June 23, 2008

Sarita Sarvate California Public Utilities Commission Energy Division 505 Van Ness Avenue San Francisco, CA 94102-3214

Re: Eighty-Fifth Status Report of Pacific Gas and Electric Company on the Results of Its Low Income Energy Efficiency and CARE Program Efforts In Compliance With Ordering Paragraph 17 of Decision 01-05-033, Issued May 7, 2001

Dear Ms. Sarvate:

In accordance with Ordering Paragraph 17 of Decision 01-05-033, the direction of Administrative Law Judge Gottstein at the July 11 and 28, 2001 status conferences, and the agreements reached between the utilities and the Energy Division on the format and content of the tables, Pacific Gas and Electric Company submits its attached eighty-fifth monthly status report on the results of its Low Income Energy Efficiency and CARE program efforts, showing results through May 2008.

The Joint Utilities, the Energy Division and the Division of Ratepayer Advocates worked together to update and streamline the reporting tables beginning with the January 2007 results. We are submitting the May 2008 report to the Energy Division and providing a notice of availability and courtesy copy to the service list in R.07-01-042, based on the directions given by Administrative Law Judge Malcolm to PG&E on March 21, 2007 at 3:24 p.m.

Very truly yours,

/s/ DANIEL F. COOLEY

DFC:pjd

Enclosures

cc: ALJ Sarah R. Thomas All Parties on Official Service List for R.07-01-042

PG&E Low Income Programs Monthly Report for May 2008

This Low Income Programs Monthly Report complies with Ordering Paragraphs 14 and 17 of Decision (D.) 01-05-033, requiring the utilities to comply with reporting and program evaluation requirements previously established for the California Alternate Rates for Energy (CARE) and Low Income Energy Efficiency (LIEE) programs, including the reporting of costs and effects from these programs on an annual basis using the Reporting Requirements Manual. Reporting categories are consistent with the definitions contained in the Reporting Requirements Manual filed on January 10, 2002, as revised with Energy Division, following the February 21, 2007 public workshop. Additionally, utilities are required to file regular monthly status reports on the results of their Low Income Programs.

A complete listing of the Low Income Programs Reporting Tables is included in Attachment A to this report.

Monthly Low Income Programs Reporting

This Low Income Programs Report includes actual LIEE and CARE results and expenditures through May 2008. *All results reported in this monthly report update and supersede data reported in previous reports.*

2008 Reporting. D.06-12-038 authorized PG&E's CARE and LIEE programs and budgets for 2007-2008. The authorized CARE administration budget is \$7,557,000 for 2007 (plus \$287,500 for PG&E's 2007 Cooling Center Pilot Program) and \$7,432,000 for 2008. The authorized LIEE program budget is \$77,733,500 per year, plus any unspent carryover from previous years.

The Joint Utilities, the Energy Division and the Division of Ratepayer Advocates worked together on a proposal to update and streamline low income reporting tables for 2007. Some of the previous reporting tables were specific to California State Senate Bill X1-5, enacted in 2001, which required Low Income Rapid Deployment Program funding restrictions and criteria that are no longer relevant to the current programs. Additionally, there have been many changes to the low income programs since 2001 that were not adequately represented in program reports.

D.06-12-038, Ordering Paragraph 9, specified that the Joint Utilities should collaborate with the Energy Division on reporting and comply with reporting requirements set forth by the Energy Division. The Joint Utilities, in consultation with the Energy Division and the Division of Ratepayer Advocates, are using the new reporting criteria agreed to in a November 8, 2006 conference call, beginning with the January 2007 report submitted February 21, 2007. A public workshop to discuss low income program reporting was held at the California Public Utilities Commission (Commission) on February 21, 2007. Workshop participants reviewed and reached consensus on the LIEE monthly reports and reporting categories.

PG&E is using the most recent measure energy savings by climate zone developed in the

Joint Utility 2001 LIEE Program Evaluation and the Standardization Team's Cost Effectiveness Report for all measures where these are available. For measures not included in the program year (PY) 2001 Evaluation, PG&E is using the best data available from the Database of Energy Efficiency Resources (DEER) or other sources. An impact evaluation of the PY2005 LIEE program was completed on December 19, 2007.

Customer Eligibility. In March 2003, the Joint Utilities updated and revised the penetration rate calculation methodology in compliance with D.02-07-033 and Assigned Commissioner's Ruling (ACR) dated December 27, 2002, as described in previous reports.¹

To qualify for the CARE and LIEE programs, a residential customer's household income must be at or below 200 percent of Federal Poverty Guidelines, as required in D.05-10-044.

The Joint Utilities updated their annual customer eligibility estimations as required in a June 24, 2004 Commission Scoping Memo and filed these new annual estimates of the number of CARE-eligible customers in 2007 on October 15, 2006 (as later authorized going forward by D.06-12-038, Ordering Paragraph 10). PG&E uses these new eligibility estimates in these 2007 reports. As a result of this annual demographic adjustment, the estimated CARE and LIEE-eligible populations in PG&E's service area have both increased. As a result of the increase in eligible population, PG&E's 2007 CARE and LIEE penetration rates have decreased slightly from the penetration rate reported at the end of 2006 and are thus not comparable to penetration rates reported for 2006.

On May 1, 2007, the Commission issued its annual update to the CARE and LIEE program income guidelines effective June 1, 2007 through May 31, 2008. PG&E has incorporated the new CARE and LIEE income guidelines into its tariffs and all program materials, as described in Advice Letter 3052-E filed on May 14, 2007.

Low Income Program Highlights

CARE Program Updates

On May 14, 2008, PG&E filed Advice 2924-G/3268-E with the Commission to revise CARE Program household income requirements effective June 1, 2008 through May 31, 2009.

