

August 21, 2008

Sarita Sarvate  
California Public Utilities Commission  
Energy Division  
505 Van Ness Avenue  
San Francisco, CA 94102-3214

Re: Eighty-Seventh Status Report of Pacific Gas and Electric Company on the Results of Its Low Income Energy Efficiency and CARE Program Efforts In Compliance With Ordering Paragraph 17 of Decision 01-05-033, Issued May 7, 2001

Dear Ms. Sarvate:

In accordance with Ordering Paragraph 17 of Decision 01-05-033, the direction of Administrative Law Judge Gottstein at the July 11 and 28, 2001 status conferences, and the agreements reached between the utilities and the Energy Division on the format and content of the tables, Pacific Gas and Electric Company submits its attached eighty-seventh monthly status report on the results of its Low Income Energy Efficiency and CARE program efforts, showing results through July 2008.

The Joint Utilities, the Energy Division and the Division of Ratepayer Advocates worked together to update and streamline the reporting tables beginning with the January 2007 results. We are submitting the July 2008 report to the Energy Division and providing a courtesy copy to the service list in R.08-07-011.

Very truly yours,

/s/

DANIEL F. COOLEY

DFC:ld

Enclosures

cc: ALJ Sarah R. Thomas  
All Parties on Official Service List for R.08-07-011

## **PG&E Low Income Programs Monthly Report for July 2008**

This Low Income Programs Monthly Report complies with Ordering Paragraphs 14 and 17 of Decision (D.) 01-05-033, requiring the utilities to comply with reporting and program evaluation requirements previously established for the California Alternate Rates for Energy (CARE) and Low Income Energy Efficiency (LIEE) programs, including the reporting of costs and effects from these programs on an annual basis using the Reporting Requirements Manual. Reporting categories are consistent with the definitions contained in the Reporting Requirements Manual filed on January 10, 2002, as revised with Energy Division, following the February 21, 2007 public workshop. Additionally, utilities are required to file regular monthly status reports on the results of their Low Income Programs.

A complete listing of the Low Income Programs Reporting Tables is included in Attachment A to this report.

### **Monthly Low Income Programs Reporting**

This Low Income Programs Report includes actual LIEE and CARE results and expenditures through July 2008. *All results reported in this monthly report update and supersede data reported in previous reports.*

**2008 Reporting.** D.06-12-038 authorized PG&E's CARE and LIEE programs and budgets for 2007-2008. The authorized CARE administration budget is \$7,557,000 for 2007 (plus \$287,500 for PG&E's 2007 Cooling Center Pilot Program) and \$7,432,000 for 2008. The authorized LIEE program budget is \$77,733,500 per year, plus any unspent carryover from previous years.

The Joint Utilities, the Energy Division and the Division of Ratepayer Advocates worked together on a proposal to update and streamline low income reporting tables for 2007. Some of the previous reporting tables were specific to California State Senate Bill X1-5, enacted in 2001, which required Low Income Rapid Deployment Program funding restrictions and criteria that are no longer relevant to the current programs. Additionally, there have been many changes to the low income programs since 2001 that were not adequately represented in program reports.

D.06-12-038, Ordering Paragraph 9, specified that the Joint Utilities should collaborate with the Energy Division on reporting and comply with reporting requirements set forth by the Energy Division. The Joint Utilities, in consultation with the Energy Division and the Division of Ratepayer Advocates, are using the new reporting criteria agreed to in a November 8, 2006 conference call, beginning with the January 2007 report submitted February 21, 2007. A public workshop to discuss low income program reporting was held at the California Public Utilities Commission (Commission) on February 21, 2007. Workshop participants reviewed and reached consensus on the LIEE monthly reports and reporting categories.

PG&E is using the most recent measure energy savings by climate zone developed in the

Joint Utility 2001 LIEE Program Evaluation and the Standardization Team's Cost Effectiveness Report for all measures where these are available. For measures not included in the program year (PY) 2001 Evaluation, PG&E is using the best data available from the Database of Energy Efficiency Resources (DEER) or other sources. An impact evaluation of the PY2005 LIEE program was completed on December 19, 2007.

**Customer Eligibility.** In March 2003, the Joint Utilities updated and revised the penetration rate calculation methodology in compliance with D.02-07-033 and Assigned Commissioner's Ruling (ACR) dated December 27, 2002, as described in previous reports.<sup>1</sup>

To qualify for the CARE and LIEE programs, a residential customer's household income must be at or below 200 percent of Federal Poverty Guidelines, as required in D.05-10-044.

The Joint Utilities updated their annual customer eligibility estimations as required in a June 24, 2004 Commission Scoping Memo and filed these new annual estimates of the number of CARE-eligible customers in 2007 on October 15, 2006 (as later authorized going forward by D.06-12-038, Ordering Paragraph 10). PG&E uses these new eligibility estimates in these 2007 reports. As a result of this annual demographic adjustment, the estimated CARE and LIEE-eligible populations in PG&E's service area have both increased. As a result of the increase in eligible population, PG&E's 2007 CARE and LIEE penetration rates have decreased slightly from the penetration rate reported at the end of 2006 and are thus not comparable to penetration rates reported for 2006.

On May 1, 2007, the Commission issued its annual update to the CARE and LIEE program income guidelines effective June 1, 2007 through May 31, 2008. PG&E has incorporated the new CARE and LIEE income guidelines into its tariffs and all program materials, as described in Advice Letter 3052-E filed on May 14, 2007.

## **Low Income Program Highlights**

### **CARE Program Updates**

On May 14, 2008, PG&E filed Advice 2924-G/3268-E with the Commission to revise CARE Program household income requirements effective June 1, 2008 through May 31, 2009.

### **CARE Program Automatic Enrollment**

PG&E currently exchanges data with Southern California Edison Company (SCE) and Southern California Gas Company (SCG) to automatically enroll their CARE customers

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<sup>1</sup> The *Joint Utility Methodology for Calculating CARE Penetration* (February 6, 2002) and the *Joint Utility CARE Eligibility Update* (February 21, 2003) can be found as Attachments A and B in PG&E's *Nineteenth Annual Progress Report to the California Public Utilities Commission on the California Alternate Rates for Energy (CARE) Program, January 1, 2007-December 31, 2007*, submitted April 30, 2008.

who also receive PG&E service. PG&E also participates in data exchanges regarding qualified low income customers with the Sacramento Municipal Utility District (SMUD). PG&E provides natural gas in the SMUD electric service area and will automatically enroll qualified low income customers served by SMUD into CARE.

