

**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE
STATE OF CALIFORNIA**

Order Instituting Rulemaking on the)
Commission's Proposed Policies and Programs)
Governing Low-Income Assistance Programs.)

R.01-08-027
(Filed August 23, 2001)

**SOUTHERN CALIFORNIA EDISON COMPANY'S (U 338-E) RAPID DEPLOYMENT -
MONTHLY STATUS REPORT**

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Dated: [August 21, 2003](#)

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I.

INTRODUCTION

Southern California Edison Company ("SCE") hereby submits a status report describing its activities for the Low Income Energy Efficiency ("LIEE") and California Alternate Rates for Energy ("CARE") low-income assistance programs for July 2003. This monthly report includes a narrative that highlights the recent activities that SCE has undertaken to implement its low-income assistance programs and to leverage SCE's program with the services provided by Low Income Home Energy Assistance Programs ("LIHEAP") providers.

SCE has worked with the other California utilities, the Energy Division, and the Office of Ratepayer Advocates in developing the format for this report and the accompanying tables. This report includes tables detailing SCE's July 2003 activities, as well as certain summary tables as requested by the Commission. All of these tables comply with the information requested in Ordering Paragraphs 14 and 17 of Decision 01-05-033, issued on May 3, 2001, as well as supplemental information requested by the Commission. The July 2003 tables are also submitted in accordance with the direction received from the Energy Division and the Office of Ratepayer Advocates on a May 22, 2002, conference call

with the joint utilities in which it was determined that for certain months, the utilities should file an abbreviated set of tables, but on a quarterly basis, the utilities are to file a full set of tables. This month, SCE is filing the full set of tables. As the information in these tables is dynamic, the figures in these tables submitted herein supersede results reported in prior months.

II.

NARRATIVE

A. Description of SCE's Activities for LIEE

SCE began 2003 seeking to continue to leverage its LIEE programs and outreach CARE in order to increase enrollment. While continuing to assess for comprehensive services to customers in 2003, SCE finalized the design and implementation plan of a more robust assessment tool for electric measures. This new tool is now being used by contractors in the field. Existing contractors under the Southern California Gas Direct Assistance Program (DAP) are currently utilizing the new tool in providing assessment services for each joint customer serviced under the DAP program. Service delivery contracts were revised and executed to reflect the new assessment process. During the latter part of July, service providers (contractors) began delivering the comprehensive services under Edison's new service delivery mechanism. The service delivery applications are now being processed and will be reflected on our August report. Assessments continue to be conducted and all customers assessed will receive comprehensive services.

The following information reflects program activity completed and paid through July 2003.

For July, SCE hereby reports on the paid installation of 2,826 compact fluorescent light bulbs, 42 central HVAC units and a total of 843 refrigerators.

1. LIEE Outreach and Leveraging Efforts

In 2002, SCE was successful in leveraging resources with LIHEAP agencies by bulk purchasing energy-efficient appliances and providing these appliances to LIHEAP agencies for installation in SCE customer homes. SCE will continue to work with LIHEAP agencies to increase or expand these relationships in 2003.

2. Bulk Purchasing

In 2002, SCE contained costs and maximized program funding by entering into purchase orders to buy energy-efficient appliances in bulk. These appliances were shipped directly from the manufacturer to SCE's contractors for installation in low-income customer homes. These appliances included refrigerators, CFLs, HVAC and window/wall air conditioners and evaporative coolers. SCE recently completed and awarded a bid for refrigerators. Under the new contract, SCE's installation contractors will have better access to refrigerators and will be able to receive a wider selection of units.

3. Outreach Provided to California Indian Tribes so that Compliance with SBX1-5 Section 5(j) can be Monitored

In 2002, SCE contracted with the Southern California Indian Center to provide outreach to various Native Americans throughout the joint utility service territories of SCE and SoCalGas. SCE continues to work with the Southern California Indian Center in 2003 to provide this important outreach.

4. Low Income Energy Efficiency Relamp Participant Survey Report

The Commission, in Ordering Paragraph 2 of Decision D.02-12-019, authorized SCE to conduct a study to determine the proportion of participants in SCE's 1999, 2000, 2001 and 2002 Relamping program who also qualify for each of

the other LIEE Program offerings. The attached study, completed by Flexo Hiner & Partners, Inc., in June 2003, suggests that most customers were not eligible to receive additional measures. Other than porch lights, no more than 19% of customers are estimated to be eligible for any other single measure that is offered under the LIEE program.

