BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA

Application of Southern California Edison Company (U 338-E) for Approval of its Energy Savings Assistance and California Alternate Rates for Energy Programs and Budgets for Program Years 2015-2017.	Application 14-11-007 (Filed November 18, 2014)
And Related Matters.	Application 14-11-009 Application 14-11-010 Application 14-11-011

MONTHLY REPORT OF PACIFIC GAS AND ELECTRIC COMPANY (U 39 M) ON LOW INCOME ASSISTANCE PROGRAMS FOR JUNE 2020

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Dated: July 21, 2020

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In accordance with Ordering Paragraph 17 of Decision 01-05-033, Pacific Gas and Electric Company hereby submits its attached monthly status report on the results of its Energy Savings Assistance Program and CARE Program efforts, showing results through June 2020.

Respectfully Submitted,

JENNIFER REYES LAGUNERO

By: *_____/s/ Jennifer Reyes Lagunero_____*
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Energy Savings Assistance (ESA) and California Alternate Rates for Energy (CARE)

Program Monthly Report for June 2020

Pacific Gas and Electric Company
07/21/2020

PACIFIC GAS AND ELECTRIC COMPANY

Energy Savings Assistance Program and
California Alternate Rates for Energy Program
Monthly Report for June 2020

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PACIFIC GAS AND ELECTRIC COMPANY

Energy Savings Assistance Program and
California Alternate Rates for Energy Program
Monthly Report for June 2020

This Monthly Report complies with low income reporting requirements established in Decision (D.) 16-12-022 as modified by D.17-12-009, and with all reporting and program evaluation requirements previously established for the California Alternate Rates for Energy (CARE) and Energy Savings Assistance (ESA) Programs. The investor owned utilities worked with Energy Division staff to revise reporting tables and formats in compliance with the mandates of D. 16-12-022 and now use the resulting Energy Division-approved monthly reporting format for 2017-2020 ESA and CARE programs, beginning with the report for January 2018.

Regulatory Update

On April 16, 2020, the Commission approved Resolution M-4842, which ratified the emergency customer COVID-19 protections included in the Executive Director's March 17, 2020 letter, including *inter alia* 1) freezing all standard and high-usage reviews for the California Alternate Rates for Energy (CARE) program eligibility for 12 months and potentially longer, as warranted; 2) discontinuing generating all recertification and verification requests that require customers to provide their current income information; 3) suspending all CARE and FERA program removals to avoid unintentional loss of the discounted rate during the period for which the customer is protected under these customer protections; and 4) encouraging deployment of the ESA program to assist low-income customers. On May 1, 2020, PG&E submitted Advice Letter 4244-G/5816-E, which described how the Company plans to implement the emergency customer protections through April 16, 2021. On May 29, 2020, PG&E filed a supplemental advice letter addressing modifications and clarifications requested by Energy Division, which included, among other things, removal of PG&E's request to record incremental costs that exceed unspent funds in the Energy Savings Assistance (ESA) program as it related to advance prepayments to ESA Prime Contractors since the Commission addressed this issue in Draft Resolution E-5074.

On May, 28, 2020, the California Public Utilities Commission's (Commission or CPUC) approved Resolution E-5074, which ratified the Executive Director's March 23, 2020 and the April 7, 2020 letters directing PG&E, and the other Investor Owned Utilities (IOUs), to offer a 60-day advance payment to ESA contractors for their employees and provides direction in response to additional elements proposed by ESA Contractors. In accordance with the guidance provided in the Executive Director letters,' PG&E made advance payments to its Prime Contractors on behalf of ESA subcontractors who requested advance funds. Additional revisions to the contract terms were finalized and refreshed in compliance with Resolution E-5074.[1]

Pursuant to Resolution E-5074, PG&E filed advice letters in June 2020 that 1) contained a proposed percentage for the Post-Pandemic Return to Service (PPRS) credit calculation (40%), the methodology used to calculate PPRS credit, timeframe,[2] and logistics for how the PPRS credit mechanism will be

[1] Resolution E-5074, ps. 8-20.
[2] While the start date of the PPRS credit earning period was initially set for July 15, 2020, PG&E has decided to push out the start date due to rapid rise in COVID19 cases across the state coupled with the difficulty Contractors have faced entering customer homes. PG&E has yet to determine the new PPRS start date.

integrated into current invoicing procedures, and a reporting system to track the PPRS credit mechanism;[3] and 2) proposed a reporting template for Prime Contractors to use in their monthly reporting to IOUs.[4]

1. Energy Savings Assistance (ESA) Program Summary

The ESA Program provides free home weatherization, energy-efficient appliances and energy education services to income-qualified PG&E customers[5] throughout Pacific Gas & Electric Company's (PG&E or the Company) service. The 2017-2020 ESA Program[6] continues as a resource program emphasizing long-term and enduring energy savings, serving all willing and eligible low income customer populations by providing all feasible ESA Program measures at no cost to the customer through a direct-install approach. All housing types are eligible to participate, and the ESA Program is available to both homeowners and renters.

1.1 Energy Savings Assistance Program Overview

1.1.1 Provide a summary of the Energy Savings Assistance Program elements:

Energy Savings Assistance Program Summary			
2020	**Authorized / Planning Assumptions**	**Year-to-Date Actual**	**YTD %**
Budget[a]	$229,715,098	$55,886,241	24%
Homes Treated[b]	104,222	36,854	35%
kWh Saved[c]	N/A	23,677,254	
kW Demand Reduced[c]	N/A	3,023	
Therms Saved[c]	N/A	(61,975)	

[a]Authorized budget has been updated with midcycle request as per approval from AL 3990-G/5329-E A/B.

[b]Adopted Number of Homes to be Treated as per D.17-12-009. Total includes both First Touch and Re-Treated homes. First Touch Homes are homes that have not participated in the ESA Program since 2002. Retreated Homes are homes that were previously treated since 2002. Only First Touch Homes count toward the programmatic goal of treating all willing and eligible customers by the end of 2020. These are shown on ESA Table 2.

[c]YTD savings have been updated to reflect new ex ante savings from the 2019 Impact Evaluation.

PG&E's program suspension on face to face interactions ended on May 31st, 2020. PG&E has resumed all ESA related face to face activities.

[3] Resolution E-5074, ps. 8-12.

[4] Resolution E-5074, ps. 13-14.

[5] To qualify for the ESA Program, a residential customer's household income must be at or below 200 percent of Federal Poverty Guidelines, as required in D.05-10-044.

[6] Authorized in D.16-12-022 as modified by D.17-12-009. The 2017-2020 ESA Program continues to follow the policy and guidance outlined in D.07-12-051, which required the IOUs to offer all eligible customers the opportunity to participate in the Program, and to offer participants all cost-effective energy efficiency measures by 2020.

PG&E continued the virtual enrollment process launched in March 2020 as a way to continue momentum of the ESA program during the suspension.

PG&E has allowed contractors to bill for enrollments before full weatherization is complete as a result of COVID-19. As of October 2019, PG&E has required Energy Specialists to install simple measures. Many of these jobs have been pushed through for payment with the understanding that all feasible measures will be installed at a later date once program activities restart.

1.2 ESA Program Customer Outreach and Enrollment Update

1.2.1 Provide a summary of the Energy Savings Assistance Program outreach and enrollment strategies deployed this month.

In June 2020, PG&E continued to receive responses to a direct marketing campaign deployed on December 28, 2019 to 100,000 CARE-enrolled customers whose homes have not yet been treated by the ESA Program. Through June 30, 2020 the campaign has generated 13,247 leads. This campaign used the same creative from the fourth quarter of 2019 as shown below.

(double-sided English/Spanish)

PG&E continued to deploy the CARE welcome kit to customers who are newly enrolled in the CARE program. Since January 2018, PG&E has included a personalized pre-filled response form for the ESA Program. Customers who wish to participate have completed the form and returned it to PG&E. PG&E received 761 ESA applications from the welcome kit in June 2020.

PG&E continued the monthly digital newsletter targeting customers with a high propensity for eligibility in CARE and ESA Program with the purpose of building awareness for both programs.

1.2.2 Additional Activities

CARE Discounts Removed: The ESA program systematically removes CARE customers who apply for ESA and are proven to be over income. Due to COVID-19, PG&E has suspended all CARE and FERA program removals until April 2021 or otherwise directed by the CPUC. As such, there were no CARE discounts removed in June 2020.

New Contractors and Community-Based Organizations (CBOs): In June 2020, PG&E had no new contractors or CBOs join the ESA program due to the COVID-19 pandemic.

1.3 Leveraging Success Evaluation, Including California State Department of Community Services and Development (CSD)

1.3.1 Please provide a status of the leveraging effort with CSD. What new steps or programs have been implemented? What was the result in terms of new enrollments?

LIHEAP Energy Star® Refrigerator Installations: Due to the COVID-19 pandemic and local and state shelter-in-place orders, PG&E has suspended all face to face interactions. As such, there were no refrigerators installed through LIHEAP leveraging during the month of June 2020. Two refrigerators have been installed YTD.

CSD Data Sharing: PG&E will continue to share data with CSD, as requests are made.

Low Income Weatherization Program (LIWP) (MF) Leveraging: There was no measure installation through LIWP (MF) leveraging through June 2020.

1.4 Workforce Education & Training

1.4.1 Please summarize efforts to improve and expand the ESA Program workforce education and training. Describe steps taken to hire and train low income workers and how such efforts differ from prior program years.

To help protect the health and well-being of trainees, instructors and PG&E team members during COVID-19; and in observance of federal, state and local shelter-in-place guidelines, the PG&E Workforce Education and Training Program closed the Energy Centers to the public on March 17, 2020 and will re-open at a later date to be determined. All in-person training was cancelled during this time. Web-based on-demand and live webinar trainings were conducted in May through June, resulting in ESA contractor training completions as detailed in this report.

Contractors are encouraged to hire local workers to implement the ESA Program in their areas. Most of these ESA Program energy specialists and installation contractors are from the local communities in which they work. Year-to-date, 278 individuals in 19 sessions (543 student days) have been trained to deliver the ESA Program in various capacities.

Included in these numbers is 3 sessions of NGAT, 31 students, and 124 student days.

1.5 Miscellaneous

Energy Education-Only to ESA Qualifying Customers

To date in 2020, PG&E has provided energy education-only to 5,872 households.

Water-Energy Coordination Program

As of June 2020, the program had 10 water agency districts participating in the Water-Energy Coordination Program. The program is on track to meet a goal of 14 agencies under contract by end of year.

The City of Fresno Water Division has agreed to partner on the collaborative toilet direct install program and their contract was scheduled to be fully executed by March of 2020. However, due to COVID-19, it has not yet been approved by the City Council. The project is currently scheduled to be added to the City Council's agenda for review in August. East Bay Municipal Utilities District's (EBMUD) pilot program ended, and a proposal for a full-scale toilet direct install program was approved and the contract is being signed. Both City of Fresno and EBMUD programs are expected to launch in September 2020.

In March 2020, PG&E suspended face-to-face interactions, and thus installations, due to the COVID-19 shelter-in-place orders. As shelter-in-place orders were lifted in June, program activities slowly resumed pursuant to state and local guidelines. While the contractors are reporting that it is easier to get hold of customers to schedule appointments, many customers are reluctant to have people at their homes. Due to COVID-19 concerns, Santa Clara Valley Water Agency decided to put the program on hold until 2021.

Tribal Penetration and Consultation Plans Status

Tribal outreach for ESA was still on hold in June 2020 due to COVID-19 restrictions and the tribal leadership changes that occur annually during this month. Outreach tasks will resume in July once the new tribal leadership is identified.

See table below for summary of outreach and list of all tribes.

Table 1: Summary of outreach as of June 2020

# of Federally Recognized Tribes	# of Tribes contacted, but no response. Follow-up outreach in Spring/Summer 2020.	# of Tribes requested materials only	# of Tribes completed Tribal Consultation	# of Non-Federally Recognized Tribes in communications	# of Tribes involved in focused Project on Tribal Lands
51	25	5	21	2	4
All tribes have been contacted and offered opportunity to meet	Big Lagoon Blue Lake Rancheria Chicken Ranch Cloverdale Colusa Rancheria Cortina Rancheria Dry Creek Enterprise Rancheria Greenville Rancheria Jackson Rancheria Middletown Paskenta Picayune Pit River Redding Rancheria Rohnerville Rancheria Rumsey Santa Rosa Rancheria Santa Ynez Scotts Valley Shingle Springs Stewarts Point Sulphur Bank Table Mountain Trinidad	Big Valley Rancheria Grindstone Rancheria Mechoopda Pinoleville Pomo Nation Robinson Rancheria	Berry Creek Big Sandy Cahto of Laytonville Cold Springs Coyote Valley Guidiville Rancheria Upper Lake Hoopa Valley Hopland Band of Pomo Ione Band of Miwok Karuk Manchester Point Mooretown Rancheria North Fork Rancheria Redwood Valley Round Valley Sherwood Valley Table Bluff Tuolumne Me-Wuk United Auburn Rancheria Yurok	Dunlop Band of Mono North Fork Mono	Yurok (complete) Hoopa Round Valley Sherwood Valley

PG&E will also provide an additional round of outreach to tribes including information about the changes put in place to help address difficulties with paying bills during the COVID-19 pandemic. If customers are struggling to pay their bills, PG&E has ways to help.

As of June 2020, the penetration rate for homes treated was 57 percent of the estimated number of ESA-eligible customers living on tribal lands in PG&E's service area. PG&E updates the penetration rate every quarter.

