

	A	B	C	D	E	F	G	H
1	Energy Savings Assistance Program Table 2							
2	Program Expenses & Energy Savings by Measures Installed							
3	Southern California Gas Company							
4	January 2015							
5			Year-To-Date Completed & Expensed Installation					
6	Measures	Units	Quantity Installed	kWh⁴ (Annual)	kW⁵ (Annual)	Therms (Annual)	Expenses⁷ (\$)	% of Expenditure
7	Appliances							
8	High Efficiency Clothes Washer	Each	0			-	\$0	0.00%
9	Refrigerators	Each						
10	Microwaves ⁶	Each						
11	Domestic Hot Water							
12	Water Heater Blanket	Home	0			0	\$0	0.00%
13	Low Flow Shower Head	Home	0			0	\$0	0.00%
14	Water Heater Pipe Insulation	Home	0			0	\$0	0.00%
15	Faucet Aerator	Home	0			0	\$0	0.00%
16	Water Heater Repair/Replacement	Each	0			-	\$0	0.00%
17	Thermostatic Shower Valve	Each	0			0	\$0	0.00%
18	Enclosure							
19	Air Sealing / Envelope ¹	Home	0			0	\$0	0.00%
20	Attic Insulation	Home	0			-	\$0	0.00%
21	HVAC							
22	FAU Standing Pilot Conversion	Each						
23	Furnace Repair/Replacement	Each						
24	Room A/C Replacement	Each						
25	Central A/C replacement	Each						
26	Heat Pump Replacement	Each	0			-	\$0	0.00%
27	Evaporative Cooler (Replacement)	Each						
28	Evaporative Cooler (Installation)	Each	0			0	\$0	0.00%
29	Duct Testing and Sealing	Home						
30	Maintenance							
31	Furnace Clean and Tune	Home						
32	Central A/C Tune up	Home						
33	Lighting							
34	Compact Fluorescent Lights (CFL)	Each						
35	Interior Hard wired CFL fixtures	Each						
36	Exterior Hard wired CFL fixtures	Each						
37	Torchiere	Each						
38	Occupancy Sensor	Each						
39	LED Night Lights	Each						
40	Miscellaneous							
41	Pool Pumps	Each						
42	Smart Power Strips	Each						
43	New Measures							
44								
45	Pilots							
46								
47	Customer Enrollment							
48	Outreach & Assessment	Home	0				\$0	0.00%
49	In-Home Education	Home	0				\$0	0.00%
50								
51	Total Savings/Expenditures					-	\$0	
52								
53	Households Weatherized ²		0					
54								
55	Households Treated							
56	- Single Family Households Treated	Home	0					
57	- Multi-family Households Treated	Home	0					
58	- Mobile Homes Treated	Home	0					
59	Total Number of Households Treated	Home	0					
60	# Eligible Households to be Treated for PY³	Home	136,836					
61	% of Households Treated	%	0%					
62	- Master-Meter Households Treated	Home	0					
63	¹ Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.							
64	² Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs							
65	³ Based on Attachment H of D.12-08-044							
66	⁴ All savings are calculated based on the following sources:							
67	ECONorthwest. "Impact Evaluation of the 2009 CA Low Income Energy Efficiency Program, Final Report." June 16, 2011.							
68	⁵ Costs exclude support costs that are included in Table 1.							
69	⁶ Microwave savings are from ECONorthWest Studies received in December of 2011							
70	⁷ The Total Savings/Expenditures amount does not include credits, expenses, or required adjustments for this period in various IO's							
71	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							

	A	B
1	Energy Savings Assistance Program Table 3 - Average Bill Savings per Treated Home	
2	Southern California Gas Company	
3	January 2015	
4	Year-to-Date Installations - Expensed	
5	Annual kWh Savings	0
6	Annual Therm Savings	-
7	Lifecycle kWh Savings	0
8	Lifecycle Therm Savings	0
9	Current kWh Rate	0
10	Current Therm Rate	0
11	Number of Treated Households	-
12	Average 1st Year Bill Savings / Treated households	\$0.00
13	Average Lifecycle Bill Savings / Treated Household	\$0.00
14		
15	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.	

