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December 8, 2005

ADVICE LETTER 1755-E
(U 902-E)

PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

SUBJECT: REQUEST TO USE CARE FUNDS FOR ASSISTANCE WITH PY 2006 COOL ZONE CENTERS AND AN EVALUATION OF SDG&E'S 2005 COOL ZONE PROGRAM PURSUANT TO D.05-04-052

PURPOSE

San Diego Gas & Electric Company (SDG&E) is requesting the California Public Utilities Commission (Commission) approve the use of California Alternate Rates for Energy (CARE) public goods charge (PGC) funds to assist with funding for the Program Year (PY) 2006 Cool Zone Program in SDG&E's service territory. In addition, in compliance with Decision (D) 05-04-052, SDG&E is providing an evaluation of its 2005 Cool Zone Program, included as Attachment A, which supports its PY 2006 Cool Zone Funding request.

BACKGROUND

The Cool Zone Program was developed by the County of San Diego (County) during the 2001 energy crisis to assist: 1) low income seniors and disabled people with the utility bills by establishing sites where they could stay cool during the summer months without increasing their energy use, and 2) the County and SDG&E to conserve electricity and help to lower the risk of rolling blackouts.

Both SDG&E and the County agree that these services are needed during the summer months for low income customers and seniors.

As a result of the need for these services, the County has established a network of Cool Zone sites in San Diego's service territory where low income seniors can obtain relief from summer heat, especially in areas where temperatures exceed 100 degrees for consecutive days. The Commission authorized, and SDG&E spent, PGC funding for the program in 2002 and 2004¹.

¹ D.02-12-019 and Res. E-3873 (2004)

In D.05-04-052, the Commission again approved SDG&E's request to help fund the County's Cool Zone Program for PY 2005 in the amount of \$55 thousand as part of SDG&E's CARE outreach activities. However, the Commission disallowed PGC funds for some of the services planned and required SDG&E to explore how to ensure PGC funds are devoted to Low Income Energy Efficiency (LIEE) and CARE eligible customers in providing Cool Zone services. D.05-04-052 also directed an evaluation of the 2005 program be completed prior to any further requests for PGC funds. SDG&E's 2005 Cool Zone Program Evaluation, which supports SDG&E's PY 2006 funding request, is included as Attachment A.

PY 2006 Cool Zone Funding Request

SDG&E's proposal to fund the Cool Zone Program in 2006 includes the same program activities that were implemented in 2005. SDG&E requests authorization to use up to \$34,000 in CARE PGC funds in PY 2006.

PY 2006 Proposed Cool Zone Program

Item	Quantity	Cost
Transportation (Bus Passes)	800 bus passes @ \$15 per	<u>\$12,000</u>
Table Fans	1,000 fans @ \$11 per	<u>\$11,000</u>
Temporary Staff	AIS temp employee June-Oct 995 hrs@ \$10 per Hr.	<u>\$10,000</u>
<u>Dedicated Phone Line</u>	phone line Cool Zone calls flat rate=\$800	<u>\$ 1,000</u>
<u>Total Program Costs</u>		<u>\$34,000</u>

As in 2005, outreach for CARE and other energy assistance programs will be done in conjunction with the operation of the Cool Zone Program.

As a result of SDG&E's findings from the evaluation of the PY 2005 Cool Zone program, SDG&E believes the use of PGC funds to support Cool Zones is warranted based on the following:

- Most Cool Zone participants were found to be low-income customers with household earnings less than \$24,000 who qualify for PGC funded programs (i.e., CARE and LIEE).
- The Cool Zone Program provides an opportunity for low income customers and seniors to receive information on how to reduce their energy use.
- Cool Zone participants have the opportunity to learn about the FERA and Medical Baseline energy assistance programs as well as the Neighbor-to-Neighbor and LIHEAP bill payment assistance programs.
- Many Cool Zone participants are in need of transportation to the Cool Zone sites.
- Disabled Cool Zone participants, unable to get to the Cool Zone sites, are helped with heat-related illness and discomfort from receiving energy efficient fans.

In addition, as outlined in Ordering Paragraph 13 of the Draft Decision of ALJ Weissman², SDG&E will seek feedback on the planned PY 2006 Cool Zone Program from community groups and others.

² Opinion Approving 2006-2007 Low Income Programs and Funding for the Larger Energy Utilities and Approving New Low Income Energy Efficiency Program Measures for 2006.

EFFECTIVE DATE

SDGE& believes this filing is subject to Energy Division disposition and respectfully requests that this filing become effective on January 7, 2006, which is 30 days from the date filed.

PROTEST

Anyone may protest this advice letter to the California Public Utilities Commission. The protest must state the grounds upon which it is based, including such items as financial and service impact, and should be submitted expeditiously. The protest must be made in writing and must be received within 20 days of the date this Advice Letter was filed with the Commission. There is no restriction on who may file a protest. The address for mailing or delivering a protest to the Commission is:

CPUC Energy Division
Attention: Tariff Unit
505 Van Ness Avenue
San Francisco, CA 94102

Copies should also be sent via e-mail to the attention of both Jerry Royer (jrr@cpuc.ca.gov) and Honesto Gatchallian (jnj@cpuc.ca.gov) of the Energy Division. It is also requested that a copy of the protest be sent via electronic mail and facsimile to the address shown below on the same date it is mailed or delivered to the Commission.

Attn: Monica Wiggins
Regulatory Tariff Manager
8330 Century Park Court, Room 32C
San Diego, CA 92123-1548
Facsimile No. (858) 654-1788
E-Mail: mwiggin@semprautilities.com

NOTICE

A copy of this filing has been served on the utilities and interested parties shown on the attached list, including interested parties in R.04-06-001, by providing them a copy electronically or by mailing them a copy hereof, properly stamped and addressed.

Address changes should be directed to Christina Sondrini by facsimile at (858) 654-1788 at csondrini@semprautilities.com.

