

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Energy Savings Assistance Program Table 1 - Energy Savings Assistance Program Expenses												
2	San Diego Gas & Electric												
3	Through March 2015												
4		Authorized Budget¹			Current Month Expenses²			Year to Date Expenses²			% of Budget Spent YTD		
5	ESA Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	Energy Efficiency												
7	Appliances	\$ 3,626,319	\$ 1,306,214	\$ 4,932,533	\$ 194,711	\$ 53,520	\$ 248,232	\$ 362,184	\$ 119,043	\$ 481,227	10%	9%	10%
8	Domestic Hot Water ³	\$ 58,325	\$ 1,997,193	\$ 2,055,518	\$ 4,393	\$ 142,056	\$ 146,450	\$ 7,614	\$ 246,175	\$ 253,789	13%	12%	12%
9	Enclosure ³	\$ 1,850,540	\$ 2,739,307	\$ 4,589,847	\$ 188,255	\$ 249,547	\$ 437,802	\$ 372,294	\$ 493,507	\$ 865,801	20%	18%	19%
10	HVAC	\$ 392,199	\$ 3,535,658	\$ 3,927,856	\$ 9,109	\$ 284,686	\$ 293,795	\$ 10,223	\$ 443,209	\$ 453,432	3%	13%	12%
11	Maintenance	\$ 4,464	\$ 566,414	\$ 570,879	\$ -	\$ 74,224	\$ 74,224	\$ 131	\$ 74,710	\$ 74,841	3%	13%	13%
12	Lighting	\$ 2,775,286	\$ -	\$ 2,775,286	\$ 212,781	\$ -	\$ 212,781	\$ 330,238	\$ -	\$ 330,238	12%	0%	12%
13	Miscellaneous	\$ 484,540	\$ -	\$ 484,540	\$ 66,001	\$ -	\$ 66,001	\$ 74,417	\$ -	\$ 74,417	15%	0%	15%
14	Customer Enrollment	\$ 1,692,820	\$ 1,692,820	\$ 3,385,641	\$ 216,908	\$ 216,908	\$ 433,817	\$ 242,122	\$ 242,122	\$ 484,245	14%	14%	14%
15	In Home Education	\$ 215,167	\$ 215,167	\$ 430,334	\$ 30,112	\$ 30,112	\$ 60,224	\$ 33,432	\$ 33,432	\$ 66,865	16%	16%	16%
16	Pilot	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
17	Fund Shifting Offset	\$ (499,405)	\$ (2,633,333)	\$ (3,132,738)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
18	Energy Efficiency TOTAL	\$ 10,600,255	\$ 9,419,441	\$ 20,019,696	\$ 922,271	\$ 1,051,054	\$ 1,973,325	\$ 1,432,656	\$ 1,652,198	\$ 3,084,854	14%	18%	15%
19													
20	Training Center	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
21	Inspections	\$ 49,603	\$ 49,603	\$ 99,206	\$ 2,572	\$ 2,572	\$ 5,144	\$ (467)	\$ (468)	\$ (935)	-1%	-1%	-1%
22	Marketing and Outreach	\$ 582,359	\$ 582,359	\$ 1,164,718	\$ 29,455	\$ 29,455	\$ 58,910	\$ 85,839	\$ 85,839	\$ 171,677	15%	15%	15%
23	Statewide Marketing Education and Outreach	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
24	Measurement and Evaluation Studies	\$ 57,500	\$ 57,500	\$ 115,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
25	Regulatory Compliance	\$ 161,107	\$ 161,107	\$ 322,214	\$ 10,336	\$ 10,336	\$ 20,671	\$ 30,928	\$ 30,927	\$ 61,855	19%	19%	19%
26	General Administration	\$ 1,003,209	\$ 1,003,209	\$ 2,006,417	\$ 79,727	\$ 79,727	\$ 159,453	\$ 193,039	\$ 193,039	\$ 386,078	19%	19%	19%
27	CPUC Energy Division	\$ 22,500	\$ 22,500	\$ 45,000	\$ 271	\$ 271	\$ 543	\$ 808	\$ 808	\$ 1,616	4%	4%	4%
28													
29	TOTAL PROGRAM COSTS [2]	\$ 12,476,532	\$ 11,295,718	\$ 23,772,251	\$ 1,044,631	\$ 1,173,414	\$ 2,218,045	\$ 1,742,802	\$ 1,962,343	\$ 3,705,144	14%	17%	16%
30	Funded Outside of ESA Program Budget												
31	Indirect Costs				\$ 43,463	\$ 44,797	\$ 88,260	\$ 115,102	\$ 115,132	\$ 230,234			
32	NGAT Costs					\$ 53,433	\$ 53,433		\$ 12,160	\$ 12,160			
33													
34	[1] D.14-08-030 Authorized \$23,772,250, which includes a Fund Shift Offset of -\$3,132,738 (\$26,904,989 - \$3,132,738 = \$23,772,251)												