	A	B	C	D	E	F	G
1	Energy Savings Assistance Program Table 4a - Energy Savings Assistance Program Homes Treated Southern California Gas Company January 2015						
2							
3							
4		Eligible Households			Households Treated YTD		
5	County	Rural	Urban	Total	Rural	Urban	Total
6	Fresno	18	11,479	11,497	0	0	0
7	Imperial	20,117	1	20,118	0	0	0
8	Kern	29,052	14,332	43,384	0	0	0
9	Kings	14,555	14	14,569	0	0	0
10	Los Angeles	3,323	1,157,418	1,160,741	0	0	0
11	Orange	8	254,210	254,218	0	0	0
12	Riverside	144,604	122,782	267,386	0	0	0
13	San Bernardino	953	187,578	188,531	0	0	0
14	San Luis Obispo	15,056	9,578	24,634	0	0	0
15	Santa Barbara	1,197	41,306	42,503	0	0	0
16	Tulare	50,416	10,966	61,382	0	0	0
17	Ventura	2,478	63,519	65,997	0	0	0
18	Total	281,777	1,873,183	2,154,960	0	0	0
19							
20	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						

	A	B	C	D	E	F	G	H	I
1	Energy Savings Assistance Program Table 4b - Homes Unwilling / Unable to Participate								
2	Southern California Gas Company								
3	January 2015								
4	Reason Provided								
5	County	Customer Declined Program Measures or is Non-Responsive	Customer Unavailable - Scheduling Conflicts	Hazardous Environment (unsafe/unclean)	Insufficient feasible Measures	Ineligible Dwelling - Prior Program Participation	Household Income Exceeds Allowable Limits	Unable to Provide Required Documentation	Other
6	Fresno	0	0		0	0	0	0	0
7	Imperial	0	0		0	0	0	0	0
8	Kern	0	0		0	0	0	0	0
9	Kings	0	0		0	0	0	0	0
10	Los Angeles	0	0		0	0	0	0	0
11	Orange	0	0		0	0	0	0	0
12	Riverside	0	0		0	0	0	0	0
13	San Bernardino	0	0		0	0	0	0	0
14	San Luis Obispo	0	0		0	0	0	0	0
15	Santa Barbara	0	0		0	0	0	0	0
16	Tulare	0	0		0	0	0	0	0
17	Ventura	0	0		0	0	0	0	0
18	Total	-	-	-	-	-	-	-	-
19									
20	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1	Energy Savings Assistance Program Table 5 - Energy Savings Assistance Program Customer Summary																
2	Southern California Gas Company																
3	January 2015																
4		Gas & Electric				Gas Only				Electric Only				Total			
5		# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)		
6	2014		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
7	January	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
8	February																
9	March																
10	April																
11	May																
12	June																
13	July																
14	August																
15	September																
16	October																
17	November																
18	December																
19	Total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
20																	
21	Note: The enrollments processed and the installations completed in January 2015 will be reported in the February monthly report tables as part of PY2015																
22	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Energy Savings Assistance Program Table 6 - Expenditures for Pilots and Studies												
2	Southern California Gas Company												
3	January 2015												
4		Authorized 3-Year Budget ¹			Current Month Expenses			Expenses Since Jan. 1, 2015			% of 3-Year Budget Expended		
5		Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	Pilots												
7	none	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	-	-
8	Studies												
9	Impact Evaluation	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	-	-
10	Needs Assessment	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	-	-
11	Energy Education	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	-	-
12	Multifamily	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	-	-
13	Total Studies	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	-	-
14													
15	¹ The Measurement & Evaluation Studies budget of \$91,667 shown in ESA table 1 is a placeholder budget based on adopted 2014 budget. Currently, no budget has												

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	CARE Table 1 - CARE Program Expenses												
2	Southern California Gas Company												
3	January 2015												
4		Authorized Budget ¹			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
5	CARE Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	Outreach	\$ -	\$ 3,750,223	\$ 3,750,223	\$ -	\$ 168,735	\$ 168,735	\$ -	\$ 168,735	\$ 168,735	N/A	4.50%	4.50%
7	Processing / Certification Re-certification	\$ -	\$ 4,488,248	\$ 4,488,248	\$ -	\$ 121,307	\$ 121,307	\$ -	\$ 121,307	\$ 121,307	N/A	2.70%	2.70%