ESA Program Studies

For June 2020, PG&E has no updates on the Low Income Needs Assessment (LINA) study. For the Non-Energy Benefits (NEB) study, the research work plan has been finalized and work progress on the study is currently on track.

Multifamily Common Area Measures (CAM)

In June 2020, ESA CAM implementers completed no building audits due to COVID-19 shelter-in-place orders.

From 2017 through June 2020, PG&E's ESA team has spent a total of $5,038,139 for multifamily activities including CAM implementation and multifamily SPOC initiatives.

PG&E lifted the suspension of Multifamily CAM activities as of May 31, 2020 that involve face-to-face interactions.

2. California Alternate Rates for Energy (CARE) Program Summary

The CARE Program provides a monthly discount on energy bills for qualifying households throughout PG&E's service area.[7]

The authorized CARE Program administrative budget for 2020 is $17,955,243. This 2020 budget includes $525,000 for the Community Help and Awareness with Natural Gas and Electricity Services (CHANGES) Program.[8]

The CHANGES Program provides funding to Community Based Organizations (CBOs) to assist Limited English Proficient (LEP) customers with energy education and billing issues.[9]

Due to COVID-19, PG&E has put in place numerous consumer protections, related to the CARE program, to support its customers during this emergency, including[10]:

- Freezing all standard and high-usage post-enrollment verifications (PEV) reviews for the CARE program eligibility for 12 months and potentially longer
- Suspending all CARE and FERA program removals, including discontinuing all recertification and verifications requests, to avoid unintentional loss of the discounted rate
- Promoting customer protections as part of IOU community outreach and public awareness plans
- Contacting all community outreach contractors, the community-based organizations who assist in enrolling hard-to-reach low-income customers into CARE, to help better inform customers of eligibility changes
- Providing an additional $100 in bill payment assistance to income-eligible customers for the next 12 months through the REACH program.

[7] To qualify for the CARE discount, a residential customer's household income must be at or below 200 percent of Federal Poverty Guidelines, as required in D.05-10-044 and per Public Utilities Code Section 739.1(b) (1) or someone in the customer's household is an active participant in other qualifying public assistance programs.
[8] The 2017 – 2020 CARE Program was adopted in D.16-11-022 issued on November 10, 2016, and as modified by D.17-12-009 issued on December 14, 2017.
[9] D.12-12-011 required that the utilities report CHANGES activity in the monthly reports beginning in April 2013. D.15-12-047 directed the utilities to continue to report CHANGES activity in the monthly reports until long-term funding is established from the Commission's budget.
[10] Resolution M-4842, p5

2.1 CARE Program Cost Summary

CARE Budget Categories	Authorized Budget [a]	Actual Expenses Year to Date [b]	% of Budget Spent
Outreach[c]	$9,628,265	$5,297,256	55%
Processing, Certification, Recertification	$1,940,102	$303,826	16%
Post Enrollment Verification	$1,648,407	$408,390	25%
IT Programming	$1,837,500	$995,607	54%
Cooling Centers[d]	$0	$0	0%
CHANGES Program	$525,000	$283,802	54%
Measurement and Evaluation	$159,676	$46,236	29%
Regulatory Compliance	$1,062,517	$200,236	19%
General Administration	$1,025,775	$320,499	31%
CPUC Energy Division Staff	$128,000	$111,378	87%
Total Expenses	$17,955,243	$7,967,228	44%
Subsidies and Benefits	$599,117,991	$344,738,060	58%
Total Program Costs and Discounts	$617,073,234	$352,705,288	57%

[a]Program authorized budget per D.16-11-022 and as modified in D.17-12-009, and updated via PG&E Mid-Cycle Update Advice Letter 3990-G/5329-E, 3990-G-A/5329-E-A, 3990-G-B/5329-E-B.
[b]Actual expenses include employee benefits costs.
[c] Include authorized expenses for incremental CARE/FERA M&O efforts.
[d]CARE balancing account is no longer funding the Cooling Centers program in 2020. As directed in D.16-11-022, as modified by D.17-02-033, PG&E incorporated the cooling center budget request for 2020-2022 into the 2020 GRC Proceeding.

This budget will be updated to include employee benefits costs once PG&E's 2020 GRC Decision approved.

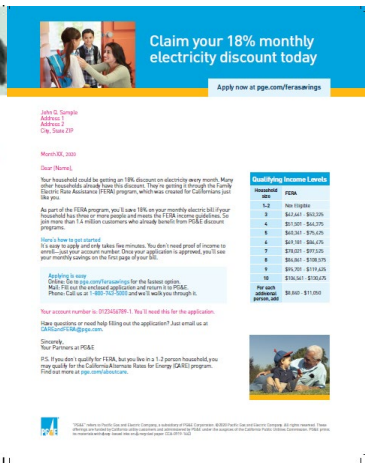
2.1.1 Please provide the CARE Program penetration rate to date

CARE Penetration		
Participants	**Estimated Eligible Participants**	**YTD Penetration Rate**
1,509,766	1,457,418	103.6%

2.2 Outreach

2.2.1 Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

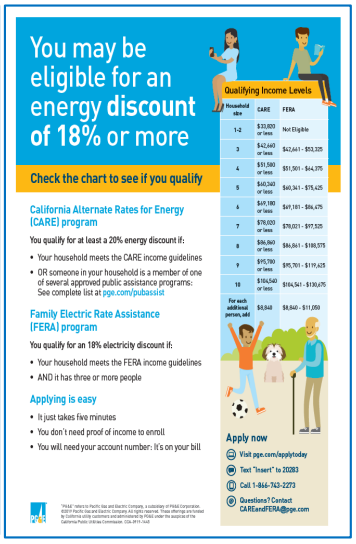
In June, a CARE and FERA acquisition direct mail campaign deployed to approximately 437,000 residential customers. The target audience was customers who were not currently enrolled but had a high propensity to enroll. PG&E also sent an email campaign to approximately 2 million residential customers in an effort to reach out broadly to customers who may have been impacted by COVID-19. Customers who did not open their emails received a second email a week later.



PG&E continued delivering Val Pak and "Retail Me Not" print communications to rural and high poverty zip code areas.

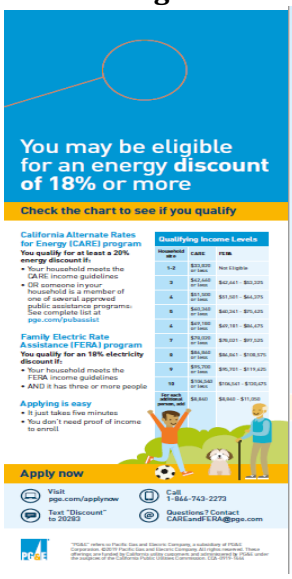
Val Pak Shared Mail

Retail Me Not Insert

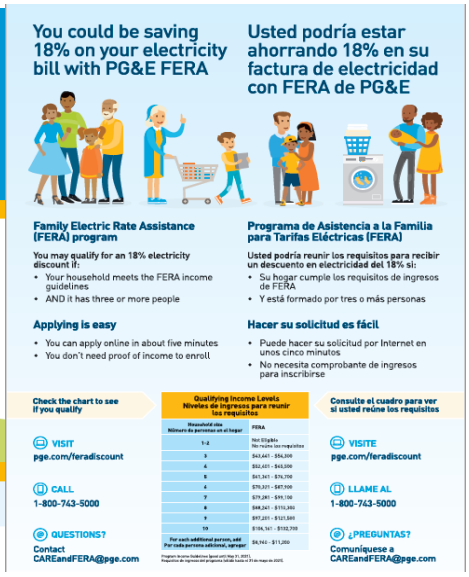


Door hangers were distributed to over 444,000 hard-to-reach households. Laundromat posters were placed in 71 locations in areas to deepen reach within the zip codes that PG&E is targeting for hard-to-reach coverage. The campaign is expected to deliver over 1.2 million impressions over a two-month period.

Door Hanger



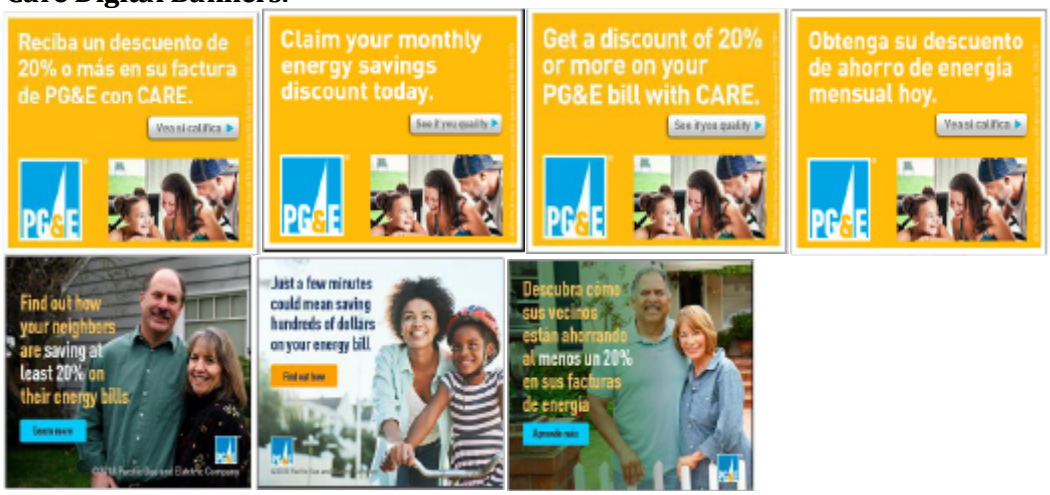
Laundromat Poster



PG&E continued 60-second traffic, news and weather radio sponsorships as well as digital radio in seven marketing areas throughout the Central Valley, Bakersfield and Fresno.

PG&E continued CARE messaging in website banners on pge.com and in broadcast television ads (https://www.youtube.com/watch?v=PgwWL6JD280). Television ads directed customers to PG&E's Safety Action Center, which helps Californians navigate the current public health crisis at home, provides access to resources, and highlights CARE and FERA programs as part of the COVID-19 customer support and how we can help customers lower bills during this pandemic.

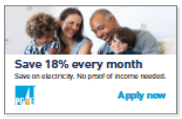
Care Digital Banners:

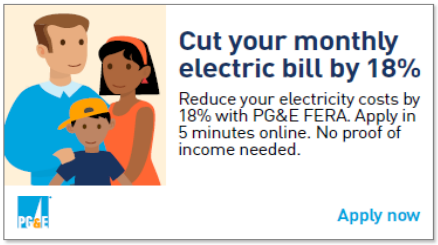


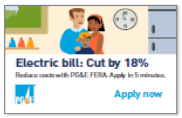
In June, PG&E's CARE online advertising and search marketing campaigns continued to focus on income-qualified customers across PG&E's entire service territory (see https://www.youtube.com/watch?v=8U80-nN2XYc&feature=emb_rel_end). The media buy included additional targeting and increased media placements targeting zip codes with higher estimated potential for eligible customers.

The June campaign used incremental budget to increase levels of paid search, Google sponsored placements (also known as Gmail ads), display advertising, and new tactics like digital video and advertising placement on the Fresh EBT application.

Fresh EBT Application Ads:







A CARE/FERA bill insert including the updated household income chart was implemented in June bill packages sent to 2.9 million residential customers not enrolled in CARE.

PG&E continued to participate in media interviews to promote CARE, FERA and other programs with the following outlets:

- D'Primeramano (Sacramento), 1 June 2020
  PG&E's CARE Program Helping Customers Who Have Been Financially Impacted by COVID-19
- News for Chinese (Bay Area), 2 June 2020
  PG&E's CARE Program Helping Customers Who Have Been Financially Impacted by COVID-19

- KBTV-Crossings TV (Sacramento), 4 June 2020
  PG&E's CARE Program Helping Customers Who Have Been Financially Impacted by COVID-19
  PG&E Offers Financial Assistance Resources
  PG&E Discusses Financial Assistance Programs and Wildfire Preparedness (segment in Chinese)
- Philippine News Today (Northern California), 4 June 2020
  PG&E's CARE Program Helping Customers Who Have Been Financially Impacted by COVID-19
- Inquirer.net (National), 5 June 2020
  PG&E's CARE Program Helping Customers Who Have Been Financially Impacted by COVID-19
- KRON4.2-Skylink TV (Bay Area), 6 June 2020
  PG&E's CARE Program Helping Customers Who Have Been Financially Impacted by COVID-19
- Alianza News (Bay Area), 11 June 2020
  PG&E's CARE Program Helping Customers Who Have Been Financially Impacted by COVID-19
- La Voz (North Bay), 11 June 2020
  PG&E's CARE Program Helping Customers Who Have Been Financially Impacted by COVID-19

In June 2020, PG&E continued temporary closure of its local offices due to COVID-19 shelter-in-place orders and plans to reopen its local offices once shelter-in-place orders are lifted. Year to date, PG&E's local offices have enrolled 134 new customers into CARE. PG&E's Community Outreach Contractors (COCs)[11] have supported 15 enrollments in June, totaling 268 new enrollments in CARE, year to date.

2.2.2 Describe the efforts taken to reach and coordinate the CARE Program with other related low income programs to reach eligible customers.

PG&E automatically enrolls customers in CARE who participate in ESA or receive LIHEAP and Relief for Energy Assistance through Community Help (REACH) payments. The table below shows CARE automatic enrollment for June and year to date.

