



FILED

06-25-08

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Application of Pacific Gas and Electric Company for Approval of the 2009-2011 Low Income Energy Efficiency and California Alternate Rates for Energy Programs and Budget (U39M).

Application 08-05-022
(Filed May 15, 2008)

Application of San Diego Gas & Electric Company (U902M) for Approval of Low-Income Assistance Programs and Budgets for Program Years 2009-2011.

Application 08-05-024
(Filed May 15, 2008)

Application of Southern California Gas Company (U904G) for Approval of Low-Income Assistance Programs and Budgets for Program Years 2009-2011.

Application 08-05-025
(Filed May 15, 2008)

Application of Southern California Edison Company (U338E) for Approval of Low-Income Assistance Programs and Budgets for Program Years 2009, 2010 and 2011.

Application 08-05-026
(Filed May 15, 2008)

ADMINISTRATIVE LAW JUDGE'S SECOND RULING SEEKING FURTHER INFORMATION ON LARGE INVESTOR-OWNED UTILITIES' 2009-2011 LOW INCOME ENERGY EFFICIENCY/CARE APPLICATIONS

To Pacific Gas and Electric Company, Southern California Edison Company, San Diego Gas & Electric Company, and Southern California Gas Company (collectively, investor-owned utilities (IOUs)), and other parties to this proceeding:

Within 10 days of issuance of this ruling, please file and serve responses in response to the questions in Appendix A about your 2009-2011 Low Income Energy Efficiency and California Alternate Rates for Energy applications. If you need clarification of any question in this ruling, please email the Administrative Law Judge and the service lists in advance of the due date rather than trying to guess at what the question means. Repeat the question before giving each response.

Other non-IOU parties may respond to this ruling at their discretion.

IT IS SO RULED.

Dated June 25, 2008, at San Francisco, California.

/s/ SARAH R. THOMAS

Sarah R. Thomas
Administrative Law Judge

APPENDIX A

Questions for all large Investor-Owned Utilities (IOUs) (all other parties may respond as well)

1. Regarding the electric/gas split in your Low Income Energy Efficiency (LIEE) program budget (if you are an electric/gas utility):
 - a. Explain the origins of the split, the justification for it, and whether that justification still exists. *See, e.g.*, Decision (D.) 89-07-062, 1989 Cal PUC LEXIS 829, at *59-60 (commencing low income energy program and directing budget split).
 - b. Explain how you calculate the split, and whether it is different from in the past.
 - c. Should the calculation of the electric/gas split change, *e.g.*, be based on the number of electric/gas customers of the utility, or some other basis other than that currently used?

2. What is the suitable level of California Alternate Rates for Energy (CARE) penetration given the costs of acquiring customers? Is there a "break point" where the cost of acquiring new customers outweighs the benefits of extending the program universally?
 - a. For example, an estimated 10% of the eligible population for CARE is not willing to participate in the CARE program according to the KEMA Final Report on Phase 2 Low Income Needs Assessment, <http://docs.cpuc.ca.gov/Published/GRAPHICS/73106.PDF>. Should the Commission therefore assume that maximum possible penetration is 90 percent?
 - b. The KEMA Final Report also provided recommended penetration targets of 95% for SCE, 90% for PG&E and SDG&E, and 80% for SCG and recommended that the utilities be encouraged to exceed these targets where possible. What is the likelihood of meeting these targets and should the utilities be encouraged or directed to meet these targets?

- c. According to IOU presentations at the June 2008 Low Income Oversight Board meeting, current CARE penetration levels are 79% (SoCalGas), 71% (SDG&E), 79% (SCE) and 73% (PG&E, but expected to drop to 70% after recertification of Tier 5 users). Why do these levels differ, and what should the Commission do about it?
3. The Energy Efficiency program funds "Local Government Partnerships" throughout California. Have the IOUs looked at each of these partnerships as an opportunity to integrate the Energy Efficiency and LIEE programs, and to leverage local government resources in carrying out the LIEE program? Explain.
4. Are there objective metrics by which the Commission can or should analyze the effectiveness of the IOUs' efforts at leveraging (working with outside groups) and integration (combining or synthesizing internal demand side programs)? Some examples might include: money saved, resources shared, consolidation of work efforts, work hours saved, reduction in customer confusion, and/or number of customers served. Explain your position.
5. Is the information produced in pilot LIEE programs shared among the IOUs? How are the pilots assessed? How are the results of the pilots communicated to other parties? What information is used to determine if a pilot should become a new program element/measure?
 - a. PG&E proposes a pilot to install 1,000 high efficiency clothes washers in single family homes with five people or more whereas SDG&E and SoCalGas propose implementing high efficiency clothes washers as a new measure. Which approach is preferred? Should the measure be treated consistently across utilities?
6. PG&E proposes a change in certification for its CARE sub-metered and expanded programs from one to two years. Currently, PG&E's single-family residential customers are required to recertify their eligibility every two years while customers with fixed-income are required to recertify every four years. Are certification rules consistent among the IOUs? Should CARE certification rules be consistent statewide? Should CARE certification rules be consistent for all types of customers and programs? Explain.

