

PG&E Low Income Programs Monthly Report for April 2008

This Low Income Programs Monthly Report complies with Ordering Paragraphs 14 and 17 of Decision (D.) 01-05-033, requiring the utilities to comply with reporting and program evaluation requirements previously established for the California Alternate Rates for Energy (CARE) and Low Income Energy Efficiency (LIEE) programs, including the reporting of costs and effects from these programs on an annual basis using the Reporting Requirements Manual. Reporting categories are consistent with the definitions contained in the Reporting Requirements Manual filed on January 10, 2002, as revised with Energy Division, following the February 21, 2007 public workshop. Additionally, utilities are required to file regular monthly status reports on the results of their Low Income Programs.

A complete listing of the Low Income Programs Reporting Tables is included in Attachment A to this report.

Monthly Low Income Programs Reporting

This Low Income Programs Report includes actual LIEE and CARE results and expenditures through April 2008. *All results reported in this monthly report update and supersede data reported in previous reports.*

2008 Reporting. D.06-12-038 authorized PG&E's CARE and LIEE programs and budgets for 2007-2008. The authorized CARE administration budget is \$7,557,000 for 2007 (plus \$287,500 for PG&E's 2007 Cooling Center Pilot Program) and \$7,432,000 for 2008. The authorized LIEE program budget is \$77,733,500 per year, plus any unspent carryover from previous years.

The Joint Utilities, the Energy Division and the Division of Ratepayer Advocates worked together on a proposal to update and streamline low income reporting tables for 2007. Some of the previous reporting tables were specific to California State Senate Bill X1-5, enacted in 2001, which required Low Income Rapid Deployment Program funding restrictions and criteria that are no longer relevant to the current programs. Additionally, there have been many changes to the low income programs since 2001 that were not adequately represented in program reports.

D.06-12-038, Ordering Paragraph 9, specified that the Joint Utilities should collaborate with the Energy Division on reporting and comply with reporting requirements set forth by the Energy Division. The Joint Utilities, in consultation with the Energy Division and the Division of Ratepayer Advocates, are using the new reporting criteria agreed to in a November 8, 2006 conference call, beginning with the January 2007 report submitted February 21, 2007. A public workshop to discuss low income program reporting was held at the California Public Utilities Commission (Commission) on February 21, 2007. Workshop participants reviewed and reached consensus on the LIEE monthly reports and reporting categories.

PG&E is using the most recent measure energy savings by climate zone developed in the

Joint Utility 2001 LIEE Program Evaluation and the Standardization Team's Cost Effectiveness Report for all measures where these are available. For measures not included in the program year (PY) 2001 Evaluation, PG&E is using the best data available from the Database of Energy Efficiency Resources (DEER) or other sources. An impact evaluation of the PY2005 LIEE program was completed on December 19, 2007.

Customer Eligibility. In March 2003, the Joint Utilities updated and revised the penetration rate calculation methodology in compliance with D.02-07-033 and Assigned Commissioner's Ruling (ACR) dated December 27, 2002, as described in previous reports.¹

To qualify for the CARE and LIEE programs, a residential customer's household income must be at or below 200 percent of Federal Poverty Guidelines, as required in D.05-10-044.

The Joint Utilities updated their annual customer eligibility estimations as required in a June 24, 2004 Commission Scoping Memo and filed these new annual estimates of the number of CARE-eligible customers in 2007 on October 15, 2006 (as later authorized going forward by D.06-12-038, Ordering Paragraph 10). PG&E uses these new eligibility estimates in these 2007 reports. As a result of this annual demographic adjustment, the estimated CARE and LIEE-eligible populations in PG&E's service area have both increased. As a result of the increase in eligible population, PG&E's 2007 CARE and LIEE penetration rates have decreased slightly from the penetration rate reported at the end of 2006 and are thus not comparable to penetration rates reported for 2006.

On May 1, 2007, the Commission issued its annual update to the CARE and LIEE program income guidelines effective June 1, 2007 through May 31, 2008. PG&E has incorporated the new CARE and LIEE income guidelines into its tariffs and all program materials, as described in Advice Letter 3052-E on May 14, 2007.

Low Income Program Highlights

CARE Program Updates

On June 1, 2007, PG&E implemented the following CARE Program changes:

- Revised Income Guidelines.
- Implemented Categorical Enrollment and four-year certification for fixed-income customers as authorized in D.06-12-038.

¹ The *Joint Utility Methodology for Calculating CARE Penetration* (February 6, 2002) and the *Joint Utility CARE Eligibility Update* (February 21, 2003) can be found as Attachments A and B in PG&E's *Nineteenth Annual Progress Report to the California Public Utilities Commission on the California Alternate Rates for Energy (CARE) Program, January 1, 2007-December 31, 2007*, submitted April 30, 2008.

- Utilized a single application for the CARE and FERA Programs as required by the Commission in Assembly Bill (AB) 2576 enacted in 2006.

CARE Program Automatic Enrollment

PG&E currently exchanges data with Southern California Edison Company (SCE) and Southern California Gas Company (SCG) to automatically enroll their CARE customers who also receive PG&E service. PG&E also participates in data exchanges regarding qualified low income customers with the Sacramento Municipal Utility District (SMUD). PG&E provides natural gas in the SMUD electric service area and will automatically enroll qualified low income customers served by SMUD into CARE.

