

# Low Income Oversight Board Meeting (LIOB)

TUESDAY, NOVEMBER 22, 2016  
LONG BEACH CITY HALL  
333 W OCEAN BLVD.  
LONG BEACH, CA 90802  
CALL - IN NUMBER 1-866-642-1440 - PASSCODE 7516937#  
[WWW.LIOB.ORG](http://WWW.LIOB.ORG)

DRAFT MEETING MINUTES

## Meeting Called to order at 10:16am by Chairman Castañeda

### **LIOB Board Members Present:**

*Chairman Robert Castañeda, Vice-Chairman Benito Delgado-Olson, Commissioner Catherine J.K. Sandoval, Larry Gross, Patricia Watts, Jose Atilio Hernandez, Mark Wallenrod, Ortensia Lopez, Jason Wimbley and Charlie Toledo*

### **LIOB Members Absent:**

*Jeffrey Linam*

### **California Public Utilities Commission (CPUC) Staff Present:**

*Syreeta Gibbs, Hazlyn Fortune, Michael Colvin and Zaida Amaya*

### **Public Present:**

*Roberto DelReal, Davi Ibarra, Krista Phipps, Roger Snow, Hector R. Uriarte J., Elvira M. Valdez, Athena Wang, Mary O'Drain, Paola Banassi, Octavio Verduzco, Lonis Lopez, Gregory Buchler, Carlos Espinoza, Christina Vera, Carol Edwards, Corinne Sierzant, Emma Ponco, Ornett Mack, James Ozenn, Mark Aguirre, Kathy Andry, Cythia Bruno, Ron Garcia, Joy Yamagata, Tory Webb, Rosette Solidum, Kaycee Ignacio, Pamela Wu, Rebecca Baez Huntsman, Claire Luffborough, Perla Pestana, Giovanna Cassilas, Sally Andreatta, Arleen Novotney, Luis Chavez, Regina Lugani, Vanessa Melvin Gunn, Elizabeth Baires, Allan Rago, Kim Hassan, Susan Walters, Maria Lopez, Anna Solorio, Richard Villasenor and Sunne Wright McPeack*

### **Via Conference:**

*Jennifer Hone and Marna Anning*

## 1. **Welcome and Introductions— Robert Castañeda, LIOB Chair and Commissioner Catherine J.K. Sandoval -Standing Item**

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*Chairman Castañeda and Commissioner Sandoval welcomed all present to the Low Income Oversight Board meeting in Long Beach and thanked the Long Beach City Hall for hosting the LIOB meeting.*

## 2. **Public Comments— Facilitated by Robert Castañeda, LIOB Chair - Informational/Standing item**

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*The Board thanked and commended Commissioner Sandoval for all of her hard work on the decision that approved the IOUs CARE and ESA programs, the [APD](#) was signed and approved on November 10, 2016. Chairman Castaneda expressed gratitude and applauded Commissioner Sandoval's work on the decision, and also thanked the Commissioners, staff, and extended a special commendation to Michael Colvin for the countless hours he dedicated to this decision. The Board thanked Commissioner Sandoval for her leadership, foresight, caring and for her ability to execute processes and decisions that positively impacts the lives of people that are the most vulnerable in this state.*

*Board member Gross commented that the recent result of the presidential election will bring many challenges that will affect the low income communities and expressed concern about the threat to the immigrant community and the effects on the federal funds. He mentioned that Los Angeles' Mayor Eric Garcetti has stated that this type of intimidation will not make Los Angeles cooperate or agree to any of*

these tactics. Board member Gross suggested for the LIOB and the CPUC to take a similar type of stand, and to refuse any type of attempts to deny the immigrant communities the benefits of any of the low income rate payer programs. Board Member Wimbley added that the current administration is concerned about the policy direction that is coming from the Federal Government and the impacts it might have on the social service programs with CSD, specifically with the LIHEAP program, as the majority of CSD's funds are federally funded, and any cuts will have a significant effect on their programs, and the department overall. CSD will continue to monitor and will keep the Board inform.

