



**Pacific Gas and
Electric Company™**

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September 21, 2007

BY HAND DELIVERY

Hazlyn Fortune
California Public Utilities Commission
Energy Division
505 Van Ness Avenue, Area 4-A
San Francisco, CA 94102-3214

Re: Seventy-Sixth Status Report of Pacific Gas and Electric Company on the Results of Its Low Income Energy Efficiency and CARE Program Efforts In Compliance With Ordering Paragraph 17 of Decision 01-05-033, Issued May 7, 2001

Dear Ms. Fortune:

In accordance with Ordering Paragraph 17 of Decision 01-05-033, the direction of Administrative Law Judge Gottstein at the July 11 and 28, 2001 status conferences, and the agreements reached between the utilities and the Energy Division on the format and content of the tables, Pacific Gas and Electric Company submits its attached seventy-sixth monthly status report on the results of its Low Income Energy Efficiency and CARE program efforts, showing results through August 2007.

The Joint Utilities, the Energy Division and the Division of Ratepayer Advocates worked together to update and streamline the reporting tables beginning with the January 2007 results. We are submitting the August report to the Energy Division and providing a notice of availability and courtesy copy to the service list in R.07-01-042, based on the directions given by Administrative Law Judge Malcolm to PG&E on March 21, 2007 at 3:24 p.m.

Very truly yours,

/s/

DANIEL F. COOLEY

DFC:pak

Enclosures

cc: ALJ Kim Malcolm
Sarita Sarvate
Mariana Campbell
Donna L. Wagoner
All Parties on Official Service List for R.07-01-042

PG&E Low Income Programs Monthly Report for August 2007

This Low Income Programs Monthly Report complies with Ordering Paragraphs 14 and 17 of Decision (D.) 01-05-033, requiring the utilities to comply with reporting and program evaluation requirements previously established for the California Alternate Rates for Energy (CARE) and Low Income Energy Efficiency (LIEE) programs, including the reporting of costs and effects from these programs on an annual basis using the Reporting Requirements Manual. Reporting categories are consistent with the definitions contained in the Reporting Requirements Manual filed on January 10, 2002, as revised with Energy Division, following the February 21, 2007 public workshop. Additionally, utilities are required to file regular monthly status reports on the results of their Low Income Programs.

A complete listing of the Low Income Programs Reporting Tables is included in Attachment A to this report.

Monthly Low Income Programs Reporting

This Low Income Programs Report includes actual LIEE and CARE results and expenditures through August 2007. *All results reported in this monthly report update and supersede data reported in previous reports.*

2007 Reporting. D.06-12-038 authorized PG&E's CARE and LIEE programs and budgets for 2007-2008. The authorized CARE administration budget is \$7.6 million for 2007 (plus \$287,500 for PG&E's 2007 Cooling Center Pilot Program) and \$7.4 million for 2008. The authorized LIEE program budget is \$77.7 million per year, plus any unspent carryover from previous years.

The Joint Utilities, the Energy Division and the Division of Ratepayer Advocates worked together on a proposal to update and streamline low income reporting tables for 2007. Some of the previous reporting tables were specific to California State Senate Bill X1-5, enacted in 2001, which required Low Income Rapid Deployment Program funding restrictions and criteria that are no longer relevant to the current programs. Additionally, there have been many changes to the low income programs since 2001 that were not adequately represented in program reports.

D.06-12-038, Ordering Paragraph 9, specified that the Joint Utilities should collaborate with the Energy Division on reporting and comply with reporting requirements set forth by the Energy Division. The Joint Utilities, in consultation with the Energy Division and the Division of Ratepayer Advocates, are using the new reporting criteria agreed to in a November 8, 2006 conference call, beginning with the January 2007 report submitted February 21, 2007. A public workshop to discuss low income program reporting was held at the California Public Utilities Commission (Commission) on February 21, 2007. Workshop participants reviewed and reached consensus on the LIEE monthly reports and reporting categories.

PG&E is using the most recent measure energy savings by climate zone developed in the

Joint Utility 2001 LIEE Program Evaluation and the Standardization Team's Cost Effectiveness Report for all measures where these are available. For measures not included in the program year (PY) 2001 Evaluation, PG&E is using the best data available from the Database of Energy Efficiency Resources (DEER) or other sources. An impact evaluation of the PY2005 LIEE program is currently underway.

Customer Eligibility. In March 2003, the Joint Utilities updated and revised the penetration rate calculation methodology in compliance with D.02-07-033 and Assigned Commissioner's Ruling (ACR) dated December 27, 2002, as described in previous reports.¹

To qualify for the CARE and LIEE programs, a residential customer's household income must be at or below 200 percent of Federal Poverty Guidelines, as required in D.05-10-044.

The Joint Utilities updated their annual customer eligibility estimations as required in a June 24, 2004 Commission Scoping Memo and filed these new annual estimates of the number of CARE-eligible customers in 2007 on October 15, 2006 (as later authorized going forward by D.06-12-038, Ordering Paragraph 10). PG&E uses these new eligibility estimates in these 2007 reports. As a result of this annual demographic adjustment, the estimated CARE and LIEE-eligible populations in PG&E's service area have both increased. As a result of the increase in eligible population, PG&E's 2007 CARE and LIEE penetration rates have decreased slightly from the penetration rate reported at the end of 2006 and are thus not comparable to penetration rates reported for 2006.

On May 1, 2007, the Commission issued its annual update to the CARE and LIEE program income guidelines effective June 1, 2007 through May 31, 2008. PG&E has incorporated the new CARE and LIEE income guidelines into its tariffs and all program materials, as described in Advice Letter 3052-E on May 14, 2007.