CARE Program Outreach in April

PG&E's CARE Program rolled out multiple outreach direct mailings to increase enrollment of eligible customers:

- CC&B Direct Mail: 700,000 English/Spanish direct mail pieces were sent to customers who were on medical baseline or life support and customers who had received a 48-hour notice or had been required to submit a credit deposit utilizing the data from PG&E's customer information system.
- NFDM Direct Mail: 300,000 English/Spanish direct mail pieces were sent to customers on the low income database.
- RDM Direct Mail: 10,016 English/Spanish direct mail pieces were sent to customers who failed to recertify.

The CARE Program participated in outreach events in San Jose, Oakland, San Rafael, Sacramento, Woodland, and Richmond where program representatives were available to answer questions and help customers enroll in the program.

Low Income Energy Efficiency Program

PG&E contracts directly with both community based organizations and private contractors who provide a wealth of experience in the communities they serve. PG&E currently has 17 installation contractors and three appliance contractors who serve 48 counties and over 70,000 square miles in PG&E's service area.

PG&E has nine contracts with Low Income Home Energy Assistance Program (LIHEAP) agencies that are not working within PG&E's LIEE program. PG&E is coordinating with these LIHEAP agencies to install ENERGY STAR[®] refrigerators in homes receiving PG&E electric service where the LIHEAP contractors have installed all other measures under the State Weatherization Program. This allows both the LIEE and LIHEAP programs to leverage their resources and help additional low income homes. Through April, 176 refrigerators have been installed, which equates to \$181,632 leveraged through this program.

LIEE leveraged with Rebuilding Together Peninsula (RTP) to provide Energy Efficient measures to 42 families who participated in this year's Spring event. Rebuilding Peninsula Together is an organization that provides rehabilitation services to homes occupied by Low Income Families throughout San Mateo County. RTP is able to stretch their funds further and provide a greater service to the families who participated because LIEE was able to install certain Energy Efficient measures, which otherwise would have had to be installed and funded by RTP.

On April 30th LIEE participated in a rehabilitation effort which took place at the Laurel House in San Mateo, CA which is a part of the Women's Recovery Association. The Laurel House is a non-profit organization on CARE that provides services to live-in women who are suffering from substance and physical abuse. LIEE incorporated a number of Energy Efficiency measures to serve the facility.

In 2008, the LIEE team has contracted with three community action agencies (CAA) to pilot the Energy Education Workshop program. The workshops shall address customers' energy usage, utility bill assessment and energy saving practices. The objective is to provide energy education to low income customers and have them adopt energy saving behaviors to lower their energy bills. Through April 2008, 231 customers have participated in the workshops.

PG&E and its contractors use PG&E's Energy Partners Online database (EPO) for LIEE activities. The database shows which customers received LIEE services, what year they were provided, and which customers are participating in CARE. With this information, the contractors are better able to market to the community, e.g., contacting only those customers who have not received LIEE services in the past.

Through EPO, contractors are provided information about customers who have requested LIEE services (referrals). Each home that receives LIEE services where the customer is not on the CARE rate is then signed up for the CARE discount. In the month of April, 3,268 LIEE participants were enrolled in CARE.

LIEE program materials are provided in seven languages: English, Spanish, Vietnamese, Chinese, Russian, Korean, and Hmong.

In addition, PG&E continues to combine its LIEE and CARE outreach activities in order to leverage low income outreach efforts and provide PG&E low income customers with the knowledge and tools to access all of PG&E's free energy services.

