

Avista Corp.
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July 30, 2004

Mr. Jerry Royer
Energy Division
California Public Utilities Commission
505 Van Ness Avenue
San Francisco, CA 94102

Re: Rulemaking 04.01.006

Dear Mr. Royer:

Enclosed for filing in the above-entitled matter are an original and 4 copies of the
**“Reporting Requirement of Avista Corporation dba Avista Utilities on CARE and
LIEE Program Status.”**

Please contact Linda Gervais at (509) 495-4975 or Katherine Mitchell at (509) 495-4706
regarding any related items. Thank you for your attention to this matter.

Sincerely,

A handwritten signature in cursive script that reads "Linda Gervais".

Linda Gervais,
Regulatory Analyst
Rates and Regulation
linda.gervais@avistacorp.com
Facsimile: 509-495-8058

Enclosures

BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA

Order Instituting Rulemaking on the
Commission's Proposed Policies and
Programs Governing Post-2003 Low-
Income Assistance Programs.

Rulemaking 04-01-006

**REPORTING REQUIREMENT
OF AVISTA CORPORATION dba AVISTA UTILITIES ON CALIFORNIA ALTERNATE
RATE FOR ENERGY (CARE) AND LOW INCOME ENERGY EFFICIENCY (LIEE)
PROGRAM STATUS
(U 907 G)**

BRUCE FOLSOM

Manager, Regulatory Compliance
Avista Corporation
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July 30, 2004

BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA

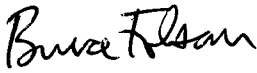
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Pursuant to the SCOPING MEMO OF ASSIGNED COMMISSIONER AND
ADMINISTRATIVE LAW JUDGE in the Rulemaking 04-01-006 proceeding dated June
24, 2004, Avista Utilities submits the California Alternate Rate for Energy (CARE) and
Low Income Energy Efficiency (LIEE) programs status report covering the program
period May 1 through December 31, 2003 reporting requirement.

Respectfully submitted,

By 
BRUCE FOLSOM

Enclosures

TABLE 1 - CARE EXPENSES May 1 - December 31, 2003

CARE Program:	First Quarter	Second Quarter	Third Quarter	Fourth Quarter	YTD	Annual Budget	Percentage of Budget
Outreach	Jan-March	April-June	July-Sept	Oct-Dec			
Capitation Fees						\$18,800	
Applications/Inserts							
Media *							
Other Outreach ⁽¹⁾		\$6,624	\$1,298	\$3,494	\$11,416		
Other Outreach subsumed in GRC ⁽⁵⁾							
Subtotal Outreach		\$6,624	\$1,298	\$3,494	\$11,416	\$18,800	
Processing/Certification/Verification							
Internal							
Outside Services ⁽²⁾		\$1,098	\$946	\$1,628	\$3,571	\$11,800	
Subtotal Processing/Certification/Verification		\$1,098	\$846	\$1,628	\$3,571	\$11,800	
General							
Billing System/ Programming							
Consulting Services ⁽³⁾			\$600				
Regulatory Compliance							
Travel							
Filings							
Labor Costs (including overhead) ⁽⁴⁾		\$860	\$1,343	\$1,003	\$3,206	\$5,500	
Incremental							
Other general (please specify) ⁽¹⁾							
Other general subsumed in GRC (please specify) ⁽⁵⁾							
Subtotal General		\$860	\$1,943	\$1,003	\$3,206	\$5,500	
TOTAL PROGRAM COSTS (including costs subsumed in GRC)						\$36,100	
TOTAL PROGRAM COSTS (excluding costs subsumed in GRC)						\$36,100	
CARE Program Discount		\$15,835	\$13,286	\$31,322	\$60,443		
GRAND TOTAL PROGRAM COSTS (excluding costs subsumed in GRC) & CUSTOMER DISCOUNTS		\$24,417	\$17,373	\$37,447	\$79,237		
GRAND TOTAL PROGRAM COSTS (including costs subsumed in GRC) & CUSTOMER DISCOUNTS		\$24,417	\$17,373	\$37,447	\$79,237		

(1) Other Outreach/General costs are defined as any direct costs that do not fall into the listed subcategories.
 (2) Outside services should include third party entity contracts to process applications and perform certification and verification activities.
 (3) Identify if consulting services are one time costs or ongoing and include a description of the provided services.
 (4) Ratepayer funded overhead is to include labor overhead only, pursuant to D. 89-09-044 and D. 01-05-033.
 Note: Estimated labor subsumed in General Rates _____ is not included in costs above, per D.89-09-044 and D.01-05-033.

