

**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE  
STATE OF CALIFORNIA**

Application of Southern California Edison Company (U 338-E) for Approval of its 2012- 2014 California Alternate Rates for Energy (CARE) and Energy Savings Assistance Programs and Budgets.	A.11-05-017 (Filed May 16, 2011)
And Related Matters	A.11-05-018 A.11-05-019 A.11-05-020

**MONTHLY REPORT OF SOUTHERN CALIFORNIA EDISON COMPANY (U 338-E)  
ON LOW INCOME ASSISTANCE PROGRAMS FOR MARCH 2015**

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Dated: **April 21, 2015**

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Southern California Edison Company (SCE) hereby submits the attached Low Income Assistance Programs Monthly Report for March 2015. The information contained in this report supersedes all prior reports submitted by SCE.

Respectfully submitted,

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*/s/ Janet S. Combs*

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**April 21, 2015**

**Attachment**

**ESA and CARE Program Report**

**Southern California Edison Company's (SCE)**

**Energy Savings Assistance (ESA) Program**

**And**

**California Alternate Rate for Energy (CARE)**

**Program Monthly Report**

**March 2015**

# LOW INCOME ASSISTANCE PROGRAMS MONTHLY REPORT

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# LOW INCOME ASSISTANCE PROGRAMS MONTHLY REPORT

## 1. Energy Savings Assistance Program Executive Summary

### 1.1. Energy Savings Assistance (formerly referred to as Low Income Energy Efficiency or LIEE) Program Overview

- 1.1.1. Provide a summary of the Energy Savings Assistance Program elements as approved in Decision (D.) 12-08-044:

Program Summary for Month			
2015	Authorized / Planning Assumptions	Year-to-Date Actual	%
Budget	\$72,736,630	\$ 9,243,161	13%
Homes Treated	87,389	9,706	11%
kWh Saved	N/A	6,247,867	N/A
kW Demand Reduced	N/A	1,307	N/A
Therms Saved	N/A	N/A	N/A

### 1.2. Whole Neighborhood Approach Evaluation

- 1.2.1. Provide a summary of the geographic and customer segmentation strategy employed (i.e., tools and analysis used to segment “neighborhoods,” how neighborhoods are segmented and how this information is communicated to the contractor/CBO).

SCE continues to enroll customers through the paperless enrollment process, which utilizes tablet PCs and portable scanners during assessment to streamline and expedite enrollments. During the pilot phase, SCE loaned out the tablets and scanners to numerous service providers on a rotating basis in order to showcase the effectiveness of the process. Specifically, this process eliminates the need to capture paper copies, which ensures that customer data is protected and helps the environment. In its current formulation, SCE has made the software available to interested service providers at no charge. This process complements the Whole Neighborhood Approach by reducing the program’s carbon footprint and maximizing efficiencies. During the month of March 2015, 28 assessors, representing four contractors, used the paperless enrollment process to enroll approximately 1,410 customers.

### **1.3. Energy Savings Assistance Program Customer Outreach and Enrollment Update**

- 1.3.1. Provide a summary of the Energy Savings Assistance program outreach and enrollment strategies deployed this month.

During March 2015, SCE continued to promote the Energy Savings Assistance (ESA) Program, California Alternate Rates for Energy (CARE) Program, Medical Baseline Program, and other assistance programs offered by SCE by interacting with nearly 2,500 customers through 20 community events within its service territory. Community events included the 50th Community Forum targeting small businesses serving the low-income population sponsored by Southern California Edison at its Irwindale Education Center, events for women and families in transition, the disabled, and military veterans. See Section 2.2.1., below, for additional information about these events. This continued effort allows customers to interact with SCE with regard to the ESA Program and Energy Efficiency in general.

### **1.4. Leveraging Success Evaluation, Including CSD**

- 1.4.1. Please provide a status of the leveraging effort with CSD. What new steps or programs have been implemented? What was the result in terms of new enrollments?

For the past several years, SCE has provided refrigerators to contractors at no cost for installation through the Low Income Home Energy Assistance Program (LIHEAP). SCE believes this approach enables contractors to utilize measures and services from both LIHEAP and the ESA Program to better serve SCE's customers. SCE continues to work with the California Department of Community Services and Development (DCSD), service contractors, and the California Public Utilities Commission (CPUC) to successfully leverage ESA Program and LIHEAP services.

### **1.5. Workforce Education & Training**

- 1.5.1. Please summarize efforts to improve and expand Energy Savings Assistance Program workforce education and training. Describe steps taken to hire and train low income workers and how such efforts differ from prior program years.

SCE contracts with a mixture of local private contractors (LPCs), community-based organizations (CBOs) and faith-based organizations (FBOs) to provide ESA Program services. Currently, the organizations, and in particular the CBOs,

most of which are situated in the low income and disadvantaged communities they serve, provide approximately 800 jobs that support SCE's ESA Program, including executive, clerical, and other ancillary positions.

During 2015 to date, SCE has conducted three Home Assessment Training workshops which provided training to agency outreach staff on the policies and procedures related to home assessment. The four-day Home Assessment Training workshop provides participants with three days of comprehensive instruction on income documentation, customer and measure eligibility, and hands-on exercises created as a direct result of feedback received from service providers and trainees. The fourth day consists of an extensive discussion of energy education-related topics and demonstrations used to gauge the participants' understanding of the material.

A total of 40 trainees have received the updated curriculum through the Home Assessment Training Workshops conducted by SCE in 2015. In addition, 36 new jobs for assessors have been created in 2015 to support SCE's ESA Program.

**2. California Alternate Rates for Energy (CARE) Executive Summary**

**2.1. CARE Program Summary**

2.1.1. Please provide CARE program summary costs

<b>CARE Budget Categories</b>	<b>Authorized Budget</b>	<b>Expenses Year-to-Date</b>	<b>% of 2015 Budget Spent</b>
Outreach	\$2,613,000	\$380,150	15%
Processing / Certification Re-certification	\$588,000	\$181,096	31%
Post Enrollment Verification	\$1,423,650	\$137,521	10%
IT Programming	\$1,000,000	\$207,210	21%
Pilot (CHANGES)	\$220,320	\$54,920	25%
Cooling Centers	N/A	\$23,993	N/A
Measurement & Evaluation	\$50,000	\$22,132	44%
Regulatory Compliance	\$264,000	\$76,513	29%
General Administration	\$725,000	\$-70,848	-10%
CPUC Energy Division Staff	\$140,000	\$45,483	32%
<b>Total Expenses</b>	<b>\$7,023,970</b>	<b>\$1,058,168</b>	<b>15%</b>
<b>Subsidies and Benefits</b>	<b>\$416,800,000</b>	<b>\$77,878,052</b>	<b>19%</b>
<b>Total Program Costs &amp; Discounts</b>	<b>\$423,823,970</b>	<b>\$78,936,220</b>	<b>19%</b>

2.1.2. Please provide the CARE program penetration rate to date

<b>CARE Penetration</b>		
<b>Participants</b>	<b>Estimated Eligible Participants</b>	<b>Year-to-Date Penetration Rate</b>
1,293,148	1,499,342	86%

2.2.1. Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

SCE's Customer Communications Organization within SCE's Call Centers continues to utilize the online CARE enrollment application at sce.com to directly enroll customers into the CARE Program over the phone or offer to send a CARE application to the customer. During the month of March 2015, SCE enrolled

7,752 eligible low income customers through Call Center outreach efforts. This includes all web enrollments performed by the Call Center and Call Center-mailed applications.

CARE and Family Electric Rate Assistance (FERA) outreach efforts and communications to SCE’s in-language and under-penetrated areas continue to be a priority. SCE’s CARE/FERA programs partner with internal departments such as Equal Opportunity, Local Public Affairs (LPA), Consumer Affairs, Offer Management and Marketing, Corporate Communications, Strategic Engagement, Business Solutions, and the Mobile Energy Unit (MEU), as well as various chambers, foundations, faith-based and community-based organizations in outreach activities that target SCE’s hard-to-reach customer base.

Representatives for SCE’s CARE/FERA programs attended 20 outreach events during the month of March 2015, where SCE distributed CARE applications to potentially eligible customer populations throughout SCE’s service area (see table below).

At many of these events, eligible customers had the opportunity to enroll or recertify for CARE via the real-time online enrollment form at [sce.com](http://sce.com) and learn about the programs directly from a CARE/FERA subject matter expert. Such events provide SCE with the opportunity to uphold a presence in the community, educate the public about the programs, and enroll eligible customers.

<b>Event Date</b>	<b>Event Name</b>	<b>Location</b>	<b>Estimated Customer Interactions</b>
3/5/15	Another Level for Women	Victorville	35
3/6/15	Irwindale Community Forum	Irwindale	150
3/7/15	Coachella Valley Wildflower Festival	Palm Desert	150
3/9/15	The Lighthouse of Restoration Organization	Victorville	45
3/12/15	San Gabriel Valley Disabilities Collaborative	West Covina	40

<b>Event Date</b>	<b>Event Name</b>	<b>Location</b>	<b>Estimated Customer Interactions</b>
3/12/15	Community Access Center of Riverside	Riverside	15
3/13/15	HOPE's Latina History Day	Los Angeles	500
3/14/15	Redlands Sustainability Festival	Redlands	125
3/17/15	Inland Empire Disabilities Collaborative	San Bernardino	120
3/18/15	6th Annual Women's Military History Week Celebration	San Bernardino	100
3/19/15	Another Level for Women	Victorville	40
3/21/15	Splash into Spring	Lake Elsinore	250
3/21/15	50th Annual Azalea Festival	South Gate	188
3/24/15	Another Level for Women	Victorville	40
3/25/15	Community Access of Riverside	Sun City	45
3/26/15	Business and Community Outreach Public Utilities Commission	Moreno Valley	25
3/25-26/15	Children's Water Education Festival	Irvine	285

<b>Event Date</b>	<b>Event Name</b>	<b>Location</b>	<b>Estimated Customer Interactions</b>
3/27/15	Emergency Preparedness for People with Disabilities	Los Angeles	120
3/29/15	Race to be Ready, Emergency Preparedness Expo	Rancho Mirage	140
3/31/15	Another Level for Women	Victorville	40

SCE provided information about programs and services to help lower electricity usage bills to nearly 2,500 customers at these outreach events during the month of March 2015. SCE representatives assisted customers in completing applications, answered questions, and provided a personal contact between the customer and the utility.

