



*Pacific Gas and  
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September 21, 2005

HAND DELIVERED

Docket Clerk  
Docket Office  
Public Utilities Commission  
of the State of California  
505 Van Ness Avenue, Room 2001  
San Francisco, CA 94102

Re: Order Instituting Rulemaking on the Commission's Proposed Policies and Programs  
Governing Post-2003 Low-Income Assistance Programs – R.04-01-006

Dear Docket Clerk:

Enclosed for filing in the above-captioned matter are an original and five (5) copies of  
“Fifty-Second Status Report of Pacific Gas and Electric Company (U 39 M) on the Results of  
Its Low Income Energy Efficiency and Care Program Efforts in Compliance with Ordering  
Paragraph 17 of Decision 01-05-033, Issued May 7, 2001.

Please file the original document, date-stamp a copy, and return the endorsed copy in the  
stamped, self-addressed envelope provided for this purpose.

Very truly yours,

/s/

CHONDA JORDAN NWAMU

CJN:sl

cc: Sarah R. Thomas, Administrative Law Judge  
Susan E. Brown, LIF  
Mariana C. Campbell, ORA  
Hazlyn Fortune, ORA  
Donna L. Wagoner, ED  
Josie Webb, ED  
All Parties on Official Service List for R.04-01-006

Enclosures

BEFORE THE  
PUBLIC UTILITIES COMMISSION  
OF THE STATE OF CALIFORNIA

Order Instituting Rulemaking on the Commission's  
Proposed Policies and Programs Governing Post-2003  
Low-Income Assistance Programs.

Rulemaking 04-01-006  
(Issued January 8, 2004)

**FIFTY-SECOND STATUS REPORT  
OF PACIFIC GAS AND ELECTRIC COMPANY (U 39 M)  
ON THE RESULTS OF ITS LOW INCOME ENERGY EFFICIENCY AND CARE  
PROGRAM EFFORTS IN COMPLIANCE WITH ORDERING PARAGRAPH 17  
OF DECISION 01-05-033, ISSUED MAY 7, 2001**

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OF DECISION 01-05-033, ISSUED MAY 7, 2001**

In accordance with Ordering Paragraph 17 of Decision 01-05-033, the direction of Administrative Law Judge Gottstein at the July 11 and 28, 2001, status conferences, and the agreements reached between the utilities and the Energy Division on the format and content of the tables, Pacific Gas and Electric Company submits its attached fifty-second monthly status report on the results of its Low Income Energy Efficiency and CARE Program efforts, showing results through August 2005.

Respectfully submitted,

CHRISTOPHER J. WARNER  
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By: \_\_\_\_\_/s/\_\_\_\_\_  
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September 21, 2005

## **PG&E Low Income Programs Monthly Report For August 2005**

This Low Income Programs Monthly Report complies with Ordering Paragraphs 14 and 17 of Decision (D.) 01-05-033, requiring the utilities to comply with reporting and program evaluation requirements previously established for the California Alternate Rates for Energy (CARE) and Low Income Energy Efficiency (LIEE) programs, including the reporting of costs and effects from these programs on an annual basis using the Reporting Requirements Manual. Reporting categories are consistent with the definitions contained in the Reporting Requirements Manual, filed January 10, 2002. Additionally, utilities are required to file regular monthly status reports on the results of their Low Income Programs.

A complete listing of the Low Income Programs Reporting Tables is included in Attachment A to this report. The full report (including selected tables 1-30 and Leveraging Tables A-C) is required quarterly, in the months of February, May, August and November. The tables required monthly include: Tables 1, 4, 6, 10, 11, 11A, 11B, and 16. An End-of-Year Report for the previous year is required in February.

### **Monthly Low Income Programs Reporting**

This Low Income Programs Report includes actual LIEE and CARE results and expenditures for August 2005. *All results reported in this monthly report update and supersede data reported in previous reports.*

**2005 Reporting.** PG&E is using the most recent measure energy savings by climate zone developed in the Joint Utility 2001 LIEE Program Evaluation and the Standardization Team's Cost Effectiveness Report.

Beginning in October 2004, PG&E began to report California Department of Community Services and Development (CSD) Automatic Enrollment results per the Assigned Commissioner's Ruling (ACR) establishing provisions for CARE Automatic Enrollment, dated May 5, 2004. Automatic Enrollment expenditures are reported as a line item in Table 6. PG&E, San Diego Gas and Electric Company, Southern California Edison Company, and Southern California Gas Company developed Table 10.1 to fulfill the ACR's other automatic enrollment reporting criteria. Table 10.1 is filed as part of PG&E's regular quarterly Low Income Programs reports.

