

**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE  
STATE OF CALIFORNIA**

Application of Pacific Gas and Electric Company for Approval of the 2009-2011 Low Income Energy Efficiency and California Alternate Rates for Energy Programs and Budget (U 39 M)	A.08-05-022 (Filed May 15, 2008)
Application of San Diego Gas & Electric Company (U 902 M) for Approval of Low-Income Assistance Programs and Budgets for Program Years 2009-2011	A.08-05-024 (Filed May 15, 2008)
Application of Southern California Gas Company (U 904 G) for Approval of Low-Income Assistance Program and Budgets for Program Years 2009-2011	A.08-05-025 (Filed May 15, 2008)
Application of Southern California Edison Company (U 338-E) for Approval of Low-Income Assistance Programs and Budgets for Program Years 2009, 2010, and 2011	A.08-05-026 (Filed May 15, 2008)

**MONTHLY REPORT OF SOUTHERN CALIFORNIA EDISON COMPANY (U 338-E)  
ON LOW INCOME ASSISTANCE PROGRAMS FOR APRIL 2011**

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**May 23, 2011**

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Application of Southern California Edison Company (U 338-E) for Approval of Low-Income Assistance Programs and Budgets for Program Years 2009, 2010, and 2011	A.08-05-026 (Filed May 15, 2008)

**MONTHLY REPORT OF SOUTHERN CALIFORNIA EDISON COMPANY (U 338-E)  
ON LOW INCOME ASSISTANCE PROGRAMS FOR APRIL 2011**

Southern California Edison Company hereby submits the attached Low Income Assistance Programs Monthly Report for April 2011.

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Respectfully submitted,

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*/s/ Monica Ghattas*

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**Attachment**

**ESA and CARE Program Report**

**Southern California Edison**  
**Energy Savings Assistance Program**  
**AND**  
**California Alternate Rate for Energy (CARE)**  
**Program Monthly Report**  
**April 2011**

# LOW INCOME ASSISTANCE PROGRAMS MONTHLY REPORT

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# LOW INCOME ASSISTANCE PROGRAMS MONTHLY REPORT

## 1. Energy Savings Assistance Program Executive Summary

### 1.1. Energy Savings Assistance (formerly referred to as Low Income Energy Efficiency or LIEE) Program Overview

- 1.1.1. Provide a summary of the Energy Savings Assistance Program elements as approved in Decision (D.) 08-11-031:

Program Summary for Month			
2011	Authorized / Planning Assumptions	Year-to-Date Actual	%
Budget	\$63,413,858	\$17,613,707	28%
Homes Treated	65,844	31,596	48%
kWh Saved	29,767,000	8,393,947	28%
kW Demand Reduced	9,900	2,314	23%
Therms Saved	N/A	N/A	N/A

### 1.2. Whole Neighborhood Approach Evaluation

- 1.2.1. Provide a summary of the geographic and customer segmentation strategy employed, (i.e. tools and analysis used to segment "neighborhoods," how neighborhoods are segmented and how this information is communicated to the contractor/CBO).

Throughout the month of April 2011, Southern California Edison (SCE) continued to promote its Income Qualified and other SCE programs through various community events within the SCE service territory. Customers interacted with SCE and obtained information on the Energy Savings Assistance Program and Energy Efficiency in general.

### **1.3. Energy Savings Assistance Program Customer Outreach and Enrollment Update**

- 1.3.1. Provide a summary of the Energy Savings Assistance Program outreach and enrollment strategies deployed this month.

On April 19<sup>th</sup>, approximately 60,000 e-mails promoting the Energy Savings Assistance Program were sent to CARE customers that have registered through SCE.com's 'My Account.' The e-mail blast campaign continued throughout the month of April and will conclude in May. A total of 220,000 customers will be targeted by the conclusion of the campaign. In the month of April 2011, over 1,400 leads have been generated and referred out to local service providers as a result of this effort.

SCE continues to enroll customers through the paperless enrollment process which utilizes tablet PCs and portable scanners during the assessment process to streamline and expedite enrollments. This process complements the Whole Neighborhood Approach by reducing the program's carbon footprint and maximizing efficiencies. In the month of April 2011, 14 assessors from 5 different service providers have been utilizing the Tablet PC for this purpose, and its use has been attributed to enrolling more than 640 customers.

SCE continues to conduct an outbound calling effort which targets customers who have been previously cancelled during the enrollment process. The intent of this ongoing effort is to communicate with all possible customers who might have been previously interested in the Energy Savings Assistance Program and reinstate those leads. As a result of this effort, over 70 leads were reinstated and referred out in the month of April 2011.

### **1.4. Leveraging Success Evaluation, Including CSD**

- 1.4.1. Please provide a status of the leveraging effort with CSD. What new steps or programs have been implemented? What was the result in terms of new enrollments?

For the past several years, SCE has provided refrigerators to contractors at no cost to the Low Income Home Energy Assistance Program (LIHEAP) for installation through the LIHEAP program. SCE believes this approach will enable contractors to utilize measures and services from both the LIHEAP and Energy Savings Assistance programs to better serve our customers. SCE continues to work with the Department of Community Services and Development (DCSD), service contractors, and the Commission in efforts to successfully leverage Energy Savings Assistance Program and LIHEAP services.



## **1.5. Workforce Education & Training**

- 1.5.1. Please summarize efforts to improve and expand Energy Savings Assistance Program workforce education and training. Describe steps taken to hire and train low income workers and how such efforts differ from prior program years.

In Decision (D.) 07-12-051, the Commission stated that "(t)he LIEE portion of the statewide strategic plan should include specific training strategies for reaching disadvantaged communities." SCE's contractors, and particularly community-based organizations (CBOs), are situated in low-income and disadvantaged communities and provide jobs within these communities. Currently, these organizations provide over 1,100 jobs that support SCE's Energy Savings Assistance Program, including executive, clerical and other ancillary positions.

During the 2011 Program Year to date, SCE has conducted 3 Home Assessment Training workshops, which provide training to agency outreach staff on the policies and procedures related to home assessment. The two-day training workshop includes comprehensive instruction on income documentation, customer and measure eligibility, and customer service. As a result of the Home Assessment Training workshops, 69 new jobs for assessors have been created to support SCE's Energy Savings Assistance Program.

SCE is in the process of enhancing the current training to include "soft" skills, i.e. time management and customer service skills; therefore, during the month of April 2011, no Home Assessment Training Workshops were conducted. SCE anticipates that the enhanced training will provide field personnel with additional skills that will enhance employment opportunities.

## **2. California Alternate Rates for Energy (CARE) Executive Summary**

### **2.1. CARE Program Summary**

- 2.1.1. Please provide CARE program summary costs

<b>CARE Budget Categories</b>	<b>Authorized Budget</b>	<b>Actual Expenses Year-To-Date</b>	<b>% of Budget Spent</b>
Outreach (includes automatic enrollment)	\$ 2,230,000	\$ 447,672	20%
Proc., Certification & Verification	\$ 900,000	\$ 171,225	19%
Information Tech/Programming	\$ 1,000,000	\$ 70,636	7%
Pilots	N/A	N/A	N/A
Measurement & Evaluation	\$ 56,000	\$ 299	1%
Regulatory Compliance	\$ 145,000	\$ 55,249	38%
General Administration	\$ 948,000	\$ 158,418	17%
CPUC Energy Division Staff	\$ 206,000	\$ 44,173	21%
Cooling Centers	N/A	N/A	N/A
<b>Total Expenses</b>	<b>\$ 5,485,000</b>	<b>\$ 947,673</b>	<b>17%</b>
<b>Subsidies and Benefits</b>	<b>\$ 211,400,000</b>	<b>\$ 94,717,819</b>	<b>45%</b>
<b>Total Program Costs &amp; Discounts</b>	<b>\$ 216,885,000</b>	<b>\$ 95,665,492</b>	<b>44%</b>

2.1.2. Please provide the CARE program penetration rate to date

<b>CARE Penetration</b>		
Participants	Estimated Eligible Participants	Year-to-Date Penetration Rate
1,419,180	1,446,114	98%

## **2.2. Outreach**

2.2.1. Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

SCE continues to include a CARE enrollment application in the Welcome Kit that is provided to residents requesting new service or transfers of service. There have been 2,007 CARE customers enrolled as of April 30, 2011 attributable to this effort.

Throughout the Month of March 2011, as part of an educational initiative, SCE funded seven performances of East West Players' touring production of "Allos: The Story of Carlos Bulosan," which provided multicultural outreach to several diverse communities within SCE's service territory. CARE applications were included in the program booklet handed out to the attendees, and SCE hosted a booth at each performance promoting the Income Qualified programs to further educate people in these communities.

In November 2010, SCE conducted a direct mail campaign to customers who failed to recertify their CARE eligibility. As of April 30, 2011, SCE received 6,088 applications attributable to this effort resulting in 3,706 new enrollments and 1,133 recertifications.

SCE also conducted an Interactive Voice Responsive (IVR) campaign in November 2010, to underpenetrated areas within SCE's service territory. An additional direct mail campaign was conducted in December 2010, to those customers who did not respond to the IVR campaign. As of April 30, 2011, SCE has received 4,322 applications attributable to this effort resulting in 2,903 new enrollments and 336 recertifications.

SCE's Customer Communications Organization within SCE's Call Centers continues to utilize the online CARE enrollment application at [www.sce.com](http://www.sce.com) to directly enroll eligible customers in the CARE program via the telephone or by offering the option to mail a CARE application to the customer. In April 2011, there have been 7,456 eligible customers enrolled in the CARE Program through the Call Centers' outreach efforts.

CARE and Family Electric Rate Assistance (FERA) outreach efforts and communications to SCE's in-language and under-penetrated areas continue to be a priority. SCE's CARE and FERA Programs partner with internal departments such as Equal Opportunity, Local Public Affairs (LPA), Consumer Affairs, Customer Experience Management, Corporate Communications Community Involvement, Speakers Bureau, Business Solutions, the Mobile Energy Unit (MEU), employee volunteer-based resource groups, as well as various chambers, foundations, faith-based and community-based organizations in outreach activities to target SCE's hard-to-reach customer base.

During April 2011, SCE's CARE and FERA programs had a presence at 70 outreach events through these partnerships wherein thousands of CARE applications were distributed to potentially eligible customer populations throughout SCE's service area (see table below). At many of these events, eligible customers had the opportunity to enroll or recertify for CARE via the real-time online enrollment application available on [www.sce.com](http://www.sce.com) and learn about the programs directly from a CARE/FERA subject matter expert. Such events provide SCE with the opportunity to uphold a presence in the community, continue to educate the public about SCE program offerings, and enroll eligible customers. Upholding this presence in the community has become a vitally important component of program outreach as the current economic climate continues to impact SCE's customers, bringing a newly eligible customer base.