Attachment A
Low Income Programs Monthly Reporting Tables

LIEE Tables

Table 1L – LIEE Program Expenses

Table 2L – LIEE Measure Installations & Savings

Table 3L – Average Bill Savings per Treated Home

Table 4L – LIEE Homes Treated by County

Table 5L – LIEE Customer Summary

CARE Tables

Table 1C – CARE Program Expenses

Table 2C – CARE Enrollment, Recertification, Attrition, and Penetration

Table 3C – CARE Standard Random Verification Results

Table 4C – CARE Enrollment by County

Table 5C – CARE Capitation Contractors

Table 6C – CARE Participants as of Month-End

Pacific Gas and Electric Company LIEE and CARE Monthly Report

	A	B	C	D	E	F	G	H	I	J	K	L	M	N
1			Table 1L - LIEE Program Expenses											
2			Through April 30, 2008 - PG&E											
3			Authorized Budget			Current Month Expenses			Year to Date Expenses			% of Budget Spent Year to Date		
4	LIEE Program:		Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
5	Energy Efficiency													
6	Gas Appliances			6,730,825	6,730,825		762,614	762,614	-	1,786,777	1,786,777	-	26.5%	26.5%
7	Electric Appliances		31,758,760		31,758,760	2,963,191	-	2,963,191	7,356,749	-	7,356,749	23.2%	-	23.2%
8	Weatherization		3,757,420	11,272,261	15,029,681	473,810	1,421,429	1,895,239	1,197,124	3,591,372	4,788,496	31.9%	31.9%	31.9%
9	Outreach and Assessment		3,591,638	1,539,274	5,130,912	374,312	160,420	534,732	944,735	404,887	1,349,622	26.3%	26.3%	26.3%
10	In Home Energy Education		4,243,478	1,818,634	6,062,112	456,709	195,732	652,441	1,107,851	474,793	1,582,644	26.1%	26.1%	26.1%
11	Education Workshops		280,000	120,000	400,000	1,598	685	2,283	1,598	685	2,283	0.01	0.01	0.01
12	Energy Efficiency TOTAL		43,631,296	21,480,994	65,112,290	4,269,620	2,540,880	6,810,500	10,608,057	6,258,514	16,866,571	24.3%	29.1%	25.9%
13														
14	Training Center		259,700	111,300	371,000	13,674	5,860	19,534	47,083	20,178	67,261	18.1%	18.1%	18.1%
15	Inspections		2,798,341	1,199,289	3,997,630	263,367	112,872	376,239	812,967	348,414	1,161,381	29.1%	29.1%	29.1%
16	Marketing		-	-	-	-	-	-	-	-	-	-	-	-
17	M&E Studies		171,150	73,350	244,500	-	-	-	447	192	639	0.3%	0.3%	0.3%
18	Regulatory Compliance		178,500	76,500	255,000	1,799	771	2,570	15,267	6,543	21,810	8.6%	8.6%	8.6%
19	General Administration		5,387,256	2,308,824	7,696,080	658,824	282,353	941,177	1,450,928	621,827	2,072,755	26.9%	26.9%	26.9%
20	CPUC Energy Division		39,900	17,100	57,000	-	-	-	-	-	-	-	-	-
21														
22	TOTAL PROGRAM COSTS		52,466,143	25,267,357	77,733,500	5,207,284	2,942,736	8,150,020	12,934,749	7,255,668	20,190,417	24.7%	28.7%	26.0%
23			Funded Outside of LIEE Program Budget											
24	Indirect Costs		-	-	-	65,494	28,069	93,563	193,413	82,891	276,304	-	-	-
25														
26	NGAT Costs			2,900,000	2,900,000	-	266,995	266,995	-	896,807	896,807	-	30.9%	30.9%
27														

	A	B	C	D	E	F	G
1	Table 2L - LIEE Measure Installations & Savings						
2	Pacific Gas & Electric						
3	Through April 30, 2008						
4	Measures	Units	Expensed for Month	Expensed Installations Year to Date			
5			Quantity Installed	Quantity Installed	kWh (Annual)^[1]	kW (Annual)^[2]	Therms (Annual)
6	Furnaces						
7	- Repair - Gas	Each	140	441	-	-	17,763
8	- Replacement - Gas (Dual Pack)	Each	68	142	-	-	10,032
9	- Repair - Electric	Each					
10	- Replacement - Electric	Each					
11	Infiltration & Space Conditioning						
12	- Outlet cover plate gaskets	Home	3,950	10,297	7,218	1	2,957
13	- Duct Testing	Home	-				
14	- Duct Sealing	Home	312	591	2,050	4	5,110
15	- Evaporative Coolers	Each	122	402	159,188	247	-
16	- Evaporative Cooler Maintenance	Each					
17	- Evaporative Cooler/Air Cond. Covers	Each	391	1,003	772	0	2,467
18	- A/C Replacement - Room	Each	76	209	48,383	75	-
19	- A/C Replacement - Room (landlord)	Each	-	1	302	0	-
20	- A/C Replacement - Central	Each	1	9	2,806	4	-
21	- A/C Replacement - Central (landlord)	Each					
22	- A/C Tune-up - Central	Each					
23	- A/C Services - Central	Each					
24	- Heat Pump	Each					
25							
26	Weatherization						
27	- Attic Insulation	Home	368	905	35,791	6	37,952
28	- Attic Access Weatherization	Home	1,890	4,971	1,757	0	4,122
29	- Weatherstripping - Door	Home	3,941	10,324	19,446	4	23,842
30	- Caulking	Home	4,015	10,488	21,825	4	29,392
31	- Minor Home Repairs ^[5]	Home	4,222	10,863	61,152	11	68,269
32							
33	Water Heater Savings						
34	- Water Heater Blanket	Home	1,070	2,598	11,732	2	27,489
35	- Low Flow Showerhead	Home	2,199	5,990	30,079	5	44,734
36	- Water Heater Replacement - Gas	Each	35	62	-	-	1,339
37	- Water Heater Replacement - Electric	Each	-	-	-	-	-
38	- Tankless Water Heater - Gas	Each					
39	- Tankless Water Heater - Electric	Each					
40	- Water Heater Pipe Wrap	Home	88	224	10,682	2	93
41	- Faucet Aerators	Home	2,293	6,251	15,620	2	19,211
42							
43	Lighting Measures						
44	- CFL	Each	41,888	105,329	2,309,695	286	-
45	- Interior Hard wired CFL fixtures	Each					
46	- Exterior Hard wired CFL fixtures	Each	3,630	9,838	350,233	-	-
47	- Torchiere	Each					
48							
49	Refrigerators	Each	1,666	4,026	3,062,383	548	-
50	Refrigerators (landlord)	Each	1	3	1,995	0	-
51							
52	Pool Pumps	Each					
53							
54	Pilots						
55	- A/C Tune-up - Central	Home	-	-	-	-	-
56	- Interior Hard wired CFL fixtures	Each	5,937	16,066	1,111,478	138	-
57	- Ceiling Fans ^[6]	Each	510	1,205			
58							
59	Customer Enrollment						
60	- Outreach & Assessment	Home	6,614	15,980	-	-	-
61	- In-Home Education	Home	6,614	15,980	-	-	-
62	- Education Workshops	Participants	-	0	-	-	-
63							
64	Total Savings				7,264,586	1,340	294,771
65							
66	Homes Weatherized ^[3]	Home	4,670	12,114			
67							
68	Homes Treated ^[4]						
69	- Single Family Homes Treated	Home	4,654	11,318			
70	- Multi-family Homes Treated	Home	1,340	3,212			
71	- Mobile Homes Treated	Home	620	1,450			
72	- Total Number of Homes Treated	Home	6,614	15,980			
73							
74	- Master-Metered Homes Treated	Home	343	928			
75							
76	^[1] kWh based on 2001 Low Income Impact Evaluation Study, Cost Effectiveness Analysis conducted by Itron, Inc., Cost Effectiveness Analysis Conducted by Standardization Team, updated DEER.						
77	^[2] kW is estimate using historic PG&E factors.						
78	^[3] Weatherization consists of Attic Insulation, Attic Access Weatherization, Door Weatherstripping, Caulking and Minor Home Repairs.						
79	^[4] Includes master-metered and non-master-metered homes.						
80	^[5] MHR Measures include: Ceiling Repair, Cover Plates Repl, Door Jamb, Door Patch/Plate, Door Repl \$'s (Mat.), Doors Repl, Exhaust Fan Vent \$'s, Ext Wall Repair, Floor Repair, Foam Wall Patch, Glass Repl, Glazing Compound, Int Wall Repair, Lock Set, Lock Set \$'s (Mat.), MHR Shop Fee, Sill Repair, Specialty Glass, Specialty Glass \$'s, Thresholds Installed, Vent Alignment, Vent Material \$ - AWH, Vent Repair - AWH,						
81	Vent Repair - Heater, Window 7x4, Window Assembly Repl, Window Assembly Replace < 12 sq. ft per Window,						
82	Window Assembly Replace > 12 sq. ft. per Window, Window Sash Repair						
83	^[6] The Ceiling Fan savings from the CFLs installed are shown on the CFL measure row. No savings are shown for the reduction in AC use due to fan operation which we hope to measure in future measurement and evaluation (M&E) studies.						
84							
85							
86							
87							

