Pacific Gas and Electric Company

Energy Savings Assistance (ESA)
AND
California Alternate Rates for Energy (CARE)

Program Monthly Report
For January 2013

(February 21, 2013)

PACIFIC GAS AND ELECTRIC COMPANY

ENERGY SAVINGS ASSISTANCE PROGRAM AND CARE PROGRAM
MONTHLY REPORT FOR JANUARY 2013

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PACIFIC GAS AND ELECTRIC COMPANY

ENERGY SAVINGS ASSISTANCE PROGRAM AND CARE PROGRAM MONTHLY REPORT FOR JANUARY 2013

This Low Income Programs Monthly Report complies with low income reporting requirements established in Decision (D.)12-08-044, complies with reporting and program evaluation requirements previously established for the California Alternate Rates for Energy (CARE) and Energy Savings Assistance (ESA) programs. The utilities met with Energy Division staff to revise reporting tables and formats in compliance with the mandates of D.12-08-044 and now use the resulting Energy Division-approved monthly reporting format.

1. Low Income Energy Assistance Program Executive Summary

The ESA Program provides free home weatherization, energy efficient appliances and energy education services to income-qualified PG&E customers throughout the Company's service area.

PG&E has offered energy efficiency programs to income-qualified customers in its 48 counties since 1983. The ESA Program's objective is to help income-qualified customers reduce their energy consumption and costs while also improving their quality of life. The 2012-2014 ESA Program authorized in D.12-08-044 continues as a resource program emphasizing long-term and enduring energy savings. It continues to serve all eligible low income customer populations by providing all feasible ESA Program measures at no cost to the customer through a direct-install, whole house approach. All housing types are eligible to participate and the ESA Program is available to both homeowners and renters.

1.1. Energy Savings Assistance Program Overview

PG&E's 2012-2014 ESA Program follows the policies and guidance given in D.07-12-051, which established the following programmatic initiative for ESAP (formerly known as LIEE):

> *To provide all eligible customers the opportunity to participate in the LIEE programs and to offer those who wish to participate all cost-effective energy efficiency measures in their residences by 2020.*

PG&E's ESA Program has treated 4,250 customers through 2013.

1.1.1. Provide a summary of the Energy Savings Assistance Program elements as approved in D.12-08-044:

Energy Savings Assistance Program Summary for Month			
2013	**Authorized / Planning Assumptions**	**Year-to-Date Actual**	**%**
Budget	$ 156,363,352	$ 11,237,908	7.2%
Homes Treated	119,940	110,544	3.5%
kWh Saved	NA	915,108	
kW Demand Reduced	NA	165	
Therms Saved	NA	93,854	

1.2. ESA Program Customer Outreach and Enrollment Update

PG&E coordinates activities and advertising with other PG&E energy efficiency and rate programs likely to reach income-qualified customers and service providers. For example, PG&E's ESA Program contractors are required to inform customers about other programs for which they may be eligible. Additionally, PG&E automatically enrolls customers participating in the ESA Program onto the CARE discount rate.

PG&E employees regularly provide information on the company's low income programs at community events throughout PG&E's service area. These presentations educate customers about energy efficiency and inform them about assistance programs and opportunities available to them in multiple languages, including English, Spanish, Vietnamese, Chinese, Russian, Korean, and Hmong.

PG&E contracts directly with both community-based organizations (CBOs) and private contractors who provide a wealth of experience in the communities they serve. PG&E currently has 37 installation contractors including 11 CBOs and two appliance contractors who serve 48 counties. Of the 11 CBOs, six are LIHEAP agencies.

PG&E has five contracts with LIHEAP agencies that are not working within PG&E's ESA Program. PG&E coordinates with these LIHEAP agencies to install Energy Star® refrigerators in homes receiving PG&E electric service where the LIHEAP contractors have installed all other measures under the State Weatherization Program. This allows both the ESA Program and LIHEAP to leverage their resources and help additional low income homes. Through January, no refrigerators have been installed.

1.2.1. Provide a summary of the Energy Savings Assistance Program outreach and enrollment strategies deployed this month.

PG&E and its implementation subcontractors perform outreach for the ESA Program that targets income-qualified populations and other low income PG&E customers through a combination of bill inserts and direct mailings, outbound phone calls, text messages, public service announcements, ethnic and local media, community events and partnerships and other innovative approaches. Customers who call PG&E's customer service centers are referred to the ESA Program and assigned to a contractor in their area who sets up an appointment with them. PG&E subcontractors are provided access to a database containing current CARE customers in their contract area. The ESA Program also takes full advantage of CARE's successful marketing strategies by working closely with its outreach team.

In January, the ESA Program rolled out the following direct mail initiatives to enroll eligible customers:

- English/Spanish letters were mailed to 160,133, CARE-enrolled customers who reside in Alameda, Butte, Fresno, Humboldt, Monterey, Sacramento, San Joaquin, San Luis Obispo, Santa Clara, Santa Cruz, Shasta, Stanislaus, and Tehama counties

In January, the ESA Program supported the following partnerships:

- On January 9th, PG&E and San Mateo County Farm Bureau co-sponsored an energy information presentation/workshop in Half Moon Bay to promote ESAP, CARE, Time-Vary Pricing, energy efficiency rebates and energy savings tips to agricultural owners/operators

- Saber Es Poder - a Hispanic-based marketing agency that exclusively promotes ESAP (via tabling, brochure distribution and video) to Spanish-speaking customers at Mexican Consulates in San Francisco and Sacramento

In January, the ESA Program continued the following media campaigns:

- A Cantonese, Mandarin and Hmong television campaign through Crossings TV in Sacramento, Stockton and Fresno

- A Hmong radio campaign through Crossings TV in Sacramento. A live Chinese interview targeting homebuyers and business owners through Bay Area Metro Radio in the San Francisco Bay Area

1.3. Leveraging Success Evaluation, Including CSD

1.3.1. Please provide a status of the leveraging effort with CSD. What new steps or programs have been implemented? What was the result in terms of new enrollments?

PG&E, SCE, SDG&E, and SoCalGas have been meeting with CSD staff since October 16, 2012 to discuss leveraging opportunities, in compliance with D.12-08-044. Ideas discussed include: developing a shared repository database that could include customers served and customers on wait lists by utilities and LIHEAP agencies; information sharing with LIHEAP agencies about ESA Program customers who are found to be over the ESA Program income guidelines or require HVAC or other services which the utilities are unable to provide under ESA Program guidelines. Potential pilots being discussed include: bulk purchasing, solar water heating, and geographic coordination.

1.4. Workforce Education & Training

1.4.1. Please summarize efforts to improve and expand Energy Savings Assistance Program workforce education and training. Describe steps taken to hire and train low income workers and how such efforts differ from prior program years.

All contractors and subcontractors responsible for implementing the ESA Program are trained at the PG&E Energy Training Center (ETC) in Stockton California. Most of these ESA Program energy specialists and installation contractors are from the local communities in which they work. In various capacities, 61 individuals in 6 sessions (277 student days) have been trained to deliver the ESA Program year-to-date.

1.5. Miscellaneous

Energy Savings Assistance Program Coordination with the Single Family Affordable Solar Housing Program (SASH)

PG&E's ESA Program works with Grid Alternatives to deliver ESA services to customers that have been approved to participate in the Single Family Affordable Solar Housing Program (SASH). Grid Alternatives refers SASH-eligible homes to PG&E on a regular basis. If the customer has not yet participated in the ESA Program, the customer is placed in the program. The home is assessed, and delivery of all eligible measures is expedited. PG&E then notifies Grid Alternatives of the measures that were installed in the home. Grid Alternatives uses this data in their calculations to accurately size the SASH solar unit to be installed.

