

**BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF CALIFORNIA**

Order Instituting Rulemaking on the Commission's Proposed Policies and Programs Governing post-2003 Low-Income Assistance Programs.	Rulemaking 04-01-006 (Filed January 8, 2004)
Application of Pacific Gas and Electric Company (U 39 M) For Approval of the 2006 and 2006 California Alternative Rates for Energy and Low Income Energy Efficiency Programs and Budget	Application 05-06-005 (Filed June 1, 2005)
Southern California Edison Company's (U 388-E) Application Regarding Low Income Assistance Programs for Program Years 2006 and 2007	Application 05-06-009 (Filed June 1, 2005)
Application of Southern California Gas Company (U 904 G) for Approval of Low Income Assistance Programs and Budgets for Program Years 2006 and 2007	Application 05-06-012 (Filed June 1, 2005)
Application of San Diego Gas & Electric Company (U 902 M) for Approval of Low Income Assistance Programs and Budgets for Program Years 2006 and 2007	Application 05-06-013 (Filed June 1, 2005)

**MONTHLY REPORT OF SAN DIEGO GAS & ELECTRIC COMPANY (U902 M)  
ON RAPID DEPLOYMENT EFFORTS FOR NOVEMBER 2005**

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December 21, 2005

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**I. INTRODUCTION**

In Decision (D.)01-05-033 the Commission directed San Diego Gas & Electric Company (SDG&E) and the other Investor Owned Utilities (IOUs) to provide monthly status reports on the costs and impacts of their Rapid Deployment (RD) efforts on their California Alternate Rates for Energy (CARE) and Low Income Energy Efficiency (LIEE) programs.

On May 22, 2002, the IOUs held a conference call with the Energy Division and the Office of Ratepayer Advocates (ORA) to assess Rapid Deployment Reporting. The parties agreed that the utilities would submit a more thorough monthly RD report to the Commission every three months -- with the first one being the previously-submitted May report and future reports due in August of 2002, November of 2002 and February of 2003, continuing every three months until such time that a change to RD reporting was made. It was also agreed that only certain tables and a brief narrative highlighting RD activities were required from the utilities in other months. This eleventh report for PY2005 includes a narrative of November program activities narrative tables containing information on outreach activities, and the following quantitative tables:

- Table 1 – LIEE Program Expenses
- Table 4 – LIEE Measure Installations
- Table 6 – CARE Program Expenses
- Table 10 – CARE Rapid Deployment Progress
- Table 11 – CARE Random Verification Results
- Table 16 – CARE Participation-Combined Rural and Urban

In April 2004, the utilities met with the Energy Division and ORA to discuss proposed changes to the reports, which would eliminate references to SBX1 5 and combine some information while retaining sufficient information for the programs to be assessed. Starting with the May 21, 2004 report, SDG&E has eliminated the references to SBX1 5 including Tables 3 and 9 as agreed to by the ED and ORA. Table numbering and column and row headings have not been changed to avoid confusion if comparisons are made with earlier reports.

In an Assigned Commissioner's Ruling dated May 5, 2004, the utilities were directed to include in their October report information on the implementation of automatic enrollment with the Department of Community Services and Development (DCSD), and then to continue to report on automatic enrollment on a quarterly basis. Table 10.1 is included in this report, however, there is nothing to report for the month of November because no information has been received from DCSD despite various efforts to determine the status of SDG&E's automatic enrollment data.

D. 05-10-044, issued October 27, 2005, approved various low-income program changes in anticipation of high natural gas prices during the winter of 2005/2006. One of the changes authorized increased CARE and LIEE eligibility guidelines to 200% of federal poverty guidelines (FPG) for all residential programs. SDG&E has used updated census information at 200% to estimate the number of CARE customers eligible for the month of November. An updated filing on estimated eligibility levels based on this new criteria by the IOUs is still pending.

## **II. LOW INCOME ENERGY EFFICIENCY (LIEE)**

### NOVEMBER RESULTS—INSTALLATIONS

During November, SDG&E weatherized 1810 homes, and replaced 752 refrigerators including only those invoices that are completed and paid. The total of homes weatherized in the SDG&E territory is 8177 year-to-date.