<b>Event Name</b>	<b>Location</b>	<b>Event Date</b>	<b>Estimated # of Customers SCE Interacted With</b>	<b>Event Description</b>
High Desert Home Show	Victorville	4/1-3/2011	185	SCE hosted a booth promoting CARE/FERA/ESA Programs
Redlands Bicycle Classic	Beaumont	4/1/11	81	SCE hosted a booth promoting CARE/FERA/ESA Programs
Earth Day/Green Expo	Calabasas	4/2/11	133	SCE hosted a booth promoting CARE/FERA/ESA Programs
Kiwanis	Rosemead	4/5/11	30	Speakers Bureau provided information on CARE/FERA/ESA
Business Expo	Montebello	4/6/11	177	SCE hosted a booth promoting CARE/FERA/ESA Programs
Green Coast Day	Costa Mesa	4/6/11	156	SCE hosted a booth promoting CARE/FERA/ESA Programs
2nd Annual Earth Day Event	Malibu	4/6/11	88	SCE hosted a booth promoting CARE/FERA/ESA Programs
Chino Basin Water Conservation District	Chino	4/8/11	Unknown	SCE hosted a booth promoting CARE/FERA/ESA Programs
Earth Month Celebration	Anaheim	4/8/11	155	SCE hosted a booth promoting CARE/FERA/ESA Programs

Party for the Planet	Palm Desert	4/9/11	111	SCE hosted a booth promoting CARE/FERA/ESA Programs
Solar Grand Prix	Long Beach	4/9/11	72	SCE hosted a booth promoting CARE/FERA/ESA Programs
2nd Annual Service Provider Fair	Hawthorne	4/9/11	80	SCE hosted a booth promoting CARE/FERA/ESA Programs
Earth Day Celebration	Whittier	4/9/11	180	SCE hosted a booth promoting CARE/FERA/ESA Programs
Cucamonga Valley Water Dist. & Frontier Project Foundation Earth Day	Rancho Cucamonga	4/9/11	295	SCE hosted a booth promoting CARE/FERA/ESA Programs
Earth Day Celebration	Long Beach	4/9-10/11	200	SCE hosted a booth promoting CARE/FERA/ESA Programs
Earth Day Celebration	Beverly Hills	4/10/11	100	SCE hosted a booth promoting CARE/FERA/ESA Programs
Green Fair	City of Industry	4/11/11	322	SCE hosted a booth promoting CARE/FERA/ESA Programs
Earth Month Celebration	Anaheim	4/11/11	246	SCE hosted a booth promoting CARE/FERA/ESA Programs
Resource Fair	El Monte	4/13/11	150	SCE provided information on CARE/FERA/ESA

Boeing Earth Day	Huntington Beach	4/13/11	194	SCE hosted a booth promoting CARE/FERA/ESA Programs
Volunteers of America	East Los Angeles	4/14/11	60	SCE provided information on CARE/FERA/ESA
Abilities Expo	Los Angeles	4/15/11	Unknown	SCE provided information on CARE/FERA/ESA
Earth Day Celebration	Simi Valley	4/15/11	141	SCE hosted a booth promoting CARE/FERA/ESA Programs
Morongo Earth Day-Science Fair	Banning	4/15/11	52	SCE hosted a booth promoting CARE/FERA/ESA Programs
Boeing Employee Earth Day	El Segundo	4/15/11	Unknown	SCE hosted a booth promoting CARE/FERA/ESA Programs
Go Green Expo	Los Angeles	4/15/16	138	SCE hosted a booth promoting CARE/FERA/ESA Programs
Earth Day	Yucca Valley	4/16/11	197	SCE hosted a booth promoting CARE/FERA/ESA Programs
YMCA	Chino	4/16/11	200	Speakers Bureau provided information on CARE/FERA/ESA
Celebrate Santa Ana..Be Healthy	Santa Ana	4/16/11	186	SCE hosted a booth promoting CARE/FERA/ESA Programs

Iris Festival	Porterville	4/16/11	255	SCE hosted a booth promoting CARE/FERA/ESA Programs
Earth Day	Diamond Bar	4/16/11	172	SCE hosted a booth promoting CARE/FERA/ESA Programs
Earth Day	Santa Barbara	4/16/11	175	SCE hosted a booth promoting CARE/FERA/ESA Programs
Go Green Expo	Los Angeles	4/17/11	159	SCE hosted a booth promoting CARE/FERA/ESA Programs
Arcadia Ostomy Support Group	Arcadia	4/17/11	25	Speakers Bureau provided information on CARE/FERA/ESA
Disneyland Earth Day Celebration	Anaheim	4/18/11	335	SCE hosted a booth promoting CARE/FERA/ESA Programs
Parks & Recreation Senior Center	San Gabriel	4/19/11	75	SCE provided information on CARE/FERA/ESA
Inland Empire Disabilities Conference	San Bernardino	4/19/11	60	SCE provided information on CARE/FERA/ESA
Boeing Employee Earth Day	Long Beach	4/19/11	268	SCE hosted a booth promoting CARE/FERA/ESA Programs

Arbor Day	Norco	4/19/11	165	SCE hosted a booth promoting CARE/FERA/ESA Programs
Boeing Employee Earth Day	El Segundo	4/19/11	223	SCE hosted a booth promoting CARE/FERA/ESA Programs
Earth Day Barstow High School	Barstow	4/20/11	Unknown	SCE hosted a booth promoting CARE/FERA/ESA Programs
Amgen Earth Day	Thousand Oaks	4/20/11	225	SCE hosted a booth promoting CARE/FERA/ESA Programs
Earth Day	San Dimas	4/20/11	57	SCE hosted a booth promoting CARE/FERA/ESA Programs
Northrup Grumman Employee Earth Day	Carson	4/20/11	52	SCE hosted a booth promoting CARE/FERA/ESA Programs
Marine Base Logistics Base	Barstow	4/20-21/11	654	SCE hosted a booth promoting CARE/FERA/ESA Programs
Earth Day	El Segundo	4/20/11	67	SCE hosted a booth promoting CARE/FERA/ESA Programs
Apartment Owners Assoc. Tradeshow	Long Beach	4/21/11	190	SCE hosted a booth promoting CARE/FERA/ESA Programs
Soboba Band of Luiseno Indians Annual Earth Day	San Jacinto	4/21/11	Unknown	SCE hosted a booth promoting CARE/FERA/ESA Programs



Boeing Employee Earth Day	Sylmar	4/21/11	Unknown	SCE hosted a booth promoting CARE/FERA/ESA Programs
Earth Day	Anaheim	4/21/11	Unknown	SCE hosted a booth promoting CARE/FERA/ESA Programs
Medtronic Earth Day Event	Santa Ana	4/22/11	45	SCE hosted a booth promoting CARE/FERA/ESA Programs
Long Beach Earth Week Festival	Long Beach	4/22/11	Unknown	SCE hosted a booth promoting CARE/FERA/ESA Programs
Earth Day Celebration	San Bernardino	4/22/11	Unknown	SCE hosted a booth promoting CARE/FERA/ESA Programs
Inland Empire Utilities Agency (IEUA) Earth Day Celebration	Chino	4/22/11	Unknown	SCE hosted a booth promoting CARE/FERA/ESA Programs
Earth Day	Redlands	4/22/11	470	SCE hosted a booth promoting CARE/FERA/ESA Programs
Community Health Fair	San Bernardino	4/23/11	400	SCE provided information on CARE/FERA/ESA
Inglewood Earth Day Event	Inglewood	4/23/11	150	SCE hosted a booth promoting CARE/FERA/ESA Programs
West Covina Earth Day	West Covina	4/23/11	192	SCE hosted a booth promoting CARE/FERA/ESA Programs

Desert EcoFest	Desert Hot Springs	4/23/11	120	SCE hosted a booth promoting CARE/FERA/ESA Programs
Pomona Neighborhood Watch	Pomona	4/26/11	30	Speakers Bureau provided information on CARE/FERA/ESA
LA County Dept. of Public Works	Alhambra	4/26/11	300	SCE hosted a booth promoting CARE/FERA/ESA Programs
Fair Expo	Santa Barbara	4/27-5/1/11	250	SCE hosted a booth promoting CARE/FERA/ESA Programs
Aging in America Conference	San Francisco	4/28-30/2011	1,000	Shared information on SCE's CARE/FERA/ESA Programs
Earth Day	Ft. Irwin	4/29/11	Unknown	SCE hosted a booth promoting CARE/FERA/ESA Programs
Alhambra Eco Fair	Alhambra	4/30/11	Unknown	SCE hosted a booth promoting CARE/FERA/ESA Programs
Earth Day	Claremont	4/30/11	Unknown	SCE hosted a booth promoting CARE/FERA/ESA Programs
36th Anniversary "The Fall of Saigon"	Pomona	4/30/11	Unknown	SCE hosted a booth promoting CARE/FERA/ESA Programs
Apple Valley Preparedness Fair	Apple Valley	4/30/11	Unknown	SCE hosted a booth promoting CARE/FERA/ESA Programs

Earth Day	Thousand Oaks	4/30/11	122	SCE hosted a booth promoting CARE/FERA/ESA Programs
Kiwanis Family Fun Day	Huntington Beach	4/30/11	Unknown	SCE hosted a booth promoting CARE/FERA/ESA Programs
Unified Resource Fair	La Puente	4/30/11	500	Provided information on CARE/FERA/ESA

The CARE/FERA Capitation Fee Project team is continuing its efforts to re-engage existing Capitation agencies while strategically registering additional agencies to assist in overcoming enrollment barriers such as language, cultural, and special needs as a means of enrolling the hardest-to-reach customers. Due to these efforts, the Capitation Fee Project continues to show increased enrollments from agencies that had been previously inactive. In April 2011, Capitation agencies enrolled 1,278 newly eligible customers in the CARE Program.

In support of SCE's initiative to enroll hard-to-reach SCE customers in the month of April 2011, the following agencies were re-engaged:

- Sowing the Seeds for Life
- Senior Services of I.W.V. (formerly Homemaker Service of I.W.V.)
- Fair Housing Council of Riverside County, Inc.

Current campaign strategies and efforts include the following:

- Leverage sponsored community events to reach potential eligible populations for CARE or FERA enrollment, including food distributions and cultural celebrations;
- Partner with SCE personnel in other internal departments to leverage existing SCE partnerships with faith based organizations (FBOs), CBOs and local governments;
- Partner with public entities to leverage existing relationships with businesses, FBOs and CBOs to reach eligible customers through existing municipal channels; and
- Leverage existing channels to develop creative approaches for contractors to conduct CARE/FERA outreach, including food and clothing distribution

events, employment information workshops, farmers' markets, faith and community based publications, school events, and community fairs.

**2.2.2. Describe the efforts taken to reach and coordinate the CARE program with other related low income programs to reach eligible customers.**

SCE also enrolls new CARE customers through the Energy Assistance Fund (EAF) program, which provides utility payment assistance through voluntary customer and employee donations.

CARE enrollment is coordinated with other low income programs such as SoCal Gas, LIHEAP and SCE's Energy Savings Assistance and EAF Programs. Energy Savings Assistance Program measure recipients are automatically enrolled in CARE each month, and LIHEAP payment recipients are automatically enrolled in CARE on a quarterly basis. In April 2011, there were 6,531 eligible customers enrolled in the CARE Program as a result of data sharing with SoCal Gas, LIHEAP, and SCE's Energy Savings Assistance and EAF Programs.

The CARE Program continuously integrates its efforts and messaging with the Energy Savings Assistance Program at all outreach events, communications, and marketing campaigns.

**2.3. Recertification Complaints**

SCE received no recertification complaints in April 2011.

**Appendix: Energy Savings Assistance Program and CARE Tables**

<b>Program</b>	<b>Table</b>	<b>Title</b>
Energy Savings Assistance Program	Table 1	Energy Savings Assistance Program Expenses
Energy Savings Assistance Program	Table 2	Expenses and Energy Savings by Measures Installed
Energy Savings Assistance Program	Table 3	Average Bill Savings per Treated Home
Energy Savings Assistance Program	Table 4	Homes Treated
Energy Savings Assistance Program	Table 5	Customer Summary
Energy Savings Assistance Program	Table 6	Expenditures for Pilots and Studies
Energy Savings Assistance Program	Table 7	Whole Neighborhood Approach
CARE	Table 1	CARE Program Expenses
CARE	Table 2	CARE Enrollment, Recertification, Attrition, and Penetration
CARE	Table 3	CARE Standard Random Verification Results
CARE	Table 4	CARE Self-Certification and Re-Certification Applications
CARE	Table 5	Enrollment by County
CARE	Table 6	Recertification Results
CARE	Table 7	Capitation Contractors
CARE	Table 8	Participants as of Month End