PG&E has resumed the automatic enrollment of LIHEAP customers, as authorized in D.02-07-033. 14,423 LIHEAP customers were automatically enrolled into CARE in May.

### **CARE Program Outreach in July**

PG&E's CARE Program rolled out multiple outreach direct mailings to increase enrollment of eligible customers:

- Native American Direct Mail: 4,500 English/Spanish direct mail pieces were mailed to Native American customers.
- Senior Direct Mail: 20,000 English/Spanish applications were mailed to senior customers.
- POI Direct Mail: 10,000 English/Spanish direct mail pieces were mailed to customers who previously applied and did not qualify under the old income guidelines but may qualify under the new income guidelines effective on June 1, 2008.
- RDM Direct Mail: 8,162 English/Spanish direct mail pieces were mailed to customers who failed to recertify.
- Sub-Metered Tenant Direct Mail: 100,000 English/Spanish direct mail pieces were mailed directly to tenants of sub-metered facilities.

The CARE Program participated in outreach events in Brentwood, Hayward, Oakland, San Francisco, and Berkeley where program representatives were available to answer questions and help customers enroll in the program.

### **Low Income Energy Efficiency Program**

PG&E contracts directly with both community based organizations and private contractors who provide a wealth of experience in the communities they serve. PG&E currently has 17 installation contractors and three appliance contractors who serve 48 counties and over 70,000 square miles in PG&E's service area.

PG&E has nine contracts with Low Income Home Energy Assistance Program (LIHEAP) agencies that are not working within PG&E's LIEE program. PG&E is coordinating with these LIHEAP agencies to install ENERGY STAR<sup>®</sup> refrigerators in homes receiving PG&E electric service where the LIHEAP contractors have installed all other measures under the State Weatherization Program. This allows both the LIEE and LIHEAP programs to leverage their resources and help additional low income homes. Through July, 476 refrigerators have been installed, which equates to \$491,232 leveraged through this

program.

LIEE leveraged with Rebuilding Together Peninsula (RTP) to provide energy efficient measures to 42 families who participated in this year's spring event. RTP is an organization that provides rehabilitation services to homes occupied by low income families throughout San Mateo County. RTP was able to stretch their funds further and provide a greater service to the families who participated because LIEE was able to install certain energy efficient measures, which otherwise would have had to be installed and funded by RTP.

On April 30<sup>th</sup> LIEE participated in a rehabilitation effort which took place at the Laurel House in San Mateo, CA which is a part of the Women's Recovery Association. The Laurel House is a nonprofit organization on CARE that provides services to live-in women who are suffering from substance and physical abuse. LIEE incorporated a number of energy efficiency measures to serve the facility.

In 2008, the LIEE team contracted with three community action agencies (CAA) to pilot the Energy Education Workshop program. The workshops address customers' energy usage, utility bill assessment and energy saving practices. The objective is to provide energy education to low income customers and have them adopt energy saving behaviors to lower their energy bills. In July 2008, 126 customers participated in the workshops.

PG&E and its contractors use PG&E's Energy Partners Online database (EPO) for LIEE activities. The database shows which customers received LIEE services, what year they were provided, and which customers are participating in CARE. With this information, the contractors are better able to market to the community, e.g., contacting only those customers who have not received LIEE services in the past.

Through EPO, contractors are provided information about customers who have requested LIEE services (referrals). Each home that receives LIEE services where the customer is not on the CARE rate is then signed up for the CARE discount. In the month of July, 497 LIEE participants were enrolled in CARE.

LIEE program materials are provided in seven languages: English, Spanish, Vietnamese, Chinese, Russian, Korean, and Hmong.

In addition, PG&E continues to combine its LIEE and CARE outreach activities in order to leverage low income outreach efforts and provide PG&E low income customers with the knowledge and tools to access all of PG&E's free energy services.