The CARE/FERA Capitation Fee Program team is continuing its efforts to re-engage existing Capitation agencies while strategically registering additional contractors to overcome enrollment barriers, including language, culture, and special needs, as a means of enrolling the hardest-to-reach customers. As a result of these efforts, the Capitation Fee Program continues to show increased enrollments from agencies that were previously inactive. In March 2015, capitation contractors successfully enrolled 254 new customers in the CARE Program.

Current and ongoing campaign strategies and efforts include the following:

- Leverage events sponsored by communities and cultural celebrations to reach populations that may be eligible to enroll in the CARE Program.
- Partner with SCE personnel to leverage existing SCE relationships with FBOs, CBOs, and local governments.
- Leverage existing channels to develop creative approaches for agencies to conduct CARE/FERA outreach, including employment information workshops, faith- and community- based publications, school events, retail shopping malls, and community fairs.

2.2.2. Describe the efforts taken to reach and coordinate the CARE program with other related low income programs to reach eligible customers.

SCE enrolls new CARE customers through the Energy Assistance Fund (EAF), a program that provides utility payment assistance through voluntary customer, employee, and SCE shareholder donations. The EAF income requirements are the same as CARE's.

SCE coordinates CARE enrollment with other income-qualified programs, such as ESA, LIHEAP, Southern California Gas Company, and certain water utilities. ESA participants are automatically enrolled in CARE each month, and LIHEAP participants are automatically enrolled in CARE quarterly. In March 2015, SCE enrolled 4,015 eligible customers in CARE through data sharing with LIHEAP, ESA, Southern California Gas Company, water utilities, and SCE's EAF Program. The CARE Program continuously integrates its efforts and messaging with the ESA Program at all outreach events, communications, and marketing campaigns.

### **2.3. Recertification Complaints**

SCE received one CARE recertification complaint in March 2015.

The customer was requested to recertify CARE eligibility in October 2014. The customer was notified via an interactive voice response (IVR) telephone call in January 2015 that they would be removed from the rate effective as of February 2015 due to failure to reply to the recertification request. The customer sent in paperwork on January 12, but was removed from CARE on January 30. SCE account notes indicated required information was missing and/or needed to be verified. In March, SCE Consumer Affairs received a joint call from both the customer and the CPUC. The customer's information was verified over the phone and the customer was re-enrolled on CARE effective January 30.

## Appendix A: Energy Savings Assistance Program and CARE Tables

Program	Table	Title
Energy Savings Assistance Program	Table 1	Energy Savings Assistance Program Expenses
Energy Savings Assistance Program	Table 2	Expenses and Energy Savings by Measures Installed
Energy Savings Assistance Program	Table 3	Average Bill Savings per Treated Home
Energy Savings Assistance Program	Table 4A	Homes Treated
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CARE	Table 1	CARE Program Expenses
CARE	Table 2	CARE Enrollment, Recertification, Attrition, and Penetration
CARE	Table 3A&B	CARE Post-Enrollment Verification Results
CARE	Table 4	CARE Self-Certification and Re-Certification Applications
CARE	Table 5	Enrollment by County
CARE	Table 6	Recertification Results
CARE	Table 7	Capitation Contractors
CARE	Table 8	Participants as of Month End
CARE	Table 9	CHANGES Expenditures
CARE	Table 10	CHANGES One-On-One Assistance
CARE	Table 11	CHANGES Group Assistance
CARE	Table 1	CARE Program Expenses (Errata for table filed January 21, 2015 for expenses through December 2014)

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	<b>Energy Savings Assistance Program Table 1</b>												
2	<b>Energy Savings Assistance Program Expenses</b>												
3	<b>Through March 2015 - Southern California Edison</b>												
4	<b>ESA Program:</b>	<b>Authorized Budget [1]</b>			<b>Current Month Expenses</b>			<b>Year to Date Expenses</b>			<b>% of Budget Spent YTD</b>		
5	<b>Energy Efficiency</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>
6	Appliances	\$ 21,018,838		\$ 21,018,838	\$ 844,575		\$ 844,575	\$ 2,957,024		\$ 2,957,024	14%		14%
7	Domestic Hot Water	\$ 51,405		\$ 51,405	\$ 1,087		\$ 1,087	\$ 3,085		\$ 3,085	6%		6%
8	Enclosure	\$ 267,540		\$ 267,540	\$ 4,119		\$ 4,119	\$ 11,364		\$ 11,364	4%		4%
9	HVAC	\$ 27,306,615		\$ 27,306,615	\$ 638,396		\$ 638,396	\$ 2,552,170		\$ 2,552,170	9%		9%
10	Maintenance	\$ 233,333		\$ 233,333	\$ 69,810		\$ 69,810	\$ 235,170		\$ 235,170	101%		101%
11	Lighting	\$ 3,272,401		\$ 3,272,401	\$ 149,823		\$ 149,823	\$ 545,503		\$ 545,503	17%		17%
12	Miscellaneous	\$ 4,726,931		\$ 4,726,931	\$ 318,857		\$ 318,857	\$ 803,795		\$ 803,795	17%		17%
13	Customer Enrollment	\$ 5,613,669		\$ 5,613,669	\$ 287,036		\$ 287,036	\$ 986,974		\$ 986,974	18%		18%
14	In Home Education	\$ 1,245,405		\$ 1,245,405	\$ 43,485		\$ 43,485	\$ 150,165		\$ 150,165	12%		12%
15	Pilot	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -	0%		0%
16	<b>Energy Efficiency TOTAL</b>	<b>\$ 63,736,137</b>		<b>\$ 63,736,137</b>	<b>\$ 2,357,188</b>		<b>\$ 2,357,188</b>	<b>\$ 8,245,249</b>		<b>\$ 8,245,249</b>	<b>13%</b>		<b>13%</b>
17													
18	Training Center	\$ 325,955		\$ 325,955	\$ 16,145		\$ 16,145	\$ 41,361		\$ 41,361	13%		13%
19	Inspections	\$ 1,579,538		\$ 1,579,538	\$ 47,317		\$ 47,317	\$ 134,709		\$ 134,709	9%		9%
20	Marketing and Outreach	\$ 1,373,000		\$ 1,373,000	\$ 30,647		\$ 30,647	\$ 103,789		\$ 103,789	8%		8%
21	Statewide Marketing Education and Outreach [2]	\$ 120,000		\$ 120,000	\$ -		\$ -	\$ -		\$ -	0%		0%
22	Measurement and Evaluation Studies	\$ 200,000		\$ 200,000	\$ 8,564		\$ 8,564	\$ (40,218)		\$ (40,218)	-20%		-20%
23	Regulatory Compliance	\$ 606,000		\$ 606,000	\$ 46,578		\$ 46,578	\$ 127,617		\$ 127,617	21%		21%
24	General Administration	\$ 4,736,000		\$ 4,736,000	\$ 226,636		\$ 226,636	\$ 596,539		\$ 596,539	13%		13%
25	CPUC Energy Division	\$ 60,000		\$ 60,000	\$ 3,231		\$ 3,231	\$ 34,114		\$ 34,114	57%		57%
26													
27	<b>TOTAL PROGRAM COSTS</b>	<b>\$ 72,736,630</b>		<b>\$ 72,736,630</b>	<b>\$ 2,736,306</b>		<b>\$ 2,736,306</b>	<b>\$ 9,243,161</b>		<b>\$ 9,243,161</b>	<b>13%</b>		<b>13%</b>
28													
29	Indirect Costs				\$ 97,269		\$ 97,269	\$ 257,115		\$ 257,115			
30	NGAT Costs												
31													
32	[1] 2015 ESA authorized budget data is based on D.14-08-030												
33	[2] Statewide Marketing Education and Outreach program financial performances reported and filed independently from Energy Efficiency, Demand Respond, and Energy Saving Assistance Program starting January 1st, 2015 per Advice Letter 2978-E-A CPUC Sheet No. 53670-E.												
34	[3] Financial data for Energy Efficiency total monthly and year-to-date expenses are obtained from EMAPS; financial data for Training Center, Inspections, Marketing & Outreach, Measurement & Evaluation Studies, Regulatory Compliance, General Administration, and CPUC Energy Division monthly and year-to-date expenses are obtained from SAP.												
35	[4] March YTD negative expenses in M&E due to corrections for labor reallocation for year 2014.												