CARE Automatic Enrollment		
Source	**June**	**YTD**
ESA	230	7,946
LIHEAP	250	1,566
REACH	0	0

[11] PG&E contracted with 43 COCs throughout its service area. These organizations represent a variety of communities, including African-Americans, Hispanics, Asian Pacific Islander Americans (Chinese, Vietnamese, and Hmong), Native Americans, seniors, rural residents, agricultural workers, sub-metered tenants, and nonprofit living facilities.

2.2.3 Recertification Complaints[12]

PG&E received no complaints about CARE recertification in June 2020.

2.3 Miscellaneous

CARE Program Post-Enrollment Verification Freezes:[13]

Due to the COVID-19 emergency, PG&E has suspended all standard and high usage post-enrollment verification (PEV) requests, as well as the removal of customers with pending requests, through April 16, 2021.

The table below details the CARE program PEV freezes currently in place as of June 2020.

CARE Program Post-Enrollment Verification Freezes			
Date of Proclamation	**Disaster Name**	**Affected Counties**	**Date when Protection Ends**
July 2019	Ridgecrest Earthquake	Kern and San Bernardino	July 2020
October 2019	Kincade Wildfire	Sonoma	November 2020
March 2020	COVID-19 Pandemic	All PG&E Service Territory	April 2021

[12] D.08-11-031, Ordering Paragraph 90, directed the IOUs to report in their monthly and annual reports the number of customer complaints received regarding CARE recertification efforts and the nature of the complaints beginning with the first report due on or about December 31, 2008.

[13] CPUC Resolution M-4833 directed IOUs to freeze CARE program post-enrollment verification (PEV) in the counties impacted by the California wildfires. PG&E expanded the CARE PEV freeze to customers in affected counties where a state of emergency proclamation was issued by the Governor of California due to a disaster that resulted in PG&E's inability to deliver utility services to customers and remains in place for one year from the date of the proclamation. D.19-07-015 extends PG&E's Emergency Consumer Protection Plan to include residential and non-residential customers in areas where a state of emergency proclamation is issued by the California Governor's Office or the President of the United States where the disaster has either resulted in the loss or disruption of the delivery or receipt of utility service, and/or resulted in the degradation of the quality of utility service.

3. Appendix: ESA Tables and CARE Tables

ESA- Table 1	ESA Program Expenses
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ESA- Table 2	ESA Measure Installations and Savings: Total, First Touch, and Retreated Homes
ESA- Table 2A	ESA Measure Installations and Savings: CSD Leveraging
ESA- Table 2B	ESA Measure Installations and Savings: CAM Multifamily
ESA- Table 3	Energy Savings and Average Bill Savings Per Treated Home/Common Area
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ESA- Table 6	ESA Expenditures for Pilots and Studies
ESA- Table 7	Homes Receiving Second Refrigerators and In-Home Energy Education Only
CARE- Table 1	CARE Program Expenses
CARE- Table 2	Enrollment, Recertification, Attrition, and Penetration
CARE- Table 3A	Post-Enrollment Verification results (Model)
CARE- Table 3B	Post-Enrollment Verification Results (Electric-Only High-Usage)
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CARE- Table 8	Households as of Month-End
CARE- Table 9	Expenditures for Pilots/CHANGES Program
CARE-Table 10	CHANGES Monthly Summary of Ratepayers Provided Education, Needs Assistance and Dispute Resolution Services
CARE-Table 11	CHANGES Group Customer Assistance Sessions

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	**Energy Savings Assistance Program Table 1 - Expenses**												
2	**Pacific Gas and Electric Company**												
3	**Through June 30, 2020**												
4		**Authorized Budget[*]**			**Current Month Expenses**			**Year to Date Expenses**			**% of Budget Spent YTD**		
5	**ESA Program:**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**
6	**Energy Efficiency**												
7	Appliances [4]	$ 10,075,310	$ -	$ 10,075,310	$ 221,101	$ 1,055	$ 222,157	$ 3,288,824	$ 3,170	$ 3,291,994	33%		33%
8	Domestic Hot Water	$ 620,025	$ 8,155,693	$ 8,775,717	$ 15,123	$ 294,831	$ 309,954	$ 208,569	$ 3,390,913	$ 3,599,482	34%	42%	41%
9	Enclosure	$ 8,344,112	$ 30,831,443	$ 39,175,555	$ 181,580	$ 827,197	$ 1,008,777	$ 1,969,091	$ 8,970,301	$ 10,939,392	24%	29%	28%
10	HVAC[7]	$ 78,050,335	$ 1,550,037	$ 79,600,372	$ 622,600	$ 507,936	$ 1,130,535	$ 1,483,750	$ 6,441,089	$ 7,924,840	2%	416%	10%
11	Maintenance	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -			
12	Lighting	$ 36,037,671	$ -	$ 36,037,671	$ 971,673	$ -	$ 971,673	$ 10,574,290	$ -	$ 10,574,290	29%		29%
13	Miscellaneous [4]	$ 2,362,009	$ -	$ 2,362,009	$ 79,667	$ -	$ 79,667	$ 1,057,449	$ -	$ 1,057,449	45%		45%
14	Customer Enrollment	$ 16,579,194	$ 7,836,553	$ 24,415,747	$ 374,056	$ 164,154	$ 538,210	$ 5,649,406	$ 2,479,236	$ 8,128,641	34%	32%	33%
15	In Home Education[7]	$ 2,120,650	$ 930,645	$ 3,051,295	$ 120,340	$ 52,811	$ 173,152	$ 1,657,217	$ 727,268	$ 2,384,485	78%	78%	78%
16	Pilot[5]	$ 138,621	$ 1,304	$ 139,925	$ -	$ -	$ -	$ 2,547	$ 131	$ 2,678	2%	10%	2%
17	Implementation[2]	$ 5,459,903	$ 2,601,428	$ 8,061,331	$ 127,264	$ 55,850	$ 183,113	$ 1,346,160	$ 590,761	$ 1,936,921	25%	23%	24%
18	Multi-Family Common Area Measures	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -			
19	**Energy Efficiency TOTAL**	**$ 159,787,830**	**$ 51,907,102**	**$ 211,694,933**	**$ 2,713,403**	**$ 1,903,835**	**$ 4,617,238**	**$ 27,237,303**	**$ 22,602,869**	**$ 49,840,172**	17%	44%	24%
20													
21	Training Center	$ 1,008,660	$ 485,627	$ 1,494,287	$ 60,188	$ 26,414	$ 86,602	$ 379,196	$ 166,410	$ 545,606	38%	34%	37%
22	Inspections	$ 3,171,733	$ 1,453,000	$ 4,624,734	$ 189,124	$ 82,997	$ 272,121	$ 746,960	$ 327,803	$ 1,074,762	24%	23%	23%
23	Marketing and Outreach	$ 2,265,327	$ 1,062,047	$ 3,327,374	$ 90,284	$ 39,621	$ 129,905	$ 719,918	$ 315,935	$ 1,035,853	32%	30%	31%
24	Statewide Marketing Education and Outreach	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -			
25	Studies	$ 169,017	$ 81,410	$ 250,427	$ 8,340	$ 3,660	$ 12,000	$ 14,555	$ 6,388	$ 20,943	9%	8%	8%
26	Regulatory Compliance	$ 392,343	$ 199,216	$ 591,559	$ 96,751	$ 42,459	$ 139,210	$ 292,308	$ 128,279	$ 420,587	75%	64%	71%
27	General Administration	$ 5,193,744	$ 2,479,719	$ 7,673,463	$ 373,418	$ 163,874	$ 537,292	$ 2,025,180	$ 888,748	$ 2,913,928	39%	36%	38%
28	CPUC Energy Division	$ 37,298	$ 21,024	$ 58,322	$ (2,323)	$ (1,019)	$ (3,342)	$ 23,900	$ 10,488	$ 34,388	64%	50%	59%
29													
30	**TOTAL PROGRAM COSTS**	**$ 172,025,952**	**$ 57,689,146**	**$ 229,715,098**	**$ 3,529,186**	**$ 2,261,840**	**$ 5,791,026**	**$ 31,439,321**	**$ 24,446,920**	**$ 55,886,241**	**18%**	**42%**	**24%**
31	**Funded Outside of ESA Program Budget**												
32	Indirect Costs												
33	NGAT Costs					$ 216,911	$ 216,911		$ 2,140,208	$ 2,140,208			
34													
35	[*] **Authorized Budget:** Authorized budget includes $48,495,162, carried over from the 2019 per Advice Letter AI 3977-G/5298-E												
36	[1] Reflects the 2019 Authorized budget as approved in Mid-Cycle advice letter 3990-G/5329-E and supplemental Advice Letter Nos. 3990-G-A/5329-E-A and 3990-G-B/5329-E-B												
37	[2] Reflects a new budget category and includes the primary administrative fee for Implementer(s).												
38	[3] Employee benefits costs currently not included. Pending settlement of GRC												
39	[4] PG&E previously reported Smart Powerstrips under Appliances. This has been moved to Miscellaneous.												
40													
41	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												

Energy Savings Assistance Program Table 1A - Expenses Funded From 2009-2016 "Unspent ESA Program Funds"
Pacific Gas and Electric Company
Through June 30, 2020

	Authorized Budget[4]			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
ESA Program [1]:	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**
Energy Efficiency												
Appliances	$ 22,537,439	$ -	$ 22,537,439	$ -	$ -	$ -	$ -	$ -	$ -	0%		0%
Domestic Hot Water	$ 3,432,389	$ 1,849,947	$ 5,282,336	$ -	$ -	$ -	$ -	$ -	$ -	0%	0%	0%
HVAC	$ 36,565,713	$ 5,169,451	$ 41,735,164	$ -	$ -	$ -	$ -	$ -	$ -	0%	0%	0%
In-Home Education	$ 289,737	$ 127,151	$ 416,888	$ -	$ -	$ -	$ 129,512	$ 119,549	$ 249,061	45%	94%	60%
Implementation[3]	$ 447,195	$ 176,029	$ 623,224	$ 2,308	$ 2,131	$ 4,439	$ 46,285	$ 42,724	$ 89,009	10%	24%	14%
Multi-Family Common Area Measures	$ 23,478,243	$ 9,926,973	$ 33,405,216	$ 93,329	$ 86,150	$ 179,478	$ 1,061,511	$ 979,856	$ 2,041,367	5%	10%	6%
Leveraging - CSD	$ 1,797,105	$ 836,828	$ 2,633,934	$ 295	$ 272	$ 566	$ 1,813	$ 1,673	$ 3,486	0%	0%	0%
Pilot	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -			
Studies	$ 62,550	$ 27,450	$ 90,000	$ -	$ -	$ -	$ -	$ -	$ -	0%	0%	0%
Regulatory Compliance	$ 1,702,297	$ 120,486	$ 1,822,783	$ 1,067	$ 985	$ 2,052	$ 763	$ 704	$ 1,467	0%	1%	0%
General Administration	$ 276,743	$ 74,028	$ 350,771	$ 19,759	$ 18,239	$ 37,998	$ 121,254	$ 111,926	$ 233,180	44%	151%	66%
TOTAL PROGRAM BUDGET/EXPENSES	**$ 90,589,412**	**$ 18,308,343**	**$ 108,897,755**	**$ 116,757**	**$ 107,776**	**$ 224,533**	**$ 1,361,137**	**$ 1,256,434**	**$ 2,617,571**	**2%**	**7%**	**2%**

NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

1: Add additional categories if relevant to your utility

2: Refers to budget spent supporting CSD's LIWP program

[1] D.16-11-022 directed funding for new initiatives to come from unspent 2009-2016 ESA Program funds, and directed IOUs to update their budgets by Conforming Advice Letter. Resolution G-3531 authorized PG&E's 2017-2020 ESA budget, including the addition of unspent funding reported here. Unspent funds updated 2019 Authorized budget as approved in Mid-Cycle advice letter 3990-G/5329-E and supplemental Advice Letter Nos. 3990-G-A/5329-E-A and 3990-G-B/5329-E-B
[2] Incremental increases in existing energy efficiency measures from new directives (e.g., removal of 3 measure minimum) use authorized funds until depleted, then will use carryover funds.
New measures and activities not included in PG&E' Application use 2009-2016 unspent funds.
[3] Reflects a new budget category and includes the primary administrative fee for Implementer(s), including multifamily SPOC activities.
[4]Authorized Budget: Authorized budget includes $49,480,997 carried over from the 2019; it also includes fund shift per Advice Letter Al 3977-G/5298-E
Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table 2
Pacific Gas and Electric Company
Through June 30, 2020