Commissioner Sandoval thanked everyone at the Commission for their dedication, hard work and valuable guidance; she also thanked all of the parties and the public for working together, she added that the 500 page decision shows everyone's contribution and collaboration during this process. Commissioner Sandoval highlighted that the CARE and ESA decision focuses on its statutory roots, which directed the CPUC to reduce energy hardships on low income Californians and making it possible to reduce kWh. She mentioned that this decision focuses on energy savings and also leveraging the investments that have already been made in electric and gas smart meters, as well as the portfolio level and whether or not the utilities are being effective in reducing energy efficiency. The decision also offers customers the opportunity to participate in the demand response programs, which could be good for the customers as well as the grid; it also eliminates the go-back-rule. Commissioner Sandoval informed the Board that the ESACET (ESA cost-effectiveness test) Working Group will work on identifying and recommending which measures should be included and excluded from the adjusted ESA program cost-effectiveness test calculation; how to appropriately allocate administrative costs and non-energy benefits across program measures, the decision also noted the success of SoCalGas' and Edison's Aliso Canyon State of Emergency and the prudent model it developed; the approval of Proteus' recommendation to use unspent funds in SCE's service territory to offer central air conditioners in Climate Zone 13 and offer an alternative to water-dependent evaporative coolers, and the Decision also approved making the CARE discount available to eligible customers who have enrolled in the GTSR (Green Tariff Shared Renewables) program. Lastly, Commissioner Sandoval commented that one of the things the Commission recognized is the very important role that the LIOB has played for all of the programs affecting low income Californians. The CARE and ESA reports provided at the LIOB meeting were very important in the development of this proceeding, as well as the significant issue of unspent funds, which the Commission has directed for \$80 million of these unspent funds to be spent on multi-family housing. The LIOB's perspective has been very important and has been a good opportunity to check for accountability, questions and to hear the experiences with how this program affects the under serve communities, as well as the workers that are trying to serve these communities. This decision creates a new opportunity for California and for Californians and ultimately its success is going to be based on whether or not Californians open their homes to receive free measures. Many Californians have a lot of concerns and fears about the government, and it will be up to all involved to really work hard to make people understand that this is a California program, and that this program is based on California funds and rate payer's funds, and not a federally funded program. In closing, Commissioner thanked and congratulated everyone who participated in the program and looks forward to the roll-out and the transformational change that this will bring between now and 2020.

On behalf of the IOU's and himself, Board Member Mark Wallenrod (SCE) congratulated Commissioner Sandoval and staff for the far reaching and impactful decision. He acknowledged his utilities' colleagues for their perseverance for going through every word of the 500 page decision. He commented, that this decision forces a level of cooperation and integration not previously seen, which is very timely and necessary in terms of the cost effective delivery of the programs and services.

The Board thanked Board Member Watts for hosting a tour/breakfast of her facility. Decision [D.16-11-022](#) can be viewed and downloaded by following the link.

Mr. Josh Butler the Executive Director from Housing Long Beach, a non-profit organization in Long Beach introduced himself and his organization, his organization works on working to develop affordable housing as well as renter's rights, his community group partners with other organization to educate people on opportunities that exist and trying to encourage people to take advantage of these programs. He commented that over 30% of residents are paying more than 50% of their income to rent and that 50% of the residents are paying more than 1/3 of their income to rent. He also mentioned that part of their work includes working with colleagues to raise the minimum wage to \$15/hr., which will be effective in the year 2021. Part of their services also include working with residents who are regularly experiencing near shut-off from either the City of Long Beach gas or SCE and added that many residents have to choose between paying rent or paying their utility bill, the average rent for a 2 bedroom apartment in Long Beach is \$2,300/mo. Mr. Butler thanked the Commission for the programs that are available for the low income residents and added that Californians are acutely concern about what the future lays ahead and the safety net that many fear will be pulled out. He looks forward to continue working with this effort and to fight for the rights of the low income residents.

