance Program Table 5 | | | | | | | | | | | | | | | | |
| 2 | Energy Savings Assistance Program Customer Summary | | | | | | | | | | | | | | | | |
| 3 | Through April 2013 - Southern California Edison | | | | | | | | | | | | | | | | |
| 4 | | Gas & Electric | | | | Gas Only | | | | Electric Only | | | | Total | | | |
| 5 | 2012 | # of Household Treated by Month | (Annual) | | | # of Household Treated by Month | (Annual) | | | # of Household Treated by Month | (Annual) | | | # of Household Treated by Month | (Annual) | | |
| 6 | | | Therm | kWh | kW | | Therm | kWh | kW | | Therm | kWh | kW | | Therm | kWh | kW |
| 7 | January | | | | | | | | | 4,885 | | 1,564,852 | 441 | 4,885 | | 1,564,852 | 441 |
| 8 | February | | | | | | | | | 9,859 | | 3,466,944 | 1,012 | 9,859 | | 3,466,944 | 1,012 |
| 9 | March | | | | | | | | | 16,010 | | 5,994,458 | 1,722 | 16,010 | | 5,994,458 | 1,722 |
| 10 | April | | | | | | | | | 22,194 | | 8,153,805 | 2,339 | 22,194 | | 8,153,805 | 2,339 |
| 11 | May | | | | | | | | | | | | | - | | - | - |
| 12 | June | | | | | | | | | | | | | - | | - | - |
| 13 | July | | | | | | | | | | | | | - | | - | - |
| 14 | August | | | | | | | | | | | | | - | | - | - |
| 15 | September | | | | | | | | | | | | | - | | - | - |
| 16 | October | | | | | | | | | | | | | - | | - | - |
| 17 | November | | | | | | | | | | | | | - | | - | - |
| 18 | December | | | | | | | | | | | | | - | | - | - |
| 19 | YTD | | | | | | | | | | | | | - | | - | - |
| 20 | <p>Figures for each month are YTD. December results should approximate calendar year results. Therms and kWh savings are annual figures. Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month in ESA Table 2.</p> <p>Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.</p> | | | | | | | | | | | | | | | | |

| | A | B | C | D | E | F | G | H | I | J | K | L | M |
|----|--|---------------------------------|------------|-------------------|-------------------------------|------------|--------------|------------------------------------|------------|--------------|------------------------------------|------------|--------------|
| 1 | Energy Savings Assistance Program Table 6 | | | | | | | | | | | | |
| 2 | Expenditures for Pilots and Studies | | | | | | | | | | | | |
| 3 | Through April 2013 - Southern California Edison | | | | | | | | | | | | |
| 4 | | Authorized 3-Year Budget | | | Current Month Expenses | | | Expenses Since Jan. 1, 2013 | | | % of 3-Year Budget Expended | | |
| 5 | | Electric | Gas | Total | Electric | Gas | Total | Electric | Gas | Total | Electric | Gas | Total |
| 6 | Pilots | | | | | | | | | | | | |
| 7 | Studies | | | | | | | | | | | | |
| 8 | Impact Evaluation | \$ 180,000 | | \$ 180,000 | \$ - | | \$ - | \$ - | | \$ - | 0% | | 0% |
| 9 | Needs Assessment | \$ 210,000 | | \$ 210,000 | \$ - | | \$ - | \$ - | | \$ - | 0% | | 0% |
| 10 | Energy Education | \$ 90,000 | | \$ 90,000 | \$ - | | \$ - | \$ - | | \$ - | 0% | | 0% |
| 11 | Multifamily | \$ 120,000 | | \$ 120,000 | \$ - | | \$ - | \$ - | | \$ - | 0% | | 0% |
| 12 | Total Studies | \$ 600,000 | | \$ 600,000 | \$ - | | \$ - | \$ - | | \$ - | 0% | | 0% |

| | A | B | C | D | E | F | G | H | I | J | K | L | M |
|----|--|--------------------------|------------|-----------------------|-------------------------------|------------|----------------------|------------------------------|------------|-----------------------|------------------------------|------------|--------------|
| 1 | CARE Table 1 | | | | | | | | | | | | |
| 2 | CARE Program Expenses | | | | | | | | | | | | |
| 3 | Through April 2013 - Southern California Edison | | | | | | | | | | | | |
| 4 | CARE Program: | Authorized Budget | | | Current Month Expenses | | | Year to Date Expenses | | | % of Budget Spent YTD | | |
| | | Electric | Gas | Total | Electric | Gas | Total | Electric | Gas | Total | Electric | Gas | Total |
| 5 | Outreach | \$ 2,100,000 | | \$ 2,100,000 | \$ 86,666 | | \$ 86,666 | \$ 376,669 | | \$ 376,669 | 18% | | 18% |
| 6 | Processing / Certification Re-certification | \$ 4,553,000 | | \$ 4,553,000 | \$ 71,930 | | \$ 71,930 | \$ 250,013 | | \$ 250,013 | 5% | | 5% |
| 7 | Post Enrollment Verification | \$ 3,456,000 | | \$ 3,456,000 | \$ 50,717 | | \$ 50,717 | \$ 170,334 | | \$ 170,334 | 5% | | 5% |
| 8 | IT Programming | \$ 950,000 | | \$ 950,000 | \$ 33,973 | | \$ 33,973 | \$ 106,267 | | \$ 106,267 | 11% | | 11% |
| 9 | Cooling Centers | N/A | | N/A | N/A | | N/A | N/A | | N/A | N/A | | N/A |
| 10 | | | | | | | | | | | | | |
| 11 | Measurement and Evaluation | \$ 90,000 | | \$ 90,000 | \$ 1,728 | | \$ 1,728 | \$ 3,119 | | \$ 3,119 | 3% | | 3% |
| 12 | Regulatory Compliance | \$ 265,000 | | \$ 265,000 | \$ 3,167 | | \$ 3,167 | \$ 39,072 | | \$ 39,072 | 15% | | 15% |