	A	B	C	D	E	F	G	H
1	<b>Energy Savings Assistance Program Table 2</b>							
2	<b>Program Expenses and Energy Savings by Measures Installed</b>							
3	<b>Through March 2015 - Southern California Edison</b>							
4	<b>Measures</b>	<b>Units</b>	<b>Year-To-Date Completed &amp; Expensed Installation</b>					<b>% of Expenditure</b>
5			<b>Quantity Installed</b>	<b>kWh [4] (Annual)</b>	<b>kW [4] (Annual)</b>	<b>Therms (Annual)</b>	<b>Expenses [5] (\$)</b>	
6	<b>Appliances</b>							
7	High Efficiency Clothes Washer	Each						
8	Refrigerators	Each	3,269	2,452,614	330		2,957,024	36%
9	Microwaves [6]	Each						
10	<b>Domestic Hot Water</b>							
11	Water Heater Blanket	Home	9	470	0		431	0%
12	Low Flow Shower Head	Home	48	4,092	1		1,677	0%
13	Water Heater Pipe Insulation	Home	23	1,143	0		412	0%
14	Faucet Aerator	Home	48	5,353	1		567	0%
15	Water Heater Repair/Replacement	Each						0%
16	Thermostatic Shower Valve	Each						
17	<b>Enclosure</b>							
18	Air Sealing / Envelope [1]	Home	155	21,959	4		9,804	0%
19	Attic Insulation	Home	1	-	-		1,560	0%
20	<b>HVAC</b>							
21	FAU Standing Pilot Conversion	Each						
22	Furnace Repair/Replacement	Each						
23	Room A/C Replacement	Each	122	7,199	4		92,812	1%
24	Central A/C replacement	Each	180	32,404	8		582,355	7%
25	Heat Pump Replacement	Each	4	2,536	1		15,865	0%
26	Evaporative Cooler (Replacement)	Each						
27	Evaporative Cooler (Installation)	Each	1,957	917,609	434		1,823,788	22%
28	Duct Testing and Sealing	Home	179	8,345	8		37,350	0%
29	<b>Maintenance</b>							
30	Furnace Clean and Tune	Home	0					
31	Central A/C Tune up	Home	1,805	341,970	64		235,170	3%
32	<b>Lighting</b>							
33	Compact Fluorescent Lights (CFL)	Each	55,837	1,180,321	144		399,580	5%
34	Interior Hard wired CFL fixtures	Each						
35	Exterior Hard wired CFL fixtures	Each	415	22,319	3		35,275	0%
36	Torchiere	Each	1,936	271,026	31		110,648	1%
37	Occupancy Sensor	Each						
38	LED Night Lights	Each						
39	<b>Miscellaneous</b>							
40	Pool Pumps	Each	438	763,439	240		519,960	6%
41	Smart Power Strips	Each	7,550	215,072	35		283,835	3%
42	<b>New Measures</b>							
43	<b>Pilots</b>							
44								
45	<b>Customer Enrollment</b>							
46	Outreach & Assessment	Home	15,478				986,974	12%
47	In-Home Education	Home	10,460				150,165	2%
48								
49	<b>Total Savings/Expenditures</b>			<b>6,247,867</b>	<b>1,307</b>		<b>8,245,250</b>	
50								
51	Households Weatherized [2]		161					
52								
53	<b>Households Treated</b>							
54	- Single Family Households Treated	Home	6,512					
55	- Multi-family Households Treated	Home	2,240					
56	- Mobile Homes Treated	Home	954					
57	<b>Total Number of Households Treated</b>	Home	<b>9,706</b>					
58	<b># Eligible Households to be Treated for PY [3]</b>	Home	<b>87,389</b>					
59	<b>% of Households Treated</b>	%	<b>11%</b>					
60	- Master-Meter Households Treated	Home	779					
61								
62	[1] "Air Sealing / Envelope" may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and							
63	[2] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs							
64	[3] Based on Attachment H of D.12-08-044							
65	[4] All savings are calculated based on the "Impact Evaluation of the 2009 CA Low Income Energy Efficiency Program, Final Report." June 16, 2011, when data are available, and other sources as described in Attachment A-2 of SCE's Testimony in Support of Application for Approval of Low Income Programs and Budgets for Program Years 2012 - 2014, filed May 16, 2011.							
66	[5] Costs exclude support costs that are included in Table 1.							

	A	B
1	<b>Energy Savings Assistance Program Table 3</b>	
2	<b>Average Bill Savings per Treated Home</b>	
3	<b>Through March 2015 - Southern California Edison</b>	
3	<b>Year-to-Date Installations - Expensed</b>	
4	Annual kWh Savings	6,247,867
5	Annual Thermo Savings	
6	Lifecycle kWh Savings	74,477,573
7	Lifecycle Therm Savings	-
8	Current kWh Rate	0.13
9	Current Therm Rate	-
10	Number of Treated Households	9,706
11	Average 1st Year Bill Savings / Treated households	<b>\$ 83.68</b>
12	Average Lifecycle Bill Savings / Treated Household	<b>\$ 998</b>

	A	B	C	D	E	F	G
1	<b>Energy Savings Assistance Program Table 4A</b>						
2	<b>Energy Savings Assistance Program Homes Treated</b>						
3	<b>Through March 2015 - Southern California Edison</b>						
4		<b>Eligible Households</b>			<b>Households Treated YTD</b>		
5	<b>County</b>	<b>Rural</b>	<b>Urban</b>	<b>Total</b>	<b>Rural</b>	<b>Urban</b>	<b>Total</b>
6	Fresno	-	422	<b>422</b>	-	-	-
7	Imperial	146	-	<b>146</b>	-	-	-
8	Inyo	1,748	8	<b>1,756</b>	-	-	-
9	Kern	17,894	12,137	<b>30,031</b>	216	-	<b>216</b>
10	Kings	9,513	-	<b>9,513</b>	47	-	<b>47</b>
11	Los Angeles	3,719	623,462	<b>627,180</b>	73	4,067	<b>4,140</b>
12	Madera	-	3	<b>3</b>	-	-	-
13	Mono	3,584	1	<b>3,585</b>	-	-	-
14	Orange	0	217,866	<b>217,867</b>	-	1,064	<b>1,064</b>
15	Riverside	104,331	108,577	<b>212,908</b>	313	1,274	<b>1,587</b>
16	San Bernardino	44,106	211,520	<b>255,626</b>	237	1,808	<b>2,045</b>
17	San Diego	2	-	<b>2</b>	-	-	-
18	Santa Barbara	-	20,890	<b>20,890</b>	-	11	<b>11</b>
19	Tulare	50,345	14,289	<b>64,633</b>	229	96	<b>325</b>
20	Ventura	2,425	64,808	<b>67,233</b>	81	190	<b>271</b>
21	<b>Total</b>	<b>237,812</b>	<b>1,273,982</b>	<b>1,511,794</b>	<b>1,196</b>	<b>8,510</b>	<b>9,706</b>

	A	B	C	D	E	F	G	H	I
1	<b>Energy Savings Assistance Program Table 4B</b>								
2	<b>Homes Unwilling / Unable to Participate</b>								
3	<b>Through March 2015 - Southern California Edison</b>								
3	<b>Reason Provided</b>								
4	<b>County</b>	<b>Customer Declined Program Measures or is Non-Responsive</b>	<b>Customer Unavailable - Scheduling Conflicts</b>	<b>Hazardous Environment (unsafe/unclean)</b>	<b>Insufficient feasible Measures</b>	<b>Ineligible Dwelling - Prior Program Participation</b>	<b>Household Income Exceeds Allowable Limits</b>	<b>Unable to Provide Required Documentation</b>	<b>Other</b>
5	Fresno	0	0	0	0	0	0	0	0
6	Imperial	0	0	0	0	0	0	0	0
7	Inyo	0	0	0	3	0	1	0	0
8	Kern	3	1	4	90	603	3	47	102
9	Kings	2	4	0	43	93	0	7	15
10	Los Angeles	26	37	32	896	8,497	48	1,506	3,300
11	Madera	0	0	0	0	0	0	0	0
12	Mono	0	0	0	0	0	0	0	1
13	Orange	0	16	0	210	1,067	17	211	604
14	Riverside	19	19	1	551	1,646	15	404	625
15	San Bernardino	79	42	10	890	2,216	37	468	741
16	Sandiego	0	0	0	0	0	0	0	0
17	Santa Barbara	0	0	0	2	5	0	0	2
18	Tulare	9	14	8	326	617	5	62	119
19	Ventura	0	0	3	52	231	5	3	29
20	<b>Total</b>	<b>138</b>	<b>133</b>	<b>58</b>	<b>3,063</b>	<b>14,975</b>	<b>131</b>	<b>2,708</b>	<b>5,538</b>
21									
22	1. "Other" column contents were redefined for program month June 2014 going forward to more accurately count households which are Unwilling or Unable to participate in the program.								
23	2. To obtain a grand total count of "Unwilling or Unable" income eligible households, add subtotals from all columns except Column F (Ineligible Dwelling - Prior Program Participation) and Column G (Household Income Exceeds Allowable Limits). Households in Column F should not be counted as Unwilling/Unable because those households already demonstrated their willingness/ability to participate. Households in Column G should not be counted as Unwilling/Unable because those households are not income eligible, and therefore not included in the annual counts of estimated income eligible homes.								
24	3. Table contains unique counts. Households are not double counted across columns.								

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1	<b>Energy Savings Assistance Program Table 5</b>																
2	<b>Energy Savings Assistance Program Customer Summary</b>																
3	<b>Through March 2015 - Southern California Edison</b>																
4	<b>2015</b>	<b>Gas &amp; Electric</b>			<b>Gas Only</b>				<b>Electric Only</b>				<b>Total</b>				
5		<b># of Household</b>	<b>(Annual)</b>		<b># of Household</b>	<b>(Annual)</b>			<b># of Household</b>	<b>(Annual)</b>			<b># of Household</b>	<b>(Annual)</b>			
6		<b>Therm</b>	<b>kWh</b>	<b>kW</b>	<b>Therm</b>	<b>kWh</b>	<b>kW</b>	<b>Therm</b>	<b>kWh</b>	<b>kW</b>	<b>Therm</b>	<b>kWh</b>	<b>kW</b>	<b>Therm</b>	<b>kWh</b>	<b>kW</b>	
7	January							4,509		2,347,198	655	4,509		2,347,198	655		
8	February							6,962		4,446,345	1,000	6,962		4,446,345	1,000		
9	March							9,706		6,247,867	1,307	9,706		6,247,867	1,307		
10	April																
11	May																
12	June																
13	July																
14	August																
15	September																
16	October																
17	November																
18	December																
19	YTD							9,706		6,247,867	1,307	9,706		6,247,867	1,307		
20	Figures for each month are YTD. December results should approximate calendar year results. Therms and kWh savings are annual figures.																

