

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

Order Instituting Rulemaking Regarding Policies,
Procedures and Rules for the Low Income Energy
Efficiency Programs of California's Energy Utilities.

R. 07-01-042
(Filed January 25, 2007)

**MONTHLY REPORT OF SOUTHERN CALIFORNIA GAS COMPANY
(U 904 G) ON LOW INCOME ASSISTANCE PROGRAMS FOR MARCH 2008**

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April 21, 2008

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I. INTRODUCTION

In Ordering Paragraphs (OP) 14 through 17 of Decision (D.) 01-05-033 the California Public Utilities Commission (Commission) directs Southern California Gas Company (SoCalGas) and the other Investor Owned Utilities (IOUs)¹ to provide monthly status reports on the costs and impacts of their Rapid Deployment (RD) efforts on their California Alternate Rates for Energy (CARE) and Low Income Energy Efficiency (LIEE) programs.

In Application (A.) 06-06-033 SoCalGas proposed changes to the monthly Rapid Deployment reports in an effort to streamline the reports while maintaining their value. SoCalGas, along with the other utilities, then worked closely with the Energy Division to further develop and update the tables used to report low income program activity on a monthly basis. In D.06-12-038, the utilities' proposed changes for the monthly program reporting were approved. The reports will henceforth be referred to as the "Monthly Reports on Low Income Assistance Programs."

¹ The other IOUs include San Diego Gas & Electric Company, Southern California Edison Company, and Pacific Gas and Electric Company.

This third monthly report on SoCalGas' 2008 Low Income Assistance Programs includes actual LIEE and CARE results and expenditures through March.

II. OUTREACH and LEVERAGING for CARE AND LIEE

During the month of March, SoCalGas representatives did not conduct outreach events and or presentations but focused their efforts on designing promotional campaigns, radio and television spots, and revising direct mailing materials for the LIEE program.

Mass transit advertisements were created to promote SoCalGas' LIEE "No-Cost Energy-Saving Home Improvements" message on buses, shelters and interior panels in the San Fernando Valley. Bus and shelter ads are prohibited in the San Joaquin Valley, so that campaign was tailored to include interior ads, billboards and 15 second LIEE tie-ins with radio traffic spots. These campaigns will continue to run throughout the month of April.

SoCalGas redesigned the LIEE direct mailer letters and postcards. Postcards were upgraded from a three by five postcard to a more user friendly piece with dimensions of five by eight size and larger font. Letters were revised to include less text with a more concise, "What's in it for me?" message to the recipient. Utilizing feedback from recent LIEE customer focus groups, the direct mailing materials now prominently reference that services are available to qualified renters as well as homeowners to avoid confusion among renters who were not aware they may also be eligible for LIEE services.

Additionally, SoCalGas representatives developed spots to be aired on Spanish television during the last week of April. Two spots were developed and focused on: basic LIEE program information, limited appliance repair or replacement, services for qualified homeowners (only), and an overview of SoCalGas' LIEE program with information on possible electric measures offered through joint utility partnerships.

During the month of March, SoCalGas launched a multi-ethnic mass media campaign promoting the CARE program throughout the majority of its service territory. Traffic radio and transit advertising (public buses) were the predominant channels used for this year's CARE "winter campaign." However, select TV billboard spots, newspaper and magazine advertisements were also used to bolster the CARE message to low-income seniors, African American and Asian customers. A call to action message was again incorporated into the campaign; prompting customers to check their March SoCalGas bill for the new CARE bill insert, and if eligible, to enroll in the program.

A SoCalGas CARE bill insert was sent to residential non-CARE customers during the month of March. The redesigned CARE application continues to be a popular means to promote the CARE program, while providing eligible customers a convenient way to enroll.

III. LOW-INCOME ENERGY EFFICIENCY (LIEE)

March Results – LIEE Installations

SoCalGas processed and expensed the installation of weatherization measures in 1,070 homes for the month of March.

The total number of appliances serviced during March was 122, which included 54 furnace repairs, 62 furnace replacements, and 6 water heater replacements.

