BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA

Application of Southern California Edison Company (U 338-E) for Approval of its Energy Savings Assistance and California Alternate Rates for Energy Programs and Budgets for Program Years 2015-2017.	Application 14-11-007 (Filed November 18, 2014)
And Related Matters.	Application 14-11-009 Application 14-11-010 Application 14-11-011

MONTHLY REPORT OF PACIFIC GAS AND ELECTRIC COMPANY (U 39 M) ON LOW INCOME ASSISTANCE PROGRAMS FOR MAY 2020

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Dated: June 22, 2020

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MONTHLY REPORT OF PACIFIC GAS AND ELECTRIC COMPANY (U 39 M) ON LOW INCOME ASSISTANCE PROGRAMS FOR MAY 2020

In accordance with Ordering Paragraph 17 of Decision 01-05-033, Pacific Gas and Electric Company hereby submits its attached monthly status report on the results of its Energy Savings Assistance Program and CARE Program efforts, showing results through May 2020.

Respectfully Submitted,

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Dated: June 22, 2020

Energy Savings Assistance (ESA) and California Alternate Rates for Energy (CARE)

Program Monthly Report for May 2020

Pacific Gas and Electric Company
06/22/2020

PACIFIC GAS AND ELECTRIC COMPANY

Energy Savings Assistance Program and
California Alternate Rates for Energy Program
Monthly Report for May 2020

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PACIFIC GAS AND ELECTRIC COMPANY

Energy Savings Assistance Program and
California Alternate Rates for Energy Program
Monthly Report for May 2020

This Monthly Report complies with low income reporting requirements established in Decision (D.) 16-12-022 as modified by D.17-12-009, and with all reporting and program evaluation requirements previously established for the California Alternate Rates for Energy (CARE) and Energy Savings Assistance (ESA) Programs. The investor owned utilities worked with Energy Division staff to revise reporting tables and formats in compliance with the mandates of D. 16-12-022 and now use the resulting Energy Division-approved monthly reporting format for 2017-2020 ESA and CARE programs, beginning with the report for January 2018.

Regulatory Update

On March 16, 2020, the Commission approved Resolution M-4842, which ratified the emergency customer COVID 19 protections included in the Executive Director's March 17, 2020 letter, including inter alia 1) freezing all standard and high-usage reviews for the California Alternate Rates for Energy (CARE) program eligibility for 12 months and potentially longer, as warranted; 2) discontinuing generating all recertification and verification requests that require customers to provide their current income information; 3) suspending all CARE and FERA program removals to avoid unintentional loss of the discounted rate during the period for which the customer is protected under these customer protections; and 4) encouraging deployment of the ESA program to assist low-income customers. On May 1, 2020, PG&E submitted Advice Letter 4244-G/5816-E, which described how the Company plans to implement the emergency customer protections through April 16, 2021. On May 29, 2020, PG&E filed a supplemental advice letter addressing modifications and clarifications requested by Energy Division, which included, among other things, removal of PG&E's request to record incremental costs that exceed unspent funds in the Energy Savings Assistance (ESA) program as it related to advance prepayments to ESA Prime Contractors since the Commission addressed this issue in Draft Resolution E-5074.

On May, 28, 2020, the California Public Utilities Commission's (Commission or CPUC) approved Resolution E-5074, which ratified the Executive Director's March 23, 2020 and the April 7, 2020 letters directing PG&E, and the other Investor Owned Utilities (IOUs), to offer a 60-day advance payment to ESA contractors for their employees and provides direction in response to additional elements proposed by ESA Contractors. In accordance with the guidance provided in the Executive Director letters,' PG&E made advance payments to its Prime Contractors on behalf of ESA subcontractors who requested advance funds. Additional revisions to the contract terms were finalized and refreshed in compliance with Resolution E-5074.[1]

Pursuant to Resolution E-5074, PG&E will file advice letters in June 2020 that 1) contains a proposed percentage for the Post-Pandemic Return to Service (PPRS) credit calculation, the methodology used to calculate PPRS credit, timeframe and logistics for how the PPRS credit mechanism will be integrated into current invoicing procedures, and a reporting system to track the PPRS credit mechanism;[2] and 2) propose a reporting template for Prime Contractors to use in their monthly reporting to IOUs.[3]

[1] Resolution E-5074, ps. 8-20.
[2] Resolution E-5074, ps. 8-12.
[3] Resolution E-5074, ps. 13-14.

1. Energy Savings Assistance (ESA) Program Summary

The ESA Program provides free home weatherization, energy-efficient appliances and energy education services to income-qualified PG&E customers[4] throughout Pacific Gas & Electric Company's (PG&E or the Company) service. The 2017-2020 ESA Program[5] continues as a resource program emphasizing long-term and enduring energy savings, serving all willing and eligible low income customer populations by providing all feasible ESA Program measures at no cost to the customer through a direct-install approach. All housing types are eligible to participate, and the ESA Program is available to both homeowners and renters.

1.1 Energy Savings Assistance Program Overview

1.1.1 Provide a summary of the Energy Savings Assistance Program elements:

Energy Savings Assistance Program Summary			
2020	**Authorized / Planning Assumptions**	**Year-to-Date Actual**	**YTD %**
Budget[a]	$229,715,098	$50,095,214	22%
Homes Treated[b]	104,222	34,989	34%
kWh Saved[c]	N/A	22,036,981	
kW Demand Reduced[c]	N/A	2,813	
Therms Saved[c]	N/A	(55,349)	

[a]Authorized budget has been updated with midcycle request as per approval from AL 3990-G/5329-E A/B.
[b]Adopted Number of Homes to be Treated as per D.17-12-009. Total includes both First Touch and Re-Treated homes. First Touch Homes are homes that have not participated in the ESA Program since 2002. Retreated Homes are homes that were previously treated since 2002. Only First Touch Homes count toward the programmatic goal of treating all willing and eligible customers by the end of 2020. These are shown on ESA Table 2.
[c]YTD savings have been updated to reflect new ex ante savings from the 2019 Impact Evaluation.

Throughout May, PG&E continued the ESA program suspensions due to the COVID-19 local and state shelter-in-place orders.[6] PG&E suspended all face-to-face interaction including customer outreach, enrollment, and installations, except as noted below:

- Repair and replacement of water heaters and furnaces, which are critical to customer health and safety
- Mandatory post-installation safety inspections stemming from furnace replacements
- Warranty issues pertaining to certain appliances (e.g., refrigerators)
- Follow-up visits to mitigate hazardous inspection fails.

[4] To qualify for the ESA Program, a residential customer's household income must be at or below 200 percent of Federal Poverty Guidelines, as required in D.05-10-044.
[5] Authorized in D.16-12-022 as modified by D.17-12-009. The 2017-2020 ESA Program continues to follow the policy and guidance outlined in D.07-12-051, which required the IOUs to offer all eligible customers the opportunity to participate in the Program, and to offer participants all cost-effective energy efficiency measures by 2020.
[6] PG&E lifted the ESA program suspension on June 1, 2020 and provided notice to its ESA contractors and customers.

PG&E continued testing the virtual enrollment process launched in March 2020 as a way to continue momentum of the ESA program during the suspension.

PG&E has allowed contractors to bill for enrollments before full weatherization is complete as a result of COVID-19. As of October 2019, PG&E has required Energy Specialists to install simple measures. Many of these jobs have been pushed through for payment with the understanding that all feasible measures will be installed at a later date once program activities restart.

1.2 ESA Program Customer Outreach and Enrollment Update

1.2.1 Provide a summary of the Energy Savings Assistance Program outreach and enrollment strategies deployed this month.

In May 2020, PG&E continued to receive responses to a direct marketing campaign deployed on December 28, 2019 to 100,000 CARE-enrolled customers whose homes have not yet been treated by the ESA Program. Through May 31, 2020 the campaign has generated 13,205 leads. This campaign used the same creative from the fourth quarter of 2019 as shown below.

(double-sided English/Spanish)

PG&E continued to deploy the CARE welcome kit to customers who are newly enrolled in the CARE program. Since January 2018, PG&E has included a personalized pre-filled response form for the ESA Program. Customers who wish to participate have completed the form and returned it to PG&E. PG&E received 699 ESA applications from the welcome kit in May 2020.

PG&E continued the monthly digital newsletter targeting customers with a high propensity for eligibility in CARE and ESA Program with the purpose of building awareness for both programs.

On May 4, 2020, PG&E participated in a pre-recorded radio interview with KSFN-News for Chinese Radio over the phone. During this 30-minute interview, PG&E talked about its response to COVID-19 and programs the Company offers to help customers cope with their financial challenges. PG&E further discussed the details of CARE, FERA and Medical Baseline programs. The segment aired on May 5, 2020. KSFN-News for Chinese Radio is operated by News for Chinese newspaper, a free bi-weekly publication with approximately 30,000 circulation per issue. Estimated weekly listenership is about 100,000.

On May 5, 2020 PG&E did an online interview with KRON4.2-Skylink TV for its community program "Bay Area Forum." During this 22-minute segment, PG&E discussed its low income programs including CARE, FERA and Medical Baseline. PG&E also explained why customers are receiving the California Climate credit on their April bill and amounts depending on the type of service customers receive. In addition, PG&E reminded customers to call 811 if they plan to do any digging projects when staying at home during the pandemic. Finally, PG&E shared Community Wildfire Safety Program (CWSP) updates and encouraged customers to update their contact information prior to the wildfire season. This segment aired on May 9, 2020 at 6 p.m. KRON4.2-Skylink TV is a local Chinese TV station serving San Francisco. Current daily viewership in the Bay Area is about 100,000.

1.2.2 Additional Activities

CARE Discounts Removed: Due to COVID-19, PG&E has suspended all CARE and FERA program removals until April 2021 or otherwise directed by the CPUC. As such, there were no CARE discounts removed and 12 customers were reinstated in May 2020.

New Contractors and Community-Based Organizations (CBOs): In May 2020, PG&E had no new contractors or CBOs join the ESA program due to the COVID-19 pandemic.

1.3 Leveraging Success Evaluation, Including California State Department of Community Services and Development (CSD)

1.3.1 Please provide a status of the leveraging effort with CSD. What new steps or programs have been implemented? What was the result in terms of new enrollments?

LIHEAP Energy Star® Refrigerator Installations: Due to the COVID-19 pandemic and local and state shelter-in-place orders, PG&E has suspended all face to face interactions. As such, there were no refrigerators installed through LIHEAP leveraging during the month of May 2020. Two refrigerators have been installed YTD.

CSD Data Sharing: PG&E will continue to share data with CSD, as requests are made.

Low Income Weatherization Program (LIWP) (MF) Leveraging: There was no measure installed through LIWP (MF) leveraging through May 2020.

1.4 Workforce Education & Training

1.4.1 Please summarize efforts to improve and expand the ESA Program workforce education and training. Describe steps taken to hire and train low income workers and how such efforts differ from prior program years.

To help protect the health and well-being of trainees, instructors and PG&E team members during COVID-19, and in observance of federal, state and local shelter-in-place guidelines, the PG&E Workforce Education and Training Program closed the Energy Centers to the public on March 17, 2020 and will re-open at a later date to be determined. All in-person training was cancelled during this time. Web-based on-demand and live webinar trainings were piloted in May, resulting in a small number of ESA contractor training completions as detailed in this report.

Contractors are encouraged to hire local workers to implement the ESA Program in their areas. Most of these ESA Program energy specialists and installation contractors are from the local communities in which they work. Year-to-date, 236 individuals in 16 sessions (361 student days) have been trained to deliver the ESA Program in various capacities.

Included in these numbers is 3 sessions of NGAT, 31 students, and 124 student days.

1.5 Miscellaneous

Energy Education-Only to ESA Qualifying Customers

To date in 2020, PG&E has provided energy education-only to 5,433 households.

Water-Energy Coordination Program

As of May 2020, the program had 10 water agency districts participating in the Water-Energy Coordination Program. The program is on track to meet a goal of 14 agencies under contract by end of year.
The City of Fresno Water Division has agreed to partner on the collaborative toilet direct install program and their contract was scheduled to be fully executed by March of 2020.

However, due to COVID-19, it has not yet been approved by the City Council. The project is currently scheduled to be added to the City Council's agenda for review in June. East Bay Municipal Utilities District (EBMUD) pilot program ended, and a proposal for a full-scale program was approved and the budget is being finalized.

In March 2020, PG&E suspended face-to-face interactions, and thus installations, due to the COVID-19 shelter-in-place orders. Alameda County Water District, Yuba Water Agency, and City of Santa Cruz Water decided to extend their contracts scheduled to end in June for an additional three months to make up for the three months that work was suspended. As shelter-in-place orders are lifted in June, program activities are anticipated to resume pursuant to state and local guidelines.

Tribal Penetration and Consultation Plans Status

Tribal outreach for ESA stalled in May 2020 due to COVID-19 restrictions but work behind the scenes continued. PG&E 's proposed modifications to the Property Owner Waiver and Property Owner Authorization forms were completed and the new documents will be put into place once ESA work resumes on tribal lands.

PG&E and the Tribal Program Facilitator also developed a plan for conducting eligibility and enrollments virtually as a way to reduce the number of home visits if customers are concerned about too many visitors. This virtual work is similar to what is being done with customers through the standard ESA Program Implementers.

The wrap-up presentation for the focused project work that was done with the Yurok tribe in 2019 was delivered to CPUC Tribal Liaison in May. The presentation includes an executive summary along with key findings, lessons learned and recommendations to help reduce barriers to participation.

See table below for summary of outreach and list of all tribes.