**Attachment A**  
**Low Income Programs Monthly Reporting Tables**

**LIEE Tables**

**Table 1L** – LIEE Program Expenses

**Table 2L** – LIEE Measure Installations & Savings

**Table 3L** – Average Bill Savings per Treated Home

**Table 4L** – LIEE Homes Treated by County

**Table 5L** – LIEE Customer Summary

**CARE Tables**

**Table 1C** – CARE Program Expenses

**Table 2C** – CARE Enrollment, Recertification, Attrition, and Penetration

**Table 3C** – CARE Standard Random Verification Results

**Table 4C** – CARE Enrollment by County

**Table 5C** – CARE Capitation Contractors

**Table 6C** – CARE Participants as of Month-End

Pacific Gas and Electric Company LIEE and CARE Monthly Report

	A	B	C	D	E	F	G	H	I	J	K	L	M	N
1			<b>Table 1L - LIEE Program Expenses - PG&amp;E</b>											
2			<b>Through July 31, 2008</b>											
3			Authorized Budget			Current Month Expenses			Year to Date Expenses			% of Budget Spent Year to Date		
4	<b>LIEE Program:</b>		Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
5	Energy Efficiency													
6	Gas Appliances			6,730,825	6,730,825		550,233	550,233	-	3,595,474	3,595,474	-	53.4%	53.4%
7	Electric Appliances		31,758,760		31,758,760	2,505,239	-	2,505,239	15,042,034	-	15,042,034	47.4%	-	47.4%
8	Weatherization		3,757,420	11,272,261	15,029,681	389,141	1,167,422	1,556,563	2,414,925	7,244,773	9,659,698	64.3%	64.3%	64.3%
9	Outreach and Assessment		3,591,638	1,539,274	5,130,912	307,864	131,942	439,806	1,916,051	821,165	2,737,216	53.3%	53.3%	53.3%
10	In Home Energy Education		4,243,478	1,818,634	6,062,112	338,088	144,895	482,983	2,250,634	964,557	3,215,191	53.0%	53.0%	53.0%
11	Education Workshops		280,000	120,000	400,000	11,991	5,139	17,130	21,669	9,287	30,956	7.7%	7.7%	7.7%
12	<b>Energy Efficiency TOTAL</b>		43,631,296	21,480,994	65,112,290	3,552,323	1,999,631	5,551,954	21,645,313	12,635,256	34,280,569	49.6%	58.8%	52.6%
13														
14	Training Center		259,700	111,300	371,000	13,548	5,806	19,354	89,928	38,540	128,468	34.6%	34.6%	34.6%
15	Inspections		2,798,341	1,199,289	3,997,630	212,224	90,953	303,177	1,427,788	611,909	2,039,697	51.0%	51.0%	51.0%
16	Marketing		-	-	-	-	-	-	-	-	-	-	-	-
17	M&E Studies		171,150	73,350	244,500	-	-	-	-	-	-	-	-	-
18	Regulatory Compliance		178,500	76,500	255,000	7,369	3,158	10,527	67,584	28,965	96,549	37.9%	37.9%	37.9%
19	General Administration		5,387,256	2,308,824	7,696,080	523,936	224,545	748,481	2,698,153	1,156,352	3,854,505	50.1%	50.1%	50.1%
20	CPUC Energy Division		39,900	17,100	57,000	10,839	4,645	15,484	10,839	4,645	15,484	27.2%	27.2%	27.2%
21														
22	<b>TOTAL PROGRAM COSTS</b>		52,466,143	25,267,357	77,733,500	4,320,238	2,328,738	6,648,976	25,939,605	14,475,667	40,415,272	49.4%	57.3%	52.0%
23			Funded Outside of LIEE Program Budget											
24	Indirect Costs		-	-	-	28,556	12,238	40,794	307,057	131,595	438,652	-	-	-
25														
26	NGAT Costs			2,900,000	2,900,000	-	180,683	180,683	-	1,548,224	1,548,224	-	53.4%	53.4%
27														

	A	B	C	D	E	F	G
1	<b>Table 2L - LIEE Measure Installations &amp; Savings</b>						
2	<b>Pacific Gas &amp; Electric</b>						
3	<b>Through July 31 2008</b>						
4	<b>Measures</b>	<b>Units</b>	<b>Expensed for Month</b>	<b>Expensed Installations Year to Date</b>			
5			<b>Quantity Installed</b>	<b>Quantity Installed</b>	<b>kWh (Annual)<sup>[1]</sup></b>	<b>kW (Annual)<sup>[2]</sup></b>	<b>Therms (Annual)</b>
6	Furnaces						
7	- Repair - Gas	Each	127	866	-	-	34,911
8	- Replacement - Gas (Dual Pack)	Each	46	286	-	-	20,608
9	- Repair - Electric	Each					
10	- Replacement - Electric	Each					
11	Infiltration & Space Conditioning						
12	- Outlet cover plate gaskets	Home	3,148	20,196	13,101	2	5,863
13	- Duct Testing	Home	-	-	-	-	-
14	- Duct Sealing	Home	222	1,255	3,509	7	10,962
15	- Evaporative Coolers	Each	164	838	327,195	507	-
16	- Evaporative Cooler Maintenance	Each					
17	- Evaporative Cooler/Air Cond. Covers	Each	297	1,840	1,230	0	4,644
18	- A/C Replacement - Room	Each	103	509	108,573	168	-
19	- A/C Replacement - Room (landlord)	Each	-	1	302	0	-
20	- A/C Replacement - Central	Each	2	17	4,759	7	-
21	- A/C Replacement - Central (landlord)	Each					
22	- A/C Tune-up - Central	Each					
23	- A/C Services - Central	Each					
24	- Heat Pump	Each					
25							
26	Weatherization						
27	- Attic Insulation	Home	324	1,959	66,073	12	82,529
28	- Attic Access Weatherization	Home	1,546	9,891	3,237	1	8,330
29	- Weatherstripping - Door	Home	3,125	20,062	36,385	7	47,240
30	- Caulking	Home	3,188	20,568	39,954	7	58,971
31	- Minor Home Repairs <sup>[5]</sup>	Home	3,477	21,647	115,720	21	139,562
32							
33	Water Heater Savings						
34	- Water Heater Blanket	Home	942	5,351	22,498	3	57,039
35	- Low Flow Showerhead	Home	1,920	11,795	52,058	8	88,790
36	- Water Heater Replacement - Gas	Each	13	152	-	-	3,283
37	- Water Heater Replacement - Electric	Each	-	-	-	-	-
38	- Tankless Water Heater - Gas	Each					
39	- Tankless Water Heater - Electric	Each					
40	- Water Heater Pipe Wrap	Home	57	404	18,557	3	222
41	- Faucet Aerators	Home	2,290	12,790	26,544	4	39,862
42							
43	Lighting Measures						
44	- CFL	Each	31,046	210,233	4,613,770	572	-
45	- Interior Hard wired CFL fixtures	Each					
46	- Exterior Hard wired CFL fixtures	Each	3,036	19,652	699,611	-	-
47	- Torchiere	Each					
48							
49	Refrigerators	Each	1,196	7,918	6,014,371	1,077	-
50	Refrigerators (landlord)	Each	1	4	2,790	0	-
51							
52	Pool Pumps	Each					
53							
54	Pilots						
55	- A/C Tune-up - Central	Home	452	636	136,857	169	-
56	- Interior Hard wired CFL fixtures	Each	5,341	32,861	2,273,390	282	-
57	- Ceiling Fans <sup>[6]</sup>	Each	41	2,005			
58							
59	Customer Enrollment						
60	- Outreach & Assessment	Home	5,007	32,488	-	-	-
61	- In-Home Education	Home	5,007	32,488	-	-	-
62	- Education Workshops	Participants	-	0	-	-	-
63							
64	Total Savings				14,580,485	2,858	602,815
65							
66	Homes Weatherized <sup>[3]</sup>	Home	3,791	24,036			
67							
68	Homes Treated <sup>[4]</sup>						
69	- Single Family Homes Treated	Home	3,677	23,134			
70	- Multi-family Homes Treated	Home	909	6,479			
71	- Mobile Homes Treated	Home	421	2,875			
72	- Total Number of Homes Treated	Home	5,007	32,488			
73							
74	- Master-Metered Homes Treated	Home	271	1,991			
75							
76	<sup>[1]</sup> kWh based on 2001 Low Income Impact Evaluation Study, Cost Effectiveness Analysis conducted by Itron, Inc., Cost Effectiveness Analysis Conducted by Standardization Team, updated DEER.						
77	<sup>[2]</sup> kW is estimate using historic PG&E factors.						
78	<sup>[3]</sup> Weatherization consists of Attic Insulation, Attic Access Weatherization, Door Weatherstripping, Caulking and Minor Home Repairs.						
79	<sup>[4]</sup> Includes master-metered and non-master-metered homes.						
80	<sup>[5]</sup> MHR Measures include: Ceiling Repair, Cover Plates Repl, Door Jamb, Door Patch/Plate, Door Repl \$'s (Mat.), Doors Repl, Exhaust Fan Vent \$'s, Ext Wall Repair, Floor Repair, Foam Wall Patch, Glass Repl, Glazing Compound, Int Wall Repair, Lock Set, Lock Set \$'s (Mat.), MHR Shop Fee, Sill Repair, Specialty Glass, Specialty Glass \$'s, Thresholds Installed, Vent Alignment, Vent Material \$ - AWH, Vent Repair - AWH, Vent Repair - Heater, Window 7x4, Window Assembly Repl, Window Assembly Replace < 12 sq. ft per Window,						
81	Window Assembly Replace > 12 sq. ft. per Window, Window Sash Repair						
82	<sup>[6]</sup> The Ceiling Fan savings from the CFLs installed are shown on the CFL measure row. No savings are shown for the reduction in AC use due to fan operation which we hope to measure in next years M&E.						
83							
84							
85							
86							
87							