Low Income Program Highlights

CARE Program Updates

On June 1, 2007, PG&E implemented the following CARE Program changes:

- Revised Income Guidelines.
- Implemented Categorical Enrollment and four-year certification for fixed-income customers as authorized in D.06-12-038.

¹ The *Joint Utility Methodology for Calculating CARE Penetration* (February 6, 2002) and the *Joint Utility CARE Eligibility Update* (February 21, 2003) can be found as Attachments A and B in PG&E's *Eighteenth Annual Progress Report to the California Public Utilities Commission on the California Alternate Rates for Energy (CARE) Program, January 1, 2006-December 31, 2006*, submitted April 30, 2007.

- Utilized a single application for the CARE and FERA programs as required by the Commission in Assembly Bill (AB) 2576 enacted in 2006.

CARE Program Automatic Enrollment

PG&E currently exchanges data with Southern California Edison Company (SCE) and Southern California Gas Company (SCG) to automatically enroll their CARE customers who also receive PG&E service. PG&E also participates in data exchanges regarding qualified low income customers with the Sacramento Municipal Utility District (SMUD). PG&E provides natural gas in the SMUD electric service area and will automatically enroll qualified low income customers served by SMUD into CARE.

CARE Program Outreach in August

PG&E's CARE program rolled out multiple direct mailings to increase enrollment of eligible customers:

- Bill Insert: 4.2 million English/Spanish applications were included in non-CARE customer bills.
- PennySaver Direct Mail: 1 million English/Spanish applications were included in PennySaver book.
- POI Direct Mail: 9,433 English/Spanish direct mail pieces were sent to customers who were previously unqualified under the old income guidelines.
- RDM Direct Mail: 5,452 English/Spanish direct mail pieces were sent to customers who failed to recertify.

The CARE Program participated in outreach events in San Francisco, Oakland, Pescadero, Princeton, Pinole, Redwood City, Livermore, Sacramento, Stockton, and Vacaville where program representatives were available to answer questions and help customers enroll in the program.

LIEE Leveraging. Currently, PG&E has eight contracts with Low Income Home Energy Assistance Program (LIHEAP) agencies that are not working within PG&E's LIEE program. PG&E is coordinating with these LIHEAP agencies to install PG&E ENERGY STAR[®] refrigerators in homes receiving PG&E electric service where the LIHEAP contractors have installed all other measures under the State Weatherization Program.

PG&E and its contractors use PG&E's Energy Partners Online database (EPO) for LIEE activities. The database shows which customers received LIEE services, what year they were provided, and which customers are participating in CARE. With this information, the contractors are better able to market to the community, e.g., contacting only those customers who have not received LIEE services in the past.

Pacific Gas and Electric Company LIEE and CARE Monthly Report

Through EPO, contractors are provided information about customers who have requested LIEE services (referrals). Each home that receives LIEE services where the customer is not on the CARE rate is then signed up for the CARE discount. In the month of August, 485 LIEE participants were enrolled in CARE.

LIEE program materials are provided in seven languages: English, Spanish, Vietnamese, Chinese, Russian, Korean, and Hmong.

In addition, PG&E continues to combine its LIEE and CARE outreach activities in order to leverage low income outreach efforts and provide PG&E low income customers with the knowledge and tools to access all of PG&E's free energy services.

Attachment A
Low Income Programs Monthly Reporting Tables

LIEE Tables

Table 1L – LIEE Program Expenses

Table 2L – LIEE Measure Installations & Savings

Table 3L – Average Bill Savings per Treated Home

Table 4L – LIEE Homes Treated by County

Table 5L – LIEE Customer Summary

CARE Tables

Table 1C – CARE Program Expenses

Table 2C – CARE Enrollment, Recertification, Attrition, and Penetration

Table 3C – CARE Standard Random Verification Results

Table 4C – CARE Enrollment by County

Table 5C – CARE Capitation Contractors

Table 6C – CARE Participants as of Month-End

Pacific Gas and Electric Company LIEE and CARE Monthly Report

	A	B	C	D	E	F	G	H	I	J	K	L	M	N
1			Table 1L - LIEE Program Expenses - Pacific Gas and Electric Company											
2			Through August 31, 2007											
3			Authorized Budget			Current Month Expenses			Year to Date Expenses			% of Budget Spent Year to Date		
4	LIEE Program:		Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
5	Energy Efficiency													
6	Gas Appliances		-	6,226,740	6,226,740	-	626,996	626,996	-	3,718,141	3,718,141	-	59.7%	59.7%
7	Electric Appliances		33,485,364	-	33,485,364	2,803,898	-	2,803,898	14,688,088	-	14,688,088	43.9%	-	43.9%
8	Weatherization		3,439,290	10,317,872	13,757,162	407,527	1,222,581	1,630,108	2,730,840	8,192,520	10,923,360	79.4%	79.4%	79.4%
9	Outreach and Assessment		3,591,638	1,539,274	5,130,912	323,829	138,784	462,613	1,845,662	790,998	2,636,660	51.4%	51.4%	51.4%
10	In Home Energy Education		4,243,478	1,818,634	6,062,112	421,094	180,469	601,563	2,389,194	1,023,941	3,413,135	56.3%	56.3%	56.3%
11	Education Workshops		280,000	120,000	400,000	(160)	(68)	(228)	(16)	(7)	(23)	-0.01%	-0.01%	-0.01%
12	Pilot - Tankless Water Heaters		-	50,000	50,000	-	-	-	-	20,664	20,664	-	41.3%	41.3%
13	Energy Efficiency TOTAL		45,039,770	20,072,520	65,112,290	3,956,188	2,168,762	6,124,950	21,653,768	13,746,257	35,400,025	48.1%	68.5%	54.4%
14														
15	Training Center		259,700	111,300	371,000	21,796	9,341	31,137	143,030	61,298	204,328	55.1%	55.1%	55.1%
16	Inspections		2,798,341	1,199,289	3,997,630	247,838	106,216	354,054	1,883,778	807,333	2,691,111	67.3%	67.3%	67.3%
17	Marketing		-	-	-	-	-	-	-	-	-	-	-	-
18	M&E Studies		171,150	73,350	244,500	-	-	-	-	-	-	-	-	-
19	Regulatory Compliance		178,500	76,500	255,000	6,037	2,587	8,624	57,272	24,545	81,817	32.1%	32.1%	32.1%
20	General Administration		5,387,256	2,308,824	7,696,080	324,754	139,180	463,934	2,693,378	1,154,305	3,847,683	50.0%	50.0%	50.0%
21	CPUC Energy Division		39,900	17,100	57,000	1,194	512	1,706	8,993	3,854	12,847	22.5%	22.5%	22.5%
22														
23	TOTAL PROGRAM COSTS		53,874,617	23,858,883	77,733,500	4,557,807	2,426,598	6,984,405	26,440,219	15,797,592	42,237,811	49.1%	66.2%	54.3%
24			Funded Outside of LIEE Program Budget											
25	Indirect Costs		-	-	-	50,311	21,497	71,808	399,839	171,294	571,133	-	-	-
26														
27	NGAT Costs		-	2,837,000	2,837,000	-	240,950	240,950	-	1,475,476	1,475,476	-	52.0%	52.0%

