

Pacific Gas and Electric Company

Energy Savings Assistance (ESA)
AND
California Alternate Rates for Energy (CARE)

Program Monthly Report
For October 2012

(November 21, 2012)

PACIFIC GAS AND ELECTRIC COMPANY

**ENERGY SAVINGS ASSISTANCE PROGRAM AND CARE PROGRAM
MONTHLY REPORT FOR OCTOBER 2012**

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PACIFIC GAS AND ELECTRIC COMPANY
ENERGY SAVINGS ASSISTANCE PROGRAM
AND CARE PROGRAM MONTHLY REPORT
FOR OCTOBER 2012

This Low Income Programs Monthly Report complies with low income reporting requirements established in Decision (D.) 01-05-033, as updated by D.08-11-031, requiring the utilities to comply with reporting and program evaluation requirements previously established for the California Alternate Rates for Energy (CARE) and Energy Savings Assistance (formerly known as Low Income Energy Efficiency (LIEE) programs. The utilities met with Energy Division staff to revise reporting tables and formats in compliance with the mandates of D.08-11-031 and now use the resulting Energy Division-approved monthly reporting format.

D.11-11-010 adopted bridge funding to June 30, 2012 for the CARE and ESA Programs to ensure continuity of the two low income programs until the Commission adopted a final decision on the CARE and ESA Program budget application for 2012-2014. This decision authorized PG&E and the other IOUs to expend an amount not to exceed 50 percent of their respective 2011 budget level, from January 1, 2012 until June 30, 2012. The 2012-2014 CARE and ESA Programs were adopted in D.12-08-044 issued on August 30, 2012. The budget authorized in D.12-08-044 for 2012 programs and activities are reflected in this report.

D.12-06-030 adopted monthly bridge funding from July 1, 2012 for the CARE and ESA Programs to ensure continuity of the two low income programs until the Commission adopted a final decision on the CARE and ESA Program budget application for 2012-2014. This decision continued authorization for PG&E and the other IOUs to expend an amount not to exceed 50 percent of their respective 2011 budget level on a month-by-month basis until a final decision was made on the IOU's 2012-2014 Applications, which occurred on August 30, 2012 with the issuance of D.12-08-044. Table 2 shows the monthly ESA and CARE program budgets as approved in D.12-08-044, Appendix B and M, respectively.

1. Low Income Energy Assistance Program Executive Summary

The ESA Program provides free home weatherization, energy efficient appliances and energy education services to income-qualified PG&E customers throughout the Company's service area.

PG&E has offered energy efficiency programs to income-qualified customers in its 48 counties since 1983. The ESA Program's objective is to help income-qualified customers reduce their energy consumption and costs while also improving their quality of life. The 2012-2014 ESA Program authorized in D.12-08-044 continues as a resource program emphasizing long-term and enduring energy savings. It continues to serve all eligible low

income customer populations by providing all feasible ESA Program measures at no cost to the customer through a direct-install, whole house approach. All housing types are eligible to participate and the ESA Program is available to both homeowners and renters.

1.1. Energy Savings Assistance Program Overview

PG&E’s 2012-2014 ESA Program follows the policies and guidance given in D.07-12-051, which established the following programmatic initiative for ESAP (formerly known as LIEE):

To provide all eligible customers the opportunity to participate in the LIEE programs and to offer those who wish to participate all cost-effective energy efficiency measures in their residences by 2020.

PG&E’s ESA Program has treated 91,799 customers through 2012.

1.1.1. Provide a summary of the Energy Savings Assistance Program elements as approved in D.12-08-044:

Energy Savings Assistance Program Summary for Month			
2012	Authorized / Planning Assumptions	Year-to-Date Actual	%
Budget	150,982,212	\$ 103,996,077	68.9%
Homes Treated	119,940	91,799	76.5%
kWh Saved	NA	29,655,748	
kW Demand Reduced	NA	6,361	
Therms Saved	NA	942,018	

1.2. Whole Neighborhood Approach Evaluation

In D.08-11-031, the Commission described a Whole Neighborhood Approach (WNA) to ESA Program installation, under which the IOUs install all feasible measures in the homes of eligible customers on a neighborhood-by-neighborhood basis. The Commission believes this approach will increase energy savings, reduce overhead and transportation costs, and encourage leveraging with local entities.

1.2.1. Provide a summary of the geographic and customer segmentation strategy employed, (i.e., tools and analysis used to segment “neighborhoods,” how neighborhoods are segmented and how this information is communicated to the contractor/CBO).

PG&E identifies neighborhoods with large numbers of low income customers with the aid of census and other demographic information and correlates it with PG&E customer energy usage information, as directed in D.08-11-031. Key variables defined by the Commission in D.08-11-031 were high incidences of poverty and high energy use, as well as high energy burden and energy insecurity.¹

To identify potential neighborhoods to target for the low income programs, PG&E starts with its estimates of ESA Program eligibility by ZIP-7, derived from census data.² PG&E ranks ZIP-7 areas with the highest populations of estimated ESA Program-eligible customers³ in its service area, and correlates them with PG&E billing information, including information on PG&E customer energy use;⁴ the number of 48-hour shut-off notices sent; actual shut-offs over the last year; and the number of customers in PG&E’s Third-Party Notification Program. PG&E also correlates this data with the current CARE penetration rate, and the number

¹ Energy burden is the percent of income that goes towards payment of energy bills, and energy insecurity refers to customers experiencing difficulty in paying energy bills and actual or threatened utility shut-offs.

² The joint utility methodology, which derives the number of customers potentially eligible for CARE and ESA (formerly LIEE) services in each utility’s service area, was adopted by the Commission in D.01-03-028, and is updated annually. Sources for this estimation include: the Commission’s current guidelines; current year small area vendor marginal distributions on household characteristics; Census Public Use Microdata Sample (PUMS) 2000 and PUMS 2007 sample data; utility meter and master meter household counts; Department of Finance CPI series; and various Geographic Information System (GIS) sources. ZIP-7s are smaller breakdowns of postal ZIP Codes that are used for small area research in census data. They are the smallest geographical area for which reliable income and demographic data is available.

³ Customers with household incomes at or below 200% of the Federal Poverty Level are eligible for both ESA and CARE.

⁴ To calculate energy use, PG&E’s electric customers were divided into low, medium and high tiers, based on their electric use at Tiers 1-2 (Low Electric Use below 130% of baseline), Tier 3 (Medium Electric Use from 131% to 200% of baseline) and Tiers 4-5 (High Electric Use above 200% of baseline). A customer is considered at the highest tier if they overused electricity during at least two months of the previous twelve month period. PG&E chose to use a two month tier trigger rather than a one month trigger to help filter out atypical usage patterns caused by unusual weather spikes, temporary home visitors, or other outlier events that are not indicators of normal household energy usage.

In order to accurately assess home energy use, a customer must have a minimum six month billing history to be eligible to participate in the program. Customers with less than a six month history will be re-evaluated after they have sufficient billing history.

PG&E also tiered gas usage and divided gas customers into Tier 1 below-baseline low usage customers, and Tier 2 above-baseline high usage customers. PG&E used the same two month trigger described above for electric tiering.

of customers who have already participated in the ESA Program since 2002 (thus making them ineligible for participation at this time).

Finally, D.08-11-031 permits targeted self-certification and enrollment activities in areas of the IOUs' service territory where 80% of the customers are at or below 200% of the federal poverty line. (D.08-11-031, O.P.6) PG&E ranks ZIP-7 areas by percent of ESA Program estimated eligibility. As described above, areas with the highest estimates of eligibility, correlated with high energy usage, the number of 48-hour shut-off notices sent, actual shut-offs over the last year, and low previous ESA Program participation, are evaluated so that they can be selected first for the Whole Neighborhood Approach events. PG&E anticipates that some of the areas selected will be over 80% ESA Program-eligible. These neighborhoods where over 80% of the customers are at or below 200% of the federal poverty level will be self-certified.

Using this information to help determine potential neighborhoods to approach, PG&E's ESA Program managers work with both internal and external groups to target and select neighborhoods. PG&E works closely with its ESA Program implementation contractors, CARE outreach contractors, PG&E local government relations and communications staff, and state Low Income Home Energy Assistance Program (LIHEAP) agencies to help establish contact with government representatives and neighborhood leaders.

In addition to neighborhoods identified and selected by PG&E for Whole Neighborhood Approach events, PG&E's contractors are also encouraged to suggest neighborhoods to target based on their knowledge of the areas in which they work. PG&E contractors are very familiar with the local neighborhoods in their assigned areas and currently use many strategies to enroll ESA Program customers, including: canvassing neighborhoods; targeted direct mail; outbound calls; advertising in local venues; speaking to local groups; and outreaching at community events.

Where practical, PG&E coordinates ESA Program neighborhood events with scheduled CARE events such as "We CARE" or other community activities, including fairs or festivals, and publicizes them in advance through targeted mailings, door hangers, local community partners (e.g., civic and social leaders, churches, and low income service agencies), and local print, radio and television media. PG&E's outreach staff work to publicize and promote events with local community and civic leaders, and to enlist their support and partnership in making neighborhood events a success. PG&E contractors all carry door hangers to leave behind for customers that were not home at the time of the neighborhood visit. The door hangers include program and contact information so that the customer can schedule a visit.

1.3. ESA Program Customer Outreach and Enrollment Update

PG&E coordinates activities and advertising with other PG&E energy efficiency and rate programs likely to reach income-qualified customers and service providers. For example, PG&E's ESA Program contractors are required to inform customers about other programs for which they may be eligible. Additionally, PG&E automatically enrolls customers participating in the ESA Program onto the CARE discount rate.

PG&E employees regularly provide information on the company's low income programs at community events throughout PG&E's service area. These presentations educate customers about energy efficiency and inform them about assistance programs and opportunities available to them in multiple languages, including English, Spanish, Vietnamese, Chinese, Russian, Korean, and Hmong.

