

**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE  
STATE OF CALIFORNIA**

Application of Pacific Gas and Electric Company for Approval of the 2009-2011 Low Income Energy Efficiency and California Alternate Rates for Energy Programs and Budget (U 39 M)	Application 08-05-022 (Filed May 15, 2008)
Application of San Diego Gas & Electric Company (U 902 M) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009 – 2011	Application 08-05-024 (Filed May 15, 2008)
Application of Southern California Gas Company (U 904 G) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009 – 2011	Application 08-05-025 (Filed May 15, 2008)
Application of Southern California Edison Company (U 338-E) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009, 2010, and 2011	Application 08-05-026 (Filed May 15, 2008)

**NINETY-SEVENTH STATUS REPORT OF PACIFIC GAS AND ELECTRIC COMPANY  
(U 39 M) ON THE RESULTS OF ITS LOW INCOME ENERGY EFFICIENCY AND CARE  
PROGRAM EFFORTS IN COMPLIANCE WITH ORDERING PARAGRAPH 17 OF DECISION 01-  
05-033, ISSUED MAY 7, 2001**

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Dated: June 22, 2009

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In accordance with Ordering Paragraph 17 of Decision 01-05-033, the direction of Administrative Law Judge Gottstein at the July 11 and 28, 2001 status conferences, and the agreements reached between the utilities and the Energy Division on the format and content of the tables, Pacific Gas and Electric Company submits its attached ninety-seventh monthly status report on the results of its Low Income Energy Efficiency and CARE Program efforts, showing results through May 2009. The Joint Utilities and Energy Division recently worked together to revise and standardize the summary report format and tables in compliance with Decision 08-11-031. This month's report reflects these changes.

Respectfully submitted,

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June 22, 2009

**Pacific Gas and Electric Company**

**Low Income Energy Efficiency (LIEE)**  
**AND**  
**California Alternative Rates for Energy (CARE)**

**Program Monthly Report**  
**For May 2009**

**(June 22, 2009)**

**PACIFIC GAS AND ELECTRIC COMPANY**

**LOW INCOME ENERGY EFFICIENCY PROGRAM AND CARE PROGRAM  
MONTHLY REPORT FOR MAY 2009**

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**PACIFIC GAS AND ELECTRIC COMPANY**  
**LOW INCOME ENERGY EFFICIENCY PROGRAM**  
**AND CARE PROGRAM MONTHLY REPORT**  
**FOR May 2009**

This Low Income Programs Monthly Report complies with low income reporting requirements established in Decision (D.) 01-05-033, as updated by D.08-11-031, requiring the utilities to comply with reporting and program evaluation requirements previously established for the California Alternate Rates for Energy (CARE) and Low Income Energy Efficiency (LIEE) programs. The utilities met with Energy Division staff to revise reporting tables and formats in compliance with the mandates of D.08-11-031 and use the new, Energy Division-approved monthly reporting format for the May 2009 report.

**1. LIEE Executive Summary**

The LIEE program provides free home weatherization, energy efficient appliances and energy education services to income-qualified PG&E customers throughout the Company's service area.

PG&E has offered energy efficiency programs to income-qualified customers in its 48 counties since 1983. The Low Income Energy Efficiency (LIEE) program's objective is to help income-qualified customers reduce their energy consumption and costs while also improving their quality of life. The 2009-2011 LIEE program authorized in D.08-11-031 is a resource program emphasizing long term and enduring energy savings, which continues to serve all eligible low income customer populations by providing all feasible LIEE measures at no cost to the customer through a direct-install, whole house approach. All housing types are eligible to participate and the LIEE program is available to both homeowners and renters.

**1.1. Low Income Energy Efficiency Program Overview**

The 2009-2011 LIEE program was adopted in D.08-11-031. PG&E's authorized LIEE program budget for 2009-2011 is \$416.9 million, plus any remaining unspent carryover.

PG&E's 2009-2011 LIEE program follows the policies and guidance given in D.07-12-051. D.07-12-051 established the following programmatic initiative for LIEE:

*To provide all eligible customers the opportunity to participate in the LIEE programs and to offer those who wish to participate all cost-effective energy efficiency measures in their residences by 2020.*

PG&E's LIEE program will treat 90,903 customers in 2009.

**1.1.1. Provide a summary of the LIEE Program elements as approved in Decision 08-11-031:**

<b>LIEE Program Summary for Month</b>			
<b>2009</b>	<b>Authorized / Planning Assumptions</b>	<b>Year-to-Date Actual</b>	<b>%</b>
Budget	\$ 109,056,366	19,623,901	18%
Homes Treated	90,903	15,077	16.59%
kWh Saved	31,000,000	6,201,170	20.00%
kW Demand Reduced	5,500	1,152	20.95%
Therms Saved	1,100,000	280,341	25.49%

**1.2. Whole Neighborhood Approach Evaluation**

In D.08-11-031, the Commission described a Whole Neighborhood Approach to LIEE installation, under which the IOUs install all feasible measures in the homes of eligible customers on a neighborhood-by-neighborhood basis. The Commission believes this approach will increase energy savings, reduce overhead and transportation costs, and encourage leveraging with local entities.

**1.2.1. Provide a summary of the geographic and customer segmentation strategy employed, (i.e. tools and analysis used to segment “neighborhoods,” how neighborhoods are segmented and how this information is communicated to the contractor/CBO).**

PG&E is identifying neighborhoods with large numbers of low income customers with the aid of census and other demographic information and correlating it with PG&E customer energy usage information, as directed in D.08-11-031. Key variables defined by the Commission in D.08-11-031 were high incidences of poverty and high energy use, as well as high energy burden and energy insecurity.<sup>1</sup>

To identify potential neighborhoods to target for the LIEE programs, PG&E is starting with its estimates of LIEE eligibility by ZIP-7, derived from census data.<sup>2</sup>

<sup>1</sup> Energy burden is the percent of income that goes towards payment of energy bills, and energy insecurity refers to customers experiencing difficulty in paying energy bills and actual or threatened utility shut-offs.

<sup>2</sup> The joint utility methodology, which derives the number of customers potentially eligible for CARE and LIEE services in each utility’s service area, was adopted by the Commission in D.01-03-028, and is updated annually. Sources for this estimation include: the Commission’s current guidelines; current year small area vendor marginal distributions on household characteristics; Census Public Use Microdata Sample (PUMS) 2000 and PUMS 2007 sample data; utility meter and master meter household counts; Department of Finance CPI series; and various Geographic Information System (GIS) sources. ZIP-7s are smaller breakdowns of postal ZIP Codes that are used for small area research in census data. They are the smallest geographical area for which reliable income and demographic data is available.

PG&E has ranked ZIP-7 areas with the highest populations of estimated LIEE-eligible customers<sup>3</sup> in its service area, and is correlating them with PG&E billing information, including: information on PG&E customer energy use;<sup>4</sup> the number of 48-hour shut-off notices sent; actual shut-offs over the last year; and the number of customers in PG&E's Third-Party Notification Program. PG&E is also correlating this data with the current CARE penetration rate, and the number of customers who have already participated in LIEE since 2002 (thus making them ineligible for participation at this time).

Finally, D.08-11-031 permits targeted self-certification and enrollment activities in areas of the IOUs' service territory where 80% of the customers are at or below 200% of the federal poverty line. (D.08-11-031, O.P.6) PG&E is ranking ZIP-7 areas by percent of LIEE estimated eligibility. As described above, areas with the highest estimates of LIEE eligibility, correlated with high energy usage, the number of 48-hour shut-off notices sent, actual shut-offs over the last year, and low previous LIEE participation, are being evaluated so that they can be selected first for the Whole Neighborhood Approach events. We anticipate that most (if not all) of the areas selected will be well over 80% LIEE-eligible. These neighborhoods where over 80% of the customers are at or below 200% of the federal poverty level will be self-certified.

Using this information to help determine potential neighborhoods to approach with the LIEE program, PG&E's LIEE program managers are working with both internal and external groups to target and select neighborhoods. PG&E works closely with its LIEE implementation contractors, CARE outreach contractors, PG&E local government relations and communications staff, and state LIHEAP agencies to help establish contact with government representatives and neighborhood leaders.

In addition to neighborhoods identified and selected by PG&E for Whole Neighborhood Approach events, PG&E's contractors are also encouraged to

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<sup>3</sup> Customers with household incomes at or below 200 percent of the Federal Poverty Level are eligible for both LIEE and CARE.

<sup>4</sup> To calculate energy use, PG&E's electric customers were divided into low, medium and high tiers, based on their electric use at Tiers 1-2 (Low Electric Use below 130% of baseline), Tier 3 (Medium Electric Use from 131% to 200% of baseline) and Tiers 4-5 (High Electric Use above 200% of baseline). A customer is considered at the highest tier if they overused electricity during at least two months of the previous twelve month period. PG&E chose to use a two month tier trigger rather than a one month trigger to help filter out atypical usage patterns caused by unusual weather spikes, temporary home visitors, or other outlier events that are not indicators of normal household energy usage.

In order to accurately assess home energy use, a customer must have a minimum six month billing history to be eligible to participate in the program. Customers with less than a six month history will be re-evaluated after they have sufficient billing history.

PG&E also tiered gas usage and divided gas customers into Tier 1 below-baseline low usage customers, and Tier 2 above-baseline high usage customers. PG&E used the same two month trigger described above for electric tiering.

suggest neighborhoods to target based on their knowledge of the areas in which they work. PG&E contractors are very familiar with the local neighborhoods in their assigned areas, and currently use many strategies to enroll LIEE customers, including: canvassing neighborhoods; targeted direct mail; outbound calls; advertising in local venues; speaking to local groups; and outreaching at community events.