	A	B	C	D	E	F	G	H
1	Energy Savings Assistance Program Table 2							
2	San Diego Gas & Electric							
3	Through March 2015							
4			Year-To-Date Completed & Expensed Installation					
5	Measures	Units	Quantity Installed	kWh [4] (Annual)	kW [4] (Annual)	Therms [4] (Annual)	Expenses (\$)	% of Expenditure
6	Appliances							
7	High Efficiency Clothes Washer	Each	161	2,201	-	5,735	\$ 113,023	4.7%
8	Refrigerators	Each	326	227,550	39	-	\$ 258,288	10.8%
9	Microwaves [5]	Each	502	24,444	-	10,465	\$ 55,143	2.3%
10	Domestic Hot Water							
11	Water Heater Blanket	Home	79	4	0	187	\$ 4,296	0.2%
12	Low Flow Shower Head	Home	1,275	2,125	1	5,952	\$ 89,670	3.8%
13	Water Heater Pipe Insulation	Home	33	-	-	146	\$ 1,404	0.1%
14	Faucet Aerator	Home	1,282	740	0	2,403	\$ 13,635	0.6%
15	Water Heater Repair/Replacement	Each	163	-	-	-	\$ 55,315	2.3%
16	Thermostatic Shower Valve	Each	1,005	15,561	-	13,138	\$ 60,491	2.5%
17	Enclosure							
18	Air Sealing / Envelope [1]	Home	1,702	84,906	-	6,730	\$ 699,075	29.3%
19	Caulking	Home	-	-	-	-	-	-
20	Attic Insulation	Home	70	7,607	-	719	\$ 84,406	3.5%
21	HVAC							
22	FAU Standing Pilot Conversion	Each	9	-	-	379	\$ 2,835	0.1%
23	Furnace Repair/Replacement	Each	653	-	-	-	\$ 341,798	14.3%
24	Room A/C Replacement	Each	8	309	0	-	\$ 7,463	0.3%
25	Central A/C replacement	Each	-	-	-	-	\$ -	-
26	Heat Pump Replacement	Each	-	-	-	-	\$ -	-
27	Evaporative Cooler (Replacement)	Each	-	-	-	-	\$ -	-
28	Evaporative Cooler (Installation)	Each	-	-	-	-	\$ -	-
29	Duct Testing and Sealing	Home	163	-	-	-	\$ 25,145	1.1%
30	Maintenance							
31	Furnace Clean and Tune	Home	693	-	-	2,388	\$ 53,405	2.2%
32	Central A/C Tune up	Home	1	511	-	-	\$ 131	0.0%
33	Lighting							
34	Compact Fluorescent Lights (CFL)	Each	9,803	25,943	3	-	\$ 74,235	3.1%
35	Interior Hard wired CFL fixtures	Each	486	19,430	5	-	\$ 34,700	1.5%
36	Exterior Hard wired CFL fixtures	Each	158	7,456	-	-	\$ 8,901	0.4%
37	Torchiere	Each	1,141	217,931	23	-	\$ 111,364	4.7%
38	Occupancy Sensor	Each	-	-	-	-	\$ -	0.0%
39	LED Night Lights	Each	3,535	36,128	-	-	\$ 11,723	0.5%
40	Miscellaneous							
41	Pool Pumps	Each	-	-	-	-	\$ -	-
42	Smart Power Strips	Each	1,031	77,325	-	-	\$ 37,891	1.6%
43	New Measures							
44								
45	Pilots							
46								
47	Customer Enrollment							
48	Outreach & Assessment	Home	1,293				\$ 209,419	8.8%
49	In-Home Education	Home	1,287				\$ 28,776	1.2%
50								
51	Total Savings/Expenditures			750,171	71	48,242	\$ 2,382,533	
52								
53	Households Weatherized [2]		1,425					
54								
55	Households Treated							
56	- Single Family Households Treated	Home	746					
57	- Multi-family Households Treated	Home	507					
58	- Mobile Homes Treated	Home	43					
59	Total Number of Households Treated	Home	1,296					
60	# Eligible Households to be Treated for PY [3]	Home	20,316					
61	% of Households Treated	%	6%					
62	- Master-Meter Households Treated	Home	7					
63								
64	[1] Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weatherstripping - minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.							
65	[2] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs							
66	[3] Based on Attachment H of D.12-08-044							
67	[4] All savings are calculated based on the following sources:							
68	ECONorthwest. "Impact Evaluation of the 2009 CA Low Income Energy Efficiency Program, Final Report." June 16, 2011.							
69	[5] Microwave savings are from ECONorthWest Studies received in December of 2011							
70								
71	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							