Table 1: Summary of outreach as of May 2020

# of Federally Recognized Tribes	# of Tribes contacted, but no response. Follow-up outreach in Spring/Summer 2020.	# of Tribes requested materials only	# of Tribes completed Tribal Consultation	# of Non-Federally Recognized Tribes in communications	# of Tribes involved in focused Project on Tribal Lands
51	25	5	21	2	4
All tribes have been contacted and offered opportunity to meet	Big Lagoon Blue Lake Rancheria Chicken Ranch Cloverdale Colusa Rancheria Cortina Rancheria Dry Creek Enterprise Rancheria Greenville Rancheria Jackson Rancheria Middletown Paskenta Picayune Pit River Redding Rancheria Rohnerville Rancheria Rumsey Santa Rosa Rancheria Santa Ynez Scotts Valley Shingle Springs Stewarts Point Sulphur Bank Table Mountain Trinidad	Big Valley Rancheria Grindstone Rancheria Mechoopda Pinoleville Pomo Nation Robinson Rancheria	Berry Creek Big Sandy Cahto of Laytonville Cold Springs Coyote Valley Guidiville Rancheria Upper Lake Hoopa Valley Hopland Band of Pomo Ione Band of Miwok Karuk Manchester Point Mooretown Rancheria North Fork Rancheria Redwood Valley Round Valley Sherwood Valley Table Bluff Tuolumne Me-Wuk United Auburn Rancheria Yurok	Dunlop Band of Mono North Fork Mono	Yurok (complete) Hoopa Round Valley Sherwood Valley

PG&E is also planning an additional round of outreach to tribes that will include information about the changes put in place to help address difficulties with paying bills during the COVID pandemic. If customers are struggling to pay their bills, PG&E has ways to help.

As of March 2020, the penetration rate for homes treated was 57 percent of the estimated number of ESA-eligible customers living on tribal lands in PG&E's service area. PG&E updates the penetration rate every quarter.

ESA Program Pilots

Programmable Communicating Thermostat (PCT) Pilot: For May 2020, PG&E has no updates on the PCT study.

ESA Program Studies

For May 2020, PG&E has no updates on the Low Income Needs Assessment (LINA) study. For the Non-Energy Benefits (NEB) study, the research work plan has been finalized and work progress on the study is currently on track.

Multifamily Common Area Measures (CAM)

In May 2020, ESA CAM implementors completed 0 building audits due to COVID-19 shelter-in-place orders.

From 2017 through May 2020, PG&E's ESA team has spent a total of $4,854,222 multifamily activities including CAM implementation and multifamily SPOC initiatives.

PG&E suspended Multifamily CAM activities that involve face-to-face interactions due to the COVID-19 outbreak and the various local and state shelter-in-place orders. PG&E will revisit this suspension as the COVID-19 emergency progresses. PG&E anticipates that, once shelter-in-place orders are lifted, activity for the rest of the year will include CAM property lead cultivation, engagement, and audits, stakeholder engagement, as well as program ramp up activities.

2. California Alternate Rates for Energy (CARE) Program Summary

The CARE Program provides a monthly discount on energy bills for qualifying households throughout PG&E's service area.[7]

The authorized CARE Program administrative budget for 2020 is $17,955,243. This 2020 budget includes $525,000 for the Community Help and Awareness with Natural Gas and Electricity Services (CHANGES) Program.[8]

The CHANGES Program provides funding to Community Based Organizations (CBOs) to assist Limited English Proficient (LEP) customers with energy education and billing issues.[9]

Due to COVID-19, PG&E has put in place numerous consumer protections, related to the CARE program, to support its customers during this emergency, including:

- Freezing all standard and high-usage post-enrollment verifications (PEV) reviews for the CARE program eligibility for 12 months and potentially longer
- Suspending all CARE and FERA program removals, including discontinuing all recertification and verifications requests, to avoid unintentional loss of the discounted rate
- Promoting customer protections as part of IOU community outreach and public awareness plans
- Contacting all community outreach contractors, the community-based organizations who assist in enrolling hard-to-reach low-income customers into CARE, to help better inform customers of eligibility changes
- Providing an additional $100 in bill payment assistance to income-eligible customers for the next 12 months through the REACH program.

[7] To qualify for the CARE discount, a residential customer's household income must be at or below 200 percent of Federal Poverty Guidelines, as required in D.05-10-044 and per Public Utilities Code Section 739.1(b) (1) or someone in the customer's household is an active participant in other qualifying public assistance programs.
[8] The 2017 – 2020 CARE Program was adopted in D.16-11-022 issued on November 10, 2016, and as modified by D.17-12-009 issued on December 14, 2017.
[9] D.12-12-011 required that the utilities report CHANGES activity in the monthly reports beginning in April 2013. D.15-12-047 directed the utilities to continue to report CHANGES activity in the monthly reports until long-term funding is established from the Commission's budget.

2.1 CARE Program Cost Summary

CARE Budget Categories	Authorized Budget [a]	Actual Expenses Year to Date [b]	% of Budget Spent
Outreach[c]	$9,628,265	$ 4,433,533	46%
Processing, Certification, Recertification	$1,940,102	$ 231,411	12%
Post Enrollment Verification	$1,648,407	$ 334,003	20%
IT Programming	$1,837,500	$ 686,470	37%
Cooling Centers[d]	$0	$ 0	0%
CHANGES Program	$525,000	$ 246,458	47%
Measurement and Evaluation	$159,676	$ 46,236	29%
Regulatory Compliance	$1,062,517	$ 176,955	17%
General Administration	$1,025,775	$ 272,745	27%
CPUC Energy Division Staff	$128,000	$ 117,372	92%
Total Expenses	$17,955,243	$ 6,545,182	36%
Subsidies and Benefits	$599,117,991	$ 280,494,063	47%
Total Program Costs and Discounts	$617,073,234	$ 287,039,245	47%

[a]Program authorized budget per D.16-11-022 and as modified in D.17-12-009, and updated via PG&E Mid-Cycle Update Advice Letter 3990-G/5329-E, 3990-G-A/5329-E-A, 3990-G-B/5329-E-B.
[b]Actual expenses include employee benefits costs.
[c] Include authorized expenses for incremental CARE/FERA M&O efforts.
[d]CARE balancing account is no longer funding the Cooling Centers program in 2020. As directed in D.16-11-022, as modified by D.17-02-033, PG&E incorporated the cooling center budget request for 2020-2022 into the 2020 GRC Proceeding.

This budget will be updated to include employee benefits costs once PG&E's 2020 GRC Decision approved.

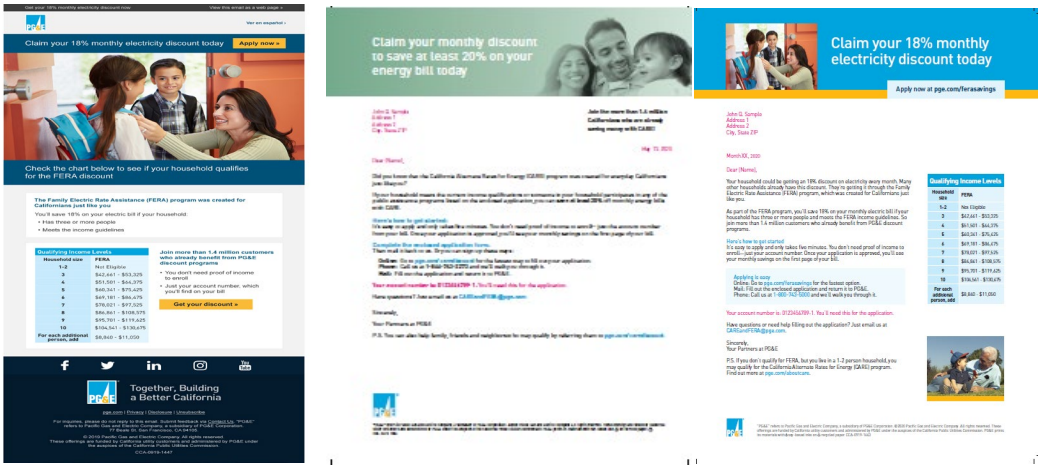
2.1.1 Please provide the CARE Program penetration rate to date

CARE Penetration		
Participants	**Estimated Eligible Participants**	**YTD Penetration Rate**
1,488,313	1,457,418	102.1%

2.2 Outreach

2.2.1 Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

In May, a CARE and FERA acquisition direct mail and email campaigns deployed to approximately 400K residential customers. The target audience was customers who were not currently enrolled, but who had a high propensity to enroll. Customers who did not open their emails received a second email a week later.



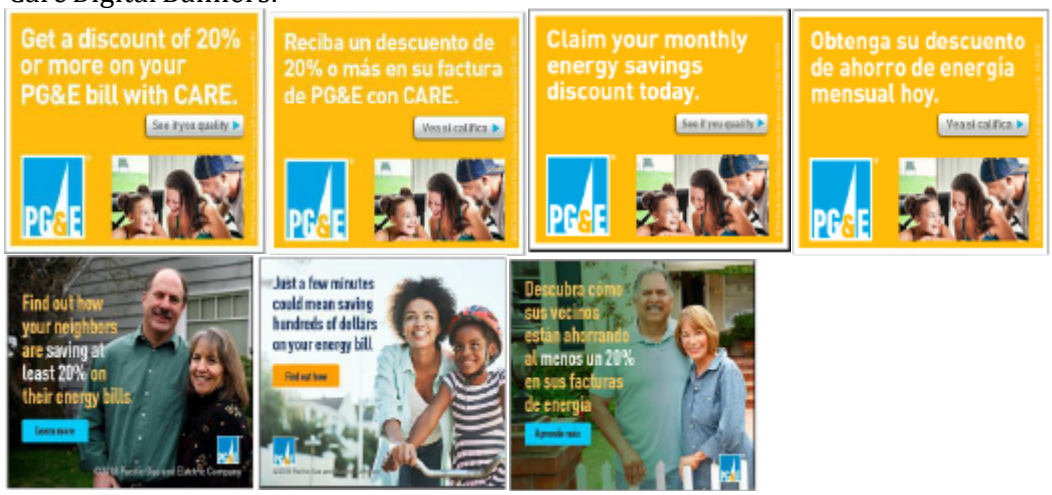
In May, PG&E's CARE online advertising and search marketing campaigns continued to focus on income-qualified customers across PG&E's entire service territory. The media buy included additional targeting and increased media placements targeting zip codes with higher estimated potential for eligible customers.

PG&E continued delivering Val Pak and "Retail Me Not" print communications to rural and high poverty zip code areas.

PG&E also began 60-second Traffic, News and Weather Radio Sponsorships and Digital Radio in seven marketing areas throughout Central Valley, Bakersfield and Fresno.

PG&E continued CARE messaging in website banners on pge.com and in broadcast TV ads (https://www.youtube.com/watch?v=PgwWL6JD280). TV ads directed customers to PG&E's Safety Action Center, which helps Californians navigate the current public health crisis at home, provides access to resources, and highlights CARE and FERA programs as part of the COVID-19 customer support and how we can help customers lower bills during this emergency.

Care Digital Banners:



PG&E continued to participate in media interviews to promote CARE, FERA and other programs with the following outlets:

KFSN Radio (Bay Area) May 5, 2020

- Are You Eligible for PG&E's Low Income Programs? (segment in Chinese)

KZSF Radio (Bay Area) May 5, 2020

- Save 20 Percent or More with CARE

KRON4.2 Skylink TV (Bay Area) May 9, 2020

- PG&E Discusses Various Financial Assistance Programs (segment in Chinese)

KFTV Univision (Central Valley) May 19, 2020

- Save with PG&E's CARE Program (segment in Spanish)

KIQI Radio (Bay Area) May 15, 2020

- Save with PG&E's CARE Program (segment in Spanish)

KHCJ Radio (Kern) May 23,2020

- PG&E Offers Financial Assistance Resources

In May 2020, PG&E continued temporary closure of its local offices due to COVID-19 shelter-in-place orders and plans to reopen its local offices once shelter-in-place orders are lifted. Year to date, PG&E's local offices have enrolled 134 new customers into CARE. PG&E's Community Outreach Contractors (COCs)[10] have supported 32 enrollments in May, totaling 253 new enrollments in CARE, year to date.

2.2.2 Describe the efforts taken to reach and coordinate the CARE Program with other related low income programs to reach eligible customers.

PG&E automatically enrolls customers in CARE who participate in ESA or receive LIHEAP and Relief for Energy Assistance through Community Help (REACH) payments. The table below shows CARE automatic enrollment for April and year to date.

[10] PG&E contracted with 43 COCs throughout its service area. These organizations represent a variety of communities, including African-Americans, Hispanics, Asian Pacific Islander Americans (Chinese, Vietnamese, and Hmong), Native Americans, seniors, rural residents, agricultural workers, sub-metered tenants, and nonprofit living facilities.

CARE Automatic Enrollment		
Source	**May**	**YTD**
ESA	375	7,716
LIHEAP	287	1,316
REACH	0	0

2.2.3 Recertification Complaints[11]

PG&E received no complaints about CARE recertification in May 2020.

2.3 Miscellaneous

CARE Program Post-Enrollment Verification Freezes:[12]

Due to the COVID-19 emergency, PG&E has suspended all standard and high usage post-enrollment verification (PEV) requests, as well as the removal of customers with pending requests, through April 16, 2021.

The table below details the CARE program PEV freezes currently in place as of May 2020.

