

**Energy Savings Assistance Program Table 1 - Energy Savings Assistance Program Expenses
Through March 31, 2015**

ESA Program:	Authorized Budget			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
Energy Efficiency												
Appliances [5]	\$ 34,907,105	\$ 2,627,416	\$ 37,534,521	\$ 1,734,765	\$ 68,412	\$ 1,803,177	\$ 4,068,416	\$ 157,428	\$ 4,225,844	12%	6%	11%
Domestic Hot Water [5]	\$ 924,532	\$ 9,757,809	\$ 10,682,341	\$ 73,523	\$ 1,050,166	\$ 1,123,689	\$ 174,758	\$ 2,607,963	\$ 2,782,721	19%	27%	26%
Enclosure [5]	\$ 7,457,463	\$ 41,793,263	\$ 49,250,726	\$ 658,983	\$ 3,734,237	\$ 4,393,220	\$ 1,540,815	\$ 8,731,287	\$ 10,272,103	21%	21%	21%
HVAC [3][5]	\$ 2,685,301	\$ 2,661,646	\$ 5,346,947	\$ 520,057	\$ 239,771	\$ 759,827	\$ 1,139,766	\$ 959,348	\$ 2,099,114	42%	36%	39%
Maintenance	\$ -	\$ -	\$ -			\$ -	\$ -	\$ -	\$ -	0%	0%	0%
Lighting [5]	\$ 28,575,478	\$ -	\$ 28,575,478	2,207,171		\$ 2,207,171	5,468,296		\$ 5,468,296	19%	0%	19%
Miscellaneous [4]	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
Customer Enrollment [5]	\$ 1,155,071	\$ 621,961	\$ 1,777,032	\$ 74,973	\$ 40,370	\$ 115,343	\$ 186,156	\$ 100,238	\$ 286,394	16%	16%	16%
In Home Education [5]	\$ 9,917,891	\$ 5,340,403	\$ 15,258,294	\$ 744,929	\$ 401,116	\$ 1,146,045	\$ 1,850,839	\$ 996,605	\$ 2,847,444	19%	19%	19%
Pilot	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -			\$ -	0%	0%	0%
Energy Efficiency TOTAL	\$ 85,622,841	\$ 62,802,499	\$ 148,425,339	\$ 6,014,401	\$ 5,534,072	\$ 11,548,473	\$ 14,429,045	\$ 13,552,869	\$ 27,981,914	17%	22%	19%
Training Center [2]	\$ 676,925	\$ 372,394	\$ 1,049,319	\$ 38,529	\$ 20,746	\$ 59,275	\$ 105,433	\$ 56,771	\$ 162,204	16%	15%	15%
Inspections [2]	\$ 4,613,647	\$ 2,616,909	\$ 7,230,556	\$ 368,623	\$ 198,489	\$ 567,113	\$ 977,640	\$ 526,422	\$ 1,504,062	21%	20%	21%
Marketing and Outreach [2]	\$ 1,260,017	\$ 683,134	\$ 1,943,151	\$ 66,393	\$ 35,750	\$ 102,144	\$ 145,997	\$ 78,614	\$ 224,611	12%	12%	12%
Statewide Marketing Education and Outreach [1]	\$ 82,550	\$ 44,450	\$ 127,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
Measurement and Evaluation Studies	\$ 133,250	\$ 71,750	\$ 205,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
Regulatory Compliance [2]	\$ 275,649	\$ 154,832	\$ 430,480	\$ 16,341	\$ 8,799	\$ 25,140	\$ 43,302	\$ 23,316	\$ 66,618	16%	15%	15%
General Administration [2]	\$ 2,865,222	\$ 1,615,712	\$ 4,480,934	\$ 198,578	\$ 106,927	\$ 305,505	\$ 536,439	\$ 288,852	\$ 825,291	19%	18%	18%
CPUC Energy Division	\$ 35,750	\$ 19,250	\$ 55,000	\$ 1,272	\$ 685	\$ 1,956	\$ 3,425	\$ 1,844	\$ 5,269	10%	10%	10%
TOTAL PROGRAM COSTS	\$ 95,565,850	\$ 68,380,930	\$ 163,946,779	\$ 6,704,137	\$ 5,905,469	\$ 12,609,606	\$ 16,241,281	\$ 14,528,689	\$ 30,769,970	17%	21%	19%
Funded Outside of ESA Program Budget												
Indirect Costs				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -			
NGAT Costs					\$ 250,573	\$ 250,573		\$ 572,478	\$ 572,478			

[1] PG&E have requested in the ESATestimony, filed on November 18, 2014 to fund shift \$127,000 authorized budget from Statewide Marketing, Education and Outreach to Marketing and Outreach to augment drought efforts and ESA services to CARE high ergery users.

[2] Program budgets have been updated to include employee benefits costs approved in the GRC (D.14-08-032) - Decision Authorizing Pacific Gas and Electric Company's General Rate Case Revenue Requirement for 2014-2016, issue date of August 20, 2014.

[3] PG&E will address the higher-than-expected expenditures, and anticipated overspend in the HVAC category in accordance with the fund-shifting rules authorized in D. 12-08-044.

[4] The 2014 and 2015 authorized budget in the Miscellaneous category of \$10,854,095 was redistributed to the HVAC category (\$922,598 for AC Fan Delay - Electric and the Enclosure category (\$1,559,579 for Attic Insulation - Electric and \$8,371,918 for Attic Insulation - Gas).

[5] This measure category includes the primary administrative fee and subcontractor direct costs

