

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

Applications of the Large Investor Owned Utilities for Approval of Their 2009-2011 Low Income Energy Efficiency and California Alternate Rates for Energy Programs and Budgets.	Application 08-05-022 (Filed May 15, 2008)
Application of San Diego Gas & Electric Company (U 902 M) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009 – 2011.	Application 08-05-024 (Filed May 15, 2008)
Application of Southern California Gas Company (U 904 G) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009 – 2011.	Application 08-05-025 (Filed May 15, 2008)
Application of Southern California Edison Company (U 338-E) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009 – 2011.	Application 08-05-026 (Filed May 15, 2008)

**MONTHLY REPORT OF SAN DIEGO GAS & ELECTRIC COMPANY (U 902 M) ON
LOW INCOME ASSISTANCE PROGRAMS FOR JANUARY 2009**

Kim F. Hassan

Attorney for
San Diego Gas & Electric Company
101 Ash Street, HQ12B
San Diego, CA 92101-3017
Telephone: (619) 699-5006
Facsimile: (619) 699-5027
E-Mail: KHassan@sempra.com

February 23, 2009

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**MONTHLY REPORT OF SAN DIEGO GAS & ELECTRIC COMPANY (U 902 M)
ON LOW INCOME ASSISTANCE PROGRAMS FOR
JANUARY 2009**

I. INTRODUCTION

In Ordering Paragraphs (OP) 14 through 17 of Decision (D.) 01-05-033, the California Public Utilities Commission (Commission) directs San Diego Gas & Electric Company (SDG&E) and the other Investor Owned Utilities (IOUs)¹ to provide monthly status reports on the costs and impacts of their Rapid Deployment (RD) efforts on their California Alternate Rates for Energy (CARE) and Low Income Energy Efficiency (LIEE) programs.

In Application (A.) 06-06-032, SDG&E proposed changes to the monthly Rapid Deployment reports in an effort to streamline the reports while maintaining their value. SDG&E, along with the other utilities, then worked closely with the Energy Division to further develop and update the tables used to report low income program activity on a monthly basis. In D.06-12-038 the utilities' proposed changes for the monthly program reporting were approved. The

¹ The other IOUs include Southern California Gas Company, Southern California Edison Company, and Pacific Gas and Electric Company.

reports will henceforth be referred to as the “Monthly Reports on Low Income Assistance Programs.”

In Ordering Paragraph 90 of Decision (D.) 08-11-031, the Commission directed utilities to begin reporting on the number of customer complaints they receive (either formal, informal, or wherever received) about their CARE recertification efforts and the nature of the Complaints. The utilities are to report this information in their monthly and annual reports beginning December 31, 2008. SDG&E has included its second report on CARE recertification complaints received from customers during January in the CARE section of this report below.

This first monthly report on the 2009 Low Income Assistance Programs includes actual LIEE and CARE results and expenditures through January.

II. OUTREACH AND LEVERAGING FOR CARE AND LIEE

Outreach Events

SDG&E’s outreach efforts focus on providing customers with information on CARE, LIEE and FERA programs. CARE, LIEE and FERA programs were presented to the La Mesa City Council and the San Diego City Council in an effort to support the Whole Neighborhood Approach (WNA) through integrated marketing of CARE, LIEE and FERA with the support of city councils.

CARE Capitation Contracts

SDG&E contracts with numerous “CARE Capitation Contractors” (CCCs) leveraging their client relationships to enroll eligible, non-participating customers in the CARE program. The CCCs employ various types of outreach approaches such as door-to-door solicitation, local community event participation, walk-in enrollment and program material distribution to enroll customers. During the month of January, SDG&E made 225 site visits to existing CCCs and 500 CARE and FERA enrollments were received from this effort. The site visits included²:

² Some of the CCC’s have multiple site locations therefore, the number of reported visits include visits to several site locations.