PG&E coordinates LIEE neighborhood events with scheduled CARE events such as the recent “We CARE” events, and publicizes them in advance through targeted mailings, door hangers, local community partners (e.g., civic and social leaders, churches, and low income service agencies), and local print, radio and television media. PG&E’s new LIEE community coordinator works to publicize and promote events with local community and civic leaders, and to enlist their support and partnership in making neighborhood events a success. PG&E contractors all carry door hangers to leave behind at the homes of customers that were not home at the time of the neighborhood visit. The door hangers include program information and contact information so that the customer can schedule a visit.

### **1.3. LIEE Customer Outreach and Enrollment Update**

PG&E increases outreach within the Company by coordinating activities and advertising with other PG&E energy efficiency and rate programs likely to reach low income customers and service providers. PG&E’s LIEE contractors are required to inform customers about other programs (such as CARE) for which they may be eligible. LIEE contractors help qualified customers not on the CARE rate to fill out applications.

PG&E combines its LIEE and CARE outreach activities in order to leverage low income outreach efforts and provide PG&E low income customers with the knowledge and tools to access all of PG&E’s free energy services.

PG&E employees regularly make presentations about the Company’s low income programs to the media and at community events throughout PG&E’s service area. These presentations are used to educate customers about energy efficiency and inform them about assistance programs and opportunities available to them through PG&E. PG&E employees make presentations and design media initiatives about LIEE and CARE in multiple languages, including: English, Spanish, Cantonese, Mandarin and Vietnamese.

PG&E contracts directly with both community-based organizations and private contractors who provide a wealth of experience in the communities they serve. PG&E currently has 26 installation contractors and two appliance contractors who serve 48 counties and over 70,000 square miles in PG&E’s service area. Five of these contractors are Low Income Home Energy Assistance Program (LIHEAP) agencies, and two of them are other community-based organizations (CBOs).

PG&E has four contracts with LIHEAP agencies that are not working within PG&E’s LIEE program. PG&E is coordinating with these LIHEAP agencies to



install Energy Star® refrigerators in homes receiving PG&E electric service where the LIHEAP contractors have installed all other measures under the State Weatherization Program. This allows both the LIEE and LIHEAP programs to leverage their resources and help additional low income homes. Through May, 27 refrigerators have been installed, which equates to \$21,600 leveraged through this program.

PG&E and its contractors use PG&E's Energy Partners Online database (EPO) for LIEE activities. The database shows which customers received LIEE services, what year they were provided, and which customers are participating in CARE. With this information, the contractors are better able to market to the community, e.g., contacting only those customers who have not received LIEE services in the past.

LIEE program materials are provided in seven languages: English, Spanish, Vietnamese, Chinese, Russian, Korean, and Hmong.

In addition, PG&E continues to combine its LIEE and CARE outreach activities in order to leverage low income outreach efforts and provide PG&E's low income customers with the knowledge and tools to access all of PG&E's free energy services.

**1.3.1. Provide a summary of the LIEE Program outreach and enrollment strategies deployed this month.**

PG&E's LIEE program has assigned LIEE program staff to manage community outreach. LIEE outreach staff work closely with CARE outreach staff, PG&E Energy Efficiency, Government Partnerships, Third Party Programs, and PG&E communities to promote LIEE awareness and facilitate successful neighborhood efforts.

Currently, PG&E marketing and outreach is performed by LIEE implementation subcontractors. These contractors are responsible for enrolling LIEE participants to meet their contract goals. PG&E provides them with a database containing current CARE customers in their contract area. This database is updated on a weekly basis. In addition, the program database notes which customers have participated previously and are thus ineligible to receive LIEE services.

PG&E contractors currently use many strategies to enroll LIEE customers, including: canvassing neighborhoods; targeted direct mail; outbound calls; advertising in local venues; speaking to local groups; and outreach at community events. Customers who call into PG&E's customer service are referred to the LIEE program and assigned to the contractor in their area who sets up an appointment with them. PG&E is helping its contractors continue these successful marketing and outreach strategies.

LIEE also takes full advantage of CARE's successful low income customer segmentation and targeted marketing strategies by working closely with its CARE

outreach team. CARE outreach targets seniors, disabled customers, families, ethnic populations, rural and urban customers, and other low income PG&E customers.

During April 2009, PG&E's LIEE team participated in "We CARE" days in Bakersfield, Stockton, and Colusa generating 304 leads for the LIEE program. PG&E staff and contractors also participated in the following events and presentations: Easter Celebration at Mosswood Park in Oakland; Oakland Housing Authority Resource Fair; Escalon Senior Day; Dolores Huerta Learning Academy in Oakland Parent Meeting; Alameda County Hispanic Chamber of Commerce Information Booth and Presentation; and Contra Costa Foodbank Volunteer Event.

#### **1.4. Leveraging Success Evaluation, Including CSD**

**1.4.1.** Please provide a status of the leveraging effort with CSD. What new steps or programs have been implemented? What was the result in terms of new enrollments?

PG&E, SCE, SDG&E, and SoCalGas met with CSD staff, representatives from several LIHEAP agencies and CPUC staff in Downey on April 29, 2009 to discuss leveraging opportunities. Ideas discussed included: developing a shared repository database that could include customers served and customers on wait lists by utilities and LIHEAP agencies; and sharing utility information with LIHEAP agencies about LIEE customers who are found to be over the LIEE income guidelines or require HVAC or other services which the utilities are unable to provide under LIEE guidelines. PG&E has also had conversations with individual LIHEAP agencies to come up with workable strategies and discuss how we can work together to implement them.

#### **1.5. Workforce Education & Training**

**1.5.1.** Please summarize efforts to improve and expand LIEE workforce education and training. Describe steps taken to hire and train low income workers and how such efforts differ from prior program years.

All contractors and subcontractors responsible for implementing the LIEE program are trained at the PG&E Energy Training Center in Stockton California (ETC). Most of these LIEE energy specialists and installation contractors are from the local communities in which they work. Because of the increased size of the 2009 LIEE program, more contractor crews have been hired to implement the LIEE program, and 302 individuals have been trained to deliver the LIEE program year-to-date.

PG&E is actively involved with the California Energy Efficiency Long Term Strategic Plan's Workforce Education and Training team that is developing plans to conduct green workforce needs assessment research. PG&E is also working

with Energy Division staff as it hires a consultant to develop a low income workforce education and training plan.

PG&E plans to begin its on-line training pilot (authorized in D.08-11-031) later this year, following approval of its expanded pilot implementation plan. This pilot will explore what LIEE training currently conducted on-site at the ETC can be moved to a web-based and/or off-site curriculum without decreasing effectiveness or results. Specifically the pilot will allow evaluation of the effectiveness of selected topics for on-line training in lieu of sending all students to a single location for all elements of the certification program. The integration of an on-line training component may reduce the training costs of LIEE Weatherization Specialists by the participating LIEE contractor, which could lead to the training of more individuals.

### 1.6. Miscellaneous

There are no items to report this month.

## 2. CARE Executive Summary

### 2.1. CARE Program Summary

2.1.1. Please provide CARE program summary costs

CARE Budget Categories	Authorized Budget	Actual Expenses Year to Date	% of Budget Spent
Outreach	5,500,000	1,798,371	33%
Automatic Enrollment	150,000	0	0%
Proc / Certification / Verification	1,800,000	702,991	39%
Information Tech / Programming	150,000	36,281	24%
Pilots	303,000	34,929	12%
Measurement and Evaluation	0	(509)	0%
Regulatory Compliance	105,000	30,799	29%
General Administration	500,000	236,125	47%
CPUC Energy Division Staff	206,000	51,173	25%
Cooling Centers	350,000	67,923	19%
Total Expenses	<b>9,064,000</b>	<b>2,958,082</b>	<b>33%</b>
Subsidies and Benefits	461,250,651	200,880,186	44%
Total Program Costs and Discounts	<b>470,314,651</b>	<b>203,838,268</b>	<b>43%</b>

2.1.2. Please provide the CARE program penetration rate to date

CARE Penetration		
Participants	Estimated Eligible	YTD Penetration Rate

	Participants	
1,191,719	1,563,484	76%

## 2.2. Outreach

### 2.2.1. Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

PG&E's CARE Program rolled out the following outreach direct mail initiatives to increase enrollment of eligible customers:

- Recertification Direct Mail: 5,296 English/Spanish/Chinese/Vietnamese direct mail pieces were mailed to customers who failed to recertify.
- Customer Not Responded (CNR) Direct Mail: 70,000 English/Spanish direct mail pieces were mailed to customers who previously requested CARE applications or showed interest in the program but did not complete the application process to receive the discount.
- Account Closed Direct Mail: 137,987 English/Spanish direct mail pieces were mailed to customers who currently reside at the address of closed CARE accounts.
- Zip Code Direct Mail (part 2): 225,000 English/Spanish direct mail pieces were mailed to customers in targeted zip codes with high concentrations of eligible customers.
- SABEResPODER: 30,000 English/Spanish applications were included in the Resource Guide at the Mexican Consulate.

The CARE Program worked with a third-party vendor (Energy Save) to enroll eligible customers via door-to-door method.

The CARE Program participated in outreach events in San Francisco, Santa Rosa, Sacramento, Escalon, Hayward, Oakland, Richmond, Nevada City and San Rafael where program representatives were available to answer questions and help customers enroll in the program.