LIEE measure and appliance installations processed and expensed during the month can be found in SoCalGas' Table 2L, LIEE Measure Installations & Savings.

LIEE Authorized Funding Versus Actual Expenditures

SoCalGas' LIEE Program expenditures totaled \$73 thousand for services processed and paid during the month of March, and \$2.5 million year-to-date. An additional \$438

thousand was spent on administration, for a year-to-date administration cost of \$1.1 million. Total costs year-to-date are 11% of the 2008 budget (See Table 1L).

IV. CALIFORNIA ALTERNATE RATES FOR ENERGY (CARE)

March CARE Enrollment Results

As of March 2008, 1,348,714 residential customers were enrolled in the CARE program, which is a net increase of 4,139 customers from February 2008. During the month of March, 26,626 new CARE applications were approved, which included 78 from CARE capitation contractors and 7,269 through SoCalGas' interutility agreements (See Table 2C). SoCalGas' estimated penetration rate for the CARE program at the end of March was 78.9%.

Telephone Enrollments

In March, SoCalGas launched its first automated telephone enrollment campaign for CARE targeting customers recently dropped from the program due to recertification. The campaign re-enrolled 2,981 customers into the CARE program in one week.

Third-Party Enrollments

For the month of March, SoCalGas continued its CARE Third Party door-to-door outreach program, producing over 3,700 new enrollments. This highly effective program targets SoCalGas' hardest-to-reach low-income customers who have been non-responsive to most outreach methods.

CARE Authorized Funding Versus Actual Expenditures

During March, CARE administrative expenses, including outreach, totaled \$818 thousand. Year-to-date costs are \$1.3 million which is 27% of the authorized 2008 CARE administrative budget. CARE rate and Service Establishment Charge discounts through

March are \$11 million. Year-to-date costs are \$38.3 million which is 30% of the projected 2008 CARE discount costs.

The comparison of actual expenses to the budgeted figures for March is provided in Table 1C

CONCLUSION

SoCalGas continues to implement its outreach efforts with the goal of providing LIEE services to as many qualified customers as possible and increasing CARE participation during PY2008.

Respectfully submitted,

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April 21, 2008

	A	B	C	D	E	F	G	H	I	J	K	L	M
Table 1L - LIEE Program Expenses - Southern California Gas Company March 2008													
	Authorized Budget ¹			Current Month Expenses			Year-To-Date Expenses			% of Budget Spent Year-To-Date			
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	
4	LIEE Program:												
5	Energy Efficiency												
6	\$0	\$5,545,241	\$5,545,241	\$0	\$5,751	\$5,751	\$0	\$530,712	\$530,712	0%	10%	10%	
7	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%	
8	\$0	\$16,866,660	\$16,866,660	\$0	\$11,189	\$11,189	\$0	\$1,291,286	\$1,291,286	0%	8%	8%	
9	\$0	\$5,026,515	\$5,026,515	\$0	\$11,595	\$11,595	\$0	\$600,620	\$600,620	0%	12%	12%	
10	\$0	\$447,000	\$447,000	\$0	\$43,971	\$43,971	\$0	\$104,700	\$104,700	0%	23%	23%	
11	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%	
12	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%	
13	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%	
14	\$0	\$27,885,416	\$27,885,416	\$0	\$72,506	\$72,506	\$0	\$2,527,318	\$2,527,318	0%	9%	9%	
15	Energy Efficiency TOTAL												
16	\$0	\$91,538	\$91,538	\$0	\$14,577	\$14,577	\$0	\$34,944	\$34,944	0%	38%	38%	
17	\$0	\$2,058,676	\$2,058,676	\$0	\$85,707	\$85,707	\$0	\$206,058	\$206,058	0%	10%	10%	
18	\$0	\$200,000	\$200,000	\$0	\$82,570	\$82,570	\$0	\$93,127	\$93,127	0%	47%	47%	
19	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$17,206	\$17,206	0%	0%	0%	
20	\$0	\$278,512	\$278,512	\$0	\$15,905	\$15,905	\$0	\$157,463	\$157,463	0%	57%	57%	
21	\$0	\$2,657,829	\$2,657,829	\$0	\$238,028	\$238,028	\$0	\$554,794	\$554,794	0%	21%	21%	
22	\$0	\$40,000	\$40,000	\$0	\$881	\$881	\$0	\$4,532	\$4,532	0%	11%	11%	
23	TOTAL PROGRAM COSTS												
24	\$0	\$33,211,971	\$33,211,971	\$0	\$510,174	\$510,174	\$0	\$3,595,442	\$3,595,442	0%	11%	11%	
25	Funded Outside of LIEE Program Budget												
26	\$0	\$0	\$0	\$0	\$77,623	\$77,623	\$0	\$231,158	\$231,158				
27	Indirect Costs²												
28	\$0	\$0	\$0	\$0	(\$433)	(\$433)	\$0	\$85,572	\$85,572				
29	NGAT Costs												

