

**BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF CALIFORNIA**

Applications of the Large Investor Owned Utilities for Approval of Their 2009-2011 Low Income Energy Efficiency and California Alternate Rates for Energy Programs and Budgets.	Application 08-05-022 (Filed May 15, 2008)
Application of San Diego Gas & Electric Company (U 902 M) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009 – 2011.	Application 08-05-024 (Filed May 15, 2008)
Application of Southern California Gas Company (U 904 G) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009 – 2011.	Application 08-05-025 (Filed May 15, 2008)
Application of Southern California Edison Company (U 338-E) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009 – 2011.	Application 08-05-026 (Filed May 15, 2008)

**MONTHLY REPORT OF SAN DIEGO GAS & ELECTRIC COMPANY (U 902 M)  
ON LOW INCOME ASSISTANCE PROGRAMS FOR OCTOBER 2008**

Kim F. Hassan

Attorney for  
San Diego Gas & Electric Company  
101 Ash Street, HQ12B  
San Diego, CA 92101-3017  
Telephone: (619) 699-5006  
Facsimile: (619) 699-5027  
E-Mail: [KHassan@sempra.com](mailto:KHassan@sempra.com)

November 21, 2008

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**I. INTRODUCTION**

In Ordering Paragraphs (OP) 14 through 17 of Decision (D.) 01-05-033, the California Public Utilities Commission (Commission) directs San Diego Gas & Electric Company (SDG&E) and the other Investor Owned Utilities (IOUs)<sup>1</sup> to provide monthly status reports on the costs and impacts of their Rapid Deployment (RD) efforts on their California Alternate Rates for Energy (CARE) and Low Income Energy Efficiency (LIEE) programs.

In Application (A.) 06-06-032, SDG&E proposed changes to the monthly Rapid Deployment reports in an effort to streamline the reports while maintaining their value. SDG&E,

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<sup>1</sup> The other IOUs include Southern California Gas Company, Southern California Edison Company, and Pacific Gas and Electric Company.

along with the other utilities, then worked closely with the Energy Division to further develop and update the tables used to report low income program activity on a monthly basis. In D.06-12-038 the utilities' proposed changes for the monthly program reporting were approved. The reports will henceforth be referred to as the "Monthly Reports on Low Income Assistance Programs."

This tenth monthly report on the 2008 Low Income Assistance Programs includes actual LIEE and CARE results and expenditures through October.

## **II. OUTREACH AND LEVERAGING FOR CARE AND LIEE**

### **Outreach Events**

SDG&E's outreach efforts focus on providing customers with information on CARE, LIEE and FERA programs. SDG&E also conducts Lighting Turn-In events, which is offered through the general energy efficiency portfolio of programs, where free Compact Fluorescent Lamps (CFLs) are exchanged for every incandescent light bulb participating customer's turn-in. At these CFL turn-in events, information is provided on SDG&E's CARE, LIEE and FERA programs. During October, SDG&E conducted CARE, LIEE and FERA outreach at Lighting Turn In events held at the following locations:

- City of Escondido
- City of Chula Vista
- Community of Linda Vista

A total of 1,172 customers received CARE, LIEE and FERA information during these outreach events.

### **CARE Capitation Contracts**

SDG&E contracts with numerous "CARE Capitation Contractors" (CCCs) leveraging their client relationships to enroll eligible, non-participating customers in the CARE program.

The CCCs employ various types of outreach approaches such as door-to-door solicitation, local community event participation, walk-in enrollment and program material distribution to enroll customers. During the month of October, SDG&E made 280 site visits to existing CCCs and 1 site visit to prospective CCCs in the service territory. The site visits included<sup>2</sup>:

**Existing CARE Capitation Contractors:**

AKA Headstart (6 visits)	ACCESS (2 visits)
American Red Cross (26 visits)	Bayside Community Center (3visits)
Boys & Girls Club (4 visits)	Catholic Charities (12 visits)
Casa Familiar (1 visit)	Chicano Federation (4 visits)
Campesinos Unidos Inc. (5 visits)	Chula Vista Community Collaborative (4 visits)
Chinese Service Center (4 visits)	Clairemont Community Center (5visits)
Community Research Foundation (18 visits)	Crisis House (5 visits)
Episcopal Community Services (7 visits)	Foster Lift (6 visits)
Family Health Centers (9 visits)	H&R Block (1 visit)
Harmonium (3 visits)	Hearts & Hands Working Together (3 visits)
Health & Human Services (1 visit)	Horn of Africa (2 visits)
La Maestra Family Clinic (3 visits)	Mabuhay Alliance (3 visits)
MAAC Project (4 visits)	Monte Vista High School (1 visit)
Maximus (11 visits)	Mountain Health Community Services (3 visits)
North County Health Project (21 visits)	Neighborhood Healthcare (10 visits)
Public Health Nurse (2 visits)	Public Health Nurse (2 visits)
San Diego County Office of Education (1 visit)	San Diego State University WIC (36 visits)
San Diego Youth & Comm. Services (5 visits)	San Diego Office of Education (1 visit)
Say San Diego (5 visits)	Salvation Army (20 visits)
San Ysidro Health Center (3 visits)	Turning the Hearts Center (3 visits)
South Bay Community Services (2 visits)	Vista Community Clinic (6 visits)
YMCA (9 visits)	

<sup>2</sup> Some of the CCC's have multiple site locations therefore, the number of reported visits include visits to several site locations.

