

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

Applications of Pacific Gas and Electric Company for Approval of the 2009-2011 Low Income Energy Efficiency and California Alternate Rates for Energy Programs and Budget (U39M)	Application 08-05-022 (Filed May 15, 2008)
Application of San Diego Gas & Electric Company (U 902 M) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009 – 2011.	Application 08-05-024 (Filed May 15, 2008)
Application of Southern California Gas Company (U 904 G) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009 – 2011.	Application 08-05-025 (Filed May 15, 2008)
Application of Southern California Edison Company (U 338-E) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009, 2010 and 2011.	Application 08-05-026 (Filed May 15, 2008)

**MONTHLY REPORT OF SAN DIEGO GAS & ELECTRIC COMPANY (U 902 M) ON
LOW INCOME ASSISTANCE PROGRAMS FOR JANUARY 2010**

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**MONTHLY REPORT OF SAN DIEGO GAS & ELECTRIC COMPANY (U 902 M) ON
LOW INCOME ASSISTANCE PROGRAMS FOR JANUARY 2010**

This is the first monthly report of program year (PY) 2010. The purpose of this report is to consolidate activity for the CARE and LIEE programs and provide the Energy Division with all the necessary information to assist in analyzing the low-income programs.

In Ordering Paragraph 90 of Decision (D.) 08-11-031, the California Public Utility Commission (Commission) directed utilities to begin reporting on the number of customer complaints they receive (either formal, informal, or wherever received) about their CARE recertification efforts and the nature of the complaints and directed utilities to report this information in their monthly and annual reports beginning December 31, 2008.

This report presents year-to-date LIEE and CARE results and expenditures through January 2010 for San Diego Gas & Electric Company (SDG&E).

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LOW INCOME ENERGY EFFICIENCY PROGRAM MONTHLY REPORT

1. LIEE Executive Summary

1.1. Low Income Energy Efficiency Program Overview

Summary of the LIEE Program elements as approved in Decision (D.) 08-11-031:

LIEE Program Summary for Month			
	Authorized / Planning Assumptions	(Preliminary) Actual to Date	%
Budget	\$21,184,009	\$295,403	1%
Homes Treated	20,384	354	2%
kWh Saved	8,887,914	112,817	1%
kW Demand Reduced	2,010	17	.008%
Therms Saved	478,745	219	.0004%
GHG Emissions Reduced	7,661	63	.008%

During the month of January, SDG&E enrolled 1,201 customers in the LIEE program. Of those enrolled, 354 have been expensed. These enrollments and treated homes have resulted in SDG&E saving 112,817 kWh, reduced 17 kW of demand, saved 219 therms and reduced 63 tons of Green House Gas (GHG) emissions.

SDG&E also generated 3,047 leads for the LIEE program last month. These leads will be converted into enrollments and homes treated in the upcoming weeks.

1.2 Whole Neighborhood Approach (WNA)

1.2.1 Summary of the geographic and customer segmentation strategy employed, (i.e. tools and analysis used to segment “neighborhoods,” how neighborhoods are segmented and how this information is communicated to the contractor/CBO).

SDG&E continues to support the WNA by conducting direct marketing efforts to customers geographically by neighborhood. Additionally, SDG&E will continue to coordinate its outreach efforts to city and community organizations by neighborhood.

1.3 LIEE Marketing, Education and Outreach

1.3.1 Summary of LIEE program marketing, education and outreach strategies deployed this month.

Direct marketing - In January, direct marketing efforts included direct mail, automated outbound calling and door-to-door canvassing. Below is more information on these activities.

- **Direct Mail**

SDG&E mailed LIEE program information to 19,277 households with high potential for LIEE eligibility in January. A total of 306 leads were generated from last December's mailings, and a total of 145 households were enrolled based on previous and current direct mail efforts.

- **Automated Outbound Calling**

SDG&E contacted 19,110 households about the LIEE program through automated outbound calls during January. From these calls, 750 leads were generated and 110 of these leads were converted into enrollments.

- **Door-to-Door Canvassing**

SDG&E's door-to-door canvassing contractor, Richard Heath & Associates (RHA) continued to aggressively canvass the SDG&E service territory in January, calling on 6,638 low-income homes. RHA generated 764 leads and converted 611 into enrollments as a result. Door-to-door canvassing continues to be the most productive direct marketing technique for LIEE, turning out the most leads per contact and the best quality leads as demonstrated by the high conversion of leads to enrollments.

LIEE Capitation Contractors

On January 26, SDG&E filed a revised advice letter requesting authorization to pay Community-Based Organizations (CBOs) a capitation fee¹ for referring clients with Limited English Proficiency (LEP), hearing or visual disabilities

¹ Decision (D.) 01-05-033, at p.p. 44-45), defines the term "capitation fee" as a fee paid by the energy utilities to reimburse organizations the incremental costs they incur for enrolling eligible CARE participants.

and/or the elderly to SDG&E's Low Income Energy Efficiency Program (LIEE). As proposed, the CBOs would provide clients with LIEE program information, including the benefits of energy-efficient appliances, equipment and weatherization and energy education to help them learn how to reduce energy usage and the cost of their monthly gas and electric bills. Clients who are elderly, disabled or have LEP are more likely to learn about the LIEE program if it is introduced to them by the CBOs. These agencies will be able to assist SDG&E in overcoming barriers to enrollment, such as language, trust, and fear, as identified in the Needs Assessment Report. The protest period ended on February 15 and no protests were filed. SDG&E is now waiting for the Commission to take action on the Advice Letter.