J. STEVE RAHON
Director — Tariffs & Regulatory Accounts

Enclosures

(cc list enclosed)

CALIFORNIA PUBLIC UTILITIES COMMISSION

ADVICE LETTER FILING SUMMARY ENERGY UTILITY

MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)

Company name/CPUC Utility No. **SAN DIEGO GAS & ELECTRIC**

Utility type:

ELC GAS
 PLC HEAT WATER

Contact Person: Margee Moore

Phone #: (858) 654-1748

E-mail: mmoore@semprautilities.com

EXPLANATION OF UTILITY TYPE

ELC = Electric GAS = Gas
PLC = Pipeline HEAT = Heat WATER = Water

(Date Filed/ Received Stamp by CPUC)

Advice Letter (AL) #: 1755-E

Subject of AL: Request to use CARE Funds for Assistance with PY 2006 Cool Zone Centers and an Evaluation of 2005 Cool Zone Centers Pursuant to D.05-04-052

Keywords (choose from CPUC listing): Cool Zones, CARE, Compliance

AL filing type: Monthly Quarterly Annual One-Time Other

If AL filed in compliance with a Commission order, indicate relevant Decision/Resolution #:

D.05-04-052

Does AL replace a withdrawn or rejected AL? If so, identify the prior AL N/A

Summarize differences between the AL and the prior withdrawn or rejected AL¹: N/A

Resolution Required? Yes No

Requested effective date: 1/7/2006 No. of tariff sheets: 0

Estimated system annual revenue effect (%): N/A

Estimated system average rate effect (%): N/A

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).

Tariff schedules affected: N/A

Service affected and changes proposed¹:

Pending advice letters that revise the same tariff sheets: N/A

Protests and all other correspondence regarding this AL are due no later than 20 days after the date of this filing, unless otherwise authorized by the Commission, and shall be sent to:

CPUC, Energy Division

Attention: Tariff Unit

505 Van Ness Ave.,

San Francisco, CA 94102

jjr@cpuc.ca.gov and jnj@cpuc.ca.gov

San Diego Gas & Electric

Attention: Monica Wiggins

8330 Century Park Ct, Room 32C

San Diego, CA 92123

mwiggins@semprautilities.com

¹ Discuss in AL if more space is needed.

General Order No. 96-A, Sec. III. G.
ADVICE LETTER FILING MAILING LIST

cc: (w/enclosures)

Public Utilities Commission

S. Larson

ORA

D. Appling
S. Cauchois
J. Greig
L. Maack
R. Pocta
W. Scott

Energy Division

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American Energy Institute

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APS Energy Services

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Barkovich & Yap, Inc.

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Children's Hospital & Health Center

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City of Chula Vista

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D. Douglass
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Duke Energy North America

M. Gillette

Dynegy, Inc.

J. Paul

Ellison Schneider & Harris LLP

E. Janssen

Energy Policy Initiatives Center (USD)

S. Anders

Energy Price Solutions

A. Scott

Energy Strategies, Inc.

K. Campbell
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Robinsons-May Dept. Stores

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S. Freedman

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M. Rochman

Shute, Mihaly & Weinberger LLP

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Solar Turbines

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M. Alexander

K. Cini

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H. Romero

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TURN

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U.S. Dept. of the Navy

K. Davoodi

N. Furuta

J. Perez

Utility Specialists, Southwest, Inc.

D. Koser

Western Manufactured Housing

Communities Association

S. Dey

White & Case LLP

L. Cottle

Interested Parties in:

R.04-01-006

ATTACHMENT A



**An Evaluation Report of San Diego Gas & Electric and San Diego County's
2005 Cool Zone Program**

December 5, 2005

Introduction

In Decision (D.) 05-04-052, (“Decision”) the California Public Utilities Commission (Commission) approved San Diego Gas & Electric Company’s (SDG&E’s) request to help fund the County of San Diego’s (“County”) Cool Zone Program for program year (“PY”) 2005 in the amount of \$55 thousand as part of SDG&E’s California Alternate Rates for Energy (CARE) Outreach activities. The Decision, however, disallowed public goods charge (PGC) funding for some of the services planned by SDG&E and the County, such as bus passes and other transportation costs and staffing at Cool Zone locations. D.05-04-052 also required SDG&E to explore how to ensure PGC funds are devoted to Low-Income Energy Efficiency (LIEE) and CARE eligible customers in providing Cool Zone services. Finally, the Decision directed that an evaluation of the 2005 program be completed prior to any further requests for PGC funds. In Application (A.) 05-06-013, which requested Commission approval of its 2006 and 2007 low income program plans and budgets, SDG&E informed the Commission that the PY 2005 Cool Zone Program would be assessed and evaluated in accordance with D.05-04-052. SDG&E on June 20, 2005 submitted its plan for conducting the evaluation. In that plan, SDG&E noted that it would use non-PGC funds for the PY 2005 Cool Zone Program so that the services requested by the County could be included in the program.

SDG&E used non-PGC funds to fund the 2005 Cool Zones Program. However, \$579 in PGC funds was used for printing the survey questionnaires for the Cool Zone evaluation which was authorized in D.05-04-052. SDG&E also included a placeholder in the amount of \$55 thousand in its proposed 2006 and 2007 CARE outreach budgets for support of the County’s Cool Zone Program pending completion of this evaluation and Commission authorization granting SDG&E’s use of PGC funds for the Cool Zone services.

The purpose of this report is to provide the results of the evaluation conducted on the County of San Diego’s 2005 Cool Zone Program. The report demonstrates that the Cool Zones Program does reach many low-income and CARE-eligible customers and provides support for using CARE PGC funds to support the Cool Zone Program services.

SDG&E is submitting an Advice Letter with this Cool Zone Evaluation Report attached, seeking Commission authorization to use \$34,000 in PGC funds for SDG&E's support of the County's Cool Zone Program in PY 2006 as recommended herein.

PY 2005 Cool Zone Program Description and Costs

The County of San Diego's Cool Zone Program (which includes issuing fans to home bound seniors and the disabled) was created by County Supervisor Dianne Jacob during the energy crisis of 2001 out of the concern for seniors and disabled persons whose health problems could easily worsen in hot weather and is managed by Aging and Independent Services. The County and SDG&E support mitigating the impact of hot weather by offering the Cool Zone Program, which is directed at low-income seniors and disabled persons.

