

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

Applications of Pacific Gas and Electric Company for Approval of the 2009-2011 Low-Income Energy Efficiency and California Alternate Rates for Energy Programs and Budget (U39M)	Application 08-05-022 (Filed May 15, 2008)
Application of San Diego Gas & Electric Company (U 902 M) for Approval of Low-Income Assistance Programs and Budgets for Program Years 2009 – 2011.	Application 08-05-024 (Filed May 15, 2008)
Application of Southern California Gas Company (U 904 G) for Approval of Low-Income Assistance Programs and Budgets for Program Years 2009 – 2011.	Application 08-05-025 (Filed May 15, 2008)
Application of Southern California Edison Company (U 338-E) for Approval of Low-Income Assistance Programs and Budgets for Program Years 2009, 2010 and 2011.	Application 08-05-026 (Filed May 15, 2008)

**MONTHLY REPORT OF SOUTHERN CALIFORNIA GAS COMPANY (U 904 G) ON
LOW-INCOME ASSISTANCE PROGRAMS FOR SEPTEMBER 2010**

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October 21, 2010

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**MONTHLY REPORT OF SOUTHERN CALIFORNIA GAS COMPANY (U 904 G) ON
LOW-INCOME ASSISTANCE PROGRAMS FOR SEPTEMBER 2010**

This is the ninth monthly report of program year (PY) 2010. The purpose of this report is to consolidate activity for the CARE and LIEE programs and provide the Energy Division with all the necessary information to assist in analyzing the low-income programs.

This report presents year-to-date LIEE and CARE results and expenditures through September 2010 for Southern California Gas Company (SoCalGas).

Respectfully Submitted

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October 21, 2010

**Southern California Gas Company
Low-Income Energy Efficiency (LIEE)
And
California Alternate Rates for Energy (CARE)
Program Monthly Report**

LOW-INCOME ENERGY EFFICIENCY PROGRAM MONTHLY REPORT

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LOW-INCOME ENERGY EFFICIENCY PROGRAM MONTHLY REPORT

1. LIEE Executive Summary

1.1. Low-Income Energy Efficiency Program Overview

1.1.1. Provide a summary of the LIEE Program elements as approved in Decision (D.) 08-11-031:

Program Summary for Month			
	Authorized / Planning Assumptions	Actual to Date	%
Budget	\$76,872,816	\$48,952,321	64%
Homes Treated	143,540	78,534	55%
kWh Saved	N/A	N/A	N/A
kW Demand Reduced	N/A	N/A	N/A
Therms Saved	3,345,967	1,523,255	46%

In September, SoCalGas and its LIEE contractors increased the number of homes treated, processed and paid through the first nine months of the year by 47% as compared with the same period in 2009.

SoCalGas processed and paid contractor invoices for 9,146 treated homes in September. SoCalGas also paid for the installation of weatherization measures in 9,031 homes. LIEE contractors serviced 1,136 appliances, which included 1,020 furnace repairs / replacements and 116 water heater replacements. Through its marketing, outreach and enrollment efforts, further expanded upon in section 1.3 of this report, SoCalGas generated 47,365 leads in September, resulting in 10,469 enrollments, 15,016 leads pending enrollment, and over 7,942 leads awaiting qualification.

Current efforts by SoCalGas and its LIEE contractor network have resulted in a total homes treated count that is 55% of the 2010 goal. Based on the data presented in Table 4, the efforts of SoCalGas and its contractor network to increase enrollments have resulted in an increase in the number of homes treated in several counties such as Kings, Fresno, and Tulare. For example, in

Tulare County, the total number of homes treated through September has increased by 105% as compared to the same period in 2009 which includes a 150% increase in the number of treated homes in rural areas of the county.

1.2 Whole Neighborhood Approach Evaluation

- 1.2.1 Provide a summary of the geographic and customer segmentation strategy employed, (i.e. tools and analysis used to segment “neighborhoods,” how neighborhoods are segmented and how this information is communicated to the contractor/CBO).

In September, SoCalGas combined efforts to provide its LIEE contractor network with an additional 225 canvassing lists using the Whole Neighborhood Approach (WNA) strategy. SoCalGas continues to offer its contractors flexibility in the planning, timing and completion of their WNA efforts. This approach, in conjunction with SoCalGas oversight and guidance, allows contractors to customize their activities to meet the needs of each neighborhood as well as the needs of each customer. Contractors are asked to document all facets of each WNA effort; total number of completed homes, customers not willing to participate, successful canvassing and / or marketing efforts, and any other information that can help increase eligible customer enrollments. This detailed accounting serves to assist both the contractors and SoCalGas with future WNA activities. Additionally, smaller geographic focus of Zip+7 areas, coupled with tracking methods take into account the amount of time contractors spend working in an area and allow SoCalGas to better monitor the success of LIEE activities from a whole neighborhood perspective over certain periods of time. The tracking methods include detailed instructions to contractors regarding data entry in the HEAT System¹, both pre- and post-canvassing, to ensure specific information is captured. This information will be used to help SoCalGas distinguish WNA efforts from routine canvassing as well as capture the

¹ The HEAT System is SoCalGas' LIEE program database used to track program activity and expenditures.

disposition of WNA leads that do not result in an enrollment, (i.e., “unable to contact,” and “customer refused”).

As a result of providing LIEE contractors with enhanced feedback and data, monitoring the success of all efforts, and maintaining an ongoing dialogue with contractors, SoCalGas continues to demonstrate how this comprehensive team approach helps its contractors offer more customers LIEE measures. The canvassing lists generated in September were initiated in new Zip+7 areas, not previously targeted for WNA efforts (see table below for areas). Collectively, the canvassing lists identified an additional 47,460 customer addresses, of which 25,988 (55%) are potentially eligible based on LIEE income eligibility criteria. Additionally, based on SoCalGas data, 19,462 of the 47,460 (41%) addresses are in targeted self-certification PRIZM codes².

<u>Number of WNA Events per City</u>	<u>Contractor</u>
Fontana – 2	Environmental Assessment Services & Education
Los Angeles – 4	FCI
McFarland – 1; Porterville – 1; Parlier – 1	Garcia & Sons
Los Angeles – 3	Reliable Energy Management Company
Whittier – 3	Richard Heath Associates
Delano – 1; Lamont – 5; Bakersfield – 2; Tehachapi – 4	Staples and Associates
Riverside – 41; Hemet – 3; Perris – 55	Synergy
Pico Rivera – 4; Montclair – 23; Pomona – 22; Hemet – 29; San Jacinto – 16; Sun City – 5	The East Los Angeles Community Union

Through September, SoCalGas and its LIEE contractors treated 3,259 homes through WNA activities. SoCalGas continues to involve more LIEE contractors as well as external partners in the planning of future WNA events. For future

² Prizm codes are an area set of customer segmentation data widely used for marketing purposes in the United States. The data consist of demographic clusters that categorize every U.S. household into a segment. These segments were developed in part from the analysis of U.S. census data and categorize U.S. consumers into 14 distinct groups and 66 segments. The segments help marketers tailor content to consumers' needs and look at a variety of factors, including income, likes, dislikes, lifestyles and purchase behaviors.

reporting, SoCalGas will continue to monitor the resulting enrollments and measure installations completed through WNA efforts. In addition, SoCalGas is actively investigating marketing, outreach, and enrollment tactics as well as geographic and customer segmentation strategies that will help increase the number of households served by the LIEE program.

1.3. LIEE Customer Outreach and Enrollment Update

1.3.1 Provide a summary of the LIEE Program outreach and enrollment strategies deployed this month.

LIEE Bill inserts

No bill inserts were mailed in the month of September.

LIEE Direct Mailings

In September, a direct mail campaign targeting potentially eligible residential customers in Ventura County was launched. The campaign generated over 25,000 personalized letters in English and Spanish to existing CARE customers in the following zip codes: 93001, 93003, 93010, 93023, 93030, 93033, 93035, 93041, 93060, and 93063.

LIEE Outbound Dialing

SoCalGas conducted four Automated Voice Messaging (AVM) campaigns in September to over 57,000 residential customers. As a result, 5,094 customer leads were generated from the weekly campaigns. SoCalGas will continue to use AVM campaigns throughout 2010 as another method to reach out and encourage customers to enroll in the LIEE program.

LIEE Web Activities:

In September, over 16,000 new SoCalGas customers received a welcome e-mail from SoCalGas informing them about available assistance programs.

Additionally, an e-mail was sent to 3,323 customers enrolled for the first time in the *My Account* program. *My Account* is SoCalGas' one stop, on-line service

center specific to SoCalGas account holders. When a customer signs up for *My Account*, in addition to receiving and paying bills on-line, they can request to start, stop or transfer their gas service, request an appliance service appointment, fill out an on-line request for LIEE services and much more. Customers who received an e-mail were encouraged to apply for LIEE's no cost home improvements. The e-mail campaign featured LIEE program services and included links to drive customers to the on-line LIEE request (lead) form. As of September 30th, 749 customers completed the on-line English LIEE request form and 22 customers completed the on-line Spanish LIEE request form.

1.3.2. Customer Assistance Events and Public Affairs/Public Relations Activities for the CARE and LIEE programs.

9/2/10 Trinity Baptist Church

SoCalGas participated in an event held at Trinity Baptist Church. During the event, SoCalGas promoted its CARE, LIEE and other assistance programs to approximately 50 church leaders and provided materials for distribution to their congregations.

9/11/10 First AME Foundation Back to School Give Away

SoCalGas participated in the 6th annual FAME community outreach event held at the First AME church in Los Angeles. Over 4,000 low-income residents received clothing, school supplies, food, and a variety of social service information at this popular venue, which was also attended by Los Angeles City Mayor Antonio Vilarigosa. Over 1,000 CARE and LIEE program brochures were distributed to interested parties.

9/21/10 Inland Empire Disability Coalition

In an on-going effort to reach out to disabled customers and seniors, SoCalGas began attending the Inland Empire Disability Coalition's monthly meetings. The Coalition's mission of promoting equal opportunity, universal access, and full participation of people with disabilities in all aspects of life makes them an ideal group to work with. The September 2010 meeting drew approximately 100

attendees, including Geri Ward, a representative from Disability Rights Advocates of California. During the meeting, attendees were notified of several SoCalGas programs offered to disabled customers and seniors. Attendees were also informed that SoCalGas' program materials are available in several languages as well as Braille. To further assist special needs customers, attendees were asked to directly contact SoCalGas' Customer Assistance Senior and Disabled Advocate should they encounter a disabled or senior customer facing shutoff. SoCalGas plans to continue attending Coalition meetings and distributing resource folders and collateral materials to all interested parties.

9/24/10 African American Community Forum

SoCalGas participated in Southern California Edison's African American Community Forum held in the City of San Bernardino. The forum brought together and high-lighted most of Edison's external services to the African American community in the Inland Empire. SoCalGas hosted a booth and distributed information on customer assistance programs to participants. The audience consisted of community based organizations (CBO) and faith based organization from both Riverside and San Bernardino counties. Approximately 150 people attended the event.

9/25/10 Los Angeles DEAF Festival

SoCalGas hosted a booth at the 6th Annual Los Angeles DEAF festival held in Van Nuys. Approximately 3,000 people attended the event with over 300 attendees visiting SoCalGas' booth to sign up and get information about CARE, LIEE and SoCalGas' other assistance programs.

1.4. Leveraging Success Evaluation, Including CSD

- 1.4.1 Please provide a status of the leveraging effort with CSD.
What new steps or programs have been implemented?
What was the result in terms of new enrollments?

There are no updates from leveraging with CSD for the month of September. SoCalGas will continue to monitor discussions between CSD, CPUC and other utilities for closer collaboration and leveraging with CSD.

However, SoCalGas continues its efforts to meet with various municipal utilities that provide electric and water services to customers in SoCalGas' service territory to identify opportunities to leverage one another's low-income energy efficiency programs in PY2010.

After undergoing an internal reorganization, Imperial Irrigation District (IID) has renewed the LIEE leveraging agreement for another year. SoCalGas was provided an updated customer list from IID to analyze for joint customers and due to an agreed contract amendment by both parties, canvassing for this effort are scheduled to begin in October

In addition, SoCalGas and Burbank Water and Power are ready to begin work on their LIEE leveraging agreement. Information sharing for this effort began in September and canvassing is scheduled to begin in October.

Lastly, SoCalGas and Eastern Municipal Water District (EMWD) are near completion on a leveraging agreement where EMWD will provide a rebate to SoCalGas for every High Efficiency Clothes Washer installed within the two utilities' joint service territory under SoCalGas' LIEE program. Completion of the leveraging agreement and initial installations under the agreement are expected in October.

SoCalGas has finalized details for the invoicing and billing of LIEE services for these leveraging partners and will begin billing for non-IOU measures approximately thirty to sixty days after the first installations occur.

1.5. Workforce Education & Training

- 1.5.1 Please summarize efforts to improve and expand LIEE workforce education and training. Describe steps taken to

hire and train low-income workers and how such efforts differ from prior program years.

SoCalGas continued its support of the CPUC Workforce, Education and Training Pilot (WE&T) and continued its internal training programs which contribute to the goals of workforce development. The CPUC WE&T Pilot between Los Angeles Trade Technical College (LATTC), SoCalGas and LATTC's industry partners Community Enhancement Services (CES) and The East Los Angeles Community Union (TELACU) has entered its final stages. Because of this, LATTC will be providing their final recommendations in a report detailing the results of the Statewide LIEE Certification Training Program.

The LIEE contractor network pulls the majority of its labor resources from the local areas it services, including the low-income communities within the SoCalGas service territory. In addition, the LIEE training programs supported by SoCalGas are critical in maintaining a high quality of service for LIEE customers as well as for program implementation.