2. CARE Executive Summary

The CARE program provides a monthly discount on energy bills for income-qualified households throughout PG&E's service area.

To qualify for CARE, a residential customer's household income must be at or below 200 percent of Federal Poverty Guidelines, as required in D.05-10-044.

2.1. CARE Program Summary

The 2012-2014 CARE Program was adopted in D.12-08-044 issued on August 30, 2012. The authorized CARE administrative budget is $14,417,512 for 2013. This includes $127,846 for PG&E's Cooling Centers program.

2.1.1. Please provide CARE program summary costs

CARE Budget Categories	Authorized Budget	Actual Expenses Year to Date	% of Budget Spent
Outreach	$5,484,667	$165,416	3%
Processing, Certification, Recertification	$3,667,000	$67,982	2%
Post Enrollment Verification	$1,920,000	$109,121	6%
IT Programming	$646,000	$117,448	18%
Cooling Centers	$127,846	$3,206	3%
Measurement and Evaluation	$86,000	$-	0%
Regulatory Compliance	$316,000	$16,935	5%
General Administration	$2,042,000	$58,090	3%
CPUC Energy Division Staff	$128,000	$3,247	3%
Cool Centers	$14,417,512	$541,444	4%
Total Expenses	$633,029,000	$82,005,218	13%
Subsidies and Benefits	$647,446,512	$82,546,663	13%
Total Program Costs and Discounts	$5,484,667	$165,416	3%

2.1.2. Please provide the CARE program penetration rate to date

CARE Penetration		
Participants	**Estimated Eligible Participants**	**YTD Penetration Rate**
1,488,356	**1,574,844**	**95%**

2.2. Outreach

2.2.1. Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

PG&E performs outreach for the CARE Program that targets income-qualified customers through a variety of innovative approaches.

PG&E has contracted with 78 Community Outreach Contractors (COCs) throughout its service area. These COCs represent a variety of communities, including African-Americans, Hispanics, Asian Pacific Islander Americans (Chinese, Vietnamese, Laotian, and Hmong), Native Americans, seniors, rural residents, agricultural workers, sub-metered tenants, and nonprofit living facilities. Year-to-date, this initiative has generated 2,654 new enrollments.

PG&E maintained a CARE Facebook fan page to reach new customers of the web-savvy generation. The fan page served to increase awareness about the program and encouraged customers to apply online.

PG&E's continues to enroll eligible customers in the CARE program via automated phone calls, online enrollment, door-to-door canvassing, local office partnerships, recertification, welcome packet inserts and 15-day notice inserts:

- Automated Phone Calls –A third-party vendor is contracted to enroll new customers and recertifies existing customers by telephone. Year-to-date, this initiative has generated 2,099 new enrollments and 5,314 recertified customers.
- Online Enrollment – The company website is being utilized to enroll customers online. Year-to-date, this initiative has generated 14,312 new enrollments.
- Local Office Partnerships – Through the placement of self-service kiosks in the lobby through our local office partnerships, customers are able to pick up, complete and deposit CARE applications while waiting in line. Year-to-date, this initiative has generated 879 new enrollments.
- Recertification –English, Spanish, Chinese and Vietnamese applications and letters are mailed to customers who had not recertified for CARE. Year-to-date, this initiative has generated 314 re-enrolled customers.
- Welcome Packet Insert –English/Spanish applications are inserted into new customers' welcome packets. Year-to-date, this initiative has generated 1,235 new enrollments.
- 15-Day Notice Insert – English/Spanish applications are inserted into customers' 15-day notices. Year-to-date, this initiative has generated 167 new enrollments.

In September, the CARE program rolled out the following direct mail initiative to enroll eligible customers:

- Target-base Model – English/Spanish letters and applications were mailed to 762,395 targeted customers deemed eligible via a data model created by a third-party vendor.

In January, the CARE program continued the following media campaigns:

- On January 9th, PG&E and San Mateo County Farm Bureau co-sponsored an energy information presentation/workshop in Half Moon Bay to promote ESAP, CARE, Time-Vary Pricing, energy efficiency rebates and energy savings tips to agricultural owners/operators.

2.2.2. Describe the efforts taken to reach and coordinate the CARE program with other related low income programs to reach eligible customers.

PG&E currently exchanges data with Southern California Edison (SCE) Company and Southern California Gas (SCG) Company to automatically enroll their CARE customers who also receive PG&E service. PG&E also participates in data exchanges of qualified low income customers with the Sacramento Municipal Utility District (SMUD) and Modesto Irrigation District (MID). PG&E provides natural gas in the SMUD and MID electric service areas and will automatically enroll qualified low income customers served by SMUD and MID in CARE.

PG&E utilizes an internal report to automatically enroll customers who receive LIHEAP and REACH payments. Year-to-date, 535 LIHEAP customers and 57 REACH customers have been automatically enrolled in CARE.

PG&E automatically enrolls customers that receive ESA Program services. Year-to-date, 980 ESA Program participants have been enrolled in CARE.

In addition, PG&E continues to integrate CARE and ESA outreach efforts to effectively provide eligible customers with the knowledge and tools to access all of PG&E's free energy services.

2.2.3. Recertification Complaints

D.08-11-031, Ordering Paragraph 90, directed the IOUs to report in their monthly and annual reports, the number of customer complaints received regarding CARE recertification efforts and the nature of the complaints beginning with the first report due on or about December 31, 2008.

PG&E reports that it received no complaints about CARE recertification in January.

2.3. Miscellaneous

D.08-11-031, Ordering Paragraph 64, granted the IOUs discretion about how to enroll eligible public housing residents in each of their service areas. In

response, PG&E contracted with 12 Public Housing Authority (PHA) as a Community Outreach Contractor (COC) to enroll their eligible residents in the program.

3. Appendix: ESA Tables and CARE Tables

ESA- Table 1- ESA Program Expenses

ESA- Table 2- ESA Measure Installations and Savings

ESA- Table 3- Average Bill Savings per Treated Home

ESA- Table 4A- ESA Homes Treated

ESA- Table 4B- Homes Unwilling / Unable to Participate

ESA- Table 5- ESA Customer Summary

ESA- Table 6- Expenditures for Pilots and Studies

CARE- Table 1- CARE Program Expenses

CARE- Table 2- Enrollment, Recertification, Attrition, and Penetration

CARE- Table 3A- Post-Enrollment Verification results (Model)

CARE- Table 3B- Post-Enrollment Verification Results (High-Usage)