Since the energy crisis of 2001 the issue of extreme hot weather continues to plague low-income seniors and disabled persons with little to no means of offsetting high energy costs. The County of San Diego's Cool Zone program provides an alternative to low-income seniors and disabled persons. The following excerpt from the Wall Street Journal demonstrates that the issue of extreme hot weather has reached a national concern:

“The National Weather Service says extreme heat was the biggest weather-related killer in the U.S. from 1994 to 2003, beating out winter storms, extreme cold, floods, hurricanes, tornadoes and lightning. In Europe, a heat wave in August 2003 caused 35,000 deaths, according to the Earth Policy Institute, an environmental think tank. After that disaster, politicians in France faced intense criticism that they had mishandled the crisis.”¹

SDG&E agrees with the County that services are needed for seniors and disabled residents at a location where they can go to seek relief from extreme summer temperatures and for transportation to and from these sites for those who do not have their own transportation. There is also a need for seniors and disabled who are home bound, and who may be susceptible to heat-related illnesses, may not have air

¹ Smith, Rebecca, “Policy Disconnect: In Aid for the Poor, Hotter States Get The Cold Should,” Wall Street Journal, August 18, 2005; Page A1

conditioners, or cannot afford to run their air conditioners, to have a means of cooling their homes during the summer. The Cool Zone Program was developed to assist: (1) low-income seniors and disabled people with their utility bills by establishing sites where they could stay cool during the summer months without increasing their energy use and (2) the County and SDG&E to conserve electricity and help to lower the risk of rolling blackouts. The Cool Zone Program also provides energy efficient table fans for homebound seniors and disabled who are unable get to a Cool Zone site.

For the past four years, SDG&E has provided financial assistance to the County for the Cool Zone Program so that the services of the program could continue to be provided. These services include transportation assistance through the offering of bus passes, energy efficient fans, energy education and low-income programs outreach specifically for CARE and LIEE, with CARE applications being available at all Cool Zone sites. The Commission has authorized the use of PGC funds for the program in two out of those four years.²

Cool Zones have helped low-income seniors avoid the impact of hot weather, subsequent heat-related health problems, and may have helped them to save money, if by attending these sites, they used less energy at home thereby reducing their energy bill. Cool Zone sites are mostly located in the hottest areas of the County where temperatures exceed 100 degrees for consecutive days. At the sites, low-income seniors can receive energy education to learn how to reduce their energy usage, enroll in CARE, and learn about other energy assistance programs. SDG&E believes that during the past four years, thousands of low-income seniors have taken shelter from the heat at 140 designated Cool Zones throughout San Diego County, including senior centers, libraries, local malls and community centers. (A list of sites is included as Attachment 1.) Also, during those four years, fans and bus passes have been issued to thousands of low-income seniors and disabled residents.

Below is a table showing the cost for services and administration of the PY 2005 Cool Zone Program. Only the costs to print the survey questionnaire have been charged to the 2005 CARE program.

² 1. D.02-12-019 and 2. 2004 Res. E-3873

Total Expenditures for 2005 Cool Zone Program

Item	Quantity	Budget	Actual Cost
Transportation (Bus Passes)	400 @ \$15 each	\$6,000	\$6,000
Table Fans	1,000 @ \$8 each, plus tax	\$11,000	\$8,625
Fan Delivery		\$500	\$ 65
Temporary Staff	1 part-time employee at approx. \$10 per hour for June thru October.	\$9,950	\$9,950
Dedicated Cool Zones toll free telephone line.	1,310 calls	\$800	\$ 800
Survey Printing	2,000 Cool Zone Survey Postcards		\$ 579- charged to CARE Outreach
Total		\$28,250	\$25,440
			\$ 2,810 under budget

SDG&E anticipates minor cost increases as a result of increased services and/or increased costs for those services (e.g., additional bus passes, higher costs for fans) for PY 2006 and forecasts \$34,000.

Cool Zone Evaluation

Survey:

As directed by the Commission, in cooperation with the AIS agency, and in consultation with the Energy Division, SDG&E developed a Cool Zone Survey directed at LIEE and CARE-eligible customers and otherwise prospective Cool Zone participants (see Attachment 2). SDG&E formulated the survey to include data to help determine the effectiveness of the Cool Zone Program as a CARE Outreach Pilot for program year 2005 and to provide information on the characteristics of the customers participating in the program, and to obtain information on attendance at the Cool Zone sites.

Surveys were distributed to the Cool Zone sites, and where practical, site participants were requested to complete those surveys. Also, AIS conducted surveys of program customers who called the County seeking information on the program. The surveys were conducted beginning with the Cool Zone Program launch on June 23, 2005 through the end of the 2005 program on October 31. Seven hundred and sixty (760) total surveys were completed, some of which were completed on site and some completed over the telephone. SDG&E collected 52 anonymous surveys from the Cool Zones sites, and AIS conducted 708 telephone surveys, including name and address information, from San Diego residents who called inquiring about the Cool Zone Program and services. Not all survey participants responded to each question within the survey. Therefore, when adding the responses to the questions in an effort to get a total of 760 survey participants a shortfall is found which is attributed to a failure of the respondents to answer each and every question within the survey.

Surveys at the Cool Zone sites were printed on postage paid postcards, specially coded for the CARE program, and then mailed into SDG&E by Cool Zone site attendees. The telephone survey participants volunteered to take part in the survey after calling the toll free number to the AIS Call Center Cool Zone information line. While the County reports receiving 1,310 calls regarding the program, 708 phone surveys were completed. Many of the calls to the County were homebound customers inquiring about how to receive energy efficient table fans. The County of San Diego hired an individual to respond to telephone calls from prospective participants and process requests for fans and

bus passes. SDG&E participated in the training of this individual in how to complete the surveys by telephone.