PG&E contracts directly with both community-based organizations (CBOs) and private contractors who provide a wealth of experience in the communities they serve. PG&E currently has 33 installation contractors including 11 CBOs and two appliance contractors who serve 48 counties. Of the 11 CBOs, six are LIHEAP agencies.

PG&E has five contracts with LIHEAP agencies that are not working within PG&E's ESA Program. PG&E coordinates with these LIHEAP agencies to install Energy Star® refrigerators in homes receiving PG&E electric service where the LIHEAP contractors have installed all other measures under the State Weatherization Program. This allows both the ESA Program and LIHEAP to leverage their resources and help additional low income homes. Through October, 61 refrigerators have been installed, which equates to \$48,800 leveraged through this program.

1.3.1. Provide a summary of the Energy Savings Assistance Program outreach and enrollment strategies deployed this month.

PG&E and its implementation subcontractors perform outreach for the ESA Program that targets income-qualified populations and other low income PG&E customers through a combination of bill inserts and direct mailings, outbound phone calls, text messages, public service announcements, ethnic and local media, community events and partnerships and other innovative approaches. Customers who call PG&E's customer service centers are referred to the ESA Program and assigned to a contractor in their area who sets up an appointment with them. PG&E subcontractors are provided access to a database containing current CARE customers in their contract area. The ESA Program also takes full advantage of CARE's successful marketing strategies by working closely with its outreach team.

In October, the ESA Program rolled out the following direct mail initiatives to enroll eligible customers:

- English/Spanish letters were mailed to 128,314 CARE-enrolled customers residing in Sacramento, Marin, Monterey and San Luis Obispo counties.

In October, the ESA Program continued the following partnership:

- Saber es Poder
- San Mateo County Farm Bureau

In October, the ESA Program continued the following media campaigns:

- A Spanish print campaign in Vision Hispana throughout Alameda and Contra Costa counties.
- A Cantonese, Mandarin and Hmong television campaign through Crossings TV in Sacramento, Stockton and Fresno.
- A Hmong radio campaign through Crossings TV in Sacramento.
- A Spanish interview in Arriba Valle Central “Wake Up Central Valley” on KFTV.
- A Mandarin interview in World Radio on 1450AM KEST.

In October, the ESA Program participated in the following events:

- San Mateo County Farm Bureau in Half Moon Bay on 10/01/12.
- World Music and Dance Festival in Sacramento on 10/07/12.
- Aloha Festival in Sacramento on 10/10/12.
- Vietnamese American Cultural Center Community Fair in San Jose on 10/21/12.
- Rural Housing Summit in Pacific Grove on 10/25/12-10/26/12.

PG&E continues to enroll eligible customers in the ESA Program via automated phone calls and text messaging:

- Automated Phone Calls –A third-party vendor is contracted to enroll new customers by telephone. Year-to-date, this initiative has generated 88 new enrollments.
- Text messaging –A third-party vendor is contracted to enroll new customers via text message. Year-to-date, this initiative has generated 264 new enrollments.

1.4. Leveraging Success Evaluation, Including CSD

- 1.4.1.** Please provide a status of the leveraging effort with CSD. What new steps or programs have been implemented? What was the result in terms of new enrollments?

PG&E, SCE, SDG&E, and SoCalGas met with CSD staff San Francisco on October 16, 2012 to discuss leveraging opportunities. Ideas discussed included: developing a shared repository database that could include customers served and customers on wait lists by utilities and LIHEAP agencies; and sharing utility information with LIHEAP agencies about ESA Program customers who are found to be over the ESA Program income guidelines or require HVAC or other services which the utilities are unable to provide under ESA Program guidelines.

1.5. Workforce Education & Training

- 1.5.1.** Please summarize efforts to improve and expand Energy Savings Assistance Program workforce education and training. Describe steps taken to hire and train low income workers and how such efforts differ from prior program years.

All contractors and subcontractors responsible for implementing the ESA Program are trained at the PG&E Energy Training Center (ETC) in Stockton California. Most of these ESA Program energy specialists and installation contractors are from the local communities in which they work. Because of the slightly reduced unit goals for the first half of the 2012 ESA Program, fewer contractor Weatherization Specialists have been hired to implement it. In various capacities 1,081 individuals in 78 sessions (2,956 student days) have been trained to deliver the ESA Program year-to-date.

1.6. Miscellaneous

Energy Savings Assistance Program Coordination with the Single Family Affordable Solar Housing Program (SASH)

PG&E's ESA Program works with Grid Alternatives to deliver ESA services to customers that have been approved to participate in the Single Family Affordable Solar Housing Program (SASH). Grid Alternatives refers SASH-eligible homes to

PG&E on a regular basis. If the customer has not yet participated in the ESA Program, the customer is placed in the program. The home is assessed, and delivery of all eligible measures is expedited. PG&E then notifies Grid Alternatives of the measures that were installed in the home. Grid Alternatives uses this data in their calculations to accurately size the SASH solar unit to be installed. Year-to-date, the ESA Program has completed treatment of 72 homes that were selected for SASH program participation. PG&E supplied ESA measure installation data for 94 SASH-selected homes that were treated through the ESA Program in prior years.

2. CARE Executive Summary

The CARE program provides a monthly discount on energy bills for income-qualified households throughout PG&E's service area.

To qualify for CARE, a residential customer's household income must be at or below 200 percent of Federal Poverty Guidelines, as required in D.05-10-044.

2.1. CARE Program Summary

The 2012-2014 CARE Program was adopted in D.12-08-044 issued on August 30, 2012. The authorized CARE administrative budget is \$15,769,667 for 2012. This includes \$450,000 for PG&E's Cooling Centers program and \$216,000 for the CHANGES pilot.

2.1.1. Please provide CARE program summary costs

CARE Budget Categories	Authorized Budget	Actual Expenses Year to Date	% of Budget Spent
Outreach	\$6,317,667	\$4,023,970	64%
Processing, Certification, Recertification	\$3,607,000	\$1,212,644	34%
Post Enrollment Verification	\$1,920,000	\$466,207	24%
IT Programming	\$751,000	\$241,668	32%
Pilots	\$216,000	\$108,000	50%
Measurement and Evaluation	\$85,000	\$22,864	27%
Regulatory Compliance	\$311,000	\$90,011	29%
General Administration	\$1,984,000	\$531,702	27%
CPUC Energy Division Staff	\$128,000	\$49,949	39%
Cool Centers	\$450,000	\$93,824	21%
Total Expenses	\$15,769,667	\$6,840,839	43%
Subsidies and Benefits	\$660,220,000	\$604,366,331	92%
Total Program Costs and Discounts	\$675,989,667	\$611,207,170	90%

2.1.2. Please provide the CARE program penetration rate to date

CARE Penetration		
Participants	Estimated Eligible Participants	YTD Penetration Rate
1,502,751	1,663,059	90.4%

2.2. Outreach

2.2.1. Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

PG&E performs outreach for the CARE Program that targets income-qualified customers through a variety of innovative approaches.

PG&E has contracted with 78 Community Outreach Contractors (COCs) throughout its service area. These COCs represent a variety of communities, including African-Americans, Hispanics, Asian Pacific Islander Americans (Chinese, Vietnamese, Laotian, Hmong), Native Americans, seniors, rural residents, agricultural workers, sub-metered tenants, and nonprofit living facilities. Year-to-date, this initiative has generated 2,425 new enrollments.

PG&E maintained a CARE Facebook fan page to reach new customers of the web-savvy generation. The fan page served to increase awareness about the program and encouraged customers to apply online.

PG&E's continues to enroll eligible customers in the CARE program via automated phone calls, online enrollment, door-to-door canvassing, local office partnerships, recertification, welcome packet inserts and 15-day notice inserts:

- Automated Phone Calls –A third-party vendor is contracted to enroll new customers and recertifies existing customers by telephone. Year-to-date, this initiative has generated 28,719 new enrollments and 70,567 recertified customers.
- Online Enrollment – The company website is being utilized to enroll customers online. Year-to-date, this initiative has generated 95,750 new enrollments.
- Door-to-Door Canvassing – Third-party vendors conduct door-to-door outreach among urban and rural customers who have not responded to traditional outreach efforts. Year-to-date, this initiative has generated 6,544 new enrollments.
- Local Office Partnerships – Through the placement of self-service kiosks in the lobby through our local office partnerships, customers are able to pick up, complete and deposit CARE applications while waiting in line. Year-to-date, this initiative has generated 16,564 new enrollments.

- Recertification –English, Spanish, Chinese and Vietnamese applications and letters are mailed to customers who had not recertified for CARE. Year-to-date, this initiative has generated 9,493 re-enrolled customers.
- Welcome Packet Insert –English/Spanish applications are inserted into new customers’ welcome packets. Year-to-date, this initiative has generated 11,917 new enrollments.
- 15-Day Notice Insert – English/Spanish applications are inserted into customers’ 15-day notices. Year-to-date, this initiative has generated 2,671 new enrollments.

In October, the CARE program continued the following media campaigns:

- An African-American print ad campaign in the Post Newspaper Group throughout the San Francisco Bay Area.
- An African-American print ad campaign in the Sacramento Observer throughout Sacramento.
- A Spanish print ad campaign in the Cronicas throughout Napa, Solano, Sonoma, Marin and Sacramento counties.
- A Spanish print ad campaign in El Observador throughout Santa Clara County.
- A Spanish print ad campaign in La Oferta throughout San Jose.
- A Chinese print ad campaign in the World Journal in San Francisco.
- A Vietnamese print ad campaign in Vietnam Daily throughout Santa Clara County.
- A Vietnamese print ad campaign in ThoiBao Daily in the San Francisco Bay Area.
- A Tagalog print ad campaign in Asian Journal throughout northern California.
- A Cantonese radio campaign through KVTO 1400 AM in the San Francisco Bay Area.
- An English radio campaign with Bay Bridge Communications throughout San Francisco, Santa Rosa, San Jose and Stockton.
- A Spanish interview in Arriba Valle Central “Wake Up Central Valley” on KFTV.
- A Mandarin interview in World Radio on 1450AM KEST.