8	Post Enrollment Verification ²	\$ -	\$ 3,744,000	\$ 3,744,000	\$ -	\$ (46,239)	\$ (46,239)	\$ -	\$ (46,239)	\$ (46,239)	N/A	-1.24%	-1.24%
9	IT Programming	\$ -	\$ 2,937,450	\$ 2,937,450	\$ -	\$ 28,433	\$ 28,433	\$ -	\$ 28,433	\$ 28,433	N/A	0.97%	0.97%
10	Cooling Centers	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	N/A	0.00%	N/A
11													
12	Pilots ³	\$ -	\$ 183,600	\$ 183,600	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	N/A	0.00%	0.00%
13													
14	Measurement and Evaluation	\$ -	\$ 18,659	\$ 18,659	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	N/A	0.00%	0.00%
15	Regulatory Compliance	\$ -	\$ 242,507	\$ 242,507	\$ -	\$ 24,185	\$ 24,185	\$ -	\$ 24,185	\$ 24,185	N/A	9.97%	9.97%
16	General Administration	\$ -	\$ 943,426	\$ 943,426	\$ -	\$ 47,904	\$ 47,904	\$ -	\$ 47,904	\$ 47,904	N/A	5.08%	5.08%
17	CPUC Energy Division	\$ -	\$ 60,000	\$ 60,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	N/A	0.00%	0.00%
18													
19	SUBTOTAL MANAGEMENT COSTS	\$ -	\$ 16,368,113	\$ 16,368,113	\$ -	\$ 344,324	\$ 344,324	\$ -	\$ 344,324	\$ 344,324	N/A	2.10%	2.10%
20													
21	CARE Rate Discount	\$ -	\$ 131,142,177	\$ 131,142,177	\$ -	\$ 18,811,875	\$ 18,811,875	\$ -	\$ 18,811,875	\$ 18,811,875	N/A	14.34%	14.34%
22													
23	TOTAL PROGRAM COSTS AND CUSTOMER DISCOUNTS	\$ -	\$ 147,510,290	\$ 147,510,290	\$ -	\$ 19,156,199	\$ 19,156,199	\$ -	\$ 19,156,199	\$ 19,156,199	N/A	12.99%	12.99%
24													
25	Other CARE Rate Benefits												
26	- DWR Bond Charge												
27	- CARE PPP Exemption				\$ -	\$ 2,527,671	\$ 2,527,671	\$ -	\$ 2,527,671	\$ 2,527,671			
28	- California Solar Initiative												
29	- kWh Surcharge Exemption												
30	Total Other CARE Rate				\$ -	\$ 2,527,671	\$ 2,527,671	\$ -	\$ 2,527,671	\$ 2,527,671			
31													
32	Indirect Costs				\$ -	\$ 69,729	\$ 69,729	\$ -	\$ 69,729	\$ 69,729			
33													
34	¹ Pursuant to D.14-08-030, budgets have been updated to reflect the Phase II Decision authorized 2014 budget amounts for bridge year 2015.												
35	² Post Enrollment Verification net credit amount of (\$46,239) in January is related to an accounting accrual/reversal for labor corrections made in December 2014.												
36	³ CHANGES Pilot budget contains a 2% increase over the Phase II D.14-08-030 authorized 2014 budget amount of \$180,000 (per D.14-08-030 pg 81). Also, note total 2015												
37	authorized budget number in the D.14-08-030 OP 2 may not reflect the correct escalation amount for Changes Pilot category.												
38	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	
1	CARE Table 2 - Enrollment, Recertification, Attrition, & Penetration																									
2	Southern California Gas Company																									
3	January 2015																									
4		New Enrollment								Recertification								Attrition (Drop Offs)				Enrollment				
5		Automatic Enrollment				Self-Certification (Income or Categorical)				Capitation	Total New Enrollment (E+I+J)	Scheduled	Non-Scheduled (Duplicates)	Automatic	Total Recertification (L+M+N)	No Response to Recert	Failed PEV	Failed Recertification	Other	Total Attrition (P+Q+R+S)	Gross (K+O)	Net Adjusted (K-T)	Total CARE Participants	Estimated CARE Eligible	Penetration Rate % (W/X)	
6	2015	Inter-Utility ¹	Intra-Utility ²	Leveraging ³	Combined (B+C+D)	Online	Paper	Phone	Combined (F+G+H)																	
7	January	1,779	2,197	129	4,105	2,342	14,554	1,757	18,653	9	22,767	10,071	8,626	23,444	42,141	12,715	2,138	369	10,916	26,138	64,908	-3,371	1,564,640	1,894,881	82.57%	
8	February																									
9	March																									
10	April																									
11	May																									
12	June																									
13	July																									
14	August																									
15	September																									
16	October																									
17	November																									
18	December																									
19	Total for 2014	1,779	2,197	129	4,105	2,342	14,554	1,757	18,653	9	22,767	10,071	8,626	23,444	42,141	12,715	2,138	369	10,916	26,138	64,908	-3,371	1,564,640	1,894,881	82.57%	
20																										
21	¹ Enrollments via data sharing between the IOUs.																									
22	² Enrollments via data sharing between departments and/or programs within the utility.																									