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table 2

Through March 31, 2015

Measures	Units	Year-To-Date Completed & Expensed Installation					
		Quantity Installed	kWh [4] (Annual)	kW [5] (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure
Appliances							
High Efficiency Clothes Washer	Each	-	-	-	-	\$ -	
Refrigerators	Each	3,436	2,251,657	306.03	-	\$ 3,127,989	11.95%
Evaporative Cooler (Replacement)	Each	1,063	284,025	92.11	-	\$ 714,247	2.73%
Smart Power Strips	Each	5,685	138,146	18.76	-	\$ 314,972	1.20%
Microwaves [6]	Each	4,915	652,453	-	39,433	\$ 432,171	1.65%
Domestic Hot Water							
Water Heater Blanket	Home	6,233	32,180	7.02	34,151	\$ 370,381	1.42%
Low Flow Shower Head	Home	27,203	246,165	34.56	145,451	\$ 1,129,632	4.32%
Water Heater Pipe Insulation	Home	481	1,699	0.29	3,496	\$ 9,859	0.04%
Faucet Aerator	Home	18,663	38,100	8.23	53,567	\$ 442,391	1.69%
Water Heater Repair/Replacement	Each	247	-	-	-	\$ 172,222	0.66%
Thermostatic Shower Valve [7]	Each	21,603	5,317	-	36,752	\$ 482,919	1.85%
Enclosure							
Air Sealing / Envelope [1]	Home	17,848	90,900	17.54	149,518	\$ 7,645,297	29.22%
Caulking	Home						
Attic Insulation	Home	1,213	145,069	185.38	51,665	\$ 1,980,697	7.57%
HVAC							
FAU Standing Pilot Conversion	Each						
Furnace Repair/Replacement	Each	388	-	-	1,327	\$ 406,020	1.55%
Room A/C Replacement	Each	275	53,880	9.87	-	\$ 336,422	1.29%
Central A/C replacement	Each	7	581	0.11	-	\$ 9,217	0.04%
Central A/C Tune up	Home	-	-	-	-	\$ -	0.00%
Duct Testing and Sealing	Home	849	54,572	8.92	22,833	\$ 538,388	2.06%
Maintenance							
Furnace Clean and Tune	Home						
Lighting							
Compact Fluorescent Lights (CFL)	Each	93,619	1,497,904	190.96	-	\$ 751,373	2.87%
Interior Hard wired CFL fixtures	Each	40,705	651,280	83.03	-	\$ 3,371,919	12.89%
Exterior Hard wired CFL fixtures	Each	7,682	371,233	47.33	-	\$ 633,990	2.42%
Torchiere	Each	2,714	301,967	38.50	-	\$ 215,877	0.82%
Occupancy Sensor	Each	2,616	273,008	34.80	-	\$ 156,013	0.60%
LED Night Lights	Each						
Miscellaneous							
Pool Pumps	Each						
New Measures							
AC Time Delay [8]	Each	-	-	-	-	\$ -	0.00%
Pilots							
Customer Enrollment							
Outreach & Assessment	Home	24,958				\$ 267,257	1.02%
In-Home Education	Home	24,958				\$ 2,657,770	10.16%
Total Savings/Expenditures			7,090,134	1,083.43	538,193	\$ 26,167,023	
Households Weatherized [2]		22,569					
Households Treated							
- Single Family Households Treated	Home	18,330					
- Multi-family Households Treated	Home	5,186					
- Mobile Homes Treated	Home	1,442					
Total Number of Households Treated	Home	24,958					
# Eligible Households to be Treated for PY [3]	Home	119,940					
% of Households Treated	%	20.81%					
- Master-Meter Households Treated	Home	1,111					

[1] Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.

[2] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs

[3] Appendix A --- A.11-05-017 Adopted Number of Homes to be Treated is used as per Order issued 8/20/2014 Decision 14-08-030

[4] SF and MF savings from PGECODHW113, Revision 4.

MH: ECONorthwest. "Impact Evaluation of the 2009 CA Low Income Energy Efficiency Program, Final Report." June 16, 2011.

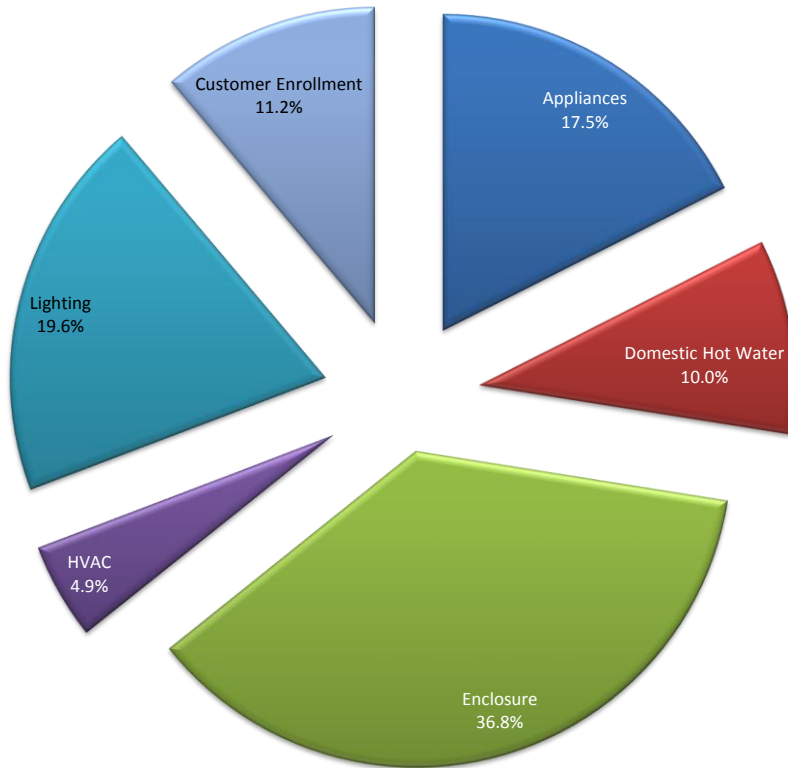
[5] Costs exclude support costs that are included in Table 1.

[6] Microwave savings are from ECONorthWest Studies received in December of 2011

[8] Savings value from Work Paper PGE0077 Revision #1 --- California HVAC Upgrade: Efficient Fan Controller(EFC) for Residential

**Energy Savings Assistance Program Table 2 Pie-Chart
Through March 31, 2015**

ESAP Year-to-Date Expenditures By Measure Group



Appliances	4,589,379	17.54%
Domestic Hot Water	2,607,404	9.96%
Enclosure	9,625,993	36.79%
HVAC	1,290,047	4.93%
Lighting	5,129,173	19.60%
New Measures	-	0.00%
Customer Enrollment	2,925,027	11.18%
Total	26,167,023	100.00%

Energy Savings Assistance Program Table 3 - Average Bill Savings	
Through March 31, 2015	
Year-to-Date Installations - Expensed	
Annual kWh Savings	7,090,134
Annual Therm Savings	538,193
Lifecycle kWh Savings	91,844,578
Lifecycle Therm Savings	5,503,042
Current kWh Rate	\$ 0.1344
Current Therm Rate	\$ 1.0168
Number of Treated Households	24,958
Average 1st Year Bill Savings / Treated Households	\$ 60.11
Average Lifecycle Bill Savings / Treated Households	\$ 564.56

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table 4a - Energy Savings Assistance**Through March 31, 2015**