**Customer Eligibility.** In March 2003, the Joint Utilities updated and revised the penetration rate calculation methodology in compliance with D.02-07-033 and ACR 12/27/02, as described in previous reports.

The Joint Utilities updated their annual customer eligibility estimations as required in a June 24, 2004 Commission Scoping Memo and filed these new annual estimates of CARE-eligible customers on October 15, 2004. Revised estimates were filed on December 28, 2004. These new estimates are being used by the Joint Utilities in their 2005 filings. As a result of this demographic adjustment, the estimated CARE-eligible population in PG&E's service territory has increased and PG&E's CARE penetration

rates have decreased and are thus not comparable to penetration rates reported before 2005.

### **Low Income Program Highlights**

**CARE Automatic Enrollment.** In October and November 2003, PG&E began to exchange data regarding low income qualified customers with the Turlock and Modesto Irrigation Districts (TID and MID). PG&E provides natural gas in the TID and MID electric service areas. PG&E automatically enrolls qualified low income customers served by the two irrigation districts into CARE. PG&E also provides CARE customer data on shared customers to TID and MID so that these customers can be enrolled in their programs.

PG&E is currently in discussion with the Sacramento Municipal Utility District (SMUD) about exchanging data to automatically enroll low income qualifying SMUD customers that receive gas service from PG&E. PG&E currently exchanges data with Southern California Electric Company and Southern California Gas Company to automatically enroll their CARE customers who also receive PG&E service.

On May 5, 2004, the ACR on Automatic Enrollment authorized that Automatic Enrollment between the utilities and CSD be implemented. PG&E received three batches of CSD Automatic Enrollment customers from Energy Division during 2004. A total of 21,835 customers were automatically enrolled in CARE in 2004. PG&E received its first 2005 file of CSD Automatic Enrollment customers from Energy Division at the end of July. Of the 40,488 Low Income Energy Assistance Program (LIHEAP) customer records provided, 4,142 had non-active or ineligible PG&E accounts and 32,364 customers were already on PG&E's CARE rate. In early August, PG&E mailed Commission-authorized opt-out letters to the remaining 3,982 active non-CARE accounts. At the end of the 30-day waiting period, PG&E will automatically enroll all eligible customers who do not opt-out of the CARE program.

D.05-04-052 ordered the utilities to create a new application for migrant farmworker housing centers (MFHCs), and to use their best efforts to begin to enroll all residents of these California Office of Migrant Services (OMS) and other non-profit managed migrant centers into the CARE program, in compliance with Assembly Bill 868. PG&E has worked with the other utilities to consistently revise its agricultural housing CARE applications and has filed its new MFHC and revised agricultural housing applications by advice letter filing with the Commission. PG&E has already automatically enrolled the 22 OMS centers in its service area with the new MFHC application. Additionally, PG&E is working in the community to seek and enroll any other qualifying non-profit-run MFHCs.

### **LIEE Leveraging**

Currently, PG&E has contracts with LIHEAP agencies that are not working in PG&E's LIEE program. PG&E is leveraging with these LIHEAP agencies to install PG&E

Energy Star refrigerators in PG&E electric homes where the LIHEAP contractors have installed all other measures under the State Weatherization Program.

PG&E provides a list of all residential customers to the contractors. From this list, the contractors can tell if the customer is on the CARE rate and if they have received LIEE services in the past. With this information, the contractors are better able to market to the community, e.g., contacting only those customers who have not received LIEE services in the past.

On a daily basis, contractors are provided information about customers who have requested LIEE services (referrals). Each home that receives LIEE services where the customer is not on the CARE rate is then signed up for the CARE discount. This month 6,802 LIEE participants were enrolled in CARE.

LIEE program materials are provided in seven languages: English; Spanish; Vietnamese; Chinese; Russian; Korean; and Hmong.

In addition, PG&E continues to combine its LIEE and CARE outreach activities in order to leverage low income outreach efforts and provide PG&E low income customers with the knowledge and tools to access all of PG&E's free energy services.

