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# California LifeLine Program Update

Presented by Communications Division

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Low-Income Oversight Board

October 28, 2014

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# Participation Stats

- **Current California LifeLine Wireless Providers:**
  - Telscape Communications, Inc.
  - Budget PrePay, Inc.
  - Assurance Wireless
  - Boomerang Wireless, LLC
- **Recently approved federal Lifeline wireless providers:**
  - TAG Mobile, LLC
  - Boomerang Wireless, LLC
  - Total Call Mobile
  - Air Voice Wireless, LLC
  - i-wireless

# Participation Stats Cont.

- **Pending Wireless Providers (as of October 9, 2014)**

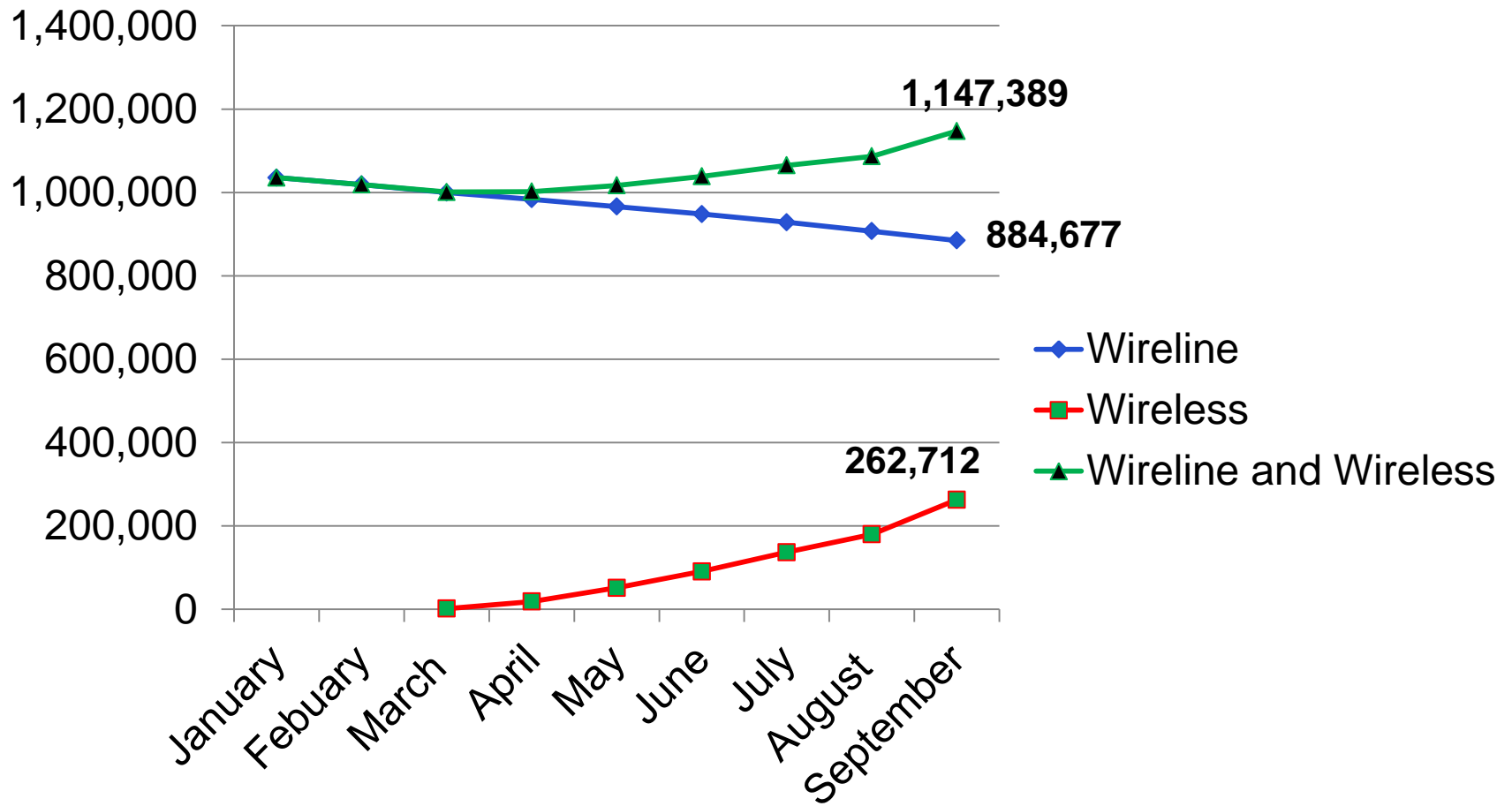
<b>California LifeLine</b>	<b>federal Lifeline</b>
1. Nexus Communications, Inc.	1. Q Link Wireless
2. TAG Mobile, LLC	2. Telrite Corp.
3. TracFone Wireless, Inc.	3. Global Connections, Inc.
4. Total Call Mobile, Inc.	4. AmeriMex Communications Corp.
5. Blue Jay Wireless, LLC	5. Tempo Telecom
6. Air Voice Wireless, LLC	6. Sage Telecom
7. Curatel, LLC	7. TracFone Wireless, Inc.
8. TC Telephone, LLC	8. Blue Jay Wireless, LLC
9. i-wireless, LLC	9. Curatel, LLC

