

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	<b>Energy Savings Assistance Program Table 1 - Energy Savings Assistance Program Expenses</b>												
2	<b>Southern California Gas Company</b>												
3	<b>March 2015</b>												
4		<b>Authorized Budget <sup>1</sup></b>			<b>Current Month Expenses <sup>2</sup></b>			<b>Year to Date Expenses <sup>2</sup></b>			<b>% of Budget Spent YTD</b>		
5	<b>ESA Program:</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>
6	<b>Energy Efficiency</b>												
7	Appliances	N/A	\$ 17,785,151	\$ 17,785,151	N/A	\$ 2,549,554	\$ 2,549,554	N/A	\$ 2,512,634	\$ 2,512,634	N/A	14.13%	14.13%
8	Domestic Hot Water	N/A	\$ 16,843,374	\$ 16,843,374	N/A	\$ 1,912,143	\$ 1,912,143	N/A	\$ 2,371,855	\$ 2,371,855	N/A	14.08%	14.08%
9	Enclosure	N/A	\$ 41,983,756	\$ 41,983,756	N/A	\$ 3,974,010	\$ 3,974,010	N/A	\$ 4,819,426	\$ 4,819,426	N/A	11.48%	11.48%
10	HVAC	N/A	\$ 19,210,885	\$ 19,210,885	N/A	\$ 1,634,268	\$ 1,634,268	N/A	\$ 2,071,824	\$ 2,071,824	N/A	10.78%	10.78%
11	Maintenance	N/A	\$ 2,128,846	\$ 2,128,846	N/A	\$ 390,889	\$ 390,889	N/A	\$ 438,597	\$ 438,597	N/A	20.60%	20.60%
12	Lighting	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0.00%	0.00%
13	Miscellaneous	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0.00%	0.00%
14	Customer Enrollment	N/A	\$ 20,834,354	\$ 20,834,354	N/A	\$ 2,444,723	\$ 2,444,723	N/A	\$ 3,118,184	\$ 3,118,184	N/A	14.97%	14.97%
15	In Home Education	N/A	\$ 2,531,192	\$ 2,531,192	N/A	\$ 240,117	\$ 240,117	N/A	\$ 283,298	\$ 283,298	N/A	11.19%	11.19%
16	Pilot	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0.00%	0.00%
17	<b>Energy Efficiency TOTAL</b>	N/A	\$ 121,317,558	\$ 121,317,558	N/A	\$ 13,145,704	\$ 13,145,704	N/A	\$ 15,615,818	\$ 15,615,818	N/A	12.87%	12.87%
18													
19	Training Center	N/A	\$ 681,105	\$ 681,105	N/A	\$ 24,166	\$ 24,166	N/A	\$ 63,384	\$ 63,384	N/A	9.31%	9.31%
20	Inspections	N/A	\$ 3,361,051	\$ 3,361,051	N/A	\$ 290,610	\$ 290,610	N/A	\$ 408,692	\$ 408,692	N/A	12.16%	12.16%
21	Marketing and Outreach	N/A	\$ 1,198,436	\$ 1,198,436	N/A	\$ 157,166	\$ 157,166	N/A	\$ 257,321	\$ 257,321	N/A	21.47%	21.47%
22	Statewide Marketing Education and Outreach	N/A	\$ 100,000	\$ 100,000	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0.00%	0.00%
23	Measurement and Evaluation Studies	N/A	\$ 91,667	\$ 91,667	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0.00%	0.00%
24	Regulatory Compliance	N/A	\$ 295,333	\$ 295,333	N/A	\$ 24,543	\$ 24,543	N/A	\$ 62,079	\$ 62,079	N/A	21.02%	21.02%
25	General Administration	N/A	\$ 5,286,041	\$ 5,286,041	N/A	\$ 388,573	\$ 388,573	N/A	\$ 925,435	\$ 925,435	N/A	17.51%	17.51%
26	CPUC Energy Division	N/A	\$ 86,000	\$ 86,000	N/A	\$ 1,302	\$ 1,302	N/A	\$ 1,825	\$ 1,825	N/A	2.12%	2.12%
27													
28	<b>TOTAL PROGRAM COSTS</b>	N/A	\$ 132,417,191	\$ 132,417,191	N/A	\$ 14,032,063	\$ 14,032,063	N/A	\$ 17,334,553	\$ 17,334,553	N/A	13.09%	13.09%
29													
30	Indirect Costs				N/A	\$ 247,016	\$ 247,016	N/A	\$ 505,441	\$ 505,441			
31	NGAT Costs					\$ 309,599	\$ 309,599		\$ 370,834	\$ 370,834			
32													
33													
34	<sup>1</sup> Pursuant to D.14-08-030, budgets have been updated to reflect the Phase II Decision authorized 2014 budget amounts for 2015 bridge year and does not include funds shifted from previous years and/or prior program cycles, but includes \$1,046,575 in the Appliance category related to Phase II authorized Carry Back Funding line item amount allocated as such.												
35	<sup>2</sup> Current month and YTD expenditures include a quarterly accrual of \$6,639,966.23 in the following reporting categories: Appliances \$945,728.00, Domestic Hot Water \$958,125.89, Enclosure \$1,986,258.91 HVAC \$859,241.00, Maintenance \$264,296.25 Customer Enrollment \$1,366,041.41, In Home Energy Education \$94,504.35, Inspection \$165,770.42.												
36	Note: In January 2015, a manual adjustment was made to exclude a net accrual/reversal credit amount of (\$525,767.58) for contractor costs related to 2014 activities. This amount is being reflected and incorporated as part of the 2014 costs in the Annual Report.												
37	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												
38													
39													
40													