	ESA Program (Summary)Total							ESA Program (First Touch Homes Treated)							ESA Program (Re-Treated Homes/Go Backs)							ESA Program (Aliso Canyon - SCG & SCE) [6]						
		Year-To-Date Completed & Expensed Installation							Year-To-Date Completed & Expensed Installation							Year-To-Date Completed & Expensed Installation							Year-To-Date Completed & Expensed Installation					
Measures	**Units**	**Quantity Installed**	**kWh [4] (Annual)**	**kW [4] (Annual)**	**Therms [4] (Annual)**	**Expenses ($)**	**% of Expenditure**	**Units**	**Quantity Installed**	**kWh [4] (Annual)**	**kW [4] (Annual)**	**Therms [4] (Annual)**	**Expenses ($)**	**% of Expenditure**	**Units**	**Quantity Installed**	**kWh [4] (Annual)**	**kW [4] (Annual)**	**Therms [4] (Annual)**	**Expenses ($)**	**% of Expenditure**	**Units**	**Quantity Installed**	**kWh [4] (Annual)**	**kW [4] (Annual)**	**Therms [4] (Annual)**	**Expenses ($)**	**% of Expenditure**
Appliances		(K+S)	(L+T)	(M+U)	(N+V)	(O+W)			(K+S)	(L+T)	(M+U)	(N+V)	(O+W)															
High Efficiency Clothes Washer	Each	1,377	7,391	1	25,859	$ 1,180,045	2.4%	Each	425	1,848	0	8,053	364,211	2.2%	Each	952	5,543	1	17,806	$ 815,833	2.5%	Each						0.0%
Refrigerators	Each	2,906	1,613,084	226	-	$ 2,249,709	4.6%	Each	1,052	581,599	81	-	$ 814,416	4.9%	Each	1,854	1,031,485	144	-	$ 1,435,293	4.4%	Each						0.0%
Microwaves	Home	48	(439)	(0)	98	$ 6,381	0.0%	Home	21	(264)	(0)	38	$ 2,792	0.0%	Home	27	(176)	(0)	60	$ 3,589	0.0%	Home						0.0%
Freezers	Each							Each	-	-	-	-	-		Each							Each						0.0%
																												0.0%
Domestic Hot Water																												
Other Hot Water	Home	27,930	206,630	29	140,057	$ 2,093,784	4.3%	Home	9,055	86,151	12	45,111	$ 678,812	4.1%	Home	18,875	120,479	17	94,946	$ 1,414,972	4.4%	Home						0.0%
Tank and Pipe Insulation	Home	3,308	16,443	3	13,769	$ 16,011	0.0%	Home	1,339	8,343	1	5,510	$ 6,481	0.0%	Home	1,969	8,100	1	8,259	$ 9,530	0.0%	Home						0.0%
Water Heater Repair/Replacement	Home	828	-	-	6,076	$ 1,453,313	3.0%	Home	273	-	-	1,918	$ 479,172	2.9%	Home	555	-	-	4,157	$ 974,141	3.0%	Home						0.0%
Thermostat-controlled Shower Valves (SCE)	Each							Each	-	-	-	-	$ -		Each							Each						0.0%
																												0.0%
																												0.0%
New - Combined Showerhead/TSV	Each							Each							Each							Each						0.0%
New - Heat Pump Water Heater	Each	-	-	-	-	$ -	0.0%	Each	-	-	-	-	$ -	0.0%	Each	-	-	-	-		0.0%	Each						0.0%
New - Tub Diverter/ Tub Spout	Each	74	87	-	122	$ -	0.0%	Each	34	12	-	62	$ -	0.0%	Each	40	75	-	60	$ -	0.0%							0.0%
																												0.0%
Enclosure																												
Air Sealing / Envelope [1]	Home	20,213	64,622	12	20,765	$ 9,506,109	19.4%	Home	6,619	25,469	5	6,547	$ 3,112,894	18.7%	Home	13,594	39,153	7	14,217	$ 6,393,214	19.8%	Home						0.0%
Attic Insulation	Home	1,065	7,069	1	49,123	$ 1,793,666	3.7%	Home	547	4,622	1	24,995	$ 921,254	5.5%	Home	518	2,447	0	24,129	$ 872,412	2.7%	Home						0.0%
																												0.0%
HVAC																												
Furnace Repair/Replacement	Home	1,042	-	-	(25,439)	$ 3,130,521	6.4%	Home	284	-	-	(6,936)	$ 853,232	5.1%	Home	758	-	-	(18,503)	$ 2,277,288	7.1%	Home						0.0%
Room A/C Replacement	Home	357	(68,309)	(12)	-	$ 281,179	0.6%	Home	84	(16,098)	(3)	-	$ 66,160	0.4%	Home	273	(52,211)	(9)	-	$ 215,019	0.7%	Home						0.0%
Central A/C replacement	Home	1	286	0	-	$ 3,542	0.0%	Home	-	-	-	-	$ -	0.0%	Home	1	286	0	-	$ 3,542	0.0%	Home						0.0%
Heat Pump Replacement	Home	-						Home	-	-	-	-	$ -		Home							Home						0.0%
Evaporative Coolers	Home	704	265,179	42	-	$ 320,325	0.65%	Home	193	72,887	12	-	$ 87,816	0.5%	Home	511	192,292	31	-	$ 232,508	0.7%	Home						0.0%
Duct Testing and Sealing	Home	4,077	(4,387)	(1)	26,041	$ 2,998,781	6.13%	Home	1,429	(1,776)	(0)	9,122	$ 1,051,081	6.3%	Home	2,648	(2,611)	(0)	16,919	$ 1,947,700	6.0%	Home						0.0%
New - Energy Efficient Fan Control	Home							Home							Home							Home						0.0%
New - Prescriptive Duct Sealing	Home							Home	-	-	-	-			Home							Home						0.0%
Central A/C Tune up	Home	652	(4,806)	(1)	-	$ 321,407	0.7%	Home	210	(2,262)	(0)	-	$ 81,702	0.2%	Home	442	(2,544)	(1)	-	$ 168,079	0.5%							0.0%
New- Smart Thermostat	Each	3,925	820,130	148	102,373	$ 1,125,170	2.3%	Each	1,412	296,007	53	35,248	$ 404,775	2.4%	Each	2,513	524,123	94	67,124	$ 720,396	2.2%							0.0%
New - A/C Time Delay	Home	416	(38,532)	(7)	-	$ -		Home	153	(14,166)	(3)	-	$ -	0.0%	Home	263	(24,366)	(4)	-	$ -	0.0%							
New - High Efficiency Forced Air Unit (HE FAU)	Home							Home	-	-	-	-	$ -	0.0%	Home	-	-	-	-	$ -	0.0%	Home						0.0%
Blower Motor Retrofit	Each	13				$ 3,227	0.0%	Each	-	-	-	-	$ 3,227	0.0%	Each	-	-	-	-	$ -	0.0%	Home						0.0%
Maintenance																												
Furnace Clean and Tune	Home							Home					$ -		Home							Home						0.0%
																						Home						0.0%
Lighting																												
Lighting (Occupancy Sensor)	Home	78	2,389	4	-	$ 6,677	0.0%	Home	25	666	1	-	$ 2,140	0.0%	Home	53	1,722	3	-	$ 4,537	0.0%	Home						0.0%
																												0.0%
																												0.0%
New - LED Reflector Downlight Retrofit Kits	Each							Each	-	-	-	-	-		Each							Each						0.0%
LED Diffuse A-Lamps [5]	Each	268,474	8,246,145	1,003	(188,702)	$ 2,191,882	4.5%	Each	93,201	2,878,200	351	(65,363)	$ 760,914	4.6%	Each	175,273	5,367,945	653	(123,339)	$ 1,430,968	4.4%	Each						0.0%
LED Reflector Bulbs (BR) [5]	Each	33,779	1,568,646	191	(36,952)	$ 281,903	0.6%	Each	13,738	638,266	78	(15,025)	$ 114,650	0.7%	Each	20,041	930,379	113	(21,927)	$ 167,252	0.5%	Each						0.0%
LED Torchieres [5]	Each	12,443	879,018	107	(19,983)	$ 738,509	1.5%	Each	3,776	267,639	33	(5,996)	$ 224,111	1.3%	Each	8,667	611,378	74	(13,987)	$ 514,398	1.6%	Each						0.0%
LED Exterior Hardwired Fixtures [5]	Each	26,812	2,080,745	200	-	$ 1,594,619	3.3%	Each	7,836	608,113	59	-	$ 466,039	2.8%	Each	18,976	1,472,632	142	-	$ 1,128,580	3.5%	Each						0.0%
LED Interior Hardwired Fixtures [5]	Each	111,710	7,776,766	943	(175,181)	$ 5,940,664	12.1%	Each	32,705	2,278,651	277	(50,602)	$ 1,739,230	10.4%	Each	79,005	5,498,115	666	(124,579)	$ 4,201,434	13.0%	Each						
Miscellaneous																												
Pool Pumps	Home							Home	-	-	-	-	$ -		Home							Home						0.0%
Smart Power Strips - Tier 1	Home	7,907	-	-	-	$ 717,825	1.5%	Home	2,609	-	-	-	$ 236,854	1.4%	Home	5,298	-	-	-	$ 480,971	1.5%	Home						0.0%
New - Smart Power Strips - Tier 2	Each	3,146	239,096	133	-	$ 383,127	0.8%	Each	1,231	93,556	52	-	$ 149,914	0.9%	Each	1,915	145,540	81	-	$ 233,213	0.7%	Each						0.0%
Pilots																												
																												0.0%
Customer Enrollment	Total (K+S)							Total (K+S)							Total (K+S)							Total (K+S)						
Outreach & Assessment	Home	34,989				$ 8,171,623	16.7%	Home	13,736				$ 3,045,678	18.3%	Home	23,118				$ 5,125,945	15.9%	Home						0.0%
In-Home Education	Home	34,989				$ 2,398,375	4.9%	Home	13,736				$ 893,908	5.4%	Home	23,118				$ 1,504,467	4.7%	Home						0.0%
Total Savings/Expenditures			23,677,254	3,023	(61,975)	$ 48,908,373.41				7,807,464	1,009	(7,318)	$ 16,561,464.02				15,869,790	2,014	(54,657)	$ 32,275,283.57								
Total Households Weatherized [2]		26,712							8,791							17,921							-					
Households Treated	Total (K+S)							First Touches							**Re-treated Homes/Go-Backs**													
- Single Family Households Treated	Home	27,442						Home	8,865						Home	18,577												
- Multi-family Households Treated	Home	2,955						Home	2,211						Home	4,246												
- Mobile Homes Treated	Home	6,457						Home	1,343						Home	1,612												
Total Number of Households Treated	Home	36,854						Home	12,419						Home	24,435												
# Eligible Households to be Treated for PY [3]	Home	104,222						Home	46,900						Home	57,322												
% of Households Treated	%	35%						%	26%						%	43%												
- Master-Meter Households Treated	Home	2,268						Home	1,068						Home	1,200												

[1] Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.
[2] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs
[3] Based on OP 79 of D.16-11-022.
[4] All savings are calculated based on the following sources:
DNV/GL Impact Evaluation Program Years 2015-2017 Impact II
[5] LED savings from PGECOLTG175-R1

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table 2A
Pacific Gas and Electric Company
Through June 30, 2020

		ESA Program - CSD Leveraging					
		Year-To-Date Completed & Expensed Installation					
Measures	**Units**	**Quantity Installed**	**kWh[3] (Annual)**	**kW[3] (Annual)**	**Therms[3] (Annual)**	**Expenses ($)**	**% of Expenditure**
Appliances							
High Efficiency Clothes Washer	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Refrigerators	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Microwaves [4]	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Domestic Hot Water							
Water Heater Blanket	Home	n/a	n/a	n/a	n/a	$ -	0.0%
Low Flow Shower Head	Home	n/a	n/a	n/a	n/a	$ -	0.0%
Water Heater Pipe Insulation	Home	n/a	n/a	n/a	n/a	$ -	0.0%
Faucet Aerator	Home	n/a	n/a	n/a	n/a	$ -	0.0%
Water Heater Repair/Replacement	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Thermostatic Shower Valve	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Combined Showerhead/TSV	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Heat Pump Water Heater	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Tub Diverter/ Tub Spout	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Thermostat-controlled Shower Valve	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Enclosure							
Air Sealing / Envelope [1]	Home	n/a	n/a	n/a	n/a	$ -	0.0%
Caulking	Home	n/a	n/a	n/a	n/a	-	0.0%
Attic Insulation	Home	n/a	n/a	n/a	n/a	$ -	0.0%
HVAC							
FAU Standing Pilot Conversion	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Furnace Repair/Replacement	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Room A/C Replacement	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Central A/C replacement	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Heat Pump Replacement	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Evaporative Cooler (Replacement)	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Evaporative Cooler (Installation)	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Duct Testing and Sealing	Home	n/a	n/a	n/a	n/a	$ -	0.0%
Energy Efficient Fan Control	Home	n/a	n/a	n/a	n/a	$ -	0.0%
Prescriptive Duct Sealing	Home	n/a	n/a	n/a	n/a	$ -	0.0%
High Efficiency Forced Air Unit (HE FAU)	Home	n/a	n/a	n/a	n/a	$ -	0.0%
A/C Time Delay	Home	n/a	n/a	n/a	n/a	$ -	0.0%
Maintenance							
Furnace Clean and Tune	Home	n/a	n/a	n/a	n/a	$ -	0.0%
Central A/C Tune up	Home	n/a	n/a	n/a	n/a	$ -	0.0%
Lighting							
Interior Hard wired LED fixtures	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Exterior Hard wired LED fixtures	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Torchiere LED	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Occupancy Sensor	Each	n/a	n/a	n/a	n/a	$ -	0.0%
LED Night Lights	Each	n/a	n/a	n/a	n/a	$ -	0.0%
LED Diffuse Bulb (60W Replacement)	Each	n/a	n/a	n/a	n/a	$ -	0.0%
LED Reflector Bulb	Each	n/a	n/a	n/a	n/a	$ -	0.0%
LED Reflector Downlight Retrofit Kits	Each	n/a	n/a	n/a	n/a	$ -	0.0%
LED A-Lamps	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Miscellaneous							
Pool Pumps	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Smart Power Strips - Tier 1	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Smart Power Strips - Tier 2	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Pilots							
Customer Enrollment							
Outreach & Assessment	Home	n/a				$ -	0.0%
In-Home Education	Home	n/a				$ -	0.0%
Total Savings/Expenditures		n/a	n/a	n/a	n/a	$ -	0.0%
Total Households Weatherized [2]		n/a	n/a	n/a	n/a		
CSD MF Tenant Units Treated			**Total**				
			-				
			-				

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

[1] Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.