	A	B
1	Energy Savings Assistance Program Table 3	
2	Average Bill Savings per Treated Home	
3	San Diego Gas & Electric	
3	March 2015	
4	Year-to-Date Installations - Expensed	
5	Annual kWh Savings	750,171
6	Annual Therm Savings	48,242
7	Lifecycle kWh Savings	7,402,291
8	Lifecycle Therm Savings	440,113
9	Current kWh Rate	\$ 0.11
10	Current Therm Rate	\$ 0.57
11	Number of Treated Households	1,296
12	Average 1st Year Bill Savings / Treated households	88
13	Average Lifecycle Bill Savings / Treated Household	848
14		
15	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.	

	A	B	C	D	E	F	G
1	Energy Savings Assistance Program Table 4a - Energy Savings Assistance Program Homes Treated San Diego Gas & Electric Through March 2015						
2							
3							
4	Eligible Households			Households Treated YTD			
5	County	Rural	Urban	Total	Rural	Urban	Total
6	ORANGE	0	19,941	19,941	0	119	119
7	SAN DIEGO	20,259	334,570	354,830	16	1,161	1,177
8	Total	20,259	354,511	374,771	16	1,280	1,296
9	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						
10							
11							

**Energy Savings Assistance Program Table 4b - Homes Unwilling / Unable to Participate
San Diego Gas & Electric
Through March 2015**

County	<u>Reason Provided</u>							
	Customer Declined Program Measures or is Non-Responsive	Customer Unavailable - Scheduling Conflicts	Hazardous Environment (unsafe/unclean)	Insufficient feasible Measures	Ineligible Dwelling - Prior Program Participation	Household Income Exceeds Allowable Limits	Unable to Provide Required Documentation	Other
ORANGE	199	0	0	0	0	176	0	1
SAN DIEGO	4,210	78	0	1	6	2,755	330	68
Total	4,409	78	0	1	6	2,931	330	69