### 2.2.2. Describe the efforts taken to reach and coordinate the CARE program with other related low income programs to reach eligible customers.

PG&E currently exchanges data with Southern California Edison (SCE) Company and Southern California Gas (SCG) Company to automatically enroll their CARE customers who also receive PG&E service. PG&E also participates in data exchanges of qualified low income customers with the Sacramento Municipal Utility District (SMUD) and Modesto Irrigation District (MID). PG&E provides

natural gas in the SMUD and MID electric service areas and will automatically enroll qualified low income customers served by SMUD and MID in CARE.

PG&E has resumed the automatic enrollment of LIHEAP customers, as authorized in D.02-07-033. 2,602 LIHEAP customers have been automatically enrolled in CARE in 2009.

Through PG&E's Low Income Energy Efficiency Program (known as Energy Partners for PG&E), each home that receives LIEE services where the customer is not on the CARE rate is then signed up for the CARE discount. 1,700 LIEE participants were enrolled in CARE in May.

In addition, PG&E continues to integrate CARE and LIEE outreach efforts to effectively provide eligible customers with the knowledge and tools to access all of PG&E's free energy services.

### **2.2.3. Recertification Complaints**

In response to Ordering Paragraph 90 of D.08-11-031, PG&E reports that it received no complaints about CARE recertification in April.

## **2.3. Miscellaneous**

There are no items to report this month.

## **3. Appendix: LIEE Tables and CARE Tables**

LIEE- Table 1- LIEE Program Expenses

LIEE- Table 2- LIEE Expenses & Energy Savings by Measures Installed

LIEE- Table 3- LIEE Average Bill Savings per Treated Home

LIEE- Table 4- LIEE Homes Treated

LIEE- Table 5- LIEE Customer Summary

LIEE- Table 6- LIEE Expenditures for Pilots and Studies

LIEE- Table 7- Whole Neighborhood Approach

CARE- Table 1- CARE Overall Program Expenses

CARE- Table 2- CARE Enrollment, Recertification, Attrition, and Penetration

CARE- Table 3- CARE Verification

CARE- Table 4- Self Certification and Re-Certification

CARE- Table 5- Enrollment by County

CARE- Table 6- Recertification Results

CARE- Table 7- Capitation Contractors

CARE- Table 8- Participants as of Month End

	A	B	C	D	E	F	G	H	I	J	K	L	M	
LIEE Table 1 - LIEE Program Expenses - PG&E Through May 31, 2009														
3	Authorized Budget <sup>1</sup>				Current Month Expenses				Year-To-Date Expenses				% of Budget Spent YTD	
	Electric	Gas	Total	Total	Electric	Gas	Total	Total	Electric	Gas	Total	Electric	Gas	Total
4	LIEE Program:													
5	Energy Efficiency													
6	- Gas Appliances	\$ 44,517,605	\$ -	\$ 44,517,605	\$ 2,912,152	\$ -	\$ 2,912,152	\$ 7,590,016	\$ -	\$ 7,590,016	\$ 17.0%	\$ -	\$ -	\$ 17.0%
7	- Electric Appliances	\$ 4,044,334	\$ 25,813,500	\$ 29,857,834	\$ 284,339	\$ 1,611,253	\$ 1,895,592	\$ 834,085	\$ 4,726,484	\$ 5,560,569	\$ 20.6%	\$ 18.3%	\$ 18.3%	\$ 18.6%
8	- Weatherization	\$ 723,076	\$ 389,349	\$ 1,112,425	\$ 38,560	\$ 20,763	\$ 59,323	\$ 112,537	\$ 60,597	\$ 173,134	\$ 15.6%	\$ 15.6%	\$ 15.6%	\$ 15.6%
9	- Outreach and Assessment	\$ 6,507,689	\$ 3,504,140	\$ 10,011,829	\$ 377,173	\$ 203,093	\$ 580,266	\$ 1,116,785	\$ 601,346	\$ 1,718,131	\$ 17.2%	\$ 17.2%	\$ 17.2%	\$ 17.2%
10	- In Home Energy Education	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 0.0%	\$ 0.0%	\$ 0.0%	\$ 0.0%
11	- Education Workshops	\$ 1,092,276	\$ 282,755	\$ 1,375,031	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 0.0%	\$ 0.0%	\$ 0.0%	\$ 0.0%
12	- Pilot	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 0.0%	\$ 0.0%	\$ 0.0%	\$ 0.0%
13	- Cool Centers	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 0.0%	\$ 0.0%	\$ 0.0%	\$ 0.0%
14	Energy Efficiency TOTAL	\$ 56,884,980	\$ 40,697,115	\$ 97,582,095	\$ 3,612,224	\$ 2,362,942	\$ 5,975,166	\$ 9,653,424	\$ 6,707,357	\$ 16,360,781	\$ 17.0%	\$ 16.5%	\$ 16.8%	\$ 16.8%
15	Training Center	\$ 398,967	\$ 214,828	\$ 613,795	\$ 22,442	\$ 12,084	\$ 34,526	\$ 114,287	\$ 61,539	\$ 175,826	\$ 28.6%	\$ 28.6%	\$ 28.6%	\$ 28.6%
16	Inspections	\$ 3,432,448	\$ 1,848,241	\$ 5,280,689	\$ 283,186	\$ 152,486	\$ 435,671	\$ 1,267,153	\$ 682,313	\$ 1,949,467	\$ 36.9%	\$ 36.9%	\$ 36.9%	\$ 36.9%
17	Marketing	\$ 950,026	\$ 511,553	\$ 1,461,579	\$ 140,328	\$ 75,561	\$ 215,890	\$ 272,315	\$ 146,631	\$ 418,946	\$ 28.7%	\$ 28.7%	\$ 28.7%	\$ 28.7%
18	M&E Studies	\$ 270,810	\$ 145,821	\$ 416,631	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 0.0%	\$ 0.0%	\$ 0.0%	\$ 0.0%
19	Regulatory Compliance	\$ 188,339	\$ 101,414	\$ 289,753	\$ 9,371	\$ 5,046	\$ 14,417	\$ 45,370	\$ 24,430	\$ 69,800	\$ 24.1%	\$ 24.1%	\$ 24.1%	\$ 24.1%
20	General Administration	\$ 2,152,542	\$ 1,159,061	\$ 3,311,603	\$ 62,878	\$ 33,857	\$ 96,735	\$ 414,770	\$ 223,338	\$ 638,108	\$ 19.3%	\$ 19.3%	\$ 19.3%	\$ 19.3%
21	CPUC Energy Division	\$ 65,144	\$ 35,077	\$ 100,221	\$ 2,280	\$ 1,227	\$ 3,507	\$ 7,132	\$ 3,840	\$ 10,972	\$ 10.9%	\$ 10.9%	\$ 10.9%	\$ 10.9%
22														
23	TOTAL PROGRAM COSTS	\$ 64,343,256	\$ 44,713,110	\$ 109,056,366	\$ 4,132,710	\$ 2,643,203	\$ 6,775,913	\$ 11,774,452	\$ 7,849,449	\$ 19,623,901	\$ 18.3%	\$ 17.6%	\$ 18.0%	\$ 18.0%
24	Indirect Costs				\$ 57,183	\$ 30,791	\$ 87,974	\$ 299,570	\$ 161,345	\$ 460,915				
25	NGAT Costs						\$ 199,961	\$ 698,832	\$ 698,832	\$ 698,832				
26														
27														
28														
29														
30														

<sup>1</sup> PG&E has an additional \$8.7 million in electric carryover funds available from the Program Year 2008 LIEE budget that are not included in the Authorized Budget.