	A	B	C	D	E	F	G
1	Table 2L - LIEE Measure Installations & Savings						
2	Pacific Gas and Electric Company						
3	Through August 31, 2007						
4	Measures	Units	Expensed for Month	Expensed Installations Year to Date			
Quantity Installed			Quantity Installed	kWh (Annual) ^[1]	kW (Annual) ^[2]	Therms (Annual)	
5	Furnaces						
6	- Repair - Gas	Each	129	820	-	-	32,923
7	- Replacement - Gas (Dual Pack)	Each	45	271	-	-	18,774
8	- Repair - Electric	Each					
9	- Replacement - Electric	Each					
10	Infiltration & Space Conditioning						
11	- Outlet cover plate gaskets	Home	3,672	22,829	18,866	3	6,313
12	- Duct Testing	Home					
13	- Duct Sealing	Home	191	1,029	7,242	14	8,778
14	- Evaporative Coolers	Each	285	1,173	454,624	705	-
15	- Evaporative Cooler Maintenance	Each					
16	- Evaporative Cooler/Air Cond. Covers	Each	274	2,063	1,184	0	4,899
17	- A/C Replacement - Room	Each	127	615	149,912	232	-
18	- A/C Replacement - Room (landlord)	Each					
19	- A/C Replacement - Central	Each	4	20	6,472	10	-
20	- A/C Replacement - Central (landlord)	Each					
21	- A/C Tune-up - Central	Each					
22	- A/C Services - Central	Each					
23	- Heat Pump	Each					
24	Weatherization						
25	- Attic Insulation	Home	284	2,202	67,160	12	91,408
26	- Attic Access Weatherization	Home	1,556	9,428	3,937	1	7,850
27	- Weatherstripping - Door	Home	3,650	22,434	51,455	9	50,529
28	- Caulking	Home	3,703	23,047	55,287	10	62,030
29	- Minor Home Repairs ^[5]	Home	3,995	25,189	158,159	29	155,156
30	Water Heater Savings						
31	- Water Heater Blanket	Home	1,100	6,390	37,489	6	66,725
32	- Low Flow Showerhead	Home	3,010	18,744	86,198	13	139,852
33	- Water Heater Replacement - Gas	Each	23	112	-	-	2,419
34	- Water Heater Replacement - Electric	Each	-	-	-	-	-
35	- Tankless Water Heater - Gas	Each					
36	- Tankless Water Heater - Electric	Each					
37	- Water Heater Pipe Wrap	Home	79	661	28,918	4	357
38	- Faucet Aerators	Home	3,194	20,770	43,588	7	64,019
39	Lighting Measures						
40	- CFL	Each	38,763	204,017	4,400,503	546	-
41	- Interior Hard wired CFL fixtures	Each					
42	- Exterior Hard wired CFL fixtures	Each	3,397	19,315	687,591	-	-
43	- Torchiere	Each					
44	Refrigerators						
45	- Refrigerators	Each	1,766	9,052	6,891,291	1,234	-
46	- Refrigerators (landlord)	Each	2	4	2,790	0	-
47	Pool Pumps						
48	- Pool Pumps	Each					
49	Pilots						
50	- A/C Tune-up - Central	Home	10	10	1,381	2	-
51	- Interior Hard wired CFL fixtures	Each	3,104	16,697	1,155,132	143	-
52	- Ceiling Fans ^[6]	Each					
53	Customer Enrollment						
54	- Outreach & Assessment	Home	6,099	34,882	-	-	-
55	- In-Home Education	Home	6,099	34,882	-	-	-
56	- Education Workshops	Participants			-	-	-
57	Total Savings						
58					14,309,179	2,981	712,031
59	Homes Weatherized^[3]						
60		Home	4,461	27,502			
61	Homes Treated^[4]						
62	- Single Family Homes Treated	Home	4,123	23,342			
63	- Multi-family Homes Treated	Home	1,407	8,614			
64	- Mobile Homes Treated	Home	569	2,926			
65	- Total Number of Homes Treated	Home	6,099	34,882			
66	Master-Metered Homes Treated						
67		Home	478	3,014			
68	^[1] kWh based on 2001 Low Income Impact Evaluation Study, Cost Effectiveness Analysis conducted by Itron, Inc., Cost Effectiveness Analysis Conducted by Standardization Team, updated DEER.						
69	^[2] kW is estimate using historic PG&E factors.						
70	^[3] Weatherization consists of Attic Insulation, Attic Access Weatherization, Door Weatherstripping, Caulking and Minor Home Repairs.						
71	^[4] Includes master-metered and non-master-metered homes.						
72	^[5] MHR Measures include: Ceiling Repair, Cover Plates Repl, Door Jamb, Door Patch/Plate, Door Repl \$'s (Mat.), Doors Repl, Exhaust Fan Vent \$'s, Ext Wall Repair, Floor Repair, Foam Wall Patch, Glass Repl, Glazing Compound, Int Wall Repair, Lock Set, Lock Set \$'s (Mat.), MHR Shop Fee, Sill Repair, Specialty Glass, Specialty Glass \$'s, Thresholds Installed, Vent Alignment, Vent Material \$ - AWH, Vent Repair - AWH,						
73	Vent Repair - Heater, Window 7x4, Window Assembly Repl, Window Assembly Replace < 12 sq. ft per Window,						
74	Window Assembly Replace > 12 sq. ft. per Window, Window Sash Repair						
75	^[6] The Ceiling Fan savings from the CFLs installed are shown on the CFL measure row 44. No savings are shown for the reduction in AC use due to fan operation which we hope to measure in next years M&E.						

