PACIFIC POWER
A DIVISION OF PACIFICORP

825 NE Multnomah, Suite 2000
Portland, Oregon 97232

May 3, 2010

VIA OVERNIGHT DELIVERY

Commission Advisory and Compliance Division
Energy Branch
California Public Utilities Commission
505 Van Ness Avenue
San Francisco, CA 94102-3298

RE: D. 05-07-014, D. 06-12-036
PacifiCorp (U-901-E) California Alternate Rates for Energy (CARE) Program and CARE Expanded Program for Group Living Facilities Annual Progress Report

PacifiCorp, d.b.a Pacific Power ("PacifiCorp" or "Company"), hereby submits an original and six copies of its 2009 CARE Progress Report in compliance with Decision ("D.") 05-07-014 and D.06-12-036. Information in this report is based on CARE data for the period January 1, 2009 through December 31, 2009.

It is respectfully requested that all formal correspondence and staff requests regarding this matter be addressed to:

By E-mail (preferred): datarequest@pacificorp.com

By regular mail: Data Request Response Center
PacifiCorp
825 NE Multnomah, Suite 2000
Portland, Oregon 97232

Informal questions may be directed to Marisa DeCristoforo, Program Manager, at (503) 813-6084 or Mark Tucker, Regulatory Affairs Manager, at (503) 813-5269.

Sincerely,

Barbara A. Coughlin/MT

Barbara A. Coughlin, Director
Customer & Regulatory Liaison

Enclosures

cc: Service List R.04-01-006

PacifiCorp
Pacific Power

Low-Income Annual Progress Report Outline
CARE and LIEE
January 2009 through December 2009

CARE Residential Program

I. PARTICIPANT INFORMATION

A. Number of participating low-income households by month. The data should be provided in a numerical table and in graph form.

The information is provided in Table I.A.

1. Provide an explanation of any variance in the number of participants of 5% or more from the previous month.

There was no variance in the number of participants by 5% or more in any month during 2009.

2. Provide an explanation of a variance in the number of participants, calculated as the difference between participation at the beginning of the year compared to the end of the year, of 5% or more.

Variance in participation from the beginning of the year compared to the end of the year was an increase of nearly 4%. In January of 2009, the number of participants was 8,814 or 72% penetration rate. The number of CARE participants on December 31, 2009 was 9,149 or 75% of those customers estimated to be eligible for the CARE program.

The number of participating customers remained fairly consistent throughout the year. Some participants were removed as a result of not recertifying for the CARE program. In the late summer and fall, the Company increased its outreach efforts into radio and print advertisements. The October and November numbers reflect an increase in CARE participation following those advertisements.

B. Provide an updated estimate of potentially eligible households and state source of figures. Questions 2 through 5 should be completed using Table I. B.

The information is provided in Table I.B.

1. **What is the total number of residential customers?**

   Total number of residential customers as of December 31, 2009 is 35,442.

2. **How many potential CARE eligible households are in your service territory?**

   All residential customers in the Company's service territory may participate in the CARE program if their income meets CARE guidelines, with the exception of 10 customers on Schedule DM-9. These are tenants of non sub-metered, master metered customers. The number of residential customers estimated to be eligible for the program is 12,227 as of December 31, 2009.

3. **What percentage of the customer base for this utility, as defined by the income and household size criteria, is estimated eligible for the CARE discount?**

   The Company estimates that 34.5% of customers/households are eligible for the CARE discount based on analysis from the year 2000 United States Census.

4. **How many CARE participants, including sub-metered tenants, are signed up for CARE, and what percentage is that to the total number of customers eligible for CARE?**

   As of December 31, 2009, there were 9,190 CARE participants enrolled **including** sub-metered tenants. This represents a 75% penetration rate of the 12,227 customers who are estimated to be eligible for the CARE program.

5. **Provide the methodology used to estimate the number of eligible households in this utility's service area.**

   (a) State the source of statistics and, explain any modifications made. For example, modifications to the U.S. census data for undercounts of ethnic groups, such as Hispanics.

   The results of the year 2000 U.S. Census were used to estimate the number of households eligible for the CARE program. As noted in the CARE Annual Report from 2006, the Pelican Bay prison population was eliminated from the service territory population changing the eligibility rate to 34.5% from the high of 46% when the prison inmates were included.

Sub-metered Participants (Master Metered Customers)

C. How many master metered customers with sub-metered tenants are in this utility's service territory as of the end of the reporting period?

PacifiCorp has 12 master metered customers with sub-metered tenants in its service territory.

D. How many sub-metered tenants are estimated to be CARE eligible?

PacifiCorp estimates that 34.5% of the Company's sub-metered tenants are eligible for the CARE program. This is the same percentage eligible for the non-sub-metered population.

E. How many sub-metered tenants are participating in CARE as of the end of the reporting period and what is the participation rate as compared to the estimated number eligible?

There are currently 12 master-metered customers on Schedule DS-8, with 196 sub-metered tenants. The Company estimates that 34.5% or 68, sub-metered units are eligible for the CARE program. As of December 2009, there were 41 sub-metered customers participating in the CARE program, or 60% of those estimated to be eligible for the CARE program.

The Company has distributed CARE information packets annually to customers on Schedule DS-8. The information packets have been mailed to the property managers in the mobile home parks where the sub-metered tenants reside, with a request that the property managers distribute the CARE applications to their tenants. This year, the Company also hand delivered packets to all sub-metered tenants in the mobile home parks. These packets included CARE master metered applications as well as other information on low-income programs and general energy efficiency information. A large increase in sub-metered participants resulted from these efforts; participation has increased 46%, from 28 customers in 2008 to 41 in 2009.

Additionally, the Company placed a billing calculator on its Web site in 2007, targeting master metered customers or landlords to assist them in accurate billing of their sub-metered tenants.

PacifiCorp will continue to work with the master metered customers to increase the number of CARE sub-metered households participating in the program.

F. Discuss any problems encountered during the reporting period in administering CARE for sub-metered tenants and/or master metered customers.

No problems were encountered during the reporting period in administering the CARE program for master metered customers.

II. USAGE INFORMATION

A. Provide tables showing monthly average Tier 1 and Tier 2 consumption for all residential customers (excluding CARE participants) by baseline territory (climate zone) and on a total basis. This information should be provided for summer and winter billing seasons. Do not include master metered consumption.

The information is included in Table II.A.

B. Provide tables showing monthly average Tier 1 and Tier 2 consumption for CARE participants by baseline territory and on a total basis. Provide this information for summer and winter billing seasons. Do not include master metered consumption.

The information is included in Table II.B.

C. Provide a table illustrating average consumption by residential customers (excluding CARE participants) vs. CARE participants for the utility's entire service territory. Do not include master metered consumption.

The information is included in Table II.C.

III. PROGRAM COSTS

A. Provide a table showing the average monthly bill per residential customer for each baseline territory and for the total service territory.

The information is included in Table III.A.

B. Provide a table showing the average monthly bill for CARE participants for each baseline territory and for the total service territory.

The information is included in Table III.B.

C. Provide a table showing the average monthly discount by baseline territory for 12 months (end of reporting period) in dollars per CARE participant.

The information is included in Table III.C.

D. For total CARE administrative costs, compute a table showing administrative costs per participating customer.

12/31/2009 CARE Customers	Administration Costs*	Customer Discounts	Admin. Per CARE Customer	Admin. + Discount per CARE Customer
9,149	$61,290	$2,333,367	$6.70	$261.74

*Costs for the CARE program are detailed in Table 1.

E. Complete a table which gives a breakdown of administrative costs in the following categories: Outreach; General Administration; Processing, Certification and Verification; Billing System Programming; Regulatory Compliance.

The information is included in Table 1.

1. Provide a brief explanation of what is included in each of these categories.

Outreach: Bill inserts for the CARE program were included in all residential bills in April and August 2009. Bill messages were printed on January and September residential bills. Articles were placed in Pacific Power's customer newsletter "Voices" promoting the CARE program in September, October and November/December of 2009. Newspaper and radio advertisements were added this year and ran August through November.

A complete list of outreach is included in Table 2 of this report.

General Administration: Expenses related to preparation of filings, tracking and gathering of data for reports, and travel for CARE/LIEE meetings at the California Public Utilities Commission (CPUC). Also included in this amount is the labor for CARE program management.

Processing, Certification & Verification: The self-certification process for the CARE program was authorized for the Small and Multi-jurisdictional Utilities with Decision 05-07-014, issued July 21, 2005. The Company has been certifying all CARE customers in-house since that time. The Company no longer contracts with the California Department of Community Services and Development.

Billing System Programming: Includes additional programming efforts associated with setting up new reports and data gathering for filings to fulfill CPUC requirements. No programming costs were incurred in 2009.

Regulatory Compliance: Includes assistance in preparation of filings and reports due to the CPUC by outside consultants. The Company's regulation department staff labor and legal expenses are not tracked or applied to CARE expenses.

2. **What are the Billing and General administrative costs incurred for non-CARE residential customers?**

   The Billing and Commitment customer costs as reported in the most recent California Marginal Cost Study as filed in the Company's current general rate case, Application 09-11-015, filed in November 2009 is $10.56/customer. These expenses are the same for CARE and non-CARE customers.

F. **Provide balancing account balance for CARE/LIEE or both as of end of reporting period. Also provide an explanation for over/undercollection balances. (Give a snapshot in time.)**

Please see Table 4 for CARE balancing account details. The balancing account for CARE as of December 31, 2009 had a negative balance of -$1,396,569 representing an under-collection through the surcharge to cover the CARE discount. The surcharge amount was increased beginning in January 2009 as a result of Decision 08-12-019. The surcharge increased from $.00188 per kWh to $.00508 per kWh. As a result of this surcharge increase, the cumulative under-collection decreased to $1,396,569 from an under-collection of $2,698,245 on January 1, 2009.

The LIEE balancing account is part of the Public Purpose Charge Balancing Account which went into effect as part of AB 1890 in January 1998. In 2008, the LIEE program had a carry-over balance of $110,575. The LIEE program spent $364,832 in 2009 and the LIEE budget for 2009 as authorized in Decision 08-12-019 was $795,455. The current balance is $541,198.

G. **Describe in detail what costs are recorded in the balancing account(s) and what costs are included directly to base rates.**

The costs recorded in the balancing account are not included in base rates. These costs include the CARE discount, interest accrual, the surcharge amount collected from non-CARE customers and administrative costs. Regulatory department and legal costs associated with the CARE and LIEE programs are included in base rates.