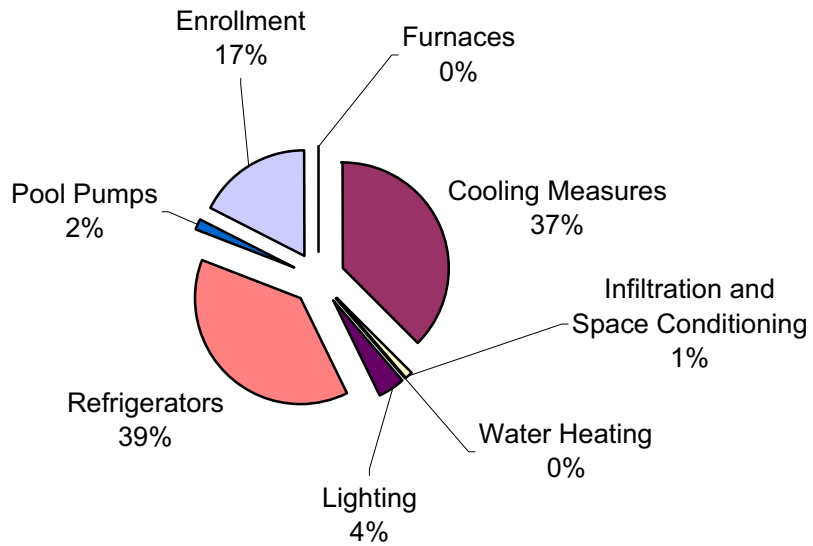
	A	B	C	D	E	F	G	H	I	J	K	L	M
1	<b>ESAP Table 1 - ESA Program Expenses - Southern California Edison</b>												
2	<b>Through April 30, 2011</b>												
3		<b>Authorized Budget</b>			<b>Current Month Expenses</b>			<b>Year to Date Expenses</b>			<b>% of Budget Spent YTD <sup>[1]</sup></b>		
4	<b>ESA Program:</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>
5	Energy Efficiency												
6	- Gas Appliances												
7	- Electric Appliances	\$ 45,622,820		\$ 45,622,820	\$ 3,221,130		\$ 3,221,130	\$ 13,019,890		\$ 13,019,890	29%		29%
8	- Weatherization	\$ 534,541		\$ 534,541	\$ 14,080		\$ 14,080	\$ 55,653		\$ 55,653	10%		10%
9	- Outreach and Assessment	\$ 8,039,190		\$ 8,039,190	\$ 472,969		\$ 472,969	\$ 1,961,648		\$ 1,961,648	24%		24%
10	- In Home Energy Education	\$ 2,419,853		\$ 2,419,853	\$ 81,030		\$ 81,030	\$ 659,101		\$ 659,101	27%		27%
11	- Education Workshops	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -	0%		0%
12	- Pilot	\$ 22,532		\$ 22,532	\$ -		\$ -	\$ 50,108		\$ 50,108	0%		0%
13	- Cool Centers	N/A		N/A	N/A		N/A	N/A		N/A	N/A		N/A
14	<b>Energy Efficiency TOTAL</b>	\$ 56,638,936		\$ 56,638,936	\$ 3,789,209		\$ 3,789,209	\$ 15,746,400		\$ 15,746,400	28%		28%
15													
16	Training Center	\$ 293,887		\$ 293,887	\$ 7,425		\$ 7,425	\$ 41,336		\$ 41,336	14%		14%
17	Inspections	\$ 967,054		\$ 967,054	\$ 97,729		\$ 97,729	\$ 626,530		\$ 626,530	65%		65%
18	Marketing	\$ 326,778		\$ 326,778	\$ 427		\$ 427	\$ (4,138)		\$ (4,138)	-1%		-1%
19	Statewide M&O	\$ 200,000		\$ 200,000	\$ 12,514		\$ 12,514	\$ 12,514		\$ 12,514	6%		6%
20	M&E Studies	\$ (99,811)		\$ (99,811)	\$ 37,265		\$ 37,265	\$ 72,091		\$ 72,091	-72%		-72%
21	Regulatory Compliance	\$ 401,460		\$ 401,460	\$ 19,314		\$ 19,314	\$ 74,963		\$ 74,963	19%		19%
22	General Administration	\$ 4,587,961		\$ 4,587,961	\$ 257,897		\$ 257,897	\$ 1,025,080		\$ 1,025,080	22%		22%
23	CPUC Energy Division	\$ 97,593		\$ 97,593	\$ 2,573		\$ 2,573	\$ 18,931		\$ 18,931	19%		19%
24													
25	<b>TOTAL PROGRAM COSTS</b>	\$ 63,413,858		\$ 63,413,858	\$ 4,224,353		\$ 4,211,839	\$ 17,613,707		\$ 17,613,707	28%		28%
26	<b>Funded Outside of LIEE Program Budget</b>												
27	Indirect Costs				\$ 65,138		\$ 65,138	\$ 243,404		\$ 243,404			
28													
29	NGAT Costs												
30	<sup>[1]</sup> SCE is authorized to carry forward funding from 2009 and carry back funding from 2011 into 2010 within the same budget categories and subcategories. SCE expects to have sufficient funds within the current 3-year funding cycles for Electric Appliances and Outreach and Assessment to serve the remaining homes in the 2009 - 2011 program cycle.												

	A	B	C	D	E	F	G	H	
1	<b>ESAP Table 2 - ESA Program Expenses and Energy Savings by Measures Installed -</b>								
2	<b>Southern California Edison</b>								
3	<b>April 30, 2011</b>								
4	<b>Measures</b>	<b>Units</b>	<b>Year-To-Date Completed &amp; Expensed Installations</b>					<b>Expenses (\$)</b>	<b>% of Expenditure</b>
5			<b>Quantity Installed</b>	<b>kWh<sup>[5]</sup> (Annual)</b>	<b>kW<sup>[5]</sup> (Annual)</b>	<b>Therms (Annual)</b>			
6	<b>Heating Systems</b>								
7	Furnaces	Each	4	-	-		4,852	0%	
8	<b>Cooling Measures</b>								
9	A/C Replacement - Room	Each	304	36,625	42		224,872	2%	
10	A/C Replacement - Central	Each	889	622,277	524		3,120,693	21%	
11	A/C Tune-up - Central	Each	-	-	-		-	-	
12	A/C Services - Central	Each	8	15,415	7		1,040	0%	
13	Heat Pump	Each	24	16,651	7		80,038	1%	
14	Evaporative Coolers	Each	3,995	755,085	145		3,530,441	24%	
15	Evaporative Cooler Maintenance	Each	3	530	-		240	0%	
16	Clock Thermostat	Each	428	-	-		38,824	0%	
17	<b>Infiltration &amp; Space Conditioning</b>								
18	Envelope and Air Sealing Measures <sup>[1]</sup>	Home	320	13,627	53		37,241	0%	
19	Duct Sealing	Home	812	251,205	378		185,250	1%	
20	Attic Insulation	Home	1	-	-		-	0%	
21	<b>Water Heating Measures</b>								
22	Water Heater Conservation Measures <sup>[2]</sup>	Home	245	65,626	14		10,339	0%	
23	Water Heater Replacement - Gas	Each	-	-	-		-	-	
24	Water Heater Replacement - Electric	Each	-	-	-		-	-	
25	Tankless Water Heater - Gas	Each	-	-	-		-	-	
26	Tankless Water Heater - Electric	Each	-	-	-		-	-	
27	<b>Lighting Measures</b>								
28	CFLs	Each	76,119	1,217,904	152		519,132	4%	
29	Interior Hard wired CFL fixtures	Each	-	-	-		-	-	
30	Exterior Hard wired CFL fixtures	Each	294	74,705	-		24,990	0%	
31	Torchiere	Each	1,061	202,651	20		42,715	0%	
32	<b>Refrigerators</b>								
33	Refrigerators - Primary	Each	6,158	4,648,446	789		4,422,186	30%	
34	Refrigerators - Secondary	Each	-	-	-		-	-	
35	<b>Pool Pumps</b>								
36	Pool Pumps	Each	338	473,200	183		210,225	1%	
37	<b>New Measures</b>								
38	Forced Air Unit Standing Pilot Change Out	Each							
39	Furnace Clean and Tune	Each							
40	High Efficiency Clothes Washer	Each							
41	Microwave	Each							
42	Thermostatic Shower Valve	Each							
43	LED Night Lights	Each							
44	Occupancy Sensor	Each							
45	<b>Pilots</b>								
46	A/C Tune-up Central	Home							
47	Interior Hard wired CFL fixtures	Each							
48	Ceiling Fans	Each							
49	In-Home Display	Each							
50	Programmable Controllable Thermostat	Each							
51	Forced Air Unit	Each							
52	Microwave	Each							
53	High Efficiency Clothes Washer	Each							
54	<b>Customer Enrollment</b>								
55	Outreach & Assessment	Home	31,831				1,961,649	14%	
56	In-Home Education	Home	27,605				104,265	1%	
57	Education Workshops	Participants							
58									
59									
60	<b>Total Savings/Expenditures</b>			<b>8,393,947</b>	<b>2,314</b>		<b>\$14,518,992</b>		
61									
62	Homes Weatherized <sup>[3]</sup>	Home	320						
63									
64	Homes Treated								
65	- Single Family Homes Treated	Home	22,590						
66	- Multi-family Homes Treated	Home	6,613						
67	- Mobile Homes Treated	Home	2,393						
68	<b>Total Number of Homes Treated</b>	<b>Home</b>	<b>31,596</b>						
69	<b># Eligible Homes to be Treated for PY<sup>[4]</sup></b>	<b>Home</b>	<b>65,844</b>						
70	<b>% of Homes Treated</b>	<b>%</b>	<b>48%</b>						
71									
72	- Master-Meter Homes Treated	Home	1,455						
73									
74									
75									
76									
77									
78									
79									
80									
81									
82									
83									
84	<sup>[1]</sup> Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking, minor home repairs.								
85	<sup>[2]</sup> Water Heater Conservation Measures may include water heater blanket, low flow showerhead, water heater pipe wrap, faucet aerators.								
86	<sup>[3]</sup> Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs								
87	<sup>[4]</sup> Based on Attachment H of D0811031								
88	<sup>[5]</sup> Energy savings and demand estimates are based on the 2005 Low Income Impact Evaluation Study when data are available, and other sources as described in Attachment A-2 of SCE's Errata Testimony in Support of Application for Approval of Low-Income Assistance Programs and Budgets for Program Years 2009 through 2011, filed July 16, 2008.								

Year-to-Date Expenses from ESAP Table 2

Furnaces	\$4,852
Cooling Measures	\$6,996,148
Infiltration and Space Conditioning	\$222,491
Water Heating	\$10,339
Lighting	\$586,837
Refrigerators	\$4,422,186
Pool Pumps	\$210,225
Enrollment	\$2,065,914
Total	\$14,518,992

**ESAP Year-to-Date Expenditures by Measure Group**





	A	B
1	<b>ESAP Table 3 - Average Bill Savings per Treated Home</b>	
2	<b>Southern California Edison</b>	
3	<b>Through April 30, 2011</b>	
4	<b>Year-to-date Installations - Expensed</b>	
5	Annual kWh Savings	8,393,947
6	Annual Therm Savings	-
7	Lifecycle kWh Savings	131,649,343
8	Lifecycle Therm Savings	-
9	Current kWh Rate	\$ 0.118
10	Current Therm Rate	\$ -
11	Number of Treated Homes	\$ 31,596
12	<b>Average 1st Year Bill Savings / Treated Home</b>	<b>\$ 31.45</b>
13	<b>Average Lifecycle Bill Savings / Treated Home</b>	<b>\$ 493.33</b>

	A	B	C	D	E	F	G
1	<b>ESAP Table 4 - ESA Program Homes Treated</b>						
2	<b>Southern California Edison</b>						
3	<b>Through April 30, 2011</b>						
3	County	Eligible Customers			Homes Treated YTD		
4		Rural	Urban	Total	Rural	Urban	Total
5	Fresno	0	843	843	0	0	0
6	Imperial	299	0	299	0	0	0
7	Inyo	1,894	8	1,902	18	0	18
8	Kern	18,708	13,024	31,732	251	0	251
9	Kings	8,785	0	8,785	301	0	301
10	Los Angeles	2,809	621,531	624,340	257	14,277	14,534
11	Madera	0	3	3	0	0	0
12	Mono	2,818	1	2,819	0	0	0
13	Orange	1	216,902	216,903	0	3,613	3,613
14	Riverside	94,268	97,145	191,413	476	3,093	3,569
15	San Bernardino	37,571	195,017	232,588	1,099	5,128	6,227
16	San Diego	3	0	3	1	0	1
17	Santa Barbara	0	20,693	20,693	0	36	36
18	Tulare	44,501	14,163	58,664	1,932	568	2,500
19	Ventura	2,317	66,681	68,998	71	475	546
20	<b>Total</b>	213,974	1,246,011	1,459,985	4,406	27,190	31,596

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1	<b>ESAP Table 5 - ESA PROGRAM Customer Summary - Southern California Edison</b>																
2	<b>Through April 30, 2011</b>																
3		Gas & Electric				Gas Only				Electric Only				Total			
4		# of YTD Homes Treated	(Annual)			# of YTD Homes Treated	(Annual)			# of YTD Homes Treated	(Annual)			# of YTD Homes Treated	(Annual)		
5	2011		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
6	January								10,269		1,710,670	358	10,269		1,710,670	358	
7	February								16,918		3,596,860	869	16,918		3,596,860	869	
8	March								23,923		6,175,379	1,603	23,923		6,175,379	1,603	
9	April								31,596		8,393,947	2,314	31,596		8,393,947	2,314	
10	May												-		-	-	
11	June												-		-	-	
12	July												-		-	-	
13	August												-		-	-	
14	September												-		-	-	
15	October												-		-	-	
16	November												-		-	-	
17	December												-		-	-	
18	Figures for each month are YTD. December results should approximate calendar year results. Therms and kWh savings are annual figures. Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month ESAP Table 2.																