	A	B
1	Table 3L - Average Bill Savings per Treated Home	
2	Pacific Gas and Electric Company	
3	Through August 31, 2007	
4	Year-to-date Installations - Expensed	
5	Annual kWh Savings	14,309,179
6	Annual Therm Savings	712,031
7	Lifecycle kWh Savings	194,670,365
8	Lifecycle Therm Savings	7,462,408
9	Current kWh Rate	\$ 0.0948
10	Current Therm Rate	\$ 0.9805
11	Number of Treated Homes	34,882
12	Average 1st Year Bill Savings / Treated Home	\$ 58.89
13	Average Lifecycle Bill Savings / Treated Home	\$ 560.88

	A	B	C	D	E	F	G
1	Table 4L - LIEE Homes Treated						
2	Pacific Gas and Electric Company						
3	Through August 31, 2007						
3	County	Eligible Customers			Homes Treated Year to Date		
4		Rural	Urban	Total	Rural	Urban	Total
5	ALAMEDA	16	179,689	179,704	0	4,055	4,055
6	ALPINE	88	9	97	0	0	0
7	AMADOR	6,167	156	6,324	83	0	83
8	BUTTE	51,140	281	51,421	1,060	1	1,061
9	CALAVERAS	9,030	1,061	10,090	121	12	133
10	COLUSA	4,118	110	4,228	81	0	81
11	CONTRA COSTA	1,121	91,912	93,033	3	2,453	2,456
12	EL DORADO	15,972	132	16,104	330	0	330
13	FRESNO	13,215	135,524	148,739	278	3,536	3,814
14	GLENN	5,808	525	6,333	61	3	64
15	HUMBOLDT	31,766	736	32,502	432	4	436
16	KERN	37,339	58,159	95,499	744	916	1,660
17	KINGS	10,055	201	10,257	216	0	216
18	LAKE	16,065	2,251	18,317	478	30	508
19	LASSEN	258	123	381	0	0	0
20	MADERA	23,280	1,828	25,108	354	0	354
21	MARIN	3,047	22,534	25,580	58	232	290
22	MARIPOSA	1,527	2,800	4,327	1	3	4
23	MENDOCINO	16,934	674	17,608	149	0	149
24	MERCED	15,493	26,858	42,351	182	704	886
25	MONTEREY	5,732	44,850	50,582	120	929	1,049
26	NAPA	2,862	17,000	19,863	16	185	201
27	NEVADA	13,660	872	14,532	147	0	147
28	PLACER	6,142	20,406	26,548	251	437	688
29	PLUMAS	4,262	10	4,272	5	0	5
30	SACRAMENTO	1,098	149,782	150,880	1	1,607	1,608
31	SAN BENITO	5,724	251	5,975	149	0	149
32	SAN BERNARDINO	361	1	362	0	0	0
33	SAN FRANCISCO	0	143,194	143,194	0	3,591	3,591
34	SAN JOAQUIN	14,367	78,154	92,520	91	971	1,062
35	SAN LUIS OBISPO	35,622	320	35,942	355	1	356
36	SAN MATEO	1,534	57,861	59,395	25	638	663
37	SANTA BARBARA	9,424	9,523	18,947	73	70	143
38	SANTA CLARA	3,253	128,614	131,866	81	2,675	2,756
39	SANTA CRUZ	9,416	22,654	32,070	12	294	306
40	SHASTA	10,923	20,222	31,146	133	304	437
41	SIERRA	361	0	361	0	0	0
42	SISKIYOU	27	0	27	0	0	0
43	SOLANO	2,860	38,697	41,557	108	430	538
44	SONOMA	15,452	37,918	53,370	226	753	979
45	STANISLAUS	11,436	50,707	62,143	537	962	1,499
46	SUTTER	16,549	143	16,692	491	2	493
47	TEHAMA	14,305	440	14,746	196	4	200
48	TRINITY	884	2	886	0	0	0
49	TULARE	6,701	1,234	7,935	218	27	245
50	TUOLUMNE	11,965	381	12,347	220	0	220
51	YOLO	15,020	21,762	36,782	179	297	476
52	YUBA	15,635	19	15,655	491	0	491
53	Total	498,015	1,370,582	1,868,598	8,756	26,126	34,882