	A	B
1	<b>Table 3L - Average Bill Savings per Treated Home</b>	
2	<b>Pacific Gas &amp; Electric</b>	
3	<b>Through July 31, 2008</b>	
4	<b>Year-to-date Installations - Expensed</b>	
5	Annual kWh Savings	14,580,485
6	Annual Therm Savings	602,815
7	Lifecycle kWh Savings	203,363,520
8	Lifecycle Therm Savings	6,469,199
9	Current kWh Rate	\$ 0.0944
10	Current Therm Rate	\$ 1.0450
11	Number of Treated Homes	32,488
12	<b>Average 1st Year Bill Savings / Treated Home</b>	<b>\$ 61.75</b>
13	<b>Average Lifecycle Bill Savings / Treated Home</b>	<b>\$ 603.69</b>

Pacific Gas and Electric Company LIEE and CARE Monthly Report

	A	B	C	D	E	F	G
1	<b>Table 4L - LIEE Homes Treated</b>						
2	<b>Pacific Gas &amp; Electric</b>						
3	<b>Through July 31, 2008</b>						
3	County	Eligible Customers			Homes Treated Year to Date		
4		Rural	Urban	Total	Rural	Urban	Total
5	ALAMEDA	20	177,141	177,161	0	2,950	2,950
6	ALPINE	162	37	199	0	0	0
7	AMADOR	5,321	125	5,446	88	0	88
8	BUTTE	45,221	234	45,455	1,060	3	1,063
9	CALAVERAS	7,770	901	8,671	145	7	152
10	COLUSA	3,551	115	3,666	23	2	25
11	CONTRA COSTA	738	89,434	90,172	8	2,810	2,818
12	EL DORADO	12,599	118	12,717	353	1	354
13	FRESNO	14,600	130,946	145,546	461	3,022	3,483
14	GLENN	4,910	475	5,385	36	4	40
15	HUMBOLDT	27,540	679	28,219	356	1	357
16	KERN	45,917	49,456	95,373	800	679	1,479
17	KINGS	8,800	160	8,960	248	0	248
18	LAKE	14,838	1,307	16,145	453	35	488
19	LASSEN	186	128	314	0	0	0
20	MADERA	20,828	957	21,785	256	0	256
21	MARIN	2,472	19,294	21,766	132	228	360
22	MARIPOSA	1,291	2,443	3,734	1	9	10
23	MENDOCINO	14,537	433	14,970	121	0	121
24	MERCED	13,773	24,305	38,078	414	600	1,014
25	MONTEREY	7,758	41,098	48,856	121	660	781
26	NAPA	2,351	14,009	16,360	21	263	284
27	NEVADA	11,139	597	11,736	167	0	167
28	PLACER	6,434	22,502	28,936	126	656	782
29	PLUMAS	3,580	9	3,589	5	0	5
30	SACRAMENTO	976	149,384	150,360	4	1,715	1,719
31	SAN BENITO	4,808	203	5,011	249	0	249
32	SAN BERNARDINO	375	1	376	0	0	0
33	SAN FRANCISCO	0	138,014	138,014	0	1,821	1,821
34	SAN JOAQUIN	9,239	81,794	91,033	10	1,054	1,064
35	SAN LUIS OBISPO	35,069	303	35,372	448	3	451
36	SAN MATEO	1,308	56,111	57,418	7	677	684
37	SANTA BARBARA	10,261	8,174	18,435	152	94	246
38	SANTA CLARA	3,118	124,795	127,913	85	2,978	3,063
39	SANTA CRUZ	6,267	24,086	30,354	143	581	724
40	SHASTA	10,291	16,955	27,246	148	328	476
41	SIERRA	318	0	318	0	0	0
42	SISKIYOU	25	0	25	0	0	0
43	SOLANO	2,801	37,384	40,185	8	393	401
44	SONOMA	14,653	37,061	51,714	174	720	894
45	STANISLAUS	10,524	51,042	61,567	211	1,372	1,583
46	SUTTER	14,604	116	14,720	564	3	567
47	TEHAMA	12,588	433	13,021	225	2	227
48	TRINITY	820	2	822	0	0	0
49	TULARE	6,864	1,078	7,942	224	11	235
50	TUOLUMNE	10,219	367	10,585	328	0	328
51	YOLO	13,549	19,212	32,761	126	105	231
52	YUBA	14,151	24	14,175	200	0	200
53	Total	459,161	1,323,444	1,782,605	8,701	23,787	32,488

