

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

Application of Southern California Edison Company (U 338E) for Approval of its Energy Savings Assistance and California Alternate Rates for Energy Programs and Budgets for Program Years 2015-2017.	Application 14-11-007 (Filed November 18, 2014)
Application of San Diego Gas & Electric Company (U 902 M) for Approval of Low-Income Assistance Programs and Budgets for Program Years 2015-2017.	Application 14-11-009 (Filed November 18, 2014)
Application of Pacific Gas and Electric Company for Approval of the 2015-2017 Energy Savings Assistance and California Alternate Rates for Energy Programs and Budget (U 39 M).	Application 14-11-010 (Filed November 18, 2014)
Application of Southern California Gas Company (U 904 G) for Approval of Low-Income Assistance Programs and Budgets for Program Years 2015-2017.	Application 14-11-011 (Filed November 18, 2014)

**MONTHLY REPORT OF SAN DIEGO GAS & ELECTRIC COMPANY (U 902 M) ON
LOW-INCOME ASSISTANCE PROGRAMS FOR MARCH 2015**

KIM F. HASSAN

Attorney for:

SAN DIEGO GAS & ELECTRIC COMPANY

555 West 5th Street, GT14E7

Los Angeles CA 90013

Telephone: (213) 244-3061

Facsimile: (213) 629-9620

E-Mail: KHassan@Semprautilities.com

April 21, 2015

San Diego Gas & Electric Company
Energy Savings Assistance Program (ESA Program)
And
California Alternate Rates for Energy (CARE)
Program Monthly Report

TABLE OF CONTENTS

CONTENTS	PAGE
1. Energy Savings Assistance Program Executive Summary	2
1.1. Energy Savings Assistance Program Overview.....	2
1.2. Energy Savings Assistance Program Customer Outreach and Enrollment Update	2
1.3. Leveraging Success Evaluation, Including CSD	12
1.4. Workforce Education & Training (WE&T).....	12
2. CARE Executive Summary.....	12
2.1. CARE Program Summary.....	12
2.2. Outreach.....	13
2.3. CARE Recertification Complaints.....	15
3. CHANGES Reporting	15
4. APPENDIX: ENERGY SAVINGS ASSISTANCE PROGRAM TABLES AND CARE TABLES.....	15

ENERGY SAVINGS ASSISTANCE PROGRAM MONTHLY REPORT

1. ENERGY SAVINGS ASSISTANCE PROGRAM EXECUTIVE SUMMARY

1.1. Energy Savings Assistance Program Overview

1.1.1. Provide a summary of the Energy Savings Assistance Program elements as approved in Decision (D.)14-08-030.

Energy Savings Assistance Program Summary through March 2015			
	Authorized / Planning Assumptions	Actual to Date	%
Budget ¹	\$ 26,772,250	\$3,705,144	16%
Homes Treated	20,316	1,296	6%
kWh Saved	8,416,623	750,171	9%
kW Demand Reduced	2,017	71	3%
Therms Saved	283,727	48,242	17%
GHG Emissions Reduced (Tons)	6,290	695	11%

1.2. Energy Savings Assistance Program Customer Outreach and Enrollment Update

1.2.1. Provide a summary of the Energy Savings Assistance Program outreach and enrollment strategies deployed this month.

In March, marketing and outreach efforts contributed 5,804 leads and 1,915 enrollments for the Energy Savings Assistance Program (ESA Program). Below is a summary of ESA Program specific efforts. Joint CARE and ESA Program marketing, education and outreach efforts are provided in section 1.2.2 below.

Door-to-Door Canvassing

SDG&E employs third-party contractors to canvass targeted neighborhoods to enroll customers in the ESA Program. Canvassers provide program education, as well as engage customers to complete program applications. Door-to-door activities through outreach and assessment contractors in March resulted in 1,063 ESA program enrollments.

¹ D.14-08-030 approved bridge funding for the 2015 ESA Program.

Single-Family Affordable Solar Housing (SASH) Program

SDG&E works with GRID Alternatives to enroll customers in the ESA Program, based on participation in the SASH Program. Once approved, contractors install all feasible ESA Program measures in the home prior to the SASH Program’s installation of a solar system. In March, SDG&E did not process any enrollments from the SASH program.

Language Line

LanguageLine[®] is utilized to ensure customers with limited English proficiency have a channel in which to communicate with ESA Program contractors in the language of their preference. In March, 36 customers were served by the Language Line:

Language	Calls
SPANISH	24
MANDARIN	1
VIETNAMESE	4
JAPANESE	1
ARABIC	3
RUSSIAN	2
FARSI	1
TOTAL	36

1.2.2. Customer Assistance Marketing, Education and Outreach for the CARE and Energy Savings Assistance Programs.

Marketing, education and outreach activities summarized below represent joint efforts on behalf of the CARE and ESA programs.

Mass Media

Mass media allows SDG&E to educate and connect with its customers through general awareness initiatives reaching both mass audiences and hard-to-reach populations including rural, seniors, special needs and multilingual/multicultural. To promote the CARE and ESA Programs, mass media tactics typically include television, radio, print and on-line advertising, as well as bill inserts and social media campaigns. In March, mass media efforts included:

Newspaper print advertising: SDG&E launched a new newspaper print ad campaign featuring two new customer testimonials. The ads featured the customers and quotes from them describing how they felt about the benefits of both the CARE and ESA programs, and encouraged customers to contact SDG&E to find out about how to qualify. Print ads ran in both English and Spanish publications, as well as rural publications.

Online advertising:

SDG&E continued its online advertising campaign consisting of paid search advertising. For the month of March, 66,719 impressions² were delivered to customers, with 4,130 clicking through to the ESA Program/CARE

online enrollment

process. This accounts for a 6.2% response rate.

Social media

Using Facebook and Twitter channels, weekly messages were distributed by SDG&E to an audience of more than 25,000 customers.

connected to savings

If you're on a limited income, you may be eligible to receive a discount of at least 20% off your monthly energy bill. You could also qualify for free home improvements that can help reduce your energy costs.

Byron saved on his bill and you can too. To see if you qualify, call **1-877-646-5525** or visit **sdge.com/care**.

Community-based partners (CBOs) and customers also spread awareness through their own pages and social media feeds for additional circulation. In March, SDG&E launched a new testimonial video campaign via Facebook, Twitter and YouTube. The new testimonial features an actual SDG&E customer, a recently widowed senior citizen, who is able to benefit from participating in both the CARE and ESA Programs.

Bill insert

In early March, SDG&E included a joint CARE/ESA bill insert in all residential paper bills, approximately 734,805 with completion for early April. The bill insert featured one

of the new customer testimonials and encouraged customers to contact SDG&E to find out more about both the CARE and ESA Programs.

Direct Marketing

Direct marketing allows SDG&E to connect with individual customers through targeted tactics including direct mail, e-mail, automated voicemail messaging (AVM) and door-to-door canvassing. In March, direct marketing efforts included the following:

E-Mail Campaigns

Potentially eligible customers received an email about the CARE and ESA Programs, educating them on the income qualifications and benefits of the programs as well as encouraging them to apply online. For the month of March, emails were delivered to 19,253 customers, including 2,300 from SDG&E's rural areas. The email campaign resulted in 654 customers clicking through to the ESA/CARE online application form. This accounts for a 3.4% response rate.