In October, the CARE program participated in the following events:

- 2012 Fall Career Fair in Santa Clara on 10/3/12.
- Deer Creek Broadcasting's 6th Annual Children's Fair in Chico on 10/13/12.
- Vietnamese American Cultural Center Community Fair in San Jose on 10/21/12.
- Third Annual Youth Transition Conference in Clovis on 10/25/12.

2.2.2. Describe the efforts taken to reach and coordinate the CARE program with other related low income programs to reach eligible customers.

PG&E currently exchanges data with Southern California Edison (SCE) Company and Southern California Gas (SCG) Company to automatically enroll their CARE customers who also receive PG&E service. PG&E also participates in data exchanges of qualified low income customers with the Sacramento Municipal Utility District (SMUD) and Modesto Irrigation District (MID). PG&E provides natural gas in the SMUD and MID electric service areas and will automatically enroll qualified low income customers served by SMUD and MID in CARE. Year-to-date, 914 customers have been automatically enrolled through this method.

PG&E utilizes an internal report to automatically enroll customers who receive LIHEAP and REACH payments. Year-to-date, 5,666 LIHEAP customers and 1,489 REACH customers have been automatically enrolled in CARE.

PG&E automatically enrolls customers that receive ESA Program services. Year-to-date, 15,202 ESA Program participants have been enrolled in CARE.

In addition, PG&E continues to integrate CARE and ESA outreach efforts to effectively provide eligible customers with the knowledge and tools to access all of PG&E's free energy services.

2.2.3. Recertification Complaints

D.08-11-031, Ordering Paragraph 90, directed the IOUs to report in their monthly and annual reports, the number of customer complaints received regarding CARE recertification efforts and the nature of the complaints beginning with the first report due on or about December 31, 2008.

PG&E reports that it received no complaints about CARE recertification in October.

2.3. Miscellaneous

D.08-11-031, Ordering Paragraph 64, granted the IOUs discretion about how to enroll eligible public housing residents in each of their service areas. In response, PG&E contracted with 12 Public Housing Authority (PHA) as a Community Outreach Contractor (COC) to enroll their eligible residents in the program.

3. Appendix: ESA Tables and CARE Tables

ESA- Table 1- ESA Program Expenses

ESA- Table 2- ESA Measure Installations and Savings

ESA- Table 3- Average Bill Savings per Treated Home

ESA- Table 4- ESA Homes Treated

ESA- Table 5- ESA Customer Summary

ESA- Table 6- Expenditures for Pilots and Studies

ESA- Table 7- Whole Neighborhood Approach

CARE- Table 1- CARE Program Expenses

CARE- Table 2- Enrollment, Recertification, Attrition, and Penetration

CARE- Table 3- Standard Random Verification Results

CARE- Table 4- CARE Self-Certification and Self-Recertification Applications

CARE- Table 5- Enrollment by County

CARE- Table 6- Recertification Results

CARE- Table 7- Capitation Contractors

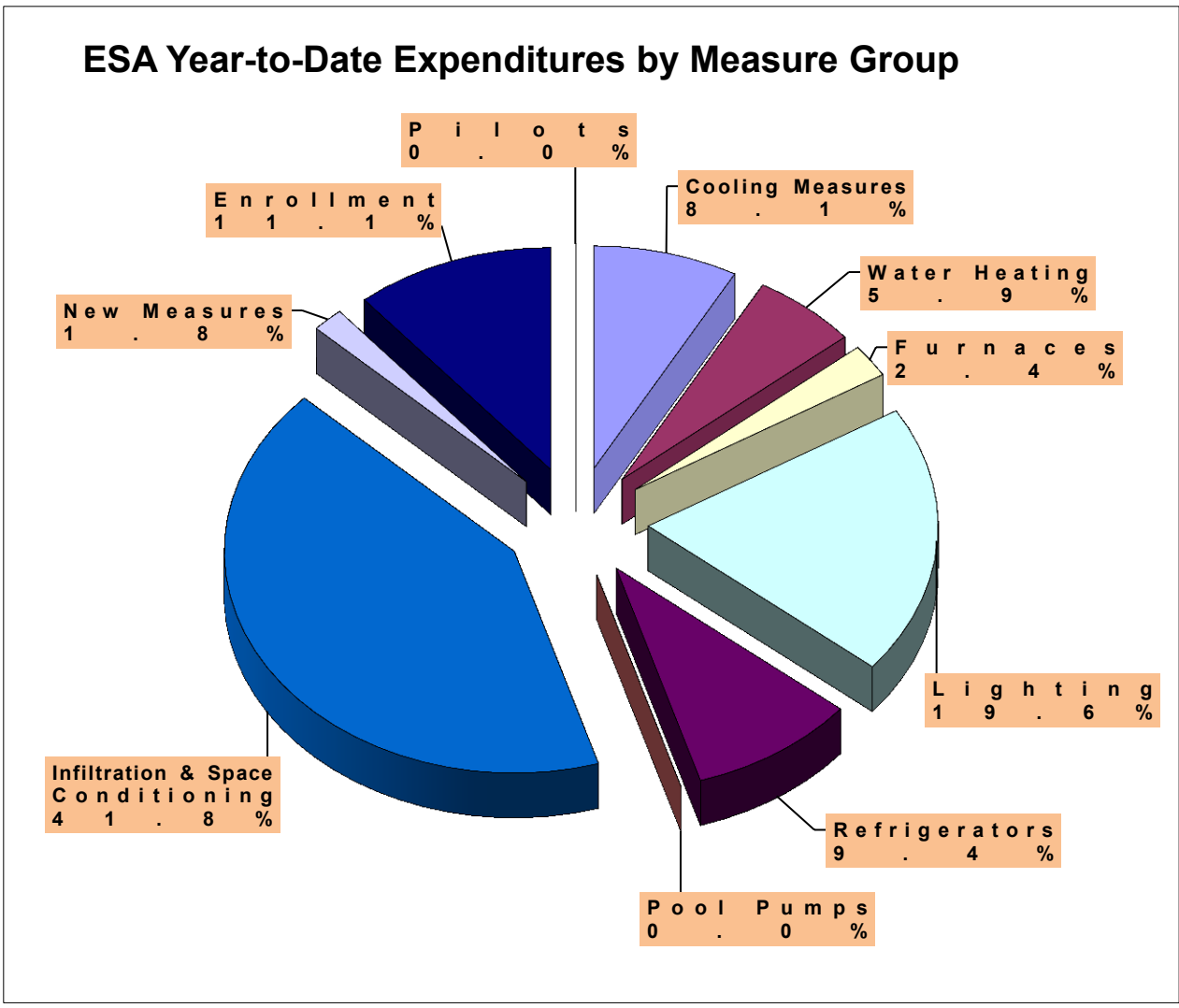
CARE- Table 8- Participants as of Month-End

Pacific Gas and Electric Company Energy Savings Assistance Program and CARE Monthly Report

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	ESA Table 1 - ESA Program Expenses												
2	Through October 31, 2012												
3		Authorized Budget			Current Month Expenses			Year-To-Date Expenses			% of Budget Spent YTD		
4	ESA Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
5	Energy Efficiency												
6	- Gas Appliances ¹	\$ -	\$ 14,034,550	\$ 14,034,550	\$ -	\$ 1,294,878	\$ 1,294,878		\$ 9,875,328	\$ 9,875,328	0.0%	70.4%	70.4%
7	- Electric Appliances ²	\$ 62,644,318	\$ -	\$ 62,644,318	\$ 4,430,413	\$ -	\$ 4,430,413	\$ 37,448,257		\$ 37,448,257	59.8%	0.0%	59.8%
8	- Weatherization ³	\$ 6,872,101	\$ 38,970,197	\$ 45,842,298	\$ 693,451	\$ 3,929,556	\$ 4,623,007	\$ 5,695,146	\$ 32,272,494	\$ 37,967,640	82.9%	82.8%	82.8%
9	- Outreach and Assessment ⁴	\$ 1,077,733	\$ 580,318	\$ 1,658,051	\$ 77,108	\$ 41,520	\$ 118,628	\$ 661,546	\$ 356,217	\$ 1,017,763	61.4%	61.4%	61.4%
10	- In Home Energy Education	\$ 9,247,427	\$ 4,979,383	\$ 14,226,810	\$ 748,862	\$ 403,233	\$ 1,152,096	\$ 6,484,887	\$ 3,491,862	\$ 9,976,749	70.1%	70.1%	70.1%
11	- Education Workshops	\$ -	\$ -	\$ -							0.0%	0.0%	0.0%
12	- Pilot	\$ -	\$ -	\$ -							0.0%	0.0%	0.0%
13	- Cool Centers	\$ -	\$ -	\$ -							0.0%	0.0%	0.0%
14	Energy Efficiency TOTAL	\$ 79,841,579	\$ 58,564,448	\$ 138,406,027	\$ 5,949,835	\$ 5,669,187	\$ 11,619,022	\$ 50,289,835	\$ 45,995,901	\$ 96,285,736	63.0%	78.5%	69.6%
15													
16	Training Center	\$ 594,100	\$ 319,900	\$ 914,000	\$ 60,932	\$ 32,810	\$ 93,742	\$ 286,255	\$ 154,137	\$ 440,392	48.2%	48.2%	48.2%
17	Inspections	\$ 3,646,705	\$ 1,963,611	\$ 5,610,316	\$ 273,305	\$ 147,164	\$ 420,469	\$ 2,763,737	\$ 1,488,166	\$ 4,251,903	75.8%	75.8%	75.8%
18	Marketing ⁵	\$ 1,235,565	\$ 665,305	\$ 1,900,870	\$ 55,531	\$ 29,901	\$ 85,432	\$ 640,840	\$ 345,068	\$ 985,907	51.9%	51.9%	51.9%
19	M&E Studies	\$ 130,000	\$ 70,000	\$ 200,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0.0%	0.0%	0.0%
20	Regulatory Compliance	\$ 224,900	\$ 121,100	\$ 346,000	\$ 9,798	\$ 5,276	\$ 15,074	\$ 85,519	\$ 46,049	\$ 131,567	38.0%	38.0%	38.0%
21	General Administration	\$ 2,307,500	\$ 1,242,500	\$ 3,550,000	\$ 96,990	\$ 52,225	\$ 149,215	\$ 1,221,457	\$ 657,708	\$ 1,879,165	52.9%	52.9%	52.9%
22	CPUC Energy Division	\$ 35,750	\$ 19,250	\$ 55,000	\$ 1,865	\$ 1,004	\$ 2,869	\$ 13,914	\$ 7,492	\$ 21,407	38.9%	38.9%	38.9%
23													
24	TOTAL PROGRAM COSTS ⁶	\$ 88,016,099	\$ 62,966,114	\$ 150,982,213	\$ 6,448,255	\$ 5,937,567	\$ 12,385,822	\$ 55,301,557	\$ 48,694,520	\$ 103,996,077	62.8%	77.3%	68.9%
25													
26	Indirect Costs				\$ 91,566	\$ 50,907	\$ 142,473	\$ 860,809	\$ 478,174	\$ 1,338,983			
27													
28	NGAT Costs				\$ 294,805	\$ 294,805			\$ 2,280,896	\$ 2,280,896			
29													
30	1. Per D.12-08-044, Gas Appliances will be renamed to Appliances. This line items currently includes appliances, domestic hot water and HVAC.												
31	2. Per D.12-08-044, Electric Appliances will be renamed to Appliances. This line items currently includes appliances, lighting, domestic hot water, HVAC and partial misc.												
32	3. Per D.12-08-044, Weatherization will be renamed to Enclosure.												
33	4. Per D.12-08-044, Outreach and Assessment will be renamed to Customer Enrollment.												
34	5. The marketing budget of \$1,900,870 reflects the combined budget of \$1,780,870 for Marketing and Outreach in addition to \$200,000 for Marketing Education and Outreach, as shown in D.12-08-044												
35	6. The total authorized budget of \$150,982,213 differs from the budget shown in D.12-08-044, of \$150,982,212, by \$1, due to a rounding error.												