	A	B	C	D	E	F	G	H
1	<b>Table 2 - LIEE Measure Installations &amp; Savings</b>							
2	<b>Pacific Gas &amp; Electric Company</b>							
3	<b>Through May 31, 2009</b>							
4	<b>Year-To-Date Completed &amp; Expensed Installations</b>							
5	<b>Measures</b>	<b>Units</b>	<b>Quantity Installed</b>	<b>kWh [5] (Annual)</b>	<b>kW [5] (Annual)</b>	<b>Therms [5] (Annual)</b>	<b>Expenses [6] (\$)</b>	<b>% of Expenditures</b>
6	<b>Heating Systems</b>							
7	Furnaces	Each	396	-	-	1,292	283,513	2.02%
8	<b>Cooling Measures</b>							
9	- A/C Replacement - Room	Each	338	32,746	50	-	333,409	2.38%
10	- A/C Replacement - Central	Each	1	342	1	-	2,234	0.02%
11	- A/C Tune-up - Central	Each	-	-	-	-	-	0.00%
12	- A/C Services - Central	Each						
13	- Heat Pump	Each						
14	- Evaporative Coolers	Each	480	143,072	90	-	276,860	1.97%
15	- Evaporative Cooler Maintenance	Each						
16	- Clock Thermostat	Each						
17	<b>Infiltration &amp; Space Conditioning</b>							
18	Envelope and Air Sealing Measures <sup>[1]</sup>	Home	10,199	87,274	16	80,680	3,736,192	26.63%
19	Duct Sealing	Home	373	10,337	1	12,578	271,028	1.93%
20	Attic Insulation	Home	904	23,373	27	54,587	1,016,163	7.24%
21	<b>Water Heater Savings</b>							
22	Water Heater Conservation Measures <sup>[2]</sup>	Home	9,999	217,299	48	127,489	479,562	3.42%
23	- Water Heater Replacement - Gas	Each	307	-	-	3,715	197,073	1.40%
24	- Water Heater Replacement - Electric	Each						
25	- Tankless Water Heater - Gas	Each						
26	- Tankless Water Heater - Electric	Each						
27	<b>Lighting Measures</b>							
28	- CFLs	Each	60,910	974,560	122	-	432,642	3.08%
29	- Interior Hard wired CFL fixtures	Each	25,199	1,436,343	288	-	1,823,249	13.00%
30	- Exterior Hard wired CFL fixtures	Each	6,517	104,272	-	-	471,612	3.36%
31	- Torchiere	Each						
32	<b>Refrigerators</b>							
33	Refrigerators - Primary	Each	3,594	2,773,616	471	-	2,776,703	19.79%
34	Refrigerators - Secondary	Each						
35	<b>Pool Pumps</b>							
36	Pool Pumps	Each						
37	<b>New Measures</b>							
38	Forced Air Unit Standing Pilot Change Out	Each						
39	Furnace Clean and Tune	Each						
40	High Efficiency Clothes Washer	Each						
41	Microwave	Each						
42	Thermostatic Shower Valve	Each						
43	LED Night Lights	Each						
44	Occupancy Sensor	Each	4,756	189,764	19	-	249,591	1.78%
45	Torchiere	Each	1,021	208,172	20	-	77,592	0.55%
46	<b>Pilots</b>							
47	A/C Tune-up - Central	Home						
48	Interior Hard wired CFL fixtures	Each						
49	Ceiling Fans	Each						
50	In-Home Display	Each						
51	Programmable Controllable Thermostat	Each						
52	Forced Air Unit	Each						
53	Microwave	Each	-	-	-	-	-	0.00%
54	High Efficiency Clothes Washer	Each	-	-	-	-	-	0.00%
55	<b>Customer Enrollment</b>							
56	- Outreach & Assessment	Home	15,077				151,170	1.08%
57	- In-Home Education	Home	15,077				1,450,170	10.34%
58	- Education Workshops	Participants						
59								
60								
61	<b>Total Savings/Expenditures</b>			6,201,170	1,152	280,341	14,028,765	100%
62								
63	Homes Weatherized <sup>[3]</sup>	Home	11,719					
64								
65	<b>Homes Treated</b>							
66	- Single Family Homes Treated	Home	11,381					
67	- Multifamily Homes Treated	Home	2,461					
68	- Mobile Homes Treated	Home	1,235					
69	<b>- Total Number of Homes Treated</b>	<b>Home</b>	15,077					
70	<b># Eligible Homes to be Treated for PY<sup>[4]</sup></b>	<b>Home</b>	90,903					
71	<b>% of Homes Treated</b>	<b>%</b>	16.59%					
72								
73	- Total Master-Metered Homes Treated	Home	592					

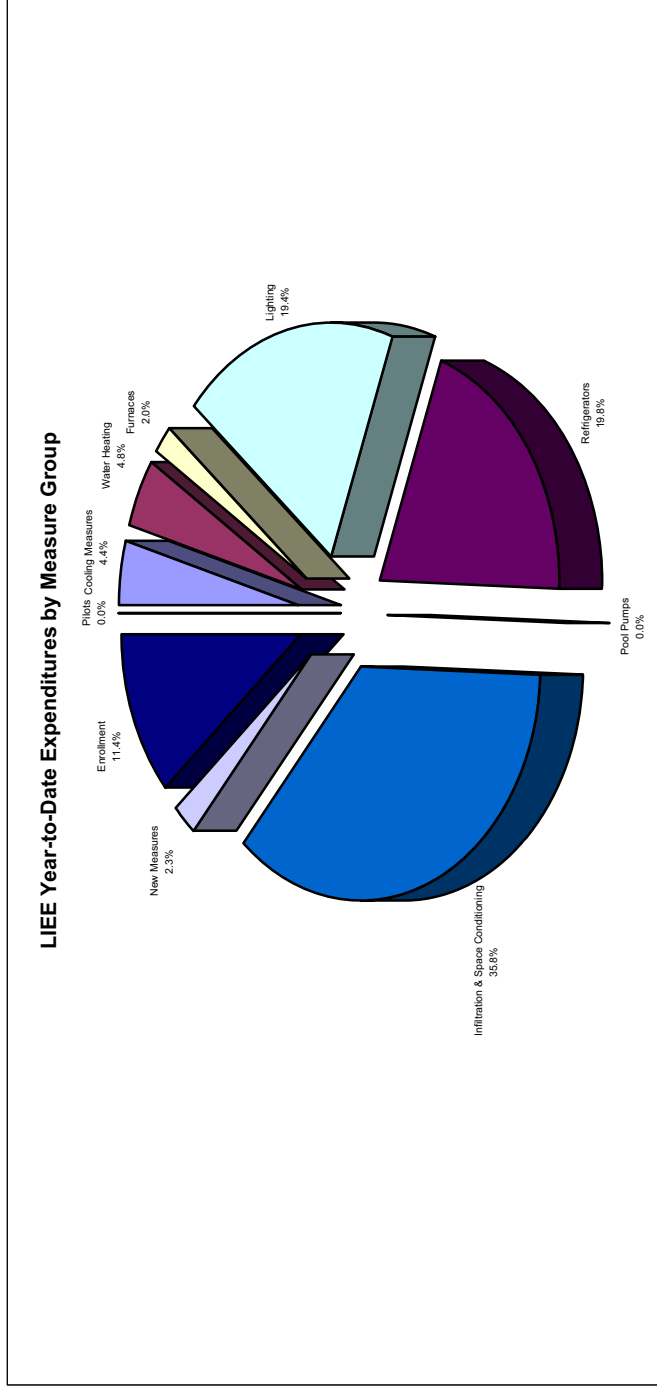
Pacific Gas and Electric Company LIEE and CARE Monthly Report

	A	B	C	D	E	F	G	H
74								
75	[1]	Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and						
76		minor home repairs. Minor home repairs predominantly are door jamb repair / replacment, door repair, and window putty.						
77	[2]	Water Heater Conservation Measures may include water heater blanket, low flow showerhead, water heater pipe wrap, faucet aerators.						
78	[3]	Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs						
79	[4]	Based on Attachment H of D0811031						
80	[5]	All savings are calculated based on the following sources:						
81		M&E is from Impact Evaluation of the 2005 California LIEE Program, Final Report submitted to						
82		SCE by West Hill Energy & Computing, Inc., December 19, 2007.						
83		M&E is from the Report on the Assessment of Proposed New Program Year 2006,						
84		LIEE Program Measures by LIEE Standardization Team, April 25, 2005.						
85		M&E is from the LIEE Measure Cost Effectiveness, Final Report, June 2, 2003.						
86		06-08 DEER and PG&E Workpapers.						



**Year-to-Date Expenses from LIEE Table 2**

Cooling Measures	\$612,503	4.4%
Water Heating	\$676,635	4.8%
Furnaces	\$283,513	2.0%
Lighting	\$2,727,503	19.4%
Refrigerators	\$2,776,703	19.8%
Pool Pumps	\$0	0.0%
Infiltration & Space Conditioning	\$5,023,384	35.8%
New Measures	\$327,184	2.3%
Enrollment	\$1,601,340	11.4%
Pilots	\$0	0.0%
<b>Total</b>	<b>\$14,028,765</b>	



	A	B
1	<b>Table 3 - Average Bill Savings per Treated Home Pacific Gas &amp; Electric Company Through May 31, 2009</b>	
2		
3	<b>Year-to-date Installations - Expensed</b>	
4		
5	Annual kWh Savings	6,201,170
6	Annual Therm Savings	280,341
7	Lifecycle kWh Savings	84,826,963
8	Lifecycle Therm Savings	3,039,146
9	Current kWh Rate	\$ 0.0926
10	Current Therm Rate	\$ 0.8087
11	Number of Treated Homes	15,077
12	<b>Average 1st Year Bill Savings / Treated Home</b>	<b>\$ 53.07</b>
13	<b>Average Lifecycle Bill Savings / Treated Home</b>	<b>\$ 478.48</b>