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	<b>Energy Savings Assistance Program Table 6</b>												
2	<b>Expenditures for Pilots and Studies</b>												
3	<b>Through March 2015 - Southern California Edison</b>												
4		<b>Authorized 3-Year Budget</b>			<b>Current Month Expenses</b>			<b>Expenses Since Jan. 1, 2013</b>			<b>% of 3-Year Budget Expended</b>		
5		<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>
6	<b>Pilots</b>												
7	<b>Studies</b>												
8	Impact Evaluation	\$180,000		\$180,000	\$ -		\$ -	\$ 146,809		\$ 146,809	82%		82%
9	Needs Assessment	\$210,000		\$210,000	\$ -		\$ -	\$ 209,938		\$ 209,938	100%		100%
10	Energy Education	\$ 90,000		\$ 90,000	\$ -		\$ -	\$ 73,028		\$ 73,028	81%		81%
11	Multifamily	\$120,000		\$120,000	\$ -		\$ -	\$ 119,802		\$ 119,802	100%		100%
12	<b>Total Studies</b>	<b>\$600,000</b>		<b>\$600,000</b>	<b>\$ -</b>		<b>\$ -</b>	<b>\$ 549,577</b>		<b>\$ 549,577</b>	<b>92%</b>		<b>92%</b>

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	<b>CARE Table 1</b>												
2	<b>CARE Program Expenses</b>												
3	<b>Through March 2015 - Southern California Edison</b>												
4		<b>Authorized Budget</b>			<b>Current Month Expenses</b>			<b>Year to Date Expenses</b>			<b>% of Budget Spent YTD</b>		
5	<b>CARE Program:</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>
6	Outreach	\$ 2,613,000		\$ 2,613,000	\$ 130,238		\$ 130,238	\$ 380,150		\$ 380,150	15%		15%
7	Processing / Certification Re-certification	\$ 588,000		\$ 588,000	\$ 76,056		\$ 76,056	\$ 181,096		\$ 181,096	31%		31%
8	Post Enrollment Verification	\$ 1,423,650		\$ 1,423,650	\$ 57,890		\$ 57,890	\$ 137,521		\$ 137,521	10%		10%
9	IT Programming	\$ 1,000,000		\$ 1,000,000	\$ -		\$ -	\$ 207,210		\$ 207,210	21%		21%
10	Cooling Centers			\$ -	\$ 18,914		\$ 18,914	\$ 23,993		\$ 23,993	N/A		N/A
11	Pilots	\$ 220,320		\$ 220,320	\$ 18,735		\$ 18,735	\$ 54,920		\$ 54,920	25%		25%
12	Measurement and Evaluation	\$ 50,000		\$ 50,000	\$ 17,269		\$ 17,269	\$ 22,132		\$ 22,132	44%		44%
13	Regulatory Compliance	\$ 264,000		\$ 264,000	\$ 18,723		\$ 18,723	\$ 76,513		\$ 76,513	29%		29%
14	General Administration	\$ 725,000		\$ 725,000	\$ 52,208		\$ 52,208	\$ (70,848)		\$ (70,848)	-10%		-10%
15	CPUC Energy Division	\$ 140,000		\$ 140,000	\$ 7,540		\$ 7,540	\$ 45,483		\$ 45,483	32%		32%
16													
17	<b>SUBTOTAL MANAGEMENT COSTS</b>	<b>\$ 7,023,970</b>		<b>\$ 7,023,970</b>	<b>\$ 397,573</b>		<b>\$ 397,573</b>	<b>\$ 1,058,168</b>		<b>\$ 1,058,168</b>	<b>15%</b>		<b>15%</b>
18													
19	CARE Rate Discount	\$ 416,800,000		\$ 416,800,000	\$ 24,233,446		\$ 24,233,446	\$ 77,878,052		\$ 77,878,052	19%		19%
20													
21	<b>TOTAL PROGRAM COSTS AND CUSTOMER DISCOUNTS</b>	<b>\$ 423,823,970</b>		<b>\$ 423,823,970</b>	<b>\$ 24,631,019</b>		<b>\$ 24,631,019</b>	<b>\$ 78,936,220</b>		<b>\$ 78,936,220</b>	<b>19%</b>		<b>19%</b>
22													
23	Other CARE Rate Benefits												
24	- DWR Bond Charge Exemption				\$ 2,544,515		\$ 2,544,515	\$ 7,864,156		\$ 7,864,156			
25	- CARE PPP Exemption [1]				\$ 2,771,877		\$ 2,771,877	\$ 8,576,961		\$ 8,576,961			
26	- California Solar Initiative Exemption				\$ 841,722		\$ 841,722	\$ 2,601,451		\$ 2,601,451			
27	- kWh Surcharge Exemption							\$ -					
28	Total Other CARE Rate Benefits				\$ 6,158,114		\$ 6,158,114	\$ 19,042,568		\$ 19,042,568			
29													
30	Indirect Costs				\$ 66,024		\$ 66,024	\$ 174,447		\$ 174,447			
31													
32	[1] 2015 CARE subtotal management budget data based on D.14-08-030.												
33	[2] Monthly and year-to-date expenses data was obtained from SAP database. Subtotal Management Costs exclude Cooling Centers total costs.												
34	[3] Monthly and year-to-date expenses composed of Processing/Certification/Recertification costs (settled to order 612747, 612748 & 618931) less Post Enrollment Verification costs												
35	[4] Monthly and year-to-date expenses composed of Post Enrollment Verification costs (settled to order 424779, 425060, 618932 & 618933).												
36	[5] March YTD negative expenses in General Administration due to corrections for 2012-2014 cycle IT contractual expenses.												
37	[6] PPP Exemption - CARE customers are exempt from paying CARE program costs including PPP costs for CARE admin. and the D-Care surcharge.												

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y			
1	<b>CARE Table 2</b>																											
2	<b>Enrollment, Recertification, Attrition, &amp; Penetration</b>																											
3	<b>Through March 2015 - Southern California Edison</b>																											
4		New Enrollment										Recertification <sup>(1)</sup>						Attrition (Drop Offs) <sup>(1)</sup>				Enrollment						
5		Automatic Enrollment				Self-Certification (Income or Categorical)																						
6	2015	Inter-Utility <sup>(1)</sup>	Intra-Utility <sup>(2)</sup>	Leveraging <sup>(3)</sup>	Combined (B+C+D)	Online	Paper	Phone	Combined (F+G+H)	Capitation	Total New Enrollment (E+I+J)	Scheduled	Non-Scheduled (Duplicates)	Automatic	Total Recertification (L+M+N)	No Response <sup>(4)</sup>	Failed PEV	Failed Recertification	Other	Total Attrition (P+Q+R+S)	Gross (K+O)	Net Adjusted (K-T)	Total CARE Participants	Estimated CARE Eligible	Penetration Rate % (W/X)			
7	January	57	1,030	0	1,087	4,648	5,958	7,819	18,425	260	19,772	15,816	7,034	0	22,850	12,696	236	599	14,556	28,087	42,622	-8,315	1,301,585	1,499,342	86.8%			
8	February	629	292	0	921	4,050	6,273	6,571	16,894	258	18,073	9,127	13,927	0	23,054	8,450	141	630	17,220	26,441	41,127	-8,368	1,296,351	1,499,342	86.5%			
9	March	3,477	538	0	4,015	4,096	6,171	6,648	16,915	254	21,184	551	14,110	0	14,661	9,397	56	684	16,286	26,423	35,845	-5,239	1,293,148	1,499,342	86.2%			
10	April																											
11	May																											
12	June																											
13	July																											
14	August																											
15	September																											
16	October																											
17	November																											
18	December																											
19	YTD Total	4,163	1,860	-	6,023	12,794	18,402	21,038	52,234	772	59,029	25,494	35,071	-	60,565	30,543	433	1,913	48,062	80,951	119,594	-21,922	1,293,148	1,499,342	86.2%			
20	<sup>(1)</sup> Enrollments via data sharing between the IOUs.																											
21	<sup>(2)</sup> Enrollments via data sharing within SCE.																											
22	<sup>(3)</sup> Enrollments via data sharing with programs outside the IOU that serve low-income customers.																											
23	<sup>(4)</sup> Recertification results are tied to the month initiated. Therefore, recertification results may be pending due to the time permitted for a participant to respond.																											
24	<sup>(5)</sup> Numbers are not tied to month initiated but are operational and reflect customer enrollment status changes that were triggered that month; these numbers differ from the tied to month initiated numbers provided elsewhere in this report.																											
25	<sup>(6)</sup> No response includes no response to both Recertification and Verification.																											
26	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																											