Survey Results

Outreach - CARE

There were 760 total survey participants. When asked if they were enrolled in the CARE program, 263 (36%) of the 739 total respondents told us they were enrolled in CARE. A total of 369 (50%) respondents (29 of whom were anonymous survey participants) told us they were not enrolled in CARE and 107 (15%) respondents were not sure if they were on the CARE rate or not.

A list of 340 of the 369 total respondents who were not enrolled in CARE, whose names, addresses and phone numbers were available, was generated from the database and reviewed by CARE and LIEE program staff to determine eligibility for each program. SDG&E found that from the list of the 340 participants who told us they were not enrolled in CARE, 188 survey participants did not qualify for the CARE program because they were receiving utility services under a non-qualified rate schedule (although all were income-qualified for the CARE Program), 98 were enrolled in CARE; 18 could not be located; and 36 customers qualified for CARE and were sent applications. The total number of CARE customers identified through the survey question asking whether or not the customer was enrolled in the CARE program is 397 or 54% of the respondents.

Total CARE-Eligible Customers

Respondents Enrolled in CARE	263
Respondents Discovered to be Enrolled in CARE	98
Respondents Outreached and Qualified for CARE	36
Total CARE Customers	397

Outreach – LIEE

Of the 340 survey participants who told us they were not enrolled in CARE, 300 had not received LIEE services. The names and addresses of these individuals have been forwarded to the LIEE and are being contacted and qualified for LIEE services.

Cool Zone Program Participation:

Data from the survey and services provided presents a picture of the program participants consistent with the low-income program participants. The large majority of them (91% or 695) live in one to two person households, 90% or (687) respondents had incomes under \$24,000; three-fourths of them are over 60 (75% or 568), 23% or (177) of them were disabled; and 664 of the total calls received were from homebound seniors or disabled qualifying for energy efficient fans. Seventy three percent (or 518) of those responding to the telephone survey were interested in receiving a bus pass so they could commute to a Cool Zone site. Of the 134 people answering the question regarding the reason they visited Cool Zones, 69% (or 93) of them indicated they were at the Cool Zone site to “cool off.”

The survey questions designed to evaluate the number of days survey participants utilized the Cool Zones yielded a small response. Out of 32 valid responses, the number of Cool Zone participation days ranged from 2 days to 50+ days of Cool Zone participation, with a majority responding 20 or more days of Cool Zone participation. Of the 32 responses that generated a summary response, the results were: 10 Many times; 1 Everyday; 1 Several Days; 1 Not sure. The remaining responses to “how often” included comments regarding attending a Cool Zone last year, but not recalling the number of days of participation.

Survey participants were asked whether or not they experienced smaller electric bills as a result of utilizing Cool Zones so that SDG&E could acquire information on perceived energy savings. Of the total number of survey participants, 625 survey participants chose not to respond to the question or were unaware that their electric bill would be affected. The other responses received were:

51 survey participants responded they “Don’t know,”

52 survey participants responded “No” that it did not affect their electric bill, and 30 survey participants responded “Yes” to the question.

Evaluation Findings:

Data from the survey and services provided presents a picture of the program participants consistent with the low-income program participants.

1. The County received 1,310 calls on the Cool Zone Program and site locations and issued 1,128 bus passes³ and 664 fans⁴ during the four-month period the Cool Zone Program was open.
2. SDG&E received 27 CARE applications from the Cool Zone sites which were completed and returned by Cool Zone Program participants.
3. 52 anonymous surveys were received from Cool Zone Program participants and an additional 36 customers were identified as CARE-eligible and mailed applications
4. 397 Cool Zone survey participants were found to be CARE eligible.
5. 687 (90%) survey participants responded that they had household incomes under \$24,000.
6. 300 Cool Zone Program survey participants were identified as potentially eligible for LIEE services and are being outreached to receive program services.
7. Many of the participants in the Cool Zone Program have a need for transportation to the Cool Zone sites, as they cannot afford transportation on their own.
8. The Cool Zone sites are not conducive to taking attendance at the sites because they are public facility designated as Cool Zone sites (e.g. community centers, libraries, malls) and there is no registration of attendance taken.
9. Valid conclusions could not be drawn from the data on attendance provided by those responding to the survey, although a small number of survey respondents indicated they attended the sites several times.

³ SDG&E had only committed to purchasing 400 bus passes for PY2005 but the County issued 1,128 and are being held responsible for the overage.

⁴ The 336 remaining fans not issued will be held by SDG&E for use in next year’s program.

10. Many participants in the Cool Zone Program could not get to the Cool Zone sites because they are disabled, and providing an energy efficient fan to these participants helps to prevent heat-related suffering.

11. The San Diego County Department of Aging and Independent Services requires incremental staff to manage the Cool Zone Program.

Conclusions

1. The Cool Zone Program provides a needed energy-related public service during the summer months to low-income seniors and disabled within the County.
2. Many of the San Diego County residents participating in the Cool Zone Program are indeed low-income seniors and/or are disabled and qualify for both the CARE program and LIEE programs offered by SDG&E.
3. Outreach for the CARE and LIEE programs can be accomplished through the Cool Zone Program and low-income customers can be enrolled in the utilities programs.
4. The use of PGC funds to fund San Diego County and SDG&E's Cool Zone Program as operated in 2005 is warranted because the customers are low-income, CARE and LIEE eligible customers who receive assistance with their electric energy needs.

Recommendation

Based on the Cool Zones Program survey results, participation data, CARE enrollments and taking into consideration the Commission's concerns with the use of PGC funds to support the program, SDG&E believes there is sufficient justification to authorize PY 2006 CARE PGC funds for the purposes of funding bus transportation, County incremental staffing, and energy efficiency fans, as well as any related program outreach and advertising efforts and recommends that such funding be authorized by the Commission.