Ms. Maria Lopez a community organizer for Housing Long Beach brought to the attention of the Board one of many cases, where residents are being force to live in deplorable conditions and having a negligent landlord, yet paying more than market rate in rent. Many residents are choosing between a \$1,200 electric bill or paying rent, such is the case of a single mother with a 1 year old baby and 6 other children, unable to afford to buy her children toys or new clothing for school, due to her rent and utilities. Ms. Lopez mentioned that the tenant's landlord was found to be stealing electricity from her by diverting wires from her bedroom to his garage and then diverting it to a different unit. She also mentioned that in the same building, a new resident was back billed for an \$8,000 electric bill that did not belong to her, and yet she lived there for 3 months without service until she was able to move out. She mentioned that this is a common tactic use by landlords, to passed on the previous utility bill to the new tenant. Ms. Lopez' goal is to continue working on these kinds of issues and help keep the residents safe, protect the neighbors, families and communities and to prevent for these families to become homeless.

Commissioner Sandoval suggested contacting the CPUC's consumer affairs branch as they can handle this kind of issue and make sure that she gets the proper bill.

Board Member Lopez suggested reaching out to the CHANGES (Community Help and Awareness of Natural Gas and Electricity Services) program, which can assist in this kind of cases.

Board Member Wimbley mentioned the LIHEAP (Low Income Home Energy Assistance Program) administered by the Community Action Partnership Agency in Long Beach, which provides assistance to individuals with arrears balances or facing disconnection.

Board Member Wallenrod asked for the customer's information so he follow up and work on a resolution to assist the customer.

Board Member Gross commended the work of Housing Long Beach and the tremendous work they have done in this community and in representing the low income constituents, he thanked them for coming forth and brining these issues before the Board.

Board Member Watts mentioned that as an ESA contractor located in Long Beach, they can assist with income qualified customers with energy efficiency measure needs in the SCE territory.

Chairman Castaneda informed the board that there is support from decision makers about additional resources to the Board; the Board is proposing to have an ombudsman that can serve as a point of contact for these kinds of issues. In addition, the LIOB website could be a communication tool with CBO's, advocates as well as stakeholders.

Ms. Anna Solorio from Community Housing Opportunities Corporation acknowledged and thanked Commissioner Sandoval for all of her work on the Decision. She also thanked the LIOB as they played a pivotal role in assisting and advising the CPUC to the benefit of low income customers. Ms. Solorio brought up the critical issue of implementing the go-back-rule as soon as possible and served as many people as soon as possible, and encouraged the IOU's to make this a priority. Ms. Solorio also commented that as an entrusted ambassador in the community, they hire people from the community and would like the opportunity to hire the laid-off workers back again. Lastly, she discouraged the IOU's from 6 month contracts with contractors, as contractors are hesitant to hire people and they don't invest in their business. She added that this is a brand new decision, and would like to see it be successful and be implemented to the fullest, and part of this, is encouraging the IOU's to keep the contracts for a year.

**3. Approval of the September 22, 2016 LIOB Meeting Minutes, Facilitated by Robert Castañeda, LIOB Chair Action Item**

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Motion to approve the September 22, 2016 minutes, moved by Board Member Toledo, seconded by Board Member Watts. (Yes: Vice- Chairman Delgado-Olson, Commissioner Sandoval, Board Members Watts, Toledo, Wimbley, Hernandez and Wallenrod; motion passed) (Abstentions: Gross & Lopez)-(Not present at voting: Chairman Castañeda)

**4. Announcement of the re-appointments to the LIOB - Commissioner Catherine J.K. Sandoval Informational Item**

- Board Member Charlie Toledo
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Commissioner Sandoval announced that at the October 13<sup>th</sup>, 2016 Commission meeting, the Commission approved the re-appointment of Board member Charlie Toledo. Commissioner Sandoval commented that Board Member Toledo has been an instrumental liaison for the Native American Community.

**5. LIOB Discussion Items - Discussion/Action Items – Vice Chair Delgado-Olson**

- a) Update: LIOB Resources
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Vice-Chair Delgado-Olson commented that a final update on the LIOB resources issue has not been formalized or finalized and hopes to have an update at the next LIOB meeting. Vice-Chair Delgado-Olson reiterated the importance of the need to track Legislation from the Federal side and the impacts these could have on the stake holders. He informed the Board that he along with Chairman Castaneda have continued to meet with various stake holders in Sacramento and the CPUC, regarding several different issues, including the issue of the laid-off workers or contractors having to sell/close their business. He emphasized that having an equivalent of an ombudsman would be a great outlet to get folks connected to resources that many of our Board members actually provide, and these issues can be resolved in a more timely matter.

