

**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE  
STATE OF CALIFORNIA**

Application of Southern California Edison Company (U 338-E) for Approval of its 2012- 2014 California Alternate Rates for Energy (CARE) and Energy Savings Assistance Programs and Budgets.	A.11-05-017 (Filed May 16, 2011)
Application of Southern California Gas Company (U 904-G) for Approval of Low-Income Assistance Program and Budgets for Program Years 2012-2014.	A.11-05-018 (Filed May 16, 2011)
Application of Pacific Gas and Electric Company for Approval of the 2012-2014 Energy Savings Assistance and California Alternate Rates for Energy Programs and Budget (U 39-M)	A.11-05-019 (Filed May 16, 2011)
Application of San Diego Gas & Electric Company (U 902-M) for Approval of Low-Income Assistance Programs and Budgets for Program Years 2012-2014	A.11-05-020 (Filed May 16, 2011)

**MONTHLY REPORT OF SOUTHERN CALIFORNIA EDISON COMPANY (U 338-E)  
ON LOW INCOME ASSISTANCE PROGRAMS FOR DECEMBER 2013**

JANET S. COMBS  
LARRY R. COPE

Attorneys for  
SOUTHERN CALIFORNIA EDISON COMPANY

2244 Walnut Grove Avenue  
Post Office Box 800  
Rosemead, California 91770  
Telephone: (626) 302-2570  
Facsimile: (626) 302-7740  
E-mail: larry.cope@sce.com

Dated: **January 21, 2014**

**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE  
STATE OF CALIFORNIA**

Application of Southern California Edison Company (U 338-E) for Approval of its 2012- 2014 California Alternate Rates for Energy (CARE) and Energy Savings Assistance Programs and Budgets.	A.11-05-017 (Filed May 16, 2011)
Application of Southern California Gas Company (U 904-G) for Approval of Low-Income Assistance Program and Budgets for Program Years 2012-2014.	A.11-05-018 (Filed May 16, 2011)
Application of Pacific Gas and Electric Company for Approval of the 2012-2014 Energy Savings Assistance and California Alternate Rates for Energy Programs and Budget (U 39-M)	A.11-05-019 (Filed May 16, 2011)
Application of San Diego Gas & Electric Company (U 902-M) for Approval of Low-Income Assistance Programs and Budgets for Program Years 2012-2014	A.11-05-020 (Filed May 16, 2011)

**MONTHLY REPORT OF SOUTHERN CALIFORNIA EDISON COMPANY (U 338-E)  
ON LOW INCOME ASSISTANCE PROGRAMS FOR DECEMBER 2013**

Southern California Edison Company (SCE) hereby submits the attached Low Income Assistance Programs Monthly Report for December 2013. The information contained in this report supersedes all prior reports submitted by SCE.

Respectfully submitted,

JANET S. COMBS  
LARRY R. COPE

*/s/ Larry R. Cope*

---

By: Larry R. Cope

Attorneys for  
SOUTHERN CALIFORNIA EDISON COMPANY

2244 Walnut Grove Avenue  
Post Office Box 800  
Rosemead, California 91770  
Telephone: (626) 302-2570  
Facsimile: (626) 302-7740  
E-mail: larry.cope@sce.com

**January 21, 2014**

**Attachment**

**ESA and CARE Program Report**

**Southern California Edison Company's (SCE)**

**Energy Savings Assistance (ESA) Program**

**And**

**California Alternate Rate for Energy (CARE)**

**Program Monthly Report**

**December 2013**

# LOW INCOME ASSISTANCE PROGRAMS MONTHLY REPORT

## TABLE OF CONTENTS

Title	Page
<b>1. Energy Savings Assistance Program Executive Summary .....</b>	<b>- 1 -</b>
1.1. Energy Savings Assistance (formerly referred to as Low Income Energy Efficiency or LIEE) Program Overview .....	- 1 -
1.2. Whole Neighborhood Approach Evaluation.....	- 1 -
1.3. Energy Savings Assistance Program Customer Outreach and Enrollment Update.....	- 2 -
1.4. Leveraging Success Evaluation, Including CSD.....	- 2 -
1.5. Workforce Education & Training .....	- 2 -
<b>2. California Alternate Rates for Energy (CARE) Executive Summary .....</b>	<b>- 4 -</b>
2.1. CARE Program Summary.....	- 4 -
2.2. Outreach.....	- 4 -
2.3. Recertification Complaints .....	- 7 -
<b>Appendix A: Energy Savings Assistance Program and CARE Tables.....</b>	<b>- 8 -</b>

# LOW INCOME ASSISTANCE PROGRAMS MONTHLY REPORT

## 1. Energy Savings Assistance Program Executive Summary

### 1.1. Energy Savings Assistance (formerly referred to as Low Income Energy Efficiency or LIEE) Program Overview

- 1.1.1. Provide a summary of the Energy Savings Assistance Program elements as approved in Decision (D.) 12-08-044:

Program Summary for Month			
2013	Authorized / Planning Assumptions	Year-to-Date Actual	%
Budget	\$72,640,016	\$55,629,829	77%
Homes Treated	87,389	69,031	79%
kWh Saved	N/A	32,070,315	N/A
kW Demand Reduced	N/A	9,483	N/A
Therms Saved	N/A	N/A	N/A

### 1.2. Whole Neighborhood Approach Evaluation

- 1.2.1. Provide a summary of the geographic and customer segmentation strategy employed (i.e., tools and analysis used to segment “neighborhoods,” how neighborhoods are segmented and how this information is communicated to the contractor/CBO).

SCE continues to enroll customers through the paperless enrollment process, which utilizes tablet PCs and portable scanners during assessment to streamline and expedite enrollments. In addition, this process eliminates the need to capture paper copies, which ensures that customer data is protected and helps the environment. This process complements the Whole Neighborhood Approach by reducing the program’s carbon footprint and maximizing efficiencies. During the month of December, nineteen (19) assessors from four (4) different service providers used the paperless enrollment process to enroll 876 customers.

Throughout the month of December, SCE continued to promote the ESA Program, CARE Program, Medical Baseline Program, and other assistance programs offered by SCE through various community events within its service

territory. This continued effort allows customers to interact with SCE with regard to Low Income Energy Efficiency (LIEE) and Energy Efficiency in general.

### **1.3. Energy Savings Assistance Program Customer Outreach and Enrollment Update**

- 1.3.1. Provide a summary of the Energy Savings Assistance program outreach and enrollment strategies deployed this month.

On December 4, 2013, SCE provided information about the Energy Savings Assistance Program and other low-income programs to attendees at the quarterly meeting of the Community Development Commission (CDC) of the County of Los Angeles. In attendance were representatives from over 20 cities across the County of Los Angeles, which afforded SCE the opportunity to highlight the benefits of the ESA Program, CARE, EAF and Medical Baseline Allocation.

At the December 19, 2013 CDC meeting, SCE was invited to highlight the benefits of SCE's Income Qualified Programs (IQP) for the First 5 LA collaborative, a group focused on improving the plight of the homeless. In attendance were representatives from various cities across Los Angeles County, which provided SCE the opportunity to a large and diverse group of people across a large part of SCE's service territory.

### **1.4. Leveraging Success Evaluation, Including CSD**

- 1.4.1. Please provide a status of the leveraging effort with CSD. What new steps or programs have been implemented? What was the result in terms of new enrollments?

For the past several years, SCE has provided refrigerators to contractors at no cost for installation through the Low Income Home Energy Assistance Program (LIHEAP). SCE believes this approach enables contractors to utilize measures and services from both LIHEAP and the ESA Program to better serve SCE's customers. SCE continues to work with the California Department of Community Services and Development (DCSD), service contractors, and the California Public Utilities Commission (CPUC) to successfully leverage ESA Program and LIHEAP services.

### **1.5. Workforce Education & Training**

- 1.5.1. Please summarize efforts to improve and expand Energy Savings Assistance Program workforce education and training. Describe steps taken to hire



and train low income workers and how such efforts differ from prior program years.

SCE contracts with a mixture of local private contractors (LPCs), community-based organizations (CBOs) and faith-based organizations (FBOs) to provide ESA Program services. Currently, the organizations, and in particular the CBOs, most of which are situated in the low income and disadvantaged communities they serve, provide approximately 750 jobs that support SCE's ESA Program, including executive, clerical, and other ancillary positions.

SCE has conducted 25 Home Assessment Training workshops in 2013, which provide training to agency outreach staff on the policies and procedures related to home assessment. The four day training workshop provides participants with three days of comprehensive instruction on income documentation, customer and measure eligibility, and hands-on exercises that were the direct result of feedback received from service providers and trainees. The fourth day consists of an extensive discussion of energy education-related topics and demonstrations used to gauge the participants' understanding of the material.

In preparation for 2014, SCE conducted 3 Home Assessment Recertification Workshops, each of which is a two-day training workshop for existing assessors. The Home Assessment Recertification Workshop is a condensed training session that focuses on ensuring that existing assessors working in the ESA Program receive refresher training on policies and procedures. In previous years, Recertification was administered on an ad-hoc basis. Beginning in 2014, SCE will require that assessors complete a Recertification workshop once each year. To make this process more effective, SCE is working to make the Recertification workshop available online for those assessors with error rates that are within acceptable guidelines established by ESA Program management. Assessors with error rates in excess of the guidelines will be required to complete an instructor-led Recertification workshop.

During the 2013 Program Year, SCE has conducted 25 Home Assessment Training Workshops with a total of 367 trainees receiving the updated curriculum. In addition, 118 new jobs for assessors were created to support SCE's ESA Program.

**2. California Alternate Rates for Energy (CARE) Executive Summary**

**2.1. CARE Program Summary**

2.1.1. Please provide CARE program summary costs

<b>CARE Budget Categories</b>	<b>Authorized Budget</b>	<b>Expenses Year-to-Date</b>	<b>% of Budget Spent</b>
Outreach	\$2,100,000	\$1,656,337	79%
Processing / Certification Re-certification	\$4,553,000	\$810,734	18%
Post Enrollment Verification	\$3,456,000	\$451,242	13%
IT Programming	\$950,000	\$735,458	77%
Cooling Centers	N/A	N/A	N/A
Measurement & Evaluation	\$90,000	\$167,918	187%
Regulatory Compliance	\$265,000	\$202,368	76%
General Administration	\$702,000	\$703,072	100%
CPUC Energy Division Staff	\$140,000	\$0	0%
<b>Total Expenses</b>	<b>\$12,256,000</b>	<b>\$4,727,129</b>	<b>39%</b>
<b>Subsidies and Benefits</b>	<b>\$376,900,000</b>	<b>\$358,025,586</b>	<b>95%</b>
<b>Total Program Costs &amp; Discounts</b>	<b>\$389,156,000</b>	<b>\$362,752,715</b>	<b>93%</b>

2.1.2. Please provide the CARE program penetration rate to date

<b>CARE Penetration</b>		
<b>Participants</b>	<b>Estimated Eligible Participants</b>	<b>Year-to-Date Penetration Rate</b>
1,335,607	1,410,534	95%

**2.2. Outreach**

2.2.1. Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

SCE's Customer Communications Organization within SCE's Call Centers continues to utilize the online CARE enrollment application at [www.sce.com](http://www.sce.com) to directly enroll customers into the CARE Program over the phone or offer to send a CARE application to the customer. During the month of December, SCE

enrolled 9,424 eligible low income customers through Call Center outreach efforts. (This includes all web enrollments performed by the Call Center and Call Center-mailed applications.)