1.3.2. Customer Assistance Marketing, Education and Outreach for both LIEE and CARE programs

- **Public Relations**

SDG&E worked with local media to get the word out about how it can provide assistance with post-holiday utility bills. Assistance programs, such as CARE, LIEE, Neighbor-to-Neighbor and Medical Baseline were highlighted. A story aired January 8 on KBNT-TV (Univision San Diego) and stories ran January 9 and January 11 in the San Diego Union-Tribune and El Diario, San Diego. Additional articles were published by Black Voice News, East County Magazine, MSN Money Central, Yahoo News, WSJ Online and local community newsletters.

On January 9, North County Times ran a story about the Division of Ratepayer Advocates' request for the CPUC to review utility disconnection policies. Included in this story was information on SDG&E's customer assistance programs.

- **CARE and LIEE Community Outreach**

- 2-1-1 San Diego**

- 2-1-1 San Diego is a community disaster, health and human

services center and resource providing information and referrals to households that need assistance. SDG&E leverages the resources of 2-1-1 San Diego to promote CARE, LIEE and Medical Baseline programs.

Through referrals in January, 2-1-1 provided SDG&E with 81 CARE enrollments, 40 LIEE program leads and 13 Medical Baseline program applications.

CARE Capitation Contractors

SDG&E leverages the resources of community-based organizations (CBO's) and agencies called CARE Capitation Contractors to enroll customers in the CARE program. These organizations leverage existing relationships with low-income clients to extend CARE and LIEE program benefits as part of their total assistance offering. As an incentive, SDG&E presently provides CARE Capitation Contractors with a fee for each enrollment generated.

In an effort to maintain relationships with these organizations and keep the LIEE and CARE programs fresh in their minds, SDG&E visits agency sites each week. In January, SDG&E made 239 visits to 53 different agencies, and through these efforts helped to enroll 583 customers in CARE and generate 12 LIEE leads.

1.4. Leveraging Success with CSD

1.4.1 Status of the leveraging effort with CSD.

SDG&E met with LIHEAP contractors in January to train them on database improvements designed to help facilitate the leveraging of LIEE and LIHEAP programs. On January 27, SDG&E updated the Commission, the other California utilities and California Department of

Community Services and Development on this progress at a meeting in San Jose.

1.5 Workforce Education & Training

1.5.1 Summary of efforts to improve and expand LIEE workforce education and training.

No activity in January.

2. CARE Executive Summary

2.1. CARE Program Summary

CARE Budget Categories	Authorized Budget	Actual Expenses to Date	% of Budget Spent
Outreach	\$1,611,634	-\$3,081	-.002%
Proc., Certification and Verification	\$222,967	\$12,301	6%
Information Tech./Programming	\$481,841	-\$25,803	-5%
Pilots	N/A	N/A	N/A
Measurement and Evaluation	\$4,160	\$0	0%
Regulatory Compliance	\$190,205	\$11,923	6%
General Administration	\$410,096	\$26,103	7%
CPUC Energy Division Staff	\$02,900	\$3,752	4%
Cooling Centers			
Total Expenses	\$3,023,803	\$25,916	1%
Subsidies and Benefits	\$48,492,992	\$5,647,439	12%
Total Program Costs and Discounts	\$51,516,795	\$5,673,355	11%

Note: The negative expenses reported in Outreach and Information Technology/Programming above are due to three accruals from December 2009. These negative expenses will correct themselves once the actual invoices are received and posted.

2.1.2 CARE program penetration rate to date:

CARE Penetration		
Participants Enrolled	Eligible Participants	Penetration rate
270,247	351,297	76.9%

SDG&E continues to increase its total CARE participation this month from 269,517 to 270,247. The CARE penetration rate decreased from 80% to 76.9% due to the increase in estimated eligible participants for 2010². Momentum will continue to build as new marketing and outreach efforts are implemented for PY2010.

2.2. CARE Marketing, Education and Outreach

2.2.1. Summary of CARE program marketing, education and outreach strategies deployed this month. CARE Direct Marketing - In January, direct marketing efforts consisted of automated outbound calling and door-to-door canvassing.

- **Automated Outbound Calling**

SDG&E contacted more than 30,000 low-income households about the CARE program by automated outbound calling during the month of January. As a result of these calls, 654 customers were enrolled in the CARE program.

SDG&E also contacted 4,500 households that were due for program recertification. Of those contacted, 1,051 recertified by telephone.

- **Door-to-Door Canvassing**

In January, SDG&E's door-to-door canvassing contractor, Energy Save, called on approximately 2,016 low-income households in San Diego, National City, Chula Vista, El Cajon, Poway and Lakeside to discuss the CARE program. Through Energy Save's canvassing efforts, SDG&E generated 441 CARE program applications and 288 enrollments.

² See the Compliance Filing of Southern California Edison Company on behalf of itself, Southern California Gas Company, San Diego Gas & Electric Company, and Pacific Gas & Electric Company, Regarding the Annual Estimates of CARE Eligible Customers and Related Information, filed December 29, 2009.

CARE Integration

SDG&E generated over 1,000 CARE enrollments through integrated efforts with other groups within the company. Referrals from the LIEE program resulted in 329 CARE applications, which were converted into 160 enrollments, and SDG&E's call center generated 904 enrollments.

- **CARE and LIEE Community Outreach**

National School Lunch (NSL) Program

In October, SDG&E partnered with the San Diego Unified School District to automatically enroll families participating in NSL on the CARE program. Participants were automatically enrolled and then given the opportunity to opt out if they did not want to receive the discount. During PY 2009, SDG&E enrolled 2,719 new households on the CARE program through this effort.

This “automatic enrollment” model is now being replicated with school districts in Vista, San Marcos, Ramona and Borrego Springs. Data sharing agreements are currently being negotiated with these school districts.