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	<b>ESAP Table 6 - ESA Program Expenditures for Pilots and Studies - Southern California Edison</b>												
2	<b>Through April 30, 2011</b>												
3		<b>Authorized 3-Year Budget</b>			<b>Current Month Expenses</b>			<b>Expenses Since January 1, 2009</b>			<b>% of 3-Year Budget Spent</b>		
4		<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>
5	<b>Pilots:</b>												
6	- CPUC WE&T	\$ 65,651		\$ 65,651	\$ -		\$ -	\$ -		\$ -	0%		0%
7	- Pilot 2												
8	- Pilot 3												
9	- Pilot 4												
10	- Pilot 5												
11	- Pilot 6												
12	- Pilot 7												
13	<b>Total Pilots</b>	\$ 65,651		\$ 65,651	\$ -		\$ -	\$ -		\$ -	0%		0%
14	<b>Studies:</b>												
16	- Non-Energy Benefits	\$ 90,000		\$ 90,000	\$ -		\$ -	\$ -		\$ -	0%		0%
17	- Process Evaluation	\$ 75,000		\$ 75,000	\$ -		\$ -	\$ -		\$ -	0%		0%
18	- Impact Evaluation <sup>[1]</sup>	\$ 180,000		\$ 180,000	\$ -		\$ -	\$ 147,937		\$ 147,937	82%		82%
19	- Household Segmentation	\$ 80,000		\$ 80,000	\$ -		\$ -			\$ -	0%		0%
20	- Refrigerator Degradation	\$ 66,667		\$ 66,667	\$ -		\$ -			\$ -	0%		0%
21	- High Usage Needs Assessment	\$ 200,000		\$ 200,000	\$ -		\$ -			\$ -	0%		0%
22													
23	<b>Total Studies</b>	\$ 691,667		\$ 691,667	\$ -		\$ -	\$ 147,937		\$ 147,937	21%		21%
24													
25	<sup>[1]</sup> Budget funds are carried over from the 2007-2008 ESAP Funding Cycle												

	A	B	C	D	E
1	<b>ESAP Table 7 - ESA Program Whole Neighborhood Approach -</b>				
2	<b>Southern California Edison</b>				
3	<b>Through April 30, 2011</b>				
4	Neighborhood (County, Zipcode, Zip+7 etc.) Targeted	Total Residential Customers	Total Estimated Eligible	Total Treated 2002 - 2008	Target to Treated This Year
5	9000111	417	284	147	3
6	9000112	719	533	157	35
7	9000113	355	264	92	12
8	9000114	182	136	34	1
9	9000116	870	712	241	3
10	9000117	339	250	80	1
11	9000119	428	315	104	1
12	9000124	437	323	134	1
13	9000125	250	186	50	2
14	9000126	423	295	98	1
15	9000127	299	210	63	3
16	9000130	579	423	166	3
17	9000131	507	316	73	9
18	9000133	409	286	52	1
19	9000135	415	296	74	1
20	9000137	215	146	37	3
21	9000138	338	230	56	4
22	9000139	352	248	78	4
23	9000141	220	164	56	2
24	90001 Total	7755	5617	1792	90
25	9025019	532	142	12	1
26	9025020	463	253	33	1
27	9025022	262	151	81	3
28	9025024	389	223	32	3
29	9025030	286	170	13	2
30	9025032	402	175	7	2
31	9025036	321	175	2	1
32	9025046	238	125	15	1
33	9025047	370	192	20	1
34	9025052	392	237	30	1
35	9025053	394	233	7	1
36	9025054	372	221	14	1
37	9025062	480	264	10	2
38	9025063	495	275	29	3
39	9025064	521	66	1	1
40	9025065	684	155	5	1
41	9025072	506	236	16	1
42	9025074	355	212	6	5
43	9025075	761	455	12	5
44	9025076	638	377	8	2
45	9025077	551	316	11	10
46	9025078	431	243	2	2
47	9025080	306	182	26	2
48	9025081	435	248	16	13
49	9025082	558	315	12	23
50	9025086	373	218	11	9
51	9025087	386	218	7	9
52	9025088	389	215	5	5
53	9025092	354	200	7	15
54	9025093	135	79	21	1
55	9025094	212	99	5	3
56	9025095	121	72	5	2
57	9025096	101	60	2	2
58	90250 Total	13213	6806	483	134
59	9025529	203	140	49	1
60	9025530	594	434	145	2
61	9025531	384	211	132	1
62	9025532	433	295	135	1
63	9025533	432	290	131	1
64	9025534	527	367	153	4
65	9025535	445	283	125	5
66	9025537	285	192	76	1
67	9025538	267	164	52	4
68	9025539	218	133	91	8
69	9025540	384	259	87	17
70	9025542	346	228	97	2
71	9025543	351	230	82	3
72	9025544	553	414	163	18

	A	B	C	D	E
1	<b>ESAP Table 7 - ESA Program Whole Neighborhood Approach -</b>				
2	<b>Southern California Edison</b>				
3	<b>Through April 30, 2011</b>				
	Neighborhood (County, Zipcode, Zip+7 etc.) Targeted	Total Residential Customers	Total Estimated Eligible	Total Treated 2002 - 2008	Target to Treated This Year
72	9025545	465	325	130	9
73	9025546	286	163	66	1
74	9025547	319	221	83	6
75	9025548	395	300	128	1
76	9025551	371	231	80	4
77	9025552	402	201	91	4
78	9025553	439	237	141	27
79	9025554	413	259	116	3
80	9025555	142	87	46	1
81	9025557	536	308	146	1
82	9025558	312	144	66	2
83	9025559	222	106	65	3
84	9025560	545	306	142	2
85	9025561	463	222	123	1
86	9025562	631	282	170	6
87	9025563	730	415	148	2
88	9025564	687	339	175	1
89	9025565	365	161	106	1
90	9025567	319	202	95	1
91	9025568	663	334	163	5
92	9025569	389	281	114	3
93	9025571	206	139	19	1
94	9025576	21	13	2	2
95	90255 Total	14745	8916	3933	155
96	9026215	175	111	126	1
97	9026216	248	130	203	1
98	9026217	267	127	214	5
99	9026218	430	256	297	3
100	9026219	366	278	262	3
101	9026221	350	159	255	4
102	9026223	358	139	181	1
103	9026224	453	268	325	1
104	9026225	393	279	237	1
105	9026228	436	177	275	5
106	9026229	425	179	235	2
107	9026230	639	426	470	4
108	9026231	433	308	237	1
109	9026234	526	322	321	3
110	9026236	363	199	212	2
111	9026237	618	242	262	3
112	9026238	434	203	215	2
113	9026239	383	208	170	2
114	9026241	423	179	218	4
115	9026242	514	242	204	1
116	9026243	402	178	186	1
117	9026244	372	160	215	5
118	9026245	351	147	161	2
119	9026246	423	209	248	7
120	9026247	363	252	273	1
121	9026248	493	277	229	8
122	9026249	448	316	382	4
123	9026250	323	206	271	1
124	9026251	250	120	159	1
125	9026252	545	256	266	2
126	9026253	323	170	147	2
127	9026254	269	146	137	2
128	90262 Total	12795	6870	7593	85
129	9028021	704	419	486	1
130	9028024	777	398	399	3
131	9028025	677	300	374	1
132	9028026	302	189	208	1
133	9028028	606	360	453	1
134	9028029	643	410	330	4
135	9028030	506	277	262	1
136	9028031	512	250	319	1
137	9028039	674	441	532	16
138	9028040	645	346	328	25
139	9028041	606	396	454	3

	A	B	C	D	E
1	<b>ESAP Table 7 - ESA Program Whole Neighborhood Approach -</b>				
2	<b>Southern California Edison</b>				
3	<b>Through April 30, 2011</b>				
	Neighborhood (County, Zipcode, Zip+7 etc.) Targeted	Total Residential Customers	Total Estimated Eligible	Total Treated 2002 - 2008	Target to Treated This Year
140	9028042	386	238	263	1
141	9028043	245	154	194	2
142	9028045	429	255	301	1
143	9028046	389	239	273	1
144	9028047	556	357	453	1
145	9028049	410	233	319	1
146	<b>902804 Total</b>	<b>9067</b>	<b>5263</b>	<b>5948</b>	<b>64</b>
147	9028053	276	125	192	2
148	9028055	197	110	195	1
149	9028056	289	157	199	3
150	9028058	395	219	233	1
151	9028059	467	275	303	14
152	9028060	348	183	163	4
153	9028062	152	70	85	1
154	9028064	287	110	120	1
155	9028065	540	283	314	2
156	9028066	483	180	255	1
157	9028067	389	180	221	2
158	9028069	513	217	247	1
159	9028071	140	60	85	1
160	9028072	251	78	87	2
161	9028077	321	116	120	1
162	9028078	240	70	50	2
163	9028079	389	152	97	2
164	9028081	129	39	59	1
165	<b>902801 Total</b>	<b>5806</b>	<b>2626</b>	<b>3025</b>	<b>42</b>
166	9064015	646	255	64	4
167	9064016	349	204	64	4
168	9064017	430	280	86	3
169	9064022	301	124	33	1
170	9064024	431	84	2	2
171	9064025	545	83	1	1
172	9064027	314	53	5	2
173	9064028	267	55	5	2
174	9064029	343	193	55	2
175	9064030	428	222	68	2
176	9064031	378	171	21	1
177	9064035	336	102	20	2
178	9064037	555	224	43	2
179	9064039	358	170	50	1
180	9064040	471	264	47	1
181	9064042	419	179	57	1
182	9064044	400	224	51	1
183	9064045	394	228	105	5
184	9064046	409	229	66	2
185	9064048	523	327	125	1
186	9064049	300	167	56	2
187	9064050	317	188	111	1
188	9064052	361	195	52	2
189	9064053	339	201	73	4
190	9064054	118	65	61	1
191	9064055	587	308	159	3
192	9064057	413	224	49	2
193	9064058	425	219	83	6
194	9064059	423	200	33	4
195	9064061	353	172	43	4
196	9064062	300	149	66	1
197	9064064	568	241	90	4
198	<b>90640 Total</b>	<b>12800</b>	<b>5999</b>	<b>1844</b>	<b>74</b>
199	9065017	328	122	86	1
200	9065019	440	115	66	2
201	9065020	391	103	37	1
202	9065023	480	127	40	1
203	9065027	661	274	169	1
204	9065029	343	191	65	1
205	9065030	518	288	70	8
206	9065039	173	50	51	1
207	9065040	373	227	107	1

	A	B	C	D	E
1	<b>ESAP Table 7 - ESA Program Whole Neighborhood Approach -</b>				
2	<b>Southern California Edison</b>				
3	<b>Through April 30, 2011</b>				
	Neighborhood (County, Zipcode, Zip+7 etc.) Targeted	Total Residential Customers	Total Estimated Eligible	Total Treated 2002 - 2008	Target to Treated This Year
208	9065041	311	150	85	4
209	9065042	300	134	102	15
210	9065043	161	71	36	1
211	9065046	356	127	83	1
212	9065048	334	142	196	3
213	9065049	420	128	89	6
214	9065050	404	126	114	1
215	9065051	375	126	112	1
216	9065058	399	156	106	12
217	9065062	449	124	41	2
218	9065063	338	105	37	1
219	9065065	502	280	302	1
220	9065066	689	332	407	4
221	9065067	432	194	57	2
222	9065068	228	33	4	1
223	9065069	606	222	39	1
224	9065071	591	236	168	2
225	9065072	527	204	178	5
226	9065073	366	63	6	1
227	9065076	427	137	23	1
228	9065077	444	98	64	1
229	9065078	417	143	46	2
230	9065079	386	117	56	2
231	90650 Total	13168	4947	3042	87
232	9066014	438	103	78	2
233	9066015	560	166	113	7
234	9066016	496	235	124	5
235	9066017	514	165	85	6
236	9066019	359	134	104	3
237	9066020	444	282	185	4
238	9066021	446	230	273	1
239	9066022	590	296	365	5
240	9066023	342	166	119	2
241	9066024	342	202	146	7
242	9066026	462	197	85	4
243	9066027	412	242	349	5
244	9066028	315	112	80	2
245	9066029	338	120	97	3
246	9066030	440	163	92	4
247	9066031	308	113	97	1
248	9066032	313	163	43	2
249	9066033	403	155	129	3
250	9066034	460	216	128	4
251	9066035	404	195	36	2
252	9066036	437	176	119	3
253	9066038	462	233	91	3
254	9066039	485	222	101	2
255	9066040	307	122	86	3
256	9066041	498	134	216	6
257	9066042	570	235	251	4
258	9066047	378	105	139	2
259	9066050	254	122	62	1
260	9066052	321	156	84	2
261	9066053	311	98	93	1
262	9066054	270	114	90	6
263	9066055	323	108	62	4
264	9066056	251	67	58	2
265	9066057	411	116	82	4
266	9066059	222	46	6	1
267	9066060	119	58	74	1
268	9066061	67	33	46	1
269	9066062	83	41	48	1
270	90660 Total	14154	5840	4436	119
271	9072320	90	32	20	1
272	9072322	520	248	123	3
273	9072323	281	129	127	2
274	9072324	569	289	261	3
275	9072326	455	202	180	14