**Attachment A**  
**Rapid Deployment Monthly Reporting Tables**

**Table 1** – LIEE Program Expenses

**Table 4** – LIEE Measure Installations

**Table 6** – CARE Program Expenses

**Table 10** – CARE Enrollment, Recertification and Attrition

**Table 11**– CARE Standard Random Verification Results

**Table 11A** – CARE Random Verification Results for Capitation

**Table 11B** – Combined CARE Standard Random Verification Results

**Table 16** – CARE Participation – Combined Rural and Urban

Pacific Gas and Electric Company LIEE and CARE Monthly Report

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	<b>Table 1 - LIEE Program Expenses - PG&amp;E - August 2005</b>												
2		Current Month Total			YTD Total			Budget <sup>5</sup>			% YTD / Budget		
3	LIEE Program	Electric	Gas	Combined	Electric	Gas	Combined	Electric	Gas	Combined	Electric	Gas	Combined
4	Energy Efficiency												
6	- Gas Appliances	25,420	344,946	370,366	121,596	1,710,304	1,831,900	0	3,772,000	3,772,000	0.00%	45.34%	48.57%
7	- Electric Appliances	2,921,164	0	2,921,164	13,806,077	0	13,806,077	30,370,000	0	30,370,000	45.46%	0.00%	45.46%
8	- Weatherization	432,652	1,297,957	1,730,609	2,051,875	6,155,624	8,207,499	3,920,177	11,760,531	15,680,708	52.34%	52.34%	52.34%
9	- Outreach and Marketing	370,854	208,605	579,459	1,476,070	830,290	2,306,360	3,394,300	1,454,700	4,849,000	43.49%	57.08%	47.56%
10	- In Home Energy Education	314,167	176,719	490,886	1,540,236	866,382	2,406,618	3,394,300	1,454,700	4,849,000	45.38%	59.56%	49.63%
11	- Education Workshops (EELI)	0	0	0	0	0	0	7,000	3,000	10,000	0.00%	0.00%	0.00%
12	Energy Efficiency TOTAL	4,064,257	2,028,227	6,092,484	18,995,854	9,562,600	28,558,454	41,085,777	18,444,931	59,530,708	46.23%	51.84%	47.97%
13	Pilots												
14	Pilot	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
15	Pilots TOTAL	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
16	LIHEAP Leveraging	35,203	0	35,203	324,304	0	324,304	1,000,000	0	1,000,000	32.43%	0.00%	32.43%
17	Training Center	17,693	9,952	27,645	134,557	75,688	210,245	280,000	120,000	400,000	48.06%	63.07%	52.56%
18	Inspections	115,043	64,712	179,755	1,023,693	575,827	1,599,520	2,546,600	1,091,400	3,638,000	40.20%	52.76%	43.97%
19	Advertising	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
20	M&E Studies	0	0	0	7,420	4,174	11,594	528,500	226,500	755,000	1.40%	1.84%	1.54%
21	Regulatory Compliance	19,096	10,741	29,837	124,932	70,274	195,206	304,640	171,360	476,000	41.01%	41.01%	41.01%
22	Other Administration <sup>1</sup>	302,418	170,110	472,528	2,472,671	1,390,877	3,863,548	6,381,900	2,735,100	9,117,000	38.75%	50.85%	42.38%
23	Indirect Costs <sup>2</sup>	0	168,464	168,464	0	901,993	901,993	0	1,992,701	1,992,701	0.00%	45.26%	45.26%
24	Oversight Costs												
25	- LIAB Start-up	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
26	- LIAB PY 2001	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
27	- LIAB PY 2002	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
28	- LIOB	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
29	- CPUC Energy Division	0	0	0	13,825	7,777	21,602	24,500	10,500	35,000	56.43%	74.07%	61.72%
30	Total Oversight Costs	0	0	0	0	0	0	22,400	12,600	35,000	0.00%	0.00%	0.00%
31													
32	TOTAL COSTS <sup>3</sup>	4,553,710	2,283,742	6,837,452	23,097,256	11,687,217	34,784,473	52,151,917	22,799,791	74,951,708	44.29%	51.26%	46.41%
33	TOTAL PROGRAM COSTS <sup>4</sup>	4,553,710	2,452,206	7,005,916	23,097,256	12,589,210	35,686,466	52,151,917	24,792,492	76,944,409	44.29%	50.78%	46.38%
34													
35	Notes:												
36	1. Other Administration includes administration contractor and PG&E management.												
37	2. Indirect Costs include NGAT testing, which is not paid out of the LIEE budget.												
38	3. Total Costs exclude NGAT testing which is not part of the LIEE budget.												
39	4. Total Program Costs include NGAT testing.												
40	5. The electric and gas budget is based on estimated costs to be spent in these categories and does not reconcile to the balancing account balances. The total 2005 budget reflects												
41	the net unspent electric and gas funds (remaining balancing account balances and interest from PY 2003 and PY 2004 as of June 30, 2005), in compliance with decision 05-04-052.												
42													
43	Adjustments to previous months are reflected in the YTD column; therefore, YTD may not equal the previous YTD plus current month.												