	A	B	C	D	E	F	G	H
1	ESA Table 2 - ESA Measure Installations & Savings							
2	Pacific Gas & Electric Company							
3	Through October 31, 2012							
4	Year-To-Date Completed & Expensed Installations							
5	Measures	Units	Quantity Installed	kWh [5] (Annual)	kW [5] (Annual)	Therms [5] (Annual)	Expenses [6] (\$)	% of Expenditures
6	Heating Systems							
7	Furnaces [7]	Each	2,166	-	-	-	2,139,385	2.38%
8	Cooling Measures							
9	- A/C Replacement - Room	Each	2,087	106,744	144	-	2,297,920	2.56%
10	- A/C Replacement - Central	Each	13	162	0	-	14,404	0.02%
11	- A/C Tune-up - Central	Each	6,471	5,370	8	-	1,579,925	1.76%
12	- A/C Services - Central	Each						
13	- Heat Pump	Each						
14	- Evaporative Coolers	Each	5,214	2,683,203	3,080	-	3,345,027	3.73%
15	- Evaporative Cooler Maintenance	Each						
16	- Clock Thermostat	Each						
17	Infiltration & Space Conditioning							
18	Envelope and Air Sealing Measures [1]	Home	63,347	3,441,613	-	362,712	28,000,842	31.20%
19	Duct Sealing	Home	2,870	-	-	-	2,215,460	2.47%
20	Attic Insulation	Home	5,403	415,171	204	67,376	7,293,232	8.13%
21	Water Heater Savings							
22	Water Heater Conservation Measures [2]	Home	68,845	350,994	77	509,168	4,390,118	4.89%
23	- Water Heater Replacement - Gas [7]	Each	1,121	-	-	-	888,519	0.99%
24	- Water Heater Replacement - Electric [7]	Each						
25	- Tankless Water Heater - Gas	Each						
26	- Tankless Water Heater - Electric	Each						
27	Lighting Measures							
28	- CFLs	Each	347,934	4,762,195	425	-	2,463,213	2.74%
29	- Interior Hard wired CFL fixtures	Each	157,457	6,785,551	775	-	12,442,450	13.86%
30	- Exterior Hard wired CFL fixtures	Each	33,389	1,442,407	167	-	2,689,249	3.00%
31	- Torchiere	Each						
32	Refrigerators							
33	Refrigerators - Primary	Each	10,259	7,374,845	1,256	-	8,412,466	9.37%
34	Refrigerators - Secondary	Each						
35	Pool Pumps							
36	Pool Pumps	Each						
37	New Measures							
38	Forced Air Unit Standing Pilot Change Out	Each						
39	Furnace Clean and Tune	Each						
40	High Efficiency Clothes Washer	Each						
41	Microwave	Each						
42	Thermostatic Shower Valve	Each	302	248	0	1,654	11,840	
43	LED Night Lights	Each						
44	Occupancy Sensor	Each	15,869	633,173	63	-	908,583	1.01%
45	Torchiere	Each	8,003	1,631,732	160	-	663,063	0.74%
46	Pilots							
47	A/C Tune-up - Central	Home						
48	Interior Hard wired CFL fixtures	Each						
49	Ceiling Fans	Each						
50	In-Home Display	Each						
51	Programmable Controllable Thermostat	Each						
52	Forced Air Unit	Each						
53	Microwave [8]	Each	158	22,339	-	1,108	12,640	0.01%
54	High Efficiency Clothes Washer	Each	-	-	-	-	-	0.00%
55	Customer Enrollment							
56	- Outreach & Assessment	Home	91,799				917,870	1.02%
57	- In-Home Education	Home	91,799				9,062,895	10.10%
58	- Education Workshops	Participants						
59								
60								
61	Total Savings/Expenditures			29,655,748	6,361	942,018	89,749,100	100%
62								
63	Homes Weatherized [3]	Home	77,670					
64								
65	Homes Treated							
66	- Single Family Homes Treated	Home	71,384					
67	- Multi-family Homes Treated	Home	14,688					
68	- Mobile Homes Treated	Home	5,727					
69	- Total Number of Homes Treated	Home	91,799					
70	#Eligible Homes to be Treated for PY [4]	Home	119,940					
71	% of Homes Treated	%	76.54%					
72								
73	- Total Master-Metered Homes Treated	Home	3,062					
74								
75	[1] Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.							
76	[2] Water Heater Conservation Measures may include water heater blanket, low flow showerhead, water heater pipe wrap, faucet aerators.							
77	[3] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs							
78	[4] Based on Appendix A of A.11-05-017 (119,940 for PY12-14 for a total of 359,820)							
79	[5] All savings are calculated based on the following sources:							
80	[6] M&E is from Impact Evaluation of the June 2009 Version of the ESAP Program							
81	[7] Costs exclude support costs that are included in Table 1.							
82	[8] Includes both Replacement and Repair.							
83	[9] Total Master-Metered Homes Treated							
84	[10] Microwave savings are from ECONorthWest Studies received in December of 2011							

	A	B	C	D	E	F	G
1	Year-to-Date Expenses from ESA Table 2						
2							
3							
4			Cooling Measures	\$7,237,276		8.1%	
5			Water Heating	\$5,278,637		5.9%	
6			Furnaces	\$2,139,385		2.4%	
7			Lighting	\$17,594,911		19.6%	
8			Refrigerators	\$8,412,466		9.4%	
9			Pool Pumps	\$0		0.0%	
10			Infiltration & Space Conditioning	\$37,509,533		41.8%	
11			New Measures	\$1,583,486		1.8%	
12			Enrollment	\$9,980,765		11.1%	
13			Pilots	\$12,640		0.0%	
14							
15			Total	\$89,749,100			



	A	B
1	ESA Table 3 - Average Bill Savings per Treated Home	
2	Pacific Gas & Electric Company	
	Through October 31, 2012	
3	Year-to-date Installations - Expensed	
4		
5	Annual kWh Savings	29,655,748
6	Annual Therm Savings	942,018
7	Lifecycle kWh Savings	383,358,584
8	Lifecycle Therm Savings	7,976,469
9	Current kWh Rate	\$ 0.1017
10	Current Therm Rate	\$ 0.7857
11	Number of Treated Homes	91,799
12	Average 1st Year Bill Savings / Treated Home	\$ 40.90
13	Average Lifecycle Bill Savings / Treated Home	\$ 383.94