CARE- Table 4- CARE Self-Certification and Self-Recertification Applications

CARE- Table 5- Enrollment by County

CARE- Table 6- Recertification Results

CARE- Table 7- Capitation Contractors

CARE- Table 8- Participants as of Month-End

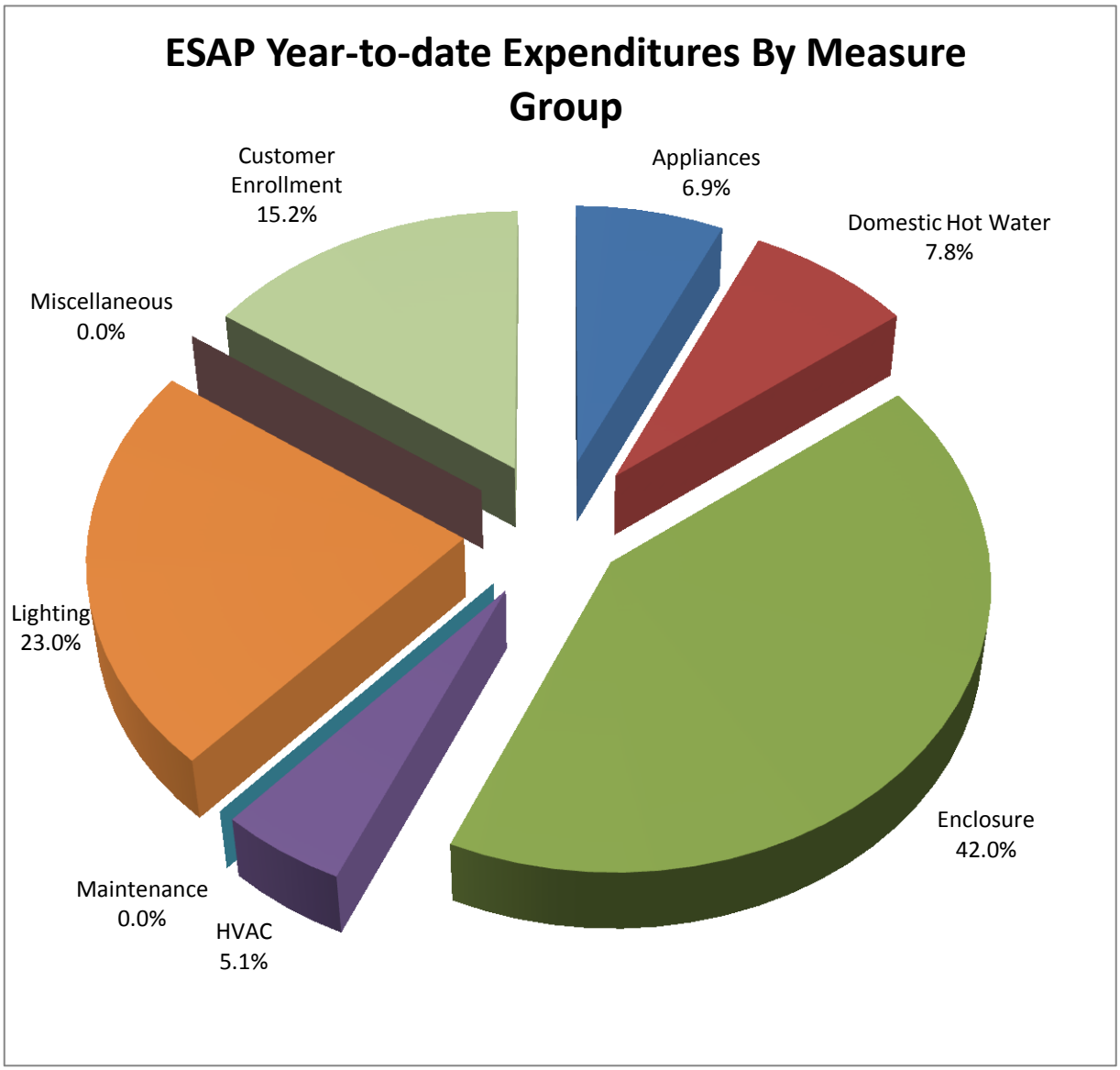
CARE- Table 9 - Expenditures for CHANGES Pilot

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	**Energy Savings Assistance Program Table 1 - Energy Savings Assistance Program Expenses - PG&E**												
2	**Through January 31, 2013**												
3		**Authorized Budget [1]**			**Current Month Expenses**			**Year to Date Expenses**			**% of Budget Spent YTD**		
4	**ESA Program:**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**
5	**Energy Efficiency**												
6	Appliances	$ 33,707,780	$ 2,537,145	$ 36,244,925	$ 2,695,032	$ 34,360	$ 2,729,391	$ 2,695,032	$ 34,360	$ 2,729,391	8%	1%	8%
7	Domestic Hot Water	$ 892,809	$ 9,422,995	$ 10,315,804	$ 52,837	$ 675,825	$ 728,662	$ 52,837	$ 675,825	$ 728,662	6%	7%	7%
8	Enclosure	$ 5,695,090	$ 32,272,174	$ 37,967,264	$ 457,125	$ 2,590,377	$ 3,047,503	$ 457,125	$ 2,590,377	$ 3,047,503	8%	8%	8%
9	HVAC	$ 1,702,684	$ 2,571,020	$ 4,273,704	$ 281,525	$ 182,010	$ 463,535	$ 281,525	$ 182,010	$ 463,535	17%	7%	11%
10	Maintenance	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	0%	0%	0%
11	Lighting	$ 27,592,929	$ -	$ 27,592,929	$ 2,186,926	$ -	$ 2,186,926	$ 2,186,926	$ -	$ 2,186,926	8%	0%	8%
12	Miscellaneous	$ 2,396,819	$ 8,084,023	$ 10,480,842	$ 2,959	$ 16,767	$ 19,726	$ 2,959	$ 16,767	$ 19,726	0%	0%	0%
13	Customer Enrollment	$ 1,115,155	$ 600,468	$ 1,715,623	$ 85,707	$ 46,150	$ 131,857	$ 85,707	$ 46,150	$ 131,857	8%	8%	8%
14	In Home Education	$ 9,576,733	$ 5,156,703	$ 14,733,436	$ 844,583	$ 454,775	$ 1,299,358	$ 844,583	$ 454,775	$ 1,299,358	9%	9%	9%
15	Pilot	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	0%	0%	0%
16	**Energy Efficiency TOTAL**	$ 82,680,001	$ 60,644,527	$ 143,324,528	$ 6,606,693	$ 4,000,264	$ 10,606,957	$ 6,606,693	$ 4,000,264	$ 10,606,957	8%	7%	7%
17													
18	Training Center	$ 613,600	$ 330,400	$ 944,000	$ 31,239	$ 16,821	$ 48,059	$ 31,239	$ 16,821	$ 48,059	5%	5%	5%
19	Inspections	$ 3,770,820	$ 2,030,441	$ 5,801,261	$ 223,219	$ 120,195	$ 343,414	$ 223,219	$ 120,195	$ 343,414	6%	6%	6%
20	Marketing and Outreach	$ 1,193,116	$ 642,447	$ 1,835,563	$ 50,810	$ 27,359	$ 78,170	$ 50,810	$ 27,359	$ 78,170	4%	4%	4%
21	Statewide Marketing Education and Outreach	$ 79,950	$ 43,050	$ 123,000	$ -	$ -	$ -	$ -	$ -	$ -	0%	0%	0%
22	Measurement and Evaluation Studies	$ 131,950	$ 71,050	$ 203,000	$ -	$ -	$ -	$ -	$ -	$ -	0%	0%	0%
23	Regulatory Compliance	$ 262,600	$ 141,400	$ 404,000	$ 20,037	$ 10,789	$ 30,826	$ 20,037	$ 10,789	$ 30,826	8%	8%	8%
24	General Administration	$ 2,387,450	$ 1,285,550	$ 3,673,000	$ 84,813	$ 45,669	$ 130,482	$ 84,813	$ 45,669	$ 130,482	4%	4%	4%
25	CPUC Energy Division	$ 35,750	$ 19,250	$ 55,000	$ -	$ -	$ -	$ -	$ -	$ -	0%	0%	0%
26													
27	**TOTAL PROGRAM COSTS**	$ 91,155,237	$ 65,208,115	$ 156,363,352	$ 7,016,811	$ 4,221,097	$ 11,237,908	$ 7,016,811	$ 4,221,097	$ 11,237,908	8%	6%	7%
28	**Funded Outside of ESA Program Budget**												
29	Indirect Costs				$ 71,635	$ 38,573	$ 110,208	$ 71,635	$ 38,573	$ 110,208			
30	NGAT Costs					$ 493,183	$ 493,183		$ 493,183	$ 493,183			
31													
32	[1] Please indicate whether authorized budget includes shifted funds from previous years and/or prior program cycles: No.												
33	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												