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1	<b>Table 5L - LIEE Customer Summary</b>																
2	<b>Pacific Gas &amp; Electric</b>																
3	<b>Through July 31, 2008</b>																
4		Gas & Electric				Gas Only				Electric Only				Total			
5	Month	# of YTD Homes Treated	Therm	kWh	kW	# of YTD Homes Treated	Therm	kWh	kW	# of YTD Homes Treated	Therm	kWh	kW	# of YTD Homes Treated	Therm	kWh	kW
6	January 2008	1,309	28,252	632,696	112.9	185	3,852	4,710	1.5	405	-	237,810	61.9	1,899	32,104	875,216	176
7	February 2008	3,624	84,317	1,891,364	330.1	463	10,559	5,799	1.7	894	-	525,563	126.3	4,981	94,876	2,422,725	458
8	March 2008	6,998	159,095	3,501,386	622.2	875	21,601	8,670	2.3	1,493	-	895,055	209.3	9,366	180,695	4,405,111	834
9	April 2008	11,671	253,768	5,839,833	1,022.5	1,906	41,003	15,195	3.4	2,403	-	1,409,558	314.5	15,980	294,771	7,264,586	1,340
10	May 2008	15,935	345,969	7,905,591	1,396.3	2,518	56,128	19,702	4.1	3,170	-	1,933,943	431.0	21,623	402,097	9,859,236	1,831
11	June 2008	20,271	433,873	9,857,705	1,759.0	3,202	67,987	13,564	3.4	4,008	-	2,384,213	536.3	27,481	501,860	12,255,481	2,299
12	July 2008	23,829	516,975	11,706,214	2,192.8	3,863	85,840	16,811	4.1	4,796	-	2,857,459	661.0	32,488	602,815	14,580,485	2,858
13	August 2008																
14	September 2008																
15	October 2008																
16	November 2008																
17	December 2008																
18	Figures for each month are Year To Date (YTD). December results should approximate calendar year results. Therms and kWh savings are annual figures. Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month in Table 2L.																

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	A	B	C	D	E	F	G	H	I	J	K	L	M
1	<b>Table 1C - CARE Program Expenses - PG&amp;E</b>												
2	<b>Through July 31, 2008</b>												
3	<b>FINAL</b>	<b>Authorized Budget</b>			<b>Current Month Expenses</b>			<b>Year to Date Expenses</b>			<b>% of Budget Spent YTD</b>		
4	<b>CARE Program:</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>
5	Outreach <sup>[1]</sup> <sup>[3]</sup>	\$ 3,570,800	\$ 1,761,200	\$ 5,332,000	\$ 151,839	\$ 77,980	\$ 229,819	\$ 2,178,869	\$ 1,126,452	\$ 3,305,321	61%	64%	62%
6	Automatic Enrollment	\$ 97,500	\$ 52,500	\$ 150,000	\$ 215	\$ 116	\$ 331	\$ 6,294	\$ 3,389	\$ 9,682	6%	6%	6%
7	Processing/ Certification/Verification	\$ 1,040,000	\$ 560,000	\$ 1,600,000	\$ 119,353	\$ 64,267	\$ 183,620	\$ 773,246	\$ 416,363	\$ 1,189,609	74%	74%	74%
8	Information Technology / Programming	\$ 97,500	\$ 52,500	\$ 150,000	\$ 5,109	\$ 2,751	\$ 7,860	\$ 132,793	\$ 71,504	\$ 204,297	136%	136%	136%
9													
10	Pilots												
11	- Pilot SB 580	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
12	- Pilot	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
13	- Pilot	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
14	Total Pilots	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
15													
16	Measurement & Evaluation	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
17	Regulatory Compliance	\$ 65,000	\$ 35,000	\$ 100,000	\$ 4,580	\$ 2,466	\$ 7,046	\$ 31,580	\$ 17,005	\$ 48,585	49%	49%	49%
18	General Administration	\$ 195,000	\$ 105,000	\$ 300,000	\$ 48,414	\$ 26,069	\$ 74,483	\$ 295,238	\$ 158,974	\$ 454,212	151%	151%	151%
19	CPUC Energy Division	\$ 65,000	\$ 35,000	\$ 100,000	\$ 23,484	\$ 12,645	\$ 36,129	\$ 36,009	\$ 19,390	\$ 55,399	55%	55%	55%
20													
21	<b>SUBTOTAL MANAGEMENT COSTS</b>	\$ 5,130,800	\$ 2,601,200	\$ 7,732,000	\$ 352,993	\$ 186,295	\$ 539,288	\$ 3,454,028	\$ 1,813,077	\$ 5,267,105	67%	70%	68%
22													
23	CARE Rate Discount	\$ 478,000,000	\$ 110,000,000	\$ 588,000,000	\$ 40,417,532	\$ 5,864,941	\$ 46,282,474	\$ 196,631,777	\$ 65,672,760	\$ 262,304,537	41%	60%	45%
24	Service Establishment Charge Discount												
25													
26	<b>TOTAL PROGRAM COSTS &amp; CUSTOMER DISCOUNTS</b>	\$ 483,130,800	\$ 112,601,200	\$ 595,732,000	\$ 40,770,526	\$ 6,051,236	\$ 46,821,762	\$ 200,085,805	\$ 67,485,837	\$ 267,571,642	41%	60%	45%
27													
28	Other CARE Rate Benefits												
29	- DWR Bond Charge Exemption				\$ 2,985,098		\$ 2,985,098	\$ 16,426,302		\$ 16,426,302			
30	- CARE PPP Exemption <sup>[2]</sup>				\$ 3,277,114	\$ 300,776	\$ 3,577,890	\$ 17,077,396	\$ 4,338,852	\$ 21,416,248			
31	- California Solar Initiative Exemption				\$ 1,146,285		\$ 1,146,285	\$ 5,644,630		\$ 5,644,630			
32	- kWh Surcharge Exemption												
33	Total - Other CARE Rate Benefits				\$ 7,408,498	\$ 300,776	\$ 7,709,274	\$ 39,148,328	\$ 4,338,852	\$ 43,487,180			
34													
35	Indirect Costs				\$ 15,829	\$ 8,420	\$ 24,249	\$ 237,399	\$ 126,754	\$ 364,153			
36													
37	<sup>[1]</sup> The Outreach category includes expenses from Capitation Fee, Mass Media Advertising, Outreach and Expanded Outreach expenses.												
38	<sup>[2]</sup> PPP Exemption - CARE customers are exempt from paying CARE program costs including PPP costs for CARE admin. and the CARE surcharge.												
39	<sup>[3]</sup> The Outreach category includes expenses from the 2008 Cooling Centers Program.												