CARE Program Automatic Enrollment

¹ The Joint Utility Methodology for Calculating CARE Penetration (February 6, 2002) and the Joint Utility CARE Eligibility Update (February 21, 2003) can be found as Attachments A and B in PG&E's Nineteenth Annual Progress Report to the California Public Utilities Commission on the California Alternate Rates for Energy (CARE) Program, January 1, 2007-December 31, 2007, submitted April 30, 2008.

PG&E currently exchanges data with Southern California Edison Company (SCE) and Southern California Gas Company (SCG) to automatically enroll their CARE customers who also receive PG&E service. PG&E also participates in data exchanges regarding qualified low income customers with the Sacramento Municipal Utility District (SMUD). PG&E provides natural gas in the SMUD electric service area and will automatically enroll qualified low income customers served by SMUD into CARE.

PG&E has resumed the automatic enrollment of LIHEAP customers, as authorized in D.02-07-033. 14,423 LIHEAP customers were automatically enrolled into CARE in May.

CARE Program Outreach in May

PG&E's CARE Program rolled out multiple outreach direct mailings to increase enrollment of eligible customers:

- "CNR" Direct Mail: 70,000 English/Spanish direct mail pieces were sent to customers who had previously requested an application but never mailed it back.
- Hispanic Direct Mail: 100,000 English/Spanish direct mail pieces were sent to Hispanic customers.
- RDM Direct Mail: 11,730 English/Spanish direct mail pieces were sent to customers who failed to recertify.

The CARE Program participated in outreach events in San Francisco, Santa Rosa, San Rafael, San Mateo, Merced, Cupertino, Oakland, San Luis Obispo, Richmond, Bakersfield, Sacramento, Fresno, and Roseville where program representatives were available to answer questions and help customers enroll in the program.

Low Income Energy Efficiency Program

PG&E contracts directly with both community based organizations and private contractors who provide a wealth of experience in the communities they serve. PG&E currently has 17 installation contractors and three appliance contractors who serve 48 counties and over 70,000 square miles in PG&E's service area.

PG&E has nine contracts with Low Income Home Energy Assistance Program (LIHEAP) agencies that are not working within PG&E's LIEE program. PG&E is coordinating with these LIHEAP agencies to install ENERGY STAR[®] refrigerators in homes receiving PG&E electric service where the LIHEAP contractors have installed all other measures under the State Weatherization Program. This allows both the LIEE and LIHEAP programs to leverage their resources and help additional low income homes. Through May, 243 refrigerators have been installed, which equates to \$250,776 leveraged through this program.

LIEE leveraged with Rebuilding Together Peninsula (RTP) to provide Energy Efficient

measures to 42 families who participated in this year's Spring event. Rebuilding Peninsula Together is an organization that provides rehabilitation services to homes occupied by Low Income Families throughout San Mateo County. RTP is able to stretch their funds further and provide a greater service to the families who participated because LIEE was able to install certain Energy Efficient measures, which otherwise would have had to be installed and funded by RTP.

On April 30th LIEE participated in a rehabilitation effort which took place at the Laurel House in San Mateo, CA which is a part of the Women's Recovery Association. The Laurel House is a nonprofit organization on CARE that provides services to live-in women who are suffering from substance and physical abuse. LIEE incorporated a number of energy efficiency measures to serve the facility.

In 2008, the LIEE team contracted with three community action agencies (CAA) to pilot the Energy Education Workshop program. The workshops address customers' energy usage, utility bill assessment and energy saving practices. The objective is to provide energy education to low income customers and have them adopt energy saving behaviors to lower their energy bills. Through May 2008, 231 customers have participated in the workshops.

PG&E and its contractors use PG&E's Energy Partners Online database (EPO) for LIEE activities. The database shows which customers received LIEE services, what year they were provided, and which customers are participating in CARE. With this information, the contractors are better able to market to the community, e.g., contacting only those customers who have not received LIEE services in the past.

Through EPO, contractors are provided information about customers who have requested LIEE services (referrals). Each home that receives LIEE services where the customer is not on the CARE rate is then signed up for the CARE discount. In the month of May, 514 LIEE participants were enrolled in CARE.

LIEE program materials are provided in seven languages: English, Spanish, Vietnamese, Chinese, Russian, Korean, and Hmong.

In addition, PG&E continues to combine its LIEE and CARE outreach activities in order to leverage low income outreach efforts and provide PG&E low income customers with the knowledge and tools to access all of PG&E's free energy services.

Attachment A Low Income Programs Monthly Reporting Tables

LIEE Tables

- Table 1L LIEE Program Expenses
- Table 2L LIEE Measure Installations & Savings
- Table 3L Average Bill Savings per Treated Home
- Table 4L LIEE Homes Treated by County
- Table 5L LIEE Customer Summary

CARE Tables

- Table 1C CARE Program Expenses
- Table 2C CARE Enrollment, Recertification, Attrition, and Penetration
- Table 3C CARE Standard Random Verification Results
- Table 4C CARE Enrollment by County
- **Table 5C** CARE Capitation Contractors
- Table 6C CARE Participants as of Month-End