H. **Provide a table showing the surcharge amount and the percent responsibility for surcharge by customer class.**

The information is included in Table 5.

I. Provide the annual subsidy (discount) for all CARE participants.

The total discount applied to CARE participant's bills was $2,333,367 as shown in Table 1.

J. Provide a table showing the percent of total CARE surcharge for each customer class.

The information is included in Table 5.

IV. OUTREACH

A. Complete a table showing the outreach activities undertaken, the number of customers reached (if known) and the number of applications returned as a result of the particular activity undertaken (if known).

Outreach information is included in Table 2. Due to the many outreach activities undertaken, with many occurring simultaneously, the Company is unable to determine the number of applications returned as a direct result of the specific activities.

B. Provide a narrative discussion of the following:

1. Sharing information in overlapping service territories

PacifiCorp's service territory does not overlap with any other energy utilities.

2. Sharing information with LIEE and other utility programs (i.e. signing up LIEE customers not enrolled in CARE.)

The Company works with community-based organizations to provide energy assistance and these agencies are able to distribute CARE and LIEE program information to low-income customers they serve. The Company has combined CARE program information and LIEE literature in one piece to distribute to customers. Also, agencies that provide LIHEAP are able to provide CARE applications and weatherization information to customers when they apply for energy assistance.

3. Leveraging CARE funds with other utility assistance programs

PacifiCorp has not leveraged any funds. The community-based organizations PacifiCorp contracts with for weatherization services are able to leverage Company funding with funds from federal and state sources so that their services are at no cost to participating households.

4. Participation barriers encountered and steps taken to mitigate them

PacifiCorp has not encountered participation barriers. Program details are communicated through a variety of measures, as shown in Table 2, in order to reach more qualified households and increase program participation.

C. Describe recommendations for improving outreach, including cost effectiveness and methods for reaching underserved households.

PacifiCorp will continue to seek innovative and effective methods of outreach to the general customer population. In addition, the Company will continue to work with the master meter population to increase the CARE penetration rate. See Section VII for a discussion of changes to the program during 2009.

V. PROGRAM MANAGEMENT

A. Provide a table showing the total number of applications received by month, the total approved, the total denied as ineligible, the total returned to applicants as incomplete, and the total of duplicate applications for the reporting period.

Month	Applications Received and approved	Returned as incomplete	Duplicate applications
January	213	0	0
February	374	0	0
March	436	0	0
April	213	0	0
May	222	0	0
June	151	0	0
July	82	0	0
August	176	0	0
Sept	345	0	0
October	705	0	0
November	383	0	0
December	266	0	0
Total # of Applications	3,566	0*	0**

* Incomplete applications are not returned to the customer. A customer service agent calls the customer to obtain the required information.
** The Company does not track duplicate applications. When an application is received from a customer currently enrolled in the CARE program, the Company takes that opportunity to recertify the customer for another two years. This

process reduces the number of recertification letters to be sent to customers.

B. Describe any problems encountered during the reporting period with program management efforts.

No problems were encountered during the reporting period.

VI. CERTIFICATION AND VERIFICATION PROCESSES

A. Provide a table showing the total number of participants asked to recertify their eligibility during the reporting period. The table should show the total recertifications requested, the total recertification applications received, the total recertified, the total denied as ineligible, and the total returned to the participant as incomplete for the reporting period. Include the total number of participants who were removed from the program because they did not return the recertification application.

Month	Customers Sent Recertification letters	Recertification applications Received and Recertified	Total removed from CARE
Jan	207	122	128
Feb		43	
Mar		15	
April	881	311	3
May		235	
June		18	
July	455	2	29
August		5	
Sept		305	
Oct		42	
Nov		15	
Dec	1,453	466	76
Total	2,996	1,579	236*

*The total number of recertification letters does not match the recertification applications received and total removed from CARE due to several factors. Customers are re-enrolled in the CARE program when they receive energy assistance, and customers may also sign up through new applications or bangtails which were added this year as a new form of outreach. Bangtails are forms attached to return envelopes.

On a quarterly basis recertification letters are mailed to customers who have been on the CARE program for 2 years. A second application and reminder letter is sent 45 days after the first mailing if no reply is received. If a customer does not

recertify after the second letter, the customer is removed from the CARE program.

Recertification also occurs when a customer applies for and receives energy assistance. Customers may also certify for the CARE program through the bangtails which were added to return envelopes this year as a new form of outreach.

B. Provide a table showing the total number of participants asked for income verification during the reporting period. The table should show the total verifications requested, the total verifications received, the total verified, the total denied as ineligible, and the total returned to the participant as incomplete for the reporting period. Include the total number of participants who were removed from the program because they did not respond to a request for income verification.

This information is provided in the table above. Self-certification was implemented in 2006, and all the applications are accepted and processed. The Company does not ask for income verification.

C. Describe the process for recertifying submetered tenants of master metered complexes. Discuss any problems between master metered ratepayers and submetered customers that were encountered during the reporting period.

The recertification process takes place annually for the submetered tenants with a letter and application to participants.

The Company distributes information packets annually to customers on Schedule DS-8. Additionally, information packets were hand delivered to each residence in the mobile home parks. In 2007, the Company also implemented a master metered CARE billing program, which allows landlords to access the Company's Web site to ensure accurate billing of sub-metered tenants. In the packets to customers on Schedule DS-8, the billing program is outlined and landlords are encouraged to use this as a billing tool for their tenants.

D. Describe any third-party process used for CARE certification, recertification and verification processes. Describe how these processes compare with the utility's efforts as far as cost effectiveness and effectiveness in reaching underserved households.

The Company no longer uses a third-party process for CARE certification. PacifiCorp performs these processes in-house. The Company uses local agencies to assist with the outreach efforts for the CARE program. CARE program information is distributed when customers are applying for energy assistance.

VII. OTHER TOPICS

A. What significant changes are there from the previous reporting period?

In Decision 08-12-019, issued December 8, 2008, the CPUC significantly increased PacifiCorp's LIEE goal. The Order directed the Company to strive to reach 500 low-income weatherization completions per year. The Company has worked with its partnering agencies and successfully increased low-income weatherization efforts. The Company is pleased with the results in 2009, reaching 275[1] homes. This is a significant increase over prior-year totals of 75 homes weatherized in 2007 and 60 weatherized in 2008.

While PacifiCorp was pleased with the increase in homes weatherized in 2009, it believes availability of American Recovery and Reinvestment Act funds and the lack of qualified workforce in some areas were barriers to growing this number even further. PacifiCorp has had preliminary discussions with the Energy Division and DRA to discuss the merits of utilizing services outside the community-based organizations to have additional weatherization work performed. PacifiCorp has partnered with these Community Action Agencies for many years and values the relationships that have been established. PacifiCorp believes that the leveraging the Community Action Agencies are able to do with PacifiCorp weatherization funds and other sources of funding, and the relationships that they have with income-eligible households result in the most cost-effective means to weatherize homes.

B. Are there any other comments, recommendations or issues that need to be addressed?

PacifiCorp added several new methods of outreach in 2009 to help advertise the CARE program. One new form of outreach is the introduction of bangtail payment envelopes. The CARE application is printed on a perforated oversized envelope flap for customers to fill out and return. These have been printed as stand-alone pieces and have replaced the regular billing return envelopes during specific months. During a scheduled month, these go to all California customers to promote the CARE program.

The Company also pursued newspaper media and radio advertisements in its service territory this year. Both of these efforts helped to increase awareness of LIEE programs and encouraged customers to call or sign up for these services.

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[1] Actual weatherizations completed in 2009 were 287; however, one agency did not invoice 12 completed weatherizations until 2010.

CARE Expanded Program

The CARE Expanded Program is an extension of the residential CARE program that covers non-profit homeless shelters and group living facilities, migrant farmworker housing centers, qualified privately-owned employee housing and qualified non-profit housing for agricultural employees.

I. PARTICIPANT INFORMATION

Number of participating non-profit facilities, by type, by month.

1. **Give the total number of residential facilities and the total number of commercial facilities receiving the Expanded CARE discount.**

   The Company has one facility with several residential accounts which receives the Expanded CARE discount. This facility is a migrant farm facility authorized as eligible for the CARE program by the State of California Department of Housing and Community Development. This information is provided in Table Expanded I.A.

II. PROGRAM COSTS

A. **Total Expanded CARE administrative costs. Compute administrative costs per participating facility. Give a breakdown in the following categories: Outreach; General Administration; Processing, Certification and Verification; Billing System Programming; Regulatory Compliance;**

1. **Provide the amount and a brief explanation of what is included in each of these categories. Outreach, General Administration, Processing, Certification and Verification, Billing System Programming, and Regulatory Compliance**

   Costs were not tracked separately for the Expanded CARE program.

2. **Provide discount information for the Expanded CARE program. Give the average annual discount per residential facility.**

   The average annual discount per residential facility was $158.38.

3. **Give the average annual discount per commercial facility.**

   No commercial facilities received a discount in 2009.

III. OUTREACH

A. Provide a table showing the outreach activities undertaken, the number of customers reached (if known) and the number of applications returned as a result of the particular activity undertaken (if known).

Outreach was the same for the Expanded CARE program as the regular residential program, see Table 2.

B. Provide a narrative discussion of the following:

1. **Provide an analysis of the utility's most cost-effective outreach for the group living facilities;**
2. **Sharing information in overlapping service territories;**
3. **Participation barriers encountered and steps taken to mitigate them;**
4. **Public agencies used to solicit potential Expanded CARE facilities;**
5. **Barriers encountered in identifying or enrolling customers in the Expanded CARE program.**

As stated above, outreach was intended to reach CARE residential program participants as well as participants for the Expanded CARE program. The Company does not have overlapping service territories, and is not aware of participation barriers or barriers in identifying or enrolling customers in the Expanded CARE program. The Company previously worked with the State of California Department of Housing and Community Development to enroll an eligible facility.

IV. PROGRAM MANAGEMENT

A. Provide a table showing the total number of applications received, the total approved, the total denied as ineligible, the total returned to applicants as incomplete for the reporting period.

No applications were received for the Expanded CARE program in 2009.

B. Describe any problems encountered during the reporting period with recertification and verification processes for Expanded CARE.

No problems were encountered during the reporting period.

V. OTHER TOPICS

A. What significant changes are there from the previous reporting period?

No significant changes in 2009.

B. Are there any other comments, recommendations or issues? Analyze the CARE Expansion program, progress over the past 12 months, identify issues that need work, identify areas that need improvements and make suggestions for improvement.

No comments, recommendations or issues at this time.