	A	B	C	D	E	F	G	H	
1	<b>Energy Savings Assistance Program Table 2</b>								
2	<b>Program Expenses &amp; Energy Savings by Measures Installed</b>								
3	<b>Southern California Gas Company</b>								
4	<b>March 2015</b>								
5	<b>Year-To-Date Completed &amp; Expensed Installation</b>								
6	<b>Measures</b>	<b>Units</b>	<b>Quantity Installed</b>	<b>kWh<sup>4</sup> (Annual)</b>	<b>kW<sup>5</sup> (Annual)</b>	<b>Therms (Annual)</b>	<b>Expenses<sup>7</sup> (\$)</b>	<b>% of Expenditure</b>	
7	<b>Appliances</b>								
8	High Efficiency Clothes Washer	Each	2,132			65,836	\$1,603,831	17.91%	
9	Refrigerators	Each							
10	Microwaves <sup>6</sup>	Each							
11	<b>Domestic Hot Water</b>								
12	Water Heater Blanket	Home	527			1,263	\$29,641	0.33%	
13	Low Flow Shower Head	Home	9,780			14,751	\$457,902	5.11%	
14	Water Heater Pipe Insulation	Home	336			602	\$7,851	0.09%	
15	Faucet Aerator	Home	9,406			32,745	\$163,853	1.83%	
16	Water Heater Repair/Replacement	Each	44			-	\$171,327	1.91%	
17	Thermostatic Shower Valve	Each	13,096			32,008	\$583,156	6.51%	
18	<b>Enclosure</b>								
19	Air Sealing / Envelope <sup>1</sup>	Home	7,941			30,602	\$2,117,259	23.64%	
20	Attic Insulation	Home	595			16,252	\$715,947	7.99%	
21	<b>HVAC</b>								
22	FAU Standing Pilot Conversion	Each	29			1,218	\$9,809	0.11%	
23	Furnace Repair/Replacement	Each	612			-	\$984,219	10.99%	
24	Room A/C Replacement	Each							
25	Central A/C replacement	Each							
26	Heat Pump Replacement	Each							
27	Evaporative Cooler (Replacement)	Each							
28	Evaporative Cooler (Installation)	Each							
29	Duct Testing and Sealing	Home	300			4,581	\$218,554	2.44%	
30	<b>Maintenance</b>								
31	Furnace Clean and Tune	Home	3,111			27,116	\$174,179	1.94%	
32	Central A/C Tune up	Home							
33	<b>Lighting</b>								
34	Compact Fluorescent Lights (CFL)	Each							
35	Interior Hard wired CFL fixtures	Each							
36	Exterior Hard wired CFL fixtures	Each							
37	Torchiere	Each							
38	Occupancy Sensor	Each							
39	LED Night Lights	Each							
40	<b>Miscellaneous</b>								
41	Pool Pumps	Each							
42	Smart Power Strips	Each							
43	<b>New Measures</b>								
44									
45	<b>Pilots</b>								
46									
47	<b>Customer Enrollment</b>								
48	Outreach & Assessment	Home	11,025				\$1,604,924	17.92%	
49	In-Home Education	Home	7,731				\$114,420	1.28%	
50									
51	<b>Total Savings/Expenditures</b>						226,975	\$8,956,872	
52									
53	Households Weatherized <sup>2</sup>		10,338						
54									
55	<b>Households Treated</b>								
56	- Single Family Households Treated	Home	7,963						
57	- Multi-family Households Treated	Home	1,967						
58	- Mobile Homes Treated	Home	1,095						
59	<b>Total Number of Households Treated</b>	Home	<b>11,025</b>						
60	<b># Eligible Households to be Treated for PY<sup>3</sup></b>	Home	<b>136,836</b>						
61	<b>% of Households Treated</b>	%	<b>8%</b>						
62	- Master-Meter Households Treated	Home	1,233						
63	<sup>1</sup> Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.								
64	<sup>2</sup> Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs								
65	<sup>3</sup> Based on Attachment H of D.12-08-044								
66	<sup>4</sup> All savings are calculated based on the following sources: ECONorthwest. "Impact Evaluation of the 2011 CA Low Income Energy Efficiency Program, Final Report."								
67	<sup>5</sup> Costs exclude support costs that are included in Table 1.								
68	<sup>6</sup> Microwave savings are from ECONorthWest Studies received in December of 2011								
69	<sup>7</sup> The Total Savings/Expenditures amount does not include credits, expenses, or required adjustments for this period in various IO's								
70	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								

	A	B
1	<b>Energy Savings Assistance Program Table 3 - Average Bill</b>	
2	<b>Savings per Treated Home</b>	
3	<b>Southern California Gas Company</b>	
3	<b>March 2015</b>	
4	<b>Year-to-Date Installations - Expensed</b>	
5	Annual kWh Savings	N/A
6	Annual Therm Savings	226,975
7	Lifecycle kWh Savings	N/A
8	Lifecycle Therm Savings	2,502,112
9	Current kWh Rate	N/A
10	Current Therm Rate	0.55
11	Number of Treated Households	11,025
12	Average 1st Year Bill Savings / Treated households	\$11.37
13	Average Lifecycle Bill Savings / Treated Household	\$101.89
14		
15	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.	

	A	B	C	D	E	F	G
1	<b>Energy Savings Assistance Program Table 4a - Energy Savings Assistance Program</b>						
2	<b>Homes Treated</b>						
3	<b>Southern California Gas Company</b>						
4	<b>March 2015</b>						
5	<b>County</b>	<b>Eligible Households</b>			<b>Households Treated YTD</b>		
6		<b>Rural</b>	<b>Urban</b>	<b>Total</b>	<b>Rural</b>	<b>Urban</b>	<b>Total</b>
7	Fresno	18	11,479	11,497	33	80	113
8	Imperial	20,117	1	20,118	273	1	274
9	Kern	29,052	14,332	43,384	255	52	307
10	Kings	14,555	14	14,569	67	0	67
11	Los Angeles	3,323	1,157,418	1,160,741	63	5,167	5,230
12	Orange	8	254,210	254,218	0	684	684
13	Riverside	144,604	122,782	267,386	408	1,491	1,899
14	San Bernardino	953	187,578	188,531	23	1,278	1,301
15	San Luis Obispo	15,056	9,578	24,634	92	0	92
16	Santa Barbara	1,197	41,306	42,503	114	70	184
17	Tulare	50,416	10,966	61,382	278	158	436
18	Ventura	2,478	63,519	65,997	210	228	438
19	<b>Total</b>	<b>281,777</b>	<b>1,873,183</b>	<b>2,154,960</b>	<b>1,816</b>	<b>9,209</b>	<b>11,025</b>
20	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						