Existing CARE Capitation Contractors:

AKA Headstart (4 visits)	ACCESS (1 visit)
ACCESS to Independence (2 visits)	African Alliance (4 visits)
Alpha of San Diego (4 visits)	American Red Cross (25 visits)
Barrio Station (1 visit)	Bayside Community Center (3 visits)
Catholic Charities (7 visits)	Casa Familiar (2 visits)
Campeños Unidos Inc. (4 visits)	Chicano Federation (3 visits)
Chula Vista Community Collaborative (1 visit)	City Heights Community Development Corp. (2 visits)
Chinese Service Center (4 visit)	Crisis House (4 visits)
ElderHelp (4 visits)	Episcopal Community Services (3 visits)
Family Health Centers (6 visits)	Foster Lift (2 visits)
Harmonium (4 visits)	Hearts & Hands Working Together (2 visits)
Health & Human Services (2 visits)	Home Start (6 visits)
Horn of Africa (4 visits)	Interfaith Escondido (5 visits)
International Rescue Committee (4 visits)	La Maestra Family Clinic (4 visits)
Lutheran Social Services (13 visits)	MAAC Project (2 visits)
Mabuhay Alliance (3 visits)	Mountain Health Community Services (2 visits)
Neighborhood House Association (2 visits)	Neighborhood Healthcare (8 visits)
North County Health Project (18 visits)	Rebuilding Together San Diego (4 visits)
Salvation Army (9 visits)	San Diego State University WIC (28 visits)
San Diego Youth & Comm. Services (2 visits)	San Ysidro Health Center (1 visit)
Say San Diego (4 visits)	South Bay Community Services (2 visits)
Turning the Hearts Center (1 visit)	Vista Community Clinic (4 visits)
YMCA (5 visits)	

Prospective CARE Capitation Contractors:

In January, four Community Based Organizations (CBOs) were contacted by SDG&E about becoming CCC's due to their ability to reach diverse populations. The following CBOs are considered prospective CARE capitation contractors:

Community Resource Center (4 visits)
 Community Health Systems (1 visits)
 Cuyamaca College (1 visit)
 Women’s Resource Center (2 visits)

III. CALIFORNIA ALTERNATE RATES FOR ENERGY (CARE)

January CARE Enrollment Results

Total CARE participation for the month of January was 241,826 or 72%³ of SDG&E’s estimated CARE-eligible population. The following table summarizes the CARE enrollment activity for the month and year-to-date resulting from various marketing efforts conducted for CARE:

2009 CARE Enrollments	Jan	YTD
Direct Mail	48	48
Mass Media	16	16
Telephone	573	573
Bill Inserts	18	18
Internet	864	864
LIEE Leveraging	261	261
System (Call Center)	1373	1373
Third Party Contractor	499	499
Door To Door	1224	1224
Other Sources	1022	1022
Total Gross Enrollments	5898	5898

LIEE Leveraging

SDG&E CARE and LIEE program management work together to leverage leads on customers that are enrolled in LIEE, but who are not yet enrolled in CARE. In January, CARE enrolled 261 customers through this leveraging effort and was able to recertify 900 for another two years participation in CARE.

³ The penetration rate decreased from 74% to 72% due to a increase in the eligible population for 2009 and the addition of the count of eligible submetered units in the service territory. Previously, the eligible meter count included submetered accounts and not the units for each account.

Direct Mail Enrollment

In January, SDG&E conducted a direct mail campaign targeting 25,000 customers in low-income areas. Results from the January campaign will not be available until February. During the month of January, applications from previous direct mail campaigns were processed during the month, adding 48 new enrollments for the program.

Telephone Enrollment

SDG&E continues to utilize automated outbound dialing campaigns to target potentially eligible low-income customers. These campaigns assist SDG&E in enrolling customers mainly due to the simplification of the enrollment process and the increased efficiency of creating the application in the CARE system. Now, customers can answer a few basic eligibility questions, agree to the declaration statement, and a customer is then enrolled in less than two minutes. In January, SDG&E targeted over 15,000 customers likely eligible customers and enrolled 573 customers on the CARE program through telephone enrollment efforts.

Internet Enrollment

SDG&E continues to see a large number of customers who desire to use its online enrollment process to apply for CARE. By providing the CARE application on line and enabling electronic transmission, customers are not required to mail in the application which helps to expedite their enrollment in the program. During the month of January, over 1,000 customers submitted applications online, and a total of 864, or 77% were enrolled in the program via the internet application process.