[2] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs.

[3] All savings are calculated based on the following sources:
DNV/GL Impact Evaluation Program Years 2015-2017 Impact II

Energy Savings Assistance Common Area Measures Program Table 2B
Pacific Gas and Electric Company
Through June 30, 2020

	Table 2B ESA Program - Multifamily Common Area Measures[5]						
		Year-To-Date Completed & Expensed Installation					
ESA CAM Measures[1,6]	**Units (of Measure such as "each")**	**Quantity Installed**	**kWh (Annual)**	**kW (Annual)**	**Therms (Annual)**	**Expenses ($)**	**% of Expenditure**
Appliances							
CAM - Commercial Clothes Washer	Each	-	-	-	-	-	-
CAM - Refrigerators	Each						
	-	-	-	-	-	-	-
Domestic Hot Water							
CAM - Non-Condensing Domestic Hot Water Boiler	Each	-	-	-	-	-	-
CAM - Condensing Domestic Hot Water Boiler	Each	3			25	$ 15,950	1.4%
CAM - Storage Water Heater	Each						
CAM - Instantaneous Tankless Water Heater	Each						
CAM - Heat Pump Water Heater	Each						
CAM - Demand Control DHW Recirculation Pump - Electric	Each						
CAM - Demand Control DHW Recirculation Pump - Gas	Each						
CAM - Variable Speed Pump	Each						
CAM - Low-flow Faucet Aerator - Electric	Each						
CAM - Low-flow Faucet Aerator - Gas	Each						
CAM - Low-flow Showerhead - Electric	Each						
CAM - Low-flow Showerhead - Gas	Each						
	-	-	-	-	-	-	-
Envelope							
CAM - Windows - Electric	Each	-	-	-	-	-	-
CAM - Windows - Gas	Each						
CAM - Reflective Window Film - Electric	Each						
CAM - Reflective Window Film - Gas	Each						
CAM - Attic Insulation - Electric	Sq Ft						
CAM - Attic Insulation - Gas	Sq Ft						
CAM - Blow-In Wall Insulation - Electric	Sq Ft						
CAM - Blow-In Wall Insulation - Gas	Sq Ft						
	-	-	-	-	-	-	-
HVAC							
CAM - PTAC - Gas	Each	-	-	-	-	-	-
CAM - PTAC - Electric	Each						
CAM - PTHP	Each						
CAM - Air Conditioners Split System - Electric	Each						
CAM - Air Conditioners Split System - Gas	Each						
CAM - Heat Pump Split System	Each						
CAM - Packaged Air Conditioner	Each						
CAM - Non-Condensing Space Heating Boiler	Each						
CAM - Condensing Space Heating Boiler	Each						
CAM - Central Natural Gas Furnace	Each						
CAM - Smart Thermostat - Electric	Each						
CAM - Smart Thermostat - Gas	Each						
	-	-	-	-	-	-	-
Lighting							
CAM - Wall or Ceiling Mounted Occupancy Sensor	Each	-	-	-	-	-	-
CAM - LED PAR Lamps	Each						
CAM - LED Candelabra Lamps	Each						
CAM - LED Globe Lamps	Each						
CAM - LED A Lamps	Each						
CAM - LED BR-R Lamps	Each						
CAM - LED T-8 Lamps	Each						
CAM - LED Recessed Troffers and Retrofit Kits	Each						
CAM - LED Linear Ambient Fixtures	Each						
CAM - LED Ceiling, Vanity, or Sconce Fixtures	Each						
CAM - LED Recessed Downlight Retrofit Kits	Each						
CAM - LED Pendant, Track or Accent Fixtures	Each						
CAM - LED Parking Garage Fixtures	Each						
CAM - LED Exterior Wall or Pole Mounted Fixture	Each						
CAM - LED Exit Sign							
	-	-	-	-	-	-	-
Miscellaneous							
CAM - Smart Power Strip	Each	-	-	-	-	-	-
CAM - Variable Speed Pump	Each						
	-	-	-	-	-	-	-
Ancillary Services							
Audit[4]	-	-	-	-	-	-	-
Total	-	0	0	0	25.2336	15950.01	

Multifamily Properties Treated	**Number**
Total Number of Multifamily Properties Treated[2]	1
Subtotal of Master-metered Multifamily Properties Treated	1
Total Number of Multifamily Tenant Units w/in Properties Treated[3]	-

	Year to Date Expenses			
ESA Program - Multifamily Common Area	**Electric**	**Gas**	**Total**	
Administration	112371.3656	103727.4144	216098.78	
Direct Implementation (Non-Incentive)	492510.6212	454625.1888	947135.81	
Direct Implementation	-7800	-7200	-15000	*<<Includes measures costs*
TOTAL MF CAM COSTS	$ 597,082	$ 551,153	$ 1,148,235	

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Standard Notes 1 - 6 (do not delete)

1. Measures are customized by each IOU, see 'Table 2B-1, Eligible Measures List'. Measures list may change based on available information on both costs and benefits and may vary across climate zones. Each IOU should fill out Table 2B as it pertains to their program. Table 2B-1 Column A should match Table 2B Column A for eligible (not canceled) measures.

2. Multifamily properties are sites with at least five (5) or more dwelling units. The properties may have multiple buildings.

3. Multifamily tenant units are the number of dwelling units located within properties treated. This number does not represent the same number of dwellings treated as captured in table 2A.

4. Audit costs may be covered by other programs or projects may utilize previous audits. Not all participants will have an audit cost associated with their project.

5. Applicable to Deed-Restricted, government and non-profit owned multi-family buildings described in D.16-11-022, modified by D.17-12-009, where 65% of tenants are income eligible based (at or below 200% of the Federal Poverty Guidelines).

6. Commissioning costs, as allowable per the Decision, are included in measures total cost unless otherwise noted.

Energy Savings Assistance CAM Program Table 2B-1, Eligible Common Area Measures List
Pacific Gas and Electric Company
Through June 30, 2020

Common Area Measures Category and Eligible Measures Title [1]	Effective Date	End Date[2]	Eligible Climate Zones [3]
Appliances	-	-	-
CAM - Commercial Clothes Washer	1/1/2020		All
CAM - Refrigerators	1/1/2020		All
Domestic Hot Water	-	-	-
CAM - Non-Condensing Domestic Hot Water Boiler	1/1/2020		All
CAM - Condensing Domestic Hot Water Boiler	1/1/2020		All
CAM - Storage Water Heater	1/1/2020		All
CAM - Instantaneous Tankless Water Heater	1/1/2020		All
CAM - Heat Pump Water Heater	1/1/2020		All
CAM - Demand Control DHW Recirculation Pump - Electric	1/1/2020		All
CAM - Demand Control DHW Recirculation Pump - Gas	1/1/2020		All
CAM - Variable Speed Pump	1/1/2020		All
CAM - Low-flow Faucet Aerator - Electric	1/1/2020		All
CAM - Low-flow Faucet Aerator - Gas	1/1/2020		All
CAM - Low-flow Showerhead - Electric	1/1/2020		All
CAM - Low-flow Showerhead - Gas	1/1/2020		All
Envelope	-	-	-
CAM - Windows - Electric	1/1/2020		All
CAM - Windows - Gas	1/1/2020		All
CAM - Reflective Window Film - Electric	1/1/2020		All
CAM - Reflective Window Film - Gas	1/1/2020		All
CAM - Attic Insulation - Electric	1/1/2020		All
CAM - Attic Insulation - Gas	1/1/2020		All
CAM - Blow-In Wall Insulation - Electric	1/1/2020		All
CAM - Blow-In Wall Insulation - Gas	1/1/2020		All
HVAC	-	-	-
CAM - PTAC - Gas	1/1/2020		All
CAM - PTAC - Electric	1/1/2020		All
CAM - PTHP	1/1/2020		All
CAM - Air Conditioners Split System - Electric	1/1/2020		All
CAM - Air Conditioners Split System - Gas	1/1/2020		All
CAM - Heat Pump Split System	1/1/2020		All
CAM - Packaged Air Conditioner	1/1/2020		All
CAM - Non-Condensing Space Heating Boiler	1/1/2020		All
CAM - Condensing Space Heating Boiler	1/1/2020		All
CAM - Central Natural Gas Furnace	1/1/2020		All
CAM - Smart Thermostat - Electric	1/1/2020		All
Lighting	-	-	-
CAM - Wall or Ceiling Mounted Occupancy Sensor	1/1/2020		All
CAM - LED PAR Lamps	1/1/2020		All
CAM - LED Candelabra Lamps	1/1/2020		All
CAM - LED Globe Lamps	1/1/2020		All
CAM - LED A Lamps	1/1/2020		All
CAM - LED BR-R Lamps	1/1/2020		All
CAM - LED T-8 Lamps	1/1/2020		All
CAM - LED Recessed Troffers and Retrofit Kits	1/1/2020		All
CAM - LED Linear Ambient Fixtures	1/1/2020		All
CAM - LED Ceiling, Vanity, or Sconce Fixtures	1/1/2020		All
CAM - LED Recessed Downlight Retrofit Kits	1/1/2020		All
CAM - LED Pendant, Track or Accent Fixtures	1/1/2020		All
CAM - LED Parking Garage Fixtures	1/1/2020		All
CAM - LED Exterior Wall or Pole Mounted Fixture	1/1/2020		All
CAM - LED Exit Sign	1/1/2020		All
Miscellaneous	-	-	-
CAM - Smart Power Strip	1/1/2020		All
CAM - Variable Speed Pump	1/1/2020		All

Standard Notes (do not delete)

1. Measures list may change based on available information on both costs and benefits (including energy benefits as well as non-energy benefits) and may vary across climate zones. This is not a list of installed measures, it is a list of eligible measures.

Table 2B-1 Column A should match Table 2B Column A for eligible (not canceled) measures.

2. Only complete if measure is canceled or discontinued
3. Defined as CEC California Building Climate Zones https://www.energy.ca.gov/maps/renewable/building_climate_zones.html

	A	B
1	**Energy Savings Assistance Program Tables 3A-C - Energy Savings and Average Bill Savings per Treated Home/Common Area**	
2	**Pacific Gas and Electric Company**	
3	**Through June 30, 2020**	
4		
5	**Table 3A-1, ESA Program**	
6	Annual kWh Savings	22,036,981
7	Annual Therm Savings	(55,349)
8	Lifecycle kWh Savings	341,118,839
9	Lifecycle Therm Savings	(2,573,126)
10	Current kWh Rate	$ 0.1159
11	Current Therm Rate	$ 1.0844
12	Average 1st Year Bill Savings / Treated households	$67.68
13	Average Lifecycle Bill Savings / Treated Household	$740.44
14		
15		
16	**Table 3A-2, ESA Program - CSD Leveraging**	
17	Annual kWh Savings	-
18	Annual Therm Savings	-
19	Lifecycle kWh Savings	-
20	Lifecycle Therm Savings	-
21	Current kWh Rate	$ -
22	Current Therm Rate	$ -
23	Average 1st Year Bill Savings / Treated Households	$ -
24	Average Lifecycle Bill Savings / Treated Household	$ -
25		
26		
27	**Table 3A-3, Summary - ESA Program/CSD Leveraging**	
28	Annual kWh Savings	22,036,981
29	Annual Therm Savings	(55,349)
30	Lifecycle kWh Savings	341,118,839
31	Lifecycle Therm Savings	(2,573,126)
32	Current kWh Rate	$ 0.12
33	Current Therm Rate	$ 1.08
34	Average 1st Year Bill Savings / Treated Households	$ 67.68
35	Average Lifecycle Bill Savings / Treated Households	$ 740.44
36		
37	[1] Summary is the sum of ESA Program + CSD Leveraging	
38		
39	**Table 3B, ESA Program - Multifamily Common Area**	
40	Annual kWh Savings	-
41	Annual Therm Savings	-
42	Lifecycle kWh Savings	-
43	Lifecycle Therm Savings	-
44	Current kWh Rate	$ -
45	Current Therm Rate	$ -
46	Average 1st Year Bill Savings / Treated Property	$ -
47	Average Lifecycle Bill Savings / Treated Property	$ -