County	Eligible Households			Households Treated YTD		
	Rural	Urban	Total	Rural	Urban	Total
ALAMEDA	3	171,674	171,677	-	2,402	2,402
ALPINE	144	-	144	-	-	-
AMADOR	4,818	1	4,819	80	3	83
BUTTE	12,872	27,244	40,116	572	2	574
CALAVERAS	7,949	66	8,015	78	18	96
COLUSA	2,811	11	2,822	53	-	53
CONTRA COSTA	9	105,625	105,634	1	1,950	1,951
EL DORADO	7,445	8,574	16,019	252	4	256
FRESNO	242	143,994	144,236	428	2,786	3,214
GLENN	4,255	-	4,255	113	12	125
HUMBOLDT	23,163	-	23,163	215	2	217
KERN	57,100	37,883	94,983	642	1,091	1,733
KINGS	9,352	233	9,585	89	-	89
LAKE	16,447	1	16,448	205	8	213
LASSEN	172	-	172	-	-	-
MADERA	7,424	16,474	23,898	263	-	263
MARIN	-	21,427	21,427	3	22	25
MARIPOSA	3,597	31	3,628	3	7	10
MENDOCINO	16,284	18	16,302	101	6	107
MERCED	21,449	19,602	41,051	417	327	744
MONTEREY	5,301	44,121	49,422	159	673	832
NAPA	1	14,042	14,043	7	91	98
NEVADA	11,641	9	11,650	157	1	158
PLACER	11,314	20,069	31,383	119	439	558
PLUMAS	3,630	122	3,752	-	-	-
SACRAMENTO	-	176,659	176,659	19	1,879	1,898
SAN BENITO	6,444	133	6,577	97	-	97
SAN BERNARDINO	363	34	397	9	-	9
SAN FRANCISCO	-	115,473	115,473	-	759	759
SAN JOAQUIN	10,318	83,201	93,519	162	1,686	1,848
SAN LUIS OBISPO	20,833	13,719	34,552	261	1	262
SAN MATEO	-	57,706	57,706	6	261	267
SANTA BARBARA	1,435	19,063	20,498	162	156	318
SANTA CLARA	4,053	145,110	149,163	72	1,646	1,718
SANTA CRUZ	8	29,587	29,595	56	323	379
SHASTA	13,459	14,133	27,592	225	212	437
SIERRA	308	7	315	-	-	-
SISKIYOU	21	-	21	-	-	-
SOLANO	-	45,396	45,396	32	836	868
SONOMA	2,980	53,267	56,247	91	456	547
STANISLAUS	29,467	36,740	66,207	123	581	704
SUTTER	1	14,435	14,436	157	-	157
TEHAMA	10,901	11	10,912	220	10	230
TRINITY	434	-	434	8	-	8
TULARE	8,537	756	9,293	195	10	205
TUOLUMNE	9,806	-	9,806	23	-	23
YOLO	2	28,345	28,347	79	115	194
YUBA	84	11,049	11,133	229	-	229
Total	346,877	1,476,045	1,822,922	6,183	18,775	24,958

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table 4b - Homes Unwilling / Unable to Participate

Through March 31, 2015

County	Reason Provided							Other
	Customer Declined Program Measures or is Non-Responsive	Customer Unavailable - Scheduling Conflicts	Hazardous Environment (unsafe/unclean)	Insufficient feasible Measures	Ineligible Dwelling - Prior Program Participation or Dwelling Age	Household Income Exceeds Allowable Limits	Unable to Provide Required Documentation	
Alameda	50	9	0	5	0	16	13	
Alpine	0	0	0	0	0	0	0	
Amador	0	0	0	0	0	0	1	
Butte	0	1	0	2	0	0	0	
Calaveras	0	0	0	0	0	0	6	
Colusa	0	0	0	0	0	0	0	
Contra Costa	40	5	0	22	0	0	6	
El Dorado	6	0	0	1	0	0	5	
Fresno	41	10	0	11	0	0	4	
Glenn	0	0	0	0	0	0	0	
Humboldt	0	1	0	0	0	0	0	
Kern	53	11	0	6	0	0	1	
Kings	5	0	0	2	0	1	0	
Lake	0	0	0	0	0	0	0	
Lassen	0	0	0	0	0	0	0	
Madera	3	1	0	3	0	0	0	
Marin	0	0	0	0	0	0	0	
Mariposa	0	0	0	0	0	0	0	
Mendocino	1	0	0	0	0	0	0	
Merced	8	5	0	0	0	0	1	
Monterey	11	8	0	10	0	0	0	
Napa	3	0	0	0	0	0	0	
Nevada	0	0	0	0	0	0	3	
Placer	4	1	0	1	0	0	0	
Plumas	0	0	0	0	0	0	0	
Sacramento	27	7	0	11	0	2	0	
San Benito	0	0	0	0	0	0	0	
San Bernardino	0	0	0	0	0	0	0	
San Francisco	24	1	0	1	0	1	3	
San Joaquin	20	7	0	1	0	0	0	
San Luis Obispo	0	0	0	0	0	2	0	
San Mateo	0	1	0	0	0	2	0	
Santa Barbara	0	0	0	0	0	2	0	
Santa Clara	25	4	0	1	0	7	5	
Santa Cruz	7	1	0	2	0	2	0	
Shasta	0	0	0	0	0	0	0	
Sierra	0	0	0	0	0	0	0	
Siskiyou	0	0	0	0	0	0	0	
Solano	21	6	0	3	0	0	8	
Sonoma	11	0	0	1	0	1	0	
Stanislaus	7	3	0	1	0	0	0	
Sutter	0	1	0	0	0	0	0	
Tehama	1	1	0	0	0	0	0	
Trinity	0	0	0	0	0	0	0	
Tulare	1	0	0	0	0	1	0	
Tuolumne	3	0	0	1	0	0	0	
Yolo	9	1	0	2	0	1	0	
Yuba	0	0	0	0	0	0	0	
Total	381	85	0	87	0	38	56	0

**Energy Savings Assistance Program Table 5 - Energy Savings Assistance Program Customer Summary
Through March 31, 2015**

2015	Gas & Electric				Gas Only			Electric Only			Total					
	# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)		
		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January	4,331	97,977	1,049,219	137	1,110	21,489	7,203	3	738	651	389,500	57	6,179	120,117	1,445,922	197
February	10,557	1,923	1,061,606	156	1,942	59,480	22,994	17	2,574	254,302	3,048,880	435	15,073	315,705	4,133,480	608
March	17,529	430,041	5,233,648	774	4,185	104,942	47,262	45	3,244	3,210	1,809,224	265	24,958	538,194	7,090,134	1,083
April																
May																
June																
July																
August																
September																
October																
November																
December																
YTD																

Figures for each month are YTD. July results should approximate calendar year results. Therms and kWh savings are annual figures. Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month in ESA Table 2.

Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**Energy Savings Assistance Program Table 6 - Expenditures for Pilots and Studies
Through March 31, 2015**

	Authorized 3-Year Budget			Current Month Expenses			Expenses Since Jan. 1, 2012			% of 3-Year Budget Expended		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
Pilots												
Studies												
Impact Evaluation [1]	\$ 117,000	\$ 63,000	\$ 180,000	\$ -	\$ -	\$ -	\$ 95,331	\$ 51,332	\$ 146,662	81%	81%	81%
Needs Assessment [2]	\$ 136,500	\$ 73,500	\$ 210,000	\$ -	\$ -	\$ -	\$ 136,425	\$ 73,460	\$ 209,885	100%	100%	100%
Energy Education [2]	\$ 58,500	\$ 31,500	\$ 90,000	\$ -	\$ -	\$ -	\$ 47,468	\$ 25,560	\$ 73,028	81%	81%	81%
Multifamily [3]	\$ 78,000	\$ 42,000	\$ 120,000	\$ -	\$ -	\$ -	\$ 72,521	\$ 39,050	\$ 111,571	93%	93%	93%
Total Studies	\$ 390,000	\$ 210,000	\$ 600,000	\$ -	\$ -	\$ -	\$ 351,745	\$ 189,401	\$ 541,146	90%	90%	32%

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

[1] SDG&E is the project manager of the Impact Evaluation and pays the consultant.

[2] SCE is the project manager of the Needs Assessment and Energy Education Studies and pays the consultants.

[3] PG&E is the project manager of the Multifamily Study and responsible to pay consultant invoices.

CARE Table 1 - CARE Program Expenses - PG&E												
Through March 31, 2015												
CARE Program:	Authorized Budget			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
Outreach [1][5]	\$ 4,735,628	\$ 1,110,826	\$ 5,846,455	\$ 392,931	\$ 92,169	\$ 485,100	\$ 879,517	\$ 206,306	\$ 1,085,823	19%	19%	19%
Processing, Certification, Recertification [5]	\$ 3,208,475	\$ 752,605	\$ 3,961,081	\$ 106,827	\$ 25,058	\$ 131,885	\$ 339,792	\$ 79,704	\$ 419,496	11%	11%	11%
Post Enrollment Verification [5]	\$ 1,698,680	\$ 398,456	\$ 2,097,136	\$ 90,003	\$ 21,112	\$ 111,115	\$ 248,483	\$ 58,286	\$ 306,770	15%	15%	15%
IT Programming [5]	\$ 595,993	\$ 139,801	\$ 735,794	\$ 55,071	\$ 12,918	\$ 67,989	\$ 173,823	\$ 40,773	\$ 214,596	29%	29%	29%
Cooling Centers [5]	\$ 134,904		\$ 134,904	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
CHANGES Pilot Program [2][5]	\$ 183,717	\$ 43,094	\$ 226,811	\$ 2,524	\$ 592	\$ 3,117	\$ 10,486	\$ 2,460	\$ 12,946	6%	6%	6%
Measurement & Evaluation	\$ 38,880	\$ 9,120	\$ 48,000	\$ -	\$ -	\$ -	\$ 16,337	\$ 3,832	\$ 20,170	42%	42%	42%
Regulatory Compliance [5]	\$ 313,946	\$ 73,642	\$ 387,587	\$ 25,023	\$ 5,870	\$ 30,893	\$ 68,898	\$ 16,161	\$ 85,059	22%	22%	22%
General Administration [5]	\$ 1,805,543	\$ 423,523	\$ 2,229,066	\$ 106,020	\$ 24,869	\$ 130,889	\$ 276,383	\$ 64,831	\$ 341,213	15%	15%	15%
CPUC Energy Division Staff	\$ 103,680	\$ 24,320	\$ 128,000	\$ 3,362	\$ 789	\$ 4,151	\$ 7,322	\$ 1,717	\$ 9,039	7%	7%	7%
SUBTOTAL PROGRAM COSTS	\$ 12,819,447	\$ 2,975,387	\$ 15,794,833	\$ 781,762	\$ 183,376	\$ 965,138	\$ 2,021,040	\$ 474,071	\$ 2,495,111	16%	16%	16%
CARE Rate Discount [3]	\$ 490,819,500	\$ 115,130,500	\$ 605,950,000	\$ 30,287,770	\$ 9,372,200	\$ 39,659,970	\$ 101,357,024	\$ 37,397,292	\$ 138,754,316	21%	32%	23%
TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS	\$ 503,638,947	\$ 118,105,887	\$ 621,744,833	\$ 31,069,532	\$ 9,555,577	\$ 40,625,108	\$ 103,378,064	\$ 37,871,364	\$ 141,249,428	21%	32%	23%
Other CARE Rate Benefits												
- DWR Bond Charge Exemption				\$ 2,807,317		\$ 2,807,317	\$ 8,739,907		\$ 8,739,907			
- CARE PPP Exemption [4]				\$ 3,294,543	\$ 893,629	\$ 4,188,172	\$ 10,598,299	\$ 3,202,419	\$ 13,800,718			
- California Solar Initiative Exemption				\$ 552,228		\$ 552,228	\$ 1,775,937		\$ 1,775,937			
- kWh Surcharge Exemption												
Total - Other CARE Rate Benefits				\$ 6,654,089	\$ 893,629	\$ 7,547,718	\$ 21,114,143	\$ 3,202,419	\$ 24,316,562			
Indirect Costs [5]				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -			

[1] The Outreach category includes expenses from Acquisition and Retention Outreach, Capitation Fee, Mass Media Advertising, and Expanded Outreach.

[2] D.14-08-030 approved continued funding for the CHANGES Pilot Program in 2015 at the funding level of \$61,200 per month. Expenditures include contract and PG&E support costs for the CHANGES pilot.

[3] The Authorized Budget for the CARE Rate Discount per D.14-08-030.

Per D.02-09-021, PG&E is authorized to recover the full value of the discount through the CARE two-way balancing account on an automatic pass-through basis.

[4] PPP Exemption - CARE customers are exempt from paying CARE program costs including PPP costs for CARE admin. and the CARE surcharge.