23	³ Enrollments via data sharing with programs outside the IOU that serve low-income customers.																									
24	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																									

	A	B	C	D	E	F	G	H	I
1	CARE Table 3A - Post-Enrollment Verification Results (Model)								
2	Southern California Gas Company								
3	January 2015								
4	2015	Total CARE Households Enrolled	Households Requested to Verify	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible) ¹	Total Households De-enrolled ²	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
5	January	1,564,640	3,252	0.21%	2	16	18	0.55%	0.00%
6	February								
7	March								
8	April								
9	May								
10	June								
11	July								
12	August								
13	September								
14	October								
15	November								
16	December								
17	YTD Total	1,564,640	3,252	0.21%	2	16	18	0.55%	0.00%
18									
19	¹ Includes customers verified as over income or who requested to be de-enrolled.								
20	² Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								
21	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								
22									
23	CARE Table 3B Post-Enrollment Verification Results (High Usage)								
24	not applicable to SoCalGas								
25	2014	Total CARE Households Enrolled	Households Requested to Verify	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible) ¹	Total Households De-enrolled ²	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
26	January								
27	February								
28	March								
29	April								
30	May								
31	June								
32	July								
33	August								
34	September								
35	October								
36	November								
37	December								
38	YTD Total	0	0	0.00%	0	0	0	0.00%	0.00%
39									
40	¹ Includes customers verified as over income, who declined to participate in ESA, or who requested to be de-enrolled.								
41	² Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								
42	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								
43									

	A	B	C	D	E	F	G
1	CARE Table 4 - CARE Self-Certification and Self-Recertification Applications						
2	Southern California Gas Company						
3	January 2015						
4		Provided ¹	Received	Approved ²	Denied ³	Pending/Never Completed ⁴	Duplicates ⁵
5	Total (Y-T-D)	374,291	31,811	22,761	2,668	1,904	4,478
6	Percentage		100.00%	71.55%	8.39%	5.99%	14.08%
7							
8	¹ An estimated number that includes customers whom were provided with CARE self-certification and self-recertification application via direct mail,						
9	² Approved includes customers who are approved through mail-in, via web, by phone, and through duplicated applications.						
10	³ Customers are denied due to not being CARE eligible, not customer of record, or not the customer's primary residence.						
11	⁴ Pending/Never Completed includes closed accounts, incomplete applications, and customers of other utilities who are not SoCalGas customers.						
12	⁵ Duplicates are customers who are already enrolled in CARE and mail in another CARE application. SoCalGas treats them as recertification applications.						
13	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						
14							

	A	B	C	D	E	F	G	H	I	J
1	CARE Table 5 - Enrollment by County									
2	Southern California Gas Company									
3	January 2015									
4		Estimated Eligible			Total Participants			Penetration Rate		
5	County	Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
6	Fresno	11,258	17	11,276	11,257	18	11,275	99.99%	103.7%	100.0%
7	Imperial	0	16,626	16,626	12	12,891	12,903	N/A	77.5%	77.6%
8	Kern	13,474	28,172	41,646	10,134	26,964	37,098	75.2%	95.7%	89.1%
9	Kings	18	15,165	15,182	20	13,912	13,932	114.1%	91.7%	91.8%
10	Los Angeles	993,952	3,260	997,211	829,042	1,038	830,080	83.4%	31.8%	83.2%
11	Orange	212,005	8	212,013	150,520	19	150,539	71.0%	233.2%	71.0%
12	Riverside	112,948	133,533	246,482	88,603	112,047	200,650	78.4%	83.9%	81.4%
13	San Bernardino	168,109	918	169,027	158,482	817	159,299	94.3%	89.0%	94.2%
14	San Luis Obispo	10,273	17,430	27,703	4,049	11,523	15,572	39.4%	66.1%	56.2%
15	Santa Barbara	38,047	1,177	39,224	27,320	564	27,884	71.8%	47.9%	71.1%
16	Tulare	11,100	49,656	60,756	11,527	47,087	58,614	103.8%	94.8%	96.5%
17	Ventura	55,697	2,040	57,737	45,383	1,411	46,794	81.5%	69.2%	81.0%
18	Total	1,626,880	268,001	1,894,881	1,336,349	228,291	1,564,640	82.1%	85.2%	82.6%
19										
20	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.									