	A	B	C	D	E	F	G
1	**Energy Savings Assistance Program Table 4 - Homes/Buildings Treated**						
2	**Pacific Gas and Electric Company**						
3	**Through June 30, 2020**						
4							
5	**Table 4A-1, ESA Program**						
6		**Eligible Households**			**Households Treated YTD**		
7	**County**	**Rural [1]**	**Urban**	**Total**	**Rural**	**Urban**	**Total**
8	**ALAMEDA**	3	138,908	138,911	-	3,782	3,782
9	**ALPINE**	177	-	177	-	-	-
10	**AMADOR**	5,423	1	5,424	110	-	110
11	**BUTTE**	12,577	21,307	33,884	300	425	725
12	**CALAVERAS**	8,282	24	8,306	197	-	197
13	**COLUSA**	2,764	11	2,775	89	-	89
14	**CONTRA COSTA**	10	87,965	87,975	-	2,609	2,609
15	**EL DORADO**	6,005	6,890	12,895	227	110	337
16	**FRESNO**	277	139,325	139,602	-	4,312	4,312
17	**GLENN**	4,935	-	4,935	100	-	100
18	**HUMBOLDT**	23,394	-	23,394	46	-	46
19	**KERN**	58,779	42,032	100,811	2,399	1,371	3,770
20	**KINGS**	7,242	81	7,323	193	1	194
21	**LAKE**	14,122	1	14,123	71	-	71
22	**LASSEN**	266	-	266	-	-	-
23	**MADERA**	5,496	13,468	18,964	146	791	937
24	**MARIN**	-	18,382	18,382	1	325	326
25	**MARIPOSA**	3,464	25	3,489	71	-	71
26	**MENDOCINO**	14,094	24	14,118	18	-	18
27	**MERCED**	19,580	17,227	36,807	749	1,012	1,761
28	**MONTEREY**	5,292	38,990	44,282	199	843	1,042
29	**NAPA**	-	12,661	12,661	-	125	125
30	**NEVADA**	11,806	12	11,818	189	-	189
31	**PLACER**	10,742	19,166	29,908	159	314	473
32	**PLUMAS**	2,523	43	2,566	-	-	-
33	**SACRAMENTO**	-	151,534	151,534	2	1,052	1,054
34	**SAN BENITO**	4,121	145	4,266	96	1	97
35	**SAN BERNARDINO**	335	48	383	-	-	-
36	**SAN FRANCISCO**	-	100,494	100,494	-	1,819	1,819
37	**SAN JOAQUIN**	8,849	78,750	87,599	65	1,546	1,611
38	**SAN LUIS OBISPO**	18,092	11,682	29,774	248	139	387
39	**SAN MATEO**	-	48,668	48,668	-	221	221
40	**SANTA BARBARA**	1,386	14,479	15,865	1	559	560
41	**SANTA CLARA**	2,768	115,680	118,448	77	4,118	4,195
42	**SANTA CRUZ**	5	26,022	26,027	-	385	385
43	**SHASTA**	11,328	12,330	23,658	153	287	440
44	**SIERRA**	452	3	455	1	-	1
45	**SISKIYOU**	15	-	15	-	-	-
46	**SOLANO**	-	33,042	33,042	-	1,409	1,409
47	**SONOMA**	2,533	47,239	49,772	31	793	824
48	**STANISLAUS**	27,983	33,543	61,526	357	451	808
49	**SUTTER**	-	13,404	13,404	1	306	307
50	**TEHAMA**	11,837	11	11,848	431	-	431
51	**TRINITY**	713	-	713	-	-	-
52	**TULARE**	8,369	785	9,154	407	3	410
53	**TUOLUMNE**	9,569	-	9,569	90	-	90
54	**YOLO**	1	28,164	28,165	2	407	409
55	**YUBA**	124	10,898	11,022	-	112	112
56	**Total**	325,733	1,283,464	1,609,197	7,226	29,628	36,854
57							
58							
59	**Table 4B, ESA Program - CSD Leveraging**						
60					**Households Treated YTD**		
61	**County**				**Rural**	**Urban**	**Total**
62							0
63							0
64	**Total**				0	0	0
65							
66							
67	**Table 4C, ESA Program - Multifamily Common Area**						
68					**Properties Treated YTD**		
69	**County**				**Rural**	**Urban**	**Total**
70							0
71							0
72	**Total**				0	0	0
73							
74	[1] For IOU low income-related and Energy Efficiency reporting and analysis, the Goldsmith definition is applied.						
75	**Note:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						

Energy Savings Assistance Program Table 4A-2, Homes Unwilling / Unable to Participate
Pacific Gas and Electric Company
Through June 30, 2020

ESA Program	Reason Provided						
County	Customer Unwilling/Declined Program Measures	Customer Unavailable - Scheduling Conflicts	Hazardous Environment (unsafe/unclean)	Landlord Refused to Authorize Participation	Household Exceeds Allowable Limits	Unable to Provide Required Documentation	Other Infeasible/ Ineligible
Alameda	127	1,119	-	18	49	120	46
Alpine	-	-	-	-	-	-	-
Amador	4	26	-	2	-	3	-
Butte	31	300	2	34	20	1	35
Calaveras	1	30	-	-	-	6	-
Colusa	2	41	1	7	4	-	5
Contra Costa	45	957	-	253	68	135	55
El Dorado	17	108	-	2	6	16	17
Fresno	126	461	10	68	47	42	192
Glenn	5	46	-	4	1	-	14
Humboldt	2	3	-	-	1	-	6
Kern	35	474	190	72	23	3	135
Kings	28	22	-	-	2	4	2
Lake	15	215	-	3	2	1	4
Lassen	-	4	-	-	-	-	-
Madera	8	85	2	7	5	-	51
Marin	2	209	-	3	4	-	2
Mariposa	5	3	1	-	1	-	4
Mendocino	6	100	-	4	2	1	5
Merced	66	293	5	71	19	1	76
Monterey	61	129	7	56	8	2	26
Napa	6	97	-	33	5	11	2
Nevada	2	155	-	3	1	3	-
Placer	15	196	-	46	6	25	17
Plumas	-	15	1	-	-	-	-
Sacramento	232	822	1	233	16	29	42
San Benito	15	74	7	14	5	-	16
San Bernardino	-	-	-	-	-	-	-
San Francisco	40	389	-	8	11	11	11
San Joaquin	147	568	110	281	63	7	86
San Luis Obispo	14	56	1	5	4	-	21
San Mateo	-	313	-	33	11	-	3
Santa Barbara	21	65	-	4	2	-	20
Santa Clara	6	697	2	79	23	11	17
Santa Cruz	1	61	-	-	-	-	-
Shasta	18	272	8	16	26	1	43
Sierra	-	3	-	-	-	-	-
Siskiyou	-	-	-	-	-	-	-
Solano	35	165	3	84	40	62	22
Sonoma	22	40	-	3	14	33	6
Stanislaus	54	293	2	91	16	2	21
Sutter	13	155	-	7	10	-	8
Tehama	26	96	3	25	13	-	14
Trinity	-	-	-	-	-	-	-
Tulare	6	23	-	-	-	2	18
Tuolumne	6	7	1	-	1	-	-
Yolo	34	157	1	77	11	-	14
Yuba	10	125	1	1	1	-	12
Total	**1,309**	**9,469**	**359**	**1,647**	**541**	**532**	**1,068**

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table 5 - Energy Savings Assistance Program Customer Summary
Pacific Gas and Electric Company
Through June 30, 2020

Table 5A, ESA Program

	Gas & Electric				Gas Only				Electric Only				Total					
	# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Household Count)		(Annual)		
Month		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		# of First-Tourch	# of Re-treatment	Therm	kWh	kW
January	6,352	(13,609)	4,458,488	563	564	8,939	12,603	2	1,278	(16,815)	1,020,835	133	8,194	2,853	5,341	(21,485)	5,491,927	698
February	6,207	(15,289)	3,199,030	397	613	6,193	22,410	4	1,480	(17,598)	1,032,513	131	8,300	3,369	4,931	(26,694)	4,253,954	532
March	7,244	24,988	3,510,403	475	703	10,594	34,388	6	1,686	(19,245)	1,075,326	140	9,633	3,131	6,502	16,337	4,620,117	621
April	6,885	(18,763)	6,651,824	827	318	10,372	5,129	1	1,136	(13,026)	872,521	116	8,339	3,103	5,236	(21,416)	7,529,474	944
May	470	(2,362)	134,144	17	30	318	442	0	23	(46)	6,924	1	523	195	328	(2,090)	141,510	18
June	1,211	(2,348)	1,189,584	152	228	3,634	11,280	2	426	(7,913)	439,408	57	1,865	548	1,317	(6,627)	1,640,273	210
July																		
August																		
September																		
October																		
November																		
December																		
YTD	**28,369**	**(27,385)**	**19,143,473**	**2,430**	**2,456**	**40,051**	**86,253**	**15**	**6,029**	**(74,642)**	**4,447,527**	**578**	**36,854**	**13,199**	**23,655**	**(61,975)**	**23,677,254**	**3,023**

YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2.
Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Table 5B, ESA Program - CSD Leveraging

	Gas & Electric				Gas Only				Electric Only				Total			
	# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)		
Month		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
February	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
March																
April																
May																
June																
July																
August																
September																
October																
November																
December																
YTD	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**0**

YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2A.
Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Table 5C, ESA Program - Multifamily Common Area

	Gas & Electric				Gas Only				Electric Only				Total			
	# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)		
Month		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
February	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
March																
April																
May																
June																
July																
August																
September																
October																
November																
December																
YTD	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**0**

YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2B.
Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	**Energy Savings Assistance Program Table 6 - Expenditures for Pilots and Studies**												
2	**Pacific Gas and Electric Company**												
3	**Through June 30, 2020**												
4		**Authorized 2017-2020 Funding**			**Current Month Expenses**			**Expenses Since January 1, 2018**			**% of Budget Expensed**		
5		**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**
6	**Pilots**												
7	Programmable Controllable Thermostat/ Smart Thermostat TOU [1]	$ 318,000	$ -	$ 318,000	$ -	$ -	$ -	$ 198,236	$ -	$ 198,236	62%	0%	62%
8	Consumption Driven Weatherization Pilot [2]	$ 238,960	$ 173,040	$ 412,000	$ 529	$ 489	$ 1,018	$ 188,273	$ 173,790	$ 362,063	79%	100%	88%
9													
10	**Total Pilots**	**$556,960**	**$173,040**	**$730,000**	**$529**	**$489**	**$1,018**	**$386,509**	**$173,790**	**$560,299**	**69%**	**100%**	**77%**
11													
12													
13	**Studies**												
14	Low Income Needs Assessment (LINA) Study [3]	$ 98,500	$ 51,500	$ 150,000	$ -	$ -	$ -	$ 54,905	$ 54,905	$ 109,811	56%	107%	73%
15	Load Impact Evaluation Study [4]	$ 96,661	$ 68,339	$ 165,000	$ -	$ -	$ -	$ 127,124	$ 92,055	$ 219,179	132%	135%	133%
16	Non Energy Benefits (NEB) Study [5]	$ 28,975	$ 16,025	$ 45,000	$ 6,240	$ 5,760	$ 12,000	$ 4,459	$ 4,116	$ 8,574	15%	26%	19%
17	2017 Potential and Goals Study	$ 62,550	$ 27,450	$ 90,000	$ -	$ -	$ -	$ -	$ -	$ -	0%	0%	0%
18	Rapid Feedback Research and Analysis [6]	$ 130,375	$ 69,625	$ 200,000	$ -	$ -	$ -	$ 10,061	$ 7,285	$ 17,346	8%	10%	9%
19	**Total Studies**	**$417,061**	**$232,939**	**$650,000**	**$6,240**	**$5,760**	**$12,000**	**$196,548**	**$158,362**	**$354,910**	**47%**	**68%**	**55%**
20													
21	[1] PG&E's Advice Letter 5242-E was approved on April 27, 2018 and authorized $290,000 for the PCT pilot. The evaluation portion of this pilot was co-funded by PG&E, SCE, and SDG&E.												
22	[2] PG&E proposed the CDWx pilot in its 2015-2017 ESA Application, authorized in D.16-11-022, OP.144. In December 2017, PG&E requested and was granted an extension to implement this pilot so that CSD could be included in it. Pilot activities were completed in 2019.												
23	[3] SCE is the contract manager of this co-funded statewide study, completed in 2019.												
24	[4] SCG is the contract manager of this co-funded statewide study, completed in 2019.												
25	[5] SDG&E is the contract manager of this co-funded statewide study, completed in 2019.												
26	[6] Three projects were implemented using the Rapid Feedback Research and Analysis funding - "ESA Impact Evaluation - Savings Disaggregation", "Household Hardship Reduction Indicators", and "Non-Energy Benefits Study 2020".												
27													
28	**Note:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												

Energy Savings Assistance Program Table 7 (Second Refrigerators, In-Home Education, MyEnergy/My Account Platform)

Pacific Gas and Electric Company
Through June 30, 2020

7A - Households Receiving Second Refrigerators			
Measures	**Units**	**Received Refrigerator**	**Not eligible for Refrigerator due to Less than Six Occupants**
Second Refrigerators	Each	0	892

7B - Households Receiving In- Home Energy Education Only		
Measures	**Units**	**Households that Only Received Energy Education**
In-Home Education	Home	5,872

7C - Households for My Energy/My Account Platform		
Opt-Out	**Already Enrolled**	**Opt-In**
55		2315