[5] Program authorized budget per D.14-08-030 has been updated to include \$848,000 employee benefits costs approved in the GRC (D.14-08-032) - Decision Authorizing Pacific Gas and Electric Company's General Rate Case Revenue Requirement for 2014-2016, approved on August 14, 2014. Actual employee benefit burden costs have been included in the program monthly and YTD expenses.

Notes: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Table 2 - Enrollment, Recertification, Attrition, & Penetration - PG&E
Through March 31, 2015

2015	New Enrollment									Recertification					Attrition				Enrollment		Total CARE Participants	Estimated CARE Eligible	Penetration Rate % (WX)	
	Automatic Enrollment			Self-Certification (Income or Categorical)						Total New Enrollment (E+I+J)	Scheduled	Non-Scheduled (Duplicates)	Automatic	Total Recertification (L+M+N)	No Response ⁴	Failed PEV	Failed Recertification	Other ⁵	Total Attrition (P+Q+R+S)	Gross (K+O)				Net Adjusted (K-T)
	Inter-Utility ¹	Intra-Utility ²	Leveraging ³	Combined (B+C+D)	Online	Paper	Phone	Combined (F+G+H)	Capitation															
January	0	1,786	0	1,786	10,855	8,778	848	20,481	61	22,328	26,683	5,810	9,648	42,141	n/a	7,311	5,318	9,062	21,691	64,469	637	1,413,971	1,635,673	86%
February	0	2,458	0	2,458	11,017	11,964	0	22,981	86	25,525	31,133	7,325	14,796	53,254	n/a	5,797	5,505	9,063	20,365	78,779	5,160	1,419,131	1,635,673	87%
March	0	2,042	0	2,042	12,683	10,017	2,001	24,701	134	26,877	35,812	9,908	11,056	56,776	n/a	7,517	5,514	8,343	21,374	83,653	5,503	1,424,634	1,635,673	87%
April																								
May																								
June																								
July																								
August																								
September																								
October																								
November																								
December																								
YTD Total	0	6,286	0	6,286	34,555	30,759	2,849	68,163	281	74,730	93,628	23,043	35,500	152,171	n/a	20,625	16,337	26,468	63,430	226,901	11,300	1,424,634	1,635,673	87%

¹ Enrollments via data sharing between the IOUs.

² Enrollments via data sharing between departments and/or programs within the utility.

³ Enrollments via data sharing with programs outside the IOU that serve low-income customers.

⁴ PG&E counts attrition due to no response in the Failed PEV and Failed Recertification columns, respectively.

⁵ Includes customers who closed their accounts, requested to be removed, or were otherwise ineligible for the program.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Table 3A - Post-Enrollment Verification Results (Model) - PG&E								
Through March 31, 2015								
2015	Total CARE Households Enrolled	Households Requested to Verify	% of CARE Enrolled Requested to Verify	CARE Households De-Enrolled (Due to no response)	CARE Households De-Enrolled (Verified as Ineligible) ¹	Total Households De-Enrolled ²	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-Enrolled
January	1,413,971	4,671	0.33%	2,868	461	3,329	71.27%	0.24%
February	1,419,131	4,744	0.33%	0	0	0	0.00%	0.00%
March	1,424,634	4,961	0.35%	0	0	0	0.00%	0.00%
April								
May								
June								
July								
August								
September								
October								
November								
December								
YTD Total	1,424,634	14,376	1.01%	2,868	461	3,329	71.27%	0.23%

¹ Includes customers verified as over income or who requested to be de-enrolled.

² Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Table 3B - Post-Enrollment Verification Results (High Usage) - PG&E								
Through March 31, 2015								
2015	Total CARE Households Enrolled	Households Requested to Verify	% of CARE Enrolled Requested to Verify	CARE Households De-Enrolled (Due to no response)	CARE Households De-Enrolled (Verified as Ineligible) ¹	Total Households De-Enrolled ²	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-Enrolled
January	1,413,971	4,165	0.29%	3,920	141	4,061	97.50%	0.29%
February	1,419,131	8,127	0.57%	0	0	0	0.00%	0.00%
March	1,424,634	1,279	0.09%	0	0	0	0.00%	0.00%
April								
May								
June								
July								
August								
September								
October								
November								
December								
YTD Total	1,424,634	13,571	0.95%	3,920	141	4,061	97.50%	0.29%

¹ Includes customers verified as over income, who declined to participate in ESA, or who requested to be de-enrolled.

² Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Table 4 - CARE Self-Certification and Self-Recertification Applications - PG&E						
Through March 31, 2015						
	Provided ¹	Received	Approved	Denied	Pending/ Never Completed	Duplicates
Total YTD	3,264,194	147,987	136,075	9,290	2,622	23,043
Percentage ²		100.00%	91.95%	6.28%	1.77%	15.57%

¹ Includes number of applications provided via direct mail campaigns, call centers, bill inserts and other outreach methods. Because there are other means by which customers obtain applications which are not counted, this number is only an approximation.

² Percentage of Received. Duplicates are also counted as Approved, so the total will not add up to 100%.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Table 5 - Enrollment by County - PG&E
Through March 31, 2015