2-1-1 San Diego

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Through referrals in January, 2-1-1 provided SDG&E with 81 CARE enrollments, 40 LIEE program leads and 13 Medical Baseline program applications.

CARE Capitation Contractors

SDG&E leverages the resources of community-based organizations and agencies called CARE Capitation Contractors to enroll customers in the CARE and LIEE programs. The capitation contractors leverage existing relationships with low-income clients to extend CARE and LIEE program benefits as part of their total assistance offerings. As an incentive, SDG&E provides them with a fee for each enrollment generated.

In an effort to maintain relationships with these agencies and keep the LIEE and CARE programs first on their mind, SDG&E visits agency sites each week. In January, SDG&E made 239 visits to 53 different agencies, and through these efforts helped to enroll 583 customers in CARE and generate 12 LIEE leads.

Energy Resource Forum

In January, SDG&E participated in the Energy Resource 'Key Stakeholder' Forum, which was attended by a variety of community organizations with vested interests in our energy resources. Sempra provided each non-profit in attendance \$100 as a reward for their participation. At this event, SDG&E received 11 inquiries about how to become a CARE capitation contractor. Most of the inquiries came from organizations within Southern California Edison's territory, so this information was passed along to them.

2.3 CARE Recertification Complaints

There were no CARE recertification complaints for January 2010.

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3. Appendix: LIEE Tables and CARE Tables

