BEFORE THE PUBLIC UTILITIES COMMISSION

OF THE STATE OF CALIFORNIA

Order Instituting Rulemaking on the Commission's Proposed Policies and Programs Governing Post-2003 Low-Income Assistance Programs	Rulemaking 04-01-006 (Filed January 8, 2004)

PACIFICORP
(U-901-E)
LOW INCOME ASSISTANCE PROGRAMS
2010 ANNUAL REPORT

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Date: April 29, 2011

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PacifiCorp, d.b.a. Pacific Power (PacifiCorp or Company), respectfully submits the attached 2010 Annual Report on Low Income Assistance Programs in compliance with the requirements set forth in the April 5, 2004 Second Energy Division Workshop Report on the Review of the Accounting and Reporting Requirements for the California Alternate Rates for Energy (CARE) and Low Income Energy Efficiency programs of the Small and Multi-Jurisdictional Utilities (SMJUs).

Dated this 29th day of April, 2011 at San Francisco, California.

By Michelle Mishoe / ca

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Low-Income Annual Progress Report Outline
CARE and LIEE
January 2010 through December 2010

CARE Residential Program

I. PARTICIPANT INFORMATION

A. Number of participating low-income households, including sub-metered households, by month. The data should be provided in a numerical table and in graph form.

The information is provided in Attachment Table I.A.

1. Provide an explanation of any variance in the number of participants of 5% or more from the previous month.

There was no variance in the number of participants by 5% or more in any month during 2010.

2. Provide an explanation of a variance in the number of participants, calculated as the difference between participation at the beginning of the year compared to the end of the year, of 5% or more.

Variance in participation from the beginning of the year compared to the end of the year was an increase of nearly 8%. In January of 2010, the number of participants was 9,281 or a 76% penetration rate. The number of CARE participants on December 31, 2010 was 10,224 or 84% of those customers estimated to be eligible for the CARE program.

The number of participating customers steadily increased throughout the year. Some participants were removed as a result of not recertifying for the CARE program as required. In the late summer and fall, the Company again this year increased its outreach efforts into radio and print advertisements promoting the CARE and LIEE programs. These numbers reflect an increase in CARE participation following those advertisements.

B. Provide an updated estimate of potentially eligible households and state source of figures. Questions 2 through 5 should be completed using Table I. B.

The information is provided in Attachment Table I.B.

1. What is the total number of residential customers?

Total number of residential customers as of December 31, 2010 is 35,360.

2. How many potential CARE eligible households are in your service territory?

All residential customers in the Company's service territory may participate in the CARE program if their income meets CARE guidelines, with the exception of 10 customers on Schedule DM-9. These are tenants of non sub-metered, master metered customers. The number of residential customers estimated to be eligible for the program is 12,240 as of December 31, 2010.

3. What percentage of the customer base for this utility, as defined by the income and household size criteria, is estimated eligible for the CARE discount?

The Company estimates that 34.5% of customers/households are eligible for the CARE discount based on analysis from the year 2000 United States Census.

4. How many CARE participants, including sub-metered tenants, are signed up for CARE, and what percentage is that to the total number of customers eligible for CARE?

As of December 31, 2010, there were 10,224 CARE participants enrolled **including** sub-metered tenants. This represents an 84% penetration rate of the 12,240 customers who are estimated to be eligible for the CARE program.

5. Provide the methodology used to estimate the number of eligible households in this utility's service area.

(a) State the source of statistics and, explain any modifications made. For example, modifications to the U.S. census data for undercounts of ethnic groups, such as Hispanics.

The results of the year 2000 U.S. Census were used to estimate the number of households eligible for the CARE program. As noted in the

CARE Annual Report from 2006, the Pelican Bay prison population was eliminated from the service territory population changing the eligibility rate to 34.5% from the high of 46% where the prison inmates were included. We anticipate obtaining 2010 Census data soon and will begin the analysis to update the eligibility information for the Company.

Sub-metered Participants (Master Metered Customers)

C. How many master metered customers with sub-metered tenants are in this utility's service territory as of the end of the reporting period?

PacifiCorp has 13 master metered customers with sub-metered tenants in its service territory.

D. How many sub-metered tenants are estimated to be CARE eligible?

PacifiCorp estimates that 34.5% of the Company's sub-metered tenants are eligible for the CARE program. This is the same percentage eligible for the non-sub-metered population.

E. How many sub-metered tenants are participating in CARE as of the end of the reporting period and what is the participation rate as compared to the estimated number eligible?

There are currently 13 master-metered customers on Schedule DS-8, with 208 sub-metered tenants. The Company estimates that 34.5% or 68, sub-metered units are eligible for the CARE program. As of December 2010, there were 51 sub-metered customers participating in the CARE program, or 71% of those estimated to be eligible for the CARE program.

This is the second year that the Company has distributed CARE information packets directly to sub-metered customers on Schedule DS-8. The information packets had been mailed to the property managers in the mobile home parks where the sub-metered tenants reside, with a request that the property managers distribute the CARE applications to their tenants. These last two years, the Company has hand delivered packets to all sub-metered tenants in the mobile home parks. These packets included CARE master metered applications as well as other information on low-income programs and general energy efficiency information. This outreach effort has increased awareness of Pacific Power as their energy provider as well as participation in the CARE program.

The Company placed a billing calculator on its Web site in 2007, targeting master metered landlords to assist them in accurate billing of their sub-metered tenants on Schedule DS-8. We will work with mobile park managers in 2011 to promote this billing tool as a service to our customers. The Company will continue to

work with the master metered residents to increase the number of CARE sub-metered households participating in the program.

F. Discuss any problems encountered during the reporting period in administering CARE for sub-metered tenants and/or master metered customers.

No problems were encountered during the reporting period in administering the CARE program for master metered customers.

II. USAGE INFORMATION

A. Provide tables showing monthly average Tier 1 and Tier 2 consumption for all residential customers (excluding CARE participants) by baseline territory (climate zone) and on a total basis. This information should be provided for summer and winter billing seasons. Do not include master metered consumption.

The information is included in Attachment Table II.A.

B. Provide tables showing monthly average Tier 1 and Tier 2 consumption for CARE participants by baseline territory and on a total basis. Provide this information for summer and winter billing seasons. Do not include master metered consumption.

The information is included in Attachment Table II.B.

C. Provide a table illustrating average consumption by residential customers (excluding CARE participants) vs. CARE participants for the utility's entire service territory. Do not include master metered consumption.

The information is included in Attachment Table II.C.

III. PROGRAM COSTS

A. Provide a table showing the average monthly bill per residential customer for each baseline territory and for the total service territory.

The information is included in Attachment Table III.A.

B. Provide a table showing the average monthly bill for CARE participants for each baseline territory and for the total service territory.

The information is included in Attachment Table III.B.

C. Provide a table showing the average monthly discount by baseline territory for 12 months (end of reporting period) in dollars per CARE participant.

The information is included in Attachment Table III.C.

D. For total CARE administrative costs, compute a table showing administrative costs per participating customer.

12/31/2010 CARE Customers	Administration Costs*	Customer Discounts	Admin. Per CARE Customer	Admin. + Discount per CARE Customer
10,224	$69,150	$2,444,668	$6.76	$245.87

*Costs for the CARE program are detailed in Attachment Table 1.

E. Complete a table which gives a breakdown of administrative costs in the following categories: Outreach; General Administration; Processing, Certification and Verification; Billing System Programming; Regulatory Compliance.

The information is included in Attachment Table 1.

1. Provide the amount and a brief explanation of what is included in each of these categories.

Outreach: Bill inserts for the CARE program were included in all residential bills in August 2010. Bill messages were printed on September, October and November residential bills. Articles were placed in "Voices", Pacific Power's customer newsletter promoting the CARE program in March, September and October of 2010. Newspaper and radio advertisements were placed again this year and ran July through November.

A complete list of outreach is included in Attachment Table 2 of this report.

General Administration: Expenses related to preparation of filings, tracking and gathering of data for reports, and travel for CARE/LIEE meetings at the California Public Utilities Commission (CPUC). Also included in this amount is the labor for CARE program management.

Processing, Certification & Verification: The self-certification process for the CARE program was authorized for the Small and Multi-jurisdictional Utilities with Decision 05-07-014, issued July 21, 2005. The Company has been certifying all CARE customers in-house since that time. The Company no longer contracts with the California Department of Community Services and Development for Processing and Verification.

Billing System Programming: Includes additional programming efforts associated with setting up new reports and data gathering for filings to fulfill CPUC requirements. No billing system programming costs were incurred in 2010.

Regulatory Compliance: Includes assistance in preparation of filings and reports due to the CPUC by outside consultants. The Company's regulation department staff labor and legal expenses are not tracked or applied to CARE expenses.

2. What are the Billing and General administrative costs incurred for non-CARE residential customers?

The Billing and Commitment customer costs as reported in the most recent California Marginal Cost Study as filed in the Company's most recent current general rate case, Application 09-11-015, is reported at $10.56/customer. These expenses are the same for CARE and non-CARE customers.

F. Provide balancing account balance for CARE – LIEE or both as of end of reporting period. Also provide an explanation for over/undercollection balances. (Give a snapshot in time.)

Please see Attachment Table 4 for CARE balancing account details. The balancing account for CARE as of December 31, 2010 had a negative balance of -$253,983 representing an under-collection through the surcharge to cover the CARE discount. The surcharge amount was increased beginning in January 2009 as a result of Decision 08-12-019. The surcharge increased from $.00188 per kWh to $.00508 per kWh. As a result of this surcharge increase, the cumulative under-collection decreased to $253,983 from an under-collection of $1,396,569 at the end of 2009.

The LIEE Program budget account balance is shown in the table immediately below:

LIEE Program

D. 08-12-019	Proposed Budget	Ordered Budget	Actual Spent
2009	$175,000	$795,455	$364,832
2010	$200,000	$869,565	$306,199
2011	$225,000	$937,500	--

The LIEE balancing account is set up as part of the Public Purpose Charge Balancing Account which went into effect as part of AB 1890 and began in January 1998. As displayed in the table above, Decision 08-12-019 significantly increased PacifiCorp's budget for the LIEE program, and thus the program had a

carry-over balance from program year 2009 of $541,198. The LIEE program spent $306,199 in 2010 and the LIEE budget for 2010 was $869,565. As of December 31, 2010, the balance for the LIEE program is $1,104,564. After discussions with CPUC staff, on April 20, 2011, the Company filed Advice Letter 348-E, to suspend the LIEE surcharge for the remainder of 2011. The next steps for the LIEE budget will be discussed in the 2012-2014 LIEE Budget application which will be filed with the Commission by June 15, 2011.