	А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν
1							Table 11	- LIEE Pro	gram Expe	nses				
2							Throu	gh May 31,	2008 - PG&	E				
3			Au	thorized Budget	t	Curre	nt Month Expe	nses	Year	to Date Exper	nses	% of Bud	lget Spent Yea	ar to Date
4	LIEE Prog	gram:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
5	Energy Eff	iciency												
6	Gas Appl	liances		6,730,825	6,730,825		653,033	653,033	-	2,439,810	2,439,810	-	36.2%	36.2%
7	Electric A	Appliances	31,758,760		31,758,760	2,658,557	-	2,658,557	10,015,306	-	10,015,306	31.5%	-	31.5%
8	Weatheri	zation	3,757,420	11,272,261	15,029,681	441,114	1,323,342	1,764,456	1,638,238	4,914,715	6,552,953	43.6%	43.6%	43.6%
9	Outreach	and Assessment	3,591,638	1,539,274	5,130,912	333,673	143,003	476,676	1,278,408	547,889	1,826,297	35.6%	35.6%	35.6%
10	In Home	Energy Education	4,243,478	1,818,634	6,062,112	392,363	168,156	560,519	1,500,214	642,949	2,143,163	35.4%	35.4%	35.4%
11	Education	n Workshops	280,000	120,000	400,000	4,448	1,906	6,354	6,046	2,591	8,637	2.2%	2.2%	2.2%
12	Energy Ef	ficiency TOTAL	43,631,296	21,480,994	65,112,290	3,830,155	2,289,440	6,119,595	14,438,212	8,547,954	22,986,166	33.1%	39.8%	35.3%
13														
14	Training	Center	259,700	111,300	371,000	18,572	7,959	26,531	65,655	28,138	93,793	25.3%	25.3%	25.3%
15	Inspectio	ns	2,798,341	1,199,289	3,997,630	197,304	84,559	281,863	1,010,270	432,973	1,443,243	36.1%	36.1%	36.1%
16	Marketin	g	-	-	-	-	-	-	-	-	-	-	-	-
17	M&E Stu	idies	171,150	73,350	244,500	-	-	-	447	191	638	0.3%	0.3%	0.3%
18	Regulator	ry Compliance	178,500	76,500	255,000	13,194	5,655	18,849	53,319	22,851	76,170	29.9%	29.9%	29.9%
19	General A	Administration	5,387,256	2,308,824	7,696,080	393,284	168,550	561,834	1,819,355	779,724	2,599,079	33.8%	33.8%	33.8%
20	CPUC Er	nergy Division	39,900	17,100	57,000	-	-	-	-	-	-	-	-	-
21														
22	TOTAL P	ROGRAM COSTS	52,466,143	25,267,357	77,733,500	4,452,509	2,556,163	7,008,672	17,387,258	9,811,831	27,199,089	33.1%	38.8%	35.0%
23							Funded	Outside of LIEE	Program Budge	ŧ				
24	Indirect C	Costs	-	-	-	41,185	17,650	58,835	234,598	100,541	335,139	-	-	-
25														
26	NGAT C	osts		2,900,000	2,900,000	-	248,632	248,632	-	1,145,440	1,145,440	-	39.5%	39.5%
27														

	A Table 2		looguro In	stallations	E 8 Saving		G
1	Table 2		ific Gas &		& Savings	5	
2			ough May	31, 2008			
			Expensed for Month	_			
3					pensed Install (Wh (Annual)	ations Year to E kW	Date Therms
4	Measures	Units	Quantity Installed	Quantity I Installed	[1]	(Annual) ^[2]	(Annual)
	Furnaces		motaneu	motanou		(/ unitual)	(/ iiiiuui)
6	- Repair - Gas	Each	140	581	-	-	23,504
7 8	- Replacement - Gas (Dual Pack) - Repair - Electric	Each Each	47	189	-	-	13,399
9	- Replacement - Electric	Each					
10 11	Infiltration & Space Conditioning.						
12	- Outlet cover plate gaskets	Home	3,540	13,837	9,296	2	3,991
	- Duct Testing	Home	-				
	- Duct Sealing - Evaporative Coolers	Home Each	229 153	820 555	2,784 218,142	5 338	7,112
	- Evaporative Cooler Maintenance	Each	155	555	210,142	330	
17	- Evaporative Cooler/Air Cond. Covers	Each	296	1,299	1,014	0	3,175
	- A/C Replacement - Room - A/C Replacement - Room (landlord)	Each	113	322	68,048	105	
20	- A/C Replacement - Room (landlord) - A/C Replacement - Central	Each Each	- 3	12	302 3,614	0	
21	- A/C Replacement - Central (landlord)	Each	-		-,		
22	- A/C Tune-up - Central	Each					
23 24	- A/C Services - Central - Heat Pump	Each Each					
25		Laon					
26 27	Weatherization - Attic Insulation	Home	377	1,282	43,959	8	53,979
	- Attic Access Weatherization	Home	1,754	6,725	2,282	0	5,600
29	- Weatherstripping - Door	Home	3,488	13,812	25,284	5	32,079
30	- Caulking	Home	3,634	14,122	28,080	5	39,749
31 32	- Minor Home Repairs ^[5]	Home	3,816	14,679	80,280	15	92,992
33	Water Heater Savings						
	- Water Heater Blanket	Home Home	946 2,041	3,544 8,031	15,340	2	37,627
	- Low Flow Showerhead - Water Heater Replacement - Gas	Each	2,041	106	37,810	-	60,209 2,268
	- Water Heater Replacement - Electric	Each	-	-	-	-	-
	- Tankless Water Heater - Gas	Each					
39 40	- Tankless Water Heater - Electric - Water Heater Pipe Wrap	Each Home	68	292	14,060	2	109
41	- Faucet Aerators	Home	2,256	8,507	18,764	3	26,305
42 43	Lighting Measures						
43	- CFL	Each	36,721	142,050	3,113,260	386	-
45	- Interior Hard wired CFL fixtures	Each					
46 47	Exterior Hard wired CFL fixtures Torchiere	Each Each	3,586	13,424	477,894	-	
48	- Torchlere	Each					
	Refrigerators	Each	1,471	5,497	4,172,131	747	-
50 51	Refrigerators (landlord)	Each	-	3	1,995	0	-
52 53	Pool Pumps	Each					
	Pilots						
55	- A/C Tune-up - Central	Home	24	24	6,836	7	-
	- Interior Hard wired CFL fixtures	Each	5,877	21,943	1,518,061	188	-
57 58	- Ceiling Fans [6]	Each	420	1,625			
	Customer Enrollment						
	- Outreach & Assessment	Home	5,643	21,623	-		-
61 62	In-Home Education Education Workshops	Home Participants	5,643	21,623 0	-	-	-
63	<u>.</u>						
64 65	Total Savings				9,859,236	1,831	402,097
66	Homes Weatherized [3]	Home	4,258	16,372			
67	Homes Treated [4]						
68 69	- Single Family Homes Treated	Home	3,918	15,236			
70	- Multi-family Homes Treated	Home	1,237	4,449			
71	- Mobile Homes Treated	Home	488	1,938			
72 73	- Total Number of Homes Treated	Home	5,643	21,623			
74	- Master-Metered Homes Treated	Home	394	1,322			
75	11 1147. 1	and an end of the	- -	and and a set	har the start of		
	^{1]} kWh based on 2001 Low Income Impact Eval Standardization Team, updated DEER.	uation Study, Cos	si Effectiveness Ar	narysis conducted	uy itron, Inc., Cos	si Effectiveness Ana	iysis conducted b
77	2] kW is estimate using historic PG&E factors.						
78	^{3]} Weatherization consists of Attic Insulation, Attic Act	cess Weatheriztion	n, Door Weatherstri	pping, Caulking and	d Minor Home Repa	airs.	
-	4) Includes master-metered and non-master-metered						
80 81	^{5]} MHR Measures include: Ceiling Repair, Cover Plat Ext Wall Repair, Floor Repair, Foam Wall Patch, (
81	Sill Repair, Specialty Glass, Specialty Glass \$'s, 1						
83	Vent Repair - Heater, Window 7x4, Window Asse	mbly Repl, Window	v Assembly Replace				
84 85	Window Assembly Replace > 12 sq. ft. per Window ^{6]} The Ceiling Fan savings from the CFLs installed an			lo savings are char	in for the reduction	in AC	
	Coming i an savings norn the CELS Installed af	S SHOWIT UT LITE UT	LINGASUICIUW. N	. Janiya ale silov	ioi ule reduction		