	A	B	C	D	E	F	G	H	I
1	<b>Energy Savings Assistance Program Table 4b - Homes Unwilling / Unable to Participate</b>								
2	<b>Southern California Gas Company</b>								
3	<b>March 2015</b>								
4	<b>Reason Provided</b>								
5	<b>County</b>	<b>Customer Declined Program Measures or is Non-Responsive</b>	<b>Customer Unavailable - Scheduling Conflicts</b>	<b>Hazardous Environment (unsafe/unclean)</b>	<b>Insufficient feasible Measures</b>	<b>Ineligible Dwelling - Prior Program Participation</b>	<b>Household Income Exceeds Allowable Limits</b>	<b>Unable to Provide Required Documentation</b>	<b>Other</b>
6	Fresno	1	0	0	0	1	5	0	1
7	Imperial	59	0	0	0	0	46	3	8
8	Kern	5	1	0	0	2	2	0	1
9	Kings	2	0	0	0	0	1	0	1
10	Los Angeles	378	2	0	33	4	147	29	32
11	Orange	42	2	0	7	6	40	5	0
12	Riverside	128	0	0	2	1	210	35	10
13	San Bernardino	84	1	0	6	0	139	19	15
14	San Luis Obispo	0	0	0	0	0	0	0	0
15	Santa Barbara	0	0	0	0	0	0	0	0
16	Tulare	22	0	0	1	1	5	2	2
17	Ventura	9	0	0	0	0	4	0	0
18	<b>Total</b>	<b>730</b>	<b>6</b>	<b>0</b>	<b>49</b>	<b>15</b>	<b>599</b>	<b>93</b>	<b>70</b>
19									
20	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1	<b>Energy Savings Assistance Program Table 5 - Energy Savings Assistance Program Customer Summary</b>																
2	<b>Southern California Gas Company</b>																
3	<b>March 2015</b>																
4		<b>Gas &amp; Electric</b>				<b>Gas Only</b>				<b>Electric Only</b>				<b>Total</b>			
5		<b># of Household Treated by Month</b>	<b>(Annual)</b>			<b># of Household Treated by Month</b>	<b>(Annual)</b>			<b># of Household Treated by Month</b>	<b>(Annual)</b>			<b># of Household Treated by Month</b>	<b>(Annual)</b>		
6	<b>2015</b>		<b>Therm</b>	<b>kWh</b>	<b>kW</b>		<b>Therm</b>	<b>kWh</b>	<b>kW</b>		<b>Therm</b>	<b>kWh</b>	<b>kW</b>		<b>Therm</b>	<b>kWh</b>	<b>kW</b>
7	January	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
8	February	0	0	0	0	4,263	87,913	0	0	0	0	0	0	4,263	87,913	0	0
9	March	0	0	0	0	6,762	139,061	0	0	0	0	0	0	6,762	139,061	0	0
10	April																
11	May																
12	June																
13	July																
14	August																
15	September																
16	October																
17	November																
18	December																
19	<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>11,025</b>	<b>226,975</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>11,025</b>	<b>226,975</b>	<b>0</b>	<b>0</b>
20																	
21	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	<b>Energy Savings Assistance Program Table 6 - Expenditures for Pilots and Studies</b>												
2	<b>Southern California Gas Company</b>												
3	<b>March 2015</b>												
4		<b>Authorized 3-Year Budget <sup>1</sup></b>			<b>Current Month Expenses</b>			<b>Expenses Since Jan. 1, 2015</b>			<b>% of 3-Year Budget Expended</b>		
5		<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>
6	<b>Pilots</b>												
7	none	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	-	-
8	<b>Studies</b>												
9	Impact Evaluation	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	-	-
10	Needs Assessment	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	-	-
11	Energy Education	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	-	-
12	Multifamily	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	-	-
13	<b>Total Studies</b>	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	-	-
14													
15	<sup>1</sup> The Measurement & Evaluation Studies budget of \$91,667 shown in ESA table 1 is a placeholder budget based on adopted 2014 budget. Currently, no budget has been determined and allocated to specific M&E studies for 2015 bridge budget.												
16	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												
17													

