



*Pacific Gas and  
Electric Company™*

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December 7, 2005

***HAND DELIVERY***

Docket Office  
Docket Clerk  
California Public Utilities Commission  
505 Van Ness Ave., Room 2001  
San Francisco, CA 94102

Re: Order Instituting Rulemaking on the Commission's Proposed Policies and Programs  
Governing Post-2003 Low-Income Assistance Programs – R.04-01-006 and A.05-06-005 et al.

Dear Docket Clerk:

Enclosed for filing are an original and five (5) copies of the **Monthly Report Of Pacific Gas And Electric Company (U39 M) On Winter Initiative Required By Ordering Paragraph 19 Of Decision 05-10-044.**

Please file the original document, date-stamp a copy, and return the endorsed copy in the stamped, self-address envelope provided for this purpose.

Very truly yours,

/s/

DANIEL F. COOLEY

DFC/amb

Enclosures

cc: Steven A. Weissman, ALJ  
Dian Grueneich, Commissioner  
Susan E. Brown, LIF  
Mariana C. Campbell, ORA  
Hazlyn Fortune, ORA  
Sarita Sarvate, ED  
Donna L. Wagoner, ED  
All Parties on the Official Service Lists R.04-01-006 and A.05-06-005 et al

**BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF CALIFORNIA**

Order Instituting Rulemaking on the Commission's  
Proposed Policies and Programs Governing Post-2003  
Low-Income Assistance Programs.

R. 04-01-006

And Related Matters

A. 05-06-005

A. 05-06-009

A. 05-06-012

A. 05-06-013

**MONTHLY REPORT OF PACIFIC GAS AND ELECTRIC COMPANY (U39 M)  
ON WINTER INITIATIVE REQUIRED BY ORDERING PARAGRAPH 19 OF  
DECISION 05-10-044**

ANDREW L. NIVEN  
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Attorneys for  
PACIFIC GAS AND ELECTRIC COMPANY

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**MONTHLY REPORT OF PACIFIC GAS AND ELECTRIC COMPANY (U39 M)  
ON WINTER INITIATIVE REQUIRED BY ORDERING PARAGRAPH 19 OF  
DECISION 05-10-044**

Pursuant to Ordering Paragraph 19 of Decision No. ("D.") 05-10-044, "Interim Opinion Approving Various Emergency Program Changes in Light of Anticipated High Natural Gas Prices in the Winter of 2005-2006," issued herein on October 27, 2005, Pacific Gas and Electric Company ("PG&E") hereby files this Monthly Report for the month of November 2005.

**I. INTRODUCTION**

Specifically, Ordering Paragraph 19 of D. 05-10-044 provides:

Each utility shall file monthly reports, this winter, due no later than the seventh of each month, December through May, presenting the percentage of residential accounts being paid in full when due, paid between 50-99%, and paid at less than the 50% trigger for shut-off protection, separately tracked by CARE, medical baseline and non-CARE customers (and FERA where applicable), and including shut-off figures for each of these customer groups.

## **II. DESCRIPTION OF REPORT**

### **A. 19-DAY REPORT**

To comply with Ordering Paragraph 19, PG&E is providing a report that reflects bill payment status for residential accounts as of the due date, which is 19 calendar days from the mail date of the bill. See Attachment 1, hereto.

### **B. 30-DAY REPORT**

Because a significant number of PG&E's customers, who do not have difficulty paying their energy bills, do so between the due date and the time the next month's bill is issued, PG&E believes that a report reflecting bill payment status just prior to the next month's bill (approximately 30 days following the mail date of the bill) will provide the Commission with a more accurate evaluation of the percentages of customers having difficulty paying their bills as the winter progresses. Accordingly, in addition to the 19-day report, discussed above, PG&E also is providing the Commission with a 30-day report. See Attachment 1.