	A	B
1	Table 3L - Average Bill Savings per Treated Home	
2	Pacific Gas & Electric	
3	Through April 30, 2008	
4	Year-to-date Installations - Expensed	
5	Annual kWh Savings	7,264,586
6	Annual Therm Savings	294,771
7	Lifecycle kWh Savings	101,385,526
8	Lifecycle Therm Savings	3,119,841
9	Current kWh Rate	\$ 0.0939
10	Current Therm Rate	\$ 0.9687
11	Number of Treated Homes	15,980
12	Average 1st Year Bill Savings / Treated Home	\$ 60.54
13	Average Lifecycle Bill Savings / Treated Home	\$ 593.05

	A	B	C	D	E	F	G
1	Table 4L - LIEE Homes Treated						
2	Pacific Gas & Electric						
3	Through April 30, 2008						
4	County	Eligible Customers			Homes Treated Year to Date		
5		Rural	Urban	Total	Rural	Urban	Total
6	ALAMEDA	20	177,141	177,161	0	840	840
7	ALPINE	162	37	199	0	0	0
8	AMADOR	5,321	125	5,446	27	0	27
9	BUTTE	45,221	234	45,455	434	3	437
10	CALAVERAS	7,770	901	8,671	26	0	26
11	COLUSA	3,551	115	3,666	11	1	12
12	CONTRA COSTA	738	89,434	90,172	5	1,267	1,272
13	EL DORADO	12,599	118	12,717	103	1	104
14	FRESNO	14,600	130,946	145,546	250	1,825	2,075
15	GLENN	4,910	475	5,385	15	3	18
16	HUMBOLDT	27,540	679	28,219	163	0	163
17	KERN	45,917	49,456	95,373	378	328	706
18	KINGS	8,800	160	8,960	162	0	162
19	LAKE	14,838	1,307	16,145	218	12	230
20	LASSEN	186	128	314	0	0	0
21	MADERA	20,828	957	21,785	151	0	151
22	MARIN	2,472	19,294	21,766	77	104	181
23	MARIPOSA	1,291	2,443	3,734	0	5	5
24	MENDOCINO	14,537	433	14,970	25	0	25
25	MERCED	13,773	24,305	38,078	181	316	497
26	MONTEREY	7,758	41,098	48,856	67	344	411
27	NAPA	2,351	14,009	16,360	13	113	126
28	NEVADA	11,139	597	11,736	57	0	57
29	PLACER	6,434	22,502	28,936	41	331	372
30	PLUMAS	3,580	9	3,589	4	0	4
31	SACRAMENTO	976	149,384	150,360	2	927	929
32	SAN BENITO	4,808	203	5,011	223	0	223
33	SAN BERNARDINO	375	1	376	0	0	0
34	SAN FRANCISCO	0	138,014	138,014	0	811	811
35	SAN JOAQUIN	9,239	81,794	91,033	2	439	441
36	SAN LUIS OBISPO	35,069	303	35,372	274	0	274
37	SAN MATEO	1,308	56,111	57,418	6	253	259
38	SANTA BARBARA	10,261	8,174	18,435	89	51	140
39	SANTA CLARA	3,118	124,795	127,913	58	1,885	1,943
40	SANTA CRUZ	6,267	24,086	30,354	100	296	396
41	SHASTA	10,291	16,955	27,246	92	186	278
42	SIERRA	318	0	318	0	0	0
43	SISKIYOU	25	0	25	0	0	0
44	SOLANO	2,801	37,384	40,185	1	198	199
45	SONOMA	14,653	37,061	51,714	87	411	498
46	STANISLAUS	10,524	51,042	61,567	140	659	799
47	SUTTER	14,604	116	14,720	314	3	317
48	TEHAMA	12,588	433	13,021	124	2	126
49	TRINITY	820	2	822	0	0	0
50	TULARE	6,864	1,078	7,942	132	8	140
51	TUOLUMNE	10,219	367	10,585	128	0	128
52	YOLO	13,549	19,212	32,761	47	49	96
53	YUBA	14,151	24	14,175	82	0	82
54	Total	459,161	1,323,444	1,782,605	4,309	11,671	15,980