PacifiCorp

CARE AND LIEE

2009

Summary

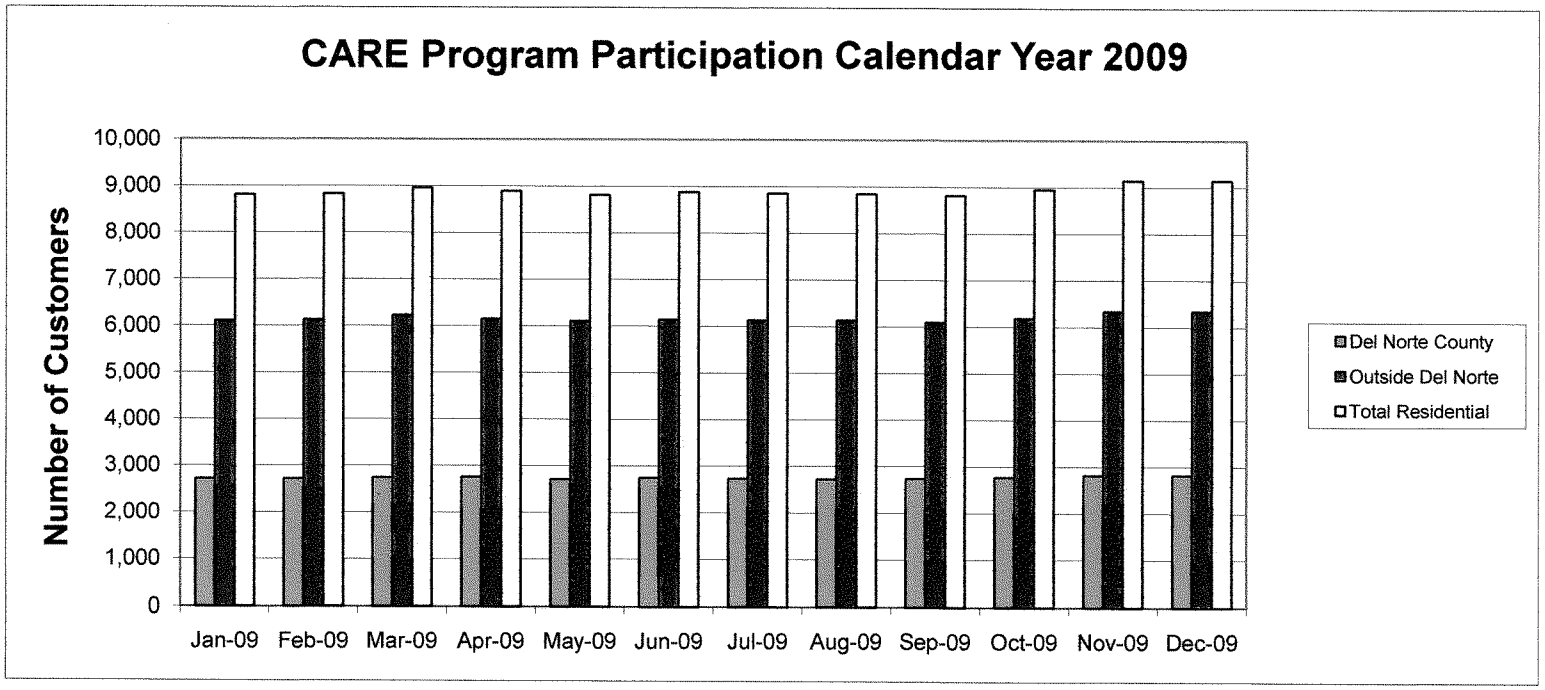
Tables I.A, I.B, II.A, II.B, II.C, III.A, III.B, III.C, and Expanded I.A

California CARE Program
Progress Report
Calendar Year 2009
Table I.A

Number of Participating CARE Customers by Month

	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Del Norte County	2,708	2,707	2,740	2,752	2,706	2,737	2,724	2,716	2,729	2,767	2,811	2,815
Outside Del Norte	6,105	6,120	6,219	6,144	6,101	6,139	6,127	6,127	6,089	6,182	6,335	6,334
Total Residential	8,814	8,828	8,959	8,895	8,808	8,876	8,851	8,843	8,818	8,949	9,145	9,149

Percent Change	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Del Norte County		-0.04%	1.20%	0.43%	-1.65%	1.14%	-0.49%	-0.29%	0.46%	1.40%	1.58%	0.16%
Outside Del Norte		0.25%	1.62%	-1.22%	-0.69%	0.61%	-0.19%	0.01%	-0.62%	1.52%	2.47%	-0.01%
Total Residential		0.16%	1.49%	-0.71%	-0.99%	0.78%	-0.28%	-0.08%	-0.29%	1.48%	2.20%	0.04%



California CARE Program
Progress Report
Calendar Year 2009

Table I.B

Month	Total CARE Participants	Estimated * Eligible for CARE	Participation Rate
January	8,814	12,235	72.04%
February	8,828	12,238	72.13%
March	8,959	12,220	73.32%
April	8,895	12,226	72.76%
May	8,808	12,225	72.05%
June	8,876	12,216	72.66%
July	8,851	12,204	72.52%
August	8,843	12,202	72.47%
September	8,818	12,204	72.25%
Ocotber	8,949	12,213	73.27%
November	9,145	12,218	74.85%
December	9,149	12,227	74.82%

*The estimated income elgible number of customers by month is based on a 34.5% eligibility rate determined through analysis of 2000 census data.

California CARE Program
Progress Report
Calendar Year 2009

Table II.A

Average kWh Usage by Month for Non-CARE Customers*

	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Del Norte County												
Baseline (Tier 1)	847	820	793	727	741	646	497	496	484	620	703	873
Non-Baseline (Tier 2)	664	529	484	358	276	276	353	343	335	299	285	595
Outside Del Norte												
Baseline (Tier 1)	756	689	680	623	536	433	448	445	450	442	521	740
Non-Baseline (Tier 2)	534	396	340	234	215	254	284	341	286	289	289	423
Total Residential												
Baseline (Tier 1)	782	726	712	653	595	494	462	459	460	493	573	778
Non-Baseline (Tier 2)	571	434	381	269	233	260	304	341	300	292	288	471

* Does not include master metered customers

California CARE Program
Progress Report
Calendar Year 2009
Table II.B

Average kWh Usage by Month for CARE Customers*

	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Del Norte County												
Baseline (Tier 1)	881	846	819	744	751	676	498	502	489	614	696	886
Non-Baseline (Tier 2)	596	465	438	323	240	220	283	274	266	266	232	492
Outside Del Norte												
Baseline (Tier 1)	817	754	749	682	581	464	475	471	475	478	567	811
Non-Baseline (Tier 2)	530	411	363	244	216	227	239	278	247	278	297	437
Total Residential												
Baseline (Tier 1)	836	782	770	701	633	529	482	480	480	520	607	834
Non-Baseline (Tier 2)	551	427	386	268	223	225	253	277	253	274	277	454

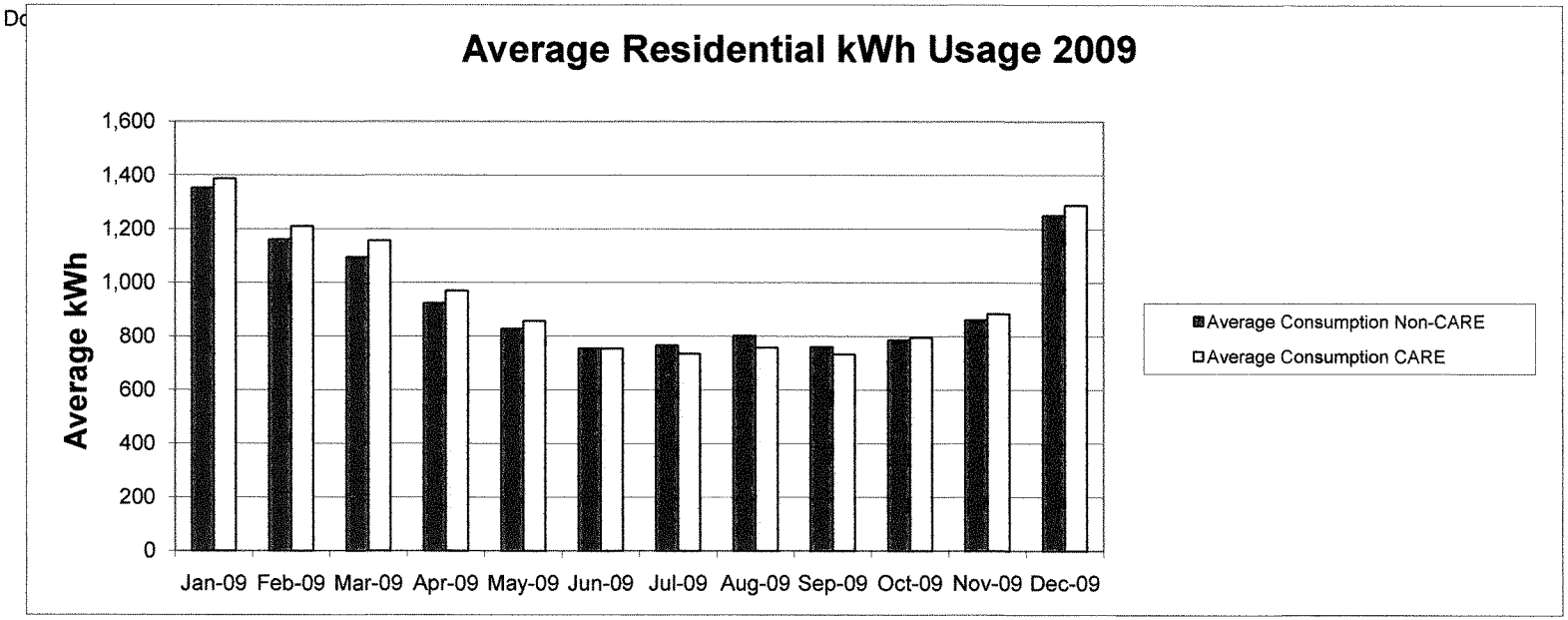
* Does not include master metered customers