| 13 | General Administration | \$ 702,000 | | \$ 702,000 | \$ 4,191 | | \$ 4,191 | \$ 144,081 | | \$ 144,081 | 21% | | 21% |
| 14 | CPUC Energy Division | \$ 140,000 | | \$ 140,000 | \$ - | | \$ - | \$ - | | \$ - | 0% | | 0% |
| 15 | | | | | | | | | | | | | |
| 16 | SUBTOTAL MANAGEMENT COSTS | \$ 12,256,000 | | \$ 12,256,000 | \$ 252,372 | | \$ 252,372 | \$ 1,089,556 | | \$ 1,089,556 | 9% | | 9% |
| 17 | | | | | | | | | | | | | |
| 18 | CARE Rate Discount | \$ 376,900,000 | | \$ 376,900,000 | \$ 21,995,784 | | \$ 21,995,784 | \$ 104,523,699 | | \$ 104,523,699 | 28% | | 28% |
| 19 | | | | | | | | | | | | | |
| 20 | TOTAL PROGRAM COSTS AND CUSTOMER DISCOUNTS | \$ 389,156,000 | | \$ 389,156,000 | \$ 22,248,156 | | \$ 22,248,156 | \$ 105,613,255 | | \$ 105,613,255 | 27% | | 27% |
| 21 | | | | | | | | | | | | | |
| 22 | Other CARE Rate Benefits | | | | | | | | | | | | |
| 23 | - DWR Bond Charge Exemption | | | | \$ 2,583,748 | | \$ 2,583,748 | \$ 11,661,928 | | \$ 11,661,928 | | | |
| 24 | - CARE PPP Exemption | | | | \$ 3,181,207 | | \$ 3,181,207 | \$ 19,514,565 | | \$ 19,514,565 | | | |
| 25 | - California Solar Initiative Exemption | | | | \$ 890,948 | | \$ 890,948 | \$ 3,266,374 | | \$ 3,266,374 | | | |
| 26 | - kWh Surcharge Exemption | | | | | | | | | | | | |
| 27 | Total Other CARE Rate Benefits | | | | \$ 6,655,903 | | \$ 6,655,903 | \$ 34,442,866 | | \$ 34,442,866 | | | |
| 28 | | | | | | | | | | | | | |
| 29 | Indirect Costs | | | | \$ 29,364 | | \$ 29,364 | \$ 148,726 | | \$ 148,726 | | | |

| | A | B | C | D | E | F | G | H | I | J | K | L | M | N | O | P | Q | R | S | T | U | V | W | X | Y |
|----|--|----------------------|------------------------------|------------------------------|---------------------------|--|--------|-------|--------|--------------------------------|------------|------------------------------|-----------|----------------------------|-----------------------|-------------------------------|-------------|------------|------------------------|--------|---------------------------|-------------------------------|-------------------------------|--------------------------------|-------------|
| 1 | CARE Table 2 | | | | | | | | | | | | | | | | | | | | | | | | |
| 2 | Enrollment, Recertification, Attrition, & Penetration | | | | | | | | | | | | | | | | | | | | | | | | |
| 3 | Through April 2013 - Southern California Edison | | | | | | | | | | | | | | | | | | | | | | | | |
| 4 | | Automatic Enrollment | | | | New Enrollment Self-Certification (Income or Categorical) | | | | Recertification ⁽¹⁾ | | | | | Attrition (Drop Offs) | | | | Enrollment | | | Total CARE Participants | Estimated CARE Eligible | Penetration Rate % (W/X) | |
| 5 | | 2013 | Inter-Utility ⁽²⁾ | Intra-Utility ⁽²⁾ | Leveraging ⁽²⁾ | Combined (B+C+D) | Online | Paper | Phone | Combined (F+G+H) | Capitation | Total New Enrollment (E+I+J) | Scheduled | Non-Scheduled (Duplicates) | Automatic | Total Recertification (L+M+N) | No Response | Failed PEV | Failed Recertification | Other | Total Attrition (P+Q+R+S) | | | | Gross (K+O) |
| 6 | January | 2,270 | 413 | 0 | 2,683 | 5,937 | 9,946 | 8,220 | 24,103 | 188 | 26,974 | 22,903 | 17,402 | 0 | 40,305 | 18,945 | 95 | 1,486 | 12,718 | 33,244 | 67,279 | -6,270 | 1,395,782 | 1,414,772 | 98.7% |
| 7 | February | 2,573 | 551 | 0 | 3,124 | 4,384 | 7,835 | 5,878 | 18,097 | 170 | 21,391 | 18,749 | 18,815 | 0 | 37,564 | 12,034 | 153 | 1,229 | 13,455 | 26,871 | 58,955 | -5,480 | 1,390,302 | 1,414,772 | 98.3% |
| 8 | March | 2,031 | 370 | 0 | 2,401 | 3,733 | 11,088 | 4,506 | 19,327 | 241 | 21,969 | 17,482 | 16,980 | 0 | 34,462 | 9,083 | 277 | 1,732 | 16,214 | 27,306 | 56,431 | -5,337 | 1,384,965 | 1,414,772 | 97.9% |
| 9 | April | 3,169 | 359 | 0 | 3,528 | 3,570 | 9,174 | 4,268 | 17,012 | 243 | 20,783 | 9,148 | 15,126 | 0 | 24,274 | 11,082 | 236 | 1,745 | 18,055 | 31,118 | 45,057 | -10,335 | 1,374,630 | 1,417,157 | 97.0% |
| 10 | May | | | | | | | | | | | | | | | | | | | | | | | | |
| 11 | June | | | | | | | | | | | | | | | | | | | | | | | | |
| 12 | July | | | | | | | | | | | | | | | | | | | | | | | | |
| 13 | August | | | | | | | | | | | | | | | | | | | | | | | | |
| 14 | September | | | | | | | | | | | | | | | | | | | | | | | | |
| 15 | October | | | | | | | | | | | | | | | | | | | | | | | | |
| 16 | November | | | | | | | | | | | | | | | | | | | | | | | | |
| 17 | December | | | | | | | | | | | | | | | | | | | | | | | | |
| 18 | YTD Total | 3,169 | 359 | - | 3,528 | 3,570 | 9,174 | 4,268 | 17,012 | 243 | 20,783 | 9,148 | 15,126 | - | 24,274 | 11,082 | 236 | 1,745 | 18,055 | 31,118 | 45,057 | -10,335 | 1,374,630 | 1,417,157 | 97.0% |
| 19 | | | | | | | | | | | | | | | | | | | | | | | | | |
| 20 | ⁽¹⁾ Enrollments via data sharing between the IOUs. | | | | | | | | | | | | | | | | | | | | | | | | |