CARE and FERA outreach efforts and communications to SCE’s in-language and under-penetrated areas continue to be a priority. SCE’s CARE/FERA programs partner with internal departments such as Equal Opportunity, Local Public Affairs (LPA), Consumer Affairs, Offer Management and Marketing, Corporate Communications, Strategic Engagement, Business Solutions, and the Mobile Energy Unit (MEU), as well as various chambers, foundations, faith-based and community-based organizations in outreach activities that target SCE’s hard-to-reach customer base.

During December, which experienced a decrease in outreach events due to the holidays, SCE’s CARE/FERA programs attended 3 outreach events, where SCE distributed CARE applications to potentially eligible customer populations throughout SCE’s service area (see table below). At many of these events, eligible customers had the opportunity to enroll or recertify for CARE via the real-time online enrollment form at [www.sce.com](http://www.sce.com) and learn about the programs directly from a CARE/FERA subject matter expert. Such events provide SCE with the opportunity to uphold a presence in the community, educate the public about the programs, and enroll eligible customers.

<b>Event Name</b>	<b>Location</b>	<b>Event Date</b>	<b>Estimated # of Customers SCE Interacted With</b>	<b>Event Description</b>
City of Bell Senior Health and Wellness Expo	Bell	12/04/13	50	Provided information on CARE/FERA/ESA & Medical Baseline
City of Downey Senior Health and Wellness Expo	Downey	12/6/13	5	Provided information on CARE/FERA/ESA & Medical Baseline

Event Name	Location	Event Date	Estimated # of Customers SCE Interacted With	Event Description
Community of Development Commission of Los Angeles County CDC: Low-Income Presentation	Alhambra	12/19/13	25	Provided information on CARE/FERA/ESA & Medical Baseline

In December, SCE provided information about programs and services to help lower electricity usage bills to over 80 customers. SCE representatives assisted customers in completing applications, answered questions, and provided a personal contact between the customer and the utility.

SCE continued to take advantage of social media efforts and “posted” information about CARE and FERA on Facebook and Twitter.

The CARE/FERA Capitation Fee Program team is continuing its efforts to re-engage existing Capitation agencies while strategically registering additional contractors to overcome enrollment barriers, including language, culture, and special needs, as a means of enrolling the hardest-to-reach customers. As a result of these efforts, the Capitation Fee Program continues to show increased enrollments from agencies that were previously inactive. In December, capitation contractors successfully enrolled 333 new customers in the CARE Program.

Current and ongoing campaign strategies and efforts include the following:

- Leverage events sponsored by communities and cultural celebrations to reach populations that may be eligible to enroll in the CARE Program.
- Partner with SCE personnel to leverage existing SCE relationships with FBOs, CBOs, and local governments.
- Leverage existing channels to develop creative approaches for agencies to conduct CARE/FERA outreach, including employment information workshops, faith- and community- based publications, school events, retail shopping malls, and community fairs.

2.2.2. Describe the efforts taken to reach and coordinate the CARE program with other related low income programs to reach eligible customers.

SCE enrolls new CARE customers through the Energy Assistance Fund (EAF), a program that provides utility payment assistance through voluntary customer, employee, and SCE shareholder donations. The EAF income requirements are the same as CARE's.

SCE coordinates CARE enrollment with other income-qualified programs, such as ESA, LIHEAP, Southern California Gas Company, and certain water utilities. ESA participants are automatically enrolled in CARE each month, and LIHEAP participants are automatically enrolled in CARE quarterly. In December, 4,147 eligible customers were enrolled in CARE through data sharing with LIHEAP, ESA, Southern California Gas Company, water utilities, and SCE's EAF Program. The CARE Program continuously integrates its efforts and messaging with the ESA Program at all outreach events, communications, and marketing campaigns.

### **2.3. Recertification Complaints**

SCE received no recertification complaints in December 2013.

## Appendix A: Energy Savings Assistance Program and CARE Tables

Program	Table	Title
Energy Savings Assistance Program	Table 1	Energy Savings Assistance Program Expenses
Energy Savings Assistance Program	Table 2	Expenses and Energy Savings by Measures Installed
Energy Savings Assistance Program	Table 3	Average Bill Savings per Treated Home
Energy Savings Assistance Program	Table 4A	Homes Treated
Energy Savings Assistance Program	Table 4B	Homes Unwilling/Unable to Participate
Energy Savings Assistance Program	Table 5	Customer Summary
Energy Savings Assistance Program	Table 6	Expenditures for Pilots and Studies
CARE	Table 1	CARE Program Expenses
CARE	Table 2	CARE Enrollment, Recertification, Attrition, and Penetration
CARE	Table 3A&B	CARE Post-Enrollment Verification Results
CARE	Table 4	CARE Self-Certification and Re-Certification Applications
CARE	Table 5	Enrollment by County
CARE	Table 6	Recertification Results
CARE	Table 7	Capitation Contractors
CARE	Table 8	Participants as of Month End
CARE	Table 9	CHANGES Expenditures
CARE	Table 10	CHANGES One-On-One Assistance
CARE	Table 11	CHANGES Group Assistance

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	<b>Energy Savings Assistance Program Table 1</b>												
2	<b>Through December 2013 - Southern California Edison</b>												
3		<b>Authorized Budget [1]</b>			<b>Current Month Expenses</b>			<b>Year to Date Expenses</b>			<b>% of Budget Spent YTD</b>		
4	<b>ESA Program:</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>
5	<b>Energy Efficiency</b>												
6	Appliances	21,019,806		21,019,806	1,406,434		1,406,434	14,818,832		14,818,832	70%		70%
7	Domestic Hot Water	51,071		51,071	975		975	11,469		11,469	22%		22%
8	Enclosure	268,975		268,975	18,069		18,069	72,475		72,475	27%		27%
9	HVAC	27,293,630		27,293,630	2,188,695		2,188,695	23,915,134		23,915,134	88%		88%
10	Maintenance	233,333		233,333	91,520		91,520	91,520		91,520	39%		39%
11	Lighting	3,273,102		3,273,102	233,857		233,857	2,333,934		2,333,934	71%		71%
12	Miscellaneous	4,726,931		4,726,931	426,847		426,847	3,236,721		3,236,721	68%		68%
13	Customer Enrollment	5,614,437		5,614,437	635,939		635,939	5,360,671		5,360,671	95%		95%
14	In Home Education	1,246,139		1,246,139	76,605		76,605	688,890		688,890	55%		55%
15	Pilot	-		-	-		-	-		-	0%		0%
16	<b>Energy Efficiency TOTAL</b>	<b>63,727,426</b>		<b>63,727,426</b>	<b>5,078,941</b>		<b>5,078,941</b>	<b>50,529,646</b>		<b>50,529,646</b>	<b>79%</b>		<b>79%</b>
17													
18	Training Center	347,285		347,285	18,647		18646.82	175,581		175,581	51%		51%
19	Inspections	1,508,305		1,508,305	88,653		88,653	878,500		878,500	58%		58%
20	Marketing and Outreach	1,414,000		1,414,000	14,957		14,957	127,426		127,426	9%		9%
21	Statewide Marketing Education and Outreach	120,000		120,000	451		451	137,853		137,853	115%		115%
22	Measurement and Evaluation Studies [2]	200,000		200,000	373,631		373,631	1,041,956		1,041,956	521%		521%
23	Regulatory Compliance	594,000		594,000	108,638		108,638	358,159		358,159	60%		60%
24	General Administration	4,669,000		4,669,000	243,453		243,453	2,379,766		2,379,766	51%		51%
25	CPUC Energy Division	60,000		60,000	(0)		(0)	943		943	2%		2%
26													
27	<b>TOTAL PROGRAM COSTS</b>	<b>\$ 72,640,016</b>		<b>72,640,016</b>	<b>5,927,371</b>		<b>5,927,371</b>	<b>55,629,829</b>		<b>55,629,829</b>	<b>77%</b>		<b>77%</b>
28	<b>Funded Outside of ESA Program Budget</b>												
29	Indirect Costs				70,735		70,735	768,728		768,728			
30	NGAT Costs												
31													
32	[1] Please indicate whether authorized budget includes shifted funds from previous years and/or prior program cycles. (Yes or No ) If yes, please specify amount, date												
33	fund-shifting activity occurred, date of fund-shifting request and related approval is applicable.												
34	[2] SCE is the project manager of the Needs Assessment and Energy Education studies and responsible to pay consultant invoices. SCE will invoice PG&E, SCG, and SDG&E for their shares of the studies. When cross-billing occurs, SCE's study expenditures will be under 100% of authorized budget for the 3-year study period.												