**Prospective CARE Capitation Contractors:**

Neighborhood House Association (1 visit)	
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**III. CALIFORNIA ALTERNATE RATES FOR ENERGY (CARE)**

**October CARE Enrollment Results**

Total CARE participation for the month of October was 238,153 or 73.4% of SDG&E's estimated CARE-eligible population and reflects an increase in CARE penetration of 6.5% compared to October 2007. To specifically increase participation in its CARE program, SDG&E has employed various proven marketing techniques. The following table summarizes the CARE enrollment activity for the month and year-to-date by specific marketing techniques employed:

<b>2008 CARE Enrollments</b>	<b>October</b>	<b>YTD</b>
<b>Direct Mail</b>	<b>547</b>	<b>8,119</b>
<b>Mass Media</b>	<b>31</b>	<b>225</b>
<b>Telephone</b>	<b>477</b>	<b>6,522</b>
<b>Bill Inserts</b>	<b>164</b>	<b>3,888</b>
<b>Internet</b>	<b>750</b>	<b>6,022</b>
<b>System (Call Center)</b>	<b>685</b>	<b>7,030</b>
<b>Third Party Contractor</b>	<b>1,821</b>	<b>6,633</b>
<b>Other Sources</b>	<b>541</b>	<b>7,934</b>
<b>Total Gross Enrollments</b>	<b>5,016</b>	<b>46,373</b>

**Direct Mail Enrollment**

Although SDG&E did not conduct a direct mail campaign during the month of October, applications from previous campaigns were processed during the month, adding 547 new enrollments for the program.

**Telephone Enrollment**

SDG&E conducted an automated outbound telephone campaign utilizing a third party vendor. The vendor contacted customers who did not respond to previous direct mailers.

Customers were able to enroll over the telephone by answering the program eligibility questions. As a result of this effort, 477 customers were enrolled in the program.

### **Internet Enrollment**

SDG&E simplified the enrollment process for those customers who desire to use its website to apply for CARE. By providing the CARE application on line and enabling electronic transmission, customers are not required to mail in the application which helps to expedite their enrollment in the program. During the month of October, 750 customers enrolled in the program via the internet. Year-to-date, SDG&E has enrolled 6,022 customers through its internet enrollment process.

### **Categorical Enrollment**

During October, SDG&E received 8,107 applications from customers who declared their eligibility based on current enrollment in one or more public assistance programs. This resulted in 3,406 enrollments in the CARE program. This represents 68%% of the total enrollments for the month of October.

### **CARE Authorized Funding Versus Actual Expenditures**

In October, SDG&E spent approximately \$113,299 in outreach and other program management costs. Total program management costs through October represented 76% of the 2008 CARE authorized administrative budget. Actual expenses compared to budgeted figures for October are shown in Table 1C. The gas and electric CARE discounts cost for October totaled \$3.541 million.

## **IV. LOW INCOME ENERGY EFFICIENCY (LIEE)**

### **October Results - Installations**

During October SDG&E treated 644 homes and 4 units within master-metered complexes. SDG&E has treated year-to-date a total of 16,644 homes, 249 units within master-

metered complexes, and has replaced 2,427 refrigerators. SDG&E will continue to conduct outreach to its customers throughout its service territory to identify potential customers eligible for program participation.

### **LIEE Authorized Funding Versus Actual Expenditures**

SDG&E incurred \$421,964 in program costs during the month of October. Total year to date expenditures of \$12.31 million represents 93% of the 2008 authorized LIEE budget.

### **Customer Satisfaction Survey**

Improving customer satisfaction is a key element within all of SDG&E's program endeavors. SDG&E's LIEE program conducts telephone surveys to gauge LIEE participants' satisfaction with the services they received through the LIEE program. The current customer survey results indicate that 94% of all customers were satisfied with the work completed at their homes. The year-to-date rating is 92%, which exceeds the year-end goal. Examples of verbatim comments received from customers during the latest survey include:

- They were very professional in the way they did their work. Any company should be proud of the work they did. They were very polite. I appreciate the work they did.
- It's great that programs like this exist. And I'm very happy with the showerheads and for the new door.
- They were very helpful and nice. The workers explained to me what they were doing and why they were doing it. When they were unable to come one day, they called me ahead of time to give me notice and to change the date.
- They were nice and kindly. They did everything correctly. They did everything they were supposed to do and did a wonderful job. They were quick and clean.

## **V. CONCLUSION**

SDG&E continues to implement its LIEE and CARE program efforts with the goal of providing as many qualified customers as possible with services during program year 2008.

SDG&E's ability to achieve success grows out of the interaction with its customers. SDG&E continues to strive to make it easy to provide the programs and services to its customers and to

deliver not just a consistent customer experience, but also a customer experience that is consistently excellent.