30 1. Base Budget reflects PY2008 Annual Base and does not include Carry Over funds.
 31 2. The Indirect Costs included in this category (Pension & Benefits, Workmans Comp, Public Liability & Property Damage, Fleet, Purchasing & Warehouse) are included in base margin and therefore are not included in the LIEE /
 32 DAP Total Program Costs.
 33 Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

	A	B	C	D	E	F	G
1	Table 2L - LIEE Measure Installations & Savings						
2	Southern California Gas Company						
3	March 2008						
4	Measures	Units	Expensed Installations Year-To-Date				
5			Month Quantity Installed	Quantity Installed	kWh (Annual) ¹	kW (Annual)	Therms (Annual)
6	Furnaces						
7	- Repair - Gas	Each	54	323	0	0	5,185
8	- Replacement - Gas	Each	62	250	0	0	5,339
9	- Repair - Electric	Each	0	0	0	0	0
10	- Replacement - Electric	Each	0	0	0	0	0
11	Infiltration & Space Conditioning.						
12	- Outlet cover plate gaskets	Home	855	3,529	0	0	0
13	- Duct Testing	Home	16	66	0	0	0
14	- Duct Sealing	Home	4	11	0	0	286
15	- Evaporative Coolers	Each	0	0	0	0	0
16	- Evaporative Cooler Maintenance	Each	0	0	0	0	0
17	- Evaporative Cooler/Air Cond. Covers	Each	51	185	0	0	250
18	- A/C Replacement - Room	Each	0	0	0	0	0
19	- A/C Replacement - Room (landlord)	Each	0	0	0	0	0
20	- A/C Replacement - Central	Each	0	0	0	0	0
21	- A/C Replacement - Central (landlord)	Each	0	0	0	0	0
22	- A/C Tune-up - Central	Each	0	0	0	0	0
23	- A/C Services - Central	Each	0	0	0	0	0
24	- Heat Pump	Each	0	0	0	0	0
26	Weatherization						
27	- Attic Insulation	Home	16	121	0	0	2,519
28	- Attic Access Weatherization	Home	0	8	0	0	0
29	- Weatherstripping - Door	Home	935	3,957	0	0	8,119
30	- Caulking	Home	97	339	0	0	429
31	- Minor Home Repairs ²	Home	1,024	4,224	0	0	16,979
33	Water Heater Savings						
34	- Water Heater Blanket	Home	90	461	0	0	4,964
35	- Low Flow Showerhead	Home	921	4,068	0	0	31,856
36	- Water Heater Replacement - Gas	Each	6	12	0	0	209
37	- Water Heater Replacement - Electric	Each	0	0	0	0	0
38	- Tankless Water Heater - Gas	Each	0	0	0	0	0
39	- Tankless Water Heater - Electric	Each	0	0	0	0	0
40	- Water Heater Pipe Wrap	Home	27	200	0	0	859
41	- Faucet Aerators	Home	1,005	4,330	0	0	13,967
43	Lighting Measures						
44	- CFL	Each	0	0	0	0	0
45	- Interior Hard wired CFL fixtures	Each	0	0	0	0	0
46	- Exterior Hard wired CFL fixtures	Each	0	0	0	0	0
47	- Torchiere	Each	0	0	0	0	0
49	Refrigerators	Each	0	0	0	0	0
50	Refrigerators (landlord)	Each	0	0	0	0	0
52	Pool Pumps	Each	0	0	0	0	0
54	Pilots						
55	- A/C Tune-up - Central	Each	0	0	0	0	0
56	- Interior Hard wired Compact Fluorescent	Each	0	0	0	0	0
57	- Ceiling Fans	Each	0	0	0	0	0
59	Customer Enrollment						
60	- Outreach & Assessment	Home	1,042	4,474	0	0	0
61	- In-Home Education	Home	884	3,615	0	0	0
62	- Education Workshops	Participants	0	0	0	0	0
64	Total Savings				0	0	90,960
66	Homes Weatherized ³	Home	1,070	4,521			
68	Homes Treated						
69	- Single Family Homes Treated	Home	753	3,386			
70	- Multi-family Homes Treated	Home	413	1,564			
71	- Mobile Homes Treated	Home	56	322			
72	- Total Number of Homes Treated	Home	1,222	5,272			
74	- Master-Metered Homes Treated	Home	135	589			
76	1. Energy savings is based on 1) 2001 Low Income Impact Evaluation Study; 2) Decision 03-11-020 approved the LIEE Measure Cost Effectiveness Study conducted by Itron, Inc. filed on June 2, 2003 for new measure mix effective 1/1/04; 3) Decision 05-12-026 approved the Report on the Assessment of Proposed New Year 2006 LIEE Program Measures conducted by Itron, Inc. filed on May 2, 2005; and 5) the updated Database of Energy Efficient Resources (DEER).						
77	2. Minor Home Repairs predominately include Door Repair/Replacement, Window Repair/Replacement and Wall Repair.						
78	3. Weatherization consists of Attic Insulation, Attic Access Weatherization, Weatherstripping - Door, Caulking and Minor Home Repairs.						
79	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						