	A	B	C	D	E	F	G	H
1	**Energy Savings Assistance Program Table 2 - PG&E**							
2	**Through January 31, 2013**							
3			**Year-To-Date Completed & Expensed Installation**					
4	**Measures**	**Units**	**Quantity Installed**	**kWh [4] (Annual)**	**kW [5] (Annual)**	**Therms (Annual)**	**Expenses ($)**	**% of Expenditure**
5	**Appliances**							
6	High Efficiency Clothes Washer	Each	-	-	-	-	$ -	
7	Refrigerators [9]	Each	-	-	-	-	$ 201,403	6.11%
8	Microwaves [6]	Each	243	27,169	-	2,546	$ 26,445	0.80%
9	**Domestic Hot Water**							
10	Water Heater Blanket	Home	1,863	6,682	1.46	10,668	$ 50,814	1.54%
11	Low Flow Shower Head	Home	8,313	16,728	3.77	41,585	$ 135,977	4.12%
12	Water Heater Pipe Insulation	Home	180	478	0.08	1,594	$ 2,060	0.06%
13	Faucet Aerator	Home	6,165	9,117	1.97	17,673	$ 45,269	1.37%
14	Water Heater Repair/Replacement	Each	-	-	-	-	$ -	
15	Thermostatic Shower Valve [7]	Each	355	559	0.13	1,755	$ 22,209	0.67%
16	**Enclosure**							
17	Air Sealing / Envelope [1]	Home	3,114	184,561	-	16,425	$ 1,214,347	36.81%
18	Caulking	Home						
19	Attic Insulation	Home	122	9,018	4.15	1,609	$ 170,135	5.16%
20	**HVAC**							
21	FAU Standing Pilot Conversion	Each						
22	Furnace Repair/Replacement	Each	-	-	-	-	$ -	
23	Room A/C Replacement	Each	6	363	0.33	-	$ 5,515	0.17%
24	Central A/C replacement [9]	Each	-	-	-	-	$ 60	0.00%
25	Heat Pump Replacement	Each						
26	Evaporative Cooler (Replacement)	Each	158	77,735	92.50	-	$ 103,060	3.12%
27	Evaporative Cooler (Installation)	Each						
28	Duct Testing and Sealing	Home	44	-	-	-	$ 59,065	1.79%
29	**Maintenance**							
30	Furnace Clean and Tune	Home						
31	Central A/C Tune up	Home	-	-	-	-	$ -	
32	**Lighting**							
33	Compact Fluorescent Lights (CFL)	Each	14,821	203,726	18.70	-	$ 118,111	3.58%
34	Interior Hard wired CFL fixtures	Each	6,234	268,309	30.55	-	$ 492,385	14.93%
35	Exterior Hard wired CFL fixtures	Each	1,227	53,006	6.14	-	$ 101,730	3.08%
36	Torchiere	Each	182	37,108	3.64	-	$ 16,448	0.50%
37	Occupancy Sensor	Each	515	20,549	2.06	-	$ 31,338	0.95%
38	LED Night Lights	Each						
39	**Miscellaneous**							
40	Pool Pumps	Each						
41	Smart Power Strips	Each					$ -	
42	**New Measures**							
43	AC Time Delay [8]	Each					$ -	
44	**Pilots**							
45								
46	**Customer Enrollment**							
47	Outreach & Assessment	Home	4,250				$ 45,997	1.39%
48	In-Home Education	Home	4,250				$ 456,586	13.84%
49								
50	**Total Savings/Expenditures**			915,108	165.46	93,854	$ 3,298,953	
51								
52	Households Weatherized [2]		3,687					
53								
54	**Households Treated**							
55	- Single Family Households Treated	Home	3,161					
56	- Multi-family Households Treated	Home	812					
57	- Mobile Homes Treated	Home	277					
58	**Total Number of Households Treated**	Home	4,250					
59	**# Eligible Households to be Treated for PY [3]**	Home	119,940					
60	**% of Households Treated**	%	3.54%					
61	- Master-Meter Households Treated	Home	1,958					

62 [1] Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and
63 minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.
64 [2] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs
65 [3] Based on Attachment H of D.12-08-044.
66 [4] All savings are calculated based on the following sources:
67 ECONorthwest. "Impact Evaluation of the 2009 CA Low Income Energy Efficiency Program, Final Report." June 16, 2011.
68 [5] Costs exclude support costs that are included in Table 1.
69 [6] Microwave savings are from ECONorthWest Studies received in December of 2011
70 [7] Savings value will be the same as the shower head measure mentioned in footnote [4]
71 [8] Savings value from Work Paper PGE0077 Revision #1 --- California HVAC Upgrade: Efficient Fan Controller(EFC) for Residential
72 [9] Expense for refrigetator was invoiced but payment did not get posted back to ESA system in time for the Jan. reporting.
73 Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Appliances	227848.1527	6.91%
Domestic Hot Water	256328.7385	7.77%
Enclosure	1384482.068	41.97%
HVAC	167699.6058	5.08%
Maintenance	0	0.00%
Lighting	760010.8214	23.04%
Miscellaneous	0	0.00%
New Measures	0	0.00%
Customer Enrollment	502583.2134	15.23%
	3298952.6	



	A	B
1	**Energy Savings Assistance Program Table 3 - Average Bill Savings per Treated Home - PG&E**	
2	**Through January 31, 2013**	
3	**Year-to-Date Installations - Expensed**	
4	Annual kWh Savings	915,108
5	Annual Therm Savings	93,854
6	Lifecycle kWh Savings	10,790,449
7	Lifecycle Therm Savings	780,833
8	Current kWh Rate	$ 0.1883
9	Current Therm Rate	$ 1.0399
10	Number of Treated Households	4,250
11	Average 1st Year Bill Savings / Treated households	$ 63.51
12	Average Lifecycle Bill Savings / Treated Household	$ 669.16
13	Note: Any required corrections/adjustments are reported herein and supersede	
14	results reported in prior months and may reflect YTD adjustments.	