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1	Table 5L - LIEE Customer Summary																
2	Pacific Gas and Electric Company																
3	Through August 31, 2007																
4		Gas & Electric				Gas Only				Electric Only				Total			
5	Month	# of YTD Homes Treated	Therm	kWh	kW	# of YTD Homes Treated	Therm	kWh	kW	# of YTD Homes Treated	Therm	kWh	kW	# of YTD Homes Treated	Therm	kWh	kW
6	Jan-07	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
7	Feb-07	1,743	52,817	470,641	100.7	67	3,550	2,115	0.4	297	-	107,180	27.9	2,107	56,367	579,936	129
8	Mar-07	5,261	145,718	1,769,941	360.7	474	16,334	4,003	0.7	838	-	467,634	130.2	6,573	162,052	2,241,578	492
9	Apr-07	9,604	247,548	3,287,771	644.6	1,086	32,275	7,736	1.3	1,473	-	849,257	210.3	12,163	279,823	4,144,764	856
10	May-07	13,874	345,474	5,545,237	1,006.8	1,524	42,959	12,780	2.0	2,135	-	1,379,285	316.5	17,533	388,432	6,937,302	1,325
11	Jun-07	18,116	438,922	7,388,146	1,401.6	2,121	55,674	16,790	2.7	2,738	-	1,779,677	440.1	22,975	494,597	9,184,613	1,844
12	Jul-07	22,251	525,823	9,229,487	1,781.0	2,930	73,621	26,235	4.2	3,602	-	2,305,793	574.8	28,783	599,444	11,561,514	2,360
13	Aug-07	26,746	624,155	11,296,519	2,215.5	3,623	87,876	35,882	5.7	4,513	-	2,976,778	759.7	34,882	712,031	14,309,179	2,981
14	Sep-07																
15	Oct-07																
16	Nov-07																
17	Dec-07																
18	Figures for each month are Year To Date (YTD). December results should approximate calendar year results. Therms and kWh savings are annual figures. Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month in Table 2L.																
19																	
20	Note:	This table was proposed in May 2007. The February 2007 and March 2007 data may not match with the Bill Savings Report for those months because of minor changes in data in the following months.															
21																	

Pacific Gas and Electric Company LIEE and CARE Monthly Report

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Table 1C - CARE Program Expenses - Pacific Gas and Electric Company												
2	August 31, 2007												
3	Final	Authorized Budget			Current Month Expenses			Year to Date Expenses			% of Budget Spent Year to Date		
4	CARE Program:	Electric	Gas	Total	Electric Total	Gas Total	Total	Electric	Gas	Total	Electric	Gas	Total
5	Outreach ⁽¹⁾ ⁽³⁾	\$3,270,800	\$1,761,200	\$5,032,000	\$280,837	\$141,918	\$422,755	\$2,031,073	\$1,049,195	\$3,080,268	62%	60%	61%
6	Automatic Enrollment	\$97,500	\$52,500	\$150,000	\$0	\$0	\$0	\$598	\$322	\$920	1%	1%	1%
7	Processing/ Certification/Verification	\$1,040,000	\$560,000	\$1,600,000	\$81,324	\$43,790	\$125,114	\$646,260	\$347,986	\$994,246	62%	62%	62%
8	Information Technology/ Programming	\$97,500	\$52,500	\$150,000	\$3,609	\$1,943	\$5,552	\$23,937	\$12,889	\$36,826	25%	25%	25%
9													
10	Pilots												
11	- Pilot SB 580	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
12	- Pilot	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
13	- Pilot	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
14	Total Pilots	\$0	\$0	\$0				\$0	\$0	\$0	0%	0%	0%
15													
16	Measurement & Evaluation ⁽²⁾	\$81,250	\$43,750	\$125,000	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
17	Regulatory Compliance	\$65,000	\$35,000	\$100,000	\$6,012	\$3,237	\$9,249	\$44,309	\$23,858	\$68,167	68%	68%	68%
18	General Administration	\$195,000	\$105,000	\$300,000	\$44,561	\$23,994	\$68,556	\$262,155	\$141,160	\$403,315	134%	134%	134%
19	CPUC Energy Division	\$65,000	\$35,000	\$100,000	\$2,586	\$1,393	\$3,979	\$38,433	\$20,694	\$59,127	59%	59%	59%
20													
21	SUBTOTAL MANAGEMENT COSTS	\$4,912,050	\$2,644,950	\$7,557,000	\$418,930	\$216,275	\$635,205	\$3,046,764	\$1,596,105	\$4,642,869	62%	60%	61%
22													
23	CARE Rate Discount	\$431,000,000	\$106,000,000	\$537,000,000	\$43,644,118	\$3,997,641	\$47,641,759	\$273,221,351	\$63,616,949	\$336,838,300	63%	60%	63%
24	Service Establishment Charge Discount	\$0	\$0	\$0				\$0	\$0	\$0	0%	0%	0%
25													
26	TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS	\$435,912,050	\$108,644,950	\$544,557,000	\$44,063,047	\$4,213,916	\$48,276,964	\$276,268,115	\$65,213,054	\$341,481,169	63%	60%	63%
27													
28	kWh Surcharge Exemption	\$0		\$0				\$0		\$0	0%		0%
29													
30	Indirect Costs				\$23,318	\$12,407	\$35,724	\$191,627	\$102,687	\$294,314			
31													
32	⁽¹⁾ The Outreach category includes expenses from Capitation Fee, Mass Media Advertising, Outreach and Expanded Outreach expenses.												
33	⁽²⁾ The M&E category includes expenses from needs assessment - phase 2												
34	⁽³⁾ The Outreach category includes expenses from Cooling Centers - pilot												