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1	Energy Savings Assistance Program Table 5 - Energy Savings Assistance Program Customer Summary																
2	San Diego Gas & Electric																
3	March 2015																
4		Gas & Electric				Gas Only				Electric Only				Total			
5		# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)		
6	Month		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
7	January	-	4,140	39,285	3	-	-	-	-	-	-	5,949	0	-	4,140	45,234	4
8	February	247	18,869	275,617	31	-	-	-	-	53	-	59,122	6	300	18,869	334,738	37
9	March	837	25,233	280,094	25	-	-	-	-	159	-	90,104	6	996	25,233	370,198	31
10	April	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
11	May	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
12	June	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
13	July	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
14	August	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
15	September	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
16	October	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
17	November	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
18	December	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
19	YTD	1,084	48,242	594,996	59	-	-	-	-	212	-	155,175	12	1,296	48,242	750,171	71
20																	
21	YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2.																
22	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Energy Savings Assistance Program Table 6 - Expenditures for Pilots and Studies												
2	San Diego Gas & Electric												
3	March 2015												
4		Authorized 2015 Funding			Current Month Expenses			Expenses Since January 1, 2015			% of Budget Expended		
5		Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	Pilots												
7													
8	Studies												
9	Multifamily Consultant Study	\$ 10,000	\$ 10,000	\$ 20,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -			
10	Needs Assessment	\$ 17,500	\$ 17,500	\$ 35,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -			
11	Impact Evaluation	\$ 15,000	\$ 15,000	\$ 30,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -			
12	Energy Education Assessment Study	\$ 7,500	\$ 7,500	\$ 15,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -			
13													
14	Total Studies 1	\$50,000	\$50,000	\$100,000	\$0	\$0	\$0	\$0	\$0	\$0			
15													
16	¹ D.14-08-030 authorized funding level for the 2015 Bridge period at 2014 program year funding level.												
17	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	CARE Table 1 - CARE Program Expenses												
2	San Diego Gas & Electric												
3	Through March 2015												
4		Authorized Budget			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
5	CARE Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	Outreach	\$ 1,840,282	\$ 460,070	\$ 2,300,352	\$ 127,198	\$ 27,922	\$ 155,120	\$ 339,521	\$ 74,529	\$ 414,050	18%	16%	18%
7	Processing / Certification Re-certification	\$ 514,565	\$ 128,641	\$ 643,206	\$ 37,316	\$ 8,191	\$ 45,507	\$ 119,958	\$ 26,332	\$ 146,290	23%	20%	23%
8	Post Enrollment Verification	\$ 322,560	\$ 80,640	\$ 403,200	\$ 22,767	\$ 4,998	\$ 27,765	\$ 66,464	\$ 14,590	\$ 81,054	21%	18%	20%
9	IT Programming	\$ 984,066	\$ 246,016	\$ 1,230,082	\$ 200,235	\$ 43,954	\$ 244,189	\$ 230,930	\$ 50,692	\$ 281,622	23%	21%	23%
10	Cooling Centers	\$ 28,788	\$ 7,197	\$ 35,985	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
11													
12	Pilots	\$ 88,128	\$ 22,032	\$ 110,160	\$ 22,583	\$ 4,957	\$ 27,540	\$ 29,963	\$ 6,577	\$ 36,540	34%	30%	33%
13	Measurement and Evaluation	\$ 18,000	\$ 4,500	\$ 22,500	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
14	Regulatory Compliance	\$ 132,290	\$ 33,072	\$ 165,362	\$ 16,312	\$ 3,581	\$ 19,893	\$ 49,951	\$ 10,965	\$ 60,915	38%	33%	37%
15	General Administration	\$ 414,725	\$ 103,681	\$ 518,406	\$ 48,361	\$ 10,616	\$ 58,977	\$ 123,861	\$ 27,189	\$ 151,050	30%	26%	29%
16	CPUC Energy Division	\$ 45,370	\$ 11,342	\$ 56,712	\$ 1,039	\$ 228	\$ 1,267	\$ 3,091	\$ 679	\$ 3,770	7%	6%	7%
17													
18	SUBTOTAL MANAGEMENT COSTS	\$ 4,388,772	\$ 1,097,193	\$ 5,485,965	\$ 475,811	\$ 104,446	\$ 580,257	\$ 963,738	\$ 211,552	\$ 1,175,291	22%	19%	21%
19													
20	CARE Rate Discount ¹	\$ 66,891,946	\$ 16,722,987	\$ 83,614,933	\$ 3,477,766	\$ 982,716	\$ 4,460,482	\$ 11,708,950	\$ 3,683,442	\$ 15,392,392	18%	22%	18%
21													
22	TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS	\$ 71,280,718	\$ 17,820,180	\$ 89,100,898	\$ 3,953,577	\$ 1,087,162	\$ 5,040,739	\$ 12,672,688	\$ 3,894,994	\$ 16,567,683	18%	22%	19%
23													
24	Other CARE Rate Benefits												
25	- DWR Bond Charge Exemption				\$ 503,443		\$ 503,443	\$ 1,679,356		\$ 1,679,356			
26	- CARE PPP Exemption				\$ 620,738	\$ 157,115	\$ 777,853	\$ 2,080,626	\$ 568,441	\$ 2,649,067			
27	- California Solar Initiative Exemption				\$ 196,602		\$ 196,602	\$ 659,728		\$ 659,728			
28	- kWh Surcharge Exemption				\$ 1,597,710		\$ 1,597,710	\$ 5,185,593		\$ 5,185,593			
29	Total Other CARE Rate Benefits				\$ 2,918,493	\$ 157,115	\$ 3,075,608	\$ 9,605,303	\$ 568,441	\$ 10,173,744			
30													
31	Indirect Costs				\$ 59,266	\$ 13,010	\$ 72,276	\$ 163,327	\$ 35,852	\$ 199,179			
32													
33	¹ CARE subsidy amount in the report only reflects the 20% bill discount.												
34													
35	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y		
1	CARE Table 2 - Enrollment, Recertification, Attrition, & Penetration																										
2	San Diego Gas & Electric																										
3	Through March 2015																										
4		New Enrollment								Recertification					Attrition (Drop Offs)					Enrollment							
5		Automatic Enrollment				Self-Certification (Income or Categorical)																					
6		Inter-Utility ¹	Intra-Utility ²	Leveraging ³	Combined (B+C+D)	Online	Paper	Phone	Combined (F+G+H)	Capitation	Total New Enrollment (E+H+J)	Scheduled	Non-Scheduled (Duplicates)	Automatic	Total Recertification (L+M+N)	No Response ⁴	Failed PEV	Failed Recertification	Other ⁵	Total Attrition (P+Q+R+S)	Gross (K+O)	Net Adjusted (K-T)	Total CARE Participants	Estimated CARE Eligible	Penetration Rate % (W/X)		
7	January	0	104	5	109	2,000	2,434	922	5,356	403	5,868	3,558	966	3,031	7,555	3,323	2,172	179	8,695	14,369	13,423	-8,501	279,799	370,088	75.6%		
8	February	0	10	0	10	1,853	2,488	752	5,123	439	5,572	3,225	728	2,604	6,557	5,005	188	44	2,492	7,729	12,129	-2,157	277,642	370,088	75.0%		
9	March	1	437	0	438	3,569	2,829	1,041	7,439	507	8,384	2,594	520	2,813	5,927	3,777	146	46	7,865	11,834	14,311	-3,450	274,192	370,088	74.1%		
10	April				0				0		0				0					0	0	0					
11	May				0				0		0				0					0	0	0					
12	June				0				0		0				0					0	0	0					
13	July				0				0		0				0					0	0	0					
14	August				0				0		0				0					0	0	0					
15	September				0				0		0				0					0	0	0					
16	October				0				0		0				0					0	0	0					
17	November				0				0		0				0					0	0	0					
18	December				0				0		0				0					0	0	0					
19	YTD Total	1	551	5	557	7,452	7,751	2,715	17,918	1,349	19,824	9,377	2,214	8,448	20,039	12,105	2,506	269	19,052	33,932	39,863	-14,108	274,192	370,088	74.1%		
20																											
21																											
22	Enrollments via data sharing between the IOUs.																										
23	Enrollments via data sharing between departments and/or programs within the utility.																										
24	Enrollments via data sharing with programs outside the IOU that serve low-income customers.																										
25	No response includes no response to both Recertification and Verification.																										
26	Includes customers who closed their accounts, requested to be removed, or were otherwise ineligible for the program.																										
27	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																										