G. Describe in detail what costs are recorded in the balancing account(s) and what costs are included directly to base rates.

The costs recorded in the balancing account are not included in base rates. These costs include the CARE discount, interest accrual, the surcharge amount collected from non-CARE customers and administration costs. Regulatory department and legal costs associated with the CARE and LIEE programs are included in base rates. Details on the balancing account are included in Attachment Table 4.

H. Provide a table showing the surcharge amount and the percent responsibility for surcharge by customer class.

The information is included in Attachment Table 5.

I. Provide the annual subsidy (discount) for all CARE participants.

The total discount applied to CARE participant's bills was $2,444,668 as shown in Attachment Table 1.

J. Provide a table showing the percent of total CARE surcharge for each customer class.

The information is included in Attachment Table 5.

IV. OUTREACH

A. Complete a table showing the outreach activities undertaken, the number of customers reached (if known) and the number of applications returned as a result of the particular activity undertaken (if known).

Outreach information is included in Attachment Table 2. Due to the many outreach activities undertaken, with many occurring concurrently, the Company is unable to determine the number of applications returned as a direct result of specific activities.

PacifiCorp continued the bangtail payment envelopes as a form of outreach for the CARE program for the second year. Bangtails are payment envelopes and standalone print pieces. The CARE application is printed on a perforated

oversized envelope flap for customers to fill out and return. These have been printed as stand-alone pieces and have replaced our regular billing return envelopes during specific months. On a scheduled month, these go to all of the Company's California residential customers to promote the CARE program.

B. Provide a narrative discussion of the following:

1. Sharing information in overlapping service territories

PacifiCorp's service territory does not overlap with any other energy utilities.

2. Sharing information with LIEE and other utility programs (i.e. signing up LIEE customers not enrolled in CARE.)

The Company works with community-based organizations (CBO's) who provide energy assistance and these agencies are able to distribute CARE and LIEE program information to low-income customers they serve. The Company has combined CARE program information and LIEE literature in one piece to distribute to customers. This is reflected in bill inserts and Company print and radio outreach. Also, agencies that provide LIHEAP funding are able to provide CARE applications and weatherization information to customers when they apply for energy assistance.

3. Leveraging CARE funds with other utility assistance programs

The community-based organizations PacifiCorp contracts with for weatherization services are able to leverage Company funding with funds from federal and state sources so that their services are at no cost to participating households.

4. Participation barriers encountered and steps taken to mitigate them

PacifiCorp has not encountered participation barriers. The Company has communicated program details through a variety of measures (see Attachment Table 2) in order to reach more qualified households and increase program participation.

C. Describe recommendations for improving outreach, including cost effectiveness and methods for reaching underserved households.

PacifiCorp will continue to seek innovative and effective methods of outreach to the general residential customer population. In addition, the Company will continue to work with the master meter population to increase the CARE penetration rate. See Section VII for a discussion of changes to the program during 2010.

V. PROGRAM MANAGEMENT

A. Provide a table showing the total number of applications received by month, the total approved, the total denied as ineligible, the total returned to applicants as incomplete, and the total of duplicate applications for the reporting period.

Month	Applications Received and approved	Returned as incomplete	Duplicate applications
January	269	0	0
February	261	0	0
March	513	0	0
April	619	0	0
May	170	0	0
June	236	0	0
July	188	0	0
August	181	0	0
September	575	0	0
October	634	0	0
November	388	0	0
December	670	0	0
Total # of Applications	4,704	0*	0**

* Incomplete applications are not returned to the customer. A customer service agent calls the customer to obtain the required information.
** The Company does not track duplicate applications. When an application is received from a customer currently enrolled in the CARE program, the Company takes that opportunity to recertify the customer for another two years. This process reduces the number of recertification letters to be sent to customers.

B. Describe any problems encountered during the reporting period with program management efforts.

No problems were encountered during the reporting period.

VI. CERTIFICATION AND VERIFICATION PROCESSES

A. Provide a table showing the total number of participants asked to recertify their eligibility during the reporting period. The table should show the total recertification's requested, the total recertification applications received, the total recertified, the total denied as ineligible, and the total returned to the

participant as incomplete for the reporting period. Include the total number of participants who were removed from the program because they did not return the recertification application.

Month	Customers Sent Recertification letters	Recertification applications Received and Recertified	Total removed from CARE
January		396	1
February		148	2
March		57	1
April	117	71	75
May		19	
June		5	
July	1,727	1,016	
August		147	1
September	428	155	286
October		263	1
November		47	
December		36	
Total	2,272	2,360	367*

***The numbers do not total.** The total number of recertification letters does not match the recertification applications received due to several factors.

On a quarterly basis recertification letters are mailed to customers who have been on the CARE program for 2 years. A second application and reminder letter is sent 45 days after the first mailing if no reply is received. If a customer does not recertify after the second letter, the customer is removed from the CARE program. The December Recertification mailing was delayed and not mailed until January of 2011 and not reflected in this report.

Recertification may also occur when a customer applies for and receives energy assistance. Customers may also certify for the CARE program through the bangtails which were added to return envelopes this year as a new form of outreach.

B. Provide a table showing the total number of participants asked for income verification during the reporting period. The table should show the total verifications requested, the total verifications received, the total verified, the total denied as ineligible, and the total returned to the participant as incomplete for the reporting period. Include the total number of participants who were removed from the program because they did not respond to a request for income verification.

Self-certification by the Company was implemented in 2006 as directed by the

Commission, and all the applications are accepted and processed. The Company does not ask for income verification.

C. Describe the process for recertifying sub-metered tenants of master metered complexes. Discuss any problems between master metered ratepayers and sub-metered customers that were encountered during the reporting period.

The recertification process takes place every two years for the sub-metered tenants with a letter and application to participants.

The Company distributes information packets to customers on Schedule DS-8. Additionally, information packets were hand delivered to each residence in the master metered complexes. The Company also has a master metered CARE billing program, which allows landlords to access the Company's Web site to ensure accurate billing of sub-metered tenants. This billing program is promoted to landlords and they are encouraged to use this as a billing tool for their tenants.

D. Describe any third-party process used for CARE certification, recertification and verification processes. Describe how these processes compare with the utility's efforts as far as cost effectiveness and effectiveness in reaching underserved households.

The Company no longer uses a third-party process for CARE certification. PacifiCorp performs these processes in-house. The Company uses local agencies to assist with the outreach efforts for the CARE program. CARE program information is often distributed when customers are applying for energy assistance.

VII. OTHER TOPICS

A. What significant changes are there from the previous reporting period?

As previously mentioned in Budget Decision 08-12-019, issued December 8, 2008, the CPUC significantly increased PacifiCorp's LIEE goal. The CPUC directed the Company to strive to reach 500 low-income weatherization completions per year. The Company has worked with its partnering agencies and successfully increased low-income weatherization efforts. The Company is pleased with the results in 2010, reaching 427 homes. This is a significant increase over prior year totals of 275 homes weatherized in 2009 and 60 weatherized in 2008.

The continuing of the availability of American Recovery and Reinvestment Act funds during the past two years and into 2011 in some areas have been barriers to growing this number even further. PacifiCorp has had preliminary discussions with the Energy Division and DRA to discuss the merits of utilizing services outside the CBO's to have additional weatherization work performed. PacifiCorp

has partnered with these CBO's for many years and values the relationships that have been established. PacifiCorp believes that the leveraging of federal funds the CBO's are able to accomplish with PacifiCorp weatherization funds and other sources of funding and the relationships that they have with income eligible households results in the most cost-effective means to weatherize homes. Additionally, we believe these organizations have the most experience in providing services to low income households which is a valuable asset.

B. Are there any other comments, recommendations or issues that need to be addressed?

The Company increased its outreach for the CARE and LIEE program in 2009 and 2010. We pursued newspaper media and radio advertisements in our service territory to get the word out about our programs. Both of these efforts helped to increase awareness of the LIEE program and encouraged customers to call agencies and sign up for more information for these services.

CARE Expanded Program

The CARE Expanded Program is an extension of the residential CARE program that covers non-profit homeless shelters and group living facilities, migrant farm worker housing centers, qualified privately-owned employee housing and qualified non-profit housing for agricultural employees.

I. PARTICIPANT INFORMATION

Number of participating non-profit facilities, by type, by month.

1. **Give the total number of residential facilities and the total number of commercial facilities receiving the Expanded CARE discount.**

   The Company has one facility with several residential accounts which receives the Expanded CARE discount. This facility is a migrant farm facility authorized as eligible for the CARE program by the State of California Department of Housing and Community Development. See Attachment Table I.A for details on Expanded CARE.

II. PROGRAM COSTS

A. **Total Expanded CARE administrative costs. Compute administrative costs per participating facility. Give a breakdown in the following categories: Outreach; General Administration; Processing, Certification and Verification; Billing System Programming; Regulatory Compliance;**

1. **Provide the amount and a brief explanation of what is included in each of these categories. Outreach, General Administration, Processing, Certification and Verification, Billing System Programming, and Regulatory Compliance**

   Costs were not tracked separately for the Expanded CARE program.

2. **Provide discount information for the Expanded CARE program. Give the average annual discount per residential facility.**

   The average annual discount per residential facility was $125.42.

3. **Give the average annual discount per commercial facility.**

   No commercial facilities received a discount in 2010.

III. OUTREACH

A. Provide a table showing the outreach activities undertaken, the number of customers reached (if known) and the number of applications returned as a result of the particular activity undertaken (if known).

Outreach was the same for the Expanded CARE program as the regular residential program, see Attachment Table 2.