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	**CARE Table 1 - CARE Program Expenses**												
2	**Pacific Gas and Electric Company**												
3	**Through June 30, 2020**												
4		**Authorized Budget**			**Current Month Expenses**			**Year to Date Expenses**			**% of Budget Spent YTD**		
5	**CARE Program:**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**
6	Outreach [6]	$ 7,702,612	$ 1,925,653	**$ 9,628,265**	$ 690,978	$ 172,745	**$ 863,723**	$ 4,237,804	$ 1,059,451	**$ 5,297,256**	55%	55%	55%
7	Processing / Certification Re-certification [6]	$ 1,552,082	$ 388,020	**$ 1,940,102**	$ 57,932	$ 14,483	**$ 72,415**	$ 243,060	$ 60,765	**$ 303,826**	16%	16%	16%
8	Post Enrollment Verification [6]	$ 1,318,726	$ 329,681	**$ 1,648,407**	$ 59,510	$ 14,877	**$ 74,387**	$ 326,712	$ 81,678	**$ 408,390**	25%	25%	25%
9	IT Programming [6]	$ 1,470,000	$ 367,500	**$ 1,837,500**	$ 247,310	$ 61,827	**$ 309,137**	$ 796,485	$ 199,121	**$ 995,607**	54%	54%	54%
10	Cooling Centers [7]	$ -	$ -	**$ -**			**$ -**			**$ -**	0%	0%	0%
11	Pilots/CHANGES Program [1][6]	$ 420,000	$ 105,000	**$ 525,000**	$ 29,875	$ 7,469	**$ 37,344**	$ 227,042	$ 56,760	**$ 283,802**	54%	54%	54%
12	Studies [2][6]	$ 127,741	$ 31,935	**$ 159,676**			**$ -**	$ 36,988	$ 9,247	**$ 46,236**	29%	29%	29%
13	Regulatory Compliance [6]	$ 850,014	$ 212,503	**$ 1,062,517**	$ 18,625	$ 4,656	**$ 23,281**	$ 160,189	$ 40,047	**$ 200,236**	19%	19%	19%
14	General Administration [6]	$ 820,620	$ 205,155	**$ 1,025,775**	$ 38,203	$ 9,551	**$ 47,754**	$ 256,399	$ 64,100	**$ 320,499**	31%	31%	31%
15	CPUC Energy Division	$ 102,400	$ 25,600	**$ 128,000**	$ (4,796)	$ (1,199)	**$ (5,994)**	$ 89,102	$ 22,276	**$ 111,378**	87%	87%	87%
16													
17	**SUBTOTAL MANAGEMENT COSTS [3]**	**$ 14,364,194**	**$ 3,591,049**	**$ 17,955,243**	**$ 1,137,637**	**$ 284,409**	**$ 1,422,046**	**$ 6,373,783**	**$ 1,593,446**	**$ 7,967,228**	**44%**	**44%**	**44%**
18													
19	CARE Rate Discount [4]	$ 479,294,393	$ 119,823,598	**$ 599,117,991**	$ 57,958,824	$ 6,285,173	**$ 64,243,997**	$269,875,054	$ 74,863,006	**$344,738,060**	56%	62%	58%
20													
21	**TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS**	**$ 493,658,587**	**$ 123,414,647**	**$ 617,073,234**	**$ 59,096,461**	**$ 6,569,582**	**$ 65,666,043**	**$276,248,836**	**$ 76,456,452**	**$352,705,288**	**56%**	**62%**	**57%**
22													
23	Other CARE Rate Benefits												
24	- DWR Bond Charge Exemption				$ 2,984,923		$ 2,984,923	$ 13,199,387		$ 13,199,387			
25	- CARE PPP Exemption [5]				$ 6,005,427	$ 623,374	$ 6,628,801	$ 25,780,343	$ 5,993,945	$ 31,774,288			
26	- California Solar Initiative Exemption				$ (193,055)		$ (193,055)	$ (898,108)		$ (898,108)			
27	- kWh Surcharge Exemption												
28	- Vehicle Grid Integration Exemption												
29	Total Other CARE Rate Benefits				**$ 8,797,295**	**$ 623,374**	**$ 9,420,669**	**$ 38,081,622**	**$ 5,993,945**	**$ 44,075,567**			
30													
31	Indirect Costs												
32													
33													
34	[1] Decision 15-12-047 transitioned from CHANGES pilot to CHANGES program and funding for the effort is captured herein.												
35	[2] Reflects the Annual Eligibility Estimates prepared by Athens Research on behalf of the utilities. This efforts was formerly referenced in Measurement and Evaluation.												
36	[3] Reflects the authorized funding per year in D.16-11-022 and D.17-12-009, and updated via PG&E Mid-Cycle Update Advice Letter 3990-G/5329-E, 3990-G-A/5329-E-A, 3990-G-B/5329-E-B.												
37	[4] Per D.02-09-021, PG&E is authorized to recover the full value of the discount through the CARE two-way balancing account on an automatic pass-through basis.												
38	[5] PPP Exemption - CARE customers are exempt from paying CARE program costs including PPP costs for CARE admin and the CARE surcharge.												
39	[6] Employee benefits costs for 2020 will be added to CARE authorized budget once PG&E's 2020 GRC Decision approved. Actual employee benefit burden costs have been included in the program monthly and YTD expenses.												
40	[7] CARE balancing account is no longer funded Cooling Centers program in 2020. As directed in D.16-11-022, as modified by D.17-02-033, PG&E incorporated the cooling center budget request for 2020-2022 into the 2020 GRC Proceeding.												
41													
42	**Note:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y
1	**CARE Table 2 - Enrollment, Recertification, Attrition, & Penetration**																								
2	**Pacific Gas and Electric Company**																								
3	**Through June 30, 2020**																								
4		**New Enrollment**										**Recertification**				**Attrition (Drop Offs)**					**Enrollment**				
5		**Automatic Enrollment**				**Self-Certification (Income or Categorical)**					**Total New Enrollment (E+J)**												**Total CARE Participants**	**Estimated CARE Eligible**	**Penetration Rate % (W/X)**
6		**Inter-Utility [1]**	**Intra-Utility [2]**	**Leveraging [3]**	**Combined (B+C+D)**	**Online**	**Paper**	**Phone**	**Capitation**	**Combined (F+G+H+I)**		**Scheduled**	**Non-Scheduled (Duplicates)**	**Automatic**	**Total Recertification (L+M+N)**	**No Response[4]**	**Failed PEV**	**Failed Recertification**	**Other[5]**	**Total Attrition (P+Q+R+S)**	**Gross (K+O)**	**Net Adjusted (K-T)**			
7	**January**	0	2,238	0	2,238	15,069	3,975	977	56	20,077	22,315	36,377	8,508	10,025	54,910	n/a	201	4,008	5,691	9,900	77,225	12,415	1,395,078	1,457,418	95.7%
8	**February**	0	1,982	0	1,982	11,956	4,360	745	56	17,117	19,099	35,859	9,129	9,573	54,561	n/a	3,800	3,904	14,635	22,339	73,660	-3,240	1,391,838	1,457,418	95.5%
9	**March**	0	2,016	0	2,016	19,681	4,654	950	61	25,346	27,362	28,165	18,918	10,089	57,172	n/a	318	116	1,864	2,298	84,534	25,064	1,416,902	1,457,418	97.2%
10	**April**	0	2,134	0	2,134	51,531	9,745	1,258	48	62,582	64,716	211	32,620	10,653	43,484	n/a	0	0	14,584	14,584	108,200	50,132	1,467,034	1,457,418	100.7%
11	**May**	0	662	0	662	23,964	5,433	822	32	30,251	30,913	333	18,310	6,488	25,131	n/a	0	0	9,634	9,634	56,044	21,279	1,488,313	1,457,418	102.1%
12	**June**	0	480	0	480	22,294	6,911	818	15	30,038	30,518	154	12,580	5,803	18,537	n/a	0	0	9,065	9,065	49,055	21,453	1,509,766	1,457,418	103.6%
13	**July**																								
14	**August**																								
15	**September**																								
16	**October**																								
17	**November**																								
18	**December**																								
19	**YTD Total**	**0**	**9,512**	**0**	**9,512**	**144,495**	**35,078**	**5,570**	**268**	**185,411**	**194,923**	**101,099**	**100,065**	**52,631**	**253,795**	**0**	**4,319**	**8,028**	**55,473**	**67,820**	**448,718**	**127,103**	**1,509,766**	**1,457,418**	**103.6%**

20
21
22 [1] Enrollments via data sharing between the IOUs.
23 [2] Enrollments via data sharing between departments and/or programs within the utility.
24 [3] Enrollments via data sharing with programs outside the IOU that serve low-income customers.
25 [4] PG&E counts attrition due to no response in the Failed PEV and Failed Recertification columns, respectively.
26 [5] Includes customers who closed their accounts, requested to be removed, or were otherwise ineligible for the program.
27
28 **Note:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

	A	B	C	D	E	F	G	H	I
1	**CARE Table 3A - Post-Enrollment Verification Results (Model)**								
2	**Pacific Gas and Electric Company**								
3	**Through June 30, 2020**								
4	**Month**	**Total CARE Households Enrolled**	**Households Requested to Verify**	**% of CARE Enrolled Requested to Verify Total**	**CARE Households De-enrolled (Due to no response)**	**CARE Households De-enrolled (Verified as Ineligible)[1]**	**Total Households De-enrolled[2]**	**% De-enrolled through Post Enrollment Verification**	**% of Total CARE Households De-enrolled**
5	**January**	1,395,078	0	0.00%					
6	**February**	1,391,838	0	0.00%					
7	**March**	1,416,902	0	0.00%					
8	**April**	1,467,034	0	0.00%					
9	**May**	1,488,313	0	0.00%					
10	**June**	1,509,766	0	0.00%					
11	**July**								
12	**August**								
13	**September**								
14	**October**								
15	**November**								
16	**December**								
17	**YTD Total**	**1,509,766**	**0**	**0.00%**	**0**	**0**	**0**	**0.00%**	**0.00%**
18									
19	[1] Includes customers verified as over income or who requested to be de-enrolled.								
20	[2] Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to								
21	respond.								
22	**Note:** CARE PEV is on hold due to the Emergency Consumer Protection Plan related to COVID-19.								
23	**Note:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								
24									
25									
26	**CARE Table 3B Post-Enrollment Verification Results (Electric-Only High Usage)**								
27	**Pacific Gas and Electric Company**								
28	**Through June 30, 2020**								
29	**Month**	**Total CARE Households Enrolled**	**Households Requested to Verify [1]**	**% of CARE Enrolled Requested to Verify Total**	**CARE Households De-enrolled (Due to no response)**	**CARE Households De-enrolled (Verified as Ineligible) [2]**	**Total Households De-enrolled [3]**	**% De-enrolled through HUV Post Enrollment Verification**	**% of Total CARE Households De-enrolled**
30	**January**	1,395,078	0	0.00%					
31	**February**	1,391,838	0	0.00%					
32	**March**	1,416,902	0	0.00%					
33	**April**	1,467,034	0	0.00%					
34	**May**	1,488,313	0	0.00%					
35	**June**	1,509,766	0	0.00%					
36	**July**								
37	**August**								
38	**September**								
39	**October**								
40	**November**								
41	**December**								
42	**YTD Total**	**1,509,766**	**0**	**0.00%**	**0**	**0**	**0**	**0.00%**	**0.00%**
43									
44	[1] Includes all participants who were selected for high usage verification process. Closed accounts will not be tracked in Ineligible or De-enrolled data.								
45									
46	[2] Includes customers verified as over income, who requested to be de-enrolled, did not reduce usage, or did not agree to be weatherized.								
47	[3] Verification results are tied to the month initiated and the high usage verification process allows customers 90 days to respond to the verification process. Each utility may have a different de-enrollment date due to billing cycle or other contributing factors.								
48	**Note:** CARE PEV is on hold due to the Emergency Consumer Protection Plan related to COVID-19.								
49	**Note:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								

	A	B	C	D	E	F	G
1	**CARE Table 4 - CARE Self-Certification and Self-Recertification Applications [1]**						
2	**Pacific Gas and Electric Company**						
3	**Through June 30, 2020**						
4		**Provided [2]**	**Received**	**Approved**	**Denied**	**Pending/Never Completed**	**Duplicates**
5	Total (Y-T-D)	5,498,011	323,553	259,787	47,023	16,743	100,065
6	Percentage[3]		100%	80%	15%	5%	31%
7							
8	[1] Includes sub-metered customers.						
9	[2] Includes number of applications provided via direct mail campaigns, call centers, bill inserts and other outreach methods. Because there are other means by which customers obtain applications which are not counted, this number is only an approximation.						
10	[3] Percentage of Received. Duplicates are also counted as Approved, so the total will not add up to 100%.						
11							
12	**Note:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and						
13	may reflect YTD adjustments.						