	A	В
1	Table 3L - Average Bill Savi Pacific Gas &	•
2	Through May	31, 2008
3	Year-to-date Installatio	ns - Expensed
4	A served LIVA/Is O service ser	0.050.000
5	Annual kWh Savings	9,859,236
6	Annual Therm Savings	402,097
7	Lifecycle kWh Savings	137,827,591
8	Lifecycle Therm Savings	4,293,016
9	Current kWh Rate	\$ 0.0945
10	Current Therm Rate	\$ 0.9570
11	Number of Treated Homes	21,623
12	Average 1st Year Bill Savings / Treated Home	\$ 60.87
13	Average Lifecycle Bill Savings / Treated Home	\$ 598.12

	A	В	С	D	Е	F	G
	т	able 4L -	LIEE Ho	omes Tre	ated		
	•		-				
1		Pacifi	ic Gas &	Electric			
2		Throu	igh May	31, 2008	}		
3	County	Elig	jible Custom	iers	Homes	Treated	Year to Date
		Ĩ					
4		Rural	Urban	Total	Rural	Urban	Total
5	ALAMEDA	20	177,141	177,161	0	1,468	1,468
6	ALPINE	162	37	199	0	0	0
7	AMADOR	5,321	125	5,446	44	0	44
8	BUTTE	45,221	234	45,455	634		637
9	CALAVERAS	7,770	901	8,671	52	3	55
	COLUSA	3,551	115	3,666	17	1	18
	CONTRA COSTA	738	89,434		8	1,872	1,880
	EL DORADO	12,599	118		136	1	137
	FRESNO	14,600	130,946		326	2,263	2,589
	GLENN	4,910	475	5,385	20	3	23
	HUMBOLDT	27,540	679	28,219	226	0	226
16	KERN	45,917	49,456	95,373	532	462	994
17	KINGS	8,800	160	8,960	219	0	219
	LAKE	14,838	1,307	16,145	318	20	338
	LASSEN	186	128	314	0	0	0
	MADERA	20,828	957	21,785	198	0	198
	MARIN	2,472	19,294	21,766	95	138	233
	MARIPOSA	1,291	2,443		0	5	5
	MENDOCINO	14,537	433	14,970	37	0	37
	MERCED	13,773	24,305	38,078	268	400	668
	MONTEREY	7,758	41,098		101	431	532
		2,351	14,009	16,360	15	139	154
_	NEVADA	11,139	597	11,736	96	0	96
_	PLACER	6,434	22,502	28,936	84	385	469
	PLUMAS	3,580	9	3,589	4	0	4
_		976	149,384	150,360	3	, -	1,204
31	SAN BENITO	4,808	203	5,011	236	0	236
	SAN BERNARDINO SAN FRANCISCO	375	1 1 2 2 2 1	376	0	0	0
_		0	138,014	,	0	1,190	1,190
34 35	SAN JOAQUIN SAN LUIS OBISPO	9,239 35,069	81,794 303		3 332		599 332
35 36							332
36 37	SAN MATEO SANTA BARBARA	1,308 10,261	56,111 8,174	57,418 18,435	6 103		<u> </u>
	SANTA DARBARA	3,118	0,174 124,795		72	2,455	
	SANTA CLARA SANTA CRUZ	6,267	24,086		113	2,455	2,527
_	SHASTA	10,291	24,080	27,246	103		336
40	SIERRA	318	10,955	318	0	233	0
41	SISKIYOU	25	0	25	0	0	0
42		2,801	37,384		4	259	263
43		14,653	37,364	51,714	116		639
44		10,524	51,042	61,567	182	898	1,080
	SUTTER	14,604	116		393		
47	TEHAMA	12,588	433		158		160
	TRINITY	820		822	0	0	0
_	TULARE	6,864	1,078		152		160
	TUOLUMNE	10,219	367	10,585	170		170
51	YOLO	13,549	19,212	32,761	75	68	143
52	YUBA	14,151	24		106		143
53	Total	459,161	1,323,444	1,782,605	5,757	15,866	21,62

