

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

Order Instituting Rulemaking on the
Commission's Proposed Policies and
Programs Governing Post-2003 Low
Income Assistance Programs.

R 04-01-006, A. 04-06-038; A. 04-07-002;
A. 04-07-014; A. 0407015; A. 04-07-020;
A. 04-07-027; A. 0407050

**SAN DIEGO GAS & ELECTRIC COMPANY'S PROPOSED PLAN TO
EVALUATE THE EFFECTIVENESS OF THE COOL CENTER PROGRAM**

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June 20, 2005

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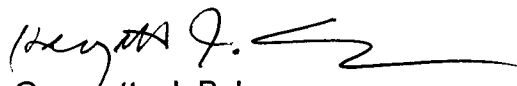
Order Instituting Rulemaking on the Commission's Proposed Policies and Programs Governing Post-2003 Low Income Assistance Programs.

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**SAN DIEGO GAS & ELECTRIC COMPANY'S PROPOSED PLAN TO
EVALUATE THE EFFECTIVENESS OF THE COOL CENTER PROGRAM**

In compliance with Ordering Paragraph 9 of Decision (D.) 05-04-052, issued by the California Public Utilities Commission (Commission) on April 21, 2005, San Diego Gas & Electric Company (SDG&E) submits its Proposed Plan to Evaluate the Effectiveness of the Cool Center Program (Proposal), set forth as Attachment 1, hereto. Although SDG&E and the Energy Division have previously discussed evaluation efforts, ongoing discussions will continue and the instant Proposal may be subject to modification based on the outcome of those ongoing discussions.

Respectfully submitted,



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ATTACHMENT 1

SAN DIEGO GAS & ELECTRIC COMPANY'S COOL ZONE PROGRAM EVALUATION PLANS

I. Introduction

Ordering Paragraph 9 of D.05-04-052 states in pertinent part:

Within 60 days of the effective date of this decision, SCE and any other IOU offering Cool Center programs shall file and serve a proposal for evaluation of the effectiveness of the programs. The IOUs shall work with the Energy Division in defining the evaluation criteria for the Centers.

In accordance with that directive, SDG&E submits the following plans for the evaluation of the Cool Zone Program (Program or Cool Zone Program).

II. Background

Diane Jacob, Supervisor, Second District of the County of San Diego, initiated the County of San Diego's (County) Cool Zone Program in 2001. Supervisor Jacob started this Program to urge seniors and disabled persons to take advantage of air-conditioned Cool Zone sites at senior centers, libraries, local malls and other publicly accessible places. This Cool Zone Program was developed during the energy crisis to assist: (1) low-income seniors and disabled people with their utility bills by establishing sites where they could stay cool during the summer months without increasing their energy use, and (2) the County and SDG&E to conserve electricity and help to lower the risk of rolling blackouts.

The County's Department of Aging and Independence Services developed this program to provide energy assistance services to low-income seniors and persons with disabilities. The goals of the Program, with assistance from SDG&E and direction from the Commission, are as follows:

- Enroll Cool Zone attendees in the utility's California Alternate Rates for Energy (CARE) program

- Provide energy conservation education and low-income program information to the programs' customers and offer SDG&E's Energy Education for Low Income program at appropriate locations;
- Provide Cool Zone locations within the community for seniors and persons with disabilities to escape high summer temperatures;
- Provide transportation to Cool Zone sites for low-income and senior customers who do not have a means of transit to the sites; and,
- Distribute fans to low-income homebound seniors and persons with disabilities who cannot get to a Cool Zone site.

The Cool Zone Program also provides health benefits. Supervisor Jacob and County health officials have expressed concern that high utility costs discourage seniors, disabled persons, and low-income ratepayers from using air-conditioning--if they have it. County health officials view the Cool Zone Program as a means of helping county residents avoid the medical effects of summer heat which include dehydration, heat exhaustion, heat stroke, heat cramps, and in extreme cases, brain damage and death.

The County's Cool Zone Program has received financial assistance from SDG&E's low-income assistance programs three out of the four years it has been operating. SDG&E manages the funds disbursement through a letter agreement and purchase order practices.

In D.05-04-052, the Commission approved SDG&E's request to help fund San Diego County's Cool Zone Program for PY 2005 in the amount of \$55 thousand as part of CARE outreach but appears to disallow the very services for which the County has requested funding from SDG&E, *i.e.*, transportation to Cool Zone sites for those unable to travel to the sites on their own, marketing of the Cool Zone Program, incremental County staff labor, and provision of electric fans to those seniors and disabled persons who cannot make it to a Cool Zone site. Furthermore, D. 05-04-052 expressly requires utilities to explore how to ensure that Public Goods Charge (PGC) used to provide Cool Zone services are in fact used for Low Income Energy Efficiency (LIEE) and CARE-eligible customers in providing Cool Zone services. Finally, D.05-04-052 directed that the evaluation of the 2005 program be completed prior to any further requests for PGC funds.