County	Estimated Eligible Households			Total Households Enrolled			Penetration Rate		
	Urban	Rural ¹	Total	Urban	Rural ¹	Total	Urban	Rural ¹	Total
ALAMEDA	143,840	3	143,843	125,782	5	125,787	87%	n/a	87%
ALPINE	0	143	143	0	12	12	n/a	8%	8%
AMADOR	1	4,768	4,768	0	4,244	4,244	n/a	89%	89%
BUTTE	26,006	12,525	38,531	24,058	12,336	36,394	93%	98%	94%
CALAVERAS	65	7,919	7,983	59	5,511	5,570	91%	70%	70%
COLUSA	9	2,756	2,765	10	3,308	3,318	112%	120%	120%
CONTRA COSTA	95,687	9	95,696	85,112	1	85,113	89%	11%	89%
EL DORADO	8,539	7,424	15,963	5,508	5,752	11,260	65%	77%	71%
FRESNO	137,399	234	137,634	146,072	166	146,238	106%	71%	106%
GLENN	0	4,177	4,177	2	4,680	4,682	n/a	112%	112%
HUMBOLDT	0	22,252	22,252	0	18,318	18,318	n/a	82%	82%
KERN	36,848	55,919	92,767	39,387	58,940	98,327	107%	105%	106%
KINGS	230	9,293	9,523	134	8,592	8,726	58%	92%	92%
LAKE	1	16,285	16,286	1	12,273	12,274	n/a	75%	75%
LASSEN	0	172	172	0	184	184	n/a	107%	107%
MADERA	16,183	7,391	23,575	15,688	5,280	20,968	97%	71%	89%
MARIN	18,745	0	18,745	12,533	0	12,533	67%	n/a	67%
MARIPOSA	28	3,513	3,542	15	2,325	2,340	53%	66%	66%
MENDOCINO	18	16,004	16,022	7	10,291	10,298	38%	64%	64%
MERCED	19,241	20,608	39,849	19,390	20,158	39,548	101%	98%	99%
MONTEREY	39,996	4,920	44,916	35,484	5,652	41,136	89%	115%	92%
NAPA	12,911	1	12,912	11,032	0	11,032	85%	n/a	85%
NEVADA	9	11,421	11,430	2	9,071	9,073	23%	79%	79%
PLACER	19,431	10,648	30,080	12,806	8,094	20,900	66%	76%	69%
PLUMAS	122	3,623	3,745	12	1,762	1,774	10%	49%	47%
SACRAMENTO	148,314	0	148,314	108,308	0	108,308	73%	n/a	73%
SAN BENITO	128	6,302	6,430	69	4,822	4,891	54%	77%	76%
SAN BERNARDINO	34	363	397	44	259	303	130%	71%	76%
SAN FRANCISCO	78,175	0	78,175	63,485	0	63,485	81%	n/a	81%
SAN JOAQUIN	77,384	9,988	87,372	79,729	8,962	88,691	103%	90%	102%
SAN LUIS OBISPO	13,426	20,641	34,067	5,760	13,707	19,467	43%	66%	57%
SAN MATEO	48,507	0	48,507	35,648	0	35,648	73%	n/a	73%
SANTA BARBARA	18,694	1,372	20,066	16,325	696	17,021	87%	51%	85%
SANTA CLARA	120,875	3,855	124,730	104,822	2,902	107,724	87%	75%	86%
SANTA CRUZ	26,827	7	26,835	20,380	1	20,381	76%	13%	76%
SHASTA	13,396	13,285	26,682	10,568	9,264	19,832	79%	70%	74%
SIERRA	7	306	312	1	140	141	15%	46%	45%
SISKIYOU	0	21	21	0	8	8	n/a	38%	38%
SOLANO	41,925	0	41,925	41,197	0	41,197	98%	n/a	98%
SONOMA	50,019	2,956	52,975	39,320	2,586	41,906	79%	87%	79%
STANISLAUS	34,154	28,574	62,728	27,086	24,631	51,717	79%	86%	82%
SUTTER	13,051	1	13,051	13,619	0	13,619	104%	n/a	104%
TEHAMA	11	10,788	10,798	8	11,522	11,530	75%	107%	107%
TRINITY	0	427	427	0	292	292	n/a	68%	68%
TULARE	736	8,455	9,190	366	8,861	9,227	50%	105%	100%
TUOLUMNE	0	9,780	9,780	0	7,208	7,208	n/a	74%	74%
YOLO	24,911	2	24,913	20,612	1	20,613	83%	n/a	83%
YUBA	10,573	84	10,657	11,267	109	11,376	107%	130%	107%
Total	1,296,459	339,214	1,635,673	1,131,708	292,926	1,424,634	87%	86%	87%

¹ "Rural" includes ZIP Codes classified as such by the Goldsmith modification that was developed to identify small towns and rural areas within large metropolitan counties. ZIP Codes not defined as rural are classified as urban.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

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CARE Table 6 - Recertification Results - PG&E							
Through March 31, 2015							
2015	Total CARE Households	Households Requested to Recertify ¹	% of Total Households (C/B)	Households Recertified ²	Households De-Enrolled	Recertification Rate % (E/C)	% of Total Households De-Enrolled (F/B)
January	1,413,971	31,752	2.25%	0	0	0.00%	0.00%
February	1,419,131	39,097	2.75%	0	0	0.00%	0.00%
March	1,424,634	36,042	2.53%	0	0	0.00%	0.00%
April							
May							
June							
July							
August							
September							
October							
November							
December							
YTD Total	1,424,634	106,891	7.50%	0	0	0.00%	0.00%

¹ Does not include participants who closed their accounts during the 90-day response period.

² Results are tied to the month initiated. Therefore, results may be pending due to the time permitted for a participant to respond.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Table 7 - Capitation Contractors - PG&E						
Through March 31, 2015						
Contractor Name	Contractor Type				Total Enrollments	
	Private	CBO	WMDVBE	LIHEAP	Current Month	Year to Date
Advancing Vibrant Communities, Inc.		X			0	0
Amador-Tuolumne Community Action Agency		X			0	0
American Canyon Family Resource Center		X			0	0
Anderson Cottonwood Christian Assistance		X			1	5
Arc of San Francisco		X			0	0
Area 12 Agency on Aging		X			0	1
Area Agency on Aging Serving Napa and Solano		X			0	0
Arriba Juntos					0	0
Asian Community Center		X			2	3
Asian Community Mental Health Services		X			0	0
Asian Pacific American Community Center		X			0	0
Berkeley Housing Authority					0	0
Breathe California of the Bay Area					0	1
California Association of Area Agencies on Aging		X			27	68
California Human Development Corporation					0	1
Catholic Charities Diocese of Fresno		X			4	7
Center of Vision Enhancement					0	0
Central California Legal Services, Inc.					0	3
Central Coast Energy Services, Inc					17	26
Child Abuse Prevention Council of San Joaquin County		X			0	0
Chinese Christian Herald Crusades					2	2
Chinese Newcomers Service Center					3	5
Community Action Marin		X			0	16
Community Pantry of San Benito County		X			0	0
Community Resource Project, Inc.					8	15
Community Resources for Independent Living		X			0	0
CSU Chico Research Foundation - Passages					0	0
Delta Community Services, Inc.		X			0	0
Disability Resource Agency for Independent Living		X			0	0
Ebony Counseling Center					0	0
Filipino American Development Foundation		X			3	3
Fresno Center for New Americans		X			1	4
Golden Umbrella					1	1
Heritage Institute for Family Advocacy					1	2
Housing Authority of the City of Fresno					0	0
Housing Authority of the County of Kern					1	6
Independent Living Center of Kern County, Inc.					1	2
Independent Living Services of Northern California					0	0
KidsFirst					0	0
Kings Community Action Organization, Inc.		X			0	1
La Luz Bilingual Center					0	0
Lao Khmu Assoc., Inc					4	6
Marin Center for Independent Living					0	0
Merced County Community Action Agency		X			6	18
Merced Lao Family Community Inc.		X			0	1
Moncada Outreach					46	63
Monument Crisis Center		X			0	0
Mutual Assistance Network of Del Paso Heights					0	0
National Alliance on Mental Illness-Santa Clara County					0	0
Oakland Citizens Committee for Urban Renewal (OCCUR)		X			0	4
Opportunity Junction					0	0
Project Access, Inc					0	0
REDI (Renewable Energy Development Institute)					0	0
Ritter Center					0	0
Roseville Housing Authority					0	0
Sacred Heart Community Service					4	8
Salvation Army Golden State Divisional Headquarters					2	5
Second Harvest Food Bank of Santa Cruz and San Benito Counties					0	0
Self-Help for the Elderly					0	0
Shasta Women's Refuge					0	0
Silicon Valley Independent Living Center					0	0
St. Helena Family Center					0	1
Suscol Intertribal Council					0	0
Transitions Mental Health Association					0	0
United Way of Fresno County					0	0
Valley Oak Children's Services, Inc.					0	1
West Valley Community Services		X			0	0
Yolo County Housing Authority					0	1
Yolo Family Resource Center					0	1
Total Enrollments					134	281