	B	C	D	E	F	G
3	<b>Table 4 - LIEE Measure Installations - PG&amp;E - August 2005</b>					
5			August			YTD
6			Completed and Expensed (1)	Completed but not Expensed (2)	Initiated but not Expensed (3)	Completed and Expensed
7	Measure	Unit	Total	Total	Total	Total
8	<b>Furnaces</b>					
9	- Repair - Gas	Each	68	4	-	531
10	- Replacement - Gas	Each	16	-	-	97
11	- Repair - Electric	Each	-	-	-	-
12	- Replacement - Electric	Each	-	-	-	-
13	<b>Infiltration &amp; Space Conditioning</b>					
14	- Cover Plates/Gaskets	Home	4,436	351	9,731	20,812
15	- Evaporative Cooler/ Air Condit.Covers	Each	514	25	957	2,103
16	- HVAC Air Filter Replacement	Home	-	-	-	-
17	<b>Weatherization</b>					
18	- Caulking	Home	4,453	352	9,113	21,019
19	- Door Weatherstripping	Home	4,312	348	9,588	20,079
20	- Attic Access Weatherstripping	Home	1,438	134	3,091	7,212
21	- Attic Insulation	Home	363	59	1,253	1,718
22	- Water Heater Blanket	Each	848	70	4,382	4,033
23	- Low Flow Showerhead	Home	4,698	401	8,588	21,943
24	- Minor Home Repairs	Home	4,431	348	7,478	19,906
25	<b>Water Heating Savings</b>					
26	- Water Heater Pipe Wrap	Home	64	8	1,198	445
27	- Faucet Aerators	Home	5,489	457	9,732	25,444
28						
29	Miscellaneous Measures	Each	-	-	-	-
30						
31	Portable/Permanent Evaporative Coolers	Each	232	24	825	863
32	Permanent Evaporative Coolers	Each	-	-	-	-
33						
34	Compact Fluorescents Lights	Home	6,240	10,932	3	28,164
35	Compact Fluorescents Hard Wired Porch Lights	Home	1,346	106	3,144	5,634
36						
37	Refrigerators	Each	2,766	287	8,686	14,058
38	<b>Landlord Rebate Pilots</b>					
39	- Refrigerators (CoPay)	Each	-	-	24	1
40	- Air Conditioner Rplmt - Room (CoPay)	Each	-	-	-	-
41	- Air Conditioner Replacement - Central	Each	-	-	-	-
42	<b>Pilots - Rapid Deployment</b>					
43	- Air Conditioner Replacement - Room	Each	209	9	459	529
44	- Air Conditioner Replacement - Central	Each	-	-	-	9
45	- Duct Sealing and Repair	Home	-	-	-	-
46	- Whole House Fans	Each	-	-	-	-
47	- Water Heater Replacement - Gas	Each	4	2	-	25
48	- Water Heater Replacement - Electric	Each	-	-	-	-
49	- Set-back Thermostats	Each	-	-	-	-
50	- Evaporative Cooler Maintenance	Each	-	-	-	-
51	<b>Energy Education</b>					
52	- Outreach & Assessment	Home	6,892	12,288	-	30,585
53	- In-Home Education	Home	6,892	12,288	-	30,585
54	- Education Workshops Participants	Home	-	-	-	-
55	<b>Homes Served</b>					
56	Total Number of Homes Treated	Home	6,892	12,288	-	30,585
57	Total Number of Homes Weatherized	Home	5,853	107	-	26,752
58						
59	Notes:					
60	(1) Expensed in the calendar month regardless of when installed.					
61	(2) Completed in any month, but not yet expensed.					
62	(3) Initiated in any month but not yet completed or expensed.					
63						