	A	B	C	D	E	F	G	H	I
1	<b>CARE Table 3A</b>								
2	<b>Post-Enrollment Verification Results (Model)</b>								
	<b>Through March 2015 - Southern California Edison</b>								
3	<b>2015</b>	<b>Total CARE Households Enrolled</b>	<b>Households Requested to Verify</b>	<b>% of CARE Enrolled Requested to Verify Total</b>	<b>CARE Households De-enrolled (Due to no response)</b>	<b>CARE Households De-enrolled (Verified as Ineligible)<sup>[1]</sup></b>	<b>Total Households De-enrolled<sup>[2]</sup></b>	<b>% De-enrolled through Post Enrollment Verification</b>	<b>% of Total CARE Households De-enrolled</b>
4	January	1,301,585	263	0.02%	18	8	26	9.89%	0.00%
5	February	1,296,351	1,227	0.09%	0	7	7	0.57%	0.00%
6	March	1,293,148	14	0.00%	0	0	0	0.00%	0.00%
7	April								
8	May								
9	June								
10	July								
11	August								
12	September								
13	October								
14	November								
15	December								
16	<b>YTD Total</b>	<b>1,293,148</b>	<b>1,504</b>	<b>0.12%</b>	<b>18</b>	<b>15</b>	<b>33</b>	<b>2.19%</b>	<b>0.00%</b>
17									
18	[1] Includes customers verified as over income or who requested to be de-enrolled.								
19	[2] Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								
20	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								
21									
22	<b>CARE Table 3B</b>								
23	<b>Post-Enrollment Verification Results (High Usage)</b>								
	<b>Through March 2015 - Southern California Edison</b>								
24	<b>2015</b>	<b>Total CARE Households Enrolled</b>	<b>Households Requested to Verify</b>	<b>% of CARE Enrolled Requested to Verify Total</b>	<b>CARE Households De-enrolled (Due to no response)</b>	<b>CARE Households De-enrolled (Verified as Ineligible)<sup>[1]</sup></b>	<b>Total Households De-enrolled<sup>[2]</sup></b>	<b>% De-enrolled through Post Enrollment Verification</b>	<b>% of Total CARE Households De-enrolled</b>
25	January	1,301,585	3,575	0.27%	3,136	43	3,179	88.92%	0.24%
26	February	1,296,351	3,078	0.24%	0	22	22	0.71%	0.00%
27	March	1,293,148	2,057	0.16%	0	0	0	0.00%	0.00%
28	April								
29	May								
30	June								
31	July								
32	August								
33	September								
34	October								
35	November								
36	December								
37	<b>YTD Total</b>	<b>1,293,148</b>	<b>8,710</b>	<b>0.67%</b>	<b>3,136</b>	<b>65</b>	<b>3,201</b>	<b>36.75%</b>	<b>0.25%</b>
38									
39	[1] Includes customers verified as over income or who requested to be de-enrolled.								
40	[2] Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								
41	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								

	A	B	C	D	E	F	G
1	<b>CARE Table 4</b>						
2	<b>CARE Self-Certification and Self-Recertification Applications Through March 2015 - Southern California Edison</b>						
3		<b>Provided <sup>[2]</sup></b>	<b>Received</b>	<b>Approved</b>	<b>Denied <sup>[4]</sup></b>	<b>Pending/Never Completed <sup>[5]</sup></b>	<b>Duplicates</b>
4	Total (Y-T-D) <sup>[1]</sup>	275,544	204,643	120,461	16,064	56,600	68,118
5	Percentage <sup>[3]</sup>	N/A	100%	59%	8%	28%	25%
6							
7	<sup>[1]</sup> Includes sub-metered customers.						
8	<sup>[2]</sup> Includes number of applications SCE provided for all direct mailing campaigns, customer calls						
9	<sup>[3]</sup> Percent of received applications.						
10	<sup>[4]</sup> Includes all applications received and not approved.						
11	<sup>[5]</sup> Includes pending recertification responses.						

	A	B	C	D	E	F	G	H	I	J
1	<b>CARE Table 5</b>									
2	<b>Enrollment by County</b>									
	<b>Through March 2015 - Southern California Edison</b>									
3	County	Estimated Eligible Households			Total Households Enrolled			Penetration Rate		
4		Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
5	Fresno	422	0	<b>422</b>	50	0	<b>50</b>	12%	0%	<b>12%</b>
6	Imperial	0	144	<b>144</b>	0	54	<b>54</b>	0%	38%	<b>38%</b>
7	Inyo	8	1,745	<b>1,752</b>	0	1,005	<b>1,005</b>	0%	58%	<b>57%</b>
8	Kern	12,105	17,822	<b>29,928</b>	9,382	14,070	<b>23,452</b>	78%	79%	<b>78%</b>
9	Kings	0	9,497	<b>9,497</b>	0	9,149	<b>9,149</b>	0%	96%	<b>96%</b>
10	Los Angeles	615,362	3,714	<b>619,076</b>	556,851	1,671	<b>558,522</b>	90%	45%	<b>90%</b>
11	Madera	3	0	<b>3</b>			<b>0</b>	0%	0%	<b>0%</b>
12	Mono	1	3,575	<b>3,576</b>	0	693	<b>693</b>	0%	19%	<b>19%</b>
13	Orange	216,186	0	<b>216,187</b>	165,184	0	<b>165,184</b>	76%	0%	<b>76%</b>
14	Riverside	108,181	104,174	<b>212,354</b>	82,051	95,480	<b>177,531</b>	76%	92%	<b>84%</b>
15	San Bernardino	210,755	44,054	<b>254,809</b>	195,844	38,168	<b>234,012</b>	93%	87%	<b>92%</b>
16	San Diego	0	2	<b>2</b>	0	1	<b>1</b>	0%	55%	<b>55%</b>
17	Santa Barbara	20,315	0	<b>20,315</b>	9,644	0	<b>9,644</b>	47%	0%	<b>47%</b>
18	Tulare	14,239	50,241	<b>64,481</b>	12,198	45,011	<b>57,209</b>	86%	90%	<b>89%</b>
19	Ventura	64,402	2,395	<b>66,797</b>	54,741	1,901	<b>56,642</b>	85%	79%	<b>85%</b>
20	<b>Total</b>	<b>1,261,978</b>	<b>237,364</b>	<b>1,499,342</b>	<b>1,085,945</b>	<b>207,203</b>	<b>1,293,148</b>	<b>86%</b>	<b>87%</b>	<b>86%</b>

	A	B	C	D	E	F	G	H
1	<b>CARE Table 6</b>							
2	<b>Recertification Results</b>							
	<b>Through March 2015 - Southern California Edison</b>							
3	<b>2015</b>	<b>Total CARE Households</b>	<b>Households Requested to Recertify</b>	<b>% of Households Total (C/B)</b>	<b>Households Recertified <sup>[1]</sup></b>	<b>Households De-enrolled <sup>[2]</sup></b>	<b>Recertification Rate % (E/C)</b>	<b>% of Total Households De-enrolled (F/B)</b>
4	January	1,301,585	29,258	2.2%	15,816	1,529	54.1%	0.1%
5	February	1,296,351	25,550	2.0%	9,127	969	35.7%	0.1%
6	March	1,293,148	28,353	2.2%	551	529	1.9%	0.0%
7	April							
8	May							
9	June							
10	July							
11	August							
12	September							
13	October							
14	November							
15	December							
16	<b>YTD</b>	<b>1,293,148</b>	<b>83,161</b>	<b>6.4%</b>	<b>25,494</b>	<b>3,027</b>	<b>30.7%</b>	<b>0.2%</b>
17								
18	<sup>[1]</sup> Counts have been updated to exclude existing CARE participants who re-enrolled before their							
19	<sup>[2]</sup> Recertification results are tied to the month initiated. Therefore, recertification results may be pending due to the time permitted for a participant to respond.							