LIEE- Table 1- LIEE Program Expenses

LIEE- Table 2- LIEE Expenses & Energy Savings by Measures Installed

LIEE- Table 3- LIEE Average Bill Savings per Treated Home

LIEE- Table 4- LIEE Homes Treated

LIEE- Table 5- LIEE Customer Summary

LIEE- Table 6- LIEE Expenditures for Pilots and Studies

LIEE- Table 7- Whole Neighborhood Approach

CARE- Table 1- CARE Overall Program Expenses

CARE- Table 2- CARE Enrollment, Recertification, Attrition, and Penetration

CARE- Table 3- CARE Verification

CARE- Table 4- Self Certification and Re-Certification

CARE- Table 5- Enrollment by County

CARE- Table 6- Recertification Results

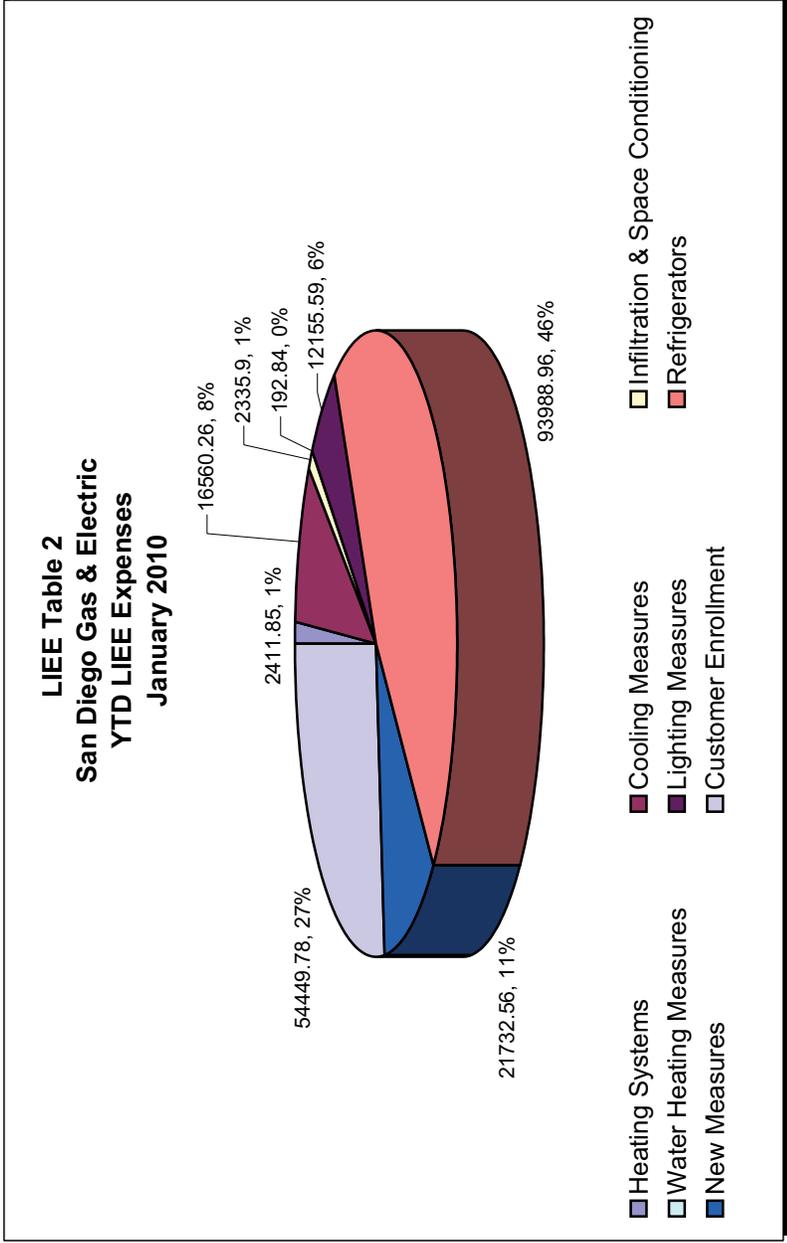
CARE- Table 7- Capitation Contractors

CARE- Table 8- Participants as of Month End

A	B	C	D	E	F	G	H	I	J	K	L	M
LIEE Table 1 - LIEE Program Expenses San Diego Gas & Electric January 2010												
LIEE Program:	Authorized Budget			Current Month Expenses			Year-To-Date Expenses			% of Budget Spent Year-To-Date		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6 Energy Efficiency												
7 - Gas Appliances	\$ -	\$ 2,496,401	\$ 2,496,401	\$ -	\$ 21,403	\$ 21,403	\$ -	\$ 21,403	\$ 21,403	0%	1%	1%
8 - Electric Appliances	\$ 7,724,611	\$ -	\$ 7,724,611	\$ 127,599	\$ -	\$ 127,599	\$ 127,599	\$ -	\$ 127,599	2%	0%	2%
9 - Weatherization	\$ -	\$ 4,081,115	\$ 4,081,115	\$ -	\$ 376	\$ 376	\$ -	\$ 376	\$ 376	0%	0%	0%
- Outreach and Education	\$ 1,096,914	\$ 1,096,914	\$ 2,193,828	\$ 23,717	\$ 23,717	\$ 47,434	\$ 23,717	\$ 23,717	\$ 47,434	2%	2%	2%
- In Home Energy Education	\$ 715,835	\$ 715,835	\$ 1,431,670	\$ 3,508	\$ 3,508	\$ 7,016	\$ 3,508	\$ 3,508	\$ 7,016	0.49%	0.49%	0.49%
12 - Education Workshops	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
13 - Pilot	\$ 3,839	\$ 3,839	\$ 7,678	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
14 - Cool Centers	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
ENERGY EFFICIENCY												
15 TOTAL	\$ 9,541,199	\$ 8,394,104	\$ 17,935,303	\$ 154,824	\$ 49,004	\$ 203,828	\$ 154,824	\$ 49,004	\$ 203,828	2%	1%	1%
16												
17 Training Center	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
18 Inspections	\$ 29,474	\$ 29,474	\$ 58,948	\$ 1,527	\$ 1,527	\$ 3,054	\$ 1,527	\$ 1,527	\$ 3,054	5%	5%	5%
19 Marketing	\$ 378,735	\$ 378,734	\$ 757,469	\$ (14,573)	\$ (14,573)	\$ (29,147)	\$ (14,573)	\$ (14,573)	\$ (29,147)	-4%	-4%	-4%
20 M&E Studies	\$ 56,902	\$ 56,902	\$ 113,804	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
21 Regulatory Compliance	\$ 135,720	\$ 135,719	\$ 271,439	\$ 5,287	\$ 5,287	\$ 10,575	\$ 5,287	\$ 5,287	\$ 10,575	4%	4%	4%
22 General Administration	\$ 1,001,049	\$ 1,001,048	\$ 2,002,097	\$ 52,743	\$ 52,743	\$ 105,486	\$ 52,743	\$ 52,743	\$ 105,486	5%	5%	5%
23 CPUC Energy Division	\$ 22,474	\$ 22,474	\$ 44,948	\$ 804	\$ 804	\$ 1,608	\$ 804	\$ 804	\$ 1,608	4%	4%	4%
24												
TOTAL PROGRAM	\$ 11,165,553	\$ 10,018,455	\$ 21,184,008	\$ 200,612	\$ 94,791	\$ 295,403	\$ 200,612	\$ 94,791	\$ 295,403	2%	1%	1%
25 COSTS												
Funded Outside of LIEE Program Budget												
26												
27 Indirect Costs				\$ 30,857	\$ 30,152	\$ 61,009	\$ 30,857	\$ 30,152	\$ 61,009			
28												
29 NGAT Costs				\$ 8,980	\$ 8,980	\$ 8,980	\$ 8,980	\$ 8,980	\$ 8,980			
30 Any required corrections/adjustments are reported herein and supersede results reported in prior months and reflect YTD adjustments.												

