

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

Applications of Pacific Gas and Electric Company for Approval of the 2009-2011 Low-Income Energy Efficiency and California Alternate Rates for Energy Programs and Budget (U39M)	Application 08-05-022 (Filed May 15, 2008)
Application of San Diego Gas & Electric Company (U 902 M) for Approval of Low-Income Assistance Programs and Budgets for Program Years 2009 – 2011.	Application 08-05-024 (Filed May 15, 2008)
Application of Southern California Gas Company (U 904 G) for Approval of Low-Income Assistance Programs and Budgets for Program Years 2009 – 2011.	Application 08-05-025 (Filed May 15, 2008)
Application of Southern California Edison Company (U 338-E) for Approval of Low-Income Assistance Programs and Budgets for Program Years 2009, 2010 and 2011.	Application 08-05-026 (Filed May 15, 2008)

**MONTHLY REPORT OF SAN DIEGO GAS & ELECTRIC COMPANY (U 902 M) ON
LOW-INCOME ASSISTANCE PROGRAMS FOR JUNE 2010**

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**MONTHLY REPORT OF SAN DIEGO GAS & ELECTRIC COMPANY (U 902 M) ON
LOW-INCOME ASSISTANCE PROGRAMS FOR JUNE 2010**

This is the sixth monthly report of program year (PY) 2010. The purpose of this report is to consolidate activity for the CARE and LIEE programs and provide the Energy Division with all the necessary information to assist in analyzing the low-income programs.

This report presents year-to-date LIEE and CARE results and expenditures through June 2010 for San Diego Gas & Electric Company (SDG&E).

Respectfully Submitted,

/s/ Kim F. Hassan

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**San Diego Gas & Electric Company
Low-Income Energy Efficiency (LIEE)
And
California Alternate Rates for Energy (CARE)
Program Monthly Report**

LOW-INCOME ENERGY EFFICIENCY PROGRAM MONTHLY REPORT

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LOW-INCOME ENERGY EFFICIENCY PROGRAM MONTHLY REPORT

1. LIEE Executive Summary

1.1. Low-Income Energy Efficiency Program Overview

1.1.1 Provide a summary of the LIEE Program elements as approved in Decision (D.) 08-11-031:

LIEE Program Summary for Month			
	Authorized / Planning Assumptions	Actual to Date	%
Budget	\$21,184,008	\$8,433,110	40%
Homes Treated	20,384	9,249	45%
kWh Saved	8,887,914	3,108,809	35%
kW Demand Reduced	2,010	288	14%
Therms Saved	478,745	159,116	33%
GHG Emissions Reduced	7,661	2,641	35%

SDG&E enrolled 1,913 customers in the LIEE program during the month of June and 11,414 year-to-date. Of those enrolled year-to-date, 9,249 have been expensed and counted as homes treated. As a result of the enrollments and homes treated this year, SDG&E has saved 3,108,809 kWh, reduced 288 kW of demand, saved 159,116 therms and reduced 2,641 tons of green house gas (GHG) emissions.

Through marketing and outreach efforts, SDG&E generated a total of 3,594 leads for the LIEE program in June, and is currently working to convert these leads into enrollments and homes treated.

1.2 Whole Neighborhood Approach Evaluation

1.2.1 Provide a summary of the geographic and customer segmentation strategy employed, (i.e. tools and analysis used to segment “neighborhoods,” how neighborhoods are segmented and how this information is communicated to the contractor/CBO).

SDG&E’s segmentation tools and strategies remain unchanged from last month. Demographic information, referred to as PRIZM codes, is still used to segment the

customer base. Outreach efforts through capitation agencies will continue helping SDG&E by leveraging existing relationships with clientele.

1.3 LIEE Customer Outreach and Enrollment Update

- 1.3.1. Provide a summary of the LIEE program outreach and enrollment strategies deployed this month.

Leveraging Opportunity with Feeding America San Diego

SDG&E and Feeding America San Diego (FASD) began working together in June to distribute Compact Fluorescent Lights (CFL) that FASD received as a donation from a national retailer. FASD is providing up to 60,000 CFLs to SDG&E to be distributed to participants in the LIEE program. The CFLs are high quality and will save the program \$1.90 per CFL installed. The CFLs will be installed by contractors working for SDG&E's LIEE program. This partnership is a great example of two organizations leveraging their resources to serve the low-income community.

Direct marketing - In June, direct marketing efforts included direct mail, automated outbound calling and door-to-door canvassing.

- **Direct Mail**

SDG&E mailed LIEE program information to 21,198 households with high potential for LIEE eligibility in June. A total of 336 leads were generated from June mailings and 90 households were enrolled based on previous and current direct mail efforts. Due to the lower than expected conversion rate, SDG&E is exploring new strategies for direct mail.

- **Automated Outbound Calling**

SDG&E contacted 19,288 households about the LIEE program through automated outbound calls during June. From these calls, 545 leads were generated and 83 of these leads were converted into enrollments. Due to the lower than expected conversion rate, SDG&E ran a pilot in which it modified

its scripts to improve the quality of leads. However, the additional questions required of customers caused them to abandon calls more frequently, lowering the overall quantity of leads. The current scripts will be converted back to the original format and new strategies will be explored.

