

November 14, 2005

ADVICE 1929-E (U 338-E)

PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA **ENERGY DIVISION**

SUBJECT: Disconnection Notice, Past Due Utility Service and Other Services,

Form 14-665

Southern California Edison Company (SCE) hereby submits for filling the following revised tariff sheets and related form which are listed on Attachment A and are attached hereto.

PURPOSE

In compliance with Decision (D.) 05-10-044, Ordering Paragraph 16, this advice filing revises the Disconnect Notice, Past Due Utility Service and Other Services, Form 14-665 (Final Call Notice), to advise residential customers that during the winter months of November 1, 2005 to April 30, 2006 their electric service will not be shut off if they pay 50 percent of their current month's bill. At the end of the winter months, nine-month payment arrangements can be made for the unpaid balances as specified in the Decision. The Final Call Notice is mailed to all residential customers approximately four days before their electric service is subject to disconnection.

BACKGROUND

On September 13, 2005, the California Public Utilities Commission (Commission) issued a Notice of an October 6, 2005 en banc hearing in Los Angeles which directed the energy utilities under the Commission's jurisdiction to present proposals for various emergency program changes to reduce bill impacts of high natural gas prices on low income customers during the coming winter months. SCE filed its proposals on September 28, 2005, outlining SCE's Proposed Cost Mitigation Concepts for the 2005-2006 Winter Heating Season. Subsequent modifications to SCE's proposals were submitted consistent with Administrative Law Judge Weissman's October 7, 2005 ruling. and a Workshop was held regarding the various utilities' proposals on October 20, 2005. On October 27, 2005, the Commission issued D.05-10-044 approving, as

modified, the various proposed emergency program changes. In compliance with the Decision, SCE filed Advice 1928-E on November 1, 2005 to implement various tariff-related changes for the emergency program. The Final Call Notice required very minor verbiage changes and thus was not included in Advice 1928-E.

With this filing, SCE proposes to add to the Final Call Notice, "If you are unable to make full payment of the past due amount on this notice, please contact 800-551-4499 to discuss a minimum payment amount to avoid disconnection." This specified verbiage will be added to the front of the Final Call Notice under the section entitled "Your Payment Options." SCE will begin using this revised form the day this advice letter is filed. When the customer calls the number on the Final Call Notice, an SCE representative will explain the minimum payment requirement of 50 percent of the current bill to avoid disconnection, and the nine-month payment arrangements that can be made for the total arrears.

In addition to the changes specified on the Final Call Notice, SCE will modify the information communicated to customers via SCE's Voice Response Unit (VRU) to advise that a minimum payment is required to avoid disconnection. This VRU message will be activated 7-10 days prior to a customer's scheduled disconnection. If no payment is made by the customer, another courtesy VRU call will be made two days prior to a customer's scheduled disconnection, again advising the customer that a minimum payment amount is required to avoid disconnection.

No cost information is required for this advice filing.

This advice filing will not increase any rate or charge, cause the withdrawal of service, or conflict with any other schedule or rule.

EFFECTIVE DATE

In accordance with Ordering Paragraphs 16 and 18 of D.05-10-044, this advice filing will become effective the date filed, November 14, 2005, subject to review.

NOTICE

Pursuant to the Decision, the protest period for this advice filing has been shortened. Anyone wishing to protest this advice filing may do so by letter via U.S. Mail, facsimile, or electronically, any of which must be received no later than five working days after the date of this advice filing. Protests should be mailed to:

CPUC, Energy Division Attention: Tariff Unit 505 Van Ness Avenue San Francisco, California 94102

E-mail: jir@cpuc.ca.gov and jnj@cpuc.ca.gov

Copies should also be mailed to the attention of the Director, Energy Division, Room 4004 (same address above).

In addition, protests and all other correspondence regarding this advice letter should also be sent by letter and transmitted via facsimile or electronically to the attention of:

> Akbar Jazayeri Director of Revenue and Tariffs Southern California Edison Company 2244 Walnut Grove Avenue Rosemead, California 91770 Facsimile: (626) 302-4829

E-mail: AdviceTariffManager@sce.com

Bruce Foster
Vice President of Regulatory Operations
c/o Karyn Gansecki
Southern California Edison Company
601 Van Ness Avenue, Suite 2040
San Francisco, California 94102

Facsimile: (415) 673-1116

E-mail: Karyn.Gansecki@sce.com

There are no restrictions on who may file a protest, but the protest shall set forth specifically the grounds upon which it is based and shall be submitted expeditiously.