You may qualify for home upgrades and a monthly bill discount.

Are you on a limited income or have recently lost your job? If so, you may be eligible for free energy-efficient home improvements* or an energy bill discount, or both.

Toni from La Mesa qualified and received approximately \$1,000 worth of home improvements which included weather stripping, lighting, faucet aerators and a new door. Additionally, she also qualified to receive at least a 20% discount on her monthly bill.

To see if you qualify, visit us at sdge.com/assistance

² An impression is a metric used to quantify the display of an advertisement on a web page. One impression is one banner ad displayed on one page. Thus, 1,000 impressions mean that the banner has been displayed 1,000 times.

Door-to-Door Canvassing

SDG&E employs a third-party contractor, The Harris Group (THG), to canvass targeted neighborhoods to enroll customers in CARE as well as promote the ESA Program. Door-to-door canvassing provides the company with a direct way to connect with customers in the low-income, rural and hard-to-reach segments. Canvassers provide program education, as well as assist customers in completing program application forms. Door-to-door activities in March generated 1,065 leads resulting in 997 CARE enrollments. Additionally, 103 ESA Program leads were generated through these efforts. THG is a Diverse Business Enterprise (DBE) vendor and a woman-owned business.

Community Outreach & Engagement

Community Outreach & Engagement efforts allow SDG&E to educate, connect and directly engage customers in energy-saving solutions in communities where they work and live. Outreach and engagement activities include events, presentations, workshops and trainings, partnerships with CBOs and customized efforts. Activities completed this month include:

Energy Solutions Partner Network

SDG&E works closely with a network of over 300 community-based organizations to connect customers to the CARE and ESA Program offerings. These organizations represent the diversity of SDG&E's service area and have been recruited by the zip codes they serve as well as where there is a high opportunity of eligibility in the CARE and ESA Programs. A majority of these organizations are small, grassroots agencies serving customers including multicultural/multilingual, seniors, veterans, special needs and limited English proficient (LEP) audiences. These partners help to educate and enroll customers in the programs utilizing a variety of outreach tactics including messaging through e-mail and social media channels like Facebook, Twitter and Instagram; posting information on their websites; providing booth space at their events and hosting enrollment day fairs at their locations.

Partner showcase: Media Arts Center

The CARE program was highlighted in a creative on-screen trivia game, created by energy solutions partner, Media Arts Center. The on-screens spot ran before films screened at the San Diego Latino Film Festival from March 12 through March 22, 2015, and was seen by an estimated 21,000 viewers.





Third Party Outreach

In an effort to continue to remove potential barriers for customers in the rural, multicultural/multilingual and special needs customer segments, as well as increase education and program enrollments, SDG&E employs contractors that are fluent in various languages to help staff events and presentations. These contractors provide staff that is fluent in the following languages: Spanish, Vietnamese, Chinese, Tagalog, Aramaic/Chaldean, Sign Language and other languages as requested. During the current month, SDG&E’s Third Party Outreach contractors completed 53 outreach activities generating 45 ESA Program leads and 73 CARE enrollments. A summary of these activities is below:

Date	Community Organization	Address	City	Zip Code	Attendance
3/2/2015	EDD-Metro Career Center	3910 University Ave	San Diego	92105	20
3/3/2015	East County Community Resource Center	4207 Spring Garden Rd	La Mesa	92113	45
3/3/2015	La Mesa Seventh Day Adventist Church	4207 Spring Garden Rd	La Mesa	92113	45
3/4/2015	Presbytery Urban Ministries	2459 Market St	San Diego	92102	20

Date	Community Organization	Address	City	Zip Code	Attendance
3/4/2015	Northgate Gonzalez Market	1150 East Vista Way	Vista	92084	75
3/4/2015	31st Seventh Day Adventist Church	414 South 31st Street	San Diego	92113	46
3/4/2015	South Metro Career Center	4389 Imperial Ave	San Diego	92114	111
3/5/2015	ResCare Workforce Services	3910 University Ave	San Diego	92102	20
3/6/2015	Money Tree	7475 Broadway Ave	Lemon Grove	91945	99
3/9/2015	Metro Career Center	3910 University Ave	San Diego	92102	25
3/10/2015	ResCare Workforce Services	3910 University Ave	San Diego	92105	16
3/10/2015	La Mesa Seventh Day Adventist Church	4207 Spring Garden Rd.	La Mesa	92113	34
3/10/2015	New Seasons Church	2300 Bancroft Dr.	Spring Valley	91977	87
3/10/2015	Logan Heights Family Health Center	1809 National Ave.	San Diego	92102	100
3/10/2015	King Chavez Family Health Center	950 South Euclid Avenue	San Diego	92114	45
3/11/2015	Grossmont Spring Valley Family Health Center	8788 Jamacha Rd	Spring Valley	91977	36
3/12/2015	Chula Vista Sweetwater Union High School	680 L St.	Chula Vista	91911	180
3/12/2015	Northgate Gonzalez Market	1410 S 43rd St,	San Diego	92113	50
3/13/2015	Money Tree	7475 Broadway Ave.	Lemon Grove	91945	68
3/13/2015	Money Tree	7475 Broadway	Lemon	91945	88

Date	Community Organization	Address	City	Zip Code	Attendance
			Grove		
3/13/2015	Money Tree	7475 Broadway Ave.	Lemon Grove	91945	85
3/16/2015	Metro Career Center	3910 University Ave.	San Diego	92102	25
3/16/2015	South Bay Career Center	1111 Bay Blvd	Chula Vista	91911	170
3/17/2015	ResCare Workforce Services	3910 University Ave	San Diego	92105	15
3/17/2015	ResCare Workforce Services	3910 University Ave.	San Diego	92105	15
3/17/2015	New Seasons Church	2300 Bancroft Dr.	Spring Valley	91977	88
3/18/2015	Presbytery Urban Ministries	2459 Market St	San Diego	92102	26
3/18/2015	South Metro Career Center	4389 Imperial Ave	San Diego	92114	111
3/18/2015	Family Health Centers North Park	3544 30th St.	San Diego	92104	75
3/19/2015	MIN HA HA and Town Home Village Apartments	T0wn Home Village Apartments	San Diego	92101	50
3/19/2015	King Chavez Family Health Center	950 South Euclid Avenue	San Diego	92114	40
3/19/2015	Comprehensive Health Center San Ysidro	3177 Ocean View Blvd	San Ysidro	92113	75
3/21/2015	Northgate Gonzalez Market	1410 S. 43rd St.	San Diego	92113	40
3/24/2015	New Seasons Church	2300 Bancroft Dr.	Spring Valley	91977	100
3/24/2015	Northgate Gonzalez Market	1410 S 43rd St,	San Diego	92113	50

Date	Community Organization	Address	City	Zip Code	Attendance
3/25/2015	Grossmont Spring Valley Family Health Clinic	8788 Jamacha Rd	Spring Valley	91977	60
3/25/2015	South Metro Career Center	4389 Imperial Ave	San Diego	92114	125
3/26/2015	EDD- Metro Career Center- East County	924 East Main St	El Cajon	92021	21
3/27/2015	Money Tree	7475 Broadway	Lemon Grove	91945	85
3/27/2015	Money Tree	7475 Broadway	Lemon Grove	91945	112
3/28/2015	Cesar Chavez Tribute and Celebration	4700 Canstana St	San Diego	92114	50
3/30/2015	EDD-Metro Career Center	3910 University Ave	San Diego	92102	45
3/30/2015	South Bay Career Center	1111 Bay Blvd	Chula Vista	91911	87
3/31/2015	ResCare Workforce Services	3910 University Ave	San Diego	92105	20

Other Customer Engagement Efforts

SDG&E has a number of other customer engagement efforts to educate, enroll and provide direct service to its customers. These efforts include direct service from SDG&E's Customer Contact Center and Payment Offices, and the distribution of materials through other SDG&E customer-facing groups/programs field services teams.