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1	Table 5L - LIEE Customer Summary																
2	Pacific Gas & Electric																
3	Through April 30, 2008																
4		Gas & Electric				Gas Only				Electric Only				Total			
5	Month	# of YTD Homes Treated	Therm	kWh	kW	# of YTD Homes Treated	Therm	kWh	kW	# of YTD Homes Treated	Therm	kWh	kW	# of YTD Homes Treated	Therm	kWh	kW
6	January 2008	1,309	28,252	632,696	112.9	185	3,852	4,710	1.5	405	-	237,810	61.9	1,899	32,104	875,216	176
7	February 2008	3,624	84,317	1,891,364	330.1	463	10,559	5,799	1.7	894	-	525,563	126.3	4,981	94,876	2,422,725	458
8	March 2008	6,998	159,095	3,501,386	622.2	875	21,601	8,670	2.3	1,493	-	895,055	209.3	9,366	180,695	4,405,111	834
9	April 2008	11,671	253,768	5,839,833	1,022.5	1,906	41,003	15,195	3.4	2,403	-	1,409,558	314.5	15,980	294,771	7,264,586	1,340
10	May 2008																
11	June 2008																
12	July 2008																
13	August 2008																
14	September 2008																
15	October 2008																
16	November 2008																
17	December 2008																
18	Figures for each month are Year To Date (YTD). December results should approximate calendar year results. Therms and kWh savings are annual figures. Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month in Table 2L.																

Pacific Gas and Electric Company LIEE and CARE Monthly Report

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Table 1C - CARE Program Expenses - PG&E												
2	Through April 30, 2008												
3	FINAL	Authorized Budget			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
4	CARE Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
5	Outreach ^[1] ^[3]	\$ 3,570,800	\$ 1,761,200	\$ 5,332,000	\$143,616	\$ 77,248	\$ 220,865	\$ 879,593	\$ 473,952	\$ 1,353,545	25%	27%	25%
6	Automatic Enrollment	\$ 97,500	\$ 52,500	\$ 150,000	\$630	\$ 339	\$ 969	\$ 836	\$ 450	\$ 1,286	1%	1%	1%
7	Processing/ Certification/Verification	\$ 1,040,000	\$ 560,000	\$ 1,600,000	\$92,082	\$ 49,582	\$ 141,664	\$ 448,293	\$ 241,388	\$ 689,681	43%	43%	43%
8	Information Technology / Programming	\$ 97,500	\$ 52,500	\$ 150,000	\$17,894	\$ 9,635	\$ 27,529	\$ 113,759	\$ 61,255	\$ 175,013	117%	117%	117%
9													
10	Pilots												
11	- Pilot SB 580	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
12	- Pilot	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
13	- Pilot	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
14	Total Pilots	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
15													
16	Measurement & Evaluation	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
17	Regulatory Compliance	\$ 65,000	\$ 35,000	\$ 100,000	\$ 4,897	\$ 2,637	\$ 7,533	\$ 19,246	\$ 10,363	\$ 29,610	30%	30%	30%
18	General Administration	\$ 195,000	\$ 105,000	\$ 300,000	\$ 40,831	\$ 21,986	\$ 62,817	\$ 139,233	\$ 74,972	\$ 214,205	78%	78%	78%
19	CPUC Energy Division	\$ 65,000	\$ 35,000	\$ 100,000	\$ -	\$ -	\$ -	\$ 12,525	\$ 6,744	\$ 19,270	0%	0%	0%
20													
21	SUBTOTAL MANAGEMENT COSTS	\$ 5,130,800	\$ 2,601,200	\$ 7,732,000	\$ 299,950	\$ 161,428	\$ 461,377	\$ 1,613,485	\$ 869,125	\$ 2,482,610	31%	33%	32%
22													
23	CARE Rate Discount	\$ 478,000,000	\$ 110,000,000	\$ 588,000,000	\$ 20,480,447	\$ 8,262,084	\$ 28,742,531	\$ 111,116,754	\$ 47,083,656	\$ 158,200,409	23%	43%	27%
24	Service Establishment Charge Discount												
25													
26	TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS	\$ 483,130,800	\$ 112,601,200	\$ 595,732,000	\$ 20,780,396	\$ 8,423,512	\$ 29,203,908	\$ 112,730,238	\$ 47,952,780	\$ 160,683,019	23%	43%	27%
27													
28	Other CARE Rate Benefits												
29	- DWR Bond Charge Exemption				\$ 1,963,584		\$ 1,963,584	\$ 9,163,821		\$ 9,163,821			
30	- CARE PPP Exemption ^[2]				\$ 2,151,248	\$ -	\$ 2,151,248	\$ 9,110,631	\$ -	\$ 9,110,631			
31	- California Solar Initiative Exemption				\$ 663,242		\$ 663,242	\$ 3,046,588		\$ 3,046,588			
32	- kWh Surcharge Exemption												
33	Total - Other CARE Rate Benefits				\$ 4,778,074	\$ -	\$ 4,778,074	\$ 21,321,040	\$ -	\$ 21,321,040			
34													
35	Indirect Costs				\$ 31,538	\$ 16,965	\$ 48,503	\$ 142,883	\$ 76,946	\$ 219,829			
36													
37	^[1] The Outreach category includes expenses from Capitation Fee, Mass Media Advertising, Outreach and Expanded Outreach expenses												
38	^[2] PPP Exemption - CARE customers are exempt from paying CARE program costs including PPP costs for CARE admin.												
39	^[3] The Outreach category includes expenses from the 2008 Cooling Centers Program												