	A	B	C	D	E	F	G	H
1	CARE Table 6 - Recertification Results							
2	Southern California Gas Company							
3	January 2015							
4	2015	Total CARE Households	Households Requested to Recertify	% of Households Total (C/B)	Households Recertified	Households De-enrolled	Recertification Rate % (E/C)	% of Total Households De-enrolled (F/B)
5	January	1,564,640	33,484	2.14%	1,663	62	4.97%	0.00%
6	February							
7	March							
8	April							
9	May							
10	June							
11	July							
12	August							
13	September							
14	October							
15	November							
16	December							
17	YTD	1,564,640	33,484	2.14%	1,663	62	4.97%	0.00%
18	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							
19								

	A	B	C	D	E	F	G
1	CARE Table 7 - Capitation Contractors						
2	Southern California Gas Company						
3	January 2015						
4		Contractor Type				Year-to-Date	
5	Contractor Name¹	Private	CBO	WMDVBE	LIHEAP	Current Month	Year-to-Date
6	Community Action Partnership of Orange County		X	X	X	0	0
7	ELA Communications Energy ED Program		X			0	0
8	PACE – Pacific Asian Consortium in Employment		X	X	X	0	0
9	Proteus, Inc.		X			0	0
10	Community Pantry of Hemet		X			0	0
11	Community Action Partnership of San Bernardino		X		X	0	0
12	LA Works		X			0	0
13	Children’s Hospital of Orange County		X			0	0
14	The Companion Line		X			0	0
15	Across Amer Foundation		X			0	0
16	All Peoples Christian Center		X			0	0
17	LA County 211		X			0	0
18	YMCA Montebello-Commerce		X			0	0
19	Sr. Citizens Emergency Fund I.V., Inc.		X			0	0
20	Coachella Valley Housing Coalition		X			0	0
21	HABBM		X			0	0
22	Second Harvest Food Bank of Orange County		X			0	0
23	Southeast Community Development Corp.		X			0	0
24	Latino Resource Organization		X			0	0
25	Independent Living Center of Southern California		X			0	0
26	Community Action Partnership - Kern County		X			0	0
27	El Concilio del Condado de Ventura		X			0	0
28	Ventura Cty Comm Human		X			0	0
29	Blessed Sacrament Church		X			0	0
30	Starbright Management Services		X			0	0
31	Hermandad Mexicana		X			0	0
32	CSET		X			0	0
33	Crest Forest Family and Community Service		X			0	0
34	CUI – Campesinos Unidos, Inc.		X	X	X	0	0
35	Veterans in Community Service		X	X	X	0	0
36	Chinatown Service Center		X			0	0
37	Koreatown Youth and Community Center		X			0	0
38	MEND		X			0	0
39	Armenian Relief Society		X			0	0
40	Catholic Charities of LA – Brownson House		X			0	0
41	BroadSpectrum		X			0	0
42	OCCC, Inc. (Orange County Community Center)		X			0	0
43	Green Light Shipping	X				0	0
44	APAC Service Center		X			9	9
45	Visalia Emergency Aid Council		X			0	0
46	Total Enrollments					9	9
48	¹ All capitation contractors with current contracts are listed regardless of whether they have signed up customers or						
49	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						

	A	B	C	D	E	F	G	H	I
1	CARE Table 8 - Participants as of Month-End								
2	Southern California Gas Company								
3	January 2015								
4	2015	Gas and Electric	Gas Only	Electric Only	Total	Eligible Households	Penetration	% Change ¹	Total Residential Accounts
5	January	N/A	1,564,640	N/A	1,564,640	1,894,881	82.6%	-0.2%	100.0%
6	February								
7	March								
8	April								
9	May								
10	June								
11	July								
12	August								
13	September								
14	October								
15	November								
16	December								
17	YTD	N/A	1,564,640	N/A	1,564,640	1,894,881	82.6%	-0.2%	100.0%
18									
19	¹ The YTD amount represents a sum of all the total CARE participant changes each month.								
20	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	CARE Program Table 9 - Expenditures for CHANGES Pilot												
2	Southern California Gas Company												
3	January 2015												
4		Authorized Budget ¹			Current Month Expenses			Expenses Since Jan. 1, 2015			% of 2015 Budget Expended ²		
5		Total			Total			Total			Total		
6	Pilots												
7	CHANGES	\$183,600			\$0			\$0			0%		
8	Total Pilots	\$183,600			\$0			\$0			0%		
9													
10	¹ CHANGES Pilot budget contains a 2% increase over the Phase II D.14-08-030 authorized 2014 budget amount of \$180,000 (per D.14-08-030 pg 81).												
11	² % equals January y-t-d 2015 expense as a % of 2015 bridge year budget of \$183,600.												