	A	B	C	D	E	F	G	H
1	<b>Energy Savings Assistance Program Table 2</b>							
2	<b>Through December 2013 - Southern California Edison</b>							
3			<b>Year-To-Date Completed &amp; Expensed Installation</b>					
4	<b>Measures</b>	<b>Units</b>	<b>Quantity Installed</b>	<b>kWh [4] (Annual)</b>	<b>kW [4] (Annual)</b>	<b>Therms (Annual)</b>	<b>Expenses [5] (\$)</b>	<b>% of Expenditure</b>
5	<b>Appliances</b>							
6	High Efficiency Clothes Washer	Each						
7	Refrigerators	Each	17,365	12,074,027	2,058		14,861,877	30%
8	Microwaves [6]	Each						
9	<b>Domestic Hot Water</b>							
10	Water Heater Blanket	Home	36	864	0		1,619	0%
11	Low Flow Shower Head	Home	228	5,472	2		6,381	0%
12	Water Heater Pipe Insulation	Home	48	1,152	1		828	0%
13	Faucet Aerator	Home	233	5,592	2		2,641	0%
14	Water Heater Repair/Replacement	Each						0%
15	Thermostatic Shower Valve	Each						
16	<b>Enclosure</b>							
17	Air Sealing / Envelope [1]	Home	629	28,412	-		69,484	0%
18	Attic Insulation	Home	4				2,991	0%
19	<b>HVAC</b>							
20	FAU Standing Pilot Conversion	Each						
21	Furnace Repair/Replacement	Each						
22	Room A/C Replacement	Each	683	53,708	65		511,752	1%
23	Central A/C replacement	Each	3,178	526,097	573		12,492,657	25%
24	Heat Pump Replacement	Each	55	37,431	17		160,640	0%
25	Evaporative Cooler (Replacement)	Each						
26	Evaporative Cooler (Installation)	Each	12,017	5,812,479	2,524		10,729,945	21%
27	Duct Testing and Sealing	Home	3,057	1,598,144	2,134		655,250	1%
28	<b>Maintenance</b>							
29	Furnace Clean and Tune	Home						
30	Central A/C Tune up	Home	704	184,965	71		91,520	0%
31	<b>Lighting</b>							
32	Compact Fluorescent Lights (CFL)	Each	260,517	6,493,686	782		1,768,975	4%
33	Interior Hard wired CFL fixtures	Each						
34	Exterior Hard wired CFL fixtures	Each	629	49,402	6		53,465	0%
35	Torchiere	Each	6,019	1,149,629	120		319,012	1%
36	Occupancy Sensor	Each						
37	LED Night Lights	Each						
38	<b>Miscellaneous</b>							
39	Pool Pumps	Each	1,926	3,247,236	1,021		1,685,250	3%
40	Smart Power Strips	Each	27,326	802,018	108		749,327	1%
41	<b>New Measures</b>							
42								
43	<b>Pilots</b>							
44								
45	<b>Customer Enrollment</b>							
46	Outreach & Assessment	Home	78,842				5,360,671	11%
47	In-Home Education	Home	65,707				688,890	1%
48								
49	<b>Total Savings/Expenditures</b>			<b>32,070,315</b>	<b>9,483</b>		<b>50,213,175</b>	
50								
51	Households Weatherized [2]		628					
52								
53	<b>Households Treated</b>							
54	- Single Family Households Treated	Home	51,797					
55	- Multi-family Households Treated	Home	13,370					
56	- Mobile Homes Treated	Home	3,864					
57	<b>Total Number of Households Treated</b>	Home	<b>69,031</b>					
58	<b># Eligible Households to be Treated for PY [3]</b>	Home	87,389					
59	<b>% of Households Treated</b>	%	79%					
60	- Master-Meter Households Treated	Home	1,919					
61								
62	[1] "Air Sealing / Envelope" may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and							
63	[2] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs							
64	[3] Based on Attachment H of D.12-08-044							
65	[4] All savings are calculated based on the "Impact Evaluation of the 2009 CA Low Income Energy Efficiency Program, Final							
66	[5] Costs exclude support costs that are included in Table 1.							



	A	B
1	<b>Energy Savings Assistance Program Table 3</b>	
2	<b>Through December 2013 - Southern California Edison</b>	
3	<b>Year-to-Date Installations - Expensed</b>	
4	Annual kWh Savings	32,070,315
5	Annual Thermo Savings	-
6	Lifecycle kWh Savings	397,638,343
7	Lifecycle Therm Savings	-
8	Current kWh Rate	0.13
9	Current Therm Rate	-
10	Number of Treated Households	69,031
11	Average 1st Year Bill Savings / Treated households	<b>58.72</b>
12	Average Lifecycle Bill Savings / Treated Household	<b>728.10</b>

	A	B	C	D	E	F	G
1	<b>Energy Savings Assistance Program Table 4A</b>						
2	<b>Through December 2013 - Southern California Edison</b>						
3		<b>Eligible Households</b>			<b>Households Treated YTD</b>		
4	<b>County</b>	<b>Rural</b>	<b>Urban</b>	<b>Total</b>	<b>Rural</b>	<b>Urban</b>	<b>Total</b>
5	Fresno	-	343	<b>343</b>	-	-	-
6	Imperial	214	-	<b>214</b>	-	-	-
7	Inyo	1,803	4	<b>1,807</b>	2	-	<b>2</b>
8	Kern	17,942	12,396	<b>30,338</b>	723	404	<b>1,127</b>
9	Kings	8,161	-	<b>8,161</b>	390	-	<b>390</b>
10	Los Angeles	2,908	595,515	<b>598,423</b>	35	29,673	<b>29,708</b>
11	Madera	-	3	<b>3</b>	-	-	-
12	Mono	3,043	0	<b>3,043</b>	-	-	-
13	Orange	0	207,363	<b>207,363</b>	-	6,184	<b>6,184</b>
14	Riverside	98,630	95,596	<b>194,226</b>	5,958	5,726	<b>11,684</b>
15	San Bernardino	40,948	201,906	<b>242,854</b>	1,967	13,886	<b>15,853</b>
16	San Diego	2	-	<b>2</b>	-	-	-
17	Santa Barbara	-	18,974	<b>18,974</b>	-	66	<b>66</b>
18	Tulare	45,776	13,796	<b>59,571</b>	1,723	496	<b>2,219</b>
19	Ventura	2,354	62,000	<b>64,355</b>	31	1,767	<b>1,798</b>
20	<b>Total</b>	<b>221,782</b>	<b>1,207,897</b>	<b>1,429,678</b>	<b>10,829</b>	<b>58,202</b>	<b>69,031</b>

	A	B	C	D	E	F	G	H	I
1	<b>Energy Savings Assistance Program Table 4B</b>								
2	<b>Through December 2013 - Southern California Edison</b>								
3		<b>Reason Provided</b>							
4	<b>County</b>	<b>Customer Declined Program Measures or is Non-Responsive</b>	<b>Customer Unavailable - Scheduling Conflicts</b>	<b>Hazardous Environment (unsafe/unclean)</b>	<b>Insufficient feasible Measures</b>	<b>Ineligible Dwelling - Prior Program Participation</b>	<b>Household Income Exceeds Allowable Limits</b>	<b>Unable to Provide Required Documentation</b>	<b>Other</b>
5	Fresno	0	0	0	0	0	0	0	0
6	Imperial	0	0	0	0	0	0	0	0
7	Inyo	0	0	0	4	0	1	0	16
8	Kern	0	13	1	69	494	7	52	291
9	Kings	2	8	0	28	205	7	23	743
10	Los Angeles	170	219	33	1,319	12,282	466	3,142	18,446
11	Madera	0	0	0	0	0	0	0	0
12	Mono	0	0	0	1	0	0	1	0
13	Orange	8	31	1	328	2,476	112	494	4,171
14	Riverside	74	64	1	662	4,075	257	761	5,738
15	San Bernardino	172	133	2	1,178	4,160	294	1,822	6,539
16	Sandiego	0	0	0	0	0	0	0	0
17	Santa Barbara	0	0	0	4	6	4	0	52
18	Tulare	22	38	1	160	1,294	30	85	2,731
19	Ventura	0	11	2	87	316	72	137	794
20	<b>Total</b>	<b>448</b>	<b>517</b>	<b>41</b>	<b>3,840</b>	<b>25,308</b>	<b>1,250</b>	<b>6,517</b>	<b>39,521</b>

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1	<b>Energy Savings Assistance Program Table 5</b>																
2	<b>Through December 2013 - Southern California Edison</b>																
3		<b>Gas &amp; Electric</b>				<b>Gas Only</b>				<b>Electric Only</b>				<b>Total</b>			
4		<b># of Household</b>	<b>(Annual)</b>			<b># of Household</b>	<b>(Annual)</b>			<b># of Household</b>	<b>(Annual)</b>			<b># of Household</b>	<b>(Annual)</b>		
5	<b>2012</b>		<b>Therm</b>	<b>kWh</b>	<b>kW</b>		<b>Therm</b>	<b>kWh</b>	<b>kW</b>		<b>Therm</b>	<b>kWh</b>	<b>kW</b>		<b>Therm</b>	<b>kWh</b>	<b>kW</b>
6	January								4,885		1,564,852	441	4,885		1,564,852	441	
7	February								9,859		3,466,944	1,012	9,859		3,466,944	1,012	
8	March								16,010		5,994,458	1,722	16,010		5,994,458	1,722	
9	April								22,194		8,153,805	2,339	22,194		8,153,805	2,339	
10	May								28,208		10,880,509	3,185	28,208		10,880,509	3,185	
11	June								35,916		14,192,958	4,157	35,916		14,192,958	4,157	
12	July								39,182		17,631,134	5,210	39,182		17,631,134	5,210	
13	August								44,462		20,294,035	6,006	44,462		20,294,035	6,006	
14	September								50,227		22,911,840	6,764	50,227		22,911,840	6,764	
15	October								56,275		25,858,949	7,674	56,275		25,858,949	7,674	
16	November								61,647		28,439,655	8,413	61,647		28,439,655	8,413	
17	December								69,031		32,070,315	9,483	69,031		32,070,315	9,483	
18	<b>YTD</b>								<b>69,031</b>		<b>32,070,315</b>	<b>9,483</b>	<b>69,031</b>		<b>32,070,315</b>	<b>9,483</b>	
19																	
20	Figures for each month are YTD. December results should approximate calendar year results. Therms and kWh savings are annual figures.																

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	<b>Energy Savings Assistance Program Table 6</b>												
2	<b>Expenditures for Pilots and Studies</b>												
3	<b>Through December 2013 - Southern California Edison</b>												
4		<b>Authorized 3-Year Budget</b>			<b>Current Month Expenses</b>			<b>Expenses Since Jan. 1, 2013</b>			<b>% of 3-Year Budget Expended</b>		
5		<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>
6	<b>Pilots</b>												
7	<b>Studies</b>												
8	Impact Evaluation	\$ 180,000		\$ 180,000	\$ -		\$ -	\$ 146,809		\$ 146,809	82%		82%
9	Needs Assessment	\$ 210,000		\$ 210,000	\$ -		\$ -	\$ 209,999		\$ 209,999	100%		100%
10	Energy Education	\$ 90,000		\$ 90,000	\$ -		\$ -	\$ 75,229		\$ 75,229	84%		84%
11	Multifamily	\$ 120,000		\$ 120,000	\$ -		\$ -	\$ 119,802		\$ 119,802	100%		100%
12	<b>Total Studies</b>	<b>\$ 600,000</b>		<b>\$ 600,000</b>	<b>\$ -</b>		<b>\$ -</b>	<b>\$ 551,839</b>		<b>\$ 551,839</b>	<b>92%</b>		<b>92%</b>