- **Door-to-Door Canvassing**

SDG&E's door-to-door canvassing contractor, Richard Heath & Associates (RHA), contacted 13,041 low-income homes in June. RHA generated 1,520 leads and converted 1,325 of these leads into enrollments. Door-to-door canvassing continues to be a productive direct marketing technique for LIEE, producing the most leads per contact and the best quality leads as demonstrated by the high conversion of leads to enrollments.

1.3.2 Customer Assistance Marketing, Education and Outreach for the CARE and LIEE programs.

Public Relations

On June 1st, SDG&E issued a news release announcing the new CARE and LIEE program guidelines and how it would benefit customers. SDG&E conducted an on-camera interview with Fox 5 and responded to an inquiry from the North County Times. Both stories ran June 1st – 2nd. On June 4, the San Diego Union-Tribune interviewed SDG&E about the CARE program. The positive story ran June 5th.

CARE and LIEE Community Outreach

In June, community outreach for CARE and LIEE included participation in community events and leveraging efforts with Capitation Contractors, 211 San Diego and other organizations.

- **Community Events**

SDG&E representatives or capitation agencies attend community events where they disseminate information on customer assistance

programs and assist with customer enrollment. SDG&E's participation in ten community events in June resulted in 174 CARE and 77 LIEE applications:

6/5/10 Community Housing Works – FaceLift 2010

Community Housing Works is a San Diego nonprofit agency that helps people and neighborhoods improve living environments by providing a full range of housing options combined with training and support.

Each year in both June and the fall, Community Housing Works holds its annual FaceLift event. This is a spruce-up-a-block-in-a-day event that is accomplished through the help of community volunteers, neighborhood associations, and local business leaders. Each year, the locally-based FaceLift Committee selects a one block radius in the City Heights area to receive a makeover. FaceLift gives priority to senior citizens, disabled persons and low-income families that need assistance to make improvements to their homes.

SDG&E had representatives on site to distribute customer assistance information to the more than 500 volunteers working at the location that day.

6/10/10 Southern Indian Health Council – Food for Thought

The mission of Southern Indian Health Council (SIHC) is to provide, promote, and coordinate the health care needs of American Indians and Non-American Indian people in program service areas. SIHC invited SDG&E to attend one of their Food For Thought meetings on June 10th, where SDG&E employees presented information on assistance programs to 15 SIHC case workers. These case workers work directly with needy families who already qualify for CARE and LIEE based on their participation in Tribal TANF. Case workers are now bringing CARE, LIEE

and Medical Baseline applications with them and offering them to the families they serve. SDG&E will continue working with new and existing case workers at upcoming meetings in September.

6/12/10 Aguinaldo Foundation – Philippine Independence Day Festival

Hosted by the Aguinaldo Foundation, this annual event invites the local Filipino community out to celebrate the Philippines's independence from Spain. SDG&E sponsored the event along with Mabuhay Alliance and Bank of America and staffed a booth with SAY San Diego (Social Advocates for Youth) where SDG&E's assistance program information was distributed. As a sponsor, SDG&E received shout-outs about assistance programs from the DJ booth, which were read throughout the day. Representative provided information to approximately 1,000 people in attendance.

6/19/10 2nd Annual Somali Family Services (SFS) Health Fair

The 2nd Annual SFS Health Fair was held on June 19th in honor of World Refugee Day. Mayor Jerry Sanders, Congresswoman Susan Davis, Councilmember Todd Gloria and Salvatore Giametta from County Supervisor Ron Roberts' office all addressed the audience. SDG&E partnered with Capitation Agency, Catholic Charities of San Diego, to share SDG&E assistance program information with the 400 people in attendance.

6/24/10 San Diego Unified School District – Summer Fun Kickoff BBQ

San Diego Unified School District, in collaboration with San Diego Food Bank and Feeding America, kicked off their summer lunch program which offers free summer lunches to children ages 2-18, at over 30 locations in San Diego. This program is linked to the National School Lunch Program, which is one of the programs that make SDG&E customers categorically

eligible for the CARE and LIEE programs. SDG&E representatives were on site promoting CARE and LIEE to the more than 500 attendees. Media coverage included newspaper articles and TV spots.

6/24/10 Aging and Independence Services – Cool Zones Kickoff Event

The Cool Zones program celebrated its 10 year anniversary on June 24th at the Salvation Army Nutrition Center in El Cajon. San Diego County Supervisor, Dianne Jacob, created the Cool Zone idea out of concern for seniors and disabled people with health problems that could be complicated by the effects of summer heat. SDG&E partners with Aging and Independence Services (AIS) to offer the Cool Zone program, which will run from June 24th – October 29th at 117 different locations countywide. SDG&E provided an anniversary cake, which was served to the 50 seniors in attendance by County of San Diego, SDG&E and AIS representatives. KUSI, Channel 8 and Channel 5 all covered the event, including interviews with both county officials and SDG&E representatives.

6/29/10 San Diego Unified School District – Summer Lunch Events

San Diego Unified School District, in partnership with San Diego Food Bank and Feeding America, will hold 46 special event days at 23 sites as part of the schools' daily summer lunch schedules. These events invite parents to join their children for lunch, while Feeding America distributes food and San Diego Food Bank offers pre-screening for food stamps. These events will run through August 17th. SDG&E attended four events in June and plans to attend as many as possible through August to help enroll qualified applicants in both the CARE and LIEE programs.

- **Capitation Contractors**

SDG&E leverages the resources of community-based organizations (CBO's) and agencies called Capitation Contractors to enroll customers in

the CARE and LIEE programs. These organizations leverage existing relationships with low-income clients to extend CARE and LIEE program benefits as part of their total assistance offering. As an incentive, SDG&E provides Capitation Contractors with a fee for each enrollment generated.