B. Provide a narrative discussion of the following:

1. **Provide an analysis of the utility's most cost-effective outreach for the group living facilities;**
2. **Sharing information in overlapping service territories;**
3. **Participation barriers encountered and steps taken to mitigate them;**
4. **Public agencies used to solicit potential Expanded CARE facilities;**
5. **Barriers encountered in identifying or enrolling customers in the Expanded CARE program.**

As stated above, outreach was intended to reach CARE residential program participants as well as participants for the Expanded CARE program. The Company does not have overlapping service territories, and is not aware of participation barriers or other barriers in identifying or enrolling customers in the Expanded CARE program. The Company previously worked with the State of California Department of Housing and Community Development to enroll an eligible facility.

IV. PROGRAM MANAGEMENT

A. Provide a table showing the total number of applications received, the total approved, the total denied as ineligible, the total returned to applicants as incomplete for the reporting period.

No applications were received for the Expanded CARE program in 2010.

B. Describe any problems encountered during the reporting period with recertification and verification processes for Expanded CARE.

No problems were encountered during the reporting period.

V. OTHER TOPICS

A. What significant changes are there from the previous reporting period?

No significant changes in 2010.

B. Are there any other comments, recommendations or issues? Analyze the CARE Expansion program, progress over the past 12 months, identify issues that need work, identify areas that need improvements and make suggestions for improvement.

No comments, recommendations or issues at this time.

PacifiCorp

CARE AND LIEE

2010

Summary

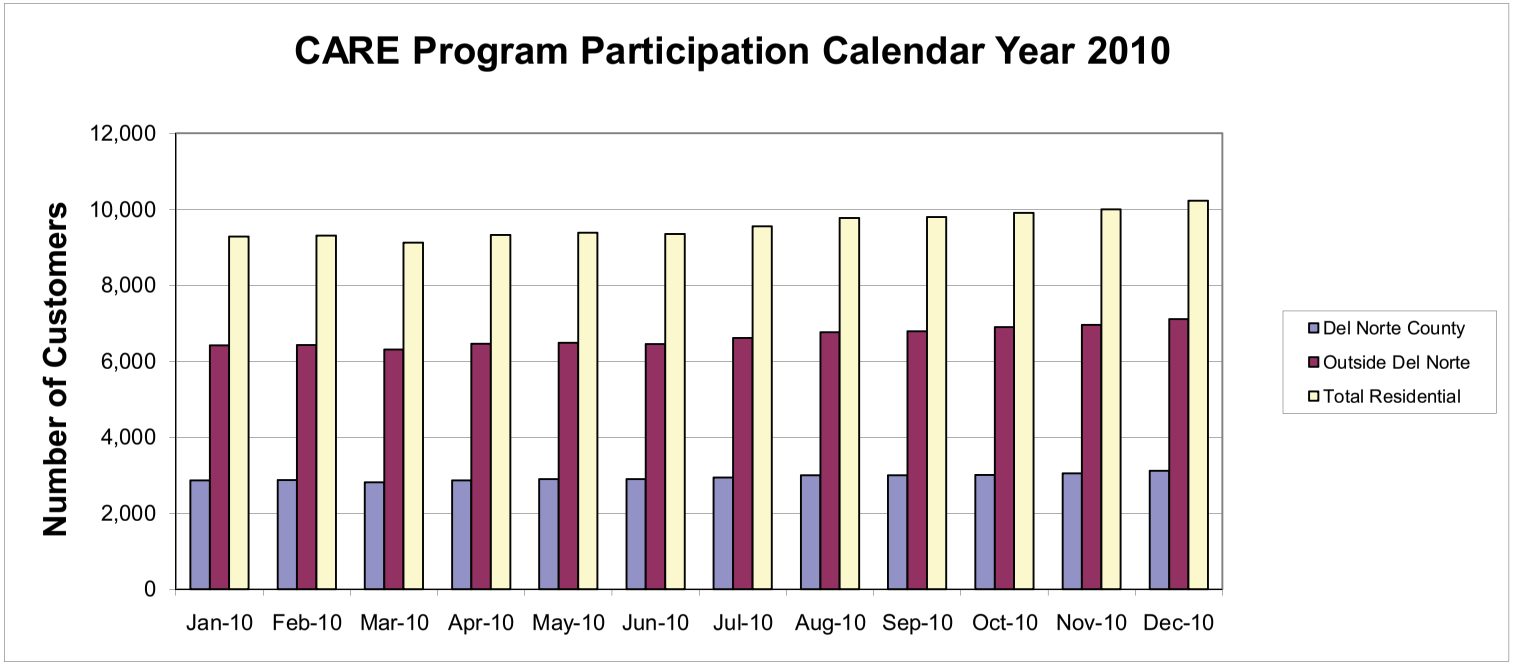
Tables I.A, I.B, II.A, II.B, II.C, III.A, III.B, III.C, and Expanded I.A

California CARE Program
Progress Report
Calendar Year 2010
Table I.A

Number of Participating CARE Customers by Month

	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10
Del Norte County	2,867	2,874	2,815	2,862	2,897	2,900	2,940	3,002	3,001	3,010	3,045	3,117
Outside Del Norte	6,414	6,427	6,306	6,456	6,483	6,451	6,607	6,765	6,790	6,894	6,954	7,107
Total Residential	9,281	9,302	9,120	9,318	9,380	9,351	9,547	9,767	9,791	9,904	9,999	10,224

Percent Change	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10
Del Norte County		0.27%	-2.08%	1.68%	1.23%	0.11%	1.38%	2.10%	-0.03%	0.30%	1.16%	2.36%
Outside Del Norte		0.21%	-1.89%	2.39%	0.41%	-0.49%	2.42%	2.39%	0.37%	1.53%	0.87%	2.20%
Total Residential		0.23%	-1.95%	2.17%	0.66%	-0.31%	2.10%	2.30%	0.25%	1.15%	0.96%	2.25%



California CARE Program
Progress Report
Calendar Year 2010

Table I.B

Month	Total CARE Participants	Estimated * Eligible for CARE	Participation Rate
January	9,281	12,242	75.81%
February	9,302	12,220	76.12%
March	9,120	12,213	74.68%
April	9,318	12,208	76.33%
May	9,380	12,201	76.88%
June	9,351	12,184	76.75%
July	9,547	12,182	78.37%
August	9,767	12,234	79.83%
September	9,791	12,242	79.98%
October	9,904	12,235	80.95%
November	9,999	12,252	81.61%
December	10,224	12,240	83.53%

*The estimated eligible number of customers by month is based on a 34.5% eligibility rate determined through analysis of 2000 census data.

California CARE Program
Progress Report
Calendar Year 2010

Table II.A

Average Usage by Month for Non-CARE Customers*

	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10
Del Norte County												
Baseline (Tier 1)	900	773	788	760	745	594	505	487	497	568	740	905
Non-Baseline (Tier 2)	563	444	420	390	307	297	381	340	372	278	299	563
Outside Del Norte												
Baseline (Tier 1)	731	691	664	619	560	442	438	444	423	418	523	755
Non-Baseline (Tier 2)	466	343	304	253	271	300	284	334	269	250	291	406
Total Residential												
Baseline (Tier 1)	779	715	699	659	612	486	457	456	444	461	585	797
Non-Baseline (Tier 2)	494	372	337	292	281	299	312	335	298	258	294	450

* Does not include master metered customers

California CARE Program
Progress Report
Calendar Year 2010

Table II.B

Average Usage by Month for CARE Customers*

	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10
Del Norte County												
Baseline (Tier 1)	951	775	826	773	766	622	520	501	507	555	738	939
Non-Baseline (Tier 2)	515	402	387	372	292	253	344	298	324	263	258	515
Outside Del Norte												
Baseline (Tier 1)	789	763	734	685	619	489	465	473	449	450	577	818
Non-Baseline (Tier 2)	464	369	323	269	287	299	246	276	231	233	303	426
Total Residential												
Baseline (Tier 1)	839	767	762	712	664	530	482	481	467	482	626	855
Non-Baseline (Tier 2)	479	379	343	301	288	285	276	283	260	242	289	453

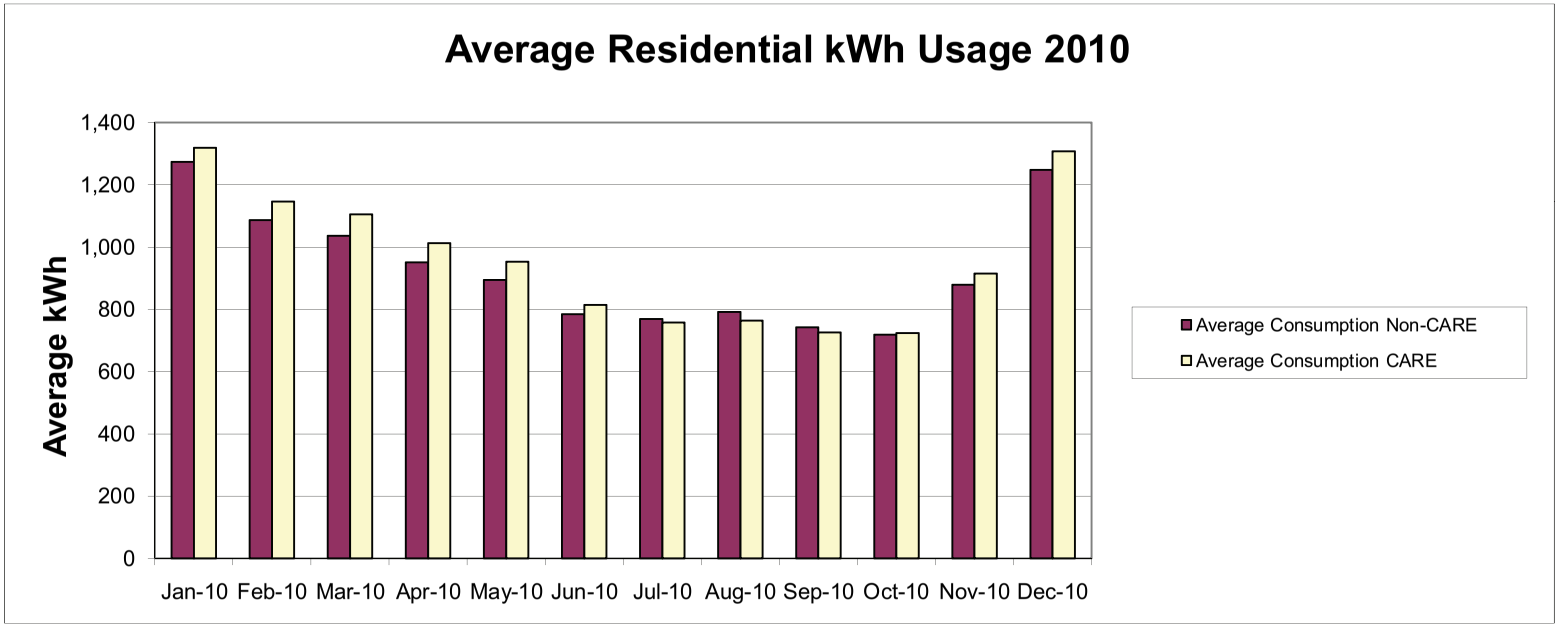
* Does not include master metered customers