# Total Participants

(End of September 2014)

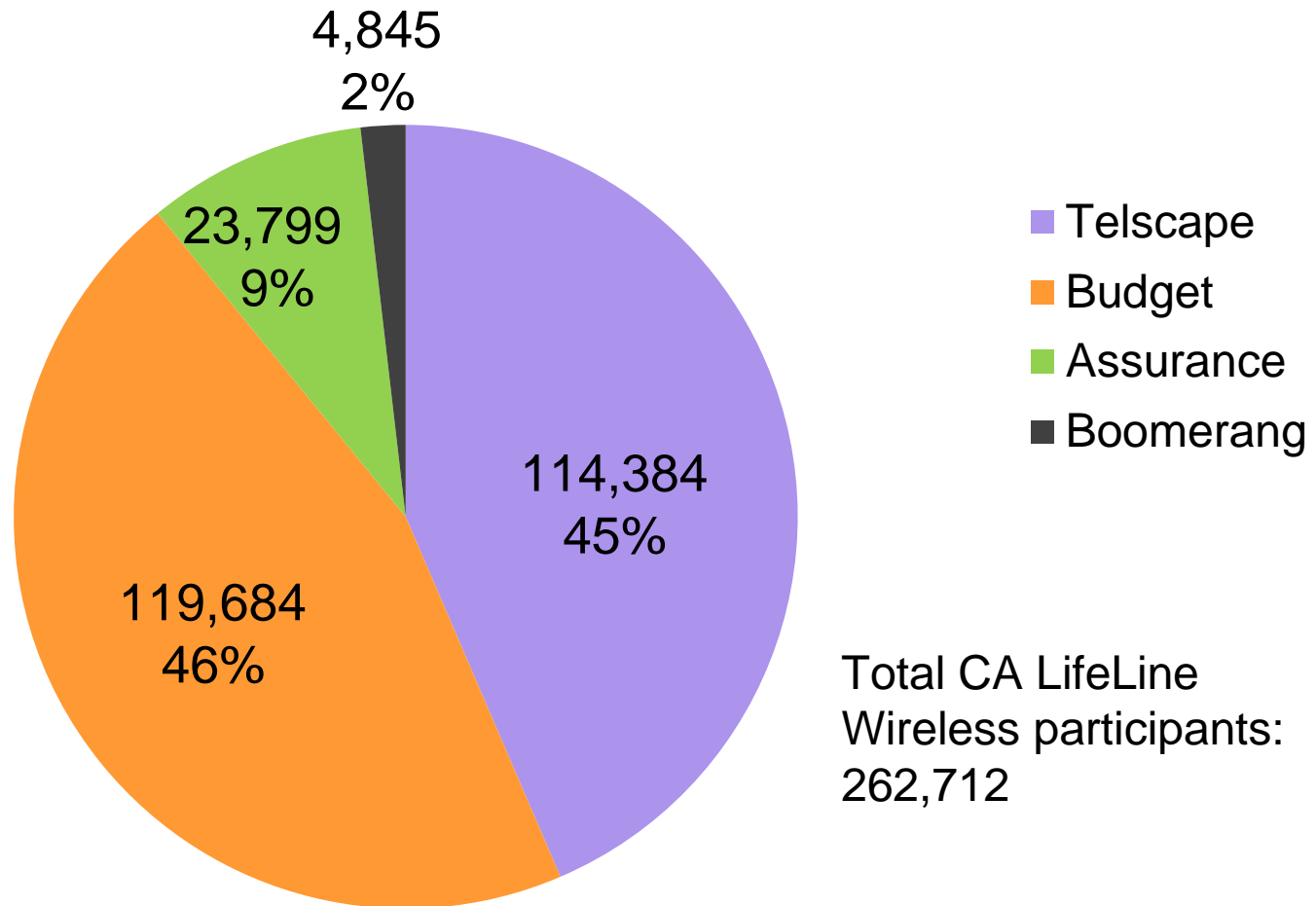
- California LifeLine and/or federal Lifeline Participants = 1,254,572
  - California LifeLine Wireless Participants = 262,712
    - Telscape 114,384 participants
    - Budget 119,684 participants
    - Assurance 23,799 participants
    - Boomerang 4,845 participants
  - California LifeLine Wireline Participants = 884,677
  - Federal-only Lifeline Wireless Participants = 107,183
    - Cricket 19,267 participants
    - Nexus 42,823 participants
    - Telscape 471 participants
    - Virgin Mobile 44,622 participants