Categorical Enrollment

During January, SDG&E processed 14,779 applications from customers; of those, 4,392 applicants declared their eligibility based on current enrollment in one or more public assistance programs. While 3,821 of those were eligible applications, 2,503 became new CARE enrollments (the remainder were recertifications). Categorical enrollments represent 42% of the total enrollments for the month of January.

CARE Customer Recertification Complaints

SDG&E had no CARE customer recertification complaints for the month of January.

CARE Authorized Funding Versus Actual Expenditures

In January, SDG&E incurred approximately \$131,019 in outreach and other program management costs. Total program management costs through January represented 4% of the 2009 CARE authorized administrative budget. Actual expenses compared to budgeted figures for January are shown in Table 1C. The gas and electric CARE discounts cost for January totaled \$4.927 million.

IV. LOW INCOME ENERGY EFFICIENCY (LIEE)

January Results - Installations

SDG&E did not receive invoices for the weatherization measures installed in January. For this reason there are no installation counts to report. The January installations will be reported in the February tables.

LIEE Authorized Funding Versus Actual Expenditures

SDG&E incurred \$97,078 in program costs during the month of January. Total year to date expenditures of \$97,078 represents less than 1% of the 2009 authorized LIEE budget.

Customer Satisfaction Survey

Improving customer satisfaction is a key element within all of SDG&E's program endeavors. SDG&E's LIEE program conducts telephone surveys to gauge LIEE participants' satisfaction with the services they received through the LIEE program. The current customer survey results indicate that 92% of the customers surveyed were satisfied with the work completed at their homes. Examples of verbatim comments received from customers during the latest survey include:

- I was satisfied with all they did. They installed a showerhead and a light fixture in the kitchen. They weatherstripped the front door. They were fast and efficient.
- Friendly people and explained what they were going to do and why. Most importantly, they told me this was to save energy, and by saving energy, I save money. I think that it is very important to save energy.

Table 1L - LIEE Program Expenses - San Diego Gas & Electric January 2009												
A	B	C	D	E	F	G	H	I	J	K	L	M
LIEE Program:	Authorized Budget			Current Month Expenses			Year-To-Date Expenses			% of Budget Spent Year-To-Date		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
5	Energy Efficiency											
6	- Gas Appliances	\$ -	\$ 2,496,401	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
7	- Electric Appliances	\$ 7,724,611	\$ -	\$ 7,724,611	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
8	- Weatherization	\$ -	\$ 4,081,115	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
9	- Outreach and Assessment	\$ 1,096,914	\$ 1,096,914	\$ (8,683)	\$ (8,683)	\$ (17,366)	\$ (8,683)	\$ (8,683)	\$ (17,366)	-1%	-1%	-1%
10	- In Home Energy Education	\$ 715,835	\$ 715,835	\$ 7,879	\$ 7,879	\$ 15,758	\$ 7,879	\$ 7,879	\$ 15,758	1%	1%	1%
11	- Education Workshops	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
12	- Pilot	\$ 3,839	\$ 3,839	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
13	- Cool Centers	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
14	Energy Efficiency TOTAL	\$ 9,541,199	\$ 8,394,104	\$ (804)	\$ (804)	\$ (1,609)	\$ (804)	\$ (804)	\$ (1,609)	0%	0%	0%
15												
16	Training Center	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
17	Inspections	\$ 29,474	\$ 29,474	\$ 1,247	\$ 1,247	\$ 2,494	\$ 1,247	\$ 1,247	\$ 2,494	4%	4%	4%
18	Marketing	\$ 378,735	\$ 378,734	\$ (6,542)	\$ (6,542)	\$ (13,083)	\$ (6,542)	\$ (6,542)	\$ (13,083)	-2%	-2%	-2%
19	M&E Studies	\$ 56,902	\$ 56,902	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
20	Regulatory Compliance	\$ 135,720	\$ 135,719	\$ 6,801	\$ 6,801	\$ 13,602	\$ 6,801	\$ 6,801	\$ 13,602	5%	5%	5%
21	General Administration	\$ 1,001,049	\$ 1,001,048	\$ 47,030	\$ 47,030	\$ 94,060	\$ 47,030	\$ 47,030	\$ 94,060	5%	5%	5%
22	CPUC Energy Division	\$ 22,474	\$ 22,474	\$ 807	\$ 807	\$ 1,613	\$ 807	\$ 807	\$ 1,613	4%	4%	4%
23												
24	TOTAL PROGRAM COSTS	\$ 11,165,553	\$ 10,018,455	\$ 48,539	\$ 48,539	\$ 97,078	\$ 48,539	\$ 48,539	\$ 97,078	0%	0%	0%
25												
26	Indirect Costs			\$ 25,408	\$ 23,652	\$ 49,060	\$ 25,408	\$ 23,652	\$ 49,060			
27												
28	NGAT Costs			\$ (4,890)	\$ (4,890)	\$ (4,890)	\$ (4,890)	\$ (4,890)	\$ (4,890)			
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** Table 1L includes a manual adjustment of (\$283,810.62) and top side entry for Interfund year end accrual of \$12,750 missed by Accounts Payable in Dec. 2008.