	A	B	C	D	E	F	G
1	**Energy Savings Assistance Program Table 4A - Energy Savings Assistance Program Homes Treated - PG&E**						
2	**Through January 31, 2013**						
3		**Eligible Households**			**Households Treated YTD**		
4	**County**	**Rural**	**Urban**	**Total**	**Rural**	**Urban**	**Total**
5	ALAMEDA	3	164,413	**164,416**	-	286	**286**
6	ALPINE	124	-	**124**	-	-	**-**
7	AMADOR	4,499	2	**4,501**	2	-	**2**
8	BUTTE	12,196	27,033	**39,229**	51	1	**52**
9	CALAVERAS	7,528	67	**7,595**	4	1	**5**
10	COLUSA	3,071	14	**3,085**	1	-	**1**
11	CONTRA COSTA	1	100,399	**100,400**	-	280	**280**
12	EL DORADO	6,385	7,029	**13,414**	47	-	**47**
13	FRESNO	229	138,750	**138,979**	15	337	**352**
14	GLENN	4,639	-	**4,639**	-	-	**-**
15	HUMBOLDT	21,596	-	**21,596**	86	-	**86**
16	KERN	56,202	38,564	**94,766**	163	274	**437**
17	KINGS	8,467	226	**8,693**	8	-	**8**
18	LAKE	13,207	1	**13,208**	17	-	**17**
19	LASSEN	165	-	**165**	-	-	**-**
20	MADERA	5,861	13,846	**19,707**	11	-	**11**
21	MARIN	-	23,921	**23,921**	1	27	**28**
22	MARIPOSA	3,303	26	**3,329**	1	7	**8**
23	MENDOCINO	13,562	21	**13,583**	16	-	**16**
24	MERCED	20,541	20,183	**40,724**	47	39	**86**
25	MONTEREY	4,770	43,488	**48,258**	5	49	**54**
26	NAPA	1	15,598	**15,599**	10	31	**41**
27	NEVADA	10,899	7	**10,906**	5	-	**5**
28	PLACER	12,523	19,432	**31,955**	38	109	**147**
29	PLUMAS	3,555	115	**3,670**	-	-	**-**
30	SACRAMENTO	-	165,947	**165,947**	3	531	**534**
31	SAN BENITO	4,997	113	**5,110**	4	-	**4**
32	SAN BERNARDINO	395	44	**439**	-	-	**-**
33	SAN FRANCISCO	-	116,553	**116,553**	-	120	**120**
34	SAN JOAQUIN	10,072	79,965	**90,037**	17	250	**267**
35	SAN LUIS OBISPO	21,770	15,037	**36,807**	75	-	**75**
36	SAN MATEO	1	55,552	**55,553**	6	44	**50**
37	SANTA BARBARA	1,296	16,751	**18,047**	36	21	**57**
38	SANTA CLARA	3,427	140,268	**143,695**	5	262	**267**
39	SANTA CRUZ	9	27,628	**27,637**	8	121	**129**
40	SHASTA	12,168	13,053	**25,221**	17	35	**52**
41	SIERRA	237	5	**242**	-	-	**-**
42	SISKIYOU	21	-	**21**	-	-	**-**
43	SOLANO	-	40,841	**40,841**	11	80	**91**
44	SONOMA	3,168	48,579	**51,747**	23	94	**117**
45	STANISLAUS	30,037	38,543	**68,580**	30	175	**205**
46	SUTTER	-	13,507	**13,507**	86	-	**86**
47	TEHAMA	12,097	11	**12,108**	125	7	**132**
48	TRINITY	457	-	**457**	-	-	**-**
49	TULARE	8,377	673	**9,050**	20	-	**20**
50	TUOLUMNE	9,584	-	**9,584**	2	-	**2**
51	YOLO	1	29,894	**29,895**	32	8	**40**
52	YUBA	73	10,551	**10,624**	33	-	**33**
53	**Total**	**331,514**	**1,426,650**	**1,758,164**	**1,061**	**3,189**	**4,250**
54	Note: Any required corrections/adjustments are reported herein and supersede results reported in						
55	prior months and may reflect YTD adjustments.						

	A	B	C	D	E	F	G	H	I
1	**Energy Savings Assistance Program Table 4b - Homes Unwilling / Unable to Participate - PG&E**								
2	**Through January 31, 2013**								
3		**Reason Provided**							
4	**County**	**Customer Declined Program Measures or is Non-Responsive**	**Customer Unavailable - Scheduling Conflicts**	**Hazardous Environment (unsafe/unclean)**	**Insufficient feasible Measures**	**Ineligible Dwelling - Prior Program Participation or Dwelling Age**	**Household Income Exceeds Allowable Limits**	**Unable to Provide Required Documentation**	**Other**
5	Alameda	1	24	0	0		0	1	
6	Butte	0	3	0	0		2	0	
7	Calaveras	0	1	0	0		0	0	
8	Contra Costa	1	6	0	0		0	0	
9	Fresno	3	8	0	1		1	9	
10	Humboldt	0	2	1	0		0	1	
11	Kern	12	7	1	11		0	6	
12	Kings	1	0	0	0		0	0	
13	Merced	1	7	0	0		2	0	
14	Monterey	0	5	0	0		0	0	
15	Napa	1	0	0	0		1	0	
16	Nevada	0	1	0	0		0	2	
17	Placer	1	0	0	0		0	1	
18	Sacramento	0	15	0	4		2	2	
19	San Francisco	2	0	0	0		1	1	
20	San Joaquin	2	16	0	0		0	3	
21	Santa Clara	8	12	0	0		0	1	
22	Santa Cruz	0	2	0	0		0	0	
23	Shasta	0	1	0	0		0	0	
24	Solano	6	0	0	0		0	0	
25	Sonoma	0	7	0	0		0	1	
26	Stanislaus	0	4	1	3		0	8	
27	Sutter	1	0	0	0		0	0	
28	Tulare	2	0	0	0		0	0	
29	Yolo	2	2	0	0		0	1	
30	Yuba	1	1	0	0		0	0	
31	Trinity	0	0	5	0		0	1	
32	El Dorado	0	0	0	0		0	4	
33	San Luis Obispo	0	0	0	0		0	1	
52									
53	**Total**	45	124	8	19	0	9	43	0
54									
55	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1	**Energy Savings Assistance Program Table 5 - Energy Savings Assistance Program Customer Summary**																
2	**Through January 31, 2013**																
3		**Gas & Electric**				**Gas Only**				**Electric Only**				**Total**			
4		**# of Household Treated by Month**	**(Annual)**			**# of Household Treated by Month**	**(Annual)**			**# of Household Treated by Month**	**(Annual)**			**# of Household Treated by Month**	**(Annual)**		
5	**2013**		**Therm**	**kWh**	**kW**		**Therm**	**kWh**	**kW**		**Therm**	**kWh**	**kW**		**Therm**	**kWh**	**kW**
6	January	2,689	69,423	665,993	131	800	24,398	55,114	2	761	33	194,001	33	4,250	93,854	915,108	165.46
7	February													-	-	-	-
8	March													-	-	-	-
9	April													-	-	-	-
10	May													-	-	-	-
11	June													-	-	-	-
12	July													-	-	-	-
13	August													-	-	-	-
14	September													-	-	-	-
15	October													-	-	-	-
16	November													-	-	-	-
17	December													-	-	-	-
18	**YTD**													-	-	-	-
19																	
20	Figures for each month are YTD. December results should approximate calendar year results. Therms and kWh savings are annual figures. Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month in ESA Table 2.																
21	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	**Energy Savings Assistance Program Table 6 - Expenditures for Pilots and Studies - PG&E**												
2	**Through January 31, 2013**												
3		**Authorized 3-Year Budget**			**Current Month Expenses**			**Expenses Since Jan. 1, 2013**			**% of 3-Year Budget Expensed**		
4		**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**
5	**Pilots**												
6													
7	**Studies**												
8	Impact Evaluation	$117,000	$ 63,000	$180,000	$ -	$ -	$ -	$ -	$ -	$ -	0%	0%	0%
9	Needs Assessment	$136,500	$ 73,500	$210,000	$ -	$ -	$ -	$ -	$ -	$ -	0%	0%	0%
10	Energy Education	$ 58,500	$ 31,500	$ 90,000	$ -	$ -	$ -	$ -	$ -	$ -	0%	0%	0%
11	Multifamily	$ 78,000	$ 42,000	$120,000	$ -	$ -	$ -	$ -	$ -	$ -	0%	0%	0%
12	Total Studies	$390,000	$210,000	$600,000	$ -	$ -	$ -	$ -	$ -	$ -	0%	0%	0%
13	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	**CARE Table 1 - CARE Program Expenses - PG&E**												
2	**Through January 31, 2013**												
3		**Authorized Budget**			**Current Month Expenses**			**Year to Date Expenses**			**% of Budget Spent YTD**		
4	**CARE Program:**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**
5	Outreach [1]	$ 4,442,580	$ 1,042,087	**$ 5,484,667**	$ 133,987	$ 31,429	$ 165,416	$ 133,987	$ 31,429	$ 165,416	3%	3%	3%
6	Processing, Certification, Recertification	$ 2,970,270	$ 696,730	**$ 3,667,000**	$ 55,065	$ 12,917	$ 67,982	$ 55,065	$ 12,917	$ 67,982	2%	2%	2%
7	Post Enrollment Verification	$ 1,555,200	$ 364,800	**$ 1,920,000**	$ 88,388	$ 20,733	$ 109,121	$ 88,388	$ 20,733	$ 109,121	6%	6%	6%
8	IT Programming	$ 523,260	$ 122,740	**$ 646,000**	$ 95,133	$ 22,315	$ 117,448	$ 95,133	$ 22,315	$ 117,448	18%	18%	18%
9	Cool Centers	$ 127,846	$ -	**$ 127,846**	$ 3,206	$ -	$ 3,206	$ 3,206	$ -	$ 3,206	3%	0%	3%
10										$ -			
11	Measurement & Evaluation	$ 69,660	$ 16,340	**$ 86,000**	$ -	$ -	$ -	$ -	$ -	$ -	0%	0%	0%
12	Regulatory Compliance	$ 255,960	$ 60,040	**$ 316,000**	$ 13,717	$ 3,218	$ 16,935	$ 13,717	$ 3,218	$ 16,935	5%	5%	5%
13	General Administration	$ 1,654,020	$ 387,980	**$ 2,042,000**	$ 47,053	$ 11,037	$ 58,090	$ 47,053	$ 11,037	$ 58,090	3%	3%	3%
14	CPUC Energy Division Staff	$ 103,680	$ 24,320	**$ 128,000**	$ 2,630	$ 617	$ 3,247	$ 2,630	$ 617	$ 3,247	3%	3%	3%
15													
16	**SUBTOTAL MANAGEMENT COSTS**	**$ 11,702,475**	**$ 2,715,037**	**$ 14,417,512**	**$ 439,179**	**$ 102,265**	**$ 541,444**	**$ 439,179**	**$ 102,265**	**$ 541,444**	**4%**	**4%**	**4%**
17													
18	CARE Rate Discount [2]	$ 512,753,490	$ 120,275,510	**$ 633,029,000**	$ 63,638,704	$ 18,366,514	$ 82,005,218	$ 63,638,704	$ 18,366,514	$ 82,005,218	12%	15%	13%
19													
20	**TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS**	**$524,455,965**	**$122,990,547**	**$647,446,512**	**$ 64,077,883**	**$ 18,468,779**	**$ 82,546,663**	**$ 64,077,883**	**$ 18,468,779**	**$ 82,546,663**	**12%**	**15%**	**13%**
21													
22	Other CARE Rate Benefits												
23	- DWR Bond Charge Exemption				$ 4,227,494		$ 4,227,494	$ 4,227,494		$ 4,227,494			
24	- CARE PPP Exemption [3]				$ 7,331,630	$ 1,823,789	$ 9,155,419	$ 7,331,630	$ 1,823,789	$ 9,155,419			
25	- California Solar Initiative Exemption				$ 1,159,305		$ 1,159,305	$ 1,159,305		$ 1,159,305			
26	- kWh Surcharge Exemption												
27	**Total - Other CARE Rate Benefits**				**$ 12,718,428**	**$ 1,823,789**	**$ 14,542,217**	**$ 12,718,428**	**$ 1,823,789**	**$ 14,542,217**			
28													
29	Indirect Costs				**$ 54,992**	**$ 12,792**	**$ 67,784**	**$ 54,992**	**$ 12,792**	**$ 67,784**			
30													