* Radio, TV, Print of general circulation.

TABLE 2 - CARE OUTREACH ACTIVITIES May 1 - December 31, 2003

Activity	Summary	Timeline	Status (In Progress/Completed)	Cost
Direct Mail	Direct mail postcard sent to all full time residential customers in South Lake Tahoe	Summer & Fall	Completed	\$9,348
Grocery Bags	Bags used at the local food bank printed with the CARE Message	Summer 2003	Completed	\$808
Napkins	Napkins with the CARE message distributed to participants of Meals on Wheels	Summer 2003	Completed	\$395
Envelope Stuffers	To be used by social service agencies	Summer 2003	Completed	\$95
Co-Op Posters	To be used by social service agencies	Fall 2003	Completed	\$373
Co-Op Envelope Stuffers	To be used by social service agencies	Fall 2003	Completed	\$398
Consulting Services	CARE customer poll to determine results of various outreach efforts.	Summer & Fall	Completed	\$600

TABLE 3 - CARE PARTICIPATION May 1 - December 31, 2003

Month	Enrolled by Non-Capitation	Enrolled by Capitation	Total Enrolled	Total CARE Participants	Estimated * Eligible	Participation Rate
January						
February						
March						
April						
May			869	869	1,163	75
June			858	858	1,163	74
July			891	891	1,163	77
August			919	919	1,163	79
September			905	905	1,163	78
October			935	935	1,163	80
November			942	942	1,163	81
December			942	942	1,163	81

*Footnote source for calculating estimated eligible

Table 4: CARE Program balance for six month period May - December 2003

Beginning balance @ May 03	\$ 35,828
Program benefits	\$ 60,443
Interest accrual	\$ 489
Recoveries through surcharges	\$ (74,248)
Administration costs	\$ 23,644
Net balance @ December 31	\$ 50,746

**Table 5: Surcharge collected and percent responsibility for surcharge by customer class
May 1, - December 31, 2003**

Customer Class	Surcharge collected	Surcharge \$/Therm	% of Avg. Bill	% of Total
Residential	\$ 47,679	0.00723	0.85	64.22
Commercial	\$ 23,175	0.00697	0.84	31.21
Transportation	\$ 3,393	0.00649	4.51	4.57

TABLE 6 - LIEE PROGRAM SUMMARY May 1 - December 31, 2003

LIEE EXPENDITURES	Jan-March	April-June	July-Sept	Oct-Dec	YTD	Budget	Percentage of Budget
Program Costs							
Weatherization			\$ 29,340	\$ 46,081	\$75,420	\$75,550	
Appliance Replacement			\$ 562	\$ 733	\$1,295		
Education						\$1,248	
Total Program Costs					\$76,715	\$76,798	
Administrative Costs							
Outreach			\$ 562	\$ 733	\$1,295	\$1,248	
Inspections			\$ 1,254		\$1,254	\$1,284	
General		\$ 520	\$ 2,795	\$ 1,192	\$4,507	\$2,650	
Total Administrative Costs					\$7,056.0	\$5,182	
Grand Total					\$83,771.0	\$81,980.0	

Footnote any variance

TABLE 7 - LIEE ADMINISTRATIVE EXPENSES

LIEE Program:	Jan-March	April-June	July-Sept	Oct-Dec	YTD	Budget	Percentage of Budget
Outreach							
Applications/inserts							
Media							
Other Outreach ⁽¹⁾			\$ 562	\$ 733	\$1,295		
Other Outreach subsumed in GRC ⁽⁵⁾							
Subtotal Outreach					\$1,295		
Inspections							
Internal			\$ 1,254		\$1,254		
Outside Services							
Subtotal Inspections					\$1,254		
General							
Billing System/ Programming							
Consulting Services ⁽²⁾							
Regulatory Compliance							
Travel			\$ 762	\$ 666	\$1,428		
Filings							
Labor Costs (including overhead) ⁽³⁾							
Incremental		\$ 520	\$ 1,573	\$ 526	\$2,619		
Other Outside Services							
Other General ⁽⁴⁾			\$ 460		\$460		
General costs subsumed in GRC (please specify) ⁽⁵⁾							
Subtotal General					\$4,507		
TOTAL LIEE ADMINISTRATION COSTS (including costs subsumed in GRC)					\$7,056		
TOTAL LIEE ADMINISTRATION COSTS (excluding costs subsumed in GRC)					\$7,056		