**Table 2L - LIEE Measure Installations & Savings
San Diego Gas & Electric
January 2009**

Measures	Units	Monthly Quantity Installed	Expensed Installations Year-to-Date			
			Quantity Installed	kWh (Annual)	kW (Annual)	Therms (Annual)
Heating Systems						
Furnaces	Each	-	-	-	-	-
Cooling Measures						
A/C Replacement - Room	Each	-	-	-	-	-
A/C Replacement - Central	Each	-	-	-	-	-
A/C Tune-up - Central	Each	-	-	-	-	-
A/C Services - Central	Each	-	-	-	-	-
Heat Pump	Each	-	-	-	-	-
Evaporative Coolers	Each	-	-	-	-	-
Evaporative Cooler Maintenance	Each	-	-	-	-	-
Infiltration & Space Conditioning						
Envelope and Air Sealing Measures	Home	-	-	-	-	-
- Outlet cover plate gaskets	Home	-	-			
- Attic Access Weatherization	Home	-	-			
- Weatherstripping - Door	Home	-	-			
- Caulking	Home	-	-			
- Minor Home Repairs	Home	-	-			
Duct Sealing	Home	-	-	-	-	-
Attic Insulation	Home	-	-	-	-	-
Water Heating Measures						
Water Heater Conservation Measures	Home	-	-	-	-	-
- Water Heater Blanket	Home	-	-			
- Low Flow Showerhead	Home	-	-			
- Water Heater Pipe Wrap	Home	-	-			
- Faucet Aerators	Home	-	-			
Water Heater Replacement - Gas	Each	-	-	-	-	-
Water Heater Replacement - Electric	Each	-	-	-	-	-
Tankless Water Heater - Gas	Each	-	-	-	-	-
Tankless Water Heater - Electric	Each	-	-	-	-	-
Lighting Measures						
CFLs	Each	-	-	-	-	-
Interior Hard wired CFL fixtures	Each	-	-	-	-	-
Exterior Hard wired CFL fixtures	Each	-	-	-	-	-
Torchiere	Each	-	-	-	-	-
Refrigerators						
Refrigerators -Primary	Each	-	-	-	-	-
Refrigerators - Secondary	Each	-	-	-	-	-
Pool Pumps						
New Measures						
Forced Air Unit Standing Pilot Change Out	Each	-	-	-	-	-
Furnace Clean and Tune	Each	-	-	-	-	-
High Efficiency Clothes Washer	Each	-	-	-	-	-
Microwave	Each	-	-	-	-	-
Thermostatic Shower Valve	Each	-	-	-	-	-