Respectfully submitted,

/s/ KIM F. HASSAN

Kim F. Hassan

Attorney for  
San Diego Gas & Electric Company  
101 Ash Street, HQ12B  
San Diego, CA 92101-3017  
Telephone: (619) 699-5006  
Facsimile: (619) 699-5027  
E-Mail: [KHassan@sempra.com](mailto:KHassan@sempra.com)

November 21, 2008

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	<b>Table 1L - LIEE Program Expenses - San Diego Gas &amp; Electric</b>												
2	<b>October 2008</b>												
3		<b>Authorized Budget</b>			<b>Current Month Expenses</b>			<b>Year-To-Date Expenses</b>			<b>% of Budget Spent Year-To-Date</b>		
4	<b>LIEE Program:</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>
5	Energy Efficiency												
6	- Gas Appliances	\$ -	\$ 1,597,843	\$ 1,597,843		\$ 12,327	\$ 12,327	\$ -	\$ 867,555	\$ 867,555	0%	54%	54%
7	- Electric Appliances	\$ 4,775,778	\$ -	\$ 4,775,778	\$ 126,409		\$ 126,409	\$ 4,058,612	\$ -	\$ 4,058,612	85%	0%	85%
8	- Weatherization	\$ -	\$ 3,904,358	\$ 3,904,358		\$ 88,608	\$ 88,608	\$ -	\$ 3,853,765	\$ 3,853,765	0%	99%	99%
9	- Outreach and Assessment	\$ 600,059	\$ 600,058	\$ 1,200,117	\$ 27,724	\$ 27,724	\$ 55,448	\$ 884,530	\$ 884,531	\$ 1,769,061	147%	147%	147%
10	- In Home Energy Education	\$ 77,951	\$ 77,951	\$ 155,902	\$ 3,568	\$ 3,568	\$ 7,136	\$ 113,788	\$ 113,788	\$ 227,577	146%	146%	146%
11	- Education Workshops	\$ -	\$ -	\$ -			\$ -	\$ -	\$ -	\$ -	0%	0%	0%
12	- Pilot	\$ -	\$ -	\$ -			\$ -	\$ -	\$ -	\$ -	0%	0%	0%
13	- Cool Centers	\$ -	\$ -	\$ -			\$ -	\$ -	\$ -	\$ -	0%	0%	0%
14	<b>Energy Efficiency TOTAL</b>	<b>\$ 5,453,788</b>	<b>\$ 6,180,210</b>	<b>\$ 11,633,997</b>	<b>\$ 157,701</b>	<b>\$ 132,226</b>	<b>\$ 289,927</b>	<b>\$ 5,056,931</b>	<b>\$ 5,719,639</b>	<b>\$ 10,776,570</b>	<b>93%</b>	<b>93%</b>	<b>93%</b>
15													
16	Training Center	\$ -	\$ -	\$ -			\$ -	\$ -	\$ -	\$ -	0%	0%	0%
17	Inspections	\$ 22,072	\$ 22,072	\$ 44,144	\$ 1,767	\$ 1,767	\$ 3,535	\$ 16,849	\$ 16,849	\$ 33,699	76%	76%	76%
18	Marketing	\$ 160,496	\$ 160,496	\$ 320,992	\$ 17,642	\$ 17,642	\$ 35,284	\$ 140,533	\$ 140,533	\$ 281,067	88%	88%	88%
19	M&E Studies	\$ -	\$ -	\$ -	\$ (17,410)	\$ (17,410)	\$ (34,819)	\$ 44,527	\$ 44,527	\$ 89,055	#DIV/0!	#DIV/0!	#DIV/0!
20	Regulatory Compliance	\$ 154,653	\$ 154,653	\$ 309,306	\$ 10,419	\$ 10,419	\$ 20,839	\$ 98,249	\$ 98,323	\$ 196,572	64%	64%	64%
21	General Administration	\$ 486,656	\$ 486,656	\$ 973,311	\$ 53,599	\$ 53,599	\$ 107,199	\$ 456,413	\$ 456,409	\$ 912,821	94%	94%	94%
22	CPUC Energy Division	\$ 10,500	\$ 10,500	\$ 21,000	\$ -	\$ -	\$ -	\$ 8,464	\$ 8,464	\$ 16,927	81%	81%	81%
23													
24	<b>TOTAL PROGRAM COSTS</b>	<b>\$ 6,288,164</b>	<b>\$ 7,014,586</b>	<b>\$ 13,302,750</b>	<b>\$ 223,719</b>	<b>\$ 198,244</b>	<b>\$ 421,964</b>	<b>\$ 5,821,966</b>	<b>\$ 6,484,744</b>	<b>\$ 12,306,710</b>	<b>93%</b>	<b>92%</b>	<b>93%</b>
25	<b>Funded Outside of LIEE Program Budget</b>												
26	Indirect Costs				\$ 29,075	\$ 28,812	\$ 57,887	\$ 267,461	\$ 272,181	\$ 539,642			
27													
28	NGAT Costs				\$ 5,098	\$ 5,098		\$ 214,901	\$ 214,901				