California CARE Program
Progress Report
Calendar Year 2009
Table II.C

Average kWh Usage by Month for CARE and Non-CARE Customers*

		Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Del Norte County													
Average Consumption	Non-CARE	1,511	1,349	1,277	1,085	1,017	922	850	838	819	919	988	1,468
	CARE	1,477	1,311	1,257	1,067	991	896	781	775	754	880	928	1,378
Outside Del Norte													
Average Consumption	Non-CARE	1,290	1,084	1,020	857	752	687	732	786	736	731	811	1,163
	CARE	1,347	1,165	1,112	926	797	691	714	749	723	756	864	1,248
Total Residential													
Average Consumption	Non-CARE	1,353	1,160	1,094	922	828	754	766	801	760	785	861	1,250
	CARE	1,387	1,210	1,156	970	856	754	735	757	733	794	884	1,288

* Do



California CARE Program
Progress Report
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Table III.A

Average Monthly Bill for Non-CARE Customers*

	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Del Norte County	$ 170.95	$ 158.15	$ 149.93	$ 128.85	$ 120.50	$ 110.19	$ 103.62	$ 102.02	$ 99.76	$ 109.92	$ 117.14	$ 174.75
Outside Del Norte	$ 145.82	$ 127.65	$ 120.08	$ 102.07	$ 90.68	$ 84.28	$ 89.65	$ 96.21	$ 89.89	$ 89.42	$ 98.01	$ 138.71
Total Residential	$ 153.00	$ 136.39	$ 128.60	$ 109.69	$ 99.20	$ 91.69	$ 93.63	$ 97.87	$ 92.70	$ 95.26	$ 103.44	$ 148.96

* Does not include master metered customers

California CARE Program
Progress Report
Calendar Year 2009
Table III.B

Average Monthly Bill for CARE Customers*

	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Del Norte County	$ 129.00	$ 117.21	$ 112.56	$ 96.72	$ 89.72	$ 81.58	$ 72.91	$ 72.16	$ 70.27	$ 80.62	$ 84.10	$ 125.09
Outside Del Norte	$ 118.12	$ 104.66	$ 99.80	$ 84.12	$ 73.36	$ 64.74	$ 66.82	$ 70.03	$ 67.42	$ 70.56	$ 79.73	$ 113.64
Total Residential	$ 121.45	$ 108.49	$ 103.69	$ 87.99	$ 78.35	$ 69.91	$ 68.69	$ 70.68	$ 68.30	$ 73.66	$ 81.07	$ 117.16

* Does not include master metered customers

California CARE Program
Progress Report
Calendar Year 2009
Table III.C

Average Monthly Discount for CARE Customers*

	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Del Norte County	$ (32.25)	$ (29.30)	$ (28.14)	$ (24.18)	$ (22.43)	$ (20.40)	$ (18.23)	$ (18.04)	$ (17.57)	$ (20.15)	$ (21.02)	$ (31.27)
Outside Del Norte	$ (29.53)	$ (26.16)	$ (24.95)	$ (21.03)	$ (18.34)	$ (16.19)	$ (16.71)	$ (17.51)	$ (16.86)	$ (17.64)	$ (19.93)	$ (28.41)
Total Residential	$ (30.36)	$ (27.12)	$ (25.92)	$ (22.00)	$ (19.59)	$ (17.48)	$ (17.17)	$ (17.67)	$ (17.07)	$ (18.41)	$ (20.27)	$ (29.29)

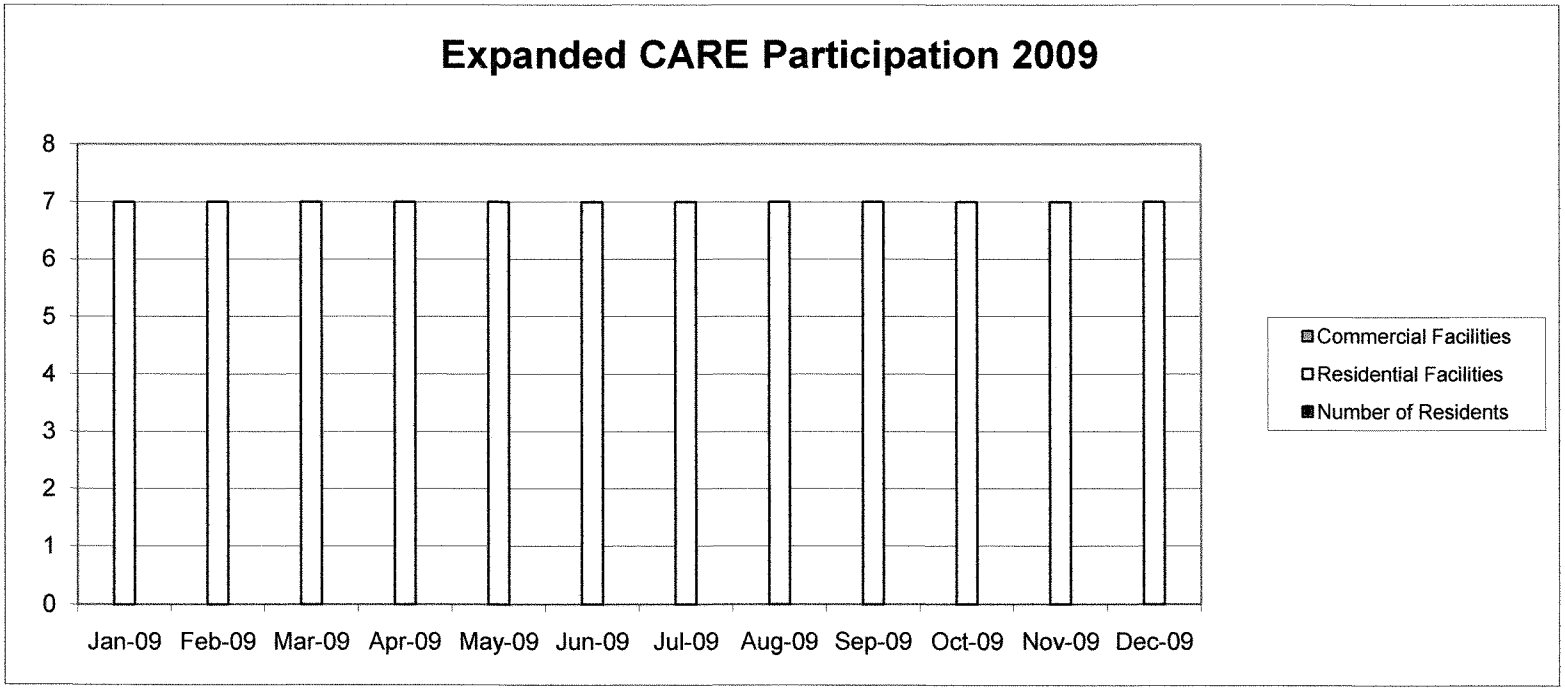
* Does not include master metered customers

California Expanded CARE Program
Progress Report
Calendar Year 2009

Table Expanded I.A

Commercial and Residential Facilities receiving the CARE discount under the Expanded CARE Program
This is one migrant farm facility with seven residences.

	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Commercial Facilities	0	0	0	0	0	0	0	0	0	0	0	0
Residential Facilities	7	7	7	7	7	7	7	7	7	7	7	7
Number of Residents												



PacifiCorp

CARE AND LIEE

2009

Summary

Tables 1-10

TABLE 1 - 2009 PACIFICORP CARE EXPENSES

CARE Program:	First Quarter	Second Quarter	Third Quarter	Fourth Quarter			
	Jan-March	April-June	July-Sept	Oct-Dec	YTD	Annual Budget	Percentage of Budget
Outreach							
Capitation Fees	$0	$0	$0	$0	$0		
Applications/Inserts	$0	$0	$0	$0	$0		
Media	$0	$0	$0	$12,212	$12,212		
Other Outreach(1)	$3,127	$966	$4,367	$29,405	$37,865		
Other Outreach subsumed in GRC	$0	$0	$0	$0	$0		
Subtotal Outreach	**$3,127**	**$966**	**$4,367**	**$41,617**	**$50,077**	**$50,000**	**100.15%**
Processing/Certification/Verification							
Internal	$0	$0	$0	$0	$0		
Outside Services(2)	$0	$0	$0	$0	$0		
Subtotal Processing/Certification/Verification	**$0**	**$0**	**$0**	**$0**	**$0**	**$12,000**	**0.00%**
General							
Billing System/ Programming	$0	$0	$0	$0	$0		
Consulting Services(3)	$0	$0	$0	$0	$0		
Regulatory Compliance							
Travel	$0	$0	$0	$0	$0		
Filings	$0	$0	$0	$0	$0		
Subtotal Regulatory Compliance	$0	$0	$0	$0	$0		
Labor Costs (including overhead)(4)*							
Incremental	$1,983	$3,829	$2,940	$2,461	$11,213		
Other general (please specify)(1)	$0	$0	$0	$0	$0		
Other general subsumed in GRC (please specify)	$0	$0	$0	$0	$0		
Subtotal General	**$1,983**	**$3,829**	**$2,940**	**$2,461**	**$11,213**	**$12,000**	**93.44%**
TOTAL PROGRAM COSTS	**$5,110**	**$4,795**	**$7,307**	**$44,078**	**$61,290**	**$74,000**	**82.82%**
CARE Program Discount	**$737,562**	**$522,515**	**$455,848**	**$617,442**	**$2,333,367**		
GRAND TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS	**$742,672**	**$527,310**	**$463,155**	**$661,520**	**$2,394,657**	**$74,000**	**82.82%**

(1) Other Outreach/General costs are defined as any direct costs that do not fall into the listed subcategories.

(2) Outside services should include third party entity contracts to process applications and perform certification and verification activities.

(3) Identify if consulting services are one time costs or ongoing and include a description of the provided services.

(4) Ratepayer funded overhead is to include labor overhead only, pursuant to D. 89-09-044 and D. 01-05-033.

Notes: *Estimated labor subsumed in General Rates is not included in costs above, per D.89-09-044 and D.01-05-033.