31 [1] The Outreach category includes expenses from Capitation Fee, Mass Media Advertising, Outreach, and Expanded Outreach.
32 [2] The Authorized Budget for the CARE Rate Discount per D.12-08-044.
33 Per D.02-09-021, PG&E is authorized to recover the full value of the discount through the CARE two-way balancing account on an automatic pass-through basis.
34 [3] PPP Exemption - CARE customers are exempt from paying CARE program costs including PPP costs for CARE admin. and the CARE surcharge.
35 Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Table 2 - Enrollment, Recertification, Attrition, & Penetration - PG&E
Through January 31, 2013

2013	New Enrollment										Recertification				Attrition					Enrollment		Total CARE Participants	Estimated CARE Eligible	Penetration Rate % (W/X)
	Automatic Enrollment				Self-Certification (Income or Categorical)				Capitation	Total New Enrollment (E+I+J)	Scheduled	Non-Scheduled (Duplicates)	Automatic	Total Recertification (L+M+N)	No Response [4]	Failed PEV	Failed Recertification	Other [5]	Total Attrition (P+Q+R+S)	Gross (K+O)	Net Adjusted (K-T)			
	Inter-Utility [1]	Intra-Utility [2]	Leveraging [3]	Combined (B+C+D)	Online	Paper	Phone	Combined (F+G+H)																
January	0	1,572	0	1,572	14,312	14,395	1,341	30,048	85	31,705	18,894	11,746	9,510	40,150	n/a	6,956	9,529	18,277	34,762	71,855	-3,057	1,488,356	1,574,844	95%
February																								
March																								
April																								
May																								
June																								
July																								
August																								
September																								
October																								
November																								
December																								
YTD Total	**0**	**1,572**	**0**	**1,572**	**14,312**	**14,395**	**1,341**	**30,048**	**85**	**31,705**	**18,894**	**11,746**	**9,510**	**40,150**	**n/a**	**6,956**	**9,529**	**18,277**	**34,762**	**71,855**	**-3,057**	**1,488,356**	**1,574,844**	**95%**

[1] Enrollments via data sharing between the IOUs.
[2] Enrollments via data sharing between departments and/or programs within the utility.
[3] Enrollments via data sharing with programs outside the IOU that serve low-income customers.
[4] PG&E counts attrition due to no response in the Failed PEV and Failed Recertification columns, respectively.
[5] Includes customers who closed their accounts, requested to be removed, or were otherwise ineligible for the program.
Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Table 3A - Post-Enrollment Verification Results (Model) - PG&E
Through January 31, 2013

2013	Total CARE Households Enrolled	Households Requested to Verify	% of CARE Enrolled Requested to Verify	CARE Households De-Enrolled (Due to no response)	CARE Households De-Enrolled (Verified as Ineligible) [1]	Total Households De-Enrolled [2]	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-Enrolled
January	1,488,356	9,862	0.66%					
February								
March								
April								
May								
June								
July								
August								
September								
October								
November								
December								
YTD Total	**1,488,356**	**9,862**	**0.66%**	**0**	**0**	**0**	**0.00%**	**0.00%**

[1] Includes customers verified as over income or who requested to be de-enrolled.
[2] Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.
Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Table 3B - Post-Enrollment Verification Results (High Usage) - PG&E
Through January 31, 2013

2013	Total CARE Households Enrolled	Households Requested to Verify	% of CARE Enrolled Requested to Verify	CARE Households De-Enrolled (Due to no response)	CARE Households De-Enrolled (Verified as Ineligible) [1]	Total Households De-Enrolled [2]	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-Enrolled
January								
February								
March								
April								
May								
June								
July								
August								
September								
October								
November								
December								
YTD Total								

[1] Includes customers verified as over income, who declined to participate in ESA, or who requested to be de-enrolled.
[2] Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.
Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.
Note: PG&E plans to implement the high usage PEV process in Q2 2013.