**6. Discussion on the Decision of the Large Investor-Owned Utilities' California Alternate Rates for Energy (CARE) and Energy Savings Assistance (ESA) Programs Applications - Discussion/Action Item**

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*This Item was discussed during public comment*

## 7. Highlights of Upcoming Activities for Low-Income Energy Programs – Energy Division Staff- Standing Item

- a) Update: Low Income Needs Assessment
- b) Update: LIOB Website
- c) Update: SB 350 – Alice Glasner –

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*Ms. Gibbs provided highlights of the recent and upcoming activities for the low-income energy programs. She highlighted that the final LINA report will be issued in December 2016. Ms. Gibbs also reported that the LIOB website is up and running. Ms. Gibbs' presentation can be viewed and downloaded at: <http://liob.cpuc.ca.gov/RelatedDocs/20161122/Item%207.Highlights%20of%20Upcoming%20Activities%20for%20Low%20Income%20Energy%20Program-LINA%20status%20112216rev.pptx>*

*Commissioner Sandoval took this opportunity to thank Energy Division staff for their work on both CARE and ESA program and informed the Board that Energy Division will be the lead in overseeing the program, with the ultimate oversight of the CPUC and the advice of this Board and added that the program is run on a day-to-day basis by the utilities under the guidance of the PUC, but it gives more authority to ED in terms of the day to day management.*

*Vice-Chairman Delgado-Olson, thanked staff for working with him on the LINA project, and the data collecting processes. As discussed in previous meetings, due to budget constraints, the phone survey data was restricted for English and Spanish speaking households only, and unfortunately that only included 4 out of 5 eligible members of the targeted population. Since this particular study is in the final stages, the Board will not be recommending any changes, as there has been a lot of good work and productive outcomes from it. However, for the scoping process of the next LINA, the Board should consider recommending that a cost or a budget analysis be included on what it would take to include other population that speak their ESL beyond Spanish into the survey.*

*Chairman Castaneda suggested taking this item to a subcommittee meeting to discuss specific deliverables and identify specific recommendations and bringing it before the Board for a full vote.*

*Ms. Glasner, the new disadvantaged communities lead for Energy Division provided a high level summary on Senate Bill 350. Ms. Glasner highlighted that per SB 350, "Disadvantaged Communities" is identified through Sec 39711 of Health and Safety Code, which includes areas disproportionately affected by pollution and other hazards that lead to negative public health effects; areas with certain attributes including: low income populations, high unemployment, high rent burden, and sensitive populations; CalEPA developed the CalEnviroScreen to identify disadvantaged communities. Ms. Glasner noted that definitions differ from how CARE/ESA/LIHEAP identifies low income households. SB 350 also mandates that CPUC/CEC establishes an advisory group of representatives from disadvantaged communities.*

*Chairman Castaneda recommended that when establishing the advisory group, to consider a position for the Chief Deputy Director of Community Services and Development, Jason Wimbley.*

*Board Member Wimbley commented that CSD has been very involved with the CEC and the various workshops that have convened in the past several months. He mentioned that they are looking at a number of different areas, but predominately in the areas of the disadvantaged communities in the low income sector, and how these populations with demographics are challenged with accessing the plethora of programs that are available.*

Board Member Lopez suggested that when selecting membership consideration should also be given to someone that lives in these communities and that are impacted by the conditions on a daily basis.