	A	B	C	D	E
1	<b>ESAP Table 7 - ESA Program Whole Neighborhood Approach -</b>				
2	<b>Southern California Edison</b>				
3	<b>Through April 30, 2011</b>				
	Neighborhood (County, Zipcode, Zip+7 etc.) Targeted	Total Residential Customers	Total Estimated Eligible	Total Treated 2002 - 2008	Target to Treated This Year
276	9072327	466	173	264	1
277	9072331	464	246	276	2
278	9072332	263	147	154	1
279	9072333	467	276	177	18
280	9072338	381	213	152	1
281	9072339	423	256	85	18
282	9072344	427	129	84	1
283	9072346	431	161	225	2
284	9072348	269	147	86	2
285	9072350	437	265	137	5
286	9072352	178	84	43	3
287	9072354	248	113	94	2
288	9072355	755	345	219	1
289	9072356	369	172	128	1
290	9072357	341	201	41	17
291	9072359	87	49	9	6
292	9072360	129	61	15	1
293	9072361	428	198	49	2
294	9072371	248	88	48	1
295	90723 Total	8727	4226	2997	108
296	9080511	462	278	105	5
297	9080512	757	444	59	13
298	9080513	298	106	20	3
299	9080514	365	161	6	1
300	9080515	277	119	12	2
301	9080516	495	209	48	5
302	9080518	234	139	28	3
303	9080521	372	117	29	1
304	9080522	567	248	30	1
305	9080524	575	179	31	6
306	9080525	410	189	24	3
307	9080526	333	171	10	2
308	9080527	412	245	46	3
309	9080529	543	268	53	3
310	9080530	640	279	35	2
311	9080533	384	231	26	4
312	9080534	593	271	26	1
313	9080535	428	195	84	2
314	9080536	488	215	23	2
315	9080539	350	127	3	2
316	9080540	511	319	35	4
317	9080543	423	204	22	4
318	9080544	126	61	2	1
319	9080545	297	101	121	1
320	9080546	558	318	71	2
321	9080548	369	176	17	3
322	9080549	411	247	20	1
323	9080553	425	255	83	3
324	9080555	436	214	55	1
325	9080558	566	287	30	1
326	9080559	498	317	77	1
327	9080562	288	117	14	3
328	9080564	483	227	37	1
329	9080566	591	318	37	1
330	9080567	425	224	22	1
331	9080568	731	403	15	2
332	90805 Total	16121	7978	1356	94
333	9173214	574	249	90	1
334	9173216	600	247	61	3
335	9173218	459	243	67	1
336	9173219	493	242	138	3
337	9173220	621	280	166	2
338	9173221	384	203	91	8
339	9173222	414	204	106	1
340	9173223	485	315	91	3
341	9173224	540	299	203	6
342	9173225	381	199	92	4
343	9173226	507	337	222	6

	A	B	C	D	E
1	<b>ESAP Table 7 - ESA Program Whole Neighborhood Approach -</b>				
2	<b>Southern California Edison</b>				
3	<b>Through April 30, 2011</b>				
	Neighborhood (County, Zipcode, Zip+7 etc.) Targeted	Total Residential Customers	Total Estimated Eligible	Total Treated 2002 - 2008	Target to Treated This Year
344	9173227	512	320	297	6
345	9173228	568	370	251	3
346	9173229	429	259	168	1
347	9173230	317	191	97	1
348	9173231	223	147	137	1
349	9173233	554	409	325	2
350	9173234	737	537	325	4
351	9173235	561	405	220	15
352	9173236	622	312	191	6
353	9173237	427	278	200	5
354	9173238	314	143	107	2
355	9173239	484	209	172	2
356	9173240	292	143	83	2
357	9173242	297	186	115	4
358	9173245	121	87	13	1
359	9173246	77	43	52	1
360	91732 Total	11992	6857	4080	94
361	9176217	472	206	114	1
362	9176218	344	101	11	1
363	9176221	302	125	75	1
364	9176223	285	120	47	2
365	9176225	175	63	18	1
366	9176226	497	209	48	5
367	9176227	245	118	7	2
368	9176228	387	255	99	3
369	9176229	333	220	166	1
370	9176230	307	141	73	4
371	9176231	522	284	107	11
372	9176232	225	160	6	1
373	9176233	470	293	46	18
374	9176234	133	100	4	5
375	9176240	124	79	13	1
376	9176242	266	154	39	2
377	9176246	286	184	12	1
378	9176250	527	296	67	6
379	9176256	311	56	10	2
380	9176258	303	148	27	1
381	9176262	295	75	7	1
382	9176264	376	129	23	1
383	9176268	636	207	7	1
384	9176269	142	80	44	1
385	91762 Total	7964	3806	1070	73
386	9233512	151	73	6	2
387	9233523	288	188	173	1
388	9233524	126	86	62	1
389	9233530	285	141	64	2
390	9233531	248	134	75	2
391	9233532	280	152	85	5
392	9233533	451	174	74	1
393	9233534	387	213	121	2
394	9233535	233	133	39	2
395	9233537	532	234	90	1
396	9233539	532	259	167	2
397	9233541	455	266	107	7
398	9233542	575	236	111	2
399	9233544	688	319	130	5
400	9233546	518	341	197	7
401	9233549	326	116	43	1
402	9233550	424	125	58	1
403	9233551	603	259	104	4
404	9233554	420	146	102	4
405	9233555	436	169	104	2
406	9233556	534	268	131	5
407	9233557	468	313	166	6
408	9233558	559	198	70	1
409	9233561	502	236	93	3
410	9233562	462	255	136	2
411	9233563	430	195	76	1

	A	B	C	D	E
1	<b>ESAP Table 7 - ESA Program Whole Neighborhood Approach -</b>				
2	<b>Southern California Edison</b>				
3	<b>Through April 30, 2011</b>				
	Neighborhood (County, Zipcode, Zip+7 etc.) Targeted	Total Residential Customers	Total Estimated Eligible	Total Treated 2002 - 2008	Target to Treated This Year
412	9233564	300	171	91	3
413	9233566	710	420	371	3
414	9233567	429	264	379	3
415	9233578	234	104	67	1
416	9233580	365	177	61	1
417	9233586	419	229	102	1
418	9233587	190	124	39	1
419	92335 Total	13560	6719	3694	85
420	9237628	417	172	95	1
421	9237631	204	61	44	5
422	9237632	437	207	102	1
423	9237633	309	208	71	1
424	9237634	390	193	284	6
425	9237636	394	150	92	2
426	9237637	412	149	90	1
427	9237638	421	115	63	2
428	9237639	474	125	83	2
429	9237640	479	307	204	11
430	9237641	293	188	111	2
431	9237642	404	259	224	1
432	9237643	299	130	57	2
433	9237644	396	164	64	1
434	9237645	444	182	69	1
435	9237648	388	155	103	9
436	9237649	403	225	128	7
437	9237652	401	169	101	7
438	9237653	316	136	93	4
439	9237654	678	389	140	7
440	9237655	360	205	91	2
441	9237656	323	184	60	1
442	9237657	265	150	49	9
443	9237658	289	168	112	1
444	9237659	348	202	92	1
445	9237660	467	252	144	1
446	9237662	774	512	181	1
447	9237664	350	240	104	2
448	9237665	361	213	150	5
449	9237666	510	218	169	2
450	9237667	394	170	92	1
451	9237668	420	113	53	3
452	9237669	431	249	109	1
453	9237670	355	177	140	3
454	9237671	403	188	61	2
455	9237678	276	112	46	2
456	9237679	510	290	65	2
457	9237684	483	294	19	2
458	9237689	387	283	136	1
459	92376 Total	15663	7902	4091	115
460	9325710	515	212	124	2
461	9325711	335	129	90	1
462	9325714	405	147	59	2
463	9325715	415	174	85	4
464	9325716	284	128	51	1
465	9325717	286	171	70	7
466	9325718	361	109	61	4
467	9325719	449	282	111	3
468	9325720	326	143	36	2
469	9325721	303	136	27	5
470	9325722	220	135	35	5
471	9325723	147	124	88	1
472	9325724	255	201	135	5
473	9325725	450	140	80	4
474	9325726	336	111	65	5
475	9325727	345	206	96	8
476	9325728	326	200	303	4
477	9325729	268	167	190	6
478	9325730	334	216	187	6
479	9325731	294	169	99	2

	A	B	C	D	E
1	<b>ESAP Table 7 - ESA Program Whole Neighborhood Approach -</b>				
2	<b>Southern California Edison</b>				
3	<b>Through April 30, 2011</b>				
	Neighborhood (County, Zipcode, Zip+7 etc.) Targeted	Total Residential Customers	Total Estimated Eligible	Total Treated 2002 - 2008	Target to Treated This Year
480	9325733	281	157	116	5
481	9325734	248	170	85	1
482	9325735	227	162	93	3
483	9325738	55	40	116	4
484	9325740	299	175	68	6
485	9325741	229	100	60	3
486	9325742	413	284	239	6
487	9325743	331	131	58	4
488	9325744	400	214	211	8
489	9325745	355	246	181	6
490	9325746	272	220	189	2
491	9325747	196	160	96	2
492	9325748	265	220	169	1
493	9325749	175	120	76	4
494	9325750	331	234	257	6
495	9325751	206	148	122	5
496	9325752	291	197	166	2
497	9325754	351	272	264	3
498	9325755	469	308	320	4
499	9325756	297	200	169	3
500	9325757	323	204	184	5
501	9325758	231	118	86	2
502	9325759	259	151	102	3
503	9325762	457	178	83	9
504	9325764	84	53	22	1
505	9325766	310	120	20	4
506	9325767	142	57	18	1
507	9325768	154	97	41	3
508	9325771	320	145	42	6
509	9325773	110	44	3	1
510	9325775	257	86	1	2
511	9325777	170	46	9	1
512	9325778	510	308	117	2
513	9325788	525	201	32	6
514	9325789	351	197	43	4
515	9325790	427	173	45	7
516	9325791	204	113	28	2
517	9325792	495	288	73	5
518	9325793	556	330	105	1
519	9325794	451	233	70	4
520	9325795	378	165	39	5
521	9325796	587	230	27	5
522	9325797	144	64	17	3
523	93257 Total	19789	10656	6254	237
524	9327410	70	27	16	1
525	9327413	429	164	67	5
526	9327414	323	127	26	4
527	9327417	292	111	91	5
528	9327418	399	236	246	7
529	9327422	156	68	44	3
530	9327423	322	106	15	4
531	9327424	225	77	1	1
532	9327425	205	83	43	2
533	9327426	359	156	136	2
534	9327427	316	189	167	4
535	9327428	294	122	64	6
536	9327429	302	122	63	1
537	9327430	287	91	36	2
538	9327431	340	111	12	2
539	9327434	135	80	32	2
540	9327435	222	146	138	3
541	9327436	211	139	119	4
542	9327437	241	164	121	4
543	9327438	244	205	170	6
544	9327439	233	196	140	3
545	9327442	133	88	49	2
546	9327443	317	153	85	4
547	9327444	279	131	75	3