### OUTREACH AND LEVERAGING

In PY2005, SDG&E is continuing to combine its LIEE outreach with CARE outreach activities in order to leverage outreach efforts and to provide customers with knowledge of, and access to, all customer assistance programs offered by SDG&E. During November

SDG&E leveraged LIEE outreach with other customer assistance outreach efforts at the community events discussed in the CARE Outreach & Leveraging section below. SDG&E is continuing the following LIEE directed outreach and leveraging efforts in PY2005:

- Identifying, qualifying, and enrolling customers for LIEE services by SDG&E's prime contractor;
- Using the CARE participant database information by the prime contractor when conducting LIEE outreach;
- Employing additional English/Spanish Energy Specialists, an English/Vietnamese Energy Specialist, an Arabic/English Energy Specialist and an English/Farsi Energy Specialist to better serve the diverse population with the San Diego area, and;
- Presetting appointments with potentially qualified customers.

#### Customer Satisfaction

One quality assurance procedure used in SDG&E's LIEE program asks customers to complete a survey to evaluate the program and the services completed in their homes.

Examples of comments received from customers for the month of November 2005 include the following:

- They were prompt, very efficient and polite. Thank you.
- The workers were very nice and quick.

#### LIEE AUTHORIZED FUNDING VERSUS ACTUAL EXPENDITURES

SDG&E incurred \$1.8 million in program costs during November 2005. Total LIEE expenditures to date are 90% of the 2005 LIEE budget.

### **III. CALIFORNIA ALTERNATE RATES FOR ENERGY**

#### NOVEMBER CARE ENROLLMENT RESULTS

CARE net enrollments in SDG&E's electric service CARE program during November totaled 2,319 and enrollments in SDG&E's gas service CARE program during November totaled 1,958. SDG&E's estimated penetration rate at the end of November for CARE electric customers was 60% and 61% for CARE gas customers. The decline in penetration rate is attributed to the new income eligibility guidelines at 200% of FPG adopted in D.05-10-044 for CARE and LIEE.

#### NOVEMBER OUTREACH AND LEVERAGING

In November, SDG&E launched its 2005 – 2006 Winter Programs which adopted new income eligibility guidelines for the CARE and LIEE programs. (See Section IV Below)

#### CARE AUTHORIZED FUNDING VERSUS ACTUAL EXPENDITURES

In November, SDG&E incurred approximately \$155,336 in outreach and administrative expenses. CARE discount charges for November are \$2.8 million combined gas and electric discounts. Total expenditures are 90% of the 2005 CARE budget. Actual expenses are compared to budgeted figures for November in Table 6.

### **IV. SDG&E 2005 and 2006 Winter Initiatives**

#### November CARE and LIEE Outreach Activity

On October 27, 2005, the Commission issued D. 05-10-044, which adopted new income eligibility guidelines for the CARE and LIEE programs. These guidelines were adopted in anticipation of high natural gas prices this winter in an effort to lessen the impact on low-income ratepayers. The Decision adopted various initiatives proposed by the utilities

which are geared toward facilitating the enrollment process for CARE and LIEE and to expand outreach efforts to increase customer awareness of these programs.

On November 1, 2005, SDG&E launched its Winter Programs Campaign to inform customers about the new CARE and LIEE guidelines adopted in D.05-10-044. The following is a report of the outreach activity in November 2005.

- Letters explaining the new guidelines for the coming winter season were mailed to outside agencies along with a winter message that gas prices were expected to increase this winter and how SDG&E was working to minimize the impact to customers can how customers themselves could help to minimize the impact of the higher prices. .
- SDG&E identified the top 10,000 CARE and DAP customers with historically high winter gas usage and mailed a letter with the winter message and conservation tips in both English and Spanish.
- SDG&E also mailed letters including the winter message to specifically targeted groups of customers, such as Medical Baseline, customers with repeated past due bills, and to all Family Electric Rate Assistance (FERA) customers.
- SDG&E included the winter message in a Direct Mail Campaign to non-CARE and non-LIEE customers, and developed an insert with the winter message to be included with CARE applications and mailed to existing customers, including mastered metered customers with sub-metered tenants.
- Promotional efforts also included the development of written materials with the winter message to be provided at all events and presentations during the winter

months. SDG&E's Outreach Group has provided information on the winter message in November to the following:

- Eight SDG&E bill payment offices
- Fifty-one Authorized Payment Locations (APL's)
- Mama's Kitchen (meal service for AIDS patients); and
- Four Senior Centers
- Presentations were given to 120 County employees and 14 Community Based Organizations (CBO's).