	A	B	C	D	E	F	G	H
	LIEE Table 2 LIEE Expenses and Energy Savings by Measures Installed San Diego Gas & Electric January 2010							
1								
2	Year-To-Date Completed & Expensed Installations							
3	Measures	Units	Quantity Installed	kWh (Annual)	kW (Annual)¹	Therms (Annual)	Expenses	% of Expenditure
4	Heating Systems							
5	Furnaces	Each	48	0	0	0	\$2,412	1%
6	Cooling Measures							
7	A/C Replacement - Room	Each	17	1,479	1	-	\$16,560	8%
8	A/C Replacement - Central	Each	0	-	-	-	\$0	0%
9	A/C Tune-up - Central	Each	0	-	-	-	\$0	0%
10	A/C Services - Central	Each	0	-	-	-	\$0	0%
11	Heat Pump	Each	0	-	-	-	\$0	0%
12	Evaporative Coolers	Each	0	-	-	-	\$0	0%
13	Evaporative Cooler Maintenance	Each	0	-	-	-	\$0	0%
14	Infiltration & Space Conditioning							
15	Envelope and Air Sealing Measures	Home	11	73	-	-	\$500	0%
16	Duct Sealing	Home	21	2,718	-	-	\$1,836	1%
17	Attic Insulation	Home	0	-	-	-	\$0	0%
18	Water Heating Measures							
19	Water Heater Conservation Measures	Home	3	163	0	22	\$193	0%
20	Water Heater Replacement - Gas	Each	0	-	-	-	\$0	0%
21	Water Heater Replacement - Electric	Each	0	-	-	-	\$0	0%
22	Tankless Water Heater - Gas	Each	0	-	-	-	\$0	0%
23	Tankless Water Heater - Electric	Each	0	-	-	-	\$0	0%
24	Lighting Measures							
25	CFLs	Each	1,709	27,344	3	-	\$11,792	6%
26	Interior Hard wired CFL fixtures	Each	3	192	0	-	\$196	0%
27	Exterior Hard wired CFL fixtures	Each	0	-	-	-	\$0	0%
28	Torchiere	Each	2	382	0	-	\$168	0%
29	Refrigerators							
30	Refrigerators -Primary	Each	100	75,078	13	-	\$93,989	46%
31	Refrigerators - Secondary	Each	0	-	-	-	\$0	0%
32	Pool Pumps							
33	Pool Pumps	Each	0	-	-	-	\$0	0%
34	New Measures							
35	Forced Air Unit Standing Pilot Change Out	Each	3	-	-	132	\$852	0%
36	Furnace Clean and Tune	Each	285	-	-	-	\$15,960	8%
37	High Efficiency Clothes Washer	Each	0	-	-	-	\$0	0%
38	Microwave	Each	25	2,460	-	65	\$2,250	1%
39	Thermostatic Shower Valve	Each	0	-	-	-	\$0	0%
40	LED Night Lights	Each	906	2,927	-	-	\$2,671	1%
41	Occupancy Sensor		0	-	-	-	\$0	0%
42	Pilots							
43	A/C Tune-up Central	Home	0	-	-	-	\$0	0%
44	Interior Hard wired CFL fixtures	Each	0	-	-	-	\$0	0%
45	Ceiling Fans	Each	0	-	-	-	\$0	0%
46	In-Home Display	Each	0	-	-	-	\$0	0%
47	Programmable Controllable Thermostat	Each	0	-	-	-	\$0	0%
48	Forced Air Unit	Each	0	-	-	-	\$0	0%
49	Microwave		0	-	-	-	\$0	0%
50	High Efficiency Clothes Washer		0	-	-	-	\$0	0%
51	Customer Enrollment							
52	Outreach & Assessment	Home	346				\$47,434	23%
53	In-Home Education	Home	344				\$7,016	3%
54	Education Workshops	Participant	0				\$0	0%
55								
56	Total Savings/Expenditures			112,817	17	219	\$203,828	100%
57								
58	Homes Weatherized	Home	3					
59								
60	Homes Treated							
61	- Single Family Homes Treated	Home	241					
62	- Multi-family Homes Treated	Home	112					
63	- Mobile Homes Treated	Home	1					
64	- Total Number of Homes Treated	Home	354					
65	# Eligible Homes to be Treated for PY²	Home	20,384					
66	% OF Homes Treated	%	2%					
67								
68	- Total Master-Metered Homes Treated	Home	2					
69	¹ Energy savings is based on the 2005 Load Impact Evaluation.							
70	² Based on Attachment H of D0811031							
71	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							
72	³ Line Item 46: In-Home Display Pilot, conducted 150 telephone interviews to non-responsive customers.							

PIE CHART 1- Expenses by Measures Category For January 2010



	A	B
1	LIEE Table 3 - Average Bill Savings per Treated Home San Diego Gas & Electric January 2010	
2	Year-to-date Installations - Expensed	
3		
4	Annual kWh Savings	112,817
5	Annual Therm Savings	219
6	Lifecycle kWh Savings	1,332,191
7	Lifecycle Therm Savings	1,209
8	Current kWh Rate	\$ 0.13
9	Current Therm Rate	\$ 1.09
10	Number of Treated Homes	354
11	Average 1st Year Bill Savings / Treated Home	41.53
12	Average Lifecycle Bill Savings / Treated Home	391.38
13	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.	

	A	B	C	D	E	F	G
1	LIEE Table 4 - LIEE Homes Treated San Diego Gas & Electric January 2010						
2	County	Eligible Customers			Homes Treated Year-To-Date		
3		Rural	Urban	Total	Rural	Urban	Total
4	Orange County	0	15,734	15,734	0	0	0
5	San Diego	17,769	319,704	337,472	6	348	354
6							
7	Total	17,769	335,437	353,206	6	348	354
8	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
	LIEE Table 5 - LIEE Customer Summary San Diego Gas & Electric January 2010																
1																	
2																	
3																	
4	Month	# of YTD Homes Treated	Therm	kWh	kW	# of YTD Homes	Therm	kWh	kW	# of YTD Homes	Therm	kWh	kW	# of YTD Homes Treated	Therm	kWh	kW
5	Jan-10	346	219	110,344	17	0	0	0	0	8	0	2,473	0	354	219	112,817	17
6	Feb-10					0	0	0	0		0			0	0	0	0
7	Mar-10					0	0	0	0		0			0	0	0	0
8	Apr-10					0	0	0	0		0			0	0	0	0
9	May-10					0	0	0	0		0			0	0	0	0
10	Jun-10					0	0	0	0		0			0	0	0	0
11	Jul-10					0	0	0	0		0			0	0	0	0
12	Aug-10					0	0	0	0		0			0	0	0	0
13	Sep-10					0	0	0	0		0			0	0	0	0
14	Oct-10					0	0	0	0		0			0	0	0	0
15	Nov-10					0	0	0	0		0			0	0	0	0
16	Dec-10										0			0	0	0	0
17	Figures for each month are YTD. December results should approximate calendar year results. Therms and kWh savings are annual figures. Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2L.																
18	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																