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Table 8 - Participants as of Month-End - PG&E								
Through March 31, 2015								
2015	Gas and Electric	Gas Only	Electric Only	Total	Eligible Households	Penetration	% Change	Total Residential Accounts ¹
January	844,740	231,131	338,100	1,413,971	1,635,673	86%	0.0%	5,238,892
February	847,487	232,531	339,113	1,419,131	1,635,673	87%	0.4%	5,238,892
March	851,516	233,354	339,764	1,424,634	1,635,673	87%	0.4%	5,238,892
April								
May								
June								
July								
August								
September								
October								
November								
December								

¹ Excludes households with meters that are not eligible for CARE.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Program Table 9 - Expenditures for CHANGES Pilot Program				
Through March 31, 2015				
	Authorized 4-Year Budget [1]	Current Month Expenses [2]	Expenses Since Jan. 1, 2012 [4]	% of 2012 - 2015 Budget Expended [3]
	Total	Total	Total	Total
Pilots				
CHANGES	\$868,320	\$3,117	\$708,226	82%
Total Pilots	\$868,320	\$3,117	\$708,226	82%

- D.12-12-011, Ordering Paragraph 1, approved continued funding for the CHANGES Pilot Program at the funding level of \$60,000/month until the end of the 2012-2014 CARE Program cycle; PG&E's funding level is 30% (\$216,000/annually).
D.14-08-030 approved continued funding for the CHANGES Pilot Program through 2015 at the funding level of \$61,200 per month
 - D.12-12-011, Conclusion of Law, p.34, states that the CARE Program ME&O budget ["Outreach" line in Appendix M in D.12-08-044] is to be increased to account for the additional CHANGES Pilot Program funding through the end of 2014.
 - In November 2011, a grant of \$126,000 was paid to the contractor for the interim bridge period December 2011 through June 2012, (authorized in Resolution CSID-005), of which \$18,000 was for the month of December 2011, and the remaining \$108,000 for the period January through June 2012.
 - Expenditures also include PG&E support costs for the CHANGES pilot.
- Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Table 10 CHANGES One-On-One Customer Assistance Sessions

Date	CHANGES Participants' self-identified language of preference,	Description of the session content identifying service provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues)	Description of each contact made with that customer's utility until a solution is reached.	If on CARE, Enter How Initially Enrolled		Number of Enrollments Through CHANGES CBOs' Assistance Confirmed by IOU [1]			Customers Receiving Assistance with Bill Payment Plans (initiated or modified) by the CHANGES CBOs.			Customer Receiving Assistance with Utility Bill Disputes, including bill modification, by the CHANGES CBOs.			Calls to Dedicated 800 # Recorded by IOU
				1 = Yes 0 = No	How Enrolled	CARE	FERA	Medical Baseline	#	Dedicated Toll-Free Number Used		#	Dedicated Toll-Free Number Used		
										1 = Yes 0 = No	Reason 800 # Not Used		1 = Yes 0 = No	Reason 800 # Not Used	
2/2/2015	English		HEAP/LiHeap Application Assistance Stop Disconnection	1									1		
2/2/2015	Chinese/Cantonese		Changes to Account	1					0		This call was to another company/organization (example: HEAP provider).				
2/3/2015	Spanish		Set Up/Change Payment Plan	0					1						
2/3/2015	English		HEAP/LiHeap Application Assistance	1					0		Meeting with client.				
2/5/2015	Spanish		Changes to Account	1									0		This call was to another company/organization (example: HEAP provider).
2/6/2015	Spanish		ESAP Application Assistance	1									1		
2/6/2015	Spanish		HEAP/LiHeap Application Assistance Stop Disconnection	1					0		Meeting with client.				
2/6/2015	Vietnamese		Changes to Account	0									0		This call was to another company/organization (example: HEAP provider).
2/9/2015	Spanish		Changes to Account	1									0		This call was to another company/organization (example: HEAP provider).
2/9/2015	English		HEAP/LiHeap Application Assistance Stop Disconnection	1									1		
2/10/2015	English		Changes to Account	1									0		This call was to another
2/10/2015	Spanish		HEAP/LiHeap Application Assistance Stop Disconnection	1									0		Meeting with client.
2/10/2015	Spanish		HEAP/LiHeap Application Assistance Stop Disconnection	1					1						
2/10/2015	Vietnamese		Changes to Account	1									0		This call was to another company/organization (example: HEAP provider).
2/11/2015	Spanish		Request Meter Service or Testing	1									1		
2/11/2015	English		HEAP/LiHeap Application Assistance Stop Disconnection Changes to Account	1									0		This call was to another company/organization (example: HEAP provider).