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	
1	Table 2C - CARE Enrollment, Recertification, Attrition, and Penetration - PG&E																	
2	Through April 30, 2008																	
3		Gross Enrollment											Enrollment					
4		Automatic Enrollment																
5		Inter-Utility	CPUC	Inter-Agency	SB 580	Combined (B+C+D+E)	Capitation	Other Sources ¹	Total (F+G+H)	Recertification	Total Adjusted (I+J)	Attrition (Drop Offs)	Net (K-L)	Net Adjusted (M-J)	Total CARE Participants	Estimated CARE Eligible	Penetration Rate % (O/P)	
6	Jan-08	0	0	0	0	0	0	23,531	23,531	33,556	57,087	28,584	28,503	-5,053	1,102,680	1,528,221	72%	
7	Feb-08	0	0	0	0	0	2	33,758	33,760	29,183	62,943	17,708	45,235	16,052	1,118,732	1,528,221	73%	
8	Mar-08	0	0	0	0	0	1,547	24,879	26,426	27,640	54,066	32,153	21,913	-5,727	1,113,005	1,528,221	73%	
9	Apr-08	0	0	0	0	0	1,261	29,638	30,899	29,772	60,671	23,030	37,641	7,869	1,120,874	1,528,221	73%	
10	May-08																	
11	Jun-08																	
12	Jul-08																	
13	Aug-08																	
14	Sep-08																	
15	Oct-08																	
16	Nov-08																	
17	Dec-08																	
18	Total for 2008	0	0	0	0	0	2,810	111,806	114,616	120,151	234,767	101,475	133,292	13,141				
19																		
20	¹ Not Including Recertification Enrollment																	

	A	B	C	D	E	F	G	H	I
1	Table 3C - CARE Standard Random Verification Results - PG&E								
2	Through April 30, 2008								
3		Total CARE Population	Participants Requested to Verify	% of Population Total	Participants Dropped (Due to no response)	Participants Dropped (Verified as Ineligible)	Total Dropped	% Dropped through Random Verification ¹	% of Total Population Dropped
4	Jan-08	1,102,680	11,965	1.09%	8,433	350	8,783	73.41%	0.80%
5	Feb-08	1,118,732	3,230	0.29%	0	0	0	0.00%	0.00%
6	Mar-08	1,113,005	4,190	0.38%	0	0	0	0.00%	0.00%
7	Apr-08	1,120,874	3,247	0.29%	0	0	0	0.00%	0.00%
8	May-08								
9	Jun-08								
10	Jul-08								
11	Aug-08								
12	Sep-08								
13	Oct-08								
14	Nov-08								
15	Dec-08								
16	Total for 2008	1,120,874	22,632	2.02%	8,433	350	8,783	73.41%	0.78%
17									
18	¹ Participants are given 90 days to respond to requests for verification, therefore dropped data will always lag by 90 days.								