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	A	B	C	D	E	F	G
1	ESA Table 4 - ESA Homes Treated						
2	Pacific Gas & Electric Company						
3	Through October 31, 2012						
4	County	Eligible Customers			Homes Treated Year to Date		
5		Rural	Urban	Total	Rural	Urban	Total
6	ALAMEDA	-	182,884	182,884	0	7,771	7,771
7	ALPINE	241	-	241	0	0	0
8	AMADOR	5,244	-	5,244	242	3	245
9	BUTTE	13,133	28,600	41,732	2,077	6	2,083
10	CALAVERAS	9,238	33	9,271	408	55	463
11	COLUSA	3,041	17	3,058	229	0	229
12	CONTRA COSTA	-	99,276	99,276	8	5,229	5,237
13	EL DORADO	6,491	7,293	13,784	596	2	598
14	FRESNO	198	143,370	143,568	720	7,287	8,007
15	GLENN	4,780	-	4,780	342	59	401
16	HUMBOLDT	23,982	-	23,982	1,201	12	1,213
17	KERN	58,398	37,654	96,052	2,536	4,060	6,596
18	KINGS	8,779	243	9,022	330	0	330
19	LAKE	16,817	-	16,817	782	7	789
20	LASSEN	230	-	230	18	8	26
21	MADERA	5,987	13,644	19,631	883	5	888
22	MARIN	-	24,657	24,657	129	549	678
23	MARIPOSA	3,150	20	3,170	25	82	107
24	MENDOCINO	17,634	23	17,657	401	7	408
25	MERCED	19,945	19,511	39,456	2,309	1,897	4,206
26	MONTEREY	5,525	47,222	52,747	324	1,698	2,022
27	NAPA	-	16,534	16,534	65	651	716
28	NEVADA	13,728	-	13,728	594	2	596
29	PLACER	12,292	18,883	31,175	377	882	1,259
30	PLUMAS	3,509	-	3,509	103	0	103
31	SACRAMENTO	-	173,856	173,856	28	7,166	7,194
32	SAN BENITO	5,782	131	5,913	200	1	201
33	SAN BERNARDINO	381	55	436	0	0	0
34	SAN FRANCISCO	-	125,124	125,124	0	2,159	2,159
35	SAN JOAQUIN	10,309	80,307	90,616	562	5,164	5,726
36	SAN LUIS OBISPO	21,412	14,741	36,153	1,072	2	1,074
37	SAN MATEO	-	59,333	59,333	17	1,102	1,119
38	SANTA BARBARA	1,423	16,997	18,420	716	373	1,089
39	SANTA CLARA	4,183	147,706	151,889	178	11,116	11,294
40	SANTA CRUZ	-	30,261	30,261	155	1,244	1,399
41	SHASTA	13,970	14,483	28,453	559	986	1,545
42	SIERRA	346	0	346	4	0	4
43	SISKIYOU	27	-	27	0	0	0
44	SOLANO	-	43,282	43,282	394	2,373	2,767
45	SONOMA	3,333	58,213	61,546	657	2,513	3,170
46	STANISLAUS	29,853	37,795	67,648	843	2,364	3,207
47	SUTTER	-	14,516	14,516	688	1	689
48	TEHAMA	12,414	10	12,424	676	9	685
49	TRINITY	481	-	481	2	0	2
50	TULARE	7,644	680	8,324	591	19	610
51	TUOLUMNE	12,232	-	12,232	352	0	352
52	YOLO	-	27,902	27,902	894	860	1,754
53	YUBA	106	11,381	11,486	788	0	788
54	Total	356,241	1,496,636	1,852,877	24,075	67,724	91,799

Pacific Gas and Electric Company Energy Savings Assistance Program and CARE Monthly Report

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1	ESA Table 5 - ESA Customer Summary - PG&E																
2	Through October 31, 2012																
3		Gas & Electric				Gas Only				Electric Only				Total			
4		Homes Treated	(Annual)			Homes Treated	(Annual)			Homes Treated	(Annual)			Homes Treated	(Annual)		
5	Month		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
6	January 2012	1,298	110,042	1,653,115	283.6	5,008	20,401	11,939	3.5	708	681	593,400	110.4	7,014	131,125	2,258,455	397
7	February 2012	1,810	134,198	3,940,245	747.7	10,901	24,103	127,081	4.0	2,596	763	1,112,983	262.1	15,307	159,063	5,180,309	1,014
8	March 2012	3,972	212,832	6,221,857	1,158.3	17,503	40,915	212,645	8.9	2,981	1,044	1,706,556	402.7	24,456	254,790	8,141,058	1,570
9	April 2012	24,793	296,107	8,737,685	1,638.6	4,230	59,192	302,371	13.5	5,538	1,339	2,377,107	555.2	34,561	356,638	11,417,163	2,207
10	May 2012	5,454	380,526	11,431,771	2,217.5	32,462	76,112	394,012	18.8	7,346	1,581	3,123,335	728.1	45,262	458,220	14,949,119	2,964
11	June 2012	6,383	454,681	13,778,939	2,743.3	8,929	87,279	458,274	20.9	39,194	764	3,746,622	885.7	54,506	542,724	17,983,835	3,650
12	July 2012	45,320	527,099	15,789,588	3,217.6	10,058	98,969	522,687	22.3	7,282	815	4,235,204	1,036.6	62,660	626,883	20,547,479	4,277
13	August 2012	11,402	608,883	18,066,224	3,721.4	52,076	122,525	653,219	27.4	8,971	1,000	4,797,490	1,218.6	72,449	732,408	23,516,934	4,967
14	September 2012	10,316	681,736	20,092,451	4,184.4	57,919	141,143	756,777	32.5	12,721	1,180	5,339,106	1,393.6	80,956	824,060	26,188,334	5,610
15	October 2012	14,461	774,213	22,743,217	4,763.1	65,308	166,378	885,964	38.3	12,030	1,427	6,026,567	1,559.3	91,799	942,018	29,655,748	6,361
16	November 2012																
17	December 2012																
18	Figures for each month are YTD. December results should approximate calendar year results. Therms and kWh savings are annual figures. Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month in ESA Table 2.																

Pacific Gas and Electric Company Energy Savings Assistance Program and CARE Monthly Report

	A	B	C	D	E	F	G	H	I	J	K	L	M	N
1	ESA Table 6 - Expenditures for 2009-11 Pilots and Studies													
2	Pacific Gas and Electric Company													
3	Through October 31, 2012													
4		Authorized 3-Year Budget ¹			Current Month Expenses ¹			Expenses Since January 1, 2009 ¹			% of Authorized Budget Spent ¹			Complete ¹
5		Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	
6	Pilots:													
7	Microwaves (Meals On Wheels)	\$ 300,000	\$ -	\$ 300,000	N/A	N/A	N/A	\$ 274,915	\$ -	\$ 274,915	92%	0%	92%	Yes
8	On-Line EP Training ⁶	\$ 67,500	\$ 382,500	\$ 450,000	\$ -	\$ -	\$ -	\$ 22,075	\$ 125,090	\$ 147,164	33%	33%	33%	Yes
9	City of San Joaquin	\$ 61,500	\$ 348,500	\$ 410,000	\$ -	\$ -	\$ -	\$ 4,260	\$ 24,142	\$ 28,402	7%	7%	7%	Yes
10	High Efficiency Clothes Washers	\$ 112,500	\$ 637,500	\$ 750,000	N/A	N/A	N/A	\$ 95,174	\$ 539,321	\$ 634,495	85%	85%	85%	Yes
11	CPUC-WE&T Pilot ³				N/A	N/A	N/A	\$ 21,142	\$ 119,802	\$ 140,943				Yes
12	Total Pilots	\$ 541,500	\$ 1,368,500	\$ 1,910,000	\$ -	\$ -	\$ -	\$ 417,566	\$ 808,354	\$ 1,225,920	77%	59%	64%	
13														
14	Studies:													
15	Low Income Non-Energy Benefits	\$ 58,500	\$ 31,500	\$ 90,000	N/A	N/A	N/A	\$ 23,084	\$ 12,430	\$ 35,513	39%	39%	39%	Yes
16	2009 Process Evaluation	\$ 48,750	\$ 26,250	\$ 75,000	N/A	N/A	N/A	\$ 48,621	\$ 26,181	\$ 74,802	100%	100%	100%	Yes
17	Household Segmentation Study ⁴	\$ 78,000	\$ 42,000	\$ 120,000	\$ -	\$ -	\$ -	\$ 78,000	\$ 42,000	\$ 120,000	100%	100%	100%	Yes
18	Impact Evaluation ²	\$ -	\$ -	\$ -	N/A	N/A	N/A	\$ 111,562	\$ 60,072	\$ 171,633				Yes
19	Refrigerator Degradation Study ⁵	\$ 43,334	\$ 23,333	\$ 66,667	\$ -	\$ -	\$ -	\$ 26,637	\$ 14,343	\$ 40,980	61%	61%	61%	Yes
20	Total Studies	\$ 228,584	\$ 123,083	\$ 351,667	\$ -	\$ -	\$ -	\$ 287,904	\$ 155,025	\$ 442,929	126%	126%	126%	
21														
22	Footnotes													
23	¹ All Pilots and Studies were authorized in D.08-11-031 for the 2009-11 ESA program. Outstanding pilots and studies are being completed in 2012.													
24	² The Impact Evaluation was approved in D.08-11-031, but IOUs were required to utilize the budget authorized in D.06-12-038 and to carry it over to 2009. PG&E's budget was \$180,000.													
25	³ The CPUC-WE&T Pilot was authorized in D.08-11-031, but no budget was listed.													
26	⁴ The Household Segmentation study is being completed in 2012. SCE is the project manager and will invoice PG&E for it's share in 2012.													
27	⁵ The Refrigerator Degradation study is being completed in 2012. PG&E is the project manager and will invoice SCE, and SDG&E in 2012. When cross-billing occurs, PG&E's study expenditures will be under													
28	100% of authorized budget													
29	⁶ The On-Line EP Training Pilot and the City of San Joaquin Pilot were completed in 2011, but evaluations are being completed in 2012.													