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	<b>CARE Table 1 - CARE Program Expenses</b>												
2	<b>Southern California Gas Company</b>												
3	<b>March 2015</b>												
4		<b>Authorized Budget <sup>1</sup></b>			<b>Current Month Expenses</b>			<b>Year to Date Expenses</b>			<b>% of Budget Spent YTD</b>		
5	<b>CARE Program:</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>
6	Outreach	\$ -	\$ 3,750,223	\$ 3,750,223	\$ -	\$ 424,990	\$ 424,990	\$ -	\$ 924,403	\$ 924,403	N/A	24.65%	24.65%
7	Processing / Certification Re-certification	\$ -	\$ 4,488,248	\$ 4,488,248	\$ -	\$ 140,199	\$ 140,199	\$ -	\$ 375,932	\$ 375,932	N/A	8.38%	8.38%
8	Post Enrollment Verification <sup>2</sup>	\$ -	\$ 3,744,000	\$ 3,744,000	\$ -	\$ 15,605	\$ 15,605	\$ -	\$ (15,975)	\$ (15,975)	N/A	-0.43%	-0.43%
9	IT Programming	\$ -	\$ 2,937,450	\$ 2,937,450	\$ -	\$ 59,065	\$ 59,065	\$ -	\$ 123,356	\$ 123,356	N/A	4.20%	4.20%
10	Cooling Centers	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	N/A	0.00%	0.00%
11													
12	Pilots <sup>3</sup>	\$ -	\$ 183,600	\$ 183,600	\$ -	\$ -	\$ -	\$ -	\$ 15,000	\$ 15,000	N/A	8.17%	8.17%
13													
14	Measurement and Evaluation	\$ -	\$ 18,659	\$ 18,659	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	N/A	0.00%	0.00%
15	Regulatory Compliance	\$ -	\$ 242,507	\$ 242,507	\$ -	\$ 36,133	\$ 36,133	\$ -	\$ 93,582	\$ 93,582	N/A	38.59%	38.59%
16	General Administration	\$ -	\$ 943,426	\$ 943,426	\$ -	\$ 63,616	\$ 63,616	\$ -	\$ 172,476	\$ 172,476	N/A	18.28%	18.28%
17	CPUC Energy Division	\$ -	\$ 60,000	\$ 60,000	\$ -	\$ 3,037	\$ 3,037	\$ -	\$ 4,259	\$ 4,259	N/A	7.10%	7.10%
18													
19	SUBTOTAL MANAGEMENT COSTS	\$ -	\$ 16,368,113	\$ 16,368,113	\$ -	\$ 742,646	\$ 742,646	\$ -	\$ 1,693,033	\$ 1,693,033	N/A	10.34%	10.34%
20													
21	CARE Rate Discount	\$ -	\$ 131,142,177	\$ 131,142,177	\$ -	\$ 8,438,182	\$ 8,438,182	\$ -	\$ 34,481,524	\$ 34,481,524	N/A	26.29%	26.29%
22													
23	TOTAL PROGRAM COSTS AND CUSTOMER DISCOUNTS	\$ -	\$ 147,510,290	\$ 147,510,290	\$ -	\$ 9,180,828	\$ 9,180,828	\$ -	\$ 36,174,557	\$ 36,174,557	N/A	24.52%	24.52%
24													
25	Other CARE Rate Benefits												
26	- DWR Bond Charge												
27	- CARE PPP Exemption				\$ -	\$ 1,435,082	\$ 1,435,082	\$ -	\$ 5,606,965	\$ 5,606,965			
28	- California Solar Initiative												
29	- kWh Surcharge Exemption												
30	Total Other CARE Rate				\$ -	\$ 1,435,082	\$ 1,435,082	\$ -	\$ 5,606,965	\$ 5,606,965			
31													
32	Indirect Costs				\$ -	\$ 106,968	\$ 106,968	\$ -	\$ 270,935	\$ 270,935			
33													
34	<sup>1</sup> Pursuant to D.14-08-030, budgets have been updated to reflect the Phase II Decision authorized 2014 budget amounts for bridge year 2015.												
35	<sup>2</sup> Post Enrollment Verification net credit amount of (\$15,975) for March y-t-d is related to an accounting accrual/reversal for labor corrections made in December 2014.												
36	<sup>3</sup> CHANGES Pilot budget contains a 2% increase over the Phase II D.14-08-030 authorized 2014 budget amount of \$180,000 (per D.14-08-030, p. 81). SoCalGas notes												
37	that the total 2015 authorized budget number shown in D.14-08-030, Ordering Paragraph 2 does not contain the full escalation amount for CHANGES Pilot category.												
38	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												



**CARE Table 2 - Enrollment, Recertification, Attrition, & Penetration  
Southern California Gas Company  
March 2015**

2015	New Enrollment									Recertification					Attrition (Drop Offs)				Enrollment		Total CARE Participants	Estimated CARE Eligible	Penetration Rate % (W/X)		
	Automatic Enrollment				Self-Certification (Income or Categorical)				Capitation	Total New Enrollment (E+J)	Scheduled	Non-Scheduled (Duplicates)	Automatic	Total Recertification (L+M+N)	No Response to Recert	Failed PEV	Failed Recertification	Other	Total Attrition (P+Q+R+S)	Gross (K+O)				Net Adjusted (K-T)	
	Inter-Utility <sup>1</sup>	Intra-Utility <sup>2</sup>	Leveraging <sup>3</sup>	Combined (B+C+D)	Online	Paper	Phone	Combined (F+G+H)																	
January	1,779	2,197	129	4,105	2,342	14,554	1,757	18,653	9	22,767	10,071	8,626	23,444	42,141	12,715	2,138	369	10,916	26,138	64,908	-3,371	1,564,640	1,894,881	82.57%	
February	976	2,243	174	3,393	4,536	14,547	1,659	20,742	0	24,135	12,561	9,690	13,008	35,259	12,373	2,596	410	17,427	32,806	59,394	-8,671	1,555,969	1,894,881	82.11%	
March	1,858	2,385	249	4,492	3,921	18,714	2,308	24,943	0	29,435	19,934	15,568	19,409	54,911	10,061	4,116	538	13,728	28,443	84,346	992	1,556,961	1,894,881	82.17%	
April																									
May																									
June																									
July																									
August																									
September																									
October																									
November																									
December																									
<b>Total for 2015</b>	<b>4,613</b>	<b>6,825</b>	<b>552</b>	<b>11,990</b>	<b>10,799</b>	<b>47,815</b>	<b>5,724</b>	<b>64,338</b>	<b>9</b>	<b>76,337</b>	<b>42,566</b>	<b>33,884</b>	<b>55,861</b>	<b>132,311</b>	<b>35,149</b>	<b>8,850</b>	<b>1,317</b>	<b>42,071</b>	<b>87,387</b>	<b>208,648</b>	<b>-11,050</b>	<b>1,556,961</b>	<b>1,894,881</b>	<b>82.17%</b>	

<sup>1</sup> Enrollments via data sharing between the IOUs.

<sup>2</sup> Enrollments via data sharing between departments and/or programs within the utility.