SDG&E will continue its outreach efforts throughout the winter months and has made plans to provide additional print advertising during the month of December.

### **LIEE Activity**

On November 1, 2005, SDG&E's LIEE program implemented a strategy targeting areas with a high probability of eligible customers based on census information. This "census block" information was provided to contractors to conduct targeted outreach, and participants residing within these regions were enrolled in the program by self-certification. Participants located in designated climate zones may qualify for natural gas forced air furnace replacement and replacement units will have a minimum Annual Fuel Utilization Efficiency (AFUE) rating of 92. Also, existing, operational natural gas forced air furnaces with an AFUE rating of 65 or lower shall be replaced. Lastly, homeowners may qualify for water heater replacement if either the exiting unit is inoperable or fails NGAT and cannot be repaired or the unit is leaking from the tank.

### **CARE Initiatives**

Effective November 1, 2005, SDG&E implemented the new 200% FPG income levels for CARE rates that were adopted in D.05-10-044. SDG&E has also updated all CARE forms, Call Center procedures and the company website with the new income guidelines. The new income standards have allowed SDG&E to enroll hundreds of new participants in the CARE program who had been denied eligibility under the previous income guidelines. SDG&E has identified several senior and/or disabled participants of the DAP who qualify for CARE under the new expanded guidelines. SDG&E was also able to transfer those customers who had previously been enrolled in FERA but are now eligible for CARE under the expanded guidelines.

Additionally, SDG&E has implemented phone enrollment for customers who previously requested CARE applications, but failed to return these applications and customers who had not responded to targeted direct mail efforts. Upon being contacted many of these customers qualified and were enrolled in the CARE program.

Lastly, beginning November 1, SDG&E suspended its CARE re-certification and post enrollment income verification efforts during the winter 2005/2006.

### **Medical Baseline Customers and Customers with Disabilities**

SDG&E mailed letters to all participants of the Medical Baseline program including the winter message. Participants in targeted CARE eligible areas were mailed letters that also included information on the new CARE income guidelines. Additionally, SDG&E has been working closely with Disabilities Rights Advocates (DRA) to provide sight and hearing impaired customers with easier access to program information. SDG&E recently implemented a toll-free phone number for TTY/TTD service and has updated CARE and

Medical Baseline forms to include the new number. The SDG&E website has been updated with the toll-free number and has also added a large print CARE application for sight impaired customers. SDG&E is also seeking to identify those Medical Baseline customers with winter bill usage that exceeds the baseline allowance and then informing them that if the allowance is not sufficient to meet their medical needs they may request more.

**V. CONCLUSION**

SDG&E continues to implement its LIEE and CARE program efforts with the goal of providing as many qualified customers as possible with services during PY2005.