	А	В	С	D	Е	F	G	Н		J	K	L	М	Ν	0	Р	Q
							Table	5L - LIEE	Custom	er Sumi	marv						
							Tuble	Pacific (nary						
1																	
2								Through	May 31,	2008							
3			Gas 8	Electric			Gas	Only			Elec	tric Only				Total	
4		# of YTD				# of YTD				# of YTD				# of YTD			
5	Month	Homes Treated	These	kWh	kW	Homes Treated	T h	1.3.6./6	kW	Homes Treated	T b	kWh	kW	Homes Treated	These	134/6	kW
6	January 2008	1,309	Therm 28,252	632,696	112.9		Therm 3,852	kWh 4,710	<u>куу</u> 1.5		Therm	237,810	<u>куу</u> 61.9	1,899	Therm 32,104	kWh 875,216	<u>куу</u> 176
0	<i>(</i>										-				,		
/	February 2008	3,624	84,317	1,891,364	330.1	463	10,559		1.7		-	525,563	126.3	4,981	94,876	2,422,725	458
8	March 2008	6,998	159,095	3,501,386	622.2		21,601	8,670			-	895,055	209.3	9,366	180,695	4,405,111	834
9	April 2008	11,671	253,768	5,839,833	1,022.5	1,906	41,003	15,195	3.4	2,403	-	1,409,558	314.5	15,980	294,771	7,264,586	1,340
10	May 2008	15,935	345,969	7,905,591	1,396.3	2,518	56,128	19,702	4.1	3,170	-	1,933,943	431.0	21,623	402,097	9,859,236	1,831
11	June 2008																
12	July 2008																
13	August 2008																
14	September 2008																
15	October 2008																
16	November 2008																
17	December 2008																
F	Figures for each mo	onth are Year	To Date (YTD). December re:	sults should a	pproximate o	alendar yea	r results. The	rms and kWI	n savings ar	re annual fig	ures. Total Ener	gy Impacts	for all fuel type	es should equ	al YTD energy imp	acts that are
18 r	eported every mor	d every month in Table 2L.															

	A		В		С		D		Е		F		G		Н		I		J	К	L	М
1							Table 1	IC	- CARE	P	rogram	Ex	penses	s -	PG&E							
2											n May 3											
3	FINAL		Å	Auth	orized Budge	et					Month Exper				Yea	ar to	Date Expens	es		% o	f Budget Spent Y	TD
	CARE Program:		Electric		Gas		Total		Electric		Gas		Total		Electric		Gas		Total	Electric	Gas	Total
5	Outreach [1] (3)	\$	3,570,800	\$	1,761,200	\$	5,332,000		\$687,751	\$	352,141	\$	1,039,892	\$	1,567,344	\$	826,093	\$	2,393,437	44%	47%	45%
6	Automatic Enrollment	\$	97,500	\$	52,500	\$	150,000		\$4,278	\$	2,304	\$	6,582	\$	5,114	\$	2,754	\$	7,868	5%	5%	5%
7	Processing/ Certification/Verification	\$	1,040,000	\$	560,000	\$	1,600,000		\$86,999	\$	46,846	\$	133,845	\$	535,292	\$	288,234	\$	823,526	51%	51%	51%
8	Information Technology / Programming	\$	97,500	\$	52,500	\$	150,000		\$3,561	\$	1,918	\$	5,479	\$	117,320	\$	63,172	\$	180,492	120%	120%	120%
9		_																				
10	Pilots			-						-												
11	- Pilot SB 580	\$	-	\$	-	\$	-	\$		\$	-	\$		\$		\$	-	\$	-	0%	0%	0%
12	- Pilot	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	0%	0%	0%
13	- Pilot	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	0%	0%	0%
	Total Pilots	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	0%	0%	0%
15																						
	Measurement & Evaluation	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	0%	0%	0%
	Regulatory Compliance	\$	65,000	\$	35,000	\$	100,000	\$	3,355	\$	1,807	\$	5,162	\$	22,602	\$	12,170	\$	34,772	35%	35%	35%
	General Administration	\$	195,000	\$	105,000	\$	300,000	\$	41,969	\$	22,598	\$	64,567	\$	181,202	\$	97,570	\$	278,772	93%	93%	93%
19	CPUC Energy Division	\$	65,000	\$	35,000	\$	100,000	\$	-	\$	-	\$		\$	12,525	\$	6,744	\$	19,270	19%	19%	19%
20																						
21	SUBTOTAL MANAGEMENT COSTS	\$	5,130,800	\$	2,601,200	\$	7,732,000	\$	827,913	\$	427,613	\$	1,255,527	\$	2,441,399	\$	1,296,738	\$	3,738,137	48%	50%	48%
22																						
	CARE Rate Discount	\$	478,000,000	\$	110,000,000	\$	588,000,000	\$	20,948,507	\$	6,903,343	\$	27,851,850	\$	132,065,261	\$	53,986,999	\$ 1	186,052,259	28%	49%	32%
	Service Establishment Charge Discount																					
25																						
	TOTAL PROGRAM COSTS & CUSTOMER																					
	DISCOUNTS	\$	483,130,800	\$	112,601,200	\$	595,732,000	\$	21,776,421	\$	7,330,956	\$	29,107,377	\$	134,506,659	\$	55,283,737	\$ 1	189,790,396	28%	49%	32%
27																						
-	Other CARE Rate Benefits																					
29	- DWR Bond Charge Exemption							\$	2,010,081			\$	2,010,081					-	11,173,902			
30	- CARE PPP Exemption [2]							\$	2,204,359	\$	407,927	\$				\$	3,738,998	-	15,053,988			
31	- California Solar Initiative Exemption							\$	677,409			\$	677,409	\$	3,723,997			\$	3,723,997			
32	- kWh Surcharge Exemption																					
	Total - Other CARE Rate Benefits							\$	4,891,850	\$	407,927	\$	5,299,777	\$	26,212,889	\$	3,738,998	\$	29,951,887			
34		_																				
	Indirect Costs							\$	33,224	\$	17,256	\$	50,480	\$	176,106	\$	94,203	\$	270,309			
36																						
37	^[1] The Outreach category includes expenses from 0					-		•														
	^[2] PPP Exemption - CARE customers are exempt fr					uding	g PPP costs fo	or C/	ARE admin. ar	nd the	e Care surcha	rge										
~~ 7	^[3] The Outreach actions includes supervise from t				_																	