12	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
1	CARE Table 10 CHANGES One-on-One Customer Assistance Sessions														
2	Through December 2014 - Southern California Gas Company														
3	(Provide Cumulative Data from December 2014 - end of Reporting Month)														
4	All Data Provided by the CHANGES Contractor Except Columns F, G, H, I and P which will be completed by the Utilities														
5	Date	CHANGES Participants' Self-Identified language of preference	Description of the session content identifying service provided. (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues)	If on CARE, Enter How Initially Enrolled		Number of Enrollment through CHANGES CBOs' Assistance Confirmed by IOU				Customer Receiving Assistance with Bill Payment Plans (initiated or modified) by the CHANGES CBOs.		Customer Receiving Assistance with Utility Bill Disputes, including bill modification, by the CHANGES CBOs.			Calls to Dedicated 800 # Recorded by IOU
6				1 = Yes 0 = No	How Enrolled	CARE	FERA	Medical Baseline	#	Dedicated Toll-Free Number Used		#	Dedicated Toll-Free Number Used		
7										1 = Yes	Reason 800 # Not Used		1 = Yes	Reason 800 #	
8	10/15/2014	Korean	Medical Baseline Application Assistance	1	Invalid account #					0	Meeting with client.				
9	12/1/2014	Vietnamese	HEAP/LIHeap Application Assistance Educated on Avoiding Disconnection Educated on Energy Efficiency/ Conservation	1	SoCalGas call center	0		0		0	Meeting with client.				
10	12/2/2014	Vietnamese	HEAP/LIHeap Application Assistance Educated on Energy Efficiency/ Conservation Educated on Energy Assistance Programs	1	Rate transfer	0		0		0	Meeting with client.				
11	12/3/2014	Korean	HEAP/LIHeap Application Assistance	0	Not on CARE					0	Meeting with client.				
12	12/8/2014	Vietnamese	HEAP/LIHeap Application Assistance Educated on Avoiding Disconnection Educated on Energy Efficiency/ Conservation Educated on Energy Assistance Programs Stop Disconnection	1	Rate transfer	0		0		0	Meeting with client.				
13	12/8/2014	Vietnamese	HEAP/LIHeap Application Assistance Educated on Avoiding Disconnection Educated on CARE/FERA Educated on Energy Efficiency/ Conservation Educated on Energy Assistance Programs	0	Not on CARE					0	Meeting with client.				
14	12/9/2014	Vietnamese	HEAP/LIHeap Application Assistance Educated on Avoiding Disconnection Educated on Energy Efficiency/ Conservation Stop Disconnection	1	Edison	0		0		0	Meeting with client.				
15	12/9/2014	Vietnamese	HEAP/LIHeap Application Assistance Bill Education Educated on Energy Assistance Programs	1	CARE call center	0		0		0	Meeting with client.				
16	12/15/2014	Korean	Changes to Account	1	SoCalGas call center	0		0			User did not specify if 1-800 number is used when calling the IOU.				
17	12/15/2014	Korean	HEAP/LIHeap Application Assistance	1	Direct mail	0		0		0	Meeting with client.				
18	12/16/2014	English	Scheduled Customer Service Visit	1	SoCalGas call center	0		0		1					
19	12/16/2014	Spanish	Bill Education Set Up/Change Payment Extension	1	SoCalGas call center	0		0		0	This call was to another company/organization (example: HEAP provider).				
20	12/17/2014	Tagalog	Add or Modify Level Pay Plan	0	Not on CARE					1					
21	12/18/2014	Tagalog	Scheduled Customer Service Visit	0	Through web at end of December	0		0				1			
22	12/18/2014	Tagalog	ESAP Application Assistance Bill Education	1	ESAP	0		0		0	Meeting with client.				
23	12/19/2014	Spanish	HEAP/LIHeap Application Assistance	1	Door-to-door canvassing	0		0		0	This call was to another company/organization (example: HEAP provider).				