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	<b>CARE Table 1</b>												
2	<b>CARE Program Expenses</b>												
3	<b>Through December 2013 - Southern California Edison</b>												
4		<b>Authorized Budget</b>			<b>Current Month Expenses</b>			<b>Year to Date Expenses</b>			<b>% of Budget Spent YTD</b>		
5	<b>CARE Program:</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>
6	Outreach	\$ 2,100,000		\$ 2,100,000	\$ 149,693		\$ 149,693	\$ 1,656,337		\$ 1,656,337	79%		79%
7	Processing / Certification Re-certification	\$ 4,553,000		\$ 4,553,000	\$ 74,895		\$ 74,895	\$ 810,734		\$ 810,734	18%		18%
8	Post Enrollment Verification	\$ 3,456,000		\$ 3,456,000	\$ 33,149		\$ 33,149	\$ 451,242		\$ 451,242	13%		13%
9	IT Programming	\$ 950,000		\$ 950,000	\$ 81,430		\$ 81,430	\$ 735,458		\$ 735,458	77%		77%
10	Cooling Centers	N/A		N/A	\$ (586)		\$ (586)	\$ 26,370		\$ 26,370	N/A		N/A
11	Measurement and Evaluation	\$ 90,000		\$ 90,000	-		-	\$ 167,918		\$ 167,918	187%		187%
12	Regulatory Compliance	\$ 265,000		\$ 265,000	\$ 76,279		\$ 76,279	\$ 202,368		\$ 202,368	76%		76%
13	General Administration	\$ 702,000		\$ 702,000	\$ 88,969		\$ 88,969	\$ 703,072		\$ 703,072	100%		100%
14	CPUC Energy Division	\$ 140,000		\$ 140,000	-		-	-		-	0%		0%
15													
16	<b>SUBTOTAL MANAGEMENT COSTS</b>	<b>\$ 12,256,000</b>		<b>\$ 12,256,000</b>	<b>\$ 504,414</b>		<b>\$ 504,414</b>	<b>\$ 4,727,129</b>		<b>\$ 4,727,129</b>	<b>39%</b>		<b>39%</b>
17													
18	CARE Rate Discount	\$ 376,900,000		\$ 376,900,000	\$ 27,964,335		\$ 27,964,335	\$ 358,025,586		\$ 358,025,586	95%		95%
19													
20	<b>TOTAL PROGRAM COSTS AND CUSTOMER DISCOUNTS</b>	<b>\$ 389,156,000</b>		<b>\$ 389,156,000</b>	<b>\$ 28,468,749</b>		<b>\$ 28,468,749</b>	<b>\$ 362,752,715</b>		<b>\$ 362,752,715</b>	<b>93%</b>		<b>93%</b>
21													
22	Other CARE Rate Benefits												
23	- DWR Bond Charge Exemption				\$ 2,968,206		\$ 2,968,206	\$ 38,138,942		\$ 38,138,942			
24	- CARE PPP Exemption [1]				\$ 3,263,220		\$ 3,263,220	\$ 51,594,380		\$ 51,594,380			
25	- California Solar Initiative Exemption				\$ 969,333		\$ 969,333	\$ 12,329,457		\$ 12,329,457			
26	- kWh Surcharge Exemption				-		-	-		-			
27	Total Other CARE Rate Benefits				\$ 7,200,759		\$ 7,200,759	\$ 102,062,779		\$ 102,062,779			
28													
29	Indirect Costs				\$ 40,124		\$ 40,124	\$ 475,499		\$ 475,499			
30													
31	[1] PPP Exemption - CARE customers are exempt from paying CARE program costs including PPP costs for CARE admin. and the D-Care surcharge.												

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y				
1	<b>CARE Table 2</b>																												
2	<b>Enrollment, Recertification, Attrition, &amp; Penetration</b>																												
3	<b>Through December 2013 - Southern California Edison</b>																												
4		New Enrollment								Recertification <sup>(1)</sup>				Attrition (Drop Offs)				Enrollment											
5	2013	Automatic Enrollment			Self-Certification (Income or Categorical)				Capitation	Total New Enrollment (E+H+J)		Scheduled	Non-Scheduled (Duplicates)		Automatic	Total Recertification (L+M+N)		No Response	Failed PEV	Failed Recertification		Other	Total Attrition (P+Q+R+S)		Gross (K+O)	Net Adjusted (K-T)	Total CARE Participants	Estimated CARE Eligible	Penetration Rate % (W/X)
6	January	Inter-Utility <sup>(1)</sup>	Intra-Utility <sup>(2)</sup>	Leveraging <sup>(3)</sup>	Combined (B+C+D)	Online	Paper	Phone		Combined (F+G+H)	Total New Enrollment (E+H+J)		Scheduled	Non-Scheduled (Duplicates)		Automatic	Total Recertification (L+M+N)			No Response	Failed PEV		Failed Recertification	Other					
7	February	2,270	413	0	2,683	5,937	9,946	8,220	24,103	188	26,974	22,916	17,402	0	40,318	18,945	95	1,486	12,718	33,244	67,292	-6,270	1,395,782	1,414,772	98.7%				
8	March	2,573	551	0	3,124	4,384	7,835	5,878	18,097	170	21,391	19,473	18,815	0	38,288	12,034	153	1,229	13,455	26,871	59,679	-5,480	1,390,302	1,414,772	98.3%				
9	April	2,031	370	0	2,401	3,733	11,088	4,506	19,327	241	21,969	23,551	16,980	0	40,531	9,083	277	1,732	16,214	27,306	62,500	-5,337	1,384,965	1,414,772	97.9%				
10	May	3,169	359	0	3,528	3,570	9,174	4,268	17,012	243	20,783	25,204	15,126	0	40,330	11,082	236	1,745	18,055	31,118	61,113	-10,335	1,374,630	1,417,157	97.0%				
11	June	2,639	456	0	3,095	3,759	11,891	4,100	19,750	286	23,131	21,138	14,179	0	35,317	18,075	255	1,694	11,952	31,976	58,448	-8,845	1,365,785	1,417,157	96.4%				
12	July	4,050	513	0	4,563	4,408	11,187	4,677	20,272	393	25,228	21,505	16,858	0	38,363	13,948	185	1,279	19,134	34,546	63,591	-9,318	1,356,467	1,417,157	95.7%				
13	August	2,233	365	0	2,598	5,717	Not Available	6,774	Not Available	375	Not Available	23,383	14,054	0	37,437	18,078	217	1,260	Not Available	Not Available	Not Available	Not Available	1,351,239	1,417,157	95.3%				
14	September	1,990	265	0	2,255	5,430	Not Available	7,026	Not Available	594	Not Available	23,462	15,535	0	38,997	12,180	203	1,324	Not Available	Not Available	Not Available	Not Available	1,349,758	1,417,157	95.2%				
15	October	5,476	467	0	5,943	5,860	Not Available	7,390	Not Available	351	Not Available	20,264	33,763	0	54,027	13,718	106	1,110	Not Available	Not Available	Not Available	Not Available	1,345,474	1,417,157	94.9%				
16	November	3,266	697	0	3,963	4,744	Not Available	6,463	Not Available	330	Not Available	22,137	18,809	0	40,946	15,143	103	1,752	Not Available	Not Available	Not Available	Not Available	1,330,776	1,417,157	93.9%				
17	December	3,220	868	0	4,088	3,317	Not Available	5,097	Not Available	283	Not Available	15,541	15,394	0	30,935	9,913	62	1,241	Not Available	Not Available	Not Available	Not Available	1,316,304	1,417,157	92.9%				
18	YTD Total	3,904	230	0	4,134	3,474	15,587	5,419	24,480	333	28,947	6,485	18,347	0	24,832	14,396	70	1,590	Not Available	Not Available	53,779	Not Available	1,335,607	1,410,534	94.7%				
19		36,821	5,554	-	42,375	54,333	76,708	69,818	200,859	3,787	247,021	245,059	215,262	-	460,321	166,595	1,962	17,442	91,528	277,527	707,342	-30,506	1,335,607	1,410,534	94.7%				
20	<sup>(1)</sup> Enrollments via data sharing between the IOUs.																												
21	<sup>(2)</sup> Enrollments via data sharing between departments and/or programs within the utility.																												
22	<sup>(3)</sup> Enrollments via data sharing with programs outside the IOU that serve low-income customers.																												
23	<sup>(4)</sup> Recertification results are tied to the month initiated. Therefore, recertification results may be pending due to the time permitted for a participant to respond.																												
24	<sup>(5)</sup> Numbers are not tied to month initiated but are operational and reflect customer enrollment status changes that were triggered that month; these numbers differ from the tied to month initiated numbers provided elsewhere in this report.																												
25	<sup>(6)</sup> No response includes no response to both Recertification and Verification.																												
26	<sup>(7)</sup> Includes customers who were previously categorized as "Other Sources" since there is no "Other Sources" column (which total about 2336 from hard to classify enrollments).																												
27	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																												

	A	B	C	D	E	F	G	H	I
1	<b>CARE Table 3A</b>								
2	<b>Post-Enrollment Verification Results (Model)</b>								
	<b>Through December 2013 - Southern California Edison</b>								
3	<b>2013</b>	<b>Total CARE Households Enrolled</b>	<b>Households Requested to Verify</b>	<b>% of CARE Enrolled Requested to Verify Total</b>	<b>CARE Households De-enrolled (Due to no response)</b>	<b>CARE Households De-enrolled (Verified as Ineligible) <sup>[1]</sup></b>	<b>Total Households De-enrolled <sup>[2]</sup></b>	<b>% De-enrolled through Post Enrollment Verification</b>	<b>% of Total CARE Households De-enrolled</b>
4	January	1,395,782	7,810	0.56%	4,261	289	4,550	58.26%	0.33%
5	February	1,390,302	7,846	0.56%	4,160	177	4,337	55.28%	0.31%
6	March	1,384,965	7,741	0.56%	4,227	267	4,494	58.05%	0.32%
7	April	1,374,630	6,124	0.45%	3,260	233	3,493	57.04%	0.25%
8	May	1,365,785	5,596	0.41%	3,237	204	3,441	61.49%	0.25%
9	June	1,356,467	11,523	0.85%	6,339	281	6,620	57.45%	0.02%
10	July	1,351,239	3,913	0.29%	2,135	176	2,311	59.06%	0.01%
11	August	1,349,758	186	0.01%	92	2	94	50.54%	0.00%
12	September	1,345,474	5,471	0.41%	3,395	152	3,547	64.83%	0.26%
13	October	1,330,776	83	0.01%	28	2	30	36.14%	0.00%
14	November	1,316,304	4,804	0.36%	25	39	64	1.33%	0.00%
15	December	1,335,607	7,322	0.55%	20	8	28	0.38%	0.00%
16	<b>YTD Total</b>	<b>1,335,607</b>	<b>68,419</b>	<b>4.64%</b>	<b>31,179</b>	<b>1,830</b>	<b>33,009</b>	<b>48.25%</b>	<b>2.47%</b>
17									
18	<sup>[1]</sup> Includes customers verified as over income or who requested to be de-enrolled.								
19	<sup>[2]</sup> Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								
20	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								
21									
22	<b>CARE Table 3B</b>								
23	<b>Post-Enrollment Verification Results (High Usage)</b>								
	<b>Through December 2013 - Southern California Edison</b>								
24	<b>2013</b>	<b>Total CARE Households Enrolled</b>	<b>Households Requested to Verify</b>	<b>% of CARE Enrolled Requested to Verify Total</b>	<b>CARE Households De-enrolled (Due to no response)</b>	<b>CARE Households De-enrolled (Verified as Ineligible) <sup>[1]</sup></b>	<b>Total Households De-enrolled <sup>[2]</sup></b>	<b>% De-enrolled through Post Enrollment Verification</b>	<b>% of Total CARE Households De-enrolled</b>
25	January	1,395,782	0	0.00%	0	0	0	0.00%	0.00%
26	February	1,390,302	0	0.00%	0	0	0	0.00%	0.00%
27	March	1,384,965	0	0.00%	0	0	0	0.00%	0.00%
28	April	1,374,630	0	0.00%	0	0	0	0.00%	0.00%
29	May	1,365,785	0	0.00%	0	0	0	0.00%	0.00%
30	June	1,356,467	0	0.00%	0	0	0	0.00%	0.00%
31	July	1,351,239	0	0.00%	0	0	0	0.00%	0.00%
32	August	1,349,758	0	0.00%	0	0	0	0.00%	0.00%
33	September	1,345,474	0	0.00%	0	0	0	0.00%	0.00%
34	October	1,330,776	0	0.00%	0	0	0	0.00%	0.00%
35	November	1,316,304	0	0.00%	0	0	0	0.00%	0.00%
36	December	1,335,607	0	0.00%	0	0	0	0.00%	0.00%
37	<b>YTD Total</b>	<b>1,335,607</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0.00%</b>	<b>0.00%</b>
38									
39	<sup>[1]</sup> Includes customers verified as over income or who requested to be de-enrolled.								
40	<sup>[2]</sup> Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								
41	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								