In an effort to maintain relationships with these organizations and keep the LIEE and CARE programs top of mind, SDG&E visits agency sites each week. In June, SDG&E made 180 visits to 65 different agencies, which resulted in 452 CARE enrollments and 16 LIEE leads.

Additional efforts in June included on-line CARE enrollment training for capitation agency, SAY San Diego. On-line enrollment reduces the clerical burden of paper applications for both the agency and SDG&E and expedites customers' enrollment in the program. SAY San Diego now has 65 employees trained to do on-line CARE enrollment. SDG&E hopes to train more agencies in the coming months.

- **2-1-1 San Diego**

2-1-1 San Diego is a community disaster, health and human services center and resource providing information and referrals to households that need assistance. SDG&E leverages the resources of 2-1-1 San Diego to promote CARE, LIEE and Medical Baseline programs.

Through referrals in June, 2-1-1 provided SDG&E with 56 CARE enrollments, 94 LIEE program leads and 22 Medical Baseline program applications.

- **Other Community Outreach**

- **San Diego County Sheriff's Community Volunteer Program**

As a result of a presentation made to the Santee City Council on June 3rd, SDG&E was afforded the opportunity to present CARE, LIEE and Medical

Baseline programs to the San Diego County Sheriff's Senior Volunteer Patrol program. Leveraging SDG&E programs with their outreach program, "You Are Not Alone", is expected to reach homebound senior customers with limited mobility, disabilities and limited English-speaking skills.

- **Board of Directors Position with San Diego County Community Action Partnership**

SDG&E currently holds two positions on the Board of Directors for San Diego County's Community Action Partnership. The first position represents the needs of the South Bay community and the second position, which was offered to SDG&E in June to represent the general area of San Diego County, will focus on the needs of the disabled, senior and economically disadvantaged population. Community Action Partnership's mission is to empower economically disadvantaged individuals and families to achieve their highest level of self-sufficiency and well-being. SDG&E anticipates that participation on this new Board of Directors will increase CARE, LIEE and Medical Baseline enrollments within the hardest to reach customer segments in our service territory.

- **San Diego Regional Center**

On June 15th, SDG&E presented assistance information to the Senior and Elder Committee of the San Diego Regional Center (SDRC). SDRC serves as a focal point in the community through which a person with a developmental disability and his or her family can obtain services and be linked to other community resources within San Diego. After the presentation, SDG&E was invited to participate as a full-time member of the Committee in order to coordinate financial assistance and considerations to the members served by SDRC.

- **San Diego County Health and Human Services “Engaging People with Disabilities in Service and Volunteerism” Program**

On June 17th SDG&E, in partnership with San Diego County Health and Human Services Administration, presented a workshop on how to enroll disabled customers into SDG&E’s assistance programs. The objective of the new program, “Engaging People with Disabilities in Service and Volunteerism”, is to build an outreach group of people with various disabilities to help other people with similar challenges. SDG&E’s programs offer significant savings, greater comfort and more security for the disabled who can sometimes be economically disadvantaged and at an increased risk for shut-off for non payment due to a lack of sufficient funds for electric and gas.

- **Integrated Efforts**

During the month of June, SDG&E generated 1,417 CARE enrollments and 324 LIEE leads through integrated efforts with various departments and other programs within the company.

- **SDG&E Branch Offices**

During the week of June 1st – 4th, SDG&E placed Customer Assistance representatives in the lobbies of five branch offices to help customers apply for CARE and LIEE. Since customers who frequent branch offices are typically low-income, these locations are ideal for promoting assistance programs. The week after Memorial Day weekend was of particular interest for SDG&E because historically, it is the busiest week of the year for branch office traffic. This provided an opportunity to put employees dedicated to enrolling customers in CARE and LIEE on site. The four-day enrollment drive generated 324 LIEE applications and 650 CARE applications which resulted in 345 CARE enrollments. Employees also distributed 43 Medical Baseline applications.

With such great potential for enrollment at the branch offices, SDG&E has decided to provide ongoing refresher training for branch office employees and will follow up with visits, similar to the outreach done with Capitation Agencies. This will serve to remind and motivate employees to offer these programs during each transaction and hopefully maintain the momentum created during the June enrollment drive.

- **SDG&E Call Center**

SDG&E's call center generated 811 CARE enrollments in June.

- **LIEE Contractor**

In June, SDG&E's LIEE contractor, RHA, provided 508 CARE referrals, resulting in 261 enrollments.

- **SDG&E Bill**

In June, a full-page insert was included in customer bills. This insert, a newsletter called Energy Notes, featured an article on the CARE program. The article discussed the increase in the income guidelines, effective June 1¹, and directed customers to the new CARE Interactive Voice Response (IVR) system to enroll.

1.4. Leveraging Success Evaluation, Including CSD

- 1.4.1 Please provide a status of the leveraging effort with CSD. What new steps or programs have been implemented? What was the results in terms of new enrollments?

SDG&E continues to look for new leveraging opportunities with CSD. However, there is nothing additional to report for the month of June.

¹ Resolution (Res.) E-3524 Ordering Paragraph (OP) 3 authorizes the energy utilities to change the income-eligibility guidelines for the CARE program pursuant to a communication issued by the Director of the Energy Division by May 1st of each year, with tariff revisions to be filed and become effective June 1st of each year.