LED Night Lights	Each	-	-	-	-	-
Occupancy Sensor	Each	-	-	-	-	-
Pilots						
A/C Tune-up Central	Home	-	-	-	-	-
Interior Hard wired CFL fixtures	Each	-	-	-	-	-
Ceiling Fans	Each	-	-	-	-	-
In-Home Display	Each	-	-	-	-	-
Programmable Controllable Thermostat	Each	-	-	-	-	-
Forced Air Unit	Each	-	-	-	-	-
Microwave	Each	-	-	-	-	-
High Efficiency Clothes Washer	Each	-	-	-	-	-
Customer Enrollment						
Outreach & Assessment	Home	-	-	-	-	-
In-Home Education	Home	-	-	-	-	-
Education Workshops	Participants	-	-	-	-	-
Total Energy Savings				-	-	-
Homes Treated & Weatherized						
- Single Family Homes Treated	Home	-	-			
- Multi-family Homes Treated	Home	-	-			
- Mobile Homes Treated	Home	-	-			
Total Number of Homes Treated	Home	0	0			
- Master-Meter Homes Treated	Home	-	-			
- Homes Weatherized	Home	-	-			

Note: SDG&E did not receive invoices for the weatherization measures installed in January. For this reason there are no installation counts to report. The January installations will be reported in the February tables.

	A	B
1	Table 3L - Average Bill Savings per Treated Home	
2	San Diego Gas & Electric	
3	January 2009	
4	Year-to-date Installations - Expensed	
5	Annual kWh Savings	-
6	Annual Therm Savings	-
7	Lifecycle kWh Savings	-
8	Lifecycle Therm Savings	-
9	Current kWh Rate	\$ 0.13
10	Current Therm Rate	\$ 1.09
11	Number of Treated Homes	-
12	Average 1st Year Bill Savings / Treated Home	-
13	Average Lifecycle Bill Savings / Treated Home	-

	A	B	C	D	E	F	G
1	Table 4L - LIEE Homes Treated						
2	San Diego Gas & Electric						
3	January 2009						
4	County	Eligible Customers			Homes Treated Year-To-Date		
5		Rural	Urban	Total	Rural	Urban	Total
6	Orange County	0	14,781	14,781	0	0	0
7	San Diego	17,171	311,908	329,079	0	0	0
8	Total	17,171	326,689	343,860	0	0	0
9							
10							
11							

**Table 5L - LIEE Customer Summary
San Diego Gas & Electric
January 2009**

Month	Gas & Electric			Gas Only			Electric Only			Total		
	# of YTD Homes Treated	Therm	kWh	kW	# of YTD Homes Treated	Therm	kWh	kW	# of YTD Homes Treated	Therm	kWh	kW
Jan-09	0	0	0	0	0	0	0	0	0	0	0	0
Feb-09												
Mar-09												
Apr-09												
May-09												
Jun-09												
Jul-09												
Aug-09												
Sep-09												
Oct-09												
Nov-09												
Dec-09												

Figures for each month are YTD. December results should approximate calendar year results. Therms and kWh savings are annual figures. Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2L.

**Table 6L - Expenditures for Pilots and Studies
San Diego Gas & Electric
January 2009**

	Authorized 3-Year Budget		Current Month Expenses		Expenses Since January 1, 2009		% of 3-Year Budget Spent	
	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas
Pilots:								
- CPUC WE&T	\$ 22,685	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%
- In Home Display Pilot (IHD)	\$ 145,000	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%
- Programmable Communicating Thermostat (PCT)	\$ 230,000	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%
- Pilot 4								
- Pilot 5								
- Pilot 6								
- Pilot 7								
Total Pilots	\$ 397,685	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%
Studies:								
- Non-Energy Benefits	\$ 30,000	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%
- Process Evaluation	\$ 37,500	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%
- Impact Evaluation ^[1]	\$ 90,000	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%
- Household Segmentation	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%
- Refrigerator Degradation	\$ 66,667	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%
- High Usage Needs Assessment	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%
Total Studies	\$ 224,167	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%