Respectfully submitted,

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December 21, 2005

Table 1 - LIEE Program Expenses -- (SDG&E) - November, 2005

	Electric			Gas			Combined			Budget			% YTD / Budget		
	Base Program	Base Program	Base Program	Base Program	Base Program	Base Program	Electric Base Program	Gas Base Program	Base Program	Electric Base Program	Gas Base Program	Base Program	Electric Base Program	Gas Base Program	Base Program
<b>LIEE Program:</b>															
- Gas Appliances	\$0	\$181,820	\$181,820	\$0	\$918,037	\$918,037	\$0	\$919,943	\$919,943	0.0%	99.8%	99.8%	0.0%	99.8%	99.8%
- Electric Appliances	\$987,311	\$0	\$687,311	\$3,804,891	\$0	\$3,804,891	\$4,349,064	\$0	\$4,349,064	87.5%	0.0%	87.5%	0.0%	0.0%	87.5%
- Weatherization	\$0	\$663,054	\$663,054	\$0	\$3,075,019	\$3,075,019	\$0	\$3,924,924	\$3,924,924	0.0%	78.3%	78.3%	0.0%	78.3%	78.3%
- Outreach and Marketing	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
- In Home Energy Education	\$121,968	\$121,968	\$243,937	\$597,939	\$597,939	\$1,195,878	\$622,146	\$622,146	\$1,244,291	96.1%	96.1%	96.1%	96.1%	96.1%	96.1%
- Education Workshops (EHLI)	\$2,737	\$684	\$3,421	\$65,339	\$16,146	\$81,485	\$214,486	\$53,621	\$268,107	30.5%	30.1%	30.4%	30.5%	30.1%	30.4%
Energy Efficiency TOTAL	\$812,016	\$967,576	\$1,779,592	\$4,468,168	\$4,607,141	\$9,075,309	\$5,185,695	\$5,520,634	\$10,706,329	86.2%	83.5%	84.8%	86.2%	83.5%	84.8%
<b>Gasford Incentive Plan:</b>															
- Refrigerator	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
- A/C Replacement - Room	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
- A/C Replacement - Central	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>Pilots:</b>															
- Pilot (Cool Zones)	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
- Pilot (B)	\$0	\$0	\$0	\$355	\$355	\$711	\$0	\$0	\$0	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Pilots TOTAL	\$0	\$0	\$0	\$0	\$0	\$711	\$0	\$0	\$0	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Training Center	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Inspections	\$5,022	\$5,022	\$10,044	\$45,766	\$45,767	\$91,533	\$243,024	\$243,024	\$486,048	18.8%	18.8%	18.8%	18.8%	18.8%	18.8%
Advertising	\$20,562	\$20,562	\$41,124	\$170,331	\$170,331	\$340,662	\$125,000	\$125,000	\$250,000	136.3%	136.3%	136.3%	136.3%	136.3%	136.3%
M&E Studies	\$630	\$630	\$1,260	\$23,282	\$23,282	\$46,565	\$25,000	\$25,000	\$50,000	93.1%	93.1%	93.1%	93.1%	93.1%	93.1%
Regulatory Compliance	-\$83,712	-\$83,712	-\$167,424	\$130,190	\$130,190	\$260,380	\$100,000	\$100,000	\$200,000	130.2%	130.2%	130.2%	130.2%	130.2%	130.2%
Other Administration	\$43,640	\$43,640	\$87,280	\$692,624	\$692,624	\$1,385,248	\$281,807	\$281,807	\$563,614	213.8%	214.7%	214.3%	213.8%	214.7%	214.3%
<b>Overnight Costs:</b>															
- LIAB Start-up	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
- LIAB FY Past Year**	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
- LIAB FY Present Year**	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
- CFUC Energy Division	\$1,151	\$1,084	\$2,235	\$9,643	\$9,081	\$18,725	\$10,500	\$10,500	\$21,000	91.8%	86.5%	89.2%	91.8%	86.5%	89.2%
Total Oversight Costs	\$1,151	\$1,084	\$2,235	\$9,643	\$9,081	\$18,725	\$10,500	\$10,500	\$21,000	91.8%	86.5%	89.2%	91.8%	86.5%	89.2%
<b>TOTAL LIEE COSTS</b>	<b>\$799,309</b>	<b>\$753,251</b>	<b>\$1,552,560</b>	<b>\$5,450,360</b>	<b>\$5,591,225</b>	<b>\$11,041,585</b>	<b>\$3,971,026</b>	<b>\$6,305,965</b>	<b>\$12,276,992</b>	<b>91.3%</b>	<b>88.7%</b>	<b>89.9%</b>	<b>91.3%</b>	<b>88.7%</b>	<b>89.9%</b>
Indirect Costs	\$24,504	\$25,313	\$51,217	\$188,423	\$195,930	\$384,353	\$0	\$0	\$0	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
CO Test Costs	\$0	\$39,723	\$39,723	\$0	\$188,173	\$188,173	\$0	\$0	\$0	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>Total Program Costs</b>	<b>\$824,213</b>	<b>\$1,021,286</b>	<b>\$1,845,499</b>	<b>\$5,638,783</b>	<b>\$5,975,328</b>	<b>\$11,614,111</b>	<b>\$6,971,026</b>	<b>\$6,305,965</b>	<b>\$12,276,992</b>	<b>94.4%</b>	<b>94.8%</b>	<b>94.6%</b>	<b>94.4%</b>	<b>94.8%</b>	<b>94.6%</b>

<sup>1</sup> The dollars included in the "Indirects" category are for the overheads associated with Vacation & Sick, Payroll Taxes and intercompany billings and are included in the total DAP program costs.

<sup>2</sup> The dollars included in the "Other Indirects" category are included in rate base and therefore excluded from the DAP Total Program costs.

The indirects / overheads included in the rate base are: Pension & Benefits, Workers Compensation, Public Liability & Property Damage, Incentive Compensation, and Purchasing, Fleet, & Warehouse.