	A	B	C	D	E	F	G
1	<b>CARE Table 7</b>						
2	<b>Capitation Contractors</b>						
	<b>Through March 2015 - Southern California Edison</b>						
3		<b>Contractor Type</b>				<b>Current Month</b> <sup>[2]</sup>	<b>Year-to-Date</b> <sup>[2]</sup>
4		<b>(Check one or more if applicable)</b>					
5	<b>Contractor</b> <sup>[1]</sup>	<b>Private</b>	<b>CBO</b>	<b>WMDVBE</b>	<b>LIHEAP</b>		
5	A&PI OLDER ADULTS TASK FORCE		x			-	-
6	ACCESS CALIFORNIA SERVICES		x			-	-
7	ALPHA ENTERPRISE	x				-	-
8	ALTADENA COMM IMPROVEMENT CTR		x			-	-
9	ALTAMED HEALTH SVCS CORP		x			-	-
10	AMERICAN RED CROSS- ANTELO VLY		x			-	-
11	AMERICAN-RUSSIAN BUS COUNCIL		x			-	-
12	ANOTHER HURRICANE PROJECT, INC		x			-	-
13	ANTELOPE VLY BOYS & GIRLS CLUB		x			-	-
14	APAC SERVICE CENTER		x			3	14
15	ASIAN AMERICAN DRUG ABUSE PROG		x			-	-
16	ASIAN AMERICAN RESOURCE CENTER		x			-	1
17	ASIAN PAC. HLTH CARE VENTURE		x			-	-
18	ASIAN PACIF AM DISPUTE RES CTR		x			-	-
19	ASIAN REHABILITATION SVCS INC.		x			-	-
20	ASIAN YOUTH CENTER		x			-	-
21	ATLANTIC COMM ECON DEV CORP	x				-	-
22	B&D SECURITY, INC.	x				-	-
23	BAPAC		x			-	-
24	BELL GARDENS COMM SVC CENTER		x			-	-
25	BELLFLOWER USD/CARING CONN.	x				-	-
26	BEST BUY STORES LP (102)	x				-	-
27	BEST BUY CO., INC (102)	x				-	-
28	BEST BUY STORES LP (103)	x				-	-
29	BEST BUY STORES LP (111)	x				-	-
30	BEST BUY CO., INC. (111)	x				-	-
31	BEST BUY STORES LP (1018)	x				-	-
32	BEST BUY CO., INC (1018)	x				-	-
33	BEST BUY STORES LP (119)	x				-	-
34	BEST BUY STORES LP (1782)	x				-	-
35	BEST BUY CO., INC (1782)	x				-	-
36	BEST PARTNERS	x				67	200
37	BETHEL BAPTIST CHURCH		x			-	-
38	BISHOP PAIUTE TRIBE		x			-	-
39	BOY SCOUTS - OC COUNCIL		x			-	-
40	BOYS & GIRLS CLUB MOUNT COM		x			-	-
41	BOYS & GIRLS CLUB OF SAN BERN		x			-	-
42	BOYS & GIRLS CLUB OF SANTA BAR		x			-	-
43	BOYS&GIRLS CLUB OF SAN GABRIEL		x			-	-
44	BRIDGES OF HOPE		x			-	-
45	BURGERS INC DBA ENERGYSAVE	x				-	-
46	CAP OF SAN BERNARDINO CTY		x		x	-	-
47	CAREGIVERS VOLUNTEERS ELDERLY		x			-	-
48	CASA CARDENAS COUNSELING CTR		x			-	-
49	CASA RAMONA, INCORPORATED		x			-	-
50	CATHEDRAL CITY SENIOR CENTER		x			-	-
51	CATHEDRAL OF PRAISE		x			-	-
52	CATHOLIC CHARITIES GOOD NEWS		x			-	-
53	CATHOLIC CHARITIES OF LA INC		x			-	-
54	CATHOLIC CHARITIES OF ORANGE C		x			-	-
55	CATHOLIC CHARITIES-SB/RIVERSID		x			-	-
56	CATHOLIC CHARITIES-VENTURA		x			-	-
57	CATHOLIC EDUCATION FNDTN LA		x			-	-
58	CB INVESTMENT		x			-	-
59	CENTRO C.H.A., INC.		x			-	-
60	CENTRO SHALOM		x			-	-
61	CHARO COMMUNITY DEVELOPMENT CO		x			-	-
62	CHILDREN'S BUREAU OF SO CAL		x			-	-
63	CHINATOWN SERVICE CENTER		x			-	-
64	CHINESE CHRISTIAN HERALD CRUS.		x			-	2
65	CHINO NEIGHBORHOOD HOUSE		x			-	-

	A	B	C	D	E	F	G
1	<b>CARE Table 7</b>						
2	<b>Capitation Contractors</b>						
	<b>Through March 2015 - Southern California Edison</b>						
3		<b>Contractor Type</b> (Check one or more if applicable)				<b>Current Month</b> <sup>[2]</sup>	<b>Year-to- Date</b> <sup>[2]</sup>
4	<b>Contractor</b> <sup>[1]</sup>	<b>Private</b>	<b>CBO</b>	<b>WMDVBE</b>	<b>LIHEAP</b>		
66	CHINO VLY CHAMBER OF COMMERCE		x			-	-
67	CHRIST UNITY CENTER		x			-	-
68	CITIHOUSING REAL ESTATE SERVICES		x			-	-
69	CITRUS VALLEY HEALTH PARTNERS		x			-	-
70	CITY OF BEAUMONT SENIOR CENTER	x				-	-
71	CITY OF LA QUINTA SENIOR CTR		x			-	-
72	CITY OF REFUGE RESCUE OUTREACH		x			-	-
73	COACHELLA VALLEY HSG COALITION		x			-	-
74	COMM ACT COMM STA B COUNTY		x			-	-
75	COMM ACTION OF VENTURA COUNTY		x			-	-
76	COMM ACTION PARTNERSHIP OF OC		x		x	-	-
77	COMM ASSIST PROGRAM MORENO VLY		x			-	-
78	COMM CENTER AT TIERRA DEL SOL		x			-	-
79	COMM SVC & EMPLOYMENT TRAINING		x			-	-
80	COMMUNITY ENHANCEMENT SERV		x			-	-
81	COMMUNITY PANTRY		x			-	-
82	COMMUNITY SETTLEMENT ASSOC.		x			-	-
83	CORONA NORCO FAMILY YMCA		x			1	2
84	COR COMM. DEVELOPMENT CORP.		x			-	-
85	COSTA MESA COMM FOUNDATION		x			-	-
86	COUNCIL ON AGING-ORANGE COUNTY		x			-	-
87	COVE COMM SENIOR ASSOC		x			-	-
88	CRISIS MINISTRY CHURCH OF VLY		x			-	-
89	CROSSROADS CHRISTIAN CHURCH		x			-	-
90	CRYSTAL STAIRS, INC.		x			-	-
91	DENTECH CONSULTING SERVICE		x			-	-
92	DESERT ARC		x			-	-
93	DESERT MANNA MINISTRIES INC		x			-	-
94	DISABLED RESOURCES CTR, INC		x			2	10
95	DOVE ENTERPRISES		x			-	-
96	DUARTE COMMUNITY SVC COUNCIL		x			-	-
97	D'VEAL CORPORATION INC.	x				-	-
98	EAST LA BOYS & GIRLS CLUB		x			-	-
99	ECCLESIAS ECON-COMM DEV COLLAB		x			-	-
100	ECONOMIC & EMPLOYMENT DVLP CTR	x				-	-
101	EL CONCILIO DEL CONDADO DE		x			1	1
102	EL SOL SCIENCE & ARTS ACADEMY		x			-	-
103	ENERGY CONSERV CONSULTANTS INC		x			-	-
104	FAMILY SERVICE ASSOCIATION	x				-	-
105	ESCUELA DE LA RAZA UNIDA		x			-	-
106	FAIR HOUSING COUNCIL RIVERSIDE		x			-	-
107	FAITH GRACE CHINESE CHURCH		x			-	-
108	FAME ASSISTANCE CORPORATION		x			-	-
109	FAMILIES - COSTA MESA		x			-	-
110	FAMILIES FORWARD		x			-	-
111	FAMILY HEALTHCARE NETWORK		x			-	-
112	FAMILY SVC ASSOC - W RIVERSIDE		x			-	-
113	FAMILY SVC ASSOC OF REDLANDS		x			1	1
114	FCI MANAGEMENT CONSULTANTS	x				-	-
115	FELLOWSHIP OF HOPE, INC.		x			-	-
116	FIRST STEP TRANSITIONAL LIVING		x			-	-
117	FOOD SHARE		x			-	-
118	FOUNDATION FOR COMM & FAM HLTH		x			-	-
119	FRIENDSHIP MISSIONARY BAPTIST		x			-	-
120	GARVEY SCHOOL DISTRICT	x				-	-
121	GO THE CALENDAR STOP		x			172	524
122	GOD PROVIDES MINISTRY, INC		x			-	-
123	GOLD STAR MEDIA GROUP		x			-	-
124	GOODWILL INDUSTRIES OF SO CAL		x			-	-
125	GOODWILL OF ORANGE COUNTY CA		x			-	-
126	HANNA'S HOUSE		x			-	-

	A	B	C	D	E	F	G
1	<b>CARE Table 7</b>						
2	<b>Capitation Contractors</b>						
3	<b>Through March 2015 - Southern California Edison</b>						
4	<b>Contractor</b> <sup>[1]</sup>	<b>Contractor Type</b> (Check one or more if applicable)				<b>Current Month</b> <sup>[2]</sup>	<b>Year-to-Date</b> <sup>[2]</sup>
		Private	CBO	WMDVBE	LIHEAP		
127	HARVEST TIME MINISTRIES		X			-	-
128	HEART OF COMPASSION		X			-	-
129	HELP OF OJAI, INC.		X			-	1
130	HELPING HANDS OF MT ZION		X			-	-
131	HIGH DESERT TRANS. LIVNG. CONN.		X			-	-
132	HIGH DESERT D.V. PROG., INC.		X			-	-
133	HIGH DESERT YOUTH CENTER		X			-	-
134	HNGTN PK-ADULT SCHOOL GAGE BR	X				-	-
135	HOLLON MARKETING SYSTEM		X			-	-
136	HOSANNA COMMUNITY CHURCH		X			-	-
137	HOUSING AUTH.-SAN BUENAVENTURA		X			-	-
138	HOUSING AUTHORITY OF KINGS CO		X			-	-
139	HOUSING WITH HEART INC		X			-	-
140	HUB CITIES CAREER WORKSOURCE		X			-	-
141	HUMAN SERVICES ASSOCIATION		X			-	-
142	IECAAC		X			-	-
143	KERNVILLE UNION SCHOOL DISTRIC	X				-	-
144	KING/DREW'S SUPPORTERS, INC.		X			-	-
145	KINGS COMMUNITY ACTION ORG		X			2	5
146	KINGS CTY COMMISSION ON AGING		X			-	-
147	KNIGHTS OF COLUMBUS - 12834		X			-	-
148	KOREAN AM SENIORS ASSOC OF OC		X			-	-
149	KOREAN AMERICAN FMLY SVC CTR		X			-	-
150	KOREAN CHURCHES COMM DEV- KCCD		X			-	-
151	KOREAN COMMUNITY SERVICES		X			-	-
152	LA COUNTY HOUSING AUTHORITY	X				-	-
153	LALI MOHENO & ASSOCIATES		X			-	-
154	LATINO HEALTH ACCESS		X			-	-
155	LEAP THROUGH THE FIRE FTH MIN.		X			-	-
156	LIBERTY TAX SERVICE	X				-	-
157	LIGHTHOUSE LEARNING RES CTR	X				-	-
158	LITTLE TOKYO SERVICE CENTER		X			-	-
159	LONG BCH LESBIAN AND GAY PRIDE		X			-	-
160	LOS ANGELES MUSIC/ART SCHOOL	X				-	-
161	LOS ANGELES URBAN LEAGUE		X			-	-
162	LOS SERRANOS ELEM SCHOOL PTA		X			-	-
163	LOVELAND CHURCH JUBILEE PARTY		X			-	-
164	LTSC COMM. DEVEL. CORP		X			2	3
165	LUTHERAN SOCIAL SVC OF SO CAL		X			-	-
166	LUTHERAN SOCIAL SVCS OF SO CA		X			-	-
167	LYNWOOD UNIFIED SCHOOL DIST	X				-	-
168	MARAVILLA FOUNDATION		X		X	-	-
169	MAYWOOD CHAMBER OF COMMERCE	X				-	-
170	MEALS ON WHEELS WEST		X			-	-
171	MENTAL HEALTH ASSOCIATION		X			-	-
172	MERCI MINISTRY		X			-	-
173	MEXICAN AMERICAN OPPORTUNITY		X			-	-
174	MISION EBENEZER FAMILY CHURCH		X			-	-
175	MITZELL SENIOR CENTER		X			-	-
176	MONTCLAIR/ONTARIO JR WMS. CLUB		X			-	-
177	MONTEBELLO HOUSING DEVELOPMENT		X			-	-
178	MOORPARK SENIOR CITIZENS INC		X			-	-
179	MOUNTAIN VIEW COMMUNITY CHURCH		X			-	-
180	MTN. COMMUNITIES HEALTHY START		X			-	-
181	MULTICULTURAL CIV ASSOC MOR VL		X			-	-
182	NEHEMIAH MINISTRIES		X			-	-
183	NEW DIRECTION COMMUNITY CHURCH		X			-	-
184	NEW HORIZONS CAREGIVERS GROUP		X			-	-
185	NEW GREATER CIR. MISSION, INC	X				-	-
186	NEW HOPE VILLAGE, INC		X			-	-
187	NOW AND FOREVER BODY OF CHRIST		X			-	-