<sup>3</sup> Enrollments via data sharing with programs outside the IOU that serve low-income customers.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

1	<b>CARE Table 3A - Post-Enrollment Verification Results (Model)</b>								
2	<b>Southern California Gas Company</b>								
3	<b>March 2015</b>								

4	2015	Total CARE Households Enrolled	Households Requested to Verify	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible) <sup>1</sup>	Total Households De-enrolled <sup>2</sup>	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
5	January	1,564,640	3,252	0.21%	3	139	142	4%	0.01%
6	February	1,555,969	3,413	0.22%	4	70	74	2%	0.00%
7	March	1,556,961	4,246	0.27%	3	15	18	0%	0.00%
8	April								
9	May								
10	June								
11	July								
12	August								
13	September								
14	October								
15	November								
16	December								
17	YTD Total	1,556,961	10,911	0.70%	10	224	234	2.14%	0.02%

18

19 <sup>1</sup> Includes customers verified as over income or who requested to be de-enrolled.

20 <sup>2</sup> Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.

21 Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

22

23	<b>CARE Table 3B Post-Enrollment Verification Results (High Usage)</b>								
24	<b>not applicable to SoCalGas</b>								

25	2015	Total CARE Households Enrolled	Households Requested to Verify	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible) <sup>1</sup>	Total Households De-enrolled <sup>2</sup>	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
26	January								
27	February								
28	March								
29	April								
30	May								
31	June								
32	July								
33	August								
34	September								
35	October								
36	November								
37	December								
38	YTD Total	0	0	0.00%	0	0	0	0.00%	0.00%

39

40 <sup>1</sup> Includes customers verified as over income, who declined to participate in ESA, or who requested to be de-enrolled.

41 <sup>2</sup> Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.

42 Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

43

	A	B	C	D	E	F	G
1	<b>CARE Table 4 - CARE Self-Certification and Self-Recertification Applications</b>						
2	<b>Southern California Gas Company</b>						
3	<b>March 2015</b>						
4		<b>Provided <sup>1</sup></b>	<b>Received</b>	<b>Approved <sup>2</sup></b>	<b>Denied <sup>3</sup></b>	<b>Pending/Never Completed <sup>4</sup></b>	<b>Duplicates <sup>5</sup></b>
5	Total (Y-T-D)	1,110,127	137,290	102,357	8,950	7,810	18,173
6	Percentage		100.00%	74.56%	6.52%	5.69%	13.24%
7							
8	<sup>1</sup> An estimated number that includes customers whom were provided with CARE self-certification and self-recertification application via						
9	<sup>2</sup> Approved includes customers who are approved through mail-in, via web, by phone, and through duplicated applications.						
10	<sup>3</sup> Customers are denied due to not being CARE eligible, not customer of record, or not the customer's primary residence.						
11	<sup>4</sup> Pending/Never Completed includes closed accounts, incomplete applications, and customers of other utilities who are not SoCalGas customers.						
12	<sup>5</sup> Duplicates are customers who are already enrolled in CARE and mail in another CARE application. SoCalGas treats them as recertification applications.						
13	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						

	A	B	C	D	E	F	G	H	I	J
1	<b>CARE Table 5 - Enrollment by County</b>									
2	<b>Southern California Gas Company</b>									
3	<b>March 2015</b>									
4		<b>Estimated Eligible</b>			<b>Total Participants</b>			<b>Penetration Rate</b>		
5	<b>County</b>	<b>Urban</b>	<b>Rural</b>	<b>Total</b>	<b>Urban</b>	<b>Rural</b>	<b>Total</b>	<b>Urban</b>	<b>Rural</b>	<b>Total</b>
6	Fresno	11,258	17	11,276	11,267	18	11,285	100.08%	103.70%	100.08%
7	Imperial	0	16,626	16,626	13	12,840	12,853	N/A	77.23%	77.31%
8	Kern	13,474	28,172	41,646	10,222	27,057	37,279	75.87%	96.04%	89.51%
9	Kings	18	15,165	15,182	21	13,898	13,919	119.79%	91.65%	91.68%
10	Los Angeles	993,952	3,260	997,211	830,567	1,035	831,602	83.56%	31.75%	83.39%
11	Orange	212,005	8	212,013	147,359	18	147,377	69.51%	0.00%	69.51%
12	Riverside	112,948	133,533	246,482	88,077	111,541	199,618	77.98%	83.53%	80.99%
13	San Bernardino	168,109	918	169,027	155,343	811	156,154	92.41%	88.37%	92.38%
14	San Luis Obispo	10,273	17,430	27,703	4,062	11,106	15,168	39.54%	63.72%	54.75%
15	Santa Barbara	38,047	1,177	39,224	26,849	556	27,405	70.57%	47.25%	69.87%
16	Tulare	11,100	49,656	60,756	11,507	46,924	58,431	103.67%	94.50%	96.17%
17	Ventura	55,697	2,040	57,737	44,462	1,408	45,870	79.83%	69.01%	79.45%
18	<b>Total</b>	<b>1,626,880</b>	<b>268,001</b>	<b>1,894,881</b>	<b>1,329,749</b>	<b>227,212</b>	<b>1,556,961</b>	<b>81.74%</b>	<b>84.78%</b>	<b>82.17%</b>
19										
20	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.									

	A	B	C	D	E	F	G	H
1	<b>CARE Table 6 - Recertification Results</b>							
2	<b>Southern California Gas Company</b>							
3	<b>March 2015</b>							
4	<b>2015</b>	<b>Total CARE Households</b>	<b>Households Requested to Recertify</b>	<b>% of Households Total (C/B)</b>	<b>Households Recertified</b>	<b>Households De-enrolled</b>	<b>Recertification Rate % (E/C)</b>	<b>% of Total Households De-enrolled (F/B)</b>
5	January	1,564,640	33,484	2.14%	19,187	740	57.30%	0.05%
6	February	1,555,969	25,722	1.65%	10,199	398	39.65%	0.03%
7	March	1,556,961	32,625	2.10%	2,682	118	8.22%	0.01%
8	April							
9	May							
10	June							
11	July							
12	August							
13	September							
14	October							
15	November							
16	December							
17	<b>YTD</b>	<b>1,556,961</b>	<b>91,831</b>	<b>5.90%</b>	<b>32,068</b>	<b>1,256</b>	<b>34.92%</b>	<b>0.08%</b>
18	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							
19								