SoCalGas provides two areas of training: 1) Enrollment and Assessment and 2) LIEE Operations. The Year-to-Date results are shown in the following tables:

SoCalGas Skill Level Test Results							
	April	May	June	July	August	September	YTD Total
Attended Testing	48	50	32	13	26	56	431
Passed Test	29	33	19	9	21	44	302
Pass Rate	60.4%	66%	59.4%	69.2%	72.4%	78.6%	70.1%

So Cal Gas Outreach & Assessment Training							
	April	May	June	July	August	September	YTD Total
Attended	27	41	37	19	26		

So Cal Gas Outreach & Assessment Training							
	April	May	June	July	August	September	YTD Total
Class						39	281
Passed Class	24	34	37	19	26	39	260
Outreach Specialist Registration	23	27	33	17	24	36	240
Retention Rate*	88.9%	82.9%	100%	100%	100%	100%	92.5%

After successful completion of the Skill Level Test, the potential outreach specialists attend a mandatory 5-day class which reviews the requirements for enrollment, assessment and in-home education.

The class also covers utility-specific items related to policies, security and overall customer service standards. A final exam must be passed for an outreach specialist to be registered and receive a SoCalGas badge. The year-to-date total for PY 2010 for registered outreach specialists for SoCalGas is 240.

Field Operations training includes initial training for new participants in weatherization, inspections, HVAC and NGAT. SoCalGas also provides refresher training primarily to address contractor performance issues and to train the participants on new measures and procedures that have been implemented into the program, since their initial training. The table below shows the number of classes that have been offered in 2010. The class sizes range from 5 – 35 technicians.

So Cal Gas Field Training Classes							
	April	May	June	July	August	September	YTD Total
Initial	5	2	6	6	8	8	48
Refresher	4	1	2	1	1	3	17
NGAT	0	3	2	2	3	1	13
Totals	9	6	10	9	12	12	78

The year-to-date total for SoCalGas field operations training classes is 12 with 426 students in attendance.

2. CARE Executive Summary

2.1. CARE Program Summary

2.1.1. Please provide CARE program summary costs.

CARE Budget Categories	Authorized Budget	Actual Expenses to Date	% of Budget Spent
Outreach	\$3,755,053	\$2,473,220	66%
Proc., Certification and Verification	\$1,235,832	\$929,029	75%
Information Tech./Programming (1)	\$506,003	\$361,226	71%
Pilots (2)	N/A	N/A	N/A
Measurement and Evaluation	\$16,707	\$0	0%
Regulatory Compliance	\$229,513	\$132,096	58%
General Administration	\$585,518	\$425,044	73%
CPUC Energy Division Staff	\$171,500	\$38,317	22%
Cooling Centers (3)	N/A	N/A	N/A
Total Expenses	\$6,500,126	\$4,358,932	67%
Subsidies and Benefits (4)	\$134,237,154	\$86,663,490	65%
Total Program Costs and Discounts	\$140,737,280	\$91,022,422	65%

2.1.2. Please provide the CARE program penetration rate to date.

CARE Penetration		
Participants Enrolled	Eligible Participants	Penetration rate
1,685,144	1,807,853	93.2 %

2.2. Outreach

2.2.1. Discuss utility outreach activities and those undertaken by third parties on the utility's behalf. (For additional CARE Outreach see section 1.3.2.)

CARE Telephone Enrollments and Recertification

An AVM recertification campaign was conducted by SoCalGas' CARE outreach in September. During this campaign 1,191 customers recertified their CARE eligibility through this efficient, automated option. SoCalGas' successful AVM campaigns provide considerable cost savings, are environmentally friendly, and most importantly, offer customers an easy method of enrolling or recertifying in the CARE program.

CARE Web Activity & Enrollments

During September, SoCalGas received 5,806 CARE applications through its internet- based outreach activities. These activities resulted in 2,620 new CARE enrollments and 832 recertifications. Web outreach activities also included email promotions to almost 22,000 customers and continual promotion of the CARE website through various collateral materials, web links, electronic newsletters, select mass media campaigns and multiple public service announcements.

CARE Third-Party Enrollments & Outreach

In September, SoCalGas' third-party, door-to-door, CARE outreach program enrolled over 4,884 hard-to-reach customers, who for a variety of reasons have been non-responsive to other outreach methods. SoCalGas' third party contractors will continue to shift their resources throughout SoCalGas' service territory to locate and enroll hard-to-reach and recently unemployed customers in the CARE program. Continually shifting resources is vital to the success of door-to-door outreach efforts since many recently unemployed customers reside in non-traditional low-income communities. As a result of the high unemployment rates, SoCalGas' third party contractors have been canvassing neighborhoods with minimal outreach activity in previous program years.

Additionally, as a result of an agreement between SoCalGas and 211 LA County, 211 continues to refer interested, potentially eligible callers to SoCalGas' CARE program as well as promote CARE and other SoCalGas assistance programs at select events. As of September 30th, 211 LA has promoted CARE and other SoCalGas assistance programs to a combined total of 2,275 customers at 18 events.

CARE Direct Mail Activity and Enrollments

In September, SoCalGas' CARE program launched its' third direct mail campaign to customers living throughout its service area. The direct mail campaign was specifically designed to target customers who recently became eligible for the program due to job loss, job furloughs, or wage reduction. Responses to the September campaign have so far generated nearly 8,000 new CARE enrollments. To date, the 2010 direct mail campaigns have produced over 76,000 new CARE enrollments and numerous recertifications.

CARE Bill Inserts

The second of four bill insert outreach campaigns planned for PY2010 was conducted in July and reflected the program's June 1st income guideline changes³. The second campaign, which targeted all SoCalGas residential non-CARE customers receiving a paper bill, produced over 10,000 new program participants. To date, these two bill insert campaigns have generated a combined total of almost 25,000 new CARE enrollments. SoCalGas' CARE bill insert applications are fully bi-lingual (English / Spanish) and contain information about other assistance programs that may benefit low-income and special needs customers.

CARE Mass Media Campaigns

Throughout the months of August and September, SoCalGas' Public Affairs secured free advertising for the CARE and LIEE programs on Radio Campesina. The popular Spanish station serves SoCalGas customers living in the Fresno, Kings and Tulare counties and agreed to air the 60 second traffic radio spots to help low-income listeners.

³ Resolution (Res.) E-3524 Ordering Paragraph (OP) 3 authorizes the energy utilities to change the income-eligibility guidelines for the CARE program pursuant to a communication issued by the Director of the Energy Division by May 1st of each year, with tariff revisions to be filed and become effective June 1st of each year.

2.2.2. Describe the efforts taken to reach and coordinate the CARE program with other related low-income programs to reach eligible customer.

Leveraging with other programs continues to be a cost-effective method for increasing CARE program participation. Additionally, leveraging with certain programs such as the Low Income Home Energy Assistance Program (LIHEAP), further helps by decreasing post enrollment verification (PEV) activities. Decreased PEV activity occurs because LIHEAP customers provide proof of eligibility when applying for LIHEAP and are automatically eligible for CARE based on categorical eligibility (CE) criteria and as such, are exempt from random PEV selection.

CARE leveraging and data sharing activities may also provide leads for SoCalGas' LIEE program. New CARE enrollments where the customer automatically qualifies via CE or provides proof of income to the leveraging partner prior to enrollment in the program are considered *income-qualified* SoCalGas LIEE customer leads.

In September, data exchanges resulted in the following:

- 5,973 customers were enrolled through data received from Southern California Edison with 45 additional customers already on the CARE rate.
- 108 LIHEAP customers were enrolled in CARE; one additional LIHEAP customer was already on the CARE rate. Because LIHEAP verifies eligibility, these customer's PEV status is updated, therefore reducing attrition and increasing efficiency.

2.3. CARE Integration

For the month of September, SoCalGas received leads from its Customer Contact Center (CCC) and LIEE program resulting in the following CARE enrollments:

- CCC – 6,997
- LIEE program – 1,617

2.4 CARE Capitation

During the month of September, two new Capitation Agencies were added to the program; MT Tabor Missionary Baptist and City of Refuge Rescue. SoCalGas CARE now has 44 capitation agencies and CBOs. A total of 85 customers were enrolled in CARE during the month of September. Companion Line, one of SoCalGas' Capitation agencies, continues its work in underserved San Luis Obispo County focusing on low-income customers residing in mobile homes.

2.5 CARE Recertification Complaints

No CARE Recertification complaints were received during the month of September.

3. Appendix: LIEE Tables and CARE Tables

LIEE- Table 1- LIEE Program Expenses

LIEE- Table 2- LIEE Expenses & Energy Savings by Measures Installed

LIEE- Table 3- LIEE Average Bill Savings per Treated Home

LIEE- Table 4- LIEE Homes Treated

LIEE- Table 5- LIEE Customer Summary

LIEE- Table 6- LIEE Expenditures for Pilots and Studies

LIEE- Table 7- Whole Neighborhood Approach

CARE- Table 1- CARE Overall Program Expenses

CARE- Table 2- CARE Enrollment, Recertification, Attrition, and Penetration

CARE- Table 3- CARE Verification

CARE- Table 4- Self Certification and Re-Certification

CARE- Table 5- Enrollment by County

CARE- Table 6- Recertification Results

CARE- Table 7- Capitation Contractors

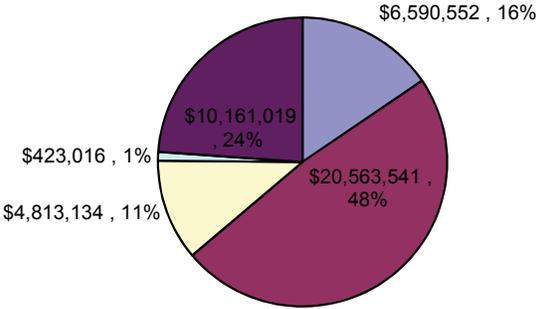
CARE- Table 8- Participants as of Month End

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	LIEE Table 1 - LIEE Program Expenses												
2	Southern California Gas Company												
3	September 2010												
4		Authorized Budget¹			Current Month Expenses			Year-To-Date Expenses			% of Budget Spent Year-To-Date		
5	LIEE Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	Energy Efficiency												
7	- Gas Appliances	\$ -	\$ 23,977,493	\$ 23,977,493	\$ -	\$ 1,049,345	\$ 1,049,345	\$ -	\$ 7,354,083	\$ 7,354,083	0%	31%	31%
8	- Electric Appliances	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
9	- Weatherization	\$ -	\$ 24,913,886	\$ 24,913,886	\$ -	\$ 3,197,742	\$ 3,197,742	\$ -	\$ 25,036,160	\$ 25,036,160	0%	100%	100%
10	- Outreach and Assessment	\$ -	\$ 16,940,532	\$ 16,940,532	\$ -	\$ 1,070,971	\$ 1,070,971	\$ -	\$ 9,073,737	\$ 9,073,737	0%	54%	54%
11	- In Home Energy Education	\$ -	\$ 2,153,100	\$ 2,153,100	\$ -	\$ 120,248	\$ 120,248	\$ -	\$ 1,087,283	\$ 1,087,283	0%	50%	50%
12	- Education Workshops	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
13	- Pilot	\$ -	\$ 27,568	\$ 27,568	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
14	- Cool Centers	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
15	Energy Efficiency TOTAL	\$ -	\$ 68,012,579	\$ 68,012,579	\$ -	\$ 5,438,306	\$ 5,438,306	\$ -	\$ 42,551,263	\$ 42,551,263	0%	63%	63%
16													
17	Training Center ³	\$ -	\$ 314,129	\$ 314,129	\$ -	\$ 50,201	\$ 50,201	\$ -	\$ 327,973	\$ 327,973	0%	104%	104%
18	Inspections	\$ -	\$ 1,641,021	\$ 1,641,021	\$ -	\$ 49,546	\$ 49,546	\$ -	\$ 1,569,946	\$ 1,569,946	0%	96%	96%
19	Marketing	\$ -	\$ 1,050,293	\$ 1,050,293	\$ -	\$ 41,568	\$ 41,568	\$ -	\$ 415,343	\$ 415,343	0%	40%	40%
20	M&E Studies	\$ -	\$ 72,937	\$ 72,937	\$ -	\$ 1,380	\$ 1,380	\$ -	\$ 42,699	\$ 42,699	0%	59%	59%
21	Regulatory Compliance	\$ -	\$ 265,119	\$ 265,119	\$ -	\$ 39,272	\$ 39,272	\$ -	\$ 253,153	\$ 253,153	0%	95%	95%
22	General Administration	\$ -	\$ 5,430,964	\$ 5,430,964	\$ -	\$ 532,704	\$ 532,704	\$ -	\$ 3,775,524	\$ 3,775,524	0%	70%	70%
23	CPUC Energy Division	\$ -	\$ 85,774	\$ 85,774	\$ -	\$ 1,724	\$ 1,724	\$ -	\$ 16,421	\$ 16,421	0%	19%	19%
24													
25	TOTAL PROGRAM COSTS	\$ -	\$ 76,872,816	\$ 76,872,816	\$ -	\$ 6,154,701	\$ 6,154,701	\$ -	\$ 48,952,322	\$ 48,952,322	0%	64%	64%
26	Funded Outside of LIEE Program Budget												
27	Indirect Costs ²				\$ -	\$ 300,615	\$ 300,615		\$ 2,437,593	\$ 2,437,593			
28													
29	NGAT Costs					\$ 217,908	\$ 217,908		\$ 1,760,271	\$ 1,760,271			
30	¹ Base Budget reflects PY2009 Annual Base and does not include Carry-Over funds.												
31	² The Indirect Costs included in this category (Pension & Benefits, Workmans Comp, Public Liability & Property Damage, Fleet, Purchasing & Warehouse) are included in base margin and therefore are not included in the LIEE/DAP Total Program Costs.												
32	³ Carry-over funds will be used to cover over-expenditures in the Training Center budget category.												
33	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												