| 21 | ⁽²⁾ Enrollments via data sharing between departments and/or programs within the utility. | | | | | | | | | | | | | | | | | | | | | | | | |
| 22 | ⁽³⁾ Enrollments via data sharing with programs outside the IOU that serve low-income customers. | | | | | | | | | | | | | | | | | | | | | | | | |
| 23 | ⁽⁴⁾ Recertification results are tied to the month initiated. Therefore, recertification results may be pending due to the time permitted for a participant to respond. | | | | | | | | | | | | | | | | | | | | | | | | |
| 24 | ⁽⁵⁾ Numbers are not tied to month initiated but are operational and reflect customer enrollment status changes that were triggered that month; these numbers differ from the tied to month initiated numbers provided elsewhere in this report. | | | | | | | | | | | | | | | | | | | | | | | | |
| 25 | ⁽⁶⁾ No response includes no response to both Recertification and Verification. | | | | | | | | | | | | | | | | | | | | | | | | |
| 26 | ⁽⁷⁾ Includes customers who were previously categorized as "Other Sources" since there is no "Other Sources" column (which total about 2336 from hard to classify enrollments). | | | | | | | | | | | | | | | | | | | | | | | | |
| 27 | Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments. | | | | | | | | | | | | | | | | | | | | | | | | |

| | A | B | C | D | E | F | G | H | I |
|----|---|---------------------------------------|---------------------------------------|---|---|--|--|---|---|
| 1 | CARE Table 3A | | | | | | | | |
| 2 | Post-Enrollment Verification Results (Model) | | | | | | | | |
| | Through April 2013 - Southern California Edison | | | | | | | | |
| 3 | 2013 | Total CARE Households Enrolled | Households Requested to Verify | % of CARE Enrolled Requested to Verify Total | CARE Households De-enrolled (Due to no response) | CARE Households De-enrolled (Verified as Ineligible) ^[1] | Total Households De-enrolled ^[2] | % De-enrolled through Post Enrollment Verification | % of Total CARE Households De-enrolled |
| 4 | January | 1,395,782 | 7,810 | 0.56% | 1,815 | 287 | 2,102 | 26.91% | 0.15% |
| 5 | February | 1,390,302 | 7,846 | 0.56% | 28 | 148 | 176 | 2.24% | 0.01% |
| 6 | March | 1,384,965 | 7,741 | 0.56% | 12 | 165 | 177 | 2.29% | 0.01% |
| 7 | April | 1,374,630 | 6,124 | 0.45% | 52 | 27 | 79 | 1.29% | 0.01% |
| 8 | May | | | | | | | | |
| 9 | June | | | | | | | | |
| 10 | July | | | | | | | | |
| 11 | August | | | | | | | | |
| 12 | September | | | | | | | | |
| 13 | October | | | | | | | | |
| 14 | November | | | | | | | | |
| 15 | December | | | | | | | | |
| 16 | YTD Total | 1,374,630 | 6,124 | 0.45% | 52 | 27 | 79 | 1.29% | 0.01% |
| 17 | | | | | | | | | |
| 18 | ^[1] Includes customers verified as over income or who requested to be de-enrolled. | | | | | | | | |
| 19 | ^[2] Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond. | | | | | | | | |
| 20 | Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments. | | | | | | | | |
| 21 | | | | | | | | | |
| 22 | CARE Table 3B | | | | | | | | |
| 23 | Post-Enrollment Verification Results (High Usage) | | | | | | | | |
| | Through April 2013 - Southern California Edison | | | | | | | | |
| 24 | 2013 | Total CARE Households Enrolled | Households Requested to Verify | % of CARE Enrolled Requested to Verify Total | CARE Households De-enrolled (Due to no response) | CARE Households De-enrolled (Verified as Ineligible) ^[1] | Total Households De-enrolled ^[2] | % De-enrolled through Post Enrollment Verification | % of Total CARE Households De-enrolled |
| 25 | January | 1,395,782 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00% |
| 26 | February | 1,390,302 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00% |
| 27 | March | 1,384,965 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00% |
| 28 | April | 1,374,630 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00% |
| 29 | May | | | | | | | | |
| 30 | June | | | | | | | | |
| 31 | July | | | | | | | | |
| 32 | August | | | | | | | | |
| 33 | September | | | | | | | | |
| 34 | October | | | | | | | | |
| 35 | November | | | | | | | | |
| 36 | December | | | | | | | | |
| 37 | YTD Total | 1,374,630 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00% |
| 38 | | | | | | | | | |
| 39 | ^[1] Includes customers verified as over income or who requested to be de-enrolled. | | | | | | | | |
| 40 | ^[2] Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond. | | | | | | | | |
| 41 | Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments. | | | | | | | | |

| | A | B | C | D | E | F | G |
|----|--|--------------------------------|-----------------|-----------------|------------------------------|---|-------------------|
| 1 | CARE Table 4 | | | | | | |