	A	B	C	D	E	F	G
1	<b>CARE Table 7 - Capitation Contractors</b>						
2	<b>Southern California Gas Company</b>						
3	<b>March 2015</b>						
4		<b>Contractor Type</b>				<b>Year-to-Date</b>	
5	<b>Contractor Name<sup>1</sup></b>	<b>Private</b>	<b>CBO</b>	<b>WMDVBE</b>	<b>LIHEAP</b>	<b>Current Month</b>	<b>Year-to-Date</b>
6	Community Action Partnership of Orange County		X	X	X	0	0
7	ELA Communications Energy ED Program		X			0	0
8	PACE – Pacific Asian Consortium in Employment		X	X	X	0	0
9	Proteus, Inc.		X			0	0
10	Community Pantry of Hemet		X			0	0
11	Community Action Partnership of San Bernardino		X		X	0	0
12	LA Works		X			0	0
13	Children’s Hospital of Orange County		X			0	0
14	The Companion Line		X			0	0
15	Across Amer Foundation		X			0	0
16	All Peoples Christian Center		X			0	0
17	LA County 211		X			0	0
18	YMCA Montebello-Commerce		X			0	0
19	Sr. Citizens Emergency Fund I.V., Inc.		X			0	0
20	Coachella Valley Housing Coalition		X			0	0
21	HABBM		X			0	0
22	Second Harvest Food Bank of Orange County		X			0	0
23	Southeast Community Development Corp.		X			0	0
24	Latino Resource Organization		X			0	0
25	Independent Living Center of Southern California		X			0	0
26	Community Action Partnership - Kern County		X			0	0
27	El Concilio del Condado de Ventura		X			0	0
28	Ventura Cty Comm Human		X			0	0
29	Blessed Sacrament Church		X			0	0
30	Starbright Management Services		X			0	0
31	Hermandad Mexicana		X			0	0
32	CSET		X			0	0
33	Crest Forest Family and Community Service		X			0	0
34	CUI – Campesinos Unidos, Inc.		X	X	X	0	0
35	Veterans in Community Service		X	X	X	0	0
36	Chinatown Service Center		X			0	0
37	Koreatown Youth and Community Center		X			0	0
38	MEND		X			0	0
39	Armenian Relief Society		X			0	0
40	Catholic Charities of LA – Brownson House		X			0	0
41	BroadSpectrum		X			0	0
42	OCCC, Inc. (Orange County Community Center)		X			0	0
43	Green Light Shipping	X				0	0
44	APAC Service Center		X			9	9
45	Visalia Emergency Aid Council		X			0	0
46	<b>Total Enrollments</b>					<b>0</b>	<b>9</b>
47							
48	<sup>1</sup> All capitation contractors with current contracts are listed regardless of whether they have signed up customers or						
49	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						

	A	B	C	D	E	F	G	H	I
1	<b>CARE Table 8 - Participants as of Month-End</b>								
2	<b>Southern California Gas Company</b>								
3	<b>March 2015</b>								
4	2015	Gas and Electric	Gas Only	Electric Only	Total	Eligible Households	Penetration	% Change <sup>1</sup>	Total Residential Accounts
5	January	N/A	1,564,640	N/A	1,564,640	1,894,881	82.6%	-0.2%	100.0%
6	February	N/A	1,555,969	N/A	1,555,969	1,894,881	82.1%	-0.6%	100.0%
7	March	N/A	1,556,961	N/A	1,556,961	1,894,881	82.2%	0.1%	100.0%
8	April								
9	May								
10	June								
11	July								
12	August								
13	September								
14	October								
15	November								
16	December								
17	<b>YTD</b>	<b>N/A</b>	<b>1,556,961</b>	<b>N/A</b>	<b>1,556,961</b>	<b>1,894,881</b>	<b>82.2%</b>	<b>-0.7%</b>	<b>100.0%</b>
18									
19	<sup>1</sup> The YTD amount represents a sum of all the total CARE participant changes each month.								
20	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	<b>CARE Program Table 9 - Expenditures for CHANGES Pilot</b>												
2	<b>Southern California Gas Company</b>												
3	<b>March 2015</b>												
4		<b>Authorized Budget <sup>1</sup></b>			<b>Current Month Expenses</b>			<b>Expenses Since Jan. 1, 2015</b>			<b>% of 2015 Budget Expended <sup>2</sup></b>		
5		<b>Total</b>			<b>Total</b>			<b>Total</b>			<b>Total</b>		
6	<b>Pilots</b>												
7	CHANGES	\$183,600			\$0			\$15,000			8%		
8	Total Pilots	\$183,600			\$0			\$15,000			8%		
9													
10	<sup>1</sup> CHANGES Pilot budget contains a 2% increase over the Phase II D.14-08-030 authorized 2014 budget amount of \$180,000 (per D.14-08-030 pg 81).												
11	<sup>2</sup> % equals March y-t-d 2015 expense as a % of 2015 bridge year budget of \$183,600.												
12	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												