	A	B	C	D	E	F	G	H	I	J	K	L
1	Table 4C - CARE Enrollment by County - PG&E											
2	Through April 30, 2008											
3		Estimated Eligible			Gross Enrollments		Total Participants			Penetration Rate		
4	County	Urban	Rural	Total	Current Month	Year to Date	Urban	Rural	Total	Urban	Rural	Total
5	ALAMEDA	134,710	19	134,729	5,718	24,011	107,934	10	107,944	80%	53%	80%
6	ALPINE	36	162	197	1	5	0	12	12	0%	7%	6%
7	AMADOR	124	5,204	5,328	113	603	93	2,795	2,888	75%	54%	54%
8	BUTTE	223	42,403	42,626	1,678	6,022	122	28,144	28,266	55%	66%	66%
9	CALAVERAS	894	7,742	8,636	264	843	407	3,336	3,743	46%	43%	43%
10	COLUSA	112	3,463	3,575	127	534	57	2,425	2,482	51%	70%	69%
11	CONTRA COSTA	76,439	715	77,154	3,413	13,801	63,063	155	63,218	83%	22%	82%
12	EL DORADO	117	12,545	12,662	473	1,955	52	8,222	8,274	44%	66%	65%
13	FRESNO	120,874	14,075	134,949	6,381	23,750	98,122	10,446	108,568	81%	74%	80%
14	GLENN	460	4,795	5,256	315	913	420	3,287	3,707	91%	69%	71%
15	HUMBOLDT	666	25,566	26,232	984	3,798	331	16,870	17,201	50%	66%	66%
16	KERN	47,221	44,426	91,647	3,770	14,875	37,049	35,267	72,316	78%	79%	79%
17	KINGS	159	8,728	8,886	443	1,409	88	6,660	6,748	56%	76%	76%
18	LAKE	1,297	14,645	15,942	634	2,473	591	8,749	9,340	46%	60%	59%
19	LASSEN	128	185	313	10	47	67	85	152	52%	46%	49%
20	MADERA	956	20,384	21,339	823	3,191	570	14,473	15,043	60%	71%	70%
21	MARIN	15,524	2,097	17,621	567	2,548	9,735	1,321	11,056	63%	63%	63%
22	MARIPOSA	2,433	1,241	3,675	152	426	1,382	514	1,896	57%	41%	52%
23	MENDOCINO	431	14,234	14,665	539	2,217	179	8,773	8,952	42%	62%	61%
24	MERCED	23,212	13,488	36,700	1,711	6,373	17,702	10,110	27,812	76%	75%	76%
25	MONTEREY	35,294	7,088	42,382	1,694	6,730	24,199	6,066	30,265	69%	86%	71%
26	NAPA	12,655	2,054	14,709	439	1,782	7,770	1,181	8,951	61%	57%	61%
27	NEVADA	597	10,801	11,398	350	1,434	240	6,276	6,516	40%	58%	57%
28	PLACER	21,403	6,406	27,809	791	3,538	12,177	3,896	16,073	57%	61%	58%
29	PLUMAS	9	3,559	3,569	80	297	3	1,461	1,464	32%	41%	41%
30	SACRAMENTO	122,758	864	123,622	4,806	18,494	80,966	317	81,283	66%	37%	66%
31	SAN BENITO	193	4,636	4,828	219	794	71	3,347	3,418	37%	72%	71%
32	SAN BERNARDINO	1	375	376	8	40	1	305	306	139%	81%	81%
33	SAN FRANCISCO	79,317	0	79,317	2,576	9,872	64,075	0	64,075	81%	n/a	81%
34	SAN JOAQUIN	73,922	8,824	82,746	4,274	14,334	54,747	7,314	62,061	74%	83%	75%
35	SAN LUIS OBISPO	291	34,608	34,900	1,113	3,473	41	16,939	16,980	14%	49%	49%
36	SAN MATEO	42,561	1,253	43,814	1,567	6,669	31,740	896	32,636	75%	71%	74%
37	SANTA BARBARA	7,941	10,088	18,029	621	2,454	5,667	7,780	13,447	71%	77%	75%
38	SANTA CLARA	95,915	2,857	98,772	4,287	17,753	90,028	2,288	92,316	94%	80%	93%
39	SANTA CRUZ	19,364	5,806	25,171	789	3,031	13,389	3,107	16,496	69%	54%	66%
40	SHASTA	16,314	9,835	26,149	919	3,403	9,591	6,634	16,225	59%	67%	62%
41	SIERRA	0	316	316	12	27	0	107	107	n/a	34%	34%
42	SISKIYOU	0	25	25	0	2	0	8	8	n/a	32%	32%
43	SOLANO	33,300	2,720	36,020	1,256	5,513	25,868	1,976	27,844	78%	73%	77%
44	SONOMA	33,540	13,744	47,285	1,405	6,477	26,385	8,084	34,469	79%	59%	73%
45	STANISLAUS	47,996	10,372	58,368	2,520	8,412	32,997	7,256	40,253	69%	70%	69%
46	SUTTER	109	13,055	13,164	640	2,197	60	10,253	10,313	55%	79%	78%
47	TEHAMA	424	12,351	12,775	358	1,452	192	8,422	8,614	45%	68%	67%
48	TRINITY	2	809	811	18	48	1	279	280	44%	35%	35%
49	TULARE	1,044	6,782	7,825	339	1,299	708	6,369	7,077	68%	94%	90%
50	TUOLUMNE	367	10,182	10,549	158	895	82	5,203	5,285	22%	51%	50%
51	YOLO	15,701	12,259	27,960	735	2,856	8,350	7,454	15,804	53%	61%	57%
52	YUBA	24	13,373	13,397	581	1,697	8	8,682	8,690	34%	65%	65%
53												
54	Total	1,087,060	441,161	1,528,221	60,671	234,767	827,320	293,554	1,120,874	76%	67%	73%