	A	B	C	D	E	F	G	H	I	J	K	L	M	
Table 1C - CARE Program Expenses - San Diego Gas & Electric January 2009														
	Authorized Budget				Current Month Expenses				Year-To-Date Expenses				% of Budget Spent Year-To-Date	
	Electric	Gas	Total	Total	Electric	Gas	Total	Total	Electric	Gas	Total	Electric	Gas	Total
CARE Program:														
5 Outreach ^[1]	\$1,110,066	\$410,572	\$1,520,638	\$60,654	\$43,671	\$16,983	\$60,654	\$43,671	\$16,983	\$60,654	4%	4%	4%	
6 Automatic Enrollment	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%	
7 Processing/ Certification/Verification	\$157,840	\$58,379	\$216,219	\$12,034	\$4,680	\$16,714	\$12,034	\$4,680	\$16,714	\$16,714	8%	8%	8%	
8 Information Technology / Programming	\$371,420	\$137,375	\$508,795	\$6,384	\$2,483	\$8,867	\$6,384	\$2,483	\$8,867	\$8,867	2%	2%	2%	
9														
10 Pilots														
11 - Pilot SB 580	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%	
12 - Pilot	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%	
13 - Pilot	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%	
14 Total Pilots	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%	
15														
16 Measurement & Evaluation ^[2]	\$2,920	\$1,080	\$4,000	\$4,000	\$0	\$0	\$4,000	\$0	\$0	\$4,000	0%	0%	0%	
17 Regulatory Compliance	\$134,331	\$49,684	\$184,015	\$184,015	\$7,661	\$2,979	\$10,640	\$7,661	\$2,979	\$10,640	6%	6%	6%	
18 General Administration	\$291,317	\$107,748	\$399,065	\$399,065	\$21,874	\$8,506	\$30,380	\$21,874	\$8,506	\$30,380	8%	8%	8%	
19 CPUC Energy Division	\$75,117	\$27,783	\$102,900	\$102,900	\$2,710	\$1,054	\$3,764	\$2,710	\$1,054	\$3,764	4%	4%	4%	
20														
21 SUBTOTAL MANAGEMENT COSTS	\$2,143,011	\$792,621	\$2,935,632	\$2,935,632	\$94,334	\$36,685	\$131,019	\$94,334	\$36,685	\$131,019	4%	4%	4%	
22														
23 CARE Rate Discount	\$34,329,114	\$12,697,070	\$47,026,184	\$47,026,184	\$3,408,350	\$1,519,516	\$4,927,866	\$3,408,350	\$1,519,516	\$4,927,866	10%	12%	10%	
24 Service Establishment Charge Discount	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%	
25														
26 TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS	\$36,472,126	\$13,489,690	\$49,961,816	\$49,961,816	\$3,502,684	\$1,556,201	\$5,058,885	\$3,502,684	\$1,556,201	\$5,058,885	10%	12%	10%	
27														
28 Other CARE Rate Benefits														
29 DWR Bond Charge Exemption					\$537,933		\$537,933	\$537,933		\$537,933			\$537,933	
30 CARE PPP Exemption					\$267,855	\$187,718	\$455,573	\$267,855	\$187,718	\$455,573			\$455,573	
31 California Solar Initiative Exemption ^[3]					\$0		\$0	\$0		\$0			\$0	
32 kWh Surcharge Exemption					\$1,384,377		\$1,384,377	\$1,384,377		\$1,384,377			\$1,384,377	
33 TOTAL - OTHER CARE RATE BENEFITS					\$2,190,165	\$187,718	\$2,377,883	\$2,190,165	\$187,718	\$2,377,883				
34														
35 Indirect Costs					\$39,678	\$15,430	\$55,109	\$39,678	\$15,430	\$55,109			\$55,109	
36														

^[1] Outreach costs include the following events: There were 233 visits to the CBO's, including: American Red Cross (25 visits), Crisis House (4 visits), Chinese Service Center (4 visits), Salvation Army (9 visits), YMCA (5 visits), Vista Community Clinic (4 visits), Campesinos Unidos Inc. (4 visits), Catholic Charities (7 visits), Hearts and Hands Working Together (2 visits), AKA Headstart (4 visits), Chula Vista Community Collaborative (1 visit), Casa Familiar (2 visits), Horn of Africa (4 visits), Episcopal Community Services (3 visits), Mountain Health Community Services (2 visits), San Diego Youth and Community Services (2 visits), Foster Lift (2 visits), Harmonium (4 visits), San Ysidro Health Center (1 visit), Health & Human Services (2 visits), African Alliance (4 visits), Interfaith Escondido (5 visits), Lutheran Social Services (13 visits), Home Start (6 visits), International Rescue Committee (4 visits), ACCESS (3 visits), Alpha of San Diego (4 visits), Bayside Community Center (3 visits), Chicano Federation (3 visits), Elder Help (4 visits), Neighborhood House Association (2 South Bay Community Services (2 visits), Community Resource Center (4 visits), Cuyamaca College (1 visit), Community Health Systems (1 visit), Women's Resource Center (2 visits) and Turning the Hearts Center (1 visit).