	A	B	C	D	E	F	G	H	I
1	CARE Table 3A - Post-Enrollment Verification Results (Model)								
2	San Diego Gas & Electric								
3	March 2015								
4	Month	Total CARE Households Enrolled	Households Requested to Verify ¹	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible) ²	Total Households De-enrolled ³	% De-enrolled through Post Enrollment Verification ⁴	% of Total CARE Households De-enrolled
5	January	279,799	163	0.06%	3	15	18	11.04%	0.01%
6	February	277,642	0	0.00%	0	0	0	0.00%	0.00%
7	March	274,192	0	0.00%	0	0	0	0.00%	0.00%
8	April						0		
9	May						0		
10	June						0		
11	July						0		
12	August						0		
13	September						0		
14	October						0		
15	November						0		
16	December						0		
17	YTD Total	286,582	163	0.06%	3	15	18	11.04%	0.01%
18									
19	¹ Includes all customers failed the SDG&E's CARE eligibility probability model.								
20	² Includes customers verified as over income or who requested to be de-enrolled.								
21	³ Verification results are tied to the month initiated and the verification process allows customers 90 days to respond to the verification request. Results may be pending due to the time permitted for a participant to respond.								
22	⁴ Percentage of customers dropped compared to the total participants requested to provide verification in that month.								
23	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								
24									
25									
26	CARE Table 3B Post-Enrollment Verification Results (High Usage)								
27	San Diego Gas & Electric								
28	March 2015								
29	Month	Total CARE Households Enrolled	Households Requested to Verify ¹	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible) ²	Total Households De-enrolled ³	% De-enrolled through HUV Post Enrollment Verification	% of Total CARE Households De-enrolled
30	January	279,799	194	0.07%	110	7	117	60.31%	0.042%
31	February	277,642	540	0.19%	0	4	4	0.74%	0.001%
32	March	274,192	102	0.04%	0	0	0	0.00%	0.000%
33	April						0		
34	May						0		
35	June						0		
36	July						0		
37	August						0		
38	September						0		
39	October						0		
40	November						0		
41	December						0		
42	YTD Total	274,192	836	0.30%	110	11	121	14.47%	0.04%
43									
44	¹ Includes all participants who were selected for high usage verification process. Closed accounts will not be tracked in Ineligible or De-enrolled data.								
45	² Includes customers verified as over income, who requested to be de-enrolled, did not reduce usage, or did not agree to be weatherized.								
46	³ Verification results are tied to the month initiated and the high usage verification process allows customers 90 days to respond to the verification process. Results may be pending due to the time permitted for a participant to respond.								
47	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								