	A	B	C	D	E	F	G
1	<b>CARE Table 7</b>						
2	<b>Capitation Contractors</b>						
3	<b>Through March 2015 - Southern California Edison</b>						
4	Contractor <sup>[1]</sup>	Contractor Type (Check one or more if applicable)				Current Month <sup>[2]</sup>	Year-to- Date <sup>[2]</sup>
		Private	CBO	WMDVBE	LIHEAP		
188	NORCO SNR CTR PET RELIEF FUND		X			-	-
189	OC BLACK CHAMBER OF COMMERCE		X			-	-
190	OCCC	X				-	-
191	ONEOC		X			-	-
192	OPERATION GRACE		X			1	3
193	ORNGE CO CONGREGATION COMM ORG		X			-	-
194	OUR COMMUNITY WORKS		X			-	1
195	OUR LADY OF HOPE CATH COMM INC		X			-	-
196	OUR LADY OF LOURDES SCHOOL		X			-	-
197	OXNARD/HUENEME SALVATION ARMY		X			-	-
198	PACIFIC ISLANDER HLTH (PIHP)		X			-	1
199	PACIFIC ASIAN CONSORTIUM EMPLO		X		X	-	-
200	PACIFIC PRIDE FOUNDATION		X			1	1
201	PERRIS COMMUNITY PARTNERSHIP		X			-	-
202	PAVING THE WAY FOUNDATION		X			-	-
203	PIONEER FINANCIAL GROUP CORP.	X				-	-
204	POMONA MINISTRY OF ECONOMICS		X			-	-
205	PRIME TIME SCHOOL		X			-	-
206	PREMIER REALTY		X			-	-
207	PROJECT DVRSN ALT FOR YOUTHS		X			-	-
208	PROTEUS, INC.		X		X	-	-
209	QUINN COMMUNITY OUTREACH CORP.		X			-	-
210	REACH OUT 29		X			-	-
211	REBUILDING TOGETHER CHRISTMAS		X			-	-
212	REDONDO BEACH UNIFIED SCH DIST	X				-	-
213	RESTORE TO HOPE		X			-	-
214	RIALTO CHAMBER OF COMMERCE	X				-	-
215	RIVERSIDE DEPT COMM ACTION		X		X	1	1
216	ROP VIRTUAL ENTERPRISE CLASS		X			-	-
217	RSVP OF SOUTH BAY		X			-	-
218	SALVATION ARMY (SO. CAL DIV)		X			-	-
219	SALVATION ARMY SANTA FE SPRINGS		X			-	-
220	SALVATION ARMY SOUTHEAST CORPS		X			-	-
221	SAMARITAN'S HELPING HAND	X				-	-
222	SAN GRIGORNIO PASS HISP CHAMBE	X				-	-
223	SANTA ANITA FAMILY SERVICE		X			-	-
224	SANTA CLARITA ATHLETIC ASSCTN		X			-	-
225	SANTA CLARITA VLY COMM AGING		X			-	-
226	SANTIAGO COMPOSTELA CATHOLIC		X			-	-
227	SB CNTY SEXUAL ASSAULT SERVICE		X			-	-
228	SEARCH TO INVOLVE FILIPINO		X			-	-
229	SENIOR ADVOCATES OF THE DESERT		X			-	-
230	SERVING PEOPLE IN NEED (SPIN)		X			-	-
231	SGUSD/SAN GABRIEL FAMILY CTR	X				-	-
232	SHARE OUR SELVES		X			-	-
233	SOCIETY OF ST VINCENT DE PAUL		X			-	-
234	SO. ANTELOPE VLY EMERGENCY SVC		X			-	-
235	S COAST CHINESE CULTURAL ASSOC.		X			-	-
236	SMILES FOR SENIORS FOUND.		X			-	-
237	SOMEBODY CARES-- RANCHO CUCAMO		X			-	-
238	SOMEBODY CARES SOUTHLAND		X			-	-
239	SONRISE COMMUNITY OUTREACH INC		X			-	-
240	SOUTHEAST CITIES SERVICE CTR.		X			-	1
241	SOUTHEAST COMMUNITY DEVELOPMEN		X			-	-
242	SOUTHEAST RIOVISTA FAMILY YMCA		X			-	-
243	SOUTHWEST MIN EC DVLP ASSOC.		X			-	-
244	SOWING SEEDS FOR LIFE		X			-	-
245	SPECIAL SVC FOR GROUPS		X			-	-
246	SPIRIT OF THE EAGLE FOUNDATION		X			-	-
247	ST ANNE SCHOOL		X			-	-
248	ST EMYDIUS CHURCH		X			-	-

	A	B	C	D	E	F	G
1	<b>CARE Table 7</b>						
2	<b>Capitation Contractors</b>						
	<b>Through March 2015 - Southern California Edison</b>						
3		<b>Contractor Type</b>				<b>Current Month</b> <sup>[2]</sup>	<b>Year-to-Date</b> <sup>[2]</sup>
4	<b>Contractor</b> <sup>[1]</sup>	<b>(Check one or more if applicable)</b>					
		<b>Private</b>	<b>CBO</b>	<b>WMDVBE</b>	<b>LIHEAP</b>		
249	ST FRANCIS MEDICAL CTR HLTH		x			-	-
250	ST JOSEPH CHURCH		x			-	-
251	ST MARY'S CHURCH		x			-	-
252	ST PIUS V CHURCH		x			-	-
253	ST POLYCORP FAMILY SUPPORT CTR		x			-	-
254	ST VINCENT DE PAUL		x			-	-
255	ST. CLARE CHURCH		x			-	-
256	ST. HILARYS CHURCH ARCHBISHOP		x			-	-
257	ST. MATTHIAS ELEMENTARY SCHOOL	x				-	-
258	STA BARBARA HISP CHMBR OF COM	x				-	-
259	STA BARBARA NGHBORHD CLINICS		x			-	-
260	STOP VIOLENCE INCREASE PEACE		x			-	-
261	SUNSHINE YOUTH SERVICES, INC		x			-	-
262	TELACU RESIDENTIAL MGMT, INC		x			-	-
263	TEMECULA SENIOR CITIZENS CENTE		x			-	-
264	TEMPLO CALVARIO, INC.		x			-	-
265	THAI HEALTH & INFO SVCS		x			-	-
266	THE AL & DOROTHY KEEN CTR		x			-	-
267	THE CAMBODIAN FAMILY		x			-	-
268	THE GREEN TEAM		x			-	-
269	THEODORE ROOSEVELT ELEMENTARY	x				-	-
270	TODEC LEGAL CENTER, INC.		x			-	-
271	TRANSFORMING LIVES INC.		x			-	-
272	TRINITY COMMUNITY OUTREACH		x			-	-
273	TRUEVINE COMMUNITY OUTREACH		x			-	-
274	TULARE EMERGENCY AID COUNCIL		x			-	-
275	UNITED CAMBODIAN COMMUNITY INC		x			-	-
276	UNITED STEEL WKRS OF AM 2018		x			-	-
277	UNITY SHOPPE		x			-	-
278	UP CLOSE PROMOTIONS	x				-	-
279	VENTURA CITY HOUSING AUTHORITY	x				-	-
280	VETERANS IN COMMUNITY SERVICE		x		x	-	-
281	VICTOR VALLEY COMM SVC COUNCIL		x			-	-
282	VICTOR VLY COMM DENTAL SVC PRG		x			-	-
283	VIETNAMESE COMM OF SVC CAL		x			-	-
284	VIETNAMESE COMMUNITY OF OC INC		x			-	-
285	VOICES OF INDIGENOUS PEOPLE		x			-	-
286	VOLUTNEERS OF EAST LOS ANGELES		x			-	-
287	WAKE UP INCORPORATED		x			-	-
288	WALKING SHIELD AM INDIAN SOC		x			-	-
289	WBC ENTERPRISES, LLC		x			-	-
290	WEST ANGELES CDC		x			-	-
291	WESTSIDE COMM SVCS CTR		x			-	-
292	WINNING OUR WORLD		x			-	-
293	WISE SENIOR SERVICES		x			-	-
294	WORLD HARVEST FELLOWSHIP MINIS		x			-	-
295	WRAP FAMILY SERVICES		x			-	-
296	YOUTH EMPL SVC - HARBOR AREA		x			-	-
297	YWCA INTERVALE SENIOR SERVICES		x			-	-
298	<b>TOTAL</b>					<b>254</b>	<b>772</b>
299							
300	<sup>[1]</sup> All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.						
301	<sup>[2]</sup> Numbers reflect customers that have been placed on the rate YTD. Capitation payments may lag by a month or more depending on when SCE is invoiced by the contractors.						