Pacific Gas and Electric Company LIEE and CARE Monthly Report

	A	B	C	D	E	F	G
1	<b>Table 4 - LIEE Homes Treated</b>						
2	<b>Pacific Gas &amp; Electric Company</b>						
3	<b>Through May 31, 2009</b>						
4	County	Eligible Customers			Homes Treated Year to Date		
5		Rural	Urban	Total	Rural	Urban	Total
6	ALAMEDA	19	184,954	184,973	0	1,815	1,815
7	ALPINE	170	36	206	0	0	0
8	AMADOR	5,391	121	5,511	4	0	4
9	BUTTE	46,042	235	46,277	540	1	541
10	CALAVERAS	6,758	905	7,664	38	2	40
11	COLUSA	3,684	26	3,710	13	0	13
12	CONTRA COSTA	349	93,602	93,951	1	1,516	1,517
13	EL DORADO	13,611	106	13,717	12	0	12
14	FRESNO	15,339	134,369	149,708	328	1,856	2,184
15	GLENN	4,960	500	5,461	18	14	32
16	HUMBOLDT	28,153	692	28,845	210	2	212
17	KERN	47,053	50,247	97,300	282	237	519
18	KINGS	9,164	170	9,335	26	0	26
19	LAKE	15,784	1,311	17,095	0	0	0
20	LASSEN	186	124	310	0	0	0
21	MADERA	22,058	1,074	23,132	621	1	622
22	MARIN	2,456	20,193	22,649	19	89	108
23	MARIPOSA	1,342	2,515	3,857	2	9	11
24	MENDOCINO	15,780	472	16,253	0	0	0
25	MERCED	13,621	25,011	38,632	168	110	278
26	MONTEREY	8,102	42,654	50,756	9	234	243
27	NAPA	2,400	13,939	16,339	2	134	136
28	NEVADA	11,306	618	11,924	13	0	13
29	PLACER	5,456	18,840	24,296	45	212	257
30	PLUMAS	3,567	10	3,577	0	0	0
31	SACRAMENTO	961	149,057	150,018	0	0	0
32	SAN BENITO	4,794	208	5,002	3	0	3
33	SAN BERNARDINO	396	1	397	0	0	0
34	SAN FRANCISCO	-	141,037	141,037	0	757	757
35	SAN JOAQUIN	9,622	82,793	92,415	20	707	727
36	SAN LUIS OBISPO	34,836	309	35,145	272	1	273
37	SAN MATEO	1,356	58,456	59,813	3	358	361
38	SANTA BARBARA	10,121	8,024	18,144	43	74	117
39	SANTA CLARA	3,307	130,291	133,598	32	744	776
40	SANTA CRUZ	6,392	24,786	31,178	16	118	134
41	SHASTA	10,701	17,332	28,033	317	52	369
42	SIERRA	319	-	319	0	0	0
43	SISKIYOU	23	-	23	0	0	0
44	SOLANO	2,889	38,267	41,156	39	153	192
45	SONOMA	14,749	37,608	52,357	98	660	758
46	STANISLAUS	10,818	51,493	62,311	189	255	444
47	SUTTER	14,999	120	15,118	332	0	332
48	TEHAMA	12,781	436	13,216	109	8	117
49	TRINITY	849	2	851	2	0	2
50	TULARE	7,285	1,129	8,413	75	3	78
51	TUOLUMNE	10,636	428	11,064	255	0	255
52	YOLO	13,767	19,423	33,191	95	445	540
53	YUBA	13,653	25	13,678	259	0	259
54	Total	468,002	1,353,948	1,821,950	4,510	10,567	15,077

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1	<b>Table 5 - LIEE Customer Summary - PG&amp;E</b>																
2	<b>Through May 31, 2009</b>																
3																	
4																	
5	Month	Homes Treated	Therm	kWh	(Annual)	kWh	Homes Treated	Therm	kWh	(Annual)	kWh	Homes Treated	Therm	kWh	(Annual)	kWh	Homes Treated
6	January 2009	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
7	February 2009	785	14,444	139,314	24.0	4	83	124	21,430	4.5	872	14,980	160,745	28			
8	March 2009	4,081	83,495	1,506,614	242.7	23	626	662	318,842	64.8	4,730	85,203	1,825,723	308			
9	April 2009	8,305	173,719	3,477,246	577.9	39	1,305	1,101	759,442	164.4	9,649	176,652	4,238,652	743			
10	May 2009	12,942	275,330	5,023,589	883.3	77	2,058	1,894	1,174,808	267.9	15,077	280,341	6,201,170	1,152			
11	June 2009																
12	July 2009																
13	August 2009																
14	September 2009																
15	October 2009																
16	November 2009																
17	December 2009																
18	Figures for each month are YTD. December results should approximate calendar year results. Therms and kWh savings are annual figures. Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month LIEE Table 2.																

	A	B	C	D	E	F	G	H	I	J	K	L	M	
														LIEE Table 6 - Expenditures for Pilots and Studies Pacific Gas & Electric Company Through May 31, 2009
1	2	3	Authorized 3-Year Budget		Current Month Expenses		Expenses Since January 1, 2009		Expenses Since January 1, 2009		% of 3-Year Budget Spent		Total	
			Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas		
4														
5														
6	<b>Pilots:</b>													
7	-Meals On Wheels	\$ 300,000	\$ -	\$ 300,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%
8	-On Line EP Training	\$ 67,500	\$ 382,500	\$ 450,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%
9	City of San Joaquin	\$ 61,500	\$ 348,500	\$ 410,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%
10	High Efficiency Clothes Washers	\$ 112,500	\$ 637,500	\$ 750,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%
11														
12														
13														
14	<b>Total Pilots</b>	<b>\$ 541,500</b>	<b>\$ 1,368,500</b>	<b>\$ 1,910,000</b>									<b>0%</b>	<b>0%</b>
15														
16	<b>Studies:</b>													
17	Low Income Non-Energy Benefits	\$ 58,500	\$ 31,500	\$ 90,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%
18	2009 Process Evaluation	\$ 48,750	\$ 26,250	\$ 75,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%
19	Household Segmentation Study	\$ 78,000	\$ 42,000	\$ 120,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%
20	Refrigerator Degradation Study	\$ 43,334	\$ 23,333	\$ 66,667	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%
21														
22														
23														
24	<b>Total Studies</b>	<b>\$ 228,584</b>	<b>\$ 123,083</b>	<b>\$ 351,667</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>0%</b>	<b>0%</b>
25														
26														

<sup>1</sup> There were no expenditures for Pilots and Studies year-to-date.

	A	B	C	D	E
1	<b>LIEE Table 7 - LIEE Program Whole Neighborhood Approach - Pacific Gas and Electric Company</b>				
2	<b>Through May 31, 2009</b>				
3	<b>Neighborhood (County, Zipcode, Zip+7 etc.) Targeted</b>	<b>Total Residential Customers<sup>1</sup></b>	<b>Total Estimated Eligible<sup>2</sup></b>	<b>Total Treated 2002-2008<sup>3</sup></b>	<b>Target to Treated This Year<sup>4</sup></b>
4	Firebaugh, Fresno County (Zipcode 93622) <sup>5</sup>	2,307	1,411	1,005	In progress
5					
6					
7					
8					
9					
10					
11					
12					
13					
14					
15					
16					
17					
18					
19					
20					
21	<sup>1</sup> Total Residential Customers in Column A-defined Neighborhood				
22	<sup>2</sup> Total Eligible Customers identified in Column A-defined Neighborhood				
23	<sup>3</sup> Total Treated Customers identified in Column A-defined Neighborhood, treated between 2002 and beginning of WNA efforts. Some previously treated LIEE customers may have been treated in 2009 prior to PG&E beginning WNA activities in that neighborhood.				
24	<sup>4</sup> Total Treated in Column A-defined Neighborhood after beginning WNA efforts.				
25	<sup>5</sup> This event will take place on June 11, 2009.				

	A	B	C	D	E	F	G	H	I	J	K	L	M	
<b>Care Table 1 - CARE Program Expenses - PG&amp;E Through May 31, 2009</b>														
Final CARE Program:	Authorized Budget				Current Month Expenses				Year to Date Expenses				% of Budget Spent YTD	
	Electric	Gas	Total	Total	Electric	Gas	Total	Total	Electric	Gas	Total	Electric	Gas	Total
4	\$ 4,750,000	\$ 1,100,000	\$ 5,850,000	\$ 5,850,000	\$ 386,538	\$ 82,338	\$ 468,876	\$ 1,505,015	\$ 361,279	\$ 1,866,294	32%	33%	32%	
5	\$ 120,000	\$ 30,000	\$ 150,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%	
6	\$ 1,440,000	\$ 360,000	\$ 1,800,000	\$ 1,800,000	\$ 105,056	\$ 26,264	\$ 131,320	\$ 560,255	\$ 142,736	\$ 702,991	39%	40%	39%	
7	\$ 120,000	\$ 30,000	\$ 150,000	\$ 150,000	\$ 5,574	\$ 1,393	\$ 6,967	\$ 28,915	\$ 7,366	\$ 36,281	24%	25%	24%	
8														
9														
10														
11	\$ 242,400	\$ 60,600	\$ 303,000	\$ 303,000	\$ 11,625	\$ 2,906	\$ 14,531	\$ 27,943	\$ 6,986	\$ 34,929	12%	12%	12%	
12	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%	
13	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%	
14	\$ 242,400	\$ 60,600	\$ 303,000	\$ 303,000	\$ 11,625	\$ 2,906	\$ 14,531	\$ 27,943	\$ 6,986	\$ 34,929	12%	12%	12%	
15														
16	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ (408)	\$ (102)	\$ (509)	0%	0%	0%	
17	\$ 84,000	\$ 21,000	\$ 105,000	\$ 105,000	\$ 5,113	\$ 1,278	\$ 6,391	\$ 24,598	\$ 6,201	\$ 30,799	29%	30%	29%	
18	\$ 400,000	\$ 100,000	\$ 500,000	\$ 500,000	\$ 39,851	\$ 9,963	\$ 49,814	\$ 188,230	\$ 47,894	\$ 236,125	47%	48%	47%	
19	\$ 164,800	\$ 41,200	\$ 206,000	\$ 206,000	\$ 6,546	\$ 1,637	\$ 8,183	\$ 34,490	\$ 16,683	\$ 51,173	21%	21%	25%	
20														
21	\$ 7,321,200	\$ 1,742,800	\$ 9,064,000	\$ 9,064,000	\$ 560,303	\$ 125,779	\$ 686,082	\$ 2,369,039	\$ 589,043	\$ 2,958,082	32%	34%	33%	
22														
23	\$ 370,191,172	\$ 91,059,479	\$ 461,250,651	\$ 461,250,651	\$ 27,250,407	\$ 4,325,766	\$ 31,576,192	\$ 158,598,124	\$ 42,282,062	\$ 200,880,186	43%	46%	44%	
24														
25														
26	\$ 377,512,372	\$ 92,802,279	\$ 470,314,651	\$ 470,314,651	\$ 27,810,710	\$ 4,451,565	\$ 32,262,274	\$ 160,967,163	\$ 42,871,105	\$ 203,838,267	43%	46%	43%	
27														
28														
29					\$ 2,170,267		\$ 2,170,267	\$ 11,719,703		\$ 11,719,703				
30					\$ 1,582,179	\$ 529,937	\$ 2,112,116	\$ 9,001,639	\$ 4,555,074	\$ 13,556,712				
31					\$ 631,144		\$ 631,144	\$ 3,622,517		\$ 3,622,517				
32														
33					\$ 4,383,590	\$ 529,937	\$ 4,913,527	\$ 24,343,859	\$ 4,555,074	\$ 28,898,932				
34														
35					\$ 38,512	\$ 9,578	\$ 48,091	\$ 211,659	\$ 52,787	\$ 264,447				
36														
37														
38														
39														