2/11/2015	Vietnamese		HEAP/LiHeap Application Assistance Bill Education Educated on Energy Efficiency/ Conservation Educated on Energy Assistance Programs	1						0	Meeting with client.			
2/12/2015	Vietnamese		Changes to Account	1								0	This call was to another company/organization (example: HEAP provider).	
2/13/2015	Spanish		Educated on CARE/FERA Set Up/Change Payment Plan	0						1				
2/13/2015	Spanish		Educated on CARE/FERA Changes to Account	0								0	This call was to another company/organization (example: HEAP provider).	
2/13/2015	English		ESAP Application Assistance	1						1				
2/13/2015	English		HEAP/LiHeap Application Assistance Stop Disconnection	0								1		
2/13/2015	Chinese/Cantonese		HEAP/LiHeap Application Assistance Educated on CARE/FERA	0								0	This call was to another company/organization (example: HEAP provider).	
2/13/2015	Vietnamese		Changes to Account	0								0	This call was to another company/organization (example: HEAP provider).	
2/13/2015	Vietnamese		Changes to Account	1								0	This call was to another company/organization (example: HEAP provider).	
2/16/2015	Spanish		Changes to Account	0								0	This call was to another company/organization (example: HEAP provider).	
2/17/2015	Khmer		HEAP/LiHeap Application Assistance Educated on Energy Efficiency/ Conservation Educated on Energy Assistance Programs	1						0	Meeting with client.			
2/17/2015	Khmer		HEAP/LiHeap Application Assistance Educated on CARE/FERA Educated on Energy Efficiency/ Conservation Educated on Energy Assistance Programs	0						0	Meeting with client.			
2/17/2015	Laotian		HEAP/LiHeap Application Assistance Bill Education Educated on Energy Efficiency/ Conservation	1						0	Meeting with client.			
2/17/2015	English		HEAP/LiHeap Application Assistance Changes to Account	0								0	This call was to another company/organization (example: HEAP provider).	
2/18/2015	Spanish		Changes to Account	1								0	This call was to another company/organization (example: HEAP provider).	

2/18/2015	Chinese/Cantonese		HEAP/LiHeap Application Assistance Bill Education Educated on Energy Assistance Programs	0					0	Meeting with client.				
2/18/2015	Chinese/Cantonese		HEAP/LiHeap Application Assistance Educated on Energy Efficiency/ Conservation Educated on Energy Assistance Programs	1					0	Meeting with client.				
2/18/2015	Chinese/Cantonese		HEAP/LiHeap Application Assistance Medical Baseline Application Assistance Bill Education Educated on Medical Baseline	1					0	Meeting with client.				
2/19/2015	English		Set Up/Change Payment Plan	0					1					
2/20/2015	French		Changes to Account	1								0	This call was to another company/organization (example: HEAP provider).	
2/20/2015	Laotian		HEAP/LiHeap Application Assistance Bill Education Educated on Energy Assistance Programs	1					0	Meeting with client.				
2/20/2015	Khmer		HEAP/LiHeap Application Assistance Medical Baseline Application Assistance Educated on Avoiding Disconnection Educated on Energy Efficiency/ Conservation Set Up/Change Payment Plan Stop Disconnection	1						User did not specify if 1-800 number is used when calling the IOU.				
2/20/2015	Khmer		HEAP/LiHeap Application Assistance Bill Education Educated on CARE/FERA Educated on Energy Efficiency/ Conservation Educated on Energy Assistance Programs	1					0	Meeting with client.				
2/23/2015	Spanish		Changes to Account	1								0	This call was to another company/organization (example: HEAP provider).	
2/23/2015	Spanish		HEAP/LiHeap Application Assistance Bill Education	1					0	Meeting with client.				
2/23/2015	Khmer		HEAP/LiHeap Application Assistance Bill Education	1					0	Meeting with client.				
2/24/2015	English		HEAP/LiHeap Application Assistance Set Up/Change Payment Plan	1					1					

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2/24/2015	English		HEAP/LiHeap Application Assistance Restore Service	1									1			
2/24/2015	Spanish		HEAP/LiHeap Application Assistance Restore Service	1									1			
2/24/2015	Laotian		HEAP/LiHeap Application Assistance Medical Baseline Application Assistance Bill Education Educated on Energy Efficiency/ Conservation						0	Meeting with client.						
2/25/2015	English		HEAP/LiHeap Application Assistance Stop Disconnection	1					1							
2/25/2015	Spanish		HEAP/LiHeap Application Assistance Medical Baseline Application Assistance Bill Education Educated on Energy Efficiency/ Conservation	1					0	Meeting with client.						
2/27/2015	Spanish		HEAP/LiHeap Application Assistance Changes to Account	1									0	This call was to another company/organization (example: HEAP provider).		
February Totals																18
YTD Totals					36											
					50				9				7			22

Note: Data for the current reporting month is not available due to one month lag in the availability of the data

**CARE Table 11 CHANGES Group Customer Assistance Sessions
February 2015 - PG&E**

Date	Session Language	Description of Service Provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues)	Session Logistics			
			# of Sessions	Length (Hours)	Number of Attendees	Description of Information / Literature Provided
February	Cambodian	Understanding Your Bill	1	minimum of 30 minutes	20	N/A
February	Cantonese	Understanding Your Bill	2	minimum of 30 minutes	38	N/A
February	Lao	Understanding Your Bill	1	minimum of 30 minutes	19	N/A
February	Spanish	Understanding Your Bill	2	minimum of 30 minutes	27	N/A
February	Vietnamese	Understanding Your Bill	1	minimum of 30 minutes	59	N/A
February	Spanish	Safety Tips	1	minimum of 30 minutes	20	N/A
February	Vietnamese	Safety Tips	1	minimum of 30 minutes	70	N/A
February	Cantonese	Level Pay Plan	1	minimum of 30 minutes	47	N/A
February	English	Level Pay Plan	2	minimum of 30 minutes	22	N/A
February	Spanish	Level Pay Plan	2	minimum of 30 minutes	36	N/A
February	Vietnamese	Level Pay Plan	1	minimum of 30 minutes	69	N/A
February	Cantonese	Energy Conservation	1	minimum of 30 minutes	3	N/A
February	English	Energy Conservation	1	minimum of 30 minutes	39	N/A
February	Hmong	Energy Conservation	1	minimum of 30 minutes	4	N/A
February	Spanish	Energy Conservation	2	minimum of 30 minutes	38	N/A
February	Vietnamese	Energy Conservation	1	minimum of 30 minutes	4	N/A
February	Cambodian	CARE/FERA and Other Assistance Programs	1	minimum of 30 minutes	20	N/A
February	Cantonese	CARE/FERA and Other Assistance Programs	8	minimum of 30 minutes	108	N/A
February	English	CARE/FERA and Other Assistance Programs	3	minimum of 30 minutes	19	N/A
February	Spanish	CARE/FERA and Other Assistance Programs	8	minimum of 30 minutes	95	N/A
February	English	High Energy Use	7	minimum of 30 minutes	56	High Use Handout
February	Spanish	High Energy Use	2	minimum of 30 minutes	30	High Use Handout
February Totals			50		843	
Year-To-Date			67			

Note: Data for the current reporting month is not available due to one month lag in the availability of the data