Ms. Glasner thanked the Board for the recommendations. Ms. Glasner's presentation can be viewed and downloaded at:

[http://liob.cpuc.ca.gov/RelatedDocs/20161122/Item%207.\(c\)%20SB%20350%20Update%20for%20LIOB%2012216.pptx](http://liob.cpuc.ca.gov/RelatedDocs/20161122/Item%207.(c)%20SB%20350%20Update%20for%20LIOB%2012216.pptx)

#### **8. Legislative Update – Michael Minkus, Office of Governmental Affairs – Informational/Standing Item**

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Mr. Minkus provided a high-leveled review of low income legislation. Presentation can be viewed and downloaded at:

<http://liob.cpuc.ca.gov/RelatedDocs/20161122/Item%208.%20Legislative%20Update%20OGA%20LIOB%20112216.docx>

Commissioner Sandoval made mentioned of [AB 1180](#) (Garcia); [AB 2570](#) (Quirk); [SB 745](#) (Hueso); [SB 1212](#) (Hueso)

Chairman Castaneda suggested inviting key members of the Legislation to the LIOB. Vice-Chairman Delgado-Olson commented that many members are unaware of the Board and its activities and that the institutional knowledge of the LIOB is not there. He added that since the Board rotates their meeting locations, there is a unique opportunity for different members that represent in different parts of the state to engage, either through themselves or their staff.

#### **9. Sunne McPeak, California Emerging Technology Fund (CETF) - Follow Up Report: Outreach to Low-Income Households and Collaboration with Energy Utilities as a Green Strategy - Informational Item**

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Ms. Sunne McPeak provided an overview of CETF's mission, and as previously reported, CETF's mission is to mobilize leadership statewide to close the digital divide by accelerating the deployment and adoption of broadband to unserved and underserved communities. Ms. McPeak introduced Mr. Lloyd Levine former Assembly Member who chaired Utilities and Commerce and founding member of CETF. Ms. McPeak stated that the energy utility strategy that CETF has discussed with the Board for over the last year is a major opportunity that only this Board and the CPUC can make happen, and as previously discussed, this could be a benefit for the IOU's as well as the telco companies.

<http://liob.cpuc.ca.gov/RelatedDocs/20161122/Item%209.%20CETF%20LIOB%20Presentation%20112216%20%20Final.pdf>

Mr. Levine commented that the utilities have expressed concern about their understanding of their ability to use the ESA funding for this purpose. Mr. Levine provided a high level review of both the law and what the regulations say as it relates to ESAP.

<http://liob.cpuc.ca.gov/RelatedDocs/20161122/Item%209.%20CETF%20Presentation%20to%20LIOB%20-%20Use%20of%20ESAP%20Funds%20112216.pdf>

<http://liob.cpuc.ca.gov/RelatedDocs/20161122/Item%209.%20AB%20793%20ESAP%20Changes.pdf>

Mr. Levine concluded that he firmly believes that the Statue on ESAP clearly allows for Broadband to be included, and for broadband enable technologies to be included as a weatherization effort for energy savings, and that there is nothing anywhere in the CPUC regulations or Statue prohibiting ESAP from being used for funding for broadband adoption outreach. The Statue and the implementation broadly states that the goal is to provide maximum energy benefits to the maximum number of customers, and broadband technology is required for the next generation of energy savings devices, he believes that the

*IOU's may include ESAP activities to get low income customers on line and that the LIOB is well within their statutory role to encourage and recommend such action.*

*CETF prepared and a drafted a letter on behalf of the LIOB, requesting the support to integrate broadband adoption into the Energy Savings Assistance (ESA) Program by the Investor Owned Utilities (IOUs). The letter was distributed to the LIOB members for their review and discussion. Ms. McPeak, concluded by saying the CETF has been paying the CBO's for their work on outreach, in-language, in-cultured, the digital literacy training and the explanation of available offers and assistance to get people online, whoever, their funds are depleted, but believes that the ESA program can fund the CBO's. Ms. McPeak trusts that the future LINA report will also include questions about whether or not the customers are on-line and that they are getting the best affordable services available.*

*The Board discussed in length the challenges, and encouraged the IOU's to entered into these discussions. The Board was informed by CETF, that that CBO's received a compensation of \$120 per each verified subscription. Board Member Toledo commented that the LIOB is doing a great job with educating the IOU's about how to access the consumer and that there is a nexus between water, energy and telco and that it is important to include the telco's in this conversation and invite them to attend the LIOB meetings.*