SDG&E Customer Contact Center and Payment Offices

SDG&E provides regular training to employees in its Customer Contact Center and payment offices on the CARE and ESA Programs, as well as coordinates monthly activities to help enroll customers at the Branch Office locations. In the current month, Branch Offices secured 74 ESA Program leads and enrolled 429 customers in CARE.

1.3. Leveraging Success Evaluation, Including CSD

1.3.1. Please provide a status of the leveraging effort with CSD. What new steps or programs have been implemented? What were the results in terms of new enrollments?

SDG&E met with the LIHEAP agency Campesinos Unidos in March to fine tune the details of the leveraging process and anticipates seeing more leveraged jobs in 2015.

There were 11 leveraged enrollments with local LIHEAP agencies to report in March.

1.4. Workforce Education & Training (WE&T)

1.4.1. Please summarize efforts to improve and expand Energy Savings Assistance Program workforce education and training. Describe steps taken to hire and train low-income workers and how such efforts differ from prior program years.

SDG&E is working with a local training center to develop a curriculum offer for an energy outreach specialist, in hopes to recruit and prepare students with future opportunity in support of the ESA Program. The training center focuses on providing the necessary basic and technical skills in training, and secondly, to assist students in securing employment when they graduate. This effort will be the first of its kind within the ESA Program, in SDG&E's service area. In March, the contractor began gathering information on the other IOUs training programs and scheduled on-site training at their facilities.

2. CARE EXECUTIVE SUMMARY

2.1. CARE Program Summary

2.1.1. Please provide CARE Program summary costs.

CARE Budget Categories	Authorized Budget	Actual Expenses to Date	% of Budget Spent
Outreach	\$2,300,352	\$414,050	18%
Proc., Certification and Verification	\$643,206	\$146,290	23%
Post Enrollment Verification	\$403,200	\$81,054	20%
Information Tech./Programming	\$1,230,082	\$281,622	23%
Pilots-CHANGES	\$108,000	\$36,540	33%
Measurement and Evaluation	\$22,500	\$0	0%
Regulatory Compliance	\$165,362	\$60,915	37%
General Administration	\$518,406	\$151,050	29%
CPUC Energy Division Staff	\$56,712	\$3,770	7%
Cooling Centers	\$35,985	\$0	0%
Total Expenses³	\$5,483,805	\$1,175,291	21%
Subsidies and Benefits	\$83,614,933	\$15,392,392	18%
Total Program Costs and Discounts	\$89,098,738	\$16,567,683	19%

2.1.2. Please provide the CARE Program penetration rate to date.

CARE Penetration		
Participants Enrolled	Eligible Participants ⁴	Penetration rate
274,192	370,088	74.1%

2.2. Outreach

2.2.1. Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

In March, marketing and outreach efforts contributed 2,031 enrollments for the CARE program. Below is a summary of CARE program-specific efforts. Joint CARE and ESA marketing, education and outreach efforts are provided in section 1.2.2.

³ D.14-08-030 approved bridge funding for the CARE administrative budget for program year 2015.

⁴ See Compliance Filing of Pacific Gas and Electric Company (U39M) on Behalf of Itself, Southern California Gas Company (U304-G), San Diego Gas & Electric Company (U902-M), and Southern California Edison Company (U338-E) Regarding Annual Estimate of CARE Eligible Customers and Other Related Matters, dated February 11, 2015.

Social media

Using Facebook and Twitter channels, weekly messages were distributed by SDG&E to an audience of more than 25,000 customers. Partners and customers also spread awareness through their own pages and social media feeds for additional circulation.



Reality Changers @RealityChangers Mar 26

See if you qualify for a [@SDGE](#) monthly bill discount and free energy efficient home improvements!
<http://sdge.com/care> [#SDGEcare](#)

Community Outreach & Engagement

Community Outreach & Engagement efforts allow SDG&E to educate, connect and directly engage with customers in communities where they work and live. Outreach & Engagement activities include events, presentations, workshops and trainings, partnerships with community-based organizations and customized efforts. Activities completed in March include:

CARE Partners (Capitation Agencies)

SDG&E partners with more than 20 social services agencies such as the California Department of Public Health's Women, Infant, and Children (WIC) program offices, Salvation Army centers, and 2-1-1 San Diego to help enroll its hardest-to-reach customers. These organizations largely serve high-risk and low-income individuals and families with enrollment in state and federally-funded assistance programs including Cal Fresh, LIHEAP, Covered California and California Lifeline. The majority of these organizations are located in diverse low-income communities serving multicultural/multilingual, seniors, veterans, special needs and limited English proficient (LEP) audiences and provide multilingual staffing. During the current month, these partners enrolled 511 customers in the CARE program.



2.3. CARE Recertification Complaints

There were no CARE recertification complaints in March.

3. CHANGES REPORTING

In fulfillment of the requirements outlined in D.12-12-011, SDG&E has updated CARE tables 10 and 11 of the attached tables with information provided by the CHANGES contractor, Self-Help for the Elderly. The information is provided to the utilities by the Commission's Consumer Services and Information Division.