	A	B	C	D	E
1	<b>ESAP Table 7 - ESA Program Whole Neighborhood Approach -</b>				
2	<b>Southern California Edison</b>				
3	<b>Through April 30, 2011</b>				
	Neighborhood (County, Zipcode, Zip+7 etc.) Targeted	Total Residential Customers	Total Estimated Eligible	Total Treated 2002 - 2008	Target to Treated This Year
548	9327445	214	132	59	2
549	9327446	185	54	19	2
550	9327447	100	40	30	3
551	9327448	331	125	97	4
552	9327449	302	178	140	6
553	9327450	183	113	72	5
554	9327451	291	183	179	9
555	9327452	273	206	189	10
556	9327453	124	96	106	5
557	9327455	163	119	89	2
558	9327456	234	170	129	2
559	9327457	337	246	314	1
560	9327458	339	203	151	7
561	9327459	351	179	117	7
562	9327460	406	81	35	4
563	9327461	241	69	15	2
564	9327462	443	177	37	1
565	9327463	258	142	159	8
566	9327466	244	112	71	3
567	9327469	297	137	63	2
568	9327470	229	139	115	9
569	9327471	119	72	42	6
570	9327472	299	110	17	4
571	9327473	379	122	21	3
572	9327476	511	311	166	8
573	9327478	530	226	8	3
574	9327479	136	59	15	1
575	9327480	172	57	5	3
576	9327482	240	58	10	1
577	9327484	248	119	94	2
578	9327485	350	169	19	5
579	9327487	280	154	95	5
580	9327488	13	8	7	1
581	9327492	351	199	58	5
582	9327494	190	112	23	1
583	9327497	292	168	39	1
584	93274 Total	15989	7940	4761	223
585	9353510	348	182	63	17
586	9353512	224	68	18	2
587	9353514	391	175	51	3
588	9353517	544	229	23	3
589	9353519	74	49	10	1
590	9353521	629	384	142	5
591	9353522	537	230	55	2
592	9353523	748	324	117	13
593	9353524	548	225	71	2
594	9353525	453	242	67	1
595	9353526	532	186	77	2
596	9353527	565	230	58	2
597	9353528	611	265	81	3
598	9353529	464	133	8	1
599	9353530	269	130	68	1
600	9353531	332	130	42	2
601	9353532	220	88	18	1
602	9353535	159	89	30	1
603	9353536	353	160	57	2
604	9353537	249	94	29	4
605	9353539	253	88	15	1
606	9353540	437	206	51	3
607	9353541	436	136	14	2
608	9353542	805	320	78	9
609	9353543	429	151	31	2
610	9353544	416	150	24	2
611	9353547	411	131	29	4
612	9353549	574	151	25	3
613	9353550	304	119	15	1
614	9353556	835	324	121	3
615	9353557	490	187	18	2

	A	B	C	D	E
1	<b>ESAP Table 7 - ESA Program Whole Neighborhood Approach -</b>				
2	<b>Southern California Edison</b>				
3	<b>Through April 30, 2011</b>				
	Neighborhood (County, Zipcode, Zip+7 etc.) Targeted	Total Residential Customers	Total Estimated Eligible	Total Treated 2002 - 2008	Target to Treated This Year
616	9353558	516	136	56	2
617	9353561	415	142	11	1
618	9353562	250	70	1	3
619	9353570	580	244	98	8
620	9353571	300	130	75	2
621	9353573	221	96	43	1
622	93535 Total	15922	6394	1790	117
623	9355019	421	312	138	1
624	9355023	352	254	114	1
625	9355024	398	167	58	1
626	9355026	408	182	6	2
627	9355028	442	371	88	2
628	9355032	267	156	50	1
629	9355033	228	130	66	6
630	9355036	251	124	56	1
631	9355037	315	207	68	2
632	9355038	387	323	89	1
633	9355040	488	263	88	2
634	9355042	434	207	99	9
635	9355043	393	184	90	5
636	9355044	671	243	60	1
637	9355045	348	218	76	1
638	9355046	185	143	32	1
639	9355048	491	352	165	2
640	9355049	823	370	35	1
641	9355050	513	230	40	1
642	9355051	413	252	71	2
643	9355052	408	182	70	3
644	9355053	400	260	136	1
645	9355054	599	249	118	2
646	9355055	395	170	47	4
647	9355056	695	290	109	6
648	9355057	428	168	94	2
649	9355059	738	214	88	2
650	9355060	367	161	48	2
651	9355061	593	231	71	4
652	9355062	496	95	63	2
653	9355063	163	67	49	2
654	9355064	254	94	42	2
655	9355066	631	169	79	4
656	9355068	543	204	44	1
657	9355069	679	203	81	3
658	9355072	191	129	28	1
659	9355073	585	245	34	1
660	9355077	321	105	32	4
661	9355079	525	119	21	1
662	9355081	198	84	9	2
663	93550 Total	17,436	8,129	2,752	92

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	<b>CARE Table 1 - CARE Program Expenses - Southern California Edison</b>												
2	<b>Through April 30, 2011</b>												
3		Authorized Budget			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
4	<b>CARE Program:</b>	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
5	Outreach	\$ 2,230,000		\$ 2,230,000	\$ 114,570		\$ 114,570	\$ 437,428		\$ 437,428	20%		20%
6	Automatic Enrollment	\$ -		\$ -	\$ 2,664		\$ 2,664	\$ 10,245		\$ 10,245	N/A		N/A
7	Processing / Certification / Verification	\$ 900,000		\$ 900,000	\$ 39,002		\$ 39,002	\$ 171,225		\$ 171,225	19%		19%
8	Information Technology / Programming	\$ 1,000,000		\$ 1,000,000	\$ 27,867		\$ 27,867	\$ 70,635		\$ 70,635	7%		7%
9													
10	Pilots												
11	- Pilot SB 580	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -	0%		0%
12	- Pilot	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -	0%		0%
13	- Pilot	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -	0%		0%
14	Total Pilots	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -	0%		0%
15													
16	Measurement and Evaluation <sup>(1)</sup>	\$ 56,000		\$ 56,000	\$ -		\$ -	\$ 299		\$ 299	1%		1%
17	Regulatory Compliance	\$ 145,000		\$ 145,000	\$ 14,385		\$ 14,385	\$ 55,250		\$ 55,250	38%		38%
18	General Administration	\$ 948,000		\$ 948,000	\$ 42,052		\$ 42,052	\$ 158,418		\$ 158,418	17%		17%
19	CPUC Energy Division	\$ 206,000		\$ 206,000	\$ 6,004		\$ 6,004	\$ 44,173		\$ 44,173	21%		21%
20													
21	<b>SUBTOTAL MANAGEMENT COSTS</b>	<b>\$ 5,485,000</b>		<b>\$ 5,485,000</b>	<b>\$ 246,544</b>		<b>\$ 246,544</b>	<b>\$ 947,673</b>		<b>\$ 947,673</b>	<b>17%</b>		<b>17%</b>
22													
23	CARE Rate Discount	\$ 211,400,000		\$ 211,400,000	\$ 20,384,731		\$ 20,384,731	\$ 94,717,819		\$ 94,717,819	45%		45%
24	Service Establishment Charge Discount	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -	0%		0%
25	TEAF				\$ -		\$ -	\$ -		\$ -	0%		0%
26													
27	<b>TOTAL PROGRAM COSTS AND CUSTOMER DISCOUNTS</b>	<b>\$ 216,885,000</b>		<b>\$ 216,885,000</b>	<b>\$ 20,631,275</b>		<b>\$ 20,631,275</b>	<b>\$ 95,665,492</b>		<b>\$ 95,665,492</b>	<b>44%</b>		<b>44%</b>
28													
29	Other CARE Rate Benefits												
30	- DWR Bond Charge Exemption				\$ 2,701,193		\$ 2,701,193	\$ 11,873,354		\$ 11,873,354			
31	- CARE PPP Exemption <sup>(1)</sup>				\$ 2,530,028		\$ 2,530,028	\$ 11,120,983		\$ 11,120,983			
32	- California Solar Initiative Exemption				\$ 1,010,942		\$ 1,010,942	\$ 4,443,691		\$ 4,443,691			
33	- kWh Surcharge Exemption												
34	Total Other CARE Rate Benefits				\$ 6,242,163		\$ 6,242,163	\$ 27,438,028		\$ 27,438,028			
35													
36	Indirect Costs				\$ 34,914		\$ 34,914	\$ 135,335		\$ 135,335			
37													
38	<sup>(1)</sup> Budget Overage due to Athens Research invoicing for LIEE/CARE eligibility demographic work in support of development of annual eligibility estimates that are filed with the Commission. 70% of expended costs will be recovered from participating IOUs bringing SCE's EM&V budget below the authorized level.												

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	
1	<b>CARE Table 2 - CARE Enrollment, Recertification, Attrition, and Penetration - Southern California Edison</b>																		
2	<b>Through April 30, 2011</b>																		
3	Gross Enrollment												Enrollment						
4	Automatic Enrollment						Capitation	Other Sources <sup>[5]</sup>	Total (G+H+I)	Recertification <sup>[6]</sup>	Total Adjusted (J+K)	Attrition (Drop Offs)	Net (L-M)	Net Adjusted (N-K)	Total CARE Participants	Estimated CARE Eligible	Penetration Rate % (P/Q)		
5	2011	Inter-Utility <sup>[1]</sup>	Intra-Utility <sup>[2]</sup>	Leveraging <sup>[3]</sup>	One-e-App <sup>[4]</sup>	SB580												Combine d (B+C+D +E+F)	
6	January	3,256	520	0	0	0	3,776	1,447	20,899	26,122	45,801	71,923	16,289	55,634	9,833	1,390,942	1,446,411	96%	
7	February	2,669	546	0	0	0	3,215	1,235	24,499	28,949	33,871	62,820	14,993	47,827	13,956	1,404,898	1,446,411	97%	
8	March	7,616	562	0	0	0	8,178	1,366	25,350	34,894	39,830	74,724	25,072	49,652	9,822	1,414,720	1,446,411	98%	
9	April	5,941	590	0	0	0	6,531	1,278	22,088	29,897	28,772	58,669	25,437	33,232	4,460	1,419,180	1,446,114	98%	
10	May																		
11	June																		
12	July																		
13	August																		
14	September																		
15	October																		
16	November																		
17	December																		
18	Y-T-D Total	<b>19,482</b>	<b>2,218</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>21,700</b>	<b>5,326</b>	<b>92,836</b>	<b>119,862</b>	<b>148,274</b>	<b>268,136</b>	<b>81,791</b>	<b>186,345</b>	<b>38,071</b>				
19																			
20	<sup>[1]</sup> Enrollments via data sharing between the IOUs.																		
21	<sup>[2]</sup> Enrollments via data sharing between departments and/or programs within the utility. Includes HEAP payment data file from Accounts Payable Dept.																		
22	<sup>[3]</sup> Enrollments via data sharing with programs outside the IOU that serve low-income customers.																		
23	<sup>[4]</sup> One-E-App is a pilot program set up by The Center to Promote Healthcare Access (the Center) and PG&E. The pilot will occur within two PG&E counties and looks to implement a strategy of automatic enrollment for low-income customers into the CARE program based on the customer's application or reapplication for related low income health and social welfare services (e.g. Medi-CAL, Healthy etc.) The goal is to develop another means by which low income families can be introduced into the CARE program and depending on the success of the pilot to other counties within PG&E's territory as well as the other IOUs.																		
24	<sup>[5]</sup> Not including Recertification.																		
25	<sup>[6]</sup> Recertification results are tied to the month initiated. Therefore, recertification results may be pending due to the time permitted for a participant to respond.																		



	A	B	C	D	E	F	G	H	I
1	<b>CARE Table 3 - CARE Standard Random Verification Results - Southern California Edison</b>								
2	<b>Through April 30, 2011</b>								
3	2011	Total CARE Population	Participants Requested to Verify	% of Population Total	Participants Dropped (Due to no response)	Participants Dropped (Verified as Ineligible)	Total Dropped	% Dropped through Random Verification <sup>[1]</sup>	% of Total Population Dropped
4	January	1,390,942	3,200	0.2%	423	12	435	13.6%	0.00%
5	February	1,404,896	3,066	0.2%	1	16	17	0.6%	0.00%
6	March	1,414,720	3,386	0.2%	3	6	9	0.3%	0.00%
7	April	1,419,180	2,819	0.2%	0	4	4	0.1%	0.00%
8	May								
9	June								
10	July								
11	August								
12	September								
13	October								
14	November								
15	December								
16	Y-T-D Total	<b>1,419,180</b>	<b>12,471</b>	<b>0.9%</b>	<b>427</b>	<b>38</b>	<b>465</b>	<b>3.7%</b>	<b>0.0%</b>
17									
18	<sup>[1]</sup> Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								

	A	B	C	D	E	F	G
1	<b>CARE Table 4 - CARE Self-Certification and Self-Recertification Applications</b>						
2	<b>Southern California Edison</b>						
	<b>Through April 30, 2011</b>						
3		<b>Provided <sup>[2]</sup></b>	<b>Received</b>	<b>Approved</b>	<b>Denied <sup>[4]</sup></b>	<b>Pending/Never Completed <sup>[5]</sup></b>	<b>Duplicates</b>
4	<b>Total (Y-T-D) <sup>[1]</sup></b>	344,625	279,967	258,276	8,479	51,736	13,212
5	<b>Percentage <sup>[3]</sup></b>	N/A	100.00%	92.25%	3.03%	N/A	4.72%
6							
7	<sup>[1]</sup> Includes sub-metered customers.						
8	<sup>[2]</sup> Includes number of applications SCE provided for all direct mailing campaigns, customer calls made to the call center, and other outreach methods. Because there are other means by which customers obtain applications which are not counted, this number is only an approximation.						
9	<sup>[3]</sup> Percent of received applications.						
10	<sup>[4]</sup> Includes all applications received and not approved.						
11	<sup>[5]</sup> Includes pending recertification responses.						