24	12/20/2014	Spanish	Educated on CARE/FERA Sign up for 3rd Party Notification	0	Through Web at end of December	0		0		1					

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
1	CARE Table 10 CHANGES One-on-One Customer Assistance Sessions														
2	Through December 2014 - Southern California Gas Company														
3	(Provide Cumulative Data from December 2014 - end of Reporting Month)														
4	All Data Provided by the CHANGES Contractor Except Columns F, G, H, I, and P which will be completed by the Utilities														
5	Date	CHANGES Participants' Self-Identified language of preference	Description of the session content identifying service provided, (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues)	If on CARE, Enter How Initially Enrolled		Number of Enrollment through CHANGES CBOs' Assistance Confirmed by IOU			Customer Receiving Assistance with Bill Payment Plans (initiated or modified) by the CHANGES CBOs.			Customer Receiving Assistance with Utility Bill Disputes, including bill modification, by the CHANGES CBOs.			Calls to Dedicated 800 #Recorded by IOU
6				1 = Yes 0 = No	How Enrolled	CARE	FERA	Medical Baseline	#	Dedicated Toll-Free Number Used		#	Dedicated Toll-Free Number Used		
7										1 = Yes 0 = No	Reason 800 #		Reason 800 #	Reason 800 #	
12/20/2014	Spanish	Bill Education Educated on Energy Efficiency/ Conservation	1	Rate transfer	0		0		1						
25	12/20/2014	Spanish	Bill Education Educated on Energy Efficiency/ Conservation	1	Rate transfer	0		0	1						
26	12/22/2014	Spanish	HEAP/LiHeap Application Assistance	1	SoCalGas call center	0		0	1						
27	12/22/2014	Vietnamese	HEAP/LiHeap Application Assistance Educated on Energy Assistance Programs	1	Rate transfer	0		0	0	Meeting with client.					
28	12/23/2014	Korean	HEAP/LiHeap Application Assistance	0	Web	0		0	0	Meeting with client.					
29	12/23/2014	Korean	Medical Baseline Application Assistance	1	SoCalGas call center	0		0	0	Meeting with client.					
30	12/23/2014	Spanish	Educated on Energy Efficiency/ Conservation Sign up for 3rd Party Notification	1	Door-to-door canvassing	0		0	0	Meeting with client.					
31	12/23/2014	Tagalog	Sign up for 3rd Party Notification	1	Edison	0		0	1						
32	12/23/2014	Tagalog	Set Up/Change Payment Extension Sign up for 3rd Party Notification	1	SoCalGas call center	0		0		User did not specify if 1-800 number is used when calling the IOU.					
33	12/23/2014	Spanish	Sign up for 3rd Party Notification	1	Direct mail	0		0	0	Meeting with client.					
34	12/26/2014	English	Educated on CARE/FERA Educated on Energy Assistance Programs Set Up/Change Payment Extension	0	Through Web at end of December	0		0	1						
35	12/26/2014	visayan	Sign up for 3rd Party Notification	0	Not on CARE				0	Meeting with client.					
36	12/29/2014	Spanish	Educated on Energy Efficiency/ Conservation Educated on Energy Assistance Programs	1	Invalid account #				0	Meeting with client.					
37	12/29/2014	Tagalog	Bill Education Verified Bill	0	ESAP 2-6-15	0		0				1			
38	12/29/2014	Spanish	Educated on Energy Efficiency/ Conservation	1	Web	0		0	0	Meeting with client.					
39	12/29/2014	Tagalog	Sign up for 3rd Party Notification	0	Not on CARE				0	Meeting with client.					
40	12/30/2014	Tagalog	Educated on Energy Efficiency/ Conservation	0	Not on CARE				0	Meeting with client.					
41	12/30/2014	Spanish	Educated on Energy Efficiency/ Conservation Educated on Energy Assistance Programs	0	Not on CARE				0	Meeting with client.					
42	12/30/2014	Tagalog	Educated on Energy Efficiency/ Conservation	0	Closed account -Not on CARE							0	Meeting with client.		
43	12/30/2014	Tagalog	Educated on Energy Efficiency/ Conservation	0	Not on CARE				0	Meeting with client.					
44	12/31/2014	Tagalog	ESAP Application Assistance Educated on CARE/FERA	0	Same as row 18										
45	12/31/2014	Tagalog	Educated on Energy Efficiency/ Conservation	1	CARE call center	0		0	0	This call was to my client.			1		
46	Current Month Total			23		0		0							113
47	Year-to-Date Total			223		0		0							851
48	Enrollment may occur in the subsequent month to the contact during to time required for IOU processing. Enrollment may not be linked to the specific one-on-one visit.														
49	The contractor will provide customer account information to the utilities to facilitate utility provision of data in Columns F, G, H, and I.														
50	Detailed information for Column C available through table provided by SHE organization.														
51	Table reflects new monthly activity and may include information from prior months not previously reported.														
52	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.														