	A	B	C	D	E	F	G	H	
1	LIEE Table 2 LIEE Expenses and Energy Savings by Measures Installed Southern California Gas Company September 2010								
2			Year-To-Date Completed & Expensed Installations						
3	Measures	Units	Quantity Installed	kWh (Annual)	kW (Annual)¹	Therms (Annual)	Expenses	% of Expenditure	
4	Heating Systems								
5	Furnaces	Each	6,824			17,238	\$6,590,552	15%	
6	Cooling Measures								
7	A/C Replacement - Room	Each							
8	A/C Replacement - Central	Each							
9	A/C Tune-up - Central	Each							
10	A/C Services - Central	Each							
11	Heat Pump	Each							
12	Evaporative Coolers	Each							
13	Evaporative Cooler Maintenance	Each							
14	Infiltration & Space Conditioning								
15	Envelope and Air Sealing Measures	Home	64,697			392,752	\$ 15,336,696	36%	
16	Duct Sealing	Home	1,404			30,662	\$ 1,525,312	4%	
17	Attic Insulation	Home	4,215			176,238	\$ 3,701,533	9%	
18	Water Heating Measures								
19	Water Heater Conservation Measures	Home	66,350			875,831	\$ 4,049,603	10%	
20	Water Heater Replacement - Gas	Each	760			9,172	\$ 763,531	2%	
21	Water Heater Replacement - Electric	Each							
22	Tankless Water Heater - Gas	Each							
23	Tankless Water Heater - Electric	Each							
24	Lighting Measures								
25	CFLs	Each							
26	Interior Hard wired CFL fixtures	Each							
27	Exterior Hard wired CFL fixtures	Each							
28	Torchiere	Each							
29	Refrigerators								
30	Refrigerators -Primary	Each							
31	Refrigerators - Secondary	Each							
32	Pool Pumps								
33	Pool Pumps	Each							
34	New Measures								
35	Forced Air Unit Standing Pilot Change Out	Each	83			3,652	\$ 25,798	0%	
36	Furnace Clean and Tune	Each	6,322			17,711	\$ 397,218	1%	
37	High Efficiency Clothes Washer	Each							
38	Microwave	Each							
39	Thermostatic Shower Valve	Each							
40	LED Night Lights	Each							
41	Occupancy Sensor								
42	Pilots								
43	A/C Tune-up Central	Home							
44	Interior Hard wired CFL fixtures	Each							
45	Ceiling Fans	Each							
46	In-Home Display	Each							
47	Programmable Controllable Thermostat	Each							
48	Forced Air Unit	Each							
49	Microwave								
50	High Efficiency Clothes Washer								
51									
52	Customer Enrollment								
53	Outreach & Assessment	Home	78,534				\$ 9,073,737	21%	
54	In-Home Education	Home	74,459				\$ 1,087,283	3%	
55	Education Workshops	Participant							
56									
57									
58	Total Savings/Expenditures						1,523,255	\$ 42,551,262	100%
59									
60	Homes Weatherized	Home	68,187						
61									
62	Homes Treated								
63	- Single Family Homes Treated	Home	55,704						
64	- Multi-family Homes Treated	Home	17,205						
65	- Mobile Homes Treated	Home	5,625						
66	- Total Number of Homes Treated	Home	78,534						
67	# Eligible Homes to be Treated for PY ²	Home	143,540						
68	% OF Homes Treated	%	55%						
69									
70	- Total Master-Metered Homes Treated	Home	9,716						
71	¹ Energy savings is based on the 2005 Load Impact Evaluation.								
72	² Based on Attachment H of D0811031								
73									
74	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								

PIE CHART 1- Expenses by Measures Category For September 2010

**LIEE Table 2
Southern California Gas Company
YTD LIEE Expenses
September 2010**



■ Heating Systems ■ Infiltration & Space Conditioning ■ Water Heating Measures ■ New Measures ■ Customer Enrollment

	A	B
1	LIEE Table 3 - Average Bill Savings per Treated Home Southern California Gas Company September 2010	
2	Year-to-date Installations - Expensed	
3		
4	Annual kWh Savings	n/a
5	Annual Therm Savings	1,523,255
6	Lifecycle kWh Savings	n/a
7	Lifecycle Therm Savings	
8	Current kWh Rate	\$ 0.11
9	Current Therm Rate	\$ 1.01
10	Number of Treated Homes	78,534
11	Average 1st Year Bill Savings / Treated Home	\$ 20.11
12	Average Lifecycle Bill Savings / Treated Home	\$ 157.75
13	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.	

	A	B	C	D	E	F	G
1	LIEE Table 4 - LIEE Homes Treated Southern California Gas Company September 2010						
2	County	Eligible Customers			Homes Treated Year-To-Date		
3		Rural	Urban	Total	Rural	Urban	Total
4	Fresno	705	10,335	11,039	26	1,165	1,191
5	Imperial	15,959	256	16,215	83	4	87
6	Kern	33,472	8,810	42,282	2,311	244	2,555
7	Kings	15,485	15	15,499	1,419		1,419
8	Los Angeles	5,289	965,600	970,890	302	42,402	42,704
9	Orange	0	184,690	184,690		2,686	2,686
10	Riverside	43,417	184,019	227,436	991	7,819	8,810
11	San Bernardino	8,426	152,842	161,268	165	10,191	10,356
12	San Luis Obispo	26,285	220	26,505	474		474
13	Santa Barbara	14,345	21,732	36,077	202	206	408
14	Tulare	42,099	13,173	55,271	5,995	1,604	7,599
15	Ventura	6,870	48,619	55,489	28	217	245
16							
17	Total	212,352	1,590,308	1,802,661	11,996	66,538	78,534
18	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1	LIEE Table 5 - LIEE Customer Summary Southern California Gas Company September 2010																
2		Gas & Electric				Gas Only				Electric Only				Total			
3		# of YTD Homes Treated	Therm	kWh	kW	# of YTD Homes Treated	Therm	kWh	kW	# of YTD Homes Treated	Therm	kWh	kW	# of YTD Homes Treated	Therm	kWh	kW
4	Month																
5	Jan-10	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
6	Feb-10	0	0	0	0	2,552	38,903	0	0	0	0	0	0	2,552	38,903	0	0
7	Mar-10	0	0	0	0	18,427	343,772	0	0	0	0	0	0	18,427	343,772	0	0
8	Apr-10	0	0	0	0	28,109	537,329	0	0	0	0	0	0	28,109	537,329	0	0
9	May-10	0	0	0	0	37,973	705,706	0	0	0	0	0	0	37,973	705,706	0	0
10	Jun-10	0	0	0	0	49,836	931,031	0	0	0	0	0	0	49,836	931,031	0	0
11	Jul-10	0	0	0	0	59,619	1,132,591	0	0	0	0	0	0	59,619	1,132,591	0	0
12	Aug-10	0	0	0	0	69,388	1,327,392	0	0	0	0	0	0	69,388	1,327,392	0	0
13	Sep-10	0	0	0	0	78,534	1,523,255	0	0	0	0	0	0	78,534	1,523,255	0	0
14	Oct-10																
15	Nov-10																
16	Dec-10																
17	Figures for each month are YTD. December results should approximate calendar year results. Therms and kWh savings are annual figures. Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2L.																
18	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	LIEE Table 6 - Expenditures for Pilots and Studies												
2	Southern California Gas Company												
3	September 2010												
4		Authorized 3-Year Budget			Current Month Expenses			Expenses Since January 1, 2009			% of 3-Year Budget Spent		
5		Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	Pilots:												
7	FAU Pilot	\$ -	\$ 924,203	\$ 924,203	\$ -	\$ -	\$ -	\$ -	\$ 109,834	\$ 109,834	0%	12%	12%
8													
9													
10	Total Pilots	\$ -	\$ 924,203	\$ 924,203	\$ -	\$ -	\$ -	\$ -	\$ 109,834	\$ 109,834	0%	12%	12%
11													
12	Studies:												
13	Non-Energy Benefits	\$ -	\$ 90,000	\$ 90,000	\$ -	\$ -	\$ -	\$ -	\$ 12,566	\$ 12,566	0%	14%	14%
14	Process Evaluation	\$ -	\$ 62,500	\$ 62,500	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
15	Impact Evaluation ¹	\$ -	\$ 150,000	\$ 150,000	\$ -	\$ -	\$ -	\$ -	\$ 41,319	\$ 41,319	0%	28%	28%
16													
17													
18	Total Studies	\$ -	\$ 302,500	\$ 302,500	\$ -	\$ -	\$ -	\$ -	\$ 53,885	\$ 53,885	0%	18%	18%
19	¹ Budget funds are carried over from the 2007-2008 LIEE Funding Cycle												
20	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												

	A	B	C	D	E
1	LIEE Table 7				
2	Whole Neighborhood Approach				
3	Southern California Gas Company				
4	September 2010				
5	A	B	C	D	E
6	Neighborhood (County, Zipcode, Zip+7 etc.) Targeted	Total Residential Customers	Total Estimated Eligible	Total Treated 2002-2010	Total Treated Year-to-Date
7	93292-39 - Synergy	296	134	65	18
8	93292-73 - Synergy	261	93	17	33
9	93292-96 - Synergy	163	85	39	8
10	91768-25 - Quality Conservation Services	260	142	19	1
11	91768-34 - Quality Conservation Services	288	200	172	13
12	91768-35 - Quality Conservation Services	265	176	154	48
13	91768-36 - Quality Conservation Services	325	191	155	29
14	91768-37 - Quality Conservation Services	72	55	45	4
15	91768-38 - Quality Conservation Services	40	32	9	4
16	93646-93 - Proteus Inc.	243	168	43	0
17	91766-36 - Richard Heath Associates	402	292	225	19
18	91766-37 - Richard Heath Associates	517	322	308	19
19	91766-38 - Richard Heath Associates	252	149	106	14
20	92346-48 MHP - Synergy	404	118	18	3
21	93277-15 - Synergy	300	151	11	15
22	93277-16 - Synergy	190	111	25	9
23	93277-17 - Synergy	390	194	144	2
24	93277-18 - Synergy	332	145	24	25
25	93277-19 - Synergy	234	95	34	2
26	93277-26 - Synergy	230	144	50	8
27	93277-27 - Synergy	224	163	45	11
28	93277-28 - Synergy	184	139	50	5
29	93277-34 - Synergy	460	160	13	6
30	93277-44 - Synergy	227	119	73	8
31	93277-45 - Synergy	231	116	24	6
32	93277-46 - Synergy	221	57	8	4
33	93277-47 - Synergy	297	76	16	14
34	93277-48 - Synergy	298	156	48	15
35	93277-49 - Synergy	141	73	23	8
36	93277-72 - Synergy	415	149	37	28
37	90242-51 - The East Los Angeles Community Union	499	195	152	3
38	90242-52 - The East Los Angeles Community Union	360	159	93	1
39	90280-78 - The East Los Angeles Community Union	225	66	73	1
40	90280-79 - The East Los Angeles Community Union	381	149	110	1
41	90280-80 - The East Los Angeles Community Union	260	78	102	4
42	90280-82 - The East Los Angeles Community Union	240	85	79	4
43	90301-31 - The East Los Angeles Community Union	518	219	63	7
44	90302-13 - The East Los Angeles Community Union	355	129	7	28
45	90302-18 - The East Los Angeles Community Union	369	203	26	9
46	90305-12 - The East Los Angeles Community Union	319	108	11	5
47	90305-24 - The East Los Angeles Community Union	194	83	13	5
48	90723-21 - The East Los Angeles Community Union	256	61	79	7
49	90723-23 - The East Los Angeles Community Union	266	123	95	14
50	90723-24 - The East Los Angeles Community Union	454	230	164	24
51	90723-26 - The East Los Angeles Community Union	334	150	101	24

	A	B	C	D	E
1	LIEE Table 7				
2	Whole Neighborhood Approach				
3	Southern California Gas Company				
4	September 2010				
5	A	B	C	D	E
6	Neighborhood (County, Zipcode, Zip+7 etc.) Targeted	Total Residential Customers	Total Estimated Eligible	Total Treated 2002-2010	Total Treated Year-to-Date
52	90723-27 - The East Los Angeles Community Union	428	163	184	14
53	90723-28 - The East Los Angeles Community Union	73	24	27	0
54	90723-34 - The East Los Angeles Community Union	85	51	34	3
55	90723-35 - The East Los Angeles Community Union	496	249	169	30
56	90723-36 - The East Los Angeles Community Union	158	64	42	8
57	90723-41 - The East Los Angeles Community Union	40	23	8	1
58	90723-42 - The East Los Angeles Community Union	107	63	55	1
59	90723-43 - The East Los Angeles Community Union	217	87	69	12
60	90723-44 - The East Los Angeles Community Union	407	123	121	25
61	90723-45 - The East Los Angeles Community Union	266	132	60	1
62	90723-46 - The East Los Angeles Community Union	411	154	152	10
63	90723-52 - The East Los Angeles Community Union	158	75	48	3
64	90723-61 - The East Los Angeles Community Union	317	149	20	1
65	92501-26 - The East Los Angeles Community Union	225	73	13	1
66	92501-27 - The East Los Angeles Community Union	285	209	35	8
67	92501-28 - The East Los Angeles Community Union	51	31	12	0
68	92501-29 - The East Los Angeles Community Union	294	177	55	1
69	92501-31 - The East Los Angeles Community Union	425	205	17	1
70	92501-32 - The East Los Angeles Community Union	40	31	2	0
71	92501-34 - The East Los Angeles Community Union	230	116	17	2
72	92501-39 - The East Los Angeles Community Union	148	40	7	8
73	92501-41 - The East Los Angeles Community Union	112	75	2	2
74	92503-21 - The East Los Angeles Community Union	407	205	69	16
75	92503-26 - The East Los Angeles Community Union	361	177	48	1
76	92503-27 - The East Los Angeles Community Union	346	67	35	0
77	92503-32 - The East Los Angeles Community Union	238	100	32	2
78	92503-33 - The East Los Angeles Community Union	256	76	25	2
79	92503-37 - The East Los Angeles Community Union	181	79	51	1
80	92503-38 - The East Los Angeles Community Union	378	157	55	18
81	92503-40 - The East Los Angeles Community Union	501	122	69	4
82	92503-80 - The East Los Angeles Community Union	209	137	3	0
83	92504-12 - The East Los Angeles Community Union	454	116	32	14
84	92504-14 - The East Los Angeles Community Union	166	64	6	10
85	92504-15 - The East Los Angeles Community Union	456	176	107	37
86	92504-16 - The East Los Angeles Community Union	486	219	192	4
87	92504-17 - The East Los Angeles Community Union	280	88	21	6
88	92504-18 - The East Los Angeles Community Union	404	136	20	12
89	92504-19 - The East Los Angeles Community Union	222	80	16	1
90	92504-20 - The East Los Angeles Community Union	384	164	126	12
91	92504-21 - The East Los Angeles Community Union	361	118	73	8
92	92504-22 - The East Los Angeles Community Union	592	221	19	5
93	92504-23 - The East Los Angeles Community Union	336	129	31	6
94	92504-24 - The East Los Angeles Community Union	418	138	84	10
95	92504-25 - The East Los Angeles Community Union	108	57	15	8
96	92504-26 - The East Los Angeles Community Union	424	221	23	2