California CARE Program
Progress Report
Calendar Year 2010
Table II.C

Average Usage by Month for CARE and Non-CARE Customers*

		Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10
Del Norte County													
Average Consumption	Non-CARE	1,463	1,217	1,208	1,150	1,052	891	886	827	870	846	1,040	1,468
	CARE	1,466	1,176	1,213	1,145	1,058	875	864	798	831	818	995	1,454
Outside Del Norte													
Average Consumption	Non-CARE	1,198	1,034	969	872	831	743	723	777	692	668	815	1,160
	CARE	1,253	1,133	1,057	954	905	787	711	749	680	683	880	1,244
Total Residential													
Average Consumption	Non-CARE	1,273	1,086	1,037	951	894	785	769	792	743	719	879	1,248
	CARE	1,319	1,146	1,105	1,013	953	815	758	764	726	724	915	1,308

* Does not include master metered customers



California CARE Program
Progress Report
Calendar Year 2010

Table III.A

Average Monthly Bill for Non-CARE Customers*

	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10
Del Norte County	$ 170.58	$ 139.67	$ 138.28	$ 131.72	$ 120.21	$ 103.74	$ 104.86	$ 98.05	$ 103.04	$ 99.00	$ 119.58	$ 168.76
Outside Del Norte	$ 141.08	$ 118.87	$ 111.41	$ 100.52	$ 96.60	$ 88.19	$ 86.17	$ 92.67	$ 82.71	$ 79.85	$ 95.89	$ 133.83
Total Residential	$ 149.47	$ 124.76	$ 119.05	$ 109.40	$ 103.31	$ 92.61	$ 91.49	$ 94.20	$ 88.49	$ 85.31	$ 102.64	$ 143.77

* Does not include master metered customers

California CARE Program
Progress Report
Calendar Year 2010

Table III.B

Average Monthly Bill for CARE Customers*

	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10
Del Norte County	$ 130.54	$ 103.05	$ 105.73	$ 100.18	$ 92.26	$ 77.51	$ 78.10	$ 72.29	$ 75.27	$ 73.39	$ 87.43	$ 127.37
Outside Del Norte	$ 112.59	$ 99.16	$ 92.56	$ 83.71	$ 80.09	$ 71.19	$ 64.62	$ 68.07	$ 61.96	$ 62.26	$ 78.82	$ 109.42
Total Residential	$ 118.13	$ 100.36	$ 96.61	$ 88.77	$ 83.84	$ 73.14	$ 68.76	$ 69.37	$ 66.04	$ 65.65	$ 81.45	$ 114.90

* Does not include master metered customers

California CARE Program
Progress Report
Calendar Year 2010

Table III.C

Average Monthly Discount for CARE Customers*

	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Del Norte County	$ (32.64)	$ (25.76)	$ (26.43)	$ (25.05)	$ (23.07)	$ (19.38)	$ (19.53)	$ (18.07)	$ (18.82)	$ (18.35)	$ (21.86)	$ (31.84)
Outside Del Norte	$ (28.15)	$ (24.79)	$ (23.14)	$ (20.93)	$ (20.02)	$ (17.80)	$ (16.16)	$ (17.02)	$ (15.49)	$ (15.56)	$ (19.70)	$ (27.36)
Total Residential	$ (29.53)	$ (25.09)	$ (24.15)	$ (22.19)	$ (20.96)	$ (18.29)	$ (17.19)	$ (17.34)	$ (16.51)	$ (16.41)	$ (20.36)	$ (28.73)

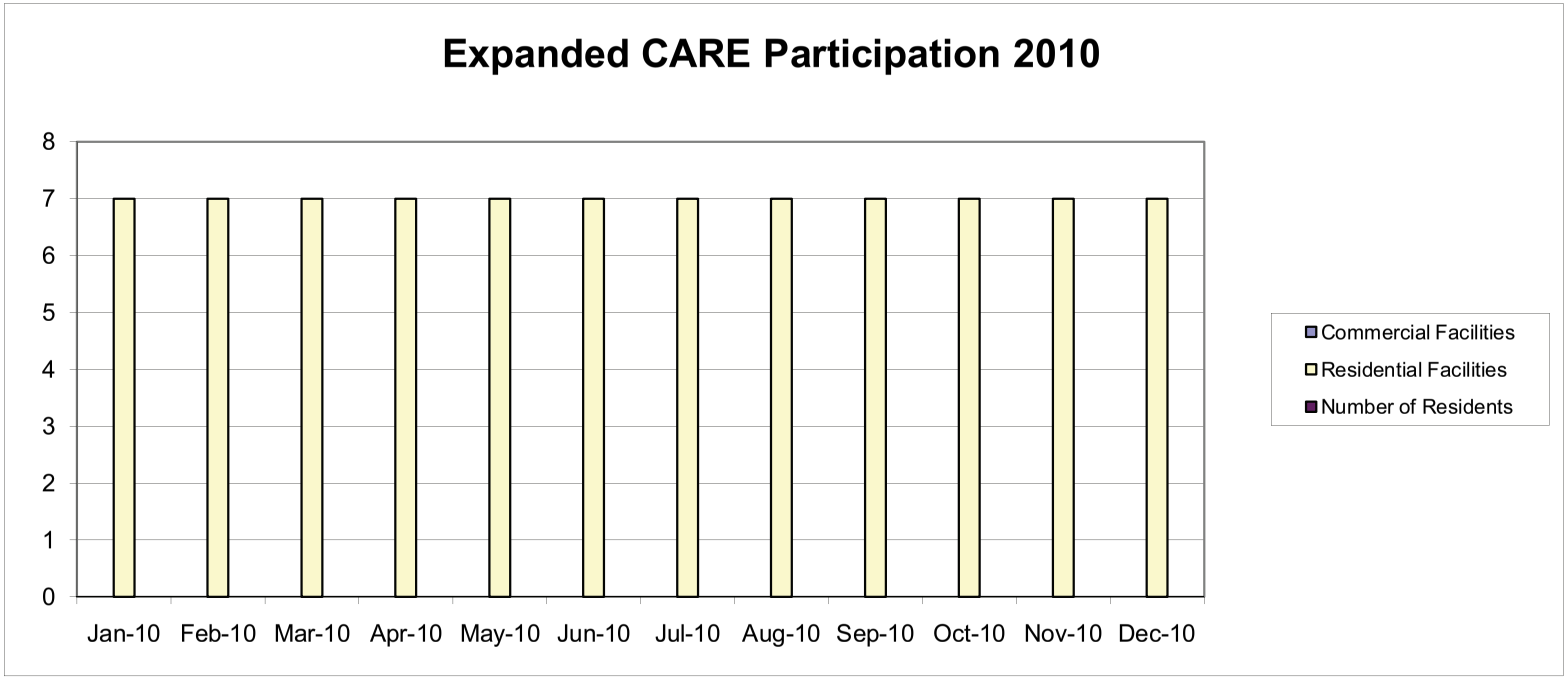
* Does not include master metered customers

California Expanded CARE Program
Progress Report
Calendar Year 2010

Table Expanded I.A

Commercial and Residential Facilities receiving the CARE discount under the Expanded CARE Program

	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10
Commercial Facilities	0	0	0	0	0	0	0	0	0	0	0	0
Residential Facilities	7	7	7	7	7	7	7	7	7	7	7	7
Number of Residents												



PacifiCorp

CARE AND LIEE

2010

Summary

Tables 1-10

TABLE 1 - 2010 PACIFIC POWER CARE EXPENSES

CARE Program:	First Quarter	Second Quarter	Third Quarter	Fourth Quarter			
	Jan-March	April-June	July-Sept	Oct-Dec	YTD	Annual Budget	Percentage of Budget
Outreach							
Capitation Fees	$0	$0	$0	$0	$0		
Applications/Inserts	$0	$0	$0	$0	$0		
Media	$0	$0	$0	$0	$0		
Other Outreach(1)	$3,801	$639	$26,265	$22,501	$53,206		
Other Outreach subsumed in GRC	$0	$0	$0	$0	$0		
Subtotal Outreach	**$3,801**	**$639**	**$26,265**	**$22,501**	**$53,206**	**$60,000**	**88.68%**
Processing/Certification/Verification							
Internal	$0	$0	$0	$0	$0		
Outside Services(2)	$0	$0	$0	$0	$0		
Subtotal Processing/Certification/Verification	**$0**	**$0**	**$0**	**$0**	**$0**	**$12,000**	**0.00%**
General							
Billing System/ Programming	$0	$0	$0	$0	$0		
Consulting Services(3)	$0	$0	$0	$0	$0		
Regulatory Compliance							
Travel	$0	$0	$0	$0	$0		
Filings	$0	$0	$0	$0	$0		
Subtotal Regulatory Compliance	$0	$0	$0	$0	$0		
Labor Costs (including overhead)(4)*							
Incremental	$4,181	$5,701	$3,045	$3,017	$15,944		
Other general (please specify)(1)	$0	$0	$0	$0	$0		
Other general subsumed in GRC (please specify)	$0	$0	$0	$0	$0		
Subtotal General	**$4,181**	**$5,701**	**$3,045**	**$3,017**	**$15,944**	**$12,000**	**132.87%**
TOTAL PROGRAM COSTS (including costs subsumed in GRC)							
TOTAL PROGRAM COSTS (excluding costs subsumed in GRC)	**$7,982**	**$6,340**	**$29,310**	**$25,518**	**$69,150**	**$84,000**	**82.32%**
CARE Program Discount	**$728,355**	**$573,155**	**$489,995**	**$653,163**	**$2,444,668**		
GRAND TOTAL PROGRAM COSTS (excluding costs subsumed in GRC) & CUSTOMER DISCOUNTS	**$736,337**	**$579,495**	**$519,305**	**$678,681**	**$2,513,818**		
GRAND TOTAL PROGRAM COSTS (including costs subsumed in GRC) & CUSTOMER DISCOUNTS							

(1) Other Outreach/General costs are defined as any direct costs that do not fall into the listed subcategories.