4. APPENDIX: ENERGY SAVINGS ASSISTANCE PROGRAM TABLES AND CARE TABLES

ESA Program - Table 1- Program Expenses

ESA Program - Table 2- Program Expenses & Energy Savings by Measures Installed

ESA Program - Table 3- Average Bill Savings per Treated Home

ESA Program - Table 4a- Homes Treated

ESA Program - Table 4b- Homes Unwilling/Unable to Participate

ESA Program - Table 5- Program Customer Summary

ESA Program - Table 6- Expenditures for Pilots and Studies

CARE- Table 1- CARE Overall Program Expenses

CARE- Table 2- CARE Enrollment, Recertification, Attrition, and Penetration

CARE- Table 3a- CARE Post-Enrollment Verification Results (Model)

CARE- Table 3b- CARE Post-Enrollment Verification Results (High Usage)

CARE- Table 4- Self Certification and Re-Certification

CARE- Table 5- Enrollment by County

CARE- Table 6- Recertification Results

CARE- Table 7- Capitation Contractors

CARE- Table 8- Participants as of Month End

CARE- Table 9- Expenditures for the CHANGES Pilot

CARE – Table 10A – CHANGES One-On-One Customer Assistance Sessions -

CARE – Table 10 – CHANGES One-On-One Customer Assistance Sessions -

CARE – Table 11- CHANGES Group Customer Assistance Sessions

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Energy Savings Assistance Program Table 1 - Energy Savings Assistance Program Expenses												
2	San Diego Gas & Electric												
3	Through March 2015												
4		Authorized Budget¹			Current Month Expenses²			Year to Date Expenses²			% of Budget Spent YTD		
5	ESA Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	Energy Efficiency												
7	Appliances	\$ 3,626,319	\$ 1,306,214	\$ 4,932,533	\$ 194,711	\$ 53,520	\$ 248,232	\$ 362,184	\$ 119,043	\$ 481,227	10%	9%	10%
8	Domestic Hot Water ³	\$ 58,325	\$ 1,997,193	\$ 2,055,518	\$ 4,393	\$ 142,056	\$ 146,450	\$ 7,614	\$ 246,175	\$ 253,789	13%	12%	12%
9	Enclosure ³	\$ 1,850,540	\$ 2,739,307	\$ 4,589,847	\$ 188,255	\$ 249,547	\$ 437,802	\$ 372,294	\$ 493,507	\$ 865,801	20%	18%	19%
10	HVAC	\$ 392,199	\$ 3,535,658	\$ 3,927,856	\$ 9,109	\$ 284,686	\$ 293,795	\$ 10,223	\$ 443,209	\$ 453,432	3%	13%	12%
11	Maintenance	\$ 4,464	\$ 566,414	\$ 570,879	\$ -	\$ 74,224	\$ 74,224	\$ 131	\$ 74,710	\$ 74,841	3%	13%	13%
12	Lighting	\$ 2,775,286	\$ -	\$ 2,775,286	\$ 212,781	\$ -	\$ 212,781	\$ 330,238	\$ -	\$ 330,238	12%	0%	12%
13	Miscellaneous	\$ 484,540	\$ -	\$ 484,540	\$ 66,001	\$ -	\$ 66,001	\$ 74,417	\$ -	\$ 74,417	15%	0%	15%
14	Customer Enrollment	\$ 1,692,820	\$ 1,692,820	\$ 3,385,641	\$ 216,908	\$ 216,908	\$ 433,817	\$ 242,122	\$ 242,122	\$ 484,245	14%	14%	14%
15	In Home Education	\$ 215,167	\$ 215,167	\$ 430,334	\$ 30,112	\$ 30,112	\$ 60,224	\$ 33,432	\$ 33,432	\$ 66,865	16%	16%	16%
16	Pilot	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
17	Fund Shifting Offset	\$ (499,405)	\$ (2,633,333)	\$ (3,132,738)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
18	Energy Efficiency TOTAL	\$ 10,600,255	\$ 9,419,441	\$ 20,019,696	\$ 922,271	\$ 1,051,054	\$ 1,973,325	\$ 1,432,656	\$ 1,652,198	\$ 3,084,854	14%	18%	15%
19													
20	Training Center	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
21	Inspections	\$ 49,603	\$ 49,603	\$ 99,206	\$ 2,572	\$ 2,572	\$ 5,144	\$ (467)	\$ (468)	\$ (935)	-1%	-1%	-1%
22	Marketing and Outreach	\$ 582,359	\$ 582,359	\$ 1,164,718	\$ 29,455	\$ 29,455	\$ 58,910	\$ 85,839	\$ 85,839	\$ 171,677	15%	15%	15%
23	Statewide Marketing Education and Outreach	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
24	Measurement and Evaluation Studies	\$ 57,500	\$ 57,500	\$ 115,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
25	Regulatory Compliance	\$ 161,107	\$ 161,107	\$ 322,214	\$ 10,336	\$ 10,336	\$ 20,671	\$ 30,928	\$ 30,927	\$ 61,855	19%	19%	19%
26	General Administration	\$ 1,003,209	\$ 1,003,209	\$ 2,006,417	\$ 79,727	\$ 79,727	\$ 159,453	\$ 193,039	\$ 193,039	\$ 386,078	19%	19%	19%
27	CPUC Energy Division	\$ 22,500	\$ 22,500	\$ 45,000	\$ 271	\$ 271	\$ 543	\$ 808	\$ 808	\$ 1,616	4%	4%	4%
28													
29	TOTAL PROGRAM COSTS [2]	\$ 12,476,532	\$ 11,295,718	\$ 23,772,251	\$ 1,044,631	\$ 1,173,414	\$ 2,218,045	\$ 1,742,802	\$ 1,962,343	\$ 3,705,144	14%	17%	16%
30	Funded Outside of ESA Program Budget												
31	Indirect Costs				\$ 43,463	\$ 44,797	\$ 88,260	\$ 115,102	\$ 115,132	\$ 230,234			
32	NGAT Costs					\$ 53,433	\$ 53,433		\$ 12,160	\$ 12,160			
33													
34	[1] D.14-08-030 Authorized \$23,772,250, which includes a Fund Shift Offset of -\$3,132,738 (\$26,904,989 - \$3,132,738 = \$23,772,251)												