Pacific Gas and Electric Company LIEE and CARE Monthly Report

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	<b>Table 6 - CARE Program Expenses - PG&amp;E - August 2005</b>												
2		Current Month Total			YTD Total			Budget			% YTD / Budget		
3	CARE Program	Electric	Gas	Combined	Electric	Gas	Combined	Electric	Gas	Combined	Electric	Gas	Combined
4													
5	Outreach												
6	- Capitation Fees	10,031	5,401	15,432	77,828	41,908	119,736	545,020	154,980	700,000	14.28%	27.04%	17.11%
7	- Other Outreach	272,857	146,923	419,781	956,193	514,873	1,471,065	2,296,870	653,130	2,950,000	41.63%	78.83%	49.87%
8	- Mass Media Advertising	-174	-94	-267	21,565	11,612	33,176	155,720	44,280	200,000	13.85%	26.22%	16.59%
9	Total Outreach	282,714	152,231	434,945	1,055,586	568,392	1,623,978	2,997,610	852,390	3,850,000	35.21%	66.68%	42.18%
10	Automatic Enrollment	816	440	1,256	4,524	2,436	6,961	116,790	33,210	150,000	3.87%	7.34%	4.64%
11	Processing/ Certification/Verification	120,385	64,823	185,207	643,095	346,282	989,376	1,635,060	464,940	2,100,000	39.33%	74.48%	47.11%
12	Billing System / Programming	12,008	6,466	18,473	25,383	13,668	39,051	116,790	33,210	150,000	21.73%	41.16%	26.03%
13	Pilots												
14	Outreach Pilot	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
15	- Pilot (B)	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
16	- Pilot (C)	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
17	Total Pilots	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
18	Needs Assessment	0	0	0	0	0	0	379,178	107,822	487,000	0.00%	0.00%	0.00%
19	Regulatory Compliance	3,933	2,118	6,050	38,474	20,717	59,190	132,362	37,638	170,000	29.07%	55.04%	34.82%
20	Other Administration	32,053	17,259	49,312	129,304	69,625	198,930	350,370	99,630	450,000	36.91%	69.88%	44.21%
21	Indirect Costs	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
22	Oversight Costs												
23	- LIAB Start-up	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
24	- LIAB PY Past Year	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
25	- LIOB	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
26	- CPUC Energy Division	0	0	0	19,675	10,594	30,269	77,860	22,140	100,000	25.27%	47.85%	30.27%
27	Total Oversight Costs	0	0	0	19,675	10,594	30,269	77,860	22,140	100,000	25.27%	47.85%	30.27%
28													
29	<b>TOTAL PROGRAM COSTS</b>	<b>451,909</b>	<b>243,335</b>	<b>695,244</b>	<b>1,916,041</b>	<b>1,031,714</b>	<b>2,947,755</b>	<b>5,806,020</b>	<b>1,650,980</b>	<b>7,457,000</b>	<b>33.00%</b>	<b>62.49%</b>	<b>39.53%</b>
30													
31	CARE Rate Discount	15,227,957	2,945,096	18,173,053	83,985,039	46,361,593	130,346,631	98,573,465	62,231,535	160,805,000	85.20%	74.50%	81.06%
32	Service Establishment Charge Discount	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
33	Merger Credit Refund Adjustment <sup>1</sup>	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
34													
35	<b>TOTAL PROGRAM COSTS &amp; CUSTOMER DISCOUNTS</b>	<b>15,679,866</b>	<b>3,188,431</b>	<b>18,868,297</b>	<b>85,901,080</b>	<b>47,393,307</b>	<b>133,294,386</b>	<b>104,379,485</b>	<b>63,882,515</b>	<b>168,262,000</b>	<b>82.30%</b>	<b>74.19%</b>	<b>79.22%</b>
36	Avoided Surcharges	15,990,885	NA	15,990,885	65,100,987	NA	65,100,987	143,000,000	NA	143,000,000	45.53%	NA	45.53%
37													
38	Notes:												
39	1. Adjustments to previous months are reflected in the YTD column; therefore, YTD may not equal the previous YTD plus current month.												