CARE Program Post-Enrollment Verification Freezes			
Date of Proclamation	**Disaster Name**	**Affected Counties**	**Date when Protection Ends**
April 2019	Winter Storms	Butte, Colusa, Mariposa, Napa, Santa Cruz, Solano and Tuolumne	May 2020
July 2019	Ridgecrest Earthquake	Kern and San Bernardino	July 2020
October 2019	Kincade Wildfire	Sonoma	November 2020
March 2020	COVID-19 Pandemic	All PG&E Service Territory	April 2021

[11] D.08-11-031, Ordering Paragraph 90, directed the IOUs to report in their monthly and annual reports the number of customer complaints received regarding CARE recertification efforts and the nature of the complaints beginning with the first report due on or about December 31, 2008.

[12] CPUC Resolution M-4833 directed IOUs to freeze CARE program post-enrollment verification (PEV) in the counties impacted by the California wildfires. PG&E expanded the CARE PEV freeze to customers in affected counties where a state of emergency proclamation was issued by the Governor of California due to a disaster that resulted in PG&E's inability to deliver utility services to customers and remains in place for one year from the date of the proclamation. D.19-07-015 extends PG&E's Emergency Consumer Protection Plan to include residential and non-residential customers in areas where a state of emergency proclamation is issued by the California Governor's Office or the President of the United States where the disaster has either resulted in the loss or disruption of the delivery or receipt of utility service, and/or resulted in the degradation of the quality of utility service.

3. Appendix: ESA Tables and CARE Tables

ESA- Table 1	ESA Program Expenses
ESA- Table 1A	Expenses Funded From 2009-2016 Unspent ESA Program Funds
ESA- Table 2	ESA Measure Installations and Savings: Total, First Touch, and Retreated Homes
ESA- Table 2A	ESA Measure Installations and Savings: CSD Leveraging
ESA- Table 2B	ESA Measure Installations and Savings: CAM Multifamily
ESA- Table 3	Energy Savings and Average Bill Savings Per Treated Home/Common Area
ESA- Table 4A	ESA Homes/Buildings Treated
ESA- Table 4B	ESA Homes Unwilling/Unable to Participate
ESA- Table 5	ESA Customer Summary
ESA- Table 6	ESA Expenditures for Pilots and Studies
ESA- Table 7	Homes Receiving Second Refrigerators and In-Home Energy Education Only
CARE- Table 1	CARE Program Expenses
CARE- Table 2	Enrollment, Recertification, Attrition, and Penetration
CARE- Table 3A	Post-Enrollment Verification results (Model)
CARE- Table 3B	Post-Enrollment Verification Results (Electric-Only High-Usage)
CARE- Table 4	CARE Self-Certification and Self-Recertification Applications
CARE- Table 5	Enrollment by County
CARE- Table 6	Recertification Results
CARE- Table 7	Capitation Contractors
CARE- Table 8	Households as of Month-End
CARE- Table 9	Expenditures for Pilots/CHANGES Program
CARE-Table 10	CHANGES Monthly Summary of Ratepayers Provided Education, Needs Assistance and Dispute Resolution Services
CARE-Table 11	CHANGES Group Customer Assistance Sessions

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	**Energy Savings Assistance Program Table 1 - Expenses**												
2	**Pacific Gas and Electric Company**												
3	**Through May 31, 2020**												
4		**Authorized Budget[*]**			**Current Month Expenses**			**Year to Date Expenses**			**% of Budget Spent YTD**		
5	**ESA Program:**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**
6	**Energy Efficiency**												
7	Appliances [4]	$ 10,075,310	$ -	$ 10,075,310	$ 32,607	$ 94	$ 32,701	$ 3,067,722	$ 2,115	$ 3,069,837	30%		30%
8	Domestic Hot Water	$ 620,025	$ 8,155,693	$ 8,775,717	$ 1,257	$ 247,761	$ 249,019	$ 193,446	$ 3,096,082	$ 3,289,528	31%	38%	37%
9	Enclosure	$ 8,344,112	$ 30,831,443	$ 39,175,555	$ 10,421	$ 47,475	$ 57,896	$ 1,787,511	$ 8,143,104	$ 9,930,615	21%	26%	25%
10	HVAC[7]	$ 78,050,335	$ 1,550,037	$ 79,600,372	$ 8,163	$ 545,230	$ 553,393	$ 861,151	$ 5,933,154	$ 6,794,304	1%	383%	9%
11	Maintenance	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -			
12	Lighting	$ 36,037,671	$ -	$ 36,037,671	$ (3,079)	$ -	$ (3,079)	$ 9,602,618	$ -	$ 9,602,618	27%		27%
13	Miscellaneous [4]	$ 2,362,009	$ -	$ 2,362,009	$ (5,280)	$ -	$ (5,280)	$ 977,783	$ -	$ 977,783	41%		41%
14	Customer Enrollment	$ 16,579,194	$ 7,836,553	$ 24,415,747	$ 238,272	$ 104,565	$ 342,837	$ 5,275,349	$ 2,315,081	$ 7,590,431	32%	30%	31%
15	In Home Education[7]	$ 2,120,650	$ 930,645	$ 3,051,295	$ 76,634	$ 33,631	$ 110,265	$ 1,536,877	$ 674,457	$ 2,211,333	72%	72%	72%
16	Pilot[5]	$ 138,621	$ 1,304	$ 139,925	$ 1,250	$ -	$ 1,250	$ 2,547	$ 131	$ 2,678	2%	10%	2%
17	Implementation[2]	$ 5,459,903	$ 2,601,428	$ 8,061,331	$ 102,883	$ 45,150	$ 148,033	$ 1,218,896	$ 534,911	$ 1,753,808	22%	21%	22%
18	Multi-Family Common Area Measures	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -			
19	**Energy Efficiency TOTAL**	**$ 159,787,830**	**$ 51,907,102**	**$ 211,694,933**	**$ 463,127**	**$ 1,023,907**	**$ 1,487,035**	**$ 24,523,900**	**$ 20,699,035**	**$ 45,222,934**	15%	40%	21%
20													
21	Training Center	$ 1,008,660	$ 485,627	$ 1,494,287	$ 90,169	$ 39,571	$ 129,740	$ 319,008	$ 139,996	$ 459,004	32%	29%	31%
22	Inspections	$ 3,171,733	$ 1,453,000	$ 4,624,734	$ 43,094	$ 18,912	$ 62,006	$ 557,836	$ 244,806	$ 802,641	18%	17%	17%
23	Marketing and Outreach	$ 2,265,327	$ 1,062,047	$ 3,327,374	$ 54,458	$ 23,899	$ 78,357	$ 629,634	$ 276,314	$ 905,948	28%	26%	27%
24	Statewide Marketing Education and Outreach	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -			
25	Studies	$ 169,017	$ 81,410	$ 250,427	$ -	$ -	$ -	$ 6,215	$ 2,728	$ 8,943	4%	3%	4%
26	Regulatory Compliance	$ 392,343	$ 199,216	$ 591,559	$ 47,945	$ 21,040	$ 68,985	$ 195,557	$ 85,820	$ 281,377	50%	43%	48%
27	General Administration	$ 5,193,744	$ 2,479,719	$ 7,673,463	$ 324,294	$ 142,316	$ 466,610	$ 1,651,762	$ 724,874	$ 2,376,636	32%	29%	31%
28	CPUC Energy Division	$ 37,298	$ 21,024	$ 58,322	$ 10,205	$ 4,479	$ 14,684	$ 26,222	$ 11,508	$ 37,730	70%	55%	65%
29													
30	**TOTAL PROGRAM COSTS**	**$ 172,025,952**	**$ 57,689,146**	**$ 229,715,098**	**$ 1,033,293**	**$ 1,274,124**	**$ 2,307,416**	**$ 27,910,134**	**$ 22,185,080**	**$ 50,095,214**	**16%**	**38%**	**22%**
31	**Funded Outside of ESA Program Budget**												
32	Indirect Costs												
33	NGAT Costs					$ 14,709	$ 14,709		$ 1,923,297	$ 1,923,297			
34													
35	[*] **Authorized Budget:** Authorized budget includes $48,495,162, carried over from the 2019 per Advice Letter AI 3977-G/5298-E												
36	[1] Reflects the 2019 Authorized budget as approved in Mid-Cycle advice letter 3990-G/5329-E and supplemental Advice Letter Nos. 3990-G-A/5329-E-A and 3990-G-B/5329-E-B												
37	[2] Reflects a new budget category and includes the primary administrative fee for Implementer(s).												
38	[3] Employee benefits costs currently not included. Pending settlement of GRC												
39	[4] PG&E previously reported Smart Powerstrips under Appliances. This has been moved to Miscellaneous.												
40													
41	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												

Energy Savings Assistance Program Table 1A - Expenses Funded From 2009-2016 "Unspent ESA Program Funds"
Pacific Gas and Electric Company
Through May 31, 2020

	Authorized Budget[4]			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
ESA Program [1]:	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**
Energy Efficiency												
Appliances	$ 22,537,439	$ -	$ 22,537,439	$ -	$ -	$ -	$ -	$ -	$ -	0%		0%
Domestic Hot Water	$ 3,432,389	$ 1,849,947	$ 5,282,336	$ -	$ -	$ -	$ -	$ -	$ -	0%	0%	0%
HVAC	$ 36,565,713	$ 5,169,451	$ 41,735,164	$ -	$ -	$ -	$ -	$ -	$ -	0%	0%	0%
In-Home Education	$ 289,737	$ 127,151	$ 416,888	$ -	$ -	$ -	$ 129,512	$ 119,549	$ 249,061	45%	94%	60%
Implementation[3]	$ 447,195	$ 176,029	$ 623,224	$ 2,179	$ 2,011	$ 4,191	$ 43,977	$ 40,594	$ 84,570	10%	23%	14%
Multi-Family Common Area Measures	$ 23,478,243	$ 9,926,973	$ 33,405,216	$ 130,423	$ 120,390	$ 250,813	$ 968,182	$ 893,706	$ 1,861,888	4%	9%	6%
Leveraging - CSD	$ 1,797,105	$ 836,828	$ 2,633,934	$ 686	$ 633	$ 1,318	$ 1,518	$ 1,402	$ 2,920	0%	0%	0%
Pilot	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -			
Studies	$ 62,550	$ 27,450	$ 90,000	$ -	$ -	$ -	$ -	$ -	$ -	0%	0%	0%
Regulatory Compliance	$ 1,702,297	$ 120,486	$ 1,822,783	$ -	$ -	$ -	$ (304)	$ (281)	$ (585)	0%	0%	0%
General Administration	$ 276,743	$ 74,028	$ 350,771	$ 25,252	$ 23,310	$ 48,562	$ 101,495	$ 93,688	$ 195,183	37%	127%	56%
TOTAL PROGRAM BUDGET/EXPENSES	**$ 90,589,412**	**$ 18,308,343**	**$ 108,897,755**	**$ 158,539**	**$ 146,344**	**$ 304,883**	**$ 1,244,379**	**$ 1,148,658**	**$ 2,393,037**	**1%**	**6%**	**2%**

NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

1: Add additional categories if relevant to your utility

2: Refers to budget spent supporting CSD's LIWP program

[1] D.16-11-022 directed funding for new initiatives to come from unspent 2009-2016 ESA Program funds, and directed IOUs to update their budgets by Conforming Advice Letter. Resolution G-3531 authorized PG&E's 2017-2020 ESA budget, including the addition of unspent funding reported here. Unspent funds updated 2019 Authorized budget as approved in Mid-Cycle advice letter 3990-G/5329-E and supplemental Advice Letter Nos. 3990-G-A/5329-E-A and 3990-G-B/5329-E-B
[2] Incremental increases in existing energy efficiency measures from new directives (e.g., removal of 3 measure minimum) use authorized funds until depleted, then will use carryover funds.
New measures and activities not included in PG&E' Application use 2009-2016 unspent funds.
[3] Reflects a new budget category and includes the primary administrative fee for Implementer(s), including multifamily SPOC activities.
[4]Authorized Budget: Authorized budget includes $49,480,997 carried over from the 2019; it also includes fund shift per Advice Letter Al 3977-G/5298-E
Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table 2
Pacific Gas and Electric Company
Through May 31, 2020