 38
 Interpret Exemption - CARE customers are exempt from paying CARE program costs indicated and the second se

	А	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	Р	Q
1				Т	able 20	C - CARE	Enrollm	ent, Rec	ertifica	tion, Attriti	on, and	Penetra	tion - F	'G&E			
2								Throu	ugh Ma	y 31, 2008							
3						Gro	ss Enrollme	nt					Enro	llment			
4			Auto	omatic En	rollment						Total			Net	Total	Estimated	Penetration
		Inter-		Inter-		Combined		Other	Total		Adjusted	Attrition	Net	Adjusted	CARE	CARE	Rate %
5		Utility	CPUC	Agency	SB 580	(B+C+D+E)	Capitation	Sources ¹	(F+G+H)	Recertification	(I+J)	(Drop Offs)	(K-L)	(M-J)	Participants	Eligible	(O/P)
6	Jan-08	0	0	0	0	0	0	23,531	23,531	33,556	57,087	28,584	28,503	-5,053	1,102,680	1,528,221	72%
7	Feb-08	0	0	0	0	0	2	33,758	33,760	29,183	62,943	17,708	45,235	16,052	1,118,732	1,528,221	73%
8	Mar-08	0	0	0	0	0	1,547	24,879	26,426	27,640	54,066	32,153	21,913	-5,727	1,113,005	1,528,221	73%
9	Apr-08	0	0	0	0	0	1,261	29,638	30,899	29,772	60,671	23,030	37,641	7,869	1,120,874	1,528,221	73%
10	May-08	0	0	14,423	0	14,423	473	31,352	46,248	27,912	74,160	30,904	43,256	15,344	1,136,218	1,528,221	74%
11	Jun-08																
12	Jul-08																
	Aug-08																
	Sep-08																
_	Oct-08																
	Nov-08																
17	Dec-08																
18	Total for 2008	0	0	14,423	0	14,423	3,283	143,158	160,864	148,063	308,927	132,379	176,548	28,485	l		
19																	
20	¹ Not Including Re	ecertificati	ion Enrollr	ment													

	А	В	С	D	E	F	G	Н	Ι
1		т	able 3C - CA	RE Standar	d Random Ve	erification Re	esults - PG&	E	
2				Thro	ugh May 31,	2008			
						Participants		% Dropped	
			Participants	% of	Participants	Dropped		through	% of Total
		Total CARE	Requested	Population	Dropped (Due to	(Verified as	Total	Random	Population
3	-	Population	to Verify	Total	no response)	Ineligible)	Dropped	Verification ¹	Dropped
4	Jan-08	1,102,680		1.09%	7,433		7,955		0.72%
	Feb-08	1,118,732			,	138	2,001	61.95%	0.18%
6	Mar-08	1,113,005		0.38%					
7	Apr-08	1,120,874	3,247	0.29%					
8	May-08	1,136,218	7,776	0.68%					
9	Jun-08								
10	Jul-08								
11	Aug-08								
12	Sep-08								
13	Oct-08								
14	Nov-08								
15	Dec-08								
16	Total for 2008	1,136,218	30,408	2.68%	9,296	660	9,956	65.52%	0.88%
17 18	¹ Participants are g	given 90 days to re	espond to requests	for verification, the	erefore dropped da	ta will always lag b	y 90 days.		