	A	B	C	D	E	F	G	H	I	J	K
1	<b>TABLE 10</b>										
2	<b>CARE Enrollment, Recertification, and Attrition - PG&amp;E - August 2005</b>										
3		<b>Gross Enrollment From Automatic Enrollment <sup>1</sup></b>	<b>Gross Enrollment From Capitation <sup>2</sup></b>	<b>Gross Enrollment From Other Sources (Not Including Recertification Enrollment)</b>	<b>Gross Current Month Enrolled B+C+D</b>	<b>Gross Enrollment From Recertification</b>	<b>Total Gross Enrollment E+F</b>	<b>Attrition (Drop Offs)</b>	<b>Net Enrollment G-H</b>	<b>Adjusted Net Enrollment = Net Enrollment - Recertification I-F</b>	<b>Total CARE Participants</b>
4	December-04										903,217
5	January-05	0	816	14,845	15,661	10,816	26,477	15,259	11,218	402	903,619
6	February-05	0	1,048	14,032	15,080	14,221	29,301	17,773	11,528	-2,693	900,926
7	March-05	0	882	18,897	19,779	23,511	43,290	4,822	38,468	14,957	915,883
8	April-05	1,324	1,048	18,663	21,035	20,590	41,625	7,675	33,950	13,360	929,243
9	May-05	0	2,112	8,191	10,303	14,769	25,072	17,150	7,922	-6,847	922,396
10	June-05	169	2,542	10,592	13,303	40,420	53,723	8,008	45,715	5,295	927,691
11	July-05	6,590	1,286	10,892	18,768	80,672	99,440	15,401	84,039	3,367	931,058
12	August-05	0	984	15,203	16,187	100,809	116,996	13,073	103,923	3,114	934,172
13	September-05			0			0		0	0	
14	October-05			0			0		0	0	
15	November-05			0			0		0	0	
16	December-05			0			0		0	0	
17	<b>Totals</b>	<b>8,083</b>	<b>10,718</b>	<b>111,315</b>	<b>130,116</b>	<b>305,808</b>	<b>435,924</b>	<b>99,161</b>	<b>336,763</b>	<b>30,955</b>	<b>934,172</b>
18											
19	Notes:										
20	1. Includes DCSD Automatic Enrollment.										
21	2. This table reflects gross enrollments in the given month. Capitation expenses related to these enrollments may lag and therefore not be posted until the following month.										

	A	B	C	D	E	F	G	H	I
1	<b>Table 11 - CARE Standard Random Verification Results - PG&amp;E - August 2005</b>								
2		Total CARE Population	# of Requested to Verify	% of Population Total	# of Participants Dropped (Due to no response)	# of Participants Dropped (Verified as Ineligible)	Total Dropped	% Dropped through Random Verification	% of Total Population Dropped
3									
4	January-05	903,619	1,147	0.13%	621	1	622	54.23%	0.07%
5	February-05	900,926	1,295	0.14%	667	0	667	51.51%	0.07%
6	March-05	915,883	1,972	0.22%	934	2	936	47.46%	0.10%
7	April-05	929,243	2,105	0.23%	1,265	1	1,266	60.14%	0.14%
8	May-05	922,396	1,628	0.18%	972	0	972	59.71%	0.11%
9	June-05	927,691	4,128	0.44%					
10	July-05	931,058	1,555	0.17%					
11	August-05	934,172	2,378	0.25%					
12	September-05	0							
13	October-05	0							
14	November-05	0							
15	December-05	0							
16	Total For 2005	934,172	16,208	1.74%	4,459	4	4,463	54.78%	0.48%
17									
18									
19	<b>Table 11A - CARE Random Verification Results for Capitation - PG&amp;E - August 2005</b>								
20									
21		Total Capitation Enrollment	# of Request to Verify	% of Outreach Total	# of Participants Dropped (Due to no response)	# of Participants Dropped (Verified as Ineligible)	Total Dropped	% Dropped through Random Verification	% of Total Capitation Population
22									
23	January-05	816	221	27.08%	145	1	146	66.06%	17.89%
24	February-05	1,048	197	18.80%	114	0	114	57.87%	10.88%
25	March-05	882	135	15.31%	57	1	58	42.96%	6.58%
26	April-05	1,048	111	10.59%	59	0	59	53.15%	5.63%
27	May-05	2,112	225	10.65%	122	0	122	54.22%	5.78%
28	June-05	2,542	200	7.87%					
29	July-05	1,286	113	8.79%					
30	August-05	984	195	19.82%					
31	September-05								
32	October-05								
33	November-05								
34	December-05								
35	Total For 2005	10,718	1,397	13.03%	497	2	499	56.13%	4.66%
36									
37	Notes:								
38	Participants are given 90 days to respond to requests for verification, therefore dropped data will always lag by 90 days.								