	ESA Program (Summary)Total							ESA Program (First Touch Homes Treated)							ESA Program (Re-Treated Homes/Go Backs)							ESA Program (Aliso Canyon - SCG & SCE) [6]						
		Year-To-Date Completed & Expensed Installation							Year-To-Date Completed & Expensed Installation							Year-To-Date Completed & Expensed Installation							Year-To-Date Completed & Expensed Installation					
Measures	**Units**	**Quantity Installed**	**kWh [4] (Annual)**	**kW [4] (Annual)**	**Therms [4] (Annual)**	**Expenses ($)**	**% of Expenditure**	**Units**	**Quantity Installed**	**kWh [4] (Annual)**	**kW [4] (Annual)**	**Therms [4] (Annual)**	**Expenses ($)**	**% of Expenditure**	**Units**	**Quantity Installed**	**kWh [4] (Annual)**	**kW [4] (Annual)**	**Therms [4] (Annual)**	**Expenses ($)**	**% of Expenditure**	**Units**	**Quantity Installed**	**kWh [4] (Annual)**	**kW [4] (Annual)**	**Therms [4] (Annual)**	**Expenses ($)**	**% of Expenditure**
Appliances		(K+S)	(L+T)	(M+U)	(N+V)	(O+W)			(K+S)	(L+T)	(M+U)	(N+V)	(O+W)															
High Efficiency Clothes Washer	Each	1,297	7,022	1	24,369	$ 1,127,649	2.5%	Each	400	1,663	0	7,597	347,772	2.3%	Each	897	5,359	1	16,772	$ 779,878	2.6%	Each						0.0%
Refrigerators	Each	2,648	1,470,244	206	-	$ 2,145,236	4.7%	Each	939	519,965	73	-	$ 760,716	5.0%	Each	1,709	950,279	133	-	$ 1,384,520	4.6%	Each						0.0%
Microwaves	Home	24	(395)	(0)	37	$ 6,210	0.0%	Home	13	(264)	(0)	16	$ 3,364	0.0%	Home	11	(132)	(0)	21	$ 2,846	0.0%	Home						0.0%
Freezers	Each							Each	-	-	-	-	-		Each							Each						0.0%
																												0.0%
Domestic Hot Water																												
Other Hot Water	Home	26,363	193,144	27	132,334	$ 1,931,866	4.3%	Home	8,605	80,024	11	42,923	$ 630,570	4.2%	Home	17,758	113,120	16	89,410	$ 1,301,296	4.3%	Home						0.0%
Tank and Pipe Insulation	Home	3,093	14,499	2	12,928	$ 14,799	0.0%	Home	1,255	7,128	1	5,202	$ 6,005	0.0%	Home	1,838	7,371	1	7,726	$ 8,794	0.0%	Home						0.0%
Water Heater Repair/Replacement	Home	752	-	-	5,511	$ 1,319,641	2.9%	Home	255	-	-	1,778	$ 447,485	3.0%	Home	497	-	-	3,733	$ 872,156	2.9%	Home						0.0%
Thermostat-controlled Shower Valves (SCE)	Each							Each	-	-	-	-	$ -		Each							Each						0.0%
																												0.0%
																												0.0%
New - Combined Showerhead/TSV	Each							Each							Each							Each						0.0%
New - Heat Pump Water Heater	Each	-	-	-	-	$ -	0.0%	Each	-	-	-	-	$ -	0.0%	Each	-	-	-	-		0.0%	Each						0.0%
New - Tub Diverter/ Tub Spout	Each	65	63	-	108	$ -	0.0%	Each	28	12	-	50	$ -	0.0%	Each	37	51	-	58	$ -	0.0%							0.0%
																												0.0%
Enclosure																												
Air Sealing / Envelope [1]	Home	18,685	60,186	11	19,135	$ 8,829,074	19.5%	Home	6,150	24,214	5	6,049	$ 2,906,010	19.3%	Home	12,535	35,972	7	13,086	$ 5,923,063	19.7%	Home						0.0%
Attic Insulation	Home	990	6,096	1	45,745	$ 1,683,877	3.7%	Home	509	3,892	1	23,330	$ 865,751	5.7%	Home	481	2,204	0	22,416	$ 818,126	2.7%	Home						0.0%
																												0.0%
HVAC																												
Furnace Repair/Replacement	Home	920	-	-	(22,461)	$ 2,774,984	6.1%	Home	261	-	-	(6,375)	$ 787,251	5.2%	Home	659	-	-	(16,086)	$ 1,987,733	6.6%	Home						0.0%
Room A/C Replacement	Home	310	(59,355)	(11)	-	$ 233,512	0.5%	Home	75	(14,373)	(3)	-	$ 56,495	0.4%	Home	235	(44,982)	(8)	-	$ 177,017	0.6%	Home						0.0%
Central A/C replacement	Home	-	-	-	-	$ -	0.0%	Home	-	-	-	-	$ -	0.0%	Home	-	-	-	-		0.0%	Home						0.0%
Heat Pump Replacement	Home	-						Home	-	-	-	-	$ -		Home	-	-	-	-			Home						0.0%
Evaporative Coolers	Home	657	247,357	40	-	$ 285,137	0.6%	Home	178	67,181	11	-	$ 77,252	0.5%	Home	479	180,176	29	-	$ 207,885	0.7%	Home						0.0%
Duct Testing and Sealing	Home	3,765	(3,865)	(1)	24,050	$ 2,809,115	6.2%	Home	1,325	(1,671)	(0)	8,453	$ 988,600	6.6%	Home	2,440	(2,194)	(0)	15,597	$ 1,820,516	6.0%	Home						0.0%
New - Energy Efficient Fan Control	Home	81	(7,493)	(1)	-	$ 17,147	0.0%	Home	32	(2,956)	(1)	-	$ 6,774.12	0.0%	Home	49	(4,537)	(1)	-	10,372.86	0.0%	Home						0.0%
New - Prescriptive Duct Sealing	Home							Home	-	-	-	-	$ -	0.0%	Home					$ -	0.0%	Home						0.0%
Central A/C Tune up	Home	124	(1,131)	(0)	-	$ 46,537	0.1%	Home	45	(848)	(0)	-	$ 16,888	0.1%	Home	79	(283)	(0)	-	$ 29,648	0.1%							0.0%
New- Smart Thermostat	Each	3,643	761,237	137	94,669	$ 1,034,625	2.3%	Each	1,308	274,237	49	32,499	$ 371,477	2.5%	Each	2,335	487,000	88	62,170	$ 663,149	2.2%							0.0%
New - High Efficiency Forced Air Unit (HE FAU)	Home							Home	-	-	-	-	$ -		Home							Home						0.0%
Blower Motor Retrofit	Each	12	-	-	-	$ 2,990	0.0%	Each	12	-	-	-	$ 2,990	0.0%	Each	-	-	-	-	$ -	0.0%	Home						0.0%
Maintenance																												
Furnace Clean and Tune	Home							Home					$ -		Home							Home						0.0%
																						Home						0.0%
Lighting																												
Lighting (Occupancy Sensor)	Home	74	2,255	4	-	$ 6,331	0.0%	Home	24	640	1	-	$ 2,053	0.0%	Home	50	1,615	3	-	$ 4,278	0.0%	Home						0.0%
																												0.0%
																												0.0%
New - LED Reflector Downlight Retrofit Kits	Each							Each	-	-	-	-	-		Each							Each						0.0%
LED Diffuse A-Lamps [5]	Each	252,431	7,757,711	944	(177,406)	$ 2,069,119	4.6%	Each	87,897	2,716,579	331	(61,640)	$ 720,472	4.8%	Each	164,534	5,041,132	613	(115,766)	$ 1,348,648	4.5%	Each						0.0%
LED Reflector Bulbs (BR) [5]	Each	31,241	1,450,850	177	(34,166)	$ 261,557	0.6%	Each	12,740	591,908	72	(13,933)	$ 106,662	0.7%	Each	18,501	858,942	105	(20,232)	$ 154,895	0.5%	Each						0.0%
LED Torchieres [5]	Each	11,470	810,271	98	(18,401)	$ 682,426	1.5%	Each	3,455	244,960	30	(5,475)	$ 205,561	1.4%	Each	8,015	565,311	68	(12,926)	$ 476,866	1.6%	Each						0.0%
LED Exterior Hardwired Fixtures [5]	Each	24,775	1,922,664	185	-	$ 1,475,762	3.3%	Each	7,242	562,015	54	-	$ 431,381	2.9%	Each	17,533	1,360,648	131	-	$ 1,044,381	3.5%	Each						0.0%
LED Interior Hardwired Fixtures [5]	Each	103,248	7,188,718	871	(161,801)	$ 5,501,561	12.2%	Each	30,237	2,106,727	256	(46,722)	$ 1,611,176	10.7%	Each	73,011	5,081,991	615	(115,079)	$ 3,890,385	12.9%	Each						
Miscellaneous																												
Pool Pumps	Home							Home	-	-	-	-	$ -		Home							Home						0.0%
Smart Power Strips - Tier 1	Home	7,649	-	-	-	$ 695,696	1.5%	Home	2,510	-	-	-	$ 228,291	1.5%	Home	5,139	-	-	-	$ 467,405	1.6%	Home						0.0%
New - Smart Power Strips - Tier 2	Each	2,854	216,904	121	-	$ 342,038	0.8%	Each	1,133	86,108	48	-	$ 135,784	0.9%	Each	1,721	130,796	73	-	$ 206,253	0.7%	Each						0.0%
Pilots																												
																												0.0%
Customer Enrollment	Total (K+S)							Total (K+S)							Total (K+S)							Total (K+S)						
Outreach & Assessment	Home	34,989				$ 7,689,018	17.0%	Home	11,871				$ 2,608,715	17.3%	Home	23,118				$ 5,080,303	16.9%	Home						0.0%
In-Home Education	Home	34,989				$ 2,238,950	5.0%	Home	11,871				$ 759,626	5.0%	Home	23,118				$ 1,479,323	4.9%	Home						0.0%
Total Savings/Expenditures			22,036,981	2,813	(55,349)	$ 45,224,856.15				7,267,140	939	(6,249)	$ 15,085,119.94				14,769,841	1,874	(49,100)	$ 30,139,736.21								
Total Households Weatherized [2]		24,930							8,246							16,684							-					
Households Treated	Total (K+S)							First Touches							**Re-treated Homes/Go-Backs**													
- Single Family Households Treated	Home	25,973						Home	8,442						Home	17,531												
- Multi-family Households Treated	Home	6,189						Home	2,129						Home	4,060												
- Mobile Homes Treated	Home	2,827						Home	1,300						Home	1,527												
Total Number of Households Treated	Home	34,989						Home	11,871						Home	23,118												
# Eligible Households to be Treated for PY [3]	Home	104,222						Home	46,900						Home	57,322												
% of Households Treated	%	34%						%	25%						%	40%												
- Master-Meter Households Treated	Home	2,246						Home	1,057						Home	1,189												

[1] Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.
[2] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs
[3] Based on OP 79 of D.16-11-022.
[4] All savings are calculated based on the following sources:
DNV/GL Impact Evaluation Program Years 2015-2017 Impact II
[5] LED savings from PGECOLTG175-R1

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table 2A
Pacific Gas and Electric Company
Through May 31, 2020

		ESA Program - CSD Leveraging					
		Year-To-Date Completed & Expensed Installation					
Measures	**Units**	**Quantity Installed**	**kWh[3] (Annual)**	**kW[3] (Annual)**	**Therms[3] (Annual)**	**Expenses ($)**	**% of Expenditure**
Appliances							
High Efficiency Clothes Washer	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Refrigerators	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Microwaves [4]	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Domestic Hot Water							
Water Heater Blanket	Home	n/a	n/a	n/a	n/a	$ -	0.0%
Low Flow Shower Head	Home	n/a	n/a	n/a	n/a	$ -	0.0%
Water Heater Pipe Insulation	Home	n/a	n/a	n/a	n/a	$ -	0.0%
Faucet Aerator	Home	n/a	n/a	n/a	n/a	$ -	0.0%
Water Heater Repair/Replacement	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Thermostatic Shower Valve	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Combined Showerhead/TSV	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Heat Pump Water Heater	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Tub Diverter/ Tub Spout	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Thermostat-controlled Shower Valve	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Enclosure							
Air Sealing / Envelope [1]	Home	n/a	n/a	n/a	n/a	$ -	0.0%
Caulking	Home	n/a	n/a	n/a	n/a	-	0.0%
Attic Insulation	Home	n/a	n/a	n/a	n/a	$ -	0.0%
HVAC							
FAU Standing Pilot Conversion	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Furnace Repair/Replacement	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Room A/C Replacement	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Central A/C replacement	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Heat Pump Replacement	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Evaporative Cooler (Replacement)	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Evaporative Cooler (Installation)	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Duct Testing and Sealing	Home	n/a	n/a	n/a	n/a	$ -	0.0%
Energy Efficient Fan Control	Home	n/a	n/a	n/a	n/a	$ -	0.0%
Prescriptive Duct Sealing	Home	n/a	n/a	n/a	n/a	$ -	0.0%
High Efficiency Forced Air Unit (HE FAU)	Home	n/a	n/a	n/a	n/a	$ -	0.0%
A/C Time Delay	Home	n/a	n/a	n/a	n/a	$ -	0.0%
Maintenance							
Furnace Clean and Tune	Home	n/a	n/a	n/a	n/a	$ -	0.0%
Central A/C Tune up	Home	n/a	n/a	n/a	n/a	$ -	0.0%
Lighting							
Interior Hard wired LED fixtures	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Exterior Hard wired LED fixtures	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Torchiere LED	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Occupancy Sensor	Each	n/a	n/a	n/a	n/a	$ -	0.0%
LED Night Lights	Each	n/a	n/a	n/a	n/a	$ -	0.0%
LED Diffuse Bulb (60W Replacement)	Each	n/a	n/a	n/a	n/a	$ -	0.0%
LED Reflector Bulb	Each	n/a	n/a	n/a	n/a	$ -	0.0%
LED Reflector Downlight Retrofit Kits	Each	n/a	n/a	n/a	n/a	$ -	0.0%
LED A-Lamps	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Miscellaneous							
Pool Pumps	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Smart Power Strips - Tier 1	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Smart Power Strips - Tier 2	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Pilots							
Customer Enrollment							
Outreach & Assessment	Home	n/a				$ -	0.0%
In-Home Education	Home	n/a				$ -	0.0%
Total Savings/Expenditures		n/a	n/a	n/a	n/a	$ -	0.0%
Total Households Weatherized [2]		n/a	n/a	n/a	n/a		
CSD MF Tenant Units Treated			**Total**				
			-				
			-				

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

[1] Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.

[2] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs.