**Table 4 . - LIEE Measure Installations – (SDG&E) - November, 2005**

Measures	Units	Current Month			YTD
		Completed and Paid	Completed but not Paid	Initiated but not completed	Completed and Paid
		Base Program	Base Program	Total	Base Program
<b>Furnaces</b>					
- Repair - Gas	Home	10	0	82	60
- Replacement - Gas	Home	47	30	30	218
- Repair - Electric	Home	0	0	0	0
- Replacement - Electric	Home	0	0	0	0
<b>Infiltration &amp; Space Conditioning</b>					
- Cover Plates/Gaskets	Home	1321	455	774	5214
- Evaporative Cooler/Air Cond. Covers	Home	5	2	3	14
- HVAC Air Filter Replacement	Home	0	0	0	0
<b>Weatherization</b>					
- Ceiling Insulation	Home	68	21	36	338
- Water Heater Blanket	Home	245	87	106	1268
- Low Flow Showerhead	Home	1681	620	934	7830
- Weatherstripping	Home	1477	514	909	6849
- Caulking	Home	1447	520	873	6513
- Minor Home Repairs	Home	955	344	544	4229
- Attic Access Weatherstripping [1]	Home	0	0	0	0
<b>Water Heater Savings</b>					
- Water Heater Pipe Wrap	Home	65	19	19	324
- Faucet Aerators	Home	1745	627	917	7677
<b>Miscellaneous Measures</b>					
- Attic Ventilation	Home	8	12	8	244
- Auto Sweep	Home	68	17	0	979
- Door Replacement	Home	331	118	203	5707
- Door Threshold	Home	446	153	229	5180
- Glass Replacement	Home	206	82	104	4706
- Jamb Replacement	Home	0	0	7	2737
- Duct Register Sealing	Home	0	0	19	0
Portable Evaporative Coolers	Home	0	0	0	0
Permanent Evaporative Coolers	Home	0	0	4	10

