



Energy Division Updates

**Staff Briefing for the Low Income Oversight Board
(LIOB) Meeting
September 17th, 2020**

**Energy Division
California Public Utilities Commission (CPUC)**





❖ Disconnections Updates

❖ ESA/CARE Proceeding

❖ Low Income Needs Assessment





Disconnection OIR Update

- Decision D. 20-06-003 approved by Commission, effective June 16, 2020.
 - Adopts annual disconnection rate caps that gradually get lower by 2024. (emergency moratorium on disconnections supersedes PD and will remain in effect until at least April 16, 2021)
 - Prohibits collection of deposits for new or reestablished service and bans reconnection fees
 - Requires offering 12-month payment plans to all customers before disconnection, bans disconnecting customers on payment plans
 - Other improvements to LIHEAP (including online portals), notices, and collection practices
 - New Medical Baseline outreach requirements, disconnections prohibited for baseline customers
- Arrearage Management Plans
 - CARE/FERA customers with \$500+ arrearages (\$250+ for gas)
 - Each on-time current bill payment results in forgiveness of 1/12 of customer's beginning arrears balance
 - Advice letters under review, goal is to have customers enrolled and making payments by end of year
- Percentage of Income Payment Plan pilot
 - Initially proposed during for D. 20-06-003, now on a separate track/phase within the proceeding
 - Pre-Hearing Conference with parties on September 17, 2020 (today)
 - PD proposed eligibility of households at or below 250% federal poverty level income located in the top 10 disconnection rate ZIP codes by IOU (but all of this may change)
- 3 • Small and Multi-Jurisdictional Utilities – delayed for now





ESA/CARE Proceeding

- The IOUs submitted applications for their post-2020 ESA/CARE programs in November 2019; a decision is expected in Q1 2021.
- The parties submitted comments on the ESA Staff Proposal and Ruling Questions in July.
- The parties have submitted intervenor testimony by September 4, and will submit rebuttal testimony by October 9.
- Proceeding documents are available in the docket card for A.19-11-003 at <https://www.cpuc.ca.gov/proceedings/>





2022 Low Income Needs Assessment Recent & Current Activity

- **Pre-release of the Request for Proposals (RFP)**
 - 7/10-8/10 Stakeholder input reviewed and considered prior to finalization
 - 8/10-8/18 Follow up with potential bidders for missing registration information
 - 8/18 Energy Division final approval
- **Dissemination of the Request for Proposals to potential bidders**
 - 8/19 2022 LINA request for proposals released
 - 8/31 Bidders conference held. Reviewed RFP and bidders ask questions.
 - 9/2 Submission deadline for additional written bidder questions
 - 9/8 SCE posted team responses to questions
 - 9/16 Bidder Proposals Due





2022 Low Income Needs Assessment Upcoming Activity

- **Next Steps: Pre-Award Activities**
 - SCE's procurement dept. disseminates submissions to scoring team
 - Study team independently review and score submitted proposals
 - Scores due to SCEs procurement department
 - Consensus scoring meeting
 - SCE's procurement department identifies winning bidder