	A	B	C	D	E	F	G												
1	<b>Table 2L - LIEE Measure Installations &amp; Savings</b>																		
2	<b>San Diego Gas &amp; Electric</b>																		
3	<b>October 2008</b>																		
4	<b>Measures</b>	<b>Units</b>	<b>Expensed Installations Year-To-Date</b>																
5			<b>Month Quantity Installed</b>	<b>Year-To-Date Quantity Installed</b>	<b>kWh (Annual) [1]</b>	<b>kW (Annual) [2]</b>	<b>Therms (Annual)</b>												
6	<b>Furnaces</b>																		
6	- Repair - Gas	Each	17	764	-	-	-												
7	- Replacement - Gas	Each	-	-	-	-	7,127												
8	- Repair - Electric	Each	-	-	-	-	-												
9	- Replacement - Electric	Each	-	-	-	-	-												
11	<b>Infiltration &amp; Space Conditioning.</b>																		
12	- Outlet cover plate gaskets	Home	24	11,523	-	-	-												
13	- Duct Testing	Home	5	246	-	-	-												
14	- Duct Sealing	Home	-	32	89	-	51												
15	- Evaporative Coolers	Each	-	-	-	-	-												
16	- Evaporative Cooler Maintenance	Each	-	-	-	-	-												
17	- Evaporative Cooler/Air Cond. Covers	Each	6	100	4	-	19												
18	- A/C Replacement - Room	Each	26	215	24,582	22	-												
19	- A/C Replacement - Room (landlord)	Each	-	-	-	-	-												
20	- A/C Replacement - Central	Each	-	2	-	-	-												
21	- A/C Replacement - Central (landlord)	Each	-	-	-	-	-												
22	- A/C Tune-up - Central	Each	-	16	2,350	2	-												
23	- A/C Services - Central	Each	-	-	-	-	-												
24	- Heat Pump	Each	-	-	-	-	-												
26	<b>Weatherization</b>																		
27	- Attic Insulation	Home	1	282	1,841	2	6,485												
28	- Attic Access Weatherization	Home	-	-	-	-	-												
29	- Weatherstripping - Door	Home	324	12,106	58,315	53	26,701												
30	- Caulking	Home	314	11,578	37,933	35	23,793												
31	- Minor Home Repairs [3]	Home	166	6,265	32,374	30	23,556												
33	<b>Water Heater Savings</b>																		
34	- Water Heater Blanket	Home	14	891	2,976	1	9,310												
35	- Low Flow Showerhead	Home	298	12,361	41,108	12	89,537												
36	- Water Heater Replacement - Gas	Each	1	24	-	-	456												
37	- Water Heater Replacement - Electric	Each	-	-	-	-	-												
38	- Tankless Water Heater - Gas	Each	-	-	-	-	-												
39	- Tankless Water Heater - Electric	Each	-	-	-	-	-												
40	- Water Heater Pipe Wrap	Home	4	298	1,186	-	1,168												
41	- Faucet Aerators	Home	321	12,759	15,515	5	37,050												
43	<b>Lighting Measures</b>																		
44	- CFL	Each	3,337	88,910	1,706,731	166	-												
45	- Interior Hard wired CFL fixtures	Each	170	10,405	665,920	65	-												
46	- Exterior Hard wired CFL fixtures	Each	33	1,876	49,403	-	-												
47	- Torchiere	Each	66	3,333	636,603	62	-												
49	Refrigerators	Each	83	2,427	1,787,477	273	-												
50	Refrigerators (landlord)	Each	-	-	-	-	-												
52	Pool Pumps	Each	-	-	-	-	-												
54	<b>Pilots</b>																		
55	- A/C Tune-up - Central	Each	-	-	-	-	-												
56	- Interior Hard wired Compact Fluorescent	Each	-	-	-	-	-												
57	- Ceiling Fans	Each	-	-	-	-	-												
59	<b>Customer Enrollment</b>																		
60	- Outreach & Assessment	Home	635	16,491	-	-	-												
61	- In-Home Education	Home	634	16,323	-	-	-												
62	- Education Workshops	Participants	-	-	-	-	-												
64	<b>Total Savings</b>				5,064,406	727	225,255												
66	<b>Homes Weatherized [4]</b>	Home	354	13,606															
68	<b>Homes Treated</b>																		
69	- Single Family Homes Treated	Home	205	6,055															
70	- Multi-family Homes Treated	Home	428	10,363															
71	- Mobile Homes Homes Treated	Home	11	226															
72	- Total Number of Homes Treated	Home	644	16,644															
73																			
74	- Master-Metered Homes Treated	Home	4	249															
75																			
76	<p>[1] kWh based on 2001 Low Income Impact Evaluation Study, Cost Effectiveness Analysis conducted by Itron, Inc., Cost Effectiveness Analysis Conducted by Standardization Team, updated DEER.</p> <p>[2] Savings assumes consistent mix of dwelling types through all years.</p> <p>Since kW savings were not part of the 2001 Impact Evaluation of the Statewide Low-Income Energy Efficiency Program, a ratio of kW per kWh was used based on the San Diego Gas &amp; Electric Advice Letter 1789-E1591-G, Attachment II Table 7: Projected Savings by End Use. These factors are as follows:</p> <table border="0" style="width: 100%;"> <tr> <td>End Use</td> <td>kWh/kW</td> </tr> <tr> <td>Space Cooling/Heating</td> <td>0.000911356</td> </tr> <tr> <td>Lighting</td> <td>0.0000973466</td> </tr> <tr> <td>Refrigeration</td> <td>0.000152559</td> </tr> <tr> <td>Water Heating</td> <td>0.000291768</td> </tr> <tr> <td>Other</td> <td>0.000969537</td> </tr> </table> <p>[3] Exterior fixtures are assumed off-peak.</p> <p>[4] Minor Home Repairs predominately are Door Repair/Replacement, Window Repair/Replacement and Wall Repair.</p> <p>[5] Weatherization consists of Attic Insulation, Attic Access Weatherization, Weatherstripping - Door, Caulking and Minor Home Repairs.</p>							End Use	kWh/kW	Space Cooling/Heating	0.000911356	Lighting	0.0000973466	Refrigeration	0.000152559	Water Heating	0.000291768	Other	0.000969537
End Use	kWh/kW																		
Space Cooling/Heating	0.000911356																		
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Water Heating	0.000291768																		
Other	0.000969537																		
77																			
78																			
79																			
80																			