*Commissioner Sandoval thanked Ms. McPeak for her presentation for the work that they have been doing with SMUD. In the recent decision, 3.8.3 states "ESA Program contractors responsible for delivering energy education are also directed to enroll all ESA Program customers with an active e-mail address and home/mobile internet access into the My Energy/My Account platforms, and educate customers on the website offerings using the customer's device of choice." The contractors are directed to ask customers if they have an active e-mail address. The decision also directs a contractor's working group that will look at the issue of what is the contract between the contractors and the IOU's and to look at some of the compensation methods.*

*Board Member Lopez commented that time is of the essence and would like to see the letter approve by the Board.*

*Chairman Castaneda suggested having the telco companies attend the next meeting and present on the type of connectivity opportunities available for low income people in CA, he also suggested that he would work with Ms. McPeak, and staff if necessary to re-draft the letter for full Board approval.*

*Commissioner Sandoval commented that inviting the LifeLine providers to attend the LIOB meeting would be most beneficial, as the decision specifically direct the IOUs to coordinate with California Lifeline providers. OP 101 directs the IOU's to "investigate joint solicitation with California LifeLine wireless providers to pre-install these mobile apps on smartphones made available or supported by California LifeLine-provided smartphones and report their findings in their 60-Day Reports. Funding for this effort is directed to be paid for from the California Alternate Rates for Energy Program Programming and Energy Savings Assistance (ESA) Program General Administration Budgets respectively.*

*Motion: The Board moved a motion to take this issue to a joint meeting with the Marketing and Outreach subcommittee and the ESAP and CARE Implementation subcommittee to evaluate, frame and if the subcommittee finds it necessary, to draft a final letter of recommendation for the full Board to approve and vote on. Motion moved by Vice-Chair Delgado-Olson, seconded by Board Member Watts (Yes: Toledo, Wallenrod, Castaneda, Delgado-Olson, Wimbley, Gross and Watts. Abstained: Commissioner Sandoval & Board Member Lopez)*

## **10. Investor Owned Utilities Reports – Utility Representatives - Standing /Discussion Item**

### **1. Good News, Positive Program Developments and Areas Requiring Improvement**

- a) CARE Enrollment Penetration and Expenditures
- b) ESA Homes Treated and Program Expenditures
- c) Penetration Rates within Tribal Communities/Number of Federally Recognized Tribes
- d) Projected Year-End Expenditures and Unspent Funds

### **2. SCE's Presentation on the Chemehuevi Project (15 minutes)**

### **3. Update: Aliso Canyon (15 minutes)**

- a) Southern California Edison
- b) Southern California Gas Company

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*The IOU's provided a very high level presentation on their CARE enrollment penetration and expenditures as well as their ESA homes treated and their program expenditures.*

*Ms. O'Drain reported that PG&E's CARE team has been working with LIHEAP providers to get more insight and provide more insight on zip code level CARE eligibility and enrollment data. LIHEAP agencies are now enrolled as PG&E CARE outreach contractors and the community engagement team is implementing regular meetings with CSD.*

*Ms. O'Drain informed the Board that PG&E engages with approximately 100 Native American Tribal entities, including federally recognized, as well as State recognized and others that operate as Tribal communities without Federal or State recognition. At this time PG&E does not track penetration rates with Tribal communities. Ms. O'Drain pointed that Decision D.89-09-044 has prohibitions against collecting age and racial information on any application for low income benefits.*

*PG&E's presentations can be viewed and downloaded at:*

*[http://liob.cpuc.ca.gov/RelatedDocs/20161122/Item%2010.\(1\)%20PGE%20CARE%20ESA%20Participatio n%20and%20Expenses%20LIOB%20112216.pptx](http://liob.cpuc.ca.gov/RelatedDocs/20161122/Item%2010.(1)%20PGE%20CARE%20ESA%20Participatio n%20and%20Expenses%20LIOB%20112216.pptx)*

*Mr. Roberto Del Real commented that SCE made technology improvements, based on the direction given to SCE by the Commission as it relates to the Aliso Canyon.*

*SCE's presentations can be viewed and downloaded at:*

*[http://liob.cpuc.ca.gov/RelatedDocs/20161122/Item%2010.\(1\)%20SCE%20CARE%20ESA%20Participatio n%20and%20Expenses%20LIOB%20112216.pptx](http://liob.cpuc.ca.gov/RelatedDocs/20161122/Item%2010.(1)%20SCE%20CARE%20ESA%20Participatio n%20and%20Expenses%20LIOB%20112216.pptx)*