[3] All savings are calculated based on the following sources:
DNV/GL Impact Evaluation Program Years 2015-2017 Impact II

Energy Savings Assistance Common Area Measures Program Table 2B
Pacific Gas and Electric Company
Through May 31, 2020

	Table 2B ESA Program - Multifamily Common Area Measures[5]						
		Year-To-Date Completed & Expensed Installation					
ESA CAM Measures[1,6]	**Units (of Measure such as "each")**	**Quantity Installed**	**kWh (Annual)**	**kW (Annual)**	**Therms (Annual)**	**Expenses ($)**	**% of Expenditure**
Appliances							
CAM - Commercial Clothes Washer	Each	-	-	-	-	-	-
CAM - Refrigerators	Each						
	-	-	-	-	-	-	-
Domestic Hot Water							
CAM - Non-Condensing Domestic Hot Water Boiler	Each	-	-	-	-	-	-
CAM - Condensing Domestic Hot Water Boiler	Each	3			25	$ 15,950	1.4%
CAM - Storage Water Heater	Each						
CAM - Instantaneous Tankless Water Heater	Each						
CAM - Heat Pump Water Heater	Each						
CAM - Demand Control DHW Recirculation Pump - Electric	Each						
CAM - Demand Control DHW Recirculation Pump - Gas	Each						
CAM - Variable Speed Pump	Each						
CAM - Low-flow Faucet Aerator - Electric	Each						
CAM - Low-flow Faucet Aerator - Gas	Each						
CAM - Low-flow Showerhead - Electric	Each						
CAM - Low-flow Showerhead - Gas	Each						
	-	-	-	-	-	-	-
Envelope							
CAM - Windows - Electric	Each	-	-	-	-	-	-
CAM - Windows - Gas	Each						
CAM - Reflective Window Film - Electric	Each						
CAM - Reflective Window Film - Gas	Each						
CAM - Attic Insulation - Electric	Sq Ft						
CAM - Attic Insulation - Gas	Sq Ft						
CAM - Blow-In Wall Insulation - Electric	Sq Ft						
CAM - Blow-In Wall Insulation - Gas	Sq Ft						
	-	-	-	-	-	-	-
HVAC							
CAM - PTAC - Gas	Each	-	-	-	-	-	-
CAM - PTAC - Electric	Each						
CAM - PTHP	Each						
CAM - Air Conditioners Split System - Electric	Each						
CAM - Air Conditioners Split System - Gas	Each						
CAM - Heat Pump Split System	Each						
CAM - Packaged Air Conditioner	Each						
CAM - Non-Condensing Space Heating Boiler	Each						
CAM - Condensing Space Heating Boiler	Each						
CAM - Central Natural Gas Furnace	Each						
CAM - Smart Thermostat - Electric	Each						
CAM - Smart Thermostat - Gas	Each						
	-	-	-	-	-	-	-
Lighting							
CAM - Wall or Ceiling Mounted Occupancy Sensor	Each	-	-	-	-	-	-
CAM - LED PAR Lamps	Each						
CAM - LED Candelabra Lamps	Each						
CAM - LED Globe Lamps	Each						
CAM - LED A Lamps	Each						
CAM - LED BR-R Lamps	Each						
CAM - LED T-8 Lamps	Each						
CAM - LED Recessed Troffers and Retrofit Kits	Each						
CAM - LED Linear Ambient Fixtures	Each						
CAM - LED Ceiling, Vanity, or Sconce Fixtures	Each						
CAM - LED Recessed Downlight Retrofit Kits	Each						
CAM - LED Pendant, Track or Accent Fixtures	Each						
CAM - LED Parking Garage Fixtures	Each						
CAM - LED Exterior Wall or Pole Mounted Fixture	Each						
CAM - LED Exit Sign							
	-	-	-	-	-	-	-
Miscellaneous							
CAM - Smart Power Strip	Each	-	-	-	-	-	-
CAM - Variable Speed Pump	Each						
	-	-	-	-	-	-	-
Ancillary Services							
Audit[4]	-	-	-	-	-	-	-
Total	-	0	0	0	25.2336	15950.01	

Multifamily Properties Treated	**Number**
Total Number of Multifamily Properties Treated[2]	1
Subtotal of Master-metered Multifamily Properties Treated	1
Total Number of Multifamily Tenant Units w/in Properties Treated[3]	-

	Year to Date Expenses			
ESA Program - Multifamily Common Area	**Electric**	**Gas**	**Total**	
Administration	112371.3656	103727.4144	216098.78	
Direct Implementation (Non-Incentive)	492510.6212	454625.1888	947135.81	
Direct Implementation	-7800	-7200	-15000	*<<Includes measures costs*
TOTAL MF CAM COSTS	$ 597,082	$ 551,153	$ 1,148,235	

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Standard Notes 1 - 6 (do not delete)

1. Measures are customized by each IOU, see 'Table 2B-1, Eligible Measures List'. Measures list may change based on available information on both costs and benefits and may vary across climate zones. Each IOU should fill out Table 2B as it pertains to their program. Table 2B-1 Column A should match Table 2B Column A for eligible (not canceled) measures.

2. Multifamily properties are sites with at least five (5) or more dwelling units. The properties may have multiple buildings.

3. Multifamily tenant units are the number of dwelling units located within properties treated. This number does not represent the same number of dwellings treated as captured in table 2A.

4. Audit costs may be covered by other programs or projects may utilize previous audits. Not all participants will have an audit cost associated with their project.

5. Applicable to Deed-Restricted, government and non-profit owned multi-family buildings described in D.16-11-022, modified by D.17-12-009, where 65% of tenants are income eligible based (at or below 200% of the Federal Poverty Guidelines).

6. Commissioning costs, as allowable per the Decision, are included in measures total cost unless otherwise noted.

Energy Savings Assistance CAM Program Table 2B-1, Eligible Common Area Measures List
Pacific Gas and Electric Company
Through May 31, 2020

Common Area Measures Category and Eligible Measures Title [1]	Effective Date	End Date[2]	Eligible Climate Zones [3]
Appliances	-	-	-
CAM - Commercial Clothes Washer	1/1/2020		All
CAM - Refrigerators	1/1/2020		All
Domestic Hot Water	-	-	-
CAM - Non-Condensing Domestic Hot Water Boiler	1/1/2020		All
CAM - Condensing Domestic Hot Water Boiler	1/1/2020		All
CAM - Storage Water Heater	1/1/2020		All
CAM - Instantaneous Tankless Water Heater	1/1/2020		All
CAM - Heat Pump Water Heater	1/1/2020		All
CAM - Demand Control DHW Recirculation Pump - Electric	1/1/2020		All
CAM - Demand Control DHW Recirculation Pump - Gas	1/1/2020		All
CAM - Variable Speed Pump	1/1/2020		All
CAM - Low-flow Faucet Aerator - Electric	1/1/2020		All
CAM - Low-flow Faucet Aerator - Gas	1/1/2020		All
CAM - Low-flow Showerhead - Electric	1/1/2020		All
CAM - Low-flow Showerhead - Gas	1/1/2020		All
Envelope	-	-	-
CAM - Windows - Electric	1/1/2020		All
CAM - Windows - Gas	1/1/2020		All
CAM - Reflective Window Film - Electric	1/1/2020		All
CAM - Reflective Window Film - Gas	1/1/2020		All
CAM - Attic Insulation - Electric	1/1/2020		All
CAM - Attic Insulation - Gas	1/1/2020		All
CAM - Blow-In Wall Insulation - Electric	1/1/2020		All
CAM - Blow-In Wall Insulation - Gas	1/1/2020		All
HVAC	-	-	-
CAM - PTAC - Gas	1/1/2020		All
CAM - PTAC - Electric	1/1/2020		All
CAM - PTHP	1/1/2020		All
CAM - Air Conditioners Split System - Electric	1/1/2020		All
CAM - Air Conditioners Split System - Gas	1/1/2020		All
CAM - Heat Pump Split System	1/1/2020		All
CAM - Packaged Air Conditioner	1/1/2020		All
CAM - Non-Condensing Space Heating Boiler	1/1/2020		All
CAM - Condensing Space Heating Boiler	1/1/2020		All
CAM - Central Natural Gas Furnace	1/1/2020		All
CAM - Smart Thermostat - Electric	1/1/2020		All
Lighting	-	-	-
CAM - Wall or Ceiling Mounted Occupancy Sensor	1/1/2020		All
CAM - LED PAR Lamps	1/1/2020		All
CAM - LED Candelabra Lamps	1/1/2020		All
CAM - LED Globe Lamps	1/1/2020		All
CAM - LED A Lamps	1/1/2020		All
CAM - LED BR-R Lamps	1/1/2020		All
CAM - LED T-8 Lamps	1/1/2020		All
CAM - LED Recessed Troffers and Retrofit Kits	1/1/2020		All
CAM - LED Linear Ambient Fixtures	1/1/2020		All
CAM - LED Ceiling, Vanity, or Sconce Fixtures	1/1/2020		All
CAM - LED Recessed Downlight Retrofit Kits	1/1/2020		All
CAM - LED Pendant, Track or Accent Fixtures	1/1/2020		All
CAM - LED Parking Garage Fixtures	1/1/2020		All
CAM - LED Exterior Wall or Pole Mounted Fixture	1/1/2020		All
CAM - LED Exit Sign	1/1/2020		All
Miscellaneous	-	-	-
CAM - Smart Power Strip	1/1/2020		All
CAM - Variable Speed Pump	1/1/2020		All

Standard Notes (do not delete)

1. Measures list may change based on available information on both costs and benefits (including energy benefits as well as non-energy benefits) and may vary across climate zones. This is not a list of installed measures, it is a list of eligible measures.

Table 2B-1 Column A should match Table 2B Column A for eligible (not canceled) measures.

2. Only complete if measure is canceled or discontinued
3. Defined as CEC California Building Climate Zones https://www.energy.ca.gov/maps/renewable/building_climate_zones.html

	A	B
1	**Energy Savings Assistance Program Tables 3A-C - Energy Savings and Average Bill Savings per Treated Home/Common Area**	
2	**Pacific Gas and Electric Company**	
3	**Through May 31, 2020**	
4		
5	**Table 3A-1, ESA Program**	
6	Annual kWh Savings	22,036,993
7	Annual Therm Savings	(55,349)
8	Lifecycle kWh Savings	341,118,899
9	Lifecycle Therm Savings	(2,573,126)
10	Current kWh Rate	$ 0.1132
11	Current Therm Rate	$ 1.0707
12	Average 1st Year Bill Savings / Treated households	$69.61
13	Average Lifecycle Bill Savings / Treated Household	$761.13
14		
15		
16	**Table 3A-2, ESA Program - CSD Leveraging**	
17	Annual kWh Savings	-
18	Annual Therm Savings	-
19	Lifecycle kWh Savings	-
20	Lifecycle Therm Savings	-
21	Current kWh Rate	$ -
22	Current Therm Rate	$ -
23	Average 1st Year Bill Savings / Treated Households	$ -
24	Average Lifecycle Bill Savings / Treated Household	$ -
25		
26		
27	**Table 3A-3, Summary - ESA Program/CSD Leveraging**	
28	Annual kWh Savings	22,036,993
29	Annual Therm Savings	(55,349)
30	Lifecycle kWh Savings	341,118,899
31	Lifecycle Therm Savings	(2,573,126)
32	Current kWh Rate	$ 0.11
33	Current Therm Rate	$ 1.07
34	Average 1st Year Bill Savings / Treated Households	$ 69.61
35	Average Lifecycle Bill Savings / Treated Households	$ 761.13
36		
37	[1] Summary is the sum of ESA Program + CSD Leveraging	
38		
39	**Table 3B, ESA Program - Multifamily Common Area**	
40	Annual kWh Savings	-
41	Annual Therm Savings	-
42	Lifecycle kWh Savings	-
43	Lifecycle Therm Savings	-
44	Current kWh Rate	$ -
45	Current Therm Rate	$ -
46	Average 1st Year Bill Savings / Treated Property	$ -
47	Average Lifecycle Bill Savings / Treated Property	$ -