**Table 6 - CARE Program Expenses – San Diego Gas & Electric - November, 2005**

CARE Program:	Current Electric	Current Gas	Combined	Electric YTD	Gas YTD	Combined YTD	Budget			% YTD / Budget		
	Base Program	Base	Base Program	Base Program	Base Program	Base Program	Electric Base Program	Gas Base Program	Base Program	Electric Base Program	Gas Base Program	Total Base Program
<b>Outreach</b>												
- Capitalation Fees	\$473	\$184	\$657	\$6,447	\$2,330	\$8,777	\$46,200	\$13,800	\$60,000	13.95%	16.88%	14.63%
- Other Outreach	\$59,547	\$23,157	\$82,704	\$768,379	\$278,223	\$1,046,602	\$1,082,102	\$323,225	\$1,405,327	71.01%	86.08%	74.47%
<b>Total Outreach</b>	<b>\$60,020</b>	<b>\$23,341</b>	<b>\$83,361</b>	<b>\$774,826</b>	<b>\$280,553</b>	<b>\$1,055,379</b>	<b>\$1,128,302</b>	<b>\$337,025</b>	<b>\$1,465,327</b>	<b>68.67%</b>	<b>83.24%</b>	<b>72.02%</b>
Automatic Enrollment	\$0	\$0	\$0	\$0	\$0	\$0	\$16,324	\$4,876	\$21,200	0.00%	0.00%	0.00%
Processing/ Certification/Verification	\$15,309	\$5,953	\$21,262	\$176,750	\$63,904	\$240,654	\$174,997	\$52,272	\$227,269	101.00%	122.25%	105.89%
Billing System /Programming	\$5,323	\$2,070	\$7,393	\$67,850	\$24,548	\$92,398	\$56,056	\$16,744	\$72,800	121.04%	146.61%	126.92%
<b>Pilots</b>												
Measurement & Evaluation	\$0	\$0	\$0	\$2,287	\$846	\$3,134	\$181,489	\$54,211	\$235,700	1.26%	1.56%	1.33%
Regulatory Compliance	\$10,887	\$4,234	\$15,121	\$100,652	\$36,566	\$137,218	\$95,381	\$28,491	\$123,872	105.53%	128.34%	110.77%
Other Administration	\$16,548	\$6,435	\$22,984	\$138,108	\$50,327	\$188,433	\$136,532	\$40,782	\$177,314	101.15%	123.40%	106.27%
<b>Oversight Costs</b>												
- LIAB Start-up	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0.00%	0.00%	0.00%
- LIAB PY Past Year**	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0.00%	0.00%	0.00%
- LIAB PY Present Year**	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0.00%	0.00%	0.00%
- CPUC Energy Division	\$3,755	\$1,460	\$5,215	\$32,093	\$11,626	\$43,719	\$38,500	\$11,500	\$50,000	83.36%	101.10%	87.44%
<b>Total Oversight Costs</b>	<b>\$3,755</b>	<b>\$1,460</b>	<b>\$5,215</b>	<b>\$32,093</b>	<b>\$11,626</b>	<b>\$43,719</b>	<b>\$38,500</b>	<b>\$11,500</b>	<b>\$50,000</b>	<b>83.36%</b>	<b>101.10%</b>	<b>71.67%</b>
<b>TOTAL PROGRAM COSTS</b>	<b>\$111,842</b>	<b>\$43,494</b>	<b>\$155,336</b>	<b>\$1,292,563</b>	<b>\$468,371</b>	<b>\$1,760,935</b>	<b>\$1,827,581</b>	<b>\$545,901</b>	<b>\$2,373,482</b>	<b>70.73%</b>	<b>85.80%</b>	<b>74.19%</b>
CARE Rate Discount	\$1,863,134	\$890,448	\$2,753,582	\$21,533,419	\$8,390,135	\$29,923,554	\$25,338,609	\$7,568,676	\$32,907,285	84.98%	110.85%	90.93%
Service Establishment Charge Discount	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0.00%	0.00%	0.00%
<b>TOTAL PROGRAM COSTS &amp; CUSTOMER DISCOUNTS</b>	<b>\$1,974,976</b>	<b>\$933,942</b>	<b>\$2,908,918</b>	<b>\$22,825,982</b>	<b>\$8,858,507</b>	<b>\$31,684,489</b>	<b>\$27,166,191</b>	<b>\$8,114,576</b>	<b>\$35,280,767</b>	<b>84.02%</b>	<b>109.17%</b>	<b>89.81%</b>
Indirect Costs <sup>2</sup>	\$20,218	\$7,863	\$28,080	\$208,297	\$74,938	\$283,235	\$0	\$0	\$0	0.00%	0.00%	0.00%
<b>TOTAL PROGRAM COSTS &amp; CUSTOMER DISCOUNTS INCLUDING OTHER INDIRECTS</b>	<b>\$1,995,194</b>	<b>\$941,805</b>	<b>\$2,936,999</b>	<b>\$23,034,280</b>	<b>\$8,933,444</b>	<b>\$31,967,724</b>						
kWh Surcharge Exemption	\$106,369	\$0	\$106,369	\$1,511,702	\$0	\$1,511,702	\$0	\$0	\$0	0.00%	0.00%	0.00%

<sup>1</sup>Pursuant to D.98-03-073

<sup>1</sup> The dollars included in the "Indirect Costs" category are for the overheads associated with Vacation & Sick, Payroll Taxes and intercompany billings, and are included in the total CARE program costs.

<sup>2</sup> The dollars included in the "Other Indirect Costs" category are included in the rate base and therefore excluded from the total CARE program costs. The indirect / overheads included in the rate base are: Pension & Benefits, Workers Comp., Public Liability & Property Damage, Incentive Compensation, and Purchasing, Fleet, & Warehouse.

TABLE 10  
CARE Enrollment, Recertification, and Attrition - San Diego Gas & Electric

	Gross Enrollment From Automatic Enrollment	Gross Enrollment From Capitation	Gross Enrollment Other Sources (Not Including Recertification Enrollment)	Total Gross Enrollment B+C+D	Gross Enrollment From Recertification <sup>1</sup>	Total Adjusted Gross Enrollment E-F	Attrition (Drop Offs)	Net Enrollment G-H	Adjusted Net Enrollment I-F	Total CARE Participants
December-04										192,444
January-05	194	48	3,562	3,804	3,646	7,450	2,842	4,608	962	193,406
February-05	0	42	3,025	3,067	3,236	6,303	2,807	3,496	260	193,666
March-05	0	96	4,450	4,546	3,848	8,394	2,413	5,981	2,133	195,799
April-05	0	38	3,402	3,440	3,502	6,942	3,414	3,528	26	195,825
May-05	0	111	3,179	3,290	3,604	6,894	2,258	4,636	1,032	196,857
June-05	0	122	2,629	2,751	3,942	6,693	3,214	3,479	-463	196,394
July-05	0	104	2,662	2,766	3,914	6,680	3,543	3,137	-777	195,617
August-05	0	68	2,523	2,591	5,509	8,100	2,859	5,241	-268	195,349
September-05	0	146	4,869	5,015	4,985	10,000	4,451	5,549	564	195,913
October-05	0	101	4,538	4,639	5,226	9,865	2,693	7,172	1,946	197,859
November-05	0	116	7,732	7,848	3,814	11,662	5,529	6,133	2,319	200,178
December-05										
Totals	194	992	42,571	43,757	45,226	88,983	36,023	52,960	7,734	