| 2 | CARE Self-Certification and Self-Recertification Applications Through April 2013 - Southern California Edison | | | | | | |
| 3 | | Provided ^[2] | Received | Approved | Denied ^[4] | Pending/Never Completed ^[5] | Duplicates |
| 4 | Total (Y-T-D) ^[1] | 323,634 | 236,920 | 219,851 | 9,415 | 77,143 | 7,829 |
| 5 | Percentage ^[3] | | 100.00% | 92.80% | 3.97% | N/A | 3.30% |
| 6 | | | | | | | |
| 7 | ^[1] Includes sub-metered customers. | | | | | | |
| 8 | ^[2] Includes number of applications SCE provided for all direct mailing campaigns, customer calls | | | | | | |
| 9 | ^[3] Percent of received applications. | | | | | | |
| 10 | ^[4] Includes all applications received and not approved. | | | | | | |
| 11 | ^[5] Includes pending recertification responses. | | | | | | |

| | A | B | C | D | E | F | G | H | I | J |
|----|--|-------------------------------|---------|------------------|---------------------------|---------|------------------|------------------|-------|-------------|
| 1 | CARE Table 5 | | | | | | | | | |
| 2 | Enrollment by County | | | | | | | | | |
| | Through April 2013 - Southern California Edison | | | | | | | | | |
| 3 | County | Estimated Eligible Households | | | Total Households Enrolled | | | Penetration Rate | | |
| 4 | | Urban | Rural | Total | Urban | Rural | Total | Urban | Rural | Total |
| 5 | Fresno | 343 | 0 | 343 | 48 | 0 | 48 | 14% | 0% | 14% |
| 6 | Imperial | 0 | 212 | 212 | 0 | 86 | 86 | 0% | 41% | 41% |
| 7 | Inyo | 4 | 1,799 | 1,803 | 4 | 1,034 | 1,038 | 89% | 57% | 58% |
| 8 | Kern | 12,363 | 17,863 | 30,227 | 9,899 | 14,920 | 24,819 | 80% | 84% | 82% |
| 9 | Kings | 0 | 8,142 | 8,142 | 0 | 9,503 | 9,503 | 0% | 117% | 117% |
| 10 | Los Angeles | 587,351 | 2,904 | 590,255 | 594,110 | 1,840 | 595,950 | 101% | 63% | 101% |
| 11 | Madera | 3 | 0 | 3 | 0 | 0 | 0 | 0% | 0% | 0% |
| 12 | Mono | 0 | 3,034 | 3,034 | 0 | 806 | 806 | 0% | 27% | 27% |
| 13 | Orange | 205,651 | 0 | 205,651 | 180,295 | 0 | 180,295 | 88% | 0% | 88% |
| 14 | Riverside | 95,231 | 98,451 | 193,682 | 88,834 | 100,454 | 189,288 | 93% | 102% | 98% |
| 15 | San Bernardino | 201,157 | 40,892 | 242,049 | 204,621 | 39,170 | 243,791 | 102% | 96% | 101% |
| 16 | San Diego | 0 | 2 | 2 | 0 | 1 | 1 | 0% | 54% | 54% |
| 17 | Santa Barbara | 18,452 | 0 | 18,452 | 10,989 | 0 | 10,989 | 60% | 0% | 60% |
| 18 | Tulare | 13,752 | 45,671 | 59,423 | 12,645 | 45,553 | 58,198 | 92% | 100% | 98% |
| 19 | Ventura | 61,552 | 2,328 | 63,879 | 57,888 | 1,930 | 59,818 | 94% | 83% | 94% |
| 20 | Total | 1,195,859 | 221,298 | 1,417,157 | 1,159,333 | 215,297 | 1,374,630 | 97% | 97% | 97% |

| | A | B | C | D | E | F | G | H |
|----|---|-----------------------|-----------------------------------|-----------------------------|---------------------------------------|---------------------------------------|------------------------------|---|
| 1 | CARE Table 6 | | | | | | | |
| 2 | Recertification Results | | | | | | | |
| | Through April 2013 - Southern California Edison | | | | | | | |
| 3 | 2012 | Total CARE Households | Households Requested to Recertify | % of Households Total (C/B) | Households Recertified ^[1] | Households De-enrolled ^[2] | Recertification Rate % (E/C) | % of Total Households De-enrolled (F/B) |
| 4 | January | 1,395,782 | 37,019 | 2.65% | 22,903 | 12,316 | 61.9% | 0.88% |
| 5 | February | 1,390,302 | 32,134 | 2.31% | 18,749 | 2,763 | 58.3% | 0.20% |
| 6 | March | 1,384,965 | 39,746 | 2.87% | 17,482 | 2,500 | 44.0% | 0.18% |
| 7 | April | 1,374,630 | 41,134 | 2.99% | 9,148 | 1,219 | 22.2% | 0.09% |
| 8 | May | | | | | | | |
| 9 | June | | | | | | | |
| 10 | July | | | | | | | |
| 11 | August | | | | | | | |
| 12 | September | | | | | | | |
| 13 | October | | | | | | | |
| 14 | November | | | | | | | |
| 15 | December | | | | | | | |
| 16 | YTD | 1,374,630 | 41,134 | 2.99% | 9,148 | 1,219 | 22.2% | 0.09% |
| 17 | | | | | | | | |
| 18 | ^[1] Counts have been updated to exclude existing CARE participants who re-enrolled before their | | | | | | | |
| 19 | ^[2] Recertification results are tied to the month initiated. Therefore, recertification results may be pending due to the time permitted for a participant to respond. | | | | | | | |

| | A | B | C | D | E | F | G |
|----|--|---|-----|--------|--------|-------------------------------------|------------------------------------|
| 1 | CARE Table 7 | | | | | | |
| 2 | Capitation Contractors | | | | | | |
| 3 | Through April 2013 - Southern California Edison | | | | | | |
| 4 | Contractor ^[1] | Contractor Type (Check one or more if applicable) | | | | Current Month ^[2] | Year-to-Date ^[2] |
| 5 | | Private | CBO | WMDVBE | LIHEAP | | |
| 6 | A&PI OLDER ADULTS TASK FORCE | | X | | | - | - |
| 7 | ACCESS CALIFORNIA SERVICES | | X | | | - | - |