	A	B	C	D	E	F	G	H	I	J	K	L	M
LIEE Table 6 - Expenditures for Pilots and Studies San Diego Gas & Electric January 2010													
	Authorized 3-Year Budget			Current Month Expenses			Expenses Since January 1, 2009			% of 3-Year Budget Spent			
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	
6	Pilots:												
7	\$ 81,570	\$ 81,570	\$ 163,140	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
8	\$ 120,910	\$ 120,910	\$ 241,820	\$ 2,394	\$ 2,394	\$ 4,787	\$ 6,456	\$ 6,456	\$ 12,912	1.98%	1.98%	1.98%	
9	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%	
10													
11													
12													
13													
14	\$ 202,480	\$ 202,480	\$ 404,960	\$ 2,394	\$ 2,394	\$ 4,787	\$ 6,456	\$ 6,456	\$ 12,912	2%	2%	2%	
15													
16	Studies:												
17	\$ 15,000	\$ 15,000	\$ 30,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%	
18	\$ 18,750	\$ 18,750	\$ 37,500	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%	
19	\$ 45,000	\$ 45,000	\$ 90,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%	
20	\$ 33,334	\$ 33,333	\$ 66,667	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%	
21	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%	
22	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%	
23													
24	\$ 112,084	\$ 112,083	\$ 224,167	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%	

	A	B	C	D	E	G
1	LIEE Table 7					
2	Whole Neighborhood Approach					
3	San Diego Gas & Electric					
4	Jan-10					
5						
6	A	B	C	D	E	
7	Neighborhood (County, Zipcode, Zip+7 etc.) Targeted ^[1]	Total Residential Customers ^[2]	Total Estimated Eligible ^[3]	Total Treated 2002- 2008	Target to Treated This Year ^[4]	
8	92105-46	567	342	326	327	
9	91941-76	464	167	162	164	
10						
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64	^[1] Neighborhood defined as zip+7 area (or zip+2).					
65	^[2] All active residential customers in zip+7.					
66	^[3] Total estimated eligible per Athens Research. Calculated by multiplying the percent eligible by the total residential population in zip+7.					
67	^[4] Total units treated 2002-2009 year-to-date.					

	A	B	C	D	E	F	G	H	I	J	K	L	M				
1	CARE Table 1 - CARE Program Expenses																
2	San Diego Gas & Electric																
3	January 2010																
4		Authorized Budget				Current Month Expenses				Year-To-Date Expenses				% of Budget Spent Year-To-Date			
5	CARE Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	
6	Outreach ^[1]	\$ 1,110,066	\$ 410,572	\$ 1,520,638	-\$2,465	-\$616	-\$3,081	-\$2,465	-\$616	-\$3,081	0%	0%	0%	0%	0%	0%	
7	Automatic Enrollment	\$ -	\$ -	\$ -	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%	0%	0%	0%	
8	Processing/ Certification/Verification	\$ 157,840	\$ 58,379	\$ 216,219	\$9,841	\$2,460	\$12,301	\$9,841	\$2,460	\$12,301	6%	4%	6%	6%	4%	6%	
9	Information Technology / Programming	\$ 371,420	\$ 137,375	\$ 508,795	-\$20,066	-\$5,017	-\$25,083	-\$20,066	-\$5,017	-\$25,083	-5%	-4%	-5%	-4%	-5%	-5%	
10																	
11	Pilots																
12	- Pilot SB 580	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%	0%	0%	0%	
13	- Pilot	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%	0%	0%	0%	
14	- Pilot	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%	0%	0%	0%	
15	Total Pilots	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%	0%	0%	0%	
16																	
17	Measurement & Evaluation ^[2]	\$ 2,920	\$ 1,080	\$ 4,000	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%	0%	0%	0%	
18	Regulatory Compliance	\$ 134,331	\$ 49,684	\$ 184,015	\$9,539	\$2,385	\$11,923	\$9,539	\$2,385	\$11,923	7%	5%	6%	7%	5%	6%	
19	General Administration	\$ 291,317	\$ 107,748	\$ 399,065	\$20,882	\$5,221	\$26,103	\$20,882	\$5,221	\$26,103	7%	5%	7%	7%	5%	7%	
20	CPUC Energy Division	\$ 75,117	\$ 27,783	\$ 102,900	\$3,002	\$750	\$3,752	\$3,002	\$750	\$3,752	4%	3%	4%	4%	3%	4%	
21																	
22	SUBTOTAL MANAGEMENT COSTS	\$ 2,143,011	\$ 792,621	\$ 2,935,632	\$20,733	\$5,183	\$25,916	\$20,733	\$5,183	\$25,916	1%	1%	1%	1%	1%	1%	
23																	
24	CARE Rate Discount	\$ 34,329,114	\$ 12,697,070	\$ 47,026,184	\$3,958,743	\$1,688,696	\$5,647,439	\$3,958,743	\$1,688,696	\$5,647,439	12%	13%	12%	12%	13%	12%	
25	Service Establishment Charge	\$ -	\$ -	\$ -	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%	0%	0%	0%	
26																	
27	TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS	\$ 36,472,126	\$ 13,489,690	\$ 49,961,816	\$3,979,476	\$1,693,879	\$5,673,355	\$3,979,476	\$1,693,879	\$5,673,355	11%	13%	11%	11%	13%	11%	
28																	
29	Other CARE Rate Benefits																
30	DWR Bond Charge Exemption				\$646,363		\$646,363	\$646,363		\$646,363			\$646,363				
31	CARE PPP Exemption				\$228,733	\$207,585	\$436,318	\$228,733	\$207,585	\$436,318			\$436,318				
32	California Solar Initiative Exemption ^[3]				\$201,395		\$201,395	\$201,395		\$201,395			\$201,395				
33	kWh Surcharge Exemption				\$1,997,789		\$1,997,789	\$1,997,789		\$1,997,789			\$1,997,789				
34	TOTAL - OTHER CARE RATE BENEFITS				\$3,074,280	\$207,585	\$3,281,865	\$3,074,280	\$207,585	\$3,281,865			\$ 3,281,865				
35																	
36	Indirect Costs				\$31,449	\$7,862	\$39,311	\$31,449	\$7,862	\$39,311			\$39,311				
37																	
38	^[1] Outreach includes costs associated with Capitation Fees, Other Outreach and Mass Media.																
39	^[2] There are no Measurement & Evaluation expenses for April 2009.																
40	^[3] Based on CPUC D.08-12-004, SDG&E is to temporarily suspend 2009 CSI collections from ratepayers as the program is adequately funded to support 2009 incentive payments for those who participate in the program.																
41	Any required corrections/adjustments are reported herein and supersede results reported in prior months and reflect YTD adjustments.																