	A	B	C	D	E	F	G	H
1	Energy Savings Assistance Program Table 2							
2	San Diego Gas & Electric							
3	Through March 2015							
4			Year-To-Date Completed & Expensed Installation					
5	Measures	Units	Quantity Installed	kWh [4] (Annual)	kW [4] (Annual)	Therms [4] (Annual)	Expenses (\$)	% of Expenditure
6	Appliances							
7	High Efficiency Clothes Washer	Each	161	2,201	-	5,735	\$ 113,023	4.7%
8	Refrigerators	Each	326	227,550	39	-	\$ 258,288	10.8%
9	Microwaves [5]	Each	502	24,444	-	10,465	\$ 55,143	2.3%
10	Domestic Hot Water							
11	Water Heater Blanket	Home	79	4	0	187	\$ 4,296	0.2%
12	Low Flow Shower Head	Home	1,275	2,125	1	5,952	\$ 89,670	3.8%
13	Water Heater Pipe Insulation	Home	33	-	-	146	\$ 1,404	0.1%
14	Faucet Aerator	Home	1,282	740	0	2,403	\$ 13,635	0.6%
15	Water Heater Repair/Replacement	Each	163	-	-	-	\$ 55,315	2.3%
16	Thermostatic Shower Valve	Each	1,005	15,561	-	13,138	\$ 60,491	2.5%
17	Enclosure							
18	Air Sealing / Envelope [1]	Home	1,702	84,906	-	6,730	\$ 699,075	29.3%
19	Caulking	Home	-	-	-	-	-	-
20	Attic Insulation	Home	70	7,607	-	719	\$ 84,406	3.5%
21	HVAC							
22	FAU Standing Pilot Conversion	Each	9	-	-	379	\$ 2,835	0.1%
23	Furnace Repair/Replacement	Each	653	-	-	-	\$ 341,798	14.3%
24	Room A/C Replacement	Each	8	309	0	-	\$ 7,463	0.3%
25	Central A/C replacement	Each	-	-	-	-	\$ -	-
26	Heat Pump Replacement	Each	-	-	-	-	\$ -	-
27	Evaporative Cooler (Replacement)	Each	-	-	-	-	\$ -	-
28	Evaporative Cooler (Installation)	Each	-	-	-	-	\$ -	-
29	Duct Testing and Sealing	Home	163	-	-	-	\$ 25,145	1.1%
30	Maintenance							
31	Furnace Clean and Tune	Home	693	-	-	2,388	\$ 53,405	2.2%
32	Central A/C Tune up	Home	1	511	-	-	\$ 131	0.0%
33	Lighting							
34	Compact Fluorescent Lights (CFL)	Each	9,803	25,943	3	-	\$ 74,235	3.1%
35	Interior Hard wired CFL fixtures	Each	486	19,430	5	-	\$ 34,700	1.5%
36	Exterior Hard wired CFL fixtures	Each	158	7,456	-	-	\$ 8,901	0.4%
37	Torchiere	Each	1,141	217,931	23	-	\$ 111,364	4.7%
38	Occupancy Sensor	Each	-	-	-	-	\$ -	0.0%
39	LED Night Lights	Each	3,535	36,128	-	-	\$ 11,723	0.5%
40	Miscellaneous							
41	Pool Pumps	Each	-	-	-	-	\$ -	-
42	Smart Power Strips	Each	1,031	77,325	-	-	\$ 37,891	1.6%
43	New Measures							
44			-	-	-	-	-	-
45	Pilots							
46			-	-	-	-	-	-
47	Customer Enrollment							
48	Outreach & Assessment	Home	1,293				\$ 209,419	8.8%
49	In-Home Education	Home	1,287				\$ 28,776	1.2%
50								
51	Total Savings/Expenditures			750,171	71	48,242	\$ 2,382,533	
52								
53	Households Weatherized [2]		1,425					
54								
55	Households Treated							
56	- Single Family Households Treated	Home	746					
57	- Multi-family Households Treated	Home	507					
58	- Mobile Homes Treated	Home	43					
59	Total Number of Households Treated	Home	1,296					
60	# Eligible Households to be Treated for PY [3]	Home	20,316					
61	% of Households Treated	%	6%					
62	- Master-Meter Households Treated	Home	7					
63								
64	[1] Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weatherstripping -							
65	minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.							
66	[2] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs							
67	[3] Based on Attachment H of D.12-08-044							
68	[4] All savings are calculated based on the following sources:							
69	ECONorthwest. "Impact Evaluation of the 2009 CA Low Income Energy Efficiency Program, Final Report." June 16, 2011.							
70	[5] Microwave savings are from ECONorthWest Studies received in December of 2011							
71	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							

	A	B
1	Energy Savings Assistance Program Table 3	
2	Average Bill Savings per Treated Home	
3	San Diego Gas & Electric	
3	March 2015	
4	Year-to-Date Installations - Expensed	
5	Annual kWh Savings	750,171
6	Annual Therm Savings	48,242
7	Lifecycle kWh Savings	7,402,291
8	Lifecycle Therm Savings	440,113
9	Current kWh Rate	\$ 0.11
10	Current Therm Rate	\$ 0.57
11	Number of Treated Households	1,296
12	Average 1st Year Bill Savings / Treated households	88
13	Average Lifecycle Bill Savings / Treated Household	848
14		
15	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.	

	A	B	C	D	E	F	G
1	Energy Savings Assistance Program Table 4a - Energy Savings Assistance Program						
2	Homes Treated						
3	San Diego Gas & Electric						
4	Through March 2015						
4		Eligible Households			Households Treated YTD		
5	County	Rural	Urban	Total	Rural	Urban	Total
6	ORANGE	0	19,941	19,941	0	119	119
7	SAN DIEGO	20,259	334,570	354,830	16	1,161	1,177
8	Total	20,259	354,511	374,771	16	1,280	1,296
9							
10	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months						
11	and may reflect YTD adjustments.						

**Energy Savings Assistance Program Table 4b - Homes Unwilling / Unable to Participate
San Diego Gas & Electric
Through March 2015**

County	Reason Provided							
	Customer Declined Program Measures or is Non-Responsive	Customer Unavailable - Scheduling Conflicts	Hazardous Environment (unsafe/unclean)	Insufficient feasible Measures	Ineligible Dwelling - Prior Program Participation	Household Income Exceeds Allowable Limits	Unable to Provide Required Documentation	Other
ORANGE	199	0	0	0	0	176	0	1
SAN DIEGO	4,210	78	0	1	6	2,755	330	68
Total	4,409	78	0	1	6	2,931	330	69

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1	Energy Savings Assistance Program Table 5 - Energy Savings Assistance Program Customer Summary																
2	San Diego Gas & Electric																
3	March 2015																
4		Gas & Electric				Gas Only				Electric Only				Total			
5		# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)		
6	Month		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
7	January	-	4,140	39,285	3	-	-	-	-	-	-	5,949	0	-	4,140	45,234	4
8	February	247	18,869	275,617	31	-	-	-	-	53	-	59,122	6	300	18,869	334,738	37
9	March	837	25,233	280,094	25	-	-	-	-	159	-	90,104	6	996	25,233	370,198	31
10	April	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
11	May	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
12	June	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
13	July	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
14	August	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
15	September	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
16	October	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
17	November	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
18	December	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
19	YTD	1,084	48,242	594,996	59	-	-	-	-	212	-	155,175	12	1,296	48,242	750,171	71
20																	
21	YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2.																
22	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments																