| 8 | ALPHA ENTERPRISE | X | | | | - | - |
| 9 | ALTADENA COMM IMPROVEMENT CTR | | X | | | - | - |
| 10 | ALTAMED HEALTH SVCS CORP | | X | | | - | - |
| 11 | AMERICAN RED CROSS- ANTELO VLY | | X | | | - | - |
| 12 | AMERICAN-RUSSIAN BUS COUNCIL | | X | | | - | - |
| 13 | ANOTHER HURRICANE PROJECT, INC | | X | | | - | - |
| 14 | ANTELOPE VLY BOYS & GIRLS CLUB | | X | | | - | - |
| 15 | APAC SERVICE CENTER | | X | | | 24 | 90 |
| 16 | ASIAN AMERICAN DRUG ABUSE PROG | | X | | | - | - |
| 17 | ASIAN AMERICAN RESOURCE CENTER | | X | | | - | 1 |
| 18 | ASIAN PAC. HLTH CARE VENTURE | | X | | | - | - |
| 19 | ASIAN PACIF AM DISPUTE RES CTR | | X | | | - | - |
| 20 | ASIAN REHABILITATION SVCS INC. | | X | | | - | - |
| 21 | ASIAN YOUTH CENTER | | X | | | - | - |
| 22 | ATLANTIC COMM ECON DEV CORP | X | | | | - | - |
| 23 | B&D SECURITY, INC. | X | | | | - | - |
| 24 | BAPAC | | X | | | - | - |
| 25 | BELL GARDENS COMM SVC CENTER | | X | | | - | - |
| 26 | BELLFLOWER USD/CARING CONN. | X | | | | - | - |
| 27 | BEST BUY STORES LP (102) | X | | | | - | - |
| 28 | BEST BUY CO., INC (102) | X | | | | - | - |
| 29 | BEST BUY STORES LP (103) | X | | | | - | - |
| 30 | BEST BUY STORES LP (111) | X | | | | - | - |
| 31 | BEST BUY CO., INC (111) | X | | | | - | 1 |
| 32 | BEST BUY STORES LP (1018) | X | | | | - | - |
| 33 | BEST BUY CO., INC (1018) | X | | | | - | - |
| 34 | BEST BUY STORES LP (119) | X | | | | - | - |
| 35 | BEST BUY STORES LP (1782) | X | | | | - | - |
| 36 | BEST BUY CO., INC (1782) | X | | | | - | - |
| 37 | BETHEL BAPTISH CHURCH | | X | | | - | 1 |
| 38 | BISHOP PAIUTE TRIBE | | X | | | - | - |
| 39 | BOY SCOUTS - OC COUNCIL | | X | | | - | - |
| 40 | BOYS & GIRLS CLUB MOUNT COM | | X | | | - | - |
| 41 | BOYS & GIRLS CLUB OF SAN BERN | | X | | | - | - |
| 42 | BOYS & GIRLS CLUB OF SANTA BAR | | X | | | - | - |
| 43 | BOYS&GIRLS CLUB OF SAN GABRIEL | | X | | | - | - |
| 44 | BRIDGES OF HOPE | | X | | | - | - |
| 45 | BURGERS INC DBA ENERGYSAVE | X | | | | - | - |
| 46 | CAP OF SAN BERNARDINO CTY | | X | | X | 8 | 13 |
| 47 | CAREGIVERS VOLUNTEERS ELDERLY | | X | | | - | - |
| 48 | CASA CARDENAS COUNSELING CTR | | X | | | - | - |
| 49 | CASA RAMONA, INCORPORATED | | X | | | - | - |
| 50 | CATHEDRAL CITY SENIOR CENTER | | X | | | - | - |
| 51 | CATHEDRAL OF PRAISE | | X | | | - | - |
| 52 | CATHOLIC CHARITIES GOOD NEWS | | X | | | - | - |
| 53 | CATHOLIC CHARITIES OF LA INC | | X | | | - | - |
| 54 | CATHOLIC CHARITIES OF ORANGE C | | X | | | - | - |
| 55 | CATHOLIC CHARITIES-SB/RIVERSID | | X | | | - | - |
| 56 | CATHOLIC CHARITIES-VENTURA | | X | | | - | - |
| 57 | CATHOLIC EDUCATION FNDTN LA | | X | | | - | - |
| 58 | CB INVESTMENT | | X | | | - | - |
| 59 | CENTRO C.H.A., INC. | | X | | | - | - |
| 60 | CENTRO SHALOM | | X | | | - | - |
| 61 | CHARO COMMUNITY DEVELOPMENT CO | | X | | | - | - |
| 62 | CHILDREN'S BUREAU OF SO CAL | | X | | | - | - |
| 63 | CHINATOWN SERVICE CENTER | | X | | | - | - |
| 64 | CHINESE CHRISTIAN HERALD CRUS. | | X | | | 2 | 4 |
| 65 | CHINO NEIGHBORHOOD HOUSE | | X | | | - | - |

| | A | B | C | D | E | F | G |
|-----|--|---|-----|--------|--------|-------------------------------------|------------------------------------|
| 1 | CARE Table 7 | | | | | | |
| 2 | Capitation Contractors | | | | | | |
| 3 | Through April 2013 - Southern California Edison | | | | | | |
| 4 | Contractor ^[1] | Contractor Type (Check one or more if applicable) | | | | Current Month ^[2] | Year-to-Date ^[2] |
| | | Private | CBO | WMDVBE | LIHEAP | | |
| 65 | CHINO VLY CHAMBER OF COMMERCE | | x | | | - | - |
| 66 | CHRIST UNITY CENTER | | x | | | - | - |
| 67 | CITIHOUSING REAL ESTATE SERVICES | | x | | | - | - |
| 68 | CITRUS VALLEY HEALTH PARTNERS | | x | | | 3 | 22 |
| 69 | CITY OF BEAUMONT SENIOR CENTER | x | | | | - | - |
| 70 | CITY OF LA QUINTA SENIOR CTR | | x | | | - | - |
| 71 | CITY OF REFUGE RESCUE OUTREACH | | x | | | - | - |
| 72 | COACHELLA VALLEY HSG COALITION | | x | | | - | - |
| 73 | COMM ACT COMM STA B COUNTY | | x | | | - | - |
| 74 | COMM ACTION OF VENTURA COUNTY | | x | | | 1 | 3 |
| 75 | COMM ACTION PARTNERSHIP OF OC | | x | | x | - | - |
| 76 | COMM ASSIST PROGRAM MORENO VLY | | x | | | - | - |
| 77 | COMM CENTER AT TIERRA DEL SOL | | x | | | - | - |
| 78 | COMM SVC & EMPLOYMENT TRAINING | | x | | | - | - |
| 79 | COMMUNITY ENHANCEMENT SERV | | x | | | - | - |
| 80 | COMMUNITY PANTRY | | x | | | - | 2 |
| 81 | COMMUNITY SETTLEMENT ASSOC. | | x | | | - | - |
| 82 | CORONA NORCO FAMILY YMCA | | x | | | 1 | 1 |
| 83 | COR COMM. DEVELOPMENT CORP. | | x | | | - | - |
| 84 | COVE COMM SENIOR ASSOC | | x | | | - | - |
| 85 | CRISIS MINISTRY CHURCH OF VLY | | x | | | - | 3 |
| 86 | CROSSROADS CHRISTIAN CHURCH | | x | | | - | - |