Pacific Gas and Electric Company Energy Savings Assistance Program and CARE Monthly Report

	A	B	C	D	E
1	ESA Table 7 - PG&E				
2	Whole Neighborhood Approach				
3	Through October 31, 2012				
4	A	B	C	D	E
5	Neighborhood (County, Zipcode, Zip+7 etc.) Targeted	Total Residential Customers	Total Estimated Eligible	Total Treated 2002-2011	Total Treated Year to Date
6	Mission District, San Francisco, 94110	30,577	7,033	4,285	168
7					
8	Los Osos, 93402	6,287	1,572	584	44
9					
10	Allensworth/Earlimart, 93219	155	113	40	4
11					
12	Alpaugh, 93201	398	235	148	7
13					
14	Live Oak, 95953	3,841	1,767	1,401	70
15					
16	Oakland, 94601	17,043	9,203	3,975	481
17	Oakland, 94602	12,951	3,626	1,217	144
18	Oakland, 94606	12,645	6,070	2,660	387
19	Oakland, 94607	8,759	4,905	2,525	194
20	Oakland, 94609	9,018	3,878	963	54
21	Oakland, 94610	14,867	3,419	365	67
22	Oakland, 94611	13,990	3,078	287	24
23					
24	Marysville, 95901	8,329	4,081	4,190	587
25					
26	Kings County	21,779	10,018	5,887	472
27					
28	Tulare County	15,993	9,116	5,597	719
29					
30	San Francisco, 94124	11,350	5,789	5,189	190
31					
32	Fremont, 94536	25,626	4,869	2,546	265
33	Fremont, 94538	22,474	4,944	2,763	181
34	Fremont, 94539	16,604	1,992	686	28
35	Fremont, 94555	11,322	1,812	947	41
36					
37	Alameda County	597,152	143,316	93,966	9,055
38					
39	Mariposa County	9,653	2,799	922	135
40					
41	Mendocino County	38,950	19,086	3,714	484
42					
43	Nevada County	37,216	14,142	5,731	784
44					
45	San Francisco County	377,114	109,363	53,829	2,662
46					
47	San Mateo County	274,964	52,243	20,110	1,293
48					
49	Tuolumne County	31,268	13,133	5,703	338
50					
51	Sacramento County	460,071	156,424	46,845	9,882
52					
53	Marin County	108,675	23,909	6,500	959
54					
55	Monterey County	135,881	50,276	21,077	2,855
56					
57	San Luis Obispo County	113,362	36,276	7,704	1,321

Pacific Gas and Electric Company Energy Savings Assistance Program and CARE Monthly Report

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	CARE Table 1 - CARE Program Expenses - PG&E												
2	Through October 31, 2012												
3	Final	Authorized Budget			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
4	CARE Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
5	Outreach ^[1]	\$ 5,117,310	\$ 1,200,357	\$ 6,317,667	\$ 510,541	\$ 119,756	\$ 630,297	\$ 3,259,415	\$ 764,554	\$ 4,023,970	64%	64%	64%
6	Processing, Certification, Recertification	\$ 2,921,670	\$ 685,330	\$ 3,607,000	\$ 85,360	\$ 20,023	\$ 105,382	\$ 982,242	\$ 230,402	\$ 1,212,644	34%	34%	34%
7	Post Enrollment Verification	\$ 1,555,200	\$ 364,800	\$ 1,920,000	\$ 104,182	\$ 24,438	\$ 128,620	\$ 377,627	\$ 88,579	\$ 466,207	24%	24%	24%
8	IT Programming	\$ 608,310	\$ 142,690	\$ 751,000	\$ 52,537	\$ 12,324	\$ 64,861	\$ 195,751	\$ 45,917	\$ 241,668	32%	32%	32%
9	Cool Centers	\$ 450,000	\$ -	\$ 450,000	\$ 1,163	\$ -	\$ 1,163	\$ 93,824	\$ -	\$ 93,824	21%	0%	21%
10													
11	Pilots												
12	- Pilot CHANGES	\$ 174,960	\$ 41,040	\$ 216,000	\$ -	\$ -	\$ -	\$ 87,480	\$ 20,520	\$ 108,000	50%	50%	50%
13	- Pilot	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
14	- Pilot	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
15	Total Pilots	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
16													
17	Measurement & Evaluation	\$ 68,850	\$ 16,150	\$ 85,000	\$ 1,231	\$ 289	\$ 1,520	\$ 18,520	\$ 4,344	\$ 22,864	27%	27%	27%
18	Regulatory Compliance	\$ 251,910	\$ 59,090	\$ 311,000	\$ 5,284	\$ 1,239	\$ 6,523	\$ 72,909	\$ 17,102	\$ 90,011	29%	29%	29%
19	General Administration	\$ 1,607,040	\$ 376,960	\$ 1,984,000	\$ 41,106	\$ 9,642	\$ 50,748	\$ 430,678	\$ 101,023	\$ 531,702	27%	27%	27%
20	CPUC Energy Division Staff	\$ 103,680	\$ 24,320	\$ 128,000	\$ 5,422	\$ 1,272	\$ 6,693	\$ 40,459	\$ 9,490	\$ 49,949	39%	39%	39%
21													
22	SUBTOTAL MANAGEMENT COSTS	\$ 12,858,930	\$ 2,910,737	\$ 15,769,667	\$ 806,825	\$ 188,982	\$ 995,807	\$ 5,558,906	\$ 1,281,933	\$ 6,840,839	43%	44%	43%
23													
24	CARE Rate Discount ^[2]	\$ 534,778,200	\$ 125,441,800	\$ 660,220,000	\$ 47,869,450	\$ 4,764,778	\$ 52,634,227	\$ 523,048,626	\$ 81,317,705	\$ 604,366,331	98%	65%	92%
25	Service Establishment Charge Discount												
26													
27	TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS	\$ 547,637,130	\$ 128,352,537	\$ 675,989,667	\$ 48,676,275	\$ 4,953,760	\$ 53,630,034	\$ 528,607,532	\$ 82,599,638	\$ 611,207,170	97%	64%	90%
28													
29	Other CARE Rate Benefits												
30	- DWR Bond Charge Exemption				\$ 3,750,867		\$ 3,750,867	\$ 38,361,868		\$ 38,361,868			
31	- CARE PPP Exemption ^[3]				\$ 6,589,389	\$ 731,452	\$ 7,320,842	\$ 67,280,037	\$ 10,852,629	\$ 78,132,667			
32	- California Solar Initiative Exemption				\$ 997,006		\$ 997,006	\$ 9,895,086		\$ 9,895,086			
33	- kWh Surcharge Exemption												
34	Total - Other CARE Rate Benefits				\$ 11,337,262	\$ 731,452	\$ 12,068,715	\$ 115,536,992	\$ 10,852,629	\$ 126,389,621			
35													
36	Indirect Costs				\$ 54,851	\$ 12,865	\$ 67,716	\$ 477,326	\$ 111,958	\$ 589,283			
37													
38	^[1] The Outreach category includes expenses from Capitation Fee, Mass Media Advertising, Outreach, and Expanded Outreach.												
39	^[2] The Authorized Budget for the CARE Rate Discount per D.12-08-044.												
40	Per D.02-09-021, PG&E is authorized to recover the full value of the discount through the CARE two-way balancing account on an automatic pass-through basis.												
41	^[3] PPP Exemption - CARE customers are exempt from paying CARE program costs including PPP costs for CARE admin. and the CARE surcharge.												
42	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R					
1	CARE Table 2 - Enrollment, Recertification, Attrition, & Penetration - PG&E																						
2	Through October 31, 2012																						
3	Gross Enrollment												Enrollment		Total CARE		Estimated	Penetration					
4	Automatic Enrollment												Capitation	Other Sources ⁵	Total (G+H+I)	Recertification	Total Adjusted (J+K)	Attrition (Drop Offs)	Net (L-M)	Net Adjusted (N-K)	Participants	CARE Eligible	Rate % (P/Q)
5	2012	Inter-Utility ¹	Intra-Utility ²	Leveraging ³	One-e-App ⁴	SB580	Combined (B+C+D+E+F)	Capitation	Other Sources ⁵	Total (G+H+I)	Recertification	Total Adjusted (J+K)	Attrition (Drop Offs)	Net (L-M)	Net Adjusted (N-K)	Total CARE Participants	Estimated CARE Eligible	Penetration Rate % (P/Q)					
6	January	0	1,967	0	0	0	1,967	391	33,446	35,804	51,520	87,324	38,234	49,090	-2,430	1,530,262	1,663,059	92%					
7	February	0	2,136	0	0	0	2,136	256	28,912	31,304	36,144	67,448	28,888	38,560	2,416	1,532,678	1,663,059	92%					
8	March	0	2,429	0	0	0	2,429	282	37,792	40,503	57,135	97,638	31,736	65,902	8,767	1,541,445	1,663,059	93%					
9	April	839	2,436	0	0	0	3,275	339	27,129	30,743	46,915	77,658	30,146	47,512	597	1,542,042	1,663,059	93%					
10	May	0	2,308	0	0	0	2,308	362	29,196	31,866	44,255	76,121	37,671	38,450	-5,805	1,536,237	1,663,059	92%					
11	June	75	2,532	0	0	0	2,607	288	23,813	26,708	41,761	68,469	35,262	33,207	-8,554	1,527,683	1,663,059	92%					
12	July	0	2,090	0	0	0	2,090	111	25,631	27,832	50,630	78,462	38,417	40,045	-10,585	1,517,098	1,663,059	91%					
13	August	0	2,262	0	0	0	2,262	151	30,266	32,679	46,414	79,093	31,274	47,819	1,405	1,518,503	1,663,059	91%					
14	September	0	2,243	0	0	0	2,243	67	28,335	30,645	43,351	73,996	42,082	31,914	-11,437	1,507,066	1,663,059	91%					
15	October	0	1,954	0	0	0	1,954	178	28,152	30,284	44,154	74,438	34,599	39,839	-4,315	1,502,751	1,663,059	90%					
16	November																						
17	December																						
18	YTD Total	914	22,357	0	0	0	23,271	2,425	292,672	318,368	462,279	780,647	348,309	432,338	-29,941	1,502,751	1,663,059	90%					
19																							
20	¹ Enrollments via data sharing between the IOUs.																						
21	² Enrollments via data sharing between departments and/or programs within the utility.																						
22	³ Enrollments via data sharing with programs outside the IOU that serve low-income customers.																						
23	⁴ One-e-App is a pilot program set up by The Center to Promote Healthcare Access (The Center) and PG&E. The pilot will occur within two PG&E counties to implement a strategy of automatic enrollment for low income customers into the CARE program based on customers' applications or reapplications for related low income health and social welfare services (e.g., MediCAL, Healthy Families, CALKids, etc.). The goal is to develop another means by which low income families can be introduced into the CARE program and, depending on the success of the pilot, possibly expand this pilot to other counties within PG&E's service area as well as to the other IOUs.																						
24	⁵ Not including Recertification.																						
25	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																						