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Energy Savings Assistance Program Table 6 - Expenditures for Pilots and Studies												
2	San Diego Gas & Electric												
3	March 2015												
4		Authorized 2015 Funding			Current Month Expenses			Expenses Since January 1, 2015			% of Budget Expended		
5		Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	Pilots												
7													
8	Studies												
9	Multifamily Consultant Study	\$ 10,000	\$ 10,000	\$ 20,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -			
10	Needs Assessment	\$ 17,500	\$ 17,500	\$ 35,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -			
11	Impact Evaluation	\$ 15,000	\$ 15,000	\$ 30,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -			
12	Energy Education Assessment Study	\$ 7,500	\$ 7,500	\$ 15,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -			
13													
14	Total Studies 1	\$50,000	\$50,000	\$100,000	\$0	\$0	\$0	\$0	\$0	\$0			
15													
16	¹ D.14-08-030 authorized funding level for the 2015 Bridge period at 2014 program year funding level.												
17	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	CARE Table 1 - CARE Program Expenses												
2	San Diego Gas & Electric												
3	Through March 2015												
4		Authorized Budget			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
5	CARE Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	Outreach	\$ 1,840,282	\$ 460,070	\$ 2,300,352	\$ 127,198	\$ 27,922	\$ 155,120	\$ 339,521	\$ 74,529	\$ 414,050	18%	16%	18%
7	Processing / Certification Re-certification	\$ 514,565	\$ 128,641	\$ 643,206	\$ 37,316	\$ 8,191	\$ 45,507	\$ 119,958	\$ 26,332	\$ 146,290	23%	20%	23%
8	Post Enrollment Verification	\$ 322,560	\$ 80,640	\$ 403,200	\$ 22,767	\$ 4,998	\$ 27,765	\$ 66,464	\$ 14,590	\$ 81,054	21%	18%	20%
9	IT Programming	\$ 984,066	\$ 246,016	\$ 1,230,082	\$ 200,235	\$ 43,954	\$ 244,189	\$ 230,930	\$ 50,692	\$ 281,622	23%	21%	23%
10	Cooling Centers	\$ 28,788	\$ 7,197	\$ 35,985	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
11													
12	Pilots	\$ 88,128	\$ 22,032	\$ 110,160	\$ 22,583	\$ 4,957	\$ 27,540	\$ 29,963	\$ 6,577	\$ 36,540	34%	30%	33%
13	Measurement and Evaluation	\$ 18,000	\$ 4,500	\$ 22,500	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
14	Regulatory Compliance	\$ 132,290	\$ 33,072	\$ 165,362	\$ 16,312	\$ 3,581	\$ 19,893	\$ 49,951	\$ 10,965	\$ 60,915	38%	33%	37%
15	General Administration	\$ 414,725	\$ 103,681	\$ 518,406	\$ 48,361	\$ 10,616	\$ 58,977	\$ 123,861	\$ 27,189	\$ 151,050	30%	26%	29%
16	CPUC Energy Division	\$ 45,370	\$ 11,342	\$ 56,712	\$ 1,039	\$ 228	\$ 1,267	\$ 3,091	\$ 679	\$ 3,770	7%	6%	7%
17													
18	SUBTOTAL MANAGEMENT COSTS	\$ 4,388,772	\$ 1,097,193	\$ 5,485,965	\$ 475,811	\$ 104,446	\$ 580,257	\$ 963,738	\$ 211,552	\$ 1,175,291	22%	19%	21%
19													
20	CARE Rate Discount ¹	\$ 66,891,946	\$ 16,722,987	\$ 83,614,933	\$ 3,477,766	\$ 982,716	\$ 4,460,482	\$ 11,708,950	\$ 3,683,442	\$ 15,392,392	18%	22%	18%
21													
22	TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS	\$ 71,280,718	\$ 17,820,180	\$ 89,100,898	\$ 3,953,577	\$ 1,087,162	\$ 5,040,739	\$ 12,672,688	\$ 3,894,994	\$ 16,567,683	18%	22%	19%
23													
24	Other CARE Rate Benefits												
25	- DWR Bond Charge Exemption				\$ 503,443		\$ 503,443	\$ 1,679,356		\$ 1,679,356			
26	- CARE PPP Exemption				\$ 620,738	\$ 157,115	\$ 777,853	\$ 2,080,626	\$ 568,441	\$ 2,649,067			
27	- California Solar Initiative Exemption				\$ 196,602		\$ 196,602	\$ 659,728		\$ 659,728			
28	- kWh Surcharge Exemption				\$ 1,597,710		\$ 1,597,710	\$ 5,185,593		\$ 5,185,593			
29	Total Other CARE Rate Benefits				\$ 2,918,493	\$ 157,115	\$ 3,075,608	\$ 9,605,303	\$ 568,441	\$ 10,173,744			
30													
31	Indirect Costs				\$ 59,266	\$ 13,010	\$ 72,276	\$ 163,327	\$ 35,852	\$ 199,179			
32													
33	¹ CARE subsidy amount in the report only reflects the 20% bill discount.												
34													
35	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												

**CARE Table 2 - Enrollment, Recertification, Attrition, & Penetration
San Diego Gas & Electric
Through March 2015**

6	CARE Table 2 - Enrollment, Recertification, Attrition, & Penetration San Diego Gas & Electric Through March 2015																								
	Automatic Enrollment				New Enrollment						Recertification				Attrition (Drop Offs)					Enrollment		Total CARE Participants	Estimated CARE Eligible	Penetration Rate % (W/X)	
	Inter-Utility ¹	Intra-Utility ²	Leveraging ³	Combined (B+C+D)	Online	Paper	Phone	Combined (F+G+H)	Capitation	Total New Enrollment (E+I+J)	Scheduled	Non-Scheduled (Duplicates)	Automatic	Total Recertification (L+M+N)	No Response ⁴	Failed PEV	Failed Recertification	Other ⁵	Total Attrition (P+Q+R+S)	Gross (K+O)	Net Adjusted (K-T)				
7	January	0	104	5	109	2,000	2,434	922	5,356	403	5,868	3,558	966	3,031	7,555	3,323	2,172	179	8,695	14,369	13,423	-8,501	279,799	370,088	75.6%
8	February	0	10	0	10	1,883	2,488	752	5,123	439	5,572	3,225	728	2,604	6,557	5,005	188	44	2,492	7,729	12,129	-2,157	277,642	370,088	75.0%
9	March	1	437	0	438	3,569	2,829	1,041	7,439	507	8,384	2,594	520	2,813	5,927	3,777	146	46	7,865	11,834	14,311	-3,450	274,192	370,088	74.1%
10	April				0				0		0				0					0	0	0			
11	May				0				0		0				0					0	0	0			
12	June				0				0		0				0					0	0	0			
13	July				0				0		0				0					0	0	0			
14	August				0				0		0				0					0	0	0			
15	September				0				0		0				0					0	0	0			
16	October				0				0		0				0					0	0	0			
17	November				0				0		0				0					0	0	0			
18	December				0				0		0				0					0	0	0			
19	YTD Total	1	551	5	557	7,452	7,751	2,715	17,918	1,349	19,824	9,377	2,214	8,448	20,039	12,105	2,506	269	19,052	33,932	39,863	-14,108	274,192	370,088	74.1%

22 ¹ Enrollments via data sharing between the IOUs.
 23 ² Enrollments via data sharing between departments and/or programs within the utility.
 24 ³ Enrollments via data sharing with programs outside the IOU that serve low-income customers.
 25 ⁴ No response includes no response to both Recertification and Verification.
 26 ⁵ Includes customers who closed their accounts, requested to be removed, or were otherwise ineligible for the program.
 27 **Note:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Table 3A - Post-Enrollment Verification Results (Model)
San Diego Gas & Electric
March 2015

Month	Total CARE Households Enrolled	Households Requested to Verify ¹	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible) ²	Total Households De-enrolled ³	% De-enrolled through Post Enrollment Verification ⁴	% of Total CARE Households De-enrolled
January	279,799	163	0.06%	3	15	18	11.04%	0.01%
February	277,642	0	0.00%	0	0	0	0.00%	0.00%
March	274,192	0	0.00%	0	0	0	0.00%	0.00%
April						0		
May						0		
June						0		
July						0		
August						0		
September						0		
October						0		
November						0		
December						0		
YTD Total	286,582	163	0.06%	3	15	18	11.04%	0.01%