7. In regard to public housing and Section 8 housing¹ for purposes of LIEE and CARE, D.07-12-051, Ordering Paragraph 4 states: "Propose a process for automatically qualifying all tenants of public housing and tenants of Section 8 housing improving information to public housing authorities." Do all participants in such programs qualify for CARE/LIEE? Is each large IOU treating such participants equally for purposes of eligibility for CARE and LIEE? Should this public housing and Section 8 treatment be consistent statewide? If so, what proposed approach should be followed? Explain.

8. Itemize your budgets for marketing/outreach for both CARE and LIEE in the ethnic media in the past two budget cycles and the 2009-2011 cycle. Give type of media (*e.g.*, radio, TV, internet, print) and names of stations, channels/networks, websites, and publications. Should these budgets be increased? Which channels are most effective? Explain.

9. How many jobs in communities served by the CARE and LIEE programs have these programs created over the last two program cycles? What kind of jobs were created, and what are the demographics of those employed? (The jobs must have gone to low-income persons, and may involve direct IOU employment, employment as program contractors and subcontractors, and/or employment at community based organizations. The jobs must also be in furtherance of the LIEE and CARE programs.) Will the 2009-2011 programs create similar jobs? If so, answer the foregoing questions about the jobs and employees/contractors.

10. What, if any, type of Smart Meter/advanced meter education are the IOUs providing as part of the LIEE program? Should the Commission fund any Smart Meter/advanced meter education programs in advance of broad availability of the meters in homes? Will the education results last if education happens in the 2009-2011 period and the IOUs do not make the meters ubiquitous until 2011 and later? Explain.

11. SDG&E proposes a light emitting diode nightlight program that costs pennies a year. Given the large electric energy burden represented by lighting,

¹ The various types of federal public housing programs are described here: <http://www.hud.gov/offices/pih/programs/ph/programs.cfm>.

have the other IOUs considered this measure as part of their program? If not, explain why.

12. Are there other programs that one IOU offers that the Commission should require all IOUs to offer because they are cost-effective, produce high energy savings, or have other positive attributes for LIEE customers? Explain.

13. Do the large IOUs other than PG&E offer a program similar to REACH? How are the program(s), if any, funded?

14. The IOUs propose setting the base year for calculating the programmatic initiative to 2002 and eliminating the 10-Year "Go-Back" Rule, citing the inclusion of "Rapid Deployment" measures in the LIEE program as a reason for this modification. How drastically has the program changed since 2002 and are such changes reason enough to justify this modification?

15. SDG&E and SoCal Gas propose a Customer Rewards Program to provide incentives for energy savings. Will this program be available to all LIEE customers or only new LIEE customers? What is the best type of reward to provide as a component of LIEE to low income populations? Should the Customer Rewards Program be implemented statewide? Explain.

16. How did you calculate your energy savings figures?

- a. Are those savings based on average energy savings across all users?
- b. Should the energy savings calculations be different depending on the segment of the population a measure will serve? For example, will energy savings differ among high and low users?
- c. If your answer to b) is yes, should these changes become part of the impact evaluation study you propose in your budget applications?

Question for SDG&E

17. SDG&E plans to contract out the enrollment of customers and the installation of program measures and services plans, and will continue to use their current in-house staff for inspections for LIEE and general EE programs. Does this proposal present any conflict of interest? Does it ensure that those

installing measures and those inspecting or evaluating those installations are independent of one another? Explain.

Question for SCE

18. SCE does not propose any new measures, yet continues to rely heavily on CFLs. Why is this?

(END OF APPENDIX A)

INFORMATION REGARDING SERVICE

I have provided notification of filing to the electronic mail addresses on the attached service list.

Upon confirmation of this document's acceptance for filing, I will cause a Notice of Availability of the filed document to be served upon the service list to this proceeding by U.S. mail. The service list I will use to serve the Notice of Availability of the filed document is current as of today's date.

Dated June 25, 2008, at San Francisco, California.

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