Pacific Gas and Electric Company Energy Savings Assistance Program and CARE Monthly Report

	A	B	C	D	E	F	G	H	I
1	CARE Table 3 - Standard Random Verification Results - PG&E								
2	Through October 31, 2012								
3	2012	Total CARE Population	Participants Requested to Verify	% of Population Total	Participants Dropped (Due to no response)	Participants Dropped (Verified as Ineligible) ¹	Total Dropped ²	% Dropped through Random Verification	% of Total Population Dropped
4	January	1,530,262	7,401	0.48%	4,447	529	4,976	67.23%	0.33%
5	February	1,532,678	5,952	0.39%	3,666	334	4,000	67.20%	0.26%
6	March	1,541,445	8,999	0.58%	5,506	453	5,959	66.22%	0.39%
7	April	1,542,042	7,676	0.50%	4,647	554	5,201	67.76%	0.34%
8	May	1,536,237	13,151	0.86%	6,616	2,489	9,105	69.23%	0.59%
9	June	1,527,683	15,814	1.04%	8,627	2,441	11,068	69.99%	0.72%
10	July	1,517,098	10,233	0.67%	5,457	1,650	7,107	69.45%	0.47%
11	August	1,518,503	12,955	0.85%	7,014	1,703	8,717	67.29%	0.57%
12	September	1,507,066	11,725	0.78%					
13	October	1,502,751	13,821	0.92%					
14	November								
15	December								
16	YTD Total	1,502,751	107,727	7.17%	45,980	10,153	56,133	68.30%	3.74%
17									
18	¹ Includes customers verified as over income or who requested to be dropped.								
19	² Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								
20	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								

Pacific Gas and Electric Company Energy Savings Assistance Program and CARE Monthly Report

	A	B	C	D	E	F	G
1	CARE Table 4 - CARE Self-Certification and Self-Recertification Applications - PG&E						
2	Through October 31, 2012						
3		Provided ²	Received	Approved	Denied	Pending/ Never Completed	Duplicates
4	YTD Total ¹	15,799,589	700,029	632,586	22,287	45,156	109,763
5	Percentage ³		100.00%	90.37%	3.18%	6.45%	15.68%
6							
7	Footnotes:						
8	¹ Includes sub-metered customers.						
9	² Includes number of applications provided via direct mail campaigns, call centers, bill inserts and other outreach methods. Because there are other means by which customers obtain applications which are not counted, this number is only an approximation.						
10	³ Percent of Received. Duplicates are also counted as Approved, so the total will not add up to 100%.						
11	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						

Pacific Gas and Electric Company Energy Savings Assistance Program and CARE Monthly Report

	A	B	C	D	E	F	G	H	I	J
1	CARE Table 5 - Enrollment by County - PG&E									
2	Through October 31, 2012									
3		Estimated Eligible			Total Participants			Penetration Rate		
4	County	Urban	Rural^[1]	Total	Urban	Rural^[1]	Total	Urban	Rural^[1]	Total
5	ALAMEDA	155,165	6	155,171	138,220	4	138,224	89%	62%	89%
6	ALPINE	0	239	239	0	18	18	n/a	8%	8%
7	AMADOR	2	5,198	5,200	0	4,276	4,276	0%	82%	82%
8	BUTTE	27,037	12,864	39,901	25,404	13,060	38,464	94%	102%	96%
9	CALAVERAS	33	8,975	9,008	41	6,110	6,151	123%	68%	68%
10	COLUSA	11	2,997	3,009	9	3,270	3,279	81%	109%	109%
11	CONTRA COSTA	90,333	0	90,334	88,530	1	88,531	98%	245%	98%
12	EL DORADO	7,281	6,460	13,741	6,177	6,160	12,337	85%	95%	90%
13	FRESNO	136,564	195	136,758	143,290	175	143,465	105%	90%	105%
14	GLENN	0	4,689	4,689	1	4,840	4,841	n/a	103%	103%
15	HUMBOLDT	0	22,960	22,961	0	21,212	21,212	0%	92%	92%
16	KERN	36,728	57,079	93,807	39,707	57,798	97,505	108%	101%	104%
17	KINGS	241	8,712	8,953	145	8,727	8,872	60%	100%	99%
18	LAKE	1	16,659	16,660	1	12,891	12,892	77%	77%	77%
19	LASSEN	0	230	230	0	190	190	n/a	83%	83%
20	MADERA	13,391	5,955	19,345	15,573	5,411	20,984	116%	91%	108%
21	MARIN	21,714	0	21,714	14,321	0	14,321	66%	n/a	66%
22	MARIPOSA	18	3,098	3,115	19	2,666	2,685	108%	86%	86%
23	MENDOCINO	28	17,337	17,366	6	11,854	11,860	21%	68%	68%
24	MERCED	19,127	19,121	38,247	19,396	19,758	39,154	101%	103%	102%
25	MONTEREY	43,472	4,803	48,275	34,896	5,356	40,252	80%	112%	83%
26	NAPA	15,334	0	15,334	12,287	0	12,287	80%	n/a	80%
27	NEVADA	14	13,471	13,485	5	9,973	9,978	36%	74%	74%
28	PLACER	18,497	11,508	30,005	14,106	8,683	22,789	76%	75%	76%
29	PLUMAS	136	3,366	3,502	16	1,903	1,919	12%	57%	55%
30	SACRAMENTO	144,269	0	144,269	119,338	0	119,338	83%	n/a	83%
31	SAN BENITO	128	5,648	5,776	90	4,911	5,001	70%	87%	87%
32	SAN BERNARDINO	54	382	436	51	300	351	95%	79%	81%
33	SAN FRANCISCO	85,002	0	85,002	70,279	0	70,279	83%	n/a	83%
34	SAN JOAQUIN	74,740	10,141	84,880	76,957	9,294	86,251	103%	92%	102%
35	SAN LUIS OBISPO	14,490	21,142	35,633	6,896	15,658	22,554	48%	74%	63%
36	SAN MATEO	50,239	0	50,239	40,883	0	40,883	81%	n/a	81%
37	SANTA BARBARA	16,684	1,373	18,057	16,744	799	17,543	100%	58%	97%
38	SANTA CLARA	123,890	3,926	127,816	115,871	3,023	118,894	94%	77%	93%
39	SANTA CRUZ	27,277	10	27,286	22,172	1	22,173	81%	10%	81%
40	SHASTA	13,834	13,623	27,457	12,595	11,064	23,659	91%	81%	86%
41	SIERRA	5	339	345	1	156	157	19%	46%	46%
42	SISKIYOU	0	27	27	0	11	11	n/a	41%	41%
43	SOLANO	39,783	0	39,783	40,283	0	40,283	101%	n/a	101%
44	SONOMA	54,796	3,261	58,057	43,711	2,814	46,525	80%	86%	80%
45	STANISLAUS	35,251	28,811	64,063	29,914	25,948	55,862	85%	90%	87%
46	SUTTER	13,257	1	13,257	13,853	0	13,853	104%	0%	104%
47	TEHAMA	13	12,279	12,292	12	11,928	11,940	94%	97%	97%
48	TRINITY	1	470	471	0	363	363	0%	77%	77%
49	TULARE	651	7,567	8,218	374	8,638	9,012	57%	114%	110%
50	TUOLUMNE	1	12,201	12,202	0	7,807	7,807	0%	64%	64%
51	YOLO	25,445	1	25,447	21,726	1	21,727	85%	75%	85%
52	YUBA	10,899	98	10,996	11,681	118	11,799	107%	121%	107%
53										
54	Total	1,315,837	347,222	1,663,059	1,195,581	307,170	1,502,751	91%	88%	90%

55

56 [1] "Rural" includes ZIP Codes classified as such by the Goldsmith modification that was developed to identify small

57 towns and rural areas within large metropolitan counties. ZIP Codes not defined as rural are classified as urban.

58 Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Pacific Gas and Electric Company Energy Savings Assistance Program and CARE Monthly Report

	A	B	C	D	E	F	G	H
1	CARE Table 6 - Recertification Results - PG&E							
2	Through October 31, 2012							
3	2012	Total CARE Population	Participants Requested to Recertify ¹	% of Population Total	Participants Recertified ²	Participants Dropped ²	Recertification Rate % (E/C)	% of Total Population Dropped (F/B)
4	January	1,530,262	32,967	2.15%	23,195	9,772	70.36%	0.64%
5	February	1,532,678	43,603	2.84%	29,615	13,988	67.92%	0.91%
6	March	1,541,445	37,735	2.45%	26,148	11,587	69.29%	0.75%
7	April	1,542,042	29,124	1.89%	20,555	8,569	70.58%	0.56%
8	May ³	1,536,237	1,070	0.07%	671	399	62.71%	0.03%
9	June	1,527,683	65,159	4.27%	44,797	20,362	68.75%	1.33%
10	July	1,517,098	27,912	1.84%	18,224	9,688	65.29%	0.64%
11	August	1,518,503	33,770	2.22%				
12	September	1,507,066	31,960	2.12%				
13	October	1,502,751	35,179	2.34%				
14	November							
15	December							
16	YTD Total	1,502,751	338,479	22.52%	163,205	74,365	68.70%	4.95%
17								
18	¹ Does not include participants who closed their accounts during the 90-day response period.							
19	² Results are tied to the month initiated. Therefore, results may be pending due to the time permitted for a participant to respond.							
20	³ Customers due to recertify in May were extended one month due to new income guidelines.							
21	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							