	A	B	C	D	E
1	LIEE Table 7				
2	Whole Neighborhood Approach				
3	Southern California Gas Company				
4	September 2010				
5	A	B	C	D	E
6	Neighborhood (County, Zipcode, Zip+7 etc.) Targeted	Total Residential Customers	Total Estimated Eligible	Total Treated 2002-2010	Total Treated Year-to-Date
97	92504-27 - The East Los Angeles Community Union	104	47	2	0
98	92504-28 - The East Los Angeles Community Union	275	95	31	6
99	92504-29 - The East Los Angeles Community Union	548	208	45	8
100	92504-30 - The East Los Angeles Community Union	381	95	50	14
101	92504-31 - The East Los Angeles Community Union	233	100	29	4
102	92505-11 - The East Los Angeles Community Union	285	108	33	26
103	92505-12 - The East Los Angeles Community Union	281	110	73	5
104	92505-13 - The East Los Angeles Community Union	394	159	90	18
105	92505-14 - The East Los Angeles Community Union	440	207	83	9
106	92505-15 - The East Los Angeles Community Union	442	134	106	24
107	92505-16 - The East Los Angeles Community Union	241	97	122	1
108	92505-17 - The East Los Angeles Community Union	375	192	52	8
109	92505-20 - The East Los Angeles Community Union	295	76	24	18
110	92505-22 - The East Los Angeles Community Union	458	116	26	16
111	92505-23 - The East Los Angeles Community Union	363	103	47	10
112	92505-24 - The East Los Angeles Community Union	429	126	83	24
113	92505-25 - The East Los Angeles Community Union	460	97	56	24
114	92505-26 - The East Los Angeles Community Union	288	110	70	18
115	92505-27 - The East Los Angeles Community Union	247	108	15	12
116	92505-28 - The East Los Angeles Community Union	181	84	23	5
117	92505-29 - The East Los Angeles Community Union	446	185	81	16
118	92505-30 - The East Los Angeles Community Union	236	79	29	12
119	92506-11 - The East Los Angeles Community Union	450	143	12	0
120	92506-12 - The East Los Angeles Community Union	412	182	5	1
121	92506-17 - The East Los Angeles Community Union	281	92	9	1
122	92506-18 - The East Los Angeles Community Union	371	89	12	1
123	92506-20 - The East Los Angeles Community Union	410	114	23	2
124	92506-22 - The East Los Angeles Community Union	61	17	5	0
125	92506-23 - The East Los Angeles Community Union	630	217	28	2
126	92506-28 - The East Los Angeles Community Union	148	59	6	2
127	92506-63 - The East Los Angeles Community Union	29	17	6	0
128	92507-33 - The East Los Angeles Community Union	165	119	66	1
129	92507-35 - The East Los Angeles Community Union	320	209	159	2
130	92507-41 - The East Los Angeles Community Union	199	134	77	4
131	92507-42 - The East Los Angeles Community Union	117	80	31	5
132	92507-43 - The East Los Angeles Community Union	362	259	123	0
133	92507-49 - The East Los Angeles Community Union	170	129	41	1
134	92507-50 - The East Los Angeles Community Union	203	148	73	2
135	92507-51 - The East Los Angeles Community Union	276	150	127	8
136	92507-55 - The East Los Angeles Community Union	150	90	57	3
137	92507-56 - The East Los Angeles Community Union	313	184	105	14
138	92507-57 - The East Los Angeles Community Union	301	155	62	10
139	92507-58 - The East Los Angeles Community Union	405	169	25	6
140	92703-28 - The East Los Angeles Community Union	224	94	24	29
141	92703-35 - The East Los Angeles Community Union	78	36	6	11

	A	B	C	D	E
1	LIEE Table 7				
2	Whole Neighborhood Approach				
3	Southern California Gas Company				
4	September 2010				
5	A	B	C	D	E
6	Neighborhood (County, Zipcode, Zip+7 etc.) Targeted	Total Residential Customers	Total Estimated Eligible	Total Treated 2002-2010	Total Treated Year-to-Date
142	92703-42 - The East Los Angeles Community Union	270	144	56	29
143	92703-43 - The East Los Angeles Community Union	121	64	51	0
144	92703-44 - The East Los Angeles Community Union	354	174	46	33
145	92704-16 - The East Los Angeles Community Union	71	40	10	1
146	92704-28 - The East Los Angeles Community Union	147	55	30	10
147	92704-29 - The East Los Angeles Community Union	180	127	96	0
148	93616-96 - Proteus Inc.	12	8	0	1
149	93616-97 - Proteus Inc.	152	93	25	9
150	93662-25 - Proteus Inc.	118	59	1	5
151	91766-13 - Richard Heath Associates	212	148	119	13
152	91766-14 - Richard Heath Associates	174	126	93	20
153	91766-15 - Richard Heath Associates	85	70	49	1
154	91766-17 - Richard Heath Associates	32	26	0	0
155	91766-20 - Richard Heath Associates	54	38	30	0
156	91766-26 - Richard Heath Associates	328	200	185	20
157	91766-27 - Richard Heath Associates	337	206	210	14
158	91766-29 - Richard Heath Associates	200	124	117	2
159	91766-30 - Richard Heath Associates	197	122	96	16
160	91766-39 - Richard Heath Associates	269	168	89	58
161	92703-46 - The East Los Angeles Community Union	320	121	54	28
162	92703-47 - The East Los Angeles Community Union	181	69	33	1
163	92509-67 - American Insulation	348	234	195	18
164	93215-17 - Garcia and Sons	58	40	2	0
165	93241-15 - Garcia and Sons	202	140	86	28
166	93308-22 - Garcia and Sons	89	37	20	14
167	93618-20 - Garcia and Sons	115	74	46	13
168	93227 - Highland Energy Services	90	0	67	2
169	93265-97 - Highland Energy Services	106	50	2	92
170	93266-97 - Highland Energy Services	32	19	2	7
171	93267-94 - Highland Energy Services	49	32	9	6
172	93267-95 - Highland Energy Services	201	130	75	10
173	93267-96 - Highland Energy Services	351	233	72	46
174	93267-97 - Highland Energy Services	135	82	33	17
175	91744-17 - The East Los Angeles Community Union	404	143	159	15
176	91744-18 - The East Los Angeles Community Union	324	95	121	18
177	91744-24 - The East Los Angeles Community Union	438	236	209	18
178	91744-34 - The East Los Angeles Community Union	470	204	181	4
179	91744-35 - The East Los Angeles Community Union	184	87	65	10
180	91746-10 - The East Los Angeles Community Union	440	178	200	8
181	91746-11 - The East Los Angeles Community Union	418	216	132	2
182	91746-12 - The East Los Angeles Community Union	352	127	174	3
183	91746-13 - The East Los Angeles Community Union	357	134	222	7
184	91746-17 - The East Los Angeles Community Union	330	144	108	4
185	91746-19 - The East Los Angeles Community Union	517	242	245	11
186	91746-20 - The East Los Angeles Community Union	340	94	149	9

	A	B	C	D	E
1	LIEE Table 7				
2	Whole Neighborhood Approach				
3	Southern California Gas Company				
4	September 2010				
5	A	B	C	D	E
6	Neighborhood (County, Zipcode, Zip+7 etc.) Targeted	Total Residential Customers	Total Estimated Eligible	Total Treated 2002-2010	Total Treated Year-to-Date
187	91746-21 - The East Los Angeles Community Union	613	262	268	14
188	91746-23 - The East Los Angeles Community Union	199	73	106	2
189	91746-26 - The East Los Angeles Community Union	263	110	137	6
190	92543-42 - The East Los Angeles Community Union	62	37	10	4
191	92543-43 - The East Los Angeles Community Union	211	134	42	10
192	92543-44 - The East Los Angeles Community Union	38	25	8	5
193	92543-45 - The East Los Angeles Community Union	76	52	18	2
194	92543-59 - The East Los Angeles Community Union	441	255	142	39
195	92543-60 - The East Los Angeles Community Union	423	246	105	26
196	92543-61 - The East Los Angeles Community Union	381	224	104	13
197	92543-71 - The East Los Angeles Community Union	343	193	57	13
198	92543-72 - The East Los Angeles Community Union	376	177	83	27
199	92543-81 - The East Los Angeles Community Union	134	57	34	9
200	92703-21 - The East Los Angeles Community Union	343	173	33	27
201	92703-29 - The East Los Angeles Community Union	310	158	27	14
202	92703-36 - The East Los Angeles Community Union	200	100	28	20
203	92703-37 - The East Los Angeles Community Union	222	121	49	24
204	92707-11 - The East Los Angeles Community Union	359	150	45	4
205	92707-12 - The East Los Angeles Community Union	186	72	12	1
206	92707-13 - The East Los Angeles Community Union	246	67	15	2
207	92707-14 - The East Los Angeles Community Union	210	59	29	9
208	92707-16 - The East Los Angeles Community Union	276	100	24	1
209	92707-20 - The East Los Angeles Community Union	287	172	68	1
210	92707-22 - The East Los Angeles Community Union	236	89	21	2
211	92707-23 - The East Los Angeles Community Union	216	112	27	8
212	92707-26 - The East Los Angeles Community Union	419	158	49	4
213	92707-27 - The East Los Angeles Community Union	282	106	36	4
214	92707-28 - The East Los Angeles Community Union	274	116	27	31
215	92707-29 - The East Los Angeles Community Union	381	173	60	52
216	92707-30 - The East Los Angeles Community Union	290	141	56	27
217	92707-32 - The East Los Angeles Community Union	307	123	47	1
218	92553-35 - The East Los Angeles Community Union	504	184	192	28
219	92553-39 - The East Los Angeles Community Union	430	217	161	8
220	92553-58 - The East Los Angeles Community Union	375	179	116	12
221	92553-67 - The East Los Angeles Community Union	219	89	83	6
222	92335-38 - Quality Conservation Services	238	134	64	84
223	93309-47 - Garcia and Sons	68	16	0	1
224	93309-70 - Garcia and Sons	15	7	0	0
225	90701-18 - FCI Management Consultants	484	234	264	8
226	92410-12 - Synergy	198	122	65	4
227	92410-14 - Synergy	154	94	76	1
228	92410-16 - Synergy	61	36	10	2
229	92410-17 - Synergy	87	73	21	3
230	92410-18 - Synergy	154	119	68	0
231	92543-13 - Synergy	103	43	0	1

	A	B	C	D	E
1	LIEE Table 7				
2	Whole Neighborhood Approach				
3	Southern California Gas Company				
4	September 2010				
5	A	B	C	D	E
6	Neighborhood (County, Zipcode, Zip+7 etc.) Targeted	Total Residential Customers	Total Estimated Eligible	Total Treated 2002-2010	Total Treated Year-to-Date
232	92543-14 - Synergy	162	117	16	0
233	92543-15 - Synergy	63	38	39	0
234	92543-17 - Synergy	279	137	40	2
235	92543-18 - Synergy	117	62	31	1
236	92543-20 - Synergy	124	63	4	1
237	92543-26 - Synergy	377	240	100	4
238	92543-27 - Synergy	274	193	58	0
239	92543-28 - Synergy	152	109	23	2
240	92543-29 - Synergy	126	91	67	2
241	92543-30 - Synergy	472	304	209	2
242	92543-31 - Synergy	13	8	3	0
243	92543-38 - Synergy	62	47	18	1
244	92543-39 - Synergy	143	104	48	1
245	92543-40 - Synergy	136	102	54	1
246	92543-41 - Synergy	221	165	85	0
247	92543-46 - Synergy	21	16	12	1
248	92543-48 - Synergy	63	37	11	0
249	92543-51 - Synergy	37	20	19	0
250	92543-56 - Synergy	52	26	9	1
251	92543-57 - Synergy	319	146	63	9
252	92543-58 - Synergy	475	276	81	8
253	92543-62 - Synergy	50	26	14	0
254	92543-65 - Synergy	9	5	1	0
255	92543-67 - Synergy	21	12	5	0
256	92543-68 - Synergy	443	237	168	4
257	92543-69 - Synergy	666	416	212	1
258	92543-70 - Synergy	400	231	137	1
259	92543-73 - Synergy	30	16	22	0
260	92543-74 - Synergy	34	18	6	0
261	92543-76 - Synergy	265	135	13	1
262	92543-78 - Synergy	409	194	50	3
263	92543-79 - Synergy	169	84	24	1
264	92543-80 - Synergy	337	172	53	3
265	92543-86 - Synergy	86	64	45	2
266	92543-87 - Synergy	158	32	0	1
267	92543-88 - Synergy	158	118	47	4
268	92571-25 - Synergy	308	143	183	3
269	92571-26 - Synergy	538	255	250	2
270	92571-27 - Synergy	491	233	265	1
271	92571-28 - Synergy	393	177	162	3
272	92571-29 - Synergy	605	269	346	1
273	92571-32 - Synergy	22	10	5	1
274	92571-34 - Synergy	369	175	203	1
275	92571-46 - Synergy	584	272	318	8
276	92571-47 - Synergy	277	131	146	0