	A	B
1	<b>Table 3L - Average Bill Savings per Treated Home</b>	
2	<b>San Diego Gas &amp; Electric</b>	
	<b>October 2008</b>	
3	<b>Year-to-date Installations - Expensed</b>	
4		
5	Annual kWh Savings	5,064,406
6	Annual Therm Savings	225,255
7	Lifecycle kWh Savings	53,639,242
8	Lifecycle Therm Savings	1,957,896
9	Current kWh Rate	\$ 0.13
10	Current Therm Rate	\$ 1.09
11	Number of Treated Homes	16,644
12	<b>Average 1st Year Bill Savings / Treated Home</b>	<b>53.78</b>
13	<b>Average Lifecycle Bill Savings / Treated Home</b>	<b>449.05</b>

	A	B	C	D	E	F	G
1	<b>Table 4L - LIEE Homes Treated</b>						
2	<b>San Diego Gas &amp; Electric</b>						
3	<b>October 2008</b>						
3	County	Eligible Customers			Homes Treated Year-To-Date		
4		Rural	Urban	Total	Rural	Urban	Total
5	Orange County	0	15,314	15,314	0	6	6
6	San Diego	16,203	313,764	329,967	457	16,181	16,638
7							
8	<b>Total</b>	<b>16,203</b>	<b>329,078</b>	<b>345,281</b>	<b>457</b>	<b>16,187</b>	<b>16,644</b>
9							
10							
11							

**Table 5L - LIEE Customer Summary  
San Diego Gas & Electric  
October 2008**

Month	Gas & Electric				Gas Only				Electric Only				Total			
	# of YTD Homes Treated	Therm	kWh	kW	# of YTD Homes Treated	Therm	kWh	kW	# of YTD Homes Treated	Therm	kWh	kW	# of YTD Homes Treated	Therm	kWh	kW
Jan-08	248	635	30,302	3	0	0	0	0	18	0	1,833	0	266	635	32,135	4
Feb-08	1,604	23,747	546,862	75	0	0	0	0	94	0	39,299	8	1,698	23,747	586,162	82
Mar-08	3,617	51,267	1,152,023	156	0	0	0	0	173	0	71,868	13	3,790	51,267	1,223,891	169
Apr-08	5,890	85,893	1,823,982	243	0	0	0	0	262	0	110,624	21	6,152	85,893	1,934,606	264
May-08	1,858	113,158	2,412,227	322	0	0	0	0	82	0	128,051	25	1,940	113,158	2,540,277	347
Jun-08	1,819	138,542	2,973,828	398	0	0	0	0	95	0	154,176	30	1,914	138,542	3,128,004	428
Jul-08	12,017	171,847	3,721,210	505	0	0	0	0	505	0	187,458	39	12,522	171,847	3,908,668	544
Aug-08	13,631	195,187	4,188,657	581	0	0	0	0	576	0	211,891	43	14,207	195,187	4,400,548	624
Sep-08	15,361	220,282	4,692,982	656	0	0	0	0	639	0	233,639	48	16,000	220,282	4,926,621	705
Oct-08	15,949	225,255	4,826,266	678	0	0	0	0	695	0	238,140	49	16,644	225,255	5,064,406	727
Nov-08																
Dec-08																

Figures for each month are YTD. December results should approximate calendar year results. Therms and kWh savings are annual figures. Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2L.