(1) Other Outreach/General costs are defined as any direct costs that do not fall into the listed subcategories.
 (2) Utilities should describe the services and indicate if they are on-going or one time expenditures.
 (3) Labor costs are defined as incremental labor costs charged to LIEE that are not recovered in general operations. If the utility allocates annual incremental labor costs to each category instead of tracking labor costs for each category separately, please indicate such and explain the allocation factor used.
 (4) Utilities should describe the other administrative services received and the companies or agencies that provide them.

Note: Estimated labor subsumed in General Rates of _____ is not included in costs above, per D.89-09-044 and D.01-05-033.

TABLE 9 - LIEE INSTALLATIONS AND COSTS

Third Quarter: July-Sept

Measures*	Units	Completed			Costs		
		Region 1	Region 2	Total	Region 1	Region 2	Total
Infiltration & Space Conditioning							
Cooler Cover	Home						
Outlet Switch Gaskets	Home	23		23	\$ 579.60		\$ 579.60
Shell Infiltration	Home						
Threshold	Home	17		17	\$ 322.00		\$ 322.00
Weatherization							
Attic Insulation	Home						
Attic Venting	Home	2		2	\$ 130.09		\$ 130.09
Ceiling Insulation	Home	5		5	\$ 1,263.47		\$ 1,263.47
Floor Insulation	Home	3		3	\$ 1,786.33		\$ 1,786.33
Kneewall Insulation	Home						
Weatherstripping	Home	25		25	\$ 1,293.60		\$ 1,293.60
Caulking	Home	24		24	\$ 551.77		\$ 551.77
Home Repairs	Home			14			
Low Flow Shower Device	Home	14		14	\$ 324.80		\$ 324.80
Minor Envelope Repair	Home	31		31	\$ 3,372.68		\$ 3,372.68
Water Heater Pipe Wrap	Home	4		4	\$ 31.50		\$ 31.50
Sink Faucet Aerator	Home	27		27	\$ 268.80		\$ 268.80
Water Heater Blanket	Home	8		8	\$ 201.60		\$ 201.60
Furnaces							
Repair - Gas	Each						
Replacement - Gas	Each						
Repair - Electric	Each						
Replacement - Electric	Each						
Miscellaneous Measures							
Door Replacement	Each	2		2	\$ 212.80		\$ 212.80
Glass Replacement	Each	3		3	\$ 60.73		\$ 60.73
Duct Wrap	Home	2		2	\$ 520.80		\$ 520.80
Duct Register	Home						
Storm Windows - Glass Fixed	Each	5		5	\$ 735.66		\$ 735.66
Storm Windows - Glass Operable	Each	7		7	\$ 3,251.95		\$ 3,251.95
Vinyl Retro Window	Each	6		6	\$ 3,121.93		\$ 3,121.93
Set Back Thermometer	Each						
Filter Alert Device	Each						
Foam Tape	Home						
Gas Water Heater Repair/Replace	Each						
Elec Water Heater Repair/Replace	Each						
Reusable Filter/Replacement Signal	Each	6		6	\$ 92.40		\$ 92.40
Solar Screens	Each						
Compact Fluorescent Bulbs	Each						
Refrigerators	Each						
Geo Exchange Heat Pumps	Each						
CF Fixtures Interior	Each	7		7	\$ 411.48		\$ 411.48
CF Fixtures Exterior	Each						
Other (Duct/Register Repair/Replacement)	Home	8		8	\$ 734.65		\$ 734.65
Education							
In-home Education	Home	32		32	\$ 582.40		\$ 582.40
Education Workshops							
Other (please specify)							
TOTAL HOMES							
Total Number of Homes Treated							
Total Number of Homes Weatherized							