<sup>(1)</sup> The Outreach category includes expenses from Capitation Fee, Mass Media Advertising, Outreach, Expanded Outreach and Cooling Center Expenses

<sup>(2)</sup> PPP Exemption - CARE customers are exempt from paying CARE program costs including PPP costs for CARE admin. and the Care surcharge

<sup>(3)</sup> The Outreach category includes expenses from the 2009 Cooling Centers Program

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R		
	CARE Table 2 - Enrollment, Recertification, Attrition, & Penetration - PG&E Through May 31, 2009																			
	Gross Enrollment																			
	Automatic Enrollment					Other Sources					Total Adjusted (J+K)		Attrition (Drop Offs)		Enrollment		Total CARE Participants		Estimated CARE Eligible	Penetration Rate % (P/Q)
	Inter-Utility <sup>1</sup>	Intra-Utility <sup>2</sup>	Leveraging <sup>3</sup>	One-e-App <sup>4</sup>	SBS50	Combined (B+C+D+E+F)	Capitation	Other Sources <sup>5</sup>	Total (G+H+I)	Recertification	Total Adjusted (J+K)	Attrition (Drop Offs)	Net (L-M)	Net Adjusted (N-K)	Total CARE Participants	Estimated CARE Eligible	Penetration Rate % (P/Q)			
2009																				
January	0	264	0	0	0	264	429	21,173	21,866	27,041	48,907	20,167	28,720	1,679	1,137,916	1,561,966	73%			
February	0	1,739	0	0	0	1,739	359	24,260	26,358	20,648	47,066	19,916	28,090	7,442	1,145,358	1,561,966	73%			
March	0	547	0	0	0	547	538	38,866	39,951	28,149	68,100	25,355	42,745	14,596	1,159,954	1,561,966	74%			
April	1,627	1,413	0	0	0	3,040	674	31,614	35,328	38,298	73,626	19,025	54,601	16,303	1,176,257	1,563,484	75%			
May	128	3,197	0	0	0	3,325	660	30,716	34,701	38,960	73,661	19,239	54,422	15,462	1,191,719	1,563,484	76%			
June																				
July																				
August																				
September																				
October																				
November																				
December																				
YTD Total	1,755	7,160	0	0	0	8,915	2,660	146,629	158,204	153,096	311,300	102,722	208,578	55,482	1,191,719	1,563,484	76%			

<sup>1</sup> Enrollments via data sharing between the IOUs.

<sup>2</sup> Enrollments via data sharing between departments and/or programs within the utility.

<sup>3</sup> Enrollments via data sharing with programs outside the IOU that serve low-income customers.

<sup>4</sup> One-e-App is a pilot program set up by The Center to Promote Healthcare Access (The Center) and PG&E. The pilot will occur within two PG&E counties to implement a strategy of automatic enrollment for low income customers into the CARE program based on customers' applications or reapplications for related low income health and social welfare services (e.g., MediCAL, Healthy Families, CALKids, etc.). The goal is to develop another means by which low income families can be introduced into the CARE program and, depending on the success of the pilot, possibly expand this pilot to other counties within PG&E's service area as well as to the other IOUs.

<sup>5</sup> Not including Recertification.



	A	B	C	D	E	F	G	H	I
1	<b>CARE Table 3 - Standard Random Verification Results - PG&amp;E</b>								
2	<b>Through May 31, 2009</b>								
3	2009	Total CARE Population	Participants Requested to Verify	% of Population Total	Participants Dropped (Due to no response)	Participants Dropped (Verified as Ineligible)	Total Dropped <sup>1</sup>	% Dropped through Random Verification	% of Total Population Dropped
4	January	1,137,916	1,854	0.16%	974	95	1,069	57.66%	0.09%
5	February	1,145,358	1,116	0.10%	583	55	638	57.17%	0.06%
6	March	1,159,954	6,069	0.52%					
7	April	1,176,257	1,775	0.15%					
8	May	1,191,719	1,741	0.15%					
9	June								
10	July								
11	August								
12	September								
13	October								
14	November								
15	December								
16	<b>YTD Total</b>	<b>1,191,719</b>	<b>12,555</b>	<b>1.05%</b>	<b>1,557</b>	<b>150</b>	<b>1,707</b>	<b>57.47%</b>	<b>0.14%</b>
17									
18	<sup>1</sup> Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								

	A	B	C	D	E	F	G
1	<b>CARE Table 4 - CARE Self-Certification and Self-Recertification Applications - PG&amp;E</b>						
2	<b>Through May 31, 2009</b>						
3		<b>Provided <sup>2</sup></b>	<b>Received</b>	<b>Approved</b>	<b>Denied</b>	<b>Pending/ Never Completed</b>	<b>Duplicates</b>
4	<b>YTD Total <sup>1</sup></b>	5,363,582	311,947	289,830	3,011	19,106	33,808
5	<b>Percentage <sup>3</sup></b>		100.00%	92.91%	0.97%	6.12%	10.84%
6							
7	Footnotes:						
8	<sup>1</sup> Includes sub-metered customers.						
9	<sup>2</sup> Includes number of applications provided via direct mail campaigns, call centers, bill inserts and other outreach methods. Because there are other means by which customers obtain applications which are not counted, this number is only an approximation.						
10	<sup>3</sup> Percent of Received. Duplicates are also counted as Approved, so the total will not add up to 100%.						

	A	B	C	D	E	F	G	H	I	J
1	<b>CARE Table 5 - Enrollment by County - PG&amp;E</b>									
2	<b>Through May 31, 2009</b>									
3		<b>Estimated Eligible</b>			<b>Total Participants</b>			<b>Penetration Rate</b>		
4	<b>County</b>	<b>Urban</b>	<b>Rural</b>	<b>Total</b>	<b>Urban</b>	<b>Rural</b>	<b>Total</b>	<b>Urban</b>	<b>Rural</b>	<b>Total</b>
5	ALAMEDA	141,116	18	141,134	112,232	11	112,243	80%	60%	80%
6	ALPINE	35	171	206	1	11	12	3%	6%	6%
7	AMADOR	120	5,287	5,408	93	3,182	3,275	77%	60%	61%
8	BUTTE	222	43,202	43,424	131	29,775	29,906	59%	69%	69%
9	CALAVERAS	897	6,715	7,612	461	3,792	4,253	51%	56%	56%
10	COLUSA	25	3,590	3,615	57	2,634	2,691	228%	73%	74%
11	CONTRA COSTA	80,064	324	80,388	66,810	178	66,988	83%	55%	83%
12	EL DORADO	105	13,524	13,629	49	9,245	9,294	47%	68%	68%
13	FRESNO	124,496	14,797	139,293	104,583	11,173	115,756	84%	76%	83%
14	GLENN	483	4,817	5,300	449	3,482	3,931	93%	72%	74%
15	HUMBOLDT	678	26,260	26,938	361	17,949	18,310	53%	68%	68%
16	KERN	47,882	45,477	93,359	40,033	37,348	77,381	84%	82%	83%
17	KINGS	168	9,065	9,233	97	7,017	7,114	58%	77%	77%
18	LAKE	1,296	15,528	16,824	693	9,542	10,235	53%	61%	61%
19	LASSEN	123	185	308	75	89	164	61%	48%	53%
20	MADERA	1,070	21,494	22,564	662	15,690	16,352	62%	73%	72%
21	MARIN	16,208	2,064	18,272	10,354	1,403	11,757	64%	68%	64%
22	MARIPOSA	2,507	1,295	3,802	1,516	560	2,076	60%	43%	55%
23	MENDOCINO	470	15,410	15,879	193	9,265	9,458	41%	60%	60%
24	MERCED	23,881	13,317	37,198	18,613	10,686	29,299	78%	80%	79%
25	MONTEREY	36,755	7,464	44,219	25,676	6,285	31,961	70%	84%	72%
26	NAPA	12,470	2,079	14,550	8,416	1,232	9,648	67%	59%	66%
27	NEVADA	617	10,965	11,582	293	6,962	7,255	47%	63%	63%
28	PLACER	17,897	5,453	23,350	13,409	4,311	17,720	75%	79%	76%
29	PLUMAS	10	3,542	3,552	4	1,564	1,568	41%	44%	44%
30	SACRAMENTO	123,184	815	124,000	87,298	326	87,624	71%	40%	71%
31	SAN BENITO	196	4,606	4,802	85	3,782	3,867	43%	82%	81%
32	SAN BERNARDINO	1	393	394	1	308	309	130%	78%	78%
33	SAN FRANCISCO	82,179	0	82,179	65,600	0	65,600	80%	n/a	80%
34	SAN JOAQUIN	74,867	9,176	84,044	57,953	8,010	65,963	77%	87%	78%
35	SAN LUIS OBISPO	298	34,486	34,784	69	18,236	18,305	23%	53%	53%
36	SAN MATEO	44,567	1,303	45,870	33,046	995	34,041	74%	76%	74%
37	SANTA BARBARA	7,803	9,945	17,748	6,244	8,277	14,521	80%	83%	82%
38	SANTA CLARA	100,482	3,037	103,519	94,256	2,603	96,859	94%	86%	94%
39	SANTA CRUZ	20,094	5,937	26,031	14,459	3,568	18,027	72%	60%	69%
40	SHASTA	16,753	10,173	26,926	10,263	7,372	17,635	61%	72%	65%
41	SIERRA	0	317	317	0	111	111	n/a	35%	35%
42	SISKIYOU	0	23	23	0	8	8	n/a	35%	35%
43	SOLANO	33,544	2,798	36,342	27,890	2,179	30,069	83%	78%	83%
44	SONOMA	33,758	13,827	47,585	28,577	8,718	37,295	85%	63%	78%
45	STANISLAUS	48,769	10,695	59,465	34,719	7,788	42,507	71%	73%	71%
46	SUTTER	112	13,399	13,511	64	11,158	11,222	57%	83%	83%
47	TEHAMA	425	12,497	12,922	215	9,292	9,507	51%	74%	74%
48	TRINITY	2	841	843	1	286	287	61%	34%	34%
49	TULARE	1,095	7,214	8,310	738	6,822	7,560	67%	95%	91%
50	TUOLUMNE	427	10,575	11,002	95	5,585	5,680	22%	53%	52%
51	YOLO	15,974	12,482	28,457	8,639	8,078	16,717	54%	65%	59%
52	YUBA	24	12,748	12,772	13	9,345	9,358	54%	73%	73%
53										
54	<b>Total</b>	<b>1,114,154</b>	<b>449,330</b>	<b>1,563,484</b>	<b>875,486</b>	<b>316,233</b>	<b>1,191,719</b>	<b>79%</b>	<b>70%</b>	<b>76%</b>