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	<b>Table 1C - CARE Program Expenses - San Diego Gas &amp; Electric</b>												
2	<b>October 2008</b>												
3		Authorized Budget			Current Month Expenses			Year-To-Date Expenses			% of Budget Spent Year-To-Date		
4	<b>CARE Program:</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>
5	Outreach <sup>(1)</sup>	\$1,160,502	\$429,227	\$1,589,729	\$24,911	\$10,175	\$35,086	\$706,394	\$285,178	\$991,572	61%	66%	62%
6	Automatic Enrollment	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	#DIV/0!	#DIV/0!	#DIV/0!
7	Processing/ Certification/Verification	\$204,290	\$75,559	\$279,849	\$17,394	\$7,105	\$24,499	\$156,772	\$62,738	\$219,510	77%	83%	78%
8	Information Technology / Programming	\$224,917	\$83,189	\$308,106	\$2,303	\$941	\$3,244	\$255,555	\$103,638	\$359,193	114%	125%	117%
9													
10	Pilots												
11	- Pilot SB 580	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
12	- Pilot	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
13	- Pilot	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
14	Total Pilots	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
15													
16	Measurement & Evaluation <sup>(2)</sup>	\$43,399	\$16,052	\$59,451	\$0	\$0	\$0	\$126	-\$68	\$58	0%	0%	0%
17	Regulatory Compliance	\$119,337	\$44,139	\$163,476	\$13,838	\$5,652	\$19,490	\$121,016	\$48,500	\$169,516	101%	110%	104%
18	General Administration	\$219,400	\$81,148	\$300,548	\$21,995	\$8,984	\$30,980	\$227,731	\$91,159	\$318,890	104%	112%	106%
19	CPUC Energy Division	\$38,264	\$14,152	\$52,416	\$0	\$0	\$0	\$25,791	\$10,381	\$36,172	67%	73%	69%
20	<b>SUBTOTAL MANAGEMENT COSTS</b>	<b>\$2,010,110</b>	<b>\$743,465</b>	<b>\$2,753,575</b>	<b>\$80,442</b>	<b>\$32,857</b>	<b>\$113,299</b>	<b>\$1,493,386</b>	<b>\$601,525</b>	<b>\$2,094,911</b>	<b>74%</b>	<b>81%</b>	<b>76%</b>
21													
22													
23	CARE Rate Discount	\$35,209,110	\$13,022,548	\$48,231,658	\$2,900,120	\$641,225	\$3,541,345	\$26,539,904	\$10,891,512	\$37,431,416	75%	84%	78%
24	Service Establishment Charge Discount	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
25													
26	<b>TOTAL PROGRAM COSTS &amp; CUSTOMER DISCOUNTS</b>	<b>\$37,219,220</b>	<b>\$13,766,013</b>	<b>\$50,985,233</b>	<b>\$2,980,562</b>	<b>\$674,082</b>	<b>\$3,654,644</b>	<b>\$28,033,290</b>	<b>\$11,493,037</b>	<b>\$39,526,327</b>	<b>75%</b>	<b>83%</b>	<b>78%</b>
27													
28	<b>Other CARE Rate Benefits</b>												
29	DWR Bond Charge Exemption				\$465,343		\$465,343	\$4,696,114		\$4,696,114			
30	CARE PPP Exemption				\$160,968	\$65,066	\$226,034	\$1,533,453	\$997,221	\$2,530,674			
31	California Solar Initiative Exemption				\$191,057		\$191,057	\$2,160,812		\$2,160,812			
32	kWh Surcharge Exemption				\$981,054		\$981,054	\$3,617,316		\$3,617,316			
33	<b>TOTAL - OTHER CARE RATE BENEFITS</b>				<b>\$1,798,422</b>	<b>\$65,066</b>	<b>\$1,863,488</b>	<b>\$12,007,695</b>	<b>\$997,221</b>	<b>\$13,004,916</b>			
34													
35	Indirect Costs				\$35,812	\$14,628	\$50,440	\$304,747	\$122,251	\$426,998			
36													
37	<sup>(1)</sup> Outreach costs include the following events: City of Escondido Lighting Turn-In/Customer Assistance Event, Community of Linda Vista Lighting Turn-In/Customer Assistance Event and City of Chula Vista Lighting Turn-In/Customer Assistance Event. 1,172 customers received CARE, LIEE and FERA information. There were 280 visits to the CBO's, including: American Red Cross (26 visits), Crisis House (5 visits), Chinese Service Center (4 visits), YMCA (9 visits), Salvation Army (20 visits), Family Health Centers (9 visits), La Maestra Family Clinic (3 visits), Mabuhay Alliance (3 visits), Neighborhood Health Center (10 visits), North County Health Project (21 visits), San Diego County Office of Education (1 visit), SAY San Diego (5 visits), MAAC Project (4 visits), Public Health Nurse (2 visits), SDSU WIC (36 visits), Vista Community Clinic (6 visits), Campesinos Unidos Inc. (5 visits), Catholic Charities (12 visits), Chicano Federation (4 visits), Community Research Foundation (18 visits), Hearts and Hands Working Together (3 visits), AKA Headstart (6 visits), ACCESS to Independence (2 visits), Chula Vista Community Collaborative (4 visits), Clairmont Community Center (5 visits), Casa Familiar (1 visit), H&R Block (1 visit), Horn of Africa (2 visits), Episcopal Community Services (7 visits), Mountain Health Community Services (3 visits), Sa Harmonium (3 visits), Maximus (11 visits), San Ysidro Health Center (3 visits), Bayside Community Center (3 visits), Boys & Girls Clubs (4 visits), Health & Human Services (1 visit), Monte Vista High School (1 visit) and Turning the Hearts Center (3 visits).												
38	<sup>(2)</sup> There are no Measurement & Evaluation expenses for October 2008.												