| 87 | CRYSTAL STAIRS, INC. | | x | | | - | - |
| 88 | DENTECH CONSULTING SERVICE | | x | | | - | - |
| 89 | DESERT ARC | | x | | | - | - |
| 90 | DESERT MANNA MINISTRIES INC | | x | | | - | 1 |
| 91 | DISABLED RESOURCES CTR, INC | | x | | | - | - |
| 92 | DOVE ENTERPRISES | | x | | | - | - |
| 93 | DUARTE COMMUNITY SVC COUNCIL | | x | | | - | - |
| 94 | D'VEAL CORPORATION INC. | | | | | - | - |
| 95 | EAST LA BOYS & GIRLS CLUB | | x | | | - | - |
| 96 | ECCLESIAS ECON-COMM DEV COLLAB | | x | | | - | - |
| 97 | ECONOMIC & EMPLOYMENT DVLP CTR | x | | | | - | - |
| 98 | EL CONCILIO DEL CONDADO DE | | x | | | 1 | 1 |
| 99 | EL SOL SCIENCE & ARTS ACADEMY | | x | | | - | - |
| 100 | ENERGY CONSERVATION CONSULTANTS | | x | | | - | 151 |
| 101 | ESCUELA DE LA RAZA UNIDA | | x | | | - | - |
| 102 | FAIR HOUSING COUNCIL RIVERSIDE | | x | | | - | - |
| 103 | FAITH GRACE CHINESE CHURCH | | x | | | - | - |
| 104 | FAME ASSISTANCE CORPORATION | | x | | | - | - |
| 105 | FAMILIES - COSTA MESA | | x | | | - | - |
| 106 | FAMILIES FORWARD | | x | | | - | - |
| 107 | FAMILY HEALTHCARE NETWORK | | x | | | - | - |
| 108 | FAMILY SVC ASSOC - W RIVERSIDE | | x | | | - | - |
| 109 | FAMILY SVC ASSOC OF REDLANDS | | x | | | - | - |
| 110 | FCI MANAGEMENT CONSULTANTS | x | | | | - | - |
| 111 | FELLOWSHIP OF HOPE, INC. | | x | | | - | - |
| 112 | FIRST STEP TRANSITIONAL LIVING | | x | | | - | - |
| 113 | FOOD SHARE | | x | | | - | - |
| 114 | FOUNDATION FOR COMM & FAM HLTH | | x | | | - | - |
| 115 | FRIENDSHIP MISSIONARY BAPTIST | | x | | | - | - |
| 116 | GARVEY SCHOOL DISTRICT | x | | | | - | - |
| 117 | GO: THE CALENDAR SHOP | | x | | | 189 | 508 |
| 118 | GOD PROVIDES MINISTRY, INC | | x | | | - | - |
| 119 | GOLD STAR MEDIA GROUP | | x | | | - | - |
| 120 | GOODWILL INDUSTRIES OF SO CAL | | x | | | - | - |
| 121 | GOODWILL OF ORANGE COUNTY CA | | x | | | - | - |
| 122 | HANNA'S HOUSE | | x | | | - | - |
| 123 | HARVEST TIME MINISTRIES | | x | | | - | - |
| 124 | HEART OF COMPASSION | | x | | | - | 1 |

| | A | B | C | D | E | F | G |
|-----|--|--|------------|---------------|---------------|--|--|
| 1 | CARE Table 7 | | | | | | |
| 2 | Capitation Contractors | | | | | | |
| 3 | Through April 2013 - Southern California Edison | | | | | | |
| 4 | Contractor^[1] | Contractor Type (Check one or more if applicable) | | | | Current Month^[2] | Year-to- Date^[2] |
| | | Private | CBO | WMDVBE | LIHEAP | | |
| 125 | HELP OF OJAI, INC. | | X | | | - | - |
| 126 | HELPING HANDS OF MT ZION | | X | | | - | - |
| 127 | HIGH DESERT TRANS. LIVNG. CONN. | | X | | | - | - |
| 128 | HIGH DESERT D.V. PROG., INC. | | X | | | - | - |
| 129 | HIGH DESERT YOUTH CENTER | | X | | | - | - |
| 130 | HNGTN PK-ADULT SCHOOL GAGE BR | X | | | | - | - |
| 131 | HOLLON MARKETING SYSTEM | | X | | | - | - |
| 132 | HOSANNA COMMUNITY CHURCH | | X | | | - | - |
| 133 | HOUSING AUTH.-SAN BUENAVENTURA | | X | | | - | - |
| 134 | HOUSING AUTHORITY OF KINGS CO | | X | | | - | 1 |
| 135 | HOUSING WITH HEART INC | | X | | | - | - |
| 136 | HUB CITIES CAREER WORKSOURCE | | X | | | - | - |
| 137 | HUMAN SERVICES ASSOCIATION | | X | | | - | - |
| 138 | IECAAC | | X | | | - | - |
| 139 | KERNVILLE UNION SCHOOL DISTRIC | X | | | | - | - |
| 140 | KING/DREW'S SUPPORTERS, INC. | | X | | | - | - |
| 141 | KINGS COMMUNITY ACTION | | X | | | 1 | 18 |
| 142 | KINGS CTY COMMISSION ON AGING | | X | | | - | - |
| 143 | KNIGHTS OF COLUMBUS - 12834 | | X | | | - | - |
| 144 | KOREAN AM SENIORS ASSOC OF OC | | X | | | - | - |
| 145 | KOREAN AMERICAN FMLY SVC CTR | | X | | | - | - |
| 146 | KOREAN CHURCHES COMM DEV- KCCD | | X | | | - | - |
| 147 | KOREAN COMMUNITY SERVICES | | X | | | - | - |
| 148 | LA COUNTY HOUSING AUTHORITY | X | | | | - | - |
| 149 | LALI MOHENO & ASSOCIATES | | X | | | - | - |
| 150 | LATINO HEALTH ACCESS | | X | | | - | - |
| 151 | LEAP THROUGH THE FIRE FTH MIN. | | X | | | - | - |
| 152 | LIBERTY TAX SERVICE | X | | | | - | - |
| 153 | LIGHTHOUSE LEARNING RES CTR | X | | | | - | - |
| 154 | LITTLE TOKYO SERVICE CENTER | | X | | | - | - |
| 155 | LONG BCH LESBIAN AND GAY PRIDE | | X | | | - | - |
| 156 | LOS ANGELES MUSIC/ART SCHOOL | X | | | | - | - |
| 157 | LOS ANGELES URBAN LEAGUE | | X | | | - | - |
| 158 | LOS SERRANOS ELEM SCHOOL PTA | | X | | | - | - |
| 159 | LOVELAND CHURCH JUBILEE PARTY | | X | | | - | - |
| 160 | LTSC COMM. DEVEL. CORP | | X | | | - | 1 |
| 161 | LUTHERAN SOCIAL SVC OF SO CAL | | X | | | - | - |
| 162 | LUTHERAN SOCIAL SVCS OF SO CA | | X | | | - | - |
| 163 | LYNWOOD UNIFIED SCHOOL DIST | X | | | | - | - |
| 164 | MARAVILLA FOUNDATION | | X | | X | - | - |
| 165 | MAYWOOD CHAMBER OF COMMERCE | X | | | | - | - |
| 166 | MEALS ON WHEELS WEST | | X | | | - | - |
| 167 | MENTAL HEALTH ASSOCIATION | | X | | | - | - |