	A	B	C	D	E
1	LIEE Table 7				
2	Whole Neighborhood Approach				
3	Southern California Gas Company				
4	September 2010				
5	A	B	C	D	E
6	Neighborhood (County, Zipcode, Zip+7 etc.) Targeted	Total Residential Customers	Total Estimated Eligible	Total Treated 2002-2010	Total Treated Year-to-Date
277	93618-19 - Highland Energy Services	158	104	49	2
278	93618-21 - Highland Energy Services	71	46	25	2
279	93618-22 - Highland Energy Services	138	89	60	13
280	93618-23 - Highland Energy Services	60	39	20	2
281	93618-24 - Highland Energy Services	210	134	105	15
282	93618-25 - Highland Energy Services	228	127	95	1
283	93618-26 - Highland Energy Services	141	101	53	11
284	93618-27 - Highland Energy Services	313	212	131	7
285	93618-28 - Highland Energy Services	232	142	92	17
286	93618-29 - Highland Energy Services	139	87	84	15
287	93618-90 - Highland Energy Services	62	44	16	0
288	93654-26 - Highland Energy Services	87	54	12	0
289	93654-29 - Highland Energy Services	47	29	6	1
290	93654-30 - Highland Energy Services	145	91	36	3
291	93654-31 - Highland Energy Services	355	265	108	4
292	93654-34 - Highland Energy Services	118	74	24	1
293	93654-35 - Highland Energy Services	332	191	94	6
294	93654-40 - Highland Energy Services	384	280	114	3
295	93654-42 - Highland Energy Services	161	88	64	6
296	93654-43 - Highland Energy Services	71	52	38	3
297	93215-42 - Staples and Associates	264	167	23	11
298	93263-35 - Staples and Associates	226	147	19	9
299	93309-15 - Staples and Associates	365	99	17	0
300	93309-25 - Staples and Associates	201	77	9	0
301	93561-13 - Staples and Associates	155	93	28	4
302	93561-14 - Staples and Associates	109	65	19	8
303	93561-15 - Staples and Associates	114	66	36	3
304	93561-16 - Staples and Associates	209	107	15	0
305	93561-17 - Staples and Associates	111	60	15	0
306	91706-32 - Richard Heath Associates	370	202	85	33
307	91768-28 - Richard Heath Associates	299	187	132	30
308	91768-29 - Richard Heath Associates	467	253	199	30
309	91768-30 - Richard Heath Associates	263	148	87	20
310	91768-31 - Richard Heath Associates	213	145	118	6
311	91744-20 - Richard Heath Associates	215	103	75	6
312	91744-51 - Richard Heath Associates	27	16	13	1
313	91744-56 - Richard Heath Associates	301	164	252	0
314	91746-29 - Richard Heath Associates	27	15	12	0
315	90044-52 - Reliable Energy Management	409	272	106	14
316	91352-18 - FCI Management Consultants	405	272	122	2
317	90602-15 - Richard Heath Associates	274	155	94	5
318	91766-12 - Richard Heath Associates	115	74	101	0
319	91766-21 - Richard Heath Associates	127	85	83	4
320	91766-22 - Richard Heath Associates	31	21	15	1
321	91766-23 - Richard Heath Associates	23	16	4	1

	A	B	C	D	E
1	LIEE Table 7				
2	Whole Neighborhood Approach				
3	Southern California Gas Company				
4	September 2010				
5	A	B	C	D	E
6	Neighborhood (County, Zipcode, Zip+7 etc.) Targeted	Total Residential Customers	Total Estimated Eligible	Total Treated 2002-2010	Total Treated Year-to-Date
322	91766-24 - Richard Heath Associates	34	19	11	1
323	91766-25 - Richard Heath Associates	335	176	151	6
324	91766-28 - Richard Heath Associates	389	236	246	1
325	91766-31 - Richard Heath Associates	136	87	64	0
326	91766-32 - Richard Heath Associates	107	70	67	1
327	91766-33 - Richard Heath Associates	124	83	74	3
328	91766-34 - Richard Heath Associates	180	117	114	1
329	91766-35 - Richard Heath Associates	234	173	163	9
330	91766-40 - Richard Heath Associates	126	71	43	8
331	91766-43 - Richard Heath Associates	226	134	121	0
332	91766-44 - Richard Heath Associates	503	295	246	2
333	91766-45 - Richard Heath Associates	501	353	354	1
334	91766-46 - Richard Heath Associates	544	241	294	4
335	91766-53 - Richard Heath Associates	313	149	144	5
336	91766-54 - Richard Heath Associates	338	161	156	1
337	91766-60 - Richard Heath Associates	231	139	136	1
338	91768-23 - Richard Heath Associates	268	0	74	1
339	91768-24 - Richard Heath Associates	251	74	102	5
340	91768-25 - Richard Heath Associates	263	151	21	2
341	91761-57 - Synergy	516	186	161	0
342	92223-17 - The East Los Angeles Community Union	557	247	91	1
343	92223-19 - The East Los Angeles Community Union	250	109	31	0
344	92223-20 - The East Los Angeles Community Union	514	222	8	6
345	92223-23 - The East Los Angeles Community Union	214	136	35	5
346	92223-24 - The East Los Angeles Community Union	470	272	76	0
347	92223-25 - The East Los Angeles Community Union	305	189	93	0
348	92223-57 - The East Los Angeles Community Union	156	97	35	1
349	92223-77 - The East Los Angeles Community Union	47	19	0	1
350	92223-78 - The East Los Angeles Community Union	124	77	1	6
351	92223-83 - The East Los Angeles Community Union	112	0	0	0
352	92223-84 - The East Los Angeles Community Union	404	0	5	0
353	92551-13 - The East Los Angeles Community Union	59	21	21	0
354	92551-19 - The East Los Angeles Community Union	460	161	75	5
355	92551-36 - The East Los Angeles Community Union	445	255	209	7
356	92551-40 - The East Los Angeles Community Union	395	149	99	5
357	92551-45 - The East Los Angeles Community Union	378	255	173	4
358	92551-46 - The East Los Angeles Community Union	461	182	197	6
359	92551-69 - The East Los Angeles Community Union	346	144	116	4
360	92551-70 - The East Los Angeles Community Union	466	130	101	10
361	92551-76 - The East Los Angeles Community Union	266	134	102	7
362	92553-12 - The East Los Angeles Community Union	91	26	11	2
363	92553-17 - The East Los Angeles Community Union	121	62	35	0
364	92553-18 - The East Los Angeles Community Union	326	118	53	2
365	92553-23 - The East Los Angeles Community Union	126	80	35	4
366	92553-24 - The East Los Angeles Community Union	83	31	34	3

	A	B	C	D	E
1	LIEE Table 7				
2	Whole Neighborhood Approach				
3	Southern California Gas Company				
4	September 2010				
5	A	B	C	D	E
6	Neighborhood (County, Zipcode, Zip+7 etc.) Targeted	Total Residential Customers	Total Estimated Eligible	Total Treated 2002-2010	Total Treated Year-to-Date
367	92553-28 - The East Los Angeles Community Union	495	324	144	1
368	92553-29 - The East Los Angeles Community Union	223	96	71	0
369	92553-30 - The East Los Angeles Community Union	176	141	113	0
370	92553-31 - The East Los Angeles Community Union	335	242	162	0
371	92553-32 - The East Los Angeles Community Union	446	143	150	0
372	92553-33 - The East Los Angeles Community Union	494	247	209	0
373	92553-34 - The East Los Angeles Community Union	527	244	213	3
374	92553-35 - The East Los Angeles Community Union	506	194	206	23
375	92553-36 - The East Los Angeles Community Union	69	29	24	1
376	92553-37 - The East Los Angeles Community Union	377	232	161	0
377	92553-38 - The East Los Angeles Community Union	500	226	198	5
378	92553-39 - The East Los Angeles Community Union	432	222	166	8
379	92553-41 - The East Los Angeles Community Union	397	250	102	2
380	92553-42 - The East Los Angeles Community Union	326	195	135	4
381	92553-43 - The East Los Angeles Community Union	448	198	181	4
382	92553-44 - The East Los Angeles Community Union	396	128	133	0
383	92553-47 - The East Los Angeles Community Union	544	173	104	2
384	92553-48 - The East Los Angeles Community Union	442	161	101	3
385	92553-49 - The East Los Angeles Community Union	498	178	162	0
386	92553-50 - The East Los Angeles Community Union	407	185	125	1
387	92553-51 - The East Los Angeles Community Union	31	13	10	0
388	92553-52 - The East Los Angeles Community Union	258	82	33	1
389	92553-53 - The East Los Angeles Community Union	133	60	42	2
390	92553-54 - The East Los Angeles Community Union	117	70	25	0
391	92553-56 - The East Los Angeles Community Union	561	230	173	0
392	92553-57 - The East Los Angeles Community Union	44	24	24	0
393	92553-58 - The East Los Angeles Community Union	382	192	129	12
394	92553-59 - The East Los Angeles Community Union	485	160	145	0
395	92553-60 - The East Los Angeles Community Union	237	140	103	0
396	92553-62 - The East Los Angeles Community Union	298	174	92	2
397	92553-64 - The East Los Angeles Community Union	87	31	39	0
398	92553-67 - The East Los Angeles Community Union	224	96	91	3
399	92553-68 - The East Los Angeles Community Union	410	117	71	4
400	92553-69 - The East Los Angeles Community Union	541	0	19	0
401	92553-71 - The East Los Angeles Community Union	457	166	125	0
402	92553-77 - The East Los Angeles Community Union	147	118	92	1
403	92553-78 - The East Los Angeles Community Union	468	169	160	4
404	92553-80 - The East Los Angeles Community Union	265	199	144	0
405	92553-82 - The East Los Angeles Community Union	148	108	42	0
406	92553-83 - The East Los Angeles Community Union	233	169	83	0
407	92553-84 - The East Los Angeles Community Union	426	182	183	0
408	92553-85 - The East Los Angeles Community Union	119	66	33	0
409	92553-87 - The East Los Angeles Community Union	225	175	84	1
410	92553-93 - The East Los Angeles Community Union	175	114	71	1
411	92553-94 - The East Los Angeles Community Union	142	57	49	2

	A	B	C	D	E
1	LIEE Table 7				
2	Whole Neighborhood Approach				
3	Southern California Gas Company				
4	September 2010				
5	A	B	C	D	E
6	Neighborhood (County, Zipcode, Zip+7 etc.) Targeted	Total Residential Customers	Total Estimated Eligible	Total Treated 2002-2010	Total Treated Year-to-Date
412	92553-96 - The East Los Angeles Community Union	462	239	64	1
413	92555-23 - The East Los Angeles Community Union	297	101	49	7
414	92555-24 - The East Los Angeles Community Union	438	156	112	2
415	92555-25 - The East Los Angeles Community Union	227	79	16	1
416	92555-28 - The East Los Angeles Community Union	49	17	2	1
417	92555-68 - The East Los Angeles Community Union	88	31	12	0
418	92585-26 - The East Los Angeles Community Union	93	0	1	0
419	92585-33 - The East Los Angeles Community Union	87	41	0	0
420	92704-39 - The East Los Angeles Community Union	51	15	0	1
421	92704-40 - The East Los Angeles Community Union	404	170	51	0
422	92704-41 - The East Los Angeles Community Union	113	40	17	0
423	92704-42 - The East Los Angeles Community Union	274	106	12	0
424	92704-43 - The East Los Angeles Community Union	158	71	21	0
425	92704-45 - The East Los Angeles Community Union	258	79	24	1
426	92704-46 - The East Los Angeles Community Union	260	89	34	0
427	92704-47 - The East Los Angeles Community Union	358	92	13	0
428	92704-48 - The East Los Angeles Community Union	241	81	44	0
429	92704-49 - The East Los Angeles Community Union	126	38	19	0
430	92704-50 - The East Los Angeles Community Union	333	89	51	0
431	92704-51 - The East Los Angeles Community Union	199	79	55	0
432	92704-54 - The East Los Angeles Community Union	224	78	4	0
433	92704-55 - The East Los Angeles Community Union	300	37	8	6
434	92704-56 - The East Los Angeles Community Union	218	51	1	0
435	92704-57 - The East Los Angeles Community Union	305	107	15	1
436	92704-60 - The East Los Angeles Community Union	353	52	3	0
437	92704-61 - The East Los Angeles Community Union	277	34	5	0
438	92704-62 - The East Los Angeles Community Union	172	61	2	0
439	92704-66 - The East Los Angeles Community Union	296	29	5	0
440	92704-67 - The East Los Angeles Community Union	330	123	0	0
441	92704-71 - The East Los Angeles Community Union	473	108	2	0
442	92704-83 - The East Los Angeles Community Union	272	86	3	0
443	92707-15 - The East Los Angeles Community Union	315	94	30	0
444	92707-16 - The East Los Angeles Community Union	276	99	25	1
445	92707-18 - The East Los Angeles Community Union	268	93	35	1
446	92707-21 - The East Los Angeles Community Union	331	125	40	3
447	92707-22 - The East Los Angeles Community Union	236	87	22	0
448	92707-23 - The East Los Angeles Community Union	217	111	29	8
449	92707-24 - The East Los Angeles Community Union	220	111	80	0
450	92707-25 - The East Los Angeles Community Union	185	68	19	2
451	92707-26 - The East Los Angeles Community Union	420	155	50	2
452	92707-27 - The East Los Angeles Community Union	281	103	36	4
453	92707-28 - The East Los Angeles Community Union	276	115	35	31
454	92707-29 - The East Los Angeles Community Union	380	177	67	52
455	92707-30 - The East Los Angeles Community Union	289	135	67	27
456	92707-31 - The East Los Angeles Community Union	462	164	70	4