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1	<b>Table 2C - CARE Enrollment, Recertification, Attrition, and Penetration - San Diego Gas &amp; Electric</b>																
2	<b>October 2008</b>																
3	Gross Enrollment											Enrollment			Total CARE Participants	Estimated CARE Eligible	Penetration Rate % (O/P)
4	Automatic Enrollment					Capitation	Other Sources [1]	Total (F+G+H)	Recertification	Total Adjusted (I+J)	Attrition (Drop Offs)	Net (K-L)	Net Adjusted (M-J)				
5	Inter- Utility	CPUC	Inter- Agency	SB 580	Combined (B+C+D+E)												
6	Jan-08	-	-	-	-	227	3,090	3,317	3,508	6,825	6,791	34	-3,474	226,285	323,473	70.0%	
7	Feb-08	-	-	-	-	520	2,576	3,096	3,123	6,219	3,278	2,941	-182	226,103	323,515	69.9%	
8	Mar-08	-	-	-	-	460	3,583	4,043	2,756	6,799	3,553	3,246	490	226,593	323,621	70.0%	
9	Apr-08	-	-	-	-	675	5,780	6,455	4,281	10,736	4,079	6,657	2,376	228,969	323,706	70.7%	
10	May-08	-	-	-	-	615	5,289	5,904	4,910	10,814	4,641	6,173	1,263	230,232	323,772	71.1%	
11	Jun-08	-	-	-	-	401	5,617	6,018	3,629	9,647	4,086	5,561	1,932	232,164	323,943	71.7%	
12	Jul-08	-	-	-	-	392	4,923	5,315	5,499	10,814	4,191	6,623	1,124	233,288	324,126	72.0%	
13	Aug-08	-	-	-	-	396	4,659	5,055	3,031	8,086	3,970	4,116	1,085	234,373	324,170	72.3%	
14	Sep-08	-	-	-	-	1167	4,865	6,032	2,994	9,026	3,943	5,083	2,089	236,462	324,389	72.9%	
15	Oct-08	-	-	-	-	1821	3,200	5,021	2,727	7,748	3,330	4,418	1,691	238,153	324,496	73.4%	
16	Nov-08	-	-	-	-	-	-	0	-	0	-	0	0	-	-	#DIV/0!	
17	Dec-08	-	-	-	-	-	-	0	-	0	-	0	0	-	-	#DIV/0!	
18	<b>Total Annual</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>6,674</b>	<b>43,582</b>	<b>50,256</b>	<b>36,458</b>	<b>86,714</b>	<b>41,862</b>	<b>44,852</b>	<b>8,394</b>				
19																	
20																	
21	<sup>1</sup> Not Including Recertification Enrollment																

	A	B	C	D	E	F	G	H	I
1	<b>Table 3C - CARE Standard Random Verification Results - San Diego Gas &amp; Electric</b>								
2	<b>October 2008</b>								
3		Total CARE Population	Participants Requested to Verify	% of Population Total	Participants Dropped (Due to no response)	Participants Dropped (Verified as Ineligible)	Total Dropped	% Dropped through Random Verification <sup>1</sup>	% of Total Population Dropped
4									
5	Jan-08	226,285	370	0.16%	258	35	293	79.19%	0.13%
6	Feb-08	226,103	271	0.12%	228	23	251	92.62%	0.11%
7	Mar-08	226,593	322	0.14%	154	36	190	59.01%	0.08%
8	Apr-08	228,969	365	0.16%	323	122	445	121.92%	0.19%
9	May-08	230,232	230	0.10%	216	11	227	98.70%	0.10%
10	Jun-08	232,164	450	0.19%	169	31	200	44.44%	0.09%
11	Jul-08	233,288	499	0.21%	125	49	174	34.87%	0.07%
12	Aug-08	234,373	483	0.21%	241	27	268	55.49%	0.11%
13	Sep-08	236,462	480	0.20%	222	55	277	57.71%	0.12%
14	Oct-08	238,153	485	0.20%	294	45	339	69.90%	0.14%
15	Nov-08			0.00%			0	0.00%	0.00%
16	Dec-08			0.00%			0	0.00%	0.00%
17	<b>Total Annual</b>	<b>0</b>	<b>3955</b>	<b>0.00%</b>	<b>2230</b>	<b>434</b>	<b>2,664</b>	<b>67.36%</b>	<b>0.00%</b>
18									
19	<sup>1</sup> Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								