	A	B	C	D	E	F	G
1	**CARE Table 4 - CARE Self-Certification and Self-Recertification Applications - PG&E**						
2	**Through January 31, 2013**						
3		**Provided [1]**	**Received**	**Approved**	**Denied**	**Pending/ Never Completed**	**Duplicates**
4	**Total YTD**	360,791	64,225	60,773	2,356	1,096	11,746
5	**Percentage [2]**		100.00%	94.63%	3.67%	1.71%	18.29%
6							
7	[1] Includes number of applications provided via direct mail campaigns, call centers, bill inserts and other outreach methods. Because there are other means by which customers obtain applications which are not counted, this number is only an approximation.						
8	[2] Percentage of Received. Duplicates are also counted as Approved, so the total will not add up to 100%.						
9	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						

	A	B	C	D	E	F	G	H	I	J
1	**CARE Table 5 - Enrollment by County - PG&E**									
2	**Through January 31, 2013**									
3	**County**	**Estimated Eligible Households**			**Total Households Enrolled**			**Penetration Rate**		
4		**Urban**	**Rural [1]**	**Total**	**Urban**	**Rural [1]**	**Total**	**Urban**	**Rural [1]**	**Total**
5	ALAMEDA	138,501	3	138,504	136,506	6	136,512	99%	179%	99%
6	ALPINE	0	123	123	0	19	19	n/a	15%	15%
7	AMADOR	2	4,461	4,463	0	4,236	4,236	0%	95%	95%
8	BUTTE	25,642	11,857	37,500	25,106	13,018	38,124	98%	110%	102%
9	CALAVERAS	66	7,497	7,563	71	6,072	6,143	108%	81%	81%
10	COLUSA	12	3,014	3,026	11	3,255	3,266	95%	108%	108%
11	CONTRA COSTA	90,884	1	90,885	87,282	1	87,283	96%	139%	96%
12	EL DORADO	7,007	6,366	13,373	6,014	6,094	12,108	86%	96%	91%
13	FRESNO	132,161	222	132,384	142,558	171	142,729	108%	77%	108%
14	GLENN	0	4,554	4,554	1	4,849	4,850	n/a	106%	106%
15	HUMBOLDT	0	20,689	20,689	0	20,908	20,908	0%	101%	101%
16	KERN	37,522	54,968	92,490	39,319	57,572	96,891	105%	105%	105%
17	KINGS	222	8,402	8,624	140	8,608	8,748	63%	102%	101%
18	LAKE	1	13,073	13,074	1	12,858	12,859	178%	98%	98%
19	LASSEN	0	164	164	0	191	191	n/a	116%	116%
20	MADERA	13,579	5,829	19,408	15,324	5,385	20,709	113%	92%	107%
21	MARIN	20,918	0	20,918	13,822	0	13,822	66%	n/a	66%
22	MARIPOSA	24	3,241	3,266	18	2,624	2,642	74%	81%	81%
23	MENDOCINO	21	13,321	13,342	5	11,719	11,724	23%	88%	88%
24	MERCED	19,813	19,717	39,530	19,273	19,654	38,927	97%	100%	98%
25	MONTEREY	39,412	4,438	43,850	34,722	5,395	40,117	88%	122%	91%
26	NAPA	14,349	1	14,350	11,966	0	11,966	83%	n/a	83%
27	NEVADA	7	10,692	10,698	4	9,770	9,774	60%	91%	91%
28	PLACER	18,809	11,798	30,607	13,838	8,438	22,276	74%	72%	73%
29	PLUMAS	115	3,548	3,663	13	1,903	1,916	11%	54%	52%
30	SACRAMENTO	138,170	0	138,170	119,091	0	119,091	86%	n/a	86%
31	SAN BENITO	109	4,883	4,992	88	4,900	4,988	81%	100%	100%
32	SAN BERNARDINO	44	395	439	48	302	350	109%	77%	80%
33	SAN FRANCISCO	78,542	0	78,542	69,400	0	69,400	88%	n/a	88%
34	SAN JOAQUIN	74,190	9,745	83,935	76,998	9,233	86,231	104%	95%	103%
35	SAN LUIS OBISPO	14,728	21,586	36,314	6,715	15,314	22,029	46%	71%	61%
36	SAN MATEO	46,598	0	46,598	39,934	0	39,934	86%	n/a	86%
37	SANTA BARBARA	16,388	1,243	17,631	16,391	792	17,183	100%	64%	97%
38	SANTA CLARA	117,272	3,235	120,507	114,690	2,939	117,629	98%	91%	98%
39	SANTA CRUZ	25,013	9	25,022	22,049	1	22,050	88%	11%	88%
40	SHASTA	12,322	11,997	24,319	12,317	10,902	23,219	100%	91%	95%
41	SIERRA	5	236	240	1	156	157	22%	66%	65%
42	SISKIYOU	0	21	21	0	10	10	n/a	47%	47%
43	SOLANO	37,395	0	37,395	40,271	0	40,271	108%	n/a	108%
44	SONOMA	45,582	3,054	48,635	43,190	2,777	45,967	95%	91%	95%
45	STANISLAUS	35,898	29,093	64,991	29,583	25,784	55,367	82%	89%	85%
46	SUTTER	12,285	0	12,286	13,670	0	13,670	111%	0%	111%
47	TEHAMA	11	11,974	11,985	12	11,763	11,775	106%	98%	98%
48	TRINITY	0	448	449	0	357	357	0%	80%	80%
49	TULARE	657	8,284	8,941	372	8,642	9,014	57%	104%	101%
50	TUOLUMNE	0	9,560	9,561	0	7,693	7,693	0%	80%	80%
51	YOLO	26,677	1	26,679	21,518	1	21,519	81%	75%	81%
52	YUBA	10,073	73	10,146	11,592	120	11,712	115%	164%	115%
53	**Total**	**1,251,029**	**323,815**	**1,574,844**	**1,183,924**	**304,432**	**1,488,356**	**95%**	**94%**	**95%**
54										
55	[1] "Rural" includes ZIP Codes classified as such by the Goldsmith modification that was developed to identify small									
56	towns and rural areas within large metropolitan counties. ZIP Codes not defined as rural are classified as urban.									
57	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.									

	A	B	C	D	E	F	G	H
1	**CARE Table 6 - Recertification Results - PG&E**							
2	**Through January 31, 2013**							
3	**2013**	**Total CARE Households**	**Households Requested to Recertify [1]**	**% of Total Households (C/B)**	**Households Recertified [2]**	**Households De-Enrolled**	**Recertification Rate % (E/C)**	**% of Total Households De-Enrolled (F/B)**
4	**January**	1,488,356	39,931	2.68%				
5	**February**							
6	**March**							
7	**April**							
8	**May**							
9	**June**							
10	**July**							
11	**August**							
12	**September**							
13	**October**							
14	**November**							
15	**December**							
16	**YTD Total**	**1,488,356**	**39,931**	**2.68%**	**0**	**0**	**0.00%**	**0.00%**
17								
18	[1] Does not include participants who closed their accounts during the 90-day response period.							
19	[2] Results are tied to the month initiated. Therefore, results may be pending due to the time permitted for a participant to respond.							
20	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							