| 168 | MERCI MINISTRY | | X | | | - | - |
| 169 | MEXICAN AMERICAN OPPORTUNITY | | X | | | 6 | 14 |
| 170 | MISION EBENEZER FAMILY CHURCH | | X | | | - | - |
| 171 | MITZELL SENIOR CENTER | | X | | | - | - |
| 172 | MONTCLAIR/ONTARIO JR WMS. CLUB | | X | | | - | - |
| 173 | MONTEBELLO HOUSING DEVELOPMENT | | X | | | - | - |
| 174 | MOORPARK SENIOR CITIZENS INC | | X | | | - | - |
| 175 | MOUNTAIN VIEW COMMUNITY CHURCH | | X | | | - | - |
| 176 | MTN. COMMUNITIES HEALTHY START | | X | | | - | 1 |
| 177 | MULTICULTURAL CIV ASSOC MOR VL | | X | | | - | - |
| 178 | NEHEMIAH MINISTRIES | | X | | | - | - |
| 179 | NEW DIRECTION COMMUNITY CHURCH | | X | | | - | - |
| 180 | NEW HORIZONS CAREGIVERS GROUP | | X | | | - | - |
| 181 | NEW HOPE VILLAGE, INC | | X | | | - | - |
| 182 | NOW AND FOREVER BODY OF CHRIST | | X | | | - | - |
| 183 | NORCO SNR CTR PET RELIEF FUND | | X | | | - | - |
| 184 | OC BLACK CHAMBER OF COMMERCE | | X | | | - | - |

| | A | B | C | D | E | F | G |
|-----|--|--|------------|---------------|---------------|--|--|
| 1 | CARE Table 7 | | | | | | |
| 2 | Capitation Contractors | | | | | | |
| 3 | Through April 2013 - Southern California Edison | | | | | | |
| 4 | Contractor^[1] | Contractor Type (Check one or more if applicable) | | | | Current Month^[2] | Year-to- Date^[2] |
| | | Private | CBO | WMDVBE | LIHEAP | | |
| 185 | OCCC | x | | | | - | 2 |
| 186 | ONEOC | | x | | | - | - |
| 187 | OPERATION GRACE | | x | | | - | - |
| 188 | ORNGE CO CONGREGATION COMM ORG | | x | | | - | - |
| 189 | OUR COMMUNITY WORKS | | | | | 12 | 12 |
| 190 | OUR LADY OF HOPE CATH COMM INC | | x | | | - | - |
| 191 | OUR LADY OF LOURDES SCHOOL | | x | | | - | - |
| 192 | OXNARD/HUENEME SALVATION ARMY | | x | | | - | - |
| 193 | PACIFIC ISLANDER HLTH (PIHP) | | | | | - | 1 |
| 194 | PACIFIC ASIAN CONSORTIUM EMPLO | | x | | x | - | - |
| 195 | PACIFIC PRIDE FOUNDATION | | x | | | - | - |
| 196 | PERRIS COMMUNITY PARTNERSHIP | | x | | | - | - |
| 197 | PAVING THE WAY FOUNDATION | | x | | | - | - |
| 198 | PIONEER FINANCIAL GROUP CORP. | x | | | | - | - |
| 199 | POMONA MINISTRY OF ECONOMICS | | x | | | - | - |
| 200 | PRIME TIME SCHOOL | | x | | | - | - |
| 201 | PREMIER REALTY | | x | | | - | - |
| 202 | PROJECT DVRSN ALT FOR YOUTHS | | x | | | - | - |
| 203 | PROTEUS, INC. | | x | | x | - | 1 |
| 204 | QUINN COMMUNITY OUTREACH CORP. | | x | | | - | - |
| 205 | REACH OUT 29 | | x | | | - | - |
| 206 | REBUILDING TOGETHER CHRISTMAS | | x | | | - | - |
| 207 | REDONDO BEACH UNIFIED SCH DIST | x | | | | - | - |
| 208 | RESTORE TO HOPE | | x | | | - | - |
| 209 | RIALTO CHAMBER OF COMMERCE | x | | | | - | - |
| 210 | RIVERSIDE DEPT COMM ACTION | | x | | x | 1 | 2 |
| 211 | ROP VIRTUAL ENTERPRISE CLASS | | x | | | - | - |
| 212 | RSVP OF SOUTH BAY | | x | | | - | - |
| 213 | SALVATION ARMY (SO. CAL DIV) | | x | | | - | - |
| 214 | SALVATION ARMY SANTA FE SPRINGS | | x | | | - | - |
| 215 | SALVATION ARMY SOUTHEAST CORPS | | x | | | - | - |
| 216 | SAMARITAN'S HELPING HAND | x | | | | - | - |
| 217 | SAN GRIGORNIO PASS HISP CHAMBE | x | | | | - | - |
| 218 | SANTA ANITA FAMILY SERVICE | | x | | | 1 | 1 |
| 219 | SANTA CLARITA ATHLETIC ASSCTN | | x | | | - | - |
| 220 | SANTA CLARITA VLY COMM AGING | | x | | | - | - |
| 221 | SANTIAGO COMPOSTELA CATHOLIC | | x | | | - | - |
| 222 | SB CNTY SEXUAL ASSAULT SERVICE | | x | | | - | - |
| 223 | SEARCH TO INVOLVE FILIPINO | | x | | | - | - |
| 224 | SENIOR ADVOCATES OF THE DESERT | | x | | | - | 1 |
| 225 | SERVING PEOPLE IN NEED (SPIN) | | x | | | - | - |
| 226 | SGUSD/SAN GABRIEL FAMILY CTR | x | | | | - | - |
| 227 | SHARE OUR SELVES | | x | | | 1 | 6 |
| 228 | SOCIETY OF ST VINCENT DE PAUL | | x | | | - | - |
| 229 | SO. ANTELOPE VLY EMERGENCY SVC | | x | | | - | - |
| 230 | S COAST CHINESE CULTURAL ASSOC. | | x | | | - | - |
| 231 | SMILES FOR SENIORS FOUND. | | x | | | - | - |
| 232 | SOMEBODY CARES-- RANCHO CUCAMO | | x | | | - | - |
| 233 | SOMEBODY CARES SOUTHLAND | | x | | | - | - |
| 234 | SONRISE COMMUNITY OUTREACH INC | | x | | | - | - |
| 235 | SOUTHEAST COMMUNITY DEVELOPMEN | | x | | | - | - |
| 236 | SOUTHEAST RIOVISTA FAMILY YMCA | | x | | | - | - |
| 237 | SOUTHWEST MIN EC DVLP ASSOC. | | x | | | - | - |
| 238 | SOWING SEEDS FOR LIFE | | x | | | - | - |
| 239 | SPECIAL SVC FOR GROUPS | | x | | | - | - |
| 240 | SPIRIT OF THE EAGLE FOUNDATION | | x | | | - | - |
| 241 | ST ANNE SCHOOL | | x | | | - | - |
| 242 | ST EMYDIUS CHURCH | | x | | | - | - |
| 243 | ST FRANCIS MEDICAL CTR HLTH | | x | | | - | - |
| 244 | ST JOSEPH CHURCH | | x | | | - | - |

| | A | B | C | D | E | F | G |
|-----|---|---|-----|--------|--------|-------------------------------------|------------------------------------|