Each SMJU will define Region 1 and Region 2 as app

TABLE 9 - LIEE INSTALLATIONS AND COSTS

Fourth Quarter: October-Dec

Measures*	Units	Completed			Costs		
		Region 1	Region 2	Total	Region 1	Region 2	Total
Infiltration & Space Conditioning							
Cooler Cover	Home						
Outlet Switch Gaskets	Home	38		38	\$ 957.60		\$ 957.60
Shell Infiltration	Home						
Threshold	Home	25		25	\$ 518.00		\$ 518.00
Weatherization							
Attic Insulation	Home						
Attic Venting	Home	2		2	\$ 187.04		\$ 187.04
Ceiling Insulation	Home	9		9	\$ 3,402.63		\$ 3,402.63
Floor Insulation	Home	2		2	\$ 1,013.11		\$ 1,013.11
Kneewall Insulation	Home						
Weatherstripping	Home	39		39	\$ 2,381.40		\$ 2,381.40
Caulking	Home	41		41	\$ 906.81		\$ 906.81
Home Repairs	Home						
Low Flow Shower Device	Home	21		21	\$ 507.50		\$ 507.50
Minor Envelope Repair	Home	49		49	\$ 6,206.05		\$ 6,206.05
Water Heater Pipe Wrap	Home	14		14	\$ 117.60		\$ 117.60
Sink Faucet Aerator	Home	40		40	\$ 408.80		\$ 408.80
Water Heater Blanket	Home	10		10	\$ 252.00		\$ 252.00
Furnaces							
Repair - Gas	Each						
Replacement - Gas	Each						
Repair - Electric	Each						
Replacement - Electric	Each						
Miscellaneous Measures							
Door Replacement	Each	6		6	\$ 638.40		\$ 638.40
Glass Replacement	Each	3		3	\$ 567.24		\$ 567.24
Duct Wrap	Home	2		2	\$ 305.20		\$ 305.20
Duct Register	Home						
Storm Windows - Glass Fixed	Each	8		8	\$ 1,708.22		\$ 1,708.22
Storm Windows - Glass Operable	Each	5		5	\$ 1,527.62		\$ 1,527.62
Vinyl Retro Window	Each	16		16	\$10,184.16		\$10,184.16
Set Back Thermometer	Each						
Filter Alert Device	Each						
Foam Tape	Home						
Gas Water Heater Repair/Replace	Each						
Elec Water Heater Repair/Replace	Each						
Reusable Filter/Replacement Signal	Each	14		14	\$ 215.60		\$ 215.60
Solar Screens	Each						
Compact Fluorescent Bulbs	Each						
Refrigerators	Each						
Geo Exchange Heat Pumps	Each						
CF Fixtures Interior	Each	5		5	\$ 258.90		\$ 258.90
CF Fixtures Exterior	Each						
Other (Duct/Register Repair/Replacement)	Home	12		12	\$ 944.33		\$ 944.33
Education							
In-home Education	Home	47		47	\$ 855.40		\$ 855.40
Education Workshops							
Other (please specify)							
TOTAL HOMES							
Total Number of Homes Treated							
Total Number of Homes Weatherized							