Given the continuing need for San Diego County's Cool Zone Program and the Decision's directives, SDG&E plans on funding the 2005 program using non-PGC funds. Planning forward, however, SDG&E has included a placeholder amount of \$55 thousand in its CARE outreach budgets for PY 2006 and PY 2007 for support of the County's Cool Zone Program and plans on working collaboratively with the County and the Commission to develop a program proposal which will address the Commission's concerns regarding the use of PGC funds for Cool Zones. SDG&E intends to file an Advice Letter with the Commission seeking authorization to use PGC funds for SDG&E's support of the County's Cool Zone Program developed through that collaborative effort for PY 2006 and PY 2007 no later than October 2005.

III.

Evaluation Plan for Cool Zone Program

After discussing evaluation efforts with Southern California Edison Company and the Energy Division, SDG&E proposes to conduct a Survey of a sampling of Cool Zone attendees to evaluate the effectiveness of the Cool Zone Program. See Attachment 2, hereto. The data collected from the Survey should enable SDG&E: (1) to assess the number of attendees and their characteristics; (2) estimate the number of days participants utilize the Cool Zone; (3) determine the convenience of Cool Zone locations and the relative value of the Cool Zones to the attendees and (4) assess the benefits to customers of issuing bus passes. SDG&E will also assess the value of distributing fans to CARE/LIEE participants who cannot get to Cool Zone locations. In the event that respondents to the Survey participants are not enrolled in CARE, they will be enrolled and a follow-up will be made for LIEE services. The number of CARE and LIEE referrals will also be tracked. This Survey will be conducted at no cost to the participating customers. CARE applications also will be distributed to the Cool Zone sites and the number of applications received from the sites will be tracked.

IV.

Proposed Budget

SDG&E does not anticipate any incremental costs to its PY2005 budget in completing the evaluation and will use approximately \$5,000 of PGC funds authorized for the 2005 Cool Zone Program to complete the Survey and Evaluation.

V.

Evaluation Schedule

The County of San Diego launches its Cool Zone Program on June 23, 2005. SDG&E will compile results and report to the Commission no later than October 31, 2005.

ATTACHMENT 2
San Diego Gas & Electric Company
2005 Cool Zone Participant Survey

Name: _____ Date: _____

Address _____

1. Are you ,or a member of your household, currently enrolled in the California Alternate Rates for Energy (CARE) program?

Yes __ No __

2. How did you find out about the Cool Zone Program?

Word of Mouth Flyer
 Newspaper article Radio advertisement
 Previous visit
 Other (please explain) _____

3. How often do you normally visit this Cool Zone?

_____ Visits per week
_____ Visits per month
_____ Total Visits (to date)

4. If you have visited this or another Cool Zone in past summers, how often did you visit?

Daily Weekly Visits per month

5.. Why did you decide to visit the Cool Zone?

Cool Off See Friends
 Save Money Curiosity
 Save Electricity Other (please explain) _____

6. How did you get to the Cool Zone today (please mark all spaces that apply)?

Walked Rode Bus Drove or rode in a private car
 Relative Friend Other _____

7. Did you receive a bus pass from the County of San Diego?

Yes _____ No _____

8. Is the Cool Zone location convenient for you?

Yes __ No __

9. What type of cooling system do you use in your home?

- Central Air Conditioning Window/Wall Air Conditioning
 Evaporative Cooler Fan
 Other _____ (please explain)

10. Did you turn down your cooling system at your home prior to coming to the Cool Zone?

Yes No Not Applicable _____ (please explain)

11. Did you cut off your cooling system at your home prior to coming to the Cool Zone?

Yes No Not Applicable _____ (please explain)

12. Has your electric bill been lower since you began visiting the Cool Zone?

Yes No Don't know _____ (please explain)

12. Had you ever visited this place prior to the start of the Cool Zone program?

Yes No

Optional Information:

What is your age?

- _____ Under 45
_____ 45 – 55
_____ 55 – 60
_____ 60 – 65
_____ Over 65

How many people live in your household?

_____ adults

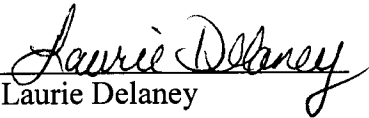
_____ children

What is the income level of your household?

- _____ Under \$24,000
_____ \$24,000 - \$30,000
_____ \$30,001 - \$34,000
_____ \$34,001 – \$40,000
_____ \$40,001 - \$46,000
_____ Over 46,000

CERTIFICATE OF SERVICE

I hereby certify that a copy of the **SAN DIEGO GAS & ELECTRIC COMPANY'S (U 902-E) PROPOSAL TO EVALUATE THE EFFECTIVENESS OF THE COOL CENTER PROGRAM** has been served on all parties of record or to the attorney of record in service lists R.04-01-006, et al., by United States mail, properly stamped and addressed.

By: 
Laurie Delaney

Date: June 20, 2005

CALIFORNIA PUBLIC UTILITIES COMMISSION

Service Lists

Proceeding: R0401006 - PUC - LOW-INCOME PRO

Filer: CPUC

List Name: LIST

Last changed: June 8, 2005

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