	A	B	C	D	E	F	G
1	**Energy Savings Assistance Program Table 4 - Homes/Buildings Treated**						
2	**Pacific Gas and Electric Company**						
3	**Through May 31, 2020**						
4							
5	**Table 4A-1, ESA Program**						
6		**Eligible Households**			**Households Treated YTD**		
7	**County**	**Rural [1]**	**Urban**	**Total**	**Rural**	**Urban**	**Total**
8	**ALAMEDA**	**3**	**138,908**	**138,911**	**-**	**3,674**	**3,674**
9	**ALPINE**	**177**	**-**	**177**	**-**	**-**	**-**
10	**AMADOR**	**5,423**	**1**	**5,424**	**110**	**-**	**110**
11	**BUTTE**	**12,577**	**21,307**	**33,884**	**282**	**392**	**674**
12	**CALAVERAS**	**8,282**	**24**	**8,306**	**197**	**-**	**197**
13	**COLUSA**	**2,764**	**11**	**2,775**	**88**	**-**	**88**
14	**CONTRA COSTA**	**10**	**87,965**	**87,975**	**-**	**2,555**	**2,555**
15	**EL DORADO**	**6,005**	**6,890**	**12,895**	**227**	**110**	**337**
16	**FRESNO**	**277**	**139,325**	**139,602**	**-**	**3,989**	**3,989**
17	**GLENN**	**4,935**	**-**	**4,935**	**99**	**-**	**99**
18	**HUMBOLDT**	**23,394**	**-**	**23,394**	**45**	**-**	**45**
19	**KERN**	**58,779**	**42,032**	**100,811**	**2,201**	**1,204**	**3,405**
20	**KINGS**	**7,242**	**81**	**7,323**	**177**	**-**	**177**
21	**LAKE**	**14,122**	**1**	**14,123**	**57**	**-**	**57**
22	**LASSEN**	**266**	**-**	**266**	**-**	**-**	**-**
23	**MADERA**	**5,496**	**13,468**	**18,964**	**146**	**783**	**929**
24	**MARIN**	**-**	**18,382**	**18,382**	**1**	**323**	**324**
25	**MARIPOSA**	**3,464**	**25**	**3,489**	**68**	**-**	**68**
26	**MENDOCINO**	**14,094**	**24**	**14,118**	**15**	**-**	**15**
27	**MERCED**	**19,580**	**17,227**	**36,807**	**717**	**969**	**1,686**
28	**MONTEREY**	**5,292**	**38,990**	**44,282**	**179**	**759**	**938**
29	**NAPA**	**-**	**12,661**	**12,661**	**-**	**122**	**122**
30	**NEVADA**	**11,806**	**12**	**11,818**	**177**	**-**	**177**
31	**PLACER**	**10,742**	**19,166**	**29,908**	**159**	**299**	**458**
32	**PLUMAS**	**2,523**	**43**	**2,566**	**-**	**-**	**-**
33	**SACRAMENTO**	**-**	**151,534**	**151,534**	**1**	**987**	**988**
34	**SAN BENITO**	**4,121**	**145**	**4,266**	**89**	**-**	**89**
35	**SAN BERNARDINO**	**335**	**48**	**383**	**-**	**-**	**-**
36	**SAN FRANCISCO**	**-**	**100,494**	**100,494**	**-**	**1,811**	**1,811**
37	**SAN JOAQUIN**	**8,849**	**78,750**	**87,599**	**63**	**1,447**	**1,510**
38	**SAN LUIS OBISPO**	**18,092**	**11,682**	**29,774**	**232**	**126**	**358**
39	**SAN MATEO**	**-**	**48,668**	**48,668**	**-**	**151**	**151**
40	**SANTA BARBARA**	**1,386**	**14,479**	**15,865**	**1**	**496**	**497**
41	**SANTA CLARA**	**2,768**	**115,680**	**118,448**	**77**	**4,134**	**4,211**
42	**SANTA CRUZ**	**5**	**26,022**	**26,027**	**-**	**400**	**400**
43	**SHASTA**	**11,328**	**12,330**	**23,658**	**139**	**238**	**377**
44	**SIERRA**	**452**	**3**	**455**	**-**	**-**	**-**
45	**SISKIYOU**	**15**	**-**	**15**	**-**	**-**	**-**
46	**SOLANO**	**-**	**33,042**	**33,042**	**-**	**1,383**	**1,383**
47	**SONOMA**	**2,533**	**47,239**	**49,772**	**31**	**789**	**820**
48	**STANISLAUS**	**27,983**	**33,543**	**61,526**	**330**	**385**	**715**
49	**SUTTER**	**-**	**13,404**	**13,404**	**1**	**297**	**298**
50	**TEHAMA**	**11,837**	**11**	**11,848**	**394**	**-**	**394**
51	**TRINITY**	**713**	**-**	**713**	**1**	**-**	**1**
52	**TULARE**	**8,369**	**785**	**9,154**	**363**	**-**	**363**
53	**TUOLUMNE**	**9,569**	**-**	**9,569**	**80**	**-**	**80**
54	**YOLO**	**1**	**28,164**	**28,165**	**2**	**315**	**317**
55	**YUBA**	**124**	**10,898**	**11,022**	**-**	**102**	**102**
56	**Total**	**325,733**	**1,283,464**	**1,609,197**	**6,749**	**28,240**	**34,989**
57							
58							
59	**Table 4B, ESA Program - CSD Leveraging**						
60					**Households Treated YTD**		
61	**County**				**Rural**	**Urban**	**Total**
62							**0**
63							**0**
64	**Total**				**0**	**0**	**0**
65							
66							
67	**Table 4C, ESA Program - Multifamily Common Area**						
68					**Properties Treated YTD**		
69	**County**				**Rural**	**Urban**	**Total**
70							**0**
71							**0**
72	**Total**				**0**	**0**	**0**
73							
74	[1] For IOU low income-related and Energy Efficiency reporting and analysis, the Goldsmith definition is applied.						
75	**Note:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						

Pacific Gas and Electric Company
Through May 31, 2020

ESA Program	Reason Provided						
County	Customer Unwilling/Declined Program Measures	Customer Unavailable - Scheduling Conflicts	Hazardous Environment (unsafe/unclean)	Landlord Refused to Authorize Participation	Household Exceeds Allowable Limits	Unable to Provide Required Documentation	Other Infeasible/ Ineligible
Alameda	108	1,092	-	17	37	105	45
Alpine	-	-	-	-	-	-	-
Amador	2	24	-	-	-	3	-
Butte	23	265	2	24	16	-	32
Calaveras	1	29	-	-	-	6	-
Colusa	1	32	1	4	3	-	5
Contra Costa	35	907	-	245	58	114	53
El Dorado	15	103	-	2	4	16	15
Fresno	100	420	2	40	44	41	114
Glenn	3	28	-	4	1	-	13
Humboldt	2	3	-		1	-	6
Kern	30	444	191	66	22	1	121
Kings	28	21	-	-	2	4	2
Lake	-	146	-	-	-	-	3
Lassen	-	3	-	-	-	-	-
Madera	8	79	2	6	5	-	48
Marin	1	209	-	3	3	-	2
Mariposa	2	3	1	-	1	-	1
Mendocino	4	64	-	4	1	-	5
Merced	31	180	2	35	11	1	47
Monterey	50	111	7	54	8	2	23
Napa	2	49	-	28	4	5	2
Nevada	1	122	-	1	1	3	-
Placer	11	136	-	8	5	25	14
Plumas	-	12	1	-	-	-	-
Sacramento	162	704	-	223	12	29	37
San Benito	9	68	7	14	5	-	17
San Bernardino	-	-	-	-	-	-	-
San Francisco	28	382	-	8	9	7	11
San Joaquin	100	434	2	250	46	4	84
San Luis Obispo	9	41	1	5	4	-	11
San Mateo	-	309	-	33	8	-	3
Santa Barbara	17	53	-	3	2	-	10
Santa Clara	5	686	1	77	17	11	14
Santa Cruz	1	59	-	-	-	-	-
Shasta	10	146	4	7	23	1	35
Sierra	-	2	-	-	-	-	-
Siskiyou	-	-	-	-	-	-	-
Solano	25	147	3	83	37	49	19
Sonoma	14	30	-	3	10	27	5
Stanislaus	33	207	2	77	14	1	19
Sutter	7	120	-	3	8	-	6
Tehama	14	69	1	14	7	-	11
Trinity	-	-	-	-	-	-	-
Tulare	6	23	-	-	-	2	17
Tuolumne	3	7	-	-	1	-	-
Yolo	25	116	1	69	7	-	12
Yuba	6	84	1	-	1	-	11
Total	**932**	**8,169**	**232**	**1,410**	**438**	**457**	**873**

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table 5 - Energy Savings Assistance Program Customer Summary
Pacific Gas and Electric Company
Through May 31, 2020

Table 5A, ESA Program

	Gas & Electric				Gas Only				Electric Only				Total					
	# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Household Count)		(Annual)		
Month		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		# of First-Tourch	# of Re-treatment	Therm	kWh	kW
January	6,352	(13,609)	4,458,488	563	564	8,939	12,603	2	1,278	(16,815)	1,020,835	133	8,194	2,853	5,341	(21,485)	5,491,927	698
February	6,207	(15,289)	3,199,030	397	613	6,193	22,410	4	1,480	(17,598)	1,032,513	131	8,300	3,369	4,931	(26,694)	4,253,954	532
March	7,244	24,988	3,510,403	475	703	10,594	34,388	6	1,686	(19,245)	1,075,326	140	9,633	3,131	6,502	16,337	4,620,117	621
April	6,885	(18,763)	6,651,824	827	318	10,372	5,129	1	1,136	(13,026)	872,521	116	8,339	3,103	5,236	(21,416)	7,529,474	944
May	470	(2,362)	134,144	17	30	318	442	0	23	(46)	6,924	1	523	195	328	(2,090)	141,510	18
June																		
July																		
August																		
September																		
October																		
November																		
December																		
YTD	**27,158**	**(25,037)**	**17,953,889**	**2,279**	**2,228**	**36,417**	**74,973**	**13**	**5,603**	**(66,729)**	**4,008,119**	**521**	**34,989**	**12,651**	**22,338**	**(55,349)**	**22,036,981**	**2,813**

YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2.
Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Table 5B, ESA Program - CSD Leveraging

	Gas & Electric				Gas Only				Electric Only				Total			
	# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)		
Month		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
February	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
March																
April																
May																
June																
July																
August																
September																
October																
November																
December																
YTD	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**0**

YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2A.
Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Table 5C, ESA Program - Multifamily Common Area

	Gas & Electric				Gas Only				Electric Only				Total			
	# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)		
Month		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
February	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
March																
April																
May																
June																
July																
August																
September																
October																
November																
December																
YTD	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**0**

YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2B.
Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	**Energy Savings Assistance Program Table 6 - Expenditures for Pilots and Studies**												
2	**Pacific Gas and Electric Company**												
3	**Through May 31, 2020**												
4		**Authorized 2017-2020 Funding**			**Current Month Expenses**			**Expenses Since January 1, 2018**			**% of Budget Expensed**		
5		**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**
6	**Pilots**												
7	Programmable Controllable Thermostat/ Smart Thermostat TOU [1]	$ 318,000	$ -	$ 318,000	$ -	$ -	$ -	$ 198,236	$ -	$ 198,236	62%	0%	62%
8	Consumption Driven Weatherization Pilot [2]	$ 238,960	$ 173,040	$ 412,000	$ 650	$ 600	$ 1,250	$ 187,743	$ 173,301	$ 361,045	79%	100%	88%
9													
10	**Total Pilots**	**$556,960**	**$173,040**	**$730,000**	**$650**	**$600**	**$1,250**	**$385,979**	**$173,301**	**$559,281**	**69%**	**100%**	**77%**
11													
12													
13	**Studies**												
14	Low Income Needs Assessment (LINA) Study [3]	$ 98,500	$ 51,500	$ 150,000	$ -	$ -	$ -	$ 54,905	$ 54,905	$ 109,811	56%	107%	73%
15	Load Impact Evaluation Study [4]	$ 96,661	$ 68,339	$ 165,000	$ -	$ -	$ -	$ 127,124	$ 92,055	$ 219,179	132%	135%	133%
16	Non Energy Benefits (NEB) Study [5]	$ 28,975	$ 16,025	$ 45,000	$ -	$ -	$ -	$ (1,781)	$ (1,644)	$ (3,426)	-6%	-10%	-8%
17	2017 Potential and Goals Study	$ 62,550	$ 27,450	$ 90,000	$ -	$ -	$ -	$ -	$ -	$ -	0%	0%	0%
18	Rapid Feedback Research and Analysis	$ 130,375	$ 69,625	$ 200,000	$ -	$ -	$ -	$ 10,061	$ 7,285	$ 17,346	8%	10%	9%
19	**Total Studies**	**$417,061**	**$232,939**	**$650,000**	**$0**	**$0**	**$0**	**$190,308**	**$152,602**	**$342,910**	**46%**	**66%**	**53%**
20													
21	[1] D.17-12-009, Attachment 1 (modified D.16-11-022), OP.66 directed electric IOUs to file PCT pilot implementation plans by March 1, 2018. Reflects the 2019 Authorized budget as approved in Mid-Cycle advice letter 3990-G/5329-E and supplemental Advice Letter Nos. 3990-G-A/5329-E-A and 3990-G-B/5329-E-B												
22	[2] PG&E proposed the CDWx pilot in its 2015-2017 ESA Application, authorized in D.16-11-022, OP.144. In December 2017, PG&E requested and was granted an extension to implement this pilot so that CSD could be included in it. This pilot will begin implementation in 2018.												
23	[3] A contract for this statewide study was awarded in January 2018. SCE is the project manager. There has been no cross-billing.												
24	[4] SCG is the contract manager of this co-funded statewide study. Cross-billing from SCG typically occurs quarterly.												
25	[5] This statewide study was bid out on March 23, 2018, and a consultant has not yet been selected. SDG&E is the contract manager.												
26													
27	**Note:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												

Energy Savings Assistance Program Table 7 (Second Refrigerators, In-Home Education, MyEnergy/My Account Platform)

Pacific Gas and Electric Company
Through May 31, 2020

7A - Households Receiving Second Refrigerators			
Measures	**Units**	**Received Refrigerator**	**Not eligible for Refrigerator due to Less than Six Occupants**
Second Refrigerators	Each	0	892

7B - Households Receiving In- Home Energy Education Only		
Measures	**Units**	**Households that Only Received Energy Education**
In-Home Education	Home	5,433

7C - Households for My Energy/My Account Platform		
Opt-Out	**Already Enrolled**	**Opt-In**
54		2172