Cool Zone Locations – 2005

Organization	Address	City	Region	ZIP	Hours of Operation
Allied Gardens Rec Ctr	5155 Greenbrier Ave	San Diego	Central	92120	M-F 1-9 Sat 9-5 Sun closed
Azalea Recreation Center	2596 Violet St	San Diego	Central	92105	M,W,F 12-7 T,Th 12-8 Sat 10-3 Sun 12-5
Balboa Branch Library	4255 Mt Abernathy Ave	San Diego	Central	92117	M, W 12-8 T, Th, F Sat 9:30-5:30 Sun closed
Balboa Park Activity Ctr	2145 Park Bl	San Diego	Central	92101	M, W, 2-9:30 T,Th 10-9:30 F 1-9:30 Sat/Sun 9-4:30
Beckwourth Branch Librar	721 San Pasqual St	San Diego	Central	92113	M, W 12-8 T, Th, F, Sat 9:30-5:30 Sun closed
Benjamin Branch Library	5188 Zion Ave	San Diego	Central	92120	M, W 12-8 T, Th, F Sat 9:30-5:30 Sun closed
Black Mountain Multipurpose Ctr	9353 Oviedo St	San Diego	Central	92129	M-Th 5p-9:45p F 5p-8:45p S 10-3:45p Sun closed
Canyonside Rec Ctr	12350 Black Mtn Rd	San Diego	Central	92129	M-F 2-9:45 Sat 8:30-4:30 Sun Closed
Carmel Mountain Ranch Branch Library	12095 World Trade Dr	San Diego	Central	92128	M, W 12-8 T, Th, F Sat 9:30-5:30 Sun Closed
Carmel Valley Branch Library	3919 Townsgate Ave	San Diego	Central	92130	M, W 12-8 T, Th, F, Sat 9:30-5:30 Sun 1-5.
Carmel Valley Recreation Center (No A/C)	3777 Townsgate Dr	San Diego	Central	92130	M-F 12-8 S 9-2 Sun closed
Central Library	820 E St	San Diego	Central	92101	M, W 12-8 T, Th, F, Sat 9:30-5:30 Sun 1-5.
Chollas Lake Park	6350 College Grove Dr	San Diego	Central	92115	Daily 6:30a to 30 min before sunset
City Heights Weingart Branch Library	3795 Fairmount Ave	San Diego	Central	92105	M, W 12-8 Tu, Th, F, Sat 9:30-5:30 Sun 1-5.

Cool Zone Locations – 2005

Organization	Address	City	Region	ZIP	Hours of Operation
Clairemont Branch Library	2920 Burgener Bl	San Diego	Central	92110	M, W 12-8 T, Th, F, Sat 9:30-5:30 Sun closed
Clairemont Friendship Senior Center	4425 Bannock Ave, PO Box 17366	San Diego	Central	92117	M-F 8-5:30 Sat/Sun closed
Colina Del Sol Recreation Center	5319 Orange Ave	San Diego	Central	92115	M -Th, 11-8pm F 12-6p Sat 10a-4p Sun Closed
College Heights Branch Library	4710 College Ave	San Diego	Central	92115	M, W 12-8 T, Th, F, Sat 9:30-5:30 Sun closed
County Court House Superior Court	220 W Broadway	San Diego	Central	92101	M - F 7am-5pm Sat/Sun closed
Delores Magdaleno Memorial Rec Ctr	2902 Marcy Ave	San Diego	Central	92113	M -Th 1-9 F 12-8 Sat 9-5 Sun closed
Doyle Rec Ctr	8175 Regents Rd	San Diego	Central	92122	M-Th 11-9 F 11-8 Sat 9-12:45 Sun closed
Environmental Services Library	9601 Ridgeway Court	San Diego	Central	92123	M,W,F 10-2 T, Th 1-5 Sat/Sun closed
Family Law Court Superior Court	1555 Sixth Ave	San Diego	Central	92101	M - F am-5pm Sat/Sun closed
Florence Riford Senior Ctr	6811 La Jolla Bv	La Jolla	Central	92037	M -Th 8-4 Fri - Sun closed
Good Shepherd Lutheran Church	4335 Van Dyke	San Diego	Central	92105	M - F 10am-2pm Sat/Sun closed
Hall of Justice Superior Court	330 W Broadway	San Diego	Central	92101	M - F 7am-5pm Sat/Sun closed
Juvenile Court - Superior Court	2851 Meadow Lark	San Diego	Central	92123	M-F 7am-5pm Sat/Sun closed
Kearny Mesa Branch Superior Court	8950 Clairmont Mesa	San Diego	Central	92123	M-F 7am-5pm Sat/Sun closed
Kearny Mesa Recreation Center	3170 Armstrong St	San Diego	Central	92111	M-Th 1-9 F 2-6 Sat 10-5 Su 12-5.
Kensington/Normal Heights Branch Library	4121 Adams Ave	San Diego	Central	92116	M, W 12-8, T, Th, F, Sat 9:30-5:30 Sun closed
La Jolla Riford Branch Library	7555 Draper	La Jolla	Central	92037	M, W 12-8 T, Th, F, Sat 9:30-5:30 Sun 1-5.
Linda Vista Branch Library	2160 Ulric St	San Diego	Central	92111	M, W 12-8 T, Th, F, Sat 9:30-5:30 Sun closed