(2) Outside services should include third party entitity contracts to process applications and perform certification and verification activities.

(3) Identify if consulting services are one time costs or ongoing and include a description of the provided services.

(4) Ratepayer funded overhead is to include labor overhead only, pursuant to D. 89-09-044 and D. 01-05-033.

Notes: *Estimated labor subsumed in General Rates is not included in costs above, per D.89-09-044 and D.01-05-033.

TABLE 2 - 2010 PACIFIC POWER CARE OUTREACH ACTIVITIES

Activity	Summary	Timeline	Status (In Progress/Completed)	Cost
Bill Insert	Program information included in residential bills (approx. 35,000)	August 2010	Completed	$3,049
News Release	Press release with program and application information distributed to local newspapers	March 2010	Completed	No increment al cost
CARE Recertification Mailing	Application and mailing envelope sent to CARE customers to recertify eligibility	April, July, December	Completed	$4,598
Counter Displays	Updated brochures distributed to local social service agencies to insert in displays	August 2010	Completed	$866
Pacific Power Web Site	Program information and application included on Company web site	Ongoing	Completed	No increment al cost
New Customer Mailings	CARE information included in an information packet provided to new customers	Ongoing	Completed	No increment al cost
Grocery Bags	CARE information and application applied to bags distributed by local food banks	March 2010	Completed	$10,447
Voices article in customer newsletter	CARE information provided in newsletter	March, September and October 2010	Completed	No increment al cost
Master metered customer door hangers	Door hangers provided to master metered customer with applications and information	September 2010	Completed	$1,268
Print Advertisements	Print ads in local newspapers	September, October and November 2010	Completed	$4,769
Radio spots	Radio advertisements in media market in service territory	September, October and November 2010	Completed	$9,133
Bangtails	Bangtails added to billing return envelope with CARE application and tear off return card.	September/October	Completed	$7,662
CARE Brochures	Brochures delivered to local employment offices, senior centers and housing offices.	Ongoing	Completed	No increment al cost

TABLE 3 - 2010 PACIFIC POWER CARE PARTICIPATION

Month	Enrolled by Non-Capitation	Enrolled by Capitation	Total Enrolled		Total CARE Participants	Estimated * Eligible	Participation Rate
January	132	0	132		9,281	12,242	75.81%
February	21	0	21		9,302	12,220	76.12%
March	-182	0	-182		9,120	12,213	74.67%
April	198	0	198		9,318	12,208	76.33%
May	62	0	62		9,380	12,201	76.88%
June	-29	0	-29		9,351	12,184	76.75%
July	196	0	196		9,547	12,182	78.37%
August	220	0	220		9,767	12,234	79.83%
September	24	0	24		9,791	12,242	79.98%
October	113	0	113		9,904	12,235	80.95%
November	95	0	95		9,999	12,252	81.61%
December	225	0	225		10,224	12,240	83.53%

*34.5% of residential customers is the estimated eligibility rate based on 2000 census data.

Table 4: PACIFIC POWER, CARE PROGRAM 2010

Beginning balance @ Jan 01	-$1,330,643
Program benefits	$2,444,668
Interest accrual	$227
Recoveries through surcharges	$3,656,050
Administration costs	$69,150
Net balance @ December 31	-$253,983

This table is a snapshot in time

Table 5: PACIFIC POWER SURCHARGE COLLECTED & PERCENT OF SURCHARGE BY CUSTOMER CLASS

JANUARY THROUGH DECEMBER 2010

Customer Class	Surcharge collected	Surcharge $/Therm	% of Avg. Bill	% of Total
Commercial	$ 1,464,475	$ 0.00508	4.94%	40.1%
Industrial	$ 234,484	$ 0.00508	6.51%	6.4%
Irrigation	$ 457,332	$ 0.00508	4.90%	12.5%
Street Lighting	-		-	-
Residential	$ 1,499,759	$ 0.00508	4.51%	41.0%
Total	$ 3,656,050			

TABLE 6 - 2010 PACIFIC POWER LIEE PROGRAM SUMMARY

LIEE EXPENDITURES	Jan-March	April-June	July-Sept	Oct-Dec	YTD	Budget	Percentage of Budget
Program Costs							
Weatherization*	$65,001	$47,549	$50,153	$50,034	$212,737	$725,000	29.34%
Appliance Replacement*	$0	$0	$0	$0	$0	$0	
Education*	$0	$0	$0	$0	$0	$0	
Total Program Costs	**$65,001**	**$47,549**	**$50,153**	**$50,034**	**$212,737**	**$725,000**	29.34%
Administrative Costs							
Outreach	$0	$0	$23,078	$9,023	$32,101	$95,000	33.79%
Inspections	$0	$1,069	$821	$274	$2,164	$10,000	21.64%
General**	$7,550	$11,956	$8,850	$8,063	$36,419	$39,565	92.05%
Total Administrative Costs	**$7,550**	**$13,025**	**$32,749**	**$17,360**	**$70,684**	**$144,565**	48.89%
Grand Total	**$72,551**	**$60,574**	**$82,902**	**$67,394**	**$283,421**	**$869,565**	32.59%

* Weatherization includes rebates on all measures provided by partnering agencies. They provide weatherization, appliance replacement and energy education, but they are not budgeted separately.

**General Administrative Costs include agency admin. payments and Pacific Power staff labor and employee expenses.

TABLE 7 - 2010 PACIFIC POWER LIEE ADMINISTRATIVE EXPENSES

LIEE Program:	Jan-March	April-June	July-Sept	Oct-Dec	YTD	Budget	Percentage of Budget
Outreach							
Applications/Inserts	$0	$0	$0	$0	$0	$0	
Media	$0	$0	$23,078	$9,023	$32,101	$95,000	
Other Outreach(1)	$0	$0	$0	$0	$0	$0	
Other Outreach subsumed in GRC	$0	$0	$0	$0	$0	$0	
Subtotal Outreach*	**$0**	**$0**	**$23,078**	**$9,023**	**$32,101**	**$95,000**	**33.79%**
Inspections							
Internal	$0	$1,069	$821	$274	$2,164	$10,000	
Outside Services	$0	$0	$0	$0	$0	$0	
Subtotal Inspections	**$0**	**$1,069**	**$821**	**$274**	**$2,164**	**$10,000**	**21.64%**
General							
Billing System/ Programming	$0	$0	$0	$0	$0	$0	
Consulting Services(2)	$430	$1,075	$631	$19	$2,155	$0	
Regulatory Compliance							
Travel	$0	$0	$0	$0	$0	$0	
Filings	$0	$0	$0	$0	$0	$3,000	
Total Regulatory Compliance	$0	$0	$0	$0	$0	$3,000	
Labor Costs (including overhead)(3)							
Incremental	$4,354	$8,594	$3,964	$3,711	$20,623	$25,000	
Subsumed in General Rates	$0	$0	$0	$0	$0	$0	
Total Labor Costs	$4,354	$8,594	$3,964	$3,711	$20,623	$25,000	
Other Outside Services	$0	$0	$0	$0	$0	$0	
Other General(4)**	$7,550	$11,956	$8,850	$8,063	$36,419	$30,000	
Ge neral Costs subsumed in GRC	$0	$0	$0	$0	$0	$0	
Subtotal General	**$12,334**	**$21,625**	**$13,445**	**$11,793**	**$59,197**	**$80,000**	**74.00%**
TOTAL LIEE ADMINISTRATION COSTS (including costs subsumed in GRC)							
TOTAL LIEE ADMINISTRATION COSTS (excluding costs subsumed in GRC)	**$12,334**	**$22,694**	**$37,344**	**$21,090**	**$93,462**	**$185,000**	**50.52%**

(1) Other Outreach/General costs are defined as any direct costs that do not fall into the listed subcategories.

(2) Utilities should describe the services and indicate if they are on-going or one time expenditures. Consulting services provided in estimating kWh savings.

(3) Labor costs are defined as incremental labor costs charged to LIEE that are not recovered in general operations. If the utility allocates annual incremental labor costs to each category instead of tracking labor costs for each category separately, please indicate such and explain the allocation factor used.

(4) Utilities should describe the other administrative services received and the companies or agencies that provide them.

Note: Estimated labor subsumed in General Rates is not included in costs above, per D.89-09-044 and D.01-05-033.

* Partnering agencies also provide outreach services.

** Includes administrative costs reimbursed to local weatherizing agencies (Del Norte Senior Center & Great Northern Corp.).