Pacific Gas and Electric Company LIEE and CARE Monthly Report

	A	B	C	D	E	F	G	H	I
1	Table 5C - CARE Capitation Contractors - PG&E								
2	Through April 30, 2008								
3		Contractor Type (Check one or more if applicable)				Year to Date Enrollments			Year to Date Expenditures
4	Contractor Name	Private	CBO	WMDVBE	LIHEAP	Rural	Urban	Total	
5									
6	Alameda County Associated Community Action Program					0	0	0	\$0
7	Allen Temple Health and Social Services Ministries					0	3	3	\$45
8	Amador-Tuolumne Community Action Agency		X			13	0	13	\$195
9	Area 12 Agency on Aging	X				0	1	1	\$15
10	Asian Community Mental Health Services		X			0	0	0	\$0
11	Asian Resources		X			0	4	4	\$60
12	California Association of Area Agencies on Aging		X			32	258	290	\$4,350
13	California Association of the Physically Handicapped, Inc. (Fresno)		X			0	4	4	\$60
14	California Diversified Services		X			0	3	3	\$45
15	California Human Development Corporation		X			0	0	0	\$0
16	California Welfare To Independence Network 2000, Inc.				X	0	0	0	\$0
17	Carlie Cares Patient Assistance		X			0	3	3	\$45
18	Catholic Charities Diocese of Fresno		X			2	7	9	\$135
19	Catholic Charities Diocese of Stockton		X			0	3	3	\$45
20	Center for Training and Careers, Inc.		X			0	0	0	\$0
21	Central Coast Energy Services, Inc		X			6	82	88	\$1,320
22	Central Valley Opportunity Center		X			6	4	10	\$150
23	Chabot College Foundation		X			0	1	1	\$15
24	Charles P. Foster Foundation	X				0	1	1	\$15
25	Child Care Links		X	X		2	35	37	\$555
26	Communication Services, LLC		X			8	56	64	\$960
27	Community Action Agency of Butte County, Inc.					40	4	44	\$660
28	Community Action Marin		X		X	14	136	150	\$2,250
29	Community Action of Napa Valley		X			0	1	1	\$15
30	Community Action Partnership of Madera County		X			2	37	39	\$585
31	Community Resource Project, Inc.		X			9	114	123	\$1,845
32	Council for the Spanish Speaking		X			0	1	1	\$15
33	Cupertino Community Services		X			0	0	0	\$0
34	Davis Street Community Center		X			0	7	7	\$105
35	Delta Community Services		X			0	2	2	\$30
36	Disability Resource Agency for Independent Living		X			0	5	5	\$0
37	Dixon Family Services		X			0	0	0	\$0
38	Filipino American Development Foundation		X			0	0	0	\$0
39	God Financial Plan, Inc.		X			0	0	0	\$0
40	Heritage Institute for Family Advocacy		X			0	8	8	\$120
41	Hip Housing Human Investment Project, Inc.		X			0	4	4	\$60
42	H & R Block		X			310	1,297	1,607	\$8,035
43	Independent Living Center of Kern County, inc.		X			3	6	9	\$135
44	Independent Living Resource Center SF		X			0	0	0	\$0
45	International Humanities Center		X			0	0	0	\$0
46	Kings Community Action Organization, Inc.		X			0	8	8	\$120
47	La Luz Bilingual Center		X	X		1	0	1	\$15
48	Merced County Community Action Agency		X		X	3	11	14	\$210
49	Merced Lao Family Community Inc.		X			4	20	24	\$360
50	Monument Crisis Center		X			0	1	1	\$15
51	Native American Health Center		X			0	1	1	\$15
52	Network for Elders		X			0	0	0	\$0
53	North Peninsula Neighborhood Services Ctr		X			0	5	5	\$75
54	Northeast Community Federal Credit Union		X			0	0	0	\$0
55	Oakland Citizens Committee for Urban Renewal (O.C.C.U.R.)		X		X	0	18	18	\$270
56	Pack N Ship		X			0	9	9	\$135
57	Partners For Peace		X			0	2	2	\$30
58	Peoples Community Partnership Federal Credit Union		X			0	0	0	\$0
59	Plumas County Community Development Commission	X				0	0	0	\$0
60	Plumas Crisis Intervention & Resource Center		X			10	0	10	\$150
61	Proteus Inc.		X			1	0	1	\$15
62	REDI (Renewable Energy Development institute)		X			5	0	5	\$75
63	Redwood Community Action Agency	X			X	3	1	4	\$60
64	Resources for Independent Living Inc. - Sacramento		X			1	0	1	\$15

	A	B	C	D	E	F	G	H	I
1	Table 5C - CARE Capitation Contractors - PG&E								
2	Through April 30, 2008								
3		Contractor Type (Check one or more if applicable)				Year to Date Enrollments			Year to Date Expenditures
4	Contractor Name	Private	CBO	WMDVBE	LIHEAP	Rural	Urban	Total	
65	Rising Sun Energy Center		X			0	3	3	\$45
66	Salvation Army Golden State Divisional Headquarters		X			0	139	139	\$2,085
67	San Francisco Community Power Cooperative		X			0	0	0	\$0
68	San Francisco Women's Center		X			0	2	2	\$30
69	Second Harvest Food Bank of Santa Cruz and San Benito Counties					0	0	0	\$0
70	Shasta County Child Abuse Prevention Council		x			1	3	4	\$60
71	Seniors First, Inc.		X			1	2	3	\$45
72	Universal Multi-Cultural Awareness Foundation		X			0	2	2	\$30
73	Vineyard Workers Services		X			0	0	0	\$0
74	Volunteer Center Of Sonoma County		X			0	17	17	\$255
75	YMCA of the East Bay West Contra Costa Branch		X			0	2	2	\$30
76	Total Enrollments and Expenditures					477	2,333	2,810	\$26,005
77									

	A	B	C	D	E
1	Table 6C - CARE Participants as of Month-End - PG&E				
2	Through April 30, 2008				
3		Gas and Electric	Gas Only	Electric Only	Total
4	Jan-08	654,698	184,903	263,079	1,102,680
5	Feb-08	664,390	187,636	266,706	1,118,732
6	Mar-08	659,397	188,060	265,548	1,113,005
7	Apr-08	663,412	189,079	268,383	1,120,874
8	May-08				0
9	Jun-08				0
10	Jul-08				0
11	Aug-08				0
12	Sep-08				0
13	Oct-08				0
14	Nov-08				0
15	Dec-08				0
16					