Beginning January 7, 2006, however, PG&E proposes that it be allowed to file a 30-day report *in lieu* of the 19-day report, for the reasons discussed above. Pending Commission direction, however, PG&E will not refrain from providing a 19-day report to comply with Ordering Paragraph 19. Please note that PG&E has had difficulty validating the data on the 19-day and 30-day reports and will therefore limit the information provided in the initial November report to shut-off for non-pay data and breakdown. Once the additional validation can be completed, PG&E will be submitting a supplemental report on the November 2005 data. PG&E has explained to Karen Amato, with the Executive Director's Office, its need for additional time to complete the validation process.

**III. CONCLUSION**

Accordingly, PG&E files the reports reflected on Attachment 1 to comply with Ordering Paragraph 19 and requests authorization to file a 30-day report instead of a 19-day report commencing January 7, 2006.

Respectfully Submitted,

ANDREW L. NIVEN  
CHONDA J. NWAMU  
DANIEL F. COOLEY

By: \_\_\_\_\_/s/\_\_\_\_\_

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Attorneys for  
PACIFIC GAS AND ELECTRIC COMPANY

December 7, 2005

**Attachment 1**  
**Pacific Gas & Electric Company**  
**November 2005 Report Pursuant to D. 05-10-044**  
**Ordering Paragraph 19**

<b>November Bills Coming Due in November 2005 <sup>(1)</sup></b>				
<b>Residential Customers</b>	<b>100%</b>	<b>50% - 99%</b>	<b>&lt; 50%</b>	<b>Shut-offs</b>
CARE				20
FERA				0
Non-CARE				84
Total – All Residential Customers				104
Medical Baseline <sup>(2)</sup>				1

<b>October Bills As of the November Bill <sup>(3)</sup></b>				
<b>Residential Customers</b>	<b>100%</b>	<b>50% - 99%</b>	<b>&lt; 50%</b>	<b>Shut-offs</b>
CARE				5,173
FERA				52
Non-CARE				12,914
Total – All Residential Customers				18,139
Medical Baseline <sup>(2)</sup>				42

**Notes**

- (1) Report reflects the status of accounts 19 days following the mail date of the bill.
- (2) Results for Medical Baseline accounts are also included in the appropriate category above.
- (3) Report reflects the status of accounts just prior to the calculation of the November bill (approximately 30 days following the mail date of the October bill).

CERTIFICATE OF SERVICE BY ELECTRONIC MAIL OR U.S. MAIL

I, the undersigned, state that I am a citizen of the United States and am employed in the City and County of San Francisco; that I am over the age of eighteen (18) years and not a party to the within cause; and that my business address is Pacific Gas and Electric Company, Law Department B30A, 77 Beale Street, San Francisco, CA 94105.

I am readily familiar with the business practice of Pacific Gas and Electric Company for collection and processing of correspondence for mailing with the United States Postal Service. In the ordinary course of business, correspondence is deposited with the United States Postal Service the same day it is submitted for mailing.

On the 7<sup>th</sup> day of December 2005, I served a true copy of:

**MONTHLY REPORT OF PACIFIC GAS AND ELECTRIC COMPANY (U39 M)**  
**ON WINTER INITIATIVE REQUIRED BY ORDERING PARAGRAPH 19 OF**  
**DECISION 05-10-044**

[ X ] By Electronic Mail – serving the enclosed via e-mail transmission to each of the parties listed on the official service list for R.04-01-006 and A.05-06-005 et al with an e-mail address.

[ X ] By U.S. Mail – by placing the enclosed for collection and mailing, in the course of ordinary business practice, with other correspondence of Pacific Gas and Electric Company, enclosed in a sealed envelope, with postage fully prepaid, addressed to all parties on the official service list for R.04-01-006 and A.05-06-005 et al without an e-mail address.

I certify and declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Executed on this 7<sup>th</sup> day of December 2005 at San Francisco, California.

\_\_\_\_\_/s/\_\_\_\_\_  
PATRICIA A. KOKASON