1.5 Workforce Education & Training

1.5.1 Please summarize efforts to improve and expand LIEE workforce education and training. Describe steps taken to hire and train low-income workers and how such efforts differ from prior program years.

There is no additional information to report this month regarding efforts to improve and expand LIEE workforce education and training (WE&T).

2. CARE Executive Summary

2.1. CARE Program Summary

2.1.1. Please provide CARE program summary costs.

CARE Budget Categories	Authorized Budget	Actual Expenses to Date	% of Budget Spent
Outreach	\$1,611,634	\$544,830	34%
Proc., Certification and Verification	\$222,967	\$87,973	39%
Information Tech./Programming	\$481,841	\$118,479	25%
Pilots	N/A	N/A	N/A
Measurement and Evaluation	\$4,160	\$0	0%
Regulatory Compliance	\$190,205	\$76,108	40%
General Administration	\$410,096	\$221,491	54%
CPUC Energy Division Staff	\$102,900	\$24,818	24%
Cooling Centers	N/A	N/A	N/A
Total Expenses	\$3,023,803	\$1,073,699	36%
Subsidies and Benefits	\$48,492,992	\$26,889,284	55%
Total Program Costs and Discounts	\$51,516,795	\$27,962,983	54%

2.1.2 Please provide the CARE program penetration rate to date

CARE Penetration		
Participants Enrolled	Eligible Participants	Penetration rate
273,780	352,177	77.7%

SDG&E saw an increase in total CARE participation from 273,449 to 273,780 in June and an increase in the penetration rate from 77.6% to 77.7%.

2.2. CARE Customer Outreach and Enrollment Update

2.2.1 Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

CARE IVR – The new CARE IVR launched in June. Customers can now call a dedicated CARE number to get more information on the program and enroll. The system works like an automated attendant allowing customers to interact with the system menu using their touchtone keypad. The automated prompts follow the CARE / FERA application flow so that customers can enroll in the program without speaking to a live person. SDG&E hopes to increase enrollments and improve the customer experience by offering another option to enroll. The CARE IVR number was recently promoted by SDG&E in a company newsletter and will be printed on all future collateral.

Direct marketing - In June, direct marketing efforts included automated outbound calling and door-to-door canvassing.

- **Automated Outbound Calling**

During the week of June 19th – 26th, SDG&E contacted 42,280 households about the LIEE program through automated outbound calls. Of those contact attempts, 626 were reached and completed applications and 576 enrolled. A recertification campaign was also launched during that same week, where 5,890 customers who were due to recertify were contacted. Of the 5,890 called, 11% or 652 were successfully recertified.

- **Door-to-Door Canvassing**

SDG&E's CARE door-to-door canvassing contractors, Energy Save and Quallight, visited 10,094 low-income homes in San Diego, Escondido, Chula Vista, El Cajon, La Mesa, Oceanside, Spring Valley, Poway, San Ysidro and Fallbrook in June. From these visits, 1,805 applications were

generated and 1,442 of these applications were converted into enrollments.

- 2.2.2 Describe the efforts taken to reach and coordinate the CARE program with other related low-income programs to reach eligible customers. (For additional CARE Outreach see section 1.3.2)

SDG&E representatives or capitation agencies attend community events where they disseminate information on customer assistance programs and assist with customer enrollment. SDG&E's participation in ten community events in June resulted in 174 CARE and 77 LIEE applications:

2.3 CARE Recertification Complaints

There were no CARE recertification complaints in June.