	A	B	C	D	E	F	G	H	I	J
1	<b>CARE Table 5 - Enrollment by County - Southern California Edison</b>									
2	<b>Through April 30, 2011</b>									
3		Estimated Eligible			Total Participants			Penetration Rate		
4	County	Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
5	Fresno	843	0	843	55	0	55	7%	0%	7%
6	Imperial	0	295	295	82	0	82	0%	100%	28%
7	Inyo	8	1,891	1,899	24	1,044	1,068	300%	55%	56%
8	Kern	12,984	18,637	31,621	339	25,350	25,689	3%	136%	81%
9	Kings	0	8,759	8,759	0	9,524	9,524	0%	109%	109%
10	Los Angeles	612,435	2,805	615,240	615,210	8,927	624,137	100%	113%	101%
11	Madera	3	0	3	0	0	0	0%	0%	0%
12	Mono	1	2,810	2,811	0	812	812	0%	29%	29%
13	Orange	214,955	1	214,956	192,005	0	192,005	89%	0%	89%
14	Riverside	96,726	94,077	190,803	157,784	31,774	189,558	163%	34%	99%
15	San Bernardino	194,245	37,523	231,768	195,697	49,561	245,258	101%	132%	106%
16	San Diego	0	3	3	0	0	0	0%	0%	0%
17	Santa Barbara	20,053	0	20,053	11,823	0	11,823	59%	0%	59%
18	Tulare	14,135	44,406	58,541	14,984	42,963	57,947	98%	97%	99%
19	Ventura	66,234	2,285	68,519	53,709	7,513	61,222	81%	329%	89%
20										
21	Total	1,232,622	213,492	1,446,114	1,241,712	177,468	1,419,180	101%	83%	98%

	A	B	C	D	E	F	G	H
1	<b>CARE Table 6 - Recertification Results - Southern California Edison</b>							
2	<b>Through April 30, 2011</b>							
3	2011	Total CARE Population	Participants Requested to Recertify	% of Population Total (C/B)	Participants Recertified <sup>[1]</sup>	Participants Dropped <sup>[2]</sup>	Recertification Rate % (E/C)	% of Total Population Dropped (F/B)
4	January	1,390,942	31,122	2.2%	22,099	8,468	71.0%	0.61%
5	February	1,404,898	22,457	1.6%	14,720	1,632	65.5%	0.12%
6	March	1,414,720	41,013	2.9%	25,106	1,649	61.2%	0.12%
7	April	1,419,180	34,168	2.4%	12,625	460	36.9%	0.03%
8	May							
9	June							
10	July							
11	August							
12	September							
13	October							
14	November							
15	December							
16	Y-T-D Total	<b>1,419,180</b>	<b>128,760</b>	<b>9.1%</b>	<b>74,550</b>	<b>12,209</b>	<b>57.9%</b>	<b>0.86%</b>
17								
18	<sup>[1]</sup> Counts have been updated to exclude existing CARE participants who re-enrolled before their recertification date.							
19	<sup>[2]</sup> Recertification results are tied to the month initiated. Therefore, recertification results may be pending due to the time permitted for a participant to respond.							

	A	B	C	D	E	F	G	H
1	<b>CARE Table 7 - Capitation Contractors - Southern California Edison</b>							
2	<b>Through April 30, 2011</b>							
3								
4		Contractor Type (Check one or more if applicable)				Year to Date Enrollments <sup>[2]</sup>		
5	Contractor <sup>[1]</sup>	Private	CBO	WMDVBE	LIHEAP	Rural	Urban	Total
6	A&PI OLDER ADULTS TASK FORCE		x					-
7	ACCESS CALIFORNIA SERVICES		x					-
8	ALPHA ENTERPRISE	x						-
9	ALTADENA COMM IMPROVEMENT CTR		x					-
10	ALTAMED HEALTH SVCS CORP		x					-
11	AMERICAN RED CROSS- ANTELO VLY		x					-
12	AMERICAN-RUSSIAN BUS COUNCIL		x					-
13	ANOTHER HURRICANE PROJECT, INC		x					-
14	ANTELOPE VLY BOYS & GIRLS CLUB		x					-
15	APAC SERVICE CENTER		x			-	133	133
16	ASIAN AMERICAN DRUG ABUSE PROG		x					-
17	ASIAN AMERICAN RESOURCE CENTER		x			-	3	3
18	ASIAN PAC. HLTH CARE VENTURE		x					-
19	ASIAN PACIF AM DISPUTE RES CTR		x					-
20	ASIAN REHABILITATION SVCS INC.		x					-
21	ASIAN YOUTH CENTER		x					-
22	ATLANTIC COMM ECON DEV CORP	x						-
23	B&D SECURITY, INC.	x						-
24	BAPAC		x					-
25	BELL GARDENS COMM SVC CENTER		x			-	2	2
26	BELLFLOWER USD/CARING CONN.	x						-
27	BEST BUY STORES LP (102)	x						-
28	BEST BUY CO., INC (102)	x						-
29	BEST BUY STORES LP (103)	x						-
30	BEST BUY STORES LP (111)	x						-
31	BEST BUY CO., INC (111)	x				-	1	1
32	BEST BUY STORES LP (1018)	x						-
33	BEST BUY CO., INC (1018)	x				-	1	1
34	BEST BUY STORES LP (119)	x						-
35	BEST BUY STORES LP (1782)	x						-
36	BEST BUY CO., INC (1782)	x				-	1	1
37	BETHEL BAPTISH CHURCH		x					-
38	BOY SCOUTS - OC COUNCIL		x					-
39	BOYS & GIRLS CLUB MOUNT COM		x					-
40	BOYS & GIRLS CLUB OF SAN BERN		x					-
41	BOYS & GIRLS CLUB OF SANTA BAR		x					-
42	BOYS&GIRLS CLUB OF SAN GABRIEL		x					-
43	BURGERS INC DBA ENERGYSAVE	x				18	4,321	4,339
44	CAP OF SAN BERNARDINO CTY		x		x	29	76	105
45	CAREGIVERS VOLUNTEERS ELDERLY		x					-
46	CASA CARDENAS COUNSELING CTR		x					-
47	CASA RAMONA, INCORPORATED		x					-
48	CATHEDRAL CITY SENIOR CENTER		x					-
49	CATHEDRAL OF PRAISE		x					-
50	CATHOLIC CHARITIES OF LA INC		x					-
51	CATHOLIC CHARITIES OF ORANGE C		x					-
52	CATHOLIC CHARITIES-SB/RIVERSID		x					-
53	CATHOLIC CHARITIES-VENTURA		x					-
54	CATHOLIC EDUCATION FNDTN LA		x					-
55	CB INVESTMENT		x					-
56	CENTRO C.H.A., INC.		x					-
57	CENTRO SHALOM		x					-
58	CHARO COMMUNITY DEVELOPMENT CO		x			-	1	1
59	CHINATOWN SERVICE CENTER		x					-
60	CHINESE CHRISTIAN HERALD CRUS.		x			-	5	5
61	CHINO VLY CHAMBER OF COMMERCE		x					-
62	CHRIST UNITY CENTER		x					-
63	CITIHOUSING REAL ESTATE SERVICES		x					-
64	CITY OF BEAUMONT SENIOR CENTER	x						-
65	CITY OF LA QUINTA SENIOR CTR		x					-
66	CITY OF REFUGE RESCUE OUTREACH		x			-	1	1
67	COACHELLA VALLEY HSG COALITION		x					-
68	COMM ACT COMM STA B COUNTY		x					-
69	COMM ACTION OF VENTURA COUNTY		x			6	47	53
70	COMM ACTION PARTNERSHIP OF OC		x		x	-	6	6
71	COMM ASSIST PROGRAM MORENO VLY		x					-
72	COMM CENTER AT TIERRA DEL SOL		x			-	1	1
73	COMM SVC & EMPLOYMENT TRAINING		x					-
74	COMMUNITY ENHANCEMENT SERV		x					-
75	COMMUNITY PANTRY		x			-	4	4

	A	B	C	D	E	F	G	H
1	<b>CARE Table 7 - Capitation Contractors - Southern California Edison</b>							
2	<b>Through April 30, 2011</b>							
3								
4		Contractor Type (Check one or more if applicable)				Year to Date Enrollments <sup>[2]</sup>		
5	Contractor <sup>[1]</sup>	Private	CBO	WMDVBE	LIHEAP	Rural	Urban	Total
76	COMMUNITY SETTLEMENT ASSOC.							-
77	CORONA NORCO FAMILY YMCA		x					-
78	COR COMM. DEVELOPMENT CORP.		x					-
79	COVE COMM SENIOR ASSOC		x					-
80	CRISIS MINISTRY CHURCH OF VLY		x			3		3
81	CROSSROADS CHRISTIAN CHURCH		x					-
82	CRYSTAL STAIRS, INC.		x			-	1	1
83	DENTECH CONSULTING SERVICE		x					-
84	DESERT MANNA MINISTRIES INC		x					-
85	DISABLED RESOURCES CTR, INC		x			-	1	1
86	DOVE ENTERPRISES		x					-
87	DUARTE COMMUNITY SVC COUNCIL		x					-
88	D'VEAL CORPORATION INC.							-
89	EAST LA BOYS & GIRLS CLUB		x			-	1	-
90	ECCLESIAS ECON-COMM DEV COLLAB		x					-
91	ECONOMIC & EMPLOYMENT DVLP CTR	x						-
92	EL CONCILIO DEL CONDADO DE		x			-	1	1
93	EL SOL SCIENCE & ARTS ACADEMY		x					-
94	ENERGY CONSERVATION CONSULTANTS		x			-	269	269
95	ESCUELA DE LA RAZA UNIDA		x					-
96	FAIR HOUSING COUNCIL RIVERSIDE		x					-
97	FAITH GRACE CHINESE CHURCH		x					-
98	FAME ASSISTANCE CORPORATION		x					-
99	FAMILIES - COSTA MESA		x					-
100	FAMILIES FORWARD		x					-
101	FAMILY HEALTHCARE NETWORK		x					-
102	FAMILY SVC ASSOC - W RIVERSIDE		x					-
103	FAMILY SVC ASSOC OF REDLANDS		x					-
104	FCI MANAGEMENT CONSULTANTS	x						-
105	FELLOWSHIP OF HOPE, INC.		x					-
106	FIRST STEP TRANSITIONAL LIVING		x					-
107	FOOD SHARE		x			-	1	1
108	FOUNDATION FOR COMM & FAM HLTH		x			-	2	2
109	FRIENDSHIP MISSIONARY BAPTIST		x					-
110	GARVEY SCHOOL DISTRICT	x						-
111	GO: THE CALENDAR SHOP		x			-	281	281
112	GOD PROVIDES MINISTRY, INC		x					-
113	GOLD STAR MEDIA GROUP		x			-	1	1
114	GOODWILL OF ORANGE COUNTY CA		x			-	1	1
115	HARVEST TIME MINISTRIES		x					-
116	HEART OF COMPASSION		x					-
117	HELP OF OJAI, INC.		x			1	1	2
118	HELPING HANDS OF MT ZION		x					-
119	HIGH DESERT D.V. PROG., INC.		x			1	-	1
120	HIGH DESERT YOUTH CENTER		x					-
121	HNGTN PK-ADULT SCHOOL GAGE BR	x						-
122	HOLLON MARKETING SYSTEM		x					-
123	HOSANNA COMMUNITY CHURCH		x					-
124	HOUSING WITH HEART INC		x					-
125	HUB CITIES CAREER WORKSOURCE		x					-
126	HUMAN SERVICES ASSOCIATION		x					-
127	IECAAC		x					-
128	KERVILLE UNION SCHOOL DISTRIC	x						-
129	KING/DREW'S SUPPORTERS, INC.		x					-
130	KINGS CO HOUSING AUTHORITY	x						-
131	KINGS COMMUNITY ACTION		x					-
132	KINGS CTY COMMISSION ON AGING		x					-
133	KNIGHTS OF COLUMBUS - 12834		x					-
134	KOREAN AM SENIORS ASSOC OF OC		x					-
135	KOREAN AMERICAN FMLY SVC CTR		x					-
136	KOREAN CHURCHES COMM DEV- KCCD		x					-
137	KOREAN COMMUNITY SERVICES		x			-	3	3
138	LA COUNTY HOUSING	x				-	10	10
139	LALI MOHENO & ASSOCIATES		x					-
140	LATINO HEALTH ACCESS		x					-
141	LEAP THROUGH THE FIRE FTH MIN.		x					-
142	LIBERTY TAX SERVICE	x				-	1	1
143	LIGHTHOUSE LEARNING RES CTR	x						-
144	LITTLE TOKYO SERVICE CENTER		x					-
145	LONG BCH LESBIAN AND GAY PRIDE		x					-