	A	B	C	D	E	F	G
1	CARE Table 11 - CHANGES Group Customer Assistance Sessions ₂						
2	Reporting Period December 1, 2014 through December 31, 2014						
3				Session Logistics			
4	Date	Session Language	Description of Service Provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues)	# of Sessions	Length ¹ (Hours)	Number of Attendees	Description of Information / Literature Provided
5	Available	Cantonese	Understanding Your Bill	1	0.5	18	Not Available
6	Available	English	Understanding Your Bill	5	0.5	17	Not Available
7	Available	Korean	Understanding Your Bill	8	0.5	74	Not Available
8	Available	Spanish	Understanding Your Bill	15	0.5	213	Not Available
9	Available	Tagalog	Understanding Your Bill	15	0.5	306	Not Available
10	Available	Vietnamese	Understanding Your Bill	2	0.5	49	Not Available
11	Available	Cantonese	Safety Tips	2	0.5	33	Not Available
12	Available	English	Safety Tips	1	0.5	4	Not Available
13	Available	Japanese	Safety Tips	1	0.5	23	Not Available
14	Available	Korean	Safety Tips	2	0.5	22	Not Available
15	Available	Spanish	Safety Tips	7	0.5	87	Not Available
16	Available	Tagalog	Safety Tips	11	0.5	247	Not Available
17	Available	Vietnamese	Safety Tips	2	0.5	52	Not Available
18	Available	Cantonese	Level Pay Plan	1	0.5	20	Not Available
19	Available	Spanish	Level Pay Plan	5	0.5	121	Not Available
20	Available	Tagalog	Level Pay Plan	7	0.5	106	Not Available
21	Available	Cantonese	Energy Conservation	1	0.5	13	Not Available
22	Available	English	Energy Conservation	2	0.5	10	Not Available
23	Available	Korean	Energy Conservation	1	0.5	6	Not Available
24	Available	Spanish	Energy Conservation	13	0.5	280	Not Available
25	Available	Tagalog	Energy Conservation	9	0.5	164	Not Available
26	Available	Vietnamese	Energy Conservation	2	0.5	53	Not Available
27	Not Available	Cantonese	CARE/FERA and Other Assistance Programs	2	0.5	31	Not Available
28	Not Available	English	CARE/FERA and Other Assistance Programs	2	0.5	5	Not Available
29	Not Available	Ilokano	CARE/FERA and Other Assistance Programs	3	0.5	24	Not Available
30	Not Available	Korean	CARE/FERA and Other Assistance Programs	4	0.5	49	Not Available
31	Not Available	Spanish	CARE/FERA and Other Assistance Programs	10	0.5	169	Not Available
32	Not Available	Tagalog	CARE/FERA and Other Assistance Programs	34	0.5	623	Not Available
33	Not Available	Vietnamese	CARE/FERA and Other Assistance Programs	6	0.5	132	Not Available
34	Available	Cantonese	Avoiding Disconnection	1	0.5	16	Not Available
35	Available	English	Avoiding Disconnection	1	0.5	5	Not Available
36	Available	Lao	Avoiding Disconnection	1	0.5	5	Not Available
37	Available	Spanish	Avoiding Disconnection	6	0.5	107	Not Available
38	Available	Tagalog	Avoiding Disconnection	7	0.5	147	Not Available
39	Available	Vietnamese	Avoiding Disconnection	3	0.5	60	Not Available
40	Available	Cantonese	High Energy Use	1	0.5	14	High Energy Use Handout
41	Available	Korean	High Energy Use	1	0.5	2	High Energy Use Handout
42	Available	Tagalog	High Energy Use	3	0.5	30	High Energy Use Handout
43	Available	Vietnamese	High Energy Use	2	0.5	44	High Energy Use Handout
44	Available	Cantonese	Gas Aggregation	2	0.5	26	Gas Aggregation Handout
45	Available	English	Gas Aggregation	8	0.5	22	Gas Aggregation Handout
46	Available	Ilokano	Gas Aggregation	1	0.5	8	Gas Aggregation Handout
47	Available	Japanese	Gas Aggregation	2	0.5	13	Gas Aggregation Handout
48	Available	Korean	Gas Aggregation	5	0.5	35	Gas Aggregation Handout
49	Available	Spanish	Gas Aggregation	9	0.5	47	Gas Aggregation Handout
50	Available	Tagalog	Gas Aggregation	28	0.5	320	Gas Aggregation Handout
51	Available	Vietnamese	Gas Aggregation	2	0.5	36	Gas Aggregation Handout
52	Current Month Total			257		3,888	
53	Year-to-Date			799		12,402	
54							
55	¹ Contractor states all sessions at least 30 minutes.						
56	² This table was provided by CHANGES contractor, Self Help for the Elderly, via CSID. This table was edited and reformatted from its original version in order to have a more consistent appearance and format with existing SCG tables.						
57							
58	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						