Table 8 - 2010 PACIFIC POWER LIEE OUTREACH ACTIVITIES

Activity	Summary	Timeline	Status (In Progress/Completed)	Costs
Partnering Agenies	Local agencies that provide the weatherization services promote the program to households that receive other services such as energy assistance and food boxes	Ongoing	Completed	No incremental cost
Pacific Power Web Site	Program information included on Company web site	Ongoing	Completed	No incremental cost
Counter Displays	Program information continues to be displayed in local social service agency offices	Ongoing	Completed	No incremental cost
Bill Insert	CARE brochure distributed in residential bills included LIEE program information (approx. 35,000)	August 2010	Completed	$3,049
LIEE Postcards	Targeted to customers who have received energy assistance promoting the weatherization program	July, August	Completed	$6,394
Print Advertisements	Print ads in local newspapers	July, August and September	Completed	$7,050
Radio spots	Radio advertisements in media market in service territory	July, August and September	Completed	$13,523

TABLE 9 - 2010 PACIFIC POWER LIEE INSTALLATIONS
AND COSTS

		First Quarter: January-March						Second Quarter: April-June					
		Completed*			Costs**			Completed*			Costs**		
Measures	Units	Region 1***	Region 16***	Total	Region 1***	Region 16***	Total	Region 1***	Region 16***	Total	Region 1***	Region 16***	Total
Infiltration & Space Conditioning													
Cooler Cover	Home	0	0	0	$0	$0	$0	0	0	0	$0	$0	$0
Outlet Switch Gaskets	Home	2	12	14	$26	$365	$391	7	2	9	92	$ 66	$158
Shell Infilitration	Home	2	13	15	$279	$6,617	$6,896	7	3	10	$1,224	$ 1,769	$2,992
Threshold	Home												
Weatherization													
Attic Insulation	Home												
Attic Venting	Home												
Ceiling Insulation	Home	0	1	1	$0	$911	$911	0	0	0	$0	$0	$0
Floor Insulation	Home	0	0	0	$0	$0	$0	0	0	-	$0	$0	$0
Kneewall Insulation	Home												
Weatherstripping	Home	0	0	0	$0	$0	$0			0			$0
Caulking	Home	3	13	16	$634	$2,118	$2,752	9	3	12	$601	$504	$1,105
Home Repairs	Home	0	0	0	$0	$0	$0			0			$0
Low Flow Shower Device	Home	2	38	40	$37	$1,406	$1,443	4	115	0	$95	$3,402	$3,497
Minor Envelope Repair	Home	0	0	0	$0	$0	$0						$0
Water Heater Pipe Wrap	Home	2	20	22	$29	$242	$271	4	67	71	$58	$1,231	$1,289
Sink Faucet Aerator	Home	3	50	53	$46	$900	$946	11	197	208	$105	$1,584	$1,689
Water Heater Blanket	Home	0	0	0	$0	$0	$0			-			$0
Furnaces													
Repair - Gas	Each												
Replacement - Gas	Each												
Repair - Electric	Each	0	0	0	$0	$0	$0	2		2	$222		$222
Replacement - Electric	Each	1	2	3	$1,752	$2,400	$4,152	3		3	$5,934		$5,934
Miscellaneous Measures													
Door Replacement	Each	2	6	8	$948	$4,226	$5,174	6	2	8	$2,761	$757	$3,518
Glass Replacement	Each	25	90	115	$4,672	$22,460	$27,132	5	3	8	$3,008	$7,431	$10,439
Duct Wrap	Home	1	5	6	$64	$566	$629	4	1	5	$197	$44	$241
Duct Register	Home												
Storm Windows - Glass Fixed	Each												
Storm Windows - Glass Operable	Each												
Vinyl Retro Window	Each												
Set Back Thermometer	Each	1	0	1	$79	$0	$79	5		5	$243		$243
Filter Alert Device	Each												
Foam Tape	Home												
Gas Water Heater Repair/Replace	Each												
Elec Water Heater Repair/Replace	Each	3	2	5	$3,191	$288	$3,479	2		2	$522		$522
Reusable Filter/Replacement Signal	Each	0	0		$0								
Solar Screens	Each												
Compact Fluorescent Bulbs	Each	25	388	413	$48	$4,160	$4,207	88	1383	1471	$133	$13,830	$13,963
Refrigerators	Each	1	3	4	$814	$2,508	$3,322	3		3	$1,583		$1,583
Geo Exchange Heat Pumps	Each												
Microwaves	Each	1	9	10	$50	$1,992	$2,042		2	2		$20	$20
CF Fixtures Interior	Each	0	11		$0	$742							
CF Fixtures Exterior	Each	0	0	0	$0	$0	$0			0			$0
Other (please specify) Dehumidifier	Each	2	0	2	$390	$0	$390			-			$0
Other (please specify) Furnace Filter	Home	0	1	1	$0	$42	$42	7	1	8	$93	$41	$133
Education													
In-home Education	Home												
Education Workshops													
Other (please specify)													
TOTAL HOMES		4	56	60				12	173	185			
Single Family		0	20	20				4	144	148			
Mobile Home		4	6	10				6	25	31			
Multi Family		0	30	30				2	4	6			

*Includes # homes receiving a measure vs # measures installed.
**Only costs billed to Pacific Power included. Costs do not match Table 6 due to timing of entry into data and payment systems.

***Region 1 = coastal area, Region 16 = eastern area.

TABLE 9 - 2010 PACIFIC POWER LIEE INSTALLATIONS
AND COSTS

		Third Quarter: July-Sept						Fourth Quarter: October-Dec						Year to Date Totals			
		Completed*			Costs**			Completed*			Costs**			Completed YTD*		Costs YTD**	
Measures	Units	Region 1***	Region 16***	Total	Region 1***	Region 16	Total	Region 1	Region 16	Total	Region 1***	Region 16***	Total	Region 1***	Region 16***	Region 1***	Region 16***
Infiltration & Space Conditioning																	
Cooler Cover	Home	0	0	0	$0	$0	$0	0	0	0	$0	$0	$0	0	0	$0	$0
Outlet Switch Gaskets	Home	11		11	$135		$135	3	7	10	$45	$99	$144	23	42	$298	$530
Shell Infiltration	Home	11		11	$4,145		$4,145	6	8	14	$167	$1,059	$1,668	44	26	$5,815	$9,445
Threshold	Home																
Weatherization																	
Attic Insulation	Home																
Attic Venting	Home																
Ceiling Insulation	Home	1	0	1	$863	$0	$863	1	2	3	$45	$469	$514	2	3	$908	$1,379
Floor Insulation	Home	0	0	0	$0	$0	$0	0	0	0	$0	$0	$0	0	0	$0	$0
Kneewall Insulation	Home							1		1	$56		$56				
Weatherstripping	Home			0			$0			0			$0	0	0	$0	$0
Caulking	Home	10	1	11	$815	$44	$859	9	9	18	$573	$729	$1,302	31	26	$2,622	$3,395
Home Repairs	Home	1		1	$37		$37	0	0	0			$0	1	0	$37	$0
Low Flow Shower Device	Home	8	68	76	$164	$1,956	$2,120	7	33	40	$81	$1,008	$1,089	21	254	$377	$7,772
Minor Envelope Repair	Home			0			$0	0	0	0	$0	$0	$0	0	0	$0	$0
Water Heater Pipe Wrap	Home	1	37	38	$15	$636	$651	2	19	21	$29	$322	$351	9	143	$132	$2,431
Sink Faucet Aerator	Home	11	129	140	$86	$1,032	$1,118	11	65	76	$99	$480	$579	36	441	$336	$3,996
Water Heater Blanket	Home			0			$0	0	0	0	$0	$0	$0	0	0	$0	$0
Furnaces																	
Repair - Gas	Each																
Replacement - Gas	Each																
Repair - Electric	Each	2	1	3	$124	$192	$316	1	2	3	$1,640	$495	$2,135	5	3	$1,986	$687
Replacement - Electric	Each	4		4	$7,117		$7,117	2		2	$3,639		$3,639	10	2	$18,442	$2,400
Miscellaneous Measures																	
Door Replacement	Each	2	2	4	$361	$1,939	$2,300	5	13	18	$1,180	$3,471	$4,651	15	23	$5,250	$10,393
Glass Replacement	Each	4	4	8	$8,024	$7,222	$15,246	12	46	58	$3,717	$12,997	$16,713	46	143	$19,421	$50,110
Duct Wrap	Home	2		2	$136		$136	3	2	5	$132	$443	$575	10	8	$528	$1,053
Duct Register	Home																
Storm Windows - Glass Fixed	Each																
Storm Windows - Glass Operable	Each																
Vinyl Retro Window	Each																
Set Back Thermometer	Each	4		4	$121		$121	2		2	$84		$84	12	0	$526	$0
Filter Alert Device	Each																
Foam Tape	Home																
Gas Water Heater Repair/Replace	Each																
Elec Water Heater Repair/Replace	Each	2		2	$657		$657	5	4	9	$1,184	$3,188	$4,371	12	6	$5,553	$3,475
Reusable Filter/Replacement Signal	Each																
Solar Screens	Each																
Compact Fluorescent Bulbs	Each	68	802	870	$237	$8,020	$8,257	53	363	416	$196	$3,430	$3,626	234	2,936	$614	$29,440
Refrigerators	Each	5	3	8	$3,484	$2,268	$5,752	6	6	12	$2,497	$4,316	$6,813	15	12	$8,378	$9,092
Geo Exchange Heat Pumps	Each																
Microwaves	Each	2	1	3	$100	$194	$294	3	1	4	$171	$119	$290	6	13	$321	$2,326
CF Fixtures Interior	Each																
CF Fixtures Exterior	Each			0			$0			0			$0	0	0	$0	$0
Other (please specify) Dehumidifier	Each			0			$0	2		2	$245		$245	4	0	$635	$0
Other (please specify) Furnace Filter	Home	5		5	$67		$67	6	1	7	$90	$42	$131	18	3	$249	$124
Education																	
In-home Education	Home																
Education Workshops																	
Other (please specify)																	
TOTAL HOMES		14	107	121	$26,688	$23,503	$50,124	13	48	61	$15,867	$32,625	$48,975	43	384	$72,178	$138,048
Single Family		7	86	93				4	33	37				15	283		
Mobile Home		7	11	18				7	10	17				24	52		
Multi Family		0	10	10				2	5	7				4	49		

*Includes # homes receiving a measure vs # measures installed.
**Only costs billed to Pacific Power included. Costs do not match Table 6 due to timing of entry into data and payment systems.