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	
1	CARE Table 2 - Enrollment, Recertification, Attrition, & Penetration																		
2	San Diego Gas & Electric																		
3	January 2010																		
4	Gross Enrollment																		
5	Automatic Enrollment																		
6	2010	Inter-Utility ¹	Intra-Utility ²	Leveraging ³	One-e-App ⁴	SB580	Combined (B+C+D+E+F)	Capitation	Other Sources ⁵	Total (G+H+I)	Recertification	Total Adjusted (J+K)	Attrition (Drop Offs)	Net (L-M)	Net Adjusted (N-K)	Total CARE Participants	Estimated CARE Eligible	Penetration Rate % (P/Q)	
7	January	160	37	0	0	0	197	455	4,036	4,688	4,196	8,884	3,958	4,926	730	270,247	351,297	76.9%	
8	February																		
9	March																		
10	April																		
11	May																		
12	June																		
13	July																		
14	August																		
15	September																		
16	October																		
17	November																		
18	December																		
19	Total for 2010							455	4,036	4,688	4,196	8,884	3,958	4,926	730				
20	Enrollments via data sharing between the IOUs.																		
21	Enrollments via data sharing between departments and/or programs within the IOUs.																		
22	Enrollments via data sharing with programs outside the IOU that serve low-income customers.																		
23	Enrollments via data sharing with programs outside the IOU that serve low-income customers.																		
24	One-E.App is a pilot program set up by The Center to Promote Healthcare Access (the Center) and PG&E. The pilot will occur within two PG&E counties and looks to implement a strategy of automatic enrollment for low-income customers into the CARE program based on the customers' applications or reapplications for related low-income health and social welfare services. (e.g. MediCAL, Healthy Families, CALKIDS, etc.) The goal is to develop another means by which low income families can be introduced into the CARE program and.																		
25	Not including Recertification.																		
26	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																		

	A	B	C	D	E	F	G	H	I
1	CARE Table 3 - Standard Random Verification Results								
2	San Diego Gas & Electric								
3	January 2010								
4		Total CARE Population	Participants Requested to Verify	% of Population Total	Participants Dropped (Due to no response)	Participants Dropped (Verified as Ineligible)	Total Dropped	% Dropped through Random Verification ¹	% of Total Population Dropped
5	2010	270,247	550	0.20%	0	1	1	0.18%	0.00%
6	January			0.00%				0.00%	0.00%
7	February			0.00%				0.00%	0.00%
8	March			0.00%				0.00%	0.00%
9	April			0.00%				0.00%	0.00%
10	May			0.00%				0.00%	0.00%
11	June			0.00%				0.00%	0.00%
12	July			0.00%				0.00%	0.00%
13	August			0.00%				0.00%	0.00%
14	September			0.00%				0.00%	0.00%
15	October			0.00%				0.00%	0.00%
16	November			0.00%				0.00%	0.00%
17	December			0.00%				0.00%	0.00%
18	Total for 2010		550		0	1	1	0.18%	

^[1] Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond. Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

	A	B	C	D	E	F	G
1	CARE Table 4 - CARE Self-Certification and Self-Recertification Applications¹ San Diego Gas & Electric January 2010						
2							
3							
4		Provided	Received	Approved	Denied	Pending/Never Completed	Duplicates
5	Total	37,799	10,672	8,884	290	1,081	417
6	Percentage		28.23%	83.25%	2.72%	10.13%	3.91%
7							
8	¹ Includes sub-metered customers.						

	A	B	C	D	E	F	G	H	I	J
1	CARE Table 5 - Enrollment by County									
2	San Diego Gas & Electric									
3	January 2010									
4		Estimated Eligible			Total Participants			Penetration Rate		
5	County	Urban ¹	Rural ¹	Total	Urban	Rural	Total	Urban	Rural	Total
6	Orange County	15,650		15,650	10,115		10,115	65%		65%
7	San Diego	317,927	17,719	335,646	250,071	10,061	260,132	79%	57%	78%
8										
9	Total	333,577	17,719	351,296	260,186	10,061	270,247	78.0%	56.8%	76.9%
10										
11										
12	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.									

	A	B	C	D	E	F	G	H
1	CARE Table 6 - Recertification Results							
2	San Diego Gas & Electric							
3	January 2010							
4	2010	Total CARE Population	Participants Requested to Recertify	% of Population Total	Participants Recertified	Participants Dropped	Recertification Rate % (E/C)	% of Total Population Dropped (F/B)
5	January	270,247	4,622	1.71%	535	32	11.58%	0.01%
6	February			0.00%			0.00%	0.00%
7	March			0.00%			0.00%	0.00%
8	April			0.00%			0.00%	0.00%
9	May			0.00%			0.00%	0.00%
10	June			0.00%			0.00%	0.00%
11	July			0.00%			0.00%	0.00%
12	August			0.00%			0.00%	0.00%
13	September			0.00%			0.00%	0.00%
14	October			0.00%			0.00%	0.00%
15	November			0.00%			0.00%	0.00%
16	December			0.00%			0.00%	0.00%
17	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							