	А	В	С	D	E	F	G	н	1	J	К	1
					- CARE Er	ļļ						
1				able 40				ly - FGa				
2						h May 31,						
3			imated Eligib	le	Gross En	ollments	Tot	al Participar	its	Pe	netration Ra	te
4	County	Urban	Rural	Total	Current Month		Urban	Rural	Total	Urban	Rural	Total
5	ALAMEDA	134,710	19	134,729	7,538	31,549	109,354	10	109,364	81%	53%	81%
6	ALPINE	36	162	197	1	6	0	12	12	0%	7%	6%
7	AMADOR	124	5,204	5,328	258	861	94	2,878	2,972	76%	55%	56%
8	BUTTE	223	42,403	42,626	1,680	7,702	126	28,185	28,311	56%	66%	66%
9	CALAVERAS COLUSA	894	7,742	8,636	313	1,156	416	3,409	3,825	47%	44%	44%
10 11	COLUSA CONTRA COSTA	112 76,439	3,463 715	3,575 77,154	153 4,496	687 18,297	59 63,890	2,426 153	2,485 64,043	53% 84%	70% 21%	70% 83%
	EL DORADO	117	12,545	12,662	4,490	2,538	52	8,357	8,409	44%	67%	66%
	FRESNO	120,874	14,075	134,949	8,202	31,952	99,632	10,505	110,137	82%	75%	82%
14	GLENN	460	4,795	5,256	300	1,213	440	3,344	3,784	96%	70%	72%
	HUMBOLDT	666	25,566	26,232	1,207	5,005	338	17,046	17,384	51%	67%	66%
	KERN	47,221	44,426	91,647	5,605	20,480	37,852	35,858	73,710	80%	81%	80%
	KINGS	159	8,728	8,886	397	1,806	93	6,690	6,783	59%	77%	76%
18	LAKE	1,297	14,645	15,942	751	3,224	595	8,866	9,461	46%	61%	59%
19	LASSEN	128	185	313	6	53	65	87	152	51%	47%	49%
	MADERA	956	20,384	21,339	1,035	4,226	577	14,648	15,225	60%	72%	71%
	MARIN	15,524	2,097	17,621	840	3,388	9,910	1,326	11,236	64%	63%	64%
	MARIPOSA	2,433	1,241	3,675	152	578	1,417	524	1,941	58%	42%	53%
	MENDOCINO	431	14,234	14,665	785	3,002	176	8,915	9,091	41%	63%	62%
	MERCED	23,212	13,488	36,700	2,182	8,555	18,096	10,295	28,391	78%	76%	77%
25	MONTEREY	35,294	7,088	42,382	2,287	9,017	24,646	6,154	30,800	70%	87%	73%
	NAPA	12,655	2,054	14,709	652	2,434	7,943	1,180	9,123	63%	57%	62%
27	NEVADA	597	10,801	11,398	448	1,882	246	6,353	6,599	41%	59%	58%
	PLACER PLUMAS	21,403	6,406	27,809 3,569	1,191	4,729	12,473	3,958	16,431	58%	62%	59%
29	SACRAMENTO	400 759	3,559 864	123,622	98 5,073	395	4	1,495 312	1,499	43% 67%	42% 36%	42%
30 31	SACRAMENTO SAN BENITO	122,758 193	4,636	4,828	5,073 407	23,567 1,201	81,843 76	3,582	82,155 3,658	39%	36% 77%	66% 76%
32	SAN BERNARDINO	195	4,030	4,828	11	51	1	3,382	3,038	139%	82%	83%
33	SAN FRANCISCO	79,317	0	79,317	3,021	12,893	64,796	0	64,796	82%	n/a	82%
34	SAN JOAQUIN	73,922	8,824	82,746	4,404	18,738	55,466	7,402	62,868	75%	84%	76%
35	SAN LUIS OBISPO	291	34,608	34,900	1,225	4,698	42	17,210	17,252	14%	50%	49%
36	SAN MATEO	42,561	1,253	43,814	1,962	8,631	32,116	904	33,020	75%	72%	75%
37	SANTA BARBARA	7,941	10,088	18,029	694	3,148	5,724	7,824	13,548	72%	78%	75%
38	SANTA CLARA	95,915	2,857	98,772	4,797	22,550	90,807	2,320	93,127	95%	81%	94%
39	SANTA CRUZ	19,364	5,806	25,171	1,073	4,104	13,744	3,199	16,943	71%	55%	67%
40	SHASTA	16,314	9,835	26,149	987	4,390	9,739	6,686	16,425	60%	68%	63%
41	SIERRA	0	316	316	4	31	0	109	109	n/a	35%	35%
	SISKIYOU	0	25	25	1		0	8	8	n/a	32%	32%
	SOLANO	33,300	2,720	36,020	1,937	7,450	26,535	2,012	28,547	80%	74%	79%
	SONOMA	33,540	13,744	47,285	1,931	8,408	26,654	8,153	34,807	79%	59%	74%
	STANISLAUS	47,996	10,372	58,368		10,585	33,290	7,295	40,585	69%	70%	70%
	SUTTER	109	13,055	13,164	713	2,910	58	10,417	10,475	53%	80%	80%
	TEHAMA TRINITY	424 2	12,351 809	<u>12,775</u> 811	490 16	1,942 64	197	8,603 277	8,800 278	46% 44%	70% 34%	69% 34%
	TULARE	∠ 1,044	6,782	7,825	380	64 1,679	702	6,463	7,165	44% 67%	34% 95%	<u> </u>
	TUOLUMNE	367	6,782 10,182	10,549	380	1,679	83	6,463 5,256	5,339	23%	95% 52%	92% 51%
	YOLO	15,701	12,259	27,960	826	3,682	8,401	7,536	15,937	23% 54%	52% 61%	57%
	YUBA	24	13,373	13,397	552	2,249	8	8,890	8,898	34%	66%	66%
53		27	10,010	10,001	002	2,240	0	5,000	5,000	0-770	0070	0070
	Total	1,087,060	441,161	1,528,221	74,160	308,927	838,777	297,441	1,136,218	77%	67%	74%
<u> </u>		.,,	,	, > , 1	,.00	200,021		,	,,		0.70	, 5