Pacific Gas and Electric Company Energy Savings Assistance Program and CARE Monthly Report

	A	B	C	D	E	F	G	H
1	CARE Table 7 - Capitation Contractors - PG&E							
2	Through October 31, 2012							
3	Contractor Name	Contractor Type (Check one or more if applicable)				Year to Date Enrollments		
4		Private	CBO	WMDVBE	LIHEAP	Rural	Urban	Total
5	Advancing Vibrant Communities, Inc.					0	0	0
6	Allen Temple Health and Social Services Ministries		X			0	6	6
7	Amador-Tuolumne Community Action Agency		X			25	1	26
8	American Canyon Family Resource Center		X			0	2	2
9	American Red Cross Bay Area Chapter					0	19	19
10	Anderson Cottonwood Christian Assistance					3	9	12
11	Arc of San Francisco					0	0	0
12	Area 12 Agency on Aging					1	0	1
13	Area Agency on Aging Serving Napa and Solano					0	0	0
14	Arriba Juntos					0	3	3
15	Asian Community Center		X			0	35	35
16	Asian Community Mental Health Services		X			0	3	3
17	Asian Pacific American Community Center		X			0	5	5
18	Asian Resources					0	12	12
19	Berkeley Housing Authority	X				0	13	13
20	Breathe California of the Bay Area					0	1	1
21	Building A Generation					0	0	0
22	California Association of Area Agencies on Aging	X			X	61	243	304
23	California Council of the Blind					0	0	0
24	California Human Development Corporation					0	5	5
25	Canal Alliance		X			0	1	1
26	Capture the Dream, Inc.					0	0	0
27	Catholic Charities Diocese of Fresno					4	141	145
28	Catholic Charities of the Diocese of Stockton					0	0	0
29	Catholic Council for the Spanish Speaking of the Diocese of Stockton					1	23	24
30	Center for Training and Careers, Inc.					0	4	4
31	Center of Vision Enhancement					0	2	2
32	Central California Legal Services, Inc.					0	7	7
33	Central Coast Energy Services, Inc.					26	282	308
34	Central Valley Opportunity Center					0	4	4
35	Centro La Familia Advocacy Services					0	3	3
36	Child Abuse Prevention Council of San Joaquin County					0	1	1
37	Child Care Links					0	2	2
38	Chinese Christian Herald Crusades					0	6	6
39	Chinese Newcomers Service Center					0	9	9
40	Communication Services, LLC					3	39	42
41	Community Action Marin		X			2	242	244
42	Community Action of Napa Valley		X			0	3	3
43	Community Action Partnership of Madera County, Inc.		X		X	13	82	95
44	Community Legal Services in East Palo Alto, Inc.					0	0	0
45	Community Pantry of San Benito County		X			3	0	3
46	Community Resource Project, Inc.		X		X	1	334	335
47	Community Resources for Independent Living		X			0	2	2
48	County of San Benito					12	0	12
49	CSU Chico Research Foundation - Passages					0	0	0
50	Davis Street Community Center		X			0	4	4
51	Delta Community Services, Inc.		X			0	2	2
52	Disability Resource Agency for Independent Living					0	2	2
53	Dixon Family Services					0	2	2
54	Ebony Counseling Center					1	5	6
55	Familia Center					0	3	3
56	Filipino American Development Foundation					0	2	2
57	Folsom Cordova Community Partnership		X			0	0	0
58	Fort Ord Environment Justice Network					0	0	0
59	Fresno Center for New Americans		X			0	8	8

Pacific Gas and Electric Company Energy Savings Assistance Program and CARE Monthly Report

	A	B	C	D	E	F	G	H
1	CARE Table 7 - Capitation Contractors - PG&E							
2	Through October 31, 2012							
3	Contractor Name	Contractor Type (Check one or more if applicable)				Year to Date Enrollments		
4		Private	CBO	WMDVBE	LIHEAP	Rural	Urban	Total
60	Friends of Emeryville Senior Center					0	0	0
61	Global Center for Success					0	3	3
62	GOD Financial Plan, Inc.					0	25	25
63	Golden Umbrella					2	1	3
64	Greater Hill Zion Missionary Baptist Church					0	0	0
65	Habitat for Humanity, Stanislaus					0	0	0
66	Help Line Information & Assistance/Area 4 Agency on Aging					3	0	3
67	Heritage Institute for Family Advocacy					0	47	47
68	Hip Housing Human Investment Project, Inc.					0	3	3
69	Housing Authority of Alameda County	X				0	4	4
70	Housing Authority of Kings County					0	0	0
71	Housing Authority of the City of Fresno	X				0	8	8
72	Housing Authority of the County of Kern	X				42	20	62
73	Independent Living Center of Kern County, Inc.					4	4	8
74	Independent Living Services of Northern California					0	0	0
75	Indian Health Center of Santa Clara Valley					0	0	0
76	Instituto Laboral de la Raza					0	0	0
77	International Humanities Center dba The Companion Line					0	0	0
78	KidsFirst					0	1	1
79	Kimochi, Inc.					0	1	1
80	Kings Community Action Organization, Inc.		X			9	0	9
81	La Luz Center					0	5	5
82	Lao Khmu Association., Inc.		X			0	21	21
83	Lighthouse Learning Resource Center, Inc.					0	0	0
84	Marin Center for Independent Living					0	0	0
85	Mendocino Latinos Para La Comunidad, Inc.					1	0	1
86	Merced County Community Action Agency		X	X	X	23	17	40
87	Merced Lao Family Community Inc.		X			3	20	23
88	Moncada Outreach	X				0	5	5
89	Monument Crisis Center					0	5	5
90	Mutual Assistance Network of Del Paso Heights		X	X	X	0	10	10
91	National Alliance on Mental Illness-Santa Clara County					0	1	1
92	National Asian American Coalition					0	1	1
93	Native American Health Center					0	0	0
94	New Connections					0	0	0
95	North Peninsula Neighborhood Services Center					0	3	3
96	Northeast Community Federal Credit Union					0	1	1
97	NuGate Group					0	0	0
98	Oakland Citizens Committee for Urban Renewal (OCCUR)		X			0	65	65
99	Opportunity Junction		X			0	1	1
100	People of Purpose					0	0	0
101	Plumas County Community Development Commission					2	0	2
102	Plumas Crisis Intervention & Resource Center					0	0	0
103	Project Access, Inc.					0	2	2
104	REDI (Renewable Energy Development Institute)					1	0	1
105	Redwood Community Action Agency		X			8	0	8
106	Resources for Independence - Central Valley					0	3	3
107	Resources for Independent Living Inc. - Sacramento					0	2	2
108	Richland School District	X				2	0	2
109	Rising Sun Energy Center		X			0	5	5
110	Ritter Center					0	2	2
111	Roseville Housing Authority	X				0	2	2
112	Sacramento Housing and Redevelopment Agency		X			0	8	8
113	Sacred Heart Community Service		X		X	0	53	53
114	Salvation Army Golden State Divisional Headquarters					17	103	120

Pacific Gas and Electric Company Energy Savings Assistance Program and CARE Monthly Report

	A	B	C	D	E	F	G	H
1	CARE Table 7 - Capitation Contractors - PG&E							
2	Through October 31, 2012							
3	Contractor Name	Contractor Type (Check one or more if applicable)				Year to Date Enrollments		
4		Private	CBO	WMDVBE	LIHEAP	Rural	Urban	Total
115	San Francisco Community Power					0	38	38
116	Second Harvest Food Bank of Santa Cruz County					0	1	1
117	Self-Help for the Elderly		X	X	X	0	17	17
118	Shasta County Child Abuse Prevention Council		X			0	0	0
119	Shasta Women's Refuge					0	0	0
120	Silicon Valley Independent Living Center					0	1	1
121	Southeast Asian Community Center		X			0	3	3
122	St. Helena Family Center					0	12	12
123	Suscol Intertribal Council					1	1	2
124	Transitions Mental Health Association					2	3	5
125	United Way of Fresno County					0	9	9
126	Upwardly Global					0	0	0
127	Valley Oak Children's Services, Inc.					10	13	23
128	Vietnamese Elderly Mutual Assistant Association					0	0	0
129	Volunteer Center of Sonoma County					0	3	3
130	West Valley Community Services		X			0	2	2
131	YMCA of the East Bay West Contra Costa Branch		X			0	0	0
132	Yolo County Housing Authority	X				0	7	7
133	Yolo Family Resource Center					0	5	5
134	Yuba Sutter Legal Center					0	0	0
135	Total Enrollments and Expenditures					286	2,139	2,425
136								
137	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD							
138	adjustments.							

Pacific Gas and Electric Company Energy Savings Assistance Program and CARE Monthly Report

	A	B	C	D	E	F	G	H
1	CARE Table 8 - Participants as of Month-End - PG&E							
2	Through October 31, 2012							
3	2012	Gas and Electric	Gas Only	Electric Only	Total	Eligible Households	Penetration Rate	% Change
4	January	902,680	263,341	364,241	1,530,262	1,663,059	92%	-0.2%
5	February	903,085	264,803	364,790	1,532,678	1,663,059	92%	0.2%
6	March	908,389	266,239	366,817	1,541,445	1,663,059	93%	0.6%
7	April	907,502	266,683	367,857	1,542,042	1,663,059	93%	0.0%
8	May	903,288	266,165	366,784	1,536,237	1,663,059	92%	-0.4%
9	June	897,746	265,105	364,832	1,527,683	1,663,059	92%	-0.6%
10	July	891,283	262,834	362,981	1,517,098	1,663,059	91%	-0.7%
11	August	894,093	261,691	362,719	1,518,503	1,663,059	91%	0.1%
12	September	887,964	258,294	360,808	1,507,066	1,663,059	91%	-0.8%
13	October	885,714	257,091	359,946	1,502,751	1,663,059	90%	-0.3%
14	November							
15	December							
16								
17	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							