***Region 1 = coastal area, Region 16 = eastern area.

TABLE 10 - 2010 PACIFIC POWER LIEE ENERGY SAVINGS

First Quarter: Jan-March

		Annual Energy Savings *						Lifetime Energy Savings					
		Region 1		Region 16		Total		Region 1		Region 16		Total	
Measures*	Units	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms
Infiltration & Space Conditioning													
Cooler Cover	Home	.		.		.		.		.		.	
Outlet Switch Gaskets	Home	11.04		76.83		87.87		165.6		1,152.39		1,317.99	
Shell Infilitration	Home	51.26		254.48		305.74		256.3		1,272.38		1,528.68	
Threshold	Home	.		.		.		.		.		.	
Weatherization													
Attic Insulation	Home	.		.		.		.		.		.	
Attic Venting	Home	.		.		.		.		.		.	
Ceiling Insulation	Home	.		405.34		405.34		.		10,133.38		10,133.38	
Floor Insulation	Home	.		.		.		.		.		.	
Kneewall Insulation	Home	.		.		.		.		.		.	
Weatherstripping	Home	.		.		.		.		.		.	
Caulking	Home	19.77		108.14		127.91		98.85		540.71		639.56	
Home Repairs	Home	.		.		.		.		.		.	
Low Flow Shower Device	Home	133.2		3,102.16		3,235.36		1,332.		31,021.57		32,353.57	
Minor Envelope Repair	Home	.		.		.		.		.		.	
Water Heater Pipe Wrap	Home	70.8		870.14		940.94		1,062.		13,052.14		14,114.14	
Sink Faucet Aerator	Home	79.5		1,626.79		1,706.29		397.5		8,133.93		8,531.43	
Water Heater Blanket	Home	.		.		.		.		.		.	
Furnaces													
Repair - Gas	Each	.		.		.		.		.		.	
Replacement - Gas	Each	.		.		.		.		.		.	
Repair - Electric	Each	.		.		.		.		.		.	
Replacement - Electric	Each	.		.		.		.		.		.	
Miscellaneous Measures													
Door Replacement	Each	51.26		117.45		168.71		1,281.5		2,936.25		4,217.75	
Glass Replacement	Each	1,302.5		4,186.93		5,489.43		13,025.		41,869.29		54,894.29	
Duct Wrap	Home	.5		30.11		30.61		12.5		752.68		765.18	
Duct Register	Home	.		.		.		.		.		.	
Storm Windows - Glass Fixed	Each	.		.		.		.		.		.	
Storm Windows - Glass Operable	Each	.		.		.		.		.		.	
Vinyl Retro Window	Each	.		.		.		.		.		.	
Set Back Thermometer	Each	1.55		.		1.55		18.6		.		18.6	
Filter Alert Device	Each	.		.		.		.		.		.	
Foam Tape	Home	.		.		.		.		.		.	
Gas Water Heater Repair/Replace	Each	.		.		.		.		.		.	
Ele Water Heater Repair/Replace	Each	353.4		235.6		589.		4,594.2		3,062.8		7,657.	
Reusable Filter/Replacement Signal	Each	.		.		.		.		.		.	
Solar Screens	Each	.		.		.		.		.		.	
Compact Fluorescent Bulbs	Each	695.		10,370.69		11,065.69		5,560.		82,965.49		88,525.49	
Refrigerators	Each	665.1		2,134.26		2,799.36		9,976.5		32,013.96		41,990.46	
Geo Exchange Heat Pumps	Each	.		.		.		.		.		.	
Microwaves	Each	75.		675.		750.		750.		6,750.		7,500.	
CF Fixtures Interior	Each	.		294.01		294.01		.		2,352.11		2,352.11	
CF Fixtures Exterior	Each	.		.		.		.		.		.	
Other - Dehumidifier	Each	.		.		.		.		.		.	
Education													
In-home Education	Home	.		.		.		.		.		.	
Education Workshops		.		.		.		.		.		.	
Other (please specify)		.		.									
TOTAL		3,509.88		24,487.91		27,997.79		38,530.55		238,009.06		276,539.61	
Total Number of Homes Treated													
Total Number of Homes Weatherized													

*Estimated energy savings are based on the Fianl 2001 Joint Utility LIEE Cost and Bill Savings Standardization Report.

TABLE 10 - 2010 PACIFIC POWER LIEE ENERGY S

Second Quarter: April-June

		Annual Energy Savings *						Lifetime Energy Savings					
		Region 1		Region 16		Total		Region 1		Region 16		Total	
Measures*	Units	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms
Infiltration & Space Conditioning													
Cooler Cover	Home	.		.		.		.		.		.	
Outlet Switch Gaskets	Home	44.4		15.15		59.56		666.05		227.28		893.33	
Shell Infilitration	Home	172.01		59.42		231.44		860.07		297.12		1,157.18	
Threshold	Home	.		.		.		.		.		.	
Weatherization													
Attic Insulation	Home	.		.		.		.		.		.	
Attic Venting	Home	.		.		.		.		.		.	
Ceiling Insulation	Home	.		.		.		.		.		.	
Floor Insulation	Home	.		.		.		.		.		.	
Kneewall Insulation	Home	.		.		.		.		.		.	
Weatherstripping	Home	.		.		.		.		.		.	
Caulking	Home	73.83		31.86		105.69		369.15		159.28		528.43	
Home Repairs	Home							.				.	
Low Flow Shower Device	Home	322.53		11,688.92		12,011.45		3,225.33		116,889.19		120,114.52	
Minor Envelope Repair	Home	.		.		.		.		.		.	
Water Heater Pipe Wrap	Home	171.87		3,637.75		3,809.62		2,578.		54,566.27		57,144.27	
Sink Faucet Aerator	Home	353.47		7,991.71		8,345.18		1,767.33		39,958.55		41,725.88	
Water Heater Blanket	Home	.		.		.		.		.		.	
Furnaces													
Repair - Gas	Each	.		.		.		.		.		.	
Replacement - Gas	Each	.		.		.		.		.		.	
Repair - Electric	Each	.		.		.		.		.		.	
Replacement - Electric	Each	.		.		.		.		.		.	
Miscellaneous Measures													
Door Replacement	Each	147.44		39.62		187.06		3,686.		990.39		4,676.39	
Glass Replacement	Each	293.5		156.82		450.32		2,935.		1,568.15		4,503.15	
Duct Wrap	Home	22.44		10.71		33.15		561.		267.68		828.68	
Duct Register	Home	.		.		.		.		.		.	
Storm Windows - Glass Fixed	Each	.		.		.		.		.		.	
Storm Windows - Glass Operable	Each	.		.		.		.		.		.	
Vinyl Retro Window	Each	.		.		.		.		.		.	
Set Back Thermometer	Each	53.2		.		53.2		638.4				638.4	
Filter Alert Device	Each	.		.		.		.		.		.	
Foam Tape	Home	.		.		.		.		.		.	
Gas Water Heater Repair/Replace	Each	.		.		.		.		.		.	
Ele Water Heater Repair/Replace	Each	235.6		.		235.6		3,062.8		.		3,062.8	
Reusable Filter/Replacement Signal	Each	.		.		.		.		.		.	
Solar Screens	Each	.		.		.		.		.		.	
Compact Fluorescent Bulbs	Each	2,358.4		34,993.9		37,352.3		18,867.2		279,951.18		298,818.38	
Refrigerators	Each	2,125.		.		2,125.		31,875.		.		31,875.	
Geo Exchange Heat Pumps	Each	.		.		.		.		.		.	
Microwaves	Each	.		150.		150.		.		1,500.		1,500.	
CF Fixtures Interior	Each	.		.		.		.		.		.	
CF Fixtures Exterior	Each	.		.		.		.		.		.	
Other - Dehumidifier	Each	.		.		.		.		.		.	
Education													
In-home Education	Home	.		.		.		.		.		.	
Education Workshops		.		.		.		.		.		.	
Other (please specify)		.		.		.		.		.		.	
TOTAL		6,373.69		58,775.85		65,149.54		71,091.33		496,375.08		567,466.42	
Total Number of Homes Treated													
Total Number of Homes Weatherized													

*Estimated energy savings are based on the Fianl 2001 Joint Utility LIEE Cost and Bill Savings Standardization Report.

TABLE 10 - 2010 PACIFIC POWER LIEE ENERGY S

Third Quarter: July-Aug

		Annual Energy Savings *						Lifetime Energy Savings					
		Region 1		Region 16		Total		Region 1		Region 16		Total	
Measures*	Units	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms
Infiltration & Space Conditioning													
Cooler Cover	Home	.		.		.		.		.		.	
Outlet Switch Gaskets	Home	74.31		.		74.31		1,114.58		.		1,114.58	
Shell Infilitration	Home	264.5		.		264.5		1,322.48		.		1,322.48	
Threshold	Home	.		.		.		.		.		.	
Weatherization													
Attic Insulation	Home	.		.		.		.		.		.	
Attic Venting	Home	.		.		.		.		.		.	
Ceiling Insulation	Home	494.68		.		494.68		12,366.88		.		12,366.88	
Floor Insulation	Home	.		.		.		.		.		.	
Kneewall Insulation	Home	.		.		.		.		.		.	
Weatherstripping	Home	.		.		.		.		.		.	
Caulking	Home	90.1		10.48		100.58		450.5		52.4		502.9	
Home Repairs	Home	62.		.		62.		620.		.		620.	
Low Flow Shower Device	Home	701.2		6,829.74		7,530.94		7,012.		68,297.42		75,309.42	
Minor Envelope Repair	Home	.		.		.		.		.		.	
Water Heater Pipe Wrap	Home	46.75		1,984.86		2,031.61		701.25		29,772.9		30,474.15	
Sink Faucet Aerator	Home	384.45		5,170.73		5,555.18		1,922.25		25,853.65		27,775.9	
Water Heater Blanket	Home	.		.		.		.		.		.	
Furnaces													
Repair - Gas	Each	.		.		.		.		.		.	
Replacement - Gas	Each	.		.		.		.		.		.	
Repair - Electric	Each	.		.		.		.		.		.	
Replacement - Electric	Each	.		.		.		.		.		.	
Miscellaneous Measures													
Door Replacement	Each	48.09		39.59		87.68		1,202.25		989.69		2,191.94	
Glass Replacement	Each	248.		207.7		455.7		2,480.		2,077.01		4,557.01	
Duct Wrap	Home	16.33		.		16.33		408.25		.		408.25	
Duct Register	Home	.		.		.		.		.		.	
Storm Windows - Glass Fixed	Each	.		.		.		.		.		.	
Storm Windows - Glass Operable	Each	.		.		.		.		.		.	
Vinyl Retro Window	Each	.		.		.		.		.		.	
Set Back Thermometer	Each	60.74		.		60.74		728.88		.		728.88	
Filter Alert Device	Each	.		.		.		.		.		.	
Foam Tape	Home	.		.		.		.		.		.	
Gas Water Heater Repair/Replace	Each	.		.		.		.		.		.	
Ele Water Heater Repair/Replace	Each	235.6		.		235.6		3,062.8		.		3,062.8	
Reusable Filter/Replacement Signal	Each	.		.		.		.		.		.	
Solar Screens	Each	.		.		.		.		.		.	
Compact Fluorescent Bulbs	Each	1,788.4		20,361.81		22,150.21		14,307.2		162,894.44		177,201.64	
Refrigerators	Each	3,649.75		2,308.03		5,957.78		54,746.25		34,620.52		89,366.77	
Geo Exchange Heat Pumps	Each	.		.		.		.		.		.	
Microwaves	Each	150.		75.		225.		1,500.		750.		2,250.	
CF Fixtures Interior	Each	.		.		.		.		.		.	
CF Fixtures Exterior	Each	.		.		.		.		.		.	
Other - Dehumidifier	Each	.		.		.		.		.		.	
Education													
In-home Education	Home	.		.		.		.		.		.	
Education Workshops		.		.		.		.		.		.	
Other (please specify)		.		.		.		.		.		.	
TOTAL		8,314.89		36,987.94		45,302.83		103,945.56		325,308.03		429,253.59	
Total Number of Homes Treated													
Total Number of Homes Weatherized													