3. Appendix: LIEE Tables and CARE Tables

LIEE- Table 1- LIEE Program Expenses

LIEE- Table 2- LIEE Expenses & Energy Savings by Measures Installed

LIEE- Table 3- LIEE Average Bill Savings per Treated Home

LIEE- Table 4- LIEE Homes Treated

LIEE- Table 5- LIEE Customer Summary

LIEE- Table 6- LIEE Expenditures for Pilots and Studies

LIEE- Table 7- Whole Neighborhood Approach

CARE- Table 1- CARE Overall Program Expenses

CARE- Table 2- CARE Enrollment, Recertification, Attrition, and Penetration

CARE- Table 3- CARE Verification

CARE- Table 4- Self Certification and Re-Certification

CARE- Table 5- Enrollment by County

CARE- Table 6- Recertification Results

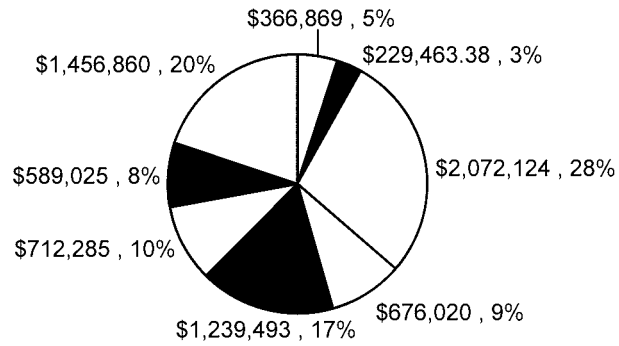
CARE- Table 7- Capitation Contractors

CARE- Table 8- Participants as of Month End

	A	B	C	D	E	F	G	H
1	LIEE Table 2 LIEE Expenses and Energy Savings by Measures Installed San Diego Gas & Electric June 2010							
2			Year-To-Date Completed & Expensed Installations					
3	Measures	Units	Quantity Installed	kWh (Annual)	kW (Annual) ¹	Therms (Annual)	Expenses	% of Expenditure
4	Heating Systems							
5	Furnaces	Each	882	-	-	330	\$ 366,869	5%
6	Cooling Measures							
7	A/C Replacement - Room	Each	247	20,984	16	-	\$ 226,963	3%
8	A/C Replacement - Central	Each	0	-	-	-	\$ -	0%
9	A/C Tune-up - Central	Each	20	3,025	-	-	\$ 2,500	0%
10	A/C Services - Central	Each	0	-	-	-	\$ -	0%
11	Heat Pump	Each	0	-	-	-	\$ -	0%
12	Evaporative Coolers	Each	0	-	-	-	\$ -	0%
13	Evaporative Cooler	Each	0	-	-	-	\$ -	0%
14	Infiltration & Space							
15	Envelope and Air Sealing	Home	8,516	93,373	-	20,690	\$ 1,690,551	23%
16	Duct Sealing	Home	239	35,351	-	-	\$ 32,359	0%
17	Attic Insulation	Home	360	37,476	17	13,048	\$ 349,214	5%
18	Water Heating Measures							
19	Water Heater Conservation	Home	8,986	85,703	19	90,643	\$ 644,278	9%
20	Water Heater Replacement -	Each	35	-	-	-	\$ 31,742	0%
21	Water Heater Replacement -	Each	0	-	-	-	\$ -	0%
22	Tankless Water Heater - Gas	Each	0	-	-	-	\$ -	0%
23	Tankless Water Heater - Electric	Each	0	-	-	-	\$ -	0%
24	Lighting Measures							
25	CFLs	Each	45,567	726,960	91	-	\$ 314,428	4%
26	Interior Hard wired CFL	Each	5,431	346,944	11	-	\$ 400,153	5%
27	Exterior Hard wired CFL	Each	1,411	15,168	-	-	\$ 76,537	1%
28	Torchiere	Each	4,730	903,048	9	-	\$ 448,375	6%
29	Refrigerators							
30	Refrigerators -Primary	Each	927	690,917	117	-	\$ 712,285	10%
31	Refrigerators - Secondary	Each	0	-	-	-	\$ -	0%
32	Pool Pumps							
33	Pool Pumps	Each	0	-	-	-	\$ -	0%
34	New Measures							
35	Forced Air Unit Standing Pilot	Each	185	-	-	8,052	\$ 55,560	1%
36	Furnace Clean and Tune	Each	4,701	-	-	-	\$ 263,269	4%
37	High Efficiency Clothes	Each	165	-	-	-	\$ 103,536	0%
38	Microwave	Each	344	33,850	-	894	\$ 30,960	0%
39	Thermostatic Shower Valve	Each	2,878	35,910	8	25,459	\$ 168,809	2%
40	LED Night Lights	Each	22,699	80,101	-	-	\$ 70,428	1%
41	Occupancy Sensor		0	-	-	-	\$ -	0%
42	Pilots							
43	A/C Tune-up Central	Home	0	-	-	-	\$ -	0%
44	Interior Hard wired CFL	Each	0	-	-	-	\$ -	0%
45	Ceiling Fans	Each	0	-	-	-	\$ -	0%
46	In-Home Display	Each	0	-	-	-	\$ -	0%
47	Programmable Controllable	Each	0	-	-	-	\$ -	0%
48	Forced Air Unit	Each	0	-	-	-	\$ -	0%
49	Microwave		0	-	-	-	\$ -	0%
50	High Efficiency Clothes		0	-	-	-	\$ -	0%
51	Customer Enrollment							
52	Outreach & Assessment	Home	9,236				\$ 1,268,867	17%
53	In-Home Education	Home	9,160				\$ 187,993	3%
54	Education Workshops	Participant	0				\$ -	0%
55								
56	Total Savings/Expenditures			3,108,809	288	159,116	\$ 7,445,674	100%
57								
58	Homes Weatherized	Home	9,146					
59								
60	Homes Treated							
61	- Single Family Homes Treated	Home	3,522					
62	- Multi-family Homes Treated	Home	5,153					
63	- Mobile Homes Treated	Home	574					
64	- Total Number of Homes Treated	Home	9,249					
65	# Eligible Homes to be Treated for PY ²	Home	20,384					
66	% OF Homes Treated	%	45%					
67								
68	- Total Master-Metered	Home	45					
69	¹ Energy savings is based on the 2005 Load Impact Evaluation.							
70	² Based on Attachment H of D0811031							
71	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							
72	³ Line Item 46: In-Home Display Pilot conducted 150 telephone interviews to non-responsive customers.							

PIE CHART 1- Expenses by Measures Category For June 2010

**LIEE Table 2
San Diego Gas & Electric
YTD LIEE Expenses
June 2010**



- | | | |
|--------------------------|-----------------------|-------------------------------------|
| ■ Heating Systems | ■ Cooling Measures | ■ Infiltration & Space Conditioning |
| ■ Water Heating Measures | ■ Lighting Measures | ■ Refrigerators |
| ■ New Measures | ■ Customer Enrollment | |

	A	B
1	LIEE Table 3 - Average Bill Savings per Treated Home San Diego Gas & Electric June 2010	
2	Year-to-date Installations - Expensed	
3		
4	Annual kWh Savings	3,108,809
5	Annual Therm Savings	159,116
6	Lifecycle kWh Savings	28,013,262
7	Lifecycle Therm Savings	1,642,664
8	Current kWh Rate	\$ 0.13
9	Current Therm Rate	\$ 1.09
10	Number of Treated Homes	9,249
11	Average 1st Year Bill Savings / Treated Home	61.87
12	Average Lifecycle Bill Savings / Treated Home	484.23
13	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.	