Pacific Gas and Electric Company LIEE and CARE Monthly Report

	A	B	C	D	E	F	G	H	I
1	<b>Table 11B - Combined CARE Standard Random Verification Results - PG&amp;E - August 2005</b>								
2									
3		Total Capitation and CARE Population	Total # Requested to Verify	% of Population Total	Total # of Participants Dropped (Due to no response)	Total # of Participants Dropped (Verified as Ineligible)	Total Dropped	% Dropped through Random Verification	% of Total Population Dropped
4									
5	January-05	903,619	1,368	0.15%	766	2	768	56.14%	0.08%
6	February-05	900,926	1,492	0.17%	781	0	781	52.35%	0.09%
7	March-05	915,883	2,107	0.23%	991	3	994	47.18%	0.11%
8	April-05	929,243	2,216	0.24%	1,324	1	1,325	59.79%	0.14%
9	May-05	922,396	1,853	0.20%	1,094	0	1,094	59.04%	0.12%
10	June-05	927,691	4,328	0.47%	0	0	0	0.00%	0.00%
11	July-05	931,058	1,668	0.18%	0	0	0	0.00%	0.00%
12	August-05	934,172	2,573	0.28%	0	0	0	0.00%	0.00%
13	September-05								
14	October-05								
15	November-05								
16	December-05								
17	Total For 2005	934,172	17,605	1.88%	4,956	6	4,962	54.91%	0.53%
18									
19	Notes:								
20	Participants are given 90 days to respond to requests for verification, therefore dropped data will always lag by 90 days.								

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	A	B	E	F	G	H
1	<b>SUMMARY TABLE 16</b>					
2	<b>CARE PARTICIPATION - COMBINED RURAL &amp; URBAN - PG&amp;E - AUGUST 2005</b>					
3	2005	Estimated Eligible	Total Enrolled by Month	YTD Enrolled	Total # of CARE Participants	Penetration Rate
4	January	1,283,879	26,477	26,477	903,619	70.38%
5	February	1,283,879	29,301	55,778	900,926	70.17%
6	March	1,283,879	43,290	99,068	915,883	71.34%
7	April	1,283,879	41,625	140,693	929,243	72.38%
8	May	1,283,879	25,072	165,765	922,396	71.84%
9	June	1,283,879	53,723	219,488	927,691	72.26%
10	July	1,283,879	99,440	318,928	931,058	72.52%
11	August	1,283,879	116,996	435,924	934,172	72.76%
12	September					
13	October					
14	November					
15	December					
16						
17	Notes:					
18	Enrolled numbers are gross, and include newly enrolled customers and recertified customers. Therefore, column E (Monthly					
19	Enrollment) cannot simply be added to past month's column G (Total Number) to calculate next month's total number.					

CERTIFICATE OF SERVICE BY ELECTRONIC MAIL OR U.S. MAIL

I, the undersigned, state that I am a citizen of the United States and am employed in the City and County of San Francisco; that I am over the age of eighteen (18) years and not a party to the within cause; and that my business address is Pacific Gas and Electric Company, Law Department B30A, 77 Beale Street, San Francisco, CA 94105.

I am readily familiar with the business practice of Pacific Gas and Electric Company for collection and processing of correspondence for mailing with the United States Postal Service. In the ordinary course of business, correspondence is deposited with the United States Postal Service the same day it is submitted for mailing.

On the 21st day of August 2005, I served a true copy of:

**FIFTY-SECOND STATUS REPORT  
OF PACIFIC GAS AND ELECTRIC COMPANY (U 39 M)  
ON THE RESULTS OF ITS LOW INCOME ENERGY EFFICIENCY AND CARE  
PROGRAM EFFORTS IN COMPLIANCE WITH ORDERING PARAGRAPH 17  
OF DECISION 01-05-033, ISSUED MAY 7, 2001**

By Electronic Mail – serving the enclosed via e-mail transmission to each of the parties listed on the official service list for R.04-01-006 with an e-mail address.

By U.S. Mail – by placing the enclosed for collection and mailing, in the course of ordinary business practice, with other correspondence of Pacific Gas and Electric Company, enclosed in a sealed envelope, with postage fully prepaid, addressed to all parties on the official service list for R.04-01-006 without an e-mail address.

I certify and declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Executed on this 21st day of August 2005 at San Francisco, California.

\_\_\_\_\_  
/s/  
STEPHANIE LOUIE