^[2] There are no Measurement & Evaluation expenses for January 2009.

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q																																
1	Table 2C - CARE Enrollment, Recertification, Attrition, and Penetration - San Diego Gas & Electric																																																
2	January 2009																																																
3	Gross Enrollment																																																
4	Automatic Enrollment				Capitation				Other Sources [1]				Total (F+G+H)		Recertification		Total Adjusted (+J)		Attrition (Drop Offs)		Enrollment		Total CARE Participants		Estimated CARE Eligible		Penetration Rate % (O/P)																						
5	Inter-Utility	CPUC	Agency	SB 580	(B+C+D+E)				499	5,399	5,898	7,736	13,634	5,268	8,366	630	241,826	335,680	72.0%																														
6	Jan-09	-	-	-	-	-	-	499	5,399	5,898	7,736	13,634	5,268	8,366	630	241,826	335,680	72.0%																															
7	Feb-09	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-																		
8	Mar-09	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-																
9	Apr-09	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-															
10	May-09	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-														
11	Jun-09	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-													
12	Jul-09	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-												
13	Aug-09	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-											
14	Sep-09	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-										
15	Oct-09	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-									
16	Nov-09	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-								
17	Dec-09	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-							
18	Total Annual	0	0	0	0	0	0	499	5,399	5,898	7,736	13,634	5,268	8,366	630	241,826	335,680	72.0%																															
19																																																	
20																																																	
21	1 Not Including Recertification Enrollment																																																

	A	B	C	D	E	F	G	H	I
1	Table 3C - CARE Standard Random Verification Results - San Diego Gas & Electric								
2	January 2009								
3		Total CARE Population	Participants Requested to Verify	% of Population Total	Participants Dropped (Due to no response)	Participants Dropped (Verified as Ineligible)	Total Dropped	% Dropped through Random Verification ¹	% of Total Population Dropped
4									
5	Jan-09	241,826	194	0.08%	126	15	141	72.68%	0.06%
6	Feb-09			0.00%				0.00%	0.00%
7	Mar-09			0.00%			0	0.00%	0.00%
8	Apr-09			0.00%			0	0.00%	0.00%
9	May-09			0.00%			0	0.00%	0.00%
10	Jun-09			0.00%			0	0.00%	0.00%
11	Jul-09			0.00%			0	0.00%	0.00%
12	Aug-09			0.00%			0	0.00%	0.00%
13	Sep-09			0.00%			0	0.00%	0.00%
14	Oct-09			0.00%			0	0.00%	0.00%
15	Nov-09			0.00%			0	0.00%	0.00%
16	Dec-09			0.00%			0	0.00%	0.00%
17	Total Annual	0	194	0.00%	126	15	141	72.68%	0.00%
18									
19	¹ Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								

	A	B	C	D	E	F	G	H	I	J	K	L	
1	Table 4C - CARE Enrollment by County - San Diego Gas & Electric												
2	January 2009												
3	County	Estimated Eligible			Gross Enrollments			Total Participants			Penetration Rate		
4		Urban	Rural	Total	Current Month	YTD	Urban	Rural	Total	Urban	Rural	Total	
5	Orange County	14,691	0	14,691	205	205	8,491		8,491	56.0%	0.0%	56.0%	
6	San Diego	304,319	16,669	320,988	5,693	5,531	224,979	8,356	233,335	75.9%	55.8%	74.9%	
7													
8	Total	319,010	16,669	335,679	5,898	5,736	233,470	8,356	241,826	73.2%	50.1%	72.0%	