¹ Includes all customers failed the SDG&E's CARE eligibility probability model.
² Includes customers verified as over income or who requested to be de-enrolled.
³ Verification results are tied to the month initiated and the verification process allows customers 90 days to respond to the verification request. Results may be pending due to the time permitted for a participant to respond.
⁴ Percentage of customers dropped compared to the total participants requested to provide verification in that month.
Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Table 3B Post-Enrollment Verification Results (High Usage)
San Diego Gas & Electric
March 2015

Month	Total CARE Households Enrolled	Households Requested to Verify ¹	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible) ²	Total Households De-enrolled ³	% De-enrolled through HUV Post Enrollment Verification	% of Total CARE Households De-enrolled
January	279,799	194	0.07%	110	7	117	60.31%	0.042%
February	277,642	540	0.19%	0	4	4	0.74%	0.001%
March	274,192	102	0.04%	0	0	0	0.00%	0.000%
April						0		
May						0		
June						0		
July						0		
August						0		
September						0		
October						0		
November						0		
December						0		
YTD Total	274,192	836	0.30%	110	11	121	14.47%	0.04%

¹ Includes all participants who were selected for high usage verification process. Closed accounts will not be tracked in Ineligible or De-enrolled data.
² Includes customers verified as over income, who requested to be de-enrolled, did not reduce usage, or did not agree to be weatherized.
³ Verification results are tied to the month initiated and the high usage verification process allows customers 90 days to respond to the verification process. Results may be pending due to the time permitted for a participant to respond.
Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

	A	B	C	D	E	F	G
1	CARE Table 4 - CARE Self-Certification and Self-Recertification Applications ¹						
2	San Diego Gas & Electric						
3	March 2015						
4		Provided	Received	Approved	Denied	Pending/Never Completed	Duplicates
5	Total (Y-T-D)	862,360	36,183	27,757	2,786	2,183	3,457
6	Percentage		100%	77%	8%	6%	10%
7							
8	¹ Includes sub-metered customers.						
9	² Includes number of applications SDG&E provided for all direct mailing campaigns, email campaigns, phone enrollment campaigns, and other outreach methods. Because there are other means by which customers obtain applications which are not counted, this number is only an approximation.						
10	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						

	A	B	C	D	E	F	G	H	I	J
1	CARE Table 5 - Enrollment by County San Diego Gas & Electric March 2015									
2										
3										
4	County	Estimated Eligible Households			Total Households Enrolled			Penetration Rate		
5		Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
6	Orange	19,822	0	19,822	10,845	0	10,845	54.7%	0.0%	54.7%
7	San Diego	330,241	20,025	350,266	257,749	5,598	263,347	78.0%	28.0%	75.2%
8	Total	350,063	20,025	370,088	268,594	5,598	274,192	76.7%	28.0%	74.1%
9										
10										

	A	B	C	D	E	F	G	H
1	CARE Table 6 - Recertification Results							
2	San Diego Gas & Electric							
3	March 2015							
4	Month	Total CARE Households	Households Requested to Recertify ¹	% of Households Total (C/B)	Households Recertified ²	Households De-enrolled ³	Recertification Rate % ⁴ (E/C)	% of Total Households De-enrolled (F/B)
5	January	279,799	3,240	1.2%	1,574	104	48.58%	0.04%
6	February	277,642	2,990	1.1%	1,215	92	40.64%	0.03%
7	March	274,192	3,543	1.3%	539	27	15.21%	0.01%
8	April							
9	May							
10	June							
11	July							
12	August							
13	September							
14	October							
15	November							
16	December							
17	YTD	277,192	9,773	3.53%	3,328	223	34.05%	0.08%
18								
19	¹ Excludes count of customers recertified through the probability model.							
20	² Recertification results are tied to the month initiated and the recertification process allows customers 90 days to respond to the recertification request. Results may be pending due to the time permitted for a participant to respond.							
21	³ Includes customers who did not respond or who requested to be de-enrolled.							
22	⁴ Percentage of customers recertified compared to the total participants requested to recertify in that month.							
23	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							

	A	B	C	D	E	F	G
1	CARE Table 7 - Capitation Contractors¹						
2	San Diego Gas & Electric						
3	March 2015						
4	Contractor	Contractor Type				Total Enrollments	
5		(Check one or more if applicable)				Current	Year-to-Date
6		Private	CBO	WMDVBE	LIHEAP	Month	
7	211 SAN DIEGO		X			427	1,094
8	AFRICAN ALLIANCE		X			4	16
9	AMERICAN RED CROSS		X	X		13	54
10	CATHOLIC CHARITIES		X			1	8
11	CHILDREN'S INITIATIVE		X			0	1
12	CHULA VISTA COMMUNITY COLLABORATIVE		X			1	6
13	COMMUNITY RESOURCE CENTER		X			0	0
14	CRISIS HOUSE		X			0	1
15	HEARTS AND HANDS TOGETHER		X			4	10
16	HORN OF AFRICA		X			0	0
17	INTERFAITH COMMUNITY		X			0	0
18	LA MAESTRA FAMILY CLINIC		X			4	6
19	MAAC PROJECT		X		X	7	11
20	NATIONAL ASIAN AMERICAN COALITION		X			0	0
21	NEIGHBORHOOD HEALTH CARE		X			5	5
22	NETWORK OF MYANMAR AMERICAN ASSOCIATION		X			0	0
23	NORTH COUNTY HEALTH SERVICES		X			7	45
24	SAN DIEGO STATE UNIVERSITY		X			16	33
25	SCRIPPS HEALTH		X			5	12
26	SERVICENTRO SAN CLEMENTE, INC	X				13	20
27	VISTA COMMUNITY CLINIC		X			0	0
28	YMCA ORANGE COUNTY		X			0	0
29	Total Enrollments					507	1,322
30							
31	¹ All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.						
32	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and reflect YTD adjustments						

	A	B	C	D	E	F	G	H	I
1	CARE Table 8 - Participants as of Month-End								
2	San Diego Gas & Electric								
3	March 2015								
4	Month	Gas and Electric	Gas Only	Electric Only	Total	Eligible Households	Penetration	% Change	Total Residential Accounts
5	January	182,783	N/A	97,016	279,799	370,088	75.6%	-2.95%	1,260,430
6	February	181,443	N/A	96,199	277,642	370,088	75.0%	-0.77%	1,261,105
7	March	178,198	N/A	95,994	274,192	370,088	74.1%	-1.24%	1,262,180
8	April				0				
9	May				0				
10	June				0				
11	July				0				
12	August				0				
13	September				0				
14	October				0				
15	November				0				
16	December				0				
17	YTD	178,198	N/A	95,994	274,192	370,088	74.1%	-0.77%	1,262,180
18	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								
19									

	A	B	C	D	E
1	CARE Program Table 9 - Expenditures for CHANGES Pilot				
2	San Diego Gas & Electric				
3	March 2015				
4	2015	2015 Budget	Current Month Expenses	Expenses Since Jan. 1, 2015	% of 2015 Budget Expended
5		Total	Total	Total	Total
6	Pilots				
7	CHANGES	\$ 110,160	\$ 27,540	\$ 36,540	33%
8	Total Pilots	\$ 110,160	\$ 27,540	\$ 36,540	33%
9					
10	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.				