	A	B	C	D	E	F	G
1	CARE Table 4 - CARE Self-Certification and Self-Recertification Applications ¹						
2	San Diego Gas & Electric						
3	March 2015						
4		Provided	Received	Approved	Denied	Pending/Never Completed	Duplicates
5	Total (Y-T-D)	862,360	36,183	27,757	2,786	2,183	3,457
6	Percentage		100%	77%	8%	6%	10%
7							
8	¹ Includes sub-metered customers.						
9	² Includes number of applications SDG&E provided for all direct mailing campaigns, email campaigns, phone enrollment campaigns, and other outreach methods. Because there are other means by which customers obtain applications which are not counted, this number is only an approximation.						
10	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						

	A	B	C	D	E	F	G	H	I	J
1	CARE Table 5 - Enrollment by County San Diego Gas & Electric March 2015									
2										
3										
4	County	Estimated Eligible Households			Total Households Enrolled			Penetration Rate		
5		Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
6	Orange	19,822	0	19,822	10,845	0	10,845	54.7%	0.0%	54.7%
7	San Diego	330,241	20,025	350,266	257,749	5,598	263,347	78.0%	28.0%	75.2%
8	Total	350,063	20,025	370,088	268,594	5,598	274,192	76.7%	28.0%	74.1%
9										
10										

	A	B	C	D	E	F	G	H
1	CARE Table 6 - Recertification Results							
2	San Diego Gas & Electric							
3	March 2015							
4	Month	Total CARE Households	Households Requested to Recertify ¹	% of Households Total (C/B)	Households Recertified ²	Households De-enrolled ³	Recertification Rate % ⁴ (E/C)	% of Total Households De-enrolled (F/B)
5	January	279,799	3,240	1.2%	1,574	104	48.58%	0.04%
6	February	277,642	2,990	1.1%	1,215	92	40.64%	0.03%
7	March	274,192	3,543	1.3%	539	27	15.21%	0.01%
8	April							
9	May							
10	June							
11	July							
12	August							
13	September							
14	October							
15	November							
16	December							
17	YTD	277,192	9,773	3.53%	3,328	223	34.05%	0.08%
18								
19	¹ Excludes count of customers recertified through the probability model.							
20	² Recertification results are tied to the month initiated and the recertification process allows customers 90 days to respond to the recertification request. Results may be pending due to the time permitted for a participant to respond.							
21	³ Includes customers who did not respond or who requested to be de-enrolled.							
22	⁴ Percentage of customers recertified compared to the total participants requested to recertify in that month.							
23	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							

	A	B	C	D	E	F	G
1	CARE Table 7 - Capitation Contractors¹						
2	San Diego Gas & Electric						
3	March 2015						
4	Contractor	Contractor Type				Total Enrollments	
5		(Check one or more if applicable)				Current	Year-to-Date
6		Private	CBO	WMDVBE	LIHEAP	Month	
7	211 SAN DIEGO		X			427	1,094
8	AFRICAN ALLIANCE		X			4	16
9	AMERICAN RED CROSS		X	X		13	54
10	CATHOLIC CHARITIES		X			1	8
11	CHILDREN'S INITIATIVE		X			0	1
12	CHULA VISTA COMMUNITY COLLABORATIVE		X			1	6
13	COMMUNITY RESOURCE CENTER		X			0	0
14	CRISIS HOUSE		X			0	1
15	HEARTS AND HANDS TOGETHER		X			4	10
16	HORN OF AFRICA		X			0	0
17	INTERFAITH COMMUNITY		X			0	0
18	LA MAESTRA FAMILY CLINIC		X			4	6
19	MAAC PROJECT		X		X	7	11
20	NATIONAL ASIAN AMERICAN COALITION		X			0	0
21	NEIGHBORHOOD HEALTH CARE		X			5	5
22	NETWORK OF MYANMAR AMERICAN ASSOCIATION		X			0	0
23	NORTH COUNTY HEALTH SERVICES		X			7	45
24	SAN DIEGO STATE UNIVERSITY		X			16	33
25	SCRIPPS HEALTH		X			5	12
26	SERVICENTRO SAN CLEMENTE, INC	X				13	20
27	VISTA COMMUNITY CLINIC		X			0	0
28	YMCA ORANGE COUNTY		X			0	0
29	Total Enrollments					507	1,322
30							
31	¹ All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.						
32	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and reflect YTD adjustments						