	A	B	C	D	E	F	G
1	LIEE Table 4 - LIEE Homes Treated San Diego Gas & Electric June 2010						
2	County	Eligible Customers			Homes Treated Year-To-Date		
3		Rural	Urban	Total	Rural	Urban	Total
4	Orange County	0	15,734	15,734	0	33	33
5	San Diego	17,769	319,704	337,472	295	8,921	9,216
6							
7	Total	17,769	335,437	353,206	295	8,954	9,249
8	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
	LIEE Table 5 - LIEE Customer Summary San Diego Gas & Electric June 2010																
1																	
2	Gas & Electric				Gas Only				Electric Only				Total				
3	# of YTD Homes Treated	Therm	kWh	kW	# of YTD Homes	Therm	kWh	kW	# of YTD Homes	Therm	kWh	kW	# of YTD Homes Treated	Therm	kWh	kW	
4	Month																
5	Jan-10	346	226	110,316	17	0	0	0	0	8	0	2,473	0	354	226	112,789	17
6	Feb-10	1,694	18,868	488,702	55	0	0	0	0	54	0	25,556	4	1,748	18,868	514,257	59
7	Mar-10	2,947	65,509	1,096,160	96	0	0	0	0	101	0	82,885	12	3,048	65,509	1,179,045	108
8	Apr-10	4,258	88,651	1,439,108	123	0	0	0	0	150	0	108,832	16	4,408	88,651	1,547,941	139
9	May-10	7,445	128,515	2,236,684	194	0	0	0	0	256	0	181,853	27	7,701	128,515	2,418,537	220
10	Jun-10	8,949	159,116	2,877,286	254	0	0	0	0	300	0	231,524	34	9,249	159,116	3,108,809	288
11	Jul-10																
12	Aug-10																
13	Sep-10																
14	Oct-10																
15	Nov-10																
16	Dec-10																
	Figures for each month are YTD. December results should approximate calendar year results. Therms and kWh savings are annual figures. Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2L.																
17																	
18	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																

	A	B	C	D	E	F
1	LIEE Table 7					
2	Whole Neighborhood Approach					
3	San Diego Gas & Electric					
4	June 2010					
5	A	B	C	D	E	
6	Neighborhood (County, Zipcode, Zip+7 etc.) Targeted ^[1]	Total Residential Customers ^[2]	Total Estimated Eligible ^[3]	Total Treated 2002-2009	Target to Treated This Year ^[4]	
7	91910-34	495	288.3672	163	167	
8	91910-36	228	125.54136	165	170	
9	91911-52	364	134.95664	67	91	
10	91914-35	72	0.75528	4	7	
11	91932-16	361	202.57876	153	154	
12	91932-23	469	235.31606	193	205	
13	92105-28	605	428.17665	395	396	
14	91941-76	464	167.272	162	170	
15	91942-74	368	0	6	2	
16	91942-75	83	0	0	6	
17	91950-26	286	160.28298	99	103	
18	91950-28	233	146.85524	27	44	
19	91950-29	115	70.4904	55	68	
20	91950-50	321	172.36737	177	189	
21	91950-68	332	189.99364	84	135	
22	91950-69	370	258.6337	179	212	
23	91977-25	302	97.89934	66	70	
24	91977-39	148	70.99856	136	139	
25	91977-66	138	68.03124	48	75	
26	92019-32	151	41.80133	16	17	
27	92020-33	403	150.71797	71	85	
28	92020-38	259	141.67041	64	72	
29	92020-39	188	104.20088	53	83	
30	92020-44	180	91.692	21	37	
31	92020-47	414	245.13768	223	243	
32	92020-48	526	302	294	306	
33	92020-60	64	33	62	63	
34	92020-76	537	251	0	5	
35	92020-89	52	22	0	8	
36	92021-29	410	142	52	56	
37	92021-45	459	152	59	69	
38	92021-46	493	207	71	77	
39	92021-51	545	185	91	95	
40	92021-54	476	159	15	27	
41	92021-64	284	155	125	129	
42	92021-68	552	319	419	442	
43	92021-70	471	265	211	220	
44	92025-20	317	199	185	194	
45	92025-32	417	226	204	211	
46	92025-39	411	148	89	90	
47	92025-57	351	178	141	151	
48	92026-30	339	172	167	201	
49	92027-26	243	106	178	188	
50	92027-34	500	226	121	131	
51	92027-38	265	99	140	147	
52	92028-23	326	151	81	82	
53	92028-28	380	180	70	95	
54	92028-40	520	286	206	213	
55	92028-47	64	40	23	40	
56	92040-20	504	147	123	124	
57	92054-31	345	201	81	84	
58	92054-32	395	249	224	225	
59	92054-44	331	120	35	45	
60	92057-43	98	28	37	52	
61	92065-52	272	100	105	106	
62	92083-35	447	255	161	164	
63	92083-36	60	26	75	80	
64	92083-51	334	179	193	195	
65	92083-62	263	58	85	90	
66	92083-80	330	133	56	67	
67	92084-35	595	300	92	99	
68	92084-41	338	144	91	95	
69	92084-50	450	252	214	216	
70	92103-40	124	34	6	7	
71	92104-27	519	280	85	86	
72	92104-56	306	99	24	28	
73	92104-64	149	82	15	16	
74	92105-46	578	339	247	248	
75	92111-68	476	177	88	89	
76	92113-18	459	291	198	217	
77	92113-29	333	193	182	198	
78	92113-37	302	230	202	206	
79	92113-43	368	259	212	214	
80	92113-58	27	18	16	18	
81	92116-22	363	113	49	50	
82	92116-24	518	192	74	76	
83	92117-58	94	35	19	21	
84	92117-63	156	59	2	29	
85	92139-18	241	82	62	70	
86	92139-19	157	69	4	50	
87	92139-20	226	95	39	51	
88	92173-21	479	238	122	159	
89	92173-24	400	277	174	202	
90	92173-28	492	291	41	52	
91						
92						
93	[1] Neighborhood defined as zip+7 area (or zip+2).					
94	[2] All active residential customers in zip+7.					
95	[3] Total estimated eligible per Athens Research. Calculated by multiplying the percent eligible by the total residential population in zip+7.					
96	[4] Total units treated 2002-2010 year-to-date.					