| 1 | CARE Table 7 | | | | | | |
| 2 | Capitation Contractors | | | | | | |
| 3 | Through April 2013 - Southern California Edison | | | | | | |
| 4 | Contractor ^[1] | Contractor Type (Check one or more if applicable) | | | | Current Month ^[2] | Year-to-Date ^[2] |
| | | Private | CBO | WMDVBE | LIHEAP | | |
| 245 | ST MARY'S CHURCH | | X | | | - | - |
| 246 | ST PIUS V CHURCH | | X | | | - | - |
| 247 | ST POLYCORP FAMILY SUPPORT CTR | | X | | | - | - |
| 248 | ST VINCENT DE PAUL | | X | | | - | 1 |
| 249 | ST. CLARE CHURCH | | X | | | - | - |
| 250 | ST. HILARYS CHURCH ARCHBISHOP | | X | | | - | - |
| 251 | ST. MATTHIAS ELEMENTARY SCHOOL | X | | | | - | - |
| 252 | STA BARBARA HISP CHMBR OF COM | X | | | | - | - |
| 253 | STA BARBARA NGHBORHD CLINICS | | X | | | - | - |
| 254 | STOP VIOLENCE INCREASE PEACE | | X | | | - | - |
| 255 | SUNSHINE YOUTH SERVICES, INC | | X | | | - | - |
| 256 | TELACU RESIDENTIAL MGMT, INC | | X | | | - | 6 |
| 257 | TEMECULA SENIOR CITIZENS SVC | | X | | | - | - |
| 258 | TEMPLO CALVARIO, INC. | | X | | | - | - |
| 259 | THAI HEALTH & INFO SVCS | | X | | | - | - |
| 260 | THE AL & DOROTHY KEEN CTR | | X | | | - | - |
| 261 | THE CAMBODIAN FAMILY | | X | | | - | - |
| 262 | THE GREEN TEAM | | X | | | - | - |
| 263 | THEODORE ROOSEVELT ELEMENTARY | X | | | | - | - |
| 264 | TODEC LEGAL CENTER, INC. | | X | | | - | - |
| 265 | TRANSFORMING LIVES INC. | | X | | | - | - |
| 266 | TRINITY COMMUNITY OUTREACH | | X | | | - | - |
| 267 | TRUEVINE COMMUNITY OUTREACH | | X | | | - | - |
| 268 | TULARE EMERGENCY AID COUNCIL | | X | | | - | - |
| 269 | UNITED CAMBODIAN COMMUNITY INC | | X | | | - | - |
| 270 | UNITED STEEL WKRS OF AM 2018 | | X | | | - | - |
| 271 | UNITY SHOPPE | | X | | | - | - |
| 272 | UP CLOSE PROMOTIONS | X | | | | - | - |
| 273 | VENTURA CITY HOUSING AUTHORITY | X | | | | - | - |
| 274 | VETERANS IN COMMUNITY SERVICE | | X | | X | - | - |
| 275 | VICTOR VLY COMM SVC COUNCIL | | X | | | - | - |
| 276 | VIETNAMESE COMM OF SVC CAL | | X | | | - | - |
| 277 | VIETNAMESE COMMUNITY OF OC INC | | X | | | - | 2 |
| 278 | VOICES OF INDIGENOUS PEOPLE | | X | | | - | - |
| 279 | VOLUNTEERS OF EAST LOS ANGELES | | X | | | 1 | 1 |
| 280 | WAKE UP INCORPORATED | | X | | | - | - |
| 281 | WALKING SHIELD AM INDIAN SOC | | X | | | - | - |
| 282 | WBC ENTERPRISES, LLC | | X | | | - | - |
| 283 | WEST ANGELES CDC | | X | | | - | - |
| 284 | WESTSIDE COMM SVCS CTR | | X | | | - | - |
| 285 | WINNING OUR WORLD | | X | | | - | - |
| 286 | WISE SENIOR SERVICES | | X | | | - | - |
| 287 | WORLD HARVEST FELLOWSHIP MINIS | | X | | | - | - |
| 288 | WRAP FAMILY SERVICES | | X | | | - | - |
| 289 | YOUTH EMPL SVC - HARBOR AREA | | X | | | - | - |
| 290 | YWCA INTERVALE SENIOR SERVICES | | X | | | - | - |
| 291 | TOTAL | | | | | 252 | 874 |
| 292 | | | | | | | |
| 293 | [1] All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year. | | | | | | |
| 294 | [2] Numbers reflect customers that have been placed on the rate YTD. Capitation payments may lag by a month or more depending on when SCE is invoiced by the contractors. | | | | | | |

| | A | B | C | D | E | F | G | H | I |
|----|---|------------------|----------|------------------|------------------|---------------------|--------------|---------------|----------------------------|
| 1 | CARE Table 8 | | | | | | | | |
| 2 | Participants as of Month-End Through April 2013 - Southern California Edison | | | | | | | | |
| 3 | 2013 | Gas and Electric | Gas Only | Electric Only | Total | Eligible Households | Penetration | % Change | Total Residential Accounts |
| 4 | January | | | 1,395,782 | 1,395,782 | 1,414,772 | 98.7% | 0% | 4,383,995 |
| 5 | February | | | 1,390,302 | 1,390,302 | 1,414,772 | 98.3% | -0.39% | 4,383,995 |
| 6 | March | | | 1,384,965 | 1,384,965 | 1,414,772 | 97.9% | -0.38% | 4,383,995 |
| 7 | April | | | 1,374,630 | 1,374,630 | 1,417,157 | 97.0% | -0.73% | 4,391,423 |
| 8 | May | | | | | | | | |
| 9 | June | | | | | | | | |
| 10 | July | | | | | | | | |
| 11 | August | | | | | | | | |
| 12 | September | | | | | | | | |
| 13 | October | | | | | | | | |
| 14 | November | | | | | | | | |
| 15 | December | | | | | | | | |
| 16 | YTD | | | 1,374,630 | 1,384,965 | 1,417,157 | 97.7% | -0.73% | 4,391,423 |

| | A | B | C | D | E |
|---|--|--|---------------------------------------|--|---|
| 1 | CARE Program Table 9 | | | | |
| 2 | Expenditures for CHANGES Pilot | | | | |
| | Through April 2013 - Southern California Edison | | | | |
| 3 | | Authorized 2013 - 2014 Budget | Current Month Expenses | Expenses Since Jan. 1, 2013 | % of 2013 - 2014 Budget Expensed |
| 4 | Pilots | | | | |
| 5 | CHANGES | \$ 432,000 | \$ (28,103) | \$ 8,665 | 2% |
| 6 | Total Pilots | \$ 432,000 | \$ (28,103) | \$ 8,665 | 2% |