	A	B
1	Table 3L - Average Bill Savings per Treated Home	
2	Southern California Gas Company	
	March 2008	
3	Year-To-Date Installations - Expensed	
4		
5	Annual kWh Savings	0
6	Annual Therm Savings	90,960
7	Lifecycle kWh Savings	0
8	Lifecycle Therm Savings	875,801
9	Current kWh Rate	\$ 0.11
10	Current Therm Rate	\$ 1.04
11	Number of Treated Homes	5,272
12	Average 1st Year Bill Savings / Treated Home	\$ 17.48
13	Average Lifecycle Bill Savings / Treated Home	\$ 137.37

Low-Income Programs Monthly Report

	A	B	C	D	E	F	G
1	Table 4L - LIEE Homes Treated						
2	Southern California Gas Company						
3	March 2008						
4	County	Eligible Customers			Homes Treated Year-To-Date		
5		Rural	Urban	Total	Rural	Urban	Total
6	Fresno	675	10,118	10,793	16	48	64
7	Imperial	16,771	252	17,023	0	0	0
8	Kern	32,018	9,504	41,522	51	12	63
9	Kings	14,470	12	14,481	121	0	121
10	Los Angeles	4,869	1,089,489	1,094,358	11	2,570	2,581
11	Orange	0	209,028	209,028	0	109	109
12	Riverside	42,075	185,218	227,293	200	1,076	1,276
13	San Bernardino	8,782	151,454	160,235	48	620	668
14	San Luis Obispo	27,681	211	27,892	60	0	60
15	Santa Barbara	14,162	25,886	40,048	36	53	89
16	Tulare	40,345	12,688	53,032	202	25	227
17	Ventura	6,648	47,767	54,415	0	14	14
18	Total	208,494	1,741,626	1,950,120	745	4,527	5,272
19							
20	Any required corrections/adjustments are reported herein and supersede results reported in prior months and reflect YTD adjustments.						