Reporting Period February 2015 ¹																
Date	CHANGES Participants' self-identified language	Description of the session content identifying service provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related)	Description of each contact made with that	If on CARE, Enter How		Number of Enrollments					Dedicated Toll-Free Number Used		Customer Receiving Assistance with Utility Bill		Calls to Dedicated 800 # Recorded by IOU ²	
				#	How Enrolled	CARE	FERA	Medical Baseline	#	1 = Yes 0 = No	Reason 800 # Not Used	#	1 = Yes 0 = No	Reason 800 # Not Used		
1/27/2015	Arabic	Set Up Account	n/a	1	Capitation Agency	n/a	n/a	n/a	n/a	n/a	0	I called the SDG&E Refugee Line.	n/a	n/a	n/a	
2/2/2015	English	HEAP/LiHeap Application Assistance ESAP Application Assistance Stop Disconnection	n/a	0	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
2/2/2015	Arabic	Bill Education Changes to Account	n/a	1	Capitation Agency	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	1	n/a	
2/2/2015	Somali	Verified Bill	n/a	1	Internet	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	0	This call was to another company/organization (example: HEAP provider).	
2/5/2015	French	Set Up Account	n/a	1	Capitation Agency	n/a	n/a	n/a	n/a	n/a	0	I called the SDG&E Refugee Line.	n/a	n/a	n/a	
2/10/2015	Karen	Waive/Decrease Deposit	n/a	1	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	0	This call was to another company/organization (example: HEAP provider).	
2/10/2015	Arabic	Set Up Account	n/a	1	SDG&E Call Center	n/a	n/a	n/a	n/a	n/a	0	I called the SDG&E Refugee Line.	n/a	n/a	n/a	
2/10/2015	Spanish	N2N Application Assistance	n/a	1	Capitation Agency	n/a	n/a	n/a	n/a	n/a	0	This call was to another company/organization (example: HEAP provider).	n/a	n/a	n/a	
2/11/2015	Somali	HEAP/LiHeap Application Assistance	n/a	0	n/a	n/a	n/a	n/a	n/a	n/a	0	Meeting with client.	n/a	n/a	n/a	
2/19/2015	Karen	Changes to Account	n/a	1	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	0	This call was to another company/organization (example: HEAP provider).	
2/19/2015	Spanish	N2N Application Assistance	n/a	1	Capitation Agency	n/a	n/a	n/a	n/a	n/a	0	This call was to another company/organization (example: HEAP provider).	n/a	n/a	n/a	
2/20/2015	English	N2N Application Assistance Set Up/Change Payment Plan	n/a	1	Internet	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	1	n/a	
2/20/2015	Spanish	N2N Application Assistance	n/a	1	SDG&E Call Center	n/a	n/a	n/a	n/a	n/a	0	This call was to another company/organization (example: HEAP provider).	n/a	n/a	n/a	
2/23/2015	Arabic	Set Up Account	n/a	0	n/a	n/a	n/a	n/a	n/a	n/a	0	I called the SDG&E Refugee Line.	n/a	n/a	n/a	
2/23/2015	Spanish	N2N Application Assistance	n/a	1	SDG&E IVR	n/a	n/a	n/a	n/a	n/a	0	This call was to another company/organization (example: HEAP provider).	n/a	n/a	n/a	
2/24/2015	Karen	HEAP/LiHeap Application Assistance Changes to Account	n/a	0	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	0	This call was to another company/organization (example: HEAP provider).	
2/24/2015	English	N2N Application Assistance	n/a	1	SDG&E Call Center	n/a	n/a	n/a	n/a	n/a	0	This call was to another company/organization (example: HEAP provider).	n/a	n/a	n/a	
2/25/2015	Spanish	N2N Application Assistance	n/a	1	Capitation Agency	n/a	n/a	n/a	n/a	n/a	0	This call was to another company/organization (example: HEAP provider).	n/a	n/a	n/a	
2/26/2015	Spanish	N2N Application Assistance	n/a	1	n/a	n/a	n/a	n/a	n/a	n/a	0	This call was to another company/organization (example: HEAP provider).	n/a	n/a	n/a	
2/26/2015	Spanish	N2N Application Assistance	n/a	1	n/a	n/a	n/a	n/a	n/a	n/a	0	This call was to another company/organization (example: HEAP provider).	n/a	n/a	n/a	
2/27/2015	Dari	Set Up Account	n/a	1	Capitation Agency	n/a	n/a	n/a	n/a	n/a	0	I called the SDG&E Refugee Line.	n/a	n/a	n/a	
						n/a	n/a	n/a	n/a				n/a			
						n/a	n/a	n/a	n/a				n/a			

N/A = Not Available

[1] There is a one-month lag behind the current reporting month

[3] For column C, this data was provided by CHANGES contractor, Self Help for the Elderly, via CSID. This table was edited and reformatted from its original version in order to have a more consistent appearance and format with existing SDG&E tables.

* Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Table 11 CHANGES Group Customer Assistance Sessions February 2015 ¹						
Date ²	Session Language	Description of Service Provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues)	Session Logistics			
			# of Sessions	Length (Hours) ³	Number of Attendees	Description of Information / Literature Provided
N/A	Spanish	Understanding Your Bill	2	N/A	73	N/A
N/A	Arabic	CARE/FERA and Other Assistance Programs	6	N/A	21	N/A
N/A	Burmese	CARE/FERA and Other Assistance Programs	1	N/A	4	N/A
N/A	Chaldean	CARE/FERA and Other Assistance Programs	1	N/A	1	N/A
N/A	Dari	CARE/FERA and Other Assistance Programs	1	N/A	4	N/A
N/A	English	CARE/FERA and Other Assistance Programs	4	N/A	30	N/A
N/A	Farsi	CARE/FERA and Other Assistance Programs	2	N/A	5	N/A
N/A	French	CARE/FERA and Other Assistance Programs	1	N/A	4	N/A
N/A	Karen	CARE/FERA and Other Assistance Programs	1	N/A	1	N/A
N/A	Pashto	CARE/FERA and Other Assistance Programs	2	N/A	4	N/A
N/A	Spanish	CARE/FERA and Other Assistance Programs	2	N/A	73	N/A
N/A	Arabic	Avoiding Disconnection	7	N/A	46	N/A
N/A	Armenian	Avoiding Disconnection	1	N/A	2	N/A
N/A	Assyrian	Avoiding Disconnection	1	N/A	1	N/A
N/A	Chaldean	Avoiding Disconnection	2	N/A	5	N/A
N/A	English	Avoiding Disconnection	4	N/A	31	N/A
N/A	Farsi	Avoiding Disconnection	2	N/A	3	N/A
N/A	Kurdish	Avoiding Disconnection	1	N/A	1	N/A
Current Month Total			41		309	
Year-to-Date						

[1] This table was provided by CHANGES contractor, Self Help for the Elderly, via CSID. This table was edited and reformatted from its original version in order to have a more consistent appearance and format with existing SDG&E tables.

There is a one-month lag behind the current reporting month

[2] Date of the workshops not available.

[3] Contractor states all sessions last at least 30 minutes.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.