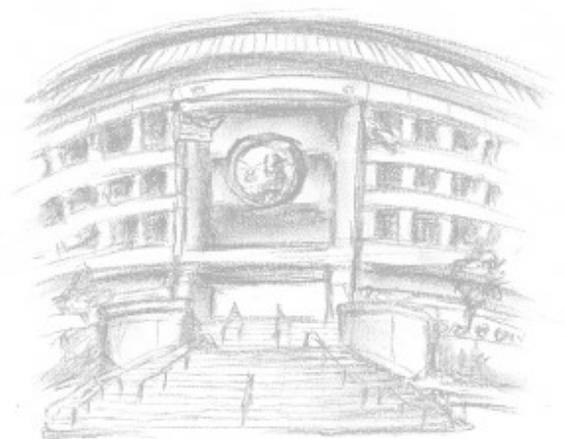




Water Utilities Update

Low-Income Oversight Board



Water Division
September 17, 2020

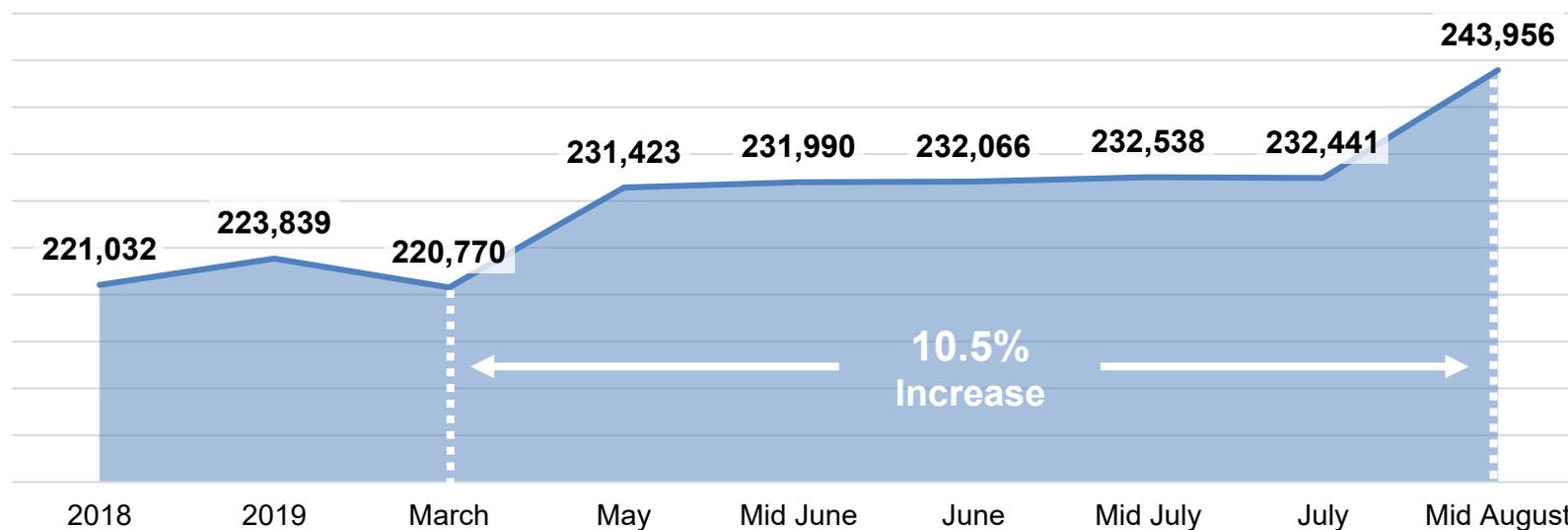


Topics

- Low-Income Enrollment
- Water Low-Income Proceeding Decision



Water Low-Income Enrollment Changes during COVID-19



- Total Enrollment Increase since March: **23,186** or **10.5%**
 - 20% of Residential Customers
 - Significant rise in May and August
 - Due to data exchange with Energy utilities in March and July
 - Utilities are in discussion to increase frequency of data exchange



Water Low-Income OIR

R.17-06-024

- Phase 1 D.20-08-047 signed on August 27
 - To be enacted in each utility's next GRC
 - Rename the water low-income program to **Customer Assistance Program (CAP)**
 - Rate Design: $\text{Tier 1 Usage} \geq \text{Basic Water Usage}$
 - Utilities will determine baseline amount for each ratemaking area
 - Discontinue WRAM/MCBA with option to switch to “Monterey Style”
 - WRAM/MCBA = full recovery of authorized quantity revenues
 - Monterey Style = recovery of lost quantity revenues due to tiered vs. single uniform rates
 - 5 Class As currently have WRAM/MCBA while the other 4 have Monterey Style
- Authorizes Cal-Am to file advice letter to implement pilot program that provides discount to low-income multi-family dwellings
- Standardizes reporting requirements for acquisition applications