TABLE 2 - 2009 PACIFICORP CARE OUTREACH ACTIVITIES

Activity	Summary	Timeline	Status (In Progress/Completed)	Cost
Bill Insert	Program information included in residential bills (approx. 35,000)	March 2009	Completed	$2,594
News Release	Press release with program and application information distributed to local newspapers	March 2009	Completed	No incremental cost
CARE Recertification Mailing	Application and mailing envelope sent to CARE customers to recertify eligibility	March 2009	Completed	$1,499
Counter Displays	Updated brochures distributed to local social service agencies to insert in displays	August 2009	Completed	$693
Pacific Power Web Site	Program information and application included on Company web site	Ongoing	Completed	No incremental cost
New Customer Mailings	CARE information included in an information packet provided to new customers	Ongoing	Completed	No incremental cost
Grocery Bags	CARE information and application applied to bags distributed by local food banks	August 2009	Completed	$10,698.38
CARE Bill Insert	Program information included in residential bills (approx. 35,000)	August 2009	Completed	$1,584
Voices article in customer newsletter	CARE information provided in newsletter	September/October and November/December	Completed	No incremental cost
Master metered customer door hangers	Door hangers provided to master metered customers with applications and other low income	September 2009	Completed	$1,268
Print Advertisements	Print ads in local newspapers	October/November	Completed	$7,103
Radio spots	Radio advertisements in media market in service territory	October/November	Completed	$11,592
Bangtails	Bangtails added to billing return envelope with CARE application and tear off return card.	September/October	Completed	$7,662
CARE Brochures	Brochures delivered to local employment offices, senior centers and housing offices.	Ongoing	Completed	No incremental cost

TABLE 3 - 2009 PACIFICORP CARE PARTICIPATION

Month	Enrolled by Non-Capitation	Enrolled by Capitation	Total Enrolled	Total CARE Participants	Estimated * Eligible	Participation Rate
January	0	-39	-39	8,814	12,235	72.04%
February	0	14	14	8,828	12,238	72.14%
March	0	131	131	8,959	12,220	73.31%
April	0	-64	-64	8,895	12,226	72.75%
May	0	-87	-87	8,808	12,225	72.05%
June	0	68	68	8,876	12,216	72.66%
July	0	-25	-25	8,851	12,204	72.53%
August	0	-8	-8	8,843	12,202	72.47%
September	0	-25	-25	8,818	12,204	72.25%
October	0	131	131	8,949	12,213	73.27%
November	0	196	196	9,145	12,218	74.85%
December	0	4	4	9,149	12,227	74.83%

*34.5% of residential customers is the estimated eligibility rate based on census data.

TABLE 4 - PACIFICORP CARE PROGRAM BALANCE FOR PERIOD JANUARY - DECEMBER 2009

Beginning balance @ Jan 01	-$2,698,245
Program benefits	$2,333,367
Interest accrual	$2,446
Recoveries through surcharges	$3,637,301
Administration costs	$61,290
Net balance @ December 31	-$1,396,569

TABLE 5 - PACIFICORP CARE SURCHARGE COLLECTED AND PERCENTAGE OF SURCHARGE BY CUSTOMER CLASS
January through December 2009

Customer Class	Surcharge collected	Surcharge $/kWh	% of Avg. Bill	% of Total
Commercial	$ 1,451,442	$ 0.00508	4.77%	39.9%
Industrial	$ 230,496	$ 0.00508	6.49%	6.3%
Irrigation	$ 472,215	$ 0.00508	5.00%	13.0%
Street Lighting	-	$ -	-	-
Residential	$ 1,483,148	$ 0.00508	4.34%	40.8%
Total	$ 3,637,301			

TABLE 6 - 2009 PACIFICORP LIEE PROGRAM SUMMARY

LIEE EXPENDITURES	Jan-March	April-June	July-Sept	Oct-Dec	YTD	Budget	Percentage of Budget
Program Costs							
Weatherization*	$23,618	$39,822	$51,206	$167,177	$281,823	$596,592	47.24%
Appliance Replacement*	$0	$0	$0	$0	$0	$0	
Education*	$0	$0	$0	$0	$0	$0	
Total Program Costs	**$23,618**	**$39,822**	**$51,206**	**$167,177**	**$281,823**	**$596,592**	47.24%
Administrative Costs							
Outreach	$0	$0	$1,576	$24,492	$26,068	$88,863	29.34%
Inspections	$643	$1,020	$822	$467	$2,952	$10,000	29.52%
General**	$8,607	$9,584	$11,164	$24,634	$53,989	$100,000	53.99%
Total Administrative Costs	**$9,250**	**$10,604**	**$13,562**	**$49,593**	**$83,009**	**$198,863**	41.74%
Grand Total	**$32,868**	**$50,426**	**$64,768**	**$216,770**	**$364,832**	**$795,455**	45.86%

* Weatherization includes rebates on all measures provided by partnering agencies. They provide weatherization, appliance replacement and energy education, but they are not budgeted separately.

**General Administrative Costs include agency admin. payments and Pacific Power staff labor and employee expenses.

TABLE 7 - 2009 PACIFICORP LIEE ADMINISTRATIVE EXPENSES

LIEE Program:	Jan-March	April-June	July-Sept	Oct-Dec	YTD	Budget	Percentage of Budget
Outreach							
Applications/Inserts	$0	$0	$1,492	$953	$2,445	$25,000	
Media - Newspaper and Radio	$0	$0	$84	$18,696	$18,780	$40,000	
Other Outreach(1)	$0	$0	$0	$4,843	$4,843	$23,863	
Other Outreach subsumed in GRC(5)	$0	$0	$0	$0	$0	$0	
Subtotal Outreach*	**$0**	**$0**	**$1,576**	**$24,492**	**$26,068**	**$88,863**	**NA**
Inspections							
Internal	$643	$1,020	$822	$467	$2,952	$10,000	
Outside Services	$0	$0	$0	$0	$0	$0	
Subtotal Inspections	**$643**	**$1,020**	**$822**	**$467**	**$2,952**	**$10,000**	**29.52%**
General							
Billing System/ Programming	$65	$18	$161	$161	$405	$0	
Consulting Services(2)	$0	$0	$0	$0	$0	$0	
Regulatory Compliance							
Travel	$0	$0	$0	$0	$0	$0	
Filings	$0	$2	$11	$0	$13	$3,000	
Total Regulatory Compliance	$0	$2	$11	$0	$13	$3,000	
Labor Costs (including overhead)(3)							
Incremental	$5,441	$4,095	$3,440	$3,548	$16,524	$10,000	
Subsumed in General Rates	$0	$0	$0	$0	$0	$0	
Total Labor Costs	$5,441	$4,095	$3,440	$3,548	$16,524	$10,000	
Other Outside Services	$0	$0	$0	$0	$0	$0	
Other General(4)**	$3,101	$5,469	$7,552	$20,925	$37,047	$22,500	
General costs subsumed in GRC (please specify)(5)	$0	$0	$0	$0	$0	$0	
Subtotal General	**$8,607**	**$9,584**	**$11,164**	**$24,634**	**$53,989**	**$35,500**	**152.08%**
TOTAL LIEE ADMINISTRATION COSTS (including costs subsumed in GRC)							
TOTAL LIEE ADMINISTRATION COSTS (excluding costs subsumed in GRC)	**$9,250**	**$10,604**	**$13,562**	**$49,593**	**$83,009**	**$134,363**	**61.78%**

(1) Other Outreach/General costs are defined as any direct costs that do not fall into the listed subcategories.
(2) Utilities should describe the services and indicate if they are on-going or one time expenditures.
(3) Labor costs are defined as incremental labor costs charged to LIEE that are not recovered in general operations. If the utility allocates annual incremental labor costs to each category instead of tracking labor costs for each category separately, please indicate such and explain the allocation factor used.
(4) Utilities should describe the other administrative services received and the companies or agencies that provide them.

Note: Estimated labor subsumed in General Rates is not included in costs above, per D.89-09-044 and D.01-05-033.

* Partnering agencies provide outreach services.
** Includes administrative costs reimbursed to local weatherizing agencies (Del Norte Senior Center & Great Northern Corp. & Redwood Community Action Agency).

TABLE 8 - 2009 PACIFICORP LIEE OUTREACH ACTIVITIES

Activity	Summary	Timeline	Status (In Progress/Completed)	Costs
Partnering Agencies	Local agencies that provide the weatherization services promote the program to households that receive other services such as energy assistance and food boxes	Ongoing	Completed	No incremental cost
Pacific Power Web Site	Program information included on Company web site	Ongoing	Completed	No incremental cost
Counter Displays	Program information continues to be displayed in local social service agency offices	August	Completed	$692
Bill Insert	CARE brochure distributed in residential bills included LIEE program information (approx. 35,000)	August 2009	Completed	$2,445
Customer mailing postcard	Postcard mailed in Siskiyou county to CARE participants promoting low income weatherization.	August 2009	Completed	$4,152
County Fair	Provided information on LIEE at Siskiyou Golden Fair in August	August 2009	Completed	No incremental cost
Print Advertisement	Print ads in local newspapers	August 2009	Completed	$7,103
Radio spots	Radio advertisements in media markets	August 2009	Completed	$11,507