	A	B	C	D	E	F	G	H	I
1	CARE Table 8 - Participants as of Month-End								
2	San Diego Gas & Electric								
3	March 2015								
4	Month	Gas and Electric	Gas Only	Electric Only	Total	Eligible Households	Penetration	% Change	Total Residential Accounts
5	January	182,783	N/A	97,016	279,799	370,088	75.6%	-2.95%	1,260,430
6	February	181,443	N/A	96,199	277,642	370,088	75.0%	-0.77%	1,261,105
7	March	178,198	N/A	95,994	274,192	370,088	74.1%	-1.24%	1,262,180
8	April				0				
9	May				0				
10	June				0				
11	July				0				
12	August				0				
13	September				0				
14	October				0				
15	November				0				
16	December				0				
17	YTD	178,198	N/A	95,994	274,192	370,088	74.1%	-0.77%	1,262,180
18	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								
19									

	A	B	C	D	E
1	CARE Program Table 9 - Expenditures for CHANGES Pilot				
2	San Diego Gas & Electric				
3	March 2015				
4	2015	2015 Budget	Current Month Expenses	Expenses Since Jan. 1, 2015	% of 2015 Budget Expended
5		Total	Total	Total	Total
6	Pilots				
7	CHANGES	\$ 110,160	\$ 27,540	\$ 36,540	33%
8	Total Pilots	\$ 110,160	\$ 27,540	\$ 36,540	33%
9					
10	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.				

Reporting Period February 2015 ¹															
Date	CHANGES Participants' self-identified language	Description of the session content identifying service provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy)	Description of each contact made with that	If on CARE, Enter How		Number of Enrollments				Dedicated Toll-Free Number			Customer Receiving Assistance with Utility Bill		Calls to Dedicated 800 # Recorded by IQU ²
				#	How Enrolled	CARE	FERA	Medical Baseline	#	Dedicated Toll-Free Number		#	Dedicated Toll-Free Number Used		
										1 = Yes 0 = No	Reason 800 # Not Used		1 = Yes 0 = No	Reason 800 # Not Used	
1/27/2015	Arabic	Set Up Account	n/a	1	Capitation Agency	n/a	n/a	n/a	n/a	0	I called the SDG&E Refugee Line.	n/a	n/a	n/a	
2/2/2015	English	HEAP/LiHeap Application Assistance ESAP Application Assistance Stop Disconnection	n/a	0	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
2/2/2015	Arabic	Bill Education Changes to Account	n/a	1	Capitation Agency	n/a	n/a	n/a	n/a	n/a	n/a	1	n/a		
2/2/2015	Somali	Verified Bill	n/a	1	Internet	n/a	n/a	n/a	n/a	n/a	n/a	0	This call was to another company/organization (example: HEAP provider).		
2/5/2015	French	Set Up Account	n/a	1	Capitation Agency	n/a	n/a	n/a	n/a	0	I called the SDG&E Refugee Line.	n/a	n/a	n/a	
2/10/2015	Karen	Waive/Decrease Deposit	n/a	1	n/a	n/a	n/a	n/a	n/a	n/a	n/a	0	This call was to another company/organization (example: HEAP provider).		
2/10/2015	Arabic	Set Up Account	n/a	1	SDG&E Call Center	n/a	n/a	n/a	n/a	0	I called the SDG&E Refugee Line.	n/a	n/a	n/a	
2/10/2015	Spanish	N2N Application Assistance	n/a	1	Capitation Agency	n/a	n/a	n/a	n/a	0	This call was to another company/organization (example: HEAP provider).	n/a	n/a	n/a	
2/11/2015	Somali	HEAP/LiHeap Application Assistance	n/a	0	n/a	n/a	n/a	n/a	n/a	0	Meeting with client.	n/a	n/a	n/a	
2/19/2015	Karen	Changes to Account	n/a	1	n/a	n/a	n/a	n/a	n/a	n/a	n/a	0	This call was to another company/organization (example: HEAP provider).		
2/19/2015	Spanish	N2N Application Assistance	n/a	1	Capitation Agency	n/a	n/a	n/a	n/a	0	This call was to another company/organization (example: HEAP provider).	n/a	n/a	n/a	
2/20/2015	English	N2N Application Assistance Set Up/Change Payment Plan	n/a	1	Internet	n/a	n/a	n/a	n/a	n/a	n/a	1	n/a		
2/20/2015	Spanish	N2N Application Assistance	n/a	1	SDG&E Call Center	n/a	n/a	n/a	n/a	0	This call was to another company/organization (example: HEAP provider).	n/a	n/a	n/a	
2/23/2015	Arabic	Set Up Account	n/a	0	n/a	n/a	n/a	n/a	n/a	0	I called the SDG&E Refugee Line.	n/a	n/a	n/a	
2/23/2015	Spanish	N2N Application Assistance	n/a	1	SDG&E IVR	n/a	n/a	n/a	n/a	0	This call was to another company/organization (example: HEAP provider).	n/a	n/a	n/a	
2/24/2015	Karen	HEAP/LiHeap Application Assistance Changes to Account	n/a	0	n/a	n/a	n/a	n/a	n/a	n/a	n/a	0	This call was to another company/organization (example: HEAP provider).		
2/24/2015	English	N2N Application Assistance	n/a	1	SDG&E Call Center	n/a	n/a	n/a	n/a	0	This call was to another company/organization (example: HEAP provider).	n/a	n/a	n/a	
2/25/2015	Spanish	N2N Application Assistance	n/a	1	Capitation Agency	n/a	n/a	n/a	n/a	0	This call was to another company/organization (example: HEAP provider).	n/a	n/a	n/a	
2/26/2015	Spanish	N2N Application Assistance	n/a	1	n/a	n/a	n/a	n/a	n/a	0	This call was to another company/organization (example: HEAP provider).	n/a	n/a	n/a	
2/26/2015	Spanish	N2N Application Assistance	n/a	1	n/a	n/a	n/a	n/a	n/a	0	This call was to another company/organization (example: HEAP provider).	n/a	n/a	n/a	
2/27/2015	Dari	Set Up Account	n/a	1	Capitation Agency	n/a	n/a	n/a	n/a	0	I called the SDG&E Refugee Line.	n/a	n/a	n/a	
						n/a	n/a	n/a	n/a			n/a			
						n/a	n/a	n/a	n/a			n/a			