	A	B	C	D	E	F	G	H
1	<b>CARE Table 6 - Recertification Results - PG&amp;E</b>							
2	<b>Through May 31, 2009</b>							
3	2009	Total CARE Population	Participants Requested to Recertify <sup>1</sup>	% of Population Total	Participants Recertified	Participants Dropped <sup>2</sup>	Recertification Rate % (E/C)	% of Total Population Dropped (F/B)
4	January	1,137,916	22,296	1.96%	16,981	5,315	76.16%	0.47%
5	February	1,145,358	23,752	2.07%	18,309	5,443	77.08%	0.48%
6	March	1,159,954	28,480	2.46%				
7	April	1,176,257	39,205	3.33%				
8	May	1,191,719	23,005	1.93%				
9	June							
10	July							
11	August							
12	September							
13	October							
14	November							
15	December							
16	<b>YTD Total</b>	<b>1,191,719</b>	<b>136,738</b>	<b>11.47%</b>	<b>35,290</b>	<b>10,758</b>	<b>76.64%</b>	<b>0.90%</b>
17								
18	<sup>1</sup> Does not include participants who closed their accounts during the 90-day response period.							
19	<sup>2</sup> Results are tied to the month initiated. Therefore, results may be pending due to the time permitted for a participant to respond.							

Pacific Gas and Electric Company LIEE and CARE Monthly Report

	A	B	C	D	E	F	G	H
1	<b>CARE Table 7 - Capitation Contractors - PG&amp;E</b>							
2	<b>Through May 31, 2009</b>							
3		Contractor Type (Check one or more if applicable)				Year to Date Enrollments		
4	Contractor Name	Private	CBO	WMDVBE	LIHEAP	Rural	Urban	Total
5								
6	Allen Temple Health and Social Services Ministries					0	2	2
7	Amador-Tuolumne Community Action Agency		X			27	3	30
8	ARC of San Francisco		X			0	2	2
9	Arriba Juntos		X			0	0	0
10	Area 12 Agency on Aging	X				8	0	8
11	Asian Community Mental Health Services		X			0	1	1
12	Asian Resources		X			0	16	16
13	Berkeley Housing Authority		X			0	9	9
14	California Association of Area Agencies on Aging		X			63	340	403
15	California Association of the Physically Handicapped, Inc. (Fresno)		X			0	4	4
16	California Diversified Services		X			0	3	3
17	California Human Development Corporation		X			0	0	0
18	California Welfare To Independence Network 2000, Inc.				X	0	2	2
19	Catholic Charities Diocese of Fresno		X			0	57	57
20	Catholic Charities Diocese of Stockton		X			0	1	1
21	Center for Training and Careers, Inc.		X			0	2	2
22	Central Coast Center for Independent Living		X			0	2	2
23	Central Coast Energy Services, Inc		X			35	203	238
24	Central Valley Opportunity Center		X			27	31	58
25	Centro La Familia Advocacy Services		X			0	2	2
26	Centro Legal de La Raza		X			0	2	2
27	Chabot College Foundation		X			0	4	4
28	Charthouse Center for Families		X			0	21	21
29	Charles P. Foster Foundation	X				0	0	0
30	Child Care Links		X	X		0	13	13
31	Chinese Christian Herald Crusades		X			0	4	4
32	Communication Services, LLC		X			9	73	82
33	Community Action Marin		X		X	28	265	293
34	Community Action of Napa Valley		X			0	4	4
35	Community Action Partnership of Madera County		X			73	10	83
36	Community Alliance for Career Training and Utility Solutions		X			0	1	1
37	Community Foundation of Colusa County		X			0	5	5
38	Community Gatepath		X			0	0	0
39	Community Pantry of San Benito County		X			3	3	6
40	Community Resource Project, Inc.		X			5	161	166
41	Council for the Spanish Speaking		X			0	0	0
42	County of San Benito		X			0	2	2
43	Davis Street Community Center		X			0	11	11
44	Delta Community Services		X			0	2	2
45	Disability Resource Agency for Independent Living		X			0	0	0
46	Dixon Family Services		X			2	0	2
47	EBONY Counseling Center		X			0	0	0
48	Familia Center		X			0	1	1
49	Familia Unidas		X			0	0	0
50	Filipino American Development Foundation		X			0	0	0
51	Folsom-Cordova Community Partnership		X			0	6	6
52	Fort Ord Environmental Justice Network		X			0	0	0
53	Give Every Child a Chance		X			0	0	0
54	God Financial Plan		X			0	0	0
55	Greater Hill Zion Missionary Baptist Church		X			0	1	1
56	Habitat for Humanity, Stanislaus		X			0	3	3
57	Heritage Institute for Family Advocacy		X			5	25	30
58	Hip Housing Human Investment Project, Inc.		X			0	4	4
59	Hotline of San Luis Obispo County		X			2	4	6
60	Housing Authority of Alameda County		X			0	9	9
61	Housing Authority of City and County of Fresno		X			0	0	0
62	Housing Authority of Stanislaus County		X			0	7	7
63	Independent Living Center of Kern County, inc.		X			3	8	11

Pacific Gas and Electric Company LIEE and CARE Monthly Report

	A	B	C	D	E	F	G	H
1	<b>CARE Table 7 - Capitation Contractors - PG&amp;E</b>							
2	<b>Through May 31, 2009</b>							
3		Contractor Type (Check one or more if applicable)				Year to Date Enrollments		
4	Contractor Name	Private	CBO	WMDVBE	LIHEAP	Rural	Urban	Total
64	Independent Living Resource Center SF		X			0	2	2
65	Indian Health Center of Santa Clara		X			0	0	0
66	International Humanities Center		X			0	0	0
67	Kings Community Action Organization, Inc.		X			0	4	4
68	La Luz Bilingual Center		X	X		9	2	11
69	Lao Family Community of Fresno, Inc.		X			0	0	0
70	Lao Family Community of Stockton		X			0	4	4
71	Lao Khmu Association, Inc.		X			0	33	33
72	Mabuhay Alliance		X			0	1	1
73	Mendocino Latinos Para La Comunidad, Inc.		X			3	0	3
74	Merced County Community Action Agency		X		X	24	47	71
75	Merced Lao Family Community Inc.		X			1	24	25
76	Mission Language and Vocational School		X					0
77	Moncada Outreach		X			0	300	300
78	Monument Crisis Center		X			0	7	7
79	Native American Health Center		X			0	2	2
80	New Direction Christian Center		X			0	5	5
81	Network for Elders		X			0	11	11
82	North Peninsula Neighborhood Services Ctr		X			0	11	11
83	Northeast Community Federal Credit Union		X			0	0	0
84	Nuestra Alianza De Willits		X			0	2	2
85	Oakland Citizens Committee for Urban Renewal (O.C.C.U.R.)		X		X	0	256	256
86	Pack N Ship		X			0	4	4
87	Partners For Peace		X			0	0	0
88	People Resources		X			0	1	1
89	People of Purpose		X			0	2	2
90	Plumas County Community Development Commission	X				0	0	0
91	Plumas Crisis Intervention & Resource Center		X			8	0	8
92	Progress Financial Corporation		X			0	4	4
93	Q Foundation DBA Aids Housing Alliance SF		X			0	0	0
94	REDI ( Renewable Energy Development institute)		X			7	0	7
95	Rebuilding Together Sacramento		X			0	2	2
96	Redwood Community Action Agency	X			X	54	0	54
97	Resources for Independent Living Inc. - Sacramento		X			0	0	0
98	Sacramento Housing and Redevelopment Agency					0	12	12
99	Salvation Army Golden State Divisional Headquarters		X			11	59	70
100	San Francisco Chamber of Commerce Foundation /SF Works					0	11	11
101	San Francisco Community Power Cooperative		X			0	21	21
102	San Francisco Women's Center		X			0	1	1
103	Second Harvest Food Bank of Santa Cruz and San Benito Counties		X			0	1	1
104	Seniors First, Inc.		X			0	1	1
105	Shasta County Child Abuse Prevention Council		X			1	3	4
106	Silicon Valley Independent Living Center		X			0	0	0
107	Slavic Community Center		X			0	6	6
108	Southeast Asian Assistance Center		X			0	4	4
109	Una Nueva Esperanza		X			0	27	27
110	St Helena Family Center		X			5	5	10
111	Valley Oak Children's Services Inc.		X			0	2	2
112	Vietnamese Elderly Mutual Assistant Association		X			0	2	2
113	Vineyard Workers Services		X			0	0	0
114	Volunteer Center of Sonoma County		X			1	14	15
115	West Valley Community Services		X			0	7	7
116	YMCA of the East Bay West Contra Costa Branch		X			0	7	7
117	Yolo County Housing Authority		X			0	4	4
118	Yolo Family Resource Center		X			0	6	6
119	Yuba Sutter Legal Center		X			0	0	0
120	<b>Total Enrollments and Expenditures</b>					<b>414</b>	<b>2,246</b>	<b>2,660</b>
121								