	A	B	C	D	E	F	G
1	<b>CARE Table 4</b>						
2	<b>CARE Self-Certification and Self-Recertification Applications Through December 2013 - Southern California Edison</b>						
3		<b>Provided <sup>[2]</sup></b>	<b>Received</b>	<b>Approved</b>	<b>Denied <sup>[4]</sup></b>	<b>Pending/Never Completed <sup>[5]</sup></b>	<b>Duplicates</b>
4	Total (Y-T-D) <sup>[1]</sup>	3,987,190	785,845	730,405	32,531	172,906	23,156
5	Percentage <sup>[3]</sup>	N/A	100.00%	92.95%	4.14%	22.00%	2.95%
6							
7	<sup>[1]</sup> Includes sub-metered customers.						
8	<sup>[2]</sup> Includes number of applications SCE provided for all direct mailing campaigns, customer calls						
9	<sup>[3]</sup> Percent of received applications.						
10	<sup>[4]</sup> Includes all applications received and not approved.						
11	<sup>[5]</sup> Includes pending recertification responses.						

	A	B	C	D	E	F	G	H	I	J
1	<b>CARE Table 5</b>									
2	<b>Enrollment by County</b>									
	<b>Through December 2013 - Southern California Edison</b>									
3	County	Estimated Eligible Households			Total Households Enrolled			Penetration Rate		
4		Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
5	Fresno	328		<b>328</b>	48		<b>48</b>	15%	0%	<b>15%</b>
6	Imperial		217	<b>217</b>		78	<b>78</b>	0%	36%	<b>36%</b>
7	Inyo	2	1,508	<b>1,510</b>		1,041	<b>1,041</b>	0%	69%	<b>69%</b>
8	Kern	12,236	17,867	<b>30,103</b>	9,652	14,592	<b>24,244</b>	79%	82%	<b>81%</b>
9	Kings		8,524	<b>8,524</b>		9,151	<b>9,151</b>	0%	107%	<b>107%</b>
10	Los Angeles	522,309	2,872	<b>525,181</b>	574,979	1,773	<b>576,752</b>	110%	62%	<b>110%</b>
11	Madera	3		<b>3</b>			<b>0</b>	0%	0%	<b>0%</b>
12	Mono		3,268	<b>3,268</b>		709	<b>709</b>	0%	22%	<b>22%</b>
13	Orange	236,857		<b>236,857</b>	173,509		<b>173,509</b>	73%	0%	<b>73%</b>
14	Riverside	98,329	96,582	<b>194,911</b>	86,374	98,418	<b>184,792</b>	88%	102%	<b>95%</b>
15	San Bernardino	228,413	40,506	<b>268,919</b>	201,591	38,805	<b>240,396</b>	88%	96%	<b>89%</b>
16	San Diego		12	<b>12</b>		1	<b>1</b>	0%	8%	<b>8%</b>
17	Santa Barbara	18,402		<b>18,402</b>	10,230		<b>10,230</b>	56%	0%	<b>56%</b>
18	Tulare	13,283	45,578	<b>58,861</b>	12,205	44,339	<b>56,544</b>	92%	97%	<b>96%</b>
19	Ventura	61,179	2,259	<b>63,438</b>	56,192	1,920	<b>58,112</b>	92%	85%	<b>92%</b>
20	<b>Total</b>	<b>1,191,341</b>	<b>219,193</b>	<b>1,410,534</b>	<b>1,124,780</b>	<b>210,827</b>	<b>1,335,607</b>	<b>94%</b>	<b>96%</b>	<b>95%</b>

	A	B	C	D	E	F	G	H
1	<b>CARE Table 6</b>							
2	<b>Recertification Results</b>							
	<b>Through December 2013 - Southern California Edison</b>							
3	2012	Total CARE Households	Households Requested to Recertify	% of Households Total (C/B)	Households Recertified <sup>[1]</sup>	Households De-enrolled <sup>[2]</sup>	Recertification Rate % (E/C)	% of Total Households De-enrolled (F/B)
4	January	1,395,782	37,019	2.7%	22,916	14,099	61.9%	1.0%
5	February	1,390,302	32,134	2.3%	19,473	12,658	60.6%	0.9%
6	March	1,384,965	39,746	2.9%	23,551	16,186	59.3%	1.2%
7	April	1,374,630	41,134	3.0%	25,204	15,924	61.3%	1.2%
8	May	1,365,785	32,902	2.4%	21,138	11,756	64.2%	0.9%
9	June	1,356,467	34,222	2.5%	21,505	12,707	60.5%	0.2%
10	July	1,351,239	37,579	2.8%	23,383	14,102	47.2%	0.1%
11	August	1,349,758	37,768	2.8%	23,462	14,210	14.9%	0.0%
12	September	1,345,474	32,992	2.5%	20,264	12,619	61.4%	0.9%
13	October	1,330,776	37,239	2.8%	22,137	3,288	59.4%	0.2%
14	November	1,316,304	34,502	2.6%	15,541	1,988	45.0%	0.2%
15	December	1,335,607	36,579	2.7%	6,485	814	17.7%	0.1%
16	<b>YTD</b>	<b>1,335,607</b>	<b>433,816</b>	<b>32.5%</b>	<b>245,059</b>	<b>130,351</b>	<b>56.5%</b>	<b>9.8%</b>
17								
18	<sup>[1]</sup> Counts have been updated to exclude existing CARE participants who re-enrolled before their							
19	<sup>[2]</sup> Recertification results are tied to the month initiated. Therefore, recertification results may be pending due to the time permitted for a participant to respond.							

	A	B	C	D	E	F	G
1	<b>CARE Table 7</b>						
2	<b>Capitation Contractors</b>						
	<b>Through December 2013 - Southern California Edison</b>						
3		<b>Contractor Type</b> (Check one or more if applicable)				<b>Current Month</b> <sup>[2]</sup>	<b>Year-to-Date</b> <sup>[2]</sup>
4	<b>Contractor</b> <sup>[1]</sup>	<b>Private</b>	<b>CBO</b>	<b>WMDVBE</b>	<b>LIHEAP</b>		
5	A&PI OLDER ADULTS TASK FORCE		x			-	-
6	ACCESS CALIFORNIA SERVICES		x			-	-
7	ALPHA ENTERPRISE	x				-	112
8	ALTADENA COMM IMPROVEMENT CTR		x			-	-
9	ALTAMED HEALTH SVCS CORP		x			-	-
10	AMERICAN RED CROSS- ANTELO VLY		x			-	-
11	AMERICAN-RUSSIAN BUS COUNCIL		x			-	-
12	ANOTHER HURRICANE PROJECT, INC		x			-	-
13	ANTELOPE VLY BOYS & GIRLS CLUB		x			-	-
14	APAC SERVICE CENTER		x			1	204
15	ASIAN AMERICAN DRUG ABUSE PROG		x			5	18
16	ASIAN AMERICAN RESOURCE CENTER		x			2	6
17	ASIAN PAC. HLTH CARE VENTURE		x			-	-
18	ASIAN PACIF AM DISPUTE RES CTR		x			-	-
19	ASIAN REHABILITATION SVCS INC.		x			-	-
20	ASIAN YOUTH CENTER		x			-	-
21	ATLANTIC COMM ECON DEV CORP	x				-	-
22	B&D SECURITY, INC.	x				-	-
23	BAPAC		x			-	-
24	BELL GARDENS COMM SVC CENTER		x			-	-
25	BELLFLOWER USD/CARING CONN.	x				-	-
26	BEST BUY STORES LP (102)	x				-	-
27	BEST BUY CO., INC (102)	x				-	-
28	BEST BUY STORES LP (103)	x				-	-
29	BEST BUY STORES LP (111)	x				-	-
30	BEST BUY CO., INC. (111)	x				-	1
31	BEST BUY STORES LP (1018)	x				-	-
32	BEST BUY CO., INC (1018)	x				-	-
33	BEST BUY STORES LP (119)	x				-	-
34	BEST BUY STORES LP (1782)	x				-	-
35	BEST BUY CO., INC (1782)	x				-	-
36	BEST PARTNERS	x				148	953
37	BETHEL BAPTIST CHURCH		x			-	2
38	BISHOP PAIUTE TRIBE		x			-	14
39	BOY SCOUTS - OC COUNCIL		x			-	-
40	BOYS & GIRLS CLUB MOUNT COM		x			-	-
41	BOYS & GIRLS CLUB OF SAN BERN		x			-	-
42	BOYS & GIRLS CLUB OF SANTA BAR		x			-	-
43	BOYS&GIRLS CLUB OF SAN GABRIEL		x			-	1
44	BRIDGES OF HOPE		x			-	-
45	BURGERS INC DBA ENERGYSAVE	x				-	-
46	CAP OF SAN BERNARDINO CTY		x		x	-	35
47	CAREGIVERS VOLUNTEERS ELDERLY		x			-	-
48	CASA CARDENAS COUNSELING CTR		x			-	-
49	CASA RAMONA, INCORPORATED		x			-	-
50	CATHEDRAL CITY SENIOR CENTER		x			-	-
51	CATHEDRAL OF PRAISE		x			-	-
52	CATHOLIC CHARITIES GOOD NEWS		x			-	-
53	CATHOLIC CHARITIES OF LA INC		x			-	-
54	CATHOLIC CHARITIES OF ORANGE C		x			-	-
55	CATHOLIC CHARITIES-SB/RIVERSID		x			-	-
56	CATHOLIC CHARITIES-VENTURA		x			-	-
57	CATHOLIC EDUCATION FNDTN LA		x			-	-
58	CB INVESTMENT		x			-	-
59	CENTRO C.H.A., INC.		x			-	-
60	CENTRO SHALOM		x			-	-
61	CHARO COMMUNITY DEVELOPMENT CO		x			-	-
62	CHILDREN'S BUREAU OF SO CAL		x			-	-
63	CHINATOWN SERVICE CENTER		x			-	-
64	CHINESE CHRISTIAN HERALD CRUS.		x			1	17
65	CHINO NEIGHBORHOOD HOUSE		x			-	-