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	**CARE Table 1 - CARE Program Expenses**												
2	**Pacific Gas and Electric Company**												
3	**Through May 31, 2020**												
4		**Authorized Budget**			**Current Month Expenses**			**Year to Date Expenses**			**% of Budget Spent YTD**		
5	**CARE Program:**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**
6	Outreach [6]	$ 7,702,612	$ 1,925,653	**$ 9,628,265**	$ 1,044,475	$ 261,119	**$ 1,305,593**	$ 3,546,826	$ 886,707	**$ 4,433,533**	46%	46%	46%
7	Processing / Certification Re-certification [6]	$ 1,552,082	$ 388,020	**$ 1,940,102**	$ 44,568	$ 11,142	**$ 55,709**	$ 185,129	$ 46,282	**$ 231,411**	12%	12%	12%
8	Post Enrollment Verification [6]	$ 1,318,726	$ 329,681	**$ 1,648,407**	$ 44,219	$ 11,055	**$ 55,274**	$ 267,202	$ 66,801	**$ 334,003**	20%	20%	20%
9	IT Programming [6]	$ 1,470,000	$ 367,500	**$ 1,837,500**	$ 156,245	$ 39,061	**$ 195,306**	$ 549,176	$ 137,294	**$ 686,470**	37%	37%	37%
10	Cooling Centers [7]	$ -	$ -	**$ -**			**$ -**			**$ -**	0%	0%	0%
11	Pilots/CHANGES Program [1][6]	$ 420,000	$ 105,000	**$ 525,000**	$ 91,567	$ 22,892	**$ 114,459**	$ 197,167	$ 49,292	**$ 246,458**	47%	47%	47%
12	Studies [2][6]	$ 127,741	$ 31,935	**$ 159,676**	$ (1,086)	$ (272)	**$ (1,358)**	$ 36,988	$ 9,247	**$ 46,236**	29%	29%	29%
13	Regulatory Compliance [6]	$ 850,014	$ 212,503	**$ 1,062,517**	$ 18,778	$ 4,694	**$ 23,472**	$ 141,564	$ 35,391	**$ 176,955**	17%	17%	17%
14	General Administration [6]	$ 820,620	$ 205,155	**$ 1,025,775**	$ 62,393	$ 15,598	**$ 77,991**	$ 218,196	$ 54,549	**$ 272,745**	27%	27%	27%
15	CPUC Energy Division	$ 102,400	$ 25,600	**$ 128,000**	$ 26,871	$ 6,718	**$ 33,589**	$ 93,898	$ 23,474	**$ 117,372**	92%	92%	92%
16													
17	**SUBTOTAL MANAGEMENT COSTS [3]**	**$ 14,364,194**	**$ 3,591,049**	**$ 17,955,243**	**$ 1,488,030**	**$ 372,007**	**$ 1,860,037**	**$ 5,236,146**	**$ 1,309,036**	**$ 6,545,182**	**36%**	**36%**	**36%**
18													
19	CARE Rate Discount [4]	$ 479,294,393	$ 119,823,598	**$ 599,117,991**	$ 42,913,979	$ 7,735,575	**$ 50,649,554**	$211,916,230	$ 68,577,833	**$280,494,063**	44%	57%	47%
20													
21	**TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS**	**$ 493,658,587**	**$ 123,414,647**	**$ 617,073,234**	**$ 44,402,009**	**$ 8,107,582**	**$ 52,509,591**	**$217,152,375**	**$ 69,886,870**	**$287,039,245**	**44%**	**57%**	**47%**
22													
23	Other CARE Rate Benefits												
24	- DWR Bond Charge Exemption				$ 2,177,680		$ 2,177,680	$ 10,214,464		$ 10,214,464			
25	- CARE PPP Exemption [5]				$ 4,291,992	$ 727,260	$ 5,019,252	$ 19,774,916	$ 5,476,645	$ 25,251,561			
26	- California Solar Initiative Exemption				$ (156,221)		$ (156,221)	$ (705,053)		$ (705,053)			
27	- kWh Surcharge Exemption												
28	- Vehicle Grid Integration Exemption												
29	Total Other CARE Rate Benefits				**$ 6,313,451**	**$ 727,260**	**$ 7,040,710**	**$ 29,284,327**	**$ 5,476,645**	**$ 34,760,972**			
30													
31	Indirect Costs												
32													
33													
34	[1] Decision 15-12-047 transitioned from CHANGES pilot to CHANGES program and funding for the effort is captured herein.												
35	[2] Reflects the Annual Eligibility Estimates prepared by Athens Research on behalf of the utilities. This efforts was formerly referenced in Measurement and Evaluation.												
36	[3] Reflects the authorized funding per year in D.16-11-022 and D.17-12-009, and updated via PG&E Mid-Cycle Update Advice Letter 3990-G/5329-E, 3990-G-A/5329-E-A, 3990-G-B/5329-E-B.												
37	[4] Per D.02-09-021, PG&E is authorized to recover the full value of the discount through the CARE two-way balancing account on an automatic pass-through basis.												
38	[5] PPP Exemption - CARE customers are exempt from paying CARE program costs including PPP costs for CARE admin and the CARE surcharge.												
39	[6] Employee benefits costs for 2020 will be added to CARE authorized budget once PG&E's 2020 GRC Decision approved. Actual employee benefit burden costs have been included in the program monthly and YTD expenses.												
40	[7] CARE balancing account is no longer funded Cooling Centers program in 2020. As directed in D.16-11-022, as modified by D.17-02-033, PG&E incorporated the cooling center budget request for 2020-2022 into the 2020 GRC Proceeding.												
41													
42	**Note:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y
1	**CARE Table 2 - Enrollment, Recertification, Attrition, & Penetration**																								
2	**Pacific Gas and Electric Company**																								
3	**Through May 31, 2020**																								
4		**New Enrollment**										**Recertification**				**Attrition (Drop Offs)**					**Enrollment**				
5		**Automatic Enrollment**				**Self-Certification (Income or Categorical)**					**Total New Enrollment (E+J)**												**Total CARE Participants**	**Estimated CARE Eligible**	**Penetration Rate % (W/X)**
6		**Inter-Utility [1]**	**Intra-Utility [2]**	**Leveraging [3]**	**Combined (B+C+D)**	**Online**	**Paper**	**Phone**	**Capitation**	**Combined (F+G+H+I)**		**Scheduled**	**Non-Scheduled (Duplicates)**	**Automatic**	**Total Recertification (L+M+N)**	**No Response[4]**	**Failed PEV**	**Failed Recertification**	**Other[5]**	**Total Attrition (P+Q+R+S)**	**Gross (K+O)**	**Net Adjusted (K-T)**			
7	**January**	0	2,238	0	2,238	15,069	3,975	977	56	20,077	22,315	36,377	8,508	10,025	54,910	n/a	201	4,008	5,691	9,900	77,225	12,415	1,395,078	1,457,418	95.7%
8	**February**	0	1,982	0	1,982	11,956	4,360	745	56	17,117	19,099	35,859	9,129	9,573	54,561	n/a	3,800	3,904	14,635	22,339	73,660	-3,240	1,391,838	1,457,418	95.5%
9	**March**	0	2,016	0	2,016	19,681	4,654	950	61	25,346	27,362	28,165	18,918	10,089	57,172	n/a	318	116	1,864	2,298	84,534	25,064	1,416,902	1,457,418	97.2%
10	**April**	0	2,134	0	2,134	51,531	9,745	1,258	48	62,582	64,716	211	32,620	10,653	43,484	n/a	0	0	14,584	14,584	108,200	50,132	1,467,034	1,457,418	100.7%
11	**May**	0	662	0	662	23,964	5,433	822	32	30,251	30,913	333	18,310	6,488	25,131	n/a	0	0	9,634	9,634	56,044	21,279	1,488,313	1,457,418	102.1%
12	**June**																								
13	**July**																								
14	**August**																								
15	**September**																								
16	**October**																								
17	**November**																								
18	**December**																								
19	**YTD Total**	**0**	**9,032**	**0**	**9,032**	**122,201**	**28,167**	**4,752**	**253**	**155,373**	**164,405**	**100,945**	**87,485**	**46,828**	**235,258**	**0**	**4,319**	**8,028**	**46,408**	**58,755**	**399,663**	**105,650**	**1,488,313**	**1,457,418**	**102.1%**

20
21
22 [1] Enrollments via data sharing between the IOUs.
23 [2] Enrollments via data sharing between departments and/or programs within the utility.
24 [3] Enrollments via data sharing with programs outside the IOU that serve low-income customers.
25 [4] PG&E counts attrition due to no response in the Failed PEV and Failed Recertification columns, respectively.
26 [5] Includes customers who closed their accounts, requested to be removed, or were otherwise ineligible for the program.
27
28 **Note:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

	A	B	C	D	E	F	G	H	I
1	**CARE Table 3A - Post-Enrollment Verification Results (Model)**								
2	**Pacific Gas and Electric Company**								
3	**Through May 31, 2020**								
4	**Month**	**Total CARE Households Enrolled**	**Households Requested to Verify**	**% of CARE Enrolled Requested to Verify Total**	**CARE Households De-enrolled (Due to no response)**	**CARE Households De-enrolled (Verified as Ineligible)[1]**	**Total Households De-enrolled[2]**	**% De-enrolled through Post Enrollment Verification**	**% of Total CARE Households De-enrolled**
5	**January**	1,395,078	0	0.00%					
6	**February**	1,391,838	0	0.00%					
7	**March**	1,416,902	0	0.00%					
8	**April**	1,467,034	0	0.00%					
9	**May**	1,488,313	0	0.00%					
10	**June**								
11	**July**								
12	**August**								
13	**September**								
14	**October**								
15	**November**								
16	**December**								
17	**YTD Total**	**1,488,313**	**0**	**0.00%**	**0**	**0**	**0**	**0.00%**	**0.00%**
18									
19	[1] Includes customers verified as over income or who requested to be de-enrolled.								
20	[2] Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to								
21	respond.								
22	**Note:** CARE PEV is on hold due to the Emergency Consumer Protection Plan related to COVID-19.								
23	**Note:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								
24									
25									
26	**CARE Table 3B Post-Enrollment Verification Results (Electric-Only High Usage)**								
27	**Pacific Gas and Electric Company**								
28	**Through May 31, 2020**								
29	**Month**	**Total CARE Households Enrolled**	**Households Requested to Verify [1]**	**% of CARE Enrolled Requested to Verify Total**	**CARE Households De-enrolled (Due to no response)**	**CARE Households De-enrolled (Verified as Ineligible) [2]**	**Total Households De-enrolled [3]**	**% De-enrolled through HUV Post Enrollment Verification**	**% of Total CARE Households De-enrolled**
30	**January**	1,395,078	0	0.00%					
31	**February**	1,391,838	0	0.00%					
32	**March**	1,416,902	0	0.00%					
33	**April**	1,467,034	0	0.00%					
34	**May**	1,488,313	0	0.00%					
35	**June**								
36	**July**								
37	**August**								
38	**September**								
39	**October**								
40	**November**								
41	**December**								
42	**YTD Total**	**1,488,313**	**0**	**0.00%**	**0**	**0**	**0**	**0.00%**	**0.00%**
43									
44	[1] Includes all participants who were selected for high usage verification process. Closed accounts will not be tracked in Ineligible or De-enrolled data.								
45									
46	[2] Includes customers verified as over income, who requested to be de-enrolled, did not reduce usage, or did not agree to be weatherized.								
47	[3] Verification results are tied to the month initiated and the high usage verification process allows customers 90 days to respond to the verification process. Each utility may have a different de-enrollment date due to billing cycle or other contributing factors.								
48	**Note:** CARE PEV is on hold due to the Emergency Consumer Protection Plan related to COVID-19.								
49	**Note:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								

	A	B	C	D	E	F	G
1	**CARE Table 4 - CARE Self-Certification and Self-Recertification Applications [1]**						
2	**Pacific Gas and Electric Company**						
3	**Through May 31, 2020**						
4		**Provided [2]**	**Received**	**Approved**	**Denied**	**Pending/Never Completed**	**Duplicates**
5	Total (Y-T-D)	2,794,540	279,274	224,022	40,058	15,194	87,485
6	Percentage[3]		100%	80%	14%	5%	31%
7							
8	[1] Includes sub-metered customers.						
9	[2] Includes number of applications provided via direct mail campaigns, call centers, bill inserts and other outreach methods. Because there are other means by which customers obtain applications which are not counted, this number is only an approximation.						
10	[3] Percentage of Received. Duplicates are also counted as Approved, so the total will not add up to 100%.						
11							
12	**Note:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and						
13	may reflect YTD adjustments.						