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	
1	Table 2C - CARE Enrollment, Recertification, Attrition, and Penetration - PG&E																	
2	Through August 31, 2007																	
3		Gross Enrollment											Enrollment					
4		Automatic Enrollment																
5		Inter-Utility	CPUC	Inter-Agency	SB 580	Combined (B+C+D+E)	Capitation	Other Sources ¹	Total (F+G+H)	Recertification	Total Adjusted (I+J)	Attrition (Drop Offs)	Net (K-L)	Net Adjusted (M-J)	Total CARE Participants	Estimated CARE Eligible	Penetration Rate % (O/P)	
6	Jan-07	0	0	0	0	0	306	18,741	19,047	24,099	43,146	14,456	28,690	4,591	1,141,978	1,601,240	71%	
7	Feb-07	0	0	0	0	0	297	15,370	15,667	20,177	35,844	15,073	20,771	594	1,142,572	1,601,240	71%	
8	Mar-07	0	0	0	0	0	467	16,466	16,933	32,063	48,996	24,471	24,525	-7,538	1,135,034	1,601,240	71%	
9	Apr-07	1,320	0	0	0	1,320	315	16,484	18,119	40,026	58,145	18,014	40,131	105	1,135,139	1,601,240	71%	
10	May-07	0	0	0	0	0	564	17,381	17,945	24,474	42,419	19,115	23,304	-1,170	1,133,969	1,601,240	71%	
11	Jun-07	0	0	0	0	0	370	21,879	22,249	18,065	40,314	25,460	14,854	-3,211	1,130,758	1,601,240	71%	
12	Jul-07	630	0	0	0	630	318	29,316	30,264	37,839	68,103	22,951	45,152	7,313	1,138,071	1,601,240	71%	
13	Aug-07	0	0	0	0	0	497	23,336	23,833	57,088	80,921	19,182	61,739	4,651	1,142,722	1,601,240	71%	
14	Sep-07																	
15	Oct-07																	
16	Nov-07																	
17	Dec-07																	
18	Total for 2007	1,950	0	0	0	1,950	3,134	158,973	164,057	253,831	417,888	158,722	259,166	5,335				
19																		
20																		
21	¹ Not Including Recertification Enrollment																	

	A	B	C	D	E	F	G	H	I
1	Table 3C - CARE Standard Random Verification Results - PG&E								
2	Through August 31, 2007								
3		Total CARE Population	Participants Requested to Verify	% of Population Total	Participants Dropped (Due to no response)	Participants Dropped (Verified as Ineligible)	Total Dropped	% Dropped through Random Verification ¹	% of Total Population Dropped
4	Jan-07	1,141,978	1,747	0.15%	1,168	25	1,193	68.29%	0.10%
5	Feb-07	1,142,572	2,052	0.18%	1,373	37	1,410	68.71%	0.12%
6	Mar-07	1,135,034	2,084	0.18%	1,422	30	1,452	69.67%	0.13%
7	Apr-07	1,135,139	340	0.03%	237	7	244	71.76%	0.02%
8	May-07	1,133,969	431	0.04%	279	5	284	65.89%	0.03%
9	Jun-07	1,130,758	2,664	0.24%					
10	Jul-07	1,138,071	2,647	0.23%					
11	Aug-07	1,142,722	3,843	0.34%					
12	Sep-07								
13	Oct-07								
14	Nov-07								
15	Dec-07								
16	Total for 2007	1,142,722	15,808	1.38%	4,479	104	4,583	68.88%	0.40%
17									
18	¹ Participants are given 90 days to respond to requests for verification, therefore dropped data will always lag by 90 days.								