In accordance with Section III, Paragraph G, of General Order No. 96-A, SCE is serving copies of this advice filing to the interested parties shown on the attached GO 96-A service list and R.04-01-006 *et al.* Address change requests to the GO 96-A service list should be directed by electronic mail to AdviceTariffManager@sce.com or at (626) 302-2930. For changes to all other service lists, please contact the Commission's Process Office at (415) 703-2021 or by electronic mail at Process_Office@cpuc.ca.gov.

Further, in accordance with Public Utilities Code Section 491, notice to the public is hereby given by filing and keeping the advice filing at SCE's corporate headquarters. To view other SCE advice letters filed with the Commission, log on to SCE's web site at http://www.sce.com/AboutSCE/Regulatory/adviceletters.

For questions, please contact Pat Aldridge at (626) 302-4617 or by electronic mail at Pat.Aldridge@sce.com

Southern California Edison Company

Akbar Jazayeri

AJ:pa:sq Enclosures

CALIFORNIA PUBLIC UTILITIES COMMISSION

ADVICE LETTER FILING SUMMARY ENERGY UTILITY

MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)				
Company name/CPUC Utility No.: Southern California Edison Company (U 338-E)				
Utility type: Co	ontact Person: James Yee			
☑ ELC □ GAS Ph	one #: (626) 302-2509			
□ PLC □ HEAT □ WATER E-	mail: James.Yee@sce.com			
EXPLANATION OF UTILITY TYPE	(Date Filed/ Received Stamp by CPUC)			
ELC = Electric GAS = Gas PLC = Pipeline HEAT = Heat WAT	ΓER = Water			
Advice Letter (AL) #: 1929-E				
Subject of AL: Disconnection Notice, Past Due Utility Service and Other Services, Form 14-665				
Keywords (choose from CPUC listing):	Compliance, Forms			
AL filing type: \square Monthly \square Quarterly	□ Annual ☑ One-Time □ Other			
If AL filed in compliance with a Commis	ssion order, indicate relevant Decision/Resolution #:			
D.05-10-044				
Does AL replace a withdrawn or rejected AL? If so, identify the prior AL:				
Summarize differences between the AL and the prior withdrawn or rejected AL1:				
Resolution Required? □ Yes ☑ No				
Requested effective date: 11/14/05	No. of tariff sheets: 3			
Estimated system annual revenue effect: (%):				
Estimated system average rate effect (%):				
When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).				
Tariff schedules affected: Form 14-665, Table of Contents				
Service affected and changes proposed ¹ :				
Pending advice letters that revise the same tariff sheets:				

 $^{^{\}mbox{\tiny 1}}$ Discuss in AL if more space is needed.

Protests and all other correspondence regarding this AL are due no later than 20 days after the date of this filing, unless otherwise authorized by the Commission, and shall be sent to:

CPUC, Energy Division Attention: Tariff Unit 505 Van Ness Ave., San Francisco, CA 94102 jjr@cpuc.ca.gov and jnj@cpuc.ca.gov Akbar Jazayeri Director of Revenue and Tariffs Southern California Edison Company 2244 Walnut Grove Avenue Rosemead, California 91770 Facsimile: (626) 302-4829

E-mail: AdviceTariffManager@sce.com

Bruce Foster Vice President of Regulatory Operations c/o Karyn Gansecki Southern California Edison Company 601 Van Ness Avenue, Suite 2040 San Francisco, California 94102 Facsimile: (415) 673-1116

E-mail: Karyn.Gansecki@sce.com

1929-E

Attachment A

Public Utilities Commission



Revised Cal. PUC Sheet No. 39387-E Cancelling Revised Cal. PUC Sheet No. 32126-E*

Sheet 1 DISCONNECTION NOTICE, PAST DUE UTILITY SERVICE AND OTHER SERVICES Form 14-665

(To be inserted by utility)			
Advice	1929-E		
Decision	05-10-044		

Issued by
<u>John R. Fielder</u>
<u>Senior Vice President</u>

(To be inser	ted by Cal. PUC)
Date Filed	
Effective	
Resolution	

Revised Cal. PUC Sheet No. 39388-E Cancelling Revised Cal. PUC Sheet No. 39146-E

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(To be inserted by utility)
Advice 1929-E
Decision 05-10-044