TABLE 9 - 2009 PACIFICORP LIEE UNITS AND COSTS

		First Quarter: January-March						Second Quarter: April-June					
		Completed*			Costs**			Completed*			Costs**		
Measures	Units	Region 1***	Region 16***	Total	Region 1***	Region 16***	Total	Region 1***	Region 16***	Total	Region 1***	Region 16***	Total
Infiltration & Space Conditioning													
Cooler Cover	Home	0	0	0	$0	$0	$0	0	0	0	$0	$0	$0
Outlet Switch Gaskets	Home	0	0	0	$0	$0	$0	3	0	3	38	0	$38
Shell Infiltration	Home	10	0	10	$3,211	$0	$3,211	6	2	8	$1,032	$66	$1,098
Threshold	Home												
Weatherization													
Attic Insulation	Home												
Attic Venting	Home												
Ceiling Insulation	Home	0	0	0	$0	$0	$0	0	0	0	$0	$0	$0
Floor Insulation	Home	0	0	0	$0	$0	$0	0	1	1	$0	$182	$182
Kneewall Insulation	Home												
Weather-stripping	Home	14	0	14	$2,517	$0	$2,517	12	8	20	$778	$310	$1,088
Caulking	Home	0	0	0	$0	$0	$0	0	0	0	$0	$0	$0
Home Repairs	Home	0	0	0	$0	$0	$0	0	0	0	$0	$0	$0
Low Flow Shower Device	Home	30	0	30	$1,641	$0	$1,641	14	17	31	$319	$359	$678
Minor Envelope Repair	Home	0	0	0	$0	$0	$0	3	15	18	$1,483	$443	$1,926
Water Heater Pipe Wrap	Home	0	0	0	$0	$0	$0	0	2	2	$0	$0	$0
Sink Faucet Aerator	Home	28	0	28	$557	$0	$557	15	27	42	$198	$264	$462
Water Heater Blanket	Home	0	0	0	$0	$0	$0	0	1	1	$0	$62	$62
Furnaces													
Repair - Gas	Each												
Replacement - Gas	Each												
Repair - Electric	Each	0	0	0	$0	$0	$0	1	0	1	$6	$0	$6
Replacement - Electric	Each	0	0	0	$0	$0	$0	1	0	1	$0	$0	$0
Miscellaneous Measures													
Door Replacement	Each	9	0	9	$2,602	$0	$2,602	10	4	14	$4,897	$1,419	$6,316
Glass Replacement	Each	11	0	11	$4,071	$0	$4,071	7	8	15	$3,979	$13,226	$17,205
Duct Wrap	Home	12	0	12	$5,340	$0	$5,340	9	6	15	$695	$532	$1,227
Duct Register	Home												
Storm Windows - Glass Fixed	Each												
Storm Windows - Glass Operable	Each												
Vinyl Retro Window	Each												
Set Back Thermometer	Each	3	0	3	$135	$0	$135	8	1	9	$338	$0	$338
Filter Alert Device	Each												
Foam Tape	Home												
Gas Water Heater Repair/Replace	Each												
Elec Water Heater Repair/Replace	Each	2	0	2	$808	$0	$808	4	3	7	$880	$2,604	$3,484
Reusable Filter/Replacement Signal	Each												
Solar Screens	Each												
Compact Fluorescent Bulbs	Each	119	0	119	$453	$0	$453	94	261	355	$212	$1,905	$2,117
Refrigerators	Each	6	0	6	$1,878	$0	$1,878	5	2	7	$1,983	$1,412	$3,395
Geo Exchange Heat Pumps	Each												
Microwaves	Each	0	0	0	$0	$0	$0	1	1	2	$47	$0	$47
CF Fixtures Interior	Each												
CF Fixtures Exterior	Each	0	0	0	$0	$0	$0	0	0	0	$0	$0	$0
Other (please specify) Dehumidifier	Each	4	0	4	$405	$0	$405	1	0	1	$153	$0	$153
Other (please specify) Furnace Filter	Home	0	0	0	$0	$0	$0	0	0	0	$0	$0	$0
Education													
In-home Education	Home												
Education Workshops					$23,618	$0	$23,618				$17,038	$22,784	$39,822
Other (please specify)													
TOTAL HOMES		30	0	30				15	29	44			
Single Family		16	0	16				3	18	21			
Mobile Home		12	0	12				12	11	23			
Multi Family		2	0	2				0	0	0			

*Includes # homes receiving a measure vs # measures installed.
**Only costs billed to Pacific Power included. Costs do not match Table 6 due to timing of entry into data and payment systems.

***Region 1 = coastal area, Region 16 = eastern area.

TABLE 9 - 2009 PACIFICORP LIEE UNITS AND CO:

		Third Quarter: July-Sept						Fourth Quarter: October-Dec						Year to Date Totals			
		Completed*			Costs**			Completed*			Costs**			Completed YTD*		Costs YTD**	
Measures	Units	Region 1***	Region 16***	Total	Region 1***	Region 16	Total	Region 1	Region 16	Total	Region 1***	Region 16***	Total	Region 1***	Region 16***	Region 1***	Region 16***
Infiltration & Space Conditioning																	
Cooler Cover	Home	0	1	1	$0	$0	$0	0	6	0	$0	$330	$330	0	7	$0	$330
Outlet Switch Gaskets	Home	2	8	10	$26	$121	$147	8	34	42	$121	$825	$946	13	42	$185	$946
Shell Infiltration	Home	5	1	6	$937	$33	$970	23	23	46	$3,785	$3,382	$7,167	44	26	$8,965	$3,481
Threshold	Home																
Weatherization																	
Attic Insulation	Home																
Attic Venting	Home																
Ceiling Insulation	Home	5	4	9	$0	$3,216	$3,216	0	3	3	$0	$3,992	$3,992	5	7	$0	$7,208
Floor Insulation	Home	0	0	0	$0	$0	$0	2	0	2	$248	$0	$248	2	1	$248	$182
Kneewall Insulation	Home																
Weather-stripping	Home	5	13	18	$552	$976	$1,528	0	39	39	$2,094	$5,302	$7,396	31	60	$5,941	$6,588
Caulking	Home	0	3	3	$0	$253	$253	0	0	0	$0	$0	$0	0	3	$0	$253
Home Repairs	Home	0	6	6	$0	$551	$551	1	0	1	$109	$0	$109	1	6	$109	$551
Low Flow Shower Device	Home	6	37	43	$98	$1,063	$1,161	25	61	86	$534	$2,927	$3,461	75	115	$2,592	$4,349
Minor Envelope Repair	Home	0	0	0	$0	$0	$0	0	0	0	$0	$0	$0	3	15	$1,483	$443
Water Heater Pipe Wrap	Home	1	4	5	$20	$0	$20	4	16	20	$59	$332	$391	5	22	$79	$332
Sink Faucet Aerator	Home	6	46	52	$95	$600	$695	26	83	109	$408	$2,299	$2,707	75	156	$1,258	$3,163
Water Heater Blanket	Home	0	0	0	$0	$0	$0	0	0	0	$0	$0	$0	0	1	$0	$62
Furnaces																	
Repair - Gas	Each																
Replacement - Gas	Each																
Repair - Electric	Each	0	0	0	$0	$0	$0	0	0	0	$0	$0	$0	1	0	$6	$0
Replacement - Electric	Each	2	0	2	$4,017	$0	$4,017	6	0	6	$13,426	$0	$13,426	9	0	$17,443	$0
Miscellaneous Measures																	
Door Replacement	Each	3	6	9	$1,029	$2,298	$3,327	16	10	26	$7,020	$6,304	$13,324	38	20	$15,548	$10,021
Glass Replacement	Each	4	13	17	$4,257	$19,184	$23,441	12	35	47	$11,925	$76,263	$88,188	34	56	$24,232	$108,673
Duct Wrap	Home	0	3	3	$0	$0	$0	8	8	16	$563	$613	$1,176	29	17	$6,598	$1,145
Duct Register	Home																
Storm Windows - Glass Fixed	Each																
Storm Windows - Glass Operable	Each																
Vinyl Retro Window	Each																
Set Back Thermometer	Each	0	0	0	$0	$0	$0	2	0	2	$81	$0	$81	13	1	$554	$0
Filter Alert Device	Each																
Foam Tape	Home																
Gas Water Heater Repair/Replace	Each																
Elec Water Heater Repair/Replace	Each	0	7	7	$0	$4,008	$4,008	6	10	16	$1,416	$1,223	$2,639	12	20	$3,104	$7,835
Reusable Filter/Replacement Signal	Each																
Solar Screens	Each																
Compact Fluorescent Bulbs	Each	54	435	489	$110	$3,900	$4,010	183	765	948	$409	$8,727	$9,136	450	1,461	$1,184	$14,532
Refrigerators	Each	1	6	7	$471	$2,590	$3,061	6	7	13	$2,664	$5,168	$7,832	18	15	$6,996	$9,170
Geo Exchange Heat Pumps	Each																
Microwaves	Each	4	5	9	$202	$570	$772	2	13	15	$186	$2,895	$3,081	7	19	$435	$3,465
CF Fixtures Interior	Each																
CF Fixtures Exterior	Each	0	0	0	$0	$0	$0	0	12	12	$0	$1,347	$1,347	0	12	$0	$1,347
Other (please specify) Dehumidifier	Each	0	0	0	$0	$0	$0	0	0	0	$0	$0	$0	5	0	$558	$0
Other (please specify) Furnace Filter	Home	0	4	4	$0	$29	$29	1	7	8	$32	$167	$199	1	11	$32	$196
Education																	
In-home Education	Home																
Education Workshops					$11,814	$39,392	$51,206				$45,080	$122,096	$167,176	871	2093	$97,550	$184,272
Other (please specify)																	
TOTAL HOMES		7	58	65	$11,814	$39,363	$51,177	26	110	136	$45,048	$121,929	$166,977	78	197	$97,518	$184,272
Single Family		3	35	38				12	76	88				34	129		
Mobile Home		4	20	24				12	28	40				40	59		
Multi Family		0	3	3				2	6	8				4	9		

*Includes # homes receiving a measure vs # measures installed.
**Only costs billed to Pacific Power included. Costs do not match Table 6 due to timing of entry into data and payment systems.

***Region 1 = coastal area, Region 16 = eastern area.

TABLE 10 - 2009 PACIFICORP LIEE ENERGY SAVINGS

First Quarter: Jan-March

		Annual Energy Savings *						Lifetime Energy Savings					
		Region 1		Region 16		Total		Region 1		Region 16		Total	
Measures*	Units	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms
Infiltration & Space Conditioning													
Cooler Cover	Home	.		.		.		.		.		.	
Outlet Switch Gaskets	Home	.		.		.		.		.		.	
Shell Infiltration	Home	239.39		.		239.39		1,196.97		.		1,196.97	
Threshold	Home	.		.		.		.		.		.	
Weatherization													
Attic Insulation	Home	.		.		.		.		.		.	
Attic Venting	Home	.		.		.		.		.		.	
Ceiling Insulation	Home	.		.		.		.		.		.	
Floor Insulation	Home	.		.		.		.		.		.	
Kneewall Insulation	Home	.		.		.		.		.		.	
Weather-stripping	Home	335.15		.		335.15		1,675.75		.		1,675.75	
Caulking	Home	.		.		.		.		.		.	
Home Repairs	Home	.		.		.		.		.		.	
Low Flow Shower Device	Home	2,671.6		.		2,671.6		26,716.		.		26,716.	
Minor Envelope Repair	Home	.		.		.		.		.		.	
Water Heater Pipe Wrap	Home	.		.		.		.		.		.	
Sink Faucet Aerator	Home	994.37		.		994.37		4,971.87		.		4,971.87	
Water Heater Blanket	Home	.		.		.		.		.		.	
Furnaces													
Repair - Gas	Each	.		.		.		.		.		.	
Replacement - Gas	Each	.		.		.		.		.		.	
Repair - Electric	Each	.		.		.		.		.		.	
Replacement - Electric	Each	.		.		.		.		.		.	
Miscellaneous Measures													
Door Replacement	Each	215.45		.		215.45		5,386.35		.		5,386.35	
Glass Replacement	Each	689.26		.		689.26		6,892.6		.		6,892.6	
Duct Wrap	Home	104.11		.		104.11		2,602.8		.		2,602.8	
Duct Register	Home	.		.		.		.		.		.	
Storm Windows - Glass Fixed	Each	.		.		.		.		.		.	
Storm Windows - Glass Operable	Each	.		.		.		.		.		.	
Vinyl Retro Window	Each	.		.		.		.		.		.	
Set Back Thermometer	Each	48.28		.		48.28		579.38		.		579.38	
Filter Alert Device	Each	.		.		.		.		.		.	
Foam Tape	Home	.		.		.		.		.		.	
Gas Water Heater Repair/Replace	Each	.		.		.		.		.		.	
Elec Water Heater Repair/Replace	Each	.		.		.		.		.		.	
Reusable Filter/Replacement Signal	Each	.		.		.		.		.		.	
Solar Screens	Each	.		.		.		.		.		.	
Compact Fluorescent Bulbs	Each	10,531.5		.		10,531.5		84,252.		.		84,252.	
Refrigerators	Each	4,405.64		.		4,405.64		66,084.6		.		66,084.6	
Geo Exchange Heat Pumps	Each	.		.		.		.		.		.	
Microwaves	Each	.		.		.		.		.		.	
CF Fixtures Interior	Each	.		.		.		.		.		.	
CF Fixtures Exterior	Each	.		.		.		.		.		.	
Other - Dehumidifier	Each	.		.		.		.		.		.	
Education													
In-home Education	Home	.		.		.		.		.		.	
Education Workshops		.		.		.		.		.		.	
Other (please specify)		.		.		.		.		.		.	
TOTAL		20,234.77		.		20,234.77		200,358.32		.		200,358.32	