Cool Zone Locations – 2005

Organization	Address	City	Region	ZIP	Hours of Operation
Linda Vista Rec Ctr	7064 Levant St	San Diego	Central	92111	M 2-8:45p T -Th 1-8:45p F 2-7:45p Sat 10a-3:45 Sun 12-3:45p
Logan Heights Branch Library	811 S 28th St	San Diego	Central	92113	M, W 12-8 T, Th, F, Sat 9:30-5:30 Sun closed
Madge Bradley Building - Superior Court	1409 4th Ave	San Diego	Central	92101	M-F 7am-5pm Sat/Sun closed
Malcolm X Library & Performing Arts Center	5148 Market St	San Diego	Central	92114	M, W 12-8 T, Th, F, Sat 9:30-5:30 Sun 1-5.
Martin Luther King, Jr. Rec Ctr	6401 Skyline Dr	San Diego	Central	92114	M,W,Th,F 11-7 T, 11-8, Sat 10-4 Sun closed
Mid-City Gymnasium	4302 Landis St	San Diego	Central	92105	M 2-8:30 T, W, Th 12-8:30 Fri 2-8 Sat 10-2 Sun closed
Mira Mesa Branch Library	8405 New Salmen St	San Diego	Central	92126	M, W 12-8 T, Th, F, Sat 9:30-5:30 Sun closed
Mira Mesa Recreation Center	8575 New Salmen St	San Diego	Central	92126	M 1-9 T-Th 2-9:45p Fri 2-8:45p Sat 9a-3:45p Sun 10a-2:45p
Mission Hills Branch Library	925 W Washington St	San Diego	Central	92103	M, W 12-8 T, Th, F, Sat 9:30-5:30 Sun closed
Mission Valley Branch Library	2123 Fenton Parkway	San Diego	Central	92108	M-F 10-10 Sat 10-6 Sun 2-10
Montgomery-Waller Rec Ctr	3020 Coronado Ave	San Diego	Central	92154	M-F 12-8 Sat 9-5 Sun closed
Mountain View Rec Ctr	641 S Boundary St	San Diego	Central	92113	M-Th 12-7:45p F 1-6:45p Sat 9-3 Sun 10-2
Municipal Gymnasium	2111 Pan American Plaza	San Diego	Central	92101	M-Th 1-8:45pm Fri 1-6:45pm Sat 9-4:45pm Sun 12:30-4:45pm
Neighborhood House Senior	795 S Boundary St	San Diego	Central	92113	M-F 8am-4pm Sat/Sun closed

Cool Zone Locations – 2005

Organization	Address	City	Region	ZIP	Hours of Operation
North Clairemont Branch Library	4616 Clairemont Dr	San Diego	Central	92117	M, W 12-8 T, Th, F, Sat 9:30-5:30 Sun closed
North Park Branch Library	3795 31st St	San Diego	Central	92104	M, W 12-8 T, Th, F, Sat 9:30-5:30 Sun 1-5.
North Park Rec Ctr	4044 Idaho St	San Diego	Central	92104	M-F 1-8p Sat 9-2 Sun closed
Oak Park Branch Library	2802 54th St	San Diego	Central	92105	M, W 12-8 T, Th, F Sat 9:30-5:30 Sun closed
Ocean Beach Branch Library	4801 Santa Monica Ave	San Diego	Central	92107	M, W 12-8 T, Th, F, Sat 9:30-5:30 Sun closed
Ocean Beach Recreation Center	4726 Santa Monica Ave	San Diego	Central	92107	Call for times 619-531-1527
Otay Mesa Branch Library	3003 Coronado Ave	San Diego	Central	92154	M, W 12-8 T, Th, F, Sat 9:30-5:30 Sun 1-5.
Pacific Beach Rec Ctr	1405 Diamon St	San Diego	Central	92109	M-Th 12-9 F 12-8 Sat 9-1 Sun closed
Pacific Beach Taylor Branch Library	4275 Cass St	San Diego	Central	92109	M, W 12-8 Tu, Th, F, Sat 9:30-5:30 Sun 1-5.
Paradise Hills Branch Library	5922 Rancho Hills Dr	San Diego	Central	92139	M, W 12-8 T, Th, F, Sat 9:30-5:30 Sun closed
Paradise Hills Rec Ctr	6610 Potomac St	San Diego	Central	92139	M-Th 12-8 F 11-7 SAT 9-5 Sun closed
Point Loma Branch Library	2130 Pointsettia Dr	San Diego	Central	92107	M, W 12-8 T, Th, F, Sat 9:30-5:30 Sun 1-5.
Presidio Rec Ctr	2811 Jackson St	San Diego	Central	92110	M,W 9a-12p T,F 1-9p Th 1-7p Sun closed
Rancho Bernardo Branch Library	17110 Bernardo Center Dr	San Diego	Central	92128	M, W 12-8 T, Th, F, Sat 9:30-5:30 Sun 1-5.
Rancho Bernardo Glassman Recreation Center	18448 W Bernardo Dr	San Diego	Central	92127	M-F 12-8 Sat 9-2 Sun closed

Cool Zone Locations – 2005

Organization	Address	City	Region	ZIP	Hours of Operation
Rancho Penasquitos Branch Library	13330 Salmon River Rd	San Diego	Central	92129	M, W 12-8 T, Th, F, Sat 9:30-5:30 Sun closed
San Carlos Branch Library	7265 Jackson Dr	San Diego	Central	92119	M 2-7:30 T, W, Th 2-8:30 Fri 1-6:30 Sun closed
San Carlos Rec Ctr	6445 Lake Badin Ave	San Diego	Central	92119	M 1-7:45 T-Th 2-8:45 F 1-6:45 Sat 9-2:45 Sun closed
San Ysidro Branch Library	101 W San Ysidro Bl	San Diego	Central	92173	M, W 12-8 T, Th, F, Sat 9:30-5:30 Sun closed
San Ysidro Comm Rec Ctr	212 W Park Ave	San Diego	Central	92173	Call for times 619-428-2125
San Ysidro Sports Field & Cesar Chavez Comm Ctr	455 Sycamore Rd	San Ysidro	Central	92173	M, T, Th 12-8 W 12-7 Fri 12-6 Sat 9-4 Sun 12-4
Santa Clara Rec Ctr	1008 Santa Clara Pl	San Diego	Central	92109	M, W, F 12-7 T, Th 12-7:30 Sat 10-2 Sun closed
Scripps Miramar Ranch Branch Library	10301 Scripps Lake Dr	San Diego	Central	92131	M, W 12-8 T, Th, F, Sat 9:30-5:30 Sun closed
Scripps Ranch Comm Rec Ctr	11454 Blue Cypress Dr	San Diego	Central	92131	M, Th 12-8:45 T, W, F 12-7:45 Sat 10-3:45 Sun closed
Senior Community Center	928 Broadway	San Diego	Central	92101	M, F 7a - 2:30p Sat 8a- 2m Sun 10a -2p
Serra Mesa Branch Library	3440 Sandrock Rd	San Diego	Central	92123	M, W 12-8 T, Th, F, Sat 9:30-5:30 Sun closed
Serra Mesa Recreation Center	9020 Village Glen Dr	San Diego	Central	92123	M-Th 1-8 Fri 1-6 Sat 10-2 Sun closed
Silverwing Recreation Center	3737 Arey Dr	San Diego	Central	92154	M-F 1-8 pm Sat 10am-3pm Sun closed
Skyline Hills Branch Library	480 S Meadowbrook Dr	San Diego	Central	92114	M, W 12-8 T, Th, F, Sat 9:30-5:30 Sun closed

