

To the Service List in R.01-08-027

Attached is the final report of the "Evaluation of California Alternate Rates for Energy (CARE) Program's Outreach and Administrative Practices." This Report is the work product of Quantec, a third party consultant. The findings, conclusions and recommendations contained in this report are the results of Quantec's analysis of the four investor-owned utilities' CARE programs.

The submission of this report electronically complies with Commission Decision 03-02-070. Hard copies of this report will be delivered in overnight mail to the Docket Office in San Francisco, Commissioner Wood, ALJ Gottstein and Susan Brown, Latino Issues Forum. Other parties may request a hard copy of the below mentioned CARE Evaluation Report and appendices from:

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**Appendices of the Evaluation CARE Program's Outreach and Admin Practices.pdf**



**Evaluation of CARE Program's Outreach and Administrative Practices 9-16-03.pdf**