	A	B	C	D	E	F	G	H	I
1	<b>CARE Table 8</b>								
2	<b>Participants as of Month-End Through March 2015 - Southern California Edison</b>								
3	2015	Gas and Electric	Gas Only	Electric Only	Total	Eligible Households	Penetration	% Change	Total Residential Accounts
4	January			1,301,585	1,301,585	1,499,342	86.8%	0.0%	4,426,473
5	February			1,296,351	1,296,351	1,499,342	86.5%	0.0%	4,426,473
6	March			1,293,148	1,293,148	1,499,342	86.2%	0.0%	4,426,473
7	April			-	-	-			
8	May			-	-	-			
9	June			-	-	-			
10	July			-	-	-			
11	August			-	-	-			
12	September			-	-	-			
13	October			-	-	-			
14	November			-	-	-			
15	December			-	-	-			
16	<b>YTD</b>			<b>1,293,148</b>	<b>1,293,148</b>	<b>1,499,342</b>	<b>86.2%</b>	<b>0.00%</b>	<b>4,426,473</b>

	A	B	C	D	E
1	<b>CARE Program Table 9</b>				
2	<b>Expenditures for CHANGES Pilot</b>				
	<b>Through March 2015 - Southern California Edison</b>				
3		<b>Authorized 2013 - 2015 Budget</b>	<b>Current Month Expenses</b>	<b>Expenses Since Jan. 1, 2015</b>	<b>% of 2013 - 2015 Budget Expensed</b>
4	<b>Pilots</b>				
5	CHANGES	\$ 652,320	\$ 18,735	\$ 54,920	8%
6	<b>Total Pilots</b>	<b>\$ 652,320</b>	<b>\$ 18,735</b>	<b>\$ 54,920</b>	<b>8%</b>
7	[1] Represents \$216,000 per year in 2013-2014 with 2% cola in 2015.				

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
1	<b>CARE Table 10 CHANGES One-On-One Customer Assistance Sessions</b>															
2	<b>Reporting Period February 1, 2015 through February 28, 2015 - Southern California Edison</b>															
3	<b>CHANGES Participants' self- identified language of preference</b>	<b>Description of the session content identifying service provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues)<sup>[2]</sup></b>	<b>Description of each contact made with that customer's utility until a solution is reached.</b>	<b>If on CARE, Enter How Initially Enrolled</b>		<b>Number of Enrollments Through CHANGES CBOs' Assistance Confirmed by IOU</b>			<b>Customers Receiving Assistance with Bill Payment Plans (initiated or modified) by the CHANGES CBOs.</b>			<b>Customer Receiving Assistance with Utility Bill Disputes, including bill modification, by the CHANGES CBOs.</b>			<b>Calls to Dedicated 800 # Recorded by IOU <sup>[1]</sup></b>	
4				<b>Date<sup>[3]</sup></b>	<b>#</b>	<b>How Enrolled<sup>[4]</sup></b>	<b>CARE</b>	<b>FERA</b>	<b>Medical Baseline</b>	<b>#</b>	<b>Dedicated Toll-Free Number Used</b>		<b>#</b>	<b>Dedicated Toll-Free Number Used</b>		
5											<b>1 = Yes 0 = No</b>	<b>Reason 800 # Not Used</b>		<b>1 = Yes 0 = No</b>		<b>Reason 800 # Not Used</b>
6	2/4/2015	Vietnamese	HEAP/LiHeap Application Assistance Educated on Avoiding Disconnection Educated on Energy Efficiency/ Conservation	Not Available	1	Call Center	0	0	0	0	0	Meeting with client.	0			
7	2/4/2015	Vietnamese	HEAP/LiHeap Application Assistance Educated on Avoiding Disconnection Educated on Energy Efficiency/ Conservation	Not Available	1	SCE.com	0	0	0	0	0	Meeting with client.	0			
8	2/5/2015	Vietnamese	HEAP/LiHeap Application Assistance Bill Education Educated on Energy Efficiency/ Conservation	Not Available	1	External Data Share	0	0	0	0	0	Meeting with client.	0			
9	2/6/2015	Vietnamese	HEAP/LiHeap Application Assistance Educated on Avoiding Disconnection	Not Available	1	Unable to Track	0	0	0	0	0	Meeting with client.	0			
10	2/11/2015	Chinese/Cantonese	Energy Assistance Fund Application Educated on Medical Baseline	Not Available	1	Unable to Track	0	0	0	0	0	Meeting with client.	0			
11	2/19/2015	Korean	HEAP/LiHeap Application Assistance	Not Available	1	Direct Mail	0	0	0	0	0	Meeting with client.	0			
12	2/25/2015	English	HEAP/LiHeap Application Assistance Energy Assistance Fund Application Educated on Energy Efficiency/ Conservation	Not Available	1	Transferred from prior account	0	0	0	0	0	Meeting with client.	0			
13	Current Month Total				7		0	0	0	0			0			28
14	Year-to-Date Total				18		0	0	0	0			0			54
15	[1] Total calls placed to 800# recorded by SCE from February 1, 2015 through February 28, 2015 is 28. Data on calls per each one-on-one session not available.															
16	[2] For column C, this data was provided by CHANGES contractor, Self Help for the Elderly, via CSID. This table was edited and reformatted from its original version in order to have a more consistent appearance and format with existing SCE tables.															
17	[3] Dates listed are one-on-one case open dates as provided by CHANGES contractor. Dates do not necessarily coincide with the date of the session.															
21	[4] "Unable to Track" is information from accounts with CARE applications submitted without or prior to source codes.															

	A	B	C	D	E	F	G
1	<b>CARE Table 11 CHANGES Group Customer Assistance Sessions<sup>[2][3]</sup></b>						
2	<b>Reporting Period February 1, 2015 through February 28, 2015 - Southern California Edison</b>						
3			Description of Service Provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues)	Session Logistics			
4	Date	Session Language		# of Sessions	Length <sup>[1]</sup> (Hours)	Number of Attendees <sup>[4]</sup>	Description of Information / Literature Provided
5	Not Available	Armenian	Understanding Your Bill	1	0.5	32	Not Available
6	Not Available	Cantonese	Understanding Your Bill	1	0.5	17	Not Available
7	Not Available	English	Understanding Your Bill	4	0.5	18	Not Available
8	Not Available	Korean	Understanding Your Bill	10	0.5	122	Not Available
9	Not Available	Spanish	Understanding Your Bill	12	0.5	92	Not Available
10	Not Available	Tagalog	Understanding Your Bill	1	0.5	10	Not Available
11	Not Available	Vietnamese	Understanding Your Bill	1	0.5	24	Not Available
12	Not Available	Cantonese	Safety Tips	2	0.5	26	Not Available
13	Not Available	Japanese	Safety Tips	1	0.5	34	Not Available
14	Not Available	Korean	Safety Tips	1	0.5	15	Not Available
15	Not Available	Spanish	Safety Tips	1	0.5	25	Not Available
16	Not Available	Vietnamese	Safety Tips	1	0.5	23	Not Available
17	Not Available	Vietnamese	Level Pay Plan	2	0.5	18	Not Available
18	Not Available	Armenian	Energy Conservation	1	0.5	37	Not Available
19	Not Available	Cantonese	Energy Conservation	1	0.5	21	Not Available
20	Not Available	Japanese	Energy Conservation	1	0.5	6	Not Available
21	Not Available	Korean	Energy Conservation	2	0.5	29	Not Available
22	Not Available	Mandarin	Energy Conservation	1	0.5	2	Not Available
23	Not Available	Vietnamese	Energy Conservation	2	0.5	57	Not Available
24	Not Available	Cantonese	CARE/FERA and Other Assistance Programs	1	0.5	15	Not Available
25	Not Available	Vietnamese	CARE/FERA and Other Assistance Programs	1	0.5	27	Not Available
26	Not Available	Cantonese	Avoiding Disconnection	1	0.5	21	Not Available
27	Not Available	Spanish	Avoiding Disconnection	1	0.5	24	Not Available
28	Current Month Total			50		695	Not Available
29	Year-to-Date			96		1353	Not Available
30							
31	[1] Contractor states all sessions at least 30 minutes.						
32	[2] This table was provided by CHANGES contractor, Self Help for the Elderly, via CSID. This table was edited and reformatted from its original version in order to have a more consistent appearance and format with existing SCE tables.						
33	[3] The numbers provided by the CHANGES contractor are for SCE and SoCal Gas <b>combined</b> , due to the combined service territory.						
34	[4] Due to summation errors made in the January 2015 report that were not corrected in the February 2015 report, the Year-to-Date total here differs from the Year-to-Date total of 1,355 shown in the February 2015 report.						
35							
36							
37							
38							
39							