TABLE 10 - 2009 PACIFICORP LIEE ENERGY SAVINGS

Second Quarter: April-June

		Annual Energy Savings *						Lifetime Energy Savings					
		Region 1		Region 16		Total		Region 1		Region 16		Total	
Measures*	Units	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms
Infiltration & Space Conditioning													
Cooler Cover	Home	.		.		.		.		.		.	
Outlet Switch Gaskets	Home	18.04		.		18.04		270.63		.		270.63	
Shell Infiltration	Home	149.98		39.41		189.38		749.88		197.04		946.92	
Threshold	Home	.		.		.		.		.		.	
Weatherization													
Attic Insulation	Home	.		.		.		.		.		.	
Attic Venting	Home	.		.		.		.		.		.	
Ceiling Insulation	Home	.		.		.		.		.		.	
Floor Insulation	Home	.		97.35		97.35		.		2,433.84		2,433.84	
Kneewall Insulation	Home	.		.		.		.		.		.	
Weather-stripping	Home	299.95		157.07		457.02		1,499.76		785.35		2,285.11	
Caulking	Home	.		.		.		.		.		.	
Home Repairs	Home	.		.		.		.		.		.	
Low Flow Shower Device	Home	1,050.28		1,473.78		2,524.06		10,502.8		14,737.84		25,240.64	
Minor Envelope Repair	Home	168.18		719.63		887.81		1,681.8		7,196.25		8,878.05	
Water Heater Pipe Wrap	Home	.		92.47		92.47		.		1,387.02		1,387.02	
Sink Faucet Aerator	Home	448.2		933.28		1,381.48		2,241.		4,666.4		6,907.4	
Water Heater Blanket	Home	.		115.61		115.61		.		578.05		578.05	
Furnaces													
Repair - Gas	Each	.		.		.		.		.		.	
Replacement - Gas	Each	.		.		.		.		.		.	
Repair - Electric	Each	.		.		.		.		.		.	
Replacement - Electric	Each	.		.		.		.		.		.	
		.		.		.		.		.		.	
Miscellaneous Measures		.		.		.		.		.		.	
Door Replacement	Each	249.96		78.82		328.78		6,249.		1,970.41		8,219.41	
Glass Replacement	Each	392.42		397.68		790.1		3,924.2		3,976.83		7,901.03	
Duct Wrap	Home	32.09		51.72		83.81		802.35		1,293.		2,095.35	
Duct Register	Home	.		.		.		.		.		.	
Storm Windows - Glass Fixed	Each	.		.		.		.		.		.	
Storm Windows - Glass Operable	Each	.		.		.		.		.		.	
Vinyl Retro Window	Each	.		.		.		.		.		.	
Set Back Thermometer	Each	56.03		23.42		79.46		672.38		281.08		953.46	
Filter Alert Device	Each	.		.		.		.		.		.	
Foam Tape	Home	.		.		.		.		.		.	
Gas Water Heater Repair/Replace	Each	.		.		.		.		.		.	
Elec Water Heater Repair/Replace	Each	.		.		.		.		.		.	
Reusable Filter/Replacement Signal	Each	.		.		.		.		.		.	
Solar Screens	Each	.		.		.		.		.		.	
Compact Fluorescent Bulbs	Each	8,319.		23,098.5		31,417.5		66,552.		184,788.		251,340.	
Refrigerators	Each	3,455.2		1,491.21		4,946.41		51,828.		22,368.1		74,196.1	
Geo Exchange Heat Pumps	Each	.		.		.		.		.		.	
Microwaves	Each	75.		75.		150.		750.		750.		1,500.	
CF Fixtures Interior	Each	.		.		.		.		.		.	
CF Fixtures Exterior	Each	.		.		.		.		.		.	
Other - Dehumidifier	Each	.		.		.		.		.		.	
Education													
In-home Education	Home	.		.		.		.		.		.	
Education Workshops		.		.		.		.		.		.	
Other (please specify)		.											
TOTAL		14,714.34		28,844.95		43,559.28		147,723.8		247,409.21		395,133.02	

TABLE 10 - 2009 PACIFICORP LIEE ENERGY SAVINGS

Third Quarter: July-Aug

		Annual Energy Savings *						Lifetime Energy Savings					
		Region 1		Region 16		Total		Region 1		Region 16		Total	
Measures*	Units	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms
Infiltration & Space Conditioning													
Cooler Cover	Home	.		.		.		.		.		.	
Outlet Switch Gaskets	Home	13.16		56.08		69.24		197.36		.		197.36	
Shell Infiltration	Home	121.36		19.7		141.05		606.79		98.48		705.26	
Threshold	Home	.		.		.		.		.		.	
Weatherization													
Attic Insulation	Home	.		.		.		.		.		.	
Attic Venting	Home	.		.		.		.		.		.	
Ceiling Insulation	Home	2,493.43		1,561.82		4,055.25		62,335.71		39,045.57		101,381.28	
Floor Insulation	Home	.		.		.		.		.		.	
Kneewall Insulation	Home	.		.		.		.		.		.	
Weather-stripping	Home	121.36		256.04		377.4		606.79		1,280.22		1,887.01	
Caulking	Home	.		.		.		.		.		.	
Home Repairs	Home	.		297.01		297.01		.		2,970.1		2,970.1	
Low Flow Shower Device	Home	507.86		3,404.19		3,912.05		5,078.57		34,041.91		39,120.49	
Minor Envelope Repair	Home	.		.		.		.		.		.	
Water Heater Pipe Wrap	Home	45.13		196.39		241.52		676.93		2,945.9		3,622.83	
Sink Faucet Aerator	Home	202.46		1,688.12		1,890.58		1,012.29		8,440.6		9,452.89	
Water Heater Blanket	Home	.		.		.		.		.		.	
Furnaces													
Repair - Gas	Each	.		.		.		.		.		.	
Replacement - Gas	Each	.		.		.		.		.		.	
Repair - Electric	Each	.		.		.		.		.		.	
Replacement - Electric	Each	.		.		.		.		.		.	
		.		.		.		.		.		.	
Miscellaneous Measures		.		.		.		.		.		.	
Door Replacement	Each	72.81		118.17		190.99		1,820.36		2,954.35		4,774.71	
Glass Replacement	Each	242.34		643.52		885.87		2,423.43		6,435.22		8,858.65	
Duct Wrap	Home	.		25.35		25.35		.		633.75		633.75	
Duct Register	Home	.		.		.		.		.		.	
Storm Windows - Glass Fixed	Each	.		.		.		.		.		.	
Storm Windows - Glass Operable	Each	.		.		.		.		.		.	
Vinyl Retro Window	Each	.		.		.		.		.		.	
Set Back Thermometer	Each	.		.		.		.		.		.	
Filter Alert Device	Each	.		.		.		.		.		.	
Foam Tape	Home	.		.		.		.		.		.	
Gas Water Heater Repair/Replace	Each	.		.		.		.		.		.	
Elec Water Heater Repair/Replace	Each	.		.		.		.		.		.	
Reusable Filter/Replacement Signal	Each	.		.		.		.		.		.	
Solar Screens	Each	.		.		.		.		.		.	
Compact Fluorescent Bulbs	Each	4,779.		38,497.5		43,276.5		38,232.		307,980.		346,212.	
Refrigerators	Each	720.69		4,460.2		5,180.89		10,810.29		66,903.05		77,713.34	
Geo Exchange Heat Pumps	Each	.		.		.		.		.		.	
Microwaves	Each	300.		375.		675.		3,000.		3,750.		6,750.	
CF Fixtures Interior	Each	.		.		.		.		.		.	
CF Fixtures Exterior	Each	.		.		.		.		.		.	
Other - Dehumidifier	Each	.		.		.		.		.		.	
Education													
In-home Education	Home	.		.		.		.		.		.	
Education Workshops		.		.		.		.		.		.	
Other (please specify)		.		.									
TOTAL		9,619.59		51,599.11		61,218.7		126,800.5		477,479.16		604,279.66	