	A	B	C	D	E
1	LIEE Table 7				
2	Whole Neighborhood Approach				
3	Southern California Gas Company				
4	September 2010				
5	A	B	C	D	E
6	Neighborhood (County, Zipcode, Zip+7 etc.) Targeted	Total Residential Customers	Total Estimated Eligible	Total Treated 2002-2010	Total Treated Year-to-Date
457	92707-33 - The East Los Angeles Community Union	286	131	63	2
458	92707-35 - The East Los Angeles Community Union	305	144	32	2
459	92707-36 - The East Los Angeles Community Union	267	130	23	0
460	92707-38 - The East Los Angeles Community Union	397	115	7	2
461	92707-39 - The East Los Angeles Community Union	279	65	10	1
462	92707-43 - The East Los Angeles Community Union	154	60	2	1
463	92707-48 - The East Los Angeles Community Union	198	47	4	1
464	93230-34 - Highland Energy Services	251	159	77	0
465	93230-36 - Highland Energy Services	272	165	56	0
466	93230-37 - Highland Energy Services	302	206	120	0
467	93230-38 - Highland Energy Services	86	51	12	1
468	93230-39 - Highland Energy Services	203	168	53	0
469	93230-40 - Highland Energy Services	341	284	73	3
470	93230-41 - Highland Energy Services	131	75	24	0
471	93625-94 - Highland Energy Services	21	0	0	0
472	93625-97 - Highland Energy Services	9	4	0	0
473	93706-88 - Highland Energy Services	12	6	0	0
474	93706-91 - Highland Energy Services	40	20	1	0
475	93706-92 - Highland Energy Services	93	44	7	0
476	93706-96 - Highland Energy Services	19	9	1	0
477	93725-91 - Highland Energy Services	26	12	5	0
478	93725-96 - Highland Energy Services	135	61	8	0
479	90716-13 - Reliable Energy Management	427	215	197	0
480	90716-14 - Reliable Energy Management	301	146	145	0
481	91763-26 - Reliable Energy Management	211	59	37	0
482	91763-27 - Reliable Energy Management	302	89	48	0
483	91763-30 - Reliable Energy Management	273	59	48	0
484	91763-31 - Reliable Energy Management	123	24	14	0
485	91786-42 - Reliable Energy Management	273	126	6	1
486	91786-51 - Reliable Energy Management	332	147	109	0
487	91786-56 - Reliable Energy Management	68	35	4	0
488	91786-61 - Reliable Energy Management	272	120	10	1
489	91786-67 - Reliable Energy Management	374	199	94	0
490	91786-70 - Reliable Energy Management	234	105	27	0
491	90602-11 - Richard Heath Associates	194	102	63	0
492	90602-12 - Richard Heath Associates	238	135	63	0
493	90602-17 - Richard Heath Associates	146	76	48	0
494	90602-20 - Richard Heath Associates	322	169	84	1
495	90602-21 - Richard Heath Associates	182	95	69	0
496	90602-22 - Richard Heath Associates	378	159	64	0
497	90602-29 - Richard Heath Associates	109	44	64	0
498	90602-34 - Richard Heath Associates	405	149	174	0
499	90602-40 - Richard Heath Associates	28	15	9	0
500	90602-42 - Richard Heath Associates	12	5	1	0
501	90602-43 - Richard Heath Associates	43	26	5	0

	A	B	C	D	E
1	LIEE Table 7				
2	Whole Neighborhood Approach				
3	Southern California Gas Company				
4	September 2010				
5	A	B	C	D	E
6	Neighborhood (County, Zipcode, Zip+7 etc.) Targeted	Total Residential Customers	Total Estimated Eligible	Total Treated 2002-2010	Total Treated Year-to-Date
502	90602-47 - Richard Heath Associates	7	5	0	0
503	90602-51 - Richard Heath Associates	4	2	1	0
504	90602-52 - Richard Heath Associates	28	17	8	0
505	90602-53 - Richard Heath Associates	32	10	8	0
506	90602-56 - Richard Heath Associates	23	16	3	0
507	90602-66 - Richard Heath Associates	33	23	0	0
508	90602-72 - Richard Heath Associates	22	12	5	0
509	91766-13 - Richard Heath Associates	227	162	140	13
510	91766-14 - Richard Heath Associates	176	130	104	20
511	91766-15 - Richard Heath Associates	91	76	51	1
512	91766-17 - Richard Heath Associates	32	27	0	0
513	91766-20 - Richard Heath Associates	58	40	31	0
514	91766-27 - Richard Heath Associates	344	214	228	14
515	91766-29 - Richard Heath Associates	203	128	118	2
516	91766-30 - Richard Heath Associates	196	124	106	16
517	91767-46 - Richard Heath Associates	177	97	65	0
518	91767-48 - Richard Heath Associates	419	280	220	0
519	91767-49 - Richard Heath Associates	326	206	195	8
520	91767-50 - Richard Heath Associates	350	205	208	0
521	91767-52 - Richard Heath Associates	199	147	140	0
522	91767-54 - Richard Heath Associates	45	36	22	0
523	91767-55 - Richard Heath Associates	82	65	47	0
524	91767-56 - Richard Heath Associates	167	114	62	0
525	90001-26 - The East Los Angeles Community Union	405	280	124	0
526	90001-27 - The East Los Angeles Community Union	292	203	99	0
527	90001-31 - The East Los Angeles Community Union	490	301	135	7
528	90001-34 - The East Los Angeles Community Union	305	187	80	0
529	90001-35 - The East Los Angeles Community Union	408	286	121	0
530	90001-38 - The East Los Angeles Community Union	326	218	94	0
531	90001-39 - The East Los Angeles Community Union	349	250	126	0
532	90001-40 - The East Los Angeles Community Union	294	187	74	0
533	90001-41 - The East Los Angeles Community Union	198	147	67	0
534	90002-13 - The East Los Angeles Community Union	347	248	149	5
535	90002-14 - The East Los Angeles Community Union	398	255	89	0
536	90002-15 - The East Los Angeles Community Union	323	213	93	0
537	90002-18 - The East Los Angeles Community Union	137	74	39	0
538	90706-20 - The East Los Angeles Community Union	216	83	38	0
539	90706-21 - The East Los Angeles Community Union	239	79	24	0
540	90706-22 - The East Los Angeles Community Union	290	66	41	0
541	90706-23 - The East Los Angeles Community Union	349	103	41	0
542	90706-24 - The East Los Angeles Community Union	314	79	56	0
543	90706-25 - The East Los Angeles Community Union	424	129	31	0
544	90706-26 - The East Los Angeles Community Union	281	91	26	0
545	90706-27 - The East Los Angeles Community Union	450	144	48	0
546	90706-28 - The East Los Angeles Community Union	357	126	40	0

	A	B	C	D	E
1	LIEE Table 7				
2	Whole Neighborhood Approach				
3	Southern California Gas Company				
4	September 2010				
5	A	B	C	D	E
6	Neighborhood (County, Zipcode, Zip+7 etc.) Targeted	Total Residential Customers	Total Estimated Eligible	Total Treated 2002-2010	Total Treated Year-to-Date
547	90706-29 - The East Los Angeles Community Union	181	48	16	0
548	90706-30 - The East Los Angeles Community Union	476	128	31	0
549	90706-31 - The East Los Angeles Community Union	271	77	34	0
550	90706-32 - The East Los Angeles Community Union	389	153	39	2
551	90706-33 - The East Los Angeles Community Union	212	91	20	0
552	90706-35 - The East Los Angeles Community Union	505	150	63	0
553	90706-36 - The East Los Angeles Community Union	443	187	97	0
554	90706-37 - The East Los Angeles Community Union	259	98	71	0
555	90706-38 - The East Los Angeles Community Union	314	201	136	0
556	90706-39 - The East Los Angeles Community Union	399	183	164	0
557	90706-41 - The East Los Angeles Community Union	423	156	38	0
558	90706-42 - The East Los Angeles Community Union	300	141	111	0
559	91706-15 - The East Los Angeles Community Union	356	142	129	0
560	91706-16 - The East Los Angeles Community Union	345	145	154	0
561	91706-17 - The East Los Angeles Community Union	339	142	125	0
562	91706-18 - The East Los Angeles Community Union	108	48	44	1
563	91706-19 - The East Los Angeles Community Union	414	186	161	0
564	91706-24 - The East Los Angeles Community Union	413	165	133	0
565	91706-25 - The East Los Angeles Community Union	478	149	155	0
566	91706-26 - The East Los Angeles Community Union	396	136	133	0
567	91706-27 - The East Los Angeles Community Union	334	125	134	0
568	91744-10 - The East Los Angeles Community Union	400	162	167	0
569	91744-19 - The East Los Angeles Community Union	241	70	142	0
570	92336-25 - Environmental Assessment Services & Education	514	256	191	0
571	92336-26 - Environmental Assessment Services & Education	428	235	101	0
572	90040-38 - FCI	294	163	135	0
573	90040-42 - FCI	43	25	3	0
574	90040-54 - FCI	248	153	158	0
575	90040-56 - FCI	234	131	101	0
576	93250-14 - Garcia & Sons	320	231	164	0
577	93257-22 - Garcia & Sons	201	127	27	0
578	93648-22 - Garcia & Sons	379	276	139	0
579	90011-27 - Reliable Energy Management	551	379	134	0
580	90011-30 - Reliable Energy Management	566	411	131	0
581	90011-31 - Reliable Energy Management	440	306	104	0
582	90602-20 - Richard Heath Associates	315	165	88	0
583	90602-21 - Richard Heath Associates	182	95	70	0
584	90602-22 - Richard Heath Associates	383	161	64	0
585	93215-33 - Staples and Associates	182	152	31	0
586	93241-10 - Staples and Associates	130	86	62	0
587	93241-16 - Staples and Associates	73	52	38	0
588	93241-14 - Staples and Associates	242	174	125	0
589	93241-23 - Staples and Associates	252	180	145	0

	A	B	C	D	E
1	LIEE Table 7				
2	Whole Neighborhood Approach				
3	Southern California Gas Company				
4	September 2010				
5	A	B	C	D	E
6	Neighborhood (County, Zipcode, Zip+7 etc.) Targeted	Total Residential Customers	Total Estimated Eligible	Total Treated 2002-2010	Total Treated Year-to-Date
590	93241-30 - Staples and Associates	112	91	42	0
591	93308-21 - Staples and Associates	230	137	58	0
592	93309-20 - Staples and Associates	339	178	74	0
593	93561-18 - Staples and Associates	234	105	11	0
594	93561-19 - Staples and Associates	197	104	26	0
595	93561-20 - Staples and Associates	181	93	9	0
596	93561-21 - Staples and Associates	376	199	20	1
597	92507-16 - Synergy	20	12	6	0
598	92507-20 - Synergy	195	89	44	0
599	92507-23 - Synergy	186	124	33	0
600	92507-24 - Synergy	84	54	21	0
601	92507-26 - Synergy	27	19	8	0
602	92507-27 - Synergy	186	111	26	0
603	92507-28 - Synergy	463	276	15	0
604	92507-29 - Synergy	187	120	11	0
605	92507-34 - Synergy	64	42	7	0
606	92507-36 - Synergy	124	84	0	0
607	92507-38 - Synergy	245	212	7	0
608	92507-39 - Synergy	790	630	11	4
609	92507-44 - Synergy	210	171	150	0
610	92507-45 - Synergy	100	72	36	0
611	92507-52 - Synergy	305	169	131	0
612	92507-53 - Synergy	259	182	117	0
613	92507-54 - Synergy	146	83	64	0
614	92507-69 - Synergy	73	46	7	0
615	92507-72 - Synergy	44	32	1	0
616	92507-76 - Synergy	97	63	0	0
617	92507-78 - Synergy	103	29	1	0
618	92507-80 - Synergy	15	10	0	0
619	92507-83 - Synergy	10	0	0	0
620	92509-20 - Synergy	127	78	85	0
621	92509-21 - Synergy	127	78	63	0
622	92509-25 - Synergy	280	122	93	0
623	92509-26 - Synergy	184	84	62	0
624	92509-27 - Synergy	300	148	106	0
625	92509-42 - Synergy	275	174	76	1
626	92509-43 - Synergy	149	95	89	0
627	92509-44 - Synergy	244	190	190	0
628	92509-45 - Synergy	227	163	126	0
629	92509-46 - Synergy	309	193	189	0
630	92509-57 - Synergy	354	143	112	0
631	92509-80 - Synergy	45	0	20	0
632	92509-81 - Synergy	53	0	26	0
633	92509-82 - Synergy	46	0	20	0
634	92509-83 - Synergy	42	0	15	0