	A	B	C	D	E	F	G
1	<b>CARE Table 7</b>						
2	<b>Capitation Contractors</b>						
	<b>Through December 2013 - Southern California Edison</b>						
3		<b>Contractor Type</b> (Check one or more if applicable)				<b>Current Month</b> <sup>[2]</sup>	<b>Year-to-Date</b> <sup>[2]</sup>
4	<b>Contractor</b> <sup>[1]</sup>	<b>Private</b>	<b>CBO</b>	<b>WMDVBE</b>	<b>LIHEAP</b>		
66	CHINO VLY CHAMBER OF COMMERCE		x			-	-
67	CHRIST UNITY CENTER		x			-	-
68	CITIHOUSING REAL ESTATE SERVICES		x			-	-
69	CITRUS VALLEY HEALTH PARTNERS		x			-	37
70	CITY OF BEAUMONT SENIOR CENTER	x				-	-
71	CITY OF LA QUINTA SENIOR CTR		x			-	-
72	CITY OF REFUGE RESCUE OUTREACH		x			-	-
73	COACHELLA VALLEY HSG COALITION		x			-	-
74	COMM ACT COMM STA B COUNTY		x			-	-
75	COMM ACTION OF VENTURA COUNTY		x			-	6
76	COMM ACTION PARTNERSHIP OF OC		x		x	-	-
77	COMM ASSIST PROGRAM MORENO VLY		x			-	-
78	COMM CENTER AT TIERRA DEL SOL		x			-	-
79	COMM SVC & EMPLOYMENT TRAINING		x			-	-
80	COMMUNITY ENHANCEMENT SERV		x			-	-
81	COMMUNITY PANTRY		x			-	8
82	COMMUNITY SETTLEMENT ASSOC.		x			-	-
83	CORONA NORCO FAMILY YMCA		x			1	13
84	COR COMM. DEVELOPMENT CORP.		x			-	-
85	COSTA MESA COMM FOUNDATION		x			-	2
86	COUNCIL ON AGING-ORANGE COUNTY		x			-	-
87	COVE COMM SENIOR ASSOC		x			-	-
88	CRISIS MINISTRY CHURCH OF VLY		x			-	5
89	CROSSROADS CHRISTIAN CHURCH		x			-	-
90	CRYSTAL STAIRS, INC.		x			-	-
91	DENTECH CONSULTING SERVICE		x			-	-
92	DESERT ARC		x			-	3
93	DESERT MANNA MINISTRIES INC		x			-	2
94	DISABLED RESOURCES CTR, INC		x			-	-
95	DOVE ENTERPRISES		x			-	-
96	DUARTE COMMUNITY SVC COUNCIL		x			-	-
97	D'VEAL CORPORATION INC.	x				-	-
98	EAST LA BOYS & GIRLS CLUB		x			-	-
99	ECCLESIAS ECON-COMM DEV COLLAB		x			-	-
100	ECONOMIC & EMPLOYMENT DVLP CTR	x				-	-
101	EL CONCILIO DEL CONDADO DE		x			-	2
102	EL SOL SCIENCE & ARTS ACADEMY		x			-	-
103	ENERGY CONSERV CONSULTANTS INC		x			-	151
104	FAMILY SERVICE ASSOCIATION	x				-	-
105	ESCUELA DE LA RAZA UNIDA		x			-	-
106	FAIR HOUSING COUNCIL RIVERSIDE		x			-	-
107	FAITH GRACE CHINESE CHURCH		x			-	-
108	FAME ASSISTANCE CORPORATION		x			-	-
109	FAMILIES - COSTA MESA		x			-	-
110	FAMILIES FORWARD		x			-	-
111	FAMILY HEALTHCARE NETWORK		x			-	-
112	FAMILY SVC ASSOC - W RIVERSIDE		x			-	-
113	FAMILY SVC ASSOC OF REDLANDS		x			-	1
114	FCI MANAGEMENT CONSULTANTS	x				-	-
115	FELLOWSHIP OF HOPE, INC.		x			-	-
116	FIRST STEP TRANSITIONAL LIVING		x			-	-
117	FOOD SHARE		x			-	2
118	FOUNDATION FOR COMM & FAM HLTH		x			-	-
119	FRIENDSHIP MISSIONARY BAPTIST		x			-	-
120	GARVEY SCHOOL DISTRICT	x				-	-
121	GO THE CALENDAR STOP		x			169	1,955
122	GOD PROVIDES MINISTRY, INC		x			-	-
123	GOLD STAR MEDIA GROUP		x			-	-
124	GOODWILL INDUSTRIES OF SO CAL		x			-	-
125	GOODWILL OF ORANGE COUNTY CA		x			-	-
126	HANNA'S HOUSE		x			-	-

	A	B	C	D	E	F	G
1	<b>CARE Table 7</b>						
2	<b>Capitation Contractors</b>						
	<b>Through December 2013 - Southern California Edison</b>						
3		<b>Contractor Type</b> (Check one or more if applicable)				<b>Current Month</b> <sup>[2]</sup>	<b>Year-to-Date</b> <sup>[2]</sup>
4	<b>Contractor</b> <sup>[1]</sup>	<b>Private</b>	<b>CBO</b>	<b>WMDVBE</b>	<b>LIHEAP</b>		
127	HARVEST TIME MINISTRIES		x			-	-
128	HEART OF COMPASSION		x			-	1
129	HELP OF OJAI, INC.		x			-	1
130	HELPING HANDS OF MT ZION		x			-	-
131	HIGH DESERT TRANS. LIVNG. CONN.		x			-	-
132	HIGH DESERT D.V. PROG., INC.		x			-	-
133	HIGH DESERT YOUTH CENTER		x			-	-
134	HNGTN PK-ADULT SCHOOL GAGE BR	x				-	-
135	HOLLON MARKETING SYSTEM		x			-	-
136	HOSANNA COMMUNITY CHURCH		x			-	-
137	HOUSING AUTH.-SAN BUENAVENTURA		x			-	-
138	HOUSING AUTHORITY OF KINGS CO		x			-	3
139	HOUSING WITH HEART INC		x			-	-
140	HUB CITIES CAREER WORKSOURCE		x			-	-
141	HUMAN SERVICES ASSOCIATION		x			-	-
142	IECAAC		x			-	-
143	KERNVILLE UNION SCHOOL DISTRIC	x				-	-
144	KING/DREW'S SUPPORTERS, INC.		x			-	-
145	KINGS COMMUNITY ACTION ORG		x			-	32
146	KINGS CTY COMMISSION ON AGING		x			-	-
147	KNIGHTS OF COLUMBUS - 12834		x			-	-
148	KOREAN AM SENIORS ASSOC OF OC		x			-	-
149	KOREAN AMERICAN FMLY SVC CTR		x			-	-
150	KOREAN CHURCHES COMM DEV- KCCD		x			-	-
151	KOREAN COMMUNITY SERVICES		x			-	-
152	LA COUNTY HOUSING AUTHORITY	x				-	-
153	LALI MOHENO & ASSOCIATES		x			-	-
154	LATINO HEALTH ACCESS		x			-	-
155	LEAP THROUGH THE FIRE FTH MIN.		x			-	-
156	LIBERTY TAX SERVICE	x				-	-
157	LIGHTHOUSE LEARNING RES CTR	x				-	-
158	LITTLE TOKYO SERVICE CENTER		x			-	-
159	LONG BCH LESBIAN AND GAY PRIDE		x			-	-
160	LOS ANGELES MUSIC/ART SCHOOL	x				-	-
161	LOS ANGELES URBAN LEAGUE		x			-	-
162	LOS SERRANOS ELEM SCHOOL PTA		x			-	-
163	LOVELAND CHURCH JUBILEE PARTY		x			-	-
164	LTSC COMM. DEVEL. CORP		x			-	1
165	LUTHERAN SOCIAL SVC OF SO CAL		x			1	1
166	LUTHERAN SOCIAL SVCS OF SO CA		x			-	-
167	LYNWOOD UNIFIED SCHOOL DIST	x				-	-
168	MARAVILLA FOUNDATION		x		x	-	-
169	MAYWOOD CHAMBER OF COMMERCE	x				-	-
170	MEALS ON WHEELS WEST		x			-	-
171	MENTAL HEALTH ASSOCIATION		x			-	-
172	MERCI MINISTRY		x			-	-
173	MEXICAN AMERICAN OPPORTUNITY		x			1	28
174	MISION EBENEZER FAMILY CHURCH		x			-	-
175	MITZELL SENIOR CENTER		x			-	-
176	MONTCLAIR/ONTARIO JR WMS. CLUB		x			-	-
177	MONTEBELLO HOUSING DEVELOPMENT		x			-	-
178	MOORPARK SENIOR CITIZENS INC		x			-	-
179	MOUNTAIN VIEW COMMUNITY CHURCH		x			-	-
180	MTN. COMMUNITIES HEALTHY START		x			-	4
181	MULTICULTURAL CIV ASSOC MOR VL		x			-	-
182	NEHEMIAH MINISTRIES		x			-	-
183	NEW DIRECTION COMMUNITY CHURCH		x			-	-
184	NEW HORIZONS CAREGIVERS GROUP		x			-	-
185	NEW GREATER CIR. MISSION, INC	x				-	1
186	NEW HOPE VILLAGE, INC		x			1	4
187	NOW AND FOREVER BODY OF CHRIST		x			-	-