	A	B	C	D	E	F	G	H	I	J	K	L
1	Table 4C - CARE Enrollment by County - PG&E											
2	Through August 31, 2007											
3		Estimated Eligible			Gross Enrollments		Total Participants			Penetration Rate		
4	County	Urban	Rural	Total	Current Month	Year to Date	Urban	Rural	Total	Urban	Rural	Total
5	ALAMEDA	135,949	8	135,957	9,386	44,139	112,193	9	112,202	83%	118%	83%
6	ALPINE	9	87	96	1	4	1	11	12	11%	13%	12%
7	AMADOR	137	6,032	6,169	354	1,146	81	2,831	2,912	59%	47%	47%
8	BUTTE	259	47,994	48,252	3,057	11,329	117	27,938	28,055	45%	58%	58%
9	CALAVERAS	1,117	8,798	9,915	368	1,366	393	3,288	3,681	35%	37%	37%
10	COLUSA	138	3,986	4,124	266	1,018	54	2,549	2,603	39%	64%	63%
11	CONTRA COSTA	78,576	722	79,298	3,879	22,797	64,804	407	65,211	82%	56%	82%
12	EL DORADO	124	15,902	16,026	733	3,322	47	8,175	8,222	38%	51%	51%
13	FRESNO	123,448	14,250	137,698	9,137	45,754	103,291	10,748	114,039	84%	75%	83%
14	GLENN	552	5,636	6,188	357	1,323	438	3,277	3,715	79%	58%	60%
15	HUMBOLDT	758	29,480	30,238	1,471	6,393	316	16,684	17,000	42%	57%	56%
16	KERN	47,158	44,420	91,579	5,705	31,458	39,034	36,065	75,099	83%	81%	82%
17	KINGS	181	9,991	10,171	438	2,790	102	6,841	6,943	56%	68%	68%
18	LAKE	1,454	16,573	18,026	844	3,302	594	8,284	8,878	41%	50%	49%
19	LASSEN	144	236	380	25	80	74	76	150	51%	32%	40%
20	MADERA	1,100	23,476	24,576	938	5,603	604	14,951	15,555	55%	64%	63%
21	MARIN	18,151	2,503	20,654	686	3,687	10,028	1,380	11,408	55%	55%	55%
22	MARIPOSA	2,782	1,477	4,259	164	633	1,340	516	1,856	48%	35%	44%
23	MENDOCINO	530	16,694	17,224	679	3,079	186	8,876	9,062	35%	53%	53%
24	MERCED	25,825	14,915	40,739	2,058	11,600	18,059	10,596	28,655	70%	71%	70%
25	MONTEREY	36,661	7,120	43,781	1,712	11,076	25,311	6,265	31,576	69%	88%	72%
26	NAPA	15,242	2,555	17,796	454	2,698	7,783	1,226	9,009	51%	48%	51%
27	NEVADA	765	13,358	14,123	528	2,037	244	6,088	6,332	32%	46%	45%
28	PLACER	18,201	7,179	25,380	1,206	5,465	11,888	3,872	15,760	65%	54%	62%
29	PLUMAS	12	4,235	4,247	128	534	2	1,408	1,410	16%	33%	33%
30	SACRAMENTO	122,523	987	123,510	5,152	29,667	78,419	322	78,741	64%	33%	64%
31	SAN BENITO	232	5,516	5,748	192	1,080	71	3,389	3,460	31%	61%	60%
32	SAN BERNARDINO	1	361	362	25	102	1	308	309	124%	85%	85%
33	SAN FRANCISCO	82,258	0	82,258	4,094	19,150	67,091	0	67,091	82%	n/a	82%
34	SAN JOAQUIN	74,727	9,113	83,840	4,509	24,626	55,996	7,641	63,637	75%	84%	76%
35	SAN LUIS OBISPO	287	35,131	35,418	1,126	5,838	43	16,840	16,883	15%	48%	48%
36	SAN MATEO	44,164	1,213	45,377	2,002	11,032	33,008	929	33,937	75%	77%	75%
37	SANTA BARBARA	8,090	10,407	18,497	648	4,942	5,805	7,863	13,668	72%	76%	74%
38	SANTA CLARA	98,691	2,885	101,575	6,095	33,159	91,341	2,275	93,616	93%	79%	92%
39	SANTA CRUZ	20,480	6,069	26,550	789	4,928	13,371	3,071	16,442	65%	51%	62%
40	SHASTA	18,744	11,183	29,927	1,331	5,597	9,387	6,695	16,082	50%	60%	54%
41	SIERRA	0	359	359	11	36	0	106	106	n/a	30%	30%
42	SISKIYOU	0	27	27	1	1	0	7	7	n/a	26%	26%
43	SOLANO	34,568	2,712	37,280	1,666	9,653	26,575	2,070	28,645	77%	76%	77%
44	SONOMA	34,213	14,131	48,344	2,162	11,206	26,422	8,162	34,584	77%	58%	72%
45	STANISLAUS	48,362	10,526	58,888	2,505	14,299	32,855	7,490	40,345	68%	71%	69%
46	SUTTER	118	14,792	14,910	859	4,215	69	10,404	10,473	59%	70%	70%
47	TEHAMA	492	13,975	14,467	663	2,946	201	8,446	8,647	41%	60%	60%
48	TRINITY	2	870	872	27	73	2	279	281	105%	32%	32%
49	TULARE	1,054	6,759	7,813	449	2,993	713	6,508	7,221	68%	96%	92%
50	TUOLUMNE	407	11,896	12,302	382	1,730	80	5,132	5,212	20%	43%	42%
51	YOLO	17,826	13,412	31,238	1,045	5,379	7,995	7,449	15,444	45%	56%	49%
52	YUBA	24	14,754	14,779	614	2,603	8	8,538	8,546	33%	58%	58%
53												
54	Total	1,116,537	484,703	1,601,240	80,921	417,888	846,437	296,285	1,142,722	76%	61%	71%