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	
1	<b>Table 2C - CARE Enrollment, Recertification, Attrition, and Penetration - PG&amp;E</b>																	
2	<b>Through July 31, 2008</b>																	
3		Gross Enrollment											Enrollment					
4		Automatic Enrollment																
5		Inter-Utility	CPUC	Inter-Agency	SB 580	Combined (B+C+D+E)	Capitation	Other Sources <sup>1</sup>	Total (F+G+H)	Recertification	Total Adjusted (I+J)	Attrition (Drop Offs)	Net (K-L)	Net Adjusted (M-J)	Total CARE Participants	Estimated CARE Eligible	Penetration Rate % (O/P)	
6	Jan-08	0	0	0	0	0	0	23,531	23,531	33,556	57,087	28,584	28,503	-5,053	1,102,680	1,528,221	72%	
7	Feb-08	0	0	0	0	0	2	33,758	33,760	29,183	62,943	17,708	45,235	16,052	1,118,732	1,528,221	73%	
8	Mar-08	0	0	0	0	0	1,547	24,879	26,426	27,640	54,066	32,153	21,913	-5,727	1,113,005	1,528,221	73%	
9	Apr-08	0	0	0	0	0	1,261	29,638	30,899	29,772	60,671	23,030	37,641	7,869	1,120,874	1,528,221	73%	
10	May-08	0	0	14,423	0	14,423	473	31,352	46,248	27,912	74,160	30,904	43,256	15,344	1,136,218	1,528,221	74%	
11	Jun-08	1,057	0	0	0	1,057	400	26,988	28,445	24,312	52,757	29,903	22,854	-1,458	1,134,760	1,528,221	74%	
12	Jul-08	0	0	0	0	0	324	24,140	24,464	26,964	51,428	25,483	25,945	-1,019	1,133,741	1,528,221	74%	
13	Aug-08																	
14	Sep-08																	
15	Oct-08																	
16	Nov-08																	
17	Dec-08																	
18	<b>Total for 2008</b>	<b>1,057</b>	<b>0</b>	<b>14,423</b>	<b>0</b>	<b>15,480</b>	<b>4,007</b>	<b>194,286</b>	<b>213,773</b>	<b>199,339</b>	<b>413,112</b>	<b>187,765</b>	<b>225,347</b>	<b>26,008</b>				
19																		
20	<sup>1</sup> Not Including Recertification Enrollment																	

	A	B	C	D	E	F	G	H	I
1	<b>Table 3C - CARE Standard Random Verification Results - PG&amp;E</b>								
2	<b>Through July 31, 2008</b>								
3		Total CARE Population	Participants Requested to Verify	% of Population Total	Participants Dropped (Due to no response)	Participants Dropped (Verified as Ineligible)	Total Dropped	% Dropped through Random Verification <sup>1</sup>	% of Total Population Dropped
4	<b>Jan-08</b>	1,102,680	11,965	1.09%	7,433	522	7,955	66.49%	0.72%
5	<b>Feb-08</b>	1,118,732	3,230	0.29%	1,863	138	2,001	61.95%	0.18%
6	<b>Mar-08</b>	1,113,005	4,190	0.38%	2,592	186	2,778	66.30%	0.25%
7	<b>Apr-08</b>	1,120,874	3,247	0.29%	2,086	141	2,227	68.59%	0.20%
8	<b>May-08</b>	1,136,218	7,776	0.68%					
9	<b>Jun-08</b>	1,134,760	3,255	0.29%					
10	<b>Jul-08</b>	1,133,741	9,230	0.81%					
11	<b>Aug-08</b>								
12	<b>Sep-08</b>								
13	<b>Oct-08</b>								
14	<b>Nov-08</b>								
15	<b>Dec-08</b>								
16	<b>Total for 2008</b>	<b>1,133,741</b>	<b>42,893</b>	<b>3.78%</b>	<b>13,974</b>	<b>987</b>	<b>14,961</b>	<b>66.11%</b>	<b>1.32%</b>
17									
18	<sup>1</sup> Participants are given 90 days to respond to requests for verification, therefore dropped data will always lag by 90 days.								