Table 10.1  
DCSD CARE Automatic Enrollment--San Diego Gas and Electric

	Data File 1 May 2004	Data File 2 Aug 2004	YTD
File As Received			
Number of Records			
Number on CARE			
Not Active Accounts			
Name not Matched/Bill Account Not Matched			
Ineligible Accounts			
Opt Out Letters Sent			
Enrollment Results			
Enrolled on CARE from Other Sources During Opt-Out Period			
Number Opting Out			
Other Non-Eligible Accounts <sup>1</sup>			
Pending			
Number Enrolled			

Note 1: "Other Non-Eligible Accounts" include accounts closed during opt out

Table 11 - CARE Standard Random Verification Results - November, 2005

	Total CARE Population	# of Requested to Verify	% of Population Total	# of Participants Dropped (Due to no response)	# of Participants Dropped (Verified as Ineligible)	Total Dropped	% Dropped through Random Verification	% of Total Population Dropped
January-05	193,406	526	0.27%	334	45	379		
February-05	193,666	509	0.26%	305	61	366		
March-05	195,799	611	0.31%	322	25	347		
April-05	195,825	555	0.28%	308	56	364		
May-05	196,857	559	0.28%	282	30	312		
June-05	196,394	772	0.39%	298	58	356		
July-05	195,617	718	0.37%	296	45	341		
August-05	195,349	636	0.33%	320	19	339		
September-05	195,913	528	0.27%	538	46	584		
October-05	197,859	13	0.01%	387	48	435		
November-05	200,178	8	0.00%	298	24	322		
December-05								
Total For PY 2005	200,178	5435	2.72%	3688	457	4145	76.26%	2.07%

**SUMMARY TABLE 16**  
**CARE PARTICIPATION -- COMBINED RURAL & URBAN**

2005	Estimated Eligible	Monthly Paid Capitation Enrollments	Monthly Enrolled by Non-Capitation	Total Enrolled by Month	YTD Enrolled	Total # of CARE Participants	Penetration Rate
January	280185	119	3,562	3804	3804	193406	69.0%
February	280470	26	3,025	3067	6871	193666	69.1%
March	280994	47	4,450	4546	11417	195799	69.7%
April	281171	33	3,402	3440	14857	195825	69.6%
May	281615	29	3,179	3290	18147	196857	69.9%
June	281848	22	2,629	2736	20883	196394	69.7%
July	281648	152	2,662	2766	23649	195617	69.5%
August	282034	202	2,523	2591	26240	195349	69.3%
September	282204	32	4,869	5015	31255	195913	69.4%
October	282526	14	4,538	4639	35894	197859	70.0%
November	335356	55	7,732	7848	43742	200178	59.7%
December							

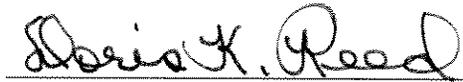
Note: SDG&E has used updated census information at 200% to estimate the number of CARE customers eligible for the month of November.

**CERTIFICATE OF SERVICE**

I hereby certify that a copy of **MONTHLY REPORT OF SAN DIEGO GAS & ELECTRIC COMPANY (U902 M) ON RAPID DEPLOYMENT EFFORTS FOR NOVEMBER 2005** has been electronically mailed to each party of record on the service list in R.04-01-006. Any party on the service list who has not provided an electronic mail address was served by placing copies in properly addressed and sealed envelopes and depositing such envelopes in the United States Mail with first-class postage prepaid.

Copies were also sent via Federal Express to the Assigned Administrative Law Judge(s) and Commissioner(s).

Executed this 21<sup>st</sup> day of December, 2005 at San Diego, California.



Doris K. Reed