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1	Table 5L - LIEE Customer Summary Southern California Gas Company March 2008																
2	Gas & Electric				Gas Only				Electric Only				Total				
3	# of YTD Homes Treated	Therm	kWh	kW	# of YTD Homes Treated	Therm	kWh	kW	# of YTD Homes Treated	Therm	kWh	kW	# of YTD Homes Treated	Therm	kWh	kW	
4	Month																
5	Jan-08	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
6	Feb-08	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
7	Mar-08	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
8	Apr-08																
9	May-08																
10	Jun-08																
11	Jul-08																
12	Aug-08																
13	Sep-08																
14	Oct-08																
15	Nov-08																
16	Dec-08																
17	Figures for each month are YTD. December results should approximate calendar year results. Therms and kWh savings are annual figures. Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2L.																

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q							
1	Table 2C - CARE Enrollment, Recertification, Attrition, and Penetration - Southern California Gas Company																							
2	March 2008																							
3	Gross Enrollment																							
4	Automatic Enrollment				Other Sources ¹				Total (F+G+H)				Recertification ²		Total Adjusted (I+J)		Attrition (Drop Offs) ³		Enrollment		Estimated CARE Eligible		Penetration Rate % (O/P)	
5	Inter-Utility	CPUC	Inter-Agency	SB 580	Combined (B+C+D+E)	Capitation																		
6	Jan-08	3,800	0	0	3,800	96	24,059	27,955	19,637	47,592	23,153	24,439	4,802	1,337,416	1,707,215	78.3%								
7	Feb-08	3,792	0	0	3,792	81	25,064	28,937	13,662	42,599	21,778	20,821	7,159	1,344,575	1,708,176	78.7%								
8	Mar-08	7,269	0	0	7,269	78	19,279	26,626	8,097	34,723	22,487	12,236	4,139	1,348,714	1,708,523	78.9%								
9	Apr-08																							
10	May-08																							
11	Jun-08																							
12	Jul-08																							
13	Aug-08																							
14	Sep-08																							
15	Oct-08																							
16	Nov-08																							
17	Dec-08																							
18	Total Annual	14,861	0	0	14,861	255	68,402	83,518	41,396	124,914	67,418	57,496	16,100											

20 1. Not Including Recertification Enrollment

21 2. Recertifications completed regardless of month requested.

22 3. The drop offs include self-declined applications, ineligible applications, and closed CARE accounts.

	A	B	C	D	E	F	G	H	I
1	Table 3C - CARE Standard Random Verification Results - Southern California Gas Company								
2	March 2008								
3		Total CARE Population	Participants Requested to Verify	% of Population Total	Participants Dropped (Due to no response)	Participants Dropped (Verified as Ineligible)	Total Dropped	% Dropped through Random Verification	% of Total Population Dropped
4									
5	Jan-08	1,337,416	2,289	0.17%	1,134	96	1,230	54%	0.09%
6	Feb-08	1,344,575	2,530	0.19%	1,062	103	1,165	46%	0.09%
7	Mar-08	1,348,714	5,554	0.41%	972	185	1,157	21%	0.09%
8	Apr-08								
9	May-08								
10	Jun-08								
11	Jul-08								
12	Aug-08								
13	Sep-08								
14	Oct-08								
15	Nov-08								
16	Dec-08								
17	Total Annual	1,348,714	10,373	0.77%	3,168	384	3,552	34%	0.26%
18									
19	SoCalGas' random verification process allows customers 90 days to respond to the verification request. As a result, the number of customers dropped in any given month includes requests for verification that were issued several months prior.								