	A	B	C	D	E
1	LIEE Table 7				
2	Whole Neighborhood Approach				
3	Southern California Gas Company				
4	September 2010				
5	A	B	C	D	E
6	Neighborhood (County, Zipcode, Zip+7 etc.) Targeted	Total Residential Customers	Total Estimated Eligible	Total Treated 2002-2010	Total Treated Year-to-Date
635	92509-84 - Synergy	27	20	12	0
636	92509-85 - Synergy	13	9	6	0
637	92509-87 - Synergy	36	24	14	0
638	92543-68 - Synergy	448	246	180	0
639	92543-69 - Synergy	663	423	225	0
640	92543-70 - Synergy	405	241	156	0
641	92570-16 - Synergy	380	217	175	0
642	92570-17 - Synergy	266	157	114	0
643	92570-18 - Synergy	365	221	169	0
644	92570-20 - Synergy	312	209	176	0
645	92570-22 - Synergy	251	110	116	0
646	92570-23 - Synergy	245	186	158	0
647	92570-24 - Synergy	194	150	122	0
648	92570-25 - Synergy	419	269	278	0
649	92570-34 - Synergy	285	165	56	0
650	92570-35 - Synergy	130	107	2	0
651	92570-45 - Synergy	235	121	144	0
652	92570-56 - Synergy	81	48	8	0
653	92570-57 - Synergy	22	12	3	0
654	92570-58 - Synergy	41	25	15	0
655	92570-59 - Synergy	165	114	32	0
656	92570-61 - Synergy	183	94	49	0
657	92570-62 - Synergy	36	19	1	0
658	92570-63 - Synergy	205	119	52	1
659	92570-64 - Synergy	152	87	70	0
660	92570-66 - Synergy	146	87	28	0
661	92570-68 - Synergy	125	75	32	0
662	92570-71 - Synergy	180	102	43	0
663	92570-73 - Synergy	47	26	7	0
664	92570-74 - Synergy	88	46	28	0
665	92570-75 - Synergy	57	30	9	0
666	92570-77 - Synergy	67	37	8	0
667	92570-78 - Synergy	168	92	45	0
668	92570-79 - Synergy	122	74	28	0
669	92570-80 - Synergy	142	72	17	0
670	92570-81 - Synergy	214	126	33	0
671	92570-82 - Synergy	198	108	71	0
672	92570-83 - Synergy	100	41	9	0
673	92570-84 - Synergy	219	104	31	0
674	92570-85 - Synergy	135	75	33	0
675	92570-86 - Synergy	27	12	4	0
676	92570-87 - Synergy	133	67	15	0
677	92570-88 - Synergy	144	73	27	0
678	92570-89 - Synergy	128	71	26	0
679	92570-90 - Synergy	72	36	16	0

	A	B	C	D	E
1	LIEE Table 7				
2	Whole Neighborhood Approach				
3	Southern California Gas Company				
4	September 2010				
5	A	B	C	D	E
6	Neighborhood (County, Zipcode, Zip+7 etc.) Targeted	Total Residential Customers	Total Estimated Eligible	Total Treated 2002-2010	Total Treated Year-to-Date
680	92570-91 - Synergy	141	84	23	0
681	92570-92 - Synergy	160	80	35	0
682	92570-93 - Synergy	264	156	62	0
683	92570-94 - Synergy	149	76	18	0
684	92570-95 - Synergy	182	90	23	0
685	92570-96 - Synergy	99	58	30	0
686	92570-97 - Synergy	119	69	15	0
687	92570-98 - Synergy	24	14	5	0
688	92571-48 - Synergy	491	251	19	0
689	92571-80 - Synergy	36	0	16	0
690	92571-81 - Synergy	82	26	51	0
691	92571-82 - Synergy	21	0	7	0
692	92571-83 - Synergy	32	0	17	0
693	92571-84 - Synergy	70	0	35	0
694	92571-85 - Synergy	20	0	7	0
695	92571-97 - Synergy	21	7	6	0
696	90660-46 - The East Los Angeles Community Union	289	157	190	0
697	90660-47 - The East Los Angeles Community Union	378	105	135	0
698	90660-51 - The East Los Angeles Community Union	312	177	82	0
699	90660-52 - The East Los Angeles Community Union	320	157	90	0
700	91763-21 - The East Los Angeles Community Union	129	37	35	0
701	91763-22 - The East Los Angeles Community Union	249	72	42	0
702	91763-24 - The East Los Angeles Community Union	193	88	54	0
703	91763-28 - The East Los Angeles Community Union	308	138	41	0
704	91763-32 - The East Los Angeles Community Union	233	83	16	0
705	91763-35 - The East Los Angeles Community Union	291	170	81	0
706	91763-36 - The East Los Angeles Community Union	204	70	60	0
707	91763-37 - The East Los Angeles Community Union	292	161	138	0
708	91763-38 - The East Los Angeles Community Union	266	102	40	0
709	91763-40 - The East Los Angeles Community Union	244	150	58	0
710	91763-41 - The East Los Angeles Community Union	301	200	120	0
711	91763-42 - The East Los Angeles Community Union	229	145	153	0
712	91763-43 - The East Los Angeles Community Union	282	133	145	0
713	91763-44 - The East Los Angeles Community Union	372	205	108	0
714	91763-46 - The East Los Angeles Community Union	16	11	3	0
715	91763-47 - The East Los Angeles Community Union	21	14	0	0
716	91763-49 - The East Los Angeles Community Union	31	14	2	0
717	91763-60 - The East Los Angeles Community Union	319	154	64	0
718	91763-61 - The East Los Angeles Community Union	209	72	17	0
719	91763-62 - The East Los Angeles Community Union	169	80	7	0
720	91763-63 - The East Los Angeles Community Union	89	48	10	0
721	91763-64 - The East Los Angeles Community Union	249	72	15	0
722	91763-65 - The East Los Angeles Community Union	145	52	8	0
723	91767-31 - The East Los Angeles Community Union	232	41	29	0
724	91767-32 - The East Los Angeles Community Union	262	106	63	0

	A	B	C	D	E
1	LIEE Table 7				
2	Whole Neighborhood Approach				
3	Southern California Gas Company				
4	September 2010				
5	A	B	C	D	E
6	Neighborhood (County, Zipcode, Zip+7 etc.) Targeted	Total Residential Customers	Total Estimated Eligible	Total Treated 2002-2010	Total Treated Year-to-Date
725	91767-33 - The East Los Angeles Community Union	347	129	114	0
726	91767-34 - The East Los Angeles Community Union	258	95	75	0
727	91767-35 - The East Los Angeles Community Union	519	212	101	0
728	91767-36 - The East Los Angeles Community Union	93	41	21	0
729	91767-37 - The East Los Angeles Community Union	287	124	91	0
730	91767-38 - The East Los Angeles Community Union	98	37	8	0
731	91767-39 - The East Los Angeles Community Union	238	78	22	0
732	91767-41 - The East Los Angeles Community Union	355	128	89	0
733	91767-42 - The East Los Angeles Community Union	333	119	106	0
734	91767-43 - The East Los Angeles Community Union	225	74	87	0
735	91767-44 - The East Los Angeles Community Union	216	73	51	0
736	91767-45 - The East Los Angeles Community Union	255	99	94	0
737	91767-47 - The East Los Angeles Community Union	524	338	146	0
738	91767-51 - The East Los Angeles Community Union	372	183	228	0
739	91767-53 - The East Los Angeles Community Union	200	111	148	0
740	91767-57 - The East Los Angeles Community Union	102	65	68	0
741	91767-60 - The East Los Angeles Community Union	38	22	25	0
742	91768-19 - The East Los Angeles Community Union	158	80	24	0
743	91768-21 - The East Los Angeles Community Union	260	143	145	0
744	91768-33 - The East Los Angeles Community Union	6	4	0	0
745	92544-19 - The East Los Angeles Community Union	422	173	122	0
746	92544-20 - The East Los Angeles Community Union	303	132	40	0
747	92544-28 - The East Los Angeles Community Union	40	28	7	0
748	92544-31 - The East Los Angeles Community Union	281	162	34	0
749	92544-41 - The East Los Angeles Community Union	78	0	31	0
750	92544-46 - The East Los Angeles Community Union	189	140	58	0
751	92544-47 - The East Los Angeles Community Union	215	123	94	0
752	92544-48 - The East Los Angeles Community Union	255	163	49	0
753	92544-53 - The East Los Angeles Community Union	343	167	47	0
754	92544-54 - The East Los Angeles Community Union	194	115	28	0
755	92544-55 - The East Los Angeles Community Union	342	172	45	0
756	92544-56 - The East Los Angeles Community Union	129	48	24	0
757	92544-58 - The East Los Angeles Community Union	63	36	12	0
758	92544-61 - The East Los Angeles Community Union	57	42	11	0
759	92544-62 - The East Los Angeles Community Union	582	318	88	0
760	92544-86 - The East Los Angeles Community Union	181	116	59	0
761	92545-11 - The East Los Angeles Community Union	109	48	7	0
762	92545-15 - The East Los Angeles Community Union	481	208	67	0
763	92545-16 - The East Los Angeles Community Union	525	225	69	0
764	92545-24 - The East Los Angeles Community Union	652	419	220	0
765	92545-25 - The East Los Angeles Community Union	383	259	120	0
766	92545-36 - The East Los Angeles Community Union	328	183	14	0
767	92545-37 - The East Los Angeles Community Union	155	85	1	0
768	92545-48 - The East Los Angeles Community Union	42	23	2	0
769	92545-50 - The East Los Angeles Community Union	390	207	22	0

	A	B	C	D	E
1	LIEE Table 7				
2	Whole Neighborhood Approach				
3	Southern California Gas Company				
4	September 2010				
5	A	B	C	D	E
6	Neighborhood (County, Zipcode, Zip+7 etc.) Targeted	Total Residential Customers	Total Estimated Eligible	Total Treated 2002-2010	Total Treated Year-to-Date
770	92545-52 - The East Los Angeles Community Union	64	26	7	0
771	92545-68 - The East Los Angeles Community Union	305	161	80	0
772	92545-95 - The East Los Angeles Community Union	324	141	51	0
773	92545-96 - The East Los Angeles Community Union	122	59	37	0
774	92583-27 - The East Los Angeles Community Union	122	76	37	0
775	92583-28 - The East Los Angeles Community Union	137	49	44	0
776	92583-32 - The East Los Angeles Community Union	219	150	130	0
777	92583-33 - The East Los Angeles Community Union	204	151	105	0
778	92583-34 - The East Los Angeles Community Union	84	62	31	0
779	92583-35 - The East Los Angeles Community Union	147	108	61	0
780	92583-36 - The East Los Angeles Community Union	217	148	92	0
781	92583-39 - The East Los Angeles Community Union	138	82	66	0
782	92583-40 - The East Los Angeles Community Union	143	87	64	0
783	92583-41 - The East Los Angeles Community Union	103	63	41	0
784	92583-42 - The East Los Angeles Community Union	175	121	81	0
785	92583-43 - The East Los Angeles Community Union	253	179	98	0
786	92583-46 - The East Los Angeles Community Union	62	42	21	0
787	92583-47 - The East Los Angeles Community Union	260	164	132	0
788	92583-51 - The East Los Angeles Community Union	287	164	113	0
789	92583-53 - The East Los Angeles Community Union	13	9	1	0
790	92586-24 - The East Los Angeles Community Union	254	116	37	0
791	92586-28 - The East Los Angeles Community Union	517	304	84	0
792	92586-31 - The East Los Angeles Community Union	464	207	84	0
793	92586-51 - The East Los Angeles Community Union	156	69	32	0
794	92586-58 - The East Los Angeles Community Union	110	67	20	0
795					
796	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD				
797	adjustments.				