	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
1	CARE Table 10 CHANGES One-on-One Customer Assistance Sessions														
2	Through January 2015 - Southern California Gas Company														
3	(Provide Cumulative Data from February 2015 - end of Reporting Month)														
4	All Data Provided by the CHANGES Contractor Except Columns F, G, H, I and P which will be completed by the Utilities														
5	Date	CHANGES Participants' Self-Identified language of preference	Description of the session content Identifying service provided. (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues)	If on CARE, Enter How Initially Enrolled		Number of Enrollment through CHANGES CBOs' Assistance Confirmed by IOU			Customer Receiving Assistance with Bill Payment Plans (initiated or modified) by the CHANGES CBOs.		Customer Receiving Assistance with Utility Bill Disputes, including bill modification, by the CHANGES CBOs.		Calls to Dedicated 800 # Recorded by IOU		
6				1 = Yes 0 = No	How Enrolled	CARE	FERA	Medical Baseline	#	Dedicated Toll-Free Number Used		#		Dedicated Toll-Free Number Used Reason 800 #	
7										1 = Yes Reason 800 #	Not Used			1 = Yes Reason 800 #	Reason 800 #
8	1/7/2015	Tagalog	Scheduled Customer Service Visit	0	Not on CARE	0	0	0	0	1	0				
9	1/31/2015	Korean	HEAP/LiHeap Application Assistance	1	Direct mail	0	0	0	0	0	Meeting with client.				
10	2/1/2015	Korean	HEAP/LiHeap Application Assistance	1	Rate transfer	0	0	0	0	0	This call was to another company/organization (example: HEAP provider).				
11	2/9/2015	Korean	HEAP/LiHeap Application Assistance	1	Web	0	0	0	0	0	Meeting with client.				
12	2/10/2015	English	Gas Assistance Fund Application Assistance Educated on Energy Efficiency/ Conservation	1	Invalid account #	0	0	0	0	0	Meeting with client.				
13	2/11/2015	Korean	Medical Baseline Application Assistance	1	Edison	0	0	0	0	0	Meeting with client.				
14	2/11/2015	English	HEAP/LiHeap Application Assistance Gas Assistance Fund Application Assistance Educated on Medical Baseline	1	SoCalGas call center	0	0	0	0	0	Meeting with client.				
15	2/11/2015	Chinese/Cantonese	HEAP/LiHeap Application Assistance Gas Assistance Fund Application Assistance Educated on Medical Baseline	1	Branch payment office	0	0	0	0	0	Meeting with client.				
16	2/11/2015	English	Gas Assistance Fund Application Assistance Educated on Medical Baseline	1	Rate transfer	0	0	0	0	0	Meeting with client.				
17	2/11/2015	English	Gas Assistance Fund Application Assistance Educated on Avoiding Disconnection	1	Invalid account #	0	0	0	0	0	Meeting with client.				
18	2/11/2015	English	HEAP/LiHeap Application Assistance Gas Assistance Fund Application Assistance Educated on Medical Baseline	1	CARE call center	0	0	0	0	0	Meeting with client.				
19	2/11/2015	English	HEAP/LiHeap Application Assistance Gas Assistance Fund Application Assistance Educated on Medical Baseline	1	Rate transfer	0	0	0	0	0	Meeting with client.				
20	2/11/2015	Chinese/Cantonese	Gas Assistance Fund Application Assistance Educated on Medical Baseline	1	LIHEAP	0	0	0	0	0	Meeting with client.				
21	2/11/2015	Chinese/Cantonese	Gas Assistance Fund Application Assistance Educated on Medical Baseline	N/A	Branch payment office	0	0	0	0	0	Meeting with client.				
22	2/11/2015	Chinese/Cantonese	Gas Assistance Fund Application Assistance Educated on Medical Baseline Educated on Energy Efficiency/ Conservation	N/A	Door-to-door outreach	0	0	0	0	0	Meeting with client.				
23	2/11/2015	Chinese/Cantonese	HEAP/LiHeap Application Assistance Gas Assistance Fund Application Assistance	1	Rate transfer	0	0	0	0	0	Meeting with client.				
24	2/11/2015	Chinese/Cantonese	HEAP/LiHeap Application Assistance Gas Assistance Fund Application Assistance	1	Branch payment office	0	0	0	0	0	Meeting with client.				
25	2/11/2015	Chinese/Cantonese	Gas Assistance Fund Application Assistance	1	SoCalGas call center	0	0	0	0	0	Meeting with client.				
26	2/11/2015	Chinese/Cantonese	Gas Assistance Fund Application Assistance Educated on Medical Baseline	1	Rate transfer	0	0	0	0	0	Meeting with client.				
27	2/11/2015	Chinese/Cantonese	ESAP Application Assistance Gas Assistance Fund Application Assistance	N/A	Branch payment office	0	0	0	0	0	Meeting with client.				
28	2/11/2015	English	Gas Assistance Fund Application Assistance Educated on Energy Assistance Programs	1	SoCalGas call center	0	0	0	0	0	Meeting with client.				
29	2/12/2015	Farsi	Gas Assistance Fund Application Assistance Educated on Energy Assistance Programs	1	GAF	0	0	0	0	0	Meeting with client.				
30	2/12/2015	English	Gas Assistance Fund Application Assistance Educated on Energy Assistance Programs	1	SoCalGas call center	0	0	0	0	0	Meeting with client.				
31	2/13/2015	Chinese/Cantonese	Gas Assistance Fund Application Assistance Educated on Medical Baseline	1	Direct mail	0	0	0	0	0	Meeting with client.				
32	2/13/2015	English	HEAP/LiHeap Application Assistance Gas Assistance Fund Application Assistance	1	Rate transfer	0	0	0	0	0	Meeting with client.				
33	2/13/2015	Tagalog	Educated on Avoiding Disconnection Bill Education Educated on Energy Efficiency/ Conservation Sign up for 3rd Party Notification	1	SoCalGas call center	0	0	0	0	0	Meeting with client.				