*Mr. Bryan McDonald, member of the Chemehuevi Indian Tribe and former Tribal Council Member and works for the Government Affairs Unit for SCE. Mr. McDonalds emphasized that he is a full time employee, fully engaged working with the Tribal communities. SCE has 13 federally recognized Tribes.*

*A detailed presentation on the Chemehuevi Project was provided. The Reservation is located on the shores of Lake Havasu, in southeastern California on the Arizona border, 25 miles of the 35,000 acre reservation runs along the Colorado River. SCE had many challenges to overcome including the hesitation from members of the tribe that had negative experiences from other assistance programs. To address the Tribe's hesitation, SCE coordinated with Mr. McDonald and SCE's Local Public Affairs representative for Tribal Nations, the meeting was held on July 24th, 2015 and brought together Southern California Edison and Chemehuevi Housing Authority Department (CHD). On July 25, 2015, Tribal Council formally approved SCE's request to offer the ESA Program.*

*Ms. Solidum provided details of the Trial-Run for HVAC Installation, the implementation of the program, the process for permits and inspections. The ESA program team presented results on March 17, 2016 and received positive feedback from the community on the overall program, measures offered, and quality of installation. Installation work was completed in multiple phases between January and July 2016 ●93 tribal members qualified and participated in the Program●87% of CHD's units were included in the project ●Project yielded over 69,800 kWh and 20 kW ●The Chemehuevi is the first tribal nation to*

have solar panels on members' homes. During the summer, they met students from Duke University who are part of the internship program with GRID Alternatives. Ms. Solidum pointed out that some of the customers received both the evaporate cooler and the central AC. SCE continues to work with Mr. McDonald to line up the next tribal community they can assist, and hope they can start in their next program cycle and hopes that the lessons that they learned from the Chemehuevi project will help them to serve other remote and hard to reach communities.

The Board applauded for SCE's for an excellent and exemplary model and hopes that the other IOU's create a template and mimic this great project.

[http://liob.cpuc.ca.gov/RelatedDocs/20161122/Item%2010.\(2\)%20SCE%20Chemehuevi Project%20Summary 112216.pptx](http://liob.cpuc.ca.gov/RelatedDocs/20161122/Item%2010.(2)%20SCE%20Chemehuevi%20Project%20Summary%20112216.pptx)

Due to time constraints this item was moved to the next LIOB meeting.

[http://liob.cpuc.ca.gov/RelatedDocs/20161122/Item%2010.\(3\)%20SCE%20Aliso%20Canyon%20-102416%20%20SCE%20ESAP%20Public%20Meeting%20LIOB%20112216.pptx](http://liob.cpuc.ca.gov/RelatedDocs/20161122/Item%2010.(3)%20SCE%20Aliso%20Canyon%20-102416%20%20SCE%20ESAP%20Public%20Meeting%20LIOB%20112216.pptx)

Chairman Castaneda would like to introduced and stablish an LIOB recognition award and added that this particular project meets that criteria. The Board thanked and congratulated SCE for their leadership, all of their hard work and for making the commitment to this community.

Motion: For the LIOB to establish a leadership award to not only utilities, contractors and other source of stakeholders, where this level of leadership is met or exceeded. Criteria will be stablished through the Subcommittee. Motioned moved by Chairman Castaneda seconded by Board Member Toledo. (Yes: Board Members Toledo, Wallenrod, Wimbley, Gross, Watts, Lopez, Commissioner Sandoval, Chairman Castaneda and Vice-Chair Delgado-Olson)

Mr. Mark Aguirre, provided an update on SoCalGas' CARE and ESA participation and an update on the Aliso Canyon progress

[http://liob.cpuc.ca.gov/RelatedDocs/20161122/Item%2010.\(1\)%20SoCalGas%20CARE%20ESA%20Participation%20and%20Expenses%20LIOB%20112216.pptx](http://liob.cpuc.ca.gov/RelatedDocs/20161122/Item%2010.(1)%20SoCalGas%20CARE%20ESA%20Participation%20and%20Expenses%20LIOB%20112216.pptx)