Each SMJU will define Region 1 and Region 2 as app

TABLE 9 - LIEE INSTALLATIONS AND COSTS

Year to Date Totals

Measures*	Units	Completed YTD		Costs YTD	
		Region 1	Region 2	Region 1	Region 2
Infiltration & Space Conditioning					
Cooler Cover	Home				
Outlet Switch Gaskets	Home	61	\$ 1,537.20		
Shell Infiltration	Home				
Threshold	Home	42	\$ 840.00		
Weatherization					
Attic Insulation	Home				
Attic Venting	Home	4	\$ 317.13		
Ceiling Insulation	Home	14	\$ 4,666.10		
Floor Insulation	Home	5	\$ 2,799.44		
Kneewall Insulation	Home				
Weatherstripping	Home	64	\$ 3,675.00		
Caulking	Home	65	\$ 1,458.58		
Home Repairs	Home				
Low Flow Shower Device	Home	35	\$ 832.30		
Minor Envelope Repair	Home	80	\$ 9,578.74		
Water Heater Pipe Wrap	Home	18	\$ 149.10		
Sink Faucet Aerator	Home	67	\$ 677.60		
Water Heater Blanket	Home	18	\$ 453.60		
Furnaces					
Repair - Gas	Each				
Replacement - Gas	Each				
Repair - Electric	Each				
Replacement - Electric	Each				
Miscellaneous Measures					
Door Replacement	Each	8	\$ 851.20		
Glass Replacement	Each	6	\$ 627.97		
Duct Wrap	Home	4	\$ 826.00		
Duct Register	Home				
Storm Windows - Glass Fixed	Each	13	\$ 2,443.88		
Storm Windows - Glass Operable	Each	12	\$ 4,779.57		
Vinyl Retro Window	Each	22	\$ 13,306.09		
Set Back Thermometer	Each				
Filter Alert Device	Each				
Foam Tape	Home				
Gas Water Heater Repair/Replace	Each				
Elec Water Heater Repair/Replace	Each				
Reusable Filter/Replacement Signal	Each	20	\$ 308.00		
Solar Screens	Each				
Compact Fluorescent Bulbs	Each				
Refrigerators	Each				
Geo Exchange Heat Pumps	Each				
CF Fixtures Interior	Each	12	\$ 670.38		
CF Fixtures Exterior	Each				
Other (Duct/Register Repair/Replacement)	Home	20	\$ 1,678.98		
Education					
In-home Education	Home	79	\$ 1,437.80		
Education Workshops					
Other (please specify)					
TOTAL HOMES					
Total Number of Homes Treated					
Total Number of Homes Weatherized					

Each SMJU will define Region 1 and Region 2 as app

TABLE 10 - LIEE ENERGY SAVINGS

Measures*	Units	Annual Energy Savings*				Third Quarter: July-Aug				Lifetime Energy Savings			
		Region 1		Region 2		Total		Region 1		Region 2		Total	
		kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms
Infiltration & Space Conditioning													
Cooler Cover	Home												
Outer Switch Gaskets	Home		8.28					8.28					
Shell Infiltration	Home												
Threshold	Home												
Weatherization													
Attic Insulation	Home												
Attic Venting	Home		169					169					
Ceiling Insulation	Home		74.07					74.07					
Floor Insulation	Home												
Knee-wall Insulation	Home												
Weatherstripping	Home		80					80					
Caulking	Home		91.2					91.2					
Home Repairs	Home												
Low Flow Shower Device	Home		114.8					114.8					
Minor Envelope Repair	Home		192.2					192.2					
Water Heater Pipe Wrap	Home		18.4					18.4					
Sink Faucet Aerator	Home		97.2					97.2					
Water Heater Blanket	Home		90.4					90.4					
Furnaces													
Repair - Gas	Each												
Replacement - Gas	Each												
Repair - Electric	Each												
Replacement - Electric	Each												
Miscellaneous Measures													
Door Replacement	Each												
Glass Replacement	Each												
Duct Wrap	Home		84					84					
Duct Register	Home												
Storm Windows - Glass Fixed	Each		45					45					
Storm Windows - Glass Operable	Each		63					63					
Vinyl Retro Window	Each		54					54					
Set Back Thermostat	Each												
Filter Alert Device	Each												
Foam Tape	Home												
Gas Water Heater Repair/Replace	Each												
Electric Water Heater Repair/Replace	Each												
Reusable Filter/Replacement Signal	Each		22.8					22.8					
Solar Screens	Each												
Compact Fluorescent Bulbs	Each												
Refrigerators	Each												
Geo Exchange Heat Pumps	Each												
CE Fixtures Interior	Each												
CE Fixtures Exterior	Each												
Other (please specify)	Each												
Education													
In-home Education	Home												
Education Workshops													
Other (please specify)													
TOTAL			1204.35					1204.35					

* Estimated energy savings are based upon?

