

PG&E CARE Program: Categorical Enrollment

LIOB Meeting
February 27, 2013





Categorical Enrollment

PG&E Categorical Enrollment Statistics

- Approximately 9% (136,000) of current CARE customers are enrolled via Categorical Eligibility
 - Includes customers who also provided total income and household size
- Approximately 75% of CARE customers who enroll or recertify via Categorical Eligibility voluntarily provide total annual income and household size.
 - PG&E does not categorically enroll customers who voluntarily provide total annual income amounts in excess of CARE income guidelines, consistent with Public Utilities Code Section 739.1(b)(1)
- 9% of CARE customers enrolled via Categorical Eligibility were selected for post-enrollment verification (PEV) in 2012
 - Customers were selected for PEV due to high usage (6%), probability model score (2%), or random selection (1%)
 - No change proposed for PEV selection methodology
 - No significant difference in costs for processing Categorical Eligibility or Income Eligibility documentation



Categorical Enrollment

PG&E Categorical Enrollment by Program Type

Program	Percentage*
Medicaid / Medi-Cal	67%
Food Stamps	36%
WIC	24%
NSLP	18%
SSI	16%
TANF	11%
Healthy Families	10%
LIHEAP	5%
Head Start (Tribal)	1%
Indian Affairs	0%

* Total does not add up to 100% since a customer can select multiple program types.