*Estimated energy savings are based on the Fianl 2001 Joint Utility LIEE Cost and Bill Savings Standardization Report.

TABLE 10 - 2010 PACIFIC POWER LIEE ENERGY S

Fourth Quarter: Oct-Dec

		Annual Energy Savings *						Lifetime Energy Savings					
		Region 1		Region 16		Total		Region 1		Region 16		Total	
Measures*	Units	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms
Infiltration & Space Conditioning													
Cooler Cover	Home			.		.		.		.		.	
Outlet Switch Gaskets	Home	18.84		50.53		69.37		282.6		.		282.6	
Shell Infilitration	Home	147.93		157.9		305.82		739.64		789.48		1,529.11	
Threshold	Home	.		.		.		.		.		.	
Weatherization													
Attic Insulation	Home	.		.		.		.		.		.	
Attic Venting	Home	.		.		.		.		.		.	
Ceiling Insulation	Home	505.47		770.76		1,276.23		12,636.83		.		12,636.83	
Floor Insulation	Home	.		.		.		.		.		.	
Kneewall Insulation	Home	.		.		.		.		.		.	
Weatherstripping	Home	.		.		.		.		.		.	
Caulking	Home	72.71		89.26		161.97		363.57		446.29		809.85	
Home Repairs	Home	.		.		.		.		.		.	
Low Flow Shower Device	Home	556.88		3,152.94		3,709.82		5,568.77		31,529.44		37,098.21	
Minor Envelope Repair	Home	.		.		.		.		.		.	
Water Heater Pipe Wrap	Home	84.77		969.12		1,053.89		1,271.54		14,536.78		15,808.32	
Sink Faucet Aerator	Home	348.7		2,477.72		2,826.42		1,743.5		12,388.59		14,132.09	
Water Heater Blanket	Home	.		.		.		.		.		.	
Furnaces													
Repair - Gas	Each	.		.		.		.		.		.	
Replacement - Gas	Each	.		.		.		.		.		.	
Repair - Electric	Each	.		.		.		.		.		.	
Replacement - Electric	Each	.		.		.		.		.		.	
Miscellaneous Measures													
Door Replacement	Each	123.27		256.58		379.85		3,081.83		6,414.48		9,496.31	
Glass Replacement	Each	698.31		2,323.86		3,022.17		6,983.08		23,238.63		30,221.7	
Duct Wrap	Home	15.65		18.56		34.21		391.27		463.94		855.21	
Duct Register	Home	.		.		.		.		.		.	
Storm Windows - Glass Fixed	Each	.		.		.		.		.		.	
Storm Windows - Glass Operable	Each	.		.		.		.		.		.	
Vinyl Retro Window	Each	.		.		.		.		.		.	
Set Back Thermometer	Each	19.88		.		19.88		238.58		.		238.58	
Filter Alert Device	Each	.		.		.		.		.		.	
Foam Tape	Home	.		.		.		.		.		.	
Gas Water Heater Repair/Replace	Each	.		.		.		.		.		.	
Ele Water Heater Repair/Replace	Each	589.		471.2		1,060.2		7,657.		6,125.6		13,782.6	
Reusable Filter/Replacement Signal	Each	.		.		.		.		.		.	
Solar Screens	Each	.		.		.		.		.		.	
Compact Fluorescent Bulbs	Each	1,424.48		9,342.71		10,767.19		11,395.82		74,741.7		86,137.52	
Refrigerators	Each	4,230.05		4,525.61		8,755.66		63,450.69		67,884.19		131,334.88	
Geo Exchange Heat Pumps	Each	.		.		.		.		.		.	
Microwaves	Each	225.		75.		300.		2,250.		750.		3,000.	
CF Fixtures Interior	Each	.		.		.		.		.		.	
CF Fixtures Exterior	Each	.		.		.		.		.		.	
Other - Dehumidifier	Each	.		.		.		.		.		.	
Education													
In-home Education	Home	.		.		.		.		.		.	
Education Workshops		.		.		.		.		.		.	
Other (please specify)		.		.		.		.		.		.	
TOTAL		9,060.94		24,681.74		33,742.68		118,054.7		239,309.11		357,363.81	
Total Number of Homes Treated													
Total Number of Homes Weatherized													

*Estimated energy savings are based on the Fianl 2001 Joint Utility LIEE Cost and Bill Savings Standardization Report.

TABLE 10 - 2010 PACIFIC POWER LIEE ENERGY S

		Annual Energy Savings YTD *						Lifetime Energy Savings YTD					
		Region 1		Region 16		Total		Region 1		Region 16		Total	
Measures*	Units	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms
Infiltration & Space Conditioning													
Cooler Cover	Home	.		.		.		.		.		.	
Outlet Switch Gaskets	Home	148.59		142.5		291.09		2,228.83		2,137.57		4,366.39	
Shell Infilitration	Home	635.7		471.79		1,107.49		3,178.48		2,358.97		5,537.45	
Threshold	Home	.		.		.		.		.		.	
		.		.									
Weatherization		.		.									
Attic Insulation	Home	.		.		.		.		.		.	
Attic Venting	Home	.		.		.		.		.		.	
Ceiling Insulation	Home	1,000.15		1,176.09		2,176.24		25,003.7		29,402.28		54,405.98	
Floor Insulation	Home	.		.		.		.		.		.	
Kneewall Insulation	Home	.		.		.		.		.		.	
Weatherstripping	Home	.		.		.		.		.		.	
Caulking	Home	256.41		239.74		496.15		1,282.07		1,198.68		2,480.74	
Home Repairs	Home	62.		.		62.		620.		.		620.	
Low Flow Shower Device	Home	1,713.81		24,773.76		26,487.57		17,138.1		247,737.62		264,875.72	
Minor Envelope Repair	Home	.		.		.		.		.		.	
Water Heater Pipe Wrap	Home	374.19		7,461.87		7,836.06		5,612.79		111,928.09		117,540.88	
Sink Faucet Aerator	Home	1,166.12		17,266.94		18,433.06		5,830.58		86,334.72		92,165.3	
Water Heater Blanket	Home	.		.		.		.		.		.	
		.		.									
Furnaces		.		.									
Repair - Gas	Each	.		.		.		.		.		.	
Replacement - Gas	Each	.		.		.		.		.		.	
Repair - Electric	Each	.		.		.		.		.		.	
Replacement - Electric	Each	.		.		.		.		.		.	
Miscellaneous Measures													
Door Replacement	Each	370.06		453.23		823.3		9,251.58		11,330.82		20,582.4	
Glass Replacement	Each	2,542.31		6,875.31		9,417.61		25,423.08		68,753.07		94,176.15	
Duct Wrap	Home	54.92		59.37		114.29		1,373.02		1,484.3		2,857.31	
Duct Register	Home	.		.		.		.		.		.	
Storm Windows - Glass Fixed	Each	.		.		.		.		.		.	
Storm Windows - Glass Operable	Each	.		.		.		.		.		.	
Vinyl Retro Window	Each	.		.		.		.		.		.	
Set Back Thermometer	Each	135.37		.		135.37		1,624.46		.		1,624.46	
Filter Alert Device	Each	.		.		.		.		.		.	
Foam Tape	Home	.		.		.		.		.		.	
Gas Water Heater Repair/Replace	Each	.		.		.		.		.		.	
Ele Water Heater Repair/Replace	Each	1,413.6		706.8		2,120.4		18,376.8		9,188.4		27,565.2	
Reusable Filter/Replacement Signal	Each	.		.		.		.		.		.	
Solar Screens	Each	.		.		.		.		.		.	
Compact Fluorescent Bulbs	Each	6,266.28		75,069.1		81,335.38		50,130.22		600,552.81		650,683.02	
Refrigerators	Each	10,669.9		8,967.91		19,637.81		160,048.44		134,518.67		294,567.11	
Geo Exchange Heat Pumps	Each	.		.		.		.		.		.	
Microwaves	Each	450.		975.		1,425.		4,500.		9,750.		14,250.	
CF Fixtures Interior	Each	.		294.01		294.01		.		2,352.11		2,352.11	
CF Fixtures Exterior	Each	.		.		.		.		.		.	
Other - Dehumidifier	Each	.		.		.		.		.		.	
		.		.									
Education		.		.									
In-home Education	Home	.		.		.		.		.		.	
Education Workshops		.		.		.		.		.		.	
Other (please specify)													
TOTAL		27,259.39		144,933.44		172,192.84		331,622.14		1,319,028.1		1,650,650.24	
Total Number of Homes Treated													
Total Number of Homes Weatherized													

*Estimated energy savings are based on the Fianl 2001 Joint Utility LIEE Cost and Bill Savings Standardization Report.