	A	B	C	D	E	F	G	H	I
1	Table 5C - CARE Capitation Contractors - San Diego Gas & Electric January 2009								
2									
3									
4									
5		Contractor Type				Enrollments			Year-to-date
6	Contractor	Private	CBO	WMDVBE	LIHEAP	Rural	Urban	Total	Expenditures
7	Contractor 1		X			-	-	-	-
8	Contractor 2		X			-	-	-	-
9	Contractor 3		X			-	-	-	-
10	Contractor 4		X			-	-	-	-
11	Contractor 5		X			-	-	-	-
12	Contractor 6		X			-	-	-	-
13	Contractor 7		X			-	-	-	-
14	Contractor 8	X				-	-	-	-
15	Contractor 9		X			-	-	-	-
16	Contractor 10		X			-	-	-	-
17	Contractor 11		X			-	-	-	-
18	Contractor 12		X			-	-	-	-
19	Contractor 13		X			-	-	-	-
20	Contractor 14		X			-	-	-	-
21	Contractor 15		X		X	-	-	-	-
22	Contractor 16		X			-	-	-	-
23	Contractor 17		X			-	-	-	-
24	Contractor 18		X		X	-	-	-	-
25	Contractor 19		X			-	-	-	-
26	Contractor 20		X			-	-	-	-
27	Contractor 21		X			-	-	-	-
28	Contractor 22	X				-	-	-	-
29	Contractor 23		X			-	-	-	-
30	Contractor 24		X			-	-	-	-
31	Contractor 25		X			-	-	-	-
32	Contractor 26		X			-	-	-	-
33	Contractor 27		X			-	-	-	-
34	Contractor 28		X			-	-	-	-
35	Contractor 29		X		X	-	-	-	-
36	Contractor 30		X	X		-	-	-	-
37	Contractor 31		X			-	-	-	-
38	Contractor 32		X			-	-	-	-
39	Contractor 33		X			-	-	-	-
40	Contractor 34		X			-	-	-	-
41	Contractor 35		X			-	-	-	-
42	Contractor 36		X			-	-	-	-
43	Contractor 37		X			-	-	-	-
44	Contractor 38		X			-	-	-	-
45	Contractor 39		X			-	-	-	-
46	Contractor 40		X			-	-	-	-
47	Contractor 41		X			-	-	-	-
48	Contractor 42		X			-	-	-	-
49	Contractor 43		X			-	-	-	-
50	Contractor 44		X			-	-	-	-
51	Contractor 45		X			-	-	-	-
52	Total Enrollments and Expenditures					0	0	-	\$ -

Table 6C - CARE Participants as of Month-End San Diego Gas & Electric January 2009				
Month	Gas & Electric	Gas Only	Electric Only	Total
Jan-09	163,436	N/A	78,390	241,826
Feb-09		N/A	0	
Mar-09		N/A	0	
Apr-09		N/A	0	
May-09		N/A	0	
Jun-09		N/A	0	
Jul-09		N/A	0	
Aug-09		N/A	0	
Sep-09		N/A	0	
Oct-09		N/A	0	
Nov-09		N/A	0	
Dec-09		N/A	0	

Table 7C - Expenditures for Pilots and Studies
 San Diego Gas & Electric
 January 2009

	Authorized 3-Year Budget			Current Month Expenses			Expenses Since January 1, 2009			% of 3-Year Budget Spent		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
Pilots:												
- Pilot 1	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
- Pilot 2										0%	0%	0%
- Pilot 3										0%	0%	0%
- Pilot 4										0%	0%	0%
- Pilot 5										0%	0%	0%
- Pilot 6										0%	0%	0%
- Pilot 7										0%	0%	0%
Total Pilots	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
Studies:												
	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
Total Studies	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%

CERTIFICATE OF SERVICE

I hereby certify that a copy of **MONTHLY REPORT OF SAN DIEGO GAS & ELECTRIC COMPANY (U 902 M) ON LOW INCOME ASSISTANCE PROGRAMS FOR JANUARY 2009** has been electronically mailed to each party of record of the service list in A.08-05-022, A.08-05-024, A.08-05-025, and A.08-05-026. Any party on the service list who has not provided an electronic mail address was served by placing copies in properly addressed and sealed envelopes and by depositing such envelopes in the United States Mail with first-class postage prepaid.

Copies were also sent via Federal Express to Administrative Law Judges and Commissioner.

Executed this 23rd day of February, 2009 at San Diego, California.

 /s/ Jenny Norin
Jenny Norin