	A	B	C	D	E	F	G	H	I	J	K	L
1	Table 4C - CARE Enrollment by County - Southern California Gas Company											
2	March 2008											
3	County	Estimated Eligible		Gross Enrollments		Total Participants			Penetration Rate			
Urban		Rural	Total	Current Month	YTD	Urban	Rural	Total	Urban	Rural	Total	
5	Fresno	9,715	666	10,380	122	407	9,158	552	9,710	94%	83%	94%
6	Imperial	180	15,364	15,544	145	479	216	11,618	11,834	120%	76%	76%
7	Kern	8,848	31,009	39,857	488	1,700	8,387	23,141	31,528	95%	75%	79%
8	Kings	12	14,257	14,269	250	717	17	11,202	11,219	137%	79%	79%
9	Los Angeles	927,255	4,851	932,106	14,553	47,900	771,108	5,136	776,244	83%	106%	83%
10	Orange	171,609	0	171,609	2,531	7,432	122,093	0	122,093	71%	0%	71%
11	Riverside	173,633	41,043	214,676	3,085	9,487	126,795	19,848	146,643	73%	48%	68%
12	San Bernardino	139,881	7,406	147,287	3,173	8,587	115,616	4,765	120,381	83%	64%	82%
13	San Luis Obispo	203	25,636	25,839	186	626	23	13,523	13,546	11%	53%	52%
14	Santa Barbara	21,537	13,564	35,101	356	1,134	12,398	11,095	23,493	58%	82%	67%
15	Tulare	12,403	39,372	51,775	900	2,835	13,727	32,558	46,285	111%	83%	89%
16	Ventura	43,762	6,318	50,080	837	2,214	30,779	4,959	35,738	70%	78%	71%
17												
18	Total	1,509,038	199,484	1,708,523	26,626	83,518	1,210,317	138,397	1,348,714	80%	69%	79%

	A	B	C	D	E	F	G	H	I
1	Table 5C - CARE Capitation Contractors - Southern California Gas Company								
2	March 2008								
3		Contractor Type (Check one or more if applicable)				Enrollments Year-To-Date			Year-To-Date
4	Contractor ¹	Private	CBO	WMDVBE	LIHEAP	Rural	Urban	Total	Expenditures
5									
6	Contractor 1		x		x	0	27	27	\$570
7	Contractor 2	x			x	0	0	0	\$1,080
8	Contractor 3		x	x		0	1	1	\$144
9	Contractor 4		x	x	x	0	0	0	\$0
10	Contractor 5		x		x	1	66	67	\$1,079
11	Contractor 6		x			0	5	5	\$192
12	Contractor 7		x			0	15	15	\$780
13	Contractor 8		x			0	0	0	\$12
14	Contractor 9		x			0	1	1	\$0
15	Contractor 10		x			0	0	0	\$0
16	Contractor 11		x			0	0	0	\$0
17	Contractor 12		x			0	0	0	\$0
18	Contractor 13		x			0	0	0	\$0
19	Contractor 14		x			0	0	0	\$0
20	Contractor 15		x			0	0	0	\$0
21	Contractor 16		x			0	0	0	\$36
22	Contractor 17		x			0	0	0	\$0
23	Contractor 18		x	x	x	1	5	6	\$72
24	Contractor 19		x		x	0	16	16	\$0
25	Contractor 20		x			0	0	0	\$0
26	Contractor 21		x			0	9	9	\$252
27	Contractor 22		x			0	3	3	\$0
28	Contractor 23		x			0	5	5	\$0
29	Contractor 24		x			0	0	0	\$60
30	Contractor 25	x				0	12	12	\$96
31	Contractor 26		x		x	1	51	52	\$432
32	Contractor 27		x		x	0	0	0	\$0
33	Total Enrollments and Expenditures					3	216	219	\$4,805
34									
35	1. All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.								

Low-Income Programs Monthly Report

	A	B	C	D	E
1	Table 6C - CARE Participants as of Month-End Southern California Gas Company March 2008				
2	Month	Gas & Electric	Gas Only	Electric Only	Total
3	Jan-08	0	1,337,416	0	1,337,416
4	Feb-08	0	1,344,575	0	1,344,575
5	Mar-08	0	1,348,714	0	1,348,714
6	Apr-08				
7	May-08				
8	Jun-08				
9	Jul-08				
10	Aug-08				
11	Sep-08				
12	Oct-08				
13	Nov-08				
14	Dec-08				

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a copy of the foregoing **MONTHLY REPORT OF SOUTHERN CALIFORNIA GAS COMPANY (U 904 G) ON LOW INCOME ASSISTANCE PROGRAMS FOR MARCH 2008** on parties in R.07-01-042 by electronic mail, and by Federal Express to Commissioner Dian M. Grueneich and Administrative Law Sarah R. Thomas.

Dated at San Diego, California, this 21st day of April 2008.

 /s/ Jenny Tjokro
Jenny Tjokro