	A	B	C	D	E	F	G	H	I	J
1	**CARE Table 5 - Enrollment by County**									
2	**Pacific Gas and Electric Company**									
3	**Through June 30, 2020**									
4	**County**	**Estimated Eligible Households**			**Total Households Enrolled**			**Penetration Rate**		
5		**Urban**	**Rural [1]**	**Total**	**Urban**	**Rural [1]**	**Total**	**Urban**	**Rural [1]**	**Total**
6	ALAMEDA	118,083	3	118,086	128,965	2	128,967	109.2%	61.3%	109.2%
7	ALPINE	0	176	176	0	15	15	n/a	8.5%	8.5%
8	AMADOR	1	5,378	5,379	0	4,622	4,622	0.0%	85.9%	85.9%
9	BUTTE	20,128	12,336	32,465	18,967	12,585	31,552	94.2%	102.0%	97.2%
10	CALAVERAS	24	8,250	8,274	23	5,595	5,618	97.2%	67.8%	67.9%
11	COLUSA	9	2,718	2,727	11	3,603	3,614	120.8%	132.6%	132.5%
12	CONTRA COSTA	79,867	10	79,877	95,915	0	95,915	120.1%	0.0%	120.1%
13	EL DORADO	6,865	5,990	12,855	6,211	5,993	12,204	90.5%	100.1%	94.9%
14	FRESNO	133,736	268	134,004	159,592	113	159,705	119.3%	42.2%	119.2%
15	GLENN	0	4,866	4,866	0	4,895	4,895	0.0%	100.6%	100.6%
16	HUMBOLDT	0	22,508	22,508	0	19,096	19,096	n/a	84.8%	84.8%
17	KERN	41,080	57,763	98,842	48,154	68,483	116,637	117.2%	118.6%	118.0%
18	KINGS	80	7,211	7,291	126	9,468	9,594	157.9%	131.3%	131.6%
19	LAKE	1	14,010	14,011	0	13,254	13,254	0.0%	94.6%	94.6%
20	LASSEN	0	266	266	0	163	163	n/a	61.4%	61.4%
21	MADERA	13,252	5,475	18,727	17,492	5,725	23,217	132.0%	104.6%	124.0%
22	MARIN	16,117	0	16,117	14,603	0	14,603	90.6%	n/a	90.6%
23	MARIPOSA	24	3,424	3,447	16	2,370	2,386	67.6%	69.2%	69.2%
24	MENDOCINO	22	13,909	13,931	4	11,036	11,040	17.8%	79.3%	79.2%
25	MERCED	16,925	18,878	35,803	20,679	21,862	42,541	122.2%	115.8%	118.8%
26	MONTEREY	35,600	4,963	40,563	40,020	6,536	46,556	112.4%	131.7%	114.8%
27	NAPA	11,755	0	11,755	11,892	0	11,892	101.2%	0.0%	101.2%
28	NEVADA	12	11,580	11,592	1	10,042	10,043	8.2%	86.7%	86.6%
29	PLACER	18,597	10,052	28,648	13,705	8,209	21,914	73.7%	81.7%	76.5%
30	PLUMAS	43	2,519	2,562	6	1,776	1,782	14.0%	70.5%	69.6%
31	SACRAMENTO	126,908	0	126,908	99,243	0	99,243	78.2%	n/a	78.2%
32	SAN BENITO	142	4,048	4,190	78	5,367	5,445	55.1%	132.6%	130.0%
33	SAN BERNARDINO	48	335	383	15	243	258	31.4%	72.4%	67.3%
34	SAN FRANCISCO	69,733	0	69,733	67,959	0	67,959	97.5%	n/a	97.5%
35	SAN JOAQUIN	73,764	8,515	82,279	83,809	9,466	93,275	113.6%	111.2%	113.4%
36	SAN LUIS OBISPO	11,423	17,952	29,375	5,386	13,669	19,055	47.1%	76.1%	64.9%
37	SAN MATEO	41,475	0	41,475	37,610	0	37,610	90.7%	n/a	90.7%
38	SANTA BARBARA	14,241	1,338	15,579	18,806	864	19,670	132.1%	64.6%	126.3%
39	SANTA CLARA	97,628	2,626	100,255	110,455	3,384	113,839	113.1%	128.9%	113.5%
40	SANTA CRUZ	23,572	5	23,577	21,678	2	21,680	92.0%	44.2%	92.0%
41	SHASTA	11,651	11,181	22,832	10,342	9,044	19,386	88.8%	80.9%	84.9%
42	SIERRA	3	450	453	2	124	126	68.0%	27.6%	27.8%
43	SISKIYOU	0	15	15	0	6	6	n/a	39.5%	39.5%
44	SOLANO	30,729	0	30,729	48,091	0	48,091	156.5%	n/a	156.5%
45	SONOMA	44,438	2,524	46,962	42,133	2,864	44,997	94.8%	113.5%	95.8%
46	STANISLAUS	31,242	27,168	58,411	24,933	23,517	48,450	79.8%	86.6%	82.9%
47	SUTTER	12,284	0	12,284	14,043	0	14,043	114.3%	0.0%	114.3%
48	TEHAMA	11	11,720	11,731	8	12,177	12,185	72.5%	103.9%	103.9%
49	TRINITY	0	704	704	0	299	299	n/a	42.5%	42.5%
50	TULARE	767	8,314	9,081	358	9,691	10,049	46.7%	116.6%	110.7%
51	TUOLUMNE	0	9,549	9,549	0	7,542	7,542	0.0%	79.0%	79.0%
52	YOLO	25,509	1	25,510	22,132	1	22,133	86.8%	82.6%	86.8%
53	YUBA	10,507	124	10,631	12,473	127	12,600	118.7%	102.1%	118.5%
54	**Total**	**1,138,296**	**319,121**	**1,457,418**	**1,195,936**	**313,830**	**1,509,766**	**105.1%**	**98.3%**	**103.6%**
55										
56	[1] "Rural" includes ZIP Codes classified as such by the Goldsmith modification that was developed to identify small									
57	towns and rural areas within large metropolitan counties. ZIP Codes not defined as rural are classified as urban.									
58										
59	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD									
60	adjustments.									

	A	B	C	D	E	F	G	H
1	**CARE Table 6 - Recertification Results**							
2	**Pacific Gas and Electric Company**							
3	**Through June 30, 2020**							
4	**Month**	**Total CARE Households**	**Households Requested to Recertify [1]**	**% of Households Total (C/B)**	**Households Recertified [2]**	**Households De-enrolled [3]**	**Recertification Rate % [4] (E/C)**	**% of Total Households De-enrolled (F/B)**
5	January	1,395,078	0	0.0%				
6	February	1,391,838	0	0.0%				
7	March	1,416,902	0	0.0%				
8	April	1,467,034	0	0.0%				
9	May	1,488,313	0	0.0%				
10	June	1,509,766	0	0.0%				
11	July							
12	August							
13	September							
14	October							
15	November							
16	December							
17	**YTD**	**1,509,766**	**0**	**0.00%**	**0**	**0**	**0.00%**	**0.00%**
18								
19	[1] Excludes count of customers recertified through the probability model.							
20	[2] Recertification results are tied to the month initiated and the recertification process allows customers 90 days to respond to the recertification							
21	request. Results may be pending due to the time permitted for a participant to respond.							
22	[3] Includes customers who did not respond or who requested to be de-enrolled.							
23	[4] Percentage of customers recertified compared to the total participants requested to recertify in that month.							
24	**Note:** CARE Recertification is on hold due to the Emergency Consumer Protection Plan related to COVID-19.							
25	**Note:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							

	A	B	C	D	E	F	G
1	**CARE Table 7 - Capitation Contractors[1]**						
2	**Pacific Gas and Electric Company**						
3	**Through June 30, 2020**						
4	**Contractor**	**Contractor Type (Check one or more if applicable)**				**Total Enrollments**	
5							
6		**Private**	**CBO**	**WMDVBE**	**LIHEAP**	**Current Month**	**Year-to-Date**
7	ACC Senior Services		x			0	0
8	Amador-Tuolumne Community Action Agency		x		x	0	9
9	Arriba Juntos		x			0	0
10	Breathe California of the Bay Area		x			0	0
11	Catholic Charities Diocese of Fresno		x			4	17
12	Central California Legal Services, Inc.		x			0	0
13	Central Coast Energy Services, Inc.		x		x	1	37
14	Cesar A Moncada DBA Moncada Outreach		x			0	35
15	Child Abuse Prevention Council of San Joaquin County		x			0	0
16	Community Action Marin		x		x	0	0
17	Community Action Partnership of Madera County		x		x	0	6
18	Community Health for Asian Americans		x			0	0
19	Community Resource Project, Inc.		x		x	6	59
20	County of San Joaquin		x		x	0	36
21	Dignity Health		x			0	3
22	Disability Resource Agency for Independent Living		x			0	0
23	Filipino American Development Foundation		x			0	0
24	Good Samaritan Family Resource Center of San Francisco		x			0	0
25	Heritage Institute for Family Advocacy		x			0	0
26	Hip Housing Human Investment Project, Inc.		x			0	0
27	Housing Authority of the City of Fresno		x			0	0
28	Housing Authority of the County of Kern		x			0	0
29	Independent Living Center of Kern County Inc					1	11
30	KidsFirst		x			0	0
31	Kings Community Action Organization, Inc.		x		x	0	0
32	Madera Coalition for Community Justice		x			0	0
33	Marin Center for Independent Living					0	0
34	Merced County Community Action Agency		x		x	1	9
35	Monument Crisis Center		x			0	0
36	National Asian American Coalition		x			0	0
37	OCCUR		x			0	0
38	Project Access, Inc		x			0	0
39	Redwood Community Action Agency		x		x	0	20
40	Resources for Independence Central Valley		x			0	0
41	Rising Sun Energy Center		x			0	0
42	Sacred Heart Community Service		x		x	1	18
43	Southeast Asian Community Center		x			0	0
44	Suscol Intertribal Council		x			0	0
45	Tri-County Independent Living Center		x			1	1
46	UpValley Family Centers		x			0	7
47	West Valley Community Services		x			0	0
48	Yolo County Housing Authority		x			0	0
49	Yolo Family Resource Center (Empower Yolo)		x			0	0
50	**Total Enrollments**					**15**	**268**
51							
52	[1] All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.						
53							
54	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						

	A	B	C	D	E	F	G	H	I
1	**CARE Table 8 - Households as of Month-End**								
2	**Pacific Gas and Electric Company**								
3	**Through June 30, 2020**								
4	**Month**	**Gas and Electric**	**Gas Only**	**Electric Only**	**Total**	**Eligible Households**	**Penetration**	**% Change**	**Total Residential Accounts [1]**
5	January	840,468	211,345	343,265	1,395,078	1,457,418	95.7%	0.90%	5,552,167
6	February	838,517	210,892	342,429	1,391,838	1,457,418	95.5%	-0.23%	5,552,167
7	March	854,859	213,678	348,365	1,416,902	1,457,418	97.2%	1.80%	5,552,167
8	April	888,284	220,973	357,777	1,467,034	1,457,418	100.7%	3.54%	5,552,167
9	May	902,581	223,530	362,202	1,488,313	1,457,418	102.1%	1.45%	5,552,167
10	June	916,389	226,557	366,820	1,509,766	1,457,418	103.6%	1.44%	5,552,167
11	July								
12	August								
13	September								
14	October								
15	November								
16	December								
17									
18	[1] Data represents total residential electric and gas households. This includes sub-metered households.								
19									
20	**Note**: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD								
21	adjustments.								

	A	B	C	D	E
1	**CARE Program Table 9 - Expenditures for Pilots/CHANGES Program**				
2	**Pacific Gas and Electric Company**				
3	**Through June 30, 2020**				
4	**2020**	**Authorized 2020 Budget**	**Current Month Expenses**	**Expenses Since Jan. 1, 2020**	**% of 2018 Budget Expensed**
5		**Total**	**Total**	**Total**	**Total**
6					
7	CHANGES Program	$ 525,000	$ 37,344	$ 283,802	54%
8					
9					
10	**Total**	**$ 525,000**	**$ 37,344**	**$ 283,802**	**54%**
11					
12					
13	Decision 15-12-047 transitioned from CHANGES pilot to CHANGES program and funding for the effort is captured herein.				
14	D.16-11-022, as modified by D.17-02-033, authorized CHANGES program budget for 2017-2020				
15					
16	**Note**: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.				

CARE Table 10 CHANGES One-On-One Customer Assistance Pacific Gas and Electric Company	
Through May 31, 2020	
No. of attendees at education sessions	**963**
Disputes Resolved	
Changed 3rd party Company/Gas Aggregation	40
Changed 3rd Party Electricity Aggregation	21
High Energy User – CARE	3
Medical Baseline Application	11
Enroll in Energy Assistance Programs	35
Bill Adjustment	1
Payment Plan	4
Solar	4
Stop Disconnection	11
Total disputes	**130**

Needs Assistance	
Assisted with Changes to Account	25
Assist High Energy CARE User	1
Billing Language Changed	10
CARE Enrollment	6
Consumer Education Only	1
Electricity Aggregation	5
Energy Assistance Fund	9
ESAP	2
HEAP	72
Medical Baseline	10
REACH	19
Set Up New Account	1
Payment Plan	4
Total Needs Assistance	**165**

Education: Education sessions were held in a mix of one on one, and group sessions. Education materials are available as fact sheets on the CPUC Website: http://consumers.cpuc.ca.gov/team_and_changes/

Disputes & Needs Assistance - Support was provided in the following languages: Arabic, Cambodian, Cantonese, Dari, English, Hmong, Japanese, Korean, Laotian, Portuguese, Spanish, Tagalog, Vietnamese.

[1]There is a one-month lag behind the current reporting month. This data was provided by CHANGES contractor, Self Help for the Elderly, via CSID.

* Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Table 11 CHANGES Group Customer Assistance Sessions [1]						
Pacific Gas and Electric Company						
Through May 31, 2020						
			Session Logistics			
Date[2]	Session Language	Description of Service Provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues)	# of Sessions	Length (Hours)[3]	Number of Attendees	Description of Information / Literature Provided
N/A	English – Native American	Avoiding Disconnection	7	N/A	387	CHANGES Ed Handout
N/A	Spanish	Avoiding Disconnection	10	N/A	10	CHANGES Ed Handout
		Total	**17**		**397**	
N/A	Dari	CARE/FERA and Other Assistance Programs	10	N/A	10	CHANGES Ed Handout
N/A	English - Native American	CARE/FERA and Other Assistance Programs	6	N/A	233	CHANGES Ed Handout
N/A	Spanish	CARE/FERA and Other Assistance Programs	20	N/A	20	CHANGES Ed Handout
		Total	**36**		**263**	
N/A	Spanish	Energy Conservation	27	N/A	27	CHANGES Ed Handout
		Total	**27**		**27**	
N/A	Spanish	Gas Aggregation	8	N/A	8	CHANGES Ed Handout
		Total	**8**		**8**	
N/A	Spanish	High Energy Use	10	N/A	10	CHANGES Ed Handout
		Total	**10**		**10**	
N/A	English – Native American	Understanding Your Bill	6	N/A	233	CHANGES Ed Handout
N/A	Spanish	Understanding Your Bill	25	N/A	25	CHANGES Ed Handout
		Total	**31**		**258**	
		May 1, 2020 Through May 31, 2020	**129**		**963**	

[1] This table was provided by CHANGES contractor, Self Help for the Elderly, via CSID. This table was edited and reformatted from its original version in order to have a more consistent appearance and format with existing SDG&E tables.
The data is reported quarterly
[2] Date of the workshops not available.
[3] Contractor states all sessions last at least 30 minutes.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.
Note: Information not provided by contractor.