TABLE 10 - LIEE ENERGY SAVINGS

Measures*	Units	Annual Energy Savings *				Fourth Quarter: Oct-Dec				Lifetime Energy Savings					
		Region 1		Region 2		Region 1		Region 2		Region 1		Region 2		Total	
		kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms
Infiltration & Space Conditioning															
Cooler Cover	Home														
Outlet Switch Gaskets	Home		13.68												
Shell Infiltration	Home														
Threshold	Home														
Weatherization															
Attic Insulation	Home														
Attic Venting	Home														
Ceiling Insulation	Home		304.2												
Floor Insulation	Home		49.38												
Kneewall Insulation	Home														
Weatherstripping	Home		124.8												
Caulking	Home		155.8												
Home Repairs	Home														
Low Flow Shower Device	Home		172.2												
Minor Envelope Repair	Home		303.8												
Water Heater Pipe Wrap	Home		64.4												
Sink Faucet Aerator	Home		144												
Water Heater Blanket	Home		113												
Furnaces															
Repair - Gas	Each														
Replacement - Gas	Each														
Repair - Electric	Each														
Replacement - Electric	Each														
Miscellaneous Measures															
Door Replacement	Each														
Gas Replacement	Each														
Duct Wrap	Home		84												
Duct Register	Home														
Storm Windows - Glass Fixed	Each		72												
Storm Windows - Glass Operable	Each		45												
Vinyl Rain Window	Each		144												
Set Back Thermostat	Each														
Fiber Alert Device	Home														
Foam Tape	Home														
Gas Water Heater Repair/Replace	Each														
Electric Water Heater Repair/Replace	Each														
Reusable Filter/Replacement Signal	Each		247.8												
Solar Screens	Each														
Compact Fluorescent Bulbs	Each														
Refrigerators	Each														
Gas Exchange Heat Pumps	Each														
CF Fixtures Interior	Each														
CF Fixtures Exterior	Each														
Other (please specify)															
Education															
In-home Education	Home														
Education Workshops															
Other (please specify)															
TOTAL			2038.06				2038.06								

* Estimated energy savings are based upon?

TABLE 10 - LEE ENERGY SAVINGS

Measures*	Units	Annual Energy Savings YTD *				Lifetime Energy Savings YTD			
		Region 1		Region 2		Region 1		Region 2	
		kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms
Infiltration & Space Conditioning									
Cooler Cover	Home								
Outlet Switch Gaskets	Home		21.96				21.96		
Shell Infiltration	Home								
Threshold	Home								
Weatherization									
Attic Insulation	Home								
Attic Venting	Home								
Ceiling Insulation	Home		473.2				473.2		
Floor Insulation	Home		123.45				123.45		
Knee-wall Insulation	Home								
Weatherstripping	Home		204.8				204.8		
Caulking	Home		247				247		
Home Repairs	Home								
Low Flow Shower Device	Home		287				287		
Minor Emalgams Repair	Home		496				496		
Water Heater Pipe Wrap	Home		82.8				82.8		
Sink Faucet Aerator	Home		241.2				241.2		
Water Heater Blanket	Home		203.4				203.4		
Furnaces									
Repair - Gas	Each								
Replacement - Gas	Each								
Repair - Electric	Each								
Replacement - Electric	Each								
Miscellaneous Measures									
Door Replacement	Each								
Glass Replacement	Each								
Duct Wrap	Home		168				168		
Duct Register	Home								
Storm Windows - Glass Fixed	Each		117				117		
Storm Windows - Glass Operable	Each		108				108		
Vinyl Fetro Window	Each		198				198		
Set Back Thermostat	Each								
Fiber Alert Device	Each								
Foam Tape	Home								
Gas Water Heater Repair/Replace	Each								
Electric Water Heater Repair/Replace	Each								
Reusable Filter/Replacement Signal	Each		270.6				270.6		
Solar Screens	Each								
Compact Fluorescent Bulbs	Each								
Refrigerators	Each								
Geo Exchange Heat Pumps	Each								
CF Fixtures Interior	Each								
CF Fixtures Exterior	Each								
Other (please specify)									
Education									
In-home Education	Home								
Education Workshops									
Other (please specify)									
TOTAL			3242.41				3242.41		

* Estimated energy savings are based upon?

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that I have by electronic mail served The Reporting Requirement of Avista Corporation dba Avista Utilities on California Alternate Rate for Energy (CARE) and Low Energy Efficiency (LIEE) Program Status (U907 G) on the parties identified on Service List R04-01-006, as shown below.

Dated July 30, 2004 at Spokane, Washington


PATTY OLSNESS

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