Based on these results, and the fact that relamping customers continue to be eligible for other LIEE measures, SCE believes the most effective way to serve these customers on a going-forward basis, is to continue providing LIEE eligible customers, including prior Relamping customers, with an up-front comprehensive assessment. SCE's comprehensive assessment tool (Home Assessment Service) was implemented in the 2nd quarter of 2003 and is designed to provide LIEE eligible customers with a single point of contact for determining program eligibility and assessing the customer's home for all eligible electric measures. The up-front assessment will improve SCE's ability to ensure each customer receives comprehensive LIEE services.

B. Description of SCE's Activities for CARE

As part of SCE's continuing effort to promote the CARE program, SCE continues to coordinate and leverage opportunities to partner with various entities including CBOs, faith-based organizations, and public entities in its outreach efforts. In addition, SCE continues to promote CARE through bill messages and bill inserts in 2003. To date, approximately 32,500 new customers have been enrolled onto the CARE program through the annual solicitation.

In July, SCE undertook a number of CARE outreach activities, including partnering with Winning Our World, Inc. to hold two community outreach events. One event was held in the City of Fontana and one in the City of Inglewood. These events were specifically targeted to the low-income populations in those

communities. These events were in addition to SCE's regular outreach activities in July.

As part of the CARE Capitation Program, approximately 29 agencies/organizations submitted applications in July. In July 2003, approximately 903 customers were enrolled as a result of applications submitted by CARE capitation contractors. A total of \$10,705.00 was paid out as part of the Capitation program in July 2003.

In July, the total enrollment in SCE's CARE program increased to 894,258 customers. Based on SCE's revised estimates of eligible customers as submitted in SCE's February 21, 2003, Rapid Deployment Monthly Status Report, SCE's current enrollment equates to a penetration rate of approximately 85%.

III.

CONCLUSION

SCE appreciates this opportunity to provide the Commission with updated information about the successes SCE has achieved in its LIEE and CARE programs through the Rapid Deployment effort.

Respectfully submitted,

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August 21, 2003



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August 21, 2003

Docket Clerk
California Public Utilities Commission
505 Van Ness Avenue
San Francisco, California 94102

RE: R.01-08-027

Dear Docket Clerk:

Enclosed for filing with the Commission are the original and five copies of the **SOUTHERN CALIFORNIA EDISON COMPANY'S (U 338-E) RAPID DEPLOYMENT - MONTHLY STATUS REPORT** in the above-referenced proceeding.

We request that a copy of this document be file-stamped and returned for our records. A self-addressed, stamped envelope is enclosed for your convenience.

Your courtesy in this matter is appreciated.

Very truly yours,

Larry R. Cope

[LRC:as:LW032320014.doc](#)
Enclosures

cc: All Parties of Record
(U 338-E)

CERTIFICATE OF SERVICE

I hereby certify that, pursuant to the Commission's Rules of Practice and Procedure, I have this day served a true copy of SOUTHERN CALIFORNIA EDISON COMPANY'S (U 338-E) RAPID DEPLOYMENT - MONTHLY STATUS REPORT on all parties identified on the attached service list(s). Service was effected by one or more means indicated below:

- Placing the copies in properly addressed sealed envelopes and depositing such envelopes in the United States mail with first-class postage prepaid (Via First Class Mail):
 - To all parties, or
 - To those parties without e-mail addresses or whose e-mails are returned as undeliverable;
- Placing the copies in sealed envelopes and causing such envelopes to be delivered by hand or by overnight courier to the offices of the Commission or the other addressee(s);
- Transmitting the copies via e-mail to all parties who have provided an address.

Executed this **21st day of August, 2003**, at Rosemead, California.

Susan Quon
Project Analyst
SOUTHERN CALIFORNIA EDISON COMPANY

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FHP Report for SCE Tables 1-30 filed for
2003 LIEE Survey - F



July 2003.xls



Table C - 8-21-2003
report.rtf



Table B - 8-21-2003
report.rtf



Table A to 8-21-03
Low Income Status R