Cool Zone Locations – 2005

Organization	Address	City	Region	ZIP	Hours of Operation
South Bay Rec Ctr	1885 Coronado Ave	San Diego	Central	92154	M-W 12-8 Th 12-9 Fri 12-6 Sat 10-5 Sun closed
Southcrest Rec Ctr	4149 Newton Ave	San Diego	Central	92113	M-F 1-8p Sat 9-4:30 Sun 9-2:30
Standley Rec Ctr	3585 Governor Dr	San Diego	Central	92122	M-Th 12-9 Fri 12-7 Sat 9-2 Sun closed
Tecolote Rec Ctr	4675 Tecolote Rd	San Diego	Central	92102	M 2-6 T,W 2-7 Th 2-9 Fri 2-7 Sat 10-5:30 Sun 11-5:30
Tierrasanta Branch Library	4985 La Cuenta Dr	San Diego	Central	92124	M, W 12-8 T, Th, F, Sat 9:30-5:30 Sun closed
Tierrasanta Rec Ctr	11220 Clairemont Mesa Bl	San Diego	Central	92124	M, W, Th 12-9 T 11-8 Fri 12-8 Sat 9-1 Sun 12-3
University Community Branch Library	4155 Governor Dr	San Diego	Central	92122	M, W 12-8 T, Th, F, Sat 9:30-5:30 Sun closed
University Heights Branch Library	4193 Park Bl	San Diego	Central	92103	M, W 12-8 T, Th, F, Sat 9:30-5:30 Sun closed
Willie Henderson Sports Complex	1035 S 45th St	San Diego	Central	92113	M,T 12-8 W,Th 12-10 Fri 12-7 Sat 9-4 Sun 10-3
Alpine Community Center	1830 Alpine Bl	Alpine	East	92020	M-F 9am-5pm Sat/Sun closed
Christian Church of Lemon Grove	6970 San Miguel	Lemon Grove	East	91945	M-F 8am-4:30pm Sat/Sun closed
Christian Science Reading Room	8370 La Mesa Bl	La Mesa	East	91941	M,W,Th,F 9-5 T 9-7 Sat 10-4 Sun closed
Crest Library	105 Juanita Lane	El Cajon	East	92021	T 12-8 W,Th 10-6 Fri 10-5 Sat 10-3 Sun/Mon closed

Cool Zone Locations – 2005

Organization	Address	City	Region	ZIP	Hours of Operation
Descanso Library	9545 River Rd/P O Box 185	Descanso	East	91916	T,W 10-6 Th 12-8 Fri 10-5 Sat 10-3 Sun/Mon closed
East County Regional Center	250 E Main St	El Cajon	East	92020	M-F 7am-5pm Sat/Sun closed
Edgemoor Senior Center	9065 Edgemoor Dr	Santee	East	92071	M-F 8-3 Sat/Sun closed
El Cajon Library	201 E Douglas	El Cajon	East	92020	M - Th 10-8 F, Sat 10-5 Sun 1-5
Golden Goose Coffeeshop	10001 Main Ave	Lakeside	East	92040	M-Sat 5:30-6pm Sun 7am-12pm
Jacumba Library	44605 Old Hwy 80	Jacumba	East	91934	T, 12pm-8pm W,Th 10am - 6pm Fri 10am-5pm Sat 10am-3pm Sun/Mon closed
La Mesa Adult Enrichment Center	8450 La Mesa Bl	La Mesa	East	91941	M-F 8-5 Sat/Sun closed
Lakeside Community Center	9841 Vine St	Lakeside	East	92040	M-F 10a-2p Sat/Sun closed
Lakeside Library	9839 Vine St	Lakeside	East	92040	M, 10-6 T 10-8 W 10-8 Th 10-6 Fri/Sat 10-5 Sun closed
Lemon Grove Senior Center	8235 MT Vernon St	Lemon Grove	East	91945	M-F 8am-4pm Sat/Sun closed
Mission Trails Visitor Center	1 Father Junipero Serra Trail	San Diego	East	92119	Sun -Sat 9-5pm
Mountain Empire Community Center	976 Sheridan Rd	Campo	East	91906	T-F 11:30-5 Sun/Mon closed
Parkway Plaza Mall	415 Parkway Plaza	El Cajon	East	92020	All day
Pine Valley Library	28804 Old Hwy 80	Pine Valley	East	91962	Tu 12-8 W,10-6 Th 10-6 F 10-5 Sat 10-3 Sun/Mon closed
Potrero Library	24883 Potrero Valley Rd	Potrero	East	91963	T,Th 10am-6pm W 12pm-8pm Fri 10-5 Sat 10-3pm Sun/Mon closed
Salvation Army Senior Dining & Social Center	1011 E Main St	El Cajon	East	92021	M-F 8am-4:30pm Sun/Mon closed