	A	B	C	D	E	F	G	H
1	<b>CARE Table 8 - Participants as of Month-End - PG&amp;E</b>							
2	<b>As of May 31, 2009</b>							
3	<b>2009</b>	<b>Gas and Electric</b>	<b>Gas Only</b>	<b>Electric Only</b>	<b>Total</b>	<b>Eligible Households</b>	<b>Penetration Rate</b>	<b>% Change <sup>1</sup></b>
4	<b>January</b>	667,075	194,438	276,403	1,137,916	1,561,966	73%	0.1%
5	<b>February</b>	672,490	195,461	277,407	1,145,358	1,561,966	73%	0.7%
6	<b>March</b>	681,149	198,076	280,729	1,159,954	1,561,966	74%	1.3%
7	<b>April</b>	690,658	200,120	285,479	1,176,257	1,563,484	75%	1.4%
8	<b>May</b>	699,894	202,428	289,397	1,191,719	1,563,484	76%	1.3%
9	<b>June</b>							
10	<b>July</b>							
11	<b>August</b>							
12	<b>September</b>							
13	<b>October</b>							
14	<b>November</b>							
15	<b>December</b>							
16								
17	<sup>1</sup> Explain any monthly variance of 5% or more in the number of participants.							

CERTIFICATE OF SERVICE BY ELECTRONIC MAIL

I, the undersigned, state that I am a citizen of the United States and am employed in the City and County of San Francisco; that I am over the age of eighteen (18) years and not a party to the within cause; and that my business address is 77 Beale Street, San Francisco, California 94105

On June 22, 2009, I served a true copy of:

**NINETY-SEVENTH STATUS REPORT OF PACIFIC GAS AND ELECTRIC COMPANY  
(U 39 M) ON THE RESULTS OF ITS LOW INCOME ENERGY EFFICIENCY AND CARE  
PROGRAM EFFORTS IN COMPLIANCE WITH ORDERING PARAGRAPH 17 OF DECISION  
01-05-033, ISSUED MAY 7, 2001**

- [XX] By Electronic Mail – serving the enclosed via e-mail transmission to each of the parties listed on the official service lists for R.08-07-011, A.08-05-022, et al., and A.08-06-031 with an e-mail address.
- [XX] By U.S. Mail – by placing the enclosed for collection and mailing, in the course of ordinary business practice, with other correspondence of Pacific Gas and Electric Company, enclosed in a sealed envelope, with postage fully prepaid, addressed to those parties listed on the official service lists for R.08-07-011, A.08-05-022, et al., and A.08-06-031 without an e-mail address.

I certify and declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Executed on this 22<sup>nd</sup> day of June 2009, at San Francisco, California.

\_\_\_\_\_  
/s/  
PAMELA J. DAWSON-SMITH



**THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA SERVICE LIST**

**A0805022; A0805024; A0805025; A0805026 (Consolidated)**  
Downloaded by: June 22, 2009; Last updated by: June 15, 2009  
**Commissioner Assigned:** Dian Grueneich on May 30, 2008  
**ALJ Assigned:** Kimberly Kim on December 19, 2008

**R0807011**

Downloaded by: June 22, 2009; Last updated by: June 18, 2009  
**Commissioner Assigned:** Dian Grueneich on July 14, 2008  
**ALJ Assigned:** David M. Gamson on July 14, 2008

**A0806031**

Downloaded by: June 22, 2009; Last updated by: March 10, 2009  
**R0701042**

Downloaded by: June 22, 2009; Last updated by: June 12, 2009

**CPUC DOCKET NO. A0805022 A0805024 A0805025 A0805026 R0807011 A0806031 R0701042**

**CPUC REV 06-18-09**

Total number of addressees: 490

BILLY BLATTNER MANAGER REGULATORY RELATIONS  
**SAN DIEGO GAS & ELECTRIC COMPANY**  
601 VAN NESS AVE, STE 2060  
SAN FRANCISCO CA 94102  
FOR: San Diego Gas & Electric and So. California Gas  
Company  
Email: wblattner@semprautilities.com  
Status: INFORMATION

CASE COORDINATION  
**PACIFIC GAS AND ELECTRIC**  
PO BOX 770000; MC B9A  
SAN FRANCISCO CA 94177  
Email: regrelcpuccases@pge.com  
Status: INFORMATION

JENNIFER BARNES  
**PACIFIC GAS AND ELECTRIC COMPANY**  
MAIL CODE N7K  
245 MARKET ST  
SAN FRANCISCO CA 94105  
Status: INFORMATION

CRAIG M. BUCHSBAUM ATTORNEY  
**PACIFIC GAS AND ELECTRIC COMPANY**  
77 BEALE ST, B30A  
SAN FRANCISCO CA 94105  
FOR: Pacific Gas and Electric Company  
Email: cmb3@pge.com  
Status: INFORMATION

BRIAN K. CHERRY VP, REGULATORY RELATIONS  
**PACIFIC GAS AND ELECTRIC COMPANY**  
PO BOX 770000, MAIL CODE: B10C  
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Status: INFORMATION

CASE COORDINATION  
**PACIFIC GAS AND ELECTRIC COMPANY**  
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EILEEN COTRONEO  
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KEVIN CUDD SENIOR PROGRAM MANAGER  
**PACIFIC GAS AND ELECTRIC COMPANY**  
1320 EL CAPITAN DRIVE, STE 330  
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Status: INFORMATION

LAW DEPARTMENT FILE ROOM  
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77 BEALE ST, B30A  
SAN FRANCISCO CA 94105  
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Status: INFORMATION

LINDA FONTES  
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123 MISSION RM 1404 MC H14F  
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RAFAEL FRIEDMANN SUPERVISOR CUSTOMER  
ENERGY EFFICIENCY  
**PACIFIC GAS AND ELECTRIC COMPANY**  
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SAN FRANCISCO CA 94177-0001  
Email: rafi@pge.com  
Status: INFORMATION

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**THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA SERVICE LIST  
CPUC DOCKET NO. A0805022 A0805024 A0805025 A0805026 R0807011 A0806031 R0701042  
CPUC REV 06-18-09**

Total number of addressees: 490

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CPUC DOCKET NO. A0805022 A0805024 A0805025 A0805026 R0807011 A0806031 R0701042  
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Total number of addressees: 490

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**THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA SERVICE LIST  
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CPUC REV 06-18-09**

Total number of addressees: 490

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**ALJ Assigned:** Kimberly Kim on December 19, 2008

**R0807011**

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**ALJ Assigned:** David M. Gamson on July 14, 2008

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**A0805026 R0807011 A0806031 R0701042**

Application of Pacific Gas and Electric Company for Approval of the 2009-2011 Low Income Energy Efficiency and California Alternate Rates for Energy Programs and Budget (U 39 M)

Application of San Diego Gas & Electric Company (U 902 M) for Approval of Low-Income Assistance Programs and Budgets for Program Years 2009-2011

A.08-05-022 (Filed May 15, 2008)

A.08-05-024 (Filed May 15, 2008)

A.08-05-025 (Filed May 15, 2008)

A.08-05-026 (Filed May 15, 2008)

Application of Southern California Gas Company (U 904 G) for Approval of Low-Income Assistance Program and Budgets for Program Years 2009-2011

Application of Southern California Edison Company (U 338-E) for Approval of Low-Income Assistance Programs and Budgets for Program Years 2009, 2010, and 2011

Order Instituting Rulemaking to Develop the Commission's Energy Efficiency Strategic Plan.

Rulemaking 08-07-011  
(Filed July 10, 2008)

In the Matter of the Application of Southwest Gas Corporation (U905G) for Approval of Low-Income Programs and Budgets for Program Years 2009-2011.

A.08-06-031

Order Instituting Rulemaking Regarding Policies, Procedures and Rules for the Low Income Energy Efficiency Programs of California's Energy Utilities.

R0701042

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