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R
1	CARE Table 2 - Enrollment, Recertification, Attrition, & Penetration																	
2	San Diego Gas & Electric																	
3	June 2010																	
4	Gross Enrollment																	
5	Automatic Enrollment																	
6	2010	Inter-Utility ¹	Intra-Utility ²	Leveraging ³	One-e-App ⁴	SB580	Combined (B+C+D+E+F)	Capitation	Other Sources ⁵	Total (G+H+I)	Recertification	Total Adjusted (J+K)	Attrition (Drop Offs)	Enrollment		Total CARE Participants	Estimated CARE Eligible	Penetration Rate % (P/Q)
7	January	160	265	37	0	0	197	455	4,036	4,588	4,196	8,864	3,958	4,926	730	270,247	351,297	76.8%
8	February	265	0	0	0	265	265	455	5,198	5,770	5,103	10,873	4,860	6,013	910	271,157	351,297	77.2%
9	March	260	0	0	0	260	260	396	5,785	6,441	5,633	12,074	7,143	4,931	-702	270,455	351,297	77.0%
10	April	206	0	0	0	206	206	564	5,818	6,588	8,947	15,535	4,760	10,755	1,808	272,263	352,177	77.3%
11	May	281	0	0	0	281	281	541	5,332	6,154	5,855	12,009	4,968	7,041	1,186	273,449	352,177	77.6%
12	June	261	0	0	0	261	261	452	5,908	6,621	6,135	12,755	6,290	6,466	331	273,760	352,177	77.7%
13	July																	
14	August																	
15	September																	
16	October																	
17	November																	
18	December																	
19	Total for 2010							2,715	32,077	36,262		35,869	31,999	40,132	4,263			
20																		
21	Enrollments via data sharing between the IOUs																	
22	Enrollments via data sharing between departments and/or programs within the IOUs																	
23	Enrollments via data sharing with programs outside the IOU that serve low-income customers																	
24	One-E-App is a pilot program set up by The Center to Promote Healthcare Access (the Center) and PG&E. The pilot will occur within two PG&E counties and looks to implement a strategy of automatic enrollment for low-income customers into the CARE program based on the customers' applications or reapplications for related low-income health and social welfare services, (e.g. MediCAL, Healthy Families, CALRx, etc.). The goal is to develop another means by which low income families can be introduced into the CARE program and,																	
25	not including Recertification.																	
26	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments																	

	A	B	C	D	E	F	G
1	CARE Table 4 - CARE Self-Certification and Self-Recertification Applications¹ San Diego Gas & Electric June 2010						
2							
3							
4		Provided	Received	Approved	Denied	Pending/Never Completed	Duplicates
5	Total	67,859	15,457	12,756	262	1,581	858
6	Percentage		22.8%	82.5%	1.7%	10.2%	5.6%
7							
8	¹ Includes sub-metered customers.						

	A	B	C	D	E	F	G	H
1	CARE Table 6 - Recertification Results							
2	San Diego Gas & Electric							
3	June 2010							
4	2010	Total CARE Population	Participants Requested to Recertify	% of Population Total	Participants Recertified	Participants Dropped	Recertification Rate % (E/C)	% of Total Population Dropped (F/B)
5	January	270,247	4,622	1.71%	2,198	2,087	47.56%	0.77%
6	February	271,157	4,139	1.53%	2,238	1,578	54.07%	0.58%
7	March	270,455	3,798	1.40%	2,310	584	60.82%	0.22%
8	April	272,263	3,819	1.40%	2,221	1,440	58.16%	0.53%
9	May	273,449	3,016	1.10%	1,350	889	44.76%	0.33%
10	June	273,780	2,773	1.01%	323	0	11.65%	0.00%
11	July							
12	August							
13	September							
14	October							
15	November							
16	December							
17	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							