Cool Zone Locations – 2005

Organization	Address	City	Region	ZIP	Hours of Operation
San Diego County Library Pine Valley Branch	28804 Old Hwy 80/P O Box 580	Pine Valley	East	91962	T 12-8pm W, Th 10-6 F 10-5pm Sat 11-2 Sun/Mon closed
Spring Valley Park and Recreation	8735 Jamacha Bl	Spring Valley	East	91977	M 9-9:30pm T, W, Th 9-9pm Fri 9-7pm Sat 9-5:30pm Sun closed
Brengle Senior Center	1400 Vale Terrace Dr	Vista	N Coastal	92084	M,F am-4pm Sat/Sun closed
Carlsbad Senior Center	799 Pine Ave	Carlsbad	N Coastal	92008	M-F 8am-5pm Sat/Sun closed
Encinitas Community Center	1140 Oak Crest Park	Encinitas	N Coastal	92024	Sun-Th 8a-10p Fri/Sat 8a-Midnight
Encinitas Senior Center	1140 Oak Crest Park	Encinitas	N Coastal	92024	M-F 8-4 Sat/Sun closed
Fallbrook Library	124 S Mission Rd	Fallbrook	N Coastal	92028	M,W 10-6 T, Th 10-8 Fri/Sat 10-5 Sun 1-5
Fallbrook Senior Citizens Services	399 Heald Lane	Fallbrook	N Coastal	92028	M,F 8:30am-4pm Sat/Sun closed
North County Division - Superior Court	325 S Melrose	Vista	N Coastal	92083	M,F 8am-4pm Sat/Sun closed
Oceanside Community Center	3935 Lake Bl	Oceanside	N Coastal	92056	M,F 10am-2pm Sat/Sun closed
Oceanside Senior Citizens	455 Country Club Lane	Oceanside	N Coastal	92051	M,F 8am-4pm (limited space) Sat/Sun closed
Salvation Army Senior Nutrition Program	3935 Lake Bl	Oceanside	N Coastal	92056	M-F 8am-4:30pm Sat/Sun closed
Vista Library	700 Eucalyptus Ave	Vista	N Coastal	92084	M,T,W,Th 10-8 Fri/Sat 10-5 Sun 1-5
Borrego Springs Library	500 Palm Canyon Dr	Borrego Springs	N Inland	92004	T, F 9am-3pm W,Th 10am-6pm Sat 9am-2pm Sun closed
East Valley Community Center	2245 E. Valley Parkway	Escondido	N Inland	92027	M-F 8:30am-9pm Sat/Sun 1pm-5pm
Escondido Joslyn Senior Center	210 E Park Ave	Escondido	N Inland	92025	M,F 8am - 4pm Sat/Sun closed
Interfaith Community Services	550 W Washington Suite B	Escondido	N Inland	92025	M-F 8am-5pm Sat/Sun closed
Joslyn Senior Center	18402 W Bernardo Dr	San Diego	N Inland	92127	M-F 9-5 Sat/Sun closed

Cool Zone Locations – 2005

Organization	Address	City	Region	ZIP	Hours of Operation
North County Fair Mall	272 E Via Rancho Pkwy	Escondido	N Inland	92025	All Day
Poway Library	13137 Poway Rd	Poway	N Inland	92064	M,T,W,Th, 10-8 Fri/Sat 10-5 Sun 1-5
Poway Valley Senior Center	13094 Bowron Rd	Poway	N Inland	92064	M,F am-5pm
Ramona Library	1406 Montecito Rd	Ramona	N Inland	92065	M, W 10-6 T, Th 10-8 F 10-5 Sat 10-5 Sat/Sun closed
Ramona Senior Center	434 Aqua Lane	Ramona	N Inland	92065	M -F 8am-3pm Sat/Sun closed
Rincon Del Diablo Water District	1920 N Iris Lane	Escondido	N Inland	92026	M-F 7:30-5pm Sat/Sun closed
San Marcos Library	#2 Civic Center Dr	San Marcos	N Inland	92069	T 10-6 W, Th 10-8 Fri/Sat 10-4 Sun closed
San Marcos Senior Center	111 Richmar Ave	San Marcos	N Inland	92069	M,F 8am-4pm Sat/Sun closed
Valley Center County Library	29200 Cole Grade Rd	Valley Center	N Inland	92082	T 10-6 W,Th 10-8 Fri/Sat 10-5 Sun/Mon closed
HHSA South Region	690 Oxford St	Chula Vista	South Bay	91911	M-F 8am-5pm Sat/Sun closed
Norman Park Senior Center	270 F St	Chula Vista	South Bay	91910	M, T, W, 8-10pm Th, F 8-9:30pm Sun 1-5pm
Plaza Bonita Mall	3030 Plaza Bonita Rd	National City	South Bay	91950	All Day
Salvation Army Senior Nutrition Program	648 3rd Ave	Chula Vista	South Bay	91910	M-F 8am-4pm Sat/Sun closed
South County Division Superior Court	500 Third Ave Room 120	Chula Vista	South Bay	91910	M-F 7:15am-5pm Sat/Sun closed

Phone Script Only Survey

1. Have you ever visited a Cool Zone. This is the program where you can go to...
(explain program here to all)
 Yes No (skip to Q10) Don't Know (skip to Q10)

2. Why did you visit the Cool Zone? Was it to....(*read all*).
 Cool Off See Friends Save Money Curiosity
 Save Electricity Other (please explain)_____

3. How did you first find out about the Cool Zone program?
 Flyer Newspaper Someone told me about it
 Radio Been here before
 Other (please explain)_____

4. So far this year, about how many times have you been to a Cool Zone? _____

5. Last year, how many times did you visit a Cool Zone? _____

6. Has your electric bill been smaller since you began visiting the Cool Zone?
 Yes No Don't Know

7. How do you usually get to the Cool Zone? *Select all that apply*.
 Walk Bus Drive or ride in a private car
 Relative Friend Other _____

8. Did you receive a bus pass from the County of San Diego to get to the Cool Zone?
 Yes No

9. {Ask if meets qualification guidelines for free **bus pass**}: Are you a resident of San Diego County. (Proceed if yes) We may be able to send you a bus pass free to get to a Cool Zone free of charge. Would you be interested in that?
 Yes No {if yes, give info on location of Cool Zone in area and describe how to receive pass, etc}

10. What do you have to cool your home? {*read all, with special attention to air conditioning and fan*}.
 Central Air Conditioning Window or Wall Air Conditioner
 Evaporative Cooler Fan
 None Other (please describe) _____