# 2014 CA LifeLine Participants



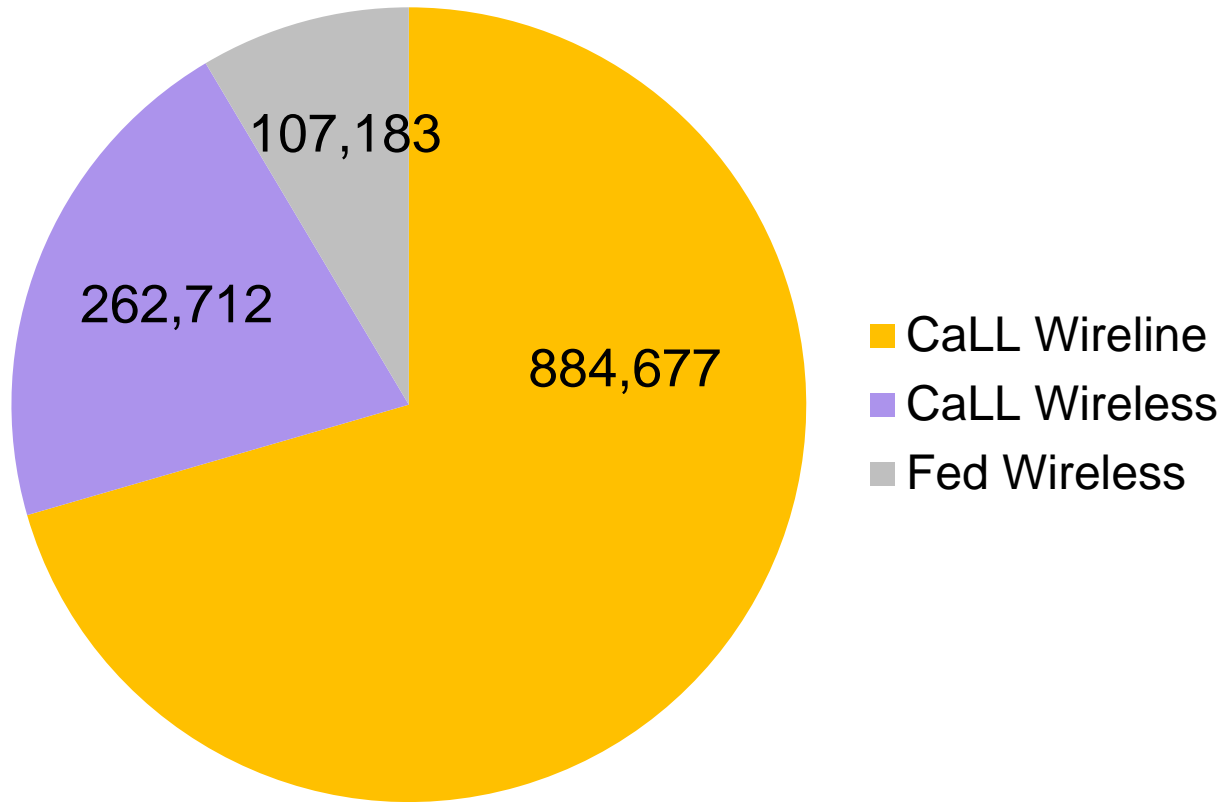
# CA LifeLine Wireless Participants

(end of September 2014)



# CA LifeLine & Fed Lifeline Participants

(end of September 2014)



# CA LifeLine Penetration Rate

(end of September 2014)

CA LifeLine	Approved Customers	Estimated Eligible Customers*	Penetration Rate
Wireline	884,677	3,059,176	29%
Wireless	262,712	3,059,176	9%
Wireline + Wireless	1,147,389	3,059,176	38%

\* At or below 150% Federal Poverty Level, 2012 Census Data



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# Contact Information

- Anna Jew – California LifeLine Implementation
  - AML@cpuc.ca.gov; (415) 703-3087
- Consumer Affairs Branch
  - [http://www.cpuc.ca.gov/puc/cec/e\\_complaint/](http://www.cpuc.ca.gov/puc/cec/e_complaint/); (800) 649-7570
- CA LifeLine Administrator
  - <https://www.californialifeline.com/en>
  - (866) 272-0349 – English
  - (866) 272-0350 – Spanish
  - (866) 272-0351 – Lao/Hmong
  - (866) 272-0352 – Khmer
  - (866) 272-0353 – Tagalog
  - (866) 272-0354 – Korean
  - (866) 272-0355 – Vietnamese
  - (866) 272-0356 – Chinese
  - (866) 296-0860 – Japanese