	A	B	C	D	E	F	G	H	I
1	Table 5C - CARE Capitation Contractors - PG&E								
2	Through August 31, 2007								
3		Contractor Type (Check one or more if applicable)				Year to Date Enrollments			Year to Date Expenditures
4	Contractor Name	Private	CBO	WMDVBE	LIHEAP	Rural	Urban	Total	
5									
6	Airport Neighbors United Inc		X			0	0	0	\$0
7	Alameda County Associated Community Action		X			0	7	7	\$96
8	Allen Temple Health and Social Services Ministries					0	7	7	\$150
9	Amador-Tuolumne Community Action Agency		X			13	0	13	\$195
10	Area 12 Agency on Aging	X				6	1	7	\$105
11	Asian Community Mental Health Services		X			0	0	0	\$0
12	Asian Resources		X			0	8	8	\$117
13	California Association of Area Agencies on Aging		X			110	433	543	\$8,145
14	California Association of the Physically Handicapped, Inc. (Fresno)		X			1	2	3	\$45
15	California Welfare To Independence Network 2000, Inc.				X	0	0	0	\$0
16	CARECEN Family Services Program	X				0	0	0	\$0
17	Catholic Charities Diocese of Fresno		X			0	21	21	\$315
18	Catholic Charities Diocese of Stockton		X			0	0	0	\$0
19	Center for Training and Careers, Inc.		X			0	5	5	\$75
20	Central Coast Energy Services, Inc		X			31	205	236	\$3,447
21	Central Latino de San Francisco		X			0	3	3	\$42
22	Central Valley Opportunity Center		X			14	85	99	\$1,485
23	Centro Legal de la Raza, Inc		X		X	0	0	0	\$0
24	Chabot College Foundation		X			0	32	32	\$480
25	Charles P. Foster Foundation	X				0	0	0	\$0
26	Child Care Links		X	X		0	4	4	\$60
27	Chinese Christian Herald Crusades		X			1	7	8	\$117
28	Communication Services, LLC		X			91	342	433	\$6,495
29	Community Action Agency of Butte County, Inc.					106	3	109	\$1,635
30	Community Action Marin		X		X	33	220	253	\$3,681
31	Community Action of Napa Valley		X			1	0	1	\$15
32	Community Action Partnership of Madera County		X			0	2	2	\$30
33	Community Gatepath		X			0	0	0	\$0
34	Community Resource Project, Inc.		X			31	298	329	\$4,791
35	Council for the Spanish Speaking		X			0	2	2	\$30
36	County of San Benito Community Services & Workforce Development		X			8	0	8	\$105
37	Cupertino Community SVCS Inc.		X			0	17	17	\$255
38	Davis Street Community Center		X			0	22	22	\$315
39	Delta Community Services		X			0	6	6	\$84
40	Disability Resource Agency for Independent Living		X			0	5	5	\$72
41	Dixon Family Services		X			10	2	12	\$180
42	Familia Unidas		X			0	0	0	\$0
43	Franklin McKinley Education Foundation		X	X		0	0	0	\$0
44	God Financial Plan, Inc.		X			0	1	1	\$12
45	Greater Hill Zion Missionary Baptist Church		X			0	0	0	\$0
46	Heritage Institute for Family Advocacy		X			9	60	69	\$1,035
47	Hip Housing Human Investment Project, Inc.		X			0	0	0	\$0
48	Housing Rights		X			0	0	0	\$0
49	Independent Living Center of Kern County, inc.		X			0	4	4	\$60
50	Independent Living Resource Center SF		X			0	4	4	\$60
51	Indian Health Center of Santa Clara Valley		X			0	0	0	\$0
52	Kings Community Action Organization, Inc.		X			0	16	16	\$240
53	La Luz Bilingual Center		X	X		7	0	7	\$105
54	Madera County Community Action Agency, Inc.		X		X	0	0	0	\$0
55	Mendocino Latinos Para La Comunidad, Inc.		X			21	0	21	\$435
56	Merced County Community Action Agency		X		X	11	60	71	\$1,065
57	Merced Lao Family Community Inc.		X			2	39	41	\$606
58	Monument Crisis Center		X			0	12	12	\$180
59	Native American Health Center		X			0	4	4	\$57
60	Ninth District CME Church		X			0	0	0	\$0
61	North Coast Opportunities, Inc.					0	0	0	\$0
62	Northeast Community Federal Credit Union		X			0	1	1	\$15
63	Oakland Citizens Committee for Urban Renewal (O.C.C.U.R.)		X		X	0	68	68	\$885
64	Partners For Peace		X			0	2	2	\$30
65	People of Purpose		X			0	4	4	\$60

	A	B	C	D	E	F	G	H	I
1	Table 5C - CARE Capitation Contractors - PG&E								
2	Through August 31, 2007								
3		Contractor Type (Check one or more if applicable)				Year to Date Enrollments			Year to Date Expenditures
4	Contractor Name	Private	CBO	WMDVBE	LIHEAP	Rural	Urban	Total	
66	Peoples Community Partnership Federal Credit Union		X			0	3	3	\$45
67	Plumas County Community Development Commission	X				1	0	1	\$15
68	Plumas Crisis Intervention & Resource Center		X			18	0	18	\$270
69	Proteus Inc.		X			3	5	8	\$120
70	Q Foundation DBA Aids Housing Alliance SF		X			0	3	3	\$45
71	REDI (Renewable Energy Development institute)		X			0	3	3	\$45
72	Redwood Community Action Agency	X			X	35	0	35	\$504
73	Regional Technical Training		X	X		0	0	0	\$0
74	Resources for Independent Living Inc. - Sacramento		X			0	4	4	\$60
75	RetroTech, Inc.		X			17	163	180	\$2,835
76	Rising Sun Energy Center		X			0	13	13	\$195
77	Salvation Army Golden State Divisional Headquarters		X			26	218	244	\$3,660
78	San Francisco / Sacramento district (AMEC)					0	1	1	\$12
79	San Francisco Community Power Cooperative		X			0	0	0	\$0
80	San Francisco's Womens Center		X			0	0	0	\$0
81	Second Harvest Food Bank of Santa Cruz and San Benito Counties					0	3	3	\$36
82	Seniors First, Inc.		X			0	10	10	\$150
83	Shoreview Residents Association, Inc.		X			0	0	0	\$0
84	Southeast Asian Institute for Advancement, Inc.		X			0	0	0	\$0
85	Universal Multi-Cultural Awareness Foundation		X			0	26	26	\$390
86	Volunteer Center Of Sonoma County		X			6	26	32	\$392
87	YMCA of the East Bay West Contra Costa Branch		X			1	4	5	\$66
88	Yuba Sutter Legal Center		X			25	0	25	\$375
89	Total Enrollments and Expenditures					638	2,496	3,134	\$46,622
90									

	A	B	C	D	E
1	Table 6C - CARE Participants as of Month-End - PG&E				
2	Through August 31, 2007				
3		Gas and Electric	Gas Only	Electric Only	Total
4	Jan-07	693,093	180,505	268,380	1,141,978
5	Feb-07	693,356	180,703	268,513	1,142,572
6	Mar-07	688,131	180,727	266,176	1,135,034
7	Apr-07	686,985	180,910	267,244	1,135,139
8	May-07	685,891	181,256	266,822	1,133,969
9	Jun-07	682,160	182,904	265,694	1,130,758
10	Jul-07	686,431	183,497	268,143	1,138,071
11	Aug-07	688,721	184,329	269,672	1,142,722
12	Sep-07				
13	Oct-07				
14	Nov-07				
15	Dec-07				
16					