	A	B	C	D	E	F	G	H
1	<b>CARE Table 7 - Capitation Contractors - Southern California Edison</b>							
2	<b>Through April 30, 2011</b>							
3								
4		Contractor Type (Check one or more if applicable)				Year to Date Enrollments <sup>[2]</sup>		
5	Contractor <sup>[1]</sup>	Private	CBO	WMDVBE	LIHEAP	Rural	Urban	Total
146	LOS ANGELES MUSIC/ART SCHOOL	x						-
147	LOS ANGELES URBAN LEAGUE		x			-	2	2
148	LOS SERRANOS ELEM SCHOOL PTA		x					-
149	LOVELAND CHURCH JUBILEE PARTY		x					-
150	LUTHERAN SOCIAL SVC OF SO CAL		x					-
151	LUTHERAN SOCIAL SVCS OF SO CA		x					-
152	LYNWOOD UNIFIED SCHOOL DIST	x						-
153	MARAVILLA FOUNDATION		x		x			-
154	MAYWOOD CHAMBER OF COMMERCE	x						-
155	MEALS ON WHEELS WEST		x					-
156	MENTAL HEALTH ASSOCIATION		x					-
157	MERCI MINISTRY		x					-
158	MEXICAN AMERICAN OPPORTUNITY		x					-
159	MISION EBENEZER FAMILY CHURCH		x					-
160	MITZELL SENIOR CENTER		x					-
161	MONTCLAIR/ONTARIO JR WMS. CLUB		x			-	1	1
162	MONTEBELLO HOUSING DEVELOPMENT		x					-
163	MOORPARK SENIOR CITIZENS INC		x					-
164	MOUNTAIN VIEW COMMUNITY CHURCH		x					-
165	MTN. COMMUNITIES HEALTHY START		x					-
166	MULTICULTURAL CIV ASSOC MOR VL		x					-
167	NEHEMIAH MINISTRIES		x					-
168	NEW HORIZONS CAREGIVERS GROUP		x					-
169	NEW HOPE VILLAGE, INC		x					-
170	NOW AND FOREVER BODY OF CHRIST		x					-
171	NORCO SNR CTR PET RELIEF FUND		x					-
172	OC BLACK CHAMBER OF COMMERCE		x					-
173	OCCC	x				-	12	12
174	OPERATION GRACE		x					-
175	ORNGE CO CONGREGATION COMM ORG		x					-
176	OUR COMMUNITY WORKS					-	69	69
177	OUR LADY OF HOPE CATH COMM INC		x					-
178	OUR LADY OF LOURDES SCHOOL		x					-
179	OXNARD/HUENEME SALVATION ARMY		x					-
180	PACIFIC ISLANDER HLTH (PIHP)							-
181	PACIFIC ASIAN CONSORTIUM EMPLO		x		x			-
182	PERRIS COMMUNITY PARTNERSHIP		x					-
183	PIONEER FINANCIAL GROUP CORP.	x						-
184	POMONA MINISTRY OF ECONOMICS		x					-
185	PRIME TIME SCHOOL		x					-
186	PREMIER REALTY		x					-
187	PROJECT DVRSN ALT FOR YOUTHS		x					-
188	PROTEUS, INC.		x		x	10	2	12
189	QUINN COMMUNITY OUTREACH CORP.		x			-	1	1
190	REACH OUT 29		x					-
191	REBUILDING TOGETHER CHRISTMAS		x					-
192	REDONDO BEACH UNIFIED SCH DIST	x						-
193	RESTORE TO HOPE		x					-
194	RIALTO CHAMBER OF COMMERCE	x						-
195	RIVERSIDE DEPT COMM ACTION		x		x	1	10	11
196	ROP VIRTUAL ENTERPRISE CLASS		x					-
197	RSVP OF SOUTH BAY		x					-
198	SALVATION ARMY (SO. CAL DIV)		x					-
199	SALVATION ARMY SANTA FE SPRINGS		x					-
200	SALVATION ARMY SOUTHEAST CORPS		x					-
201	SAMARITAN'S HELPING HAND	x				3	4	7
202	SAN GRIGORNIO PASS HISP CHAMBE	x						-
203	SANTA ANITA FAMILY SERVICE		x					-
204	SANTA CLARITA ATHLETIC ASSCTN		x					-
205	SANTA CLARITA VLY COMM AGING		x					-
206	SANTIAGO COMPOSTELA CATHOLIC		x					-
207	SB CNTY SEXUAL ASSAULT SERVICE		x					-
208	SEARCH TO INVOLVE FILIPINO		x					-
209	SERVING PEOPLE IN NEED (SPIN)		x			-	1	1
210	SGUSD/SAN GABRIEL FAMILY CTR	x						-
211	SOCIETY OF ST VINCENT DE PAUL		x					-
212	SO. ANTELOPE VLY EMERGENCY SVC		x					-
213	S COAST CHINESE CULTURAL ASSOC.		x					-
214	SMILES FOR SENIORS FOUND.		x			-	1	1
215	SOMEBODY CARES-- RANCHO CUCAMO		x					-

	A	B	C	D	E	F	G	H
1	<b>CARE Table 7 - Capitation Contractors - Southern California Edison</b>							
2	<b>Through April 30, 2011</b>							
3								
4		Contractor Type (Check one or more if applicable)				Year to Date Enrollments <sup>[2]</sup>		
5	Contractor <sup>[1]</sup>	Private	CBO	WMDVBE	LIHEAP	Rural	Urban	Total
216	SOMEBODY CARES SOUTHLAND		x					-
217	SONRISE COMMUNITY OUTREACH INC		x					-
218	SOUTHEAST COMMUNITY DEVELOPMEN		x			-	5	5
219	SOUTHEAST RIOVISTA FAMILY YMCA		x					-
220	SOUTHWEST MIN EC DVLP ASSOC.		x					-
221	SOWING SEEDS FOR LIFE		x					-
222	SPECIAL SVC FOR GROUPS		x					-
223	SPIRIT OF THE EAGLE FOUNDATION		x					-
224	ST ANNE SCHOOL		x					-
225	ST EMYDIUS CHURCH		x					-
226	ST FRANCIS MEDICAL CTR HLTH		x					-
227	ST JOSEPH CHURCH		x					-
228	ST MARY'S CHURCH		x					-
229	ST PIUS V CHURCH		x					-
230	ST POLYCORP FAMILY SUPPORT CTR		x					-
231	ST VINCENT DE PAUL		x					-
232	ST. CLARE CHURCH		x					-
233	ST. HILARYS CHURCH ARCHBISHOP		x					-
234	ST. MATTHIAS ELEMENTARY SCHOOL	x						-
235	STA BARBARA HISP CHMBR OF COM	x						-
236	STA BARBARA NGHBORHD CLINICS		x					-
237	STOP VIOLENCE INCREASE PEACE		x			-	1	1
238	SUNSHINE YOUTH SERVICES, INC		x					-
239	TEMECULA SENIOR CITIZENS SVC		x					-
240	TEMPLO CALVARIO, INC.		x					-
241	THAI HEALTH & INFO SVCS		x					-
242	THE AL & DOROTHY KEEN CTR		x					-
243	THE GREEN TEAM		x					-
244	THEODORE ROOSEVELT ELEMENTARY	x						-
245	TODEC LEGAL CENTER, INC.		x					-
246	TRANSFORMING LIVES INC.		x					-
247	TRINITY COMMUNITY OUTREACH		x					-
248	TRUEVINE COMMUNITY OUTREACH		x					-
249	TULARE EMERGENCY AID COUNCIL		x			1	-	1
250	UNITED CAMBODIAN COMMUNITY INC		x					-
251	UNITED STEEL WKRS OF AM 2018		x					-
252	UNITY SHOPPE		x					-
253	UP CLOSE PROMOTIONS	x						-
254	VENTURA CITY HOUSING AUTHORITY	x						-
255	VETERANS IN COMMUNITY SERVICE		x		x			-
256	VICTOR VLY COMM SVC COUNCIL		x			1		1
257	VIETNAMESE COMM OF SVC CAL		x					-
258	VIETNAMESE COMMUNITY OF OC INC		x					-
259	VOICES OF INDIGENOUS PEOPLE		x					-
260	VOLUNTEERS OF EAST LOS ANGELES		x			-	4	4
261	WAKE UP INCORPORATED		x					-
262	WALKING SHIELD AM INDIAN SOC		x					-
263	WBC ENTERPRISES, LLC		x			-	2	2
264	WEST ANGELES COMM DEV CORP		x					-
265	WESTSIDE COMM SVCS CTR		x					-
266	WINNING OUR WORLD		x					-
267	WISE SENIOR SERVICES		x					-
268	WORLD HARVEST FELLOWSHIP MINIS		x					-
269	WRAP FAMILY SERVICES		x					-
270	YOUTH EMLP SVC - HARBOR AREA		x					-
271	YWCA INTERVALE SENIOR SERVICES		x					-
272	<b>TOTAL</b>					<b>74</b>	<b>5,292</b>	<b>5,366</b>
273								
274	<sup>[1]</sup> All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.							
275	<sup>[2]</sup> Numbers reflect customers that have been placed on the rate YTD. Capitation payments may lag by a month or more depending on when SCE is invoiced by the contractors. Some January capitation expenditures are for customers who were enrolled in 2009.							



	A	B	C	D	E	F	G	H
1	<b>CARE Table 8 - Participants as of Month-End</b>							
2	<b>Southern California Edison</b>							
	<b>Through April 30, 2011</b>							
3	<b>2011</b>	<b>Gas and Electric</b>	<b>Gas Only</b>	<b>Electric Only</b>	<b>Total</b>	<b>Eligible Households</b>	<b>Penetration</b>	<b>% Change <sup>[1]</sup></b>
4	January			1,390,942	1,390,942	1,446,411	96%	1%
5	February			1,404,898	1,404,898	1,446,411	97%	1%
6	March			1,414,720	1,414,720	1,446,411	98%	1%
7	April			1,419,180	1,419,180	1,446,114	98%	0%
8	May							
9	June							
10	July							
11	August							
12	September							
13	October							
14	November							
15	December							
16								
17	<sup>[1]</sup> Explain any monthly variance of 5% or more in the number of participants.							

**CERTIFICATE OF SERVICE**

I hereby certify that, pursuant to the Commission's Rules of Practice and Procedure, I have this day served a true copy of **MONTHLY REPORT OF SOUTHERN CALIFORNIA EDISON COMPANY (U 338-E) ON LOW INCOME ASSISTANCE PROGRAMS FOR APRIL 2011** on all parties identified on the attached service list(s). Service was effected by one or more means indicated below:

Transmitting the copies via e-mail to all parties who have provided an e-mail address.  
First class mail will be used if electronic service cannot be effectuated.

Executed this **23rd day of May 2011**, at Rosemead, California.

*/s/ Henry Romero*

---

Henry Romero  
Project Analyst  
SOUTHERN CALIFORNIA EDISON COMPANY

2244 Walnut Grove Avenue  
Post Office Box 800  
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California Public  
Utilities Commission

CPUC Home

## CALIFORNIA PUBLIC UTILITIES COMMISSION

### Service Lists

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**PROCEEDING: A0805022 - PG&E - FOR APPROVAL**  
**FILER: PACIFIC GAS AND ELECTRIC COMPANY**  
**LIST NAME: LIST**  
**LAST CHANGED: MAY 20, 2011**

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---

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