N/A = Not Available

[1] There is a one-month lag behind the current reporting month

[2] Call data per one-on-one sessions is not available.

[3] For column C, this data was provided by CHANGES contractor, Self Help for the Elderly, via CSID. This table was edited and reformatted from its original version in order to have a more consistent appearance and format with existing SDG&E tables.

* Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**CARE Table 11 CHANGES Group Customer Assistance Sessions
February 2015¹**

Date ²	Session Language	Description of Service Provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues)	Session Logistics			
			# of Sessions	Length (Hours) ³	Number of Attendees	Description of Information / Literature Provided
N/A	Spanish	Understanding Your Bill	2	N/A	73	N/A
N/A	Arabic	CARE/FERA and Other Assistance Programs	6	N/A	21	N/A
N/A	Burmese	CARE/FERA and Other Assistance Programs	1	N/A	4	N/A
N/A	Chaldean	CARE/FERA and Other Assistance Programs	1	N/A	1	N/A
N/A	Dari	CARE/FERA and Other Assistance Programs	1	N/A	4	N/A
N/A	English	CARE/FERA and Other Assistance Programs	4	N/A	30	N/A
N/A	Farsi	CARE/FERA and Other Assistance Programs	2	N/A	5	N/A
N/A	French	CARE/FERA and Other Assistance Programs	1	N/A	4	N/A
N/A	Karen	CARE/FERA and Other Assistance Programs	1	N/A	1	N/A
N/A	Pashto	CARE/FERA and Other Assistance Programs	2	N/A	4	N/A
N/A	Spanish	CARE/FERA and Other Assistance Programs	2	N/A	73	N/A
N/A	Arabic	Avoiding Disconnection	7	N/A	46	N/A
N/A	Armenian	Avoiding Disconnection	1	N/A	2	N/A
N/A	Assyrian	Avoiding Disconnection	1	N/A	1	N/A
N/A	Chaldean	Avoiding Disconnection	2	N/A	5	N/A
N/A	English	Avoiding Disconnection	4	N/A	31	N/A
N/A	Farsi	Avoiding Disconnection	2	N/A	3	N/A
N/A	Kurdish	Avoiding Disconnection	1	N/A	1	N/A
Current Month Total			41		309	
Year-to-Date						

[1] This table was provided by CHANGES contractor, Self Help for the Elderly, via CSID. This table was edited and reformatted from its original version in order to have a more consistent appearance and format with existing SDG&E tables.

There is a one-month lag behind the current reporting month

[2] Date of the workshops not available.

[3] Contractor states all sessions last at least 30 minutes.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.