	A	B	C	D	E	F	G	H	I	J	K	L
1	<b>Table 4C - CARE Enrollment by County - PG&amp;E</b>											
2	<b>Through July 31, 2008</b>											
3		Estimated Eligible			Gross Enrollments		Total Participants			Penetration Rate		
4	County	Urban	Rural	Total	Current Month	Year to Date	Urban	Rural	Total	Urban	Rural	Total
5	ALAMEDA	134,710	19	134,729	5,414	42,134	108,662	10	108,672	81%	53%	81%
6	ALPINE	36	162	197	0	6	0	12	12	0%	7%	6%
7	AMADOR	124	5,204	5,328	154	1,180	92	2,922	3,014	74%	56%	57%
8	BUTTE	223	42,403	42,626	1,369	10,373	121	28,060	28,181	54%	66%	66%
9	CALAVERAS	894	7,742	8,636	204	1,590	430	3,427	3,857	48%	44%	45%
10	COLUSA	112	3,463	3,575	164	996	60	2,466	2,526	54%	71%	71%
11	CONTRA COSTA	76,439	715	77,154	3,092	24,464	63,600	157	63,757	83%	22%	83%
12	EL DORADO	117	12,545	12,662	473	3,725	51	8,415	8,466	43%	67%	67%
13	FRESNO	120,874	14,075	134,949	5,669	42,878	99,441	10,554	109,995	82%	75%	82%
14	GLENN	460	4,795	5,256	170	1,572	446	3,362	3,808	97%	70%	72%
15	HUMBOLDT	666	25,566	26,232	826	6,886	346	17,047	17,393	52%	67%	66%
16	KERN	47,221	44,426	91,647	4,026	28,469	38,162	36,104	74,266	81%	81%	81%
17	KINGS	159	8,728	8,886	366	2,551	89	6,778	6,867	56%	78%	77%
18	LAKE	1,297	14,645	15,942	464	4,275	615	8,903	9,518	47%	61%	60%
19	LASSEN	128	185	313	9	74	66	86	152	51%	47%	49%
20	MADERA	956	20,384	21,339	653	5,624	598	14,663	15,261	63%	72%	72%
21	MARIN	15,524	2,097	17,621	470	4,331	9,805	1,322	11,127	63%	63%	63%
22	MARIPOSA	2,433	1,241	3,675	95	791	1,435	525	1,960	59%	42%	53%
23	MENDOCINO	431	14,234	14,665	430	3,948	178	8,871	9,049	41%	62%	62%
24	MERCED	23,212	13,488	36,700	1,480	11,521	18,024	10,209	28,233	78%	76%	77%
25	MONTEREY	35,294	7,088	42,382	1,436	12,007	24,633	6,147	30,780	70%	87%	73%
26	NAPA	12,655	2,054	14,709	361	3,128	7,913	1,179	9,092	63%	57%	62%
27	NEVADA	597	10,801	11,398	323	2,512	255	6,361	6,616	43%	59%	58%
28	PLACER	21,403	6,406	27,809	711	6,262	12,540	3,897	16,437	59%	61%	59%
29	PLUMAS	9	3,559	3,569	65	532	4	1,511	1,515	43%	42%	42%
30	SACRAMENTO	122,758	864	123,622	3,454	30,761	80,752	310	81,062	66%	36%	66%
31	SAN BENITO	193	4,636	4,828	167	1,527	74	3,607	3,681	38%	78%	76%
32	SAN BERNARDINO	1	375	376	10	83	1	321	322	139%	86%	86%
33	SAN FRANCISCO	79,317	0	79,317	2,246	17,254	64,446	0	64,446	81%	n/a	81%
34	SAN JOAQUIN	73,922	8,824	82,746	2,884	24,790	55,166	7,391	62,557	75%	84%	76%
35	SAN LUIS OBISPO	291	34,608	34,900	762	6,441	45	17,097	17,142	15%	49%	49%
36	SAN MATEO	42,561	1,253	43,814	1,463	11,454	32,035	914	32,949	75%	73%	75%
37	SANTA BARBARA	7,941	10,088	18,029	641	4,558	5,846	7,861	13,707	74%	78%	76%
38	SANTA CLARA	95,915	2,857	98,772	3,878	30,037	90,786	2,336	93,122	95%	82%	94%
39	SANTA CRUZ	19,364	5,806	25,171	657	5,474	13,786	3,207	16,993	71%	55%	68%
40	SHASTA	16,314	9,835	26,149	657	5,761	9,702	6,761	16,463	59%	69%	63%
41	SIERRA	0	316	316	3	35	0	107	107	n/a	34%	34%
42	SISKIYOU	0	25	25	0	3	0	8	8	n/a	32%	32%
43	SOLANO	33,300	2,720	36,020	1,197	9,849	26,481	2,041	28,522	80%	75%	79%
44	SONOMA	33,540	13,744	47,285	1,315	11,148	26,789	8,178	34,967	80%	60%	74%
45	STANISLAUS	47,996	10,372	58,368	1,359	13,576	32,792	7,281	40,073	68%	70%	69%
46	SUTTER	109	13,055	13,164	502	3,952	65	10,526	10,591	60%	81%	80%
47	TEHAMA	424	12,351	12,775	342	2,673	200	8,702	8,902	47%	70%	70%
48	TRINITY	2	809	811	7	93	1	286	287	44%	35%	35%
49	TULARE	1,044	6,782	7,825	308	2,311	711	6,539	7,250	68%	96%	93%
50	TUOLUMNE	367	10,182	10,549	219	1,699	84	5,282	5,366	23%	52%	51%
51	YOLO	15,701	12,259	27,960	581	4,845	8,246	7,520	15,766	53%	61%	56%
52	YUBA	24	13,373	13,397	352	2,959	9	8,895	8,904	38%	67%	66%
53												
54	Total	1,087,060	441,161	1,528,221	51,428	413,112	835,583	298,158	1,133,741	77%	68%	74%

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	A	B	C	D	E	F	G	H	I
1	<b>Table 5C - CARE Capitation Contractors - PG&amp;E</b>								
2	<b>Through July 31, 2008</b>								
3		Contractor Type (Check one or more if applicable)				Year to Date Enrollments			Year to Date Expenditures
4	Contractor Name	Private	CBO	WMDVBE	LIHEAP	Rural	Urban	Total	
5									
6	Airport Neighbors United, Inc.					0	7	7	\$105
7	Alameda County Associated Community Action Program					0	1	1	\$15
8	Allen Temple Health and Social Services Ministries					0	9	9	\$135
9	Amador-Tuolumne Community Action Agency		X			25	2	27	\$405
10	Arriba Juntos		X			0	0	0	\$0
11	Area 12 Agency on Aging	X				0	1	1	\$30
12	Asian Community Mental Health Services		X			0	1	1	\$15
13	Asian Resources		X			0	11	11	\$165
14	California Association of Area Agencies on Aging		X			49	428	477	\$7,155
15	California Association of the Physically Handicapped, Inc. (Fresno)		X			0	6	6	\$90
16	California Diversified Services		X			0	3	3	\$45
17	California Human Development Corporation		X			0	0	0	\$0
18	California Welfare To Independence Network 2000, Inc.				X	0	0	0	\$0
19	Carlie Cares Patient Assistance		X			0	7	7	\$105
20	Catholic Charities Diocese of Fresno		X			5	14	19	\$285
21	Catholic Charities Diocese of Stockton		X			0	4	4	\$60
22	Center for Training and Careers, Inc.		X			0	1	1	\$15
23	Central Coast Center for Independent Living		X					0	\$0
24	Central Coast Energy Services, Inc		X			11	143	154	\$2,310
25	Central Latino de San Francisco		X					0	\$0
26	Central Valley Opportunity Center		X			9	7	16	\$240
27	Centro Legal de La Raza		X					0	\$0
28	Chabot College Foundation		X			0	12	12	\$180
29	Charthouse Center for Families		X					0	\$0
30	Charles P. Foster Foundation	X				0	1	1	\$15
31	Child Care Links		X	X		3	42	45	\$675
32	Chinese Christian Herald Crusades		X			0	5	5	\$75
33	Communication Services, LLC		X			13	94	107	\$1,605
34	Community Action Agency of Butte County, Inc.					60	8	68	\$1,020
35	Community Action Marin		X		X	17	160	177	\$2,655
36	Community Action of Napa Valley		X			0	1	1	\$15
37	Community Action Partnership of Madera County		X			4	46	50	\$750
38	Community Gatepath		X					0	\$0
39	Community Resource Project, Inc.		X			15	172	187	\$2,805
40	Council for the Spanish Speaking		X			0	1	1	\$15
41	Cupertino Community Services		X			0	3	3	\$45
42	Davis Street Community Center		X			0	8	8	\$120
43	Delta Community Services		X			1	5	6	\$90
44	Disability Resource Agency for Independent Living		X			0	0	0	\$0
45	Dixon Family Services		X			0	2	2	\$30
46	EBONY Counseling Center		X					0	\$0
47	Familia Center		X					0	\$0
48	Familia Unidas		X			0	4	4	\$60
49	Filipino American Development Foundation		X			0	6	6	\$90
50	Folsom-Cordova Community Partnership		X			0	0	0	\$0
51	Greater Hill Zion Missionary Baptist Church		X					0	\$0
52	God Financial Plan, Inc.		X			0	0	0	\$0
53	Heritage Institute for Family Advocacy		X			2	36	38	\$570
54	Hip Housing Human Investment Project, Inc.		X			0	7	7	\$105
55	Housing Rights, inc		X					0	\$0
56	H & R Block		X			329	1,480	1,809	\$9,045
57	Independent Living Center of Kern County, inc.		X			4	8	12	\$180
58	Independent Living Resource Center SF		X			0	0	0	\$0
59	Indian Health Center of Santa Clara		X			0	0	0	\$0
60	International Humanities Center		X			0	12	12	\$180
61	Kings Community Action Organization, Inc.		X			2	14	16	\$240
62	La Luz Bilingual Center		X	X		2	0	2	\$30
63	Lao Family Community of Fresno, Inc.		X			0	0	0	\$0
64	Lao Family Community of Stockton		X					0	\$0