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
1	<b>CARE Table 10 CHANGES One-on-One Customer Assistance Sessions</b>														
2	Through January 2015 - Southern California Gas Company														
3	(Provide Cumulative Data from February 2015 - end of Reporting Month)														
4	All Data Provided by the CHANGES Contractor Except Columns F, G, H, I and P which will be completed by the Utilities														
5	Date	CHANGES Participants' Self-Identified language of preference	Description of the session content identifying service provided. (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues)	If on CARE, Enter How Initially Enrolled		Number of Enrollment through CHANGES CBOs' Assistance Confirmed by IOU			Customer Receiving Assistance with Bill Payment Plans (initiated or modified) by the CHANGES CBOs.			Customer Receiving Assistance with Utility Bill Disputes, including bill modification, by the CHANGES CBOs.		Calls to Dedicated 800 # Recorded by IOU	
6				1 = Yes 0 = No	How Enrolled	CARE	FERA	Medical Baseline	#	Dedicated Toll-Free Number Used		#	Dedicated Toll-Free Number Used		
7										1 = Yes Reason 800 # Not Used	1 = Yes Reason 800 #				
34	2/17/2015	Chinese/Cantonese	Gas Assistance Fund Application Assistance Educated on Energy Efficiency/ Conservation	1	Edison	0	0	0	0	0	0	0	0	0	0
35	2/17/2015	English	Gas Assistance Fund Application Assistance Stop Disconnection	1	Rate transfer	0	0	0	0	0	0	0	0	0	0
36	2/18/2015	Chinese/Cantonese	Gas Assistance Fund Application Assistance Educated on Energy Efficiency/ Conservation	N/A	SoCalGas call center	0	0	0	0	0	0	0	0	0	0
37	2/18/2015	Chinese/Cantonese	HEAP/LiHeap Application Assistance Gas Assistance Fund Application Assistance Educated on Energy Efficiency/ Conservation	N/A	CARE call center	0	0	0	0	0	0	0	0	0	0
38	2/18/2015	Chinese/Cantonese	Gas Assistance Fund Application Assistance	1	Branch payment office	0	0	0	0	0	0	0	0	0	0
39	2/18/2015	Chinese/Cantonese	Gas Assistance Fund Application Assistance	N/A	GAF	0	0	0	0	0	0	0	0	0	0
40	2/18/2015	English	Gas Assistance Fund Application Assistance Educated on Energy Efficiency/ Conservation	1	Rate transfer	0	0	0	0	0	0	0	0	0	0
41	2/18/2015	Chinese/Cantonese	Gas Assistance Fund Application Assistance	1	LIHEAP	0	0	0	0	0	0	0	0	0	0
42	2/20/2015	English	Gas Assistance Fund Application Assistance Educated on Energy Efficiency/ Conservation	1	SoCalGas call center	0	0	0	0	0	0	0	0	0	0
43	2/24/2015	Chinese/Cantonese	Gas Assistance Fund Application Assistance Bill Education	1	Web	0	0	0	0	0	0	0	0	0	0
44	2/25/2015	Chinese/Cantonese	Gas Assistance Fund Application Assistance	1	LIHEAP	0	0	0	0	0	0	0	0	0	0
45	2/25/2015	English	Gas Assistance Fund Application Assistance	1	LIHEAP	0	0	0	0	0	0	0	0	0	0
46	2/25/2015	Chinese/Cantonese	Gas Assistance Fund Application Assistance	1	LIHEAP	0	0	0	0	0	0	0	0	0	0
47	Current Month Total			32		0		0							87
48	Year-to-Date Total			41		0		0							202
49	Enrollment may occur in the subsequent month to the contact during to time required for IOU processing. Enrollment may not be linked to the specific one-on-one visit.														
50	The contractor will provide customer account information to the utilities to facilitate utility provision of data in Columns F, G, H, and I.														
51	Detailed information for Column C available through table provided by SHE organization.														
52	Table reflects new monthly activity and may include information from prior months not previously reported.														
53	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.														

	A	B	C	D	E	F	G
1	<b>CARE Table 11 - CHANGES Group Customer Assistance Sessions<sub>2</sub></b>						
2	<b>Reporting Period February 1, 2015 through February 28, 2015</b>						
3				<b>Session Logistics</b>			
	Date	Session Language	Description of Service Provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues)	# of Sessions	Length <sup>1</sup> (Hours)	Number of Attendees	Description of Information / Literature Provided
4							
5	Not Available	Armenian	Understanding Your Bill	1	0.5	32	Not Available
6	Not Available	Cantonese	Understanding Your Bill	1	0.5	17	Not Available
7	Not Available	English	Understanding Your Bill	4	0.5	18	Not Available
8	Not Available	Korean	Understanding Your Bill	10	0.5	122	Not Available
9	Not Available	Spanish	Understanding Your Bill	12	0.5	92	Not Available
10	Not Available	Tagalog	Understanding Your Bill	1	0.5	10	Not Available
11	Not Available	Vietnamese	Understanding Your Bill	1	0.5	24	Not Available
12	Not Available	Cantonese	Safety Tips	1	0.5	26	Not Available
13	Not Available	Japanese	Safety Tips	3	0.5	34	Not Available
14	Not Available	Korean	Safety Tips	1	0.5	15	Not Available
15	Not Available	Spanish	Safety Tips	1	0.5	25	Not Available
16	Not Available	Vietnamese	Safety Tips	1	0.5	23	Not Available
17	Not Available	Vietnamese	Level Pay Plan	2	0.5	18	Not Available
18	Not Available	Armenian	Energy Conservation	1	0.5	37	Not Available
19	Not Available	Cantonese	Energy Conservation	1	0.5	21	Not Available
20	Not Available	Japanese	Energy Conservation	1	0.5	6	Not Available
21	Not Available	Korean	Energy Conservation	2	0.5	29	Not Available
22	Not Available	Mandarin	Energy Conservation	1	0.5	2	Not Available
23	Not Available	Vietnamese	Energy Conservation	2	0.5	57	Not Available
24	Not Available	Cantonese	CARE/FERA and Other Assistance Programs	1	0.5	15	Not Available
25	Not Available	Vietnamese	CARE/FERA and Other Assistance Programs	1	0.5	27	Not Available
26	Not Available	Cantonese	Avoiding Disconnection	1	0.5	21	Not Available
27	Not Available	Spanish	Avoiding Disconnection	1	0.5	24	Not Available
28	Current Month Total			51		695	
29	Year-to-Date			97		1,353	
30							
31	<sup>1</sup> Contractor states all sessions at least 30 minutes.						
32	<sup>2</sup> This table was provided by CHANGES contractor, Self Help for the Elderly, via CSID. This table was edited and reformatted from its original version in order to have a more						
33	consistent appearance and format with existing SCG tables.						
34	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						
35							
36							
37							