	A	B	C	D	E	F	G
1	**CARE Table 7 - Capitation Contractors - PG&E**						
2	**Through January 31, 2013**						
3	**Contractor Name**	**Contractor Type (Check one or more if applicable)**				**Total Enrollments**	
4		**Private**	**CBO**	**WMDVBE**	**LIHEAP**	**Current Month**	**Year to Date**
5	Advancing Vibrant Communities, Inc.					0	0
6	Allen Temple Health and Social Services Ministries		X			0	0
7	Amador-Tuolumne Community Action Agency		X			1	1
8	American Canyon Family Resource Center		X			0	0
9	American Red Cross Bay Area Chapter					0	0
10	Anderson Cottonwood Christian Assistance					3	3
11	Arc of San Francisco					0	0
12	Area 12 Agency on Aging					0	0
13	Area Agency on Aging Serving Napa and Solano					0	0
14	Arriba Juntos					0	0
15	Asian Community Center		X			3	3
16	Asian Community Mental Health Services		X			0	0
17	Asian Pacific American Community Center		X			0	0
18	Asian Resources					0	0
19	Berkeley Housing Authority	X				0	0
20	Breathe California of the Bay Area					0	0
21	Building A Generation					0	0
22	California Association of Area Agencies on Aging	X			X	5	5
23	California Council of the Blind					0	0
24	California Human Development Corporation					0	0
25	Canal Alliance		X			0	0
26	Capture the Dream, Inc.					0	0
27	Catholic Charities Diocese of Fresno					1	1
28	Catholic Charities of the Diocese of Stockton					0	0
29	Catholic Council for the Spanish Speaking of the Diocese of Stockton					0	0
30	Center for Training and Careers, Inc.					0	0
31	Center of Vision Enhancement					0	0
32	Central California Legal Services, Inc.					0	0
33	Central Coast Energy Services, Inc.					7	7
34	Central Valley Opportunity Center					0	0
35	Centro La Familia Advocacy Services					0	0
36	Child Abuse Prevention Council of San Joaquin County					0	0
37	Child Care Links					0	0
38	Chinese Christian Herald Crusades					1	1
39	Chinese Newcomers Service Center					2	2
40	Communication Services, LLC					2	2
41	Community Action Marin		X			19	19
42	Community Action of Napa Valley		X			0	0
43	Community Action Partnership of Madera County, Inc.		X		X	0	0
44	Community Legal Services in East Palo Alto, Inc.					0	0
45	Community Pantry of San Benito County		X			0	0
46	Community Resource Project, Inc.		X		X	11	11
47	Community Resources for Independent Living		X			0	0
48	County of San Benito					0	0
49	CSU Chico Research Foundation - Passages					0	0
50	Davis Street Community Center		X			0	0
51	Delta Community Services, Inc.		X			0	0
52	Disability Resource Agency for Independent Living					0	0
53	Dixon Family Services					0	0
54	Ebony Counseling Center					0	0
55	Familia Center					0	0
56	Filipino American Development Foundation					0	0
57	Folsom Cordova Community Partnership		X			0	0
58	Fort Ord Environment Justice Network					0	0
59	Fresno Center for New Americans		X			0	0
60	Friends of Emeryville Senior Center					0	0
61	Global Center for Success					0	0
62	GOD Financial Plan, Inc.					0	0
63	Golden Umbrella					1	1
64	Greater Hill Zion Missionary Baptist Church					0	0
65	Habitat for Humanity, Stanislaus					0	0
66	Help Line Information & Assistance/Area 4 Agency on Aging					1	1
67	Heritage Institute for Family Advocacy					1	1
68	Hip Housing Human Investment Project, Inc.					0	0
69	Housing Authority of Alameda County	X				0	0
70	Housing Authority of Kings County					0	0
71	Housing Authority of the City of Fresno	X				0	0
72	Housing Authority of the County of Kern	X				1	1
73	Independent Living Center of Kern County, Inc.					0	0
74	Independent Living Services of Northern California					0	0
75	Indian Health Center of Santa Clara Valley					0	0
76	Instituto Laboral de la Raza					0	0
77	International Humanities Center dba The Companion Line					0	0
78	KidsFirst					0	0
79	Kimochi, Inc.					0	0
80	Kings Community Action Organization, Inc.		X			2	2

	A	B	C	D	E	F	G
81	La Luz Center					0	0
82	Lao Khmu Association., Inc.		X			2	2
83	Lighthouse Learning Resource Center, Inc.					0	0
84	Marin Center for Independent Living					0	0
85	Mendocino Latinos Para La Comunidad, Inc.					0	0
86	Merced County Community Action Agency		X	X	X	3	3
87	Merced Lao Family Community Inc.		X			2	2
88	Moncada Outreach	X				0	0
89	Monument Crisis Center					0	0
90	Mutual Assistance Network of Del Paso Heights		X	X	X	2	2
91	National Alliance on Mental Illness-Santa Clara County					0	0
92	National Asian American Coalition					0	0
93	Native American Health Center					0	0
94	New Connections					0	0
95	North Peninsula Neighborhood Services Center					0	0
96	Northeast Community Federal Credit Union					0	0
97	NuGate Group					0	0
98	Oakland Citizens Committee for Urban Renewal (OCCUR)		X			0	0
99	Opportunity Junction		X			0	0
100	People of Purpose					0	0
101	Plumas County Community Development Commission					0	0
102	Plumas Crisis Intervention & Resource Center					1	1
103	Project Access, Inc.					0	0
104	REDI (Renewable Energy Development Institute)					0	0
105	Redwood Community Action Agency		X			0	0
106	Resources for Independence - Central Valley					0	0
107	Resources for Independent Living Inc. - Sacramento					0	0
108	Richland School District	X				0	0
109	Rising Sun Energy Center		X			0	0
110	Ritter Center					0	0
111	Roseville Housing Authority	X				0	0
112	Sacramento Housing and Redevelopment Agency		X			0	0
113	Sacred Heart Community Service		X		X	6	6
114	Salvation Army Golden State Divisional Headquarters					6	6
115	San Francisco Community Power					0	0
116	Second Harvest Food Bank of Santa Cruz County					0	0
117	Self-Help for the Elderly		X	X	X	0	0
118	Shasta County Child Abuse Prevention Council		X			0	0
119	Shasta Women's Refuge					0	0
120	Silicon Valley Independent Living Center					0	0
121	Southeast Asian Community Center		X			0	0
122	St. Helena Family Center					0	0
123	Suscol Intertribal Council					1	1
124	Transitions Mental Health Association					0	0
125	United Way of Fresno County					0	0
126	Upwardly Global					0	0
127	Valley Oak Children's Services, Inc.					1	1
128	Vietnamese Elderly Mutual Assistant Association					0	0
129	Volunteer Center of Sonoma County					0	0
130	West Valley Community Services		X			0	0
131	YMCA of the East Bay West Contra Costa Branch		X			0	0
132	Yolo County Housing Authority	X				0	0
133	Yolo Family Resource Center					0	0
134	Yuba Sutter Legal Center					0	0
135	**Total Enrollments**					**85**	**85**
136							
137	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD						
138	adjustments.						

	A	B	C	D	E	F	G	H	I
1	**CARE Table 8 - Participants as of Month-End - PG&E**								
2	**Through January 31, 2013**								
3	**2013**	**Gas and Electric**	**Gas Only**	**Electric Only**	**Total**	**Eligible Households**	**Penetration**	**% Change**	**Total Residential Accounts**
4	**January**	877,977	254,996	355,383	1,488,356	1,574,844	95%	-0.2%	5,246,113
5	**February**								
6	**March**								
7	**April**								
8	**May**								
9	**June**								
10	**July**								
11	**August**								
12	**September**								
13	**October**								
14	**November**								
15	**December**								
16									
17	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								

	A	B	C	D	E
1	**CARE Table 9 - Expenditures for CHANGES Pilot - PG&E**				
2	**Through January 31, 2013**				
3		**Authorized 3-Year Budget**	**Current Month Expenses**	**Expenses Since Jan. 1, 2013**	**% of 2012 - 2014 Budget Expensed**
4		**Total**	**Total**	**Total**	**Total**
5	**Pilots**				
6	CHANGES	$216,000	$0	$0	50%
7	Total Pilots	$216,000	$0	$0	50%
8					
9	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.				