	A	B	C	D	E	F	G	H	I
1	<b>Table 5C - CARE Capitation Contractors - PG&amp;E</b>								
2	<b>Through July 31, 2008</b>								
3		Contractor Type (Check one or more if applicable)				Year to Date Enrollments			Year to Date Expenditures
4	<b>Contractor Name</b>	Private	CBO	WMDVBE	LIHEAP	Rural	Urban	<b>Total</b>	
65	Lao Khmu Association		X					0	\$0
66	Mendocino Latinos Para La Comunidad, Inc.		X			3	7	10	\$150
67	Merced County Community Action Agency		X		X	5	27	32	\$480
68	Merced Lao Family Community Inc.		X			7	30	37	\$555
69	Moncada Outreach		X			4	29	33	\$495
70	Monument Crisis Center		X			0	2	2	\$30
71	Native American Health Center		X			0	5	5	\$75
72	Network for Elders		X			0	8	8	\$120
73	North Peninsula Neighborhood Services Ctr		X			0	10	10	\$150
74	Northeast Community Federal Credit Union		X			0	0	0	\$0
75	Nuestra Alianza De Willits		X					0	\$0
76	Oakland Citizens Committee for Urban Renewal (O.C.C.U.R.)		X		X	0	171	171	\$2,565
77	Pack N Ship		X			0	13	13	\$195
78	Partners For Peace		X			0	2	2	\$30
79	People Resources		X					0	\$0
80	People of Purpose								
81	Peoples Community Partnership Federal Credit Union		X			0	0	0	\$0
82	Plumas County Community Development Commission	X				3	0	3	\$45
83	Plumas Crisis Intervention & Resource Center		X			12	0	12	\$180
84	Proteus Inc.		X			1	0	1	\$15
85	REDI ( Renewable Energy Development institute)		X			6	0	6	\$90
86	Rebuilding Together Sacramento		X					0	\$0
87	Redwood Community Action Agency	X			X	21	15	36	\$540
88	Resources for Independent Living Inc. - Sacramento		X			1	0	1	\$15
89	Rising Sun Energy Center		X			0	4	4	\$60
90	Salvation Army Golden State Divisional Headquarters		X			0	248	248	\$3,720
91	San Francisco Community Power Cooperative		X			0	0	0	\$0
92	San Francisco Women's Center		X			0	3	3	\$45
93	Second Harvest Food Bank of Santa Cruz and San Benito Counties		X			0	2	2	\$30
94	Seniors First, Inc.		X			1	7	8	\$120
95	Shasta County Child Abuse Prevention Council		X			1	3	4	\$60
96	Slavic Community Center		X			0	2	2	\$30
97	Una Nueva Esperanza		X					0	\$0
98	Universal Multi-Cultural Awareness Foundation		X			0	3	3	\$45
99	Vineyard Workers Services		X			0	0	0	\$0
100	Volunteer Center Of Sonoma County		X			2	20	22	\$330
101	YMCA of the East Bay West Contra Costa Branch		X			0	3	3	\$45
102	Yolo Family Resource Center		X			1	2	3	\$45
103	<b>Total Enrollments and Expenditures</b>					<b>619</b>	<b>3,388</b>	<b>4,007</b>	<b>\$42,030</b>
104									

	A	B	C	D	E
1	<b>Table 6C - CARE Participants as of Month-End - PG&amp;E</b>				
2	<b>Through July 31, 2008</b>				
3		Gas and Electric	Gas Only	Electric Only	Total
4	<b>Jan-08</b>	654,698	184,903	263,079	1,102,680
5	<b>Feb-08</b>	664,390	187,636	266,706	1,118,732
6	<b>Mar-08</b>	659,397	188,060	265,548	1,113,005
7	<b>Apr-08</b>	663,412	189,079	268,383	1,120,874
8	<b>May-08</b>	672,946	191,456	271,816	1,136,218
9	<b>Jun-08</b>	671,618	190,478	272,664	1,134,760
10	<b>Jul-08</b>	670,670	189,638	273,433	1,133,741
11	<b>Aug-08</b>				0
12	<b>Sep-08</b>				0
13	<b>Oct-08</b>				0
14	<b>Nov-08</b>				0
15	<b>Dec-08</b>				0