	A	B	C	D	E	F	G	H
1	CARE Table 7 - Capitation Contractors							
2	San Diego Gas & Electric							
3	January 2010							
4	Contractor Name	Contractor Type				Year-to-Date		
5		Private	CBO	WMDVB E	LIHEAP	Rural	Urban	Total
6	AARP - Tax Aid		X				0	0
7	ACCESS TO INDEPENDENCE OF SAN DIEGO		X				0	0
8	AFE		X				0	0
9	AFRICAN ALLIANCE						18	18
10	ALPHA KAPPA ALPHA HEAD START		X				0	0
11	Alpha of San Diego		X				0	0
12	American Red Cross		X				117	117
13	Bayside Community Center		X				0	0
14	Barrio Station						0	0
15	BOYS AND GIRLS CLUBS		X				0	0
16	CAMPESINOS UNIDOS, INC		X		X		32	32
17	CASA FAMILIAR		X				1	1
18	Catholic Charities		X				14	14
19	CHICANO FEDERATION		X				0	0
20	CHINESE SERVICE CENTER OF SAN DIEGO		X				0	0
21	CHULA VISTA COMMUNITY COLLABORATIVE		X				0	0
22	CITY HEIGHTS COMMUNITY DEVELOPMENT CORP		X				0	0
23	CITY OF SAN DIEGO - Clairemont Community Center		X				0	0
24	COMMUNITY ACTION PARTNERSHIP - Orange County		X		X		0	0
25	Community Research Foundation		X				0	0
26	COMMUNITY RESOURCE CENTER						0	0
27	Crisis House		X				4	4
28	ELDER HELP OF SAN DIEGO 2009		X				0	0
29	EPISCOPAL COMMUNITY SERVICES		X				0	0
30	Family Health Centers of San Diego		X				2	2
31	Foster Lift		X				1	1
32	Harmonium		X				0	0
33	HEARTS AND HANDS TOGETHER		X				2	2
34	HOME START 2009		X				0	0
35	HORN OF AFRICA		X				0	0
36	INTERNATIONAL RESCUE COMMITTEE		X				1	1
37	Julian Pathways		X				0	0
38	KURISH HUMAN RIGHTS WATCH, INC						1	1
39	LA MAESTRA FAMILY CLINIC 2009		X				2	2
40	LEGAL AID SOCIETY OF SAN DIEGO, INC.		X				1	1
41	LUTHERAN SOCIAL SERVICES, INC		X				0	0
42	MAAC PROJECT		X		X		27	27
43	MABUHAY ALLIANCE						0	0
44	MID CITY CHRISTIAN SERVICES 2009		X	X			0	0
45	MONTE VISTA HIGH SCHOOL COMMUNITY RESOURCE CENTER		X				0	0
46	MOUNTAIN HEALTH & COMMUNITY SERVICES, INC.		X				0	0
47	Neighborhood Health Care		X				17	17
48	NEIGHBORHOOD HOUSE						0	0
49	North County Community Services		X				0	0
50	North County Health Project		X				0	0
51	North County Interfaith		X				1	1
52	North County Lifeline		X				5	5
53	REBUILDING TOGETHER SAN DIEGO		X				0	0
54	Salvation Army		X				2	2
55	San Diego Food Bank		X				2	2
56	San Diego State University		X				102	102
57	SAN DIEGO YOUTH & COMMUNITY SERVICES		X				0	0
58	San Ysidro Health Center		X				91	91
59	SAY SAN DIEGO		X				0	0
60	SCRIPPS HEALTH WIC						7	7
61	SOUTH BAY COMMUNITY SERVICES		X				1	1
62	TRINITY HOUSE						4	4
63	Turning the Hearts		X				0	0
64	Veteran's Village		X				0	0
65	Vista Community Clinic		X				0	0
66	YMCA YOUTH AND FAMILY SERVICES						0	0
67	Total Enrollments						0	455

	A	B	C	D	E	F	G	H
1	CARE Table 8 - Participants as of Month-End							
2	San Diego Gas & Electric							
3	January 2010							
4	2010	Gas and Electric	Gas Only	Electric Only	Total	Eligible Households	Penetration	% Change¹
5	January	183,271	N/A	86,976	270,247	351,297	76.9%	-3.66%
6	February		N/A				0.0%	0.00%
7	March		N/A				0.0%	0.00%
8	April		N/A				0.0%	0.00%
9	May		N/A				0.0%	0.00%
10	June		N/A				0.0%	0.00%
11	July		N/A				0.0%	0.00%
12	August		N/A				0.0%	0.00%
13	September		N/A				0.0%	0.00%
14	October		N/A				0.0%	0.00%
15	November		N/A				0.0%	0.00%
16	December		N/A				0.0%	0.00%
17								
18	1 Explain any monthly variance of 5% or more in the number of participants.							
19	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							

CERTIFICATE OF SERVICE

I hereby certify that a copy of **MONTHLY REPORT OF SAN DIEGO GAS & ELECTRIC COMPANY (U 902 M) ON LOW INCOME ASSISTANCE PROGRAMS FOR JANUARY 2010** has been electronically mailed to each party of record of the service list in A.08-05-022, A.08-05-024, A.08-05-025, and A.08-05-026. Any party on the service list who has not provided an electronic mail address was served by placing copies in properly addressed and sealed envelopes and by depositing such envelopes in the United States Mail with first-class postage prepaid.

Copies were also sent via Federal Express to the assigned Administrative Law Judges and Commissioner.

Executed this 22nd day of February, 2010 at San Diego, California.

 /s/ Jenny Norin
Jenny Norin