	A	B	C	D	E	F	G	H	I	J
1	**CARE Table 5 - Enrollment by County**									
2	**Pacific Gas and Electric Company**									
3	**Through May 31, 2020**									
4	**County**	**Estimated Eligible Households**			**Total Households Enrolled**			**Penetration Rate**		
5		**Urban**	**Rural [1]**	**Total**	**Urban**	**Rural [1]**	**Total**	**Urban**	**Rural [1]**	**Total**
6	ALAMEDA	118,083	3	118,086	126,814	3	126,817	107.4%	92.0%	107.4%
7	ALPINE	0	176	176	0	14	14	n/a	8.0%	8.0%
8	AMADOR	1	5,378	5,379	0	4,571	4,571	0.0%	85.0%	85.0%
9	BUTTE	20,128	12,336	32,465	18,820	12,457	31,277	93.5%	101.0%	96.3%
10	CALAVERAS	24	8,250	8,274	26	5,520	5,546	109.9%	66.9%	67.0%
11	COLUSA	9	2,718	2,727	13	3,568	3,581	142.7%	131.3%	131.3%
12	CONTRA COSTA	79,867	10	79,877	93,918	0	93,918	117.6%	0.0%	117.6%
13	EL DORADO	6,865	5,990	12,855	6,076	5,909	11,985	88.5%	98.7%	93.2%
14	FRESNO	133,736	268	134,004	157,530	121	157,651	117.8%	45.2%	117.6%
15	GLENN	0	4,866	4,866	0	4,871	4,871	0.0%	100.1%	100.1%
16	HUMBOLDT	0	22,508	22,508	0	18,865	18,865	n/a	83.8%	83.8%
17	KERN	41,080	57,763	98,842	47,308	67,734	115,042	115.2%	117.3%	116.4%
18	KINGS	80	7,211	7,291	134	9,304	9,438	167.9%	129.0%	129.4%
19	LAKE	1	14,010	14,011	0	13,122	13,122	0.0%	93.7%	93.7%
20	LASSEN	0	266	266	0	162	162	n/a	61.0%	61.0%
21	MADERA	13,252	5,475	18,727	17,332	5,667	22,999	130.8%	103.5%	122.8%
22	MARIN	16,117	0	16,117	14,279	0	14,279	88.6%	n/a	88.6%
23	MARIPOSA	24	3,424	3,447	17	2,340	2,357	71.8%	68.3%	68.4%
24	MENDOCINO	22	13,909	13,931	5	10,904	10,909	22.2%	78.4%	78.3%
25	MERCED	16,925	18,878	35,803	20,492	21,616	42,108	121.1%	114.5%	117.6%
26	MONTEREY	35,600	4,963	40,563	39,635	6,530	46,165	111.3%	131.6%	113.8%
27	NAPA	11,755	0	11,755	11,681	0	11,681	99.4%	0.0%	99.4%
28	NEVADA	12	11,580	11,592	1	9,950	9,951	8.2%	85.9%	85.8%
29	PLACER	18,597	10,052	28,648	13,359	8,083	21,442	71.8%	80.4%	74.8%
30	PLUMAS	43	2,519	2,562	7	1,769	1,776	16.3%	70.2%	69.3%
31	SACRAMENTO	126,908	0	126,908	97,936	0	97,936	77.2%	n/a	77.2%
32	SAN BENITO	142	4,048	4,190	74	5,286	5,360	52.3%	130.6%	127.9%
33	SAN BERNARDINO	48	335	383	24	233	257	50.3%	69.5%	67.1%
34	SAN FRANCISCO	69,733	0	69,733	66,848	0	66,848	95.9%	n/a	95.9%
35	SAN JOAQUIN	73,764	8,515	82,279	82,468	9,274	91,742	111.8%	108.9%	111.5%
36	SAN LUIS OBISPO	11,423	17,952	29,375	5,348	13,453	18,801	46.8%	74.9%	64.0%
37	SAN MATEO	41,475	0	41,475	36,709	0	36,709	88.5%	n/a	88.5%
38	SANTA BARBARA	14,241	1,338	15,579	18,630	844	19,474	130.8%	63.1%	125.0%
39	SANTA CLARA	97,628	2,626	100,255	108,695	3,328	112,023	111.3%	126.7%	111.7%
40	SANTA CRUZ	23,572	5	23,577	21,520	2	21,522	91.3%	44.2%	91.3%
41	SHASTA	11,651	11,181	22,832	10,261	9,105	19,366	88.1%	81.4%	84.8%
42	SIERRA	3	450	453	2	124	126	68.0%	27.6%	27.8%
43	SISKIYOU	0	15	15	0	6	6	n/a	39.5%	39.5%
44	SOLANO	30,729	0	30,729	47,454	0	47,454	154.4%	n/a	154.4%
45	SONOMA	44,438	2,524	46,962	41,476	2,832	44,308	93.3%	112.2%	94.3%
46	STANISLAUS	31,242	27,168	58,411	24,677	23,294	47,971	79.0%	85.7%	82.1%
47	SUTTER	12,284	0	12,284	13,853	0	13,853	112.8%	0.0%	112.8%
48	TEHAMA	11	11,720	11,731	9	11,952	11,961	81.5%	102.0%	102.0%
49	TRINITY	0	704	704	0	298	298	n/a	42.3%	42.3%
50	TULARE	767	8,314	9,081	358	9,626	9,984	46.7%	115.8%	109.9%
51	TUOLUMNE	0	9,549	9,549	0	7,444	7,444	0.0%	78.0%	78.0%
52	YOLO	25,509	1	25,510	21,878	1	21,879	85.8%	82.6%	85.8%
53	YUBA	10,507	124	10,631	12,345	119	12,464	117.5%	95.7%	117.2%
54	**Total**	**1,138,296**	**319,121**	**1,457,418**	**1,178,012**	**310,301**	**1,488,313**	**103.5%**	**97.2%**	**102.1%**
55										
56	[1] "Rural" includes ZIP Codes classified as such by the Goldsmith modification that was developed to identify small									
57	towns and rural areas within large metropolitan counties. ZIP Codes not defined as rural are classified as urban.									
58										
59	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD									
60	adjustments.									

	A	B	C	D	E	F	G	H
1	**CARE Table 6 - Recertification Results**							
2	**Pacific Gas and Electric Company**							
3	**Through May 31, 2020**							
4	**Month**	**Total CARE Households**	**Households Requested to Recertify [1]**	**% of Households Total (C/B)**	**Households Recertified [2]**	**Households De-enrolled [3]**	**Recertification Rate % [4] (E/C)**	**% of Total Households De-enrolled (F/B)**
5	January	1,395,078	0	0.0%				
6	February	1,391,838	0	0.0%				
7	March	1,416,902	0	0.0%				
8	April	1,467,034	0	0.0%				
9	May	1,488,313	0	0.0%				
10	June							
11	July							
12	August							
13	September							
14	October							
15	November							
16	December							
17	**YTD**	**1,488,313**	**0**	**0.00%**	**0**	**0**	**0.00%**	**0.00%**
18								
19	[1] Excludes count of customers recertified through the probability model.							
20	[2] Recertification results are tied to the month initiated and the recertification process allows customers 90 days to respond to the recertification							
21	request. Results may be pending due to the time permitted for a participant to respond.							
22	[3] Includes customers who did not respond or who requested to be de-enrolled.							
23	[4] Percentage of customers recertified compared to the total participants requested to recertify in that month.							
24	**Note:** CARE Recertification is on hold due to the Emergency Consumer Protection Plan related to COVID-19.							
25	**Note:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							

	A	B	C	D	E	F	G
1	**CARE Table 7 - Capitation Contractors[1]**						
2	**Pacific Gas and Electric Company**						
3	**Through May 31, 2020**						
4	**Contractor**	**Contractor Type (Check one or more if applicable)**				**Total Enrollments**	
5							
6		**Private**	**CBO**	**WMDVBE**	**LIHEAP**	**Current Month**	**Year-to-Date**
7	ACC Senior Services		x			0	0
8	Amador-Tuolumne Community Action Agency		x		x	0	9
9	Arriba Juntos		x			0	0
10	Breathe California of the Bay Area		x			0	0
11	Catholic Charities Diocese of Fresno		x			3	13
12	Central California Legal Services, Inc.		x			0	0
13	Central Coast Energy Services, Inc.		x		x	9	36
14	Cesar A Moncada DBA Moncada Outreach		x			0	35
15	Child Abuse Prevention Council of San Joaquin County		x			0	0
16	Community Action Marin		x		x	0	0
17	Community Action Partnership of Madera County		x		x	0	6
18	Community Health for Asian Americans		x			0	0
19	Community Resource Project, Inc.		x		x	15	53
20	County of San Joaquin		x		x	2	36
21	Dignity Health		x			2	3
22	Disability Resource Agency for Independent Living		x			0	0
23	Filipino American Development Foundation		x			0	0
24	Good Samaritan Family Resource Center of San Francisco		x			0	0
25	Heritage Institute for Family Advocacy		x			0	0
26	Hip Housing Human Investment Project, Inc.		x			0	0
27	Housing Authority of the City of Fresno		x			0	0
28	Housing Authority of the County of Kern		x			0	0
29	Independent Living Center of Kern County Inc					0	10
30	KidsFirst		x			0	0
31	Kings Community Action Organization, Inc.		x		x	0	0
32	Madera Coalition for Community Justice		x			0	0
33	Marin Center for Independent Living					0	0
34	Merced County Community Action Agency		x		x	1	8
35	Monument Crisis Center		x			0	0
36	National Asian American Coalition		x			0	0
37	OCCUR		x			0	0
38	Project Access, Inc		x			0	0
39	Redwood Community Action Agency		x		x	0	20
40	Resources for Independence Central Valley		x			0	0
41	Rising Sun Energy Center		x			0	0
42	Sacred Heart Community Service		x		x	0	17
43	Southeast Asian Community Center		x			0	0
44	Suscol Intertribal Council		x			0	0
45	Tri-County Independent Living Center		x			0	0
46	UpValley Family Centers		x			0	7
47	West Valley Community Services		x			0	0
48	Yolo County Housing Authority		x			0	0
49	Yolo Family Resource Center (Empower Yolo)		x			0	0
50	**Total Enrollments**					**32**	**253**
51							
52	[1] All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.						
53							
54	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						

	A	B	C	D	E	F	G	H	I
1	**CARE Table 8 - Households as of Month-End**								
2	**Pacific Gas and Electric Company**								
3	**Through May 31, 2020**								
4	**Month**	**Gas and Electric**	**Gas Only**	**Electric Only**	**Total**	**Eligible Households**	**Penetration**	**% Change**	**Total Residential Accounts [1]**
5	January	840,468	211,345	343,265	1,395,078	1,457,418	95.7%	0.90%	5,552,167
6	February	838,517	210,892	342,429	1,391,838	1,457,418	95.5%	-0.23%	5,552,167
7	March	854,859	213,678	348,365	1,416,902	1,457,418	97.2%	1.80%	5,552,167
8	April	888,284	220,973	357,777	1,467,034	1,457,418	100.7%	3.54%	5,552,167
9	May	902,581	223,530	362,202	1,488,313	1,457,418	102.1%	1.45%	5,552,167
10	June								
11	July								
12	August								
13	September								
14	October								
15	November								
16	December								
17									
18	[1] Data represents total residential electric and gas households. This includes sub-metered households.								
19									
20	**Note**: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD								
21	adjustments.								

	A	B	C	D	E
1	**CARE Program Table 9 - Expenditures for Pilots/CHANGES Program**				
2	**Pacific Gas and Electric Company**				
3	**Through May 31, 2020**				
4	**2020**	**Authorized 2020 Budget**	**Current Month Expenses**	**Expenses Since Jan. 1, 2020**	**% of 2018 Budget Expensed**
5		**Total**	**Total**	**Total**	**Total**
6					
7	CHANGES Program	$ 525,000	$ 114,459	$ 246,458	47%
8					
9					
10	**Total**	**$ 525,000**	**$ 114,459**	**$ 246,458**	**47%**
11					
12					
13	Decision 15-12-047 transitioned from CHANGES pilot to CHANGES program and funding for the effort is captured herein.				
14	D.16-11-022, as modified by D.17-02-033, authorized CHANGES program budget for 2017-2020				
15					
16	**Note**: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.				

CARE Table 10 CHANGES One-On-One Customer Assistance Pacific Gas and Electric Company	
Through April 31, 2020	
No. of attendees at education sessions	**639**
Disputes Resolved	
Changed 3rd party Company/Gas Aggregation	19
Changed 3rd Party Electricity Aggregation	23
High Energy User – CARE	2
Medical Baseline Application	4
Enroll in Energy Assistance Programs	25
Bill Adjustment	2
Energy Audit	4
Payment Plan	4
Solar	1
Stop Disconnection	24
Total disputes	**108**

Needs Assistance	
Assisted with Changes to Account	22
Billing Language Changed	7
CARE Enrollment	4
Electricity Aggregation	13
Energy Assistance Fund	1
ESAP	4
HEAP	100
Medical Baseline	12
REACH	17
Set Up New Account	2
Payment Extension	2
Payment Plan	7
Report Scam	1
Total Needs Assistance	**192**

Education: Education sessions were held in a mix of one on one, and group sessions. Education materials are available as fact sheets on the CPUC Website: http://consumers.cpuc.ca.gov/team_and_changes/

Disputes & Needs Assistance - Support was provided in the following languages: Arabic, Cambodian, Cantonese, Dari, English, Hmong, Japanese, Korean, Laotian, Portuguese, Spanish, Tagalog, Vietnamese.

[1]There is a one-month lag behind the current reporting month. This data was provided by CHANGES contractor, Self Help for the Elderly, via CSID.

* Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Table 11 CHANGES Group Customer Assistance Sessions [1]						
Pacific Gas and Electric Company						
Through April 31, 2020						
			Session Logistics			
Date[2]	Session Language	Description of Service Provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues)	# of Sessions	Length (Hours)[3]	Number of Attendees	Description of Information / Literature Provided
N/A	Spanish	Avoiding Disconnection	4	N/A	40	CHANGES Ed Handout
Total			**4**		**40**	
N/A	Dari	CARE/FERA and Other Assistance Programs	4	N/A	30	CHANGES Ed Handout
N/A	English - Native American	CARE/FERA and Other Assistance Programs	6	N/A	180	CHANGES Ed Handout
N/A	Spanish	CARE/FERA and Other Assistance Programs	5	N/A	46	CHANGES Ed Handout
Total			**15**		**256**	
N/A	English – Native American	Electric and Natural Gas Safety	1	N/A	29	CHANGES Ed Handout
N/A	Spanish	Electric and Natural Gas Safety	1	N/A	10	CHANGES Ed Handout
Total			**2**		**39**	
N/A	Spanish	Energy Conservation	3	N/A	29	CHANGES Ed Handout
Total			**3**		**29**	
N/A	Spanish	Gas Aggregation	5	N/A	47	CHANGES Ed Handout
Total			**5**		**47**	
N/A	Spanish	High Energy Use	4	N/A	47	CHANGES Ed Handout
Total			**4**		**47**	
N/A	Spanish	Level Pay Plan	1	N/A	10	CHANGES Ed Handout
Total			**1**		**10**	
N/A	English – Native American	Understanding Your Bill	0	N/A	142	CHANGES Ed Handout
N/A	Spanish	Understanding Your Bill	3	N/A	29	CHANGES Ed Handout
Total			**3**		**171**	
		April 1, 2020 Through April 31, 2020	**37**		**639**	

[1] This table was provided by CHANGES contractor, Self Help for the Elderly, via CSID. This table was edited and reformatted from its original version in order to have a more consistent appearance and format with existing SDG&E tables.
The data is reported quarterly
[2] Date of the workshops not available.
[3] Contractor states all sessions last at least 30 minutes.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.
Note: Information not provided by contractor.