Issued by
<u>John R. Fielder</u>
Senior Vice President

(To be inserted by Cal. PUC)
Date Filed
Effective
Resolution

Revised Cal. PUC Sheet No. 39389-E Cancelling Revised Cal. PUC Sheet No. 36853-E

(To be inserted by Cal. PUC)

Date Filed

Resolution

Effective

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Issued by

John R. Fielder

Senior Vice President

15D5

Advice

Decision

(To be inserted by utility)

1929-E

05-10-044

Disconnection Utility & Other Services (14-665)



Southern California Edison Company P.O. Box 600, Rosemead, CA 91771-0001

Visit us at: www.sce.com

Customer and Customer Address DISCONNECT UTIL & OTHER 54321 NEW AVE MNTERYPK CA 91755 Date Notice Prepared Nov 03, 2005

Internet Address www.sce.com

Your Customer Account Number 2-11-011-6622 24 - hr. Customer Service 1 (800) 655-4555

Page 1 of 2



DISCONNECTION NOTICE

Past Due :

\$2,058.13

Past Due Utility & Other Services

Pay By: 5 pm on 11/09/05

<u>This is your final notice.</u> Please pay past due amount of \$2,058.13 by 5:00 pm on WEDNESDAY Nov 09, 2005 to avoid disconnection of your utility and other services.

Please Act Today to Avoid a Costly Service Interruption!

If you pay by 5 pm on 08/09/05 you will owe :	
Utility Services Past Due Amount\$	1,908.22
Other Services Past Due Amount **\$	149.91
Total Amount Due \$	2,058.13
If your service is disconnected, you will owe :	
Utility Services Past Due Amount\$	1,908.22
Other Services Past Due Amount **\$	149.91
Security Deposit amount to be determined\$	
Minimum Same Day Reconnect Fee\$	20.00
Minimum Field Assignment Charge \$	10.00
Total Amount Due \$	2,088.13

^{**} Payment of Other Services is not required for Reconnection.

Your Payment Options

- ✓ Authorized Payment Location see list on page 2.
- QuickCheck call 1 (800) 950-2356 to authorize a payment from your checking account, without writing a check. A fee will be charged for this service.
- ✓ If you are unable to make full payment of the past due amount on this notice, please contact 800-551-4499 to discuss a minimum payment amount to avoid disconnection.

Thank You!

- Bring in this entire Disconnection Notice when you pay -

Make check payable to Southern California Edison

DISCONNECT UTIL & OTHER 54321 NEW AVE MNTERYPK CA 91755 Payment locations – Page 2 Please do not mail payment, it may not reach us in time. Rev. 9/12/02

Bill Enhancement Disconnection Utility & Other Services (14-665)

EDISON

Southern California Edison Company P.O. Box 600, Rosemead, CA 91771-0001 Visit us at: www.sce.com

Customer and Customer Address DISCONNECT 14-665 54321 NEW AVE MNTERYPK CA 91755 Date Notice Prepared Nov 03, 2005

Internet Address www.sce.com

Your Customer Account Number 2-11-011-6622 24 - hr. Customer Service 1 (800) 655-4555

Page 2 of 2



DISCONNECTION NOTICE

Past Due Utility & Other Services

Past Due: \$2,058.13
Pay By: 5 pm on 08/09/05

Payment Locations Near You

For information on Authorized Payment Locations near you, call 1 (800) 747-8908 or visit our website at www.sce.com. You must present this Disconnection Notice when you pay. If you pay after 5 pm, or on a weekend, your payment will post the next business day.

Other Information You Should Know

If your utility service is disconnected and you wish to have it reconnected the same day, you will need to pay the full amount owing for Utility Services and contact us prior to 3:30 pm. You cannot be required to pay an amount owing for Other Services as a condition for having utility service restored. However, your Other Services may be discontinued and/or subject to collection activities.

We may require a Security Deposit to re-establish your credit, even if your service is not disconnected.

Southern California Edison will determine how your payment will be applied to your account.

Level Pay Plan (LPP) – Helps you budget your bill through equal monthly payments based on the 12 prior months of electricity usage. Your monthly LPP payment may be adjusted based on your current usage. To enroll call SCE at (800) 434-2365. Please have your account number handy.