[http://liob.cpuc.ca.gov/RelatedDocs/20161122/Item%2010.\(3\)%20SoCalGas%20Aliso%20Canyon%20Progress%20Report%20Public%20Meeting%20LIOB%20112216.pptx](http://liob.cpuc.ca.gov/RelatedDocs/20161122/Item%2010.(3)%20SoCalGas%20Aliso%20Canyon%20Progress%20Report%20Public%20Meeting%20LIOB%20112216.pptx)

Ms. Regina Lugani provided an update on marketing and outreach and Tribal penetration

[http://liob.cpuc.ca.gov/RelatedDocs/20161122/Item%2010.\(3\)%20SoCalGas%20Aliso%20Canyon%20Progress%20Report%20Public%20Meeting%20LIOB%20112216.pptx](http://liob.cpuc.ca.gov/RelatedDocs/20161122/Item%2010.(3)%20SoCalGas%20Aliso%20Canyon%20Progress%20Report%20Public%20Meeting%20LIOB%20112216.pptx)

Giovanna Casillas from SDG&E provided an update on the CARE and ESA program.

[http://liob.cpuc.ca.gov/RelatedDocs/20161122/Item%2010.\(1\)%20SDGE%20CARE%20ESA%20Participation%20and%20Expenses%20LIOB%20112216.ppt](http://liob.cpuc.ca.gov/RelatedDocs/20161122/Item%2010.(1)%20SDGE%20CARE%20ESA%20Participation%20and%20Expenses%20LIOB%20112216.ppt)

Commissioner Sandoval thanked the IOU's for all of the reports and pointed that OP 80 in the Decision states "The utilities should conduct a preliminary tribal consultation with all federally-recognized tribal communities by 2020 and be prepared to update the table in the previous ordering paragraph to reflect any issues arising from the tribal consultation, including addressing updates, during its mid-cycle update." In addition OP 125 states: "The utilities should conduct initial assessments of all tribal communities for ESA Program participation by the end of 2020 and utilize tribal consultations for coordinated deployment. The utilities may need to update its addressing systems and the household

goals numbers to conform its database with the tribal community's addressing system." This was mentioned as one of the issues that SCE encountered.

**11. Subcommittee Reports and Updates – Facilitated by Robert Castañeda, LIOB Chair - *Standing /Action/Discussion Item***

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- a) Marketing & Outreach (Board Members Toledo, Gross, Watts, Delgado-Olson & Wallenrod)  
*The Marketing & Outreach Subcommittee did not meet.*
- b) ESAP and CARE Implementation (Board Members Castaneda, Wimbley, Watts, Lopez & Wallenrod)  
*The ESAP and CARE Implementation subcommittee did not meet.*
- c) Workforce Education and Training (Board Members Hernandez & Castaneda)  
*The Workforce Education and Training subcommittee did not meet.*
- d) Water Industry (Board Members Linam, Lopez and Castaneda)  
*The Water Industry did not meet.*
- e) Emerging Issues/Climate Change (Board Members Toledo, Delgado-Olson & Hernandez)  
*The Emerging Issues/Climate Change did not meet.*
- f) AB 327 Subcommittee (Board Members Hernandez, Lopez & Wimbley)  
*The AB 327 Subcommittee did not meet.*

**12. Future Meetings Dates & Agenda Items for Future Meeting - Discussion Item**

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*Chairman Castaneda will be working with staff on scheduling the subcommittee meeting and will reach out to the Board for agenda items.*

*Staff will work with Chairman Castaneda and the Commissioner's office to schedule the next meeting.*

*Commissioner Sandoval thanked the Community of Long Beach and Long Beach City Hall for hosting the CPUC. Commissioner Sandoval shared some images from the last LIOB meeting/tour in Eureka.*

*The Board acknowledged SDG&E Representatives Yvette Vasquez and Joy Yamagata for their contribution to the LIOB and wished them a happy retirement.*

*Meeting adjourned at 3:40pm*

<b>2017 TBD</b>	
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