	A	B	C	D	E	F	G	H
1	CARE Table 7 - Capitation Contractors							
2	San Diego Gas & Electric							
3	June 2010							
4	Contractor Name	Contractor Type				Year-to-Date		
5		Private	CBO	WMDVBE	LIHEAP	Rural	Urban	Total
6	AARP - Tax Aid		X				0	0
7	ACCESS TO INDEPENDENCE OF SAN DIEGO		X				0	0
8	AFE		X				0	0
9	AFRICAN ALLIANCE						44	44
10	ALPHA KAPPA ALPHA HEAD START		X				3	3
11	Alpha of San Diego		X				0	0
12	American Red Cross		X				668	668
13	Bayside Community Center		X				10	10
14	Barrio Station						0	0
15	BOYS AND GIRLS CLUBS		X				0	0
16	CAMPESINOS UNIDOS, INC		X		X		254	254
17	CASA FAMILIAR		X				4	4
18	Catholic Charities		X				65	65
19	CHICANO FEDERATION		X				6	6
20	CHINESE SERVICE CENTER OF SAN DIEGO		X				12	12
21	CHULA VISTA COMMUNITY COLLABORATIVE		X				24	24
22	CITY HEIGHTS COMMUNITY DEVELOPMENT CORP		X				2	2
23	CITY OF SAN DIEGO - Clairemont Community Center		X				0	0
24	COMMUNITY ACTION PARTNERSHIP - Orange County		X		X		0	0
25	Community Research Foundation		X				2	2
26	COMMUNITY RESOURCE CENTER						0	0
27	Crisis House		X				29	29
28	ELDER HELP OF SAN DIEGO 2009		X				1	1
29	EPISCOPAL COMMUNITY SERVICES		X				6	6
30	Family Health Centers of San Diego		X				22	22
31	Foster Lift		X				15	15
32	Harmonium		X				1	1
33	HEARTS AND HANDS TOGETHER		X				9	9
34	HOME START 2009		X				24	24
35	HORN OF AFRICA		X				4	4
36	INTERNATIONAL RESCUE COMMITTEE		X				15	15
37	Julian Pathways		X				0	0
38	KURISH HUMAN RIGHTS WATCH, INC						4	4
39	LA MAESTRA FAMILY CLINIC 2009		X				32	32
40	LEGAL AID SOCIETY OF SAN DIEGO, INC.		X				1	1
41	LUTHERAN SOCIAL SERVICES, INC		X				0	0
42	MAAC PROJECT		X		X		198	198
43	MABUHAY ALLIANCE						2	2
44	MID CITY CHRISTIAN SERVICES 2009		X	X			0	0
45	MONTE VISTA HIGH SCHOOL COMMUNITY RESOURCE CENTER		X				0	0
46	MOUNTAIN HEALTH & COMMUNITY SERVICES, INC.		X				0	0
47	Neighborhood Health Care		X				146	146
48	NEIGHBORHOOD HOUSE						10	10
49	North County Community Services		X				0	0
50	North County Health Project		X				31	31
51	North County Interfaith		X				7	7
52	North County Lifeline		X				8	8
53	REBUILDING TOGETHER SAN DIEGO		X				15	15
54	Salvation Army		X				7	7
55	San Diego Food Bank		X				2	2
56	San Diego State University		X				752	752
57	SAN DIEGO YOUTH & COMMUNITY SERVICES		X				0	0
58	San Ysidro Health Center		X				190	190
59	SAY SAN DIEGO		X				13	13
60	SCRIPPS HEALTH WIC						43	43
61	SOUTH BAY COMMUNITY SERVICES		X				10	10
62	SOUTHERN CALIFORNIA TRIBAL CHAIRMEN'S ASSOCIATION		X				2	2
63	TRINITY HOUSE						4	4
64	Turning the Hearts		X				0	0
65	Veteran's Village		X				0	0
66	Vista Community Clinic		X				7	7
67	YMCA YOUTH AND FAMILY SERVICES						10	10
68	Total Enrollments					0	2,714	2,714

	A	B	C	D	E	F	G	H
1	CARE Table 8 - Participants as of Month-End							
2	San Diego Gas & Electric							
3	June 2010							
4	2010	Gas and Electric	Gas Only	Electric Only	Total	Eligible Households	Penetration	% Change ¹
5	January	183,271	N/A	86,976	270,247	351,297	76.9%	-3.66%
6	February	183,775	N/A	87,382	271,157	351,297	77.2%	0.34%
7	March	183,159	N/A	87,296	270,455	351,297	77.0%	-0.26%
8	April	184,082	N/A	88,181	272,263	352,177	77.3%	0.42%
9	May	184,794	N/A	88,655	273,449	352,177	77.6%	0.44%
10	June	185,000	N/A	88,780	273,780	352,177	77.7%	0.12%
11	July							
12	August							
13	September							
14	October							
15	November							
16	December							
17								
18	¹ Explain any monthly variance of 5% or more in the number of participants.							
19	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							

CERTIFICATE OF SERVICE

I hereby certify that a copy of **MONTHLY REPORT OF SAN DIEGO GAS & ELECTRIC COMPANY (U 902 M) ON LOW-INCOME ASSISTANCE PROGRAMS FOR JUNE 2010** has been electronically mailed to each party of record of the service list in A.08-05-022, A.08-05-024, A.08-05-025, and A.08-05-026. Any party on the service list who has not provided an electronic mail address was served by placing copies in properly addressed and sealed envelopes and by depositing such envelopes in the United States Mail with first-class postage prepaid.

Copies were also sent via Federal Express to Administrative Law Judge Kimberly Kim and Commissioner Dian Grueneich.

Executed this 21st day of July, 2010 at San Diego, California.

/s/ Jenifer E. Nicola
Jenifer E. Nicola