	A	B	C	D	E	F	G	H	I	J	K	L
1	<b>Table 4C - CARE Enrollment by County - San Diego Gas &amp; Electric</b>											
2	<b>October 2008</b>											
3		Estimated Eligible			Gross Enrollments		Total Participants			Penetration Rate		
4	County	Urban	Rural	Total	Current Month	YTD	Urban	Rural	Total	Urban	Rural	Total
5	Orange County	15,562	0	15,562	117	944	8,676	0	8,676	55.8%	0.0%	55.8%
6	San Diego	292838	16097	308,935	4,904	45,460	220,462	9,015	229,477	75.3%	56.0%	74.3%
7												
8	<b>Total</b>	<b>308,400</b>	<b>16,097</b>	<b>324,497</b>	<b>5,021</b>	<b>46,404</b>	<b>229,138</b>	<b>9,015</b>	<b>238,153</b>	<b>74.3%</b>	<b>56.0%</b>	<b>73.4%</b>

	A	B	C	D	E	F	G	H	I
1									
2									
3	<b>Table 5C - CARE Capitation Contractors - San Diego Gas &amp; Electric</b>								
4	<b>October 2008</b>								
5		Contractor Type				Enrollments			Year-to-date
6	Contractor	Private	CBO	WMDVBE	LIHEAP	Rural	Urban	Total	Expenditures
7	Contractor 1		X				1	1	\$ 5
8	Contractor 2		X				-	-	\$ -
9	Contractor 3		X				26	26	\$ 130
10	Contractor 4		X				-	-	\$ -
11	Contractor 5		X				2	2	\$ 10
12	Contractor 6		X				17	17	\$ 85
13	Contractor 7		X				-	-	\$ -
14	Contractor 8	X					-	-	\$ -
15	Contractor 9		X				797	797	\$ 11,955
16	Contractor 10		X				7	7	\$ 35
17	Contractor 11		X				18	18	\$ 90
18	Contractor 12		X				6	6	\$ 30
19	Contractor 13		X				15	15	\$ 225
20	Contractor 14		X		X		21	21	\$ 315
21	Contractor 15		X				7	7	\$ 35
22	Contractor 16		X				138	138	\$ 2,070
23	Contractor 17		X		X		158	158	\$ 2,370
24	Contractor 18		X				3	3	\$ 15
25	Contractor 19		X				25	25	\$ 375
26	Contractor 20		X				18	18	\$ 90
27	Contractor 21	X					1,234	1,234	\$ 6,170
28	Contractor 22		X				105	105	\$ 525
29	Contractor 23		X				7	7	\$ 35
30	Contractor 24		X				14	14	\$ 210
31	Contractor 25		X				2	2	\$ 10
32	Contractor 26		X				52	52	\$ 780
33	Contractor 27		X		X		35	35	\$ 530
34	Contractor 28		X	X			-	-	\$ -
35	Contractor 29		X				1	1	\$ 5
36	Contractor 30		X				205	205	\$ 1,025
37	Contractor 31		X				-	-	\$ -
38	Contractor 32		X				97	97	\$ 485
39	Contractor 33		X				59	59	\$ 885
40	Contractor 34		X				421	421	\$ 2,105
41	Contractor 35		X				19	19	\$ 95
42	Contractor 36		X				4	4	\$ 20
43	Contractor 37		X				439	439	\$ 2,195
44	Contractor 38		X				11	11	\$ 55
45	Contractor 39		X				5	5	\$ 25
46	Contractor 40		X				8	8	\$ 40
47	Contractor 41		X				76	76	\$ 1,140
48	Contractor 42		X				36	36	\$ 180
49	<b>Total Enrollments and Expenditures</b>							<b>4,089</b>	<b>\$ 34,350</b>

<b>Table 6C - CARE Participants as of Month-End San Diego Gas &amp; Electric October 2008</b>				
Month	Gas & Electric	Gas Only	Electric Only	Total
Jan-08	154,005	N/A	72,280	226,285
Feb-08	153,943	N/A	72,160	226,103
Mar-08	154,449	N/A	72,144	226,593
Apr-08	155,957	N/A	73,012	228,969
May-08	156,671	N/A	73,561	230,232
Jun-08	158,273	N/A	73,891	232,164
Jul-08	158,703	N/A	74,585	233,288
Aug-08	159,295	N/A	75,078	234,373
Sep-08	160,308	N/A	76,154	236,462
Oct-08	161,226	N/A	76,927	238,153
Nov-08		N/A	0	
Dec-08		N/A	0	

**CERTIFICATE OF SERVICE**

I hereby certify that I have this day served a copy of the foregoing **MONTHLY REPORT OF SAN DIEGO GAS & ELECTRIC COMPANY (U 902 M) ON LOW INCOME ASSISTANCE PROGRAMS FOR OCTOBER 2008** on all parties identified in A.08-05-022, A.08-05-024, A.08-05-025 and A.08-05-026 on the attached service list by U. S. mail and electronic mail, and by Federal Express to the Assigned Commissioner(s) and Administrative Law Judge(s).

Dated at San Diego, California, this 21<sup>st</sup> day of November, 2008.

/s/ JOEL DELLOSA \_\_\_\_\_  
Joel Dellosa