	A	B	C	D	E	F	G
1	<b>CARE Table 7</b>						
2	<b>Capitation Contractors</b>						
	<b>Through December 2013 - Southern California Edison</b>						
3		<b>Contractor Type</b> (Check one or more if applicable)				<b>Current Month</b> <sup>[2]</sup>	<b>Year-to-Date</b> <sup>[2]</sup>
4	<b>Contractor</b> <sup>[1]</sup>	<b>Private</b>	<b>CBO</b>	<b>WMDVBE</b>	<b>LIHEAP</b>		
188	NORCO SNR CTR PET RELIEF FUND		x			-	-
189	OC BLACK CHAMBER OF COMMERCE		x			-	-
190	OCCC	x				-	6
191	ONEOC		x			-	11
192	OPERATION GRACE		x			-	-
193	ORNGE CO CONGREGATION COMM ORG		x			-	-
194	OUR COMMUNITY WORKS		x			-	88
195	OUR LADY OF HOPE CATH COMM INC		x			-	-
196	OUR LADY OF LOURDES SCHOOL		x			-	-
197	OXNARD/HUENEME SALVATION ARMY		x			-	-
198	PACIFIC ISLANDER HLTH (PIHP)		x			-	1
199	PACIFIC ASIAN CONSORTIUM EMPLO		x		x	-	-
200	PACIFIC PRIDE FOUNDATION		x			-	-
201	PERRIS COMMUNITY PARTNERSHIP		x			-	-
202	PAVING THE WAY FOUNDATION		x			-	-
203	PIONEER FINANCIAL GROUP CORP.	x				-	-
204	POMONA MINISTRY OF ECONOMICS		x			-	-
205	PRIME TIME SCHOOL		x			-	-
206	PREMIER REALTY		x			-	-
207	PROJECT DVRSN ALT FOR YOUTHS		x			-	-
208	PROTEUS, INC.		x		x	-	1
209	QUINN COMMUNITY OUTREACH CORP.		x			-	-
210	REACH OUT 29		x			-	-
211	REBUILDING TOGETHER CHRISTMAS		x			-	-
212	REDONDO BEACH UNIFIED SCH DIST	x				-	-
213	RESTORE TO HOPE		x			-	-
214	RIALTO CHAMBER OF COMMERCE	x				-	-
215	RIVERSIDE DEPT COMM ACTION		x		x	-	15
216	ROP VIRTUAL ENTERPRISE CLASS		x			-	-
217	RSVP OF SOUTH BAY		x			-	-
218	SALVATION ARMY (SO. CAL DIV)		x			-	-
219	SALVATION ARMY SANTA FE SPRINGS		x			-	-
220	SALVATION ARMY SOUTHEAST CORPS		x			-	-
221	SAMARITAN'S HELPING HAND	x				-	-
222	SAN GRIGORNO PASS HISP CHAMBE	x				-	-
223	SANTA ANITA FAMILY SERVICE		x			-	1
224	SANTA CLARITA ATHLETIC ASSCTN		x			-	-
225	SANTA CLARITA VLY COMM AGING		x			-	-
226	SANTIAGO COMPOSTELA CATHOLIC		x			-	-
227	SB CNTY SEXUAL ASSAULT SERVICE		x			-	-
228	SEARCH TO INVOLVE FILIPINO		x			-	-
229	SENIOR ADVOCATES OF THE DESERT		x			-	2
230	SERVING PEOPLE IN NEED (SPIN)		x			-	-
231	SGUSD/SAN GABRIEL FAMILY CTR	x				-	-
232	SHARE OUR SELVES		x			-	15
233	SOCIETY OF ST VINCENT DE PAUL		x			-	-
234	SO. ANTELOPE VLY EMERGENCY SVC		x			-	-
235	S COAST CHINESE CULTURAL ASSOC.		x			-	-
236	SMILES FOR SENIORS FOUND.		x			-	-
237	SOMEBODY CARES-- RANCHO CUCAMO		x			-	-
238	SOMEBODY CARES SOUTHLAND		x			-	-
239	SONRISE COMMUNITY OUTREACH INC		x			-	-
240	SOUTHEAST COMMUNITY DEVELOPMEN		x			-	-
241	SOUTHEAST RIOVISTA FAMILY YMCA		x			-	-
242	SOUTHWEST MIN EC DVLP ASSOC.		x			-	-
243	SOWING SEEDS FOR LIFE		x			-	-
244	SPECIAL SVC FOR GROUPS		x			-	-
245	SPIRIT OF THE EAGLE FOUNDATION		x			-	-
246	ST ANNE SCHOOL		x			-	-
247	ST EMYDIUS CHURCH		x			-	-
248	ST FRANCIS MEDICAL CTR HLTH		x			-	-

	A	B	C	D	E	F	G
1	<b>CARE Table 7</b>						
2	<b>Capitation Contractors</b>						
3	<b>Through December 2013 - Southern California Edison</b>						
4	<b>Contractor</b> <sup>[1]</sup>	<b>Contractor Type</b> (Check one or more if applicable)				<b>Current Month</b> <sup>[2]</sup>	<b>Year-to-Date</b> <sup>[2]</sup>
		Private	CBO	WMDVBE	LIHEAP		
249	ST JOSEPH CHURCH		X			-	-
250	ST MARY'S CHURCH		X			-	-
251	ST PIUS V CHURCH		X			-	-
252	ST POLYCORP FAMILY SUPPORT CTR		X			-	-
253	ST VINCENT DE PAUL		X			1	4
254	ST. CLARE CHURCH		X			-	-
255	ST. HILARYS CHURCH ARCHBISHOP		X			-	-
256	ST. MATTHIAS ELEMENTARY SCHOOL	X				-	-
257	STA BARBARA HISP CHMBR OF COM	X				-	-
258	STA BARBARA NGHBORHD CLINICS		X			-	-
259	STOP VIOLENCE INCREASE PEACE		X			-	-
260	SUNSHINE YOUTH SERVICES, INC		X			-	-
261	TELACU RESIDENTIAL MGMT, INC		X			1	11
262	TEMECULA SENIOR CITIZENS CENTE		X			-	-
263	TEMPLO CALVARIO, INC.		X			-	-
264	THAI HEALTH & INFO SVCS		X			-	-
265	THE AL & DOROTHY KEEN CTR		X			-	-
266	THE CAMBODIAN FAMILY		X			-	-
267	THE GREEN TEAM		X			-	-
268	THEODORE ROOSEVELT ELEMENTARY	X				-	-
269	TODEC LEGAL CENTER, INC.		X			-	-
270	TRANSFORMING LIVES INC.		X			-	-
271	TRINITY COMMUNITY OUTREACH		X			-	-
272	TRUEVINE COMMUNITY OUTREACH		X			-	-
273	TULARE EMERGENCY AID COUNCIL		X			-	-
274	UNITED CAMBODIAN COMMUNITY INC		X			-	-
275	UNITED STEEL WKRS OF AM 2018		X			-	-
276	UNITY SHOPPE		X			-	-
277	UP CLOSE PROMOTIONS	X				-	-
278	VENTURA CITY HOUSING AUTHORITY	X				-	-
279	VETERANS IN COMMUNITY SERVICE		X		X	-	-
280	VICTOR VLY COMM SVC COUNCIL		X			-	-
281	VICTOR VLY COMM DENTAL SVC PRG		X			-	1
282	VIETNAMESE COMM OF SVC CAL		X			-	-
283	VIETNAMESE COMMUNITY OF OC INC		X			-	3
284	VOICES OF INDIGENOUS PEOPLE		X			-	-
285	VOLUTNEERS OF EAST LOS ANGELES		X			1	2
286	WAKE UP INCORPORATED		X			-	-
287	WALKING SHIELD AM INDIAN SOC		X			-	-
288	WBC ENTERPRISES, LLC		X			-	-
289	WEST ANGELES CDC		X			-	-
290	WESTSIDE COMM SVCS CTR		X			-	-
291	WINNING OUR WORLD		X			-	-
292	WISE SENIOR SERVICES		X			-	-
293	WORLD HARVEST FELLOWSHIP MINIS		X			-	-
294	WRAP FAMILY SERVICES		X			-	-
295	YOUTH EMPL SVC - HARBOR AREA		X			-	-
296	YWCA INTERVALE SENIOR SERVICES		X			-	-
297	<b>TOTAL</b>					<b>333</b>	<b>3,787</b>
298							
299	<sup>[1]</sup> All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.						
300	<sup>[2]</sup> Numbers reflect customers that have been placed on the rate YTD. Capitation payments may lag by a month or more depending on when SCE is invoiced by the contractors.						



	A	B	C	D	E	F	G	H	I
1	<b>CARE Table 8</b>								
2	<b>Participants as of Month-End Through December 2013 - Southern California Edison</b>								
3	2013	Gas and Electric	Gas Only	Electric Only	Total	Eligible Households	Penetration	% Change	Total Residential Accounts
4	January			1,395,782	1,395,782	1,414,772	98.7%	0.0%	4,383,995
5	February			1,390,302	1,390,302	1,414,772	98.3%	-0.4%	4,383,995
6	March			1,384,965	1,384,965	1,414,772	97.9%	-0.4%	4,383,995
7	April			1,374,630	1,374,630	1,417,157	97.0%	-0.7%	4,391,423
8	May			1,365,785	1,365,785	1,417,157	96.4%	-0.6%	4,391,423
9	June			1,356,467	1,356,467	1,417,157	95.7%	-0.7%	4,391,423
10	July			1,351,239	1,351,239	1,417,157	95.3%	-0.4%	4,391,423
11	August			1,349,758	1,349,758	1,417,157	95.2%	-0.1%	4,391,423
12	September			1,345,474	1,345,474	1,417,157	94.9%	-0.3%	4,391,423
13	October			1,330,776	1,330,776	1,417,157	93.9%	-1.0%	4,391,423
14	November			1,316,304	1,316,304	1,417,157	92.9%	-1.0%	4,391,423
15	December			1,335,607	1,335,607	1,410,534	94.7%	1.4%	4,391,423
16	<b>YTD</b>			<b>1,335,607</b>	<b>1,335,607</b>	<b>1,410,534</b>	<b>94.7%</b>	<b>-4.24%</b>	<b>4,391,423</b>

	A	B	C	D	E
1	<b>CARE Program Table 9</b>				
2	<b>Expenditures for CHANGES Pilot</b>				
	<b>Through December 2013 - Southern California Edison</b>				
3		<b>Authorized 2013 - 2014 Budget</b>	<b>Current Month Expenses</b>	<b>Expenses Since Jan. 1, 2013</b>	<b>% of 2013 - 2014 Budget Expensed</b>
4	<b>Pilots</b>				
5	CHANGES	\$ 432,000	\$ 18,742	\$ 154,766	36%
6	<b>Total Pilots</b>	<b>\$ 432,000</b>	<b>\$ 18,742</b>	<b>\$ 154,766</b>	<b>36%</b>
7	[1] Represents \$216,000 per year.				