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	CARE Table 1 - CARE Program Expenses												
2	Southern California Gas Company												
3	September 2010												
4		Authorized Budget			Current Month Expenses			Year-To-Date Expenses			% of Budget Spent Year-To-Date		
5	CARE Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	Outreach ^[1]	\$ -	\$3,755,053	\$3,755,053	\$ -	\$365,377	\$365,377	\$ -	\$2,473,220	\$2,473,220	0%	66%	66%
7	Automatic Enrollment	\$ -	\$0	\$0	\$ -	\$0	\$0	\$ -	\$0	\$0	0%	0%	0%
8	Processing/ Certification/Verification	\$ -	\$1,235,832	\$1,235,832	\$ -	\$96,553	\$96,553	\$ -	\$929,029	\$929,029	0%	75%	75%
9	Information Technology / Programming	\$ -	\$506,003	\$506,003	\$ -	\$54,524	\$54,524	\$ -	\$361,226	\$361,226	0%	71%	71%
10													
11	Pilots												
12	- Pilot SB 580	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
13	- Pilot	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
14	- Pilot	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
15	Total Pilots	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
16													
17	Measurement & Evaluation ^[2]	\$ -	\$16,707	\$16,707	\$ -	\$0	\$0	\$ -	\$ -	\$ -	0%	0%	0%
18	Regulatory Compliance	\$ -	\$229,513	\$229,513	\$ -	\$15,106	\$15,106	\$ -	\$132,096	\$132,096	0%	58%	58%
19	General Administration	\$ -	\$585,518	\$585,518	\$ -	\$47,714	\$47,714	\$ -	\$425,044	\$425,044	0%	73%	73%
20	CPUC Energy Division	\$ -	\$171,500	\$171,500	\$ -	\$4,022	\$4,022	\$ -	\$38,317	\$38,317	0%	22%	22%
21													
22	SUBTOTAL MANAGEMENT COSTS	\$ -	\$6,500,126	\$6,500,126	\$ -	\$583,296	\$583,296	\$ -	\$4,358,932	\$4,358,932	0%	67%	67%
23													
24	CARE Rate Discount	\$ -	\$131,089,569	\$131,089,569	\$ -	\$7,081,798	\$7,081,798	\$ -	\$83,762,205	\$83,762,205	0%	64%	64%
25	Service Establishment Charge Discount	\$ -	\$3,147,585	\$3,147,585	\$ -	\$358,035	\$358,035	\$ -	\$2,901,285	\$2,901,285	0%	92%	92%
26													
27	TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS	\$ -	\$140,737,280	\$140,737,280	\$ -	\$8,023,129	\$8,023,129	\$ -	\$91,022,422	\$91,022,422	0%	65%	65%
28													
29	Other CARE Rate Benefits												
30	DWR Bond Charge Exemption												
31	CARE PPP Exemption				\$ -	\$64,381	\$64,381		\$10,799,800	\$10,799,800			
32	California Solar Initiative Exemption ^[3]												
33	kWh Surcharge Exemption												
34	TOTAL - OTHER CARE RATE BENEFITS				\$ -	\$64,381	\$64,381	\$ -	\$10,799,800	\$10,799,800			
35													
36	Indirect Costs				\$ -	\$81,736	\$81,736	\$ -	\$764,178	\$764,178			
37	¹ Outreach includes costs associated with Capitation Fees, Other Outreach and Mass Media												
38	² Measurement and Evaluation consists of Needs Assessment costs												
39	³ DWR Bond Charge, CARE PPP, California Solar Initiative and kWh Exemptions have been included to reflect discounts received by CARE customers not charged to the CARE balancing account.												
40	⁴ The indirects included in this category (Pension & Benefits, Workmans Comp, Public Liability & Property Damage, Fleet, Purchasing & Warehouse) are included in the base rate and therefore are not included in the CARE Total Program Costs.												
41	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	
1	CARE Table 2 - Enrollment, Recertification, Attrition, & Penetration																		
2	Southern California Gas Company																		
3	September 2010																		
4		Gross Enrollment												Enrollment					
5		Automatic Enrollment																	
6	2010	Inter-Utility ¹	Intra-Utility ²	Leveraging ³	One-e-App ⁴	SB580	Combined (B+C+D+E+F)	Capitation	Other Sources ⁵	Total (G+H+I)	Recertification ⁶	Total Adjusted (J+K)	Attrition (Drop Offs) ⁷	Net (L-M)	Net Adjusted (N-K)	Total CARE Participants	Estimated CARE Eligible	Penetration Rate % (P/Q)	
7	January	9,889	1,534	72	0	0	11,495	90	20,476	32,061	59,107	91,168	21,224	69,944	10,837	1,571,380	1,802,661	87.2%	
8	February	8,170	1,448	28	0	0	9,646	106	15,398	25,150	44,817	69,967	22,821	47,146	2,329	1,573,709	1,802,661	87.3%	
9	March	14,658	1,676	125	0	0	16,459	37	39,610	56,106	49,314	105,420	45,022	60,398	11,084	1,584,793	1,802,661	87.9%	
10	April	12,609	1,733	348	0	0	14,690	125	32,019	46,834	47,266	94,100	17,491	76,609	29,343	1,614,136	1,807,866	89.3%	
11	May	14,077	147	4,653	0	0	18,877	33	34,124	53,034	61,176	114,210	33,642	80,568	19,392	1,633,528	1,807,866	90.4%	
12	June	10,585	3,243	288	0	0	14,116	45	35,453	49,614	67,889	117,503	26,786	90,717	22,828	1,656,356	1,807,866	91.6%	
13	July	10,028	1,447	166	0	0	11,641	42	34,754	46,437	47,677	94,114	26,150	67,964	20,287	1,676,643	1,807,853	92.7%	
14	August	8,089	1,500	187	0	0	9,776	175	27,803	37,754	44,828	82,582	25,156	57,426	12,598	1,689,241	1,807,853	93.4%	
15	September	5,973	1,618	108	0	0	7,699	65	24,104	31,868	47,376	79,244	35,965	43,279	-4,097	1,685,144	1,807,853	93.2%	
16	October																		
17	November																		
18	December																		
19	Total for 2010	94,078	14,346	5,975	0	0	114,399	718	263,741	378,858	469,450	848,308	254,257	594,051	124,601				
20	¹ Enrollments via data sharing between the IOUs.																		
21	² Enrollments via data sharing between departments and/or programs within the utility.																		
22	³ Enrollments via data sharing with programs outside the IOU that serve low-income customers.																		
23	⁴ One-E-App is a pilot program set up by The Center to Promote Healthcare Access (the Center) and PG&E. The pilot will occur within two PG&E counties and looks to implement a strategy of automatic enrollment for low-income customers into the CARE program based on the customers' applications or reapplications for related low-income health and social welfare services. (e.g. MediCAL, Healthy Families, CALKids, etc.) The goal is to develop another means by which low income families can be introduced into the CARE program and, depending on the success of the pilot, possibly expand this pilot to other counties within PG&E's territory as well as to the other IOUs.																		
24	⁵ Not including Recertification.																		
25	⁶ Recertifications completed regardless of month requested.																		
26	⁷ The drop offs include self-declined applications, ineligible applications and closed CARE accounts.																		
27	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																		

	A	B	C	D	E	F	G	H	I
1	CARE Table 3 - Standard Random Verification Results								
2	Southern California Gas Company								
3	September 2010								
4	2010	Total CARE Population	Participants Requested to Verify	% of Population Total	Participants Dropped (Due to no response)	Participants Dropped (Verified as Ineligible)	Total Dropped	% Dropped through Random Verification	% of Total Population Dropped
5	January	1,571,380	3,891	0.25%	2,205	173	2,378	61%	0.15%
6	February	1,573,709	3,889	0.25%	2,225	101	2,326	60%	0.15%
7	March	1,584,793	4,813	0.30%	2,356	180	2,536	53%	0.16%
8	April	1,614,136	5,351	0.33%	3,012	229	3,241	61%	0.20%
9	May	1,633,528	4,622	0.28%	2,757	197	2,954	64%	0.18%
10	June	1,656,356	5,172	0.31%	2,059	210	2,269	44%	0.14%
11	July	1,676,643	5,030	0.30%	11	157	168	3%	0.01%
12	August	1,689,241	4,777	0.28%	2	188	190	4%	0.01%
13	September	1,685,144	5,612	0.33%	1	20	21	0%	0.00%
14	October								
15	November								
16	December								
17	Total for 2010	1,685,144	43,157	2.55%	14,628	1,455	16,083	37%	0.95%
18	SoCalGas' random verification process allows customers 90 days to respond to the verification request. Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								
19	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								

	A	B	C	D	E	F	G
1	CARE Table 4 - CARE Self-Certification and Self-Recertification Applications¹						
2	Southern California Gas Company						
3	September 2010						
4		Provided²	Received	Approved³	Denied⁴	Pending/ Never Completed⁵	Duplicates⁶
5	YTD Total	9,610,284	1,072,178	848,308	37,781	186,089	0
6	Percentage		11.16%	79.12%	3.52%	17.36%	0.00%
7	¹ Includes sub-metered customers.						
8	² An estimated number that includes customers whom were provided with CARE self-certification and self-recertification application via direct mail, email, phone, bill insert, door-to-door delivery, utility personnel, and through outreach events.						
9	³ Approved includes customers who are approved through SoCalGas' CARE eligible probability model, data exchange, mail-in, via web, by phone, and through duplicated applications.						
10	⁴ Customers are denied due to not being CARE eligible, not customer of record, or not the customer's primary residence.						
11	⁵ Pending/Never Completed includes closed accounts, incomplete applications, and customers of other utilities who are not SoCalGas customers.						
12	⁶ SoCalGas treats duplicated applications as recertification applications. Duplicates are customers who are already enrolled in CARE and mail in another CARE application.						
13	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						

	A	B	C	D	E	F	G	H	I	J
1	CARE Table 5 - Enrollment by County									
2	Southern California Gas Company									
3	September 2010									
4	County	Estimated Eligible			Total Participants			Penetration Rate		
5		Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
6	Fresno	10,376	708	11,084	10,747	688	11,435	104%	97%	103%
7	Imperial	256	15,967	16,223	242	14,289	14,531	95%	89%	90%
8	Kern	8,821	33,514	42,334	10,084	26,708	36,792	114%	80%	87%
9	Kings	15	15,448	15,462	15	13,783	13,798	103%	89%	89%
10	Los Angeles	967,901	5,302	973,203	929,732	6,673	936,405	96%	126%	96%
11	Orange	185,324	0	185,324	160,924	0	160,924	87%	0%	87%
12	Riverside	185,185	43,692	228,877	175,675	26,635	202,310	95%	61%	88%
13	San Bernardino	153,610	8,469	162,078	153,360	5,488	158,848	100%	65%	98%
14	San Luis Obispo	219	26,161	26,379	63	18,617	18,680	29%	71%	71%
15	Santa Barbara	21,679	14,310	35,989	15,615	13,984	29,599	72%	98%	82%
16	Tulare	13,190	42,154	55,344	17,196	37,672	54,868	130%	89%	99%
17	Ventura	48,678	6,879	55,556	40,722	6,232	46,954	84%	91%	85%
18										
19	Total	1,595,252	212,602	1,807,853	1,514,375	170,769	1,685,144	95%	80%	93.2%
20										
21	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.									

	A	B	C	D	E	F	G	H
1	CARE Table 6 - Recertification Results							
2	Southern California Gas Company							
3	September 2010							
4	2010	Total CARE Population	Participants Requested to Recertify ¹	% of Population Total	Participants Recertified ^{2, 3}	Participants Dropped ³	Recertification Rate % (E/C)	% of Total Population Dropped (F/B)
5	January	1,571,380	34,551	2.20%	25,800	12,357	75%	0.79%
6	February	1,573,709	33,695	2.14%	25,348	12,090	75%	0.77%
7	March	1,584,793	36,583	2.31%	27,230	13,018	74%	0.82%
8	April	1,614,136	32,004	1.98%	22,306	12,288	70%	0.76%
9	May	1,633,528	20,355	1.25%	14,523	7,356	71%	0.45%
10	June	1,656,356	28,534	1.72%	21,048	6,523	74%	0.39%
11	July	1,676,643	25,119	1.50%	18,373	515	73%	0.03%
12	August	1,689,241	24,312	1.44%	14,472	468	60%	0.03%
13	September	1,685,144	33,003	1.96%	3,663	119	11%	0.01%
14	October							
15	November							
16	December							
17	Total for 2010	1,685,144	268,156	15.87%	172,763	64,734	64%	3.83%
18	¹ Participants requested to recertify.							
19	² Participants recertified number does not include the customers who are recertified through SoCalGas' CARE eligible probability model .							
20	³ Recertification results are tied to the month initiated. Therefore, recertification results may be pending due to the time permitted for a participant to							
21								
22	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							

	A	B	C	D	E	F	G	H
1	CARE Table 7 - Capitation Contractors							
2	Southern California Gas Company							
3	September 2010							
4		Contractor Type				Year-to-Date		
5	Contractor Name ¹	Private	CBO	WMDVBE	LIHEAP	Rural	Urban	Total
6	Community Action Partnership of Orange County		X	X	X	0	21	21
7	ELA Communications Energy ED Program		X			0	18	18
8	PACE – Pacific Asian Consortium in Employment		X	X	X	0	0	0
9	Proteus, Inc.		X			2	31	33
10	Community Pantry of Hemet		X			0	8	8
11	Community Action Partnership of San Bernardino		X		X	1	158	159
12	LA Works		X			0	3	3
13	Children’s Hospital of Orange County		X			0	8	8
14	The Companion Line		X			0	154	154
15	Across Amer Foundation		X			0	0	0
16	All Peoples Christian Center		X			0	1	1
17	LA County 211		X			0	29	29
18	Sr. Citizens Emergency Fund I.V., Inc.		X			0	0	0
19	Coachella Valley Housing Coalition		X			0	0	0
20	HABBM		X			0	0	0
21	Second Harvest Food Bank of Orange County		X			0	0	0
22	Southeast Community Development Corp.		X			0	11	11
23	Latino Resource Organization		X			0	0	0
24	Independent Living Center of Southern California		X			0	0	0
25	Community Action Partnership - Kern County		X			0	4	4
26	El Concilio del Condado de Ventura		X			0	0	0
27	Blessed Sacrament Church		X			0	0	0
28	Starbright Management Services		X			0	0	0
29	Hermanidad Mexicana		X			0	0	0
30	CSET		X			2	78	80
31	Crest Forest Family and Community Service		X			0	0	0
32	CUI – Campesinos Unidos, Inc.		X	X	X	0	3	3
33	Veterans in Community Service		X	X	X	0	0	0
34	MEND		X			0	0	0
35	Armenian Relief Society		X			0	0	0
36	Catholic Charities of LA – Brownson House		X			0	8	8
37	BroadSpectrum		X			0	0	0
38	OCCC, Inc. (Orange County Community Center)		X			0	3	3
39	Green Light Shipping	X				0	0	0
40	APAC Service Center		X			0	175	175
41	Visalia Emergency Aid Council		X			0	0	0
42	Total Enrollments					5	713	718
43	¹ All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.							
44	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							

	A	B	C	D	E	F	G	H
1	CARE Table 8 - Participants as of Month-End							
2	Southern California Gas Company							
3	September 2010							
4	2010	Gas and Electric	Gas Only	Electric Only	Total	Eligible Households	Penetration	% Change¹
5	January	n/a	1,571,380	n/a	1,571,380	1,802,661	87.2%	0.7%
6	February	n/a	1,573,709	n/a	1,573,709	1,802,661	87.3%	0.1%
7	March	n/a	1,584,793	n/a	1,584,793	1,802,661	87.9%	0.7%
8	April	n/a	1,614,136	n/a	1,614,136	1,807,866	89.3%	1.9%
9	May	n/a	1,633,528	n/a	1,633,528	1,807,866	90.4%	1.2%
10	June	n/a	1,656,356	n/a	1,656,356	1,807,866	91.6%	1.4%
11	July	n/a	1,676,643	n/a	1,676,643	1,807,853	92.7%	1.2%
12	August	n/a	1,689,241	n/a	1,689,241	1,807,853	93.4%	0.8%
13	September	n/a	1,685,144	n/a	1,685,144	1,807,853	93.2%	-0.2%
14	October							
15	November							
16	December							
17	¹ Explain any monthly variance of 5% or more in the number of participants.							
18	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a copy of the foregoing **MONTHLY REPORT OF SOUTHERN CALIFORNIA GAS COMPANY (U 904 G) ON LOW-INCOME ASSISTANCE PROGRAMS FOR SEPTEMBER 2010** on all parties identified in Docket No. A.08-05-022, A.08-05-024, A.08-05-025, and A.08-05-026 by U.S. mail and electronic mail, and by Federal Express to the assigned Commissioner(s) and Administrative Law Judge(s).

Dated at San Diego, California, this 21st day of October, 2010.

/s/ JOEL DELLOSA
Joel Dellosa