TABLE 10 - 2009 PACIFICORP LIEE ENERGY SAVINGS

Fourth Quarter: Oct-Dec

		Annual Energy Savings *						Lifetime Energy Savings					
		Region 1		Region 16		Total		Region 1		Region 16		Total	
Measures*	Units	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms
Infiltration & Space Conditioning													
Cooler Cover	Home	.		.		.		.		.		.	
Outlet Switch Gaskets	Home	53.28		245.7		298.98		799.2		.		799.2	
Shell Infiltration	Home	555.84		453.99		1,009.83		2,779.2		2,269.93		5,049.13	
Threshold	Home	.		.		.		.		.		.	
Weatherization													
Attic Insulation	Home	.		.		.		.		.		.	
Attic Venting	Home	.		.		.		.		.		.	
Ceiling Insulation	Home	.		1,155.52		1,155.52		.		.		.	
Floor Insulation	Home	248.42		.		248.42		6,210.43		.		6,210.43	
Kneewall Insulation	Home	.		.		.		.		.		.	
Weather-stripping	Home	.		769.8		769.8		.		3,849.02		3,849.02	
Caulking	Home	.		.		.		.		.		.	
Home Repairs	Home	61.24		.		61.24		612.38		.		612.38	
Low Flow Shower Device	Home	2,150.77		5,836.92		7,987.69		21,507.69		58,369.24		79,876.93	
Minor Envelope Repair	Home	.		.		.		.		.		.	
Water Heater Pipe Wrap	Home	183.51		817.34		1,000.85		2,752.62		12,260.07		15,012.69	
Sink Faucet Aerator	Home	891.8		3,168.64		4,060.44		4,459.		15,843.19		20,302.19	
Water Heater Blanket	Home	.		.		.		.		.		.	
Furnaces													
Repair - Gas	Each	.		.		.		.		.		.	
Replacement - Gas	Each	.		.		.		.		.		.	
Repair - Electric	Each	.		.		.		.		.		.	
Replacement - Electric	Each	.		.		.		.		.		.	
						.		.		.		.	
Miscellaneous Measures													
Door Replacement	Each	386.67		197.39		584.06		9,666.77		4,934.64		14,601.41	
Glass Replacement	Each	734.86		1,769.6		2,504.46		7,348.62		17,696.		25,044.62	
Duct Wrap	Home	60.6		74.5		135.1		1,515.08		1,862.47		3,377.55	
Duct Register	Home	.		.		.		.		.		.	
Storm Windows - Glass Fixed	Each	.		.		.		.		.		.	
Storm Windows - Glass Operable	Each	.		.		.		.		.		.	
Vinyl Retro Window	Each	.		.		.		.		.		.	
Set Back Thermometer	Each	28.27		.		28.27		339.27		.		339.27	
Filter Alert Device	Each	.		.		.		.		.		.	
Foam Tape	Home	.		.		.		.		.		.	
Gas Water Heater Repair/Replace	Each	.		.		.		.		.		.	
Elec Water Heater Repair/Replace	Each	.		.		.		.		.		.	
Reusable Filter/Replacement Signal	Each	.		.		.		.		.		.	
Solar Screens	Each	.		.		.		.		.		.	
Compact Fluorescent Bulbs	Each	16,195.5		67,702.5		83,898.		129,564.		541,620.		671,184.	
Refrigerators	Each	4,349.77		5,282.98		9,632.75		65,246.54		79,244.65		144,491.18	
Geo Exchange Heat Pumps	Each	.		.		.		.		.		.	
Microwaves	Each	150.		975.		1,125.		1,500.		9,750.		11,250.	
CF Fixtures Interior	Each	.		.		.		.		.		.	
CF Fixtures Exterior	Each	.		.		.		.		.		.	
Other - Dehumidifier	Each	.		.		.		.		.		.	
Education													
In-home Education	Home	.		.		.		.		.		.	
Education Workshops		.		.		.		.		.		.	
Other (please specify)		.		.		.		.		.		.	
TOTAL		26,050.53		88,449.87		114,500.4		254,300.79		747,699.2		1,001,999.99	

TABLE 10 - 2009 PACIFICORP LIEE ENERGY SAVINGS

		Annual Energy Savings YTD *						Lifetime Energy Savings YTD					
		Region 1		Region 16		Total		Region 1		Region 16		Total	
Measures*	Units	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms
Infiltration & Space Conditioning													
Cooler Cover	Home	.		.		.		.		.		.	
Outlet Switch Gaskets	Home	84.48		301.79		386.27		1,267.19		4,526.8		5,793.99	
Shell Infiltration	Home	1,066.57		513.09		1,579.66		5,332.83		2,565.45		7,898.28	
Threshold	Home	.		.		.		.		.		.	
		.		.									
Weatherization		.		.									
Attic Insulation	Home	.		.		.		.		.		.	
Attic Venting	Home	.		.		.		.		.		.	
Ceiling Insulation	Home	2,493.43		2,717.34		5,210.77		62,335.71		67,933.48		130,269.2	
Floor Insulation	Home	248.42		97.35		345.77		6,210.43		2,433.84		8,644.27	
Kneewall Insulation	Home	.		.		.		.		.		.	
Weather-stripping	Home	756.46		1,182.92		1,939.38		3,782.3		5,914.59		9,696.89	
Caulking	Home	.		.				.		.		.	
Home Repairs	Home	61.24		297.01		358.25		612.38		2,970.1		3,582.49	
Low Flow Shower Device	Home	6,380.51		10,714.9		17,095.41		63,805.06		107,148.99		170,954.05	
Minor Envelope Repair	Home	168.18		719.63		887.81		1,681.8		7,196.25		8,878.05	
Water Heater Pipe Wrap	Home	228.64		1,106.2		1,334.84		3,429.54		16,592.99		20,022.54	
Sink Faucet Aerator	Home	2,536.83		5,790.04		8,326.87		12,684.15		28,950.19		41,634.34	
Water Heater Blanket	Home	.		115.61		115.61		.		578.05		578.05	
		.		.									
Furnaces		.		.									
Repair - Gas	Each	.		.		.		.		.		.	
Replacement - Gas	Each	.		.		.		.		.		.	
Repair - Electric	Each	.		.		.		.		.		.	
Replacement - Electric	Each	.		.		.		.		.		.	
		.		.		.		.		.		.	
Miscellaneous Measures		.		.		.		.		.		.	
Door Replacement	Each	924.9		394.38		1,319.28		23,122.48		9,859.4		32,981.88	
Glass Replacement	Each	2,058.88		2,810.81		4,869.69		20,588.84		28,108.05		48,696.9	
Duct Wrap	Home	196.81		151.57		348.38		4,920.23		3,789.22		8,709.45	
Duct Register	Home	.		.		.		.		.		.	
Storm Windows - Glass Fixed	Each	.		.		.		.		.		.	
Storm Windows - Glass Operable	Each	.		.		.		.		.		.	
Vinyl Retro Window	Each	.		.		.		.		.		.	
Set Back Thermometer	Each	132.59		23.42		156.01		1,591.04		281.08		1,872.11	
Filter Alert Device	Each	.		.		.		.		.		.	
Foam Tape	Home	.		.		.		.		.		.	
Gas Water Heater Repair/Replace	Each	.		.		.		.		.		.	
Elec Water Heater Repair/Replace	Each	.		.		.		.		.		.	
Reusable Filter/Replacement Signal	Each	.		.		.		.		.		.	
Solar Screens	Each	.		.		.		.		.		.	
Compact Fluorescent Bulbs	Each	39,825.		129,298.5		169,123.5		318,600.		1,034,388.		1,352,988.	
Refrigerators	Each	12,931.29		11,234.39		24,165.68		193,969.42		168,515.8		362,485.22	
Geo Exchange Heat Pumps	Each	.		.		.		.		.		.	
Microwaves	Each	525.		1,425.		1,950.		5,250.		14,250.		19,500.	
CF Fixtures Interior	Each	.		.		.		.		.		.	
CF Fixtures Exterior	Each	.		.		.		.		.		.	
Other - Dehumidifier	Each	.		.		.		.		.		.	
		.		.									
Education		.		.									
In-home Education	Home	.		.		.		.		.		.	
Education Workshops		.		.		.		.		.		.	
Other (please specify)													
TOTAL		70,619.22		168,893.93		239,513.15		729,183.41		1,506,002.29		2,235,185.71	

TABLE 10 - 2009 PACIFICORP LIEE ENERGY SAVINGS

Measures*	Units	EUL	Per Unit Savings Single Family Climate Zone 1	Per Unit Savings Single Family Climate Zone 16	Per Unit Savings Multi-Family Climate Zone 1	Per Unit Savings Multi-Family Climate Zone 16
Infiltration & Space Conditioning						
Cooler Cover	Home					
Outlet Switch Gaskets	Home	15	7.99	7.99	5.52	5.52
Shell Infiltration	Home	5	22.46	19.89	25.63	19.4
Threshold	Home	5	22.46	19.89	25.63	19.4
Weatherization						
Attic Insulation	Home	25	466.6	366.5	522.75	426.91
Attic Venting	Home					
Ceiling Insulation	Home	25	466.6	366.5	522.75	426.91
Floor Insulation	Home	25	116.65	91.63	130.69	106.73
Kneewall Insulation	Home					
Weather-stripping	Home	5	22.46	19.89	25.63	19.4
Caulking	Home					
Home Repairs	Home	10	71.9	54.3	52.1	42.2
Low Flow Shower Device	Home	10	108.7	108.7	66.6	66.6
Minor Envelope Repair	Home	10	71.9	54.3	52.1	42.2
Water Heater Pipe Wrap	Home	15	58.1	58.1	35.4	35.4
Sink Faucet Aerator	Home	5	43.4	43.4	26.5	26.5
Water Heater Blanket	Home	5	145.3	145.3	88.5	88.5
Furnaces						
Repair - Gas	Each					
Replacement - Gas	Each					
Repair - Electric	Each					
Replacement - Electric	Each					
Miscellaneous Measures						
Door Replacement	Each	25	22.46	19.89	25.63	19.40
Glass Replacement	Each	10	71.90	54.30	52.10	42.20
Duct Wrap	Home	25	15.83	12.36	0.5	2.5
Duct Register	Home					
Storm Windows - Glass Fixed	Each					
Storm Windows - Glass Operable	Each					
Vinyl Retro Window	Each					
Set Back Thermometer	Each	12	28.82	33.82	1.55	6.41
Filter Alert Device	Each					
Foam Tape	Home					
Gas Water Heater Repair/Replace	Each					
Elec Water Heater Repair/Replace	Each					
Reusable Filter/Replacement Signal	Each					
Solar Screens	Each					
Compact Fluorescent Bulbs	Each	8	88.5	88.5	88.5	88.5
Refrigerators	Each	15	794.8	794.8	665.1	665.1
Geo Exchange Heat Pumps	Each					
Microwaves	Each	10	75	75	75	75
CF Fixtures Interior	Each					
CF Fixtures Exterior	Each					
Other (please specify)						
Education						
In-home Education	Home					
Education Workshops						
Other (please specify)						
TOTAL						

Number of multifamily 1

Number of single family 14

* Per unit savings based on the LIEE Measure Cost Effectiveness Final Report, June 2, 2003

CERTIFICATE OF SERVICE

I hereby certify that, pursuant to the Commission's Rules of Practice and Procedure, I have this 3rd day of May, 2010, at Portland, OR, provided via electronic mail, or via first class mail in the event that electronic service cannot be effectuated, a true and correct copy of the foregoing document on all parties on the attached service list, R.04-01-006.

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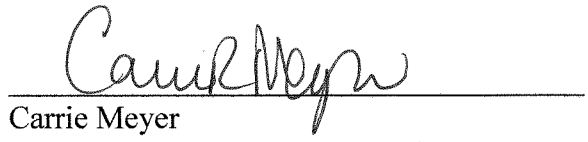

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