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
1	<b>CARE Table 10 CHANGES One-On-One Customer Assistance Sessions</b>															
2	<b>Reporting Period November 1, 2013 through November 30, 2013</b>															
3	Date <sup>[3]</sup>	CHANGES Participants' self-identified language of preference	Description of the session content identifying service provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues) <sup>[2]</sup>	Description of each contact made with that customer's utility until a solution is reached.	If on CARE, Enter How Initially Enrolled		Number of Enrollments Through CHANGES CBOs' Assistance Confirmed by IOU			Customers Receiving Assistance with Bill Payment Plans (initiated or modified) by the CHANGES CBOs.			Customer Receiving Assistance with Utility Bill Disputes, including bill modification, by the CHANGES CBOs.			Calls to Dedicated 800 # Recorded by IOU <sup>[1]</sup>
4					#	How Enrolled	CARE	FERA	Medical Baseline	#	Dedicated Toll-Free Number Used		#	Dedicated Toll-Free Number Used		
5											1 = Yes 0 = No	Reason 800 # Not Used		1 = Yes 0 = No	Reason 800 # Not Used	
6	9/27/13	Chinese/Cantonese	Energy Assistance Fund Application (SCE)	Not Available	1	SCE Outreach	0	0	0	0			1	1		
7	10/1/13	English	HEAP/LiHeap Application Assistance	Not Available	1	SCE Call Center	0	0	0	0	0	This call was to another company/organization (example: HEAP provider).	0			
8	10/5/13	Spanish	Educated on CARE/FERA Educated on Energy Efficiency/ Conservation	Not Available	1	External Data Sharing	0	0	0	0	0	There was no answer on the designated CHANGES number so I called the regular customer service number.	0			
9	10/8/13	Vietnamese	HEAP/LiHeap Application Assistance Bill Education Educated on Energy Efficiency/ Conservation	Not Available	1	SCE Call Center	0	0	0	0	0	Meeting with client.	0			
10	10/10/13	Spanish		Not Available	1	SCE Direct Mailing	0	0	0	0	0	User did not specify if 1-800 number is used when calling the IOU.	0			
11	10/11/13	Chinese/Cantonese	Energy Assistance Fund Application (SCE)	Not Available	1	Internet Enrollment	0	0	0	0	0	This call was to another company/organization (example: HEAP provider).	0			
12	10/11/13	Vietnamese	HEAP/LiHeap Application Assistance Educated on Avoiding Disconnection Bill Education Educated on Energy Efficiency/ Conservation	Not Available	1	SCE Call Center	0	0	0	0	0	Meeting with client.	0			
13	10/16/13	Spanish	Energy Assistance Fund Application (SCE)	Not Available	1	Capitation Agency	0	0	0	0	0	Meeting with client.	0			

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P		
1	<b>CARE Table 10 CHANGES One-On-One Customer Assistance Sessions</b>																	
2	<b>Reporting Period November 1, 2013 through November 30, 2013</b>																	
3	Date <sup>[3]</sup>	CHANGES Participants' self-identified language of preference	Description of the session content identifying service provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues) <sup>[2]</sup>	Description of each contact made with that customer's utility until a solution is reached.	If on CARE, Enter How Initially Enrolled		Number of Enrollments Through CHANGES CBOs' Assistance Confirmed by IOU			Customers Receiving Assistance with Bill Payment Plans (initiated or modified) by the CHANGES CBOs.			Customer Receiving Assistance with Utility Bill Disputes, including bill modification, by the CHANGES CBOs.			Calls to Dedicated 800 # Recorded by IOU <sup>[1]</sup>		
4					#	How Enrolled	CARE	FERA	Medical Baseline	#	Dedicated Toll-Free Number Used		#	Dedicated Toll-Free Number Used				
5											1 = Yes 0 = No	Reason 800 # Not Used		1 = Yes 0 = No	Reason 800 # Not Used			
14	10/16/13	Spanish	Educated on CARE/FERA Educated on Medical Baseline	Not Available	0	Not Applicable	0	0	0	0	0	0	0					
15	10/16/13	Spanish	Medical Baseline Application Assistance Educated on Medical Baseline Educated on Energy Efficiency/ Conservation	Not Available	1	SCE Outreach	0	0	0	0	0	0	0	0	0	0		
16	10/16/13	Spanish	HEAP/LiHeap Application Assistance	Not Available	1	SCE Outreach	0	0	0	0	0	0	0	0	0	0		
17	10/18/13	English	HEAP/LiHeap Application Assistance	Not Available	1	SCE Call Center	0	0	0	0	0	0	0	0	0	0		
18	10/22/13	Spanish	HEAP/LiHeap Application Assistance	Not Available	0	Not Applicable	0	0	0	0	0	0	0	0	0	0		
19	10/24/13	Vietnamese	HEAP/LiHeap Application Assistance Bill Education Educated on Energy Efficiency/ Conservation	Not Available	0	Not Applicable	0	0	0	0	0	0	0	0	0	0		
20	10/28/13	Spanish	HEAP/LiHeap Application Assistance Stop Disconnection	Not Available	0	Not Applicable	0	0	0	0	0	0	0	0	0	0		
21	10/30/13	Chinese/Cantonese	Energy Assistance Fund Application (SCE) Educated on Energy Efficiency/ Conservation	Not Available	1	SCE Outreach	0	0	0	0	0	0	0	1	1	0		
22	10/30/13	Chinese/Cantonese	Energy Assistance Fund Application (SCE) Educated on Energy Efficiency/ Conservation	Not Available	1	SCE Call Center	0	0	0	0	0	0	0	1	1	0		

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
1	<b>CARE Table 10 CHANGES One-On-One Customer Assistance Sessions</b>															
2	<b>Reporting Period November 1, 2013 through November 30, 2013</b>															
3	Date <sup>[3]</sup>	CHANGES Participants' self-identified language of preference	Description of the session content identifying service provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues) <sup>[2]</sup>	Description of each contact made with that customer's utility until a solution is reached.	If on CARE, Enter How Initially Enrolled		Number of Enrollments Through CHANGES CBOs' Assistance Confirmed by IOU			Customers Receiving Assistance with Bill Payment Plans (initiated or modified) by the CHANGES CBOs.			Customer Receiving Assistance with Utility Bill Disputes, including bill modification, by the CHANGES CBOs.			Calls to Dedicated 800 # Recorded by IOU <sup>[1]</sup>
4					#	How Enrolled	CARE	FERA	Medical Baseline	#	Dedicated Toll-Free Number Used		#	Dedicated Toll-Free Number Used		
5											1 = Yes 0 = No	Reason 800 # Not Used		1 = Yes 0 = No	Reason 800 # Not Used	
23	10/30/13	English	Energy Assistance Fund Application (SCE)	Not Available	1	SCE Call Center	0	0	0	1	0	Meeting with client.	0			
24	10/30/13	English	HEAP/LiHeap Application Assistance	Not Available	1	SCE Consumer Affairs	0	0	0	0	0	Meeting with client.	0			
25	11/1/13	English	HEAP/LiHeap Application Assistance Stop Disconnection	Not Available	1	SCE.com	0	0	0	0	0	Meeting with client.	0			
26	11/5/13	English	HEAP/LiHeap Application Assistance ESAP Application Assistance	Not Available	1	SCE Outreach	0	0	0	1	0	Meeting with client.	0			
27	11/6/13	Vietnamese	HEAP/LiHeap Application Assistance Educated on Avoiding Disconnection Bill Education Educated on Energy Efficiency/ Conservation	Not Available	1	SCE Outreach	0	0	0	0	0	Meeting with client.	0			
28	11/7/13	Vietnamese	ESAP Application Assistance	Not Available	1	SCE Call Center	0	0	0	0		User did not specify if 1-800 number is used when calling the IOU.	0			
29	11/11/13	Spanish	Educated on Energy Efficiency/ Conservation	Not Available	0	Not Applicable	0	0	0	0	1		0			
30	11/12/13	English	HEAP/LiHeap Application Assistance ESAP Application Assistance	Not Available	1	SCE Call Center	0	0	0	0		User did not specify if 1-800 number is used when calling the IOU.	0			
31	11/13/13	Chinese/Cantonese	Energy Assistance Fund Application (SCE) Educated on Energy Assistance Programs	Not Available	1	SCE.com	0	0	0	1	0	Meeting with client.	0			

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
1	<b>CARE Table 10 CHANGES One-On-One Customer Assistance Sessions</b>															
2	<b>Reporting Period November 1, 2013 through November 30, 2013</b>															
3	Date <sup>[3]</sup>	CHANGES Participants' self-identified language of preference	Description of the session content identifying service provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues) <sup>[2]</sup>	Description of each contact made with that customer's utility until a solution is reached.	If on CARE, Enter How Initially Enrolled		Number of Enrollments Through CHANGES CBOs' Assistance Confirmed by IOU			Customers Receiving Assistance with Bill Payment Plans (initiated or modified) by the CHANGES CBOs.			Customer Receiving Assistance with Utility Bill Disputes, including bill modification, by the CHANGES CBOs.			Calls to Dedicated 800 # Recorded by IOU <sup>[1]</sup>
4					#	How Enrolled	CARE	FERA	Medical Baseline	#	Dedicated Toll-Free Number Used		#	Dedicated Toll-Free Number Used		
5											1 = Yes 0 = No	Reason 800 # Not Used		1 = Yes 0 = No	Reason 800 # Not Used	
32	11/15/13	Vietnamese	ESAP Application Assistance Educated on Energy Efficiency/ Conservation	Not Available	0	Not Applicable	0	0	0	0	0	0	0			
33	11/15/13	Vietnamese	HEAP/LiHeap Application Assistance Educated on Avoiding Disconnection Bill Education	Not Available	1	SCE Direct Mailing	0	0	0	0	0	0	0	0		
34	11/15/13	Korean	HEAP/LiHeap Application Assistance Energy Assistance Fund Application (SCE)	Not Available	1	SCE Direct Mailing	0	0	0	1	0	User did not specify if 1-800 number is used when calling the IOU.	0			
35	11/18/13	Tagalog	HEAP/LiHeap Application Assistance	Not Available	1	SCE Call Center	0	0	0	0	1		0			
36	Current Month Total				24		0	0	0	4			3			4
37	Year-to-Date Total				246		0	0	1	Not Available			Not Available			51
38	[1] Total calls placed to 800# recorded by SCE from November 1, 2013 through November 30, 2013 is 4. Data on calls per each one-on-one session not available.															
39	[2] For column C, this data was provided by CHANGES contractor, Self Help for the Elderly, via CSID. This table was edited and reformatted from its original version in order to have a more consistent appearance and format with existing SCE tables.															
40	[3] Dates listed are one-on-one case open dates as provided by CHANGES contractor. Dates do not necessarily coincide with the date of the session.															
41	[4] Rows 19, 20, and 32 have account numbers that need to be validated by CHANGES contractor.															
42	[5] Session content for Row 10 was not provided to SCE.															
43	[6] Calls to the dedicated toll-free number for Rows 21-22 could not be confirmed.															

	A	B	C	D	E	F	G
1	<b>CARE Table 11 CHANGES Group Customer Assistance Sessions<sup>[2]</sup></b>						
2	<b>Reporting Period November 1, 2013 through November 30, 2013</b>						
3	Date	Session Language	Description of Service Provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues)	Session Logistics			
4				# of Sessions	Length <sup>[1]</sup> (Hours)	Number of Attendees	Description of Information / Literature Provided
5	Not Available	Cantonese	Understanding Your Bill	1	0.5	16	Not Available
6	Not Available	Tagalog	Understanding Your Bill	1	0.5	10	Not Available
7	Not Available	Vietnamese	Understanding Your Bill	1	0.5	35	Not Available
8	Not Available	Cantonese	Safety Tips	1	0.5	9	Not Available
9	Not Available	Cantonese	Energy Conservation	1	0.5	10	Not Available
10	Not Available	Tagalog	Energy Conservation	2	0.5	70	Not Available
11	Not Available	Cantonese	Avoiding Disconnection	1	0.5	13	Not Available
12	Not Available	Cantonese	CARE/FERA and Other	1	0.5	14	Not Available
13	Not Available	Japanese	CARE/FERA and Other	1	0.5	18	Not Available
14	Current Month Total			10		195	
15	Year-to-Date			121		2468	
16							
17	[1] Contractor states all sessions at least 30 minutes.						
18	[2] This table was provided by CHANGES contractor, Self Help for the Elderly, via CSID. This table was edited and reformatted from its original version in order to have a more consistent appearance and format with existing SCE tables.						
19							