	A	В	С	D	E	F	G	Н	
1	Table 5C - CAR	E Capita	ation (Contracto	ors - PG	S&E			
2	Th	rough N	lay 31	, 2008					
				actor Type		Y	ear to Da	ate	Voor to Doto
3		(Chec	k one or	more if applie	cable)	E	nrollmer	ts	Year to Date Expenditures
4	Contractor Name	Private	CBO	WMDVBE	LIHEAP	Rural	Urban	Total	Experiancies
5									
6	Airport Neighbors United, Inc.					0	7	7	\$105
7	Alameda County Associated Community Action Program					0	0	0	\$0
8	Allen Temple Health and Social Services Ministries					0	6	6	\$90
9	Amador-Tuolumne Community Action Agency		X X			20	0	20	\$300
10 11	Arriba Juntos Area 12 Agency on Aging	X	л			0	0	0	\$0 \$15
12	Area 12 Agency on Aging Asian Community Mental Health Services		х			0	0	0	\$0
13	Asian Resources		Х			0	4	4	\$60
14	California Association of Area Agencies on Aging		Х			39	328	367	\$5,505
15	California Association of the Physically Handicapped, Inc. (Fresno)		Х			0	4	4	\$60
16	California Diversified Services		X X			0	3	3	\$45
17 18	California Human Development Corporation		А		х	0	0	0	\$0 \$0
10	California Welfare To Independence Network 2000, Inc. Carlie Cares Patient Assistance		x		А	0	5	5	\$75
20	Catholic Charities Diocese of Fresno		X			3	10	13	\$195
21	Catholic Charities Diocese of Stockton		Х			0	3	3	\$45
22	Center for Training and Careers, Inc.		Х			0	1	1	\$15
23	Central Coast Energy Services, Inc		X X			8	110	118	\$1,770
24 25	Central Valley Opportunity Center		X			8	6 3	14 3	\$210 \$45
	Chabot College Foundation Charles P. Foster Foundation	X	~			0	1	1	\$15
27	Child Care Links		Х	Х		4	73	77	\$1,155
28	Communication Services, LLC		Х			8	56	64	\$960
29	Community Action Agency of Butte County, Inc.					50	5	55	\$825
30	Community Action Marin		X X		Х	15	145	160	\$2,400
31 32	Community Action of Napa Valley		X			0	1 39	1 41	\$15 \$615
33	Community Action Partnership of Madera County Community Resource Project, Inc.		X			11	132	143	\$2,145
34	Council for the Spanish Speaking		Х			0	1	1	\$15
35	Cupertino Community Services		Х			0	1	1	\$15
	Davis Street Community Center		Х			0	7	7	\$105
37	Delta Community Services		X X			0	3	3	\$45
	Disability Resource Agency for Independent Living Dixon Family Services		X			0	5	5 0	\$0 \$0
40	Familia Unidas		X			0	0	0	\$0
41	Filipino American Development Foundation		X			0	1	1	\$15
42	Folsom-Cordova Community Partnership		Х			0	0	0	\$0
	God Financial Plan, Inc.		X			0	0	0	\$0
44	Heritage Institute for Family Advocacy		X			0	12	12	\$180
	Hip Housing Human Investment Project, Inc. H & R Block		X X			0 334	4 1,399	4	\$60 \$8,665
40 47	H & R Block Independent Living Center of Kern County, inc.		X			334	7	1,733	\$0,005 \$150
	Independent Living Resource Center SF		X			0	0	0	\$0
49	International Humanities Center		х			0	1	1	\$15
50	Kings Community Action Organization, Inc.		Х			0	11	11	\$165
51	La Luz Bilingual Center		X	Х	37	2	0	2	\$30
52	Merced County Community Action Agency		X X		Х	4	15	19	\$285 \$435
53 54	Merced Lao Family Community Inc. Monument Crisis Center		X			5 0	24 2	29 2	\$435 \$30
55	Native American Health Center		X			0	1	1	\$15
56	Network for Elders		х		1	0	4	4	\$60
57	North Penninsula Neighborhood Services Ctr		Х			0	5	5	\$75
58	Northeast Community Federal Credit Union		X			0	0	0	\$0
59	Oakland Citizens Committee for Urban Renewal (O.C.C.U.R.)		X X		Х	0	41	41	\$615
	Pack N Ship		X X			0	9 2	9 2	\$135 \$30
61 62	Partners For Peace Peoples Community Partnership Federal Credit Union		X			0	0	2	\$30
	Plumas County Community Development Commission	Х				1	0	1	\$15
	Plumas Crisis Intervention & Resource Center	1	Х			12	0	12	\$180

	A	В	С	D	Е	F	G	Н	I
1	Table 5C - CA	RE Capita	ation (Contracto	ors - PG	i&E			
2	Т	hrough N	lay 31	l, 2008					
3		(Chec		actor Type more if applie	cable)	-	ear to Da nrollmen		Year to Date Expenditures
4	Contractor Name	Private	CBO	WMDVBE	LIHEAP	Rural	Urban	Total	Experiatores
65	Proteus Inc.		Х			1	0	1	\$15
66	REDI (Renewable Energy Development institute)		Х			5	0	5	\$75
67	Redwood Community Action Agency	Х			Х	12	4	16	\$240
68	Resources for Independent Living Inc Sacramento		Х			1	0	1	\$15
69	Rising Sun Energy Center		Х			0	4	4	\$60
70	Salvation Army Golden State Divisional Headquarters		Х			0	195	195	\$2,925
71	San Francisco Community Power Cooperative		Х			0	0	0	\$0
72	San Francisco Women's Center		Х			0	2	2	\$30
73	Second Harvest Food Bank of Santa Cruz and San Benito Counties					0	1	1	\$15
74	Shasta County Child Abuse Prevention Council		х			1	3	4	\$60
75	Seniors First, Inc.		Х			1	3	4	\$60
76	Universal Multi-Cultural Awareness Foundation		Х			0	3	3	\$45
77	Vineyard Workers Services		Х			0	0	0	\$0
78	Volunteer Center Of Sonoma County		Х			0	18	18	\$270
79	YMCA of the East Bay West Contra Costa Branch		Х			0	2	2	\$30
80	Total Enrollments and Expenditures					550	2,733	3,283	\$31,840
81									

	A	В	С	D	E
1	Table	6C - CARE Pai	rticipants as o	f Month-End -	PG&E
2		Thro	ough May 31, 2	2008	
3		Gas and Electric	Gas Only	Electric Only	Total
4	Jan-08	654,698	184,903	263,079	1,102,680
5	Feb-08	664,390	187,636	266,706	1,118,732
6	Mar-08	659,397	188,060	265,548	1,113,005
7	Apr-08	663,412	189,079	268,383	1,120,874
8	May-08	672,946	191,456	271,816	1,136,218
9	Jun-08				0
10	Jul-08				0
11	Aug-08				0
12	Sep-08